

YouGov / Mayor of London Survey Results

Sample Size: 1106 GB Adults

Fieldwork: 28th August - 2nd September 2018

| | Gender | | Age | | | | Social Grade | | London Region | | | | |
|-------|--------|--------|-------|-------|-------|-----|--------------|------|---------------|-------|-------|------|------|
| Total | Male | Female | 18-24 | 25-49 | 50-64 | 65+ | ABC1 | C2DE | Central | North | South | East | West |
| 1106 | 540 | 566 | 127 | 602 | 225 | 153 | 653 | 453 | 181 | 130 | 190 | 294 | 174 |
| 1106 | 444 | 662 | 120 | 554 | 244 | 188 | 727 | 379 | 184 | 146 | 194 | 278 | 168 |
| % | % | % | % | % | % | % | % | % | % | % | % | % | % |

Satisfaction

Are you satisfied or dissatisfied with the job that Sadiq Khan is doing as Mayor of

| | | | | | | | | | | | | | | |
|------------------------------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| Very satisfied | 5 | 3 | 6 | 5 | 6 | 5 | 2 | 6 | 3 | 7 | 6 | 3 | 4 | 3 |
| Fairly satisfied | 30 | 30 | 30 | 35 | 32 | 30 | 17 | 33 | 26 | 38 | 31 | 24 | 28 | 29 |
| TOTAL SATISFIED | 35 | 33 | 36 | 41 | 38 | 35 | 18 | 39 | 29 | 45 | 37 | 27 | 32 | 33 |
| Neither satisfied nor dissatisfied | 28 | 26 | 30 | 21 | 29 | 29 | 26 | 27 | 28 | 25 | 34 | 26 | 26 | 32 |
| Fairly dissatisfied | 13 | 15 | 12 | 11 | 12 | 14 | 21 | 13 | 13 | 14 | 9 | 18 | 12 | 14 |
| Very dissatisfied | 16 | 21 | 12 | 13 | 14 | 16 | 27 | 14 | 19 | 12 | 14 | 19 | 20 | 15 |
| TOTAL DISSATISFIED | 29 | 36 | 23 | 24 | 26 | 30 | 48 | 27 | 32 | 25 | 23 | 36 | 32 | 29 |
| Don't know | 8 | 5 | 10 | 14 | 7 | 7 | 8 | 6 | 10 | 5 | 7 | 11 | 10 | 6 |

How sure or unsure are you about your opinion of how Sadiq Khan is doing as Mayor

| | | | | | | | | | | | | | | |
|-----------------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| Very sure | 22 | 25 | 19 | 16 | 20 | 25 | 30 | 21 | 24 | 22 | 19 | 25 | 26 | 20 |
| Quite sure | 38 | 40 | 35 | 32 | 39 | 36 | 40 | 40 | 35 | 43 | 37 | 43 | 34 | 37 |
| TOTAL SURE | 60 | 65 | 54 | 48 | 59 | 61 | 70 | 60 | 59 | 65 | 56 | 68 | 60 | 57 |
| Not quite sure | 25 | 21 | 29 | 34 | 25 | 26 | 18 | 26 | 24 | 22 | 24 | 19 | 25 | 26 |
| Not sure at all | 5 | 5 | 5 | 7 | 5 | 5 | 4 | 5 | 6 | 2 | 9 | 3 | 4 | 6 |
| TOTAL NOT SURE | 30 | 26 | 34 | 40 | 30 | 31 | 22 | 30 | 30 | 24 | 33 | 22 | 30 | 32 |
| Don't know | 10 | 9 | 12 | 11 | 12 | 8 | 8 | 9 | 12 | 11 | 11 | 10 | 10 | 11 |

Ultra-Low Emission Zone

How much, if anything, do you know about the Ultra-Low Emission Zone (ULEZ)?

| | | | | | | | | | | | | | | |
|---------------------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
| Know a lot | 3 | 4 | 1 | 5 | 3 | 2 | 2 | 3 | 2 | 4 | 3 | 0 | 4 | 1 |
| Know a little | 28 | 33 | 23 | 21 | 28 | 31 | 27 | 31 | 22 | 29 | 24 | 23 | 28 | 35 |
| Know not very much | 30 | 31 | 30 | 29 | 28 | 35 | 35 | 32 | 28 | 28 | 34 | 32 | 32 | 29 |
| Know nothing at all | 31 | 26 | 37 | 34 | 33 | 24 | 33 | 29 | 35 | 30 | 34 | 38 | 28 | 28 |
| Don't know | 8 | 7 | 10 | 11 | 9 | 8 | 3 | 5 | 13 | 9 | 5 | 6 | 9 | 7 |

In your own words, what do you think the Ultra-Low Emission Zone is?

[Seen only to respondents who said that they knew a lot, a little or not very much about the ULEZ; n=689]

The Ultra-Low Emission Zone in London will set minimum exhaust emission standards for vehicles, and if the vehicle doesn't meet the emission standards then drivers will be charged to enter the specified area. The ULEZ is being introduced in two stages. Which area

[Seen only to respondents who said that they knew a lot, a little or not very much about the

| | | | | | | | | | | | | | | |
|--|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
| Within the congestion charge zone | 35 | 36 | 32 | 25 | 37 | 30 | 38 | 38 | 29 | 44 | 31 | 28 | 34 | 41 |
| Areas across London with the highest air | 18 | 12 | 25 | 22 | 17 | 16 | 20 | 16 | 21 | 14 | 18 | 21 | 21 | 10 |
| The West End | 8 | 6 | 11 | 8 | 9 | 11 | 1 | 10 | 6 | 8 | 11 | 2 | 8 | 11 |
| All London boroughs | 7 | 8 | 6 | 4 | 9 | 6 | 4 | 7 | 8 | 6 | 10 | 6 | 4 | 7 |
| Within the M25 | 7 | 7 | 6 | 16 | 4 | 7 | 9 | 6 | 8 | 6 | 4 | 9 | 8 | 3 |
| Up to and including the north/south circular | 6 | 8 | 5 | 7 | 8 | 5 | 4 | 8 | 4 | 4 | 13 | 4 | 8 | 5 |
| Up to the north/south circular | 5 | 6 | 3 | 9 | 3 | 4 | 8 | 5 | 5 | 4 | 7 | 4 | 3 | 4 |
| Other <i>[See Tab 2]</i> | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 0 |
| Don't know | 14 | 16 | 12 | 10 | 12 | 19 | 15 | 12 | 18 | 11 | 5 | 26 | 13 | 18 |

And which area of London do you think the second stage of the Ultra-Low Emission Zone will cover?

[Seen only to respondents who said that they knew a lot, a little or not very much about the ULEZ; n=689]

Sample Size: 1106 GB Adults
Fieldwork: 28th August - 2nd September 2018

| | Gender | | Age | | | | Social Grade | | London Region | | | | |
|-------|--------|--------|-------|-------|-------|-----|--------------|------|---------------|-------|-------|------|------|
| Total | Male | Female | 18-24 | 25-49 | 50-64 | 65+ | ABC1 | C2DE | Central | North | South | East | West |
| 1106 | 540 | 566 | 127 | 602 | 225 | 153 | 653 | 453 | 181 | 130 | 190 | 294 | 174 |
| 1106 | 444 | 662 | 120 | 554 | 244 | 188 | 727 | 379 | 184 | 146 | 194 | 278 | 168 |
| % | % | % | % | % | % | % | % | % | % | % | % | % | % |
| 17 | 19 | 14 | 22 | 14 | 22 | 12 | 18 | 14 | 14 | 23 | 6 | 14 | 21 |
| 15 | 13 | 16 | 10 | 18 | 10 | 12 | 12 | 20 | 19 | 12 | 18 | 13 | 11 |
| 14 | 13 | 16 | 11 | 16 | 13 | 15 | 13 | 17 | 20 | 15 | 17 | 13 | 12 |
| 12 | 14 | 10 | 12 | 11 | 10 | 16 | 14 | 8 | 14 | 11 | 9 | 15 | 12 |
| 10 | 7 | 14 | 13 | 9 | 11 | 11 | 11 | 9 | 6 | 8 | 13 | 13 | 6 |
| 9 | 8 | 10 | 10 | 10 | 5 | 10 | 10 | 7 | 6 | 17 | 4 | 8 | 9 |
| 6 | 6 | 5 | 11 | 6 | 3 | 4 | 7 | 3 | 4 | 4 | 2 | 6 | 9 |
| 1 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 1 | 1 |
| 18 | 20 | 15 | 11 | 15 | 25 | 19 | 15 | 23 | 15 | 10 | 32 | 17 | 19 |

The first stage of the Ultra-Low Emission Zone will apply to central London. When do you think the central London Ultra-Low Emission Zone is going to come into force?

[Seen only to respondents who said that they knew a lot, a little or not very much about the ULEZ; n=689]

| | | | | | | | | | | | | | | |
|--------------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
| Aug-18 | 3 | 4 | 3 | 1 | 5 | 4 | 1 | 3 | 4 | 4 | 1 | 2 | 4 | 5 |
| September-18 | 7 | 7 | 6 | 8 | 9 | 4 | 4 | 8 | 5 | 13 | 7 | 5 | 4 | 6 |
| October-18 | 5 | 6 | 5 | 6 | 6 | 5 | 3 | 5 | 7 | 6 | 2 | 8 | 6 | 3 |
| November-18 | 3 | 2 | 3 | 2 | 3 | 4 | 1 | 3 | 2 | 3 | 4 | 2 | 1 | 5 |
| December-18 | 2 | 1 | 4 | 4 | 2 | 1 | 5 | 2 | 3 | 2 | 1 | 4 | 2 | 3 |
| January-19 | 17 | 16 | 19 | 21 | 16 | 12 | 26 | 18 | 17 | 13 | 24 | 11 | 19 | 15 |
| February-19 | 3 | 2 | 4 | 1 | 3 | 2 | 4 | 3 | 3 | 1 | 7 | 3 | 3 | 3 |
| March-19 | 5 | 4 | 6 | 1 | 6 | 4 | 5 | 5 | 4 | 10 | 1 | 4 | 6 | 3 |
| April-19 | 11 | 12 | 9 | 15 | 11 | 10 | 9 | 13 | 7 | 8 | 18 | 6 | 13 | 10 |
| May-19 | 2 | 2 | 2 | 1 | 3 | 2 | 2 | 3 | 1 | 2 | 1 | 4 | 3 | 1 |
| June-19 | 1 | 1 | 1 | 5 | 1 | 0 | 2 | 2 | 1 | 0 | 2 | 0 | 2 | 0 |
| July-19 | 2 | 1 | 3 | 5 | 2 | 0 | 1 | 1 | 3 | 0 | 1 | 0 | 3 | 2 |
| August-19 | 2 | 2 | 2 | 1 | 3 | 3 | 2 | 2 | 3 | 2 | 3 | 3 | 0 | 0 |
| September-19 | 1 | 2 | 1 | 0 | 1 | 3 | 3 | 2 | 1 | 2 | 2 | 2 | 0 | 3 |
| October-19 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| November-19 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| December-19 | 1 | 0 | 1 | 4 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 5 | 0 | 0 |
| January-20 | 1 | 1 | 2 | 0 | 1 | 1 | 3 | 2 | 1 | 2 | 1 | 2 | 1 | 2 |
| February-20 | 0 | 1 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 1 | 2 | 0 | 0 | 1 |
| March-20 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 1 |
| April-20 | 0 | 0 | 1 | 0 | 0 | 2 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 2 |
| May-20 | 1 | 1 | 0 | 3 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 2 | 1 | 0 |
| June-20 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| July-20 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| August-20 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 |
| September-20 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 |
| October-20 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 |
| November-20 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 0 |
| December-20 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| January-21 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| February-21 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| March-21 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| April-21 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| May-21 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| June-21 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 1 |
| July-21 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| August-21 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| September-21 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| October-21 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| November-21 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| December-21 | 1 | 2 | 0 | 2 | 1 | 2 | 0 | 1 | 2 | 0 | 0 | 0 | 2 | 2 |
| Don't know | 27 | 30 | 24 | 20 | 25 | 36 | 25 | 25 | 31 | 24 | 25 | 36 | 26 | 33 |

The second stage of the Ultra-Low Emission Zone will apply to Inner London. When do you think the Inner London Ultra-Low Emission Zone is going to come into force?

Sample Size: 1106 GB Adults
Fieldwork: 28th August - 2nd September 2018

| | Gender | | Age | | | | Social Grade | | London Region | | | | |
|-------|--------|--------|-------|-------|-------|-----|--------------|------|---------------|-------|-------|------|------|
| Total | Male | Female | 18-24 | 25-49 | 50-64 | 65+ | ABC1 | C2DE | Central | North | South | East | West |
| 1106 | 540 | 566 | 127 | 602 | 225 | 153 | 653 | 453 | 181 | 130 | 190 | 294 | 174 |
| 1106 | 444 | 662 | 120 | 554 | 244 | 188 | 727 | 379 | 184 | 146 | 194 | 278 | 168 |
| % | % | % | % | % | % | % | % | % | % | % | % | % | % |

[Seen only to respondents who said that they knew a lot, a little or not very much about the ULEZ; n=689]

| | | | | | | | | | | | | | | |
|--------------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
| Aug-18 | 1 | 2 | 1 | 2 | 2 | 2 | 0 | 1 | 2 | 1 | 2 | 1 | 1 | 0 |
| September-18 | 2 | 2 | 2 | 2 | 2 | 2 | 1 | 2 | 1 | 2 | 0 | 3 | 2 | 0 |
| October-18 | 3 | 4 | 3 | 7 | 3 | 2 | 1 | 3 | 4 | 4 | 3 | 1 | 6 | 3 |
| November-18 | 1 | 1 | 1 | 5 | 1 | 0 | 1 | 1 | 1 | 0 | 1 | 1 | 1 | 2 |
| December-18 | 3 | 2 | 3 | 4 | 3 | 2 | 3 | 3 | 2 | 4 | 3 | 3 | 1 | 2 |
| January-19 | 7 | 9 | 4 | 1 | 10 | 4 | 5 | 5 | 9 | 5 | 6 | 8 | 7 | 8 |
| February-19 | 1 | 1 | 1 | 3 | 1 | 1 | 1 | 1 | 1 | 0 | 1 | 0 | 1 | 3 |
| March-19 | 4 | 2 | 7 | 2 | 5 | 4 | 6 | 4 | 4 | 6 | 2 | 1 | 7 | 2 |
| April-19 | 7 | 5 | 9 | 4 | 8 | 6 | 5 | 6 | 9 | 10 | 10 | 4 | 5 | 5 |
| May-19 | 2 | 1 | 2 | 4 | 2 | 0 | 1 | 3 | 1 | 1 | 4 | 0 | 3 | 1 |
| June-19 | 3 | 3 | 3 | 1 | 3 | 3 | 5 | 3 | 3 | 3 | 6 | 1 | 3 | 2 |
| July-19 | 3 | 3 | 3 | 5 | 3 | 2 | 1 | 4 | 1 | 1 | 6 | 3 | 3 | 2 |
| August-19 | 2 | 1 | 3 | 2 | 2 | 0 | 1 | 1 | 3 | 1 | 0 | 2 | 0 | 6 |
| September-19 | 3 | 3 | 3 | 2 | 3 | 4 | 2 | 3 | 3 | 4 | 6 | 5 | 2 | 2 |
| October-19 | 2 | 2 | 2 | 1 | 1 | 1 | 5 | 2 | 2 | 0 | 0 | 2 | 3 | 2 |
| November-19 | 1 | 1 | 1 | 0 | 1 | 2 | 2 | 1 | 1 | 1 | 1 | 3 | 1 | 0 |
| December-19 | 1 | 1 | 2 | 3 | 0 | 3 | 1 | 1 | 2 | 2 | 1 | 2 | 2 | 0 |
| January-20 | 6 | 6 | 6 | 6 | 4 | 5 | 13 | 6 | 5 | 9 | 8 | 5 | 5 | 5 |
| February-20 | 1 | 1 | 0 | 0 | 1 | 1 | 2 | 2 | 0 | 1 | 0 | 1 | 1 | 1 |
| March-20 | 1 | 1 | 1 | 4 | 0 | 3 | 0 | 1 | 1 | 1 | 1 | 4 | 0 | 0 |
| April-20 | 4 | 5 | 3 | 6 | 5 | 2 | 3 | 5 | 3 | 1 | 3 | 5 | 6 | 3 |
| May-20 | 1 | 0 | 1 | 0 | 0 | 2 | 2 | 0 | 1 | 1 | 1 | 0 | 0 | 2 |
| June-20 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| July-20 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 0 |
| August-20 | 1 | 0 | 1 | 2 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 1 | 0 |
| September-20 | 1 | 1 | 1 | 1 | 1 | 2 | 1 | 1 | 0 | 2 | 1 | 1 | 0 | 2 |
| October-20 | 1 | 0 | 1 | 2 | 1 | 1 | 0 | 0 | 2 | 1 | 0 | 1 | 0 | 1 |
| November-20 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 1 |
| December-20 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| January-21 | 2 | 2 | 2 | 0 | 2 | 2 | 2 | 2 | 1 | 5 | 0 | 1 | 2 | 0 |
| February-21 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| March-21 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| April-21 | 1 | 1 | 1 | 1 | 1 | 2 | 0 | 1 | 0 | 2 | 2 | 0 | 1 | 1 |
| May-21 | 1 | 1 | 0 | 3 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 2 | 1 | 0 |
| June-21 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 |
| July-21 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 0 |
| August-21 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| September-21 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| October-21 | 2 | 2 | 2 | 4 | 1 | 2 | 3 | 3 | 1 | 1 | 2 | 0 | 2 | 5 |
| November-21 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| December-21 | 2 | 3 | 1 | 2 | 2 | 2 | 2 | 2 | 3 | 2 | 1 | 0 | 3 | 4 |
| Don't know | 31 | 34 | 28 | 20 | 30 | 39 | 29 | 29 | 34 | 27 | 29 | 41 | 30 | 35 |

The Ultra-Low Emission Zone in London will set minimum exhaust emission standards for vehicles, and if the vehicle doesn't meet the emission standards then drivers will be charged to enter the specified area. Do you think the introduction of the Ultra-Low Emission Zone will be positive or negative for London? Why do you think this?

Flood Response

Would you or would you not know who to call if your house was flooded by the following causes?

Heavy rainfall

| | | | | | | | | | | | | | | |
|--------------------------------------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
| I would know who to call [See Tab 5] | 33 | 37 | 29 | 14 | 29 | 45 | 47 | 34 | 30 | 28 | 34 | 34 | 31 | 41 |
| I would not know who to call | 51 | 48 | 55 | 73 | 54 | 39 | 39 | 54 | 48 | 55 | 55 | 50 | 51 | 47 |
| Don't know | 16 | 16 | 17 | 13 | 17 | 16 | 14 | 12 | 22 | 17 | 11 | 16 | 18 | 13 |

River bursting its banks

| | | | | | | | | | | | | | | |
|--------------------------------------|----|----|----|---|----|----|----|----|----|----|----|----|----|----|
| I would know who to call [See Tab 6] | 27 | 31 | 23 | 9 | 25 | 36 | 36 | 28 | 26 | 20 | 30 | 32 | 22 | 34 |
|--------------------------------------|----|----|----|---|----|----|----|----|----|----|----|----|----|----|

| | Gender | | Age | | | | Social Grade | | London Region | | | | |
|-------|--------|--------|-------|-------|-------|-----|--------------|------|---------------|-------|-------|------|------|
| Total | Male | Female | 18-24 | 25-49 | 50-64 | 65+ | ABC1 | C2DE | Central | North | South | East | West |
| 1106 | 540 | 566 | 127 | 602 | 225 | 153 | 653 | 453 | 181 | 130 | 190 | 294 | 174 |
| 1106 | 444 | 662 | 120 | 554 | 244 | 188 | 727 | 379 | 184 | 146 | 194 | 278 | 168 |

| | % | % | % | % | % | % | % | % | % | % | % | % | % | % |
|--------------------------------------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
| I would not know who to call | 56 | 52 | 60 | 78 | 58 | 46 | 43 | 59 | 51 | 63 | 56 | 52 | 58 | 51 |
| Don't know | 17 | 17 | 17 | 13 | 17 | 18 | 20 | 13 | 23 | 17 | 14 | 16 | 19 | 15 |
| Burst water pipe | | | | | | | | | | | | | | |
| I would know who to call [See Tab 7] | 68 | 69 | 68 | 45 | 65 | 77 | 88 | 70 | 65 | 62 | 70 | 73 | 68 | 68 |
| I would not know who to call | 23 | 22 | 24 | 46 | 25 | 17 | 8 | 23 | 24 | 29 | 24 | 20 | 24 | 22 |
| Don't know | 9 | 9 | 8 | 8 | 10 | 7 | 4 | 7 | 11 | 9 | 6 | 7 | 8 | 10 |

Water Bottles

How often, if at all, do you use a re-usable water bottle?

| | | | | | | | | | | | | | | |
|---|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| I often use a re-usable water bottle | 52 | 43 | 61 | 59 | 55 | 49 | 40 | 56 | 46 | 52 | 48 | 53 | 50 | 50 |
| I occasionally use a re-usable water bottle | 21 | 22 | 20 | 24 | 21 | 20 | 21 | 21 | 21 | 23 | 22 | 24 | 20 | 23 |
| I rarely use a re-usable water bottle | 9 | 10 | 7 | 5 | 9 | 7 | 12 | 9 | 9 | 10 | 8 | 7 | 10 | 6 |
| TOTAL USE A RE-USABLE WATER BOTTLE | 82 | 75 | 88 | 88 | 85 | 76 | 72 | 86 | 75 | 84 | 78 | 83 | 80 | 79 |
| I never use a re-usable water bottle | 15 | 21 | 10 | 8 | 12 | 23 | 25 | 12 | 20 | 11 | 18 | 13 | 18 | 19 |
| Don't know | 3 | 4 | 2 | 4 | 4 | 1 | 3 | 2 | 5 | 5 | 4 | 3 | 2 | 2 |

How often, if at all, do you buy single use plastic bottled water?

| | | | | | | | | | | | | | | |
|------------------------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
| More than once a day | 2 | 2 | 2 | 3 | 3 | 2 | 0 | 3 | 1 | 4 | 4 | 1 | 2 | 1 |
| Once a day | 3 | 3 | 2 | 5 | 3 | 2 | 2 | 2 | 4 | 2 | 2 | 1 | 3 | 6 |
| Several times a week | 8 | 9 | 7 | 14 | 10 | 4 | 1 | 8 | 9 | 8 | 7 | 8 | 7 | 7 |
| Once a week | 9 | 9 | 8 | 6 | 10 | 9 | 4 | 10 | 7 | 11 | 9 | 8 | 9 | 5 |
| Several times a month | 14 | 13 | 15 | 16 | 15 | 14 | 9 | 13 | 15 | 10 | 18 | 13 | 14 | 15 |
| Once a month | 12 | 10 | 15 | 14 | 15 | 9 | 6 | 13 | 12 | 12 | 6 | 14 | 14 | 13 |
| Less than once a month | 34 | 34 | 34 | 26 | 32 | 39 | 41 | 36 | 32 | 35 | 33 | 36 | 33 | 36 |
| Never | 14 | 14 | 14 | 9 | 8 | 19 | 35 | 13 | 15 | 14 | 17 | 15 | 15 | 14 |
| Don't know | 4 | 5 | 2 | 7 | 4 | 2 | 2 | 2 | 5 | 4 | 5 | 4 | 2 | 4 |

Thinking back to before you used a reusable water bottle...Roughly speaking, how often, if at all, did you used to buy single use plastic bottled water?

[Seen only to respondents who said they had often, occasionally or rarely used a reusable water bottle; n=915]

| | | | | | | | | | | | | | | |
|------------------------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
| More than once a day | 4 | 5 | 4 | 6 | 5 | 5 | 1 | 5 | 4 | 4 | 1 | 4 | 7 | 3 |
| Once a day | 8 | 10 | 6 | 5 | 10 | 6 | 3 | 7 | 9 | 6 | 1 | 6 | 9 | 14 |
| Several times a week | 16 | 15 | 17 | 18 | 19 | 11 | 8 | 18 | 13 | 16 | 16 | 14 | 12 | 16 |
| Once a week | 9 | 9 | 9 | 14 | 9 | 8 | 6 | 10 | 8 | 12 | 10 | 6 | 12 | 4 |
| Several times a month | 16 | 16 | 17 | 15 | 18 | 14 | 12 | 16 | 16 | 14 | 19 | 17 | 14 | 17 |
| Once a month | 9 | 8 | 11 | 11 | 10 | 9 | 7 | 10 | 8 | 8 | 8 | 8 | 11 | 9 |
| Less than once a month | 25 | 23 | 27 | 15 | 21 | 32 | 45 | 24 | 27 | 27 | 26 | 35 | 26 | 18 |
| Never | 7 | 8 | 6 | 10 | 2 | 12 | 17 | 6 | 8 | 5 | 9 | 8 | 6 | 11 |
| Don't know | 5 | 6 | 4 | 7 | 6 | 5 | 1 | 5 | 6 | 7 | 9 | 3 | 5 | 8 |

How likely, if at all, would you be to use a public drinking water fountain for the following?

Refilling a water bottle I carry with me

| | | | | | | | | | | | | | | |
|--|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| Very likely | 36 | 33 | 38 | 40 | 39 | 29 | 27 | 37 | 33 | 44 | 28 | 44 | 33 | 26 |
| Quite likely | 28 | 29 | 28 | 26 | 32 | 24 | 23 | 30 | 26 | 25 | 34 | 24 | 32 | 29 |
| TOTAL LIKELY | 64 | 62 | 66 | 66 | 71 | 53 | 50 | 67 | 59 | 69 | 62 | 68 | 65 | 55 |
| Not very likely | 12 | 12 | 11 | 13 | 10 | 18 | 7 | 11 | 12 | 13 | 10 | 7 | 13 | 13 |
| Not likely at all | 9 | 10 | 9 | 6 | 8 | 8 | 18 | 10 | 9 | 8 | 11 | 10 | 9 | 7 |
| TOTAL NOT LIKELY | 21 | 21 | 21 | 19 | 18 | 26 | 26 | 21 | 21 | 21 | 20 | 18 | 22 | 21 |
| Not applicable – I would never use a drinking water fountain | 10 | 10 | 11 | 9 | 6 | 14 | 20 | 8 | 13 | 8 | 14 | 9 | 9 | 18 |
| Don't know | 5 | 7 | 3 | 6 | 4 | 6 | 4 | 4 | 6 | 2 | 4 | 6 | 5 | 7 |

Drinking directly from the drinking water fountain

| | | | | | | | | | | | | | | |
|---------------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| Very likely | 17 | 20 | 14 | 15 | 17 | 17 | 16 | 18 | 14 | 22 | 15 | 15 | 17 | 17 |
| Quite likely | 25 | 27 | 22 | 26 | 26 | 24 | 19 | 30 | 17 | 25 | 30 | 26 | 25 | 24 |
| TOTAL LIKELY | 41 | 47 | 36 | 41 | 43 | 41 | 35 | 48 | 31 | 47 | 45 | 42 | 42 | 40 |
| Not very likely | 19 | 17 | 20 | 22 | 17 | 18 | 23 | 18 | 20 | 19 | 19 | 19 | 20 | 14 |
| Not likely at all | 18 | 16 | 20 | 14 | 21 | 13 | 15 | 17 | 19 | 16 | 15 | 17 | 17 | 17 |

| | Gender | | Age | | | | Social Grade | | London Region | | | | |
|-------|--------|--------|-------|-------|-------|-----|--------------|------|---------------|-------|-------|------|------|
| Total | Male | Female | 18-24 | 25-49 | 50-64 | 65+ | ABC1 | C2DE | Central | North | South | East | West |
| 1106 | 540 | 566 | 127 | 602 | 225 | 153 | 653 | 453 | 181 | 130 | 190 | 294 | 174 |
| 1106 | 444 | 662 | 120 | 554 | 244 | 188 | 727 | 379 | 184 | 146 | 194 | 278 | 168 |

| | % | % | % | % | % | % | % | % | % | % | % | % | % |
|--|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| TOTAL NOT LIKELY | 37 | 33 | 40 | 37 | 38 | 31 | 38 | 35 | 39 | 35 | 33 | 36 | 37 |
| Not applicable – I would never use a drinking water fountain | 17 | 14 | 20 | 16 | 14 | 22 | 24 | 13 | 23 | 15 | 19 | 18 | 14 |
| Don't know | 5 | 6 | 4 | 7 | 4 | 6 | 4 | 4 | 7 | 4 | 3 | 5 | 6 |

Volunteering

Which one or two, if any, of the following would most discourage you from applying to volunteer? (Please tick up to two)

| | | | | | | | | | | | | | | |
|--|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
| If I had to commit to certain times | 40 | 37 | 43 | 47 | 38 | 40 | 41 | 45 | 34 | 42 | 48 | 44 | 34 | 40 |
| If the role had strict requirements | 29 | 28 | 30 | 45 | 29 | 21 | 26 | 27 | 31 | 27 | 21 | 26 | 34 | 30 |
| If I had to complete a job-style application form | 25 | 26 | 24 | 25 | 28 | 22 | 14 | 27 | 21 | 24 | 32 | 18 | 27 | 26 |
| If I wasn't sure how to apply | 11 | 10 | 12 | 21 | 12 | 7 | 6 | 11 | 11 | 13 | 10 | 10 | 11 | 9 |
| If most applications were online | 3 | 3 | 3 | 0 | 2 | 4 | 7 | 3 | 4 | 1 | 3 | 4 | 4 | 1 |
| Not applicable – I would always be interested in applying to volunteer | 12 | 10 | 14 | 8 | 12 | 13 | 12 | 12 | 11 | 15 | 10 | 15 | 10 | 9 |
| None of the above | 10 | 12 | 8 | 0 | 6 | 18 | 22 | 8 | 13 | 8 | 8 | 12 | 12 | 9 |
| Don't know | 11 | 14 | 9 | 10 | 12 | 10 | 10 | 9 | 14 | 10 | 11 | 12 | 8 | 12 |

Policing

Who do you think is most responsible for tackling each of the following crimes in London?

Violent crime (i.e. knife and gun crime)

| | | | | | | | | | | | | | | |
|----------------------------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
| Families | 13 | 14 | 13 | 10 | 14 | 11 | 18 | 13 | 13 | 16 | 13 | 17 | 10 | 10 |
| Local communities | 5 | 4 | 5 | 5 | 5 | 6 | 2 | 5 | 4 | 5 | 6 | 4 | 6 | 2 |
| The government | 11 | 12 | 11 | 9 | 12 | 12 | 9 | 12 | 11 | 11 | 11 | 7 | 12 | 15 |
| Local authorities/councils | 3 | 3 | 4 | 9 | 3 | 1 | 2 | 4 | 3 | 3 | 2 | 1 | 5 | 4 |
| The police | 45 | 46 | 43 | 39 | 43 | 50 | 45 | 46 | 42 | 41 | 49 | 50 | 42 | 46 |
| The Mayor of London | 10 | 9 | 10 | 4 | 9 | 11 | 16 | 10 | 9 | 11 | 9 | 6 | 11 | 11 |
| None of these | 2 | 2 | 1 | 7 | 2 | 0 | 0 | 2 | 1 | 0 | 1 | 3 | 1 | 2 |
| Don't know | 11 | 9 | 13 | 17 | 12 | 9 | 7 | 8 | 16 | 13 | 9 | 12 | 12 | 10 |

Cyber crime

| | | | | | | | | | | | | | | |
|----------------------------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
| Families | 8 | 8 | 9 | 8 | 9 | 10 | 4 | 7 | 11 | 7 | 10 | 10 | 6 | 6 |
| Local communities | 2 | 1 | 2 | 6 | 1 | 0 | 1 | 2 | 1 | 3 | 3 | 1 | 1 | 0 |
| The government | 40 | 42 | 38 | 23 | 41 | 39 | 50 | 43 | 34 | 41 | 44 | 37 | 38 | 44 |
| Local authorities/councils | 3 | 1 | 4 | 5 | 3 | 0 | 2 | 3 | 2 | 4 | 1 | 2 | 4 | 1 |
| The police | 27 | 30 | 25 | 28 | 27 | 30 | 24 | 29 | 24 | 26 | 27 | 30 | 28 | 25 |
| The Mayor of London | 3 | 3 | 3 | 2 | 3 | 4 | 3 | 3 | 3 | 4 | 1 | 2 | 3 | 3 |
| None of these | 3 | 4 | 2 | 8 | 3 | 3 | 0 | 3 | 4 | 2 | 0 | 4 | 2 | 5 |
| Don't know | 15 | 12 | 17 | 20 | 13 | 14 | 16 | 10 | 21 | 13 | 13 | 14 | 19 | 14 |

Property crime

| | | | | | | | | | | | | | | |
|----------------------------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
| Families | 7 | 7 | 6 | 3 | 7 | 8 | 6 | 7 | 6 | 6 | 6 | 10 | 4 | 9 |
| Local communities | 6 | 5 | 8 | 9 | 5 | 6 | 9 | 6 | 7 | 6 | 7 | 7 | 5 | 6 |
| The government | 10 | 11 | 10 | 13 | 11 | 10 | 6 | 11 | 9 | 7 | 11 | 7 | 13 | 11 |
| Local authorities/councils | 12 | 10 | 14 | 20 | 13 | 5 | 11 | 12 | 13 | 10 | 11 | 9 | 15 | 8 |
| The police | 44 | 48 | 41 | 29 | 43 | 50 | 52 | 48 | 38 | 48 | 44 | 47 | 41 | 49 |
| The Mayor of London | 6 | 6 | 5 | 3 | 5 | 9 | 8 | 5 | 6 | 7 | 9 | 3 | 6 | 5 |
| None of these | 2 | 2 | 1 | 3 | 2 | 0 | 0 | 2 | 1 | 1 | 2 | 3 | 1 | 1 |
| Don't know | 14 | 12 | 15 | 21 | 14 | 11 | 9 | 10 | 19 | 15 | 10 | 14 | 15 | 12 |

How serious an issue, if at all, do you think violent crime (i.e. knife and gun crime) currently is in London?

| | | | | | | | | | | | | | | |
|----------------------------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| Very serious issue | 64 | 60 | 69 | 54 | 61 | 74 | 74 | 60 | 70 | 55 | 59 | 65 | 68 | 67 |
| Fairly serious issue | 29 | 32 | 26 | 35 | 30 | 23 | 24 | 33 | 23 | 35 | 35 | 26 | 27 | 26 |
| TOTAL SERIOUS ISSUE | 93 | 91 | 95 | 89 | 91 | 97 | 98 | 93 | 93 | 90 | 94 | 91 | 95 | 93 |
| Not very serious issue | 3 | 5 | 2 | 4 | 4 | 1 | 2 | 4 | 2 | 5 | 4 | 5 | 1 | 2 |
| Not a serious issue at all | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 1 |
| TOTAL NOT A SERIOUS ISSUE | 4 | 6 | 2 | 5 | 5 | 1 | 2 | 4 | 3 | 6 | 4 | 5 | 3 | 4 |
| Don't know | 3 | 3 | 3 | 6 | 4 | 2 | 0 | 3 | 4 | 4 | 2 | 5 | 2 | 3 |

Thinking about violent crime (i.e. knife and gun crime) in London, which of the following comes closest to your view?

| | Gender | | Age | | | | Social Grade | | London Region | | | | |
|-------|--------|--------|-------|-------|-------|-----|--------------|------|---------------|-------|-------|------|------|
| Total | Male | Female | 18-24 | 25-49 | 50-64 | 65+ | ABC1 | C2DE | Central | North | South | East | West |
| 1106 | 540 | 566 | 127 | 602 | 225 | 153 | 653 | 453 | 181 | 130 | 190 | 294 | 174 |
| 1106 | 444 | 662 | 120 | 554 | 244 | 188 | 727 | 379 | 184 | 146 | 194 | 278 | 168 |

| | % | % | % | % | % | % | % | % | % | % | % | % | % |
|--|----|----|----|----|----|----|----|----|----|----|----|----|----|
| The Government needs to increase funding to effectively tackle violent crime in the long term | 78 | 78 | 78 | 78 | 80 | 77 | 78 | 79 | 79 | 84 | 71 | 79 | 78 |
| The Government is already spending enough on effectively tackling violent crime in the long term | 8 | 10 | 6 | 6 | 7 | 9 | 8 | 8 | 6 | 6 | 8 | 10 | 9 |
| Don't know | 14 | 11 | 16 | 17 | 15 | 12 | 14 | 13 | 15 | 10 | 21 | 11 | 13 |

Some people have suggested that some police officers should be redeployed from their normal duties for a period of time (e.g. a month) to focus on violent crime (e.g. knife and gun crime). Generally speaking, do you think this is a good or a bad idea?

| | | | | | | | | | | | | | | |
|------------------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| A very good idea | 23 | 23 | 23 | 15 | 20 | 26 | 35 | 18 | 29 | 24 | 15 | 19 | 24 | 23 |
| A fairly good idea | 41 | 40 | 43 | 49 | 42 | 40 | 34 | 46 | 35 | 35 | 50 | 38 | 43 | 42 |
| TOTAL GOOD IDEA | 64 | 62 | 66 | 63 | 63 | 66 | 69 | 64 | 64 | 59 | 65 | 58 | 67 | 66 |
| A fairly bad idea | 12 | 13 | 11 | 11 | 12 | 12 | 13 | 12 | 11 | 10 | 14 | 17 | 11 | 10 |
| A very bad idea | 2 | 3 | 2 | 1 | 2 | 4 | 2 | 3 | 2 | 1 | 1 | 2 | 4 | 1 |
| TOTAL BAD IDEA | 14 | 16 | 12 | 13 | 14 | 15 | 15 | 15 | 13 | 11 | 15 | 19 | 14 | 11 |
| Don't know | 22 | 22 | 22 | 24 | 24 | 19 | 16 | 21 | 22 | 30 | 20 | 24 | 18 | 23 |

In principle, from which, if any, of the following departments should some police officers be redeployed from their normal duties to focus on violent crime? Please select up to two.

| | | | | | | | | | | | | | | |
|-------------------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
| Traffic | 39 | 38 | 40 | 32 | 39 | 38 | 45 | 40 | 37 | 38 | 42 | 33 | 43 | 40 |
| Fraud | 20 | 20 | 20 | 17 | 19 | 24 | 20 | 18 | 23 | 18 | 23 | 18 | 20 | 19 |
| Murder squad | 13 | 13 | 13 | 20 | 13 | 11 | 9 | 12 | 14 | 15 | 10 | 11 | 14 | 10 |
| Counter terror | 10 | 9 | 10 | 9 | 10 | 9 | 9 | 9 | 10 | 11 | 7 | 7 | 11 | 6 |
| Sexual offences | 7 | 6 | 9 | 7 | 8 | 6 | 7 | 7 | 8 | 7 | 5 | 7 | 8 | 7 |
| None of the above | 19 | 19 | 18 | 16 | 16 | 25 | 23 | 18 | 19 | 20 | 18 | 20 | 18 | 19 |
| Don't know | 22 | 24 | 20 | 23 | 24 | 20 | 14 | 21 | 22 | 21 | 24 | 26 | 18 | 23 |