# YouGov / Mayor of London Survey Results

Sample Size: 1349 London Adults Fieldwork: 25th - 28th February 2019

	Ge	ender		Ag	je		Social	Grade		Lond	on Regio	on	
Total	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	Central	North	South	East	West
1349	660	689	147	724	272	205	796	553	178	128	182	267	158
1349	588	761	109	714	332	194	893	456	179	130	180	279	163
%	%	%	%	%	%	%	%	%	%	%	%	%	%

### **Satisfaction**

Are you satisfied or dissatisfied with the job that Sadiq Khan is doing as Mayor of London?

Very satisfied	6	5	6	6	7	5	4	6	7	7	4	5	4	6
Fairly satisfied	30	30	30	34	35	26	17	34	25	37	34	26	31	17
TOTAL SATISFIED	36	36	37	40	42	31	21	40	31	44	38	31	35	23
Neither satisfied nor dissatisfied	26	25	27	26	24	27	30	26	26	21	24	26	25	28
Fairly dissatisfied	13	14	12	8	12	17	15	14	12	14	6	16	17	13
Very dissatisfied	16	18	13	8	12	20	27	14	18	14	23	15	15	24
TOTAL DISSATISFIED	29	32	25	16	24	37	42	28	30	29	29	31	32	37
Don't know	9	7	12	18	10	6	7	7	13	6	9	13	8	13

How sure or unsure are you about your opinion of how Sadig Khan is doing as Mayor of London?

Dadiq Ithan is doing as mayor or condon:														
Very sure	21	26	16	8	18	28	30	19	24	24	25	25	22	24
Quite sure	41	41	40	44	41	41	37	46	33	44	39	37	39	32
TOTAL SURE	61	67	56	52	59	69	67	64	57	69	64	62	60	56
Not quite sure	22	19	25	22	24	19	19	24	20	18	19	21	24	25
Not sure at all	6	6	6	12	4	6	9	5	8	7	9	3	7	6
TOTAL NOT SURE	28	25	31	35	29	24	27	28	28	25	28	24	31	31
Don't know	10	8	13	14	12	7	6	8	14	6	8	14	9	13

#### **Pubs**

On average, how often, if at all, do you visit a pub?

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Every day	2	3	1	1	1	3	2	1	2	0	3	2	1	2
2-3 times a week	7	10	4	8	9	4	6	9	4	6	5	6	8	8
Once a week	12	14	10	24	12	8	8	16	6	12	5	8	11	4
2-3 times a month	13	16	11	20	15	10	6	18	7	13	16	12	12	11
Once a month	11	11	11	9	12	13	5	11	11	9	13	9	12	10
Less often than once a month	27	22	32	11	25	35	35	25	30	30	40	27	24	31
Never	24	19	28	18	20	25	38	18	32	24	16	31	28	25
Don't know	4	5	3	٩	5	1	Λ	2	7	7	1	5	4	8

Which two or three, if any, of the following would you say are the main reasons you visit a pub? Please tick up to three.

[This question wasn't shown to those who said they never visit a pub; n=1023]

Socialise with friends	68	67	69	69	69	62	68	73	59	68	61	64	73	57
Eat	27	22	33	17	27	27	33	26	29	23	20	29	26	32
Socialise with work colleagues	24	24	24	27	28	22	5	30	13	23	16	22	21	21
Celebrate birthdays, leaving dos etc.	24	17	31	18	24	26	23	22	27	21	25	24	25	15
Socialise with family	22	17	28	15	19	30	33	20	26	17	24	32	19	21
Watch sport	15	23	7	19	16	14	10	17	13	15	7	18	14	9
Other social events (e.g. pub quizzes)	5	3	8	11	5	6	3	6	5	4	7	9	4	3
See live music	5	7	4	8	5	7	4	5	5	2	12	2	3	5
Because it's cheap	5	5	5	12	5	2	3	4	6	5	5	4	3	2
To drink alone	4	7	1	1	4	7	4	4	5	3	5	8	2	3
Try new drinks	4	5	2	3	5	1	0	5	2	6	6	0	3	7
For work	3	4	2	3	5	2	0	4	3	1	1	2	5	2
Play bar games (e.g. pool, darts, board games etc.)	3	4	2	7	3	2	0	3	3	2	0	4	2	4
Meet new people	2	3	2	3	2	3	2	3	2	1	3	2	3	3
Use function rooms for community meetings	2	2	2	0	1	5	1	2	2	1	3	3	1	3
See live theatre or comedy	2	2	1	2	2	1	3	2	2	4	0	0	1	1
Other [See Tab 1]	2	2	2	0	2	4	4	2	3	1	5	3	2	2

	1240	660	689	1/17	724	272	205	706	552	170	128	182	267	150
	1349 1349	<b>660</b> 588	761	<b>147</b> 109	714	<b>272</b> 332	194	<b>796</b> 893	<b>553</b> 456	<b>178</b> 179	130	182	<b>267</b> 279	<b>158</b> 163
	%	%	%	%	%	%	%	%	%	%	%	%	%	%
None of the above		3	1	5	2	2	3	1	5	6	6	3	3	1
Don't know	3	4	2	6	4	1	0	2	6	3	0	7	2	8
And which, if any, of the following would you say are the main reasons why you don't tend to visit a pub/visit a pub more often? Please tick up to three.														
They are too expensive	32	35	30	32	32	38	27	34	30	39	34	30	31	26
I prefer to stay at home		25	29	17	25	32	35	26	29	21	34	35	28	27
I prefer to socialise elsewhere	21	16	24	25	20	19	23	22	19	21	26	18	17	20
I don't drink alcohol	_	16	21	14	16	17	32	16	23	23	13	19	22	27
I don't like to be around people who are drinking alcohol I have family commitments	10 9	9	10 9	11 7	10 13	8 6	10 4	9 10	11 9	11 5	11 8	8 10	8 5	10 7
There are no pubs near my home	7	9	5	8	5	7	11	7	6	3	9	5	8	8
I find them intimidating/unwelcoming	7	6	7	11	6	9	2	7	6	10	3	4	7	6
They don't have a good choice of food	6	6	7	7	8	4	5	8	4	8	5	5	3	7
They don't have a good choice of drinks	3	4	2	3	4	2	1	3	3	4	4	1	2	3
They don't allow children	3	2	3	0	4	2	0	2	4	1	5	1	2	4
They don't open at convenient hours for me		2	0	1	1	1	0	1	1	1	2	1	0	1
There are no pubs near my workplace	1	1	0	1	1	0	0	1	1	1	0	1	1	2
Other [See Tab 2]	6	7	6	3	7	7	8	7	5	8	9	6	7	8
None of the above		5	4	6	5	5	3	5	5	3	5	3	6	5
Don't know Not applicable – I already visit pubs often		4 10	3 7	5 10	5 9	2 8	2 8	2 9	6 8	1 11	0 7	7 10	4 10	5 5
Not applicable – Laiready visit pubs often	9	1 10	,	10	9	0	١٥	9	0	11	1	10	10	5
To what extent, if at all, do you think pubs are good places for community groups to meet?														
Very good	14	15	13	8	14	17	14	13	15	14	12	14	15	10
Fairly good	51	52	50	55	49	56	49	55	45	52	57	48	48	49
TOTAL GOOD	65	67	63	63	63	72	63	68	60	66	69	62	62	59
Not very good	15	14	16	18	16	12	17	15	15	16	13	12	17	15
Not good at all	6 22	7 <b>21</b>	6 <b>22</b>	5 <b>23</b>	8 <b>23</b>	6 <b>18</b>	2 <b>19</b>	5 <b>20</b>	9 <b>24</b>	5 <b>20</b>	4 18	6 <b>17</b>	5 <b>22</b>	9 <b>23</b>
TOTAL NOT GOOD  Don't know		12	15	14	14	9	17	11	16	14	13	20	16	18
To what extent, if at all, do you think pubs are good places to meet people from different backgrounds to you (e.g. people of a different age, ethnicity or social class)?														
Very good		10	8	3	9	13	8	8	10	6	10	13	11	5
Fairly good	38	41	34	37	37	39	39	40	34	37	44	32 4E	32	40
TOTAL GOOD Not very good		<b>51</b> 24	<b>43</b> 27	<b>40</b> 29	<b>46</b> 25	<b>51</b> 24	<b>47</b> 27	<b>48</b> 29	<b>45</b> 20	<b>44</b> 32	<b>53</b>	<b>45</b> 19	<b>43</b> 27	<b>44</b> 23
Not good at all		12	11	13	13	12	3	10	13	10	10	12	11	13
TOTAL NOT GOOD		36	38	42	38	36	30	40	33	42	29	31	38	36
Don't know		13	19	18	15	12	23	12	22	14	18	23	19	19
How important, if at all, do you think pubs are to London's cultural heritage?														
Very important	35	38	33	30	35	39	33	37	33	34	24	35	42	28
Fairly important		35	43	33	39	38	42	42	34	37	49	33	35	43
TOTAL IMPORTANT		72	75	62	75	77	75	79	66	71	73	68	77	71
Not very important		9	10	16	8	9	13	10	9	10	6	11	6	10
Not important at all		7	3	3	6	6	3	3	8	6	5	5	6	7
TOTAL NOT IMPORTANT		16	<b>14</b> 11	<b>19</b>	<b>14</b> 11	<b>15</b>	17	<b>14</b> 8	<b>17</b> 16	<b>16</b> 13	<b>11</b> 15	<b>16</b> 17	<b>13</b>	<b>17</b> 13
Don't know  Do you think that pub closures are generally a positive or negative thing for London?	11	11	11	1 19	11	8	9	δ	16	13	15	17	11	13
A positive thing	12	13	10	12	14	10	6	10	14	12	10	7	12	15
Neither a positive or negative thing	27	23	30	33	25	22	35	27	26	26	25	30	20	27
A negative thing		54	48	37	50	61	51		43	50	55	48	54	46
-				-			•		!					

Gender

Total

Social Grade

Male Female 18-24 25-49 50-64 65+ ABC1 C2DE Central North South East West

Age

London Region

		Ge	ender		Ag	je		Social	Grade		Londo	on Regio	n	
	Total	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	Central	North	South	East	West
	1349	660	689	147	724	272	205	796	553	178	128	182	267	158
	1349	588	761	109	714	332	194	893	456	179	130	180	279	163
-	%	%	%	%	%	%	%	%	%	%	%	%	%	%
Don't know	11	10	12	18	12	7	9	7	17	12	10	15	13	11

#### **Green Infrastructure**

Which, if any, of the following private outside spaces do you have access to? Please tick all that apply.

Garden	63	60	65	49	58	69	79	63	62	41	74	74	64	74
Balcony	16	18	15	17	18	13	15	19	12	32	6	6	21	7
Allotment	3	4	3	4	3	3	4	4	2	1	4	3	2	7
Other	3	4	2	4	4	2	1	4	2	2	1	4	4	1
I don't have access to any private outside spaces	19	18	20	24	21	18	10	18	21	27	17	14	16	11
Don't know	4	6	2	12	4	2	0	2	7	5	3	6	3	8

Which one or two, if any, of the following would you be willing to do personally to help improve your local environment? Please tick up to two.

Planting flowers	28	20	36	28	27	27	33	30	26	31	27	26	29	31
Helping bees	22	20	25	25	22	25	19	23	21	21	17	28	21	18
Helping wildlife	20	21	19	18	19	22	22	20	20	15	13	20	21	22
Planting trees	18	21	16	19	22	13	11	20	15	21	19	14	14	18
Growing food	18	15	20	20	19	17	12	18	16	15	16	14	15	17
Volunteering in a local park/green space	11	12	10	6	12	11	13	13	9	11	12	10	12	13
Replacing paved areas with greenery	5	5	4	8	4	5	4	5	5	6	4	7	3	3
Installing a pond/water feature	3	5	2	1	4	3	4	4	3	2	3	3	4	2
Leading or setting up a local conservation or environmental group	2	2	1	4	1	2	1	2	1	3	0	0	2	1
Other	2	2	2	4	2	4	1	2	3	3	1	0	3	4
None of the above	15	15	14	10	14	16	19	15	14	15	17	14	17	15
Don't know	12	16	9	17	12	13	11	8	18	13	17	19	12	11

Which, if any, of the following would help you to do more to improve your local environment? Please tick all that apply.

Free plants/seeds	39	38	41	43	40	40	33	39	39	38	31	40	30	39
Free equipment/tools (such as plant pots, compost)	30	29	30	38	32	27	19	31	28	31	21	23	22	33
Free trees	26	30	22	31	29	22	16	27	25	24	15	21	22	26
Small local community events with advice	26	23	29	22	26	28	25	28	22	23	21	26	23	26
Large scale volunteering events e.g. mass tree planting	25	24	26	28	29	24	12	29	21	23	14	20	20	20
Online "how to" guides	22	22	21	32	23	19	14	25	17	22	16	18	17	26
Paper "how to" guides	13	12	14	13	13	13	14	13	13	10	10	14	11	16
Instructional videos	11	13	9	14	13	9	5	12	10	10	11	7	9	11
Other [See Tab 3]	2	3	2	0	2	4	3	3	2	4	3	2	4	1
None of the above	13	14	13	4	13	16	20	14	13	14	16	14	19	12
Don't know	19	20	19	21	18	20	23	15	26	18	28	28	21	23

## **Public Toilets**

Thinking about public toilets in London, do you think the general provision (number of public toilets, spread, cleanliness, quality etc.) is better, worse or about the same as five years ago?

Better	7	7	8	8	9	4	3	7	8	7	4	5	7	6
About the same	26	29	23	38	29	21	17	29	22	21	29	23	25	30
Worse	41	42	40	25	35	54	59	40	43	49	43	43	46	35
Don't know	25	22	28	30	27	22	21	24	27	23	24	29	22	29

Which, if any, of the following would prevent you from using a public toilet when out and about in London? Please tick all that apply.

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Think that most public toilets are dirty or smelly	58	49	66	55	59	60	54	57	58	51	54	55	58	66

Fieldwork: 25th - 28th February 2019	Gender		Age			Social Grade		London Region						
	Total		Female	18-24			65+			Central				West
	1349 1349	<b>660</b> 588	689 761	<b>147</b> 109	<b>724</b> 714	<b>272</b> 332	<b>205</b> 194	<b>796</b> 893	<b>553</b> 456	178 179	<b>128</b> 130	<b>182</b>	<b>267</b> 279	<b>158</b> 163
	%	%	%	%	%	%	%	%	%	%	%	%	%	%
Not sure where the public toilets are located	43	42	45	30	41	47	57	45	41	39	47	45	44	46
Don't want to pay	42	43	41	53	44	38	32	48	34	47	37	37	41	38
Don't think the facilities are regularly checked and maintained	42	36	48	41	39	44	49	41	43	41	45	43	38	45
Think that public toilets are often closed/locked	35	38	33	27	33	41	43	35	36	35	38	38	34	38
Don't have the correct change to pay	33	30	35	38	33	34	26	36	28	34	32	25	30	31
Don't feel safe or comfortable using public toilets	31	22	39	29	30	34	30	28	34	29	39	24	28	41
Don't know if there are staff nearby if I need assistance/help	11	9	13	5	8	14	20	9	14	4	8	12	13	12
Think that public toilets are often not accessible for disabled people	8	8	8	5	6	10	14	4	13	12	3	8	11	8
Think that public toilets do not have facilities I need such as	_	_	_		_			_	•				_	•
baby changing	5	5	5	3	7	3	3	5	6	2	6	4	5	6
Other	1	2	1	1	1	3	1	1	2	2	0	2	2	2
None of the above	3	3	3	3	3	5	3	3	3	2	6	4	2	2
Don't know	6	9	4	9	8	3	3	3	10	7	1	10	7	7
Which one or two, if any, of the following would do the most to help you to locate public toilets in London?														
Better signage to direct you to public toilets	41	40	41	36	33	48	59	42	38	35	44	43	42	42
Better signage to show which café, bars, libraries etc. have	31	27	35	23	25	36	54	31	32	32	33	32	32	33
toilets for public use														
An app Better signage at public toilets	30 19	33 18	27 19	31 14	34 19	31 20	13 18	32 19	27 19	28 17	24 21	25 16	26 18	20 25
Online map	15	15	14	18	17	11	8	17	12	15	12	13	13	25 16
Information online	7	8	7	6	8	8	5	8	7	5	11	9	8	6
Printed map	3	3	2	3	2	2	5	3	2	3	2	4	3	2
Other	1	1	0	0	1	1	0	1	0	0	0	1	1	0
None of the above	7	6	8	8	7	7	4	7	7	10	11	5	5	6
Don't know	10	10	9	14	11	5	7	6	14	11	6	14	11	10
Generally speaking, do you think you would or would not use a toilet in the following if you hadn't bought														
anything/used the service?														
Café I definitely would	28	31	24	17	29	29	31	28	27	31	26	23	28	29
I probably would	34	29	39	30	35	33	36	32	37	30	36	23 37	36	32
TOTAL WOULD	62	61	63	47	63	62	66	60	64	61	62	60	64	60
I probably would not		23	24	34	22	25	20	28	18	25	21	24	20	27
I definitely would not	9	9	9	11	8	9	9	8	10	8	13	5	9	7
TOTAL WOULD NOT	32	32	33	46	30	34	29	36	27	33	34	29	29	34
Don't know	6	8	4	7	7	4	5	4	9	6	4	11	7	6
Shop I definitely would	32	32	32	21	30	35	42	31	33	36	26	30	32	29
I probably would	33	31	35	33	33	30	37	35	29	31	40	39	33	29
TOTAL WOULD	65	63	66	54	63	65	80	67	62	67	67	69	65	58
I probably would not		19	18	25	20	19	12	20	17	16	22	13	17	24
I definitely would not		10	10	15	10	13	5	9	12	10	8	6	9	12
TOTAL WOULD NOT	29	30	28	40	29	32	16	29	29	26	30	19	26	36
Don't know	6	8	5	6	8	4	4	4	9	7	4	12	9	6
<b>Library</b> I definitely would	43	45	41	37	38	51	51	41	45	49	43	42	46	38
I probably would	43 37	35	39	36	39	35	35	41	32	29	43	38	32	36 42
TOTAL WOULD	80	79	80	73	77	86	86	82	77	79	85	80	77	79
I probably would not	11	11	11	17	11	9	8	11	11	12	8	8	13	11
I definitely would not	4	4	4	4	5	2	3	4	4	3	5	2	3	2
TOTAL WOULD NOT	15	14	15	21	16	11	11	15	14	16	14	10	16	13
Don't know	5	6	5	6	7	3	3	3	9	6	1	10	7	7
Leisure centre or sports facility  I definitely would	34	39	30	19	32	43	40	34	35	40	34	29	36	29
I probably would	35	31	38	39	35	32	35		36	33	38	41	31	34

Fieldwork: 25th - 28th February 2019		Gender Age So								al Grade London Region							
	Gender			Age				Journal	J. 446		20114	egi	T	1			
	Total	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	Central	North	South	East	West			
	1349	660	689	147	724	272	205	796	553	178	128	182	267	158			
	1349	588	761	109	714	332	194	893	456	179	130	180	279	163			
TOTAL WOULD	%	%	%	%	%	%	%	%	%	%	%	%	%	%			
TOTAL WOULD	69	70 l 47	68	57 L 22	67	75	<b>75</b>	<b>68</b>	71	73   46	73	70	67	64			
I probably would not I definitely would not		17 6	18 7	23 13	19 6	14 5	13 5	20 6	13 7	16 6	14 6	10 5	19 6	22 7			
TOTAL WOULD NOT		23	25	36	25	20	19	26	21	22	21	16	24	29			
Don't know		8	6	7	8	5	6	6	8	5	7	14	8	7			
Train, tube or bus station																	
I definitely would	40	44	36	28	39	46	47	44	35	42	43	41	47	29			
I probably would	30	30	30	32	29	30	34	31	29	28	38	27	27	37			
TOTAL WOULD	70	75	66	60	68	75	82	75	64	70	81	67	73	66			
I probably would not I definitely would not		10 6	17 11	18 12	14 10	15 7	8 5	13 9	15 9	15 7	11 5	12 5	11 8	16 10			
TOTAL WOULD NOT		16	28	30	<b>24</b>	22	13	21	24	22	15	1 <b>7</b>	18	<b>27</b>			
Don't know	7	9	5	10	9	3	5	4	11	8	4	15	8	7			
Which one or two, if any, of the following are most important to you when using toilets available to the public?  Whether they are clean and well maintained (e.g. soap,	71	65	77	71	69	74	77	74	67	69	67	72	68	66			
paper towels, hand dryers etc.)																	
Whether they are safe to use at all times Whether they are conveniently located in the places you	41	36	46	28	42	45	43	41	41	41	41	37	41	45			
visit often	32	35	29	38	26	37	41	35	28	30	38	36	30	30			
Whether they can be used in the evenings or on weekends	8	11	6	7	8	10	9	9	7	10	9	8	7	6			
Whether they can be used easily by disabled people	6	6	5	2	5	7	11	3	10	8	4	8	8	6			
Whether they have baby change facilities		4	4	4	6	1	1	4	4	2	5	0	5	4			
Other		1	1	1	1	0	0	1	1	1	0	1	1	2			
None of the above Don't know	2 6	3 8	2 5	5 7	3 8	1 4	1 2	2 4	2 10	6 5	1 6	2 9	1 7	2 11			
Volunteering	v	0	3	,	o	7	2	1 4	10	, ,	U	9	,				
Thinking about the last five years Have you or have																	
you not done any volunteering?																	
I'm currently doing volunteering	13	14	12	12	10	15	18	14	11	15	15	16	11	12			
I'm not currently doing any volunteering but have done	23	22	24	40	25	18	13	27	18	27	18	15	21	26			
some in the last five years I haven't done any volunteering in the last five years		55	60	36	57	63	67	55	61	52	58	61	61	54			
Don't know		9	4	13	7	4	2	4	10	7	9	8	6	9			
How satisfied or dissatisfied are/were you with the volunteering you're doing/have done? [Shown only to those who said they have volunteered in the last five years; n=528]		•						•		•							
Very satisfied	38	32	43	33	36	37	49	36	42	34	48	39	39	35			
Fairly satisfied		47	42	51	44	41	40	47	39	51	34	49	44	38			
TOTAL SATISFIED		79	84	84	81	78	89	82	81	85	82	88	83	73			
Neither satisfied nor dissatisfied	11	12	10	13	12	10	6	12	8	9	18	5	10	13			
Fairly dissatisfied		4 2	3 1	3 0	2 2	9	2 0	2 1	7 2	3 0	0 0	4 0	2 1	6 8			
Very dissatisfied TOTAL DISSATISFIED		5	4	3	4	0 <b>9</b>					0	4	3	13			
					- 4	ч	2	3	8	3		4					