

# MOPAC

MAYOR OF LONDON  
OFFICE FOR POLICING AND CRIME

## Police & Crime Plan Consultation Talk London Survey

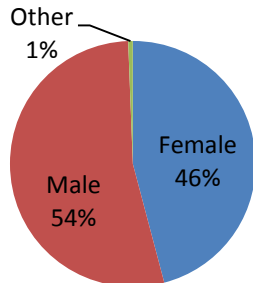
November 2016



## Sample Demographics

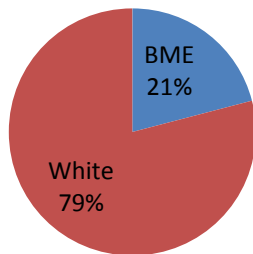
7968 people took part in the survey

### Gender



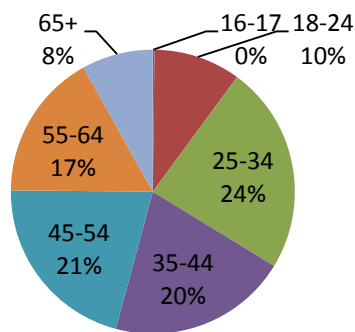
Value	Percent	Count
Female	45.9%	3525
Male	53.5%	4112
Other	0.6%	46
<b>Total</b>		<b>7683</b>

### Ethnicity



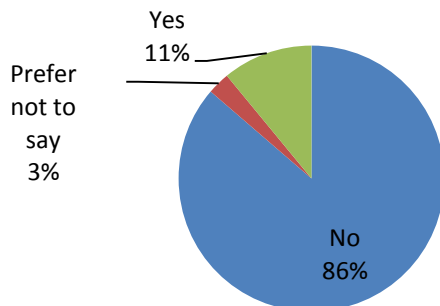
Value	Percent	Count
BME	20.9%	1608
White	79.1%	6073
<b>Total</b>		<b>7681</b>

### Age



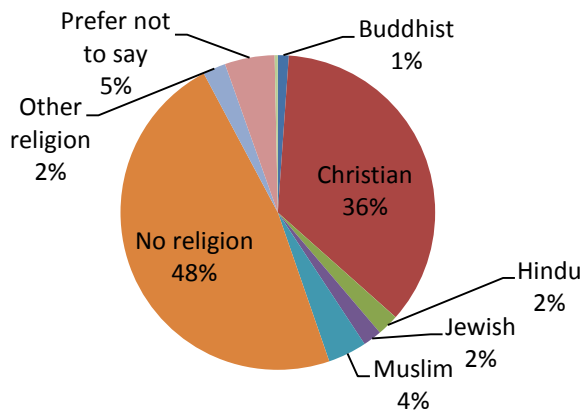
Value	Percent	Count
16-17	0.2%	13
18-24	9.9%	688
25-34	23.7%	1645
35-44	20.4%	1421
45-54	21.0%	1457
55-64	16.8%	1165
65+	8.1%	563
<b>Total</b>		<b>6952</b>

### Disability



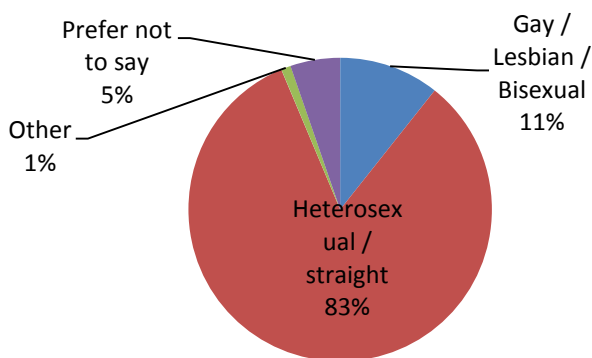
Value	Percent	Count
Yes	11.0%	749
No	86.3%	5898
Prefer not to say	2.7%	185
<b>Total</b>		<b>6832</b>

### Religion



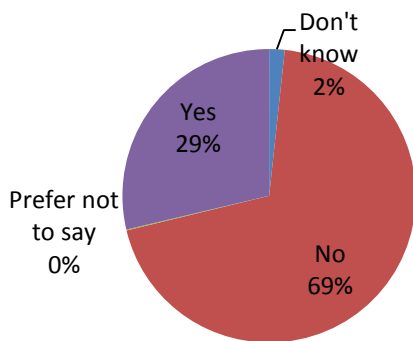
Value	Percent	Count
Buddhist	1.1%	76
Christian	35.5%	2406
Hindu	2.2%	151
Jewish	1.9%	131
Muslim	4.0%	270
Sikh	0.3%	22
No religion	47.5%	3224
Other religion	2.4%	160
Prefer not to say	5.1%	347
<b>Total</b>		<b>6787</b>

### Sexuality



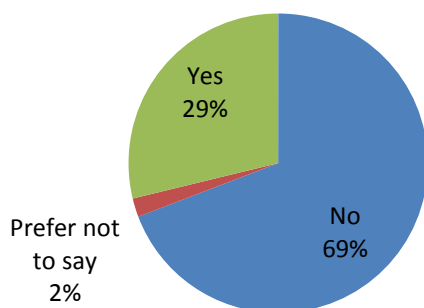
Value	Percent	Count
Heterosexual / straight	83.0%	5644
Gay / Lesbian / Bisexual	10.7%	727
Other	1.0%	70
Prefer not to say	5.3%	361
<b>Total</b>		<b>6802</b>

### Victim in last 12 months



Value	Percent	Count
Yes	28.7%	1962
No	69.5%	4752
Don't know	1.7%	116
Prefer not to say	0.1%	8
<b>Total</b>		<b>6838</b>

### Parent



Value	Percent	Count
Yes	28.8%	1971
No	69.2%	4735
Prefer not to say	2.0%	138
<b>Total</b>		<b>6844</b>

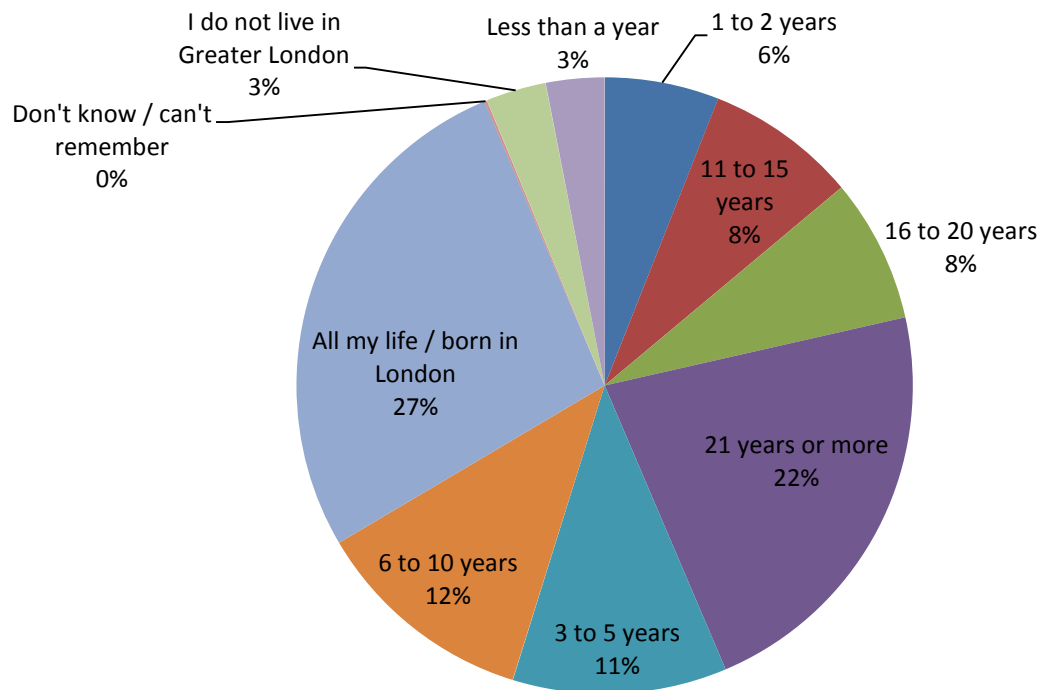
## Work status

<b>Value</b>	<b>Percent</b>	<b>Count</b>
Not working - disabled	1.4%	111
Not working - looking after house/children	1.9%	144
Not working - retired	9.7%	741
Student, with some part time work	2.6%	199
Student, without any part time work	3.3%	255
Unemployed	2.8%	212
Working - Full time (30+ hours)	64.2%	4928
Working - Part time (9-29 hours)	9.8%	753
Other	4.3%	329
		<b>7672</b>

## Housing tenure

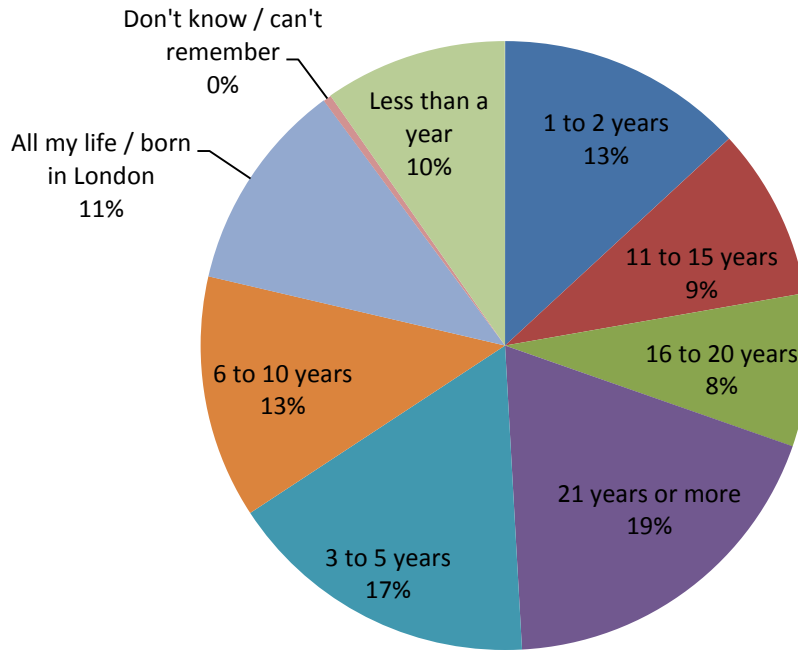
<b>Value</b>	<b>Percent</b>	<b>Count</b>
Being bought on mortgage	29.8%	2284
Own my home outright	1.4%	108
Own my home with a mortgage	2.1%	160
Owned outright	21.1%	1617
Rent from housing association	5.2%	401
Rent from local authority	4.0%	310
Rent from private landlord	27.6%	2115
Other	8.8%	678
	<b>Total</b>	<b>7673</b>

## 1. How long have you been living in London?



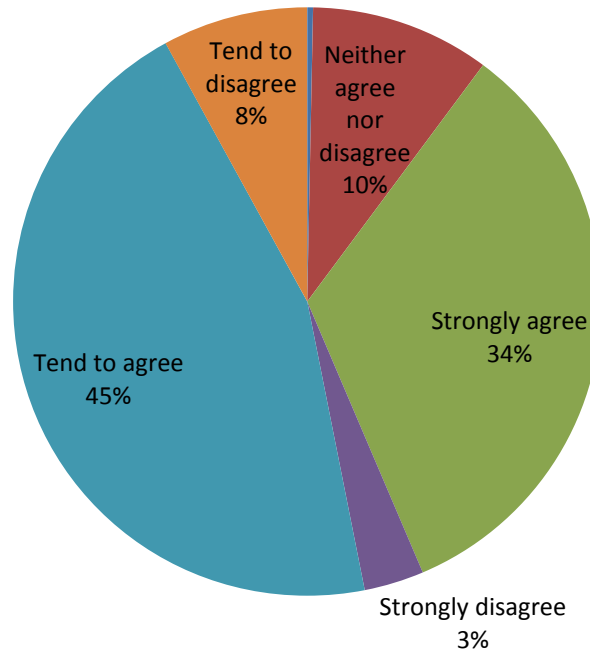
Value	Percent	Count
Less than a year	3.1%	245
1 to 2 years	6.0%	478
3 to 5 years	11.2%	896
6 to 10 years	11.7%	930
11 to 15 years	7.9%	631
16 to 20 years	7.5%	600
21 years or more	22.1%	1763
All my life / born in London	27.1%	2162
Don't know / can't remember	0.1%	11
I do not live in Greater London	3.2%	252
<b>Total</b>		<b>7968</b>

## 2. How long have you been living in your local area?



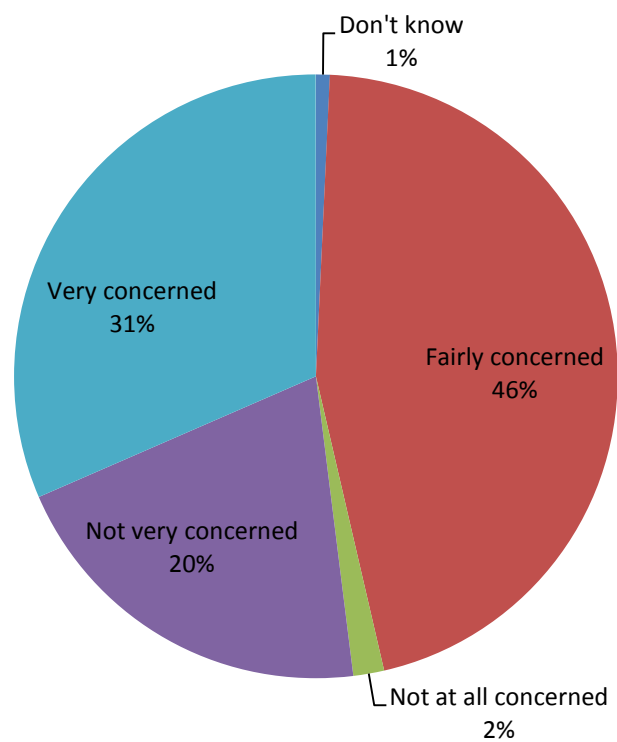
Value	Percent	Count
Less than a year	3.1%	245
1 to 2 years	6.0%	478
3 to 5 years	11.2%	896
6 to 10 years	11.7%	930
11 to 15 years	7.9%	631
16 to 20 years	7.5%	600
21 years or more	22.1%	1763
All my life / born in London	27.1%	2162
Don't know / can't remember	0.1%	11
I do not live in Greater London	3.2%	252
<b>Total</b>		<b>7968</b>

**3. To what extent do you agree or disagree that London is a good place to live?**



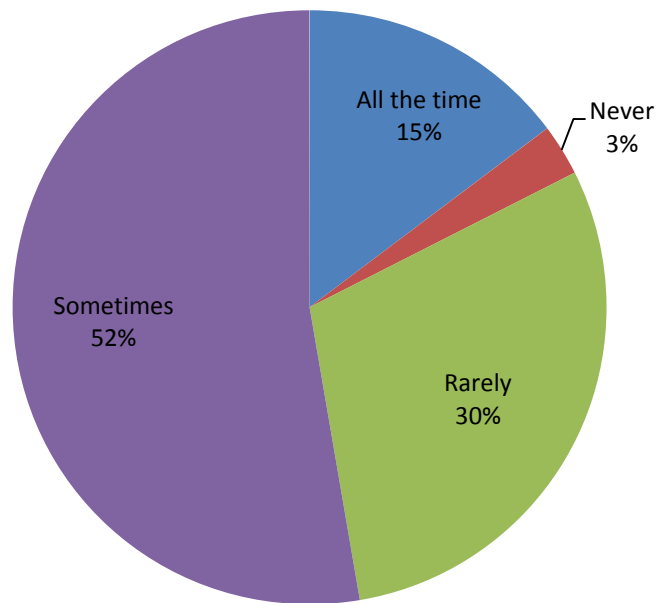
Value	Percent	Count
Strongly agree	33.4%	2655
Tend to agree	45.2%	3589
Neither agree nor disagree	9.9%	784
Tend to disagree	8.0%	635
Strongly disagree	3.3%	261
Don't know	0.3%	25
<b>Total</b>		<b>7949</b>

#### 4. To what extent are you concerned or unconcerned about crime in London overall?



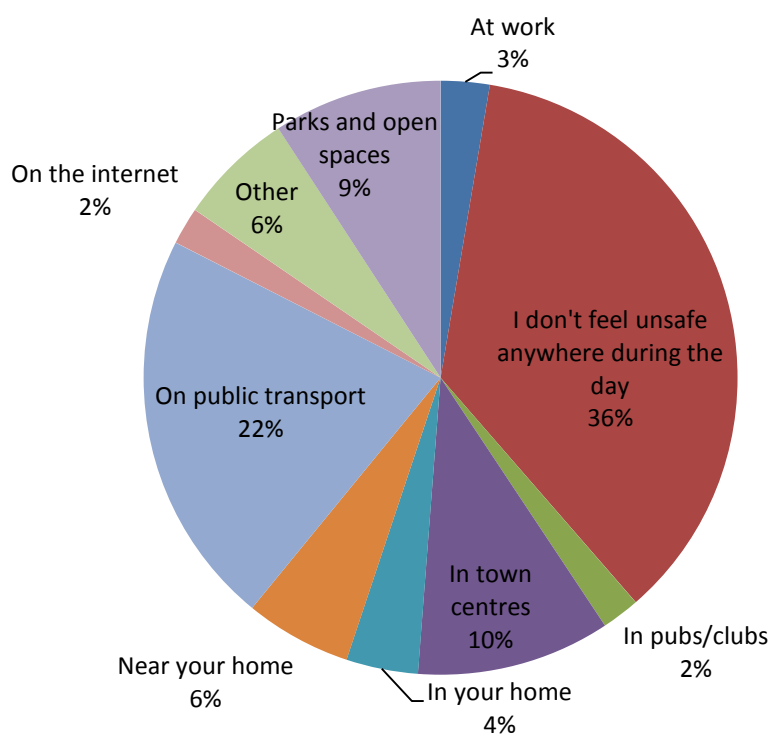
Value	Percent	Count
Very concerned	31.5%	2504
Fairly concerned	45.6%	3625
Not very concerned	20.5%	1625
Not at all concerned	1.6%	130
Don't know	0.7%	59
<b>Total</b>		<b>7943</b>

## 5. How often do you worry about your safety in London?



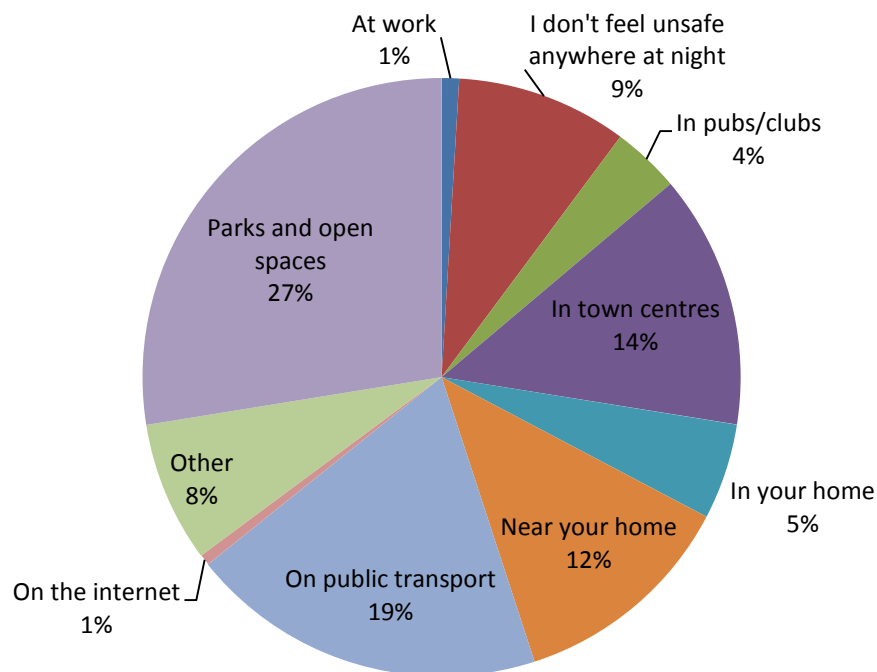
Value	Percent	Count
All the time	14.7%	1170
Sometimes	52.7%	4187
Rarely	29.8%	2365
Never	2.8%	222
<b>Total</b>		<b>7944</b>

**6. Where in London do you feel least safe during the day? Please choose only one option**



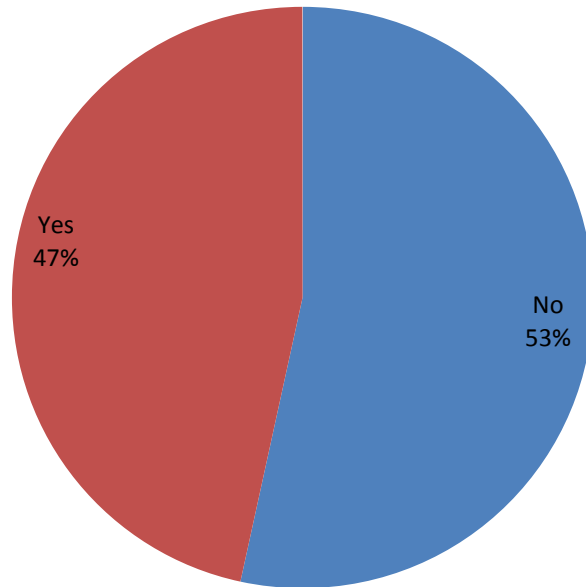
Value	Percent	Count
In your home	3.9%	306
Near your home	5.8%	455
At work	2.7%	209
Parks and open spaces	9.2%	720
On public transport	21.6%	1692
In town centres	10.5%	825
In pubs/clubs	2.1%	163
On the internet	2.0%	159
Other	6.3%	492
I don't feel unsafe anywhere during the day	35.9%	2817
<b>Total</b>		<b>7838</b>

**7. Where in London do you feel least safe at night? Please choose only one option**



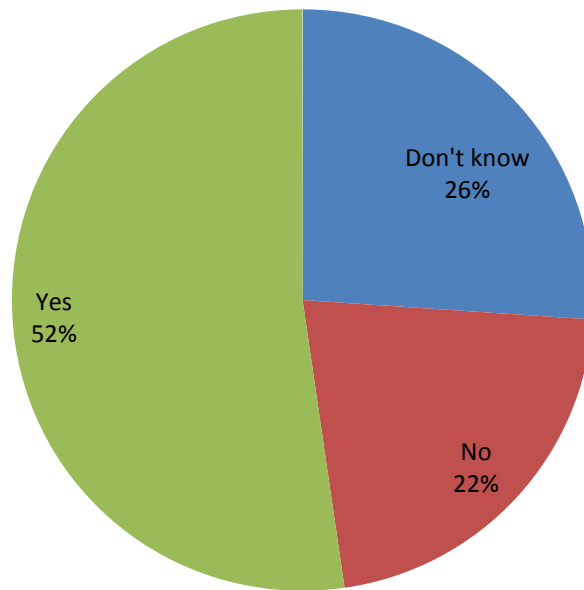
Value	Percent	Count
In your home	5.2%	405
Near your home	12.3%	960
At work	0.9%	74
Parks and open spaces	27.6%	2160
On public transport	19.3%	1511
In town centres	13.7%	1074
In pubs/clubs	3.7%	286
On the internet	0.6%	46
Other	7.6%	595
I don't feel unsafe anywhere at night	9.2%	724
<b>Total</b>		<b>7835</b>

**8. Do you know where to get information about crime rates and trends for your area?**



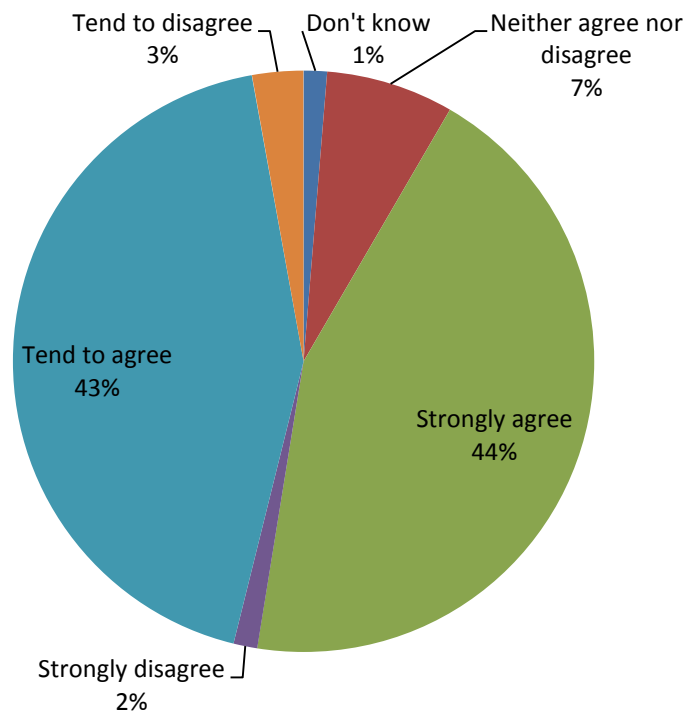
<b>Value</b>	<b>Percent</b>	<b>Count</b>
Yes	46.6%	3635
No	53.4%	4171
<b>Total</b>		<b>7806</b>

### 9. Is information about crime rates and trends for your area useful to you?



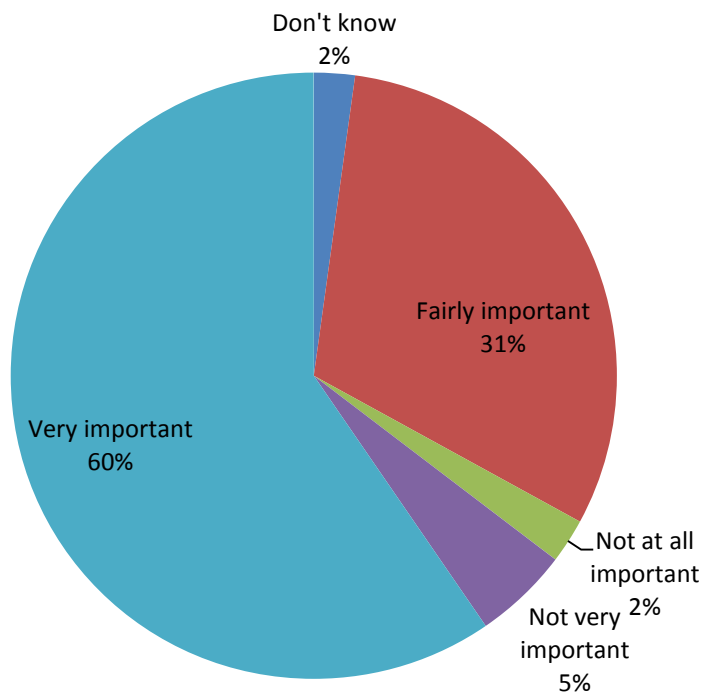
Value	Percent	Count
Yes	52.3%	4084
No	21.6%	1688
Don't know	26.1%	2034
<b>Total</b>		<b>7806</b>

**10. To what extent do you agree or disagree that some communities and individuals in London are more likely to experience crime than others?**



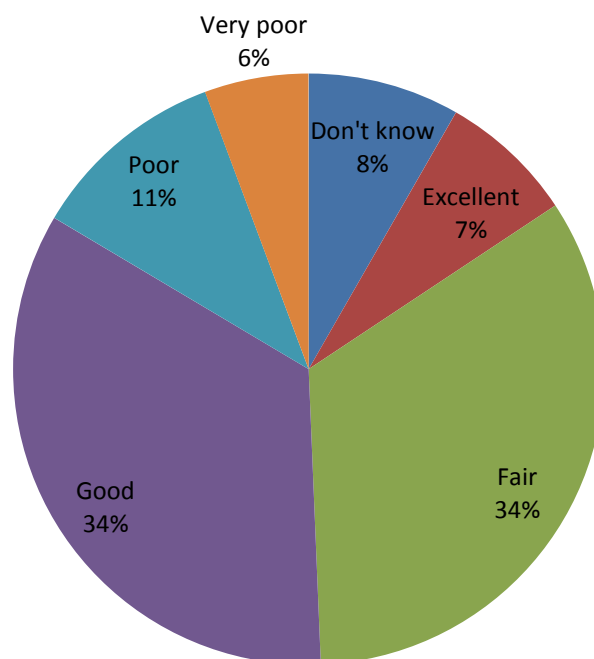
Value	Percent	Count
Strongly agree	44.2%	3428
Tend to agree	43.3%	3359
Neither agree nor disagree	7.1%	550
Tend to disagree	2.8%	221
Strongly disagree	1.3%	103
Don't know	1.3%	101
<b>Total</b>		<b>7762</b>

**11. How important or unimportant do you think it is for the Mayor to address such inequalities?**



Value	Percent	Count
Very important	59.6%	4625
Fairly important	30.8%	2390
Not very important	5.1%	393
Not at all important	2.4%	184
Don't know	2.2%	170
<b>Total</b>		<b>7762</b>

**12. Taking everything into account, how good or poor a job do you think the police are doing in your local area?**



Value	Percent	Count
Excellent	7.4%	569
Good	34.2%	2636
Fair	33.6%	2593
Poor	10.8%	830
Very poor	5.7%	439
Don't know	8.3%	640
<b>Total</b>		<b>7707</b>

**13. For each of the following statements, how important is it to you that police officers...**

	<b>Very important</b>	<b>Fairly important</b>	<b>Not very important</b>	<b>Not at all important</b>	<b>Don't know</b>
Provide a visible patrolling presence in your area	4364 56.6%	2349 30.5%	742 9.6%	206 2.7%	44 .6%
Provide you with crime prevention advice	2093 27.2%	3343 43.4%	1800 23.4%	405 5.3%	64 .8%
Seek your involvement in local policing matters	1955 25.4%	3456 44.9%	1815 23.6%	330 4.3%	146 1.9%
Keep you updated about their operations and results	2310 30.0%	3578 46.5%	1433 18.6%	300 3.9%	79 1.0%
Are held accountable for any misbehaviour	5235 68.0%	1795 23.3%	403 5.2%	128 1.7%	140 1.8%

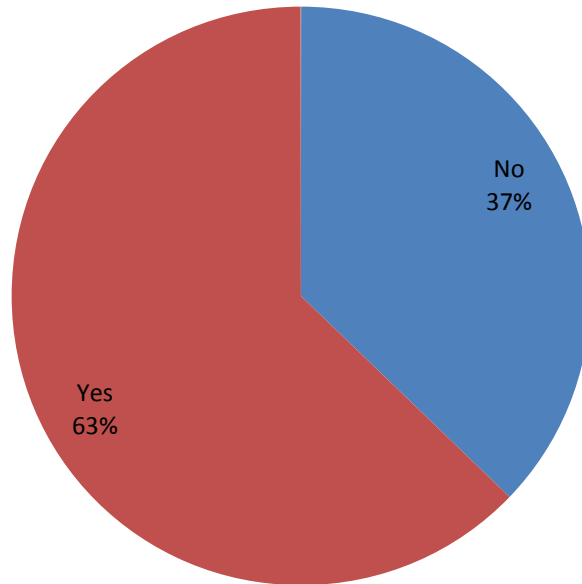
**14. For each of the following statements, how important is it to you that police officers...**

	<b>Very important</b>	<b>Fairly important</b>	<b>Not very important</b>	<b>Not at all important</b>	<b>Don't know</b>
Protect vulnerable people	6393 83.5%	1105 14.4%	97 1.3%	25 .3%	39 .5%
Treat members of the public fairly	6565 85.7%	956 12.5%	86 1.1%	32 .4%	21 .3%
Treat suspects and offenders fairly	4763 62.2%	2066 27.0%	520 6.8%	262 3.4%	47 .6%
Use their Stop and Search powers fairly	5078 66.3%	1808 23.6%	449 5.9%	259 3.4%	6 .8%
Reflect the diversity in your community	3343 43.7%	2290 29.9%	1215 15.9%	719 9.4%	91 1.2%

**15. For each of the following statements, how important is it to you that police officers...**

	<b>Very important</b>	<b>Fairly important</b>	<b>Not very important</b>	<b>Not at all important</b>	<b>Don't know</b>
Work with partners to protect communities / reduce crime	4439 58.4%	2557 33.6%	320 4.2%	87 1.1%	203 2.7%
Develop relations within your community	4353 57.3%	2612 34.4%	472 6.2%	99 1.3%	68 .9%
Tackle burglary	5411 71.1%	1929 25.4%	188 2.5%	26 .3%	53 .7%
Tackle robbery	5904 77.6%	1526 20.1%	108 1.4%	19 .3%	49 .6%
Tackle motor vehicle crime (both theft of, and theft from, motor vehicles)	4072 53.5%	2773 36.5%	573 7.5%	115 1.5%	73 1.0%
Tackle the types of crime that matter to each community (e.g. anti-social behaviour)	5737 75.4%	1612 21.2%	175 2.3%	46 .6%	35 .5%

**16. Before taking part in this survey, were you aware that you had a local policing team in your area?**

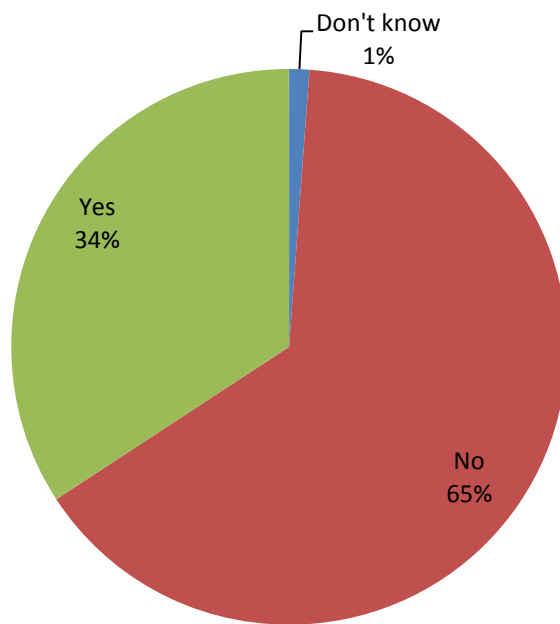


<b>Value</b>	<b>Percent</b>	<b>Count</b>
No	37.20%	2802
Yes	62.80%	4730
<b>Total</b>		<b>7532</b>

**17. To what extent do you agree or disagree that each of the following make you feel safer?**

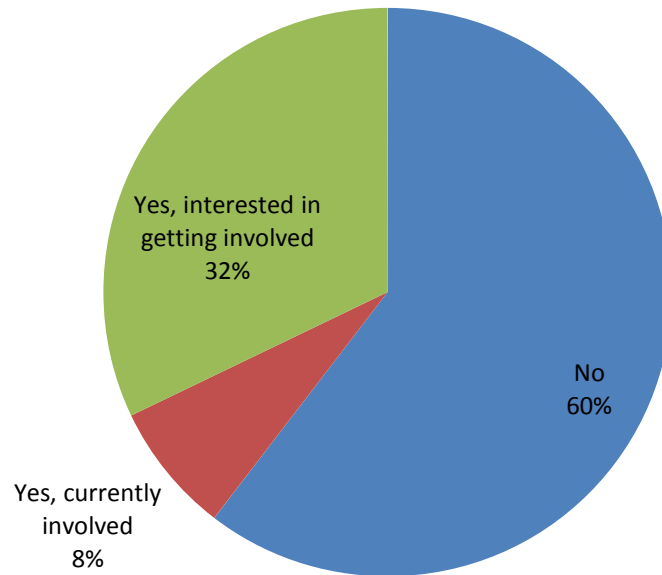
	<b>Strongly agree</b>	<b>Tend to agree</b>	<b>Neither agree nor disagree</b>	<b>Tend to disagree</b>	<b>Strongly disagree</b>	<b>Don't know</b>
A visible, reliable and responsive police presence	4716 59.2%	2049 25.7%	474 5.9%	172 2.2%	91 1.1%	27 .3%
Better urban design, like anti-vandalism measures and fewer alleyways	2988 37.5%	2925 36.7%	1123 14.1%	328 4.1%	112 1.4%	53 .7%
Preventing crime through working with people at risk of offending	3574 44.9%	2786 35.0%	798 10.0%	188 2.4%	93 1.2%	88 1.1%
Street lighting	4583 57.5%	2261 28.4%	503 6.3%	112 1.4%	45 .6%	21 .3%
Keeping places busy and streets well used	3200 40.2%	2690 33.8%	1221 15.3%	269 3.4%	69 .9%	75 .9%
Good relations between people in the community	4085 51.3%	2565 32.2%	662 8.3%	116 1.5%	52 .7%	45 .6%
Reliable and secure public transport	5081 63.8%	2000 25.1%	345 4.3%	43 .5%	26 .3%	30 .4%

**18. Have you had any contact with police officers or Police Community Support Officers (PCSOs) in your area in the last 12 months?**



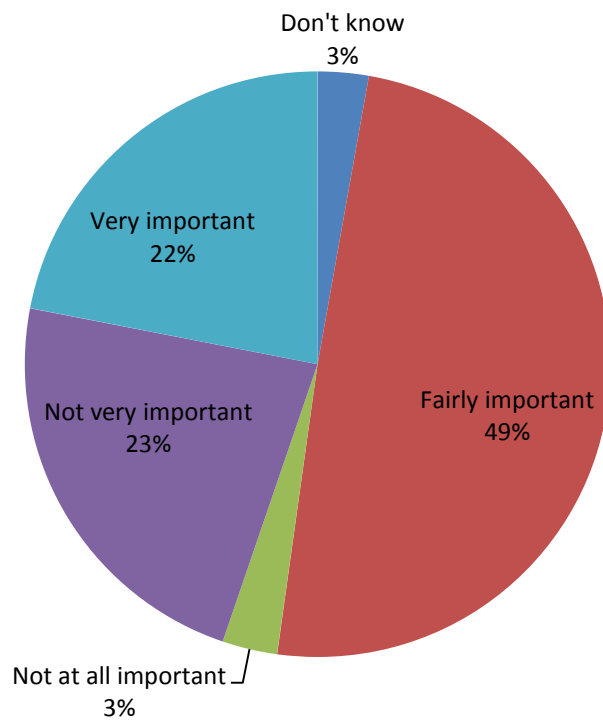
Value	Percent	Count
Yes	34.2%	2557
No	64.6%	4828
Don't know	1.2%	88
<b>Total</b>		<b>7473</b>

**19. Are you currently involved, or interested in getting involved, with your local policing team to tackle problems in your area?**



Value	Percent	Count
Yes, currently involved	7.5%	557
Yes, interested in getting involved	32.1%	2401
No	60.4%	4515
<b>Total</b>		<b>7473</b>

**20. How important or unimportant is it that you can influence decisions relating to how neighbourhood policing is delivered?**

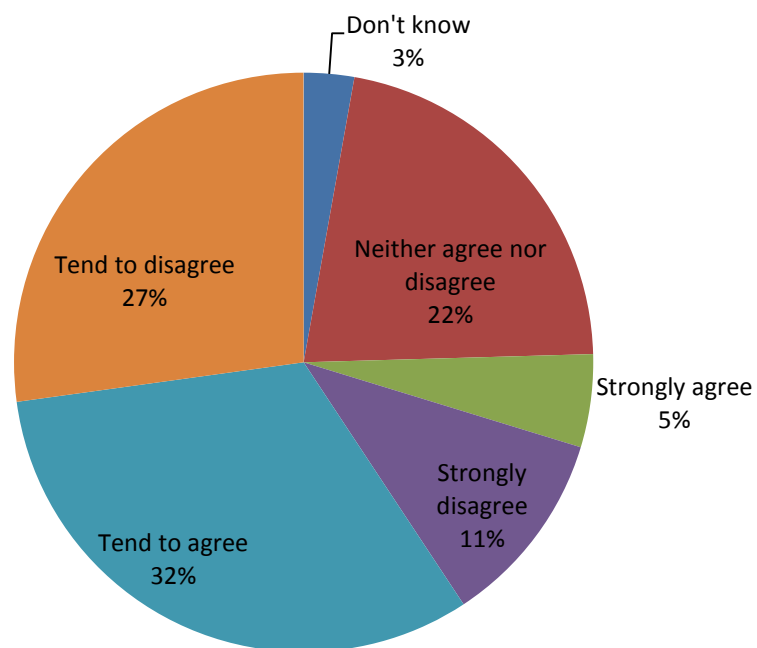


Value	Percent	Count
Very important	21.9%	1639
Fairly important	49.4%	3692
Not very important	22.8%	1705
Not at all important	3.0%	227
Don't know	2.8%	210
<b>Total</b>		<b>7473</b>

**21. To what extent do you agree or disagree with each of the following statements?**

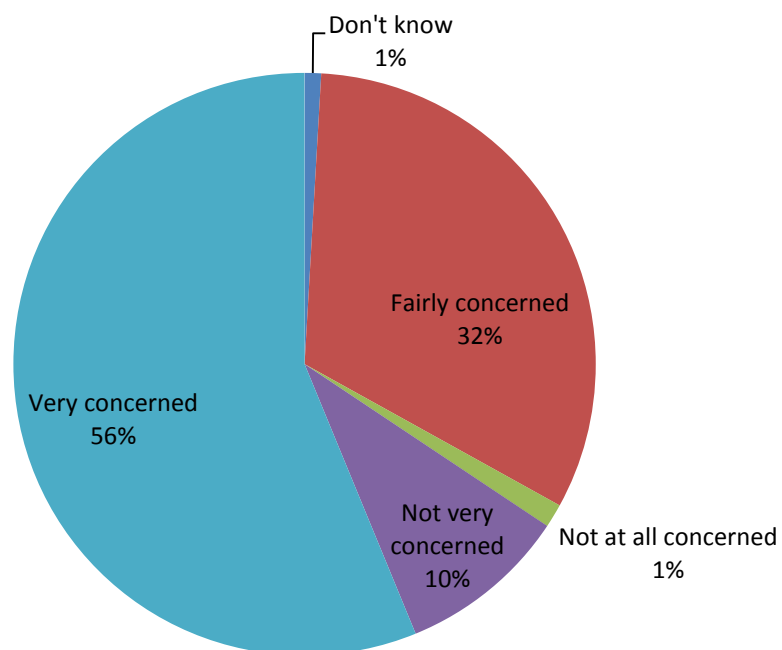
	<b>Strongly agree</b>	<b>Tend to agree</b>	<b>Neither agree nor disagree</b>	<b>Tend to disagree</b>	<b>Strongly disagree</b>	<b>Don't know</b>
Police Community Support Officers (PCSOs) have an important role to play in policing	2261 28.4%	2767 34.7%	1143 14.3%	516 6.5%	296 3.7%	435 5.5%
When reporting a crime I don't mind whether the person I speak to is a police officer, as long as they can help me with my query	2930 36.8%	2783 34.9%	583 7.3%	662 8.3%	379 4.8%	79 1.0%
Police officers should do less back office work and focus on front line policing	4070 51.1%	1999 25.1%	904 11.3%	169 2.1%	74 .9%	201 2.5%
The overall number of officers in the Metropolitan Police Service doesn't matter to me, as long as there is a good service locally	1566 19.7%	1794 22.5%	1000 12.6%	1592 20.0%	1311 16.5%	152 1.9%

**22. To what extent do you agree or disagree that London is a safe place for children and young people to grow up?**



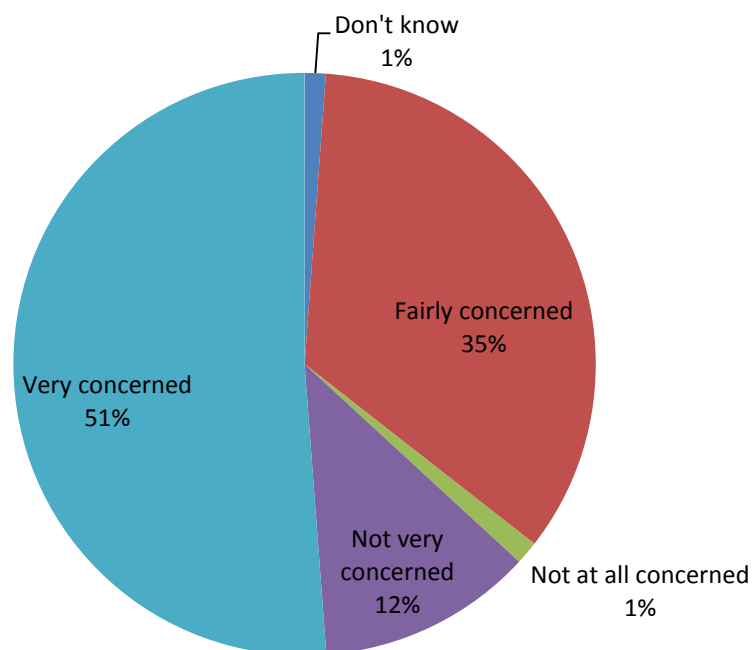
<b>Value</b>	<b>Percent</b>	<b>Count</b>
Strongly agree	5.2%	384
Tend to agree	32.1%	2369
Neither agree nor disagree	21.7%	1604
Tend to disagree	27.2%	2007
Strongly disagree	11.0%	810
Don't know	2.8%	207
<b>Total</b>		<b>7381</b>

**23. To what extent are you concerned or unconcerned about young people carrying and/or using knives in London?**



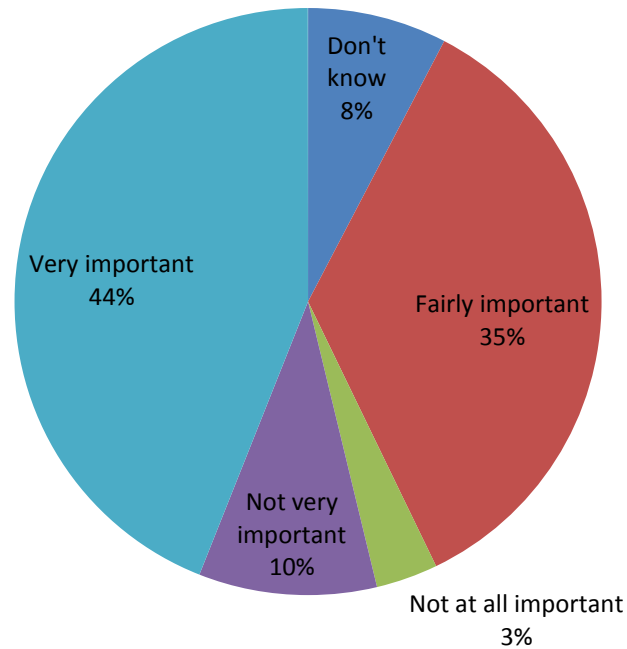
Value	Percent	Count
Very concerned	56.2%	4149
Fairly concerned	32.1%	2372
Not very concerned	9.4%	695
Not at all concerned	1.3%	97
Don't know	0.9%	67
<b>Total</b>		<b>7380</b>

**24. To what extent are you concerned or unconcerned about gangs and gang crime in London?**



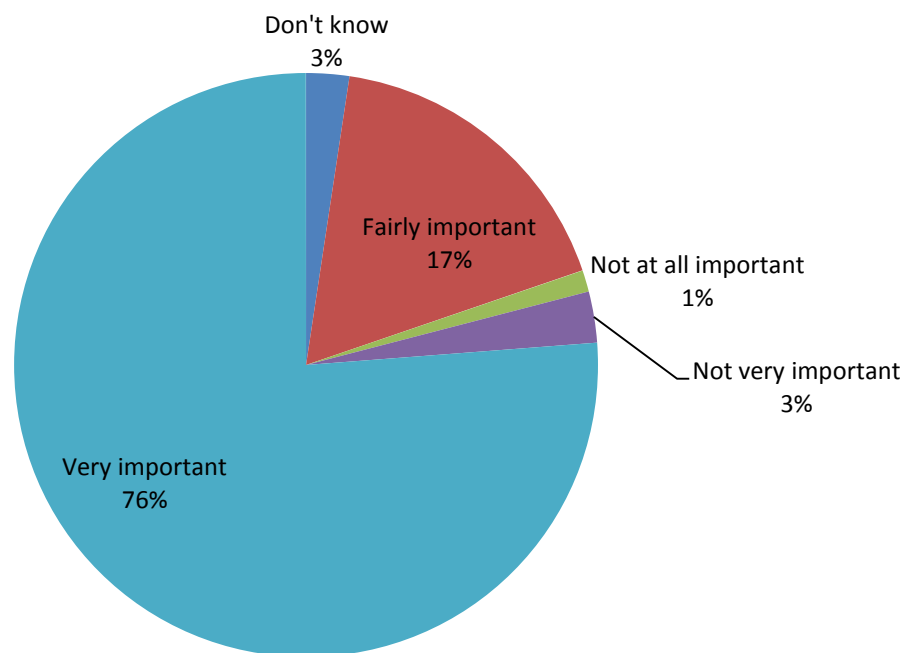
Value	Percent	Count
Very concerned	51.2%	3778
Fairly concerned	34.4%	2537
Not very concerned	12.0%	882
Not at all concerned	1.3%	95
Don't know	1.2%	87
<b>Total</b>		<b>7379</b>

**25. How important or unimportant is it to you that your local school has a named police officer, to speak with young people and help them to keep safe?**



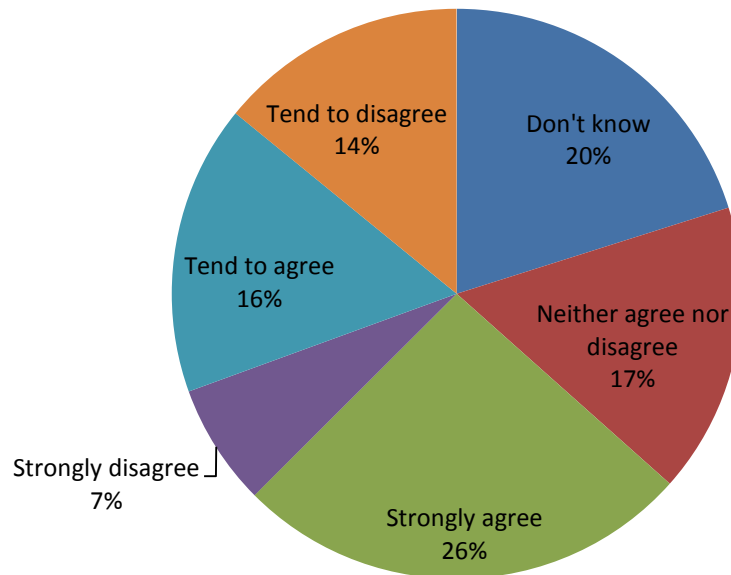
Value	Percent	Count
Very important	44.0%	3244
Fairly important	35.2%	2594
Not very important	9.8%	724
Not at all important	3.4%	251
Don't know	7.7%	566
<b>Total</b>		<b>7379</b>

**26. How important or unimportant do you think it is for the Mayor to act to prevent child sexual exploitation in London?**



Value	Percent	Count
Very important	76.2%	5613
Fairly important	17.4%	1279
Not very important	2.8%	209
Not at all important	1.2%	88
Don't know	2.4%	176
<b>Total</b>		<b>7365</b>

**27. Overall, to what extent do you agree or disagree that the police and wider criminal justice system (i.e. the processing of case through the court system) provide sufficient support for young victims and witnesses of crimes?**



Value	Percent	Count
Strongly agree	26.0%	1911
Tend to agree	16.5%	1212
Neither agree nor disagree	16.5%	1212
Tend to disagree	14.1%	1039
Strongly disagree	6.9%	508
Don't know	20.1%	1481
<b>Total</b>		<b>7363</b>

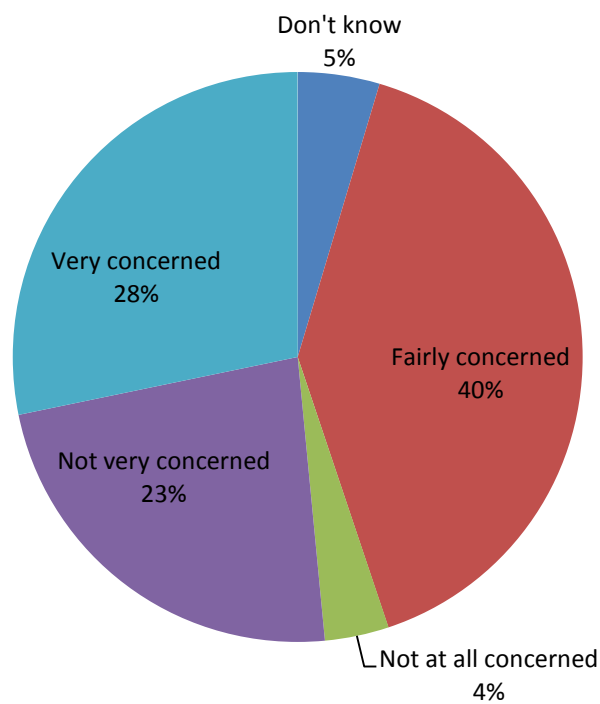
**28. Who should take primary responsibility for tackling knife crime? Please rank the options below in order, with the organisation you think should take most responsibility at the top**

<b>Overall Rank</b>	<b>Item</b>	<b>Total Respondents</b>
1	The Metropolitan Police Service	5232
2	Parents/families	4491
3	The Mayor/MOPAC	2526
4	Schools	2168
5	The Government	1832
6	Young people	1787
7	Communities	1733
8	Local councils	828
9	Social services	720
10	The health service	107

### 30. To what extent do you agree or disagree with each of the following statements?

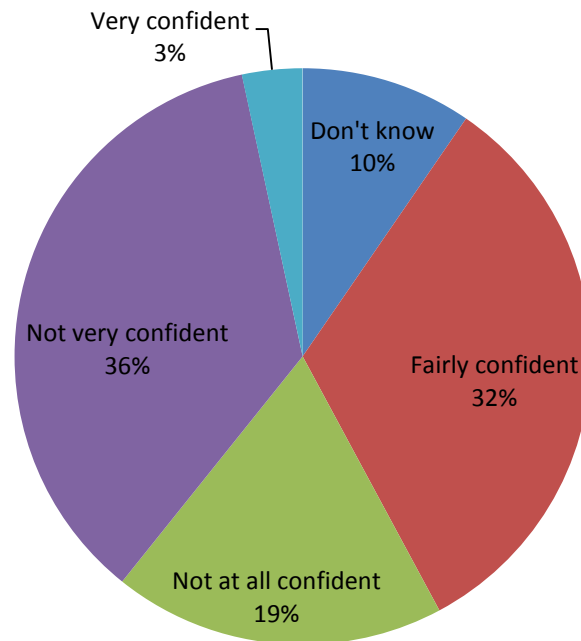
	Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	Don't know
London is a safe place for women and girls	388 4.9%	2751 34.5%	1666 20.9%	1553 19.5%	595 7.5%	251 3.2%
Eradicating Female Genital Mutilation (FGM) in London should be a priority for the Mayor	2899 36.4%	2011 25.2%	1191 14.9%	536 6.7%	279 3.5%	288 3.6%
Tackling domestic violence in London should be a priority for the Mayor	3456 43.4%	2282 28.6%	925 11.6%	298 3.7%	122 1.5%	119 1.5%
The police and wider criminal justice system currently provide adequate support for female victims or crime	730 9.2%	1161 14.6%	1520 19.1%	1333 16.7%	672 8.4%	1788 22.4%
More effort should be made to challenge sexism and gender discrimination in London	2585 32.4%	2194 27.5%	1470 18.4%	457 5.7%	270 3.4%	224 2.8%
Action is taken to prevent violence against women and girls, and support victims	2192 27.5%	2046 25.7%	1221 15.3%	595 7.5%	192 2.4%	951 11.9%

**31. To what extent are you concerned or unconcerned about sexual offences on public transport in London?**



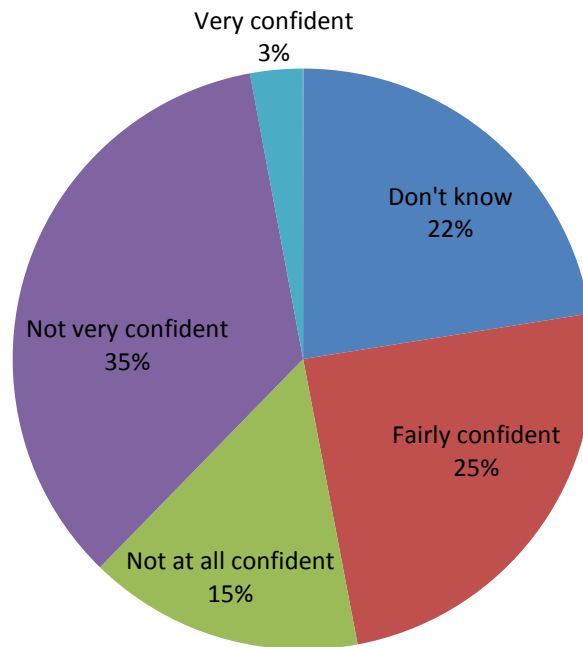
Value	Percent	Count
Very concerned	28.3%	2027
Fairly concerned	40.2%	2883
Not very concerned	23.2%	1667
Not at all concerned	3.6%	261
Don't know	4.6%	333
<b>Total</b>		<b>7171</b>

**33. How confident are you that the Criminal Justice System is effective in bringing people who commit crimes to justice?**



Value	Percent	Count
Very confident	3.4%	241
Fairly confident	32.6%	2318
Not very confident	35.9%	2554
Not at all confident	18.6%	1325
Don't know	9.6%	683
<b>Total</b>		<b>7121</b>

**34. How confident are you that the Criminal Justice System as a whole provides the necessary information and support for victims and witnesses of crime?**

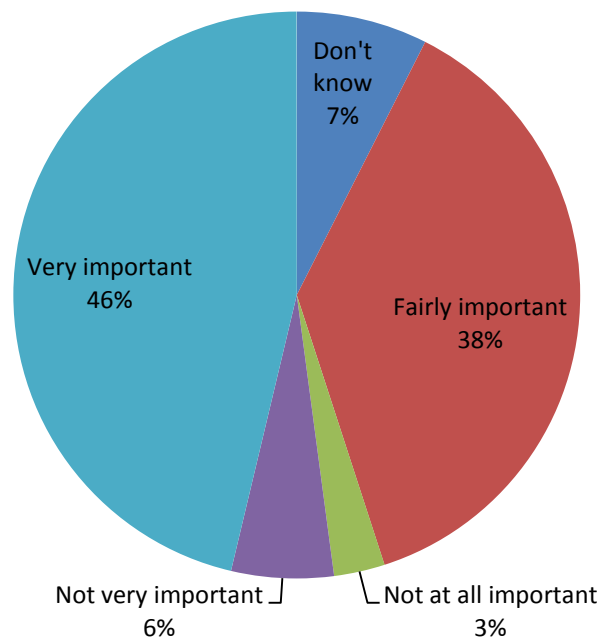


Value	Percent	Count
Very confident	2.9%	209
Fairly confident	24.5%	1745
Not very confident	34.8%	2475
Not at all confident	15.3%	1090
Don't know	22.5%	1601
<b>Total</b>		<b>7120</b>

**35. To what extent do you agree or disagree with each of the following statements**

	<b>Strongly agree</b>	<b>Tend to agree</b>	<b>Neither agree nor disagree</b>	<b>Tend to disagree</b>	<b>Strongly disagree</b>	<b>Don't know</b>
If I were a victim of crime, I would be confident that the offender would receive an appropriate sentence	304 3.8%	1173 14.7%	1325 16.6%	2295 28.8%	1565 19.6%	458 5.7%
For some crimes, a nonprison sentence can be appropriate	2110 26.5%	3126 39.2%	814 10.2%	529 6.6%	359 4.5%	181 2.3%

**36. How important or unimportant do you think it is for health services to be working in partnerships (e.g. sharing information) with criminal justice agencies?**

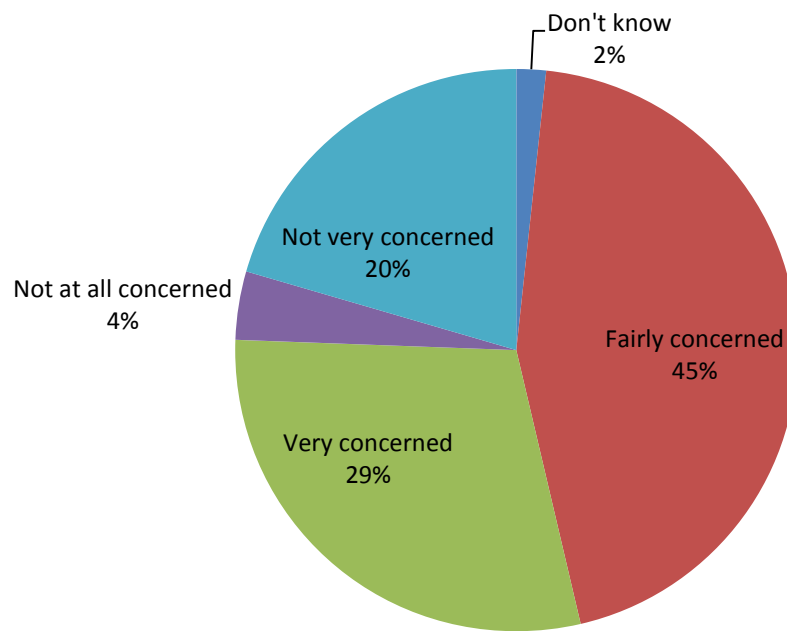


Value	Percent	Count
Very important	46.3%	3294
Fairly important	37.5%	2671
Not very important	5.8%	416
Not at all important	2.9%	206
Don't know	7.5%	533
<b>Total</b>		<b>7120</b>

**38. To what extent do you agree or disagree with each the following statements?**

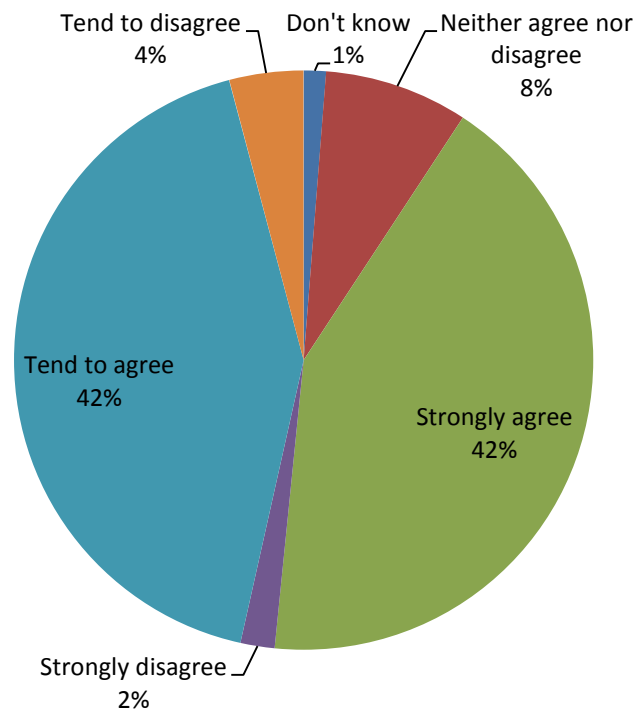
	<b>Strongly agree</b>	<b>Tend to agree</b>	<b>Neither agree nor disagree</b>	<b>Tend to disagree</b>	<b>Strongly disagree</b>	<b>Don't know</b>
London is a place where people from different backgrounds get on well together	1612 20.2%	3840 48.2%	762 9.6%	594 7.5%	227 2.8%	36 .5%
The police should have a zero tolerance approach for tackling hate crime	4278 53.7%	1840 23.1%	564 7.1%	182 2.3%	114 1.4%	93 1.2%
The Metropolitan Police Service should have more police officers carrying firearms on the streets of London	1312 16.5%	1133 14.2%	1324 16.6%	1585 19.9%	1516 19.0%	201 2.5%
It makes me feel safer when I see a police officer with a firearm in London	1303 16.4%	1039 13.0%	1348 16.9%	1521 19.1%	1795 22.5%	65 .8%
I would feel comfortable approaching or engaging with a police officer carrying a firearm	2001 25.1%	1612 20.2%	973 12.2%	1181 14.8%	1239 15.5%	64 .8%

### 39. To what extent are you concerned about hate crime in London?



Value	Percent	Count
Very concerned	29.3%	2069
Fairly concerned	44.6%	3154
Not very concerned	20.5%	1448
Not at all concerned	3.9%	278
Don't know	1.7%	121
<b>Total</b>		<b>7070</b>

**41. Overall, to what extent do you agree or disagree that these are the right areas for the Mayor to be focusing on with regards to policing and crime in London?**



Value	Percent	Count
Strongly agree	42.4%	2978
Tend to agree	42.4%	2978
Neither agree nor disagree	8.0%	563
Tend to disagree	4.1%	291
Strongly disagree	1.9%	134
Don't know	1.2%	87
<b>Total</b>		<b>7031</b>