

GLA Poll
CATI Fieldwork : July 2015

Absolutes/col percents

Table 1

Q.1 Are you satisfied or dissatisfied with the job that Boris Johnson is doing as Mayor of London? Would you say...**Base: All respondents**

		Gender		Age						Social class				Tenure				Work status			
		Total (z)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted base		1003	490	513	121	176	155	198	150	187	382	229	91	205	301	332	134	236	490	140	337
Weighted base		1003	481	522	128*	228	208	148	118	158	297	287	126*	197	223	375	162*	243	457	99	424
NET: Satisfied		528 53%o	250 52%	278 53%	68 53%	125 55%	104 50%	81 55%	51 44%	89 57%g	161 54%	144 50%	72 57%	95 48%	115 51%	212 57%o	68 42%	134 55%o	249 54%	50 51%	218 51%
Very satisfied	(5)	129 13%v	68 14%	61 12%	11 9%	25 11%	31 15%	24 16%	14 12%	22 14%	39 13%	39 13%	11 8%	25 13%	40 18%zno	43 12%	15 10%	29 12%	60 13%	12 12%	54 13%
Fairly satisfied	(4)	400 40%	182 38%	218 42%	57 44%	101 44%g	73 35%	57 39%	37 31%	67 43%	122 41%	106 37%	61 48%	70 36%	74 33%	169 45%mo	52 32%	104 43%	189 41%	38 38%	164 39%
Neither satisfied nor dissatisfied	(3)	229 23%	109 23%	119 23%	32 25%	60 26%h	49 23%	30 20%	26 22%	26 16%	64 22%	75 26%l	28 22%	32 16%	56 25%	81 22%	36 22%	55 23%	119 26%	22 22%	82 19%
Fairly dissatisfied	(2)	96 10%	53 11%	43 8%	11 8%	13 6%	24 11%	15 10%	13 11%	20 13%d	31 10%	31 11%	9 7%	22 11%	19 8%	36 10%	23 14%	19 8%	43 9%	11 11%	41 10%
Very dissatisfied	(1)	103 10%B	54 11%	49 9%	13 10%	15 6%	19 9%	16 11%	23 20%zdeh	16 10%	31 10%	25 9%	8 6%	35 18%zijk	21 10%	29 8%	26 16%n	27 11%	37 8%	9 9%	56 13%q
NET: Dissatisfied		199 20%d	107 22%	92 18%	23 18%	28 12%	43 21%	31 21%d	36 30%zcd	37 23%d	61 21%	55 19%	17 14%	57 29%zjk	40 18%	65 17%	49 30%zmpn	45 19%	80 18%	20 20%	97 23%
Don't know		47 5%q	15 3%	32 6%	4 3%	14 6%	12 6%	5 3%	5 4%	6 4%	11 4%	12 4%	10 8%	13 7%	13 6%	16 4%	9 6%	9 4%	9 2%	7 7%q	27 6%q
Mean	A	3.37glo	3.34	3.41	3.34	3.50g	3.37	3.40g	3.06	3.38g	3.38	3.37	3.49	3.15	3.45o	3.45o	3.06	3.39o	3.43	3.37	3.30
Standard deviation		1.16	1.20	1.12	1.10	1.01	1.18	1.22	1.33	1.21	1.17	1.13	1.00	1.34	1.19	1.09	1.26	1.16	1.10	1.15	1.24
Standard error		0.04	0.06	0.05	0.10	0.08	0.10	0.09	0.11	0.09	0.06	0.08	0.11	0.10	0.07	0.06	0.11	0.08	0.05	0.10	0.07

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

*** small base; ** very small base (under 30) ineligible for sig testing**

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Q.1 Are you satisfied or dissatisfied with the job that Boris Johnson is doing as Mayor of London? Would you say...

Base: All respondents

	Total (z)	Ethnicity					London location	
		White (t)	Mixed (u)	Asian (v)	Black (w)	Chinese /other (x)	Inner London (A)	Outer London (B)
Unweighted base	1003	661	33	115	93	35	389	614
Weighted base	1003	749	20**	110*	96*	9**	386	617
NET: Satisfied	528 53%o	408 54%	11 53%	59 54%	40 42%	4 42%	182 47%	346 56%A
Very satisfied	(5) 129 13%v	107 14%v	1 3%	5 5%	13 13%	1 11%	40 10%	89 14%
Fairly satisfied	(4) 400 40%	301 40%	10 50%	54 49%w	27 28%	3 31%	142 37%	257 42%
Neither satisfied nor dissatisfied	(3) 229 23%	156 21%	6 28%	31 28%	25 26%	3 39%	88 23%	140 23%
Fairly dissatisfied	(2) 96 10%	73 10%	1 7%	8 8%	11 11%	1 8%	41 11%	55 9%
Very dissatisfied	(1) 103 10%B	79 11%	2 10%	7 6%	12 13%	1 7%	63 16%zB	39 6%
NET: Dissatisfied	199 20%d	152 20%	3 17%	16 14%	23 24%	1 15%	105 27%zB	95 15%
Don't know	47 5%q	33 4%	1 3%	5 5%	7 8%	* 4%	10 3%	36 6%
Mean	3.37glo A	3.40	3.29	3.40	3.19	3.33	3.14	3.52zA
Standard deviation	1.16	1.19	1.04	0.96	1.25	1.08	1.25	1.07
Standard error	0.04	0.05	0.18	0.09	0.13	0.19	0.06	0.04

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

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Table 2

Q.2 Have you experienced any interruptions to your energy supply such as the electricity or gas going off at your home in the past 12 months?**Base: All respondents**

	Gender			Age						Social class				Tenure				Work status		
	Total (z)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted base	1003	490	513	121	176	155	198	150	187	382	229	91	205	301	332	134	236	490	140	337
Weighted base	1003	481	522	128*	228	208	148	118	158	297	287	126*	197	223	375	162*	243	457	99	424
Yes	157 16%p	70 14%	87 17%	20 15%	26 11%	40 19%	28 19%	20 17%	23 15%	47 16%	45 16%	18 14%	36 18%	33 15%p	69 18%p	35 21%p	20 8%	71 16%	20 20%	62 15%
No	837 83%	410 85%	427 82%	108 84%	197 86%	167 80%	120 81%	96 81%	133 84%	246 83%	239 83%	109 86%	158 81%	188 84%	302 81%	126 78%	221 91%zn	384 84%	77 78%	360 85%
Don't know	9 1%	2 *	7 1%	* *	5 2%	1 *	- -	2 1%	1 1%	4 1%	3 1%	- -	3 1%	2 1%	4 1%	1 1%	3 1%	2 *	2 2%	2 *

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

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Base: All respondents

	Total (z)	Ethnicity					London location	
		White (t)	Mixed (u)	Asian (v)	Black (w)	Chinese /other (x)	Inner London (A)	Outer London (B)
Unweighted base	1003	661	33	115	93	35	389	614
Weighted base	1003	749	20**	110*	96*	9**	386	617
Yes	157 16%p	124 17%w	4 19%	18 16%	6 7%	2 20%	51 13%	105 17%
No	837 83%	619 83%	16 81%	92 83%	87 90%	7 80%	331 86%	506 82%
Don't know	9 1%	6 1%	- -	* *	3 3%	- -	3 1%	6 1%

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

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Table 3

Q.2a How many times would you say this has happened in the past 12 months?**Base: All who have experienced interruptions to their energy supply**

		Gender		Age						Social class				Tenure				Work status			
		Total (z)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted base		159	73	86	18	22	28	38	25	28	58	40	12	38	47	60	27	25	74	27	54
Weighted base		157	70*	87*	20**	26**	40**	28*	20**	23**	47*	45**	18**	36*	33*	69*	35**	20**	71*	20**	62*
1 or 2	(1.5)	116 74% _l	49 71%	67 77%	12 61%	20 77%	30 75%	20 73%	15 74%	19 83%	36 77% _l	39 88%	11 60%	19 53%	25 75%	61 89% _z	16 47%	14 70%	53 75%	15 77%	45 72%
3-5	(4)	35 22% _n	17 25%	18 21%	7 35%	3 13%	10 25%	7 24%	4 20%	4 17%	8 17%	5 11%	7 40%	14 41% _z	7 21% _n	5 7%	18 52%	5 26%	14 19%	3 17%	17 28%
6-10	(8)	5 3%	3 4%	2 2%	1 4%	2 8%	- -	1 3%	1 6%	- -	2 4%	* 1%	- -	2 6%	* 1%	3 4%	1 2%	1 4%	3 5%	1 7%	- -
More than 10	(15)	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -
Don't know		1 *	1 1%	- -	- -	1 2%	- -	- -	- -	- -	1 1%	- -	- -	- -	1 2%	- -	- -	- -	1 1%	- -	- -
Mean		2.26	2.38	2.16	2.63	2.34	2.12	2.30	2.38	1.93	2.22	1.83	2.49	2.93 _z	2.12	1.96	2.90	2.39	2.30	2.35	2.20
Standard deviation		1.45	1.58	1.35	1.64	1.88	1.09	1.49	1.75	0.97	1.57	0.99	1.26	1.82	1.24	1.45	1.42	1.60	1.62	1.82	1.13
Standard error		0.12	0.19	0.15	0.39	0.41	0.21	0.24	0.35	0.18	0.21	0.16	0.36	0.29	0.18	0.19	0.27	0.32	0.19	0.35	0.15

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	Total (z)	Ethnicity					London location	
		White (t)	Mixed (u)	Asian (v)	Black (w)	Chinese /other (x)	Inner London (A)	Outer London (B)
Unweighted base	159	112	9	18	9	5	56	103
Weighted base	157	124*	4**	18**	6**	2**	51*	105*
1 or 2	(1.5) 74%l	91 74%	3 77%	15 82%	4 63%	2 95%	32 62%	84 80%A
3-5	(4) 22%ln	29 24%	-	3 14%	2 31%	* 5%	19 36%B	16 16%
6-10	(8) 3%	3 3%	1 23%	-	* 6%	-	1 1%	4 4%
More than 10	(15) -	-	-	-	-	-	-	-
Don't know	1 *	-	-	1 3%	-	-	-	1 1%
Mean	2.26	2.27	3.01	1.87	2.69	1.63	2.51	2.14
Standard deviation	1.45	1.44	3.19	0.92	1.95	-	1.39	1.48
Standard error	0.12	0.14	1.06	0.22	0.65	-	0.19	0.15

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

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Table 4

Q.2b And thinking about the last time this happened, how long would you say the interruption was?**Base: All who have experienced interruptions to their energy supply**

		Gender			Age						Social class				Tenure				Work status		
		Total (z)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted base		159	73	86	18	22	28	38	25	28	58	40	12	38	47	60	27	25	74	27	54
Weighted base		157	70*	87*	20**	26**	40**	28*	20**	23**	47*	45**	18**	36*	33*	69*	35**	20**	71*	20**	62*
5 minutes or less	(2.5)	32	20	12	4	3	8	6	5	7	11	9	2	9	8	10	6	8	12	3	16
		20%	28%	14%	20%	11%	20%	20%	24%	29%	24%	20%	10%	27%	23%	14%	18%	40%	17%	17%	26%
6 to 20 minutes	(12.5)	21	16	5	1	6	6	3	1	4	6	8	2	5	4	10	5	3	11	*	10
		14%	24%b	6%	7%	23%	16%	9%	5%	18%	13%	17%	12%	13%	11%	15%	13%	14%	16%	1%	16%
21 minutes to an hour	(40)	25	12	13	1	3	4	11	3	4	8	10	2	2	7	14	1	2	15	2	6
		16%	18%	15%	5%	11%	10%	38%z	15%	16%	17%	23%	12%	6%	22%	21%	4%	11%	22%	10%	9%
Between an hour and half a day	(360)	52	15	37	9	11	14	6	5	6	12	11	10	13	10	21	17	5	21	11	20
		33%	21%	43%a	46%	42%	36%	23%	26%	28%	25%	26%	55%	37%	29%	30%	48%	27%	29%	54%	32%
Up to a full day	(1440)	2	1	2	*	-	-	1	1	-	1	2	-	-	2	-	*	*	*	1	1
		2%	1%	2%	2%	-	-	3%	6%	-	1%	4%	-	-	5%	-	1%	2%	1%	7%	1%
More than a day	(2000)	7	1	6	1	1	1	-	1	1	3	-	-	3	1	2	3	1	2	1	4
		4%	2%	7%	7%	6%	4%	-	6%	6%	6%	-	-	8%	3%	3%	8%	4%	3%	4%	6%
Don't know		16	4	12	2	2	6	2	4	1	7	4	2	3	2	11	3	*	9	1	6
		11%	6%	14%	13%	7%	15%	6%	18%	3%	14%	10%	11%	9%	6%	16%	8%	2%	12%	7%	10%
Mean		268.83	150.42	372.95a	392.46	294.97	248.57	154.85	381.01	227.19	272.20	178.03	227.85	326.97	272.79	221.24	379.11	222.44	211.81	401.36	294.66
Standard deviation		461.86	336.62	529.61	562.33	479.00	417.82	284.08	612.01	473.69	521.97	312.96	171.89	550.83	478.77	397.62	547.38	465.87	393.84	494.05	524.85
Standard error		38.49	40.82	60.75	136.39	104.53	87.12	48.02	133.55	91.16	73.82	50.77	51.83	93.11	73.01	55.14	109.48	95.09	48.48	98.81	74.22

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Table 4

Q.2b And thinking about the last time this happened, how long would you say the interruption was?**Base: All who have experienced interruptions to their energy supply**

	Total (z)	Ethnicity					London location	
		White (t)	Mixed (u)	Asian (v)	Black (w)	Chinese /other (x)	Inner London (A)	Outer London (B)
Unweighted base	159	112	9	18	9	5	56	103
Weighted base	157	124*	4**	18**	6**	2**	51*	105*
5 minutes or less	(2.5) 20%	32 23%	1 23%	1 7%	1 9%	- -	11 21%	21 20%
6 to 20 minutes	(12.5) 14%	21 15%	1 25%	1 5%	- -	1 56%	4 8%	18 17%
21 minutes to an hour	(40) 16%	22 17%	1 15%	2 8%	1 13%	* 20%	5 10%	20 19%
Between an hour and half a day	(360) 33%	52 30%	1 16%	10 57%	2 29%	- -	17 33%	35 33%
Up to a full day	(1440) 2%	2 1%	1 20%	- -	- -	- -	1 3%	1 1%
More than a day	(2000) 4%	4 3%	- -	2 12%	1 19%	- -	4 8%	3 3%
Don't know	16 11%	12 10%	- -	2 11%	2 31%	* 24%	9 18%	7 7%
Mean	268.83	216.75	359.73	500.78	702.40	19.71	382.70	220.34
Standard deviation	461.86	397.55	649.43	623.14	912.54	-	589.38	388.91
Standard error	38.49	39.56	216.48	151.13	344.91	-	85.97	39.49

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

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Table 5

Q.2c And thinking about that interruption what would you say was the cause?**Base: All who have experienced interruptions to their energy supply**

	Gender			Age						Social class				Tenure				Work status		
	Total (z)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted base	159	73	86	18	22	28	38	25	28	58	40	12	38	47	60	27	25	74	27	54
Weighted base	157	70*	87*	20**	26**	40**	28*	20**	23**	47*	45**	18**	36*	33*	69*	35**	20**	71*	20**	62*
Unexpected electricity cut	78 50%	30 43%	48 55%	11 56%	16 63%	18 45%	13 47%	10 52%	9 39%	23 49%	23 51%	10 60%	17 49%	18 54%	34 49%	18 53%	8 40%	43 60%	6 32%	29 46%
Unknown	21 14%	9 13%	12 14%	2 13%	- -	8 20%	6 20%	2 12%	3 12%	8 18%	9 20%	- -	4 11%	3 9%	14 20%	2 7%	2 10%	7 9%	3 14%	12 19%
Planned engineering works - electric	11 7%	6 8%	5 6%	1 5%	3 11%	1 2%	5 17%	* 2%	1 6%	4 8%	6 14%	- -	1 4%	1 3%	6 8%	2 6%	2 12%	7 10%	2 10%	2 4%
Storm/weather damage	7 5%	6 9%b	1 1%	- -	1 3%	3 9%	- -	- -	3 13%	1 2%	- -	5 26%	1 3%	2 6%	1 1%	5 13%	- -	1 1%	3 17%	3 5%
Boiler stopped working	3 2%	1 2%	1 2%	1 7%	- -	- -	- -	1 6%	- -	- -	1 3%	- -	- -	- -	1 2%	1 4%	- -	- -	1 6%	1 2%
Pre-pay meter ran out of money	1 1%	1 1%	- -	- -	1 2%	- -	* 1%	- -	- -	* 1%	- -	- -	1 2%	* 1%	- -	1 2%	- -	* 1%	1 3%	- -
Unexpected gas cut	1 1%	- -	1 1%	- -	- -	* 1%	* 2%	- -	- -	* 1%	- -	- -	* 1%	- -	1 1%	- -	- -	1 1%	- -	- -
Planned engineering works - gas	1 *	* 1%	* *	* 2%	- -	- -	- -	* 2%	- -	- -	1 2%	- -	- -	* 1%	- -	- -	* 2%	- -	1 4%	- -
Other	23 15%	14 20%	9 11%	2 8%	5 21%	6 15%	2 7%	4 19%	5 20%	4 9%	4 9%	2 11%	9 24%	5 16%	8 11%	5 15%	5 25%	10 14%	1 6%	9 15%
Don't know	11 7%	2 3%	8 9%	2 10%	- -	3 8%	2 6%	2 8%	2 9%	6 13%	1 2%	1 4%	2 6%	3 10%	5 7%	- -	2 12%	3 4%	2 9%	6 9%

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

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Absolutes/col percents

Table 5

Q.2c And thinking about that interruption what would you say was the cause?**Base: All who have experienced interruptions to their energy supply**

	Total (z)	Ethnicity					London location	
		White (t)	Mixed (u)	Asian (v)	Black (w)	Chinese /other (x)	Inner London (A)	Outer London (B)
Unweighted base	159	112	9	18	9	5	56	103
Weighted base	157	124*	4**	18**	6**	2**	51*	105*
Unexpected electricity cut	78 50%	63 51%	2 48%	8 42%	3 53%	1 56%	32 62%	46 44%
Unknown	21 14%	19 16%	-	1 7%	* 7%	-	5 10%	16 15%
Planned engineering works - electric	11 7%	8 7%	-	3 16%	-	-	1 3%	10 9%
Storm/weather damage	7 5%	7 5%	-	1 5%	-	-	-	7 7%
Boiler stopped working	3 2%	1 1%	-	1 8%	-	-	1 2%	1 1%
Pre-pay meter ran out of money	1 1%	* *	1 14%	-	-	-	* 1%	1 1%
Unexpected gas cut	1 1%	-	* 12%	* 3%	-	-	-	1 1%
Planned engineering works - gas	1 *	* *	* 9%	-	-	-	* 1%	* *
Other	23 15%	16 13%	* 11%	3 19%	2 31%	* 20%	8 16%	15 14%
Don't know	11 7%	9 7%	* 5%	-	1 9%	* 24%	3 6%	7 7%

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

*** small base; ** very small base (under 30) ineligible for sig testing**

GLA Poll

CATI Fieldwork : July 2015

Absolutes/col percents

Table 6

Q.3a How important are the following factors to you when considering your energy supplier? - Most important factor**Base: All respondents**

	Gender			Age						Social class				Tenure				Work status		
	Total (z)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted base	1003	490	513	121	176	155	198	150	187	382	229	91	205	301	332	134	236	490	140	337
Weighted base	1003	481	522	128*	228	208	148	118	158	297	287	126*	197	223	375	162*	243	457	99	424
Cost of my bills	562	254	308	68	140	122	90	61	72	174	162	62	103	111	225	98	129	283	53	216
	56%h	53%	59%	53%	61%h	59%h	61%h	52%	45%	59%	57%	49%	52%	50%	60% _m	60%	53%	62% _s	54%	51%
Reliability of energy supply	115	53	61	13	10	21	27	15	30	37	27	22	21	36	34	18	26	48	12	50
	11% _d	11%	12%	10%	4%	10%	18% _z d	12% _d	19% _z d	12%	9%	17%	10%	16% _n	9%	11%	11%	10%	13%	12%
Good customer service	90	48	42	14	20	14	12	11	16	22	25	11	23	23	28	15	24	31	8	50
	9%	10%	8%	11%	9%	7%	8%	9%	10%	8%	9%	9%	12%	10%	8%	9%	10%	7%	8%	12% _q
Knowing that the supplier is obtaining as much energy as possible from renewable and low carbon sources	79	47	32	10	16	29	4	11	9	30	26	12	7	17	44	2	16	43	8	27
	8% _f o	10%	6%	8%	7%	14% _z f	3%	10% _f	6%	10% _l	9% _l	9%	3%	8% _o	12% _o	1%	7% _o	9%	8%	6%
Knowing that the supplier is producing energy efficiently	70	29	42	11	20	14	8	8	8	20	15	11	17	17	26	14	13	28	9	31
	7%	6%	8%	9%	9%	7%	6%	7%	5%	7%	5%	9%	9%	8%	7%	9%	6%	6%	9%	7%
Having a number of suppliers to choose from	32	17	15	2	9	7	5	2	6	5	12	3	11	5	6	6	15	12	2	18
	3%	4%	3%	2%	4%	3%	3%	2%	4%	2%	4%	3%	5% _i	2%	2%	4%	6% _n	3%	2%	4%
Knowing that the supplier is relying as little as possible on importing fuel from abroad	7	6	1	-	1	-	1	4	1	*	2	-	2	2	*	1	3	1	1	2
	1%	1%	*	-	*	-	*	4% _z cdef	1%	*	1%	-	1%	1%	*	*	1%	*	1%	1%
None of the above	48	27	21	10	13	1	1	5	17	9	19	5	13	11	11	9	16	11	5	29
	5% _{ef}	6%	4%	8% _{ef}	5% _{ef}	1%	1%	4% _{ef}	11% _z ef	3%	7%	4%	7%	5%	3%	6%	6%	2%	5%	7% _q

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

*** small base; ** very small base (under 30) ineligible for sig testing**

GLA Poll
CATI Fieldwork : July 2015

Absolutes/col percents

Table 6

Q.3a How important are the following factors to you when considering your energy supplier? - Most important factor**Base: All respondents**

	Total (z)	Ethnicity					London location	
		White (t)	Mixed (u)	Asian (v)	Black (w)	Chinese /other (x)	Inner London (A)	Outer London (B)
Unweighted base	1003	661	33	115	93	35	389	614
Weighted base	1003	749	20**	110*	96*	9**	386	617
Cost of my bills	562 56%h	415 55%	10 52%	68 61%	56 58%	3 30%	200 52%	363 59%
Reliability of energy supply	115 11%d	94 12%	1 4%	10 9%	6 6%	1 16%	52 13%	63 10%
Good customer service	90 9%	67 9%	7 33%	7 6%	5 6%	2 18%	34 9%	57 9%
Knowing that the supplier is obtaining as much energy as possible from renewable and low carbon sources	79 8%flo	66 9%	1 7%	5 5%	5 5%	* 5%	41 11%B	38 6%
Knowing that the supplier is producing energy efficiently	70 7%	43 6%	* 2%	11 10%	14 14%zt	2 21%	29 8%	41 7%
Having a number of suppliers to choose from	32 3%	24 3%	-	3 3%	3 3%	1 10%	14 4%	18 3%
Knowing that the supplier is relying as little as possible on importing fuel from abroad	7 1%	6 1%	-	1 1%	* *	-	2 1%	5 1%
None of the above	48 5%ef	35 5%	* 2%	5 5%	7 7%	-	15 4%	33 5%

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

*** small base; ** very small base (under 30) ineligible for sig testing**

GLA Poll

CATI Fieldwork : July 2015

Absolutes/col percents

Table 7

Q.3b How important are the following factors to you when considering your energy supplier? - Second most important factor**Base: All respondents**

	Gender			Age						Social class				Tenure				Work status		
	Total (z)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted base	1003	490	513	121	176	155	198	150	187	382	229	91	205	301	332	134	236	490	140	337
Weighted base	1003	481	522	128*	228	208	148	118	158	297	287	126*	197	223	375	162*	243	457	99	424
Good customer service	221 22%	106 22%	115 22%	19 15%	57 25%	55 26%	30 20%	25 21%	31 20%	63 21%	60 21%	27 22%	46 23%	42 19%	91 24%	30 19%	58 24%	110 24%	22 22%	87 20%
Reliability of energy supply	218 22%	100 21%	118 23%	36 29%	51 22%	43 20%	33 23%	21 18%	31 19%	58 20%	62 22%	29 23%	40 20%	50 22%	78 21%	39 24%	51 21%	90 20%	16 16%	104 24%
Cost of my bills	153 15%	78 16%	76 14%	17 13%	36 16%	31 15%	23 15%	20 17%	26 17%	56 19%j	30 11%	20 16%	35 18%	34 15%	54 15%	20 12%	45 19%	73 16%	20 20%	55 13%
Knowing that the supplier is obtaining as much energy as possible from renewable and low carbon sources	149 15%lm	68 14%	81 15%	11 9%	40 18%	36 18%	27 18%c	16 13%	17 11%	57 19%kl	52 18%kl	10 8%	17 9%	21 9%	79 21%zmop	18 11%	31 13%	81 18%qs	18 18%	50 12%
Knowing that the supplier is producing energy efficiently	83 8%	34 7%	48 9%	25 20%zdefh	12 5%	9 4%	11 7%	14 12%de	12 7%	23 8%	29 10%	8 6%	17 9%	29 13%zn	21 6%	14 9%	19 8%	35 8%	8 8%	39 9%
Having a number of suppliers to choose from	65 6%	32 7%	32 6%	6 4%	13 6%	21 10%	11 7%	6 5%	8 5%	17 6%	18 6%	14 11%	13 6%	13 6%	21 6%	18 11%	12 5%	35 8%	6 6%	23 5%
Knowing that the supplier is relying as little as possible on importing fuel from abroad	32 3%	19 4%	14 3%	2 2%	3 1%	6 3%	6 4%	7 6% d	9 6% d	8 3%	11 4%	7 5%	7 3%	8 4%	14 4%	5 3%	5 2%	14 3%	4 4%	15 3%
None of the above	34 3%	18 4%	16 3%	1 1%	4 2%	7 3%	6 4%	4 3%	7 4%	6 2%	5 2%	6 5%	9 5%	15 7%znp	5 1%	9 5%n	6 2%	8 2%	1 1%	23 5%q
Don't know	48 5%ef	27 6%	21 4%	10 8%ef	13 5%ef	1 1%	1 1%	5 4%ef	17 11%zef	9 3%	19 7%	5 4%	13 7%	11 5%	11 3%	9 6%	16 6%	11 2%	5 5%	29 7%q

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

*** small base; ** very small base (under 30) ineligible for sig testing**

GLA Poll
CATI Fieldwork : July 2015

Absolutes/col percents

Table 7

Q.3b How important are the following factors to you when considering your energy supplier? - Second most important factor**Base: All respondents**

	Total (z)	Ethnicity					London location	
		White (t)	Mixed (u)	Asian (v)	Black (w)	Chinese /other (x)	Inner London (A)	Outer London (B)
Unweighted base	1003	661	33	115	93	35	389	614
Weighted base	1003	749	20**	110*	96*	9**	386	617
Good customer service	221 22%	165 22%	1 7%	26 24%	21 22%	2 22%	74 19%	147 24%
Reliability of energy supply	218 22%	152 20%	7 33%	31 28%	22 23%	1 10%	76 20%	142 23%
Cost of my bills	153 15%	117 16%	5 27%	10 9%	15 16%	3 33%	70 18%	83 13%
Knowing that the supplier is obtaining as much energy as possible from renewable and low carbon sources	149 15%lm	115 15%	3 16%	18 16%	11 12%	1 17%	63 16%	85 14%
Knowing that the supplier is producing energy efficiently	83 8%	63 8%	2 10%	8 7%	8 8%	1 9%	43 11%B	39 6%
Having a number of suppliers to choose from	65 6%	47 6%	* 2%	9 8%	7 7%	1 7%	25 6%	40 7%
Knowing that the supplier is relying as little as possible on importing fuel from abroad	32 3%	30 4%	* 1%	2 2%	- -	* 1%	10 2%	23 4%
None of the above	34 3%	24 3%	* 2%	2 2%	5 6%	* 1%	9 2%	25 4%
Don't know	48 5%ef	35 5%	* 2%	5 5%	7 7%	- -	15 4%	33 5%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

*** small base; ** very small base (under 30) ineligible for sig testing**

GLA Poll

CATI Fieldwork : July 2015

Absolutes/col percents

Table 8

Q.3c How important are the following factors to you when considering your energy supplier? - Third most important factor**Base: All respondents**

	Gender			Age						Social class				Tenure				Work status		
	Total (z)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted base	1003	490	513	121	176	155	198	150	187	382	229	91	205	301	332	134	236	490	140	337
Weighted base	1003	481	522	128*	228	208	148	118	158	297	287	126*	197	223	375	162*	243	457	99	424
Good customer service	220 22%p	100 21%	120 23%	29 23%	55 24%	58 28%gh	33 22%	19 16%	26 17%	65 22%	69 24%	30 23%	39 20%	48 22%	103 28%p	33 20%	35 15%	111 24%	28 28% ^s	77 18%
Knowing that the supplier is obtaining as much energy as possible from renewable and low carbon sources	159 16%hm	68 14%	91 17%	25 20%h	39 17%h	39 19%h	27 18%h	14 12%	14 9%	55 19%	36 13%	23 18%	28 14%	23 10%	67 18% ^m	32 20% ^m	37 15%	87 19%	15 15%	56 13%
Knowing that the supplier is producing energy efficiently	129 13% ^m	50 10%	79 15%	15 12%	32 14%	28 13%	14 10%	13 11%	21 13%	41 14%	44 15%	10 8%	19 10%	16 7%	52 14% ^m	27 16% ^m	34 14% ^m	64 14%	11 11%	49 11%
Reliability of energy supply	127 13%	70 15%	56 11%	16 13%	27 12%	22 10%	25 17%	19 17%	17 11%	40 13%	31 11%	16 13%	29 15%	30 14%	36 10%	25 16%	35 14%	55 12%	15 15%	57 13%
Cost of my bills	93 9%	49 10%	44 8%	15 12%	17 8%	22 10%	11 8%	15 13%	11 7%	25 8%	32 11%	12 10%	14 7%	22 10%	28 8%	9 6%	33 14% ^{no}	34 8%	8 8%	48 11%
Having a number of suppliers to choose from	71 7%	32 7%	39 7%	10 7%	16 7%	13 6%	13 8%	9 7%	10 6%	21 7%	21 7%	6 5%	18 9%	18 8%	29 8%	7 4%	18 7%	42 9%	3 3%	24 6%
Knowing that the supplier is relying as little as possible on importing fuel from abroad	70 7%	39 8%	31 6%	6 4%	13 6%	14 7%	11 7%	10 9%	16 10%	19 6%	21 7%	6 5%	18 9%	22 10%	25 7%	7 4%	16 6%	24 5%	7 7%	37 9%
None of the above	54 5%	29 6%	25 5%	1 1%	13 6%	6 3%	6 4%	9 8% ^c	19 12% ^{zcd}	19 6%	7 3%	12 10% ^j	10 5%	17 8% ^o	19 5%	4 2%	14 6%	21 5%	7 7%	25 6%
Don't know	82 8% ^{nq}	44 9%	37 7%	11 9%	16 7%	8 4%	7 5%	9 8%	23 15% ^{zdef}	14 5%	24 8%	11 9%	22 11% ⁱ	26 12% ⁿ	16 4%	18 11% ⁿ	21 9%	19 4%	6 6%	51 12% ^q

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B*** small base; ** very small base (under 30) ineligible for sig testing**

GLA Poll
CATI Fieldwork : July 2015

Absolutes/col percents

Table 8

Q.3c How important are the following factors to you when considering your energy supplier? - Third most important factor

Base: All respondents

	Total (z)	Ethnicity					London location	
		White (t)	Mixed (u)	Asian (v)	Black (w)	Chinese /other (x)	Inner London (A)	Outer London (B)
Unweighted base	1003	661	33	115	93	35	389	614
Weighted base	1003	749	20**	110*	96*	9**	386	617
Good customer service	220 22%p	159 21%	5 27%	23 21%	28 29%	2 23%	93 24%	126 20%
Knowing that the supplier is obtaining as much energy as possible from renewable and low carbon sources	159 16%hm	126 17%	5 25%	18 16%	8 8%	1 7%	63 16%	96 16%
Knowing that the supplier is producing energy efficiently	129 13%lm	92 12%	2 11%	18 16%	13 14%	1 13%	46 12%	83 14%
Reliability of energy supply	127 13%	86 11%	3 15%	12 11%	20 21%t	3 30%	46 12%	81 13%
Cost of my bills	93 9%	76 10%	* 1%	9 8%	6 6%	1 13%	44 11%	49 8%
Having a number of suppliers to choose from	71 7%	49 7%	2 7%	11 10%	6 7%	1 9%	24 6%	46 8%
Knowing that the supplier is relying as little as possible on importing fuel from abroad	70 7%	59 8%	1 5%	5 4%	2 3%	- -	30 8%	39 6%
None of the above	54 5%	44 6%w	1 5%	8 7%w	- -	* 4%	16 4%	38 6%
Don't know	82 8%nq	59 8%	1 4%	7 6%	12 13%	* 1%	24 6%	58 9%

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

*** small base; ** very small base (under 30) ineligible for sig testing**

GLA Poll
CATI Fieldwork : July 2015

Absolutes/col percents

Table 9

Q.3 How important are the following factors to you when considering your energy supplier? - Summary**Base: All respondents**

	(1) Rank 1	(2) Rank 2	(3) Rank 3	Mean
Unweighted base	1003	1003	1003	2.00
Weighted base	1003	1003	1003	2.00
Cost of my bills	562 56%	153 15%	93 9%	1.42
Reliability of energy supply	115 11%	218 22%	127 13%	2.03
Having a number of suppliers to choose from	32 3%	65 6%	71 7%	2.23
Knowing that the supplier is obtaining as much energy as possible from renewable and low carbon sources	79 8%	149 15%	159 16%	2.21
Good customer service	90 9%	221 22%	220 22%	2.24
Knowing that the supplier is relying as little as possible on importing fuel from abroad	7 1%	32 3%	70 7%	2.58
Knowing that the supplier is producing energy efficiently	70 7%	83 8%	129 13%	2.21
None of the above	48 5%	34 3%	54 5%	2.05
Don't know	- -	48 5%	82 8%	2.63

GLA Poll
CATI Fieldwork : July 2015

Absolutes/col percents

Table 10

Q.4 Up to how long do you think a typical tenancy should be offered for?**Base: All respondents**

	Gender			Age						Social class				Tenure				Work status		
	Total (z)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted base	1003	490	513	121	176	155	198	150	187	382	229	91	205	301	332	134	236	490	140	337
Weighted base	1003	481	522	128*	228	208	148	118	158	297	287	126*	197	223	375	162*	243	457	99	424
An unlimited period	173 17% _n	77 16%	96 18%	22 17%	32 14%	33 16%	20 13%	25 21%	38 24% _{zdf}	39 13%	42 15%	27 21%	51 26% _{zij}	39 18%	44 12%	44 27% _{zn}	45 19%	62 14%	14 14%	96 23% _q
3 years	301 30%	147 31%	154 29%	44 35%	59 26%	74 36%	44 30%	36 31%	42 27%	84 28%	98 34%	44 35%	50 25%	59 27%	105 28%	67 42% _{zmn}	69 29%	140 31%	28 28%	125 30%
1 year	446 45% _{ho}	216 45%	230 44%	53 41%	120 53% _h	88 42%	76 51% _h	49 42%	52 33%	160 54% _{zjkl}	127 44%	47 37%	72 37%	99 44% _o	193 52% _o	45 28%	110 45% _o	228 50% _s	49 49% _s	159 37%
Don't know	83 8% _i	41 9%	42 8%	9 7%	17 7%	13 6%	9 6%	8 7%	26 16% _{zcd}	14 5%	20 7%	8 7%	23 12% _i	26 11% _o	33 9%	6 4%	19 8%	27 6%	8 8%	44 10% _q

g

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

*** small base; ** very small base (under 30) ineligible for sig testing**

GLA Poll
CATI Fieldwork : July 2015

Absolutes/col percents

Table 10

Q.4 Up to how long do you think a typical tenancy should be offered for?**Base: All respondents**

	Total (z)	Ethnicity					London location	
		White (t)	Mixed (u)	Asian (v)	Black (w)	Chinese /other (x)	Inner London (A)	Outer London (B)
Unweighted base	1003	661	33	115	93	35	389	614
Weighted base	1003	749	20**	110*	96*	9**	386	617
An unlimited period	173 17% _n	122 16%	5 24%	20 18%	22 23%	2 21%	69 18%	103 17%
3 years	301 30%	224 30%	6 28%	35 31%	30 31%	3 31%	127 33%	174 28%
1 year	446 45% _{ho}	333 44%	7 35%	52 47%	41 42%	3 34%	159 41%	287 46%
Don't know	83 8% _{ai}	70 9%	3 14%	4 4%	4 4%	1 14%	30 8%	53 9%

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

*** small base; ** very small base (under 30) ineligible for sig testing**

GLA Poll

CATI Fieldwork : July 2015

Absolutes/col percents

Table 11

Q.5 Private rental prices - Which of the following options best describes your view?**Base: All respondents**

	Gender			Age						Social class				Tenure				Work status		
	Total (z)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted base	1003	490	513	121	176	155	198	150	187	382	229	91	205	301	332	134	236	490	140	337
Weighted base	1003	481	522	128*	228	208	148	118	158	297	287	126*	197	223	375	162*	243	457	99	424
When a tenancy is up for renewal, I think rent increases should be capped at a locally-defined limit	396 39%h	189 39%	207 40%	50 39%	99 43%h	82 39%h	54 37%	57 49%fh	44 28%	136 46%l	122 43%l	43 34%	63 32%	86 38%	152 41%	64 39%	94 39%	192 42%	39 39%	156 37%
When a tenancy is up for renewal, I think rent increases should be made annually and linked directly to the rate of inflation	323 32%	170 35%	153 29%	47 36%	71 31%	53 26%	45 31%	33 28%	70 45%zdefg	85 29%	91 32%	47 37%	77 39%i	74 33%	111 30%	52 32%	86 35%	138 30%	27 27%	154 36%
When a tenancy is up for renewal, I think landlords and tenants should negotiate rent increases freely without limits on the change	246 25%	108 22%	138 26%	27 21%	53 23%	67 32%h	39 27%	26 22%	31 20%	70 23%	63 22%	33 26%	47 24%	48 22%	97 26%	42 26%	58 24%	114 25%	30 30%	93 22%
Don't know	39 4%	14 3%	24 5%	4 3%	5 2%	5 3%	9 6%	2 2%	12 8%zdg	6 2%	11 4%	3 2%	10 5%	15 7%p	15 4%	4 3%	5 2%	13 3%	4 4%	22 5%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

*** small base; ** very small base (under 30) ineligible for sig testing**

GLA Poll
CATI Fieldwork : July 2015

Absolutes/col percents

Table 11

Q.5 Private rental prices - Which of the following options best describes your view?**Base: All respondents**

	Total (z)	Ethnicity					London location	
		White (t)	Mixed (u)	Asian (v)	Black (w)	Chinese /other (x)	Inner London (A)	Outer London (B)
Unweighted base	1003	661	33	115	93	35	389	614
Weighted base	1003	749	20**	110*	96*	9**	386	617
When a tenancy is up for renewal, I think rent increases should be capped at a locally-defined limit	396 39%h	282 38%	11 53%	48 44%	43 45%	3 38%	162 42%	233 38%
When a tenancy is up for renewal, I think rent increases should be made annually and linked directly to the rate of inflation	323 32%	239 32%	9 45%	35 32%	32 33%	3 30%	113 29%	210 34%
When a tenancy is up for renewal, I think landlords and tenants should negotiate rent increases freely without limits on the change	246 25%	191 26%	* 2%	26 23%	21 22%	3 30%	93 24%	153 25%
Don't know	39 4%	36 5%	- -	1 1%	- -	* 3%	17 5%	21 3%

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

*** small base; ** very small base (under 30) ineligible for sig testing**

GLA Poll

CATI Fieldwork : July 2015

Absolutes/col percents

Table 12

Q.6 Which of the following best describes your smartphone ownership and use?**Base: All respondents**

	Gender		Age							Social class				Tenure				Work status		
	Total (z)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted base	1003	490	513	121	176	155	198	150	187	382	229	91	205	301	332	134	236	490	140	337
Weighted base	1003	481	522	128*	228	208	148	118	158	297	287	126*	197	223	375	162*	243	457	99	424
I own a smartphone and regularly use it to access the internet	587 59%ghlm os	269 56%	318 61%	107 84%zefg h	188 83%zefg h	149 71%zefg h	78 52%gh	41 35%h	21 13%	199 67%zkl	196 68%zkl	66 52%l	74 38%	93 42%	265 71%zmo	78 48%	152 62%mo	327 72%zs	68 69%zs	180 43%
I own a smartphone and occasionally use it to access the internet	137 14%	72 15%	66 13%	16 12%	18 8%	25 12%	33 22%zdeh	26 22%zdeh	14 9%	41 14%	33 12%	25 20%	20 10%	24 11%	63 17%	22 14%	29 12%	69 15%	17 17%	48 11%
I own a smartphone but don't use it to access the internet	46 5%cv	22 5%	23 4%	- -	8 3%	5 2%	7 5%c	14 12%zdef	12 8%ce	12 4%	8 3%	7 6%	14 7%	14 6%n	9 3%	14 8%n	9 4%	13 3%	4 4%	25 6%
I don't own a smartphone	233 23%cdei nqr	118 25%	115 22%	5 4%	14 6%	30 14%cd	30 20%cd	37 31%cdef	111 70%zcde fg	45 15%	50 18%	29 23%	88 45%zijk	93 41%znp	38 10%	49 30%n	54 22%n	47 10%	10 10%	170 40%zqr

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B*** small base; ** very small base (under 30) ineligible for sig testing**

GLA Poll
CATI Fieldwork : July 2015

Absolutes/col percents

Table 12

Q.6 Which of the following best describes your smartphone ownership and use?**Base: All respondents**

	Total (z)	Ethnicity					London location	
		White (t)	Mixed (u)	Asian (v)	Black (w)	Chinese /other (x)	Inner London (A)	Outer London (B)
Unweighted base	1003	661	33	115	93	35	389	614
Weighted base	1003	749	20**	110*	96*	9**	386	617
I own a smartphone and regularly use it to access the internet	587 59%ghlm os	413 55%	15 75%	90 82%ztw	54 56%	6 71%	233 60%	354 57%
I own a smartphone and occasionally use it to access the internet	137 14%	100 13%	3 17%	12 11%	17 18%	1 9%	52 14%	85 14%
I own a smartphone but don't use it to access the internet	46 5%cv	35 5%v	- -	- -	9 10%v	* 5%	12 3%	34 6%
I don't own a smartphone	233 23%cddei nqr	202 27%v	2 8%	8 7%	16 17%	1 15%	89 23%	144 23%

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

*** small base; ** very small base (under 30) ineligible for sig testing**

GLA Poll
CATI Fieldwork : July 2015

Absolutes/col percents

Table 13

Q.7a If you want to undertake the following online activities, how do you mostly go about doing them? - Shopping for food and groceries**Base: All respondents**

	Gender		Age							Social class				Tenure				Work status		
	Total (z)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted base	1003	490	513	121	176	155	198	150	187	382	229	91	205	301	332	134	236	490	140	337
Weighted base	1003	481	522	128*	228	208	148	118	158	297	287	126*	197	223	375	162*	243	457	99	424
I don't do this online	607 60% _{iq}	307 64%	300 57%	72 57%	124 54%	113 54%	83 56%	73 62%	133 84% _z fg	154 52% _{cde}	167 58%	82 65%	144 73% _{zij}	151 68% _n	203 54%	107 66%	146 60%	248 54%	62 62%	289 68% _{zq}
On my desktop PC or laptop at home	268 27% _{hl}	127 26%	140 27%	39 30% _h	60 26% _h	59 28% _h	52 35% _{zh}	30 26% _h	22 14%	103 35% _{zkl}	84 29% _l	26 21%	33 17%	55 25%	120 32% _o	29 18%	63 26%	143 31% _s	22 22%	91 21%
On my tablet	84 8% _{ah}	24 5%	60 12% _a	9 7% _h	27 12% _{fh}	27 13% _{fh}	7 5%	11 9% _h	2 1%	30 10%	21 7%	12 10%	10 5%	11 5%	38 10% _m	18 11% _m	18 7%	45 10%	12 12% _s	25 6%
On my smartphone	42 4% _h	20 4%	22 4%	7 6% _h	17 7% _h	9 4% _h	6 4% _h	2 2%	- -	9 3%	13 5%	6 5%	10 5%	5 2%	13 3%	7 5%	16 7% _m	19 4%	3 3%	18 4%
On a PC or laptop in a public building like a library	3 *	3 1%	- -	- -	- -	* *	- -	1 1%	1 1%	1 *	2 1%	- -	- -	1 1%	* *	1 1%	- -	2 *	- -	1 *

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

* small base; ** very small base (under 30) ineligible for sig testing

GLA Poll
CATI Fieldwork : July 2015

Table 13

Q.7a If you want to undertake the following online activities, how do you mostly go about doing them? - Shopping for food and groceries

Base: All respondents

Absolutes/col percents

	Total (z)	Ethnicity					London location	
		White (t)	Mixed (u)	Asian (v)	Black (w)	Chinese /other (x)	Inner London (A)	Outer London (B)
Unweighted base	1003	661	33	115	93	35	389	614
Weighted base	1003	749	20**	110*	96*	9**	386	617
I don't do this online	607 60%iq	453 61%	12 61%	70 64%	57 59%	6 69%	226 58%	381 62%
On my desktop PC or laptop at home	268 27%hl	204 27%	4 18%	23 21%	30 31%	1 15%	115 30%	152 25%
On my tablet	84 8%ah	69 9%	1 5%	7 6%	4 5%	- -	31 8%	53 9%
On my smartphone	42 4%h	20 3%	3 16%	10 9%zt	5 5%	1 16%	13 3%	29 5%
On a PC or laptop in a public building like a library	3 *	3 *	- -	- -	- -	- -	1 *	2 *

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

* small base; ** very small base (under 30) ineligible for sig testing

GLA Poll

CATI Fieldwork : July 2015

Absolutes/col percents

Table 14

Q.7b If you want to undertake the following online activities, how do you mostly go about doing them? - Shopping for products like electricals and clothes etc

Base: All respondents

	Gender			Age						Social class				Tenure				Work status		
	Total (z)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted base	1003	490	513	121	176	155	198	150	187	382	229	91	205	301	332	134	236	490	140	337
Weighted base	1003	481	522	128*	228	208	148	118	158	297	287	126*	197	223	375	162*	243	457	99	424
On my desktop PC or laptop at home	412 41%hkl	227 47%b	185 35%	64 50%h	97 43%h	83 40%h	74 50%zh	48 41%h	39 25%	156 53%zjkl	121 42%kl	34 27%	55 28%	86 39%	182 49%zmop	56 34%	88 36%	203 44%	37 38%	162 38%
I don't do this online	376 37%dfin qr	168 35%	208 40%	34 27%	58 26%	75 36%	41 28%	49 41%cdf	109 69%zcde fg	76 26%	99 34%i	53 42%i	117 60%zijk	104 47%zn	102 27%	68 42%n	103 42%n	126 28%	27 27%	213 50%zqr
On my tablet	132 13%hs	45 9%	87 17%a	15 12%	38 17%h	27 13%h	26 18%h	17 14%h	8 5%	41 14%l	40 14%	21 17%l	15 8%	26 12%	58 16%	21 13%	27 11%	76 17% s	21 21% zs	34 8%
On my smartphone	81 8%ghms	39 8%	42 8%	14 11%gh	34 15%z fgh	22 11%gh	6 4%h	2 2%	1 1%	23 8%	26 9%	18 14%l	9 5%	6 3%	32 9% m	17 11% m	26 11% m	51 11% s	14 14% zs	15 3%
On a PC or laptop in a public building like a library	2 *	2 *	-	-	-	-	-	1 1%	1 *	1 *	1 *	-	-	1 *	-	1 1%	-	1 *	-	1 *

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

* small base; ** very small base (under 30) ineligible for sig testing

GLA Poll

CATI Fieldwork : July 2015

Absolutes/col percents

Table 14

Q.7b If you want to undertake the following online activities, how do you mostly go about doing them? - Shopping for products like electricals and clothes etc

Base: All respondents

	Total (z)	Ethnicity					London location	
		White (t)	Mixed (u)	Asian (v)	Black (w)	Chinese /other (x)	Inner London (A)	Outer London (B)
Unweighted base	1003	661	33	115	93	35	389	614
Weighted base	1003	749	20**	110*	96*	9**	386	617
On my desktop PC or laptop at home	412 41%hkl	310 41%	8 40%	45 41%	39 40%	4 41%	177 46%B	235 38%
I don't do this online	376 37%dfin qr	288 39%	5 24%	37 34%	35 36%	3 31%	143 37%	233 38%
On my tablet	132 13%hs	99 13%	4 20%	16 14%	11 12%	* 4%	44 12%	88 14%
On my smartphone	81 8%ghms	50 7%	3 16%	12 11%	12 12%	2 24%	21 6%	60 10%A
On a PC or laptop in a public building like a library	2 *	2 *	- -	- -	- -	- -	- -	2 *

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

*** small base; ** very small base (under 30) ineligible for sig testing**

GLA Poll

CATI Fieldwork : July 2015

Absolutes/col percents

Table 15

Q.7c If you want to undertake the following online activities, how do you mostly go about doing them? - Looking for information on and buying tickets for travel and leisure etc

Base: All respondents

	Gender			Age						Social class				Tenure				Work status		
	Total (z)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted base	1003	490	513	121	176	155	198	150	187	382	229	91	205	301	332	134	236	490	140	337
Weighted base	1003	481	522	128*	228	208	148	118	158	297	287	126*	197	223	375	162*	243	457	99	424
On my desktop PC or laptop at home	530 53%bhlo	290 60%zb	240 46%	83 65%zdeh	112 49%h	105 51%h	90 61%dh	73 62%dh	58 37%	176 59%kl	166 58%kl	53 42%	76 39%	123 55%o	222 59%o	65 40%	120 49%	249 54%	52 52%	219 52%
I don't do this online	165 16%dfij nq	71 15%	94 18%	13 10%	13 6%	29 14%d	12 8%	11 10%	83 53%zcd efg	23 8%	29 10%	25 20%ij	74 38%zijk	50 23%zn	21 6%	44 27%zn	49 20%n	26 6%	10 10%	126 30%zqr
On my tablet	155 15%h	58 12%	96 18%a	13 10%	41 18%h	36 17%h	26 18%h	25 21%ch	11 7%	50 17%	48 17%	19 15%	24 12%	34 15%	69 19%	20 13%	31 13%	85 19% s	21 21% s	47 11%
On my smartphone	137 14%ghms	56 12%	82 16%	19 15%gh	61 27%zcf gh	37 18%gh	16 11%gh	4 3%	1 1%	46 15%	41 14%	28 22%l	18 9%	11 5%	57 15% m	30 19% m	39 16% m	91 20% zs	16 16% s	26 6%
On a PC or laptop in a public building like a library	15 2%	6 1%	9 2%	- -	2 1%	- -	3 2%	5 4%zce	5 3%e	3 1%	3 1%	2 2%	4 2%	5 2%	5 1%	2 1%	4 2%	5 1%	- -	7 2%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

*** small base; ** very small base (under 30) ineligible for sig testing**

GLA Poll
CATI Fieldwork : July 2015

Absolutes/col percents

Table 15

Q.7c If you want to undertake the following online activities, how do you mostly go about doing them? - Looking for information on and buying tickets for travel and leisure etc

Base: All respondents

	Total (z)	Ethnicity					London location	
		White (t)	Mixed (u)	Asian (v)	Black (w)	Chinese /other (x)	Inner London (A)	Outer London (B)
Unweighted base	1003	661	33	115	93	35	389	614
Weighted base	1003	749	20**	110*	96*	9**	386	617
On my desktop PC or laptop at home	530 53%bhlo	394 53%	10 49%	60 55%	53 55%	5 56%	217 56%	313 51%
I don't do this online	165 16%dfij nq	132 18%	2 11%	11 10%	16 17%	1 9%	60 16%	105 17%
On my tablet	155 15%h	127 17%	4 18%	11 10%	9 9%	* 4%	53 14%	102 16%
On my smartphone	137 14%ghms	83 11%	3 16%	27 25%zt	19 20%	3 31%	50 13%	88 14%
On a PC or laptop in a public building like a library	15 2%	13 2%	1 6%	1 1%	- -	- -	6 2%	10 2%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

*** small base; ** very small base (under 30) ineligible for sig testing**

GLA Poll

CATI Fieldwork : July 2015

Absolutes/col percents

Table 16

Q.7d If you want to undertake the following online activities, how do you mostly go about doing them? - Buying services like energy or insurance

Base: All respondents

	Gender			Age						Social class				Tenure				Work status		
	Total (z)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted base	1003	490	513	121	176	155	198	150	187	382	229	91	205	301	332	134	236	490	140	337
Weighted base	1003	481	522	128*	228	208	148	118	158	297	287	126*	197	223	375	162*	243	457	99	424
On my desktop PC or laptop at home	500 50%hlos	266 55%b	234 45%	61 47%h	131 58%h	109 52%h	89 60%zh	63 53%h	40 26%	190 64%zkl	159 55%l	54 43%l	55 28%	103 46%o	238 63%zmp	40 25%	119 49%o	270 59%zs	55 56%ss	161 38%
I don't do this online	340 34%dfin qr	151 31%	189 36%	46 36%df	47 21%	56 27%	34 23%	37 31%	110 70%zcode fg	57 19%	81 28%i	44 35%i	121 62%zijk	94 42%zn	72 19%	90 56%zmp	84 35%n	84 18%	22 22%	226 53%zqr
On my tablet	107 11%ah	31 7%	75 14%a	10 8%	37 16%h	23 11%h	18 12%h	13 11%h	5 3%	36 12%l	32 11%	15 12%	12 6%	20 9%	46 12%	16 10%	26 11%	63 14%ss	15 15%ss	28 7%
On my smartphone	51 5%hs	30 6%	21 4%	11 8%gh	13 6%h	19 9%gh	6 4%	2 1%	1 1%	13 4%	13 5%	13 10%	7 4%	5 2%	17 5%	15 9%mm	14 6%	37 8%ss	7 7%ss	7 2%
On a PC or laptop in a public building like a library	5 1%	3 1%	2 *	- -	- -	* *	- -	4 3%zdef	1 1%	1 *	2 1%	- -	1 1%	1 1%	2 1%	1 1%	* *	3 1%	- -	2 1%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

*** small base; ** very small base (under 30) ineligible for sig testing**

GLA Poll
CATI Fieldwork : July 2015

Absolutes/col percents

Table 16

Q.7d If you want to undertake the following online activities, how do you mostly go about doing them? - Buying services like energy or insurance

Base: All respondents

	Total (z)	Ethnicity					London location	
		White (t)	Mixed (u)	Asian (v)	Black (w)	Chinese /other (x)	Inner London (A)	Outer London (B)
Unweighted base	1003	661	33	115	93	35	389	614
Weighted base	1003	749	20**	110*	96*	9**	386	617
On my desktop PC or laptop at home	500 50%hlos	368 49%	11 55%	65 59%	42 43%	5 55%	193 50%	307 50%
I don't do this online	340 34%dfin qr	258 34%	3 15%	31 28%	41 42%	2 27%	136 35%	203 33%
On my tablet	107 11%ah	82 11%	3 15%	11 10%	9 9%	* 4%	43 11%	63 10%
On my smartphone	51 5%hs	36 5%	3 15%	4 3%	5 6%	1 14%	12 3%	39 6%
On a PC or laptop in a public building like a library	5 1%	4 1%	- -	- -	- -	- -	* *	5 1%

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

*** small base; ** very small base (under 30) ineligible for sig testing**

GLA Poll

CATI Fieldwork : July 2015

Absolutes/col percents

Table 17

Q.7e If you want to undertake the following online activities, how do you mostly go about doing them? - To keep in touch with people on social network sites like Facebook

Base: All respondents

	Gender		Age							Social class				Tenure				Work status		
	Total (z)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted base	1003	490	513	121	176	155	198	150	187	382	229	91	205	301	332	134	236	490	140	337
Weighted base	1003	481	522	128*	228	208	148	118	158	297	287	126*	197	223	375	162*	243	457	99	424
On my smartphone	425 42% fghl ms	197 41%	228 44%	90 70% zefg h	158 69% zefg h	115 55% zefg h	40 27% gh	11 10%	6 4%	144 49% l	146 51% zl	52 41% l	43 22%	48 22%	184 49% m	66 40% m	127 52% zm	242 53% zs	50 50% s	123 29%
I don't do this online	326 33% cdei nqv	162 34%	164 31%	6 5%	23 10%	44 21% cd	54 37% cde	66 56% zcde f	123 78% zcde fg	75 25%	78 27%	43 34%	99 51% zijk	114 51% znop	82 22%	60 37% n	71 29%	93 20%	24 25%	200 47% zqr
On my desktop PC or laptop at home	163 16%	91 19%	72 14%	27 21% d	26 11%	31 15%	32 22% dh	23 20%	21 13%	43 14%	45 16%	16 12%	39 20%	40 18%	64 17%	30 18%	29 12%	69 15%	10 10%	81 19% r
On my tablet	86 9% s	29 6%	57 11% a	5 4%	19 8%	18 8%	21 14% zch	17 14% ch	6 4%	34 12%	18 6%	16 12%	14 7%	19 8%	45 12% o	8 5%	15 6%	51 11% s	16 16% zs	19 4%
On a PC or laptop in a public building like a library	3 *	2 1%	* *	- -	2 1%	- -	- -	- -	1 1%	- -	- -	1 1%	2 1%	1 *	- -	- -	2 1%	2 *	- -	1 *

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

*** small base; ** very small base (under 30) ineligible for sig testing**

GLA Poll
CATI Fieldwork : July 2015

Absolutes/col percents

Table 17

Q.7e If you want to undertake the following online activities, how do you mostly go about doing them? - To keep in touch with people on social network sites like Facebook

Base: All respondents

	Total (z)	Ethnicity					London location	
		White (t)	Mixed (u)	Asian (v)	Black (w)	Chinese /other (x)	Inner London (A)	Outer London (B)
Unweighted base	1003	661	33	115	93	35	389	614
Weighted base	1003	749	20**	110*	96*	9**	386	617
On my smartphone	425 42% fghl ms	283 38%	13 64%	71 64% zt	48 50%	4 44%	161 42%	264 43%
I don't do this online	326 33% cdei nqv	261 35% v	5 26%	14 13%	36 37% v	3 35%	120 31%	206 33%
On my desktop PC or laptop at home	163 16%	129 17%	2 10%	17 15%	11 11%	2 18%	72 19%	91 15%
On my tablet	86 9% s	74 10%	-	9 8%	3 3%	* 3%	32 8%	54 9%
On a PC or laptop in a public building like a library	3 *	2 *	-	-	-	-	-	3 *

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

*** small base; ** very small base (under 30) ineligible for sig testing**

GLA Poll

CATI Fieldwork : July 2015

Absolutes/col percents

Table 18

Q.7f If you want to undertake the following online activities, how do you mostly go about doing them? - To access public services, like my doctor

Base: All respondents

	Gender			Age						Social class				Tenure				Work status		
	Total (z)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted base	1003	490	513	121	176	155	198	150	187	382	229	91	205	301	332	134	236	490	140	337
Weighted base	1003	481	522	128*	228	208	148	118	158	297	287	126*	197	223	375	162*	243	457	99	424
I don't do this online	614	294	319	57	117	124	90	78	137	147	170	86	156	158	205	112	138	232	66	302
	61%cdiq	61%	61%	45%	51%	60%cd	61%cd	66%cd	87%zcd fg	50%	59%id	68%id	79%zij	71%znp	55%	69%np	57%	51%	67%q	71%zq
On my desktop PC or laptop at home	172	101	71	31	36	33	34	20	15	74	50	14	14	36	81	13	41	95	5	67
	17%hlor	21%b	14%	24%h	16%	16%	23%h	17%	9%	25%zkl	18%l	11%	7%	16%o	22%o	8%	17%o	21%r	5%	16%r
On my smartphone	166	63	103	38	62	41	15	9	2	59	51	19	21	19	65	30	52	99	23	39
	17%fghm s	13%	20%a	29%zfhg	27%zfgh	19%fgh	10%h	8%h	1%	20%l	18%	15%	11%	9%	17%h	19%h	21%h	22%zs	23%h	9%
On my tablet	45	19	26	2	14	11	7	8	3	15	12	7	6	9	20	6	10	25	5	15
	4%	4%	5%	2%	6%	5%	5%	7%h	2%	5%	4%	5%	3%	4%	5%	4%	4%	6%	5%	3%
On a PC or laptop in a public building like a library	6	3	3	-	-	-	3	2	1	2	3	-	1	*	3	-	2	5	-	1
	1%	1%	1%	-	-	-	2%	2%	1%	1%	1%	-	*	*	1%	-	1%	1%	-	*

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

* small base; ** very small base (under 30) ineligible for sig testing

GLA Poll
CATI Fieldwork : July 2015

Absolutes/col percents

Table 18

Q.7f If you want to undertake the following online activities, how do you mostly go about doing them? - To access public services, like my doctor

Base: All respondents

	Total (z)	Ethnicity					London location	
		White (t)	Mixed (u)	Asian (v)	Black (w)	Chinese /other (x)	Inner London (A)	Outer London (B)
Unweighted base	1003	661	33	115	93	35	389	614
Weighted base	1003	749	20**	110*	96*	9**	386	617
I don't do this online	614	473	10	64	52	5	234	380
	61%cdiq	63%	48%	58%	54%	60%	61%	61%
On my desktop PC or laptop at home	172	125	5	18	20	1	76	96
	17%hlor	17%	26%	16%	20%	12%	20%	16%
On my smartphone	166	104	4	28	24	2	60	106
	17%fghm s	14%	21%	25%t	25%t	27%	16%	17%
On my tablet	45	43	1	1	-	-	13	33
	4%	6%v	4%	1%	-	-	3%	5%
On a PC or laptop in a public building like a library	6	4	-	1	1	-	3	3
	1%	1%	-	1%	1%	-	1%	1%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

*** small base; ** very small base (under 30) ineligible for sig testing**

GLA Poll

CATI Fieldwork : July 2015

Absolutes/col percents

Table 19

Q.7g If you want to undertake the following online activities, how do you mostly go about doing them? - To pay my bills**Base: All respondents**

	Gender			Age						Social class				Tenure				Work status		
	Total (z)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted base	1003	490	513	121	176	155	198	150	187	382	229	91	205	301	332	134	236	490	140	337
Weighted base	1003	481	522	128*	228	208	148	118	158	297	287	126*	197	223	375	162*	243	457	99	424
On my desktop PC or laptop at home	405 40%hklos	215 45%b	190 36%	56 44%h	90 39%h	98 47%h	71 48%h	49 41%h	36 23%	155 52%zkl	123 43%kl	36 28%	50 25%	83 37%o	193 52%zmop	39 24%	90 37%o	217 47%zs	40 40%	137 32%
I don't do this online	401 40%dinq	194 40%	208 40%	46 36%	62 27%	64 31%	52 35%	50 43%d	118 75%zcdefg	80 27%	99 34%	64 51%ij	121 61%zij	114 51%znp	105 28%	85 52%zn	98 40%n	117 26%	34 34%	242 57%zqr
On my smartphone	106 11%ghms	40 8%	66 13%	18 14%gh	46 20%zfg	25 12%gh	12 8%h	4 3%	1 *	33 11%	37 13%	15 12%	15 8%	6 3%	44 12% m	23 14% am	33 14% am	72 16% zs	14 14% s	19 5%
On my tablet	85 8%h	28 6%	57 11%a	7 5%	29 13%h	21 10%h	10 7%	14 12%h	4 2%	29 10%	25 9%	12 10%	10 5%	20 9%	33 9%	14 9%	18 8%	46 10%	12 13% s	25 6%
On a PC or laptop in a public building like a library	5 1%	4 1%	1 *	- -	2 1%	* *	2 2%	1 1%	- -	- -	4 1%	- -	2 1%	1 *	* *	1 1%	3 1%	5 1%	- -	- -

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B*** small base; ** very small base (under 30) ineligible for sig testing**

GLA Poll
CATI Fieldwork : July 2015

Absolutes/col percents

Table 19

Q.7g If you want to undertake the following online activities, how do you mostly go about doing them? - To pay my bills

Base: All respondents

	Total (z)	Ethnicity					London location	
		White (t)	Mixed (u)	Asian (v)	Black (w)	Chinese /other (x)	Inner London (A)	Outer London (B)
Unweighted base	1003	661	33	115	93	35	389	614
Weighted base	1003	749	20**	110*	96*	9**	386	617
On my desktop PC or laptop at home	405 40%hklo s	313 42%	10 51%	43 39%	29 30%	3 33%	162 42%	243 39%
I don't do this online	401 40%dinq	291 39%	6 28%	51 46%	44 45%	4 41%	151 39%	251 41%
On my smartphone	106 11%ghms	70 9%	2 11%	13 11%	17 18%t	2 23%	42 11%	64 10%
On my tablet	85 8%h	70 9%	2 8%	4 4%	7 7%	* 4%	30 8%	55 9%
On a PC or laptop in a public building like a library	5 1%	5 1%	* 2%	- -	- -	- -	1 *	4 1%

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

*** small base; ** very small base (under 30) ineligible for sig testing**

GLA Poll

CATI Fieldwork : July 2015

Absolutes/col percents

Table 20

Q.7h If you want to undertake the following online activities, how do you mostly go about doing them? - To look for jobs**Base: All respondents**

	Gender			Age						Social class				Tenure				Work status		
	Total (z)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted base	1003	490	513	121	176	155	198	150	187	382	229	91	205	301	332	134	236	490	140	337
Weighted base	1003	481	522	128*	228	208	148	118	158	297	287	126*	197	223	375	162*	243	457	99	424
On my desktop PC or laptop at home	450	245	205	89	138	98	71	41	8	160	137	48	56	72	206	61	110	243	43	148
	45%ghms	51%b	39%	69%zefgh	61%zefgh	47%h	48%gh	35%h	5%	54%zkl	48%l	38%	28%	32%	55%zmo	38%	45%lm	53%zs	43%	35%
I don't do this online	382	179	203	15	29	59	58	66	147	87	88	55	122	132	96	69	85	107	29	240
	38%cdelnqvw	37%	39%	11%	13%	29%cd	39%cd	56%zcdelf	93%zcdelfg	29%	31%	44%i	62%zijk	59%znop	26%	42%on	35%on	23%	29%	57%zqqr
On my tablet	86	24	62	11	33	21	10	7	2	26	33	11	6	13	38	16	19	51	15	20
	9%ahls	5%	12%a	9%h	15%zfhg	10%h	7%h	6%h	1%	9%l	12%l	9%	3%	6%	10%	10%	8%	11%ss	16%zs	5%
On my smartphone	79	31	48	13	27	27	7	3	2	22	27	12	12	5	33	15	25	52	12	15
	8%ghms	6%	9%	11%gh	12%fgh	13%fgh	5%	2%	1%	7%	10%	9%	6%	2%	9%lm	9%lm	10%lm	11%ss	12%ss	3%
On a PC or laptop in a public building like a library	6	3	3	-	-	2	2	2	-	2	2	-	1	-	1	1	3	5	-	1
	1%	1%	1%	-	-	1%	1%	2%	-	1%	1%	-	1%	-	*	1%	1%	1%	-	*

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B*** small base; ** very small base (under 30) ineligible for sig testing**

GLA Poll
CATI Fieldwork : July 2015

Absolutes/col percents

Table 20

Q.7h If you want to undertake the following online activities, how do you mostly go about doing them? - To look for jobs

Base: All respondents

	Total (z)	Ethnicity					London location	
		White (t)	Mixed (u)	Asian (v)	Black (w)	Chinese /other (x)	Inner London (A)	Outer London (B)
Unweighted base	1003	661	33	115	93	35	389	614
Weighted base	1003	749	20**	110*	96*	9**	386	617
On my desktop PC or laptop at home	450 45%ghlm s	310 41%	11 54%	65 59%zt	52 54%	3 39%	193 50%B	258 42%
I don't do this online	382 38%cddei nqv	320 43%vw	5 23%	25 23%	21 22%	4 43%	143 37%	239 39%
On my tablet	86 9%ahls	68 9%	2 10%	6 5%	10 10%	* 1%	29 8%	57 9%
On my smartphone	79 8%ghms	47 6%	2 11%	15 13%t	12 12%	1 17%	20 5%	59 10%A
On a PC or laptop in a public building like a library	6 1%	4 1%	* 2%	- -	1 1%	- -	1 *	5 1%

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

* small base; ** very small base (under 30) ineligible for sig testing

GLA Poll

CATI Fieldwork : July 2015

Absolutes/col percents

Table 21

Q.7i If you want to undertake the following online activities, how do you mostly go about doing them? - Using apps for things like travel, events, exercise

Base: All respondents

	Gender		Age							Social class				Tenure				Work status		
	Total (z)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted base	1003	490	513	121	176	155	198	150	187	382	229	91	205	301	332	134	236	490	140	337
Weighted base	1003	481	522	128*	228	208	148	118	158	297	287	126*	197	223	375	162*	243	457	99	424
On my smartphone	384	181	203	85	126	95	46	20	10	140	121	50	31	46	177	48	113	225	42	104
	38%ghlm	38%	39%	67%zefg	55%zefg	45%efgh	31%efgh	17%h	6%	47%zkl	42%kl	40%kl	16%	21%	47%zmo	30%	46%mo	49%zs	42%zs	25%
I don't do this online	338	160	178	21	33	50	45	62	121	67	86	43	121	108	85	78	67	97	29	210
	34%cdelnqv	33%	34%	16%	15%	24%	30%cd	52%zcdelfg	77%zcdelfg	23%	30%	34%	61%zijkl	49%znp	23%	48%znp	28%	21%	29%	50%zqr
On my desktop PC or laptop at home	176	98	78	13	37	40	39	23	20	51	52	22	32	43	70	21	42	82	15	75
	18%	20%b	15%	10%	16%	19%	26%zcdh	19%	13%	17%	18%	17%	16%	19%	19%	13%	17%	18%	15%	18%
On my tablet	100	40	60	9	31	22	17	13	5	36	27	12	13	24	42	15	19	52	13	33
	10%h	8%	12%	7%	14%h	11%h	12%h	11%h	3%	12%kl	9%	9%	6%	11%	11%	9%	8%	11%	13%	8%
On a PC or laptop in a public building like a library	5	1	3	-	-	1	2	-	1	3	-	-	-	1	-	1	2	1	-	1
	*	*	1%	-	-	1%	1%	-	1%	1%	-	-	-	1%	-	1%	1%	*	-	*

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

*** small base; ** very small base (under 30) ineligible for sig testing**

GLA Poll
CATI Fieldwork : July 2015

Absolutes/col percents

Table 21

Q.7i If you want to undertake the following online activities, how do you mostly go about doing them? - Using apps for things like travel, events, exercise

Base: All respondents

	Total (z)	Ethnicity					London location	
		White (t)	Mixed (u)	Asian (v)	Black (w)	Chinese /other (x)	Inner London (A)	Outer London (B)
Unweighted base	1003	661	33	115	93	35	389	614
Weighted base	1003	749	20**	110*	96*	9**	386	617
On my smartphone	384 38%ghlm s	266 36%	9 42%	60 55%zt	38 40%	5 60%	140 36%	244 40%
I don't do this online	338 34%cd nqv	277 37%v	4 22%	22 20%	27 28%	2 26%	135 35%	204 33%
On my desktop PC or laptop at home	176 18%	126 17%	5 23%	17 16%	24 25%	1 11%	73 19%	103 17%
On my tablet	100 10%h	77 10%	3 13%	11 10%	6 6%	* 2%	35 9%	65 10%
On a PC or laptop in a public building like a library	5 *	3 *	- -	- -	1 1%	- -	4 1%	1 *

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

*** small base; ** very small base (under 30) ineligible for sig testing**

GLA Poll
CATI Fieldwork : July 2015

Absolutes/col percents

Table 22

Q.7 If you want to undertake the following online activities, how do you mostly go about doing them? - Summary**Base: All respondents**

	On my desktop PC or laptop at home	On my tablet	On my smartphone	On a PC or laptop in a public building like a library	I don't do this online
Unweighted base	1003	1003	1003	1003	1003
Weighted base	1003	1003	1003	1003	1003
Shopping for food and groceries	268 27%	84 8%	42 4%	3 *	607 60%
Shopping for products like electricals and clothes etc	412 41%	132 13%	81 8%	2 *	376 37%
Looking for information on and buying tickets for travel and leisure etc	530 53%	155 15%	137 14%	15 2%	165 16%
Buying services like energy or insurance	500 50%	107 11%	51 5%	5 1%	340 34%
To keep in touch with people on social network sites like Facebook	163 16%	86 9%	425 42%	3 *	326 33%
To access public services, like my doctor	172 17%	45 4%	166 17%	6 1%	614 61%
To pay my bills	405 40%	85 8%	106 11%	5 1%	401 40%
To look for jobs	450 45%	86 9%	79 8%	6 1%	382 38%
Using apps for things like travel, events, exercise	176 18%	100 10%	384 38%	5 *	338 34%

GLA Poll

CATI Fieldwork : July 2015

Absolutes/col percents

Table 23

Q.8 How often do you order shopping online to be delivered?**Base: All respondents**

		Gender			Age						Social class				Tenure				Work status		
		Total (z)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted base		1003	490	513	121	176	155	198	150	187	382	229	91	205	301	332	134	236	490	140	337
Weighted base		1003	481	522	128*	228	208	148	118	158	297	287	126*	197	223	375	162*	243	457	99	424
Daily	(365)	3 *	1 *	2 *	2 2%	1 *	-	-	-	-	1 *	-	-	-	-	1 *	-	2 1%	2 *	-	-
Two to three times a week	(130)	24 2%	8 2%	16 3%	4 3%	7 3%	5 2%	3 2%	4 3%h	* *	8 3%	6 2%	3 3%	3 2%	4 2%	14 4%	2 2%	4 2%	11 2%	3 3%	9 2%
Weekly	(52)	126 13%hl	66 14%	60 11%	12 9%	34 15%h	35 17%h	29 20%zcgh	10 8%	6 4%	50 17%kl	47 16%kl	8 7%	12 6%	24 11%	62 16%o	10 6%	30 12%	70 15% s	13 13%	42 10%
At least every two weeks	(26)	88 9%hs	44 9%	44 8%	19 15%h	23 10%h	20 9%h	11 8%	9 8%	4 3%	36 12%l	27 9%	9 7%	10 5%	13 6%	43 12% m	10 6%	21 9%	58 13% zs	10 10% s	18 4%
At least monthly	(12)	183 18%h	83 17%	101 19%	20 16%	55 24%h	47 23%h	28 19%h	19 16%	13 8%	60 20%	60 21%	21 16%	26 13%	31 14%	86 23% m	27 17%	40 16%	101 22% s	22 22% s	58 14%
Less than monthly	(6)	190 19%hl	85 18%	105 20%	35 27% fh	51 22%h	46 22%h	23 16%h	21 18%h	10 6%	63 21%l	59 20%l	27 22%l	20 10%	32 14%	77 21%	31 19%	50 20%	96 21%	18 18%	67 16%
Never	(0)	385 38% cdei nq	195 41%	190 37%	35 28%	55 24%	56 27%	52 35% d	53 45% cde	123 78% zcde fg	78 26%	87 30%	58 46% ij	123 63% zijk	118 53% znp	89 24%	80 50% zn	97 40% n	116 25%	32 32%	228 54% zqr
Don't know		5 *	* *	4 1%	* *	1 *	- -	1 1%	1 1%	1 *	1 *	1 *	- -	2 1%	1 *	3 1%	1 1%	* *	1 *	1 1%	2 1%
Mean		16.28hl os	15.23	17.26	22.99h	19.86h	18.25h	18.11h	14.06h	4.21	20.77zk l	17.63l	11.97	9.02	12.03	21.25zmo	9.92	16.77	20.23s	17.54s	11.63
Standard deviation		30.63	25.77	34.53	52.76	31.43	24.99	24.85	26.70	12.00	34.54	24.72	23.57	20.97	22.68	31.99	19.94	38.50	34.65	26.45	23.39
Standard error		0.97	1.17	1.53	4.82	2.38	2.01	1.77	2.19	0.88	1.77	1.64	2.47	1.48	1.31	1.76	1.73	2.51	1.57	2.24	1.28

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

* small base; ** very small base (under 30) ineligible for sig testing

GLA Poll
CATI Fieldwork : July 2015

Absolutes/col percents

Table 23

Q.8 How often do you order shopping online to be delivered?**Base: All respondents**

		Ethnicity					London location		
		Total (z)	White (t)	Mixed (u)	Asian (v)	Black (w)	Chinese /other (x)	Inner London (A)	Outer London (B)
Unweighted base		1003	661	33	115	93	35	389	614
Weighted base		1003	749	20**	110*	96*	9**	386	617
Daily	(365)	3*	2*	-	1*	-	-	1*	1*
Two to three times a week	(130)	24 2%	18 2%	1 3%	3 3%	1 1%	1 10%	9 2%	14 2%
Weekly	(52)	126 13%hl	104 14%	1 5%	8 7%	10 10%	1 12%	63 16%B	63 10%
At least every two weeks	(26)	88 9%hs	67 9%	2 12%	10 9%	6 6%	1 7%	33 9%	55 9%
At least monthly	(12)	183 18%h	124 17%	5 24%	28 26%t	21 21%	2 25%	74 19%	109 18%
Less than monthly	(6)	190 19%hl	133 18%	3 16%	26 24%	23 24%	1 17%	71 19%	118 19%
Never	(0)	385 38%cd ei nq	298 40%	8 41%	34 31%	34 36%	3 29%	132 34%	254 41%
Don't know		5 *	3 *	- -	- -	1 2%	- -	2 1%	3 *
Mean		16.28hl os	16.58	12.67	16.12	12.29	25.37	18.75	14.74
Standard deviation		30.63	29.97	23.37	34.48	19.00	41.08	33.24	28.80
Standard error		0.97	1.17	4.07	3.22	1.99	6.94	1.69	1.17

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

*** small base; ** very small base (under 30) ineligible for sig testing**

GLA Poll
CATI Fieldwork : July 2015

Absolutes/col percents

Table 24

Q.9a Which methods do you use to get your shopping online delivered? - Home delivery**Base: All who order shopping online to be delivered**

	Gender			Age						Social class				Tenure				Work status		
	Total (z)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted base	605	292	313	91	134	112	131	84	46	272	153	47	79	152	246	68	139	351	95	141
Weighted base	618	286	331	92*	173	152*	96	64*	34*	219	200	69*	73*	104	285	82*	146*	341	68*	196*
Use most often	363	167	196	56	101	84	57	35	25	131	124	40	36	53	176	49	84	188	41	128
	59%	58%	59%	61%	59%	55%	59%	54%	73%	60%	62%	57%	49%	51%	62%	60%	58%	55%	61%	65%
Use occasionally	209	98	112	26	56	60	34	24	7	74	61	25	27	40	91	28	51	127	18	56
	34%	34%	34%	28%	33%	40%h	35%	37%	21%	34%	31%	37%	37%	38%	32%	35%	35%	37%	26%	29%
Never use	46	22	24	10	15	8	5	6	2	14	15	4	10	11	19	4	11	25	9	12
	7%	8%	7%	11%	9%	5%	6%	9%	6%	6%	7%	6%	14%	11%	7%	5%	8%	7%	13%	6%

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

*** small base; ** very small base (under 30) ineligible for sig testing**

GLA Poll
CATI Fieldwork : July 2015

Absolutes/col percents

Table 24

Q.9a Which methods do you use to get your shopping online delivered? - Home delivery**Base: All who order shopping online to be delivered**

	Ethnicity					London location	
	Total (z)	White (t)	Mixed (u)	Asian (v)	Black (w)	Chinese /other (x)	Inner London (A)
Unweighted base	605	390	23	74	58	24	255
Weighted base	618	451	12**	76*	62*	6**	254
Use most often	363 59%	282 62%vw	10 80%	36 47%	27 43%	2 37%	144 57%
Use occasionally	209 34%	134 30%	2 20%	35 46%t	31 50%zt	4 61%	85 34%
Never use	46 7%	35 8%	-	5 7%	4 7%	* 2%	24 10%

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

*** small base; ** very small base (under 30) ineligible for sig testing**

GLA Poll
CATI Fieldwork : July 2015

Absolutes/col percents

Table 25

Q.9b Which methods do you use to get your shopping online delivered? - Delivery to a neighbour**Base: All who order shopping online to be delivered**

	Gender			Age						Social class				Tenure				Work status		
	Total (z)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted base	605	292	313	91	134	112	131	84	46	272	153	47	79	152	246	68	139	351	95	141
Weighted base	618	286	331	92*	173	152*	96	64*	34*	219	200	69*	73*	104	285	82*	146*	341	68*	196*
Use most often	5 1%	2 1%	3 1%	2 2%	1 *	2 2%	- -	- -	- -	2 1%	* *	2 3%	- -	2 2%	2 1%	- -	1 1%	3 1%	- -	2 1%
Use occasionally	184 30%	91 32%	92 28%	24 26%	48 28%	49 33%	29 30%	18 28%	11 32%	57 26%	59 29%	32 47%zi	20 28%	29 28%	92 32%	25 30%	37 25%	88 26%	24 36%	68 35%
Never use	429 69%k	193 67%	236 71%	67 72%	124 72%	100 66%	67 70%	47 72%	23 68%	161 73%k	141 70%k	35 51%	53 72%k	73 70%	192 67%	57 70%	107 74%	250 73%	43 64%	126 64%

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

*** small base; ** very small base (under 30) ineligible for sig testing**

GLA Poll
CATI Fieldwork : July 2015

Absolutes/col percents

Table 25

Q.9b Which methods do you use to get your shopping online delivered? - Delivery to a neighbour**Base: All who order shopping online to be delivered**

	Ethnicity					London location	
	Total (z)	White (t)	Mixed (u)	Asian (v)	Black (w)	Chinese /other (x)	Inner London (A)
							Outer London (B)
Unweighted base	605	390	23	74	58	24	255
Weighted base	618	451	12**	76*	62*	6**	254
Use most often	5 1%	3 1%	* 3%	- -	1 2%	* 3%	1 *
Use occasionally	184 30%	136 30%	4 36%	24 32%	17 27%	1 18%	68 27%
Never use	429 69%k	313 69%	7 61%	52 68%	45 72%	5 79%	185 73%
							244 67%

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

*** small base; ** very small base (under 30) ineligible for sig testing**

GLA Poll
CATI Fieldwork : July 2015

Absolutes/col percents

Table 26

Q.9c Which methods do you use to get your shopping online delivered? - Delivery to my workplace**Base: All who order shopping online to be delivered**

	Gender			Age						Social class				Tenure				Work status		
	Total (z)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted base	605	292	313	91	134	112	131	84	46	272	153	47	79	152	246	68	139	351	95	141
Weighted base	618	286	331	92*	173	152*	96	64*	34*	219	200	69*	73*	104	285	82*	146*	341	68*	196*
Use most often	40 6% _s	22 8%	18 5%	* *	16 9% _c	13 9% _c	8 8% _c	3 4%	- -	17 8%	15 8%	* *	2 3%	6 5%	22 8%	1 2%	11 7%	36 11% _{zs}	3 5% _s	- -
Use occasionally	120 19% _{sw}	64 22%	56 17%	13 15%	42 24% _h	36 24% _h	18 19%	8 13%	2 7%	49 22%	42 21%	9 13%	8 11%	14 13%	65 23% _{mo}	6 8%	35 24% _o	87 26% _s	10 15%	22 11%
Never use	458 74% _q	201 70%	257 78%	79 85% _{de}	115 67%	102 67%	70 73%	54 83% _{de}	32 93% _{zdef}	153 70%	143 71%	59 86% _i	63 86% _{zij}	85 81% _{np}	198 69%	74 91% _{znp}	101 69%	217 64%	54 80% _q	174 89% _{zq}

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

* small base; ** very small base (under 30) ineligible for sig testing

GLA Poll
CATI Fieldwork : July 2015

Absolutes/col percents

Table 26

Q.9c Which methods do you use to get your shopping online delivered? - Delivery to my workplace**Base: All who order shopping online to be delivered**

	Ethnicity						London location	
	Total (z)	White (t)	Mixed (u)	Asian (v)	Black (w)	Chinese /other (x)	Inner London (A)	Outer London (B)
Unweighted base	605	390	23	74	58	24	255	350
Weighted base	618	451	12**	76*	62*	6**	254	364
Use most often	40 6% _s	34 8%	1 7%	3 4%	1 1%	* 5%	25 10%B	15 4%
Use occasionally	120 19% _{sw}	100 22% _w	2 21%	12 15%	4 6%	* 3%	60 24%	60 17%
Never use	458 74% _q	317 70%	9 73%	61 80%	58 93% _{zt}	6 92%	169 67%	288 79%A

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

*** small base; ** very small base (under 30) ineligible for sig testing**

GLA Poll
CATI Fieldwork : July 2015

Absolutes/col percents

Table 27

Q.9d Which methods do you use to get your shopping online delivered? - Click & Collect in store or from a person**Base: All who order shopping online to be delivered**

	Gender			Age						Social class				Tenure				Work status		
	Total (z)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted base	605	292	313	91	134	112	131	84	46	272	153	47	79	152	246	68	139	351	95	141
Weighted base	618	286	331	92*	173	152*	96	64*	34*	219	200	69*	73*	104	285	82*	146*	341	68*	196*
Use most often	34 5%	11 4%	23 7%	5 5%	8 5%	9 6%	6 6%	5 8%	1 2%	10 4%	12 6%	4 6%	6 8%	5 5%	16 5%	7 9%	5 4%	24 7%	2 3%	8 4%
Use occasionally	304 49%g	130 46%	173 52%	50 54%gh	97 56%gh	72 47%	51 53%gh	21 33%	12 34%	107 49%	102 51%	34 49%	30 42%	49 47%	141 50%	43 52%	71 48%	157 46%	41 60%q	98 50%
Never use	280 45%	145 51%b	135 41%	37 41%	68 39%	71 47%	39 41%	38 59%zcdf	22 64%zcdf	103 47%	86 43%	31 45%	37 50%	50 48%	129 45%	31 38%	70 48%	160 47%	25 37%	90 46%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

*** small base; ** very small base (under 30) ineligible for sig testing**

GLA Poll
CATI Fieldwork : July 2015

Absolutes/col percents

Table 27

Q.9d Which methods do you use to get your shopping online delivered? - Click & Collect in store or from a person

Base: All who order shopping online to be delivered

	Ethnicity						London location	
	Total (z)	White (t)	Mixed (u)	Asian (v)	Black (w)	Chinese /other (x)	Inner London (A)	Outer London (B)
Unweighted base	605	390	23	74	58	24	255	350
Weighted base	618	451	12**	76*	62*	6**	254	364
Use most often	34 5%	25 6%	1 5%	6 7%	2 3%	* 2%	11 4%	23 6%
Use occasionally	304 49%g	218 48%	8 65%	34 45%	34 55%	3 41%	110 43%	194 53%A
Never use	280 45%	208 46%	4 30%	36 48%	26 42%	3 56%	133 52%B	147 41%

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

*** small base; ** very small base (under 30) ineligible for sig testing**

GLA Poll
CATI Fieldwork : July 2015

Table 28 Absolutes/col percents

Q.9e Which methods do you use to get your shopping online delivered? - Click & Collect from a parcel locker

Base: All who order shopping online to be delivered

	Gender			Age						Social class				Tenure				Work status		
	Total (z)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted base	605	292	313	91	134	112	131	84	46	272	153	47	79	152	246	68	139	351	95	141
Weighted base	618	286	331	92*	173	152*	96	64*	34*	219	200	69*	73*	104	285	82*	146*	341	68*	196*
Use most often	*	*	-	-	-	-	*	-	-	*	-	-	-	-	*	-	-	*	-	-
	*	*	-	-	-	-	*	-	-	*	-	-	-	-	*	-	-	*	-	-
Use occasionally	71	38	33	17	28	9	11	5	1	28	18	8	8	7	30	12	23	45	4	19
	11%	13%	10%	19% ^{eh}	16% ^{ee}	6%	11%	8%	4%	13%	9%	11%	12%	6%	10%	15%	16% ^{em}	13%	6%	9%
Never use	546	248	298	75	144	143	85	59	33	190	182	61	65	98	255	70	123	296	64	178
	88%	87%	90%	81%	84%	94% ^{cd}	88%	92%	96% ^{cc}	87%	91%	89%	88%	94% ^{pd}	89%	85%	84%	87%	94%	91% ^{qd}

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

*** small base; ** very small base (under 30) ineligible for sig testing**

GLA Poll
CATI Fieldwork : July 2015

Absolutes/col percents

Table 28

Q.9e Which methods do you use to get your shopping online delivered? - Click & Collect from a parcel locker

Base: All who order shopping online to be delivered

	Ethnicity					London location	
	Total (z)	White (t)	Mixed (u)	Asian (v)	Black (w)	Chinese /other (x)	Inner London (A)
Unweighted base	605	390	23	74	58	24	255
Weighted base	618	451	12**	76*	62*	6**	254
Use most often	*	-	-	*	-	-	*
	*	-	-	1%	-	-	*
Use occasionally	71	52	3	7	8	*	29
	11%	11%	22%	9%	13%	5%	11%
Never use	546	399	9	69	54	6	225
	88%	89%	78%	90%	87%	95%	89%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

*** small base; ** very small base (under 30) ineligible for sig testing**

GLA Poll
CATI Fieldwork : July 2015

Absolutes/col percents

Table 29

Q.9f Which methods do you use to get your shopping online delivered? - Order from one store and collect from a different local store**Base: All who order shopping online to be delivered**

	Gender			Age						Social class				Tenure				Work status		
	Total (z)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted base	605	292	313	91	134	112	131	84	46	272	153	47	79	152	246	68	139	351	95	141
Weighted base	618	286	331	92*	173	152*	96	64*	34*	219	200	69*	73*	104	285	82*	146*	341	68*	196*
Use most often	7 1%	4 1%	3 1%	3 3%	2 1%	- -	1 1%	1 1%	- -	1 *	2 1%	1 1%	3 5%zi	1 1%	3 1%	3 3%	1 *	1 *	3 4%zq	3 1%
Use occasionally	193 31%	93 33%	100 30%	30 32%	59 34%	40 26%	40 42%zeg	16 24%	9 26%	68 31%	64 32%	22 32%	21 29%	35 34%	85 30%	18 22%	55 38%	110 32%	24 36%	52 26%
Never use	418 68%	189 66%	229 69%	60 65%	111 65%	112 74%f	56 58%	48 74%f	25 74%	150 69%	134 67%	46 67%	48 66%	69 66%	198 69%	61 74%	90 62%	230 67%	40 60%	142 72%

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

*** small base; ** very small base (under 30) ineligible for sig testing**

GLA Poll
CATI Fieldwork : July 2015

Table 29

Absolutes/col percents

Q.9f Which methods do you use to get your shopping online delivered? - Order from one store and collect from a different local store

Base: All who order shopping online to be delivered

	Total (z)	Ethnicity					London location	
		White (t)	Mixed (u)	Asian (v)	Black (w)	Chinese /other (x)	Inner London (A)	Outer London (B)
Unweighted base	605	390	23	74	58	24	255	350
Weighted base	618	451	12**	76*	62*	6**	254	364
Use most often	7 1%	5 1%	- -	1 1%	1 2%	* 7%	3 1%	3 1%
Use occasionally	193 31%	139 31%	4 37%	24 32%	19 31%	1 21%	81 32%	112 31%
Never use	418 68%	308 68%	7 63%	51 67%	42 67%	4 72%	170 67%	248 68%

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

*** small base; ** very small base (under 30) ineligible for sig testing**

GLA Poll
CATI Fieldwork : July 2015

Table 30

Absolutes/col percents

Q.9 Which methods do you use to get your shopping online delivered? - Summary

Base: All who order shopping online to be delivered

	Use most often	Use occasionally	Never use
Unweighted base	605	605	605
Weighted base	618	618	618
Home delivery	363 59%	209 34%	46 7%
Delivery to a neighbour	5 1%	184 30%	429 69%
Delivery to my workplace	40 6%	120 19%	458 74%
Click & Collect in store or from a person	34 5%	304 49%	280 45%
Click & Collect from a parcel locker	* *	71 11%	546 88%
Order from one store and collect from a different local store	7 1%	193 31%	418 68%

GLA Poll

CATI Fieldwork : July 2015

Absolutes/col percents

Table 31

Q.10 How often do your deliveries 'fail'? i.e. the delivery is returned or left at post office/depot for collection, or redelivered to you at a later date?**Base: All who order shopping online to be delivered**

	Gender			Age						Social class				Tenure				Work status		
	Total (z)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted base	605	292	313	91	134	112	131	84	46	272	153	47	79	152	246	68	139	351	95	141
Weighted base	618	286	331	92*	173	152*	96	64*	34*	219	200	69*	73*	104	285	82*	146*	341	68*	196*
Every time/very often	(100) 24 4%	12 4%	13 4%	1 1%	9 5%	6 4%	6 7%	1 2%	1 3%	9 4%	9 5%	1 1%	4 6%	2 2%	13 5%	1 1%	8 6%	18 5%	3 5%	3 2%
Quite often	(75) 53 9%	21 7%	31 9%	11 12%	17 10%	10 7%	7 7%	8 12%	* 1%	26 12%	15 7%	4 6%	3 5%	6 6%	28 10%	6 7%	13 9%	36 10%	6 9%	10 5%
Infrequently/occasionally	(25) 367 59%	180 63%	187 57%	51 56%	102 59%	88 58%	62 65%	42 65%	21 62%	136 62%	117 59%	40 58%	38 52%	60 57%	171 60%	53 65%	84 57%	201 59%	41 61%	115 58%
Never	(0) 171 28%	73 26%	98 30%	28 31%	45 26%	49 32%	20 21%	13 20%	10 29%	46 21%	58 29%	24 35%	27 37% ^{ai}	36 34%	71 25%	22 27%	41 28%	86 25%	17 25%	66 34%
Don't know	3 *	1 *	2 1%	* *	- -	- -	- -	* 1%	2 6% ^{zdef}	2 1%	- -	- -	1 1%	1 1%	2 1%	- -	* *	* *	* 1%	2 1%
Mean	25.30	25.37	25.23	24.28	27.15	23.08	28.12	27.46	20.08	28.88 ^k	24.87	19.64	22.43	20.91	27.15 ^m	22.09	26.62	27.89 ^s	26.41	20.45
Standard deviation	24.71	24.00	25.34	23.96	26.31	23.94	26.03	23.46	19.11	25.70	25.10	19.76	26.18	21.74	25.80	19.43	26.74	26.63	25.36	20.57
Standard error	1.01	1.41	1.44	2.53	2.27	2.26	2.27	2.58	2.91	1.57	2.03	2.88	2.98	1.77	1.66	2.36	2.28	1.42	2.62	1.75

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B*** small base; ** very small base (under 30) ineligible for sig testing**

GLA Poll
CATI Fieldwork : July 2015

Absolutes/col percents

Table 31

Q.10 How often do your deliveries 'fail'? i.e. the delivery is returned or left at post office/depot for collection, or redelivered to you at a later date?

Base: All who order shopping online to be delivered

		Ethnicity					London location	
		Total (z)	White (t)	Mixed (u)	Asian (v)	Black (w)	Chinese /other (x)	Inner London (A)
								Outer London (B)
Unweighted base		605	390	23	74	58	24	255
Weighted base		618	451	12**	76*	62*	6**	254
Every time/very often	(100)	24 4%	20 4%	1 6%	2 3%	1 2%	* 1%	7 3%
Quite often	(75)	53 9%	40 9%	* 3%	8 11%	3 4%	1 8%	22 9%
Infrequently/ occasionally	(25)	367 59%	273 60%	8 65%	39 51%	39 63%	4 66%	160 63%
Never	(0)	171 28%	116 26%	3 26%	27 35%	19 31%	2 25%	64 25%
Don't know		3 *	2 *	- -	- -	* 1%	- -	1 *
Mean		25.30	26.33	24.46	24.02	20.37	23.60	24.93
Standard deviation		24.71	25.20	24.94	25.99	19.26	21.88	22.91
Standard error		1.01	1.28	5.20	3.02	2.55	4.47	1.44

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

* small base; ** very small base (under 30) ineligible for sig testing

GLA Poll
CATI Fieldwork : July 2015

Absolutes/col percents

Table 32

Q.11 How has the frequency of your online shopping changed in the past year?**Base: All respondents**

	Gender			Age						Social class				Tenure				Work status		
	Total (z)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted base	1003	490	513	121	176	155	198	150	187	382	229	91	205	301	332	134	236	490	140	337
Weighted base	1003	481	522	128*	228	208	148	118	158	297	287	126*	197	223	375	162*	243	457	99	424
I receive many more deliveries for online shopping	81 8%hkm	38 8%	42 8%	16 12%h	20 9%h	15 7%h	20 13%zh	9 8%h	1 *	28 9%k	29 10%k	1 1%	13 7%	9 4%	44 12%mp	14 8%	14 6%	48 11% _s	10 10% _s	20 5%
I receive slightly more deliveries for online shopping	189 19%hl	84 17%	105 20%	22 17%h	48 21%h	61 29%zcg	29 20%h	19 16%h	10 7%	69 23%l	69 24%l	22 17%	16 8%	41 18%	86 23%o	19 12%	43 18%	84 18%	34 34%zqs	69 16%
I receive about the same number of deliveries for online shopping as last year	358 36%hlos	181 38%	177 34%	45 35%	94 41%h	69 33%	58 39%h	48 41%h	37 23%	125 42%l	106 37%l	49 39%l	46 24%	81 36%o	154 41%o	40 25%	83 34%	202 44%zrs	30 31%	118 28%
I receive slightly fewer deliveries for online shopping	83 8%hm	36 8%	46 9%	13 10%h	35 15%zefgh	15 7%h	11 7%h	7 6%	3 2%	23 8%	26 9%	9 7%	21 11%	6 3%	28 8% _m	20 12% _m	28 11% _m	43 10%	9 9%	30 7%
I receive a lot fewer deliveries for online shopping	62 6%g	28 6%	34 7%	20 16%zdefgh	15 6%	13 6%	7 5%	1 1%	7 4%	13 4%	11 4%	4 3%	20 10%ij	6 3%	17 5%	21 13%zmn	18 7% _m	17 4%	7 7%	33 8%q
I don't shop online at all	228 23%cdfi nqr	113 24%	114 22%	13 10%	17 7%	35 17% _d	22 15% _d	34 29%cd _{ef}	100 64%zcd _{efg}	39 13%	47 16%	42 33%ij	79 40%zij	80 36%znp	44 12%	48 30% _n	55 23% _n	61 13%	9 9%	155 36%zqr
Don't know	2 *	-	2 *	-	-	* 1%	2 1%	-	-	-	-	-	* *	-	-	-	2 1%	-	-	*

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

*** small base; ** very small base (under 30) ineligible for sig testing**

GLA Poll
CATI Fieldwork : July 2015

Absolutes/col percents

Table 32

Q.11 How has the frequency of your online shopping changed in the past year?**Base: All respondents**

	Total (z)	Ethnicity					London location	
		White (t)	Mixed (u)	Asian (v)	Black (w)	Chinese /other (x)	Inner London (A)	Outer London (B)
Unweighted base	1003	661	33	115	93	35	389	614
Weighted base	1003	749	20**	110*	96*	9**	386	617
I receive many more deliveries for online shopping	81 8%hkm	59 8%	1 5%	9 8%	9 10%	1 11%	37 10%	44 7%
I receive slightly more deliveries for online shopping	189 19%hl	135 18%	3 13%	35 32%ztw	12 13%	1 10%	75 20%	114 18%
I receive about the same number of deliveries for online shopping as last year	358 36%hlos	271 36%	8 40%	35 32%	34 35%	5 52%	139 36%	219 36%
I receive slightly fewer deliveries for online shopping	83 8%hm	56 7%	1 7%	9 8%	16 16%zt	* 3%	32 8%	51 8%
I receive a lot fewer deliveries for online shopping	62 6%g	44 6%	4 21%	6 5%	6 7%	* 5%	27 7%	35 6%
I don't shop online at all	228 23%cdfi nqr	182 24%	3 14%	17 16%	19 19%	1 16%	73 19%	155 25%
Don't know	2 *	2 *	- -	- -	- -	* 4%	2 1%	- -

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

*** small base; ** very small base (under 30) ineligible for sig testing**

GLA Poll

CATI Fieldwork : July 2015

Absolutes/col percents

Table 33

Q.12 What factors would most encourage you to make use of Click and Collect services more?**Base: All respondents**

	Gender			Age						Social class				Tenure				Work status		
	Total (z)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted base	1003	490	513	121	176	155	198	150	187	382	229	91	205	301	332	134	236	490	140	337
Weighted base	1003	481	522	128*	228	208	148	118	158	297	287	126*	197	223	375	162*	243	457	99	424
Longer opening hours	252 25%hm	128 27%	124 24%	42 33%gh	75 33%gh	66 32%gh	34 23%h	23 20%h	11 7%	74 25%	84 29%l	33 26%	37 19%	38 17%	102 27%nm	48 30%mo	64 26%mp	137 30%qs	24 24%	86 20%
More collection locations at local shops/non-transport locations	201 20%h	88 18%	114 22%	24 19%	57 25%h	32 15%	40 27%eh	23 20%	20 13%	71 24%l	61 21%	24 19%	28 14%	41 18%	89 24%o	22 14%	50 20%	104 23%qs	30 30%zs	64 15%
A greater number of collection locations in general	192 19%hos	89 18%	104 20%	30 24%h	47 21%h	50 24%h	29 19%h	27 23%h	9 5%	66 22%	68 24%l	16 13%	29 15%	36 16%	89 24%mo	16 10%	50 21%o	105 23%qs	28 28%zs	57 13%
Cheaper delivery	190 19%h	79 16%	112 21%	30 24%h	45 20%	43 21%	33 22%h	17 14%	18 12%	60 20%	54 19%	19 15%	35 18%	32 14%	80 21%nm	31 19%	48 20%	93 20%	18 18%	72 17%
Knowing that my parcels were kept securely	153 15%h	73 15%	80 15%	23 18%h	38 17%	29 14%	22 15%	21 18%h	14 9%	50 17%	38 13%	27 21%	28 14%	27 12%	60 16%	26 16%	40 17%	80 18%	17 17%	55 13%
More collection locations at transport hubs such as Underground stations	147 15%hl	70 14%	78 15%	22 18%h	51 22%zfhg	35 17%h	18 12%h	15 12%h	5 3%	70 23%zjl	32 11%	25 20%l	16 8%	25 11%	63 17%	25 16%	34 14%	89 20%zs	12 12%	46 11%
Ability to track your delivery online	97 10%h	60 13%b	36 7%	22 17%zh	22 10%h	18 9%	18 12%h	11 9%h	5 3%	22 7%	26 9%	21 16%i	18 9%	19 9%	35 9%	23 14%	19 8%	51 11%	11 11%	33 8%
A greater range of goods being available to be collected	96 10%hm	44 9%	52 10%	13 10%	30 13%h	23 11%h	14 9%	10 8%	7 4%	29 10%	35 12%	11 9%	12 6%	9 4%	39 11%nm	18 11%mo	30 12%mp	47 10%	9 9%	34 8%
None of these	226 22%cdnqvw	110 23%	116 22%	8 6%	16 7%	39 19%cd	31 21%cd	34 29%cd	92 58%zcdefg	52 17%	56 20%	28 22%	67 34%zij	80 36%znop	56 15%	36 22%	53 22%	63 14%	17 17%	138 33%zqr
Don't know	41 4%	18 4%	23 4%	3 2%	9 4%	9 4%	3 2%	1 1%	16 10%zcdefg	6 2%	7 3%	3 2%	15 8%zij	11 5%p	11 3%	15 9%znp	3 1%	11 2%	1 1%	28 7%q

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

* small base; ** very small base (under 30) ineligible for sig testing

GLA Poll

CATI Fieldwork : July 2015

Absolutes/col percents

Table 33

Q.12 What factors would most encourage you to make use of Click and Collect services more?**Base: All respondents**

	Total (z)	Ethnicity					London location	
		White (t)	Mixed (u)	Asian (v)	Black (w)	Chinese /other (x)	Inner London (A)	Outer London (B)
Unweighted base	1003	661	33	115	93	35	389	614
Weighted base	1003	749	20**	110*	96*	9**	386	617
Longer opening hours	252 25%hm	175 23%	6 29%	36 32%	29 30%	2 21%	103 27%	148 24%
More collection locations at local shops/non-transport locations	201 20%h	143 19%	2 12%	22 20%	28 29%	2 21%	77 20%	124 20%
A greater number of collection locations in general	192 19%hos	142 19%	4 18%	23 21%	20 21%	2 20%	77 20%	115 19%
Cheaper delivery	190 19%h	126 17%	5 24%	28 25%	27 28%t	2 23%	68 18%	123 20%
Knowing that my parcels were kept securely	153 15%h	109 15%	5 23%	17 16%	19 20%	1 14%	61 16%	92 15%
More collection locations at transport hubs such as Underground stations	147 15%hl	110 15%	3 15%	21 19%	9 10%	1 15%	67 17%	80 13%
Ability to track your delivery online	97 10%h	73 10%	1 7%	11 10%	8 9%	1 16%	32 8%	64 10%
A greater range of goods being available to be collected	96 10%hm	68 9%	1 4%	11 10%	12 13%	1 15%	33 9%	63 10%
None of these	226 22%cdnq vw	198 26%vw	3 17%	9 8%	7 7%	1 14%	82 21%	144 23%
Don't know	41 4%	28 4%	- -	3 3%	10 10%zt	- -	13 3%	28 4%

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

*** small base; ** very small base (under 30) ineligible for sig testing**

GLA Poll

CATI Fieldwork : July 2015

Absolutes/col percents

Table 34

Q.12b Government has less money to fund more London infrastructure projects now. Given this, which of the options below best reflects your view?

Base: All respondents

	Gender			Age						Social class				Tenure				Work status		
	Total (z)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted base	1003	490	513	121	176	155	198	150	187	382	229	91	205	301	332	134	236	490	140	337
Weighted base	1003	481	522	128*	228	208	148	118	158	297	287	126*	197	223	375	162*	243	457	99	424
I would pay a small amount more in tax to pay for more of these infrastructure projects in London	223 22%v	129 27%b	94 18%	32 25%	43 19%	58 28%	28 19%	28 24%	33 21%	82 28%kl	71 25%	21 16%	33 17%	52 23%	87 23%	28 17%	56 23%	91 20%	24 24%	107 25%
In the event of a tax cut by national government at Westminster, I would in principle be willing to give up part of the tax cut if the money was ringfenced to pay for more of these infrastructure projects in London	180 18%chlo s	76 16%	104 20%	12 9%	41 18%	46 22%ch	34 23%ch	27 23%ch	16 10%	70 23%zkl	65 23%l	16 13%	14 7%	38 17%	94 25%zmop	16 10%	32 13%	114 25%zs	17 17%	48 11%
I would pay as I use them (for example a toll on a new road or new bridge, or a higher fare on new public transport	159 16%	80 17%	78 15%	28 22%h	36 16%	27 13%	27 18%	21 17%	19 12%	48 16%	44 15%	28 22%	29 15%	33 15%	67 18%	22 14%	37 15%	83 18%	15 15%	58 14%
I don't think we should undertake any more infrastructure projects if the Government cannot fund them from existing taxes	390 39%in	170 35%	219 42%	49 38%	102 45%f	70 34%	48 33%	39 33%	73 46%efg	83 28%	99 34%	55 44%i	105 53%zij	91 41%n	115 31%	85 53%zn	99 41%n	154 34%	38 38%	183 43%q
Don't know	51 5%	26 5%	25 5%	7 6%	6 2%	7 3%	10 7%	3 3%	17 11%zdeg	14 5%	8 3%	7 6%	15 8%	9 4%	11 3%	11 7%	20 8%n	15 3%	6 6%	28 7%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

*** small base; ** very small base (under 30) ineligible for sig testing**

GLA Poll
CATI Fieldwork : July 2015

Absolutes/col percents

Table 34

Q.12b Government has less money to fund more London infrastructure projects now. Given this, which of the options below best reflects your view?

Base: All respondents

	Total (z)	Ethnicity					London location	
		White (t)	Mixed (u)	Asian (v)	Black (w)	Chinese /other (x)	Inner London (A)	Outer London (B)
Unweighted base	1003	661	33	115	93	35	389	614
Weighted base	1003	749	20**	110*	96*	9**	386	617
I would pay a small amount more in tax to pay for more of these infrastructure projects in London	223 22%v	184 25%v	3 17%	13 12%	18 19%	2 21%	108 28%B	115 19%
In the event of a tax cut by national government at Westminster, I would in principle be willing to give up part of the tax cut if the money was ringfenced to pay for more of these infrastructure projects in London	180 18%chlo s	147 20%	3 16%	14 13%	13 13%	1 6%	53 14%	128 21%A
I would pay as I use them (for example a toll on a new road or new bridge, or a higher fare on new public transport)	159 16%	111 15%	1 5%	24 22%	16 17%	2 18%	57 15%	102 16%
I don't think we should undertake any more infrastructure projects if the Government cannot fund them from existing taxes	390 39%in	268 36%	12 59%	54 49%t	46 47%	4 48%	143 37%	247 40%
Don't know	51 5%	39 5%	* 2%	5 5%	3 3%	1 7%	25 6%	26 4%

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

*** small base; ** very small base (under 30) ineligible for sig testing**

GLA Poll

CATI Fieldwork : July 2015

Absolutes/col percents

Table 35

Q.13 Are you aware that the Government is due to make a decision on where to build a new runway in the South East of England in the autumn?

Base: All respondents

	Gender			Age						Social class				Tenure				Work status		
	Total (z)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted base	1003	490	513	121	176	155	198	150	187	382	229	91	205	301	332	134	236	490	140	337
Weighted base	1003	481	522	128*	228	208	148	118	158	297	287	126*	197	223	375	162*	243	457	99	424
Yes	754	382	372	74	160	149	120	104	136	251	207	96	129	192	309	86	167	366	72	301
	75%clow	79%b	71%	58%	70%	72% ^c	81% ^{cd}	88% ^{zcde}	86% ^{zcde}	85% ^{zjl}	72%	76%	66%	86% ^{zop}	83% ^{zop}	53%	69% ^o	80% ^s	73%	71%
No	237	98	139	53	65	57	25	13	18	41	76	30	66	31	63	69	74	88	26	116
	24%ghim nt	20%	27% ^a	42% ^{zdef} gh	29% ^{fgh}	27% ^{fgh}	17%	11%	11%	14%	26% ⁱ	24% ⁱ	33% ^{zi}	14%	17%	43% ^{zmn}	31% ^{mn}	19%	26%	27% ^q
I thought the decision had already been made	8 1%	1 *	7 1%	* *	1 *	- -	3 2%	* *	3 2%	2 1%	4 1%	- -	2 1%	- -	2 1%	4 2%	2 1%	2 *	1 1%	5 1%
Don't know	4 *	* 1%	4 1%	- -	2 1%	2 1%	* *	- -	* *	3 1%	- -	- -	* *	* *	- -	3 2% ⁿ	1 *	1 *	- -	2 1%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

*** small base; ** very small base (under 30) ineligible for sig testing**

GLA Poll
CATI Fieldwork : July 2015

Table 35

Absolutes/col percents

Q.13 Are you aware that the Government is due to make a decision on where to build a new runway in the South East of England in the autumn?

Base: All respondents

	Total (z)	Ethnicity					London location	
		White (t)	Mixed (u)	Asian (v)	Black (w)	Chinese /other (x)	Inner London (A)	Outer London (B)
Unweighted base	1003	661	33	115	93	35	389	614
Weighted base	1003	749	20**	110*	96*	9**	386	617
Yes	754 75%clow	603 81%zvw	12 58%	72 66%	48 50%	5 55%	279 72%	475 77%
No	237 24%ghim nt	140 19%	8 39%	37 34%zt	44 46%zt	4 45%	101 26%	136 22%
I thought the decision had already been made	8 1%	6 1%	* 2%	* *	1 1%	- -	2 1%	6 1%
Don't know	4 *	- -	- -	* *	3 3%zt	- -	3 1%	1 *

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

*** small base; ** very small base (under 30) ineligible for sig testing**

GLA Poll
CATI Fieldwork : July 2015

Absolutes/col percents

Table 36

Q.14 To what extent do you think that additional runway capacity is needed in the South East of England?**Base: All respondents**

	Gender			Age						Social class				Tenure				Work status		
	Total (z)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted base	1003	490	513	121	176	155	198	150	187	382	229	91	205	301	332	134	236	490	140	337
Weighted base	1003	481	522	128*	228	208	148	118	158	297	287	126*	197	223	375	162*	243	457	99	424
NET: Needed	680 68%	342 71%	339 65%	75 59%	148 65%	157 76% _c	108 73% _c	79 67%	105 66%	206 69%	184 64%	101 80% _{zjl}	122 62%	158 71%	256 68%	98 61%	169 69%	328 72%	64 64%	275 65%
Needed a lot	400 40% _{cor}	217 45% _b	183 35%	28 22%	83 37% _c	84 41% _c	71 48% _c	53 45% _c	77 49% _{zcd}	141 48% _{zj}	97 34%	55 43%	75 38%	106 47% _{zo}	154 41% _o	43 26%	98 40% _o	212 46% _{zrs}	29 29%	152 36%
Needed a little	280 28% _{hi}	125 26%	156 30%	47 37% _{gh}	65 28% _h	73 35% _{gh}	37 25%	26 22%	28 18%	65 22%	87 30% _i	46 37% _i	47 24%	52 23%	102 27%	55 34% _m	71 29%	115 25%	35 35% _q	123 29%
Not needed at all	218 22% _k	97 20%	121 23%	32 25%	55 24%	34 16%	31 21%	30 26%	33 21%	61 20%	73 25% _k	15 12%	55 28% _k	42 19%	87 23%	48 29% _{mp}	42 17%	94 21%	28 28%	95 22%
Don't know	104 10%	43 9%	61 12%	20 16% _f	25 11%	17 8%	9 6%	8 7%	20 13% _f	30 10%	30 11%	10 8%	20 10%	24 11%	31 8%	16 10%	33 13%	35 8%	7 7%	54 13% _q

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

*** small base; ** very small base (under 30) ineligible for sig testing**

GLA Poll
CATI Fieldwork : July 2015

Absolutes/col percents

Table 36

Q.14 To what extent do you think that additional runway capacity is needed in the South East of England?**Base: All respondents**

	Total (z)	Ethnicity				London location	
		White (t)	Mixed (u)	Asian (v)	Black (w)	Chinese /other (x)	Inner London (A)
Unweighted base	1003	661	33	115	93	35	389
Weighted base	1003	749	20**	110*	96*	9**	386
NET: Needed	680	519	12	76	57	5	250
	68%	69%	58%	69%	59%	60%	65%
Needed a lot	400	319	5	38	26	3	144
	40%cor	43%w	26%	35%	27%	35%	37%
Needed a little	280	200	7	38	30	2	106
	28%hi	27%	33%	34%	31%	26%	27%
Not needed at all	218	167	5	23	18	2	89
	22%k	22%	25%	21%	19%	25%	23%
Don't know	104	63	3	11	22	1	47
	10%	8%	17%	10%	22%ztv	15%	12%

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

*** small base; ** very small base (under 30) ineligible for sig testing**

GLA Poll

CATI Fieldwork : July 2015

Absolutes/col percents

Table 37

Q.15 Which, if any, of the following issues do you think are the most important things that the Government should be considering when deciding where to build new runways?

Base: All respondents

	Gender			Age						Social class				Tenure				Work status		
	Total (z)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted base	1003	490	513	121	176	155	198	150	187	382	229	91	205	301	332	134	236	490	140	337
Weighted base	1003	481	522	128*	228	208	148	118	158	297	287	126*	197	223	375	162*	243	457	99	424
Minimising harm to the environment	854 85%lo	399 83%	455 87%	103 81%	196 86%	186 89%	127 86%	100 85%	129 82%	252 85%	257 90%l	109 86%	155 79%	189 85%	335 89%o	125 77%	205 84%	392 86%	90 91%	354 84%
Ensuring value for money for the tax payer	796 79%o	380 79%	416 80%	95 74%	192 84%g	170 82%	118 80%	88 74%	124 78%	245 83%	228 80%	99 78%	147 75%	181 81%o	312 83%o	114 70%	190 78%	372 81%	80 80%	326 77%
Minimising the number of people exposed to aircraft noise	787 78%	358 74%	429 82%a	90 70%	177 78%	173 83%c	119 81%	98 83%c	117 74%	236 79%	233 81%	93 73%	149 76%	176 79%	319 85%zop	114 70%	178 73%	364 80%	81 82%	324 76%
Bringing economic benefits to Londoners	757 76%o	371 77%	386 74%	92 72%	181 79%	169 81%g	111 75%	82 70%	113 71%	227 76%	228 79%l	100 79%	136 69%	168 75%o	297 79%o	103 64%	189 78%o	363 80% _s	76 77%	304 72%
Minimising delays at airports	727 73%	354 74%	373 71%	88 69%	172 76%	153 73%	109 74%	81 69%	115 73%	204 69%	222 77%i	95 75%	136 69%	173 78%o	266 71%	108 67%	180 74%	328 72%	75 75%	308 73%
Having flights to more places from London	604 60%	293 61%	311 60%	84 66%g	166 73%zefg h	120 58%	84 57%	60 51%	87 55%	174 59%	163 57%	92 72%zij	117 59%	136 61%	209 56%	104 64%	156 64%	281 62%	51 51%	258 61%
None of these	18 2%	4 1%	14 3%	2 2%	2 1%	5 2%	* *	4 3%	4 3%	4 1%	3 1%	2 1%	6 3%	2 1%	3 1%	8 5%zmn	4 2%	3 1%	1 1%	12 3% _q

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

*** small base; ** very small base (under 30) ineligible for sig testing**

GLA Poll
CATI Fieldwork : July 2015

Absolutes/col percents

Table 37

Q.15 Which, if any, of the following issues do you think are the most important things that the Government should be considering when deciding where to build new runways?

Base: All respondents

	Total (z)	Ethnicity					London location	
		White (t)	Mixed (u)	Asian (v)	Black (w)	Chinese /other (x)	Inner London (A)	Outer London (B)
Unweighted base	1003	661	33	115	93	35	389	614
Weighted base	1003	749	20**	110*	96*	9**	386	617
Minimising harm to the environment	854 85%lo	642 86%	17 87%	95 86%	82 85%	7 80%	321 83%	533 86%
Ensuring value for money for the tax payer	796 79%o	592 79%	19 92%	94 85%	73 76%	6 72%	295 76%	502 81%
Minimising the number of people exposed to aircraft noise	787 78%	596 80%	17 85%	90 81%	67 69%	6 72%	292 76%	495 80%
Bringing economic benefits to Londoners	757 76%o	559 75%	16 81%	92 83%	73 75%	7 82%	284 74%	474 77%
Minimising delays at airports	727 73%	546 73%	16 78%	81 73%	68 70%	7 78%	258 67%	469 76%A
Having flights to more places from London	604 60%	430 57%	16 77%	81 73%zt	63 65%	6 72%	225 58%	379 61%
None of these	18 2%	11 2%	- -	2 2%	2 2%	- -	8 2%	10 2%

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

*** small base; ** very small base (under 30) ineligible for sig testing**

GLA Poll
CATI Fieldwork : July 2015

Absolutes/col percents

Table 38

Q.16 To what extent is your daily life affected by aircraft noise (excluding helicopters)?**Base: All respondents**

	Gender			Age						Social class				Tenure				Work status		
	Total (z)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted base	1003	490	513	121	176	155	198	150	187	382	229	91	205	301	332	134	236	490	140	337
Weighted base	1003	481	522	128*	228	208	148	118	158	297	287	126*	197	223	375	162*	243	457	99	424
Not at all	333 33%	140 29%	192 37% ^a	55 43% ^h	74 33%	64 31%	49 33%	38 32%	43 27%	101 34%	83 29%	39 30%	75 38%	73 33%	113 30%	73 45% ^z mnp	74 31%	151 33%	30 30%	145 34%
I hear aircraft noise regularly, but I have got used to it and it doesn't affect my daily life	316 31%	159 33%	156 30%	40 31%	72 32%	58 28%	46 31%	38 33%	60 38%	81 27%	90 31%	45 35%	64 32%	70 31%	124 33%	48 29%	73 30%	139 30%	33 33%	136 32%
I barely notice planes	285 28% ^c	148 31%	136 26%	24 18%	73 32% ^c	65 31% ^c	44 30%	28 23%	46 29%	85 29%	99 34% ^l	33 26%	47 24%	60 27%	117 31%	34 21%	73 30%	144 32%	27 28%	105 25%
Significantly, i.e. they can interrupt my conversations or my enjoyment of the outdoors	36 4%	20 4%	16 3%	5 4%	2 1%	10 5%	6 4%	5 4%	8 5% ^d	20 7% ^z l	9 3%	2 2%	1 1%	9 4% ^o	13 3%	- -	14 6% ^o	15 3%	4 4%	17 4%
Very significantly, i.e. they interrupt my sleep and have a hugely disruptive impact on my daily life	34 3%	14 3%	20 4%	4 3%	6 3%	11 5% ^h	3 2%	9 8% ^z dfh	1 1%	9 3%	7 2%	8 6%	10 5%	11 5%	8 2%	8 5%	8 3%	8 2%	5 5%	21 5% ^q

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

*** small base; ** very small base (under 30) ineligible for sig testing**

GLA Poll
CATI Fieldwork : July 2015

Absolutes/col percents

Table 38

Q.16 To what extent is your daily life affected by aircraft noise (excluding helicopters)?**Base: All respondents**

	Total (z)	Ethnicity					London location	
		White (t)	Mixed (u)	Asian (v)	Black (w)	Chinese /other (x)	Inner London (A)	Outer London (B)
Unweighted base	1003	661	33	115	93	35	389	614
Weighted base	1003	749	20**	110*	96*	9**	386	617
Not at all	333 33%	232 31%	8 41%	40 36%	42 44%t	4 41%	116 30%	217 35%
I hear aircraft noise regularly, but I have got used to it and it doesn't affect my daily life	316 31%	253 34%v	6 31%	25 23%	24 25%	2 20%	133 34%	183 30%
I barely notice planes	285 28%c	210 28%	6 28%	34 31%	29 30%	3 31%	105 27%	180 29%
Significantly, i.e. they can interrupt my conversations or my enjoyment of the outdoors	36 4%	29 4%	* 1%	4 4%	1 1%	* 4%	18 5%	18 3%
Very significantly, i.e. they interrupt my sleep and have a hugely disruptive impact on my daily life	34 3%	26 3%	- -	8 7%w	* *	* 4%	14 4%	20 3%

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

*** small base; ** very small base (under 30) ineligible for sig testing**

GLA Poll
CATI Fieldwork : July 2015

Absolutes/col percents

Table 39
Gender
Base: All respondents

	Gender		Age							Social class				Tenure				Work status		
	Total (z)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted base	1003	490	513	121	176	155	198	150	187	382	229	91	205	301	332	134	236	490	140	337
Weighted base	1003	481	522	128*	228	208	148	118	158	297	287	126*	197	223	375	162*	243	457	99	424
Male	481	481	-	77	116	86	64	60	71	147	123	76	82	113	161	66	142	259	29	185
	48%br	100%zb	-	60%zefh	51%	41%	43%	51%	45%	49%	43%	60%jl	42%	51%	43%	40%	58%zno	57%zrs	29%	44%r
Female	522	-	522	51	112	122	84	58	87	150	164	50	114	110	214	97	101	198	71	239
	52%acpq	-	100%za	40%	49%	59%c	57%c	49%	55%c	51%	57%k	40%	58%k	49%	57%p	60%p	42%	43%	71%zqs	56%q

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

* small base; ** very small base (under 30) ineligible for sig testing

GLA Poll
CATI Fieldwork : July 2015

Table 39
Gender
Base: All respondents

Absolutes/col percents

	Total (z)	Ethnicity					London location	
		White (t)	Mixed (u)	Asian (v)	Black (w)	Chinese /other (x)	Inner London (A)	Outer London (B)
Unweighted base	1003	661	33	115	93	35	389	614
Weighted base	1003	749	20**	110*	96*	9**	386	617
Male	481 48%br	363 48%	9 47%	60 54%w	36 38%	4 42%	181 47%	300 49%
Female	522 52%acpq	386 52%	11 53%	50 46%	60 62%v	5 58%	205 53%	317 51%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

*** small base; ** very small base (under 30) ineligible for sig testing**

GLA Poll

CATI Fieldwork : July 2015

Absolutes/col percents

Table 40
Age
Base: All respondents

	Gender			Age						Social class				Tenure				Work status		
	Total (z)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted base	1003	490	513	121	176	155	198	150	187	382	229	91	205	301	332	134	236	490	140	337
Weighted base	1003	481	522	128*	228	208	148	118	158	297	287	126*	197	223	375	162*	243	457	99	424
18-24	128 13%defg him	77 16%b	51 10%	128 100%zdefg h	-	-	-	-	-	22 7%	38 13%i	24 19%i	19 10%	14 6%	32 8%	32 20%mn	50 20%zmn	46 10%	9 9%	69 16%q
25-34	228 23%cefg hmst	116 24%	112 21%	-	228 100%zcefg h	-	-	-	-	87 29%zkl	66 23%	22 17%	32 16%	23 10%	99 27%m	32 20%m	73 30%zm	144 31%zs	24 24%s	55 13%
35-44	208 21%cdfg hlms	86 18%	122 23%	-	-	208 100%zcdfg h	-	-	-	67 23%l	68 24%l	37 29%l	22 11%	22 10%	109 29%zmp	34 21%m	43 18%m	122 27%zs	24 25%s	57 13%
45-54	148 15%cddeg hps	64 13%	84 16%	-	-	-	148 100%zcdeg h	-	-	46 16%	51 18%	15 12%	22 11%	28 13%	82 22%zmop	18 11%	20 8%	90 20%zs	24 24%zs	30 7%
55-64	118 12%cddef h	60 12%	58 11%	-	-	-	-	118 100%zcddef h	-	37 12%	27 9%	12 10%	34 17%j	40 18%znp	40 11%	21 13%	16 7%	47 10%	11 11%	57 13%
65+	158 16%cddef gnqrww	71 15%	87 17%	-	-	-	-	-	158 100%zcdefg	34 12%	33 11%	16 13%	63 32%zijk	88 40%znop	12 3%	24 15%n	34 14%n	4 1%	5 5%q	148 35%zqr
Refused	16 2%	8 2%	8 2%	-	-	-	-	-	-	4 1%	4 1%	-	5 3%	8 3%no	1 *	-	7 3%n	4 1%	3 3%	9 2%

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

* small base; ** very small base (under 30) ineligible for sig testing

GLA Poll
CATI Fieldwork : July 2015

Absolutes/col percents

Table 40
Age
Base: All respondents

	Total (z)	Ethnicity					London location	
		White (t)	Mixed (u)	Asian (v)	Black (w)	Chinese /other (x)	Inner London (A)	Outer London (B)
Unweighted base	1003	661	33	115	93	35	389	614
Weighted base	1003	749	20**	110*	96*	9**	386	617
18-24	128 13%defg him	83 11%	3 16%	20 19%t	18 19%	1 16%	52 13%	76 12%
25-34	228 23%cefg hmst	128 17%	9 45%	52 47%zt	33 35%zt	3 31%	89 23%	139 22%
35-44	208 21%cdfg hlms	160 21%	4 19%	19 17%	18 18%	3 34%	84 22%	124 20%
45-54	148 15%cddeg hps	121 16%v	3 13%	9 8%	12 13%	1 6%	55 14%	92 15%
55-64	118 12%cddef h	103 14%v	1 4%	5 5%	6 6%	1 9%	50 13%	68 11%
65+	158 16%cddef gnqrww	148 20%vw	* 2%	4 3%	4 4%	- -	52 13%	106 17%
Refused	16 2%	6 1%	- -	1 1%	5 5%t	* 5%	4 1%	12 2%

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

*** small base; ** very small base (under 30) ineligible for sig testing**

GLA Poll

CATI Fieldwork : July 2015

Absolutes/col percents

Table 41
Tenure
Base: All respondents

	Gender			Age						Social class				Tenure				Work status		
	Total (z)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted base	1003	490	513	121	176	155	198	150	187	382	229	91	205	301	332	134	236	490	140	337
Weighted base	1003	481	522	128*	228	208	148	118	158	297	287	126*	197	223	375	162*	243	457	99	424
Owned outright (without mortgage)	223 22% cden opqw	113 23%	110 21%	14 11%	23 10%	22 10%	28 19% de	40 34% zcde f	88 56% zcde fg	67 23%	58 20%	29 23%	53 27%	223 100% znop	-	-	-	58 13%	18 18%	145 34% zqr
Owned with a mortgage or loan	375 37% chkl mopswA	161 33%	214 41% a	32 25% h	99 44% ch	109 52% zcgh	82 55% zcgh	40 34% h	12 7%	155 52% zkl	130 45% kl	31 25%	30 15%	-	375 100% zmop	-	-	246 54% zs	43 44% s	81 19%
Rented from the council	162 16% imnp q	66 14%	97 19%	32 25% zdf	32 14%	34 16%	18 12%	21 18%	24 15%	19 6%	35 12% i	30 24% ij	64 33% zij	-	-	162 100% zmp	-	39 8%	21 21% q	102 24% zq
Rented from someone else	189 19% fgmn o	108 22% b	81 16%	42 33% zefg h	59 26% fgh	36 17% f	11 8%	13 11%	25 16% f	48 16%	54 19%	29 23%	41 21%	-	-	-	189 78% zmno	95 21%	14 14%	78 18%
Rent free	18 2% mn	12 3%	6 1%	2 2%	10 4% g	2 1%	1 1%	-	2 1%	2 1%	9 3%	5 4%	2 1%	-	-	-	18 8% zmno	8 2%	1 1%	10 2%
Refused	36 4% imn	22 5%	14 3%	6 5%	4 2%	5 2%	7 5%	4 3%	7 4%	6 2%	1 *	3 2%	6 3%	-	-	-	36 15% zmno	11 2%	2 2%	9 2%

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

* small base; ** very small base (under 30) ineligible for sig testing

GLA Poll
CATI Fieldwork : July 2015

Absolutes/col percents

Table 41
Tenure
Base: All respondents

	Total (z)	Ethnicity					London location	
		White (t)	Mixed (u)	Asian (v)	Black (w)	Chinese /other (x)	Inner London (A)	Outer London (B)
Unweighted base	1003	661	33	115	93	35	389	614
Weighted base	1003	749	20**	110*	96*	9**	386	617
Owned outright (without mortgage)	223 22%cden opqw	190 25%w	2 9%	18 16%	10 11%	1 6%	74 19%	149 24%
Owned with a mortgage or loan	375 37%chkl mopswA	282 38%w	9 47%	55 50%ztw	22 22%	3 30%	110 28%	265 43%A
Rented from the council	162 16%imnp q	98 13%	4 18%	12 11%	43 45%ztv	4 41%	81 21%B	81 13%
Rented from someone else	189 19%fgmn o	146 19%	5 27%	19 18%	16 17%	1 17%	97 25%zB	92 15%
Rent free	18 2%mn	10 1%	-	5 5%t	3 3%	-	11 3%	8 1%
Refused	36 4%jmn	22 3%	-	-	2 2%	* 6%	14 4%	22 4%

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

*** small base; ** very small base (under 30) ineligible for sig testing**

GLA Poll

CATI Fieldwork : July 2015

Absolutes/col percents

Table 42
Working Status
Base: All respondents

	Gender			Age						Social class				Tenure				Work status		
	Total (z)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted base	1003	490	513	121	176	155	198	150	187	382	229	91	205	301	332	134	236	490	140	337
Weighted base	1003	481	522	128*	228	208	148	118	158	297	287	126*	197	223	375	162*	243	457	99	424
Working full time (30+ hrs a week)	457 46%bhlms	259 54%zb	198 38%	46 36%h	144 63%zcgh	122 59%zcgh	90 61%zcgh	47 40%h	4 3%	193 65%zjkl	140 49%l	59 47%l	24 12%	58 26%	246 66%zmop	39 24%	114 47%mo	457 100%zrs	-	-
Working part time (8-29 hrs a week)	99 10%ahqs	29 6%	71 14%a	9 7%	24 10%h	24 12%h	24 16%zch	11 10%h	5 3%	35 12%l	37 13%l	16 12%	10 5%	18 8%	43 12%	21 13%	16 7%	-	99 100%zqs	-
Not working but seeking work or temporarily unemployed/sick	80 8%hiqr	33 7%	46 9%	13 10%h	15 6%h	34 16%zdfgh	12 8%h	7 6%h	-	4 1%	28 10%i	15 12%i	30 15%zi	10 5%	27 7%	30 19%zmpn	13 5%	-	-	80 19%zqr
Not working/Not seeking work-EXCLUDING RETIRED/STUDENT	51 5%ahqr	10 2%	41 8%a	2 2%	10 4%h	18 9%ch	11 8%ch	10 9%ch	-	9 3%	9 3%	1 1%	29 15%zijk	10 5%	17 4%	11 7%	13 5%	-	-	51 12%zqr
Retired	209 21%cdelfjnqr	92 19%	117 22%	2 1%	5 2%	4 2%	6 4%	39 33%zcdef	148 94%zcdefg	44 15%	38 13%	20 16%	91 46%zijk	110 49%znop	20 5%	39 24%n	40 16%n	-	-	209 49%zqr
Student	84 8%efghinqr	49 10%	35 7%	52 41%zdefgh	26 11%efgh	-	1 1%	1 1%	-	13 4%	31 11%il	15 12%il	8 4%	14 6%	17 5%	21 13%n	32 13%mn	-	-	84 20%zqr
Refused	23 2%iqr	9 2%	14 3%	3 3%	5 2%	5 2%	4 3%	2 2%	1 1%	-	3 1%	-	3 2%l	2 1%	4 1%	1 *	16 7%zmno	-	-	-

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

*** small base; ** very small base (under 30) ineligible for sig testing**

GLA Poll
CATI Fieldwork : July 2015

Absolutes/col percents

Table 42
Working Status
Base: All respondents

	Total (z)	Ethnicity					London location	
		White (t)	Mixed (u)	Asian (v)	Black (w)	Chinese /other (x)	Inner London (A)	Outer London (B)
Unweighted base	1003	661	33	115	93	35	389	614
Weighted base	1003	749	20**	110*	96*	9**	386	617
Working full time (30+ hrs a week)	457 46% bhlms	348 46% ahqms	10 48% uqms	56 51% vqms	35 36% wqms	4 41% xqms	184 48% Aqms	273 44% Bqms
Working part time (8-29 hrs a week)	99 10% ahqs	69 9% ahqs	2 12% uqs	14 13% vqs	12 13% wqs	1 11% xqs	41 11% Aqs	59 10% Bqs
Not working but seeking work or temporarily unemployed/sick	80 8% hiqr	52 7% hiqr	3 14% uqr	14 13% vqr	10 10% wqr	1 15% xqr	38 10% Aqr	42 7% Bqr
Not working/Not seeking work-EXCLUDING RETIRED/STUDENT	51 5% ahqr	41 5% ahqr	* 2% uqr	2 2% vqr	6 6% wqr	1 7% xqr	17 4% Aqr	35 6% Bqr
Retired	209 21% cdef ijnqr	191 26% vw ijnqr	* 2% uqr	4 4% vqr	12 13% wqr	* 5% xqr	67 17% Aqr	142 23% Bqr
Student	84 8% efghi nqr	39 5% efghi nqr	4 21% uqr	20 18% vqr	19 19% wqr	1 16% xqr	33 9% Aqr	50 8% Bqr
Refused	23 2% iqs	9 1% iqs	- - uqr	- - vqr	3 3% wqr	* 5% xqr	7 2% Aqr	16 3% Bqr

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

*** small base; ** very small base (under 30) ineligible for sig testing**

GLA Poll

CATI Fieldwork : July 2015

Absolutes/col percents

Table 43
Social Grade
Base: All respondents

	Gender		Age							Social class				Tenure				Work status		
	Total (z)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted base	1003	490	513	121	176	155	198	150	187	382	229	91	205	301	332	134	236	490	140	337
Weighted base	1003	481	522	128*	228	208	148	118	158	297	287	126*	197	223	375	162*	243	457	99	424
A	105 10%jkl	52 11%	53 10%	8 6%	25 11%	26 13%	19 13%	13 11%	13 8%	105 35%zjkl	-	-	-	25 11%	54 14%op	8 5%	18 7%	68 15%zs	13 13%r	25 6%
B	192 19%jklo s	95 20%	97 19%	14 11%	62 27%zch	41 20%	27 18%	24 21%	22 14%	192 65%zjkl	-	-	-	42 19%o	100 27%zmop	11 7%	39 16%o	125 27%zs	21 22%r	45 11%
C1	287 29%ikl	123 26%	164 31%	38 29%	66 29%	68 33%h	51 35%gh	27 23%	33 21%	-	287 100%zikl	-	-	58 26%	130 35%mo	35 21%	64 26%	140 31%	37 37%r	107 25%
C2	126 13%ijl	76 16%b	50 10%	24 19%	22 10%	37 18%	15 10%	12 10%	16 10%	-	-	126 100%zijl	-	29 13%	31 8%	30 18%o	37 15%o	59 13%	16 16%	51 12%
D	42 4%ij	27 6%	15 3%	7 6%	12 5%	6 3%	3 2%	3 3%	8 5%	-	-	-	42 21%zijk	11 5%	10 3%	11 7%	9 4%	17 4%	8 8%	16 4%
E	155 15%deij knqr	55 12%	99 19%a	12 9%	19 8%	16 8%	19 13%	30 26%zcde f	56 35%zdef	-	-	-	155 79%zijk	42 19%o	19 5%	53 33%zmnp	40 16%o	7 2%	2 2%	143 34%zqr
Refused	96 10%ijkl r	53 11%	43 8%	25 20%zdefg h	21 9%	14 7%	13 9%	8 7%	12 7%	-	-	-	-	16 7%	29 8%	14 9%	37 15%zmn	41 9%r	2 2%	37 9%r

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

* small base; ** very small base (under 30) ineligible for sig testing

GLA Poll
CATI Fieldwork : July 2015

Table 43
Social Grade
Base: All respondents

Absolutes/col percents

	Total (z)	Ethnicity					London location	
		White (t)	Mixed (u)	Asian (v)	Black (w)	Chinese /other (x)	Inner London (A)	Outer London (B)
Unweighted base	1003	661	33	115	93	35	389	614
Weighted base	1003	749	20**	110*	96*	9**	386	617
A	105 10%jkls	84 11%	2 12%	11 10%	6 7%	* 5%	36 9%	69 11%
B	192 19%jklo s	149 20%	3 15%	25 23%	13 14%	1 10%	91 24%B	100 16%
C1	287 29%ikl	212 28%	9 45%	29 26%	32 34%	3 40%	113 29%	174 28%
C2	126 13%ijl	91 12%	2 11%	21 19%	9 9%	1 17%	32 8%	94 15%A
D	42 4%ij	24 3%	2 8%	6 5%	10 11%zt	* 1%	15 4%	27 4%
E	155 15%deij knqr	125 17%	2 8%	12 11%	13 13%	1 12%	63 16%	92 15%
Refused	96 10%ijklr	65 9%	* 2%	6 6%	13 13%	1 16%	34 9%	62 10%

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

*** small base; ** very small base (under 30) ineligible for sig testing**

GLA Poll

CATI Fieldwork : July 2015

Absolutes/col percents

Table 44
Marital Status
Base: All respondents

	Gender		Age							Social class				Tenure				Work status		
	Total (z)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted base	1003	490	513	121	176	155	198	150	187	382	229	91	205	301	332	134	236	490	140	337
Weighted base	1003	481	522	128*	228	208	148	118	158	297	287	126*	197	223	375	162*	243	457	99	424
Single	399 40%efgh inr	192 40%	207 40%	113 89%zdef gh	116 51%zefg h	59 28%	39 26%	28 24%	42 26%	96 32%	124 43%i	48 38%	82 42%i	73 33%	122 33%	91 56%zmn	113 46%mn	185 40%r	27 27%	178 42%r
Married	350 35%copA	163 34%	188 36%	7 6%	64 28%c	98 47%zcdh	72 49%zcdh	52 44%cd	52 33%cd	128 43%zl	98 34%	56 44%l	53 27%	84 38%op	173 46%zop	39 24%	54 22%	174 38%	48 48%zs	129 30%
Civil partnership	25 2%	11 2%	13 3%	-	8 3%	11 5%ch	2 2%	3 3%	1 *	7 2%	9 3%	4 3%	4 2%	3 1%	12 3%	3 2%	6 3%	19 4%ss	3 3%ss	2 1%
Co-habiting	82 8%hlsv	47 10%	35 7%	5 4%	28 12%cg	25 12%cg	16 11%cg	5 4%	4 2%	32 11%l	33 12%l	9 7%	6 3%	10 5%	43 12%mo	5 3%	23 9%	53 12%ss	11 11%ss	17 4%
Widowed	49 5%cdenq r	16 3%	33 6%	-	-	* *	2 1%	4 3%de	40 25%zdef g	9 3%	10 3%	6 5%	20 10%zij	28 12%znop	7 2%	8 5%	6 3%	* *	* *	48 11%zqr
Separated	9 1%	3 1%	6 1%	-	1 1%	2 1%	3 2%	2 2%	1 1%	4 1%	2 1%	1 1%	2 1%	2 1%	1 *	3 2%	3 1%	3 1%	3 3%zqs	3 1%
Divorced	56 6%cd	30 6%	26 5%	-	4 2%	5 2%	8 6%cd	21 18%zdef h	14 9%cd	16 5%	10 4%	3 3%	23 12%zijk	18 8%cd	12 3%	10 6%	16 7%	14 3%	5 5%	37 9%cd
None of the above	5 *	3 1%	1 *	1 1%	-	2 1%	-	-	1 1%	1 *	-	-	4 2%	1 1%	-	-	3 1%	-	-	5 1%
Refused	28 3%j	16 3%	12 2%	2 1%	7 3%	6 3%	5 3%	2 2%	2 1%	4 1%	* *	* *	3 1%	2 1%	5 1%	3 2%	18 7%zmn	8 2%	2 2%	4 1%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

* small base; ** very small base (under 30) ineligible for sig testing

GLA Poll
CATI Fieldwork : July 2015

Absolutes/col percents

Table 44
Marital Status
Base: All respondents

	Total (z)	Ethnicity					London location	
		White (t)	Mixed (u)	Asian (v)	Black (w)	Chinese /other (x)	Inner London (A)	Outer London (B)
Unweighted base	1003	661	33	115	93	35	389	614
Weighted base	1003	749	20**	110*	96*	9**	386	617
Single	399 40%efgh inr	277 37%	12 58%	50 45%	54 56%zt	3 38%	178 46%B	220 36%
Married	350 35%copA	260 35%	7 33%	55 50%ztw	25 25%	2 22%	107 28%	243 39%A
Civil partnership	25 2%	19 3%	-	2 1%	4 4%	-	12 3%	13 2%
Co-habiting	82 8%hlsv	74 10%v	1 3%	1 1%	3 3%	1 12%	38 10%	44 7%
Widowed	49 5%cdenq r	46 6%v	1 3%	* *	1 1%	* 5%	15 4%	34 5%
Separated	9 1%	6 1%	-	* *	2 2%	1 10%	3 1%	6 1%
Divorced	56 6%c	48 6%	* 2%	2 2%	5 5%	1 8%	18 5%	38 6%
None of the above	5 *	5 1%	-	-	-	-	3 1%	2 *
Refused	28 3%j	13 2%	-	-	3 3%	* 5%	11 3%	17 3%

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

*** small base; ** very small base (under 30) ineligible for sig testing**

GLA Poll

CATI Fieldwork : July 2015

Absolutes/col percents

Table 45

S.1 Please could you tell me which of these ethnic groups you belong to?**Base: All respondents**

	Gender			Age						Social class				Tenure				Work status		
	Total (z)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted base	1003	490	513	121	176	155	198	150	187	382	229	91	205	301	332	134	236	490	140	337
Weighted base	1003	481	522	128*	228	208	148	118	158	297	287	126*	197	223	375	162*	243	457	99	424
White	749 75% dow	363 75%	386 74%	83 65%	128 56%	160 77% d	121 82% cd	103 88% zcde f	148 94% zcde f	233 78%	212 74%	91 72%	149 76%	190 85% znop	282 75% o	98 61%	178 73% o	348 76%	69 69%	323 76%
Mixed	20 2% t	9 2%	11 2%	3 2%	9 4% h	4 2%	3 2%	1 1%	* *	5 2%	9 3%	2 2%	3 2%	2 1%	9 3%	4 2%	5 2%	10 2%	2 2%	8 2%
Asian or Asian British	110 11% ghtw	60 12%	50 10%	20 16% fgh	52 23% zefgh	19 9% h	9 6%	5 5%	4 2%	36 12%	29 10%	21 17%	18 9%	18 8%	55 15% m	12 8%	25 10%	56 12%	14 14%	40 10%
Black or Black British	96 10% hmtv	36 8%	60 12%	18 14% gh	33 15% gh	18 8% h	12 8% h	6 5%	4 3%	20 7%	32 11%	9 7%	23 12%	10 5%	22 6%	43 27% zmn p	21 9%	35 8%	12 12%	46 11%
Chinese	1 *	* *	1 *	* *	1 *	- -	- -	- -	- -	- -	1 *	- -	- -	- -	- -	1 1%	- -	- -	- -	1 *
Other ethnic group	8 1% t	3 1%	5 1%	1 1%	2 1%	3 1%	1 *	1 1%	- -	1 *	3 1%	1 1%	1 1%	1 *	3 1%	3 2%	2 1%	4 1%	1 1%	3 1%
Refused	18 2% t	9 2%	9 2%	1 1%	3 1%	5 2%	3 2%	1 1%	1 1%	1 *	2 1%	1 1%	3 1%	2 1%	3 1%	1 1%	12 5% zmn	5 1%	1 1%	3 1%

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B*** small base; ** very small base (under 30) ineligible for sig testing**

GLA Poll
CATI Fieldwork : July 2015

Absolutes/col percents

Table 45

S.1 Please could you tell me which of these ethnic groups you belong to?**Base: All respondents**

	Total (z)	Ethnicity					London location	
		White (t)	Mixed (u)	Asian (v)	Black (w)	Chinese /other (x)	Inner London (A)	Outer London (B)
Unweighted base	1003	661	33	115	93	35	389	614
Weighted base	1003	749	20**	110*	96*	9**	386	617
White	749 75% dov w	749 100% zvw	- -	- -	- -	- -	275 71%	474 77%
Mixed	20 2% t	- -	20 100%	- -	- -	- -	12 3%	8 1%
Asian or Asian British	110 11% ghtw	- -	- -	110 100% ztw	- -	- -	38 10%	72 12%
Black or Black British	96 10% hmtv	- -	- -	- -	96 100% zlv	- -	48 13% B	48 8%
Chinese	1 *	- -	- -	- -	- -	1 9%	- -	1 *
Other ethnic group	8 1% t	- -	- -	- -	- -	8 91%	5 1%	3 1%
Refused	18 2% t	- -	- -	- -	- -	- -	8 2%	11 2%

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

*** small base; ** very small base (under 30) ineligible for sig testing**

GLA Poll

CATI Fieldwork : July 2015

Absolutes/col percents

Table 46

S.2 And to which of these ethnic groups do you consider you belong?**Base: All respondents**

	Gender			Age						Social class				Tenure				Work status		
	Total (z)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted base	1003	490	513	121	176	155	198	150	187	382	229	91	205	301	332	134	236	490	140	337
Weighted base	1003	481	522	128*	228	208	148	118	158	297	287	126*	197	223	375	162*	243	457	99	424
British	616 61%dwv	296 62%wA	320 61%	72 56%cd	93 41%	113 54%cd	105 71%zcode	98 83%zcode	129 82%zcode	185 62%	173 60%	66 52%	135 68%k	170 76%znop	229 61%	87 53%	130 54%	258 57%	58 58%	291 69%zq
Irish	27 3%	13 3%	14 3%	- -	6 3%	7 3%	5 3%	3 2%	6 4%cd	9 3%	9 3%	5 4%	4 2%	4 2%	12 3%	1 1%	11 4%	19 4%	1 1%	7 2%
Other white background	106 11%gls w	54 11%	52 10%	11 9%	28 12%g	40 19%zcfgh	11 7%	3 3%	13 8%	40 13%l	29 10%	20 16%l	10 5%	17 7%	42 11%	10 6%	37 15%mo	71 16%zs	10 10%	25 6%
White and black Caribbean	5 *	1 *	3 1%	- -	2 1%	* *	2 1%	1 1%	- -	2 1%	1 *	- -	1 1%	1 *	2 1%	* *	1 1%	4 1%	- -	1 *
White and black African	4 *	3 1%	1 *	* *	3 1%	1 *	- -	- -	- -	1 *	3 1%	- -	- -	- -	3 1%	- *	* *	1 *	- -	3 1%
White and Asian	2 *	1 *	1 *	- -	1 *	* *	1 1%	- -	- -	- -	1 *	- -	1 *	* *	1 *	* *	- -	2 *	* *	- -
Another mixed background	10 1%t	4 1%	6 1%	3 2%	4 2%	2 1%	* *	* *	* *	2 1%	4 1%	2 2%	1 1%	1 *	2 1%	3 2%	4 2%	4 1%	2 2%	4 1%
Indian	43 4%st	27 6%	16 3%	3 2%	23 5%zcfgh	5 2%	5 3%	4 3%	2 1%	16 5%	11 4%	7 6%	6 3%	10 5%	20 5%	5 3%	8 3%	32 7%st	6 6%st	6 1%
Pakistani	26 3%t	15 3%	11 2%	7 6%gh	9 4%	6 3%	3 2%	1 1%	1 1%	8 3%	4 2%	8 6%j	4 2%	3 1%	15 4%	1 *	7 3%	7 2%	3 3%	16 4%
Bangladeshi	17 2%t	7 1%	10 2%	2 2%	11 5%zfh	3 1%	- *	* *	* *	6 2%	7 3%	1 1%	2 1%	3 1%	7 2%	3 2%	5 2%	5 1%	3 3%	9 2%
Another Asian background	24 2%t	11 2%	13 2%	8 6%fgh	9 4%h	5 3%	1 1%	* *	* *	6 2%	6 2%	5 4%	6 3%	2 1%	13 4%	4 2%	5 2%	12 3%	2 2%	9 2%
Caribbean	47 5%tv	17 4%	30 6%	6 5%	17 7%h	4 2%	9 6%h	4 3%	3 2%	10 3%	19 7%	8 6%	7 4%	8 4%	13 3%	16 10%zmn	10 4%	17 4%	6 6%	20 5%
African	45 5%hmtv	19 4%	26 5%	12 10%zfh	13 6%h	13 6%h	3 2%	1 1%	1 1%	9 3%	12 4%	1 1%	15 8%ik	2 1%	9 2%	24 15%zmn	10 4%	15 3%	5 5%	25 6%
Another black background	4 *	- -	4 1%	- -	3 2%	- -	- -	1 1%	- -	1 *	1 *	- -	1 *	- -	- -	3 2%nd	1 *	2 *	1 1%	1 *

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

* small base; ** very small base (under 30) ineligible for sig testing

GLA Poll
CATI Fieldwork : July 2015

Absolutes/col percents

Table 46

S.2 And to which of these ethnic groups do you consider you belong?**Base: All respondents**

	Gender			Age						Social class				Tenure				Work status		
	Total (z)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Weighted base	1003	481	522	128*	228	208	148	118	158	297	287	126*	197	223	375	162*	243	457	99	424
Refused	27 3%t	13 3%	15 3%	3 2%	6 3%	8 4%	3 2%	2 2%	1 1%	3 1%	5 2%	3 2%	4 2%	2 1%	6 2%	5 3%	14 6%mn	8 2%	2 2%	7 2%

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

*** small base; ** very small base (under 30) ineligible for sig testing**

GLA Poll
CATI Fieldwork : July 2015

Absolutes/col percents

Table 46

S.2 And to which of these ethnic groups do you consider you belong?**Base: All respondents**

	Total (z)	Ethnicity					London location	
		White (t)	Mixed (u)	Asian (v)	Black (w)	Chinese /other (x)	Inner London (A)	Outer London (B)
Unweighted base	1003	661	33	115	93	35	389	614
Weighted base	1003	749	20**	110*	96*	9**	386	617
British	616 61% dvwA	616 82% zvw	-	-	-	-	210 54%	407 66% A
Irish	27 3%	27 4%	-	-	-	-	12 3%	14 2%
Other white background	106 11% glsv w	106 14% vw	-	-	-	-	53 14% B	53 9%
White and black Caribbean	5 *	-	5 23%	-	-	-	2 1%	3 *
White and black African	4 *	-	4 19%	-	-	-	3 1%	1 *
White and Asian	2 *	-	2 10%	-	-	-	* *	2 *
Another mixed background	10 1% t	-	10 48%	-	-	-	7 2%	3 *
Indian	43 4% st	-	-	43 39% ztw	-	-	15 4%	29 5%
Pakistani	26 3% t	-	-	26 24% ztw	-	-	12 3%	14 2%
Bangladeshi	17 2% t	-	-	17 15% ztw	-	-	7 2%	10 2%
Another Asian background	24 2% t	-	-	24 22% ztw	-	-	5 1%	20 3%
Caribbean	47 5% tv	-	-	-	47 48% ztv	-	23 6%	24 4%
African	45 5% hmtv	-	-	-	45 47% ztv	-	23 6%	22 4%
Another black background	4 *	-	-	-	4 5% zt	-	2 1%	2 *

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

*** small base; ** very small base (under 30) ineligible for sig testing**

Prepared for the Greater London Authority by ICM Unlimited - Confidential

GLA Poll
CATI Fieldwork : July 2015

Absolutes/col percents

Table 46

S.2 And to which of these ethnic groups do you consider you belong?**Base: All respondents**

	Ethnicity					London location	
	Total (z)	White (t)	Mixed (u)	Asian (v)	Black (w)	Chinese /other (x)	Inner London (A)
Weighted base	1003	749	20**	110*	96*	9**	386
Refused	27 3%t	-	-	-	-	9 100%	12 3%
							617 2%

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

*** small base; ** very small base (under 30) ineligible for sig testing**

GLA Poll

CATI Fieldwork : July 2015

Absolutes/col percents

Table 47

S.4 Do you have a longstanding physical or mental condition or disability that has lasted or is likely to last 12 months and which has a substantial adverse effect on your ability to carry out day-to-day activities?

Base: All respondents

	Gender			Age						Social class				Tenure				Work status		
	Total (z)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted base	1003	490	513	121	176	155	198	150	187	382	229	91	205	301	332	134	236	490	140	337
Weighted base	1003	481	522	128*	228	208	148	118	158	297	287	126*	197	223	375	162*	243	457	99	424
NET: Yes	140 14%dein qv	55 11%	85 16%	10 8%	10 4%	14 7%	21 14%de	35 30%zcode f	48 31%zcode	22 7%	26 9%	22 17%ei	64 33%zij	37 16%ni	22 6%	55 34%zmnp	26 11%	14 3%	14 14%q	112 26%zqr
Yes - mental condition	23 2%q	9 2%	14 3%	-	6 3%	* *	4 3%	5 4%ce	7 5%ce	5 2%	8 3%	1 1%	8 4%	3 2%	4 1%	9 5%ni	6 3%	3 1%	5 5%q	15 4%q
Yes - physical condition	91 9%dein	31 6%	60 11%a	6 4%	4 2%	7 4%	15 10%de	20 17%zcode	39 25%zcode	14 5%	16 6%	17 14%ij	41 21%zij	28 13%np	13 4%	35 22%zmnp	14 6%	8 2%	9 9%q	74 18%zqr
Yes - disability	36 4%in	12 2%	24 5%	-	1 1%	4 2%	7 5%cd	13 11%zcode	10 6%cd	2 1%	8 3%	4 3%	21 11%zij	8 4%ni	2 1%	20 12%zmnp	6 3%	3 1%	2 2%	32 7%zqr
Yes - other	16 2%	8 2%	8 2%	4 3%f	1 *	4 2%	-	3 2%	3 2%	4 1%	2 1%	1 1%	6 3%	5 2%	2 1%	4 2%	5 2%	2 *	-	14 3%q
No	838 84%ghlo s	417 87%b	421 81%	113 88%gh	215 94%zfgh	189 91%zfgh	120 81%gh	80 68%	107 68%	272 92%zkl	260 91%zl	104 82%l	127 65%	184 82%o	349 93%zmop	106 66%	199 82%o	438 96%zrs	83 84%ss	308 73%
Refused	25 3%	10 2%	15 3%	5 4%	3 1%	4 2%	6 4%	2 2%	3 2%	3 1%	1 *	1 1%	5 2%	3 1%	4 1%	1 1%	18 8%zmno	4 1%	2 2%	5 1%

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

*** small base; ** very small base (under 30) ineligible for sig testing**

GLA Poll
CATI Fieldwork : July 2015

Absolutes/col percents

Table 47

S.4 Do you have a longstanding physical or mental condition or disability that has lasted or is likely to last 12 months and which has a substantial adverse effect on your ability to carry out day-to-day activities?

Base: All respondents

	Total (z)	Ethnicity					London location	
		White (t)	Mixed (u)	Asian (v)	Black (w)	Chinese /other (x)	Inner London (A)	Outer London (B)
Unweighted base	1003	661	33	115	93	35	389	614
Weighted base	1003	749	20**	110*	96*	9**	386	617
NET: Yes	140 14%dein qv	118 16%v	1 5%	6 6%	12 12%	2 21%	57 15%	83 13%
Yes - mental condition	23 2%q	21 3%	-	-	1 1%	* 1%	8 2%	14 2%
Yes - physical condition	91 9%dein q	76 10%	1 5%	6 6%	5 6%	2 20%	38 10%	53 9%
Yes - disability	36 4%inq	32 4%	-	1 1%	2 2%	* 5%	21 5%	16 3%
Yes - other	16 2%	12 2%	-	-	4 4%	-	4 1%	11 2%
No	838 84%ghlo s	619 83%	19 95%	104 94%zt	84 87%	7 79%	319 83%	519 84%
Refused	25 3%	12 2%	-	-	1 1%	-	10 3%	15 3%

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

*** small base; ** very small base (under 30) ineligible for sig testing**

GLA Poll

CATI Fieldwork : July 2015

Absolutes/col percents

Table 48
Children in household
Base: All respondents

	Gender		Age							Social class				Tenure				Work status		
	Total (z)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted base	1003	490	513	121	176	155	198	150	187	382	229	91	205	301	332	134	236	490	140	337
Weighted base	1003	481	522	128*	228	208	148	118	158	297	287	126*	197	223	375	162*	243	457	99	424
No	730 73%efnr w	361 75%	369 71%	119 93%zdef	165 72%ef	88 42%	91 62%e	103 87%zdef	154 98%zdef g	217 73%	203 71%	79 62%	158 80%jk	203 91%znop	234 62%	111 68%	183 75% n	321 70% r	49 50%	348 82%zqr
NET: Yes	245 24%cg hms	110 23%	135 26%	7 6%	60 27% cgh	104 50% zcd fgh	53 36% zcgh	14 12% h	2 2%	74 25%	80 28%	48 38% zil	37 19%	19 9%	135 36% zmp	48 30% mp	43 18% m	127 28% s	48 49% zqs	70 16%
Yes: Aged under 5	123 12% fghm	52 11%	71 14%	7 6% h	52 23% zcf gh	55 26% zcf gh	4 3% h	1 1%	-	39 13%	39 14%	25 20% l	17 9%	5 2%	67 18% zm	25 15% m	27 11% m	61 13%	25 25% zqs	38 9%
Yes: Aged 5-10	104 10% cg hm	42 9%	62 12%	-	26 11% cgh	51 24% zcd fgh	22 15% cgh	2 2%	-	30 10%	33 11%	24 19% zl	13 7%	10 5%	53 14% mp	24 15% m	17 7%	47 10%	23 23% zqs	33 8%
Yes: Aged 11-15	91 9% cdh mp	34 7%	57 11%	-	9 4%	46 22% zcd gh	30 20% zcd gh	5 4% c	2 2%	28 9%	30 11%	18 14%	13 6%	9 4%	50 13% mp	23 14% mp	11 4%	36 8%	22 22% zqs	34 8%
Yes: Aged 16-18	48 5% cdh	21 4%	27 5%	-	-	19 9% zcd h	18 12% zcd h	10 9% cdh	-	11 4%	10 4%	14 11% zij	11 6%	6 3%	25 7%	8 5%	10 4%	22 5%	9 9%	17 4%
Refused	27 3%	10 2%	17 3%	1 1%	2 1%	16 8% zcd gh	4 3%	1 1%	1 1%	7 2%	4 1%	-	2 1%	1 1%	5 1%	3 2%	17 7% zmn	9 2%	1 1%	7 2%

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

* small base; ** very small base (under 30) ineligible for sig testing

GLA Poll
CATI Fieldwork : July 2015

Absolutes/col percents

Table 48
Children in household
Base: All respondents

	Total (z)	Ethnicity					London location	
		White (t)	Mixed (u)	Asian (v)	Black (w)	Chinese /other (x)	Inner London (A)	Outer London (B)
Unweighted base	1003	661	33	115	93	35	389	614
Weighted base	1003	749	20**	110*	96*	9**	386	617
No	730 73%efnr w	581 78%vw	13 63%	70 63%	56 58%	6 66%	298 77%B	432 70%
NET: Yes	245 24%cg s	158 64%ghm 21%	7 37%	40 36%zt	36 38%zt	3 29%	73 19%	172 28%A
Yes: Aged under 5	123 12%fghm	73 10%	3 16%	22 20%zt	23 24%zt	1 11%	39 10%	85 14%
Yes: Aged 5-10	104 10%cg hm	54 7%	3 16%	25 23%zt	18 18%t	3 29%	37 10%	67 11%
Yes: Aged 11-15	91 9%cdhmp	60 8%	2 12%	16 15%t	12 12%	- -	26 7%	65 11%
Yes: Aged 16-18	48 5%cdh	30 4%	1 3%	9 8%	7 8%	1 8%	12 3%	36 6%
Refused	27 3%	10 1%	- -	1 1%	5 5%t	* 5%	15 4%	13 2%

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

*** small base; ** very small base (under 30) ineligible for sig testing**

GLA Poll

CATI Fieldwork : July 2015

Absolutes/col percents

Table 49
London Borough
Base: All respondents

	Gender			Age						Social class				Tenure				Work status		
	Total (z)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted base	1003	490	513	121	176	155	198	150	187	382	229	91	205	301	332	134	236	490	140	337
Weighted base	1003	481	522	128*	228	208	148	118	158	297	287	126*	197	223	375	162*	243	457	99	424
Barking & Dagenham	23 2%A	11 2%	12 2%	6 4%	5 2%	3 1%	4 3%	3 2%	3 2%	4 2%	7 2%	6 5%	2 1%	4 2%	11 3%	5 3%	3 1%	11 2%	- -	12 3%
Barnet	44 4%A	15 3%	30 6%	3 2%	10 4%	11 5%	11 7%	5 4%	5 3%	20 7%k	13 4%	* *	6 3%	9 4%	29 8%zop	3 2%	3 1%	22 5%	8 8% _s	14 3%
Bexley	30 3%A	15 3%	15 3%	2 2%	7 3%	* *	4 3%	5 4%e	8 5%e	13 4%	8 3%	* *	8 4%	6 3%	10 3%	3 2%	11 5%	12 3%	3 3%	15 3%
Brent	37 4%A	21 4%	16 3%	7 6%g	3 1%	14 7%dg	4 3%	* 5%g	8 5%g	8 3%	9 3%	6 5%	11 5%	10 5%	11 3%	8 5%	8 3%	19 4%	3 3%	12 3%
Bromley	41 4%A	19 4%	22 4%	6 4%	11 5%	5 3%	7 5%	5 4%	5 3%	8 3%	14 5%	9 7%	10 5%	11 5%o	21 5%o	1 1%	8 3%	20 4%	5 5%	16 4%
Camden	28 3%B	19 4%	9 2%	7 6%	6 3%	5 2%	5 3%	1 1%	4 3%	9 3%	7 2%	3 2%	3 2%	8 4%n	4 1%	4 3%	11 5%n	14 3%	* *	13 3%
City of London	* *	* *	- -	- -	- -	- -	* *	- -	- -	- -	* *	- -	- -	- -	- -	- -	* *	* *	- -	- -
Croydon	46 5%A	17 4%	29 6%	6 4%	6 3%	13 6%	9 6%	3 3%	9 6%	17 6%j	5 2%	12 10%j	11 5%	12 6%	18 5%	8 5%	7 3%	22 5%	4 4%	18 4%
Ealing	42 4%A	24 5%	18 4%	4 3%	7 3%	15 7%	3 2%	8 7%	4 2%	12 4%	9 3%	5 4%	10 5%	8 3%	17 4%	8 5%	10 4%	19 4%	4 4%	19 4%
Enfield	38 4%A	16 3%	22 4%	7 5%	11 5%	4 2%	5 3%	8 7%	3 2%	11 4%	11 4%	7 6%	8 4%	11 5%	13 3%	9 6%	6 2%	16 4%	5 5%	15 4%
Greenwich	30 3%A	16 3%	14 3%	2 2%	3 1%	14 7%zdg	5 4%g	- -	5 3%	6 2%	14 5%	1 1%	5 3%	4 2%	16 4%	4 2%	6 3%	13 3%	2 2%	15 3%
Hackney	28 3%B	10 2%	18 3%	2 2%	8 4%	10 5%	3 2%	2 2%	4 2%	11 4%	12 4%	- -	5 2%	2 1%	16 4% _m	5 3%	6 3%	18 4%	2 2%	9 2%
Hammersmith & Fulham	23 2%B	8 2%	15 3%	3 3%	7 3%	4 2%	2 1%	4 4%	2 1%	7 2%	6 2%	- -	7 4%	7 3%	5 1%	5 3%	6 3%	9 2%	1 1%	12 3%

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

* small base; ** very small base (under 30) ineligible for sig testing

GLA Poll

CATI Fieldwork : July 2015

Absolutes/col percents

Table 49
London Borough
Base: All respondents

	Gender			Age						Social class				Tenure				Work status		
	Total (z)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Weighted base	1003	481	522	128*	228	208	148	118	158	297	287	126*	197	223	375	162*	243	457	99	424
Haringey	30 3%B	13 3%	17 3%	2 2%	7 3%	6 3%	7 5%	4 3%	3 2%	10 3%	11 4%	3 2%	5 2%	8 4%	12 3%	4 3%	6 3%	18 4%	6 6% _s	6 1%
Harrow	29 3%A	13 3%	16 3%	1 1%	12 5%	6 3%	2 1%	5 4%	4 2%	5 2%	5 2%	5 4%	5 2%	7 3%	9 2%	5 3%	8 3%	18 4%	2 2%	9 2%
Havering	31 3%A	18 4%	13 3%	3 3%	6 3%	9 4%	3 2%	1 1%	7 4%	6 2%	8 3%	4 3%	8 4%	12 5% _p	13 4%	3 2%	3 1%	15 3%	2 2%	11 3%
Hillingdon	34 3%A	18 4%	16 3%	10 8% _{zdeg}	5 2%	3 1%	6 4%	1 1%	9 6%	6 2%	6 2%	11 9% _{zij}	6 3%	8 4%	14 4%	6 4%	6 3%	13 3%	3 3%	18 4%
Hounslow	30 3%A	18 4%	12 2%	4 3%	6 3%	1 *	2 2%	6 5% _e	11 7% _{zef}	8 3%	6 2%	6 5%	7 3%	13 6% _{no}	7 2%	* *	10 4% _o	8 2%	1 1%	22 5% _q
Islington	25 3% _{nB}	14 3%	11 2%	10 7% _{zdeh}	3 1%	* *	6 4% _e	4 4% _e	2 1%	6 2%	4 1%	4 3%	7 4%	3 1%	2 *	13 8% _{zmn}	7 3% _n	7 2%	2 2%	14 3%
Kensington & Chelsea	22 2%B	12 2%	10 2%	- -	10 4%	1 1%	4 3%	4 3%	2 1%	12 4%	3 1%	1 1%	5 2%	8 4%	9 2%	3 2%	2 1%	8 2%	1 1%	12 3%
Kingston-Upon-Thames	21 2%A	12 2%	9 2%	2 1%	4 2%	3 1%	5 3%	2 2%	4 2%	10 3%	4 1%	3 2%	3 2%	5 2%	10 3%	- -	6 2%	11 2%	2 2%	9 2%
Lambeth	37 4% _{lB}	18 4%	19 4%	8 6%	5 2%	10 5%	5 3%	2 1%	7 5%	13 5% _l	17 6% _l	3 2%	* *	3 1%	10 3%	7 4%	17 7% _{mn}	16 4%	4 5%	15 3%
Lewisham	35 4%B	14 3%	21 4%	2 1%	10 4%	6 3%	7 5%	7 6%	5 3%	8 3%	7 3%	3 2%	14 7% _{zi}	7 3%	9 2%	11 7%	8 3%	13 3%	2 2%	19 5%
Merton	26 3%A	9 2%	17 3%	5 4%	12 5% _e	1 1%	3 2%	2 2%	3 2%	6 2%	14 5%	2 2%	3 2%	3 1%	16 4%	3 2%	4 1%	10 2%	3 3%	13 3%
Newham	34 3%B	14 3%	20 4%	2 1%	7 3%	12 6%	4 3%	4 3%	5 3%	11 4%	13 4%	6 4%	5 2%	7 3%	11 3%	6 4%	10 4%	15 3%	7 7%	12 3%
Redbridge	33 3%A	14 3%	19 4%	2 2%	14 6%	6 3%	5 3%	2 2%	4 3%	7 2%	13 5%	4 3%	3 2%	6 3%	16 4% _p	10 6% _p	1 1%	11 3%	3 3%	15 3%
Richmond Upon Thames	24 2%A	12 2%	12 2%	4 3%	3 1%	2 1%	5 3%	6 5%	4 3%	13 4%	5 2%	- -	6 3%	7 3%	10 3%	3 2%	5 2%	8 2%	3 3%	13 3%

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

* small base; ** very small base (under 30) ineligible for sig testing

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GLA Poll
CATI Fieldwork : July 2015

Absolutes/col percents

Table 49
London Borough
Base: All respondents

	Gender			Age						Social class				Tenure				Work status		
	Total (z)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Weighted base	1003	481	522	128*	228	208	148	118	158	297	287	126*	197	223	375	162*	243	457	99	424
Southwark	34 3%B	18 4%	16 3%	3 2%	11 5%	11 5%	4 3%	3 3%	2 1%	11 4%	13 5%	1 1%	7 4%	5 2%	10 3%	8 5%	11 4%	19 4%	2 2%	13 3%
Sutton	25 3%A	15 3%	10 2%	2 1%	6 2%	9 4%	4 3%	1 1%	5 3%	4 1%	8 3%	10 8%zil	2 1%	6 2%	13 3%	1 *	6 2%	13 3%	3 3%	9 2%
Tower Hamlets	27 3%B	13 3%	14 3%	11 9%zdefh	4 2%	4 2%	* *	5 4%f	3 2%	9 3%	3 1%	2 1%	8 4%	1 1%	7 2%	6 4%	12 5%gm	13 3%	4 4%	10 2%
Waltham Forest	30 3%A	18 4%	12 2%	1 1%	9 4%	4 2%	5 3%	6 5%	6 4%	5 2%	15 5%i	3 2%	5 2%	7 3%	12 3%	2 1%	9 4%	12 3%	3 4%	13 3%
Wandsworth	36 4%B	18 4%	18 3%	- -	9 4%	8 4%	6 4% c	5 4% c	8 5% c	12 4%	9 3%	5 4%	9 4%	9 4%	8 2%	5 3%	14 6%	18 4%	5 5%	13 3%
Westminster	25 3%B	10 2%	15 3%	3 3%	2 1%	7 3%	2 1%	6 5% d	5 3%	7 2%	9 3%	2 2%	4 2%	4 2%	8 2%	3 2%	11 4%	14 3%	3 3%	7 2%

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

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GLA Poll
CATI Fieldwork : July 2015

Table 49
London Borough
Base: All respondents

Absolutes/col percents

	Total (z)	Ethnicity					London location	
		White (t)	Mixed (u)	Asian (v)	Black (w)	Chinese /other (x)	Inner London (A)	Outer London (B)
Unweighted base	1003	661	33	115	93	35	389	614
Weighted base	1003	749	20**	110*	96*	9**	386	617
Barking & Dagenham	23 2%A	12 2%	- -	5 5%	5 5%	- -	- -	23 4%A
Barnet	44 4%A	36 5%	- -	5 4%	3 3%	- -	- -	44 7%zA
Bexley	30 3%A	25 3%	* 2%	- -	4 4%	* 2%	- -	30 5%A
Brent	37 4%A	24 3%	1 6%	7 6%	4 4%	1 8%	- -	37 6%A
Bromley	41 4%A	38 5%	1 4%	1 1%	1 1%	* 5%	- -	41 7%A
Camden	28 3%B	25 3%	* 2%	1 1%	1 1%	1 7%	28 7%zB	- -
City of London	* *	- -	- -	- -	- -	- -	* *	- -
Croydon	46 5%A	39 5%	1 4%	2 2%	3 4%	- -	- -	46 7%zA
Ealing	42 4%A	37 5%	1 4%	4 3%	- -	* 2%	- -	42 7%A
Enfield	38 4%A	26 4%	1 6%	1 1%	7 7%	* 3%	- -	38 6%A
Greenwich	30 3%A	26 3%	* 2%	1 1%	1 1%	1 13%	- -	30 5%A
Hackney	28 3%B	20 3%	1 4%	1 1%	6 7%	* 3%	28 7%zB	- -
Hammersmith & Fulham	23 2%B	19 2%	* 2%	1 1%	2 2%	* 3%	23 6%zB	- -

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

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CATI Fieldwork : July 2015

Absolutes/col percents

Table 49
London Borough
Base: All respondents

	Total (z)	Ethnicity					London location	
		White (t)	Mixed (u)	Asian (v)	Black (w)	Chinese /other (x)	Inner London (A)	Outer London (B)
Weighted base	1003	749	20**	110*	96*	9**	386	617
Haringey	30 3%B	19 2%	1 5%	3 3%	6 6%	* 3%	30 8%zB	- -
Harrow	29 3%A	21 3%	1 3%	6 5%	1 1%	- -	- -	29 5%A
Havering	31 3%A	27 4%	1 3%	2 2%	1 2%	* 1%	- -	31 5%A
Hillingdon	34 3%A	25 3%	- -	9 8%ztw	- -	* 1%	- -	34 6%A
Hounslow	30 3%A	20 3%	- -	9 8%ztw	- -	- -	- -	30 5%A
Islington	25 3%nB	20 3%	1 5%	1 1%	3 3%	* 5%	25 7%zB	- -
Kensington & Chelsea	22 2%B	12 2%	3 14%	4 4%	3 3%	* 5%	22 6%zB	- -
Kingston-Upon-Thames	21 2%A	16 2%	1 3%	2 2%	2 2%	- -	- -	21 3%A
Lambeth	37 4%lB	21 3%	2 8%	4 3%	8 8%t	1 6%	37 10%zB	- -
Lewisham	35 4%B	25 3%	* 2%	2 2%	6 6%	1 7%	35 9%zB	- -
Merton	26 3%A	21 3%	- -	4 3%	1 1%	- -	- -	26 4%A
Newham	34 3%B	17 2%	- -	13 11%zt	4 4%	- -	34 9%zB	- -
Redbridge	33 3%A	14 2%	- -	7 6%t	11 12%zt	* 5%	- -	33 5%A
Richmond Upon Thames	24 2%A	23 3%	- -	* *	* *	* 2%	- -	24 4%A

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

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Weighted base	1003	749	20**	110*	96*	9**	386	617
Southwark	34 3%B	28 4%	2 10%	1 1%	2 2%	* 4%	34 9%zB	- -
Sutton	25 3%A	24 3%	- -	* *	1 1%	- -	- -	25 4%A
Tower Hamlets	27 3%B	21 3%	* 2%	4 3%	2 2%	- -	27 7%zB	- -
Waltham Forest	30 3%A	20 3%	1 3%	6 6%	2 2%	* 3%	- -	30 5%A
Wandsworth	36 4%B	28 4%	1 6%	- -	5 5%v	1 7%	36 9%zB	- -
Westminster	25 3%B	22 3%	- -	3 2%	- -	* 4%	25 7%zB	- -

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/m/n/o/p - z/q/r/s - z/t/u/v/w/x - z/A/B

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