



Street to Home
Annual Report for London
2005/06



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Introduction

The Street to Home annual report for London for 2005/06 reports on verified rough sleepers contacted, temporary accommodation and permanent RSI accommodation. The two sources of data for this report are CHAIN and the Clearing House database.

The outreach section in this report is based on 3675 verified rough sleepers with at least one action recorded on CHAIN in 2005/06. It also provides data about the subset of 2807 people who slept rough in the year. The difference in these two figures shows that outreach and BBS teams work with verified rough sleepers even when they are not currently sleeping on the streets. For instance they may contact them in day centres and hostels as well as on the streets. The temporary accommodation section reports on all arrivals and departures to accommodation that reports to CHAIN. The permanent accommodation section reports on people who have started or ended an RSI tenancy in the year.

Last year Broadway produced a CHAIN annual report for all boroughs, and a Rough Sleeping annual report. The base number for outreach data in the CHAIN annual report was verified rough sleepers who had had at least one action recorded on CHAIN in the year (as is the case for this report). The base number for the Rough Sleeping annual report was verified rough sleepers who had had a street contact in the year. There was a lot of overlap between these two reports, the difference between them sometimes caused confusion, and they take a lot of time to produce. As a result we have amalgamated these two reports into the new Street to Home annual report.

The figures show the numbers of people who accessed various services such as rolling shelters, hostels and RSI accommodation; but do not necessarily reflect the total number of people ready to use these services. More people may have been ready to move on but were unable to achieve this in 2005/06 due to lack of availability.

Information sources

CHAIN

CHAIN (Combined Homelessness And Information Network) is an internet database that was established in 2000. It is funded by the Department for Communities and Local Government and managed by Broadway¹. CHAIN holds information on verified rough sleepers in London and the services they access. The projects providing CHAIN information that is included in this report are outreach teams, assessment centres, rolling shelters, hostels and second stage accommodation. CHAIN provides the most comprehensive information on verified rough sleepers in London and the services they engage with.

The table below clarifies the number of projects that have recorded data on CHAIN, and the number of actions that have been included in the annual reports².

	2005/06	2004/05	2003/04
Outreach projects providing CHAIN data	22	20	24
Accommodation projects providing CHAIN data	63	63	67
Total projects providing CHAIN data	85	83	91
Verified rough sleepers contacted	3854	3480	3580
Actions recorded for verified rough sleepers	29123	27644	25196
New actions available on CHAIN (see appendix 1)	75	8	8

Clearing House

The Clearing House, also managed by Broadway, provides and co-ordinates the lettings service for the permanent accommodation provided by housing associations under the RSI. Its task is to match single homeless people, who meet the RSI criteria, to suitable accommodation in the current pool of 3,819 bedspaces.

¹ Broadway provides a range of services from street to home for homeless and vulnerable individuals in London, aiming to ensure that every single person finds and keeps a home.

² Although the total number of projects contributing data to the annual reports has decreased in the last two years, the total number of projects contributing data to CHAIN has increased. Recent CHAIN expansion has focused on day centres. The information recorded by these projects is yet to be included in the annual reports. This data will be considered for inclusion in future reports once a sufficient volume has been recorded.

Glossary

Verified rough sleepers are people who have been contacted by an outreach or BBS team whilst bedded down on the streets, and have had a record created for them on CHAIN (not necessarily in 2005/06). Once verified a person may engage with services on the streets and in other locations such as day centres and accommodation. Not all verified rough sleepers contacted in 2005/06 have slept rough in this year.

Rough sleepers are people who outreach or BBS teams have contacted whilst bedded down in 2005/06.

New people are those who were verified as a rough sleeper by outreach or BBS teams in 2005/06. They are either new to rough sleeping or new to an area that the London outreach and BBS teams cover.

Known people are those who have been verified as a rough sleeper before 2005/06, and so had a CHAIN record before this year.

Street contacts are the meetings between people sleeping rough and outreach or BBS teams. This work will be more in depth and in detail at some times than others, but all 'contacts' indicate that the person has been engaged with and provided with an outreach service - for example assistance in claiming benefit or accessing accommodation or a specialist treatment programme.

Single contacts are when someone has only had one street contact and no other action recorded in the period of the report. These individuals have not actively engaged with services in 2005/06 and so have not placed a demand on service provision. They may have engaged more fully with services before this year, so could have actions other than street contacts recorded on CHAIN before 2005/06.

Building Based Services are operated in Westminster. They are teams based in day centres but also conducting outreach work. They work with rough sleepers attempting to assist them off the streets by linking them in with services or reconnecting them to their home area.

Booking in is when an outreach or BBS worker liaises with an accommodation provider and succeeds in getting a client accepted at and booked into an accommodation project so that a bed space is allocated to them.

Advised diversion is when an outreach or BBS worker advises a client to return to their home area, family or an area outside London.

Confirmed diversion is when an outreach or BBS worker assists a client to return to their home area, family or an area outside London.

Assessment centres provide accommodation and services for individuals identified as rough sleeping or street active within the catchment area of the project. Centres provide a full assessment of need and risk for each individual referred to the project in order to plan and implement realistic and sustainable resettlement options. During 2005/06 there were two assessment centres in London that reported to CHAIN.

Rolling shelters provide short-term accommodation (approximately three week stays) for rough sleepers that is free at the point of entry. This accommodation is only accessible via an outreach or BBS referral. During 2005/06 there were two rolling shelters open in London, both of which reported to CHAIN.

Hostels provide temporary accommodation for homeless people. They can provide a variety of accommodation from general needs, to specialist support specifically for people with drug or alcohol problems, older people or those with high mental health support needs. Some hostels are direct access for a short period only whereas others offer a longer stay. The hostels data presented in this report was provided by the 48 hostels across London that reported to CHAIN in 2005/06. These were selected for CHAIN involvement due to their level of service provision to rough sleepers.

Second stage accommodation provides temporary housing for homeless people, usually for longer stays than a hostel. This accommodation is intended for people who have made their initial move from the streets, but require continued support before they are able to move to more independent living. During 2005/06 CHAIN collated data from 11 second stage projects.

Clinics offer specialist treatment, detox and rehabilitation services in dealing with issues such as mental health or substance misuse problems.

Abandonment is when the client has disappeared from accommodation and not returned.

Left of own accord is when the client informed staff that they were leaving their accommodation. These instances can be negative (they walked out of the hostel as they had had enough and possibly returned to the streets) or positive (they sorted out their own situation e.g. found accommodation without input from the hostel). The reason a person left the accommodation was not due to work by staff, but solely down to the client.

End of time limited stay is when a client has departed from temporary accommodation for no other reason than that their time limited stay has come to an end. A time limited stay could be for example an emergency bed stay where a person is able to stay in a hostel for a night or two to receive respite care. Those accessing these beds are likely to be very vulnerable with their health being particularly at risk if they were to remain on the streets. At the time of accessing the emergency bed there would be no appropriate longer term bed space available for them.

Planned move is when someone leaves their accommodation for a positive reason due to support and assistance from staff at the project. Planned moves will be to other forms of accommodation including other temporary accommodation, permanent accommodation or clinics.

RSI accommodation is permanent accommodation specifically ring-fenced for former rough sleepers which has been funded by central Government via the Housing Corporation and is provided by housing associations across London. People who access this accommodation automatically qualify for and receive support in the accommodation due to the recognition that it can sometimes take more than a roof to enable someone to move out of homelessness.

Permanent accommodation is accommodation where people are expected to stay for at least two years. This includes private rented accommodation.

Last known location is the term used to indicate the location of people at the last point at which they engaged with services involved in CHAIN. If someone stops engaging with services involved in CHAIN it is not possible for CHAIN to provide up-to-date information on their whereabouts.

Policy development relating to homelessness

Outreach work

Outreach teams have continued to work with a wider remit over the past year to tackle all elements of the street population rather than just rough sleeping.

Central government homelessness policy

The Homelessness and Housing Support Directorate has continued to support and promote their three key targets on:

- Maintaining the reduction by two thirds of levels of rough sleeping.
- Local authorities ending the use of B&Bs for homeless households with children or pregnant women.
- Halving the numbers of homeless households in temporary accommodation by 2010.

In March 2005 the Department for Communities and Local Government (DCLG) launched its five year homelessness strategy: *Sustainable Communities: settled homes; changing lives*. Since then they have worked on implementing actions contained within the strategy. A key part of this has been the start of the Hostels Capital Improvement Programme (HCIP). Approximately £60 million of the money for this programme has gone towards funding the development and improvement of hostels in London. A further development is that the DCLG has awarded £2 million from its Homeless Innovation Fund to develop new ways of tackling homelessness. Some of which was allocated to Homeless Link to work to develop a Move On Plan Prototype (MOPP).

During 2005 homelessness acceptances reached their lowest level for 20 years. Statistics published in March 2006 show this downward trend continuing, with acceptances during the October - December quarter 27% lower than then same period in 2004.

In Autumn 2005 the DCLG began consulting on the future of Supporting People through its document *Creating Sustainable Communities: Supporting Independence*. A key question asked within the consultation was whether or not the ring-fencing of funding for Supporting People should be removed. The summary of the sector responses and an initial response were published In July. The strategy is expected in Autumn 2006.

Other central government policy relating to homelessness

Work relating to homelessness has taken place across other government departments besides the DCLG, for example:

Drugs and alcohol: Tackling the misuse of drugs and reducing drug related crime has continued to remain a focus for central government. In November 2005, the Home Office and DCLG wrote to local authorities urging them to develop and set a target on housing support for drug users. 13 Drug Action Team (DAT) areas have been funded by the Drug Intervention Programme (DIP), to develop a Comprehensive Rent Deposit Model (CRDM) for drug misusing offenders leaving prison or residential settings to help find them a home in the private rented sector.

Health: Over the past year both the Department of Health and the DCLG have appointed specialist advisors to work on joining up health and homelessness. The Department of Health published *Our Health Our Care Our Say* in January 2006. This paper sets out a vision to provide people with good quality social care and NHS services in the communities where they live.

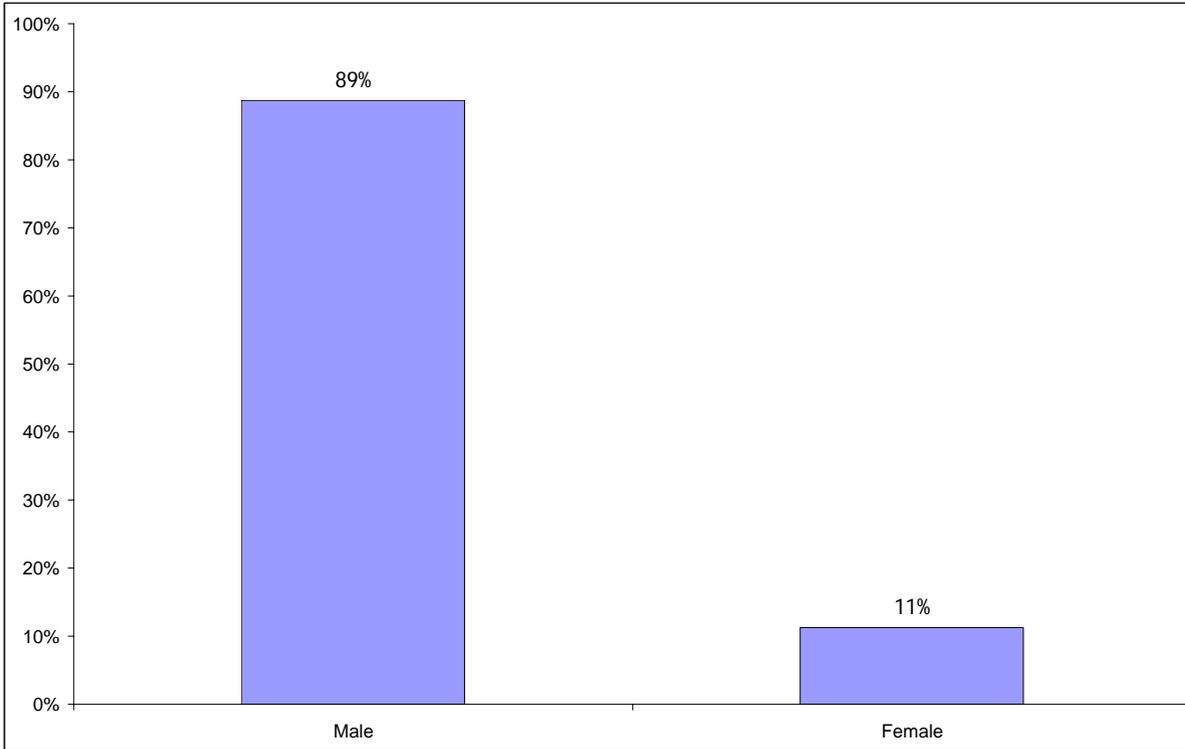
Employment: The Department for Work and Pensions opened a consultation in January on its proposed welfare reform policies through its green paper: *A new deal for welfare: Empowering people to work*. The *Working Futures* pilot was established in East London. It focuses on getting people living in temporary accommodation in areas of east London into employment.

Wider policies: Legislation remains that limits the ability of nationals from eight of the ten countries who joined the European Union in 2004 to access benefits. Benefits can only be claimed by this group if they are in full-time employment or have worked in the UK continuously for the previous twelve months.

Demographics

1) Gender

Verified rough sleepers contacted by outreach or building based service (BBS) teams and/or arriving in temporary accommodation (that reports to CHAIN) in the year by gender.

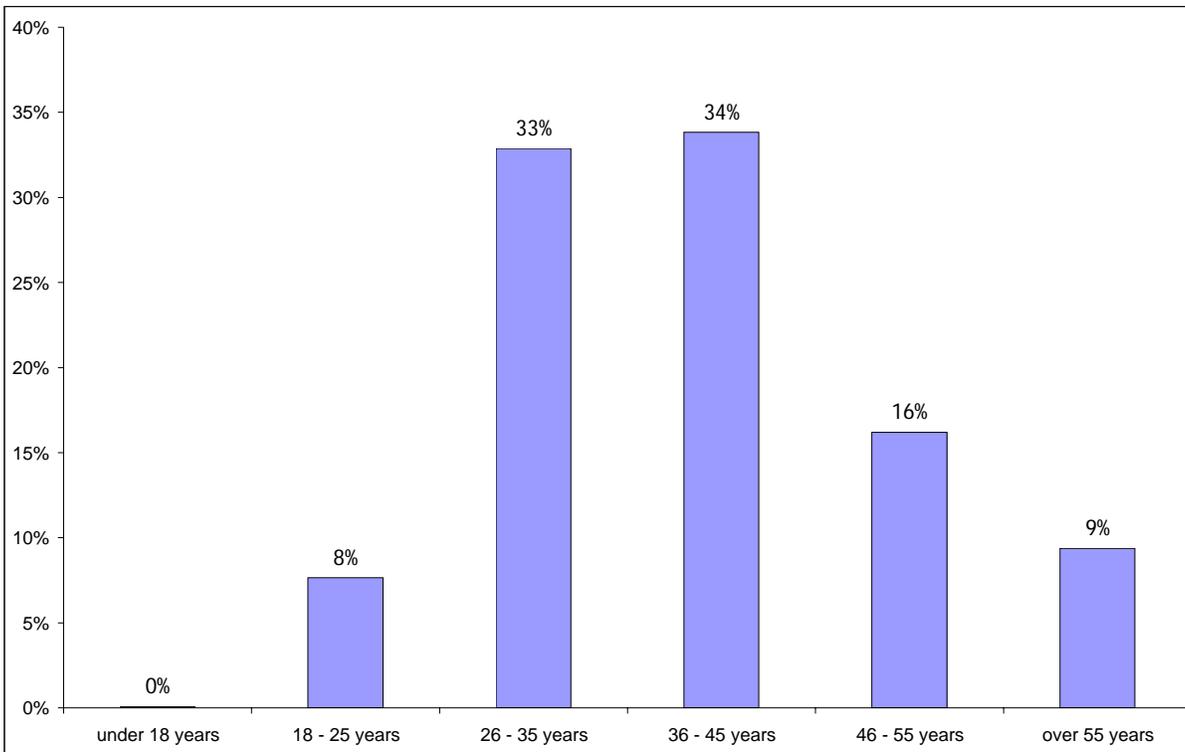


Base: 3854

The proportions of males and females contacted in 2005/06 is consistent with the previous two years.

2) Age

Verified rough sleepers contacted by outreach or BBS teams and/or arriving in temporary accommodation (that reports to CHAIN) in the year by age.



Base: 3854

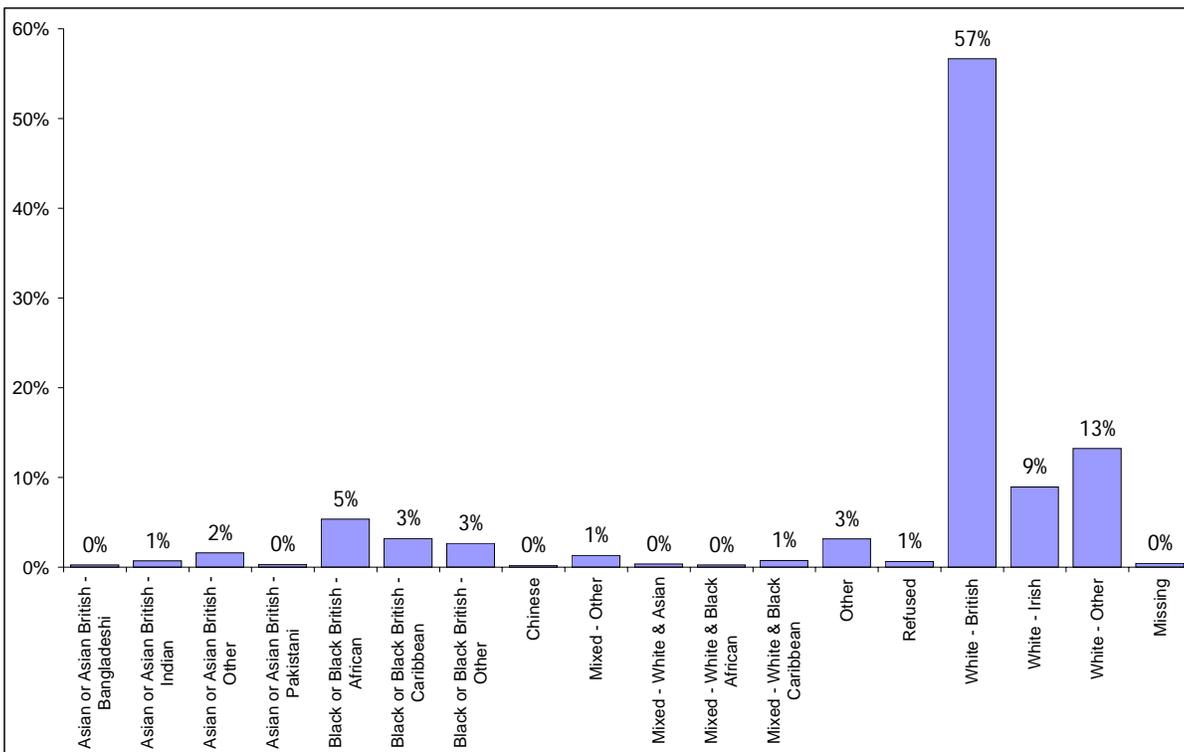
67% of people contacted in 2005/06 were aged 26-45. This is consistent with the previous two years.

8% of people contacted were aged 25 years or under, 3 of which were aged under 18 years. This is consistent with previous two years.

9% were aged over 55 years, which is also consistent with the previous two years.

3) Ethnicity

Verified rough sleepers contacted by outreach or BBS teams and/or arriving in temporary accommodation (that reports to CHAIN) in the year by ethnicity



Base: 3854

The majority of people contacted in London in 2005/06 are white (79%), most of whom are white British.

11% of people contacted are black and 3% are Asian.

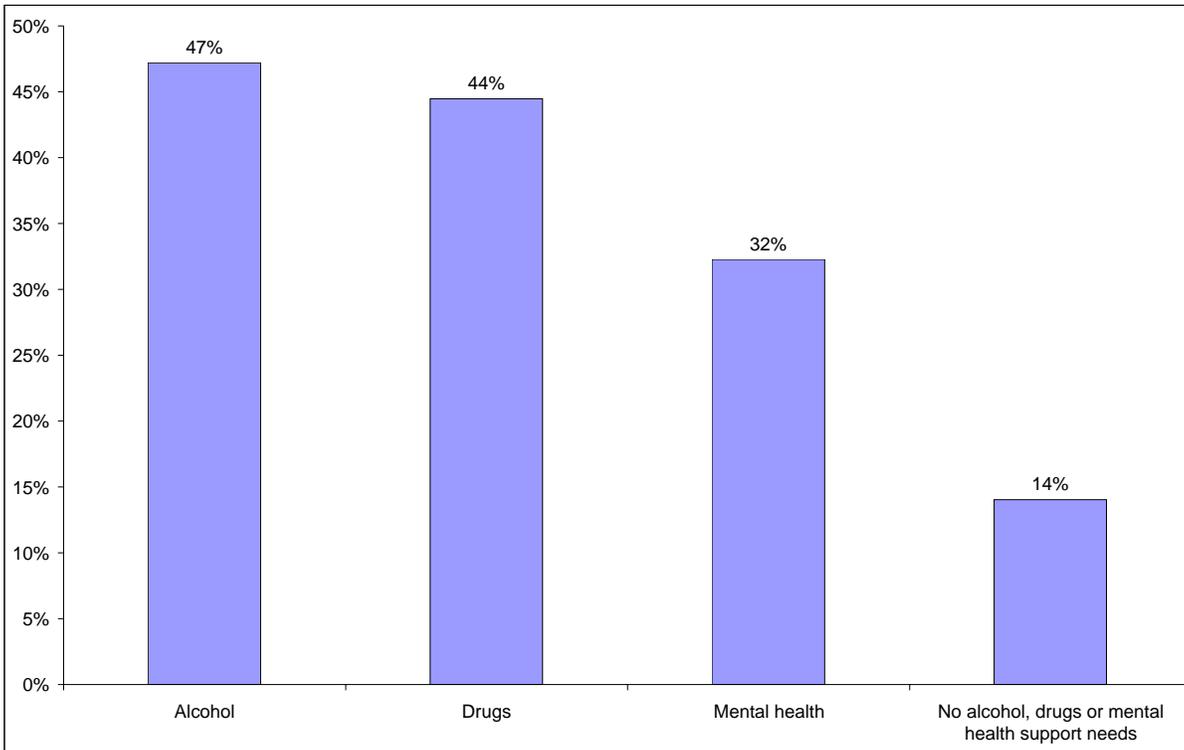
The ethnic origin of those contacted is consistent with the previous two years.

Of the 510 people contacted in 2005/06 with an ethnic origin of White - Other, 107 are A8 nationals.

Client Support Needs and Institutional History

4) Support Needs

Verified rough sleepers contacted by outreach or BBS teams and/or arriving in temporary accommodation in the year by support needs



Base: 2829 Note that the base figure for this graph excludes clients where all 3 support needs are not known (1025).

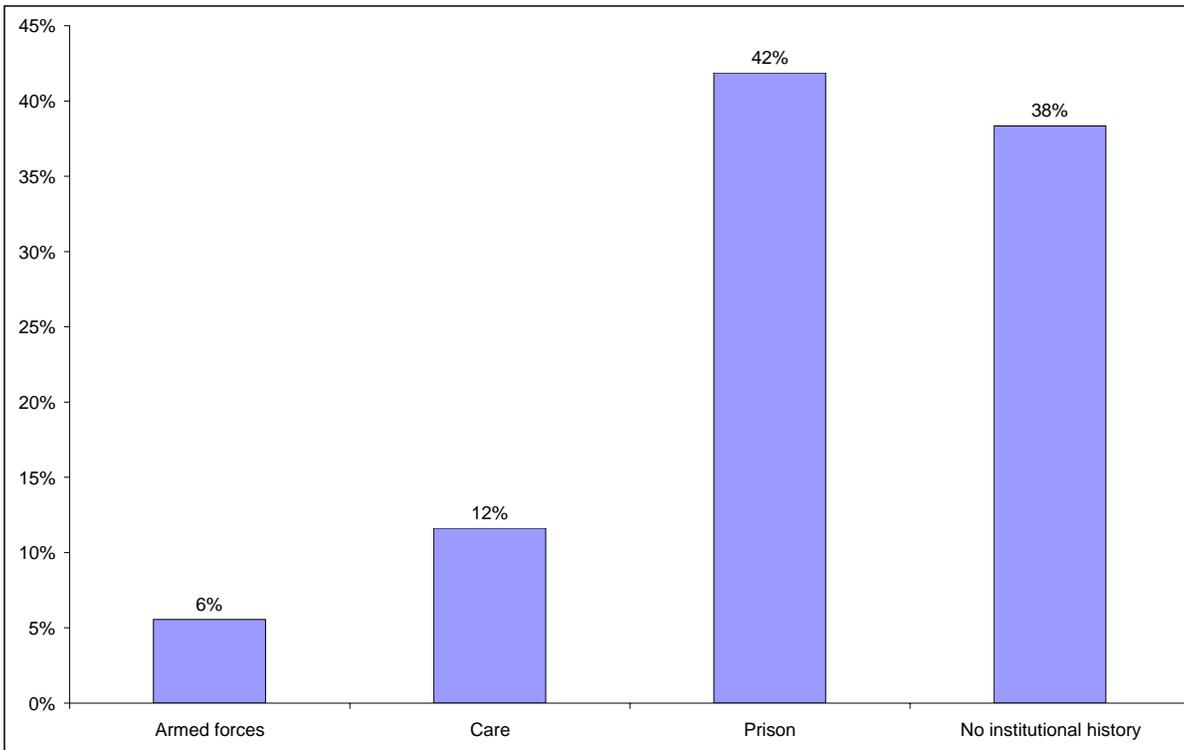
Support Needs	No. of people	%
Alcohol only	530	14%
Drugs only	543	14%
Mental health only	320	8%
Alcohol and drugs	359	9%
Alcohol and mental health	237	6%
Drugs and mental health	147	4%
Alcohol, drugs and mental health	209	5%
No alcohol, drugs or mental health support needs	397	10%
All 3 support needs not known	1025	27%
All 3 a combination of no/not known	87	2%
Total	3854	100%

The proportions of people contacted with a drugs or mental health support need are consistent with the previous two years.

The proportion of people contacted in 2005/06 with an alcohol support need has slightly increased by 5% from 2003/04.

5) Institutional history

Verified rough sleepers contacted by outreach or BBS teams and/or arriving in temporary accommodation (that reports to CHAIN) in the year by experience of the armed forces, care or prison



Base: 2374 Note that the base figure for this graph excludes clients where all 3 institutional histories are not known (1480).

132 people contacted in London this year have previously been in the armed forces.

276 people contacted have previously been in care.

994 people contacted have previously been in prison.

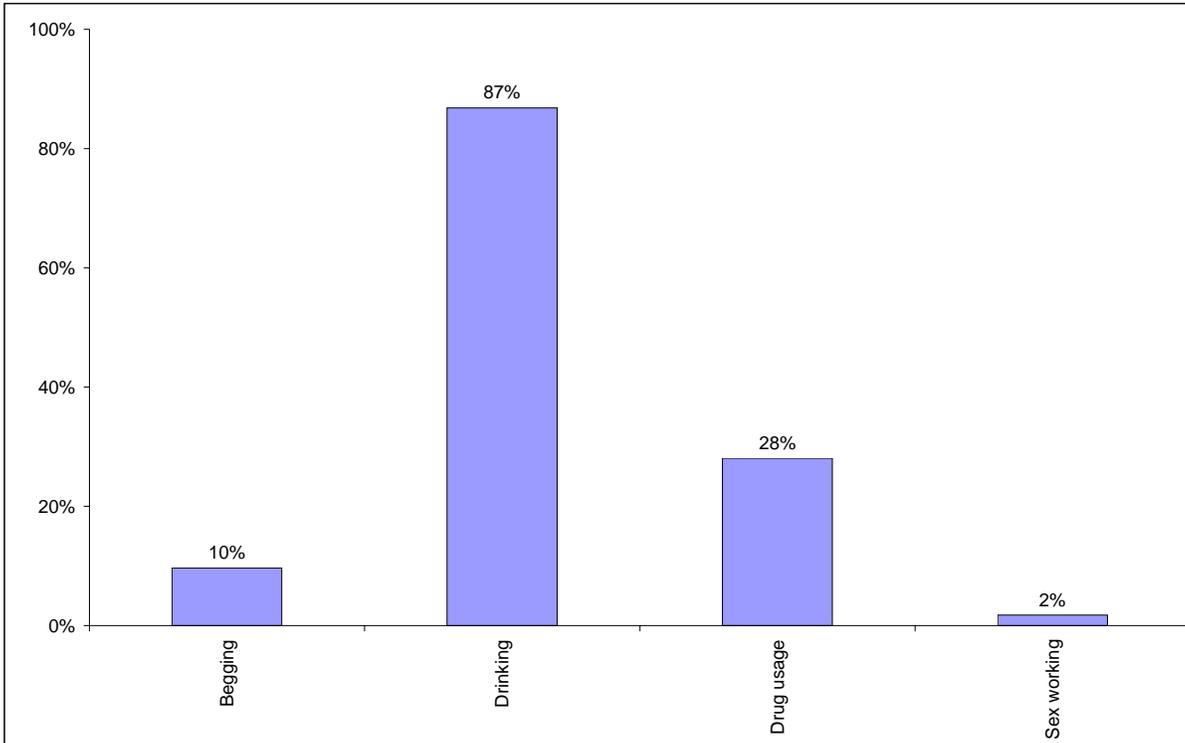
It is possible for someone contacted to have previous experience of more than one institution and so be included in more than one of the above figures. 191 people contacted in the year have been in care and prison.

The proportions of people contacted in London with previous experience of the armed forces, care or prison are consistent with the previous two years.

Wider Street Population

6) Wider street population

Street population (not verified as rough sleepers) contacted by outreach or BBS teams and/or arriving at temporary accommodation (that reports to CHAIN) who fall into one or more of the street activity categories on CHAIN.



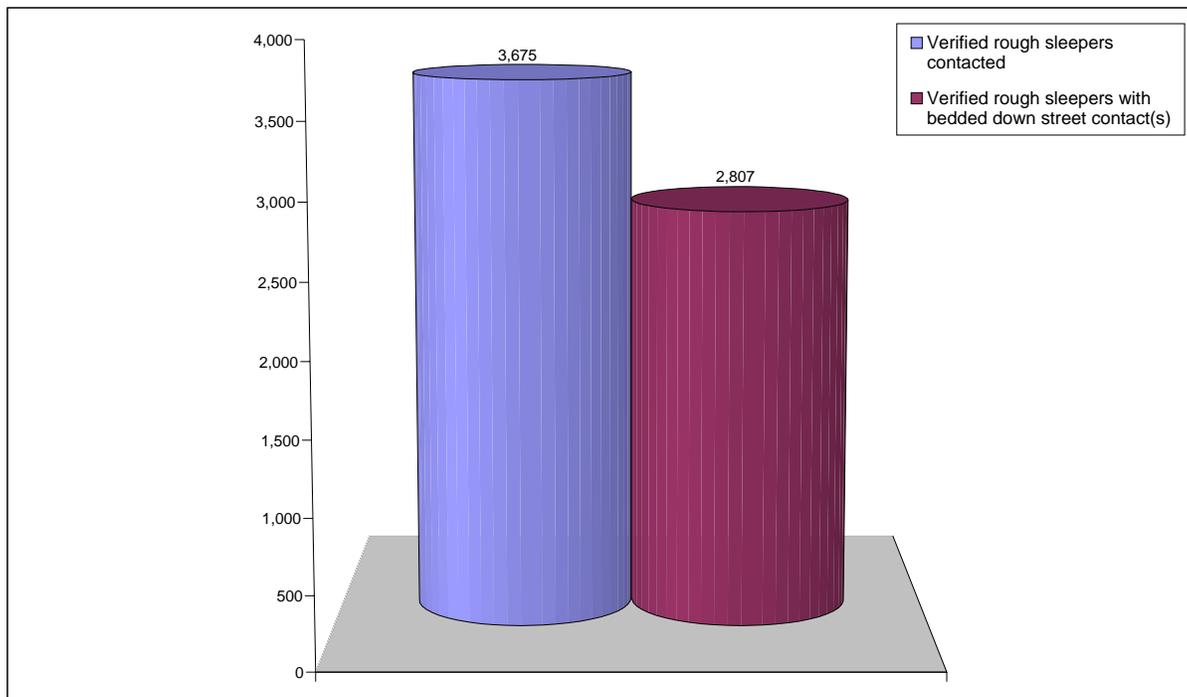
Base: 114

In addition to the 3854 verified rough sleepers contacted in 2005/06 by outreach or BBS teams and/or arriving at temporary accommodation, 114 members of the wider street population were also contacted in the year. Of these: 20 were booked into accommodation by outreach or BBS teams. 12 were recorded as having arrived at temporary accommodation that reports to CHAIN.

Outreach Work

7) Verified rough sleepers and people seen bedded down

People with at least one bedded down street contact shown as a proportion of all verified rough sleepers contacted by outreach or BBS teams in the year.



3675 verified rough sleepers were contacted by outreach or BBS services in London in 2005/06. This is an increase of 12% in a year from 2004/05, and an increase of 10% in two years when compared with 2003/04.

The increase in the number of verified rough sleepers contacted could be due to a combination of the following factors:

- More work with verified rough sleepers being recorded due to improved use of CHAIN as a monitoring tool
- More work recorded due to the expansion of CHAIN in May 2005 to include contacts with verified rough sleepers engaging in street activities
- More people recorded due to four boroughs (see below) recording street count results on CHAIN from August 2005
- Outreach and BBS teams reaching more people
- An increase in the number of verified rough sleepers on the streets in London.

Of the 3675 contacted, 2807 had a bedded down street contact in the year and so were known to have slept rough in London in 2005/06. The number sleeping rough in this year has increased by 9% over a year from 2004/05, and by 5% over two years from 2003/04.

Of the 2807 sleeping rough in 2005/06, 684 were contacted during a street count in one or more of these boroughs - Westminster, Hammersmith & Fulham, Kensington & Chelsea and City of London. These were the only boroughs to record street count results on CHAIN in this year.

155 (2%) of the 2807 people sleeping rough this year have returned to the streets in 2005/06 for the first time since accessing accommodation or being diverted prior to 1st April 2005. This number has more than doubled from 65 people in 2003/04."

The table below indicates the borough where the 2807 people sleeping rough were first contacted in 2005/06.

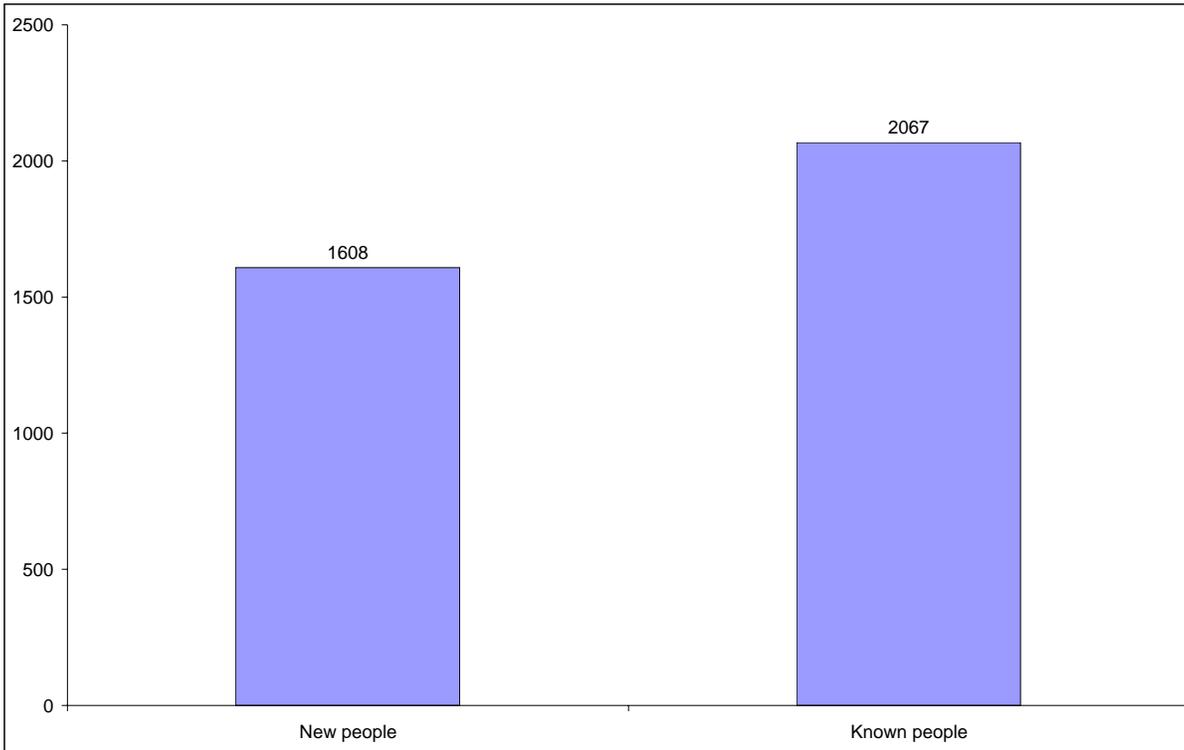
Borough where first bedded down street contact or street count contact occurred during the year	Number of people
Barking & Dagenham	0
Barnet	6
Bexley	0
Brent	41
Bromley	0
Camden	191
City of London	222
Croydon	0
Ealing	90
Enfield	0
Greenwich	4
Hackney	40
Hammersmith & Fulham	87
Haringey	27
Harrow	1
Havering	1
Hillingdon	3
Hounslow	16
Islington	60
Kensington & Chelsea	103
Kingston	0
Lambeth	177
Lewisham	40
Merton	8
Newham	3
Redbridge	4
Richmond	41
Southwark	146
Sutton	2
Tower Hamlets	58
Waltham Forest	0
Wandsworth	24
Westminster	1412
Total	2807

The table shows that half of the people who slept rough in London in 2005/06, had their first rough sleeping contact of the year in Westminster.

Other boroughs which each had over 100 people having their first rough sleeping contact of the year were: Camden, City of London, Kensington & Chelsea, Lambeth and Southwark.

8) New and known

Verified rough sleepers contacted by outreach or BBS teams in the year.



Base: 3675

1608 people contacted in London in 2005/06 were new. This means they were verified as a rough sleeper this year and had not previously been contacted by any outreach or BBS team that reports to CHAIN. 1593 of these people had slept rough in the year.

2067 people contacted in London this year were known. This means they had previously been contacted by an outreach or BBS team that reports to CHAIN, and were verified prior to 2005/06. 1214 of these people had slept rough in the year.

The proportions of new and known people contacted in London this year are consistent with the previous two years.

The number of new people contacted this year has increased by 17% from 1371 in 2004/05, but is consistent with 1591 new people contacted in 2003/04.

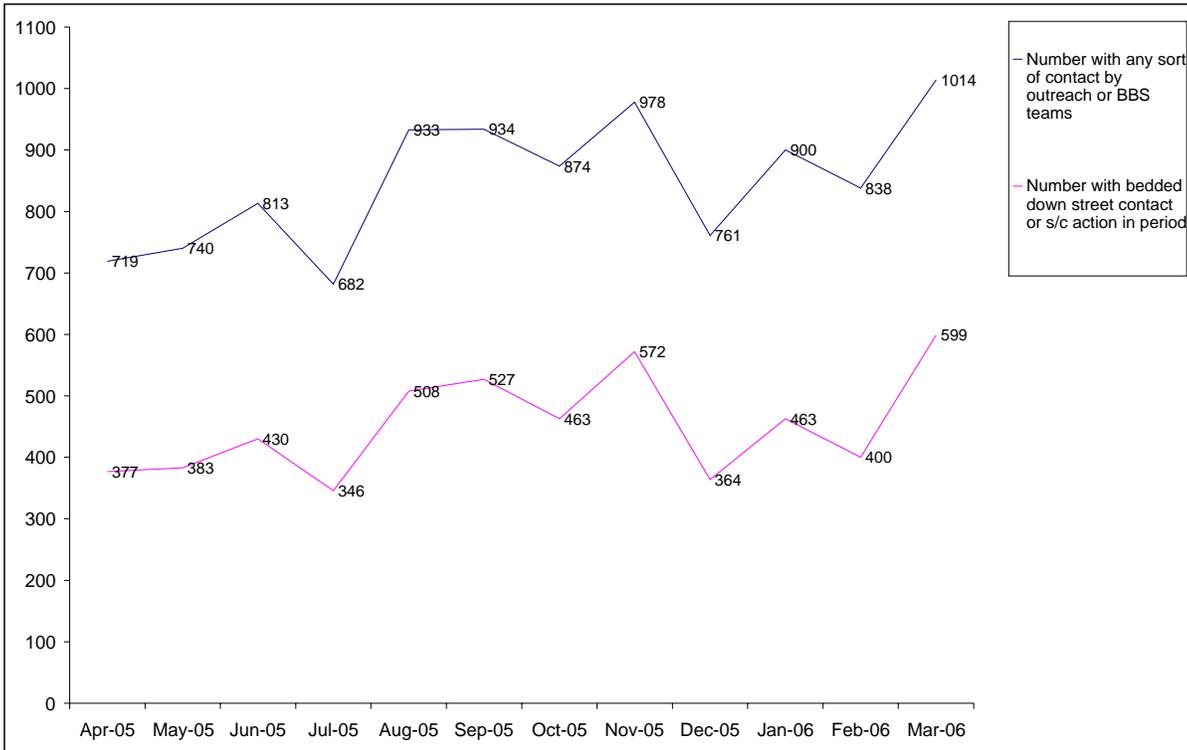
Of the 1608 new people verified in 2005/06, 233 (14%) only had one bedded down street contact and no subsequent actions in this year.

Of the 1608 new people, 176 were verified during a street count recorded on CHAIN. Of these, 145 (82%) were seen bedded down only once (and are included in the 233 noted above). Of the 145, 42 are recorded as A8 nationals.

A8 nationals often cannot be offered the same service as other people due to benefit restrictions. For example, in Westminster A8 nationals are included in street counts and recorded on CHAIN, but are not worked with by BBS teams.

9) People contacted by month

Verified rough sleepers contacted by outreach or BBS teams in the year by month.



Base for verified rough sleepers: 3675

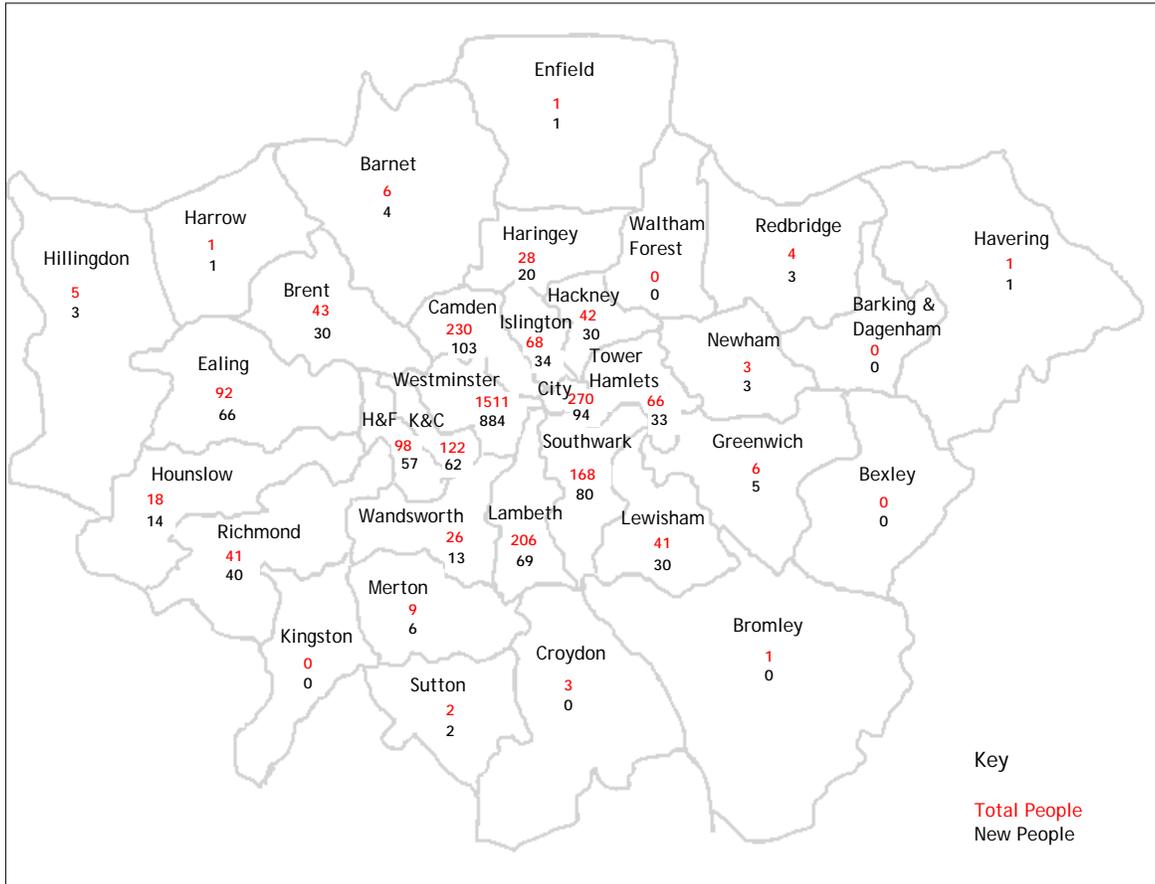
Base for verified rough sleepers with bedded down street contact or street count action: 2807

Of the 3675 verified rough sleepers contacted by outreach or BBS teams in 2005/06, the average number contacted in a month was 849. The highest number were contacted in March 2006 and the lowest in July 2005.

The graph shows that a similar pattern is followed by the subset of people rough sleeping in the year. The average number contacted in a month was 453, and the highest and lowest numbers were contacted in the same months as stated above for all people contacted.

10) Borough distribution

People rough sleeping in the year contacted by outreach or BBS teams by borough



Base: 2807

Difference in number of people rough sleeping in 2005/06 compared with the previous year by borough

Borough	2004/05	2005/06	Change?
Barking & Dagenham	0	0	No change
Barnet	4	6	+2
Bexley	0	0	No change
Brent	33	43	+10
Bromley	5	1	-4
Camden	197	230	+33
City of London	247	270	+23
Croydon	2	3	+1
Ealing	81	92	+11
Enfield	2	1	-1
Greenwich	10	6	-4
Hackney	45	42	-3
Hammersmith & Fulham	75	98	+23
Haringey	18	28	+10
Harrow	2	1	-1
Havering	0	1	+1
Hillingdon	2	5	+3
Hounslow	4	18	+14
Islington	68	68	No change
Kensington & Chelsea	82	122	+40
Kingston upon Thames	2	0	-2
Lambeth	288	206	-82
Lewisham	44	41	-3
Merton	7	9	+2
Newham	0	3	+3
Redbridge	0	4	+4
Richmond	37	41	+4
Southwark	207	168	-39
Sutton	0	2	+2
Tower Hamlets	55	66	+11
Waltham Forest	3	0	-3
Wandsworth	21	26	+5
Westminster	1288	1511	+223
Total	2829	3112	+283

Base: 2004/05: 2580; 2005/06: 2807

People can sleep rough in more than one borough in a year, and so may be counted more than once in the above table and map.

Compared with 2004/05, this year there has been an increase in the number of people recorded on CHAIN as sleeping rough in the following boroughs that have a designated outreach/BBS team:

Camden (+33)

The number of rough sleepers in Camden has increased by 33 from 197 in 2004/05, and is similar to the 234 seen bedded down in 2003/04.

City (+23)

There has been an increase of 23 in the number of rough sleepers seen in the City in 2004/05 (247). However, the number is lower than the 288 seen in 2003/04.

Ealing (+11)

Although there has been a slight increase in Ealing in the last year, the number of rough sleepers contacted in 2005/06 is still lower than that of 95 in 2003/04.

Hammersmith & Fulham (+23)

The number of rough sleepers contacted in Hammersmith & Fulham is higher than the last two years (89 in 2003/04).

Haringey (+10)

Although there has been a slight increase in Haringey in the last year, the number of rough sleepers contacted in 2005/06 is still lower than that of 38 in 2003/04.

Kensington & Chelsea (+40)

The number of rough sleepers contacted in Kensington & Chelsea has increased in both of the last two years. This borough has had an increase in rough sleeping of 63% since 2003/04 when 75 people slept rough.

Richmond (+4)

Having been static for two years, the number of rough sleepers in Richmond increased very slightly by 4 in the last year.

Tower Hamlets (+11)

The number of rough sleepers in Tower Hamlets has increased from 52 in 2003/04 to 66 in 2005/06.

Westminster (+223)

By far the most significant increase in rough sleepers has been in Westminster. This borough has had an increase of 22% since 2003/04 when 1242 people slept rough.

Compared to 2004/05, this year there has been a decrease in the number of people recorded on CHAIN as sleeping rough in the following boroughs that have a designated outreach/BBS team:

Lambeth (-82)

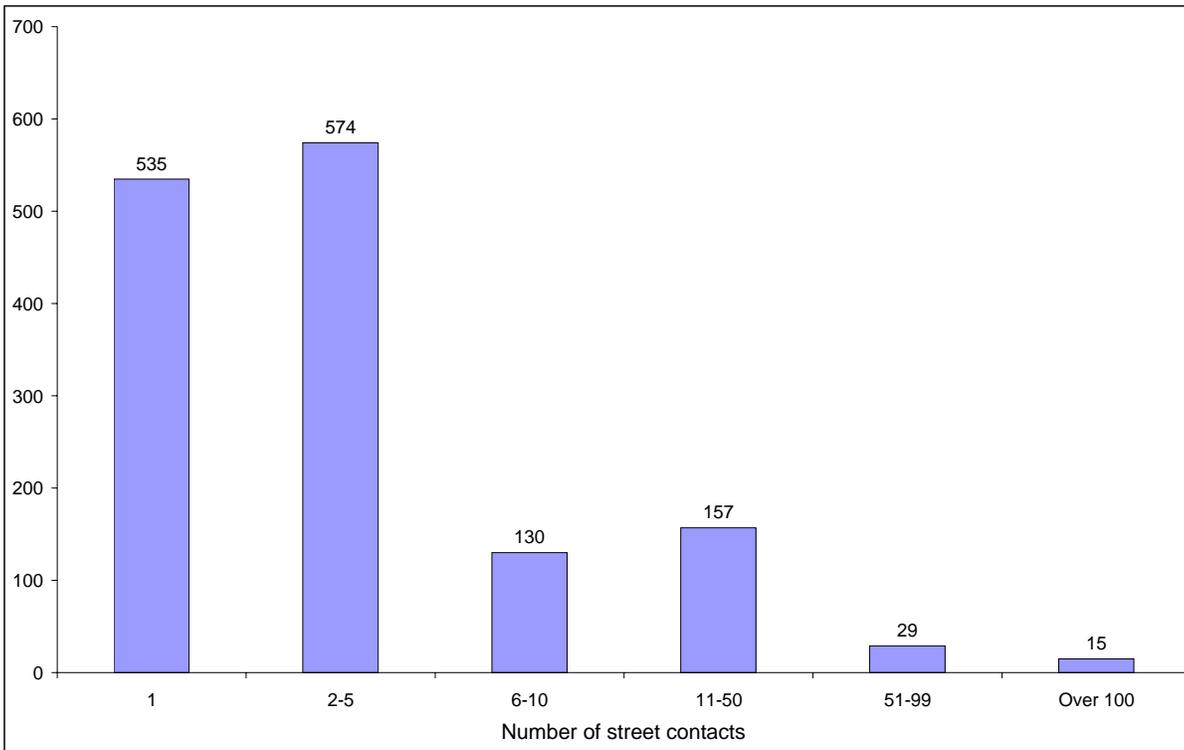
The number of rough sleepers contacted in Lambeth has decreased from 288 in 2004/05. The number was 234 in 2003/04.

Southwark (-39)

Southwark has remained static in terms of the number of rough sleepers contacted between 2003 and 2005. This past year the number has decreased from 207 in 2004/05.

11) No booking in actions

Verified rough sleepers contacted in the year with no booking in actions ever (by any outreach or BBS team), by total number of street contacts recorded on CHAIN.



Base: 3675

1440 (39%) verified rough sleepers contacted in London in 2005/06 have never had a booking in action recorded on CHAIN. This has increased from 30% (1001) in 2003/04.

1280 of these people have slept rough in the year, which is 46% of all people sleeping rough this year. This compares to 34% (915) in 2003/04.

535 (37%) of the people who have never had a booking in action recorded on CHAIN have only ever had one street contact recorded. This includes the 233 people mentioned in section 8, who were newly verified in 2005/06 and have had no further actions.

This indicates that the increase in people without a booking in action recorded on CHAIN can be partly explained by the introduction of recording street count results on CHAIN.

44 people have never had a booking in action recorded on CHAIN despite having over 50 street contacts. This is an increase from 19 people in 2003/04. 42 of these people have slept rough in the year.

12) Booking into accommodation and diversions

Outreach booking in and diversionary actions achieved in the year by type.

Accommodation action	No. of actions	%
Booked into private rented accommodation	14	1%
Booked into permanent accommodation - RSI	38	2%
Booked into permanent accommodation - LA	8	0%
Booked into permanent accommodation - HA	7	0%
Booked into permanent accommodation - other	6	0%
Booked into assessment centre	192	9%
Booked into hostel	1012	45%
Booked into rolling shelter	498	22%
Booked into emergency bed space	38	2%
Booked into second stage accommodation	39	2%
Booked into temporary other accommodation	116	5%
Booked into clinic	68	3%
Booked into bed and breakfast	69	3%
Total booking in actions	2105	94%
Moved to area outside London	34	2%
Returned to home area	77	3%
Returned to family	21	1%
Total diversion actions	132	6%
Total	2237	100%

Outreach and BBS teams across London achieved a booking in action with 1417 (39%) of the people they contacted in 2005/06. This has decreased from 48% (1595) in 2003/04.

1092 of these people have slept rough in the year, which is 39% of all people sleeping rough in the year.

These 1417 people had a total of 2237 booking in actions. This indicates that individuals can be booked into accommodation (the same type or different) more than once in a year.

59 people were booked into permanent accommodation. This has decreased from 80 in 2003/04. 22 of these people had slept rough in the year.

878 people were booked into hostel accommodation. This is a decrease of 23% from 1133 in 2003/04. 696 of these people had slept rough in the year.

132 confirmed diversionary actions were recorded by outreach and BBS teams this year*. The number of confirmed diversionary actions has decreased by 18% from 153 in 2003/04.

125 people had these 132 confirmed diversionary actions. These 125 people are 8% of the 1500 total number of verified rough sleepers who were assisted to move off the streets (by being diverted and/or booked into accommodation) by outreach or BBS teams in 2005/06.

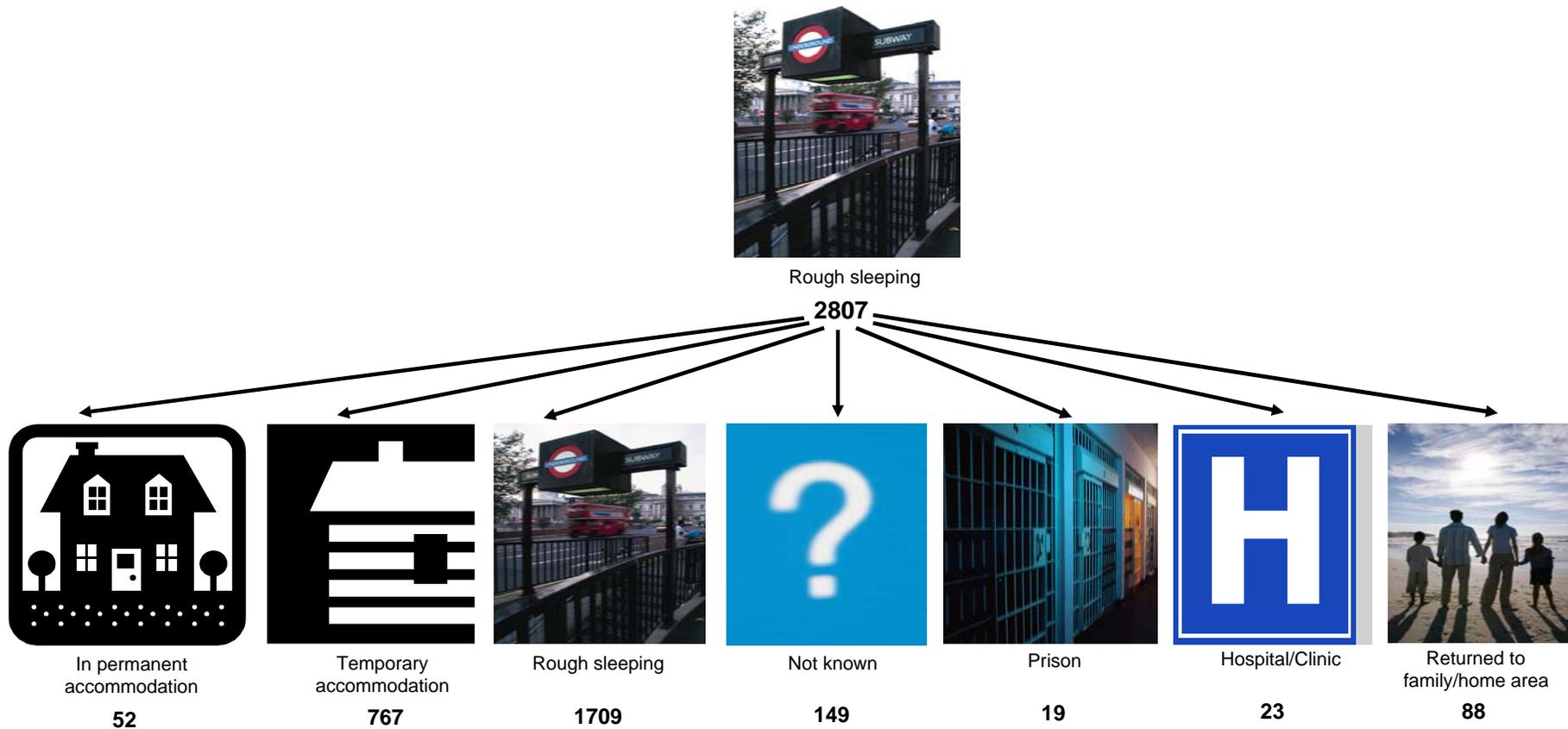
This 1500 is 41% of the 3675 verified rough sleepers contacted in the year.

1156 of the 1500 have slept rough in the year, which is 41% of the 2807 people who have slept rough in the year.

* It is thought that these actions are under-recorded on CHAIN. The CHAIN team at Broadway is working with inputting projects to improve recording.

13) Last known location of rough sleepers

Last recorded location in 2005/06 of rough sleepers contacted in this year.



This chart shows the last known location in 2005/06 of the 2807 rough sleepers that were contacted by outreach or BBS teams in this year. (CHAIN can only report on the location of people at the last point at which they engaged with services involved in CHAIN. If someone stops engaging with services involved in CHAIN it is not possible for CHAIN to provide up-to-date information on their whereabouts.)

It shows that the majority (61%) were last known to still be rough sleeping.

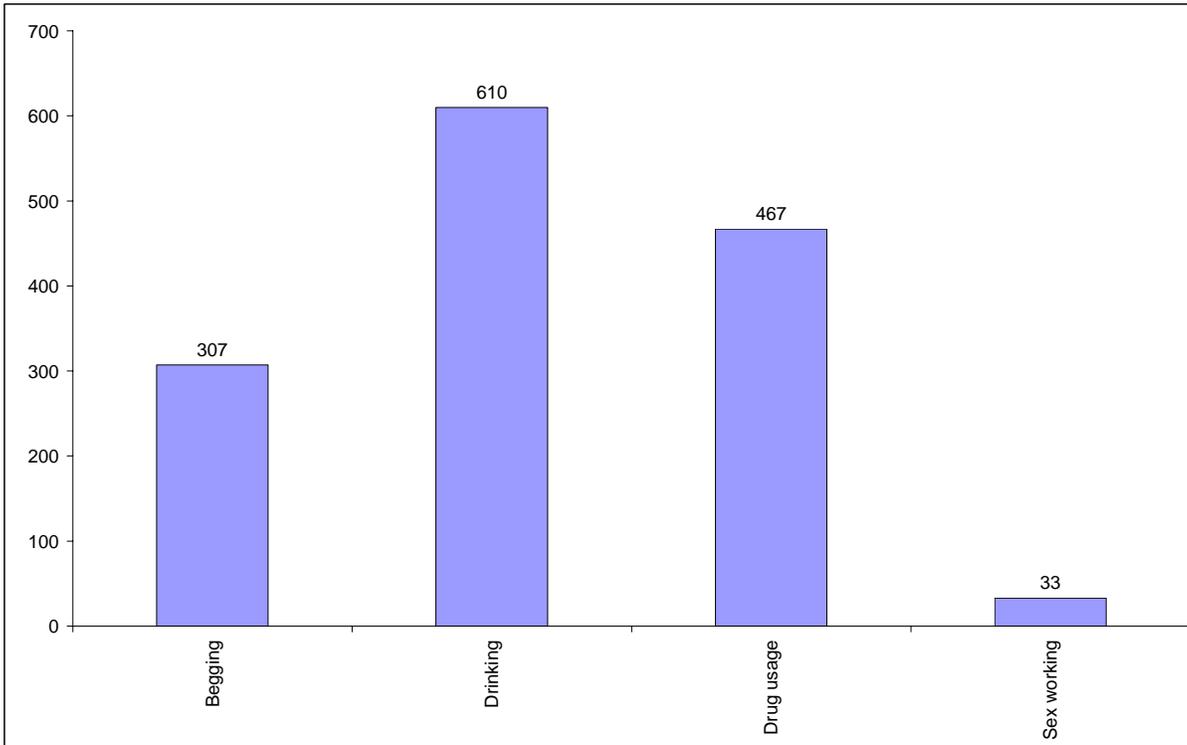
27% were last known to be in temporary accommodation that reports to CHAIN.

2% were last known to be in permanent accommodation (following a booking in by an outreach or BBS team, or a planned move from temporary accommodation).

These 29% that were last known to be in accommodation compares to 39% of the rough sleepers contacted in the year that were booked into accommodation by outreach or BBS teams in 2005/06. Indicating that just over a quarter of the bookings in did not result in sustained stays in accommodation.

14) Street activity

Street population (verified as rough sleepers) contacted by outreach or BBS teams who fall into one or more of the street activity categories on CHAIN.



Base: 3675

Of the 3675 verified rough sleepers contacted, 1041 (28%) have engaged in street activity in the year. Some of these people have engaged in more than one type of street activity in the year.

Temporary Accommodation: hostels, assessment centres, rolling shelters and second stage

15) Source of referral to temporary accommodation

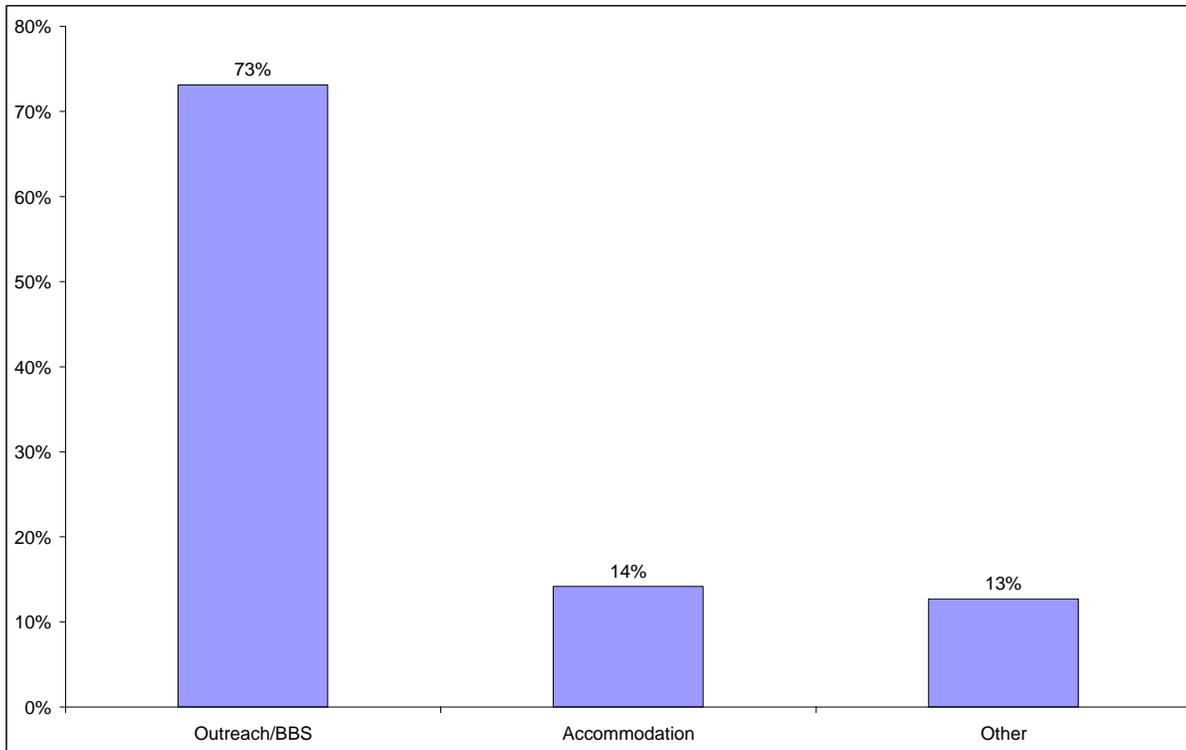
Temporary accommodation arrival actions by accommodation project and source of referral.

Accommodation / source of referral	BBS CSTM	BBS Passage	BBS St Mungo's	City RST	CRI Camden	Ealing CAT	Lambeth and Southwark SPOT	West London CAT	Richmond CAST	SRS - Westminster	London Street Rescue	Islington and Haringey SOS	RIT Passage	RIT TRB	RIT WLDC	RIT CSTM	HART team	Assessment centre	Day/night centre	Hostel/RS	Local authority	Prison	Self	Other	Total
St Mungo's, Pound Lane					1															1		2		2	6
St Mungo's, Chichester Road																				2				1	3
Brent Total					1															3		2		3	9
Parker House Assessment Centre					124													5		1					130
SHP, Dennis Handfield					5															2	1				8
St Mungo's, Argyle Walk																								3	3
St Mungo's, Birkenhead Street					8														1	1				2	12
St Mungo's, Endell Street		1	1	3	13		2			1				1				6	2	28				8	66
St Mungo's, Endsleigh Gardens	3				3		1				2									12	1			2	24
St Mungo's, Southampton Row	1		3	3	22		4							1		3	4	1	1	15	1	3	1	8	71
St Mungo's, St Pancras Way			1		1																			1	3
Camden Total	4	1	5	6	176		7			1	2			2		3	4	12	4	59	3	3	1	24	317
Broadway, Sixty Five						15		1												1	1	2		1	21

Accommodation / source of referral	BBS CSTM	BBS Passage	BBS St Mungo's	City RST	CRI Camden	Ealing CAT	Lambeth and Southwark SPOT	West London CAT	Richmond CAST	SRS - Westminster	London Street Rescue	Islington and Haringey SOS	RIT Passage	RIT TRB	RIT WLDC	RIT CSTM	HART team	Assessment centre	Day/night centre	Hostel/RS	Local authority	Prison	Self	Other	Total
London Cyrenians, Heaney Lodge								1																1	2
Look Ahead, Earl's Court					1	10		26												4	1			1	43
SS - St Mungo's, Culross House																								1	1
Kensington & Chelsea Total					1	10		27												4	1			3	46
Centrepoint, Vauxhall Cross	2						2							1					2	5				3	15
Clinic - Equinox Brook Drive	7	4	2	3	9		18	6		1	2	1				1		3	1	8				15	81
St Mungo's, Cedars Road		2		8	1		55	3			5	2				1				11		2	1	13	104
TRB, Graham House	1	2	1	5	1	2	23			3	28		1					2	1	6			2	6	84
TRB, Stamford Street							8				1		1							1					11
SS - St Mungo's, Wix Lane																								2	2
Lambeth Total	10	8	3	16	11	2	106	9		4	36	3	2	1		2		5	4	31		2	3	39	297
Novas Group, Ennersdale House	1				1	1														1			3	5	12
St Mungo's, Pagnell Street											1											1		7	9
Lewisham Total	1				1	1					1									1		1	3	12	21
SPEAR, Kew Road									23											1			1		25
Richmond Total									23											1			1		25

Accommodation / source of referral	BBS CSTM	BBS Passage	BBS St Mungo's	City RST	CRI Camden	Ealing CAT	Lambeth and Southwark SPOT	West London CAT	Richmond CAST	SRS - Westminster	London Street Rescue	Islington and Haringey SOS	RIT Passage	RIT TRB	RIT WLDC	RIT CSTM	HART team	Assessment centre	Day/night centre	Hostel/RS	Local authority	Prison	Self	Other	Total
RS - St Mungo's, Rushworth Street				63	2	12	150			1	28	19				1				6		5		1	288
Broadway, Manor Place	1			1			2													1					5
Equinox, Joe Richards House					1		15						1							4	4			1	26
Salvation Army, David Barker House	6	3	2	10	1		13				2		2	2		1	1	3		12				2	60
St Mungo's, Great Guildford Street					1		25		1		4								1	17			1	22	72
SS - St Mungo's, Grange Road							2														1			1	4
Southwark Total	7	3	2	74	5	12	207		1	1	34	19	3	2		2	1	3	1	40	5	5	1	27	455
Look Ahead, Aldgate	2		5	2	11		1	1	1	1	15		4	2		3	3	24	1	8			4	7	95
Providence Row, Edward Gibbons Hse		1				1					5								1	2	2			2	14
Providence Row, Hackney Road				2							2	4								1				2	11
Salvation Army, Booth House	10	2	8	23	5		6		1	2	35	7	1	2	3		4	8	1	11			4	29	162
Tower Hamlets Total	12	3	13	27	16	1	7	1	2	3	57	11	5	4	3	3	7	32	3	22	2		8	40	282
Passage House Assessment Centre	23	56	22														4	3		1			1	1	111
RS - St Mungo's, Seymour Place	33	26	46		1		2			10	2		5	11	1	9	45						1	12	204
Centrepoint, Greek Street	3													1					1					2	7
Church Army, Cosway Street		1																	1				3		5

Accommodation / source of referral	BBS CSTM	BBS Passage	BBS St Mungo's	City RST	CRI Camden	Ealing CAT	Lambeth and Southwark SPOT	West London CAT	Richmond CAST	SRS - Westminster	London Street Rescue	Islington and Haringey SOS	RIT Passage	RIT TRB	RIT WLDC	RIT CSTM	HART team	Assessment centre	Day/night centre	Hostel/RS	Local authority	Prison	Self	Other	Total	
Clinic - Wytham Hall																					2			3	5	
Depaul Trust, Westbourne House	1																		1					1	3	
English Churches, King George's	4	12	8							6			4	5		2	25			10				4	80	
English Churches, Queen Mary's	3	3								1							1			2				2	12	
Equinox, Hopkinson House		1	2								1		1				1			2				10	18	
Look Ahead, Bayswater	12	5	1	4		1			1		1					2	2	1	1	1		1	1	2	37	
Look Ahead, Victoria	11	21	14				4	1		2	4		3	8	1	2	17	5		16		1		12	122	
Novas Group, Dean Street	2																4							1	7	
Salvation Army, Edward Alsop Court	4	13	1	2						3	1	1	2				2	5	2	3			5	8	52	
St Mungo's, Harrow Road	2	1	3	1		7		2		3		2			2			1		4				21	49	
The Passage, Passage House	10	12	5										33	4		9	1	36	1						3	114
SS - St Mungo's, Bravington Road																				1				1	2	
SS - St Mungo's, Shirland Road																				1				2	3	
Westminster Total	108	151	102	7	1	8	6	3	1	25	9	4	48	29	4	24	102	51	7	41	2	2	11	85	831	
Total	142	166	125	132	212	64	333	107	27	34	139	37	58	38	7	36	116	103	23	213	14	17	28	254		



Base: 2425

In 2005/06 1586 people arrived at accommodation in London that reports to CHAIN. These 1586 people had 2425 arrival actions. This indicates that an individual can arrive more than once (at the same accommodation project or different) in a period.

The number of people arriving and arrivals has decreased from 1844 people having 2941 arrivals in 2003/04. This shows that the number of people arriving at temporary accommodation that reports to CHAIN has decreased by 14% in two years.

The proportion of arrivals that were referred by outreach or BBS teams is consistent with the previous two years.

The proportion of arrivals referred by other accommodation projects has slightly decreased from 20% in 2003/04.

41% of the arrivals in Camden were to the Parker House Assessment Centre. 124 of the 130 arrivals at this project were referred by CRI Camden.

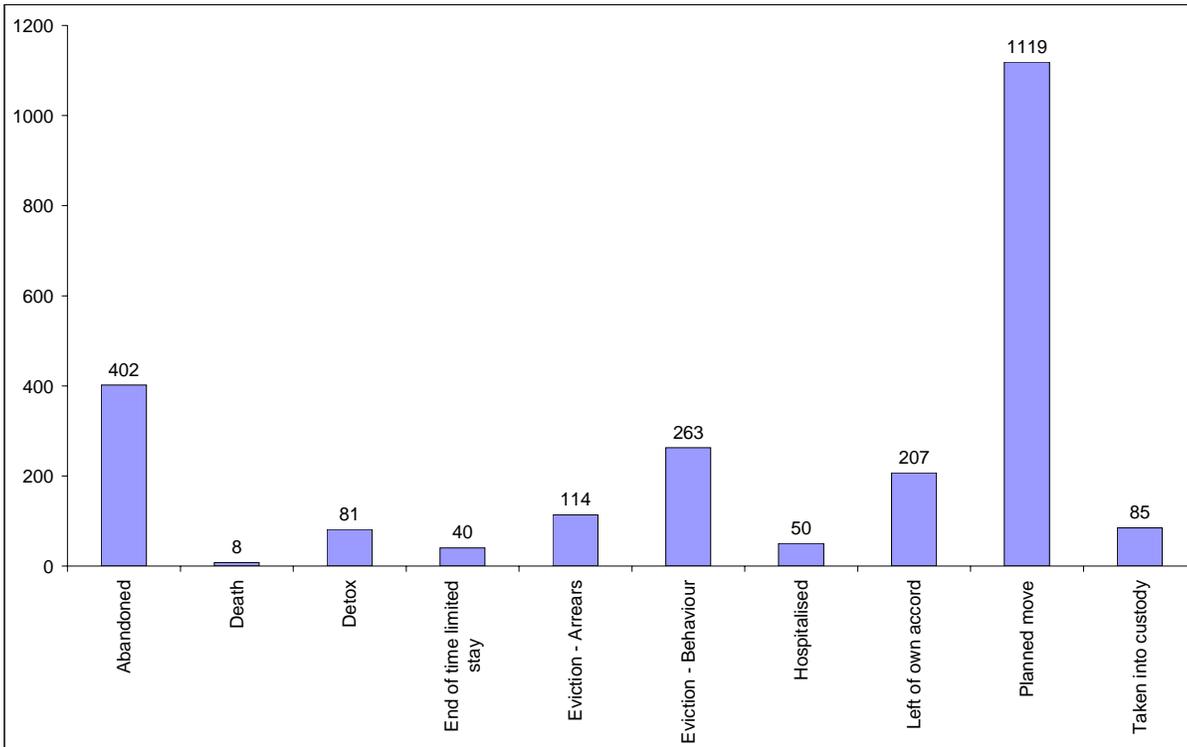
35% of the arrivals in Lambeth were to Cedars Road hostel. 55 of the 102 arrivals at this project were referred by Lambeth and Southwark SPOT.

64% of the arrivals in Southwark were to the Rushworth Street rolling shelter. 150 of the 287 arrivals at this project were referred by Lambeth and Southwark SPOT.

25% of the arrivals in Westminster were to the Seymour Place rolling shelter. 46 of the 203 arrivals at this project were referred by HART, and 45 by BBS St Mungo's.

16) Reasons for leaving temporary accommodation

Temporary accommodation departure actions by reason for leaving.



Base: 2369

Reason for leaving	Abandoned	Detox	Death	End of time limited stay	Hospitalised	Left of own accord	Eviction - Arrears	Eviction - Behaviour	Planned move	Taken into custody	Total
St Mungo's, Pound Lane	1							1	3	1	6
St Mungo's, Chichester Road									1		1
Brent Total	1							1	4	1	7
Parker House Assessment Centre	16	2		2	4	3		15	76	2	120
SHP, Dennis Handfield		1							6		7
St Mungo's, Argyle Walk									3		3
St Mungo's, Birkenhead Street	4	1			1			2	2		10
St Mungo's, Endell Street	17	2			2	1		12	17	7	58

Reason for leaving Accommodation	Abandoned	Detox	Death	End of time limited stay	Hospitalised	Left of own accord	Eviction - Arrears	Eviction - Behaviour	Planned move	Taken into custody	Total
St Mungo's, Endsleigh Gardens		3			1	7			11	2	24
St Mungo's, Grays Inn Road						1					1
St Mungo's, Southampton Row	5	2		1	8	28		8	36	6	94
St Mungo's, St Pancras Way			1		1	1		1	2		6
SS - St Mungo's, Lambie St						1					1
Camden Total	42	11	1	3	17	42		38	153	17	324
Broadway, Sixty Five	1	2				1		6	14		24
YMCA, Ealing	3						1		6	1	11
Ealing Total	4	2				1	1	6	20	1	35
St Mungo's, Church Walk						2			1		3
St Mungo's, Mare Street	1		1					1	9		12
Hackney Total	1		1			2		1	10		15
Broadway, Market Lane	4	2				1		8	4	1	20
Broadway, One-Sixty	3	1		1	1	1	4	5	21		37
Salvation Army, Edith Road	4	1		1	1	1	1	1	11	1	22
St Christopher's, Limegrove	2	2				1	1	5	7		18
SS - Broadway, Talgarth Road									2		2
SS - St Mungo's, Oaklands House							3		2		5
Haringey Total	13	6		2	2	4	9	19	47	2	104
SS - St Mungo's, Rosebery Avenue									2		2
SS - St Mungo's, Tufnell Park Road						1					1
SS - St Mungo's, Wharton Street		1							3		4
Islington Total		1				1			5		7
London Cyrenians, Heaney Lodge									3		3
Look Ahead, Earl's Court	4	2					1	9	11		27
SS - St Mungo's, Culross House								1	3		4

Reason for leaving Accommodation	Abandoned	Detox	Death	End of time limited stay	Hospitalised	Left of own accord	Eviction - Arrears	Eviction - Behaviour	Planned move	Taken into custody	Total
Kensington & Chelsea Total	4	2					1	10	17		34
Centrepoint, Vauxhall Cross	2						9		2	1	14
Clinic - Equinox Brook Drive	1	4				32		4	31		72
St Mungo's, Cedars Road	11	7	2		4	18		12	26	12	92
TRB, Graham House	19	2	3	3	1	4		13	34		79
TRB, Stamford Street		1							1		2
SS - St Mungo's, Wix Lane									5		5
Lambeth Total	33	14	5	3	5	54	9	29	99	13	264
Novas Group, Ennersdale House	1					1		5	3		10
St Mungo's, Pagnell Street	2	1				4			5	2	14
Lewisham Total	3	1				5		5	8	2	24
SPEAR, Kew Road	3	1		1		1		3	17		26
Richmond Total	3	1		1		1		3	17		26
RS - St Mungo's, Rushworth Street	65	2		2	5	11	1	5	190	4	285
Broadway, Manor Place	3				1				1		5
Equinox, Joe Richards House	5	3				1	1	4	7	1	22
Salvation Army, David Barker House	16	2			1	4	12	9	23		67
St Mungo's, Great Guildford Street	5	3				11	1	12	32	7	71
SS - St Mungo's, Grange Road								1	2		3
Southwark Total	94	10		2	7	27	15	31	255	12	453
Look Ahead, Aldgate	19	7			1	8	12	20	36	1	104
Providence Row, Edward Gibbons Hse		2			2			7	2	1	14
Providence Row, Hackney Road	1	2							5		8
Salvation Army, Booth House	46	2		8	2	5	11	17	41	4	136
Tower Hamlets Total	66	13		8	5	13	23	44	84	6	262
Passage House Assessment Centre	14					2	3	8	63	3	93

Reason for leaving Accommodation	Abandoned	Detox	Death	End of time limited stay	Hospitalised	Left of own accord	Eviction - Arrears	Eviction - Behaviour	Planned move	Taken into custody	Total
RS - St Mungo's, Seymour Place	23	6		7	5	4		20	146	5	216
Centrepoint, Greek Street	2			2			1				5
Church Army, Cosway Street				2					3		5
Clinic - Wytham Hall		1				2			1		4
Depaul Trust, Westbourne House	1								3		4
English Churches, King George's	12	3			2	5	3	11	27	12	75
English Churches, Queen Mary's					1	1				1	3
Equinox, Hopkinson House	1							6	2		9
Look Ahead, Bayswater	8				1	8	4	6	9	1	37
Look Ahead, Victoria	27	6	1		1	3	30	6	28	4	106
Novas Group, Dean Street	10				1		2	3	8	3	27
Salvation Army, Edward Alsop Court	11			10		3	4	2	15	1	46
St Mungo's, Harrow Road	2	1				15	1	3	23		45
The Passage, Passage House	27	3			3	14	8	11	67		133
SS - St Mungo's, Bravington Road									2	1	3
SS - St Mungo's, Shirland Road									3		3
Westminster Total	138	20	1	21	14	57	56	76	400	31	814
Total	402	81	8	40	50	207	114	263	1119	85	2369

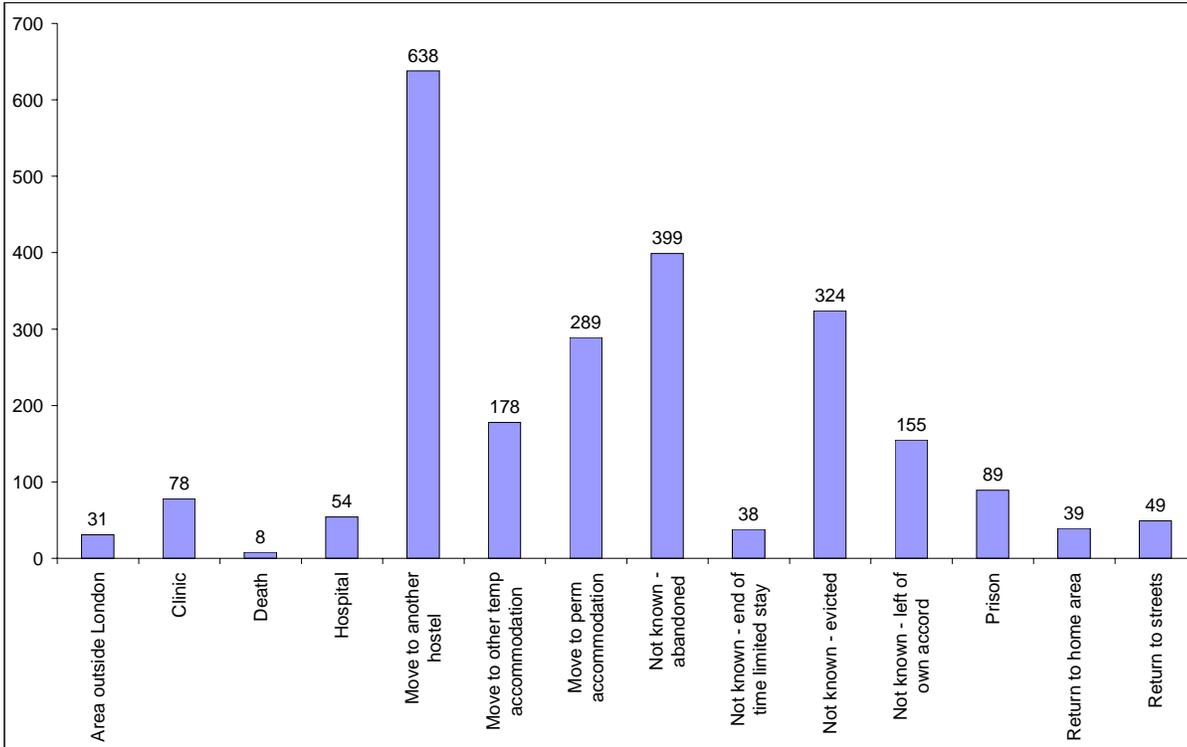
In 2005/06 1738 people departed from temporary accommodation in London that reports to CHAIN. These 1738 people had 2369 departure actions. This indicates that an individual can depart more than once (from the same accommodation project or different) in a period.

As with arrivals, the number of people departing and departures is lower than in 2003/04 where 1804 people had 2594 departures.

47% of departures were due to a planned move. This is an increase from 41% in 2003/04.
17% of departures were due to abandonments. This is consistent with the previous two years.
16% of departures were due to evictions. This is consistent with the previous two years.

17) Destination on departure from temporary accommodation

Temporary accommodation departure actions by destination on departure.



Base: 2369

Accommodation	Area outside London	Clinic	Death	Hospital	Move to another hostel	Move to other temp accommodation	Move to perm accommodation	Not known - abandoned	Not known - end of time limited stay	Not known - evicted	Not known - left of own accord	Prison	Return to home area	Return to streets	Total
St Mungo's, Pound Lane						1	2	1		1		1			6
St Mungo's, Chichester Road					1										1
Brent Total					1	1	2	1		1		1			7
Parker House Assessment Centre	3	2		4	44	25		13	2	10	1	2	6	8	120
SHP, Dennis Handfield		1			2	2	2								7
St Mungo's, Argyle Walk					2					1					3
St Mungo's, Birkenhead Street		1		1	2			4		2					10
St Mungo's, Endell Street		2		2	17	2	3	17		7		7		1	58

Destination Accommodation	Area outside London	Clinic	Death	Hospital	Move to another hostel	Move to other temp accommodation	Move to perm accommodation	Not known - abandoned	Not known - end of time limited stay	Not known - evicted	Not known - left of own accord	Prison	Return to home area	Return to streets	Total
Kensington & Chelsea Total		3			7	2	8	4		10					34
Centrepoint, Vauxhall Cross						1	1	2		9		1			14
Clinic - Equinox Brook Drive	3	10			6	3	9	1	1	4	27		3	5	72
St Mungo's, Cedars Road		6	2	5	11	3	9	13		11	15	12	3	2	92
TRB, Graham House	2	2	3	1	9	4	20	18	2	6	1		1	10	79
TRB, Stamford Street		1					1								2
SS - St Mungo's, Wix Lane						1	4								5
Lambeth Total	5	19	5	6	26	12	44	34	3	30	43	13	7	17	264
Novas Group, Ennersdale House						2	1	1		5			1		10
St Mungo's, Pagnell Street		1			1	2	3	2			3	2			14
Lewisham Total		1			1	4	4	3		5	3	2	1		24
SPEAR, Kew Road	1	1			4	8	6	3		2				1	26
Richmond Total	1	1			4	8	6	3		2				1	26
RS - St Mungo's, Rushworth Street	2	2		5	166	20	4	65	1	4	8	4	2	2	285
Broadway, Manor Place				1			1	3							5
Equinox, Joe Richards House	1	2				3	4	6		5		1			22
Salvation Army, David Barker House		2		1	3		20	16		21	4				67
St Mungo's, Great Guildford Street	1	3			14	12	5	6		11	8	7	1	3	71
SS - St Mungo's, Grange Road							2			1					3
Southwark Total	4	9		7	183	35	36	96	1	42	20	12	3	5	453
Look Ahead, Aldgate		7		1	1	8	31	19		31	4	1		1	104
Providence Row, Edward Gibbons Hse	1	2		2		3				5		1			14
Providence Row, Hackney Road				2	1	1	3	1							8
Salvation Army, Booth House	2			2	6	3	32	46	8	28	4	4		1	136
Tower Hamlets Total	3	9		7	8	15	66	66	8	64	8	6		2	262
Passage House Assessment Centre	1				62	2		13		10	1	3		1	93

Destination Accommodation	Area outside London	Clinic	Death	Hospital	Move to another hostel	Move to other temp accommodation	Move to perm accommodation	Not known - abandoned	Not known - end of time limited stay	Not known - evicted	Not known - left of own accord	Prison	Return to home area	Return to streets	Total
RS - St Mungo's, Seymour Place		4		5	137	6	4	23	6	17	3	5	3	3	216
Centrepoint, Greek Street								2	2	1					5
Church Army, Cosway Street					2		1		2						5
Clinic - Wytham Hall		1				1					2				4
Depaul Trust, Westbourne House					2	1		1							4
English Churches, King George's	1	3		2	1	6	20	12		14	3	12	1		75
English Churches, Queen Mary's				1							1	1			3
Equinox, Hopkinson House							2	1		6					9
Look Ahead, Bayswater	1			1	3	2	6	8		7	5	1	3		37
Look Ahead, Victoria		6	1	1	10	10	9	27		28		7	5	2	106
Novas Group, Dean Street				1	6	1		10		5		3	1		27
Salvation Army, Edward Alsop Court	2					1	10	7	11	5	4	1	4	1	46
St Mungo's, Harrow Road	1	1			8	5	10	3		2	13			2	45
The Passage, Passage House	4	2		3	52	13	5	27		14	8		2	3	133
SS - St Mungo's, Bravington Road					1		1					1			3
SS - St Mungo's, Shirland Road						2	1								3
Westminster Total	10	17	1	14	284	50	69	134	21	109	40	34	19	12	814
Total	31	78	8	54	638	178	289	399	38	324	155	89	39	49	

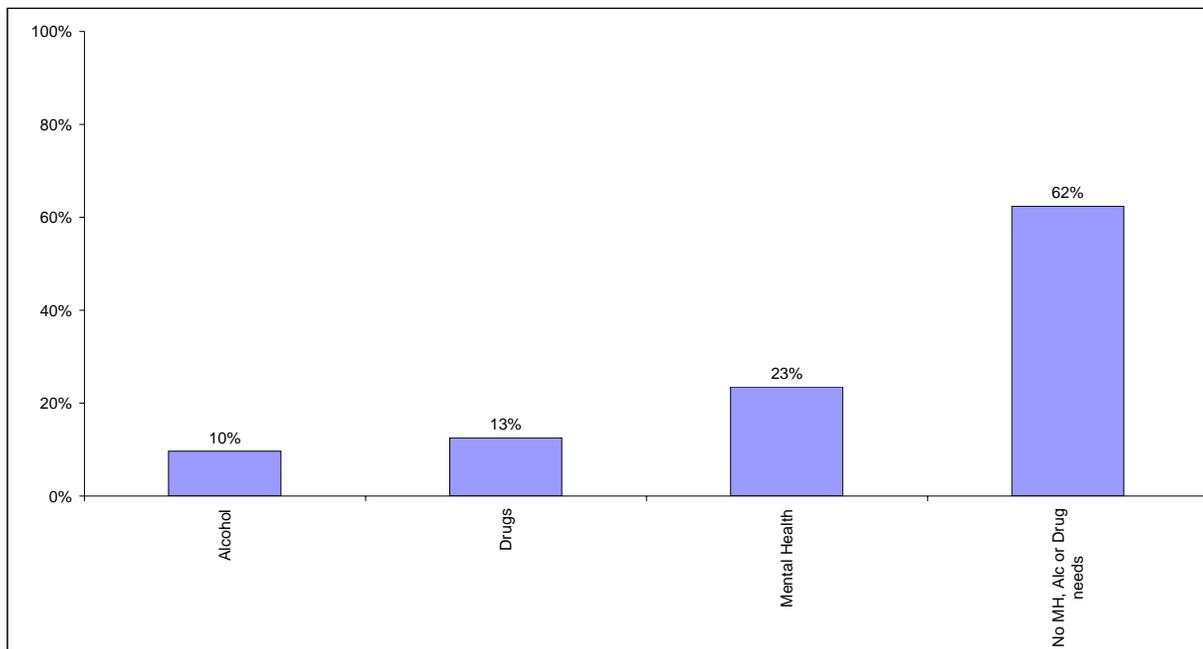
27% (816) of people left temporary accommodation that reports to CHAIN to move to another hostel or other temporary accommodation. This is consistent with the previous two years.

12% (289) left to move to permanent accommodation. This is consistent with the previous two years.

Clearing House - Permanent RSI Accommodation

18) Support needs of people newly housed

People who had a tenancy start in RSI accommodation in this period by support needs.



Base: 383

Support Needs	No. of people	%
Alcohol only	19	5%
Drugs only	29	8%
Mental health only	66	17%
Alcohol and drugs	6	2%
Alcohol and mental health	11	3%
Drugs and mental health	12	3%
Alcohol, drugs and mental health	1	0%
No alcohol, drugs or mental health support needs	239	62%
Total	383	100%

383 people started a tenancy in RSI accommodation in 2005/06. This is a decrease of 28% from 534 in 2003/04.

62% of people starting an RSI tenancy had no alcohol, drugs or mental health support needs reported by the referral agency. This compares with 68% in 2003/04.

Whilst these 62% had no alcohol, drugs or mental health support needs at the point of their tenancy start, they may have had past support needs in these areas, or have current and/or past support needs in other areas.

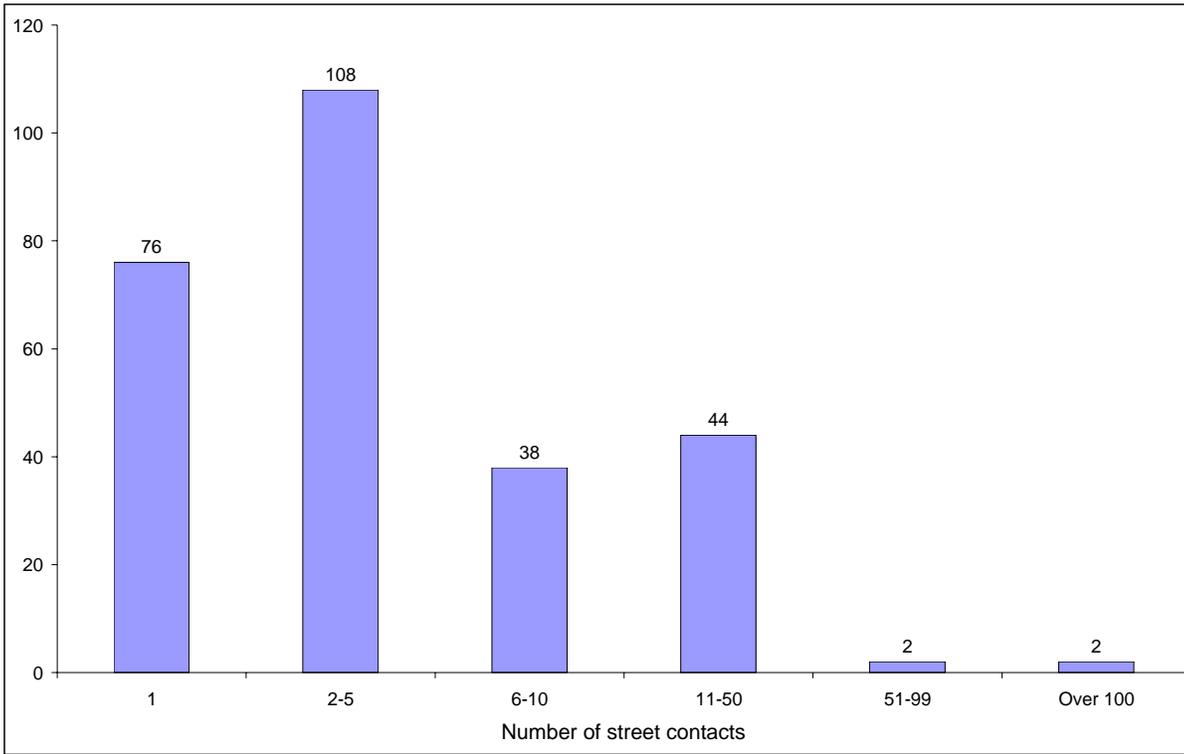
The proportion of people starting a tenancy in RSI accommodation with an alcohol support need is consistent with the previous two years.

The proportions of people starting a tenancy with a drugs or mental health support need have slightly increased from 2003/04 - by 5% and 4% respectively.

Compared with the support needs of people contacted by outreach/BBS teams and/or arriving at temporary accommodation in the year (see section 4), a much lower proportion of those starting a tenancy in RSI accommodation have an alcohol or drugs support need, but the proportion with a mental health support need is consistent.

19) Number of street contacts on CHAIN prior to tenancy start

People who had a tenancy start in RSI accommodation in this period by the number of street contacts on CHAIN.



Base: 270

270 of the 383 people starting an RSI tenancy in 2005/06, are verified rough sleepers with a CHAIN record*.

76 of these people had only one street contact recorded on CHAIN before their tenancy start.

4 people had over 50 street contacts recorded on CHAIN before their tenancy start.

*113 of the 383 people with RSI tenancy starts in this year do not have a CHAIN record so are excluded from this graph.

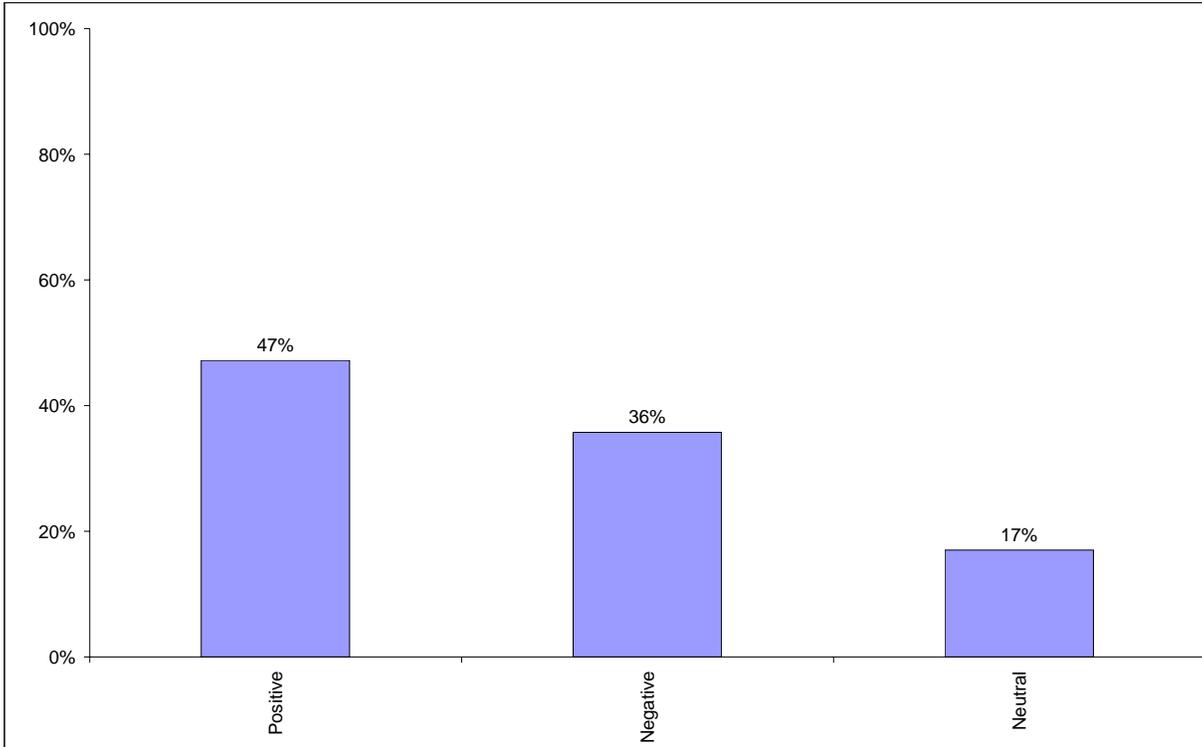
40 of these were from agencies who do not use CHAIN but work with rough sleepers.

59 people accessed RSI accommodation via the voids list - hard-to-let properties which cannot be let via the standard waiting list. To access the voids list, clients need to have a history of rough sleeping but not necessarily a CHAIN record.

The remaining people are longer-term RSI tenants who are transferred from one RSI property to another. These people started their original RSI tenancy before CHAIN existed.

20) Departures from permanent accommodation

Outcomes for people who departed from RSI permanent accommodation in the period.



Base: 411

Positive: Planned move, Transferred

Negative: Abandoned, Evicted

Neutral: Institution, Death, Other

Destination →	Abandoned	Evicted	Planned move to alternative	Transferred	Institution (e.g. detox, prison)	Death	Other	Total
Metropolitan Housing Trust						1		1
Paddington Churches HA		1						1
Barnet Total		1				1		2
English Churches Housing Group	2	1	2					5
Family Housing Assoc.		2	1	3		1		7
Octavia Hill Housing Trust			4					4

Destination Accommodation	Abandoned	Evicted	Planned move to alternative	Transferred	Institution (e.g. detox, prison)	Death	Other	Total
Paddington Churches HA		1	1		1		1	4
St Mungo's Association	1	2					1	4
St Pancras Housing Assoc.				1				1
Brent Total	3	6	8	4	1	1	2	25
Broadway		1		1				2
Centrepoint		1						1
Community Housing Assoc.		2	2			1		5
Irish Centre Housing Ltd			1				1	2
Paddington Churches HA		1	1					2
Soho Housing Assoc.			1					1
St Mungo's Association	1		2	1		2		6
St Pancras Housing Assoc.		1	1	2				4
Thames Reach Bondway			1					1
Camden Total	1	6	9	4		3	1	24
Providence Row Housing Assoc.			1					1
City of London Total			1					1
Acton Housing Assoc.			1	5				6
Notting Hill Housing Trust				2				2
Threshold Housing and Support		1		2				3
Ealing Total		1	1	9				11
Metropolitan Housing Trust		1						1
QSL Housing Trust (L&Q)	2	1	1					4
Enfield Total	2	2	1					5
Hyde Housing Assoc.	2	3		2			1	8
Peabody Trust	1							1
QSL Housing Trust (L&Q)	1							1

Destination Accommodation	Abandoned	Evicted	Planned move to alternative	Transferred	Institution (e.g. detox, prison)	Death	Other	Total
Greenwich Total	4	3		2			1	10
Broadway		1	1			1		3
Cara Irish Housing Assoc.			1	2				3
Centrepoint		2						2
Mosaic Homes	3	6	2	3	1	1		16
Kush Housing Assoc.		2					4	6
Newlon Housing Group	1	1	4	4		1	1	12
Novas Group	2				1			3
Peabody Trust				1				1
Providence Row Housing Assoc.	1		1	1			2	5
Hackney Total	7	12	9	11	2	3	7	51
Acton Housing Assoc.	1	1	4	5		1		12
Broadway		2		2				4
Ebony Sistren Housing Assoc.			2	1				3
English Churches Housing Group	1							1
Family Housing Assoc.		2						2
Octavia Hill Housing Trust				2				2
Threshold Housing and Support		2				1		3
Hammersmith & Fulham Total	2	7	6	10		2		27
Circle Anglia				1				1
Family Housing Assoc.	1					1		2
QSL Housing Trust (L&Q)	1	1		4				6
Metropolitan Housing Trust		2	4	1		1		8
Peabody Trust	1					1		2
Haringey Total	3	3	4	6		3		19
Acton Housing Assoc.	1	1	3					5

Destination → Accommodation ↓	Abandoned	Evicted	Planned move to alternative	Transferred	Institution (e.g. detox, prison)	Death	Other	Total
Notting Hill Housing Trust				6				6
Hillingdon Total	1	1	3	6				11
North British Housing Assoc.	1					1		2
Shepherds Bush Housing Assoc.				1				1
Hounslow Total	1			1		1		3
Asra Housing Assoc.	1	1	1	1				4
Broadway	1	1	1	2		2		7
Cara Irish Housing Assoc.				3			1	4
Community Housing Assoc.		1						1
English Churches Housing Group			1					1
Mosaic Homes	2	5	3	5		1		16
Peabody Trust	1			2				3
St Martin of Tours Housing Assoc.	1		1					2
St Mungo's Association	1							1
Islington Total	7	8	7	13		3	1	39
English Churches Housing Group	1						1	2
Family Housing Assoc.			1					1
Look Ahead Housing Assoc.		2						2
Notting Hill Housing Trust	1			4				5
Southern Housing Group	1							1
Westway Housing Assoc.	1	1	2	3				7
Kensington & Chelsea Total	4	3	3	7			1	18
Broadway		1						1
Ekaya Housing Assoc.	1							1
English Churches Housing Group							1	1
Family Housing Assoc.				2		1		3

Destination Accommodation	Abandoned	Evicted	Planned move to alternative	Transferred	Institution (e.g. detox, prison)	Death	Other	Total
Metropolitan Housing Trust	2	2						4
Presentation Housing Assoc.				1			1	2
St Mungo's Association			1		1			2
Threshold Housing and Support	1	3	3			2		9
Ujima Housing Assoc.				1				1
Wandle Housing Assoc.		1						1
Lambeth Total	4	7	4	4	1	3	2	25
Broadway			1				1	2
Horizon Housing Group	1	1		1				3
Hyde Housing Assoc.	2	2	1	2				7
QSL Housing Trust (L&Q)				1				1
Lewisham Total	3	3	2	4			1	13
Centrepoint			1					1
East Homes		2						2
English Churches Housing Group	2		1		1			4
Family Housing Assoc.				1	1	2		4
Guinness Trust	1			1				2
QSL Housing Trust (L&Q)	1	1	1	1				4
Look Ahead Housing Assoc.						1		1
Toynbee Housing Assoc.	1	1	2				1	5
Newham Total	5	4	5	3	2	3	1	23
Broadway		1				2		3
English Churches Housing Group			2	1	1			4
Family Housing Assoc.		2		2		2		6
Horizon Housing Group				2				2
Hyde Housing Assoc.		1	1	1				3

Destination Accommodation	Abandoned	Evicted	Planned move to alternative	Transferred	Institution (e.g. detox, prison)	Death	Other	Total
QSL Housing Trust (L&Q)			1	1		1		3
Peabody Trust		2	1	1		1	1	6
Southern Housing Group			1	1				2
Thames Reach Bondway		1	1	2			1	5
Wandle Housing Assoc.		1						1
Southwark Total		8	7	11	1	6	2	35
Circle Anglia							2	2
English Churches Housing Group	1							1
Look Ahead Housing Assoc.	5	5	2			1	2	15
Peabody Trust			1					1
Providence Row Housing Assoc.	1	1	5			1	1	9
Salvation Army Housing Assoc.	1		2	3				6
Southern Housing Group				2				2
Tower Hamlets Total	8	6	10	5		2	5	36
Centrepoint				1				1
Circle Anglia	1							1
English Churches Housing Group	1	1						2
Family Housing Assoc.	2	1		2				5
Mosaic Homes				1				1
QSL Housing Trust (L&Q)			1			2		3
Waltham Forest Total	4	2	1	4		2		13
Peabody Trust		1						1
Threshold Housing and Support			2	1		1	1	5
Wandle Housing Assoc.		1	1					2
Wandsworth Total		2	3	1		1	1	8
Acton Housing Assoc.	1	2	1	1				5

Destination Accommodation	Abandoned	Evicted	Planned move to alternative	Transferred	Institution (e.g. detox, prison)	Death	Other	Total
English Churches Housing Group			1	1			1	3
Octavia Hill Housing Trust						2		2
Paddington Churches HA						1		1
Peabody Trust				1				1
Westminster Total	1	2	2	3		3	1	12
Total	60	87	86	108	7	37	26	411

Reason for leaving	No. of people	%
Abandoned	60	15%
Evicted	87	21%
Planned move to alternative accommodation	86	21%
Transferred	108	26%
Transferred - internal RSI	0	0%
Transferred - general needs	0	0%
Institution (e.g. detox, prison)	7	2%
Death	37	9%
Other	26	6%
Total	411	100%

411 people ended an RSI accommodation tenancy in 2005/06. This is a decrease from 482 in 2004/05 and 455 in 2003/04.

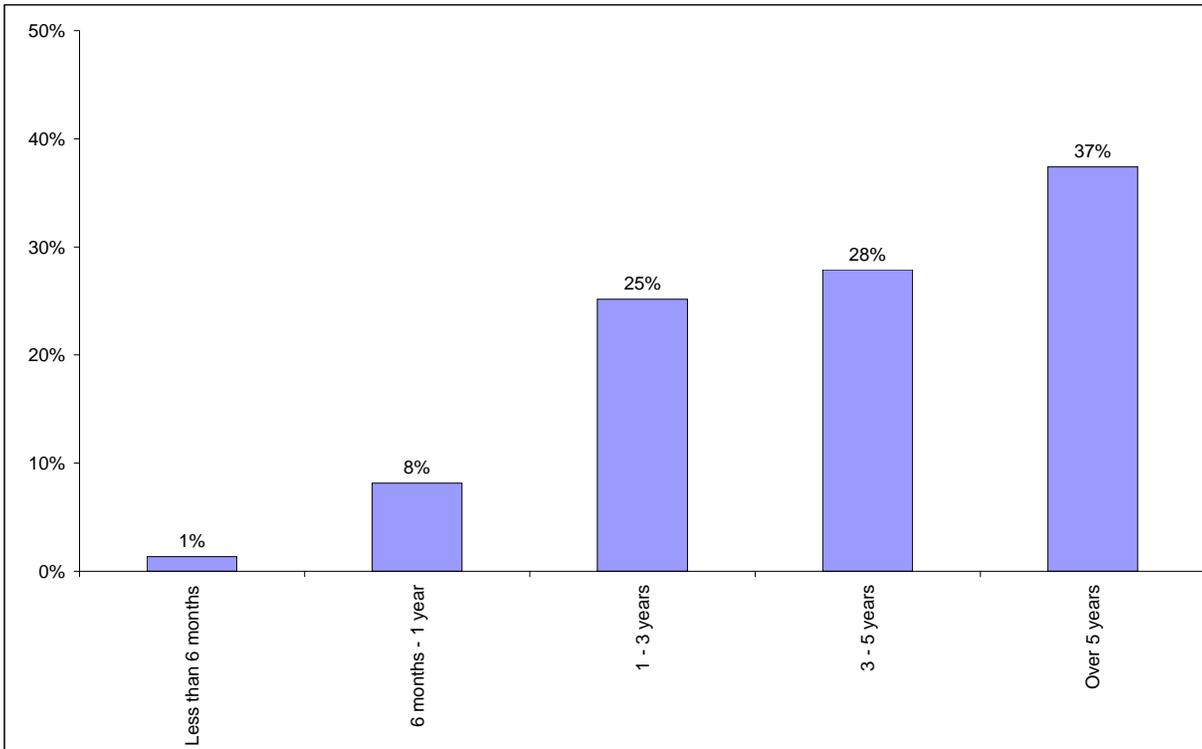
The proportion of people leaving RSI accommodation due to a positive outcome is consistent with the previous two years.

The proportion of people leaving RSI accommodation due to a negative outcome has slightly decreased from 41% in 2003/04.

The proportion of people leaving RSI accommodation due to a neutral outcome has slightly increased from 12% in 2003/04.

21) Abandonments and evictions by length of stay

Length of stay of people who departed from RSI permanent accommodation in the period due to abandoning or being evicted from the property.



Base: 147

147 people ended an RSI tenancy in 2005/06 due to abandoning or being evicted from their property. These 147 are 4% of the 3,548 people residing in RSI accommodation in the year.

The majority of these people (65%) had been in their tenancy for three years or more. This is an increase from 44% in 2003/04.

25% of these people had been in their tenancy for one to three years. This is a decrease from 43% in 2003/04.

9% of these people had been in their tenancy for one year or less. This compares with 13% in 2003/04.

Appendix. New actions made available on CHAIN

New actions: 2005/06

Diversiory actions

- Advised to return to home area
- Advised to return to family
- Advised to move to area outside London
- Referred to other borough's outreach team

Contact with client

- Street contact - bedded down (SSHU)

Street count actions for projects in:

- Westminster (17)
- City of London (8)
- Hammersmith & Fulham (23)
- Kensington & Chelsea (19)

Hostel referral actions (piloted)

- Referral to hostel
- Referral rejected

Booking in actions

- Booked into emergency bed space

New actions: 2004/05

Contact with client

- Contact in day centre
- Contact in rolling shelter
- Contact in hospital
- Contact in prison
- Contact in rolling shelter
- Contact in substance use service
- Contact in court
- Contact in other temporary accommodation

New actions: 2003/04

Booking in actions

- Booked into second stage accommodation
- Booked into clinic

Arrival actions

- Arrival at second stage accommodation
- Arrival at clinic

Departure actions

- Departure from second stage accommodation
- Departure from clinic

Health actions

- Accessed specialist treatment bed
- Moved from specialist treatment bed