

# YouGov / Mayor of London Survey Results

	Gender		Age				Social Grade		London Region				
Total	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	Central	North	South	East	West
%	%	%	%	%	%	%	%	%	%	%	%	%	%
<b>Weighted Sample</b>	496	512	109	535	209	155	595	413	206	125	197	275	205
<b>Unweighted Sample</b>	422	586	89	523	227	169	642	366	216	130	205	273	184

Sample Size: 1008 adults in London

Fieldwork: 6th - 10th March 2020

Before taking this survey, had you or had you not changed your behaviour at all in response to the outbreak of the Coronavirus (COVID-19)?

I have	47	43	50	54	47	43	47	54	37	49	47	46	44	48
I have not	49	51	46	37	48	54	52	44	55	48	49	50	51	45
Don't know	5	6	4	9	5	3	2	2	8	3	4	4	5	7

Have you or have you not done any of the following specifically to protect yourself from the Coronavirus (COVID-19)?

Please do not select any things that you would have done anyway, or did for other reasons that were not related to the Coronavirus.

[Only asked to those that said they have changed their behaviour in response to Coronavirus; n=475]

Reduced my use of public transport

I have done this	36	35	36	38	34	38	37	34	39	41	30	27	43	32
I have not done this	63	64	62	62	65	61	61	65	59	56	69	72	57	66
Don't know	1	1	1	0	1	2	2	1	2	2	2	1	0	2

Reduced the amount I go to restaurants

I have done this	29	30	28	29	29	30	24	26	35	32	30	23	26	33
I have not done this	69	70	69	70	70	67	70	73	62	65	70	73	74	64
Don't know	2	0	3	1	1	3	6	1	4	3	0	4	1	2

Reduced the amount I go to shops

I have done this	29	28	31	30	27	25	40	24	40	34	28	26	26	32
I have not done this	69	70	68	69	70	75	59	74	59	64	72	74	73	65
Don't know	2	2	1	1	2	0	1	2	0	2	0	0	1	3

Increased my use of online shopping

I have done this	20	19	20	24	20	20	14	20	19	26	14	17	23	16
I have not done this	79	80	78	76	78	80	84	79	81	72	86	82	76	84
Don't know	1	1	1	0	1	0	2	1	1	2	0	1	2	0

Reduced the amount I go to cultural sites (e.g. museums, galleries, theatre etc.)

I have done this	33	30	36	34	32	37	33	32	35	40	37	35	27	30
I have not done this	62	66	59	65	64	59	58	65	55	56	52	61	72	63
Don't know	5	4	6	1	5	3	9	2	10	4	11	5	1	6

Avoided crowded public places

I have done this	46	48	44	45	45	42	56	45	48	52	44	42	42	49
I have not done this	53	50	55	55	53	58	42	53	51	46	56	57	56	48
Don't know	2	2	1	0	2	1	2	2	1	2	0	2	1	2

Wear a face mask when in public places

I have done this	5	6	5	3	5	10	2	6	5	4	3	6	4	10
I have not done this	94	94	95	97	94	90	98	94	95	96	97	94	96	90
Don't know	0	0	0	0	0	0	0	0	0	1	0	0	0	0

Stopped going into work

I have done this	8	9	7	3	10	4	9	7	9	10	3	9	6	9
I have not done this	89	88	90	97	88	95	79	90	86	90	93	87	89	88
Don't know	3	3	3	0	2	1	13	2	4	0	4	4	5	3

Improve personal hygiene (e.g. washing hands more frequently, using hand sanitiser)

I have done this	92	91	94	93	90	94	97	93	91	95	97	95	90	87
I have not done this	7	9	6	4	10	6	3	7	9	5	3	5	10	11
Don't know	0	0	1	3	0	0	0	1	0	0	0	0	0	2

Changed my travel plans to go outside the UK (e.g. for work or a holiday)

I have done this	28	29	26	36	26	30	23	29	25	24	32	23	32	29
I have not done this	70	69	71	64	70	70	74	68	73	74	68	74	67	68
Don't know	2	2	2	0	4	0	2	3	2	2	1	3	2	4

Self-isolated (where you stay at home and avoid going near other people)

I have done this	17	13	19	15	17	20	12	15	19	13	13	16	19	20
I have not done this	81	83	79	84	80	79	85	83	78	84	87	81	78	78
Don't know	2	4	1	1	3	1	3	2	3	3	0	3	3	2

Stockpiled food or medication

I have done this	18	17	20	27	20	14	10	20	15	21	15	20	14	21
I have not done this	81	83	80	74	79	86	89	80	85	79	85	80	86	78
Don't know	0	0	1	0	0	0	1	0	1	1	0	0	0	1

	Gender		Age				Social Grade		London Region				
Total	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	Central	North	South	East	West
%	%	%	%	%	%	%	%	%	%	%	%	%	%

#### Increased cleaning of my possessions / home / surroundings

I have done this	56	51	60	59	57	52	55	53	62	60	58	47	61	51
I have not done this	43	48	40	41	42	48	44	46	38	39	42	53	39	47
Don't know	1	1	0	0	1	0	1	1	0	1	0	0	0	3

#### Postponed a major financial decision

I have done this	13	13	12	8	14	14	11	12	14	11	20	8	14	13
I have not done this	85	84	86	92	84	84	86	86	84	87	77	90	85	85
Don't know	2	3	1	0	2	2	3	2	2	2	3	2	2	2

#### Have you or have you not done any of the following specifically to protect yourself from the Coronavirus (COVID-19)?

Please do not select any things that you would have done anyway, or did for other reasons that were not related to the Coronavirus.

#### AMONGST ALL RESPONDENTS

##### Reduced my use of public transport

I have done this	17	15	18	21	16	16	17	18	14	20	14	12	19	15
I have not done this	29	27	31	33	30	26	28	35	22	28	32	33	25	32
Don't know	1	0	1	0	1	1	1	0	1	1	1	0	0	1
Not asked	53	57	50	46	53	57	53	46	63	51	53	54	56	52

##### Reduced the amount I go to restaurants

I have done this	13	13	14	16	14	13	11	14	13	16	14	10	11	16
I have not done this	32	30	34	37	33	29	33	39	23	32	33	34	33	31
Don't know	1	0	2	1	0	1	3	1	1	1	0	2	0	1
Not asked	53	57	50	46	53	57	53	46	63	51	53	54	56	52

##### Reduced the amount I go to shops

I have done this	14	12	15	16	13	11	19	13	15	17	13	12	11	15
I have not done this	32	30	34	37	33	32	28	40	22	31	34	34	32	31
Don't know	1	1	1	1	1	0	0	1	0	1	0	0	1	2
Not asked	53	57	50	46	53	57	53	46	63	51	53	54	56	52

##### Increased my use of online shopping

I have done this	9	8	10	13	9	9	7	11	7	13	7	8	10	8
I have not done this	37	35	39	41	37	34	39	42	30	35	40	38	34	40
Don't know	0	0	1	0	1	0	1	1	0	1	0	0	1	0
Not asked	53	57	50	46	53	57	53	46	63	51	53	54	56	52

##### Reduced the amount I go to cultural sites (e.g. museums, galleries, theatre etc.)

I have done this	15	13	18	18	15	16	15	17	13	19	17	16	12	14
I have not done this	29	28	30	35	30	25	27	35	20	28	24	28	32	30
Don't know	2	2	3	1	2	1	4	1	4	2	5	2	0	3
Not asked	53	57	50	46	53	57	53	46	63	51	53	54	56	52

##### Avoided crowded public places

I have done this	21	21	22	24	21	18	26	24	18	26	20	19	19	24
I have not done this	25	21	27	30	25	25	19	29	19	23	26	26	25	23
Don't know	1	1	0	0	1	0	1	1	0	1	0	1	1	1
Not asked	53	57	50	46	53	57	53	46	63	51	53	54	56	52

##### Wear a face mask when in public places

I have done this	3	3	3	2	3	4	1	3	2	2	1	3	2	5
I have not done this	44	41	47	52	44	38	46	50	35	47	45	43	43	43
Don't know	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Not asked	53	57	50	46	53	57	53	46	63	51	53	54	56	52

##### Stopped going into work

I have done this	4	4	4	2	5	2	4	4	3	5	1	4	3	4
I have not done this	42	38	45	52	41	41	37	48	32	44	43	40	39	42
Don't know	1	1	2	0	1	0	6	1	2	0	2	2	2	2
Not asked	53	57	50	46	53	57	53	46	63	51	53	54	56	52

##### Improve personal hygiene (e.g. washing hands more frequently, using hand sanitiser)

I have done this	43	39	47	50	42	40	45	50	34	47	45	43	40	42
I have not done this	3	4	3	2	5	2	2	4	3	2	1	2	5	5
Don't know	0	0	0	2	0	0	0	0	0	0	0	0	0	1
Not asked	53	57	50	46	53	57	53	46	63	51	53	54	56	52

##### Changed my travel plans to go outside the UK (e.g. for work or a holiday)

I have done this	13	13	13	19	12	13	11	16	9	12	15	11	14	14
I have not done this	33	30	36	34	33	30	35	37	27	36	32	34	30	32
Don't know	1	1	1	0	2	0	1	1	1	1	0	1	1	2
Not asked	53	57	50	46	53	57	53	46	63	51	53	54	56	52

##### Self-isolated (where you stay at home and avoid going near other people)

I have done this	8	6	10	8	8	9	6	8	7	6	6	7	8	9
I have not done this	38	36	40	45	37	34	40	44	29	41	41	37	35	37
Don't know	1	2	1	1	1	0	1	1	1	2	0	1	1	1
Not asked	53	57	50	46	53	57	53	46	63	51	53	54	56	52

	Gender		Age				Social Grade		London Region				
Total	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	Central	North	South	East	West
%	%	%	%	%	%	%	%	%	%	%	%	%	%

#### Stockpiled food or medication

I have done this	9	7	10	14	10	6	5	11	5	10	7	9	6	10
I have not done this	38	36	40	39	37	37	41	43	31	39	40	37	38	37
Don't know	0	0	0	0	0	0	1	0	0	0	0	0	0	0
Not asked	53	57	50	46	53	57	53	46	63	51	53	54	56	52

#### Increased cleaning of my possessions / home / surroundings

I have done this	26	22	30	32	26	22	26	28	23	30	27	22	27	24
I have not done this	20	21	20	22	20	21	20	25	14	19	19	24	17	22
Don't know	0	1	0	0	1	0	0	1	0	0	0	0	0	1
Not asked	53	57	50	46	53	57	53	46	63	51	53	54	56	52

#### Postponed a major financial decision

I have done this	6	5	6	4	6	6	5	6	5	5	9	4	6	6
I have not done this	40	36	43	49	39	36	40	46	31	43	36	41	38	41
Don't know	1	1	1	0	1	1	1	1	1	1	1	1	1	1
Not asked	53	57	50	46	53	57	53	46	63	51	53	54	56	52

#### Would you say you do, or do not, have enough information about the Coronavirus?

I do have enough information	70	69	72	62	69	71	79	74	66	77	69	74	65	68
I do not have enough information	20	19	21	26	21	21	12	21	19	18	21	16	24	21
Don't know	10	12	7	11	10	8	10	6	15	5	10	10	12	11

#### What more information do you think you need to help protect yourself and others from the Coronavirus?

[Only asked to those who said they did not have enough information about Coronavirus; n=189]

What to do if I think I might have the Coronavirus	43	45	40	48	45	37	30	49	32	35	72	33	37	46
What to do to reduce my risk of catching the Coronavirus	48	47	50	51	53	37	42	54	39	26	47	67	52	49
How to prevent the spreading of the Coronavirus	45	41	48	50	39	57	43	48	39	42	47	56	44	39
What the symptoms of the Coronavirus are	51	53	48	69	48	46	48	51	50	35	50	54	58	51
How to self-isolate	34	32	35	29	34	41	21	35	31	32	47	38	30	29
Other	9	7	11	13	7	7	19	9	9	18	3	14	7	5
Don't know	9	16	4	13	6	14	14	9	10	16	9	3	10	7

#### What more information do you think you need to help protect yourself and others from the Coronavirus?

##### AMONGST ALL RESPONDENTS

#### What to do if I think I might have the Coronavirus

Selected	9	9	8	13	9	8	3	10	6	6	15	5	9	10
Not selected	12	10	13	14	11	13	8	10	13	11	6	11	15	11
Not asked	80	81	79	74	79	79	88	79	81	83	79	84	76	79

#### What to do to reduce my risk of catching the Coronavirus

Selected	10	9	11	13	11	8	5	11	7	5	10	11	12	10
Not selected	10	10	11	13	10	13	7	9	12	13	11	5	11	11
Not asked	80	81	79	74	79	79	88	79	81	83	79	84	76	79

#### How to prevent the spreading of the Coronavirus

Selected	9	8	10	13	8	12	5	10	7	7	10	9	10	8
Not selected	11	11	11	13	13	9	7	11	12	10	11	7	13	13
Not asked	80	81	79	74	79	79	88	79	81	83	79	84	76	79

#### What the symptoms of the Coronavirus are

Selected	10	10	10	18	10	10	6	11	9	6	10	9	14	11
Not selected	10	9	11	8	11	11	6	10	10	11	11	7	10	10
Not asked	80	81	79	74	79	79	88	79	81	83	79	84	76	79

#### How to self-isolate

Selected	7	6	7	8	7	9	2	7	6	6	10	6	7	6
Not selected	13	13	14	19	14	12	9	13	13	12	11	10	17	15
Not asked	80	81	79	74	79	79	88	79	81	83	79	84	76	79

#### Other

Selected	2	1	2	3	2	2	2	2	2	3	1	2	2	1
Not selected	18	18	19	23	19	19	9	19	17	14	20	14	22	20
Not asked	80	81	79	74	79	79	88	79	81	83	79	84	76	79

#### Don't know

Selected	2	3	1	3	1	3	2	2	2	3	2	0	2	2
Not selected	18	16	20	23	20	18	10	19	17	15	19	15	21	20
Not asked	80	81	79	74	79	79	88	79	81	83	79	84	76	79

	Gender		Age				Social Grade		London Region				
Total	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	Central	North	South	East	West
%	%	%	%	%	%	%	%	%	%	%	%	%	%

How likely or unlikely do you think it is that you will catch the Coronavirus?

Very likely	3	3	3	4	3	2	2	4	2	3	2	3	2	3
Fairly likely	19	20	19	31	19	15	15	23	13	23	26	14	18	18
<b>TOTAL LIKELY</b>	<b>22</b>	<b>22</b>	<b>21</b>	<b>34</b>	<b>22</b>	<b>17</b>	<b>17</b>	<b>27</b>	<b>15</b>	<b>26</b>	<b>28</b>	<b>17</b>	<b>20</b>	<b>21</b>
Fairly unlikely	33	34	32	37	33	31	34	35	31	32	32	37	35	29
Very unlikely	19	17	21	12	19	22	18	17	21	18	18	19	17	22
<b>TOTAL UNLIKELY</b>	<b>52</b>	<b>51</b>	<b>53</b>	<b>49</b>	<b>52</b>	<b>53</b>	<b>52</b>	<b>52</b>	<b>51</b>	<b>50</b>	<b>50</b>	<b>56</b>	<b>52</b>	<b>51</b>
Don't know	27	27	26	17	26	30	30	21	34	25	22	27	28	28

	Gender		Age				Social Grade		London Region				
Total	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	Central	North	South	East	West
%	%	%	%	%	%	%	%	%	%	%	%	%	%

Sample Size: 1264 adults in London  
Fieldwork: 16th - 19th March 2020

	Gender		Age				Social Grade		London Region				
Total	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	Central	North	South	East	West
1264	622	642	137	671	262	195	746	518	251	155	261	351	240
1264	536	728	135	675	284	170	824	440	258	163	252	359	226
%	%	%	%	%	%	%	%	%	%	%	%	%	%

Which of the following policy areas, if any, do you think should be the main priorities for London? Please rank your top three.

<b>Tackling knife crime in London</b>	<b>50</b>	<b>46</b>	<b>53</b>	<b>42</b>	<b>45</b>	<b>55</b>	<b>65</b>	<b>48</b>	<b>52</b>	<b>46</b>	<b>56</b>	<b>58</b>	<b>50</b>	<b>41</b>
Ranked first	23	23	24	12	22	27	30	23	24	20	22	31	24	18
Ranked second	15	14	16	9	15	16	21	16	15	15	20	16	13	16
Ranked third	11	9	13	21	8	12	14	10	13	11	14	12	13	7
Not ranked	44	47	41	42	49	41	33	47	40	48	40	34	44	55
<b>Building more genuinely affordable homes</b>	<b>37</b>	<b>34</b>	<b>39</b>	<b>34</b>	<b>38</b>	<b>35</b>	<b>35</b>	<b>37</b>	<b>36</b>	<b>39</b>	<b>39</b>	<b>32</b>	<b>37</b>	<b>37</b>
Ranked first	15	14	15	11	15	14	17	14	16	16	18	12	15	15
Ranked second	11	10	13	13	12	9	10	12	10	12	12	12	12	8
Ranked third	10	10	11	10	11	12	8	10	10	11	9	8	10	14
Not ranked	57	60	55	51	56	60	63	59	56	55	57	61	56	59
<b>Tackling air pollution in London</b>	<b>29</b>	<b>29</b>	<b>29</b>	<b>30</b>	<b>29</b>	<b>26</b>	<b>35</b>	<b>31</b>	<b>27</b>	<b>36</b>	<b>33</b>	<b>26</b>	<b>24</b>	<b>32</b>
Ranked first	10	8	12	7	11	9	9	12	7	11	15	6	8	13
Ranked second	11	13	9	13	9	11	14	11	11	12	9	11	9	12
Ranked third	9	8	9	10	9	6	12	9	9	13	9	9	6	7
Not ranked	65	64	65	54	65	70	64	64	65	58	63	67	70	64
<b>A real push to tackle homelessness</b>	<b>27</b>	<b>19</b>	<b>35</b>	<b>31</b>	<b>28</b>	<b>30</b>	<b>21</b>	<b>28</b>	<b>26</b>	<b>28</b>	<b>21</b>	<b>27</b>	<b>31</b>	<b>26</b>
Ranked first	7	5	9	16	7	5	4	8	6	8	6	7	8	6
Ranked second	9	6	12	5	10	13	6	10	9	10	7	8	10	9
Ranked third	11	8	14	10	11	12	11	11	11	10	8	12	13	11
Not ranked	67	74	60	53	67	66	77	68	65	66	75	65	62	70
<b>Restoring neighbourhood policing</b>	<b>23</b>	<b>26</b>	<b>19</b>	<b>9</b>	<b>17</b>	<b>34</b>	<b>35</b>	<b>22</b>	<b>23</b>	<b>17</b>	<b>28</b>	<b>29</b>	<b>18</b>	<b>24</b>
Ranked first	7	9	6	4	4	13	13	6	8	6	10	10	3	9
Ranked second	8	8	8	2	6	13	15	8	8	7	9	10	7	9
Ranked third	7	9	6	3	8	8	7	7	7	4	8	9	8	6
Not ranked	72	68	75	75	77	61	63	73	69	77	68	64	75	71
<b>Protecting jobs and growth from economic uncertainty</b>	<b>22</b>	<b>22</b>	<b>22</b>	<b>21</b>	<b>25</b>	<b>21</b>	<b>14</b>	<b>22</b>	<b>22</b>	<b>20</b>	<b>25</b>	<b>19</b>	<b>22</b>	<b>24</b>
Ranked first	9	8	9	9	10	7	4	10	7	8	11	5	10	10
Ranked second	7	8	6	9	7	8	5	6	9	7	6	7	7	7
Ranked third	6	6	7	3	7	6	5	6	7	5	8	8	5	7
Not ranked	72	71	73	63	70	75	84	74	70	74	71	73	72	71
<b>Making commuting more affordable</b>	<b>19</b>	<b>21</b>	<b>16</b>	<b>25</b>	<b>21</b>	<b>16</b>	<b>8</b>	<b>20</b>	<b>16</b>	<b>14</b>	<b>16</b>	<b>19</b>	<b>18</b>	<b>24</b>
Ranked first	4	5	3	2	5	3	3	4	5	2	4	7	3	6
Ranked second	8	9	6	14	9	6	2	9	6	7	6	6	9	9
Ranked third	7	7	7	9	7	7	4	8	5	6	7	6	6	9
Not ranked	76	72	79	59	73	80	90	75	76	79	80	73	76	72
<b>Giving renters a better deal</b>	<b>18</b>	<b>17</b>	<b>19</b>	<b>16</b>	<b>22</b>	<b>12</b>	<b>15</b>	<b>18</b>	<b>18</b>	<b>20</b>	<b>19</b>	<b>12</b>	<b>21</b>	<b>20</b>
Ranked first	5	5	6	5	6	3	4	6	5	8	3	3	5	6
Ranked second	7	6	8	7	8	5	5	6	7	6	11	4	7	7
Ranked third	6	6	6	4	7	4	6	6	6	5	5	4	8	7
Not ranked	76	77	75	68	72	84	83	77	74	74	77	81	73	76
<b>Tackling radicalisation and extremism</b>	<b>17</b>	<b>18</b>	<b>16</b>	<b>10</b>	<b>15</b>	<b>20</b>	<b>23</b>	<b>16</b>	<b>18</b>	<b>15</b>	<b>14</b>	<b>18</b>	<b>19</b>	<b>17</b>
Ranked first	4	3	5	4	4	5	5	3	5	4	2	3	6	3
Ranked second	5	7	4	2	5	5	9	4	6	4	4	8	4	6
Ranked third	8	8	7	4	7	11	9	8	7	7	8	7	8	8
Not ranked	77	76	79	74	79	76	75	80	74	79	83	74	75	79
<b>Protecting the green belt from development</b>	<b>13</b>	<b>14</b>	<b>12</b>	<b>10</b>	<b>11</b>	<b>13</b>	<b>25</b>	<b>13</b>	<b>13</b>	<b>11</b>	<b>11</b>	<b>16</b>	<b>15</b>	<b>12</b>
Ranked first	3	4	2	5	1	5	3	3	2	3	1	3	4	1
Ranked second	4	4	4	3	4	3	7	4	4	3	6	3	4	5
Ranked third	6	6	6	2	5	5	15	6	7	5	3	9	6	6
Not ranked	81	79	82	74	84	82	73	82	79	83	86	76	79	83
<b>Strengthening relationships between Londoners from different backgrounds</b>	<b>9</b>	<b>8</b>	<b>9</b>	<b>8</b>	<b>9</b>	<b>11</b>	<b>5</b>	<b>9</b>	<b>8</b>	<b>8</b>	<b>11</b>	<b>6</b>	<b>11</b>	<b>8</b>
Ranked first	3	3	2	5	2	4	0	3	3	2	2	3	4	3
Ranked second	3	2	3	1	3	2	3	2	3	1	3	2	4	3
Ranked third	4	4	4	2	4	5	1	4	3	5	6	2	4	3
Not ranked	85	85	85	77	85	85	93	86	84	86	85	86	82	87

	Gender			Age				Social Grade		London Region				
	Total	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	Central	North	South	East	West
	%	%	%	%	%	%	%	%	%	%	%	%	%	%
<b>Making London a truly 24 hour city</b>	<b>7</b>	<b>10</b>	<b>3</b>	<b>5</b>	<b>7</b>	<b>6</b>	<b>6</b>	<b>7</b>	<b>6</b>	<b>10</b>	<b>6</b>	<b>3</b>	<b>6</b>	<b>9</b>
Ranked first	2	2	1	1	1	0	3	2	1	3	1	1	1	2
Ranked second	2	3	1	1	3	1	1	3	1	5	2	0	2	2
Ranked third	3	5	1	3	3	4	2	3	3	2	3	2	3	5
Not ranked	87	83	91	79	87	90	92	89	86	84	90	89	88	87
<b>Making cycling safer and easier</b>	<b>6</b>	<b>7</b>	<b>5</b>	<b>4</b>	<b>9</b>	<b>5</b>	<b>1</b>	<b>8</b>	<b>4</b>	<b>8</b>	<b>5</b>	<b>8</b>	<b>5</b>	<b>7</b>
Ranked first	1	2	1	2	2	0	0	2	1	2	1	2	1	1
Ranked second	2	2	2	1	3	2	0	3	1	2	0	2	2	3
Ranked third	3	4	2	0	4	3	1	4	2	4	4	3	2	3
Not ranked	88	86	89	81	85	90	98	87	88	86	91	85	89	88
<b>Making London's arts and culture the best in the world</b>	<b>6</b>	<b>7</b>	<b>5</b>	<b>8</b>	<b>7</b>	<b>3</b>	<b>6</b>	<b>6</b>	<b>6</b>	<b>11</b>	<b>5</b>	<b>4</b>	<b>4</b>	<b>7</b>
Ranked first	1	2	1	0	2	0	2	1	2	2	1	0	0	3
Ranked second	2	2	1	5	1	1	1	2	1	2	1	3	1	1
Ranked third	3	4	2	3	3	2	3	3	3	6	3	1	2	3
Not ranked	88	86	90	76	88	93	92	90	86	83	92	88	90	89
<b>To what extent do you agree or disagree with the following statements?</b>														
<b>London welcomes people, business and talent from all over the world</b>														
Strongly agree	43	42	44	35	45	47	39	47	38	48	40	39	40	49
Slightly agree	33	35	32	34	33	29	41	34	32	30	39	41	32	28
<b>TOTAL AGREE</b>	<b>77</b>	<b>77</b>	<b>76</b>	<b>69</b>	<b>78</b>	<b>76</b>	<b>80</b>	<b>81</b>	<b>70</b>	<b>78</b>	<b>80</b>	<b>80</b>	<b>72</b>	<b>77</b>
Neither agree nor disagree	11	11	11	6	10	14	16	9	15	9	11	12	13	11
Slightly disagree	3	3	3	5	3	3	2	2	4	3	3	2	4	4
Strongly disagree	2	2	2	1	3	1	0	2	2	4	1	1	2	2
<b>TOTAL DISAGREE</b>	<b>5</b>	<b>5</b>	<b>5</b>	<b>6</b>	<b>6</b>	<b>4</b>	<b>2</b>	<b>5</b>	<b>6</b>	<b>6</b>	<b>4</b>	<b>3</b>	<b>6</b>	<b>6</b>
Don't know	7	6	7	18	7	5	2	5	9	7	6	6	10	6
<b>London is entrepreneurial, international, and full of creativity</b>														
Strongly agree	43	41	45	33	44	45	41	49	34	48	38	42	42	43
Slightly agree	33	35	31	32	33	31	36	33	34	34	39	38	28	32
<b>TOTAL AGREE</b>	<b>76</b>	<b>76</b>	<b>76</b>	<b>65</b>	<b>78</b>	<b>76</b>	<b>77</b>	<b>81</b>	<b>68</b>	<b>82</b>	<b>77</b>	<b>80</b>	<b>70</b>	<b>75</b>
Neither agree nor disagree	12	12	13	8	10	17	16	9	17	9	13	9	16	13
Slightly disagree	3	3	2	7	2	0	3	3	3	2	3	2	4	2
Strongly disagree	1	1	2	1	2	1	0	1	2	2	2	1	1	2
<b>TOTAL DISAGREE</b>	<b>4</b>	<b>4</b>	<b>4</b>	<b>9</b>	<b>5</b>	<b>1</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>4</b>	<b>5</b>	<b>3</b>	<b>5</b>	<b>4</b>
Don't know	7	7	8	19	7	5	4	6	10	5	5	8	10	7
<b>London celebrates differences and is open to people from all backgrounds, religions and ethnicities</b>														
Strongly agree	40	38	42	27	44	41	35	44	35	41	41	39	39	43
Slightly agree	34	33	34	43	32	33	34	35	32	36	37	34	30	33
<b>TOTAL AGREE</b>	<b>74</b>	<b>71</b>	<b>76</b>	<b>70</b>	<b>76</b>	<b>75</b>	<b>68</b>	<b>78</b>	<b>67</b>	<b>77</b>	<b>78</b>	<b>73</b>	<b>69</b>	<b>76</b>
Neither agree nor disagree	13	15	11	5	11	16	23	10	17	12	13	14	17	10
Slightly disagree	3	4	3	4	4	2	5	3	3	3	3	4	3	5
Strongly disagree	2	3	2	3	2	3	1	2	3	4	1	2	2	3
<b>TOTAL DISAGREE</b>	<b>6</b>	<b>6</b>	<b>6</b>	<b>7</b>	<b>6</b>	<b>5</b>	<b>6</b>	<b>6</b>	<b>6</b>	<b>6</b>	<b>4</b>	<b>6</b>	<b>5</b>	<b>8</b>
Don't know	7	7	7	18	7	4	2	5	9	5	5	8	9	6
<b>Many people from all over the globe live and work in London, contributing to every aspect of life in the city</b>														
Strongly agree	51	48	54	43	53	52	44	56	43	58	47	48	45	57
Slightly agree	29	30	27	26	28	26	40	28	30	28	37	32	28	22
<b>TOTAL AGREE</b>	<b>80</b>	<b>78</b>	<b>81</b>	<b>69</b>	<b>81</b>	<b>78</b>	<b>84</b>	<b>84</b>	<b>73</b>	<b>87</b>	<b>84</b>	<b>79</b>	<b>73</b>	<b>79</b>
Neither agree nor disagree	10	11	9	9	8	13	13	8	14	5	8	11	14	10
Slightly disagree	2	2	2	3	2	3	1	2	3	2	1	3	3	1
Strongly disagree	2	2	1	1	2	2	1	1	2	1	2	1	2	2
<b>TOTAL DISAGREE</b>	<b>4</b>	<b>5</b>	<b>3</b>	<b>4</b>	<b>4</b>	<b>5</b>	<b>2</b>	<b>3</b>	<b>5</b>	<b>3</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>4</b>
Don't know	7	7	6	18	7	4	1	5	8	5	5	6	8	7
<b>London is a great city to work and live in</b>														
Strongly agree	36	34	39	25	35	43	42	40	32	43	35	32	35	39
Slightly agree	32	32	31	29	35	26	32	33	29	31	35	33	31	30
<b>TOTAL AGREE</b>	<b>68</b>	<b>67</b>	<b>70</b>	<b>55</b>	<b>69</b>	<b>69</b>	<b>74</b>	<b>73</b>	<b>61</b>	<b>74</b>	<b>70</b>	<b>65</b>	<b>66</b>	<b>69</b>
Neither agree nor disagree	14	14	15	16	14	15	13	11	19	12	15	14	16	14
Slightly disagree	6	7	6	4	7	5	8	7	5	6	8	10	4	6
Strongly disagree	4	5	3	6	4	6	2	3	6	4	2	4	5	4
<b>TOTAL DISAGREE</b>	<b>10</b>	<b>12</b>	<b>9</b>	<b>10</b>	<b>10</b>	<b>11</b>	<b>10</b>	<b>10</b>	<b>11</b>	<b>9</b>	<b>10</b>	<b>14</b>	<b>9</b>	<b>10</b>
Don't know	7	8	6	19	6	5	3	6	9	5	5	7	9	7

	Gender		Age				Social Grade		London Region				
Total	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	Central	North	South	East	West
%	%	%	%	%	%	%	%	%	%	%	%	%	%

**I feel positive about London's future since the EU referendum result**

Strongly agree	16	18	14	6	13	22	24	15	16	16	20	16	14	16
Slightly agree	19	20	18	13	16	21	31	20	17	18	13	23	19	19
<b>TOTAL AGREE</b>	<b>35</b>	<b>38</b>	<b>32</b>	<b>19</b>	<b>29</b>	<b>43</b>	<b>55</b>	<b>36</b>	<b>33</b>	<b>34</b>	<b>33</b>	<b>39</b>	<b>33</b>	<b>35</b>
Neither agree nor disagree	23	24	22	20	25	22	19	21	26	20	25	25	24	19
Slightly disagree	16	14	18	23	18	13	10	18	13	22	20	11	16	14
Strongly disagree	16	14	17	16	17	15	11	17	14	17	14	12	15	21
<b>TOTAL DISAGREE</b>	<b>32</b>	<b>28</b>	<b>35</b>	<b>38</b>	<b>35</b>	<b>27</b>	<b>21</b>	<b>35</b>	<b>27</b>	<b>39</b>	<b>34</b>	<b>23</b>	<b>30</b>	<b>35</b>
Don't know	11	10	11	22	11	8	5	8	14	8	8	13	12	11

**How satisfied, if at all, are you with how Sadiq Khan is handling housing in London?**

Very satisfied	4	4	4	2	4	5	4	3	5	3	1	4	5	5
Fairly satisfied	25	25	25	28	27	21	21	26	23	29	20	23	24	25
<b>TOTAL SATISFIED</b>	<b>29</b>	<b>29</b>	<b>28</b>	<b>30</b>	<b>31</b>	<b>26</b>	<b>24</b>	<b>29</b>	<b>28</b>	<b>32</b>	<b>22</b>	<b>27</b>	<b>30</b>	<b>30</b>
Fairly dissatisfied	23	25	22	21	25	20	25	26	19	26	28	24	21	21
Very dissatisfied	22	24	21	15	19	34	24	18	28	17	24	22	26	21
<b>TOTAL DISSATISFIED</b>	<b>46</b>	<b>49</b>	<b>43</b>	<b>36</b>	<b>44</b>	<b>54</b>	<b>50</b>	<b>45</b>	<b>48</b>	<b>43</b>	<b>52</b>	<b>46</b>	<b>47</b>	<b>42</b>
Don't know	26	22	29	34	26	20	26	26	25	25	26	27	24	27

**To what extent, if at all, are you worried about crime in your local area?**

Very worried	20	19	20	9	18	29	19	16	24	16	25	22	17	21
Fairly worried	37	36	38	27	37	41	41	39	35	37	34	36	40	36
<b>TOTAL WORRIED</b>	<b>57</b>	<b>55</b>	<b>59</b>	<b>36</b>	<b>55</b>	<b>70</b>	<b>60</b>	<b>55</b>	<b>60</b>	<b>53</b>	<b>60</b>	<b>58</b>	<b>57</b>	<b>57</b>
Not very worried	31	32	30	36	32	25	36	35	26	34	29	32	29	32
Not worried at all	5	6	4	9	6	2	1	5	4	7	3	4	4	5
<b>TOTAL NOT WORRIED</b>	<b>36</b>	<b>38</b>	<b>34</b>	<b>44</b>	<b>37</b>	<b>27</b>	<b>37</b>	<b>40</b>	<b>30</b>	<b>41</b>	<b>32</b>	<b>36</b>	<b>33</b>	<b>38</b>
Don't know	7	7	7	20	8	3	3	5	10	6	8	7	10	6

**To what extent, if at all, would you say air pollution is a problem?  
in your local area**

Very big problem	18	16	20	16	19	22	11	18	18	26	16	11	19	18
Fairly big problem	37	37	38	33	39	35	37	40	34	44	45	31	36	35
<b>TOTAL PROBLEM</b>	<b>55</b>	<b>53</b>	<b>58</b>	<b>49</b>	<b>58</b>	<b>57</b>	<b>48</b>	<b>58</b>	<b>51</b>	<b>70</b>	<b>60</b>	<b>41</b>	<b>55</b>	<b>53</b>
Not a very big problem	31	33	29	33	29	30	40	30	32	20	27	45	30	33
Not a problem at all	4	5	2	4	2	7	4	3	5	2	3	3	4	5
<b>TOTAL NOT A PROBLEM</b>	<b>35</b>	<b>39</b>	<b>31</b>	<b>37</b>	<b>31</b>	<b>36</b>	<b>44</b>	<b>34</b>	<b>37</b>	<b>23</b>	<b>30</b>	<b>48</b>	<b>34</b>	<b>38</b>
Don't know	10	9	11	14	11	7	8	8	12	7	10	11	12	9

**in London**

Very big problem	48	40	56	42	50	50	43	51	44	56	45	44	49	45
Fairly big problem	36	39	32	36	33	35	47	33	39	34	39	39	34	36
<b>TOTAL PROBLEM</b>	<b>84</b>	<b>79</b>	<b>88</b>	<b>78</b>	<b>83</b>	<b>85</b>	<b>89</b>	<b>84</b>	<b>83</b>	<b>89</b>	<b>84</b>	<b>82</b>	<b>83</b>	<b>81</b>
Not a very big problem	6	9	4	6	7	7	4	8	4	5	6	7	5	8
Not a problem at all	2	3	1	2	2	3	0	1	3	1	1	1	2	3
<b>TOTAL NOT A PROBLEM</b>	<b>8</b>	<b>12</b>	<b>4</b>	<b>8</b>	<b>9</b>	<b>10</b>	<b>4</b>	<b>9</b>	<b>7</b>	<b>6</b>	<b>8</b>	<b>8</b>	<b>7</b>	<b>11</b>
Don't know	8	9	7	14	8	5	7	7	10	5	8	9	10	8

**How often, if at all, do you use minicab services in London that you book via an app?**

More than once a week	2	2	2	2	2	2	2	2	2	2	1	2	3	3
A few times a month	11	11	11	12	15	4	4	12	9	15	10	8	9	12
About once a month	8	8	7	7	11	2	2	8	7	10	7	6	7	8
Once every few months	13	12	13	14	16	9	6	15	9	16	13	8	13	13
Less often	22	20	23	22	24	20	13	25	17	23	24	19	21	21
Not applicable - I have never used app-based minicab services	41	42	40	30	26	60	73	35	50	30	41	52	41	39
Don't know	5	5	4	13	5	2	0	3	7	3	5	5	5	4

**Would you say that your use of minicab services in London that you book via an app has increased, decreased or stayed about the same over the last 5 years?**

[Not asked to those who have never used app-based minicab services; n=763]

Increased	40	37	43	37	42	39	36	38	44	39	33	46	40	41
Stayed about the same	34	35	33	25	36	33	38	38	27	34	38	28	35	36
Decreased	15	17	13	18	13	18	21	17	12	21	14	11	12	16
Don't know	11	10	11	21	9	10	4	8	16	6	14	15	13	7

	Gender		Age				Social Grade		London Region				
Total	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	Central	North	South	East	West
%	%	%	%	%	%	%	%	%	%	%	%	%	%

Thinking about the last time you used a minicab service booked via an app in London...

Which of the following, if any, is why you chose to use a minicab service over another form of transport?

Please rank your top three.

<b>Cheaper than other transport alternatives</b>	<b>20</b>	<b>21</b>	<b>19</b>	<b>17</b>	<b>19</b>	<b>22</b>	<b>22</b>	<b>21</b>	<b>17</b>	<b>19</b>	<b>17</b>	<b>20</b>	<b>22</b>	<b>19</b>
Ranked first	10	10	10	8	10	11	11	10	9	8	9	13	9	10
Ranked second	5	6	4	5	5	8	4	5	6	7	5	4	5	5
Ranked third	5	5	4	4	5	4	7	6	3	3	3	3	8	4
Not ranked	67	66	68	60	69	63	67	69	63	67	72	63	64	69
<b>Safer than public other alternatives</b>	<b>26</b>	<b>22</b>	<b>30</b>	<b>31</b>	<b>25</b>	<b>28</b>	<b>30</b>	<b>25</b>	<b>28</b>	<b>24</b>	<b>30</b>	<b>22</b>	<b>29</b>	<b>26</b>
Ranked first	10	6	12	9	9	9	15	8	12	8	15	10	9	8
Ranked second	8	8	9	16	8	8	2	9	8	10	6	6	13	4
Ranked third	8	8	9	7	8	11	12	8	8	6	9	6	7	15
Not ranked	60	64	56	46	64	57	59	65	51	61	59	61	58	62
<b>Quicker overall journey than other transport alternatives</b>	<b>59</b>	<b>58</b>	<b>61</b>	<b>49</b>	<b>61</b>	<b>61</b>	<b>57</b>	<b>64</b>	<b>49</b>	<b>62</b>	<b>62</b>	<b>53</b>	<b>59</b>	<b>58</b>
Ranked first	25	25	25	18	29	22	13	28	19	29	23	21	26	25
Ranked second	21	19	24	15	22	23	24	22	21	20	25	19	20	25
Ranked third	13	13	12	16	10	16	20	14	9	14	14	13	13	9
Not ranked	27	28	26	28	27	24	32	25	30	23	27	30	27	30
<b>Less waiting time than other transport alternatives</b>	<b>50</b>	<b>53</b>	<b>47</b>	<b>46</b>	<b>50</b>	<b>53</b>	<b>48</b>	<b>51</b>	<b>48</b>	<b>46</b>	<b>52</b>	<b>60</b>	<b>45</b>	<b>51</b>
Ranked first	13	15	11	18	12	18	10	14	11	11	11	14	11	20
Ranked second	20	20	21	14	21	16	34	20	21	17	23	32	18	17
Ranked third	16	17	15	14	17	19	4	17	15	18	18	14	15	15
Not ranked	36	33	39	31	38	32	41	39	32	39	37	23	42	37
<b>Cleaner than other transport alternatives</b>	<b>13</b>	<b>14</b>	<b>11</b>	<b>17</b>	<b>12</b>	<b>9</b>	<b>16</b>	<b>12</b>	<b>13</b>	<b>12</b>	<b>12</b>	<b>13</b>	<b>12</b>	<b>14</b>
Ranked first	3	4	2	4	3	1	2	4	2	4	2	2	2	5
Ranked second	4	4	3	6	3	5	5	3	5	2	4	5	5	3
Ranked third	6	6	6	7	6	3	10	6	6	6	6	6	4	6
Not ranked	74	72	75	60	76	76	73	78	66	74	77	70	74	74
<b>More relaxing than other transport alternatives</b>	<b>39</b>	<b>40</b>	<b>38</b>	<b>27</b>	<b>43</b>	<b>26</b>	<b>44</b>	<b>38</b>	<b>39</b>	<b>37</b>	<b>49</b>	<b>37</b>	<b>38</b>	<b>38</b>
Ranked first	10	11	9	2	10	8	25	10	10	7	17	11	9	9
Ranked second	12	14	10	8	14	9	6	13	9	15	13	8	13	10
Ranked third	17	15	19	16	19	10	13	15	20	15	19	18	16	19
Not ranked	48	47	48	50	45	59	45	52	40	49	40	47	48	50
<b>Easier to work out how to get to my destination than other transport alternatives</b>	<b>35</b>	<b>37</b>	<b>34</b>	<b>32</b>	<b>36</b>	<b>39</b>	<b>31</b>	<b>38</b>	<b>30</b>	<b>38</b>	<b>32</b>	<b>29</b>	<b>35</b>	<b>40</b>
Ranked first	11	11	11	15	11	10	8	10	12	12	7	10	14	7
Ranked second	12	12	11	10	12	13	10	14	7	11	9	8	7	22
Ranked third	13	14	12	8	13	16	13	14	11	15	16	11	14	11
Not ranked	51	50	52	44	53	46	58	52	50	47	57	54	51	48
<b>Other</b>	<b>17</b>	<b>15</b>	<b>20</b>	<b>11</b>	<b>19</b>	<b>17</b>	<b>19</b>	<b>20</b>	<b>13</b>	<b>18</b>	<b>13</b>	<b>16</b>	<b>20</b>	<b>17</b>
Ranked first	5	4	6	3	5	6	4	6	4	7	5	2	6	4
Ranked second	4	3	4	3	4	4	4	4	3	3	3	3	5	3
Ranked third	9	8	9	5	10	6	10	9	7	8	4	11	9	10
Not ranked	69	71	67	65	70	68	70	70	66	67	76	68	66	71
<b>None of the above/Don't know</b>	<b>14</b>	<b>14</b>	<b>14</b>	<b>23</b>	<b>12</b>	<b>15</b>	<b>11</b>	<b>10</b>	<b>20</b>	<b>15</b>	<b>11</b>	<b>17</b>	<b>14</b>	<b>12</b>

Thinking about the last time you used a minicab service booked via an app in London...

And what mode of transport would you have used if you couldn't have used a minicab service?

[Not asked to those who have never used app-based minicab services; n=763]

Underground	17	18	16	15	18	14	19	22	9	22	22	7	12	24
Bus (day-time service)	16	13	18	16	16	14	17	14	19	16	16	17	16	13
Train (including London Overground, DLR, TfL Rail and National Rail)	13	13	14	12	13	12	20	15	11	10	13	16	18	9
Bus (night-time service)	13	14	12	13	14	11	6	14	12	16	7	15	12	13
Black cab/taxi	8	9	7	3	8	10	13	8	8	9	6	8	7	8
Driven myself	6	6	6	1	6	11	8	5	8	4	12	3	6	7
Got a lift from a friend/family member	6	5	6	8	5	7	4	5	7	1	4	9	6	9
Walk	5	3	6	7	4	6	2	5	5	4	4	7	5	3
Cycle	2	2	1	0	2	1	0	2	1	2	1	0	0	4
Other	1	1	1	0	2	1	0	2	1	2	0	1	1	2
Not applicable – I wouldn't have travelled if I couldn't have used an app-based minicab service	5	4	6	4	5	2	9	4	7	6	4	7	5	2
Don't know	9	10	8	21	7	10	2	7	13	8	9	10	11	6



	Gender		Age				Social Grade		London Region				
Total	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	Central	North	South	East	West
%	%	%	%	%	%	%	%	%	%	%	%	%	%

Before taking this survey, had you or had you not changed your behaviour at all in response to the outbreak of the Coronavirus (COVID-19)?

I have	74	72	76	67	76	72	75	80	65	82	73	73	73	71
I have not	21	23	20	21	19	26	23	16	29	15	22	23	23	23
Don't know	5	5	4	11	5	2	2	3	6	3	5	4	5	6

Have you or have you not done any of the following specifically to protect yourself from the Coronavirus (COVID-19)?

Please do not select any things that you would have done anyway, or did for other reasons that were not related to the Coronavirus.

[Only asked to those that said they have changed their behaviour in response to Coronavirus; n=966]

Reduced my use of public transport

I have done this	66	66	66	63	67	60	72	65	67	70	75	58	65	66
I have not done this	32	32	32	35	31	39	26	33	31	30	23	39	33	33
Don't know	2	2	1	2	2	1	1	2	2	0	2	3	2	1

Reduced the amount I go to restaurants

I have done this	69	69	70	63	70	64	78	70	68	72	75	69	64	71
I have not done this	27	29	26	31	26	33	20	27	28	26	21	28	32	26
Don't know	3	2	5	6	3	4	2	3	4	2	4	3	4	4

Reduced the amount I go to shops

I have done this	59	60	58	54	57	59	69	58	61	53	68	53	60	66
I have not done this	40	39	41	46	42	40	31	41	38	46	31	46	40	34
Don't know	1	1	1	0	1	0	0	0	1	1	1	2	0	0

Increased my use of online shopping

I have done this	26	24	28	21	27	26	27	28	24	24	28	28	24	31
I have not done this	72	73	70	76	71	74	71	71	73	75	71	70	75	66
Don't know	2	2	1	3	2	0	2	1	3	1	1	2	1	3

Reduced the amount I go to cultural sites (e.g. museums, galleries, theatre etc.)

I have done this	70	69	71	64	70	68	79	71	70	75	77	71	65	68
I have not done this	26	28	24	28	27	29	17	27	24	23	17	27	29	29
Don't know	4	3	5	8	3	3	4	3	6	1	6	2	6	3

Avoided crowded public places

I have done this	80	79	80	76	79	77	89	79	80	83	84	80	76	78
I have not done this	19	20	19	22	21	21	11	20	18	17	15	18	23	21
Don't know	1	1	1	2	1	2	1	1	2	1	1	2	2	1

Wear a face mask when in public places

I have done this	6	6	7	9	8	5	2	7	5	9	3	4	6	9
I have not done this	93	93	93	91	91	95	98	92	94	91	96	95	94	90
Don't know	0	1	0	0	1	0	0	0	0	0	0	1	0	1

Stopped going into work

I have done this	41	41	40	45	49	24	31	48	28	49	46	27	41	40
I have not done this	51	53	50	49	46	69	46	46	59	43	45	63	53	48
Don't know	8	6	10	6	5	8	24	6	13	7	9	9	6	11

Improve personal hygiene (e.g. washing hands more frequently, using hand sanitiser)

I have done this	92	92	91	92	92	91	91	92	91	93	93	92	93	87
I have not done this	8	8	8	7	7	8	9	8	8	7	6	8	6	13
Don't know	1	0	1	1	1	1	0	0	1	0	1	0	2	0

Changed my travel plans to go outside the UK (e.g. for work or a holiday)

I have done this	50	50	51	46	51	50	53	50	51	52	52	47	52	49
I have not done this	45	46	45	47	46	47	40	46	44	42	46	48	44	48
Don't know	4	4	4	6	3	3	6	4	5	6	3	4	4	3

Self-isolated (where you stay at home and avoid going near other people)

I have done this	45	45	45	57	45	34	49	46	44	49	50	35	42	52
I have not done this	54	54	54	41	53	65	49	53	55	50	48	63	57	47
Don't know	1	1	1	1	1	1	2	1	2	1	2	2	1	1

Stockpiled food or medication

I have done this	27	25	29	31	33	18	15	28	26	28	36	26	20	30
I have not done this	72	74	69	66	65	82	84	71	73	71	61	73	78	68
Don't know	2	1	2	4	2	0	1	2	1	1	2	1	2	2

Increased cleaning of my possessions / home / surroundings

I have done this	63	60	66	54	66	58	62	60	68	64	65	60	65	59
I have not done this	36	39	34	44	33	41	37	40	31	36	34	40	35	38
Don't know	1	1	1	2	0	1	1	1	1	0	1	0	0	3

Postponed a major financial decision

I have done this	25	27	23	13	31	23	14	26	23	24	25	23	25	28
I have not done this	69	69	70	82	63	73	82	69	70	71	66	73	70	65
Don't know	5	4	7	5	6	5	5	4	7	5	9	4	5	6

	Gender		Age				Social Grade		London Region				
Total	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	Central	North	South	East	West
%	%	%	%	%	%	%	%	%	%	%	%	%	%

Have you or have you not done any of the following specifically to protect yourself from the Coronavirus (COVID-19)?

Please do not select any things that you would have done anyway, or did for other reasons that were not related to the Coronavirus.

**AMONGST ALL RESPONDENTS**

**Reduced my use of public transport**

I have done this	49	47	51	43	51	43	54	53	44	57	55	42	47	47
I have not done this	24	23	25	23	24	28	20	27	20	24	17	29	24	24
Don't know	1	1	1	1	1	1	1	1	1	0	1	2	1	1
Not asked	26	28	24	33	24	28	25	20	35	18	27	27	27	29

**Reduced the amount I go to restaurants**

I have done this	52	50	53	43	53	46	59	57	44	59	55	50	47	50
I have not done this	20	21	20	21	20	24	15	22	18	21	15	20	23	18
Don't know	2	1	4	4	3	3	1	2	3	2	3	2	3	3
Not asked	26	28	24	33	24	28	25	20	35	18	27	27	27	29

**Reduced the amount I go to shops**

I have done this	44	43	45	36	44	43	52	47	40	44	50	38	43	47
I have not done this	30	28	31	31	32	29	23	33	25	38	22	34	29	24
Don't know	1	0	1	0	1	0	0	0	1	1	1	1	0	0
Not asked	26	28	24	33	24	28	25	20	35	18	27	27	27	29

**Increased my use of online shopping**

I have done this	20	18	22	14	21	19	20	22	16	20	20	21	17	22
I have not done this	53	53	54	51	54	53	53	57	48	61	52	51	54	47
Don't know	1	2	1	2	2	0	1	1	2	1	1	2	1	2
Not asked	26	28	24	33	24	28	25	20	35	18	27	27	27	29

**Reduced the amount I go to cultural sites (e.g. museums, galleries, theatre etc.)**

I have done this	52	50	55	43	53	49	59	57	46	62	56	52	47	48
I have not done this	19	20	18	19	20	21	13	21	16	19	12	20	21	20
Don't know	3	2	4	5	3	2	3	2	4	1	4	2	4	2
Not asked	26	28	24	33	24	28	25	20	35	18	27	27	27	29

**Avoided crowded public places**

I have done this	59	57	61	51	60	56	67	64	52	68	61	58	55	56
I have not done this	14	14	14	15	16	15	8	16	12	14	11	13	17	15
Don't know	1	1	1	1	1	1	1	1	1	0	1	1	1	1
Not asked	26	28	24	33	24	28	25	20	35	18	27	27	27	29

**Wear a face mask when in public places**

I have done this	5	5	5	6	6	3	2	6	3	7	2	3	4	6
I have not done this	69	67	71	61	70	69	73	74	62	75	70	69	68	64
Don't know	0	1	0	0	1	0	0	0	0	0	0	1	0	1
Not asked	26	28	24	33	24	28	25	20	35	18	27	27	27	29

**Stopped going into work**

I have done this	30	30	30	30	37	17	23	38	18	40	33	20	30	29
I have not done this	38	38	38	33	35	49	34	37	39	36	33	46	38	34
Don't know	6	4	8	4	4	5	18	5	8	6	7	7	4	8
Not asked	26	28	24	33	24	28	25	20	35	18	27	27	27	29

**Improve personal hygiene (e.g. washing hands more frequently, using hand sanitiser)**

I have done this	68	66	70	62	70	65	68	74	59	76	68	67	67	62
I have not done this	6	6	6	4	6	6	7	6	5	6	4	6	4	9
Don't know	0	0	1	1	0	1	0	0	1	0	1	0	1	0
Not asked	26	28	24	33	24	28	25	20	35	18	27	27	27	29

**Changed my travel plans to go outside the UK (e.g. for work or a holiday)**

I have done this	37	36	39	31	39	36	40	40	33	43	38	35	38	35
I have not done this	34	33	34	32	35	34	30	37	29	34	33	35	32	34
Don't know	3	3	3	4	3	2	5	3	3	5	2	3	3	2
Not asked	26	28	24	33	24	28	25	20	35	18	27	27	27	29

**Self-isolated (where you stay at home and avoid going near other people)**

I have done this	33	32	34	39	35	25	37	37	28	40	36	26	31	37
I have not done this	40	39	41	28	41	47	37	43	36	41	35	46	41	34
Don't know	1	1	1	1	1	0	1	1	1	1	1	1	1	1
Not asked	26	28	24	33	24	28	25	20	35	18	27	27	27	29

**Stockpiled food or medication**

I have done this	20	18	22	21	25	13	12	22	17	23	26	19	14	22
I have not done this	53	53	53	44	50	59	63	57	48	58	45	54	57	48
Don't know	1	1	2	3	1	0	1	1	1	1	2	1	2	1
Not asked	26	28	24	33	24	28	25	20	35	18	27	27	27	29

	Gender		Age				Social Grade		London Region				
Total	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	Central	North	South	East	West
%	%	%	%	%	%	%	%	%	%	%	%	%	%

#### Increased cleaning of my possessions / home / surroundings

I have done this	47	43	50	36	50	42	47	48	45	53	48	44	47	42
I have not done this	27	28	26	29	25	29	28	32	20	29	25	29	26	27
Don't know	1	1	0	1	0	1	1	1	1	0	1	0	0	2
Not asked	26	28	24	33	24	28	25	20	35	18	27	27	27	29

#### Postponed a major financial decision

I have done this	19	20	18	9	24	16	10	21	15	20	18	17	18	20
I have not done this	52	49	54	55	48	52	62	56	45	58	48	53	51	46
Don't know	4	3	5	4	5	3	3	3	5	4	6	3	4	5
Not asked	26	28	24	33	24	28	25	20	35	18	27	27	27	29

#### Would you say you do, or do not, have enough information about the Coronavirus?

I do have enough information	61	62	60	57	58	65	70	61	61	65	57	62	60	60
I do not have enough information	30	27	32	28	32	30	20	31	28	27	32	30	29	31
Don't know	9	11	8	15	10	5	10	8	11	8	11	9	11	9

#### What more information do you think you need to help protect yourself and others from the Coronavirus?

[Only asked to those who said they did not have enough information about Coronavirus; n=379]

What to do if I think I might have the Coronavirus	47	47	47	67	47	38	49	47	47	51	46	43	46	51
How to prevent the spreading of the Coronavirus	44	47	42	60	39	46	51	41	49	47	38	50	38	49
What to do to reduce my risk of catching the Coronavirus	40	38	42	36	40	39	48	39	43	52	39	41	33	40
What the symptoms of the Coronavirus are	37	39	35	56	40	24	30	37	36	37	37	32	43	34
How to self-isolate	34	33	35	42	32	33	35	33	36	37	36	28	31	37
Other	20	12	26	6	22	25	16	23	15	16	23	25	22	16
Don't know	8	11	6	1	8	10	12	9	8	4	6	5	13	9

#### How likely or unlikely do you think it is that you will catch the Coronavirus?

Very likely	10	12	9	9	14	8	3	12	9	12	13	8	10	10
Fairly likely	37	36	38	32	39	36	36	41	31	40	34	39	36	36
<b>TOTAL LIKELY</b>	<b>48</b>	<b>48</b>	<b>48</b>	<b>42</b>	<b>53</b>	<b>44</b>	<b>39</b>	<b>53</b>	<b>40</b>	<b>52</b>	<b>47</b>	<b>47</b>	<b>46</b>	<b>46</b>
Fairly unlikely	22	22	22	29	20	21	26	21	24	20	25	22	23	22
Very unlikely	7	7	7	8	7	7	8	5	10	7	7	8	6	7
<b>TOTAL UNLIKELY</b>	<b>29</b>	<b>29</b>	<b>29</b>	<b>37</b>	<b>27</b>	<b>27</b>	<b>34</b>	<b>26</b>	<b>34</b>	<b>27</b>	<b>32</b>	<b>30</b>	<b>29</b>	<b>29</b>
Don't know	23	23	24	22	21	28	27	21	26	21	21	24	24	25

#### How easy or difficult would you say it is for you to do any of the following?

##### Work away from my usual place of work (e.g. working at home)

Very easy to do	19	21	18	14	26	16	6	26	11	20	29	10	18	25
Fairly easy to do	15	16	15	14	21	13	1	20	8	22	12	18	14	9
<b>TOTAL EASY</b>	<b>35</b>	<b>37</b>	<b>33</b>	<b>27</b>	<b>47</b>	<b>29</b>	<b>7</b>	<b>46</b>	<b>18</b>	<b>42</b>	<b>40</b>	<b>28</b>	<b>32</b>	<b>34</b>
Fairly difficult to do	7	8	7	8	10	4	3	8	7	7	7	8	6	8
Very difficult to do	6	7	6	8	7	10	1	6	7	5	6	7	9	5
<b>TOTAL DIFFICULT</b>	<b>14</b>	<b>15</b>	<b>12</b>	<b>16</b>	<b>16</b>	<b>14</b>	<b>3</b>	<b>14</b>	<b>13</b>	<b>12</b>	<b>14</b>	<b>15</b>	<b>15</b>	<b>12</b>
This wouldn't be possible for me to do	14	14	15	19	15	18	6	12	18	13	13	16	16	14
This is not applicable to me	33	30	36	28	18	38	82	25	46	28	31	40	32	36
Don't know	4	4	4	10	4	2	2	3	5	4	3	2	6	4

##### Look after my children if schools were closed

Very easy to do	8	6	9	4	11	6	1	6	9	6	10	8	7	7
Fairly easy to do	7	8	6	0	10	5	3	7	7	6	7	9	6	7
<b>TOTAL EASY</b>	<b>14</b>	<b>14</b>	<b>15</b>	<b>4</b>	<b>21</b>	<b>11</b>	<b>3</b>	<b>13</b>	<b>16</b>	<b>12</b>	<b>17</b>	<b>16</b>	<b>13</b>	<b>15</b>
Fairly difficult to do	5	5	5	4	7	3	1	5	5	5	6	5	6	4
Very difficult to do	4	6	3	4	6	4	1	5	4	3	3	4	5	6
<b>TOTAL DIFFICULT</b>	<b>9</b>	<b>11</b>	<b>8</b>	<b>7</b>	<b>13</b>	<b>8</b>	<b>1</b>	<b>10</b>	<b>9</b>	<b>7</b>	<b>9</b>	<b>10</b>	<b>11</b>	<b>10</b>
This wouldn't be possible for me to do	1	1	1	3	2	1	0	1	2	1	1	1	1	2
This is not applicable to me	70	68	73	77	60	78	93	72	68	75	70	71	70	68
Don't know	4	6	3	9	5	2	2	4	5	4	3	2	6	6

##### Take sick leave from work for a few days

Very easy to do	21	21	21	16	27	19	4	26	14	21	27	18	21	19
Fairly easy to do	21	23	19	18	28	17	5	25	16	27	19	22	17	20
<b>TOTAL EASY</b>	<b>42</b>	<b>44</b>	<b>40</b>	<b>34</b>	<b>55</b>	<b>36</b>	<b>10</b>	<b>51</b>	<b>29</b>	<b>48</b>	<b>47</b>	<b>40</b>	<b>39</b>	<b>39</b>
Fairly difficult to do	7	7	7	9	9	5	2	8	6	7	6	4	9	8
Very difficult to do	8	9	7	8	7	13	2	7	8	2	9	8	9	11
<b>TOTAL DIFFICULT</b>	<b>15</b>	<b>16</b>	<b>14</b>	<b>17</b>	<b>16</b>	<b>18</b>	<b>4</b>	<b>15</b>	<b>14</b>	<b>10</b>	<b>15</b>	<b>13</b>	<b>17</b>	<b>18</b>
This wouldn't be possible for me to do	5	6	5	8	5	6	2	4	7	7	5	6	6	3
This is not applicable to me	33	28	37	31	17	37	82	25	44	31	30	39	31	33
Don't know	5	6	5	10	6	3	3	5	6	5	5	3	7	7

	Gender		Age				Social Grade		London Region				
Total	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	Central	North	South	East	West
%	%	%	%	%	%	%	%	%	%	%	%	%	%

#### Take sick leave from work for a few weeks

Very easy to do	11	12	10	12	13	10	3	13	8	9	14	11	13	9
Fairly easy to do	19	20	18	14	26	16	4	23	13	21	22	18	16	20
<b>TOTAL EASY</b>	<b>30</b>	<b>33</b>	<b>27</b>	<b>27</b>	<b>39</b>	<b>26</b>	<b>7</b>	<b>36</b>	<b>21</b>	<b>29</b>	<b>36</b>	<b>29</b>	<b>29</b>	<b>29</b>
Fairly difficult to do	11	11	11	10	14	9	3	13	8	14	12	10	9	12
Very difficult to do	10	10	10	8	12	11	2	10	10	8	10	12	10	9
<b>TOTAL DIFFICULT</b>	<b>21</b>	<b>21</b>	<b>21</b>	<b>17</b>	<b>26</b>	<b>20</b>	<b>6</b>	<b>24</b>	<b>17</b>	<b>22</b>	<b>22</b>	<b>22</b>	<b>19</b>	<b>21</b>
This wouldn't be possible for me to do	8	9	7	11	8	11	3	8	8	9	9	6	10	7
This is not applicable to me	34	30	38	33	19	38	82	26	45	32	29	40	33	35
Don't know	7	7	6	11	8	5	2	6	8	7	4	3	9	8

#### Self-isolate – i.e. not leave my home for a period of about two weeks, except for medical care

Very easy to do	19	17	21	14	19	22	21	21	17	20	22	17	19	19
Fairly easy to do	32	34	31	31	33	31	35	35	29	36	31	34	29	33
<b>TOTAL EASY</b>	<b>52</b>	<b>51</b>	<b>52</b>	<b>45</b>	<b>51</b>	<b>53</b>	<b>55</b>	<b>56</b>	<b>46</b>	<b>56</b>	<b>53</b>	<b>51</b>	<b>48</b>	<b>51</b>
Fairly difficult to do	20	18	22	23	20	16	23	22	17	20	22	25	19	15
Very difficult to do	15	16	14	11	15	19	13	14	18	13	15	14	17	17
<b>TOTAL DIFFICULT</b>	<b>35</b>	<b>34</b>	<b>36</b>	<b>34</b>	<b>35</b>	<b>34</b>	<b>36</b>	<b>35</b>	<b>35</b>	<b>33</b>	<b>37</b>	<b>39</b>	<b>36</b>	<b>32</b>
This wouldn't be possible for me to do	6	6	6	10	6	8	3	4	9	4	7	5	8	7
This is not applicable to me	2	2	2	2	2	1	4	1	3	1	1	1	2	4
Don't know	5	7	4	9	6	5	1	4	8	6	2	3	7	6

#### Maintain a two-metre distance from others in all settings over a two week period

Very easy to do	12	12	11	8	12	11	16	10	14	9	12	12	14	11
Fairly easy to do	21	22	21	17	20	20	30	22	21	20	26	21	18	25
<b>TOTAL EASY</b>	<b>33</b>	<b>34</b>	<b>32</b>	<b>25</b>	<b>32</b>	<b>31</b>	<b>47</b>	<b>32</b>	<b>35</b>	<b>29</b>	<b>37</b>	<b>33</b>	<b>32</b>	<b>36</b>
Fairly difficult to do	28	29	28	35	29	24	27	30	26	33	32	29	27	24
Very difficult to do	20	19	21	17	19	25	17	21	18	18	18	22	20	21
<b>TOTAL DIFFICULT</b>	<b>48</b>	<b>48</b>	<b>49</b>	<b>53</b>	<b>49</b>	<b>49</b>	<b>43</b>	<b>51</b>	<b>44</b>	<b>51</b>	<b>50</b>	<b>51</b>	<b>47</b>	<b>45</b>
This wouldn't be possible for me to do	11	10	12	11	12	14	5	11	11	12	8	13	11	11
This is not applicable to me	2	2	3	2	2	2	5	2	4	3	1	0	3	5
Don't know	5	6	4	9	6	4	1	4	6	6	3	3	7	4

#### Which of the following, if any, would be barriers to you working away from your usual place of work (e.g. working at home)?

[Asked only to those in full time work; n=641]

The nature of my work doesn't make it possible	31	31	31	27	28	41	56	26	42	25	27	33	38	27
I do not have the necessary IT equipment or other resources	12	13	12	0	14	10	11	13	11	11	14	14	10	15
I would not be paid if I do not go to work	11	12	11	15	9	17	13	9	16	12	6	11	13	13
I don't have a suitable place for me to work	4	5	4	2	5	3	0	5	2	3	0	3	6	7
The Coronavirus outbreak is not serious enough	3	4	1	3	3	3	0	2	6	6	2	0	2	5
There are no real barriers to me working from home/away from my usual place of work	40	37	45	45	43	32	19	47	24	52	48	35	34	37
Not applicable – I do not have a usual place of work	5	6	2	4	5	3	12	4	7	3	7	6	4	4
Other	4	3	6	1	5	3	0	5	3	4	3	6	5	2
Don't know	7	9	5	9	8	5	13	6	11	3	4	9	9	9

#### Which of the following, if any, would be barriers to you self-isolating (i.e. not leaving your home for a period of about two weeks, except for medical care)?

I do not have sufficient supplies at home	33	34	32	31	35	29	33	34	31	35	29	30	30	40
There are no real barriers to me self-isolating	33	31	34	22	29	36	48	35	29	36	38	35	27	30
I would find it too expensive to get supplies delivered, rather than going to the shops	17	18	16	20	18	13	16	16	18	17	12	17	14	25
I would have to go to work, which can't be done if I am self-isolating	16	17	14	16	19	14	5	15	16	15	17	14	16	17
I do not have a space suitable for self-isolating	12	13	11	9	15	10	7	12	11	13	13	11	12	12
I have to provide care for others outside of my home	9	9	8	8	8	13	7	9	9	7	8	11	6	12
The Coronavirus outbreak is not serious enough to warrant self-isolating	5	6	4	3	7	3	2	5	6	6	4	3	5	7
I rely on carers or others people for my daily needs	2	2	2	4	2	1	2	2	2	1	1	2	2	3
Other	5	4	6	2	5	5	9	4	6	4	3	8	5	5
Don't know	9	10	8	21	8	9	5	7	13	5	9	8	13	10

	Gender		Age				Social Grade		London Region				
Total	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	Central	North	South	East	West
%	%	%	%	%	%	%	%	%	%	%	%	%	%

**Which of the following, if any, would be barriers to you taking sick leave from work?**

*[Asked only to those in full time or part time work; n=836]*

I'd worry taking sick leave would have a long-term effect on my work/job	<b>19</b>	18	19	16	21	16	9	19	18	21	16	23	17	18
I don't like taking sick leave	<b>19</b>	19	18	10	20	19	10	19	19	16	14	20	18	25
I would receive statutory sick pay, but this would not be enough to live on	<b>18</b>	20	16	13	19	19	9	18	18	20	16	18	15	21
I wouldn't receive any sick pay, and wouldn't be able to afford not going to work	<b>17</b>	18	15	23	15	19	17	15	20	13	12	12	21	20
There are no real barriers to me taking sick leave	<b>35</b>	33	37	32	36	31	51	39	28	38	45	36	33	28
Other	<b>5</b>	4	6	6	3	7	16	4	7	5	5	7	5	3
Don't know	<b>10</b>	11	8	16	9	8	11	7	15	8	7	8	11	14