

# Mayor's Office for Policing and Crime and the Metropolitan Police Service

## Public Attitude Survey (PAS) 2022-23 – Q4 script

SCRIPT KEY	
<b>Black Text</b>	Survey Question (read out as stated)
<b>Red Text</b>	Interviewer instruction (not read out)
<b>Green Text</b>	Routing instruction (automated in electronic survey)
<b>Blue Text</b>	Textfill (automated in electronic survey)
<b>Orange Text</b>	Question stem reminders

**PLEASE NOTE:** WHERE NO ROUTING INSTRUCTIONS ARE SPECIFIED THE SCRIPT PROGRESSES SEQUENTIALLY. WHERE NO "ASK ONLY IF" STATEMENTS ARE PRESENT ALL RESPONDENTS CAN POTENTIALLY ANSWER THE QUESTION.

**Pink highlighted** question codes are where questions should only be included in certain quarters.

**Green highlighted** instructions are where questions should only be included in certain months.

## CORE QUESTIONS (1): LOCAL AREA AND COMMUNITY

I'd like to ask you some questions about your local area and community. By your local area and community I mean within 15 minutes' walk from here.

### Q1 (ASK ALL)

**How long have you lived in this area?**

**If necessary: Read out options except don't know and refused**

1. Less than 12 months
2. 12 months but less than 2 years
3. 2 years but less than 3 years
4. 3 years but less than 5 years
5. 5 years but less than 10 years
6. 10 years but less than 20 years
7. 20 years but less than 30 years
8. 30 years or more
97. Don't know
98. Refused

### Q3L (ASK ALL)

**To what extent do you agree or disagree that your local area is a place where people from different backgrounds get on well together.**

**If necessary: By your local area I mean 15 minutes' walk from here.**

1. Definitely agree
2. Tend to agree
3. Tend to disagree
4. Definitely disagree
97. Don't know
98. Refused

## CORE QUESTIONS (2): FEAR OF CRIME AND LOCAL CRIME PROBLEMS

### Q13 (ASK ALL)

To what extent are you worried about...

Crime in this area?

**If necessary:** By your area I mean 15 minutes' walk from your home.

**Read out options except don't know and refused**

1. Very worried
2. Fairly worried
3. Not very worried
4. Not at all worried
97. Don't know
98. Refused

### Q15 (ASK ALL)

To what extent are you worried about...

Anti-social behaviour in this area?

**If necessary:** By this I mean issues such as vandalism, using or dealing drugs, people being drunk or rowdy, teenagers hanging around on the streets, or noisy neighbours?

**Read out options except don't know and refused**

1. Very worried
2. Fairly worried
3. Not very worried
4. Not at all worried
97. Don't know
98. Refused

### Q2 and Q4 only

**ZQ10A (ASK IF Q15=1 OR 2)**

For each of the following things I read out, can you tell me how much of a problem they are in this area. How much of a problem are...?

Noisy neighbours or loud parties

**Read out options except don't know and refused**

**If necessary:** By 'your area' I mean within 15 minutes' walk from here

1. Very big problem
2. Fairly big problem
3. Not a very big problem
4. Not a problem at all
97. Don't know
98. Refused

### Q2 and Q4 only

**ZQ10B (ASK IF Q15=1 OR 2)**

How much of a problem are...? Teenagers hanging around on the streets

### Q2 and Q4 only

**ZQ10D (ASK IF Q15=1 OR 2)**

How much of a problem are...? Vandalism, graffiti and other deliberate damage to property or vehicles

**Q2 and Q4 only**

**ZQ10F** (ASK IF Q15=1 OR 2)

How much of a problem are...? People being drunk or rowdy in public places

**Q2 and Q4 only**

**ZQ10I** (ASK IF Q15=1 OR 2)

How much of a problem are...? People who drive mopeds or ride bicycles in an anti-social or dangerous manner? Examples may include riding on pavements, speeding or noise.

**If necessary:** A moped is low-powered motorcycle which has a maximum speed of around 28mph

**Q2 and Q4 only**

**ZQ10J** (ASK IF Q15=1 OR 2)

How much of a problem are...? People who drive cars or motorbikes in an anti-social or dangerous manner? Examples may include speeding, ignoring traffic signals or aggressive driving.

**Q20** (ASK ALL)

How safe do you feel walking alone in this area during the day?

1. Very safe
2. Fairly safe
3. Fairly unsafe
4. Very unsafe
5. (spontaneous) Do not go out at all
6. (spontaneous) Do not go out alone
97. Don't know
98. Refused

**Q21** (ASK ALL)

How safe do you feel walking alone in this area after dark?

1. Very safe
2. Fairly safe
3. Fairly unsafe
4. Very unsafe
5. (spontaneous) Do not go out at all
6. (spontaneous) Do not go out alone
97. Don't know
98. Refused

**NQ22** (ASK IF Q20 or Q21=fairly unsafe/very unsafe)

Since feeling unsafe when walking alone in this area [during the day / after dark / during the day and after dark], have you changed your behaviour in any of the following ways...?

**Read out – code all that apply** 1. I have stopped going out or am less likely to go out alone

2. I have avoided certain places or taken different routes
3. I have stopped going out or am less likely to go out after dark
4. Other
5. None of the above
98. Refused

**Q3M1 only**

**NQ22a (ASK IF Q21 = 3 or 4)**

**What, if anything, could the police do to make you feel safer in your local area after dark?**

**NQ23 (ASK ALL)**

**How safe do you feel when you are online?**

**If necessary:** by "online" we mean using the internet.

**Read out options except don't go online, don't know and refused**

**Clarify that by "online" that we mean online for any purpose e.g. work, school, communication, social, information etc.**

1. Very safe
2. Fairly safe
3. Fairly unsafe
4. Very unsafe
5. (Spontaneous) Don't go online
97. Don't know
98. Refused

**Q37 (ASK ALL)**

**To what extent do you think gun crime is a problem in this area, that is people using or carrying guns or replica guns?**

**Read out options except don't know and refused**

1. Major problem
2. Minor problem
3. Not a problem at all
97. Don't know
98. Refused

**Q39A\_2 (ASK ALL)**

**To what extent do you think knife crime is a problem in this area? By knife crime I mean people carrying or using knives to threaten or commit violence.**

**Read out options except don't know and refused**

1. Major problem
2. Minor problem
3. Not a problem at all
97. Don't know
98. Refused

**Q39B (ASK IF Q39A\_2=1 OR 2) Multi-code**

**Is this based on...?**

**Read out options except don't know and refused**

**Code All**

1. Your personal experience
2. The experience of someone you know
3. What you have seen or heard in the media
4. What you have seen in the area
5. Other
97. Don't know
98. Refused

**NQ43 (ASK ALL)**

**To what extent do you think gangs are a problem in this area?**

**Read out options except don't know and refused**

1. Major problem
2. Minor problem
3. Not a problem at all
97. Don't know
98. Refused

**NQ44A (ASK ALL)**

**To what extent do you think hate crime is a problem in this area? By hate crime we mean people who are subject to attack/abuse because of their skin colour, ethnic origin, religion, disability or sexual orientation.**

1. Major problem
2. Minor problem
3. Not a problem at all
97. Don't know
98. Refused

**NQ44B (ASK IF NQ44A=1 OR 2) Multi-code**

**Is this based on...?**

**Read out options except don't know and refused**

**Code all that apply**

1. Your personal experience
2. The experience of someone you know
3. What you have seen or heard in the media
4. What you have seen in the area
5. Other
97. Don't know
98. Refused

**ZQ10E (ASK IF Q15=1 OR 2)**

**In your area, how much of a problem are...? People using or dealing drugs**

**Read out options except don't know and refused**

**If necessary: By 'your area' I mean within 15 minutes' walk from here**

1. Very big problem
2. Fairly big problem
3. Not a very big problem
4. Not a problem at all
97. Don't know
98. Refused

**Q58 (ASK ALL)**

**To what extent are you worried about a TERRORIST ATTACK in London?**

1. Very worried
2. Fairly worried
3. Not very worried
4. Not at all worried
97. Don't know
98. Refused

**Q59 (ASK ALL)**

**And to what extent are you worried about a TERRORIST ATTACK particularly in this area?**

1. Very worried
2. Fairly worried
3. Not very worried
4. Not at all worried
97. Don't know
98. Refused

**Q2 and Q4 only**

**XQ59C (ASK ALL)**

**How likely or unlikely would you be to report the following to the police...?**

**Someone you knew personally, if you thought they might be involved in terrorism**

1. Very likely
2. Fairly likely
3. Neither likely nor unlikely
4. Fairly unlikely
5. Very unlikely
97. Don't know
98. Refused

**Q2 and Q4 only**

**XQ59D (ASK ALL)**

**Someone you knew personally, if you thought they might be vulnerable to radicalisation**

**If necessary: Radicalisation refers to the process by which a person comes to support terrorism and extremist ideologies associated with terrorist groups**

1. Very likely
2. Fairly likely
3. Neither likely nor unlikely
4. Fairly unlikely
5. Very unlikely
97. Don't know
98. Refused

**Q2 only**

**Q200 (ASK ALL)**

**Thinking about cannabis laws in the UK, which one of the following statements comes closest to your view?**

**Read out options except don't know and refused.**

1. The sale and possession of cannabis should remain criminal offences as now.
2. The sale of cannabis should remain a criminal offence but possession should be regarded as a minor non-criminal matter, such as parking in the wrong place, rather than a criminal offence (a policy sometimes called decriminalisation).
3. The sale and possession of cannabis should be legally permitted (sometimes called legalisation).
97. Don't know
98. Refused

**Q2 only**

**Q202 (ASK ALL)**

**Do you think police should do more or less to control cannabis use in your community?**

**Read out options except don't know and refused.**

1. Do a lot more
2. Do a little more
3. What they do now is about right
4. Do a little less
5. Do a lot less
97. Don't know
98. Refused

**Q1 only**

**NQ24 (ASK ALL)**

**The following questions are of a more sensitive, personal nature so if you'd prefer not to answer them please say.**

**Thinking about your experiences online, such as when you are using the internet, messaging services or social media, have any of the following ever happened to you...?**

**Someone sent you unwanted sexual messages or pictures.**

**If yes, clarify whether it happened in the past 12 months**

**Interviewer if necessary – remind respondent that “online” can be on their mobile smart phone, on computer, laptop, tablet or games consoles etc. By messaging services we mean things like WhatsApp and Facebook Messenger.**

1. Yes, in past 12 months
2. Yes, but not in past 12 months
3. No, never
97. Don't know
98. Refused

**Q1 only**

**NQ24B (ASK IF NQ24 = 1 or 2)**

**Did you report the incident or incidents you experienced to the police?**

**Code “yes” if any incidents were reported to the police**

1. Yes
2. No
97. Don't know
98. Refused



**Q1 only**

**NQ25** (ASK ALL)

Thinking about your experiences online, such as when you are using the internet, messaging services or social media, have any of the following ever happened to you?

Someone shared private or intimate pictures or videos of you without your consent.

**If yes, clarify whether it happened in the past 12 months**

**Interviewer if necessary – remind respondent that “online” can be on their mobile smart phone, on computer, laptop, tablet or games consoles etc. By messaging services we mean things like WhatsApp and Facebook Messenger.**

1. Yes, in past 12 months
2. Yes, but not in past 12 months
3. No, never
97. Don't know
98. Refused

**Q1 only**

**NQ25B** (ASK IF NQ25 = 1 or 2)

Did you report the incident or incidents you experienced to the police?

**INTERVIEWER: code “yes” if any incidents were reported to the police**

1. Yes
2. No
97. Don't know
98. Refused

**Q1 only**

**XQ57A** (ASK ALL)

Thinking about your experiences in public spaces such as on the street, on public transport, in parks and in shops, have any of the following ever happened to you?

Unwanted attention of a non-contact and non-sexual nature for example shouts, insults, staring, name calling etc.

**If yes, clarify whether it happened in the past 12 months**

1. Yes, in past 12 months
2. Yes, but not in past 12 months
3. No, never
97. Don't know
98. Refused

**Q1 only**

**XQ57B** (ASK ALL)

Unwanted attention of a non-contact but of a sexual nature for example wolf whistling, sexual comments, staring, exposure etc.

**If yes, clarify whether it happened in the past 12 months**

1. Yes, in past 12 months
2. Yes, but not in past 12 months
3. No, never
97. Don't know
98. Refused

**Q1 only**

**XQ57C** (ASK ALL)

**Unwanted body or physical contact of a sexual nature**

**If yes, clarify whether it happened in the past 12 months**

1. Yes, in past 12 months
2. Yes, but not in past 12 months
3. No, never
97. Don't know
98. Refused

**Q1 only**

**XQ57EA** (ASK IF XQ57A-C = 1 or 2)

**Has your experience of unwanted attention or contact...?**

**Negatively affected your self-esteem, confidence, or mental health?**

1. Yes
2. No
97. Don't know
98. Refused

**Q1 only**

**XQ57EB** (ASK IF XQ57A-C = 1 or 2)

**Made you change your appearance or clothes (for example to attract less attention)?**

1. Yes
2. No
97. Don't know
98. Refused

**Q1 only**

**XQ57EC** (ASK IF XQ57A-C = 1 or 2)

**Made you avoid certain places or take different routes?**

1. Yes
2. No
97. Don't know
98. Refused

**Q1 only**

**XQ57ED** (ASK IF XQ57A-C = 1 or 2)

**Made you less likely to go out alone?**

**If necessary: Either during the day or at night**

1. Yes
2. No
97. Don't know
98. Refused

**Q1 only**

**XQ57EE** (ASK IF XQ57A-C = 1 or 2)

**Made you change any of your leisure activities or hobbies?**

**If necessary:** Either during the day or at night

1. Yes
2. No
97. Don't know
98. Refused

**Q1 only**

**XQ57EF** (ASK IF XQ57A-C = 1 or 2)

**Made you change your work/career or education?**

1. Yes
2. No
97. Don't know
98. Refused

**Q1 only**

**XQ57FA** (ASK IF XQ57A-C = 1 or 2)

**Did you report the incident or incidents you experienced to the police?**

**INTERVIEWER:** code "yes" if any incidents were reported to the police

1. Yes
2. No
97. Don't know
98. Refused

**Q1 only**

**XQ57FB** (ASK ALL)

**To what extent do you agree or disagree that the police take incidents of unwanted attention seriously?**

**If necessary:** By unwanted attention we mean shouts, insults, staring, name calling, wolf whistling, sexual comments, staring, exposure and physical contact of a sexual nature

1. Strongly agree
2. Tend to agree
3. Neither agree nor disagree
4. Tend to disagree
5. Strongly disagree
97. Don't know
98. Refused

**Q1 only**

**XQ57FC** (ASK ALL)

To what extent do you agree or disagree that it is the responsibility of the police to deal with incidents of unwanted attention?

**If necessary:** By unwanted attention we mean shouts, insults, staring, name calling, wolf whistling, sexual comments, staring, exposure and physical contact of a sexual nature

1. Strongly agree
2. Tend to agree
3. Neither agree nor disagree
4. Tend to disagree
5. Strongly disagree
97. Don't know
98. Refused

**Q1 only**

**NQ1A** (ASK ALL)

To what extent do you agree or disagree with the following statements:

**The police take reports of rape seriously.**

**Read out options except don't know and refused.**

1. Strongly agree
2. Tend to agree
3. Neither agree nor disagree
4. Tend to disagree
5. Strongly disagree
97. Don't know
98. Refused

**Q1 only**

**NQ1E** (ASK ALL)

**The police are good at investigating cases of rape.**

**Q1 only**

**Q201H** (ASK ALL)

**The police treat men who report that they have been raped in the same way as they would treat a female complainant.**

**Q1 only**

**NQ1I** (ASK ALL)

**I would report a rape to the police if it happened to me.**

### CORE QUESTIONS (3): ATTITUDES TO POLICING

I am now going to ask you some general questions about the police and how well you think they perform their job.

#### Q60 (ASK ALL)

Taking everything into account, how good a job do you think the police IN THIS AREA are doing?

**Read out options except don't know and refused and clarify**

**If necessary:** By your area I mean within 15 minutes' walk from your home

1. Excellent
2. Good
3. Fair
4. Poor
5. Very poor
97. Don't know
98. Refused

#### Q61 (ASK ALL)

Taking everything into account, how good a job do you think the police IN LONDON AS A WHOLE are doing?

**Read out options except don't know and refused and clarify**

1. Excellent
2. Good
3. Fair
4. Poor
5. Very poor
97. Don't know
98. Refused

#### Q62A (ASK ALL)

To what extent do you agree with these statements about the police in this area? By 'this area' I mean within 15 minutes' walk from your here.

**They can be relied on to be there when you need them**

**Read out options except don't know and refused and clarify**

1. Strongly agree
2. Tend to agree
3. Neither agree nor disagree
4. Tend to disagree
5. Strongly disagree
97. Don't know
98. Refused

#### Q62B (ASK ALL)

**They would treat you with respect if you had contact with them for any reason**

#### Q62C (ASK ALL)

**The police in your area treat everyone fairly regardless of who they are**

#### Q62F (ASK ALL)

**They are dealing with the things that matter to people in this community**

Q62TG (ASK ALL)

The police in your area listen to the concerns of local people

Q2 and Q4 only

Q62D (ASK ALL)

They can be relied on to deal with minor crimes

Q2 and Q4 only

Q62E (ASK ALL)

They understand the issues that affect this community

Q2 and Q4 only

Q62H (ASK ALL)

The police in this area are helpful

Q2 and Q4 only

Q62TI (ASK ALL)

The police in this area are friendly and approachable

Q2 and Q4 only

Q62TJ (ASK ALL)

The police in this area are easy to contact

Q65 (ASK ALL)

On average, how often do YOU see the police PATROLLING ON FOOT, BICYCLE OR HORSEBACK IN THIS AREA? Remember I am talking about the area within 15 minutes' walk from here.

**If necessary:** This does include PSCOs and we are talking about how often they "currently" see them.

1. At least daily
2. At least weekly
3. At least fortnightly
4. At least monthly
5. Less often
6. Never
97. Don't know/not sure
98. Refused

Q196A (ASK ALL)

To what extent do you support or oppose the Metropolitan Police Service using...

Data that is obtained using legal powers to help solve crime?

Examples of data obtained this way could include communications data, or information collected when people are stopped and questioned at the UK's borders.

**If necessary: read out options except don't know and refused.**

1. Strongly support
2. Tend to support
3. Neither support nor oppose
4. Tend to oppose
5. Strongly oppose
97. Don't know
98. Refused

**A120A (ASK ALL)**

**'Stop and Search' is a power that allows the police to speak to someone if they think they have been involved in a crime, and to search them to see whether they are carrying anything that they should not be.**

**To what extent do you agree that the Police should conduct Stop and Search?**

**Read out options except don't know and refused.**

1. Strongly agree
2. Tend to agree
3. Neither agree nor disagree
4. Tend to disagree
5. Strongly disagree
97. Don't know
98. Refused

**A121 (ASK ALL)**

**How confident are you that the Police in this area use their stop and search powers fairly?**

**Read out options except don't know and refused.**

1. Very confident
2. Fairly confident
3. Not very confident
4. Not at all confident
97. Don't know
98. Refused

**NQ139A (ASK ALL)**

**To what extent do you agree or disagree that the police should be able to Stop and Search people if they can smell cannabis?**

1. Strongly agree
2. Tend to agree
3. Neither agree nor disagree
4. Tend to disagree
5. Strongly disagree
97. Don't know
98. Refused

**NQ139B (ASK ALL)**

**To what extent do you agree or disagree that the police should be able to handcuff people if necessary while they conduct Stop and Search?**

1. Strongly agree
2. Tend to agree
3. Neither agree nor disagree
4. Tend to disagree
5. Strongly disagree
97. Don't know
98. Refused

**XQ128A (ASK ALL)**

Have you personally ever been stopped and searched in London?

**If necessary:** 'Stop and Search' is a power that allows the police to speak to someone if they think they have been involved in a crime, and to search them to see whether they are carrying anything that they should not be.

1. Yes
2. No
97. Don't know
98. Refused

**XQ128C (ASK IF XQ128A=1)**

Thinking about the last time you were stopped and searched by the police, would you say that they...

**Were polite?**

**If necessary:** Read out options except don't know and refused.

1. Yes
2. No
97. Don't know
98. Refused

**XQ128D (ASK IF XQ128A=1)**

Thinking about the last time you were stopped and searched by the police, would you say that they...

**Treated you with respect?**

**If necessary:** Read out options except don't know and refused.

1. Yes
2. No
97. Don't know
98. Refused

**XQ128E (ASK XQ128A=1)**

Thinking about the last time you were stopped and searched by the police, would you say that they...

**Explained why they stopped and searched you?**

**If necessary:** Read out options except don't know and refused.

1. Yes
2. No
97. Don't know
98. Refused



**XQ128G (ASK XQ128A=1) multicode**

**As a result of being stopped and searched, have you done or experienced any of the following things?**

1. Communicated about your experience negatively with friends and/or family
2. Communicated about your experience positively with friends and/or family
3. Changed your routines or behaviour
4. Felt negatively impacted or traumatised by the experience
5. Felt positively impacted by the experience
6. Made a formal complaint about the experience
7. None of these
97. Don't know
98. Refused

**XQ128H (ASK XQ128A=1)**

**Prior to being stopped and searched by the police, had you ever had any in-person interaction with the police in London? For example, spoken to them as a victim or witness of crime, spoken to an officer in the street etc.**

1. Yes
2. No
97. Don't know
98. Refused

**XQ128F (ASK ALL)**

**Do you know anyone who has been stopped and searched in London?**

**If necessary: Read out options except don't know and refused.**

1. Yes
2. No
97. Don't know
98. Refused

**XQ128AA (ASK IF XQ128F=1)**

**Thinking about people you know who have been stopped and searched, have you heard whether their experiences were positive or negative, or have their experiences been mixed?**

1. Positive
2. Negative
3. Mixed
4. Not applicable - didn't hear anything
97. Don't know
98. Refused

**Q1 only**

**Q79J (ASK ALL)**

Please use a scale of 1 to 7, where 1 = Not at all well and 7 = Very well

How well do you think the Metropolitan Police... Respond to violence against women and girls?

**If necessary:** Please think of London as a whole, rather than your local area in this instance

1. 1 – Not at all well
2. 2
3. 3
4. 4
5. 5
6. 6
7. 7 – Very well
97. Don't know
98. Refused

**XQ21A (ASK ALL)**

To what extent do you agree or disagree with the following statements?

**This area is a safe place for women and girls**

**Read out options except don't know and refused**

**If necessary:** by 'area' I mean within 15 minutes' walk from here

1. Strongly agree
2. Tend to agree
3. Neither agree nor disagree
4. Tend to disagree
5. Strongly disagree
97. Don't know
98. Refused

**XQ21G (ASK ALL)**

**This area is a safe place for children and young people to grow up**

**If necessary:** by 'area' I mean within 15 minutes' walk from here

**NQ197 (ASK ALL)**

**Safer Schools Officers are dedicated police officers that work with schools and educational establishments in London. They undertake a wide range of activities, including working to prevent crime in and around school, educating students about how to stay safe, and building positive relationships with young people, their parents, and teachers.**

**To what extent do you support or oppose the use of Safer Schools Officers in schools?**

1. Strongly support
2. Tend to support
3. Neither support nor oppose
4. Tend to oppose
5. Strongly oppose
97. Don't know
98. Refused

**XQ128AB** (ASK ALL)

**How willing would you be to contact the police...if you were a victim of crime or were worried about something?**

**Read out options except don't know and refused.**

1. Very willing
2. Fairly willing
3. Not very willing
4. Not willing at all
97. Don't know
98. Refused

**Q2 and Q4 only**

**XQ128AC** (ASK ALL)

**How willing would you be to contact the police...if you saw someone graffitiing something in a public place?**

**Read out options except don't know and refused.**

1. Very willing
2. Fairly willing
3. Not very willing
4. Not willing at all
97. Don't know
98. Refused

**Q2 and Q4 only**

**XQ128AD** (ASK ALL)

**How willing would you be to contact the police...if you saw a robbery taking place?**

**If necessary: Read out options except don't know and refused.**

1. Very willing
2. Fairly willing
3. Not very willing
4. Not willing at all
97. Don't know
98. Refused

**Q2 and Q4 only**

**XQ128AE** (ASK ALL)

**How willing would you be to contact the police...if you saw someone carrying a firearm in a public place?**

**If necessary: Read out options except don't know and refused.**

1. Very willing
2. Fairly willing
3. Not very willing
4. Not willing at all
97. Don't know
98. Refused

**Q2 and Q4 only**

**XQ128AF** (ASK ALL)

How willing would you be to contact the police...if you saw a sexual assault taking place?

**If necessary: Read out options except don't know and refused.**

1. Very willing
2. Fairly willing
3. Not very willing
4. Not willing at all
97. Don't know
98. Refused

**NQ135BD** (ASK ALL)

To what extent do you agree or disagree with the following statements:

**The Metropolitan Police Service is an organisation that I can trust**

**Read out options except don't know and refused.**

1. Strongly agree
2. Tend to agree
3. Neither agree nor disagree
4. Tend to disagree
5. Strongly disagree
97. Don't know
98. Refused

**Q1 ONLY – MAY ONLY**

**NQ135BDTX** (ASK IF NQ135BD = 1-5)

What makes you say that?

[OPEN TEXT]

**Q2 AND Q4 ONLY**

To what extent do you agree or disagree with the following statements:

**NQ135BDB** (ASK ALL)

**Central Government is an organisation that I can trust.**

1. Strongly agree
2. Tend to agree
3. Neither agree nor disagree
4. Tend to disagree
5. Strongly disagree
97. Don't know
98. Refused

**Q2 AND Q4 ONLY**

**NQ135BDD** (ASK ALL)

**The National Health Service (NHS) is an organisation that I can trust.**

**Q2 AND Q4 ONLY**

**NQ135BDE** (ASK ALL)

**Media companies are organisations I can trust.**

**If necessary: This includes TV broadcasting companies and newspapers.**

**Q2 AND Q4 ONLY**

**NQ135BDF (ASK ALL)**

The Crown Prosecution Service (CPS) is an organisation I can trust.

**NQ135BE (ASK ALL)**

To what extent do you agree or disagree with the following statements:

It is important that the Metropolitan Police Service's workforce is representative of the communities it serves.

1. Strongly agree
2. Tend to agree
3. Neither agree nor disagree
4. Tend to disagree
5. Strongly disagree
97. Don't know
98. Refused

**NQ135BF (ASK ALL)**

The police in your local area are currently representative of the local community?

**NQ135BG (ASK ALL)**

Senior ranking officers in the Metropolitan Police Service are representative of London.

**NNQ79I (ASK ALL)**

How effective or ineffective do you think the Metropolitan Police are at... tackling hate crime?

Please think of London as a whole, rather than your local area in this instance

**Read out options except don't know and refused.**

1. Very effective
2. Fairly effective
3. Neither effective nor ineffective
4. Fairly ineffective
5. Very ineffective
97. Don't know
98. Refused

**NNQ79B (ASK ALL)**

...Responding to emergencies promptly?

**If necessary:** Please think of London as a whole, rather than your local area in this instance

**If necessary: Read out options except don't know and refused.**

**NNQ79D (ASK ALL)**

...Tackling gun crime?

**If necessary:** Please think of London as a whole, rather than your local area in this instance

**If necessary: Read out options except don't know and refused.**

**NNQ79E (ASK ALL)**

...Supporting victims and witnesses?

**If necessary:** Please think of London as a whole, rather than your local area in this instance

**If necessary: Read out options except don't know and refused.**

NNQ79G (ASK ALL)

... Tackling drug dealing and drug use?

**If necessary:** Please think of London as a whole, rather than your local area in this instance

**If necessary:** Read out options except don't know and refused.

NNQ79J (ASK ALL)

... Tackling violence against women and girls?

**If necessary:** Please think of London as a whole, rather than your local area in this instance

**If necessary:** Read out options except don't know and refused.

NNQ79K (ASK ALL)

...Tackling knife crime?

**If necessary:** Please think of London as a whole, rather than your local area in this instance

**If necessary:** Read out options except don't know and refused.

NNQ79L (ASK ALL)

...Tackling gang crime?

**If necessary:** Please think of London as a whole, rather than your local area in this instance

**If necessary:** Read out options except don't know and refused.

NNQ79M (ASK ALL)

...Tackling burglary?

**If necessary:** Please think of London as a whole, rather than your local area in this instance

**If necessary:** Read out options except don't know and refused.

NNQ79N (ASK ALL)

...Tackling Anti-Social Behaviour (ASB)?

**If necessary:** By this I mean issues such as vandalism, using or dealing drugs, people being drunk or rowdy, teenagers hanging around on the streets, or noisy neighbours?

**If necessary:** Please think of London as a whole, rather than your local area in this instance

**If necessary:** Read out options except don't know and refused.

NNQ79S (ASK ALL)

... Tackling cyber-crime?

**If necessary:** Please think of London as a whole, rather than your local area in this instance

**If necessary:** Read out options except don't know and refused.

NNQ79P (ASK ALL)

... Preventing crime?

**If necessary:** Please think of London as a whole, rather than your local area in this instance

**If necessary:** Read out options except don't know and refused.

NNQ79Q (ASK ALL)

... Tackling inappropriate behaviour amongst officers/staff?

**If necessary:** Please think of London as a whole, rather than your local area in this instance

**If necessary:** Read out options except don't know and refused.

**Q1 only – APRIL ONLY**

**NNQ79RTX (ASK ALL)**

In your opinion, what is an effective police force?

[OPEN TEXT]

**NQ62B (ASK ALL)**

**To what extent do you agree or disagree with the following statements:**

**I feel an obligation to obey the law at all times**

**Read out options except don't know and refused and clarify**

1. Strongly agree
2. Tend to agree
3. Neither agree nor disagree
4. Tend to disagree
5. Strongly disagree
97. Don't know
98. Refused

**NQ62C (ASK ALL)**

**I feel an obligation to follow police orders**

**NQ62D (ASK ALL)**

**The police have the same sense of right and wrong as I do**

**NQ135BH (ASK ALL)**

**To what extent do you agree or disagree that the police in your local area are sufficiently held accountable for their actions?**

1. Strongly agree
2. Tend to agree
3. Neither agree nor disagree
4. Tend to disagree
5. Strongly disagree
97. Don't know
98. Refused

**NQ62E (ASK ALL)**

**To what extent do you agree or disagree that the Metropolitan Police Service continually responds to feedback and seeks to develop its staff and officers?**

**Read out options except don't know and refused.**

1. Strongly agree
2. Tend to agree
3. Neither agree nor disagree
4. Tend to disagree
5. Strongly disagree
97. Don't know
98. Refused

**NQ62F (ASK ALL)**

**To what extent do you agree or disagree that the Metropolitan Police Service work to ensure all police officers adhere to the highest possible standards of professionalism?**

**If necessary: Read out options except don't know and refused.**

- . Strongly agree
- 2. Tend to agree
- 3. Neither agree nor disagree
- 4. Tend to disagree
- 5. Strongly disagree
- 97. Don't know
- 98. Refused

**XQ122A (ASK ALL)**

**If you wanted to make a complaint about the Metropolitan Police Service, how confident, if at all, are you that you would know how to do it?**

**If necessary: Complaints can be made via the Metropolitan Police website, by visiting your local police station, or by contacting the Independent Office for Police Conduct (IOPC).**

- 1. Very confident
- 2. Fairly confident
- 3. Not very confident
- 4. Not at all confident
- 97. Don't know
- 98. Refused

**XQ122B (ASK ALL)**

**How confident are you that the Metropolitan Police Service deal fairly with complaints made about them?**

- 1. Very confident
- 2. Fairly confident
- 3. Not very confident
- 4. Not at all confident
- 97. Don't know
- 98. Refused

**Overall, how confident, if at all, are you that...?**

**Q119B (ASK ALL)**

**...The criminal justice system as a whole is fair**

- 1. Very confident
- 2. Fairly confident
- 3. Not very confident
- 4. Not at all confident
- 97. Don't know
- 98. Refused

**XQ8 (ASK ALL)**

**...The criminal justice system is effective in bringing people who commit crimes to justice**



## CORE QUESTIONS (4): VICTIMISATION

### V1 (ASK ALL)

Have you experienced anything you would consider to be a crime in the previous month (i.e., <textfill month previous>)? By this we mean an incident that happened to you. Please note there will be a follow up question about Anti-Social Behaviour, so we are only thinking about crimes here.

1. Yes
2. No [route to V3]
97. Don't know [route to V3]
98. Refused [route to V3]

### V2 (ASK IF V1 = YES)

On how many occasions have you experienced a crime in the last month i.e. since <textfill month previous>?

**Interviewer:** If respondent can't remember all the incidents, but can remember some, please record as many as the respondent remembers.

1. 1
2. 2
3. 3
4. 4
5. 5
6. 6
7. 7
8. 8
9. 9
10. 10
11. 11 or more
97. Don't know/can't remember [route to V3]
98. Refused [route to V3]

### V3 (ASK ALL)

Have you experienced anything you would consider to be Anti-Social Behaviour (ASB) in the previous month (i.e., <textfill month previous>)? By this we mean an incident that happened to you.

1. Yes
2. No [route to next module if V1 = NO/DK/REF, else route to V5]
97. Don't know [route to next module if V1 = NO/DK/REF, else route to V5]
98. Refused [route to next module if V1 = NO/DK/REF, else route to V5]

### V4 (ASK IF V3 = YES)

On how many occasions have you experienced antisocial behaviour in the last month i.e. since <textfill month previous>?

**Interviewer:** If respondent can't remember all the incidents, but can remember some, please record as many as respondent remembers.

1. 1
2. 2

3. 3

4. 4

5. 5

6. 6

7. 7

8. 8

9. 9

10. 10

11. 11 or more

97. Don't know/can't remember [route to next module if V1 = NO/DK/REF, else route to V5]

98. Refused [route to next module if V1 = NO/DK/REF, else route to V5]

**V5 (ASK IF V2 = 1-11 or more)**

Thinking now about the <textfill number of crimes recorded at V2> crime<s> you mentioned, I'm going to ask you for some details. Firstly, [CAPI: looking at this list of crime types]; [CATI: from the following list of crime types], can you tell me which of these best fit [1 crime: the crime you experienced]; [more than 1 crime: each crime you experienced]. Was it a... / Were any of the incidents a...

**Interviewer:** If an incident fits two categories, please ask the respondent to pick the one they think fits best.

**Multicode:** If the respondent has been a victim of more than one crime, and if the incidents were of a different nature, record a crime type for each of the different incidents experienced.

1. **Burglary or attempted burglary**, where someone entered your house without your permission to steal something or cause damage.
2. **Vehicle crime**, including if someone took your car/van/motorbike without your permission, or stole something or parts from it. Please do not include bicycles.
3. **Robbery**, for example if someone took or tried to take something you were carrying while you were out and about, such as in your pockets or a bag, where violence or the threat of violence was involved.
4. **Theft**, for example if someone took or tried to take something you were carrying while you were out and about, or something was taken from your garden, doorstep, office or shed (like a bicycle), but where violence or the threat of violence was not involved.
5. **Criminal damage**, where someone deliberately damaged or defaced your property or something that belonged to you.
6. **Harassment or abuse**, including any communication or behaviour that made you feel offended, distressed, or threatened.
7. **Stalking**, such as where someone has repeatedly followed you, watched you, spied on you, or forced contact with you using any means, including social media.
8. **Violence**, such as hitting or kicking, using something as a weapon, or using any type of force against you.
9. **Sexual offences**, such as indecent exposure or any form of unwanted intimate contact. These behaviours could be initiated by someone unknown or known to you, including a friend or someone with whom you were in a relationship.
10. **Fraud**, such as scams, credit/debit card fraud, or identity theft.
11. **Something else**
98. **Refused**

**Interviewer Note: Respondent said they were a victim of XX crimes in previous month. Please ensure the number of incidents recorded in the following questions add up to this amount.**

**V6A (ASK IF V5 = burglary or attempted burglary)**

**You said you were a victim of burglary or attempted burglary, how many of the incidents you experienced last month were burglaries/attempted burglaries?**

**If necessary: Burglary or attempted burglary**, where someone entered your house without your permission to steal something or cause damage.

**Enter number**

**V6B (ASK IF V5 = vehicle crime)**

**You said you were a victim of vehicle crime, how many of the incidents you experienced last month were a vehicle crime?**

**If necessary: Vehicle crime**, including if someone took your car/van/motorbike without your permission, or stole something or parts from it. Please do not include bicycles.

**Enter number**

**V6C (ASK IF V5 = robbery)**

**You said you were a victim of robbery, how many of the incidents you experienced last month were robberies?**

**If necessary: Robbery**, for example if someone took or tried to take something you were carrying while you were out and about, such as in your pockets or a bag, where violence or the threat of violence was involved.

**Enter number**

**V6D (ASK IF V5 = theft)**

**You said you were a victim of theft, how many of the incidents you experienced last month were thefts?**

**If necessary: Theft**, for example if someone took or tried to take something you were carrying while you were out and about, or something was taken from your garden, doorstep, office or shed (like a bicycle), but where violence or the threat of violence was not involved.

**Enter number**

**V6E (ASK IF V5 = criminal damage)**

**You said you were a victim of criminal damage, how many of the incidents you experienced last month were criminal damage?**

**If necessary: Criminal damage**, where someone deliberately damaged or defaced your property or something that belonged to you.

**Enter number**

**V6F (ASK IF V5 = harassment or abuse)**

**You said you were a victim of harassment or abuse, how many of the incidents you experienced last month were incidents of harassment or abuse?**

**If necessary: Harassment or abuse**, including any communication or behaviour that made you feel offended, distressed, or threatened.

Enter number

**V6G (ASK IF V5 = stalking)**

**You said you were a victim of stalking, how many of the incidents you experienced last month were incidents of stalking?**

**If necessary: Stalking**, such as where someone has repeatedly followed you, watched you, spied on you, or forced contact with you using any means, including social media.

Enter number

**V6H (ASK IF V5 = violence)**

**You said you were a victim of violence, how many of the incidents you experienced last month were incidents of violence?**

**If necessary: Violence**, such as hitting or kicking, using something as a weapon, or using any type of force against you.

Enter number

**V6I (ASK IF V5 = sexual offences)**

**You said you were a victim of a sexual offence, how many of the incidents you experienced last month were sexual offences?**

**If necessary: Sexual offences**, such as indecent exposure or any form of unwanted intimate contact. These behaviours could be initiated by someone unknown or known to you, including a friend or someone with whom you were in a relationship.

Enter number

**V6J (ASK IF V5 = fraud)**

**You said you were a victim of fraud, how many of the incidents you experienced last month were incidents of fraud?**

**If necessary: Fraud**, such as scams, credit/debit card fraud, or identity theft.

Enter number

**V6K (ASK IF V5 = something else)**

**You said you were a victim of something else, how many of these incidents you experienced last month were of another type?**

Enter number

**V7A (ASK IF V5 = burglary or attempted burglary)**

**Thinking about the burglary or attempted burglary you were a victim of. You said you were a victim of [prefill number of incidents from V6A] [more than 1 = incidents]; [1 = incident]...**

**A: How many of these incidents would you say were motivated by a prejudice against your religion, ethnicity, disability, sexuality, or gender identity?**

Enter number

**B: How many of these incidents were committed by a member of your family that you live with or an intimate partner?**

Enter number

**C: How many of these incidents did you report to the police?**

Enter number

**V7B (ASK IF V5 = vehicle crime)**

Thinking about the vehicle crime you were a victim of. You said you were a victim of [prefill number of incidents from V6B] [more than 1 = incidents]; [1 = incident]...

**A: How many of these incidents would you say were motivated by a prejudice against your religion, ethnicity, disability, sexuality, or gender identity?**

Enter number

**B: How many of these incidents were committed by a member of your family that you live with or an intimate partner?**

Enter number

**C: How many of these incidents did you report to the police?**

Enter number

**V7C (ASK IF V5 = robbery)**

Thinking about the robbery you were a victim of. You said you were a victim of [prefill number of incidents from V6C] [more than 1 = incidents]; [1 = incident]...

**A: How many of these incidents would you say were motivated by a prejudice against your religion, ethnicity, disability, sexuality, or gender identity?**

Enter number

**B: How many of these incidents were committed by a member of your family that you live with or an intimate partner?**

Enter number

**C: How many of these incidents did you report to the police?**

Enter number

**V7D (ASK IF V5 = theft)**

Thinking about the theft you were a victim of. You said you were a victim of [prefill number of incidents from V6D] [more than 1 = incidents]; [1 = incident]...

**A: How many of these incidents would you say were motivated by a prejudice against your religion, ethnicity, disability, sexuality, or gender identity?**

Enter number

**B: How many of these incidents were committed by a member of your family that you live with or an intimate partner?**

Enter number

**C: How many of these incidents did you report to the police?**

Enter number

**V7E (ASK IF V5 = criminal damage)**

Thinking about the criminal damage you were a victim of. You said you were a victim of [prefill number of incidents from V6E] [more than 1 = incidents]; [1 = incident]...

**A: How many of these incidents would you say were motivated by a prejudice against your religion, ethnicity, disability, sexuality, or gender identity?**

Enter number

**B: How many of these incidents were committed by a member of your family that you live with or an intimate partner?**

Enter number

**C: How many of these incidents did you report to the police?**

Enter number

**V7F (ASK IF V5 = harassment or abuse)**

Thinking about the harassment or abuse you were a victim of. You said you were a victim of [prefill number of incidents from V6F] [more than 1 = incidents]; [1 = incident]...

**A: How many of these incidents happened online?**

Enter number

**B: How many of these incidents would you say were motivated by a prejudice against your religion, ethnicity, disability, sexuality, or gender identity?**

Enter number

**C: How many of these incidents were committed by a member of your family that you live with or an intimate partner?**

Enter number

**D: How many of these incidents did you report to the police?**

Enter number

**V7G (ASK IF V5 = stalking)**

Thinking about the stalking you were a victim of. You said you were a victim of [prefill number of incidents from V6G] [more than 1 = incidents]; [1 = incident]...

**A: How many of these incidents happened online?**

Enter number

**B: How many of these incidents would you say were motivated by a prejudice against your religion, ethnicity, disability, sexuality, or gender identity?**

Enter number

**C: How many of these incidents were committed by a member of your family that you live with or an intimate partner?**

Enter number

**D: How many of these incidents did you report to the police?**

Enter number

**V7H (ASK IF V5 = violence)**

Thinking about the violence you were a victim of. You said you were a victim of [prefill number of incidents from V6H] [more than 1 = incidents]; [1 = incident]...

**A: How many of these incidents would you say were motivated by a prejudice against your religion, ethnicity, disability, sexuality, or gender identity?**

Enter number

**B: How many of these incidents were committed by a member of your family that you live with or an intimate partner?**

Enter number

**C: How many of these incidents did you report to the police?**

Enter number

**V7I (ASK IF V5 = sexual offence)**

Thinking about the sexual offence you were a victim of. You said you were a victim of [prefill number of incidents from V6I] [more than 1 = incidents]; [1 = incident]...

**A: How many of these incidents happened online?**

Enter number

**B: How many of these incidents would you say were motivated by a prejudice against your religion, ethnicity, disability, sexuality, or gender identity?**

Enter number

**C: How many of these incidents were committed by a member of your family that you live with or an intimate partner?**

Enter number

**D: How many of these incidents did you report to the police?**

Enter number

**V7J (ASK IF V5 = fraud)**

Thinking about the fraud you were a victim of. You said you were a victim of [prefill number of incidents from V6J] [more than 1 = incidents]; [1 = incident]...

**A: How many of these incidents happened online?**

Enter number

**B: How many of these incidents would you say were motivated by a prejudice against your religion, ethnicity, disability, sexuality, or gender identity?**

Enter number

**C: How many of these incidents were committed by a member of your family that you live with or an intimate partner?**

Enter number

**D: How many of these incidents did you report to the police?**

Enter number

**V7K (ASK IF V5 = something else)**

Thinking about the other offence you were a victim of. You said you were a victim of [prefill number of incidents from V6K] [more than 1 = incidents]; [1 = incident]...

**A: How many of these incidents happened online?**

Enter number

**B: How many of these incidents would you say were motivated by a prejudice against your religion, ethnicity, disability, sexuality, or gender identity?**

Enter number

**C: How many of these incidents were committed by a member of your family that you live with or an intimate partner?**

Enter number

**D: How many of these incidents did you report to the police?**

Enter number

**V8A (ASK IF V6F >1 AND V7FA > 0 AND V7FB > 0)**

You said that you experienced harassment or abuse which was motivated by prejudice. How many of these incidents occurred online?

1. 0
2. 1
3. 2
4. 3
5. 4

- 6. 5
- 7. 6
- 8. 7
- 9. 8
- 10. 9
- 11. 10
- 12. 11 or more
- 97. Don't know/can't remember
- 98. Refused

**V8B (V6G >1 AND V7GA > 0 AND V7GB > 0)**

**You said that you experienced stalking which was motivated by prejudice.**

**How many of these incidents occurred online?**

- 1. 0
- 2. 1
- 3. 2
- 4. 3
- 5. 4
- 6. 5
- 7. 6
- 8. 7
- 9. 8
- 10. 9
- 11. 10
- 12. 11 or more
- 97. Don't know/can't remember
- 98. Refused

**V8C (V6I >1 AND V7IA > 0 AND V7IB > 0)**

**You said that you experienced a sexual offence which was motivated by prejudice.**

**How many of these incidents occurred online?**

- 1. 0
- 2. 1
- 3. 2
- 4. 3
- 5. 4
- 6. 5
- 7. 6
- 8. 7
- 9. 8
- 10. 9
- 11. 10
- 12. 11 or more
- 97. Don't know/can't remember
- 98. Refused

**V8D (V6J >1 AND V7JA > 0 AND V7JB > 0)**



**You said that you experienced fraud which was motivated by prejudice.**

**How many of these incidents occurred online?**

1. 0
2. 1
3. 2
4. 3
5. 4
6. 5
7. 6
8. 7
9. 8
10. 9
11. 10
12. 11 or more
97. Don't know/can't remember
98. Refused

**V8E (V6K >1 AND V7KA > 0 AND V7KB > 0)**

**You said that you experienced something else which was motivated by prejudice.**

**How many of these incidents occurred online?**

1. 0
2. 1
3. 2
4. 3
5. 4
6. 5
7. 6
8. 7
9. 8
10. 9
11. 10
12. 11 or more
97. Don't know/can't remember
98. Refused

**V9 (ASK IF ONLY ONE CRIME WAS REPORTED – i.e., V2 AND V3 = 1)**

**Thinking about this crime or incident, in your own words please briefly tell us what happened. Please give as much or as little detail as you are happy to provide. If you would rather not tell us at all, please just say and we can skip this question.**

**INTERVIEWER NOTE: Even if the respondent has already explained the incident to you in detail please ask this question. Explain to the respondent that we are asking this question to understand how the answers given to the questions we've already asked match up with their experience in their own words.**

90. Freetext – record word for word
98. Refused

## CORE QUESTIONS (5): COMMUNICATION WITH THE POLICE

I'd now like to ask a little bit about your communication with the police and your wider thoughts about the way they work.

### Q131 (ASK ALL)

How well informed do you feel about what the police in THIS AREA have been doing over the last 12 months?

**Read out options except don't know and refused.**

1. Very well informed
2. Fairly well informed
3. Not at all informed
97. Don't know
98. Refused

### Q133 (ASK ALL)

How well informed do you feel about what the police in LONDON AS A WHOLE have been doing over the last 12 months?

**Read out options except don't know and refused.**

1. Very well informed
2. Fairly well informed
3. Not at all informed
97. Don't know
98. Refused

### RQ80E (ASK ALL)

Your Safer Neighbourhood Team is a group of police officers dedicated to serving your community. The team includes 2 officers (Dedicated Ward Officers) based in your area (or 'ward'), supported by additional officers from the wider area.

Prior to this interview, had you heard about your Safer Neighbourhood Team or your Dedicated Ward Officers?

1. Yes
2. No
97. Don't know
98. Refused

### NQ133A (ASK ALL)

Do you know how to contact your Safer Neighbourhood Team or your Dedicated Ward Officers?

**If asked:** You can find out more about your local team by entering your postcode or looking up your borough on the website <https://www.met.police.uk/a/your-area/>

1. Yes
2. No
97. Don't know
98. Refused

**NPQ135A (ASK ALL)**

**What would you say are the top three things that the police should be dealing with IN YOUR AREA?**

**Please rank them in order, with your first answer being the top thing that police should be dealing with in your area.**

**Do not prompt. Code up to three answers**

16. Drugs and drug-related crime
3. Anti-social behaviour (ASB)
6. Burglary
1. Accessibility/visibility of police
33. Traffic/road related issues
19. Gun/knife crime
18. Gangs/gang related crime
9. Crime reduction/prevention
29. Street crime/robbery
35. Vehicle crime
90. Other (please specify)
48. None/nothing
97. Don't know
98. Refused

**NNQ135A (ASK ALL)**

**What would you say are the top three things that the police should be dealing with ACROSS LONDON?**

**If necessary: Please rank them in order, with your first answer being the top thing that police should be dealing with across London.**

**Do not prompt. Code up to three answers**

31. Terrorism
16. Drugs and drug-related crime
19. Gun/knife crime
18. Gangs and gang-related crimes
3. Anti-social behaviour (ASB)
56. Coronavirus
1. Accessibility/visibility of police
36. Violent crime
6. Burglary
29. Street crime/robbery
90. Other (please specify)
48. None/nothing
97. Don't know
98. Refused

**ZQ10E2 (ASK ALL)**

**In your area, how much of a problem are people using or dealing drugs?**

**Read out options except don't know and refused**

**If necessary:** By 'your area' I mean within 15 minutes' walk from here

1. Very big problem
2. Fairly big problem
3. Not a very big problem
4. Not a problem at all
97. Don't know
98. Refused

**XNQ135C (ASK ALL)**

**Across London, there are groups of community volunteers who work together with the police to make sure they follow best practice. Their roles include visiting custody suites to check on the treatment of detainees and reviewing how the police use their Stop and Search powers.**

**Prior to this interview, were you aware of the use of community volunteers for this purpose?**

**If necessary: read out options except don't know and refused**

**If asked: these volunteers are London residents and not police officers**

1. Yes
2. No
97. Don't know
98. Refused

**XNQ135B (ASK ALL)**

**To what extent do agree or disagree that using volunteers in this way makes you feel reassured that the police are held to account?**

**Read out options except don't know and refused.**

1. Strongly agree
2. Tend to agree
3. Neither agree nor disagree
4. Tend to disagree
5. Strongly disagree
97. Don't know
98. Refused

**NQ198A (ASK ALL)**

**Do you know where to get information about crime rates and trends for your area?**

**If necessary: Read out options except don't know and refused.**

**If asked: information on crime rates and trends can be found on the MPS website at [www.met.police.uk/sd](http://www.met.police.uk/sd)**

1. Yes
2. No
97. Don't know
98. Refused

**NQ198B (ASK ALL)**

**Is information about crime rates and trends for your area useful to you?**

**If necessary: Read out options except don't know and refused.**

**If asked:** information on crime rates and trends can be found on the MPS website at [www.met.police.uk/sd](http://www.met.police.uk/sd)

1. Yes
2. No
97. Don't know
98. Refused

**Q3 only**

**Q194 (ASK ALL)**

**To what extent do you support or oppose the MPS using new and innovative technologies to help solve crime and keep Londoners safe? These technologies could include:**

- Using cameras that automatically scan number plates to trace vehicles wanted by the police
- Using voice and facial recognition technologies to help find people wanted by the police
- Special sprays that invisibly mark mopeds, so that criminals can be forensically linked to them if they are stolen

**Read out options except don't know and refused.**

1. Strongly support
2. Tend to support
3. Neither support nor oppose
4. Tend to oppose
5. Strongly oppose
97. Don't know
98. Refused

**Q3 only**

**Q195A (ASK ALL)**

**Live Facial Recognition technology helps to prevent and detect crime by locating known offenders or people who may be at risk of harm to themselves or others. Special cameras are focused on a public area, and when people enter through this area their images are automatically matched against a 'watchlist' held by the police to flag up any potential matches.**

**To what extent do you support or oppose the MPS using facial recognition technology to...**

**Identify those who commit violent or other serious offences?**

**Read out options except don't know and refused.**

1. Strongly support
2. Tend to support
3. Neither support nor oppose
4. Tend to oppose
5. Strongly oppose
97. Don't know
98. Refused

**Q3 only**

**Q195B** (ASK ALL)

To what extent do you support or oppose the MPS using facial recognition technology to...

Help to locate those wanted by the courts?

If necessary: read out options except don't know and refused.

**Q3 only**

**Q195C** (ASK ALL)

To what extent do you support or oppose the MPS using facial recognition technology to...

Help to locate those who are a risk to themselves?

If necessary: read out options except don't know and refused.

**Q3 only**

**Q196B** (ASK ALL)

To what extent do you support or oppose the MPS using...

Artificial intelligence, known as AI, to help solve crime?

AI could be used for analysing suspicious patterns of behaviour, or to speed up the reviewing of large volumes of data.

If necessary: read out options except don't know and refused.

1. Strongly support
2. Tend to support
3. Neither support nor oppose
4. Tend to oppose
5. Strongly oppose
97. Don't know
98. Refused

**Q3 only**

**Q196C** (ASK ALL)

To what extent do you support or oppose the MPS using...

New and innovative technologies at the UK's borders, including airports and ports, to keep the public safe?

If necessary: read out options except don't know and refused

If necessary: By 'new and innovative technologies' we mean things like facial recognition and artificial intelligence

1. Strongly support
2. Tend to support
3. Neither support nor oppose
4. Tend to oppose
5. Strongly oppose
97. Don't know
98. Refused

## CORE QUESTIONS (6): RESPONDENT PROFILE

The last section of questions are about you, to help us to understand what different groups of people think.

Under the Equalities Act 2010, the Mayor's Office for Policing and Crime as an organisation has a duty to prevent discrimination and ensure a fair service to all. Therefore, we'd like to ask the following questions about you. Your answers will be kept confidential and will be collated so that individuals cannot be identified. However, the questions are entirely optional and we will take the responses you have just given into account, regardless of whether you answer the following questions or not.

### **NXQ135 (ASK ALL)**

**What is your sex?**

**Please note a question on gender identity will follow.**

1. Male
2. Female
3. Other
98. Refused

### **NXQ136 (ASK ALL)**

**Is the gender you identify with the same as your sex registered at birth?**

1. Yes
2. No (write in)
98. Refused

### **Q136 (ASK ALL)**

**Which of these age bands do you fall into?**

1. 16-17
2. 18-21
3. 22-24
4. 25-34
5. 35-44
6. 45-54
7. 55-64
8. 65-74
9. 75-84
10. 85+
97. Don't know
98. Refused

**Q144 (ASK ALL)**

**Does your household own or rent your current accommodation?**

**INTERVIEWER:** For respondents 'living with others' e.g. with parents, relatives or friends, we need to find out whether the household owns or rents the accommodation.

**Prompt as necessary**

1. Owned outright
2. Buying on mortgage
3. Rented from Council
4. Rented from Housing Association
5. Rented from Private Landlord
6. Other
97. Don't know
98. Refused

**Q139 (ASK ALL)**

**Which of these activities best describes what you are doing at present?**

**INTERVIEWER:** Read out options and clarify<sup>1</sup>. Full time (31+ hours per week)

2. Part time (8-30 hours per week)
3. Part time (less than 8 hours per week)
4. Not working
5. Retired
6. Registered unemployed
7. Unemployed but not registered
8. Student/full time education
9. Other
97. Don't know
98. Refused

**NNQ147 (ASK ALL)**

**What is your ethnic group?**

**Are you Asian, Black, of a mixed background, White, or of another ethnic group?**

**And is that...?**

**INTERVIEWER:** Read from list below as appropriate

**White**

English/Welsh/Scottish/Northern Irish/British  
Irish  
Gypsy or Irish Traveller  
Roma  
Any other White background – please specify

**Mixed/multiple ethnic groups**

White and Black Caribbean  
White and Black African  
White and Asian  
Any other Mixed/multiple ethnic background - please specify

**Asian or Asian British**

Indian  
Pakistani



Bangladeshi  
Chinese  
Any other Asian background – please specify

**Black/African/Caribbean/ Black British**

Caribbean  
African – please specify  
Any other Black/Black British/Caribbean background – please specify

**Other ethnic group**

Arab  
Any other ethnic group – please specify  
Don't know  
Refused

**Q155 (ASK ALL)**

**Which country were you born in?**

**Do Not Read Out - Prompt if Necessary**

**INTERVIEWER NOTE: If England, Wales, Scotland or Northern Ireland, code as UK**

1. Afghanistan
2. Algeria
3. Australia
4. Bangladesh
5. Bulgaria
6. Canada
7. China
8. Cyprus
9. France
10. Germany
11. Greece
12. Hong Kong
13. India
14. Iran
15. Iraq
16. Ireland
17. Italy
18. Jamaica
19. Japan
20. Kenya
21. Korea
22. Lithuania
23. New Zealand
24. Nigeria
25. Pakistan
26. Poland
27. Portugal
28. Romania
29. Spain
30. South Africa
31. Turkey
32. USA

- 33. UK
- 34. Other – please specify
- 97. Don't know
- 98. Refused

**XQ145 (ASK IF Q155 is not 33 (UK Born))**

**How long have you lived in the United Kingdom?**

- 1. Less than 12 months
- 2. 12 months but less than 2 years
- 3. 2 years but less than 3 years
- 4. 3 years but less than 5 years
- 5. 5 years but less than 10 years
- 6. 10 years but less than 20 years
- 7. 20 years but less than 30 years
- 8. 30 years or more
- 97. Don't know
- 98. Refused

**Q150 (ASK ALL)**

**What is your sexual orientation?**

**INTERVIEWER: Read out options only if necessary**

**If necessary: remind the respondent that they do not need to answer if they would prefer not to say**

- 1. Heterosexual
- 2. Gay or lesbian
- 3. Bisexual
- 4. Other (please specify)
- 97. Don't know
- 98. Refused

**Q148 (ASK ALL)**

**The Equality Act 2010 defines a person as having a disability if he or she 'has a physical or mental impairment, which has a substantial and long-term adverse effect on his or her ability to carry out normal day to day activities'. Do you have such a disability? Please remember to tell me if you'd prefer not to answer this question.**

- 1. Yes
- 2. No
- 97. Don't know
- 98. Refused

**Q148A (ASK if Q148 = yes)**

**Please can you describe the nature of this disability?**

**Please select all that apply**

1. Mobility
2. Manual dexterity
3. Physical co-ordination
4. Ability to lift, carry or otherwise move everyday objects
5. Speaking
6. Hearing
7. Seeing
8. Memory
9. Ability to concentrate, learn or understand
10. Dyslexia
11. Mental health issues
12. Other (please specify) **Q148ATX**
97. Don't know
98. Prefer not to say

**NQ149 (ASK ALL)**

**What is your religion, even if you are not currently practicing?**

1. Christian (including Church of England, Catholic, Protestant and all other Christian denominations)
2. Buddhist
3. Hindu
4. Jewish
5. Muslim
6. Sikh
7. Other – please specify
8. No religion
97. Don't know
98. Refused

**Q142 (ASK ALL) Multi-code**

**Are there any young people in the household aged under 22 years old? What ages are they/what age bands do they fall into?**

1. Aged 0-5
2. Aged 6-9
3. Aged 10-15
4. Aged 16-17
5. Aged 18-21
6. No people under 22
97. Don't know
98. Refused

**Q143 (ASK ALL)** Multi-code options 1-6

**Do you or any of your immediate family or close friends work, or have worked in the past, for the Metropolitan Police?**

**If Yes, clarify who and when (current/past) - code all**

**Note that this includes civil police staff as well as officers**

1. Yes, respondent currently
2. Yes, respondent in the past
3. Yes, family member currently
4. Yes family member in the past
5. Yes, close friend currently
6. Yes, close friends in past
7. No
97. Don't know
98. Refused

**NQ143 (ASK IF Q143=2, 3, 4, 97 or 98)**

**Have you ever considered a career within the Metropolitan Police Service?**

1. Yes
2. No
97. Don't know
98. Refused

**The following question is asked to understand how police and crime issues impact on people's overall happiness and quality of life.**

**SQ80D (ASK ALL)**

**Overall, on a scale of 0 to ten where 0 is not satisfied at all and 10 is completely satisfied, how satisfied are you with your life nowadays?**

0 – not satisfied at all

- 1
- 2
- 3
- 4
- 5
- 6
- 7
- 8
- 9

10 – completely satisfied

To what extent, if at all, would you say you are concerned about the cost of living over the next six months for each of the following?

**Q203A (ASK ALL)**

**The UK as a whole**

**Read out options except don't know and refused.**

1. Very concerned
2. Fairly concerned
3. Not very concerned
4. Not at all concerned
97. Don't know
98. Refused

**Q203B (ASK ALL)**

**You personally**

**Q203C (ASK ALL)**

**People in the area you live**

**NFURTHERRESEARCH (CATI: ASK IF NOT RECONTACT / CAPI: ASK ALL)**

**ORS or another agency working on behalf of MOPAC will be conducting further research about policing and safety in London in the next two years, and we would really value your input. If you agree, ORS or an agency working on behalf of MOPAC may contact you to ask if you would like to take part, but there would be no obligation on you at any stage. Your details would not be used for purposes other than to contact you to take part in research. Would you be happy to be contacted in the next two years to take part in further research?**

Yes – capture name/number

No

Refused

**ORS RECONTACT (ASK ALL)**

**Finally, just to let you know that you may be contacted for quality control purposes or in the event of us wanting to speak to you very briefly again in relation to this survey only. Would we be able to contact you?**

INTERVIEWER: Please explain if necessary that they will not necessarily be contacted again. It will only be in the case of us wanting to ask an additional question for the survey or for verifying something they've said for quality control purposes.

Yes

No

Refused

**ORS RECONTACT NAME (ASK IF ORSRECONTACT = YES)**

**And can I take your name, so we know who to ask for if we call back?**

Yes

No

Refused

**ORS RECONTACT NAME TX (ASK IF ORSRECONTACTNAME = YES)**

INTERVIEWER: Capture Name

Thank you very much for your time and help completing the survey. To repeat: The Mayor's Office for Policing and Crime have employed Opinion Research Services to conduct this survey. ORS is a member of the Market Research Society and are registered under the Data Protection Act. If you have any queries regarding the survey or our company, I can supply you with contact names and numbers.

INTERVIEWER: PROVIDE AS NECESSARY

ORS TEAM CONTACT DETAILS: 0800 107 7890 or [info@ors.org.uk](mailto:info@ors.org.uk)

For MOPAC: [evidenceandinsight@mopac.london.gov.uk](mailto:evidenceandinsight@mopac.london.gov.uk)

MRS Freephone Number - 0800 975 9596

**TO BE COMPLETED BY INTERVIEWER AT END OF SURVEY**

**Q151A**

**Was anyone else present during the interview?**

- 1 Yes - during all of the interview
- 2 Yes - during part of the interview
- 3 No one else present
- 97 Don't know
- 98 Refused

**Q151B (if Q151A=yes)**

Who else was present during the interview?

- 1 Spouse; partner; girlfriend; boyfriend
- 2 Children aged under 16
- 3 Other household member (adult)
- 4 Someone else

**Q152 (Ask ALL)**

- 1 Interview conducted in a foreign language by Fieldwork interviewer  
Interview conducted with support in another language from another household member or neighbour
- 2 Interview conducted in another language at ORS Call Centre (via phone) using Translation
- 4 Company (LIE/Comtec)
- 5 No language support provided
- 98 Refused

**Q153TX (ask if Q152 = 1-4)**

**What language was this?**

**Record answer**

QC

As part of our quality control processes, ORS may wish to contact you to confirm that this interview took place. May I please also take your name and telephone number, so that they can do so? These details will only be used for this purpose and will not be passed on to anyone else.

Yes

No

Title

Surname

Forename/Initials

Telephone number (inc STD)

Email address

DEC

I certify that I have conducted this interview personally with the person named in accordance with the Market Research Society Code of Conduct

Yes