## **MAYOR OF LONDON**

OFFICE FOR POLICING AND CRIME

## **Public Voice Insights**

How have things changed over the last 12 months?

Q1 2022-23

Quarterly summary

## Trust and confidence in the police Crime concerns and feelings of safety Confidence ('good job local') **Trust in MPS** Worry about crime 53% **49%** Think the police in Agree that the MPS their area are doing Are worried vs. Q1 21-22 vs. Q1 21-22 is an organisation a good job (8pp up on about crime in most recent quarter) they can trust their local area **Hate crime** Dealing with things that matter **Fair treatment 37%** 11pp. 64% Think hate crime 64% vs. Q1 21-22 is a problem in vs. Q1 21-22 vs. Q1 21-22 their area Agree the police in their area treat Agree police are dealing with the things that matter to people in everyone fairly regardless of who People using or dealing drugs their community they are **73**% **PAS** victimisation Think people using 11% 10% or dealing drugs is a vs. Q1 21-22 6% problem in their area Respondents reporting they have experienced Safety during the day something they would consider to be a crime or 96% ASB in the previous Apr-22 May-22 Jun-22 month. Feel safe walking **ASB** Crime alone during the day vs. Q1 21-22 in their area Victim satisfaction 95% 🛊 1pp. for females vs. Q1 21-22 **TDIU** USS Safety after dark 36% vs. Q1 21-22 64% Overall satisfaction Feel safe walking vs. Q1 21-22 vs. Q1 21-22 alone after dark in their area

## **Quarterly insights**

Overall satisfaction

vs. Q1 21-22

Reported experiences of harassment and unwanted attention are stable compared to last year. Females remain far more likely to avoid certain places or to avoid going out alone as a result of experiencing harassment. Disproportionately high levels of unwanted attention are experienced by LGBT+ females.

Overall satisfaction

Victims who are **vulnerable** and have their needs met are the most satisfied group (81%). Repeat victims, higher impact and mental health vulnerabilities are the most likely to have their needs **unmet** and be the least satisfied (23%).

Poor victim experience is likely to be having an influence on wider perceptions of the MPS. 34% of TDIU respondents have reported a worse opinion of the police and these individuals have far lower levels of trust and confidence compared to the wider population.

60% **↑** 7pp.

for females vs. Q1 21-22

for males vs. Q1 21-22

The majority of Londoners still support Stop & Search (70%), but Black and Mixed ethnicities, females and disabled Londoners are more likely to report negative experiences of Stop and Search than other groups.