

# YouGov Survey Results

Sample Size: 1000 London Adults  
Fieldwork: 19th - 22nd December 2016

	Gender		Age				Social Grade	
Total	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE
<b>Weighted Sample</b> 1000	488	512	115	544	203	138	590	410
Unweighted Sample	430	570	113	487	236	164	651	349
	%	%	%	%	%	%	%	%

19-22  
Dec

Are you satisfied or dissatisfied with the job that  
Sadiq Khan is doing as Mayor of London?

Very satisfied	12	12	11	17	13	9	8	14	9
Fairly satisfied	30	29	30	31	31	28	27	31	28
<b>TOTAL SATISFIED</b>	<b>42</b>	<b>41</b>	<b>41</b>	<b>48</b>	<b>44</b>	<b>37</b>	<b>35</b>	<b>45</b>	<b>37</b>
Neither satisfied nor dissatisfied	35	33	37	28	33	39	40	35	34
Fairly dissatisfied	6	9	4	4	4	10	14	7	6
Very dissatisfied	5	8	3	3	7	4	3	5	6
<b>TOTAL DISSATISFIED</b>	<b>11</b>	<b>17</b>	<b>7</b>	<b>7</b>	<b>11</b>	<b>14</b>	<b>17</b>	<b>12</b>	<b>12</b>
Don't know	12	9	14	17	12	11	7	8	17

	Gender		Age				Social Grade		
	Total	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE
Weighted Sample	1000	488	512	115	544	203	138	590	410
Unweighted Sample	1000	430	570	113	487	236	164	651	349
	%	%	%	%	%	%	%	%	%

## Transport

Do you think that Transport for London should have more or less control than they currently do over suburban rail lines in London, including services currently run by Southern, Southeastern, South West Trains, Anglia and Chiltern?

Much more control	36	41	32	29	37	38	37	43	26
A little more control	22	22	22	30	20	23	24	22	22
<b>TOTAL MORE CONTROL</b>	<b>58</b>	<b>63</b>	<b>54</b>	<b>59</b>	<b>57</b>	<b>61</b>	<b>61</b>	<b>65</b>	<b>48</b>
About the same amount of control	15	13	16	10	16	12	17	12	18
A little less control	3	6	1	5	3	4	2	3	4
Much less control	2	3	2	0	2	3	4	3	2
<b>TOTAL LESS CONTROL</b>	<b>5</b>	<b>9</b>	<b>3</b>	<b>5</b>	<b>5</b>	<b>7</b>	<b>6</b>	<b>6</b>	<b>6</b>
Don't know	21	15	27	26	22	21	15	17	27

At the moment most commuter rail in London (e.g. Southern, Southeastern, South West Trains, Anglia and Chiltern) are operated by private train operating companies whilst track maintenance and repair is operated by Network Rail, which is a public body.

Do you think the following policies would have a positive or negative effect on the quality of commuter rail services?

Giving control of commuter lines currently run by train operating companies to Transport for London

Positive effect	52	58	47	43	53	52	61	59	43
Negative effect	6	8	4	7	5	7	9	5	7
Would make no difference	13	15	12	12	14	14	12	12	15
Don't know	28	20	36	38	29	28	18	23	36

Fully nationalising these railway services

Positive effect	48	48	48	44	49	50	45	50	45
Negative effect	12	17	8	10	10	17	17	13	11
Would make no difference	13	16	10	5	13	12	17	14	12
Don't know	27	18	35	41	28	21	22	23	32

Give some control of track maintenance and repair to train operating companies

Positive effect	27	31	23	33	26	23	32	28	25
Negative effect	24	29	19	17	24	28	23	26	21
Would make no difference	19	21	18	6	18	25	27	20	19
Don't know	30	19	40	45	32	24	18	26	35

The government recently rejected previous plans to give Transport for London control of commuter lines in London.

The government has argued that there isn't enough evidence that services would be improved and that TFL isn't accountable to commuters who live outside London. Others have argued that TFL has a proven track record of improving the quality, reliability, frequency, and affordability of rail services inside London, as they did with the London Overground.

Taking everything into account, which of the following comes closest to your view?

The government made the right decision keeping commuter lines in control of train operating companies	14	19	10	13	14	14	18	15	13
The government made the wrong decision and should have given control of commuter lines to TFL	52	55	50	50	52	55	54	57	46
Don't know	33	26	40	37	35	31	28	28	41

Who would you say is mainly responsible for the ongoing disruption to Southern train services?

The company that runs Southern trains	35	31	39	39	35	36	30	36	34
The Trade unions	33	38	29	19	29	38	55	38	26
The national government	10	13	7	11	12	11	2	9	11
Someone else [See Sheet 8]	2	2	2	0	2	2	5	2	2
Don't know	20	16	24	32	23	14	8	15	27