

YouGov / Mayor of London Survey Results

Sample Size: 1272 London Adults
Fieldwork: 28th - 31st May 2019

	Gender		Age				Social Grade		London Region					
	Total	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	Central	North	South	East	West
Weighted Sample	1272	622	650	139	683	257	193	750	522	255	180	243	375	218
Unweighted Sample	1272	553	719	139	678	285	170	876	396	262	173	268	361	207
	%	%	%	%	%	%	%	%	%	%	%	%	%	%

Satisfaction

Are you satisfied or dissatisfied with the job that Sadiq Khan is doing as Mayor of London?

Very satisfied	4	3	4	3	5	4	2	5	3	5	4	4	3	5
Fairly satisfied	26	26	27	26	29	22	20	29	22	29	25	21	28	27
TOTAL SATISFIED	30	29	31	29	34	26	22	33	25	34	29	24	31	32
Neither satisfied nor dissatisfied	31	31	32	37	32	32	27	31	32	27	37	39	31	25
Fairly dissatisfied	14	15	14	17	12	16	20	15	13	16	14	15	13	15
Very dissatisfied	16	20	13	7	13	24	26	13	21	14	14	16	19	18
TOTAL DISSATISFIED	31	35	27	24	25	40	47	29	34	29	28	30	32	34
Don't know	8	5	10	10	10	3	4	6	9	10	6	6	6	10

How sure or unsure are you about your opinion of how Sadiq Khan is doing as Mayor of London?

Very sure	20	25	15	7	18	28	24	18	22	19	15	18	23	21
Quite sure	37	39	36	27	38	34	45	41	32	41	36	36	35	38
TOTAL SURE	57	64	51	35	56	63	70	59	54	61	51	53	58	60
Not quite sure	27	24	30	38	27	26	18	27	26	22	30	30	28	24
Not sure at all	7	7	8	12	6	8	8	7	8	5	13	9	7	6
TOTAL NOT SURE	34	30	38	50	34	35	25	35	34	27	42	40	35	30
Don't know	9	6	11	15	10	3	5	6	12	12	7	7	7	10

School Vehicle Use

Generally speaking, would you support or oppose the introduction of measures to reduce vehicle use around schools?

These measures might include issuing fines to idling vehicles (i.e. running a vehicle's engine when the vehicle is not in motion/moving), limiting school drop off points or encouraging more walking and cycling.

Strongly support	34	35	34	22	32	44	39	37	30	31	27	37	39	32
Tend to support	39	39	40	41	39	36	43	40	39	42	41	43	36	37
TOTAL SUPPORT	74	74	73	63	71	80	82	77	69	73	68	81	76	69
Tend to oppose	7	8	7	7	8	8	6	8	7	6	10	8	5	10
Strongly oppose	4	3	4	4	4	5	2	3	5	2	6	2	5	5
TOTAL OPPOSE	11	11	11	11	12	13	8	11	12	8	16	9	10	15
Don't know	15	15	15	26	17	8	10	13	19	19	16	10	14	16

Coordination of Street Works

From the list below, please pick the top five issues that you think the Mayor of London should be focusing on.

Improving public transport infrastructure, including the tube and bus networks	78	78	77	78	77	79	78	82	72	75	85	80	76	74
Ranked first	29	31	28	24	31	30	28	33	24	25	29	32	30	32
Ranked second	18	18	18	19	17	20	18	20	15	18	20	18	18	15
Ranked third	13	13	13	16	11	12	17	12	14	12	17	13	14	9
Ranked fourth	11	9	12	9	11	12	10	10	12	13	14	8	10	11
Ranked fifth	7	7	6	10	7	4	7	7	7	8	5	9	4	7
Not ranked	12	13	12	8	12	14	15	12	13	13	10	12	13	13
Improving cycling infrastructure	29	30	28	37	29	28	21	33	21	28	30	26	30	29
Ranked first	3	4	2	8	3	3	3	4	2	3	6	5	1	4
Ranked second	6	5	6	9	6	5	2	6	5	6	6	4	7	3
Ranked third	6	7	4	3	7	5	3	7	3	6	1	6	6	8
Ranked fourth	6	6	7	10	6	6	7	7	5	7	5	5	7	8
Ranked fifth	8	7	8	8	8	8	6	9	7	7	11	6	8	7
Not ranked	61	61	62	49	59	66	72	61	63	59	65	66	60	59

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Weighted Sample
Unweighted Sample

		London Region													
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	%	%	%	%	%	%	%	%	%	%	%	%	%	%	
Improving London's public spaces, such as public foot paths, road crossings and green spaces	71	69	73	64	71	74	73	74	68	67	76	73	72	71	
Ranked first	10	8	11	11	11	7	10	11	8	12	8	11	9	9	
Ranked second	13	10	15	11	12	12	15	14	11	10	15	14	13	12	
Ranked third	18	19	16	18	19	18	12	17	18	19	16	17	17	20	
Ranked fourth	16	16	16	15	15	17	17	18	13	15	16	17	17	12	
Ranked fifth	15	16	15	9	14	19	20	14	18	10	21	15	16	16	
Not ranked	19	22	16	22	17	19	20	20	16	21	19	19	18	16	
Improving the management of street works to reduce traffic on the roads	68	68	68	68	66	69	74	69	66	64	76	71	66	65	
Ranked first	11	11	12	9	8	17	18	11	12	10	10	14	11	12	
Ranked second	17	19	15	15	18	19	15	18	16	22	15	19	15	15	
Ranked third	15	13	17	24	15	14	12	15	15	12	20	16	15	14	
Ranked fourth	14	14	14	11	15	12	18	12	17	10	15	15	14	18	
Ranked fifth	10	10	9	9	10	8	10	12	6	10	15	6	11	7	
Not ranked	22	24	21	18	23	24	19	25	18	23	19	21	23	22	
Improving London's utility infrastructure, including water, gas and electricity	56	56	55	41	54	61	62	54	58	54	57	59	53	57	
Ranked first	7	6	8	6	6	7	13	5	10	5	8	7	8	10	
Ranked second	11	14	9	10	12	10	14	12	11	11	16	14	9	11	
Ranked third	11	10	12	8	10	16	12	10	13	12	12	11	11	9	
Ranked fourth	13	14	12	10	13	16	13	14	12	15	12	13	13	13	
Ranked fifth	13	12	13	8	14	12	12	13	12	11	10	15	13	14	
Not ranked	34	35	34	45	34	32	31	40	27	34	38	33	36	30	
Improving London's flood defences	29	28	29	18	23	31	51	29	29	28	22	32	29	30	
Ranked first	4	4	3	6	2	4	7	4	4	5	2	3	5	3	
Ranked second	4	4	3	2	2	4	8	3	5	1	4	3	5	5	
Ranked third	5	3	6	2	3	4	13	6	3	3	3	6	6	5	
Ranked fourth	6	6	5	2	5	9	9	6	5	6	4	8	4	6	
Ranked fifth	11	10	12	7	10	10	14	10	11	13	8	11	9	12	
Not ranked	61	63	60	68	66	62	42	66	56	60	73	60	60	57	
Improving London's broadband and 5G internet connectivity	27	35	20	29	28	25	24	30	23	28	32	26	26	26	
Ranked first	5	8	2	6	6	4	3	5	5	6	8	2	4	6	
Ranked second	5	7	4	9	6	4	4	7	4	7	4	4	5	7	
Ranked third	5	6	3	3	5	3	7	6	3	6	8	4	3	4	
Ranked fourth	5	6	4	3	6	4	4	5	4	2	5	9	5	3	
Ranked fifth	7	8	7	9	6	10	7	8	7	5	8	7	9	7	
Not ranked	63	56	69	57	60	68	69	64	61	60	63	66	63	61	
Improving London's cultural infrastructure, such as art galleries, theatres and music halls	28	30	25	30	29	28	19	32	21	31	32	27	25	25	
Ranked first	1	1	1	3	1	1	0	1	1	2	1	1	1	0	
Ranked second	3	3	3	4	3	4	2	3	3	2	5	3	2	4	
Ranked third	5	6	4	4	6	7	3	6	4	8	5	5	3	5	
Ranked fourth	8	9	6	8	9	6	5	9	6	8	12	8	6	6	
Ranked fifth	10	11	10	11	10	11	8	12	7	11	10	9	12	9	
Not ranked	62	61	64	56	59	65	75	62	63	57	62	65	64	63	
Improving London's community infrastructure, such as community centres and youth centres	66	61	70	65	65	69	63	67	63	64	66	66	70	60	
Ranked first	19	16	21	15	21	19	13	19	18	20	23	16	21	12	
Ranked second	13	10	16	8	13	14	16	12	15	11	11	12	14	15	
Ranked third	13	13	13	8	12	15	15	14	11	9	13	13	14	13	
Ranked fourth	11	11	12	18	10	12	10	12	10	11	12	10	12	11	
Ranked fifth	10	11	9	16	9	9	10	10	10	12	7	14	8	9	
Not ranked	24	30	19	22	23	24	30	27	21	24	29	26	19	27	
Don't know	10	9	11	14	11	7	7	6	16	12	5	8	11	13	

Thinking about the following issues, where would you place your views on the scale below?

0 - London's roads are in poor condition	4	6	3	2	4	8	5	4	6	5	2	5	5	5
1	4	3	5	4	3	5	9	4	5	2	3	3	6	5
2	7	7	7	4	6	11	10	7	8	4	7	10	8	6
3	14	13	15	12	12	15	18	14	14	12	16	10	14	17
4	13	12	15	11	12	17	17	13	13	14	11	15	13	13

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Weighted Sample Unweighted Sample	Table 1: Weighted and Unweighted Sample Characteristics													
		Gender		Age				Social Grade		London Region				
	Total	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	Central	North	South	East	West
Weighted Sample	1272	622	650	139	683	257	193	750	522	255	180	243	375	218
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	%	%	%	%	%	%	%	%	%	%	%	%	%	%
5	17	15	18	15	18	17	15	16	17	19	18	14	18	15
6	13	13	13	13	16	10	9	14	13	11	10	19	13	12
7	11	11	10	17	12	5	8	13	8	15	12	8	10	8
8	6	8	4	9	7	4	4	8	3	6	10	7	3	8
9	1	2	1	0	2	2	0	1	2	3	1	1	0	2
10 - London's roads are in excellent condition	3	3	2	2	3	4	0	2	4	3	2	2	2	2
Don't know	7	6	8	12	7	4	6	6	8	6	6	7	6	8

Thinking about the following issues, where would you place your views on the scale below?

0 - London's infrastructure is world-class	2	3	1	1	2	1	3	1	3	4	2	1	2	1
1	1	1	1	0	1	1	1	1	1	1	1	2	1	0
2	4	5	4	7	5	5	1	5	3	5	9	3	3	4
3	9	11	8	9	10	10	6	11	7	11	8	12	9	7
4	12	11	12	10	13	13	8	13	9	11	13	10	12	13
5	20	21	19	23	17	22	26	19	22	20	21	15	24	19
6	12	10	14	13	14	9	10	13	11	11	10	13	12	14
7	13	14	11	13	11	15	12	15	9	10	14	16	11	12
8	8	8	7	5	7	8	11	8	7	8	8	8	7	7
9	3	4	2	2	3	4	2	2	3	3	3	2	2	5
10 - London's infrastructure is performing poorly	3	5	2	2	3	5	2	3	3	4	3	4	2	2
Don't know	13	8	18	15	14	8	15	8	20	11	9	13	14	16

Thinking about the following issues, where would you place your views on the scale below?

0 - Street or road works have a significant impact on my day-to-day life	4	3	4	4	4	3	4	4	4	4	3	5	4	4
1	5	5	6	5	3	9	9	4	7	4	5	4	6	7
2	8	7	9	8	8	9	10	8	9	9	6	10	8	9
3	10	10	11	6	10	12	11	11	9	10	13	8	11	10
4	10	10	11	10	11	9	9	10	12	13	6	11	11	11
5	18	17	20	16	19	20	16	18	19	15	23	14	22	16
6	8	8	8	11	7	8	8	9	7	6	10	8	9	7
7	9	9	9	6	9	9	11	11	6	11	8	10	6	11
8	10	11	10	10	12	8	9	12	9	11	10	16	9	8
9	5	7	4	7	5	4	7	6	4	8	5	6	3	7
10 - Street or road works have no impact on my day-to-day life	6	7	5	5	6	7	3	5	7	6	6	5	8	2
Don't know	5	6	5	13	5	3	2	3	8	4	7	3	4	9

Thinking about the following issues, where would you place your views on the scale below?

0 - Traffic and congestion on the road is one of my biggest problems, day-to-day	4	4	4	4	5	4	5	4	5	3	3	6	5	3
1	6	7	6	4	5	9	9	5	8	5	4	5	8	9
2	9	7	10	5	7	12	12	9	8	7	8	9	10	9
3	10	9	11	11	10	8	10	10	10	11	11	8	9	13
4	9	9	9	11	9	9	7	10	8	10	8	12	7	9
5	17	18	16	22	16	18	17	16	18	16	21	12	19	16
6	10	8	11	6	11	8	10	10	9	11	11	7	11	8
7	12	12	12	10	13	10	13	13	11	11	14	15	9	14
8	9	9	8	8	9	7	8	11	5	8	9	11	8	8
9	5	6	4	2	5	6	3	5	4	8	2	5	5	1
10 - Traffic and congestion on the road is not a problem for me	5	5	5	9	4	6	4	5	4	5	6	5	5	4
Don't know	5	5	5	9	5	4	3	3	8	6	3	4	5	6

Which one of the following do you think is MOST responsible for ensuring street works are as least disruptive as possible?

Local authority/local council	30	30	30	34	30	30	28	32	27	28	31	31	30	29
Mayor of London	7	9	5	9	8	6	3	7	6	7	9	6	5	8
The company or organisation digging up the road	15	14	15	12	14	19	14	17	11	12	19	14	14	15
All three of the above equally	40	40	40	31	38	42	51	38	42	41	34	41	42	39

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	%	%	%	%	%	%	%	%	%	%	%	%	%	%
Other	0	0	0	0	0	0	1	0	0	0	0	0	0	0
Don't know	9	7	10	14	11	3	4	6	14	11	6	8	9	9

Ultra-Low Emission Zone

The Ultra-Low Emission Zone in London will set minimum exhaust emission standards for vehicles, and if the vehicle doesn't meet the emission standards then drivers will be charged to enter the specified area. The ULEZ is being introduced in two stages. Which area of London do you think the first stage of the Ultra-Low Emission Zone covers?

[Seen only by respondents who said that they knew a lot, a little or not very much about the ULEZ; n=1054]

Within the congestion charge zone	49	50	47	34	49	55	49	50	46	55	40	50	49	45
Areas across London with the highest air pollution	12	10	15	20	12	10	11	13	11	9	12	20	11	9
The West End	8	9	6	8	8	9	5	8	7	5	12	6	7	11
All London boroughs	5	4	6	3	5	5	7	3	8	5	6	3	8	1
Within the M25	5	5	5	2	6	3	5	5	5	6	3	4	6	5
Up to the north/south circular	5	6	4	3	7	3	3	5	5	2	8	3	7	4
Up to and including the north/south circular	5	4	5	3	5	4	6	5	3	6	6	2	3	9
Other (see Tab 5)	0	0	0	0	0	0	0	0	0	1	0	0	0	0
Don't know	12	12	12	26	8	11	15	10	15	11	12	12	10	16

And which area of London do you think the second stage of the Ultra-Low Emission Zone will cover?

[Seen only by respondents who said that they knew a lot, a little or not very much about the ULEZ; n=1054]

Up to and including the north/south circular	16	18	14	13	15	20	18	17	15	16	18	10	17	21
Within the M25	15	13	16	9	14	13	23	15	15	14	12	9	17	21
Up to the north/south circular	13	16	10	14	14	15	8	16	9	11	21	16	11	8
All London boroughs	13	11	14	8	14	15	9	13	12	15	12	12	14	9
Areas across London with the highest air pollution	12	11	13	17	14	9	6	11	13	10	9	18	10	12
Within the congestion charge zone	10	10	9	8	9	10	9	9	11	10	10	10	10	7
The West End	2	2	3	2	3	1	0	2	2	1	2	2	3	2
Other (see Tab 6)	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Don't know	20	19	21	29	17	18	26	18	23	23	16	23	18	20

Typically, how often, if at all, do you drive a car in the Congestion Charge zone?

Every day	1	1	0	0	1	0	0	0	1	2	0	0	1	1
Most days	1	2	1	1	2	0	0	2	0	1	2	1	2	1
Two or three times a week	1	2	1	1	2	0	0	1	1	2	1	0	1	2
Once a week	2	2	1	3	2	1	1	2	2	3	1	1	2	1
Once a fortnight	2	2	1	5	2	1	0	2	2	2	3	1	1	2
Once a month	2	2	2	2	3	1	0	2	2	3	1	1	3	2
Less often than once a month	34	37	32	10	34	45	40	37	31	22	34	47	33	37
Don't know	5	6	3	8	4	6	3	4	6	3	8	4	3	6
Not applicable – I don't/can't drive	52	46	58	70	50	46	55	50	55	63	50	45	53	49

Economy

Which of the following best describes how you think London's economy will fare over the next 12 months?

Significantly improve	2	2	2	0	2	2	1	1	2	2	2	2	3	0
Improve a little bit	10	13	8	8	10	11	12	12	8	10	8	11	11	10
TOTAL IMPROVE	12	14	9	8	12	14	14	13	10	12	10	12	14	10
Stay the same	29	33	25	24	28	32	34	28	31	29	33	28	25	35
Worsen a little	31	30	33	35	30	34	31	34	28	27	28	39	31	31
Significantly worsen	11	11	11	10	13	9	7	10	11	10	13	6	14	9
TOTAL WORSEN	42	40	44	45	43	43	38	45	39	38	41	45	44	41
Don't know	17	12	21	23	18	12	14	15	19	21	16	15	17	14

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	%	%	%	%	%	%	%	%	%	%	%	%	%	%

How do you think your personal financial situation has fared over the past 12 months? Would you say it has...

Got better	15	17	12	22	17	10	7	18	11	19	9	21	12	12
Stayed the same	45	46	43	34	41	47	63	48	41	38	43	51	45	48
Got worse	34	31	37	26	35	40	28	30	38	35	39	25	35	35
Don't know	7	6	8	18	7	3	2	4	10	8	9	3	8	6

If you were to lose your job tomorrow, or already have, how confident do you feel about being able to get another similar job quickly?

Very confident (5)	7	10	5	6	9	6	4	10	4	8	9	7	7	6
4	14	16	11	19	17	11	4	17	10	11	15	19	12	14
3	21	20	23	30	26	15	7	25	16	23	23	18	20	24
2	12	13	11	13	14	12	3	13	11	14	9	13	13	10
Not confident at all (1)	24	23	26	13	21	39	23	22	28	20	25	24	28	23
Don't know	21	18	24	20	13	16	59	15	31	24	19	20	21	22
MEAN	3.4	3.3	3.5	3.1	3.3	3.8	3.9	3.2	3.7	3.3	3.3	3.4	3.5	3.4

To what extent, if at all, would you say your economic situation allows you to live the life you want to?

A great deal	8	10	6	4	9	6	11	10	5	7	7	8	8	9
A fair amount	40	44	37	37	36	43	53	48	30	40	36	52	38	36
TOTAL A GREAT DEAL / FAIR AMOUNT	48	54	43	41	45	49	64	58	34	48	43	61	45	45
Not very much	29	28	31	37	28	28	27	27	32	29	35	24	29	30
Not at all	15	13	17	6	19	18	6	9	24	15	14	12	19	14
TOTAL NOT MUCH / NOT AT ALL	44	41	48	44	47	46	33	36	56	44	49	36	48	44
Don't know	7	6	9	15	8	5	2	6	10	8	8	4	7	11

Which of the following, if any, are the main barriers to you living the life you want to? Please tick up to two.

[This question only went to those who said a fair amount, not very much or not at all; n=1083]

Cost of living generally	49	50	49	50	55	44	37	53	44	46	53	51	49	51
Cost of housing	29	28	30	42	37	15	12	33	24	35	26	34	24	27
Lack of free time	18	20	16	26	19	18	7	24	10	17	17	22	16	18
Poor health	13	12	14	7	7	22	25	8	20	14	9	11	19	8
Low income	34	33	35	32	34	36	35	26	46	36	32	27	38	35
Family commitments	13	14	12	13	12	17	13	14	12	10	15	14	14	14
Lack of access to the training/skills needed to progress in work	5	6	3	5	6	4	1	5	4	7	5	3	4	5
Other	4	4	5	1	3	4	11	4	4	5	7	3	3	6
Don't know	5	4	6	1	3	6	13	4	6	5	4	6	5	5