

# YouGov / Greater London Authority Survey Results

Sample Size: 1019 London Adults

Fieldwork: 22nd - 25th July 2019

| Weighted Sample<br>Unweighted Sample |       | Gender |        | Age   |       |       |     | Social Grade |      | London Region (1) |       |       |      |      | London Region (2) |              | London Region (3)  |                    |         |
|--------------------------------------|-------|--------|--------|-------|-------|-------|-----|--------------|------|-------------------|-------|-------|------|------|-------------------|--------------|--------------------|--------------------|---------|
|                                      | Total | Male   | Female | 18-24 | 25-49 | 50-64 | 65+ | ABC1         | C2DE | Central           | North | South | East | West | Inner London      | Outer London | North of the River | South of the River | Walking |
|                                      | 1019  | 498    | 521    | 111   | 547   | 206   | 155 | 601          | 418  | 226               | 128   | 180   | 284  | 201  | 392               | 627          | 622                | 397                | 833     |
|                                      | 1019  | 455    | 564    | 106   | 481   | 247   | 185 | 715          | 304  | 242               | 121   | 200   | 278  | 178  | 402               | 617          | 589                | 430                | 878     |
|                                      | %     | %      | %      | %     | %     | %     | %   | %            | %    | %                 | %     | %     | %    | %    | %                 | %            |                    |                    |         |

## Public Transport

Which methods of transport have you used in the last 12 months? Please select all that apply.

|                                                                              |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |     |
|------------------------------------------------------------------------------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|-----|
| Walking                                                                      | 82 | 78 | 85 | 81 | 79 | 88 | 83 | 87 | 74 | 87 | 86 | 83 | 76 | 80 | 84 | 80 | 79 | 86 | 100 |
| Bicycle                                                                      | 20 | 24 | 15 | 29 | 23 | 15 | 8  | 25 | 11 | 30 | 27 | 15 | 14 | 15 | 27 | 15 | 19 | 20 | 23  |
| Motorcycle                                                                   | 3  | 5  | 1  | 3  | 4  | 3  | 0  | 3  | 3  | 3  | 0  | 5  | 3  | 2  | 4  | 2  | 3  | 3  | 3   |
| Car (including taxi)                                                         | 76 | 72 | 80 | 72 | 73 | 79 | 85 | 78 | 73 | 68 | 81 | 81 | 74 | 79 | 70 | 79 | 76 | 76 | 82  |
| Truck                                                                        | 1  | 1  | 0  | 1  | 1  | 0  | 0  | 1  | 0  | 1  | 0  | 1  | 1  | 0  | 1  | 0  | 1  | 1  | 0   |
| Van                                                                          | 6  | 6  | 5  | 4  | 7  | 4  | 3  | 6  | 6  | 5  | 10 | 3  | 7  | 4  | 5  | 6  | 6  | 4  | 6   |
| Minibus                                                                      | 4  | 4  | 5  | 5  | 5  | 2  | 4  | 5  | 3  | 4  | 4  | 6  | 3  | 5  | 3  | 5  | 5  | 4  | 5   |
| Bus                                                                          | 77 | 73 | 80 | 81 | 74 | 79 | 80 | 82 | 69 | 76 | 84 | 80 | 70 | 78 | 77 | 76 | 74 | 80 | 83  |
| Coach                                                                        | 14 | 14 | 14 | 27 | 13 | 13 | 9  | 15 | 12 | 20 | 15 | 13 | 14 | 7  | 19 | 11 | 12 | 17 | 16  |
| Tram                                                                         | 13 | 14 | 13 | 15 | 13 | 15 | 14 | 15 | 11 | 15 | 6  | 37 | 7  | 5  | 13 | 14 | 6  | 25 | 15  |
| Metro (including London Underground, DLR, Glasgow Subway, Tyne & Wear Metro) | 67 | 68 | 66 | 70 | 69 | 66 | 61 | 76 | 54 | 77 | 75 | 61 | 63 | 63 | 72 | 64 | 68 | 66 | 73  |
| Train (including London Overground)                                          | 67 | 63 | 71 | 63 | 67 | 70 | 67 | 77 | 54 | 71 | 70 | 75 | 64 | 59 | 68 | 66 | 62 | 74 | 76  |
| Boat                                                                         | 13 | 15 | 11 | 8  | 14 | 10 | 14 | 16 | 7  | 16 | 11 | 12 | 16 | 6  | 18 | 9  | 10 | 18 | 15  |
| Other                                                                        | 2  | 2  | 1  | 0  | 2  | 2  | 3  | 2  | 1  | 2  | 0  | 4  | 1  | 1  | 2  | 2  | 1  | 3  | 1   |
| Don't know                                                                   | 1  | 1  | 1  | 2  | 1  | 0  | 1  | 0  | 2  | 0  | 0  | 2  | 2  | 1  | 1  | 1  | 1  | 1  | 0   |
| Not applicable                                                               | 2  | 2  | 1  | 4  | 2  | 1  | 0  | 1  | 3  | 3  | 1  | 0  | 1  | 1  | 2  | 1  | 1  | 2  | 0   |

How long does it take you to get to your nearest London Underground station by the following modes of transport?

Walking

|                     |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
|---------------------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
| Less than 5 minutes | 11 | 10 | 12 | 15 | 13 | 7  | 8  | 13 | 9  | 21 | 7  | 3  | 9  | 14 | 18 | 7  | 15 | 5  | 11 |
| 5-9 minutes         | 17 | 21 | 14 | 18 | 19 | 18 | 10 | 18 | 16 | 26 | 19 | 6  | 12 | 24 | 21 | 15 | 21 | 11 | 18 |
| 10-14 minutes       | 17 | 14 | 20 | 13 | 18 | 17 | 15 | 16 | 18 | 18 | 21 | 4  | 18 | 24 | 17 | 17 | 21 | 11 | 17 |
| 15-19 minutes       | 8  | 9  | 8  | 10 | 8  | 10 | 5  | 10 | 5  | 9  | 12 | 2  | 9  | 9  | 8  | 9  | 10 | 5  | 9  |
| 20-24 minutes       | 6  | 6  | 6  | 7  | 5  | 7  | 4  | 5  | 6  | 6  | 9  | 4  | 5  | 4  | 6  | 5  | 6  | 5  | 6  |
| 25-29 minutes       | 4  | 2  | 5  | 5  | 4  | 3  | 4  | 3  | 5  | 2  | 6  | 2  | 3  | 7  | 2  | 5  | 5  | 2  | 4  |
| 30 minutes or more  | 30 | 32 | 27 | 24 | 28 | 32 | 37 | 29 | 31 | 15 | 23 | 62 | 36 | 14 | 23 | 34 | 18 | 48 | 31 |
| Don't know          | 7  | 6  | 8  | 8  | 5  | 6  | 17 | 4  | 11 | 3  | 3  | 16 | 9  | 3  | 5  | 8  | 4  | 13 | 4  |

# YouGov / Greater London Authority Survey

Sample Size: 1019 London Adults  
Fieldwork: 22nd - 25th July 2019

|                   | Methods of Transport Used in Last 12 Months |         |            |                 |       |     |         |     |       |      |                 |                         |      |       |            |                |
|-------------------|---------------------------------------------|---------|------------|-----------------|-------|-----|---------|-----|-------|------|-----------------|-------------------------|------|-------|------------|----------------|
|                   | Total                                       | Bicycle | Motorcycle | Car (inc. taxi) | Truck | Van | Minibus | Bus | Coach | Tram | Metro (inc. LU) | Train (inc. Overground) | Boat | Other | Don't know | Not applicable |
| Weighted Sample   | 1019                                        | 201     | 28         | 773             | 6     | 56  | 44      | 780 | 141   | 137  | 685             | 684                     | 129  | 16    | 11         | 15             |
| Unweighted Sample | 1019                                        | 220     | 22         | 821             | 6     | 56  | 50      | 820 | 155   | 159  | 743             | 752                     | 157  | 19    | 7          | 10             |
|                   | %                                           |         |            |                 |       |     |         |     |       |      |                 |                         |      |       |            |                |

## Public Transport

Which methods of transport have you used in the last 12 months? Please select all that apply.

|                                                                              |    |     |     |     |     |     |     |     |     |     |     |     |     |     |     |     |
|------------------------------------------------------------------------------|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Walking                                                                      | 82 | 93  | 85  | 89  | 59  | 81  | 99  | 88  | 94  | 94  | 88  | 93  | 94  | 64  | 0   | 0   |
| Bicycle                                                                      | 20 | 100 | 45  | 21  | 33  | 38  | 39  | 22  | 39  | 25  | 22  | 23  | 41  | 16  | 0   | 0   |
| Motorcycle                                                                   | 3  | 6   | 100 | 3   | 42  | 5   | 7   | 2   | 4   | 1   | 2   | 3   | 5   | 0   | 0   | 0   |
| Car (including taxi)                                                         | 76 | 80  | 74  | 100 | 47  | 86  | 93  | 81  | 83  | 87  | 81  | 84  | 88  | 71  | 0   | 0   |
| Truck                                                                        | 1  | 1   | 8   | 0   | 100 | 1   | 4   | 1   | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   |
| Van                                                                          | 6  | 11  | 9   | 6   | 11  | 100 | 24  | 6   | 11  | 6   | 7   | 6   | 13  | 0   | 0   | 0   |
| Minibus                                                                      | 4  | 8   | 10  | 5   | 33  | 19  | 100 | 5   | 12  | 12  | 6   | 6   | 11  | 12  | 0   | 0   |
| Bus                                                                          | 77 | 86  | 66  | 82  | 78  | 78  | 84  | 100 | 93  | 94  | 87  | 89  | 92  | 89  | 0   | 0   |
| Coach                                                                        | 14 | 27  | 19  | 15  | 11  | 29  | 40  | 17  | 100 | 31  | 17  | 17  | 37  | 17  | 0   | 0   |
| Tram                                                                         | 13 | 17  | 4   | 15  | 11  | 15  | 38  | 17  | 30  | 100 | 17  | 17  | 30  | 46  | 0   | 0   |
| Metro (including London Underground, DLR, Glasgow Subway, Tyne & Wear Metro) | 67 | 76  | 55  | 72  | 47  | 79  | 93  | 77  | 82  | 83  | 100 | 82  | 86  | 88  | 0   | 0   |
| Train (including London Overground)                                          | 67 | 79  | 67  | 75  | 45  | 77  | 90  | 78  | 84  | 87  | 82  | 100 | 88  | 64  | 0   | 0   |
| Boat                                                                         | 13 | 26  | 21  | 15  | 11  | 30  | 32  | 15  | 34  | 29  | 16  | 17  | 100 | 27  | 0   | 0   |
| Other                                                                        | 2  | 1   | 0   | 1   | 0   | 0   | 4   | 2   | 2   | 5   | 2   | 2   | 3   | 100 | 0   | 0   |
| Don't know                                                                   | 1  | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 100 | 0   |
| Not applicable                                                               | 2  | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 100 |

How long does it take you to get to your nearest London Underground station by the following modes of transport?

Walking

|                     |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
|---------------------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
| Less than 5 minutes | 11 | 11 | 8  | 10 | 0  | 7  | 17 | 11 | 11 | 7  | 14 | 12 | 11 | 5  | 33 | 10 |
| 5-9 minutes         | 17 | 28 | 16 | 17 | 31 | 23 | 18 | 17 | 23 | 15 | 19 | 18 | 18 | 31 | 0  | 0  |
| 10-14 minutes       | 17 | 12 | 27 | 16 | 0  | 13 | 18 | 16 | 16 | 13 | 18 | 16 | 17 | 27 | 20 | 0  |
| 15-19 minutes       | 8  | 8  | 4  | 9  | 58 | 13 | 11 | 9  | 15 | 10 | 9  | 9  | 9  | 3  | 0  | 0  |
| 20-24 minutes       | 6  | 8  | 6  | 6  | 0  | 7  | 0  | 6  | 6  | 1  | 4  | 5  | 4  | 8  | 0  | 0  |
| 25-29 minutes       | 4  | 4  | 0  | 3  | 0  | 4  | 0  | 4  | 2  | 2  | 4  | 4  | 1  | 0  | 0  | 6  |
| 30 minutes or more  | 30 | 27 | 38 | 31 | 0  | 31 | 33 | 32 | 22 | 46 | 29 | 31 | 36 | 25 | 0  | 24 |
| Don't know          | 7  | 1  | 0  | 6  | 11 | 1  | 3  | 6  | 5  | 6  | 3  | 5  | 3  | 0  | 47 | 59 |

Sample Size: 1019 London Adults  
Fieldwork: 22nd - 25th July 2019

|                               | Gender |        | Age   |       |       |     | Social Grade |      | London Region (1) |       |       |      |      | London Region (2) |              | London Region (3)  |                    |         |
|-------------------------------|--------|--------|-------|-------|-------|-----|--------------|------|-------------------|-------|-------|------|------|-------------------|--------------|--------------------|--------------------|---------|
| Total                         | Male   | Female | 18-24 | 25-49 | 50-64 | 65+ | ABC1         | C2DE | Central           | North | South | East | West | Inner London      | Outer London | North of the River | South of the River | Walking |
| <b>Weighted Sample</b> 1019   | 498    | 521    | 111   | 547   | 206   | 155 | 601          | 418  | 226               | 128   | 180   | 284  | 201  | 392               | 627          | 622                | 397                | 833     |
| <b>Unweighted Sample</b> 1019 | 455    | 564    | 106   | 481   | 247   | 185 | 715          | 304  | 242               | 121   | 200   | 278  | 178  | 402               | 617          | 589                | 430                | 878     |
|                               | %      | %      | %     | %     | %     | %   | %            | %    | %                 | %     | %     | %    | %    | %                 | %            |                    |                    |         |

#### Bus

|                     |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
|---------------------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
| Less than 5 minutes | 27 | 26 | 28 | 33 | 29 | 27 | 16 | 28 | 25 | 43 | 28 | 11 | 18 | 34 | 34 | 22 | 32 | 18 | 28 |
| 5-9 minutes         | 18 | 18 | 19 | 15 | 20 | 18 | 17 | 19 | 18 | 20 | 21 | 6  | 23 | 20 | 20 | 17 | 23 | 12 | 19 |
| 10-14 minutes       | 12 | 11 | 13 | 15 | 10 | 14 | 12 | 12 | 12 | 8  | 19 | 8  | 13 | 14 | 8  | 14 | 14 | 8  | 12 |
| 15-19 minutes       | 8  | 8  | 8  | 7  | 9  | 5  | 12 | 9  | 6  | 5  | 12 | 5  | 8  | 13 | 7  | 9  | 10 | 5  | 8  |
| 20-24 minutes       | 6  | 7  | 5  | 1  | 6  | 6  | 8  | 6  | 6  | 5  | 5  | 9  | 7  | 5  | 6  | 6  | 5  | 9  | 6  |
| 25-29 minutes       | 4  | 4  | 3  | 6  | 3  | 3  | 4  | 3  | 5  | 4  | 5  | 8  | 3  | 0  | 3  | 4  | 3  | 5  | 4  |
| 30 minutes or more  | 15 | 17 | 14 | 14 | 13 | 19 | 19 | 14 | 16 | 4  | 4  | 43 | 18 | 6  | 9  | 19 | 5  | 31 | 16 |
| Don't know          | 10 | 10 | 9  | 8  | 10 | 7  | 12 | 8  | 12 | 12 | 6  | 10 | 10 | 9  | 12 | 8  | 8  | 12 | 8  |

#### Car (including taxi)

|                     |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
|---------------------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
| Less than 5 minutes | 40 | 37 | 42 | 41 | 41 | 42 | 29 | 44 | 33 | 51 | 39 | 18 | 35 | 53 | 43 | 38 | 48 | 27 | 42 |
| 5-9 minutes         | 15 | 15 | 15 | 22 | 14 | 13 | 15 | 14 | 16 | 14 | 25 | 5  | 16 | 16 | 15 | 15 | 19 | 9  | 15 |
| 10-14 minutes       | 12 | 12 | 12 | 1  | 16 | 7  | 14 | 10 | 15 | 4  | 17 | 10 | 15 | 17 | 10 | 14 | 14 | 9  | 12 |
| 15-19 minutes       | 5  | 5  | 4  | 3  | 4  | 6  | 6  | 5  | 3  | 5  | 2  | 6  | 6  | 2  | 4  | 5  | 5  | 5  | 4  |
| 20-24 minutes       | 4  | 4  | 3  | 4  | 3  | 5  | 5  | 4  | 4  | 1  | 6  | 11 | 3  | 1  | 3  | 5  | 2  | 7  | 3  |
| 25-29 minutes       | 2  | 1  | 2  | 2  | 1  | 1  | 3  | 1  | 2  | 1  | 1  | 5  | 1  | 0  | 1  | 2  | 0  | 4  | 2  |
| 30 minutes or more  | 12 | 13 | 10 | 14 | 9  | 15 | 15 | 10 | 14 | 5  | 3  | 33 | 12 | 4  | 7  | 14 | 5  | 22 | 12 |
| Don't know          | 12 | 12 | 11 | 12 | 12 | 10 | 13 | 11 | 13 | 19 | 8  | 12 | 12 | 6  | 18 | 8  | 8  | 17 | 11 |

And how long does it take you to get to your nearest train station with frequent trains to central London, by the following modes of transport?

Please think about your nearest train station that usually has 4+ trains an hour, and takes under 30 minutes to arrive to central London.

#### Walking

|                     |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
|---------------------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
| Less than 5 minutes | 14 | 14 | 15 | 13 | 15 | 14 | 12 | 15 | 13 | 20 | 12 | 10 | 12 | 16 | 19 | 11 | 17 | 10 | 14 |
| 5-9 minutes         | 19 | 19 | 19 | 20 | 19 | 18 | 20 | 23 | 14 | 24 | 16 | 15 | 20 | 18 | 24 | 16 | 18 | 20 | 19 |
| 10-14 minutes       | 18 | 19 | 18 | 9  | 19 | 21 | 19 | 19 | 18 | 15 | 17 | 21 | 18 | 21 | 17 | 19 | 16 | 22 | 20 |
| 15-19 minutes       | 13 | 16 | 11 | 15 | 15 | 11 | 10 | 15 | 11 | 14 | 19 | 10 | 14 | 10 | 12 | 14 | 14 | 12 | 14 |
| 20-24 minutes       | 7  | 8  | 7  | 6  | 6  | 11 | 7  | 7  | 8  | 6  | 8  | 11 | 7  | 6  | 7  | 8  | 6  | 9  | 7  |
| 25-29 minutes       | 6  | 4  | 7  | 7  | 5  | 6  | 7  | 6  | 6  | 4  | 2  | 8  | 4  | 10 | 3  | 7  | 5  | 6  | 5  |
| 30 minutes or more  | 15 | 12 | 17 | 17 | 14 | 14 | 14 | 10 | 21 | 9  | 20 | 21 | 16 | 10 | 9  | 18 | 15 | 14 | 16 |
| Don't know          | 8  | 8  | 8  | 12 | 7  | 5  | 11 | 7  | 10 | 8  | 6  | 5  | 8  | 10 | 9  | 7  | 9  | 7  | 6  |

#### Bus

|                     |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
|---------------------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
| Less than 5 minutes | 23 | 21 | 25 | 22 | 26 | 21 | 19 | 27 | 18 | 35 | 21 | 18 | 21 | 20 | 30 | 19 | 25 | 21 | 24 |
| 5-9 minutes         | 22 | 25 | 20 | 22 | 21 | 30 | 18 | 24 | 20 | 19 | 24 | 17 | 24 | 28 | 22 | 23 | 23 | 21 | 22 |
| 10-14 minutes       | 15 | 17 | 13 | 10 | 16 | 18 | 14 | 13 | 19 | 13 | 16 | 18 | 16 | 14 | 13 | 17 | 15 | 17 | 16 |
| 15-19 minutes       | 10 | 9  | 11 | 12 | 9  | 8  | 13 | 10 | 10 | 8  | 7  | 12 | 12 | 10 | 9  | 11 | 10 | 10 | 10 |
| 20-24 minutes       | 5  | 4  | 6  | 5  | 6  | 4  | 5  | 5  | 6  | 2  | 9  | 7  | 4  | 6  | 2  | 7  | 6  | 4  | 6  |

Sample Size: 1019 London Adults  
Fieldwork: 22nd - 25th July 2019

| Weighted Sample |       | Methods of Transport Used in Last 12 Months |            |                 |       |     |         |     |       |      |                 |                         |      |       |            |                |
|-----------------|-------|---------------------------------------------|------------|-----------------|-------|-----|---------|-----|-------|------|-----------------|-------------------------|------|-------|------------|----------------|
|                 | Total | Bicycle                                     | Motorcycle | Car (inc. taxi) | Truck | Van | Minibus | Bus | Coach | Tram | Metro (inc. LU) | Train (inc. Overground) | Boat | Other | Don't know | Not applicable |
|                 | 1019  | 201                                         | 28         | 773             | 6     | 56  | 44      | 780 | 141   | 137  | 685             | 684                     | 129  | 16    | 11         | 15             |
|                 | 1019  | 220                                         | 22         | 821             | 6     | 56  | 50      | 820 | 155   | 159  | 743             | 752                     | 157  | 19    | 7          | 10             |
|                 | %     |                                             |            |                 |       |     |         |     |       |      |                 |                         |      |       |            |                |

| Bus                  |                     |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
|----------------------|---------------------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
|                      | Less than 5 minutes | 27 | 31 | 20 | 27 | 19 | 28 | 31 | 27 | 35 | 25 | 30 | 27 | 26 | 26 | 33 | 10 |
|                      | 5-9 minutes         | 18 | 14 | 23 | 18 | 22 | 14 | 16 | 17 | 18 | 10 | 19 | 18 | 20 | 5  | 13 | 6  |
|                      | 10-14 minutes       | 12 | 15 | 3  | 12 | 25 | 7  | 14 | 13 | 13 | 11 | 13 | 12 | 9  | 37 | 0  | 16 |
|                      | 15-19 minutes       | 8  | 7  | 7  | 9  | 22 | 12 | 8  | 9  | 6  | 7  | 9  | 8  | 12 | 4  | 7  | 0  |
|                      | 20-24 minutes       | 6  | 9  | 0  | 6  | 0  | 10 | 5  | 6  | 3  | 7  | 5  | 7  | 8  | 7  | 0  | 0  |
|                      | 25-29 minutes       | 4  | 3  | 17 | 4  | 0  | 4  | 2  | 4  | 3  | 3  | 4  | 4  | 1  | 0  | 0  | 0  |
|                      | 30 minutes or more  | 15 | 13 | 21 | 16 | 0  | 15 | 16 | 16 | 17 | 28 | 13 | 16 | 17 | 15 | 0  | 8  |
|                      | Don't know          | 10 | 8  | 8  | 10 | 11 | 11 | 8  | 7  | 6  | 7  | 8  | 8  | 6  | 7  | 47 | 59 |
| Car (including taxi) |                     |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
|                      | Less than 5 minutes | 40 | 43 | 43 | 41 | 33 | 32 | 41 | 41 | 48 | 34 | 45 | 41 | 42 | 45 | 33 | 11 |
|                      | 5-9 minutes         | 15 | 17 | 9  | 17 | 0  | 21 | 21 | 15 | 13 | 14 | 15 | 15 | 10 | 14 | 13 | 12 |
|                      | 10-14 minutes       | 12 | 11 | 16 | 12 | 12 | 12 | 6  | 12 | 8  | 11 | 11 | 11 | 18 | 12 | 0  | 0  |
|                      | 15-19 minutes       | 5  | 4  | 10 | 5  | 22 | 13 | 7  | 5  | 2  | 3  | 4  | 5  | 4  | 0  | 0  | 0  |
|                      | 20-24 minutes       | 4  | 3  | 0  | 4  | 22 | 0  | 0  | 4  | 2  | 3  | 4  | 4  | 3  | 0  | 0  | 0  |
|                      | 25-29 minutes       | 2  | 1  | 0  | 2  | 0  | 3  | 2  | 2  | 1  | 3  | 1  | 2  | 2  | 4  | 7  | 0  |
|                      | 30 minutes or more  | 12 | 10 | 21 | 11 | 0  | 14 | 11 | 12 | 13 | 19 | 10 | 11 | 11 | 12 | 0  | 0  |
|                      | Don't know          | 12 | 9  | 0  | 8  | 11 | 6  | 12 | 10 | 12 | 13 | 10 | 11 | 10 | 14 | 47 | 77 |

And how long does it take you to get to your nearest train station with frequent trains to central London, by the following modes of transport?

Please think about your nearest train station that usually has 4+ trains an hour, and takes under 30 minutes to arrive to central London.

|                |                     |           |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
|----------------|---------------------|-----------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
| <b>Walking</b> |                     |           |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
|                | Less than 5 minutes | <b>14</b> | 15 | 4  | 14 | 0  | 10 | 12 | 13 | 10 | 8  | 15 | 15 | 12 | 9  | 33 | 10 |
|                | 5-9 minutes         | <b>19</b> | 22 | 16 | 19 | 30 | 27 | 21 | 20 | 27 | 23 | 21 | 21 | 21 | 17 | 7  | 12 |
|                | 10-14 minutes       | <b>18</b> | 17 | 26 | 19 | 22 | 6  | 13 | 19 | 15 | 21 | 19 | 21 | 23 | 34 | 13 | 0  |
|                | 15-19 minutes       | <b>13</b> | 16 | 4  | 13 | 22 | 26 | 14 | 13 | 14 | 17 | 14 | 13 | 15 | 14 | 0  | 0  |
|                | 20-24 minutes       | <b>7</b>  | 8  | 14 | 7  | 12 | 8  | 6  | 8  | 12 | 9  | 8  | 8  | 12 | 4  | 0  | 6  |
|                | 25-29 minutes       | <b>6</b>  | 4  | 0  | 6  | 14 | 2  | 15 | 6  | 3  | 6  | 5  | 5  | 4  | 6  | 0  | 0  |
|                | 30 minutes or more  | <b>15</b> | 13 | 33 | 16 | 0  | 16 | 18 | 15 | 18 | 13 | 14 | 13 | 13 | 11 | 0  | 0  |
|                | Don't know          | <b>8</b>  | 5  | 4  | 6  | 0  | 5  | 1  | 6  | 2  | 4  | 5  | 5  | 1  | 6  | 47 | 71 |
| <b>Bus</b>     |                     |           |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
|                | Less than 5 minutes | <b>23</b> | 28 | 13 | 25 | 19 | 28 | 21 | 24 | 30 | 24 | 27 | 26 | 28 | 15 | 33 | 10 |
|                | 5-9 minutes         | <b>22</b> | 20 | 24 | 22 | 11 | 15 | 23 | 23 | 20 | 20 | 21 | 22 | 18 | 17 | 13 | 18 |
|                | 10-14 minutes       | <b>15</b> | 14 | 11 | 16 | 22 | 14 | 13 | 17 | 14 | 20 | 16 | 16 | 20 | 33 | 0  | 0  |
|                | 15-19 minutes       | <b>10</b> | 9  | 6  | 9  | 12 | 13 | 15 | 10 | 10 | 14 | 10 | 10 | 11 | 9  | 0  | 0  |
|                | 20-24 minutes       | <b>5</b>  | 6  | 3  | 5  | 22 | 3  | 10 | 5  | 2  | 7  | 5  | 5  | 5  | 7  | 0  | 0  |

**Sample Size: 1019 London Adults**  
**Fieldwork: 22nd - 25th July 2019**

| Fieldwork: 22nd - 25th July 2019                                                                                       |  |        |      |        |       |       |       |              |      |                   |         |       |       |      |                   |              |                   |                    |                    |         |
|------------------------------------------------------------------------------------------------------------------------|--|--------|------|--------|-------|-------|-------|--------------|------|-------------------|---------|-------|-------|------|-------------------|--------------|-------------------|--------------------|--------------------|---------|
|                                                                                                                        |  | Gender |      | Age    |       |       |       | Social Grade |      | London Region (1) |         |       |       |      | London Region (2) |              | London Region (3) |                    |                    |         |
|                                                                                                                        |  | Total  | Male | Female | 18-24 | 25-49 | 50-64 | 65+          | ABC1 | C2DE              | Central | North | South | East | West              | Inner London | Outer London      | North of the River | South of the River | Walking |
| Weighted Sample                                                                                                        |  | 1019   | 498  | 521    | 111   | 547   | 206   | 155          | 601  | 418               | 226     | 128   | 180   | 284  | 201               | 392          | 627               | 622                | 397                | 833     |
| Unweighted Sample                                                                                                      |  | 1019   | 455  | 564    | 106   | 481   | 247   | 185          | 715  | 304               | 242     | 121   | 200   | 278  | 178               | 402          | 617               | 589                | 430                | 878     |
|                                                                                                                        |  | %      | %    | %      | %     | %     | %     | %            | %    | %                 | %       | %     | %     | %    | %                 | %            | %                 |                    |                    |         |
| 25-29 minutes                                                                                                          |  | 3      | 3    | 4      | 10    | 3     | 2     | 1            | 2    | 6                 | 3       | 6     | 5     | 2    | 3                 | 3            | 4                 | 4                  | 3                  | 3       |
| 30 minutes or more                                                                                                     |  | 5      | 5    | 6      | 5     | 4     | 7     | 7            | 5    | 6                 | 5       | 5     | 6     | 6    | 5                 | 4            | 6                 | 5                  | 6                  | 5       |
| Don't know                                                                                                             |  | 15     | 15   | 15     | 13    | 15    | 11    | 23           | 14   | 16                | 16      | 12    | 16    | 15   | 14                | 18           | 13                | 12                 | 19                 | 13      |
| Car (including taxi)                                                                                                   |  |        |      |        |       |       |       |              |      |                   |         |       |       |      |                   |              |                   |                    |                    |         |
| Less than 5 minutes                                                                                                    |  | 42     | 42   | 42     | 37    | 42    | 50    | 35           | 46   | 35                | 43      | 40    | 41    | 44   | 39                | 44           | 41                | 40                 | 44                 | 44      |
| 5-9 minutes                                                                                                            |  | 20     | 22   | 18     | 14    | 20    | 19    | 26           | 18   | 23                | 15      | 28    | 19    | 21   | 20                | 17           | 22                | 20                 | 20                 | 20      |
| 10-14 minutes                                                                                                          |  | 10     | 9    | 10     | 10    | 10    | 10    | 7            | 10   | 10                | 9       | 4     | 12    | 11   | 11                | 10           | 10                | 11                 | 8                  | 10      |
| 15-19 minutes                                                                                                          |  | 7      | 6    | 8      | 14    | 6     | 4     | 7            | 6    | 8                 | 5       | 10    | 10    | 4    | 7                 | 4            | 9                 | 7                  | 6                  | 6       |
| 20-24 minutes                                                                                                          |  | 2      | 2    | 3      | 5     | 2     | 2     | 3            | 3    | 2                 | 2       | 1     | 2     | 3    | 4                 | 2            | 3                 | 3                  | 1                  | 2       |
| 25-29 minutes                                                                                                          |  | 1      | 0    | 1      | 2     | 1     | 0     | 1            | 1    | 0                 | 1       | 0     | 1     | 1    | 0                 | 1            | 1                 | 1                  | 1                  | 1       |
| 30 minutes or more                                                                                                     |  | 4      | 4    | 4      | 4     | 4     | 4     | 2            | 2    | 6                 | 5       | 4     | 4     | 3    | 2                 | 3            | 4                 | 4                  | 3                  | 3       |
| Don't know                                                                                                             |  | 15     | 14   | 15     | 13    | 15    | 11    | 20           | 14   | 16                | 20      | 14    | 10    | 13   | 16                | 20           | 12                | 14                 | 16                 | 13      |
| And how long does it take you to get to your nearest bus stop which you use for your journeys to travel around London? |  |        |      |        |       |       |       |              |      |                   |         |       |       |      |                   |              |                   |                    |                    |         |
| Less than 5 minutes                                                                                                    |  | 59     | 57   | 61     | 50    | 59    | 61    | 62           | 60   | 57                | 68      | 67    | 59    | 54   | 51                | 65           | 55                | 58                 | 60                 | 63      |
| 5-9 minutes                                                                                                            |  | 21     | 20   | 22     | 28    | 18    | 25    | 21           | 23   | 18                | 12      | 20    | 19    | 26   | 26                | 16           | 24                | 22                 | 19                 | 23      |
| 10-14 minutes                                                                                                          |  | 7      | 7    | 7      | 2     | 8     | 8     | 7            | 6    | 9                 | 7       | 6     | 7     | 8    | 7                 | 7            | 7                 | 6                  | 8                  | 5       |
| 15-19 minutes                                                                                                          |  | 4      | 5    | 2      | 6     | 4     | 2     | 2            | 4    | 3                 | 5       | 0     | 4     | 3    | 4                 | 3            | 4                 | 4                  | 3                  | 3       |
| 20-24 minutes                                                                                                          |  | 1      | 2    | 1      | 5     | 1     | 1     | 1            | 1    | 1                 | 1       | 1     | 0     | 2    | 2                 | 2            | 1                 | 2                  | 1                  | 1       |
| 25-29 minutes                                                                                                          |  | 0      | 0    | 0      | 0     | 0     | 0     | 0            | 0    | 0                 | 0       | 0     | 0     | 0    | 0                 | 0            | 0                 | 0                  | 0                  | 0       |
| 30 minutes or more                                                                                                     |  | 2      | 3    | 0      | 1     | 2     | 0     | 0            | 1    | 3                 | 4       | 1     | 1     | 1    | 2                 | 2            | 1                 | 2                  | 1                  | 1       |
| Don't know                                                                                                             |  | 7      | 6    | 7      | 8     | 7     | 3     | 7            | 4    | 10                | 4       | 4     | 10    | 6    | 8                 | 5            | 8                 | 5                  | 9                  | 5       |
| In general, how well or badly would you say the public transport in your local area meets your needs?                  |  |        |      |        |       |       |       |              |      |                   |         |       |       |      |                   |              |                   |                    |                    |         |
| Very well                                                                                                              |  | 38     | 35   | 40     | 33    | 34    | 38    | 53           | 43   | 30                | 46      | 34    | 29    | 37   | 40                | 45           | 33                | 41                 | 33                 | 40      |
| Fairly well                                                                                                            |  | 47     | 47   | 47     | 46    | 49    | 49    | 38           | 45   | 49                | 42      | 54    | 51    | 48   | 44                | 43           | 49                | 44                 | 51                 | 49      |
| TOTAL WELL                                                                                                             |  | 85     | 82   | 87     | 79    | 83    | 88    | 91           | 89   | 79                | 87      | 88    | 80    | 84   | 84                | 88           | 82                | 85                 | 84                 | 89      |
| Fairly badly                                                                                                           |  | 9      | 10   | 8      | 7     | 12    | 6     | 5            | 7    | 11                | 7       | 8     | 12    | 8    | 9                 | 7            | 10                | 9                  | 9                  | 8       |
| Very badly                                                                                                             |  | 2      | 2    | 2      | 6     | 1     | 2     | 0            | 2    | 2                 | 1       | 2     | 1     | 3    | 2                 | 1            | 3                 | 2                  | 1                  | 1       |
| TOTAL BADLY                                                                                                            |  | 11     | 12   | 9      | 13    | 13    | 8     | 5            | 9    | 13                | 8       | 10    | 14    | 11   | 11                | 8            | 13                | 11                 | 10                 | 9       |
| Don't know                                                                                                             |  | 4      | 6    | 3      | 8     | 4     | 4     | 4            | 2    | 8                 | 5       | 2     | 6     | 4    | 5                 | 4            | 5                 | 3                  | 6                  | 2       |

Sample Size: 1019 London Adults  
Fieldwork: 22nd - 25th July 2019

|                                                                                                                        |                     | Methods of Transport Used in Last 12 Months |            |                 |           |           |           |           |           |           |                 |                         |           |           |            |                |
|------------------------------------------------------------------------------------------------------------------------|---------------------|---------------------------------------------|------------|-----------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------------|-------------------------|-----------|-----------|------------|----------------|
|                                                                                                                        | Total               | Bicycle                                     | Motorcycle | Car (inc. taxi) | Truck     | Van       | Minibus   | Bus       | Coach     | Tram      | Metro (inc. LU) | Train (inc. Overground) | Boat      | Other     | Don't know | Not applicable |
| <b>Weighted Sample</b>                                                                                                 | <b>1019</b>         | 201                                         | 28         | 773             | 6         | 56        | 44        | 780       | 141       | 137       | 685             | 684                     | 129       | 16        | 11         | 15             |
| <b>Unweighted Sample</b>                                                                                               | <b>1019</b>         | 220                                         | 22         | 821             | 6         | 56        | 50        | 820       | 155       | 159       | 743             | 752                     | 157       | 19        | 7          | 10             |
|                                                                                                                        |                     | %                                           |            |                 |           |           |           |           |           |           |                 |                         |           |           |            |                |
| Car (including taxi)                                                                                                   | 25-29 minutes       | 3                                           | 14         | 4               | 14        | 5         | 9         | 3         | 4         | 4         | 3               | 3                       | 6         | 0         | 0          | 0              |
|                                                                                                                        | 30 minutes or more  | 5                                           | 18         | 6               | 0         | 11        | 3         | 6         | 10        | 3         | 5               | 5                       | 8         | 3         | 0          | 0              |
|                                                                                                                        | Don't know          | 15                                          | 11         | 11              | 13        | 0         | 11        | 12        | 9         | 7         | 12              | 13                      | 5         | 16        | 54         | 71             |
|                                                                                                                        | Less than 5 minutes | 42                                          | 39         | 44              | 19        | 34        | 38        | 43        | 45        | 45        | 46              | 46                      | 47        | 43        | 33         | 16             |
|                                                                                                                        | 5-9 minutes         | 20                                          | 15         | 23              | 11        | 34        | 24        | 21        | 19        | 23        | 20              | 21                      | 22        | 15        | 13         | 6              |
|                                                                                                                        | 10-14 minutes       | 10                                          | 16         | 10              | 14        | 5         | 12        | 11        | 10        | 10        | 9               | 10                      | 12        | 28        | 0          | 0              |
|                                                                                                                        | 15-19 minutes       | 7                                           | 7          | 6               | 56        | 7         | 11        | 6         | 7         | 8         | 5               | 5                       | 4         | 0         | 0          | 0              |
|                                                                                                                        | 20-24 minutes       | 2                                           | 0          | 2               | 0         | 5         | 8         | 2         | 3         | 5         | 2               | 2                       | 8         | 0         | 0          | 0              |
|                                                                                                                        | 25-29 minutes       | 1                                           | 1          | 1               | 0         | 1         | 0         | 1         | 1         | 1         | 1               | 1                       | 0         | 0         | 0          | 0              |
|                                                                                                                        | 30 minutes or more  | 4                                           | 17         | 3               | 0         | 6         | 0         | 3         | 6         | 0         | 3               | 3                       | 3         | 0         | 0          | 0              |
|                                                                                                                        | Don't know          | 15                                          | 4          | 11              | 0         | 8         | 7         | 13        | 10        | 7         | 13              | 13                      | 5         | 14        | 54         | 77             |
| And how long does it take you to get to your nearest bus stop which you use for your journeys to travel around London? |                     |                                             |            |                 |           |           |           |           |           |           |                 |                         |           |           |            |                |
|                                                                                                                        | Less than 5 minutes | 59                                          | 50         | 62              | 25        | 50        | 56        | 63        | 65        | 60        | 66              | 66                      | 66        | 48        | 46         | 22             |
|                                                                                                                        | 5-9 minutes         | 21                                          | 15         | 22              | 12        | 25        | 30        | 22        | 22        | 29        | 21              | 22                      | 21        | 18        | 0          | 0              |
|                                                                                                                        | 10-14 minutes       | 7                                           | 9          | 6               | 41        | 11        | 5         | 7         | 5         | 4         | 6               | 5                       | 4         | 27        | 0          | 0              |
|                                                                                                                        | 15-19 minutes       | 4                                           | 0          | 3               | 0         | 7         | 3         | 2         | 0         | 2         | 1               | 2                       | 1         | 0         | 0          | 6              |
|                                                                                                                        | 20-24 minutes       | 1                                           | 4          | 1               | 22        | 1         | 3         | 1         | 2         | 0         | 1               | 0                       | 2         | 0         | 7          | 0              |
|                                                                                                                        | 25-29 minutes       | 0                                           | 0          | 0               | 0         | 0         | 0         | 0         | 0         | 0         | 0               | 0                       | 0         | 0         | 0          | 0              |
|                                                                                                                        | 30 minutes or more  | 2                                           | 3          | 1               | 0         | 0         | 1         | 1         | 0         | 0         | 2               | 1                       | 0         | 0         | 0          | 0              |
|                                                                                                                        | Don't know          | 7                                           | 19         | 6               | 0         | 6         | 3         | 4         | 5         | 3         | 4               | 4                       | 6         | 7         | 47         | 71             |
| In general, how well or badly would you say the public transport in your local area meets your needs?                  |                     |                                             |            |                 |           |           |           |           |           |           |                 |                         |           |           |            |                |
|                                                                                                                        | Very well           | 38                                          | 19         | 38              | 42        | 30        | 43        | 41        | 43        | 31        | 40              | 41                      | 44        | 28        | 33         | 6              |
|                                                                                                                        | Fairly well         | 47                                          | 65         | 49              | 36        | 55        | 52        | 48        | 47        | 60        | 49              | 49                      | 46        | 58        | 13         | 12             |
|                                                                                                                        | <b>TOTAL WELL</b>   | <b>85</b>                                   | <b>84</b>  | <b>87</b>       | <b>78</b> | <b>85</b> | <b>95</b> | <b>90</b> | <b>90</b> | <b>91</b> | <b>90</b>       | <b>90</b>               | <b>90</b> | <b>86</b> | <b>46</b>  | <b>18</b>      |
|                                                                                                                        | Fairly badly        | 9                                           | 2          | 8               | 0         | 9         | 5         | 8         | 6         | 6         | 8               | 7                       | 6         | 11        | 0          | 0              |
|                                                                                                                        | Very badly          | 2                                           | 0          | 1               | 22        | 0         | 0         | 2         | 1         | 0         | 2               | 2                       | 1         | 0         | 0          | 0              |
|                                                                                                                        | <b>TOTAL BADLY</b>  | <b>11</b>                                   | <b>2</b>   | <b>10</b>       | <b>22</b> | <b>9</b>  | <b>5</b>  | <b>9</b>  | <b>7</b>  | <b>6</b>  | <b>10</b>       | <b>9</b>                | <b>7</b>  | <b>11</b> | <b>0</b>   | <b>0</b>       |
|                                                                                                                        | Don't know          | 4                                           | 14         | 3               | 0         | 6         | 0         | 1         | 3         | 3         | 0               | 1                       | 3         | 3         | 54         | 82             |

Sample Size: 1019 London Adults  
Fieldwork: 22nd - 25th July 2019

|                        | Gender |        | Age   |       |       |     | Social Grade |      | London Region (1) |       |       |      |      | London Region (2) |              | London Region (3)  |                    |         |
|------------------------|--------|--------|-------|-------|-------|-----|--------------|------|-------------------|-------|-------|------|------|-------------------|--------------|--------------------|--------------------|---------|
| Total                  | Male   | Female | 18-24 | 25-49 | 50-64 | 65+ | ABC1         | C2DE | Central           | North | South | East | West | Inner London      | Outer London | North of the River | South of the River | Walking |
| Weighted Sample 1019   | 498    | 521    | 111   | 547   | 206   | 155 | 601          | 418  | 226               | 128   | 180   | 284  | 201  | 392               | 627          | 622                | 397                | 833     |
| Unweighted Sample 1019 | 455    | 564    | 106   | 481   | 247   | 185 | 715          | 304  | 242               | 121   | 200   | 278  | 178  | 402               | 617          | 589                | 430                | 878     |
| %                      | %      | %      | %     | %     | %     | %   | %            | %    | %                 | %     | %     | %    | %    | %                 | %            | %                  | %                  | %       |

You previously said [respondents saw one of the following] ...

-the public transport in your local area meets your needs very well OR

-the public transport in your local area meets your needs fairly well OR

-the public transport in your local area meets your needs fairly badly OR

-the public transport in your local area meets your needs very badly OR

-you didn't know how well or badly the public transport in your local area meets your needs.

What are your main reasons for saying this?

(see Tab 1)

How easy or difficult do you find it to travel via public transport around the following...

Your local area

|                            |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
|----------------------------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
| Very difficult             | 2  | 2  | 2  | 1  | 1  | 3  | 3  | 2  | 2  | 1  | 5  | 1  | 2  | 2  | 1  | 3  | 3  | 1  | 1  |
| Quite difficult            | 5  | 6  | 3  | 4  | 5  | 4  | 4  | 5  | 4  | 4  | 6  | 2  | 4  | 7  | 4  | 5  | 6  | 2  | 4  |
| TOTAL DIFFICULT            | 7  | 8  | 5  | 5  | 7  | 7  | 7  | 7  | 6  | 5  | 10 | 4  | 6  | 9  | 5  | 8  | 9  | 3  | 5  |
| Neither difficult nor easy | 15 | 17 | 13 | 10 | 19 | 13 | 7  | 12 | 20 | 15 | 20 | 17 | 15 | 11 | 13 | 16 | 14 | 16 | 14 |
| Quite easy                 | 30 | 28 | 32 | 35 | 30 | 30 | 26 | 31 | 29 | 25 | 31 | 30 | 33 | 30 | 29 | 31 | 28 | 32 | 31 |
| Very easy                  | 45 | 42 | 47 | 45 | 39 | 49 | 57 | 49 | 38 | 52 | 36 | 44 | 42 | 46 | 50 | 41 | 46 | 43 | 48 |
| TOTAL EASY                 | 74 | 70 | 79 | 80 | 69 | 78 | 84 | 80 | 67 | 77 | 68 | 74 | 75 | 76 | 79 | 72 | 74 | 75 | 79 |
| Don't know                 | 4  | 5  | 3  | 6  | 5  | 2  | 3  | 1  | 7  | 4  | 2  | 6  | 4  | 4  | 3  | 4  | 3  | 5  | 2  |
| London in general          |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
| Very difficult             | 2  | 2  | 2  | 0  | 1  | 4  | 3  | 2  | 3  | 2  | 4  | 1  | 2  | 3  | 1  | 3  | 3  | 1  | 1  |
| Quite difficult            | 6  | 5  | 7  | 1  | 8  | 4  | 6  | 4  | 9  | 5  | 7  | 3  | 8  | 6  | 6  | 6  | 7  | 5  | 6  |
| TOTAL DIFFICULT            | 8  | 8  | 9  | 2  | 9  | 9  | 9  | 6  | 11 | 7  | 11 | 5  | 9  | 9  | 7  | 9  | 10 | 6  | 7  |
| Neither difficult nor easy | 12 | 13 | 12 | 7  | 16 | 11 | 6  | 11 | 15 | 10 | 11 | 15 | 13 | 13 | 8  | 15 | 12 | 13 | 11 |
| Quite easy                 | 39 | 37 | 40 | 41 | 40 | 35 | 35 | 40 | 37 | 37 | 46 | 36 | 44 | 30 | 41 | 37 | 39 | 37 | 39 |
| Very easy                  | 35 | 36 | 34 | 43 | 30 | 40 | 42 | 42 | 26 | 41 | 31 | 32 | 30 | 42 | 40 | 32 | 35 | 36 | 40 |
| TOTAL EASY                 | 74 | 74 | 74 | 84 | 70 | 75 | 77 | 81 | 63 | 78 | 77 | 68 | 73 | 72 | 81 | 69 | 74 | 73 | 79 |
| Don't know                 | 6  | 6  | 6  | 7  | 5  | 5  | 8  | 2  | 11 | 5  | 2  | 12 | 5  | 6  | 4  | 7  | 4  | 8  | 4  |

Which one or two, if any, of the following do you think would do the most to improve public transport in your local area? Please tick up to two.

|                   |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
|-------------------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
| If it was cheaper | 41 | 39 | 43 | 49 | 46 | 41 | 16 | 37 | 47 | 46 | 34 | 32 | 42 | 46 | 44 | 39 | 45 | 35 | 42 |
|-------------------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|

Sample Size: 1019 London Adults  
 Fieldwork: 22nd - 25th July 2019

|                        | Methods of Transport Used in Last 12 Months |            |                 |       |     |         |     |       |      |                 |                         |      |       |            |                |
|------------------------|---------------------------------------------|------------|-----------------|-------|-----|---------|-----|-------|------|-----------------|-------------------------|------|-------|------------|----------------|
| Total                  | Bicycle                                     | Motorcycle | Car (inc. taxi) | Truck | Van | Minibus | Bus | Coach | Tram | Metro (inc. LU) | Train (inc. Overground) | Boat | Other | Don't know | Not applicable |
| Weighted Sample 1019   | 201                                         | 28         | 773             | 6     | 56  | 44      | 780 | 141   | 137  | 685             | 684                     | 129  | 16    | 11         | 15             |
| Unweighted Sample 1019 | 220                                         | 22         | 821             | 6     | 56  | 50      | 820 | 155   | 159  | 743             | 752                     | 157  | 19    | 7          | 10             |

%

You previously said [respondents saw one of the following] ...

-the public transport in your local area meets your needs very well OR

-the public transport in your local area meets your needs fairly well OR

-the public transport in your local area meets your needs fairly badly OR

-the public transport in your local area meets your needs very badly OR

-you didn't know how well or badly the public transport in your local area meets your needs.

What are your main reasons for saying this?

(see Tab 1)

How easy or difficult do you find it to travel via public transport around the following...

Your local area

|                            |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
|----------------------------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
| Very difficult             | 2  | 2  | 0  | 2  | 0  | 3  | 0  | 1  | 1  | 1  | 1  | 1  | 1  | 7  | 0  | 10 |
| Quite difficult            | 5  | 6  | 7  | 5  | 19 | 10 | 2  | 5  | 4  | 2  | 3  | 4  | 5  | 3  | 0  | 0  |
| TOTAL DIFFICULT            | 7  | 8  | 7  | 6  | 19 | 14 | 2  | 6  | 5  | 2  | 4  | 5  | 6  | 10 | 0  | 10 |
| Neither difficult nor easy | 15 | 12 | 16 | 13 | 22 | 11 | 7  | 13 | 13 | 14 | 13 | 12 | 6  | 12 | 7  | 12 |
| Quite easy                 | 30 | 31 | 49 | 31 | 22 | 31 | 42 | 31 | 27 | 36 | 32 | 33 | 31 | 29 | 13 | 6  |
| Very easy                  | 45 | 46 | 13 | 47 | 36 | 37 | 49 | 50 | 52 | 48 | 51 | 49 | 52 | 49 | 33 | 0  |
| TOTAL EASY                 | 74 | 77 | 63 | 78 | 59 | 69 | 91 | 81 | 79 | 84 | 82 | 82 | 83 | 78 | 46 | 6  |
| Don't know                 | 4  | 3  | 14 | 3  | 0  | 6  | 0  | 1  | 3  | 0  | 1  | 1  | 5  | 0  | 47 | 71 |

London in general

|                            |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
|----------------------------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
| Very difficult             | 2  | 2  | 0  | 2  | 0  | 9  | 0  | 1  | 1  | 1  | 1  | 1  | 1  | 15 | 0  | 10 |
| Quite difficult            | 6  | 7  | 0  | 6  | 0  | 13 | 0  | 5  | 4  | 1  | 4  | 5  | 1  | 0  | 0  | 0  |
| TOTAL DIFFICULT            | 8  | 8  | 0  | 8  | 0  | 23 | 0  | 7  | 5  | 2  | 5  | 5  | 2  | 15 | 0  | 10 |
| Neither difficult nor easy | 12 | 8  | 9  | 10 | 41 | 14 | 13 | 11 | 6  | 12 | 11 | 11 | 9  | 27 | 0  | 12 |
| Quite easy                 | 39 | 38 | 58 | 41 | 22 | 30 | 50 | 40 | 42 | 43 | 41 | 41 | 35 | 30 | 40 | 6  |
| Very easy                  | 35 | 43 | 19 | 37 | 36 | 33 | 37 | 40 | 43 | 40 | 43 | 41 | 51 | 28 | 13 | 0  |
| TOTAL EASY                 | 74 | 81 | 77 | 78 | 59 | 63 | 87 | 80 | 85 | 84 | 84 | 82 | 86 | 58 | 53 | 6  |
| Don't know                 | 6  | 3  | 14 | 4  | 0  | 0  | 0  | 3  | 4  | 2  | 0  | 2  | 4  | 0  | 47 | 71 |

Which one or two, if any, of the following do you think would do the most to improve public transport in your local area? Please tick up to two.

|                   |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |   |
|-------------------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|---|
| If it was cheaper | 41 | 40 | 44 | 43 | 11 | 49 | 45 | 38 | 43 | 36 | 43 | 41 | 39 | 15 | 46 | 0 |
|-------------------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|---|

|                                                                                                                                            |  | Gender |      | Age    |       |       |       | Social Grade |      | London Region (1) |         |       |       |      | London Region (2) |              | London Region (3) |                    |                    |         |
|--------------------------------------------------------------------------------------------------------------------------------------------|--|--------|------|--------|-------|-------|-------|--------------|------|-------------------|---------|-------|-------|------|-------------------|--------------|-------------------|--------------------|--------------------|---------|
|                                                                                                                                            |  | Total  | Male | Female | 18-24 | 25-49 | 50-64 | 65+          | ABC1 | C2DE              | Central | North | South | East | West              | Inner London | Outer London      | North of the River | South of the River | Walking |
| Weighted Sample                                                                                                                            |  | 1019   | 498  | 521    | 111   | 547   | 206   | 155          | 601  | 418               | 226     | 128   | 180   | 284  | 201               | 392          | 627               | 622                | 397                | 833     |
| Unweighted Sample                                                                                                                          |  | 1019   | 455  | 564    | 106   | 481   | 247   | 185          | 715  | 304               | 242     | 121   | 200   | 278  | 178               | 402          | 617               | 589                | 430                | 878     |
|                                                                                                                                            |  | %      | %    | %      | %     | %     | %     | %            | %    | %                 | %       | %     | %     | %    | %                 | %            | %                 |                    |                    |         |
| If there were more frequent services                                                                                                       |  | 23     | 26   | 20     | 25    | 24    | 21    | 22           | 25   | 21                | 18      | 32    | 28    | 22   | 21                | 20           | 25                | 22                 | 25                 | 26      |
| If services were more reliable                                                                                                             |  | 20     | 19   | 20     | 20    | 22    | 14    | 18           | 21   | 18                | 16      | 23    | 23    | 20   | 18                | 16           | 22                | 19                 | 21                 | 21      |
| If it was made more accessible for those needing step free access                                                                          |  | 16     | 14   | 18     | 15    | 14    | 16    | 22           | 17   | 13                | 20      | 19    | 13    | 14   | 13                | 19           | 14                | 17                 | 13                 | 15      |
| If it was quicker to get around                                                                                                            |  | 14     | 15   | 13     | 15    | 14    | 15    | 13           | 16   | 12                | 15      | 15    | 18    | 12   | 12                | 14           | 14                | 13                 | 16                 | 15      |
| If services had longer operating opening hours                                                                                             |  | 14     | 15   | 13     | 25    | 12    | 14    | 11           | 15   | 12                | 13      | 9     | 14    | 16   | 16                | 15           | 13                | 14                 | 14                 | 15      |
| If it was safer                                                                                                                            |  | 11     | 9    | 12     | 9     | 10    | 14    | 10           | 10   | 12                | 12      | 6     | 8     | 12   | 12                | 11           | 10                | 10                 | 11                 | 11      |
| Something else                                                                                                                             |  | 7      | 6    | 8      | 3     | 6     | 9     | 10           | 7    | 6                 | 7       | 8     | 6     | 8    | 6                 | 6            | 7                 | 7                  | 7                  | 7       |
| None of these                                                                                                                              |  | 8      | 10   | 6      | 6     | 6     | 9     | 16           | 8    | 8                 | 7       | 6     | 9     | 9    | 10                | 9            | 7                 | 8                  | 9                  | 8       |
| Don't know                                                                                                                                 |  | 7      | 6    | 7      | 6     | 7     | 6     | 9            | 5    | 10                | 6       | 8     | 9     | 6    | 5                 | 6            | 7                 | 5                  | 9                  | 5       |
| In general, would you say South or North London has better public transport services, or are they about the same?                          |  |        |      |        |       |       |       |              |      |                   |         |       |       |      |                   |              |                   |                    |                    |         |
| North London has better public transport services                                                                                          |  | 35     | 41   | 29     | 44    | 39    | 27    | 24           | 43   | 23                | 47      | 43    | 23    | 32   | 30                | 42           | 30                | 37                 | 32                 | 36      |
| South London has better public transport services                                                                                          |  | 6      | 5    | 8      | 13    | 7     | 3     | 4            | 7    | 5                 | 5       | 7     | 8     | 8    | 3                 | 7            | 6                 | 5                  | 8                  | 6       |
| About the same                                                                                                                             |  | 23     | 22   | 23     | 13    | 23    | 27    | 23           | 21   | 25                | 23      | 15    | 20    | 23   | 29                | 21           | 23                | 22                 | 23                 | 22      |
| Don't know                                                                                                                                 |  | 36     | 32   | 41     | 30    | 31    | 44    | 49           | 29   | 48                | 25      | 34    | 49    | 37   | 39                | 29           | 41                | 36                 | 37                 | 35      |
| Generally speaking, would you say public transport is better in South or North London for the following areas, or are they about the same? |  |        |      |        |       |       |       |              |      |                   |         |       |       |      |                   |              |                   |                    |                    |         |
| Cost                                                                                                                                       |  |        |      |        |       |       |       |              |      |                   |         |       |       |      |                   |              |                   |                    |                    |         |
| Better in North London                                                                                                                     |  | 6      | 9    | 4      | 17    | 7     | 4     | 1            | 8    | 5                 | 6       | 11    | 4     | 5    | 8                 | 6            | 7                 | 8                  | 4                  | 6       |
| Better in South London                                                                                                                     |  | 5      | 7    | 4      | 3     | 6     | 4     | 3            | 6    | 4                 | 6       | 4     | 9     | 4    | 3                 | 6            | 5                 | 5                  | 6                  | 3       |
| About the same                                                                                                                             |  | 56     | 59   | 53     | 54    | 59    | 55    | 49           | 61   | 50                | 68      | 61    | 47    | 54   | 50                | 63           | 52                | 54                 | 59                 | 61      |
| Don't know                                                                                                                                 |  | 32     | 25   | 39     | 26    | 27    | 37    | 47           | 26   | 41                | 20      | 24    | 40    | 36   | 39                | 25           | 36                | 33                 | 32                 | 30      |
| Safety                                                                                                                                     |  |        |      |        |       |       |       |              |      |                   |         |       |       |      |                   |              |                   |                    |                    |         |
| Better in North London                                                                                                                     |  | 13     | 13   | 13     | 31    | 13    | 10    | 6            | 15   | 10                | 10      | 29    | 5     | 10   | 19                | 11           | 14                | 17                 | 6                  | 14      |
| Better in South London                                                                                                                     |  | 5      | 4    | 5      | 6     | 6     | 2     | 4            | 6    | 2                 | 6       | 4     | 9     | 4    | 1                 | 5            | 4                 | 3                  | 8                  | 4       |
| About the same                                                                                                                             |  | 43     | 49   | 37     | 39    | 43    | 42    | 45           | 45   | 39                | 56      | 35    | 39    | 42   | 38                | 49           | 39                | 40                 | 47                 | 43      |
| Don't know                                                                                                                                 |  | 39     | 34   | 44     | 24    | 38    | 46    | 46           | 33   | 48                | 29      | 32    | 47    | 44   | 43                | 35           | 42                | 40                 | 39                 | 38      |
| Reliability                                                                                                                                |  |        |      |        |       |       |       |              |      |                   |         |       |       |      |                   |              |                   |                    |                    |         |
| Better in North London                                                                                                                     |  | 19     | 22   | 16     | 30    | 22    | 12    | 8            | 23   | 13                | 18      | 33    | 17    | 15   | 17                | 18           | 19                | 20                 | 16                 | 19      |
| Better in South London                                                                                                                     |  | 4      | 4    | 4      | 7     | 5     | 2     | 4            | 6    | 2                 | 6       | 2     | 6     | 5    | 2                 | 5            | 4                 | 4                  | 5                  | 4       |
| About the same                                                                                                                             |  | 37     | 40   | 34     | 31    | 36    | 44    | 35           | 37   | 36                | 50      | 31    | 29    | 33   | 38                | 43           | 33                | 34                 | 41                 | 38      |
| Don't know                                                                                                                                 |  | 40     | 34   | 46     | 31    | 38    | 42    | 52           | 34   | 49                | 27      | 34    | 48    | 46   | 43                | 34           | 44                | 42                 | 38                 | 39      |
| Speed of getting around                                                                                                                    |  |        |      |        |       |       |       |              |      |                   |         |       |       |      |                   |              |                   |                    |                    |         |
| Better in North London                                                                                                                     |  | 26     | 32   | 21     | 33    | 30    | 19    | 16           | 34   | 15                | 34      | 41    | 16    | 24   | 19                | 32           | 22                | 27                 | 25                 | 28      |
| Better in South London                                                                                                                     |  | 7      | 7    | 7      | 12    | 8     | 4     | 5            | 8    | 6                 | 7       | 3     | 13    | 9    | 3                 | 7            | 7                 | 5                  | 10                 | 6       |

Sample Size: 1019 London Adults  
Fieldwork: 22nd - 25th July 2019

|                                                                                                                                            |                                                                   | Methods of Transport Used in Last 12 Months |         |            |                 |       |     |         |     |       |      |                 |                         |      |       |            |                |
|--------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------|---------------------------------------------|---------|------------|-----------------|-------|-----|---------|-----|-------|------|-----------------|-------------------------|------|-------|------------|----------------|
|                                                                                                                                            |                                                                   | Total                                       | Bicycle | Motorcycle | Car (inc. taxi) | Truck | Van | Minibus | Bus | Coach | Tram | Metro (inc. LU) | Train (inc. Overground) | Boat | Other | Don't know | Not applicable |
| Weighted Sample                                                                                                                            | 1019                                                              | 201                                         | 28      | 773        | 6               | 56    | 44  | 780     | 141 | 137   | 685  | 684             | 129                     | 16   | 11    | 15         |                |
| Unweighted Sample                                                                                                                          | 1019                                                              | 220                                         | 22      | 821        | 6               | 56    | 50  | 820     | 155 | 159   | 743  | 752             | 157                     | 19   | 7     | 10         |                |
|                                                                                                                                            |                                                                   | %                                           |         |            |                 |       |     |         |     |       |      |                 |                         |      |       |            |                |
|                                                                                                                                            | If there were more frequent services                              | 23                                          | 25      | 23         | 24              | 34    | 14  | 33      | 28  | 24    | 32   | 28              | 25                      | 24   | 52    | 0          | 0              |
|                                                                                                                                            | If services were more reliable                                    | 20                                          | 17      | 7          | 21              | 0     | 29  | 34      | 20  | 26    | 24   | 21              | 22                      | 19   | 26    | 0          | 0              |
|                                                                                                                                            | If it was made more accessible for those needing step free access | 16                                          | 12      | 10         | 16              | 0     | 8   | 11      | 15  | 12    | 17   | 18              | 17                      | 13   | 16    | 0          | 5              |
|                                                                                                                                            | If it was quicker to get around                                   | 14                                          | 20      | 22         | 14              | 78    | 26  | 28      | 15  | 22    | 19   | 14              | 15                      | 19   | 31    | 0          | 0              |
|                                                                                                                                            | If services had longer operating opening hours                    | 14                                          | 14      | 15         | 14              | 0     | 18  | 4       | 15  | 17    | 23   | 18              | 16                      | 16   | 0     | 7          | 0              |
|                                                                                                                                            | If it was safer                                                   | 11                                          | 10      | 13         | 11              | 19    | 16  | 7       | 11  | 7     | 6    | 8               | 9                       | 9    | 3     | 0          | 0              |
|                                                                                                                                            | Something else                                                    | 7                                           | 8       | 1          | 7               | 0     | 4   | 4       | 8   | 8     | 6    | 8               | 9                       | 9    | 22    | 0          | 0              |
|                                                                                                                                            | None of these                                                     | 8                                           | 8       | 5          | 8               | 0     | 4   | 4       | 9   | 7     | 5    | 7               | 7                       | 10   | 0     | 0          | 40             |
|                                                                                                                                            | Don't know                                                        | 7                                           | 7       | 17         | 6               | 0     | 4   | 7       | 5   | 5     | 1    | 3               | 4                       | 5    | 0     | 47         | 55             |
| In general, would you say South or North London has better public transport services, or are they about the same?                          |                                                                   |                                             |         |            |                 |       |     |         |     |       |      |                 |                         |      |       |            |                |
|                                                                                                                                            | North London has better public transport services                 | 35                                          | 52      | 24         | 34              | 36    | 37  | 46      | 37  | 44    | 43   | 43              | 39                      | 58   | 64    | 13         | 6              |
|                                                                                                                                            | South London has better public transport services                 | 6                                           | 6       | 32         | 6               | 42    | 11  | 7       | 6   | 4     | 7    | 5               | 6                       | 3    | 0     | 0          | 0              |
|                                                                                                                                            | About the same                                                    | 23                                          | 15      | 10         | 22              | 11    | 27  | 21      | 23  | 17    | 19   | 22              | 23                      | 16   | 22    | 0          | 4              |
|                                                                                                                                            | Don't know                                                        | 36                                          | 28      | 35         | 38              | 12    | 25  | 27      | 34  | 35    | 31   | 29              | 32                      | 23   | 13    | 87         | 89             |
| Generally speaking, would you say public transport is better in South or North London for the following areas, or are they about the same? |                                                                   |                                             |         |            |                 |       |     |         |     |       |      |                 |                         |      |       |            |                |
| Cost                                                                                                                                       |                                                                   |                                             |         |            |                 |       |     |         |     |       |      |                 |                         |      |       |            |                |
|                                                                                                                                            | Better in North London                                            | 6                                           | 9       | 19         | 7               | 19    | 4   | 7       | 7   | 9     | 7    | 7               | 5                       | 6    | 3     | 0          | 0              |
|                                                                                                                                            | Better in South London                                            | 5                                           | 6       | 8          | 3               | 22    | 12  | 3       | 4   | 1     | 5    | 3               | 3                       | 5    | 21    | 7          | 0              |
|                                                                                                                                            | About the same                                                    | 56                                          | 63      | 52         | 58              | 47    | 63  | 59      | 61  | 63    | 66   | 64              | 64                      | 72   | 51    | 0          | 35             |
|                                                                                                                                            | Don't know                                                        | 32                                          | 21      | 21         | 33              | 12    | 21  | 31      | 28  | 27    | 22   | 25              | 28                      | 18   | 26    | 93         | 65             |
| Safety                                                                                                                                     |                                                                   |                                             |         |            |                 |       |     |         |     |       |      |                 |                         |      |       |            |                |
|                                                                                                                                            | Better in North London                                            | 13                                          | 17      | 29         | 14              | 22    | 9   | 18      | 13  | 19    | 7    | 13              | 13                      | 15   | 6     | 0          | 0              |
|                                                                                                                                            | Better in South London                                            | 5                                           | 6       | 12         | 4               | 42    | 5   | 6       | 5   | 8     | 8    | 5               | 5                       | 3    | 0     | 0          | 0              |
|                                                                                                                                            | About the same                                                    | 43                                          | 48      | 19         | 40              | 11    | 53  | 35      | 43  | 35    | 48   | 47              | 45                      | 50   | 67    | 7          | 47             |
|                                                                                                                                            | Don't know                                                        | 39                                          | 29      | 40         | 42              | 25    | 33  | 40      | 38  | 38    | 37   | 35              | 37                      | 32   | 28    | 93         | 53             |
| Reliability                                                                                                                                |                                                                   |                                             |         |            |                 |       |     |         |     |       |      |                 |                         |      |       |            |                |
|                                                                                                                                            | Better in North London                                            | 19                                          | 24      | 31         | 20              | 22    | 27  | 23      | 20  | 23    | 21   | 22              | 21                      | 28   | 40    | 13         | 0              |
|                                                                                                                                            | Better in South London                                            | 4                                           | 6       | 14         | 4               | 42    | 10  | 10      | 5   | 4     | 6    | 4               | 4                       | 3    | 0     | 0          | 0              |
|                                                                                                                                            | About the same                                                    | 37                                          | 42      | 18         | 34              | 25    | 38  | 30      | 37  | 34    | 34   | 38              | 37                      | 39   | 32    | 7          | 35             |
|                                                                                                                                            | Don't know                                                        | 40                                          | 28      | 37         | 42              | 12    | 25  | 37      | 38  | 39    | 39   | 36              | 38                      | 30   | 28    | 80         | 65             |
| Speed of getting around                                                                                                                    |                                                                   |                                             |         |            |                 |       |     |         |     |       |      |                 |                         |      |       |            |                |
|                                                                                                                                            | Better in North London                                            | 26                                          | 42      | 36         | 27              | 0     | 34  | 28      | 28  | 34    | 32   | 32              | 30                      | 39   | 30    | 13         | 6              |
|                                                                                                                                            | Better in South London                                            | 7                                           | 8       | 16         | 7               | 56    | 8   | 9       | 7   | 5     | 10   | 6               | 7                       | 7    | 23    | 0          | 0              |

|                        |  | Gender |      | Age    |       |       |       | Social Grade |      | London Region (1) |         |       |       |      | London Region (2) |              | London Region (3) |                    |                    |         |
|------------------------|--|--------|------|--------|-------|-------|-------|--------------|------|-------------------|---------|-------|-------|------|-------------------|--------------|-------------------|--------------------|--------------------|---------|
|                        |  | Total  | Male | Female | 18-24 | 25-49 | 50-64 | 65+          | ABC1 | C2DE              | Central | North | South | East | West              | Inner London | Outer London      | North of the River | South of the River | Walking |
| Weighted Sample        |  | 1019   | 498  | 521    | 111   | 547   | 206   | 155          | 601  | 418               | 226     | 128   | 180   | 284  | 201               | 392          | 627               | 622                | 397                | 833     |
| Unweighted Sample      |  | 1019   | 455  | 564    | 106   | 481   | 247   | 185          | 715  | 304               | 242     | 121   | 200   | 278  | 178               | 402          | 617               | 589                | 430                | 878     |
|                        |  | %      | %    | %      | %     | %     | %     | %            | %    | %                 | %       | %     | %     | %    | %                 | %            | %                 |                    |                    |         |
| About the same         |  | 32     | 33   | 31     | 33    | 31    | 35    | 30           | 30   | 34                | 41      | 28    | 24    | 27   | 37                | 33           | 31                | 32                 | 31                 | 32      |
| Don't know             |  | 35     | 29   | 41     | 22    | 32    | 41    | 49           | 28   | 45                | 19      | 27    | 47    | 40   | 42                | 28           | 40                | 36                 | 35                 | 34      |
| Transport at night     |  |        |      |        |       |       |       |              |      |                   |         |       |       |      |                   |              |                   |                    |                    |         |
| Better in North London |  | 27     | 32   | 22     | 31    | 31    | 23    | 15           | 33   | 19                | 33      | 44    | 23    | 24   | 16                | 31           | 24                | 27                 | 27                 | 28      |
| Better in South London |  | 7      | 5    | 8      | 14    | 8     | 4     | 3            | 8    | 5                 | 6       | 4     | 6     | 9    | 8                 | 7            | 7                 | 8                  | 5                  | 6       |
| About the same         |  | 23     | 25   | 21     | 28    | 23    | 23    | 19           | 22   | 25                | 32      | 20    | 18    | 20   | 24                | 26           | 21                | 22                 | 24                 | 23      |
| Don't know             |  | 44     | 37   | 49     | 27    | 39    | 51    | 63           | 38   | 51                | 29      | 33    | 53    | 48   | 53                | 36           | 48                | 43                 | 44                 | 43      |
| Congestion             |  |        |      |        |       |       |       |              |      |                   |         |       |       |      |                   |              |                   |                    |                    |         |
| Better in North London |  | 11     | 13   | 10     | 16    | 12    | 11    | 7            | 13   | 9                 | 8       | 18    | 6     | 11   | 17                | 9            | 13                | 15                 | 7                  | 12      |
| Better in South London |  | 13     | 16   | 10     | 19    | 14    | 13    | 7            | 17   | 7                 | 18      | 13    | 15    | 12   | 8                 | 16           | 11                | 11                 | 16                 | 12      |
| About the same         |  | 37     | 38   | 35     | 40    | 37    | 35    | 36           | 36   | 37                | 48      | 36    | 29    | 34   | 35                | 40           | 34                | 37                 | 36                 | 37      |
| Don't know             |  | 39     | 33   | 44     | 25    | 38    | 41    | 49           | 34   | 46                | 26      | 32    | 50    | 44   | 41                | 35           | 42                | 38                 | 41                 | 38      |

Sample Size: 1019 London Adults  
Fieldwork: 22nd - 25th July 2019

|                    |                        | Methods of Transport Used in Last 12 Months |         |            |                 |       |     |         |     |       |      |                 |                         |      |       |            |                |
|--------------------|------------------------|---------------------------------------------|---------|------------|-----------------|-------|-----|---------|-----|-------|------|-----------------|-------------------------|------|-------|------------|----------------|
|                    |                        | Total                                       | Bicycle | Motorcycle | Car (inc. taxi) | Truck | Van | Minibus | Bus | Coach | Tram | Metro (inc. LU) | Train (inc. Overground) | Boat | Other | Don't know | Not applicable |
| Weighted Sample    | 1019                   | 201                                         | 28      | 773        | 6               | 56    | 44  | 780     | 141 | 137   | 685  | 684             | 129                     | 16   | 11    | 15         |                |
|                    | Unweighted Sample      | 1019                                        | 220     | 22         | 821             | 6     | 56  | 50      | 820 | 155   | 159  | 743             | 752                     | 157  | 19    | 7          | 10             |
|                    |                        | %                                           |         |            |                 |       |     |         |     |       |      |                 |                         |      |       |            |                |
| Transport at night | About the same         | 32                                          | 25      | 13         | 30              | 33    | 30  | 26      | 31  | 29    | 30   | 32              | 31                      | 29   | 24    | 7          | 41             |
|                    | Don't know             | 35                                          | 24      | 35         | 37              | 12    | 27  | 36      | 33  | 32    | 29   | 30              | 32                      | 25   | 23    | 80         | 53             |
|                    | Better in North London | 27                                          | 34      | 22         | 29              | 33    | 26  | 23      | 30  | 37    | 37   | 34              | 32                      | 43   | 39    | 13         | 6              |
|                    | Better in South London | 7                                           | 8       | 24         | 6               | 22    | 18  | 4       | 6   | 6     | 7    | 4               | 5                       | 3    | 8     | 7          | 0              |
| Congestion         | About the same         | 23                                          | 26      | 8          | 21              | 33    | 31  | 28      | 21  | 17    | 19   | 23              | 21                      | 19   | 20    | 0          | 41             |
|                    | Don't know             | 44                                          | 32      | 46         | 45              | 12    | 24  | 46      | 43  | 41    | 36   | 38              | 41                      | 35   | 32    | 80         | 53             |
|                    | Better in North London | 11                                          | 10      | 27         | 12              | 19    | 13  | 7       | 12  | 12    | 8    | 12              | 12                      | 9    | 20    | 0          | 0              |
|                    | Better in South London | 13                                          | 24      | 33         | 13              | 58    | 19  | 18      | 15  | 19    | 17   | 14              | 15                      | 17   | 23    | 0          | 0              |
|                    |                        | 37                                          | 36      | 2          | 35              | 11    | 38  | 34      | 37  | 37    | 38   | 38              | 36                      | 44   | 38    | 7          | 41             |
|                    |                        | 39                                          | 30      | 38         | 40              | 12    | 30  | 41      | 37  | 33    | 37   | 36              | 37                      | 30   | 20    | 93         | 59             |