

### Trust and confidence in the police

#### Confidence ('good job local')

#### Trust in MPS

52%

↑ 5pp.  
vs. Q2 21-22

Think the police in their area are doing a good job

71%

↓ 4pp.  
vs. Q2 21-22

Agree that the MPS is an organisation they can trust

#### Fair treatment

#### Dealing with things that matter

63%

↑ 4pp.  
vs. Q2 21-22

Agree the police in their area treat everyone fairly regardless of who they are

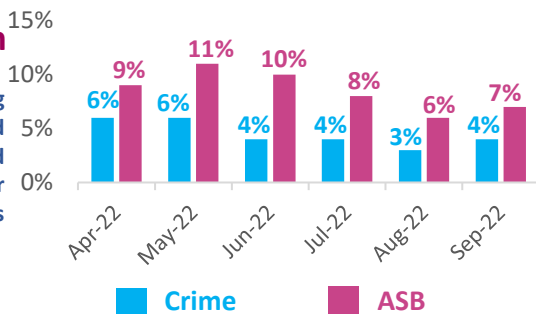
59%

↑ 1pp.  
vs. Q2 21-22

Agree police are dealing with the things that matter to people in their community

### PAS victimisation

Respondents reporting they have experienced something they would consider to be a crime or ASB in the previous month.



### Crime concerns and feelings of safety

#### Worry about crime

45%

↓ 13pp.  
vs. Q2 21-22

Are worried about crime in their local area

#### Hate crime

30%

↓ 19pp.  
vs. Q2 21-22

Think hate crime is a problem in their area

#### People using or dealing drugs

69%

↓ 5pp.  
vs. Q2 21-22

Think people using or dealing drugs is a problem in their area

#### Safety during the day



96%

↑ 1pp.  
vs. Q2 21-22

Feel safe walking alone during the day in their area

95% — 0pp.  
for females vs. Q2 21-22

98% ↑ 3pp.  
for males vs. Q2 21-22

#### Safety after dark



73%

↑ 9pp.  
vs. Q2 21-22

Feel safe walking alone after dark in their area

63% ↑ 9pp.  
for females vs. Q2 21-22

83% ↑ 9pp.  
for males vs. Q2 21-22

### Victim satisfaction

#### USS

64% ↑ 1pp.  
vs. Q2 21-22

Overall satisfaction

#### TDIU



35% ↓ 8pp.  
vs. Q2 21-22  
Overall satisfaction



30% ↓ 8pp.  
vs. Q2 21-22  
Overall satisfaction

### Quarterly insights

Over the last two years, gaps seen between responses from Black Londoners compared with the overall MPS result have tended to narrow. The recent **narrowing of gaps** has predominantly been driven by significant declines among White Londoners bringing the overall MPS result down, rather than significant increases for Black Londoners.

An increasing proportion of **TDIU telephone reporters** are being dealt with entirely over the phone. However the proportion of people unhappy with being dealt with in this way is increasing. This may be impacting on satisfaction.

For both **telephone and online TDIU reporters**, actions and follow up were the areas most often mentioned when victims were asked how the reporting process could be improved.

A quarter of Londoners who have **been stopped and searched** said that they communicated negatively about their experience with friends and/or family or felt negatively impacted or traumatised by their experience.

### PCP Trust and Confidence measures Borough-level performance

Borough-level results (R12 data). Red arrows show declines of -5pp. or more compared with the same point last year, while green arrows show increases of +5pp. or more.	Police do a good job in the local area (Good job)	The MPS is an organisation that I can trust (Trust MPS)	Agree the police treat everyone fairly regardless of who they are (Fair treatment)	Agree the police are dealing with the things that matter to this community (Dealing issues)				
Barking and Dagenham	50%	▲	77%	▼	71%	▲	66%	▼
Barnet	49%	▼	74%	▼	71%	▼	59%	▼
Bexley	50%	▼	74%	▼	68%	▼	63%	▼
Brent	54%	▼	73%	▼	71%	▼	63%	▼
Bromley	56%	▼	73%	▼	64%	▼	61%	▼
Camden	46%	▼	66%	▼	50%	▼	59%	▼
Croydon	38%	▼	67%	▼	57%	▼	56%	▼
Ealing	50%	▼	77%	▼	71%	▼	67%	▼
Enfield	44%	▼	67%	▼	61%	▼	58%	▼
Greenwich	45%	▼	67%	▼	60%	▼	54%	▼
Hackney	47%	▼	67%	▼	56%	▼	59%	▼
Hammersmith and Fulham	55%	▼	74%	▼	61%	▼	61%	▼
Haringey	50%	▼	67%	▼	53%	▼	57%	▼
Harrow	53%	▼	78%	▼	74%	▼	64%	▼
Havering	51%	▼	78%	▼	70%	▼	61%	▼
Hillingdon	58%	▼	80%	▼	83%	▼	72%	▼
Hounslow	55%	▼	79%	▼	71%	▼	65%	▼
Islington	47%	▼	61%	▼	48%	▼	55%	▼
Kensington and Chelsea	55%	▼	77%	▼	66%	▼	60%	▼
Kingston upon Thames	58%	▼	78%	▼	71%	▼	67%	▼
Lambeth	42%	▼	53%	▼	39%	▼	43%	▼
Lewisham	43%	▼	65%	▼	53%	▼	51%	▼
Merton	52%	▼	76%	▼	65%	▼	64%	▼
Newham	45%	▼	67%	▼	56%	▼	65%	▼
Redbridge	51%	▲	73%	▼	68%	▼	63%	▲
Richmond upon Thames	60%	▼	74%	▼	66%	▼	64%	▼
Southwark	54%	▲	73%	▼	53%	▼	59%	▼
Sutton	56%	▼	77%	▼	76%	▼	65%	▼
Tower Hamlets	46%	▼	68%	▼	57%	▼	58%	▼
Waltham Forest	40%	▼	66%	▼	55%	▼	55%	▼
Wandsworth	52%	▼	71%	▼	55%	▼	55%	▼
Westminster	53%	▼	77%	▼	58%	▼	59%	▼
<b>MPS</b>	<b>50%</b>	<b>▼</b>	<b>71%</b>	<b>▼</b>	<b>62%</b>	<b>▼</b>	<b>60%</b>	<b>▼</b>

**Borough performance** across the four PCP Trust and Confidence measures remains mixed, with many London Boroughs seeing declines over the last year but some seeing improvements.