

Mayor's Office for Policing and Crime and the Metropolitan Police Service

Public Attitude Survey (PAS) 2021-22 – Q4 telephone interviews

CORE QUESTIONS (1): LOCAL AREA AND COMMUNITY

I'd like to ask you some questions about your local area and community. By your local area and community I mean within 15 minutes' walk from your home

Q1 (ASK ALL)

How long have you lived in this area?

If necessary: Read out options except don't know and refused

1. Less than 12 months
2. 12 months but less than 2 years
3. 2 years but less than 3 years
4. 3 years but less than 5 years
5. 5 years but less than 10 years
6. 10 years but less than 20 years
7. 20 years but less than 30 years
8. 30 years or more
97. Don't know
98. Refused

Q3L (ASK ALL)

To what extent do you agree or disagree that your local area is a place where people from different backgrounds get on well together.

If necessary: By your local area I mean 15 minutes' walk from your home.

1. Definitely agree
2. Tend to agree
3. Tend to disagree
4. Definitely disagree
97. Don't know
98. Refused

CORE QUESTIONS (2): FEAR OF CRIME AND LOCAL CRIME PROBLEMS

Q13 (ASK ALL)

To what extent are you worried about...

Crime in your area?

If necessary: By your area I mean 15 minutes' walk from your home.

Read out options except don't know and refused

1. Very worried
2. Fairly worried
3. Not very worried
4. Not at all worried
97. Don't know
98. Refused

Q15 (ASK ALL)

To what extent are you worried about...

Anti-social behaviour in your area?

IF necessary: By this I mean issues such as vandalism, using or dealing drugs, people being drunk or rowdy, teenagers hanging around on the streets, or noisy neighbours?

Read out options except don't know and refused

1. Very worried
2. Fairly worried
3. Not very worried
4. Not at all worried
97. Don't know
98. Refused

Q20 (ASK ALL)

How safe do you feel walking alone in this area during the day?

1. Very safe
2. Fairly safe
3. Fairly unsafe
4. Very unsafe
5. (spontaneous) Do not go out at all
6. (spontaneous) Do not go out alone
97. Don't know
98. Refused

Q21 (ASK ALL)

How safe do you feel walking alone in this area after dark?

1. Very safe
2. Fairly safe
3. Fairly unsafe
4. Very unsafe
5. (spontaneous) Do not go out at all
6. (spontaneous) Do not go out alone
97. Don't know
98. Refused

NQ22 (ASK IF Q20 or Q21=fairly unsafe/very unsafe)

Since feeling unsafe when walking alone in this area [during the day / after dark / during the day and after dark], have you changed your behaviour in any of the following ways...?

Read out – code all that apply

- I have stopped going out or am less likely to go out alone
- I have avoided certain places or taken different routes
- I have stopped going out or am less likely to go out after dark
- Other
- None of the above
- Refused

NQ23 (ASK ALL)

How safe do you feel when you are online?

Read out options except don't go online, don't know and refused

Clarify that by "online" that we mean online for any purpose e.g. work, school, communication, social, information etc.

- Very safe
- Fairly safe
- Fairly unsafe
- Very unsafe
- (Spontaneous) Don't go online
- Don't know
- Refused

Q37 (ASK ALL)

To what extent do you think gun crime is a problem in this area, that is people using or carrying guns or replica guns?

Read out options except don't know and refused

1. Major problem
2. Minor problem
3. Not a problem at all
97. Don't know
98. Refused

Q39A_2 (ASK ALL)

To what extent do you think knife crime is a problem in this area? By knife crime I mean people carrying or using knives to threaten or commit violence.

Read out options except don't know and refused

- Major problem
- Minor problem
- Not a problem at all
- Don't know
- Refused

Q39B (ASK IF Q39A_2=1 OR 2) Multi-code

Is this based on...?

Read out options except don't know and refused

Code All

Your personal experience

The experience of someone you know

What you have seen or heard in the media

What you have seen in the area

Other

Don't know

Refused

NQ43 (ASK ALL)

To what extent do you think gangs are a problem in this area?

Read out options except don't know and refused

1. Major problem

2. Minor problem

3. Not a problem at all

97. Don't know

98. Refused

NQ44A (ASK ALL)

To what extent do you think hate crime is a problem in this area? By hate crime we mean people who are subject to attack/abuse because of their skin colour, ethnic origin, religion, disability or sexual orientation.

1. Major problem

2. Minor problem

3. Not a problem at all

97. Don't know

98. Refused

NQ44B (ASK IF NQ44A=1 OR 2) Multi-code

Is this based on...?

Read out options except don't know and refused

Code all that apply

Your personal experience

The experience of someone you know

What you have seen or heard in the media

What you have seen in the area

Other

Don't know

Refused

NQ49B (ASK ALL)

To what extent do you feel sexual assault or sexual violence is a problem in this area?

1. Major problem

2. Minor problem

3. Not a problem at all

97. Don't know

98. Refused

MODULE A

NQ49C (ASK ALL)

To what extent do you feel that domestic abuse or violence is a problem in this area? This includes emotional, psychological, financial or physical abuse between partners or family members.

1. Major problem
2. Minor problem
3. Not a problem at all
97. Don't know
98. Refused

ZQ10E (ASK IF Q15=1 OR 2)

How much of a problem are...? People using or dealing drugs

Q58 (ASK ALL)

To what extent are you worried about a TERRORIST ATTACK in London?

1. Very worried
2. Fairly worried
3. Not very worried
4. Not at all worried
97. Don't know
98. Refused

Q59 (ASK ALL)

And to what extent are you worried about a TERRORIST ATTACK particularly in this area?

1. Very worried
2. Fairly worried
3. Not very worried
4. Not at all worried
97. Don't know
98. Refused

NQ24 (ASK ALL)

The following questions are of a more sensitive, personal nature so if you'd prefer not to answer them please say.

Thinking about your experiences online, such as when you are using the internet, messaging services or social media, have any of the following ever happened to you...?

Someone sent you unwanted sexual messages or pictures.

If yes, clarify whether it happened in the past 12 months

Interviewer if necessary – remind respondent that “online” can be on their mobile smart phone, on computer, laptop, tablet or games consoles etc.

By messaging services we mean things like WhatsApp and Facebook Messenger.

1. Yes, in past 12 months
2. Yes, but not in past 12 months
3. No, never
97. Don't know
98. Refused

NQ24B (ASK IF NQ24 = 1 or 2)

Did you report the incident or incidents you experienced to the police?

INTERVIEWER: code "yes" if any incidents were reported to the police

Yes

No

Don't know

Refused

CORE QUESTIONS (3): ATTITUDES TO POLICING

I am now going to ask you some general questions about the police and how well you think they perform their job.

Q60 (ASK ALL)

Taking everything into account, how good a job do you think the police IN YOUR AREA are doing?

Read out options except don't know and refused and clarify

If necessary: By your area I mean within 15 minutes' walk from your home

1. Excellent
2. Good
3. Fair
4. Poor
5. Very poor
97. Don't know
98. Refused

Q61 (ASK ALL)

Taking everything into account, how good a job do you think the police IN LONDON AS A WHOLE are doing?

Read out options except don't know and refused and clarify

1. Excellent
2. Good
3. Fair
4. Poor
5. Very poor
97. Don't know
98. Refused

Q62A (ASK ALL)

To what extent do you agree with these statements about the police in your area? By 'your area' I mean within 15 minutes' walk from your home.

They can be relied on to be there when you need them

Read out options except don't know and refused and clarify

1. Strongly agree
2. Tend to agree
3. Neither agree nor disagree
4. Tend to disagree
5. Strongly disagree
97. Don't know
98. Refused

Q62B (ASK ALL)

They would treat you with respect if you had contact with them for any reason

Q62C (ASK ALL)

The police in your area treat everyone fairly regardless of who they are

Q62F (ASK ALL)

They are dealing with the things that matter to people in this community

Q62TG (ASK ALL)

The police in your area listen to the concerns of local people

Q65 (ASK ALL)

On average, how often do YOU see the police PATROLLING ON FOOT, BICYCLE OR HORSEBACK IN THIS AREA? Remember I am talking about the area within 15 minutes' walk from here.

If necessary: This does include PSCOs and we are talking about how often they "currently" see them.

1. At least daily
2. At least weekly
3. At least fortnightly
4. At least monthly
5. Less often
6. Never
97. Don't know/not sure
98. Refused

Q196A (ASK ALL)

To what extent do you support or oppose the Metropolitan Police Service using...

Data that is obtained using a legal power to help solve crime?

Examples of data obtained this way could include communications data, or information collected when people are stopped and questioned at the UK's borders.

If necessary: read out options except don't know and refused.

Strongly support

Tend to support

Neither support nor oppose

Tend to oppose

Strongly oppose

Don't know

Refused

A120A (ASK ALL)

'Stop and Search' is a power that allows the police to speak to someone if they think they have been involved in a crime, and to search them to see whether they are carrying anything that they should not be.

To what extent do you agree that the Police should conduct Stop and Search?

Read out options except don't know and refused.

1. Strongly agree
2. Tend to agree
3. Neither agree nor disagree
4. Tend to disagree
5. Strongly disagree
97. Don't know
98. Refused

A121 (ASK ALL)

How confident are you that the Police in your area use their stop and search powers fairly?

Read out options except don't know and refused.

1. Very confident
2. Fairly confident
3. Not very confident
4. Not at all confident
97. Don't know
98. Refused

NQ139A (ASK ALL)

To what extent do you agree or disagree that the police should be able to Stop and Search people if they can smell cannabis?

1. Strongly agree
2. Tend to agree
3. Neither agree nor disagree
4. Tend to disagree
5. Strongly disagree
97. Don't know
98. Refused

NQ139B (ASK ALL)

To what extent do you agree or disagree that the police should be able to handcuff people while they conduct Stop and Search?

1. Strongly agree
2. Tend to agree
3. Neither agree nor disagree
4. Tend to disagree
5. Strongly disagree
97. Don't know
98. Refused

XQ128A (ASK ALL)

Have you personally ever been stopped and searched in London?

If necessary: 'Stop and Search' is a power that allows the police to speak to someone if they think they have been involved in a crime, and to search them to see whether they are carrying anything that they should not be.

1. Yes
2. No
97. Don't know
98. Refused

XQ128C (ASK IF XQ128A=1)

Thinking about the last time you were stopped and searched by the police, would you say that they...

Were polite?

If necessary: Read out options except don't know and refused.

- Yes
- No
- Don't know
- Refused

XQ128D (ASK IF XQ128A=1)

Thinking about the last time you were stopped and searched by the police, would you say that they...

Treated you with respect?

If necessary: Read out options except don't know and refused.

- Yes
- No
- Don't know
- Refused

XQ128E (ASK XQ128A=1)

Thinking about the last time you were stopped and searched by the police, would you say that they...

Explained why they stopped and searched you?

If necessary: Read out options except don't know and refused.

- Yes
- No
- Don't know
- Refused

XQ128F (ASK ALL)

Do you know anyone who has been stopped and searched in London?

If necessary: Read out options except don't know and refused.

- Yes
- No
- Don't know
- Refused

XQ128AA (ASK IF XQ128F=1)

Thinking about people you know who have been stopped and searched, have you heard whether their experiences were positive or negative, or have their experiences been mixed?

Positive

Negative

Mixed

Not applicable - didn't hear anything

Don't know

Refused

Q79J (ASK ALL)

Please use a scale of 1 to 7, where 1 = Not at all well and 7 = Very well

How well do you think the Metropolitan Police... Respond to violence against women and girls?

If necessary: Please think of London as a whole, rather than your local area in this instance

1. 1 – Not at all well

2. 2

3. 3

4. 4

5. 5

6. 6

7. 7 – Very well

97. Don't know

98. Refused

XQ21A (ASK ALL)

To what extent do you agree or disagree with the following statements?

Your local area is a safe place for women and girls

Read out options except don't know and refused

If necessary: by 'local area' I mean within 15 minutes' walk from here

1. Strongly agree

2. Tend to agree

3. Neither agree nor disagree

4. Tend to disagree

5. Strongly disagree

97. Don't know

98. Refused

XQ21G (ASK ALL)

Your local area is a safe place for children and young people to grow up

If necessary: by 'local area' I mean within 15 minutes' walk from here

Q79G (ASK ALL)

Please use a scale of 1 to 7, where 1 = Not at all well and 7 = Very well

How well do you think the Metropolitan Police... Tackle drug dealing and drug use?

If necessary: Please think of London as a whole, rather than your local area in this instance

1. 1 – Not at all well
2. 2
3. 3
4. 4
5. 5
6. 6
7. 7 – Very well
97. Don't know
98. Refused

NQ197 (ASK ALL)

Safer Schools Officers are dedicated police officers that work with schools and educational establishments in London. They undertake a wide range of activities, including working to prevent crime in and around school, educating students about how to stay safe, and building positive relationships with young people, their parents, and teachers.

To what extent do you support or oppose the use of Safer Schools Officers in schools?

- Strongly support
- Tend to support
- Neither support nor oppose
- Tend to oppose
- Strongly oppose
- Don't know
- Refused

XQ128AB (ASK ALL)

How willing would you be to contact the police...if you were a victim of crime or were worried about something?

Read out options except don't know and refused.

- Very willing
- Fairly willing
- Not very willing
- Not willing at all
- Don't know
- Refused

NQ135BD (ASK ALL)

To what extent do you agree or disagree with the following statements:

The Metropolitan Police Service is an organisation that I can trust

Read out options except don't know and refused.

1. Strongly agree
2. Tend to agree
3. Neither agree nor disagree
4. Tend to disagree
5. Strongly disagree
97. Don't know
98. Refused

NQ135BDB (ASK ALL)

Central Government is an organisation that I can trust.

NQ135BDD (ASK ALL)

The National Health Service (NHS) is an organisation that I can trust.

NQ135BDE (ASK ALL)

Media companies are organisations I can trust.

If necessary: This includes TV broadcasting companies and newspapers.

NQ135BE (ASK ALL)

To what extent do you agree or disagree with the following statements:

It is important that the Metropolitan Police Service's workforce reflects the population profile of the communities it serves

1. Strongly agree
2. Tend to agree
3. Neither agree nor disagree
4. Tend to disagree
5. Strongly disagree
97. Don't know
98. Refused

NQ135BF (ASK ALL)

The police in your local area currently reflect the population profile of the local community?

NQ135BG (ASK ALL)

Senior ranking officers in the Metropolitan Police Service reflect the population profile of London.

NQ62B (ASK ALL) To what extent do you agree or disagree with the following statements:

I feel an obligation to obey the law at all times

If necessary: Read out options except don't know and refused and clarify

1. Strongly agree
2. Tend to agree
3. Neither agree nor disagree
4. Tend to disagree
5. Strongly disagree
97. Don't know
98. Refused

NQ62C (ASK ALL)

I feel an obligation to follow police orders

NQ62D (ASK ALL)

The police have the same sense of right and wrong as I do

NQ135BH (ASK ALL)

To what extent do you agree or disagree that the police in your local area are sufficiently held accountable for their actions?

- Strongly agree
- Tend to agree
- Neither agree nor disagree
- Tend to disagree
- Strongly disagree
- Don't know
- Refused

XQ122A (ASK ALL)

If you wanted to make a complaint about the Metropolitan Police Service, how confident, if at all, are you that you would know how to do it?

If necessary: Complaints can be made via the Metropolitan Police website, by visiting your local police station, or by contacting the Independent Office for Police Conduct (IOPC).

- 1. Very confident
- 2. Fairly confident
- 3. Not very confident
- 4. Not at all confident
- 97. Don't know
- 98. Refused

XQ122B (ASK ALL)

How confident are you that the Metropolitan Police Service deal fairly with complaints made about them?

- 1. Very confident
- 2. Fairly confident
- 3. Not very confident
- 4. Not at all confident
- 97. Don't know
- 98. Refused

CORE QUESTIONS (4): VICTIMISATION

V1

ASK ALL

Have you experienced anything you would consider to be a crime or antisocial behaviour in the last one month (i.e., since <textfill date one calendar month prior>)? By this we mean an incident that happened to you.

Yes

No [\[route to next module\]](#)

Don't know [\[route to next module\]](#)

Refused [\[route to next module\]](#)

V2

ASK IF V1 = YES

On how many occasions have you experienced a crime or antisocial behaviour in the last one month i.e. since <textfill date one calendar month prior>?

Interviewer: If respondent can't remember all the incidents, but can remember some, please record as many as respondent remembers.

1

2

3

4

5

6

7

8

9

10

11 or more

Don't know/can't remember [route to next module]

Refused [route to next module]

[LOOP QUESTIONS V3 – V14 until all crimes/incidents occurring in the last calendar month have been captured] For each loop – increment number in C prefix of question. Loop up to 10 incidents. Eg.

Loop/incident 1: C1_V3A

Loop/incident 2: C2_V3A

Loop/incident 3: C3_V3A

Loop/incident 4: C4_V3A

Etc

Each question will have a skip to next section option that is not read out to enable interviewer to fast-forward through to the next section and through the loops if we risk losing the respondent.

V3

ASK IF Q1 = YES

{IF Q2>ONCE AND LOOP=1, TEXTFILL: "Thinking about the most recent incident,"} {IF V2>ONCE AND LOOP>1, TEXTFILL: "Thinking about the next most recent incident,"} was it...

INTERVIEWER: Read out options in full except don't know and refused and code all that apply If multiple crimes occurred within the SAME incident, record them all at this question.

	Yes
C1_V3A. A crime to do with your PROPERTY ; including theft of belongings, burglary, theft of or from a vehicle, or deliberate damage to your property.	
C1_V3B crime committed against you as a PERSON , such as any form of harassment, threats, abuse or violence.	
C1_V3C. An ANTISOCIAL BEHAVIOUR incident; such as noise from neighbours, parking or driving issues, graffiti or vandalism in a public place, drunken or inconsiderate behaviour.	
C1_V3D. A FRAUD offence, such as scams, credit/debit card fraud, or identity theft.	
C1_V3E. SOMETHING ELSE	
Don't Know	
Refused	

V4

ASK IF C1_V3A = YES

Was it...

INTERVIEWER: Read out options in full except don't know and refused and code all that apply
If multiple crimes occurred within the SAME incident, record them all at this question.

	Yes
C1_V4A. Burglary or attempted burglary , where someone entered your house without your permission to steal something or cause damage.	
C1_V4B. Vehicle crime , including if someone took your car/van/motorbike without your permission, or stole something or parts from it (INTERVIEWER: vehicles do not include bicycles).	
C1_V4C. Robbery , for example if someone took or tried to take something you were carrying while you were out and about, such as in your pockets or a bag, where violence or the threat of violence was involved.	
C1_V4D. Street theft , for example if someone took or tried to take something you were carrying while you were out and about, but where violence or the threat of violence was not involved.	
C1_V4E. Another type of theft , such as a bicycle, pickpocketing, or something taken from your garden, doorstep, office or shed.	
C1_V4F. Criminal damage , where someone deliberately damaged or defaced your property or something that belonged to you.	
Don't Know	
Refused	

V5

ASK IF C1_V3B = YES

Was it...

INTERVIEWER: Read out options in full except don't know and refused and code all that apply
If multiple crimes occurred within the SAME incident, record them all at this question.

	Yes
C1_V5A. Harassment or abuse , including any communication or behaviour that made you feel offended, distressed, or threatened.	
C1_V5B. Stalking , such as where someone has repeatedly followed you, watched you, spied on you, or forced contact with you using any means, including social media.	
C1_V5C. Violence , such as hitting or kicking, using something as a weapon, or using any type of force against you.	
C1_V5D. Sexual offences , such as indecent exposure or any form of unwanted intimate contact. These behaviours could be initiated by someone unknown or known to you, including a friend or someone with whom you were in a relationship.	
Don't Know	
Refused	

C1_V6

ASK IF ANY OF C1_V4-V5 or C1_V3C/D/E, = YES

Thinking about this incident, in what month did it occur?

<textfill current month>

<textfill previous month>

Don't know

Refused

C1_V7

ASK IF ANY OF C1_QV3D/E, C1_V5A, C1_V5B, C1_V5D = YES

Thinking about this incident, did it occur online?

- Yes
- No
- Don't know
- Refused

C1_V8

ASK IF ANY OF C1_V4-V5 or C1_V3C/D/E = YES

Thinking about this incident, would you say it was motivated by a prejudice against your religion, ethnicity, disability, sexuality or gender identity?

- Yes
- No
- Don't know
- Refused

C1_V9

ASK IF ANY OF C1_V4-V5 or C1_V3C/D/E = YES

Please say if you prefer not to answer this question - Thinking about this incident, was it committed by a member of your family that you live with or an intimate partner?

- Yes
- No
- Don't know
- Refused

C1_V10

ASK IF ANY OF C1_V4-V5 or C1_V3C/D/E = YES

Thinking about this incident, did you report it to the police?

- Yes
- No
- I tried to but they did not record it
- Don't know
- Refused

C1_V11

ASK IF C1_V3D = YES

Did you report this incident to Action Fraud?

INTERVIEWER IF NECESSARY: Action Fraud is the UK's national reporting centre for fraud and cyber crime.

- Yes
- No
- Don't know
- Refused

C1_V12

ASK IF C1_V3C = YES

Did you report this incident to the local council?

- Yes
- No
- Don't know
- Refused

C1_V13

ASK IF C1_V10 = YES

Overall, would you say that you were satisfied, dissatisfied, or neither with the service provided to you by the police when you reported it?

Satisfied

Dissatisfied

Neither satisfied nor dissatisfied

Don't know

Refused

C1_V14

ASK IF ANY OF C1_V4-V5 or C1_V3C/D/E = YES

Thinking about this crime or incident, in your own words please briefly tell us what happened.

Please give as much or as little detail as you are happy to provide. If you would rather not tell us at all, please just say and we can skip this question.

INTERVIEWER NOTE: even if the respondent has already explained the incident to you in detail please ask this question. Explain to the respondent that we are asking this question to understand how the answers given to the questions we've already asked match up with their experience in their own words.

Freetext

Refused

CORE QUESTIONS (5): COMMUNICATION WITH THE POLICE

I'd now like to ask a little bit about your communication with the police.

Q131 (ASK ALL)

How well informed do you feel about what the police in YOUR AREA have been doing over the last 12 months?

Read out options except don't know and refused.

1. Very well informed
2. Fairly well informed
3. Not at all informed
97. Don't know
98. Refused

Q133 (ASK ALL)

How well informed do you feel about what the police in LONDON AS A WHOLE have been doing over the last 12 months?

Read out options except don't know and refused.

1. Very well informed
2. Fairly well informed
3. Not at all informed
97. Don't know
98. Refused

RQ80E (ASK ALL)

Your Safer Neighbourhood Team is a group of police officers dedicated to serving your community. The team includes 2 officers (Dedicated Ward Officers) based in your area (or 'ward'), supported by additional officers from the wider area.

Prior to this interview, had you heard about your Safer Neighbourhood Team or your Dedicated Ward Officers?

- 1. Yes
- 2. No
- 97. Don't know
- 98. Refused

NQ133A (ASK ALL)

Do you know how to contact your Safer Neighbourhood Team or your Dedicated Ward Officers?
If asked: You can find out more about your local team by entering your postcode or looking up your borough on the website <http://www.met.police.uk/saferneighbourhoods/>.

- 1. Yes
- 2. No
- 97. Don't know
- 98. Refused

NPQ135A (ASK ALL)

What would you say are the top three things that the police should be dealing with IN YOUR AREA?

Please rank them in order, with your first answer being the top thing that police should be dealing with in your area.

Do not prompt. Code up to three answers

- 16. Drugs and drug-related crime
- 3. Anti-social behaviour (ASB)
- 6. Burglary
- 1. Accessibility/visibility of police
- 33. Traffic/road related issues
- 19. Gun/knife crime
- 18. Gangs/gang related crime
- 9. Crime reduction/prevention
- 29. Street crime/robbery
- 35. Vehicle crime
- 90. Other (please specify)
- 48. None/nothing
- 97. Don't know
- 98. Refused

NNQ135A (ASK ALL)

What would you say are the top three things that the police should be dealing with ACROSS LONDON?

If necessary: Please rank them in order, with your first answer being the top thing that police should be dealing with across London.

Do not prompt. Code up to three answers

- 31. Terrorism
- 16. Drugs and drug-related crime
- 19. Gun/knife crime
- 18. Gangs and gang-related crimes
- 3. Anti-social behaviour (ASB)
- 56. Coronavirus
- 1. Accessibility/visibility of police
- 36. Violent crime
- 6. Burglary
- 29. Street crime/robbery
- 90. Other (please specify)
- 48. None/nothing
- 97. Don't know
- 98. Refused

XNQ135C (ASK ALL)

Across London, there are groups of community volunteers who work together with the police to make sure they follow best practice. Their roles include visiting custody suites to check on the treatment of detainees and reviewing how the police use their Stop and Search powers.

Prior to this interview, were you aware of the use of community volunteers for this purpose?

If necessary: read out options except don't know and refused

Yes

No

Don't know

Refused

XNQ135B (ASK ALL)

To what extent do agree or disagree that using volunteers in this way makes you feel reassured that the police are held to account?

Read out options except don't know and refused.

- 1. Strongly agree
- 2. Tend to agree
- 3. Neither agree nor disagree
- 4. Tend to disagree
- 5. Strongly disagree
- 97. Don't know
- 98. Refused

NQ198A (ASK ALL)

Do you know where to get information about crime rates and trends for your area?

If necessary: Read out options except don't know and refused.

If asked: information on crime rates and trends can be found on the MPS website at www.met.police.uk/sd

1. Yes
2. No
97. Don't know
98. Refused

NQ198B (ASK ALL)

Is information about crime rates and trends for your area useful to you?

If necessary: Read out options except don't know and refused.

If asked: information on crime rates and trends can be found on the MPS website at www.met.police.uk/sd

1. Yes
2. No
97. Don't know
98. Refused

MODULE A

MODULE A (1): ATTITUDES TO LOCAL POLICING

Q62D (ASK ALL)

To what extent do you agree with these statements about the police in this area? By 'this area' I mean within 15 minutes' walk from here.

They can be relied on to deal with minor crimes

1. Strongly agree
2. Tend to agree
3. Neither agree nor disagree
4. Tend to disagree
5. Strongly disagree
97. Don't know
98. Refused

Q62E (ASK ALL)

They understand the issues that affect this community

Q62H (ASK ALL)

The police in this area are helpful

Q62TI (ASK ALL)

The police in this area are friendly and approachable

Q62TJ (ASK ALL)

The police in this area are easy to contact

MODULE A (2): PERCEPTIONS OF ASB

ZQ10A (ASK IF Q15=1 OR 2)

For each of the following things I read out, can you tell me how much of a problem they are in your area. How much of a problem are...?

Noisy neighbours or loud parties

Read out options except don't know and refused

If necessary: By 'your area' I mean within 15 minutes' walk from here

1. Very big problem
2. Fairly big problem
3. Not a very big problem
4. Not a problem at all
97. Don't know
98. Refused

ZQ10B (ASK IF Q15=1 OR 2)

How much of a problem are...? Teenagers hanging around on the streets

ZQ10D (ASK IF Q15=1 OR 2)

How much of a problem are...? Vandalism, graffiti and other deliberate damage to property or vehicles

ZQ10F (ASK IF Q15=1 OR 2)

How much of a problem are...? People being drunk or rowdy in public places

ZQ10I (ASK IF Q15=1 OR 2)

How much of a problem are...? People who drive mopeds or ride bicycles in an anti-social or dangerous manner? Examples may include riding on pavements, speeding or noise.

If necessary: A moped is low-powered motorcycle which has a maximum speed of around 28mph

ZQ10J (ASK IF Q15=1 OR 2)

How much of a problem are...? People who drive cars or motorbikes in an anti-social or dangerous manner? Examples may include speeding, ignoring traffic signals or aggressive driving.

MODULE A (3): WILLINGNESS TO CONTACT POLICE

XQ128AC (ASK ALL)

How willing would you be to contact the police...if you saw someone graffitiing something in a public place?

Read out options except don't know and refused.

- Very willing
- Fairly willing
- Not very willing
- Not willing at all
- Don't know
- Refused

XQ128AD (ASK ALL)

How willing would you be to contact the police...if you saw a robbery taking place?

Read out options except don't know and refused.

Very willing
Fairly willing
Not very willing
Not willing at all
Don't know
Refused

XQ128AE (ASK ALL)

How willing would you be to contact the police...if you saw someone carrying a firearm in a public place?

Read out options except don't know and refused.

Very willing
Fairly willing
Not very willing
Not willing at all
Don't know
Refused

MODULE A (4): TERRORISM ADDITIONAL QUESTIONS

XQ59C (ASK ALL)

How likely or unlikely would you be to report the following to the police...?

Someone you know personally, who you think might be involved in terrorism

Very likely
Fairly likely
Neither likely nor unlikely
Fairly unlikely
Very unlikely
Don't know
Refused

XQ59D (ASK ALL)

How likely or unlikely would you be to report the following to the police...?

Someone you know personally, who you think might be vulnerable to radicalisation

If necessary: Radicalisation refers to the process by which a person comes to support terrorism and extremist ideologies associated with terrorist groups

Very likely
Fairly likely
Neither likely nor unlikely
Fairly unlikely
Very unlikely
Don't know
Refused

MODULE B

MODULE (B) 1: EFFECTIVENESS

Q79I (ASK ALL)

Please use a scale of 1 to 7, where 1 = Not at all well and 7 = Very well

And how well do you think the Metropolitan PoliceRespond to hate crime?

Please think of London as a whole, rather than your local area in this instance

1. 1 – Not at all well
2. 2
3. 3
4. 4
5. 5
6. 6
7. 7 – Very well
97. Don't know
98. Refused

Q79B (ASK ALL)

...Respond to emergencies promptly?

If necessary: Please think of London as a whole, rather than your local area in this instance

Q79D (ASK ALL)

...Tackle gun crime?

If necessary: Please think of London as a whole, rather than your local area in this instance

Q79E (ASK ALL)

...Support victims and witnesses?

If necessary: Please think of London as a whole, rather than your local area in this instance

Q79K (ASK ALL)

...Tackle knife crime?

If necessary: Please think of London as a whole, rather than your local area in this instance

Q79L (ASK ALL)

...Tackle gang crime?

If necessary: Please think of London as a whole, rather than your local area in this instance

Q79M (ASK ALL)

...Respond to burglaries?

If necessary: Please think of London as a whole, rather than your local area in this instance

NQ65A (ASK ALL)

Have you heard of the Metropolitan Police Gangs Matrix?

Yes

No

Don't know

Refused

MODULE B (3): MPS INNOVATIVE TECHNOLOGIES

Q194 (ASK ALL)

To what extent do you support or oppose the MPS using new and innovative technologies to help solve crime and keep Londoners safe? These technologies could include:

- Using cameras that automatically scan number plates to trace vehicles wanted by the police
- Using voice and facial recognition technologies to help find people wanted by the police
- Special sprays that invisibly mark mopeds, so that criminals can be forensically linked to them if they are stolen

Read out options except don't know and refused.

Strongly support

Tend to support

Neither support nor oppose

Tend to oppose

Strongly oppose

Don't know

Refused

Q195A (ASK ALL)

Live Facial Recognition technology helps to prevent and detect crime by locating known offenders or people who may be at risk of harm to themselves or others. Special cameras are focused on a public area, and when people enter through this area their images are automatically matched against a 'watchlist' held by the police to flag up any potential matches.

To what extent do you support or oppose the MPS using facial recognition technology to... Identify those who commit violent or other serious offences?

Read out options except don't know and refused.

Strongly support

Tend to support

Neither support nor oppose

Tend to oppose

Strongly oppose

Don't know

Refused

Q195B (ASK ALL)

To what extent do you support or oppose the MPS using facial recognition technology to... Help to locate those wanted by the courts?

If necessary: read out options except don't know and refused.

Q195C (ASK ALL)

To what extent do you support or oppose the MPS using facial recognition technology to... Help to locate those who are a risk to themselves?

If necessary: read out options except don't know and refused.

Q196B (ASK ALL)

To what extent do you support or oppose the MPS using...

Artificial intelligence, known as AI, to help solve crime?

AI could be used for analysing suspicious patterns of behaviour, or to speed up the reviewing of large volumes of data.

If necessary: read out options except don't know and refused.

Strongly support

Tend to support

Neither support nor oppose

Tend to oppose

Strongly oppose

Don't know

Refused

Q196C (ASK ALL)

To what extent do you support or oppose the MPS using...

New and innovative technologies at the UK's borders, including airports and ports, to keep the public safe?

If necessary: read out options except don't know and refused

IF NECESSARY: By 'new and innovative technologies' we mean things like facial recognition and artificial intelligence

Strongly support

Tend to support

Neither support nor oppose

Tend to oppose

Strongly oppose

Don't know

Refused

CORE QUESTIONS (6): RESPONDENT PROFILE

The last section of questions are about you, to help us to understand what different groups of people think.

The following question is asked to understand how police and crime issues impact on people's overall happiness and quality of life.

SQ80D (ASK ALL)

Overall, on a scale of 0 to ten where 0 is not satisfied at all and 10 is completely satisfied, how satisfied are you with your life nowadays?

0 – not satisfied at all

1

2

3

4

5

6

7

8

9

10 – completely satisfied

97. Don't know

98. Refused

Q144 (ASK ALL)

Does your household own or rent your current accommodation?

INTERVIEWER: For respondents 'living with others' e.g. with parents, relatives or friends, we need to find out whether the household owns or rents the accommodation.

Prompt as necessary

1. Owned outright

2. Buying on mortgage

3. Rented from Council

4. Rented from Housing Association

5. Rented from Private Landlord

6. Other

97. Don't know

98. Refused

Under the Equalities Act 2010, the Mayor's Office for Policing and Crime as an organisation has a duty to prevent discrimination and ensure a fair service to all. Therefore, we'd like to ask the following questions about you. Your answers will be kept confidential and will be collated so that individuals cannot be identified. However, the questions are entirely optional and we will take the responses you have just given into account, regardless of whether you answer the following questions or not.

Q139 (ASK ALL)

Which of these activities best describes what you are doing at present?

INTERVIEWER: Read out options and clarify

1. Full time (31+ hours per week) / on furlough
2. Part time (8-30 hours per week) / on furlough
3. Part time (less than 8 hours per week) / on furlough
4. Not working
5. Retired
6. Registered unemployed
7. Unemployed but not registered
8. Student/full time education
9. Other
97. Don't know
98. Refused

NNQ147

What is your ethnic group?

Are you Asian, Black, of a mixed background, White, or of another ethnic group?

And is that...?

INTERVIEWER: Read from list below as appropriate

White

English/Welsh/Scottish/Northern Irish/British

Irish

Gypsy or Irish Traveller

Roma

Any other White background – please specify

Mixed/multiple ethnic groups

White and Black Caribbean

White and Black African

White and Asian

Any other Mixed/multiple ethnic background - please specify

Asian or Asian British

Indian

Pakistani

Bangladeshi

Chinese

Any other Asian background – please specify

Black/African/Caribbean/ Black British

Caribbean

African – please specify

Any other Black/Black British/Caribbean background – please specify

Other ethnic group

Arab

Any other ethnic group – please specify

Don't know

Refused

Q148 (ASK ALL)

The Equality Act 2010 defines a person as having a disability if he or she ‘has a physical or mental impairment, which has a substantial and long-term adverse effect on his or her ability to carry out normal day to day activities’. Do you have such a disability? Please remember to tell me if you'd prefer not to answer this question.

1. Yes
2. No
97. Don't know
98. Refused

Q150 (ASK ALL)

What is your sexual orientation?

INTERVIEWER: Read out options only if necessary

If necessary remind the respondent that they do not need to answer if they would prefer not to say

1. Heterosexual (IF NECESSARY: orientation towards people of the opposite sex)
2. Gay/lesbian (IF NECESSARY: orientation towards people of the same sex)
3. Bisexual (IF NECESSARY: orientation towards people of the same and opposite sex)
4. Other
97. Don't know
98. Refused

Q143 (ASK ALL) Multi-code options 1-3

Do you or any of your immediate family or close friends work for the Metropolitan Police?

If Yes, clarify who - code all

Note that this includes civil police staff as well as officers

- Yes, respondent
- Yes, family member
- Yes, close friend
- No
- Don't know
- Refused

NQ143 (ASK IF Q143=2, 3, 4, 97 or 98)

Have you ever considered a career within the Metropolitan Police Service?

- Yes
- No
- Don't know
- Refused