



Street to Home
Annual Report for London
1st April 2006 to 31st March 2007



Street to Home annual report for All boroughs 1st April 2006 to 31st March 2007

Contents

Street to Home Annual Summary

Figures A-K - rolling year comparisons

Demographics

1) Demographics: Gender

People contacted by outreach or BBS teams and/or arriving in accommodation in the year by gender.

2) Demographics: Age

People contacted by outreach or BBS teams and/or arriving in accommodation in the year by age.

3) Demographics: Ethnicity

People contacted by outreach or BBS teams and/or arriving in accommodation in the year by ethnicity.

Support needs, institutional history and wider street population

4) Support needs

People contacted by outreach or BBS teams and/or arriving in accommodation in the year by support needs

5) Institutional history

People contacted by outreach or BBS teams and/or arriving in accommodation in the year by experience of the armed forces, care or prison.

6) Wider street population

Street population (not verified as rough sleepers) contacted by outreach or BBS teams and/or arriving at accommodation who fall into one or more of the street activity categories on CHAIN.

Outreach Work

7) Total people with bedded down street contacts

People contacted by outreach or building based service (BBS) teams in the year against those with a bedded down street contact.

8) New and Known people contacted

People contacted by outreach or building based service (BBS) teams in the year

9) People contacted by month

People contacted by outreach or building based service (BBS) teams in the year by month

10) Borough distribution

People seen sleeping rough in the year by borough

11) No booking in actions

People contacted in the year with no booking in actions (by any outreach or BBS team), by total number of street contacts recorded on CHAIN

12) Type of booking in action

Outreach booking in actions achieved in the year by type

13) Last known location of rough sleepers

Wider street population

14) Street activity (wider street population)

Street population (verified as rough sleepers) contacted by outreach who fall into one or more of the street activity categories on CHAIN

Hostels, assessment centres, rolling shelters and second stage accommodation

15) Source of referral

Temporary accommodation arrival actions by accommodation project and source of referral.

16) Reasons for leaving

Departure actions by reason for leaving

17) Destination on departure

Departure actions by destination on departure

Clearing House

18) Support needs for people housed in the period

People who had a tenancy start in RSI accommodation in this period by support needs.

19) Number of street contacts on CHAIN prior to tenancy start

People who had a tenancy start in RSI accommodation in this period by the number of street contacts on CHAIN.

20) Departures from permanent accommodation

Outcomes for people who departed from RSI permanent accommodation in the period.

21) Abandonments and evictions by length of stay

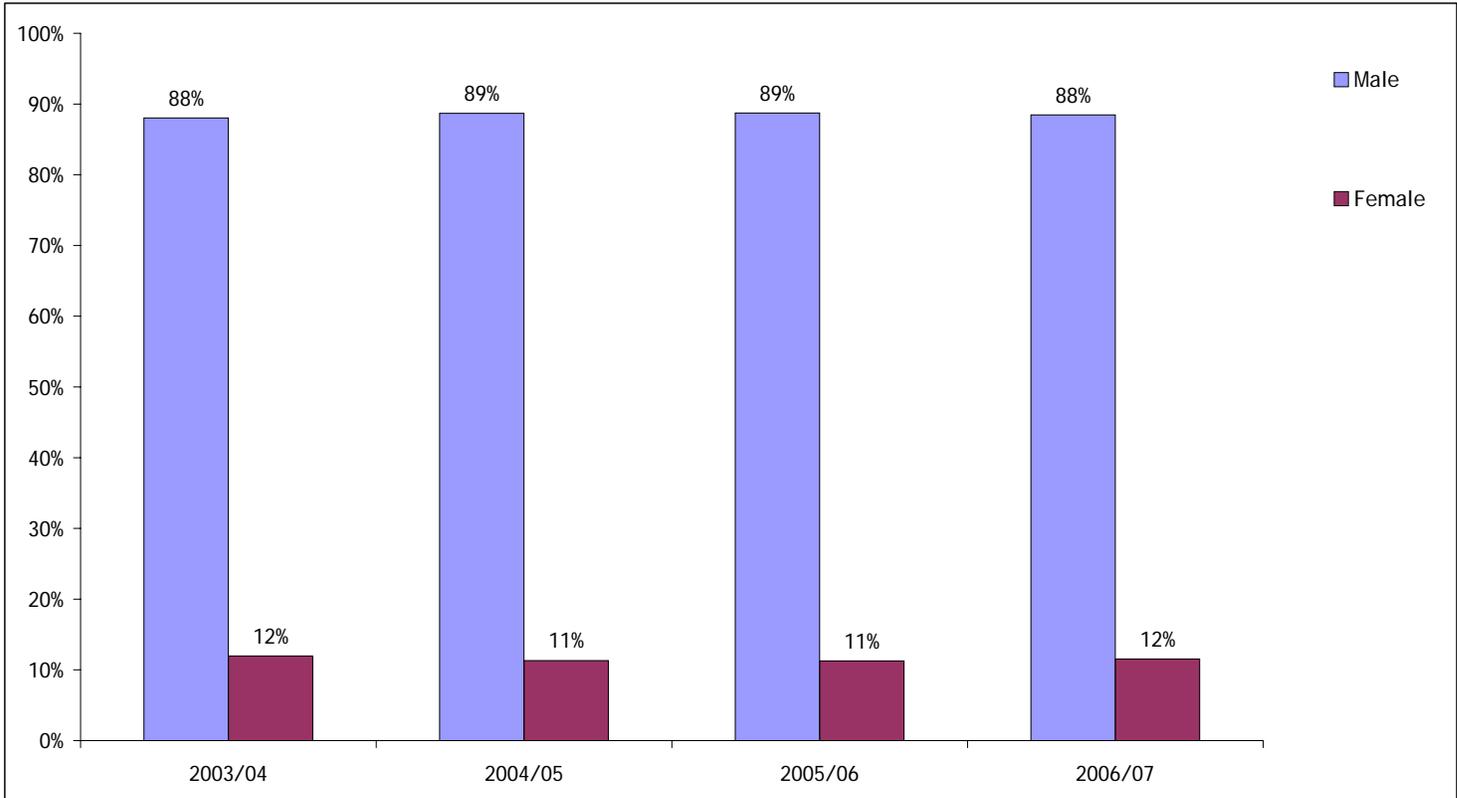
Length of stay of people who departed from RSI permanent accommodation in the period due to abandoning or being evicted from the property.

Street to Home Annual Summary

CHAIN

A) Gender

People contacted by outreach or BBS teams and/or arriving in accommodation in the year by gender.

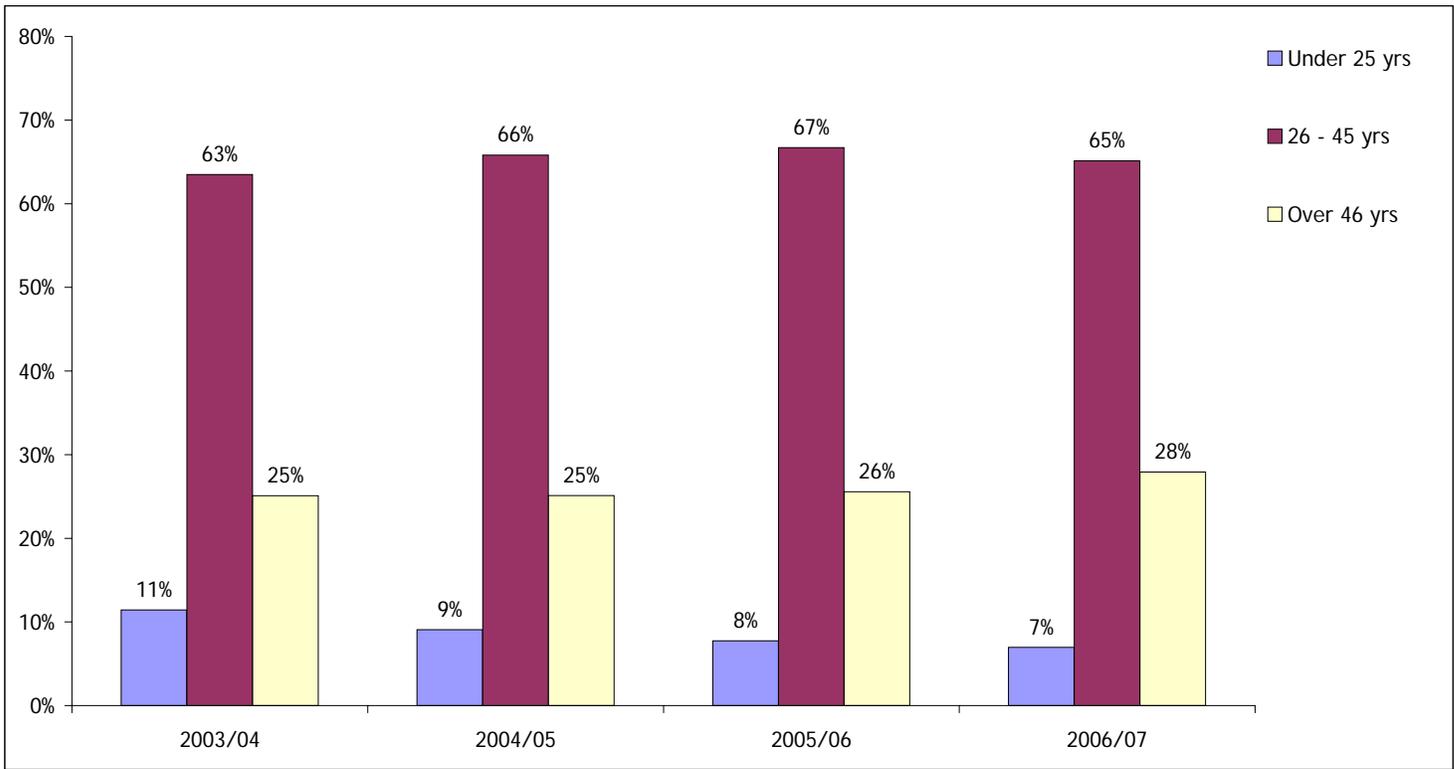


2003/04 base: 3580
 2004/05 base: 3480
 2005/06 base: 3854
 2006/07 base: 4098

The proportion of male and female people contacted in all London boroughs in 2006/07 is consistent with the previous three years.

B) Age

People contacted by outreach or BBS teams and/or arriving in accommodation in the year by age.



2003/04 base: 3580
 2004/05 base: 3480
 2005/06 base: 3854
 2006/07 base: 4098

The age profile of people contacted on the streets has remained consistent over the last four years.

C) Ethnicity

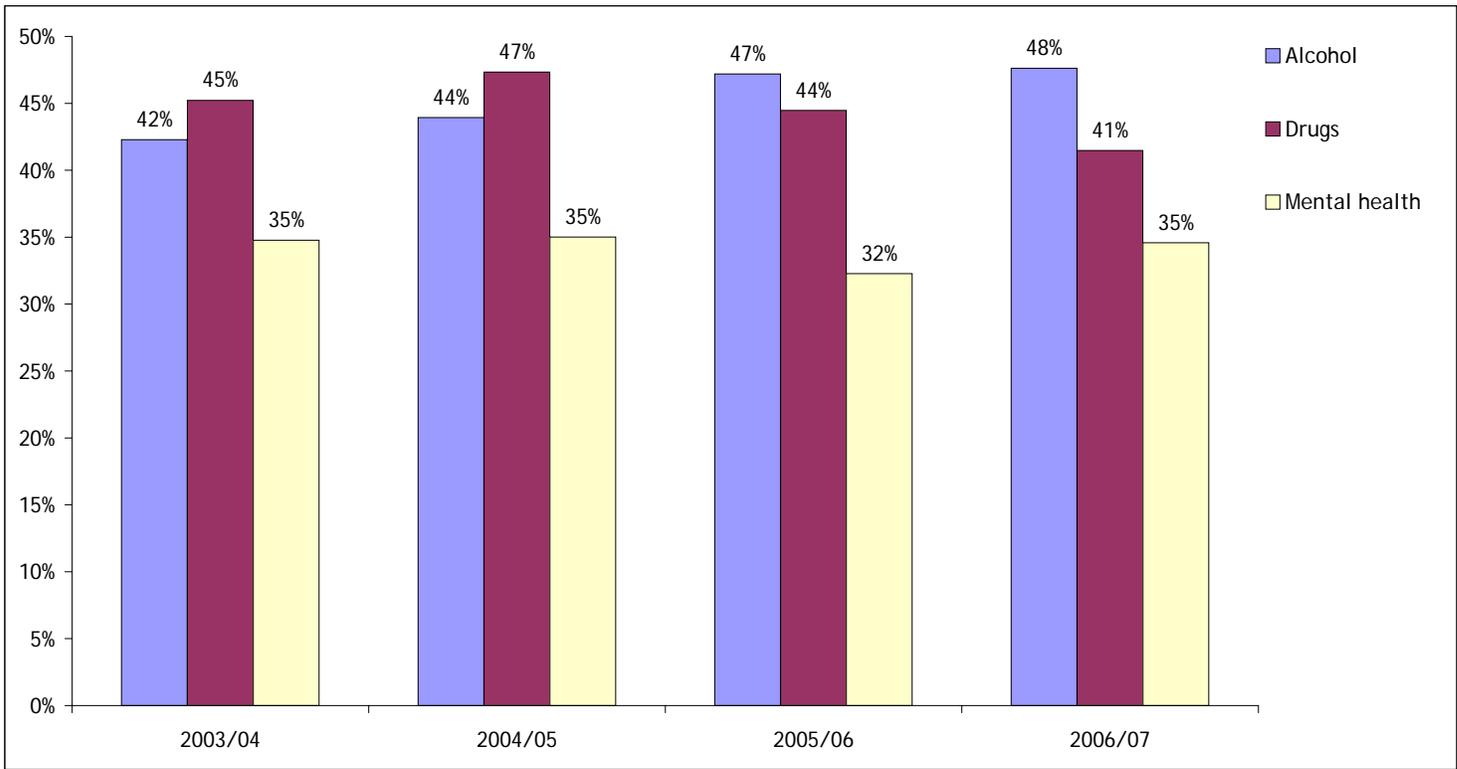
People contacted by outreach or BBS teams and/or arriving in accommodation in the year by ethnicity

| Ethnicity | 2003/04 | | 2004/05 | | 2005/06 | | 2006/07 | |
|--------------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| | No. | % | No. | % | No. | % | No. | % |
| Asian or Asian British - Bangladeshi | 4 | 0% | 11 | 0% | 9 | 0% | 5 | 0% |
| Asian or Asian British - Indian | 13 | 0% | 18 | 1% | 28 | 1% | 47 | 1% |
| Asian or Asian British - Other | 23 | 1% | 42 | 1% | 62 | 2% | 71 | 2% |
| Asian or Asian British - Pakistani | 1 | 0% | 9 | 0% | 11 | 0% | 5 | 0% |
| Black or Black British - African | 189 | 5% | 158 | 5% | 207 | 5% | 251 | 6% |
| Black or Black British - Caribbean | 85 | 2% | 113 | 3% | 123 | 3% | 137 | 3% |
| Black or Black British - Other | 159 | 4% | 115 | 3% | 103 | 3% | 119 | 3% |
| Chinese | 0 | 0% | 8 | 0% | 8 | 0% | 9 | 0% |
| Mixed - Other | 71 | 2% | 50 | 1% | 51 | 1% | 61 | 1% |
| Mixed - White & Asian | 29 | 1% | 12 | 0% | 14 | 0% | 15 | 0% |
| Mixed - White & Black African | 10 | 0% | 8 | 0% | 9 | 0% | 17 | 0% |
| Mixed - White & Black Caribbean | 17 | 0% | 29 | 1% | 29 | 1% | 32 | 1% |
| White - British | 2125 | 59% | 2096 | 60% | 2184 | 57% | 2169 | 53% |
| White - Irish | 364 | 10% | 307 | 9% | 345 | 9% | 343 | 8% |
| White - Other | 401 | 11% | 400 | 11% | 510 | 13% | 632 | 15% |
| Other | 32 | 1% | 77 | 2% | 121 | 3% | 112 | 3% |
| Refused | 42 | 1% | 19 | 1% | 24 | 1% | 20 | 0% |
| Missing | 15 | 0% | 8 | 0% | 16 | 0% | 53 | 1% |
| Total | 3580 | 100% | 3480 | 100% | 3854 | 100% | 4098 | 100% |

The ethnicity profile of people contacted on the streets has remained consistent over the last four years.

D) Support Needs

People contacted by outreach or BBS teams and/or arriving in accommodation in the year by support needs.

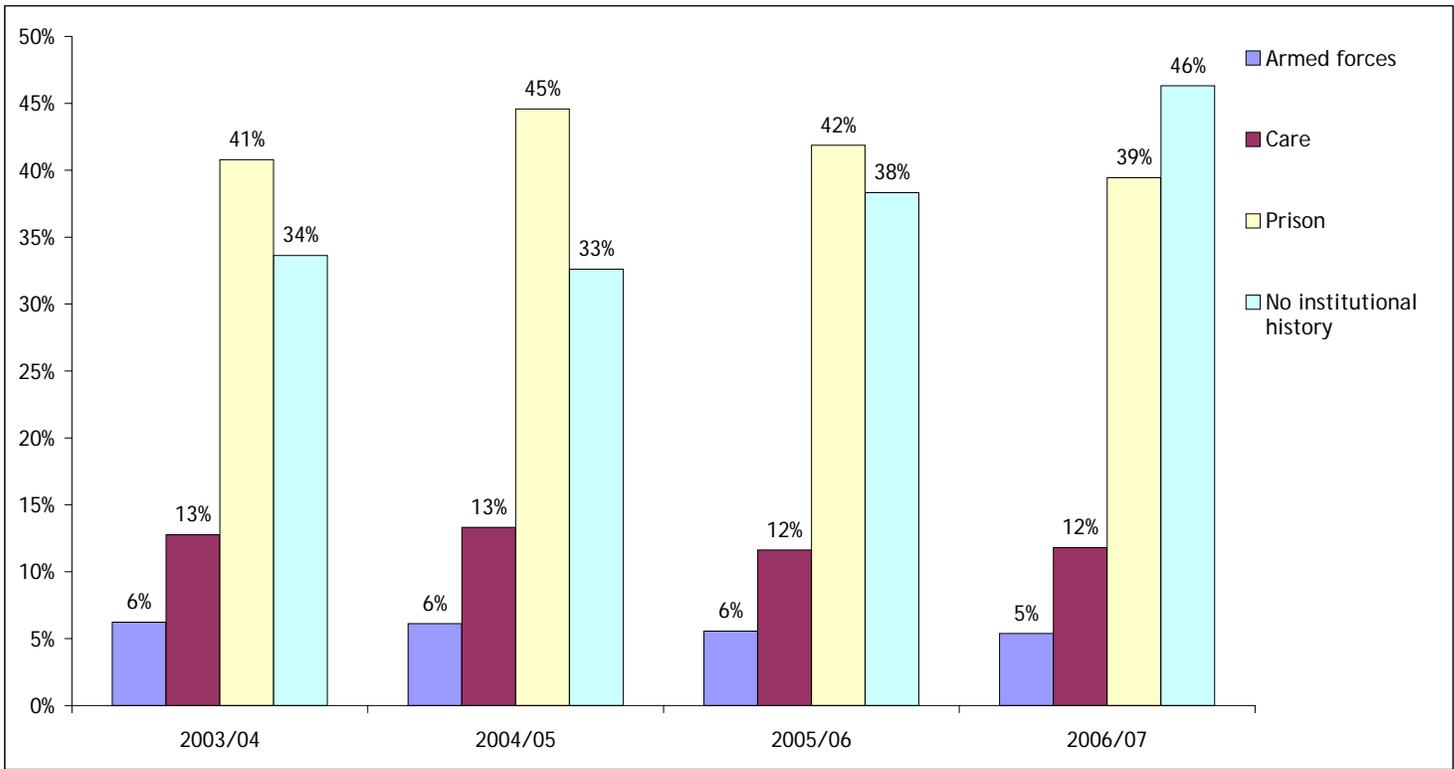


2003/04 base: 3034
 2004/05 base: 2822
 2005/06 base: 2829
 2006/07 base: 3190

The support needs of people contacted on the streets has remained reasonably consistent over the last four years. However, the proportion of people with an alcohol support need has been greater than those with a drugs support need over the last two years.

E) Institutional history

People contacted by outreach or BBS teams and/or arriving in accommodation in the year by institutional history.

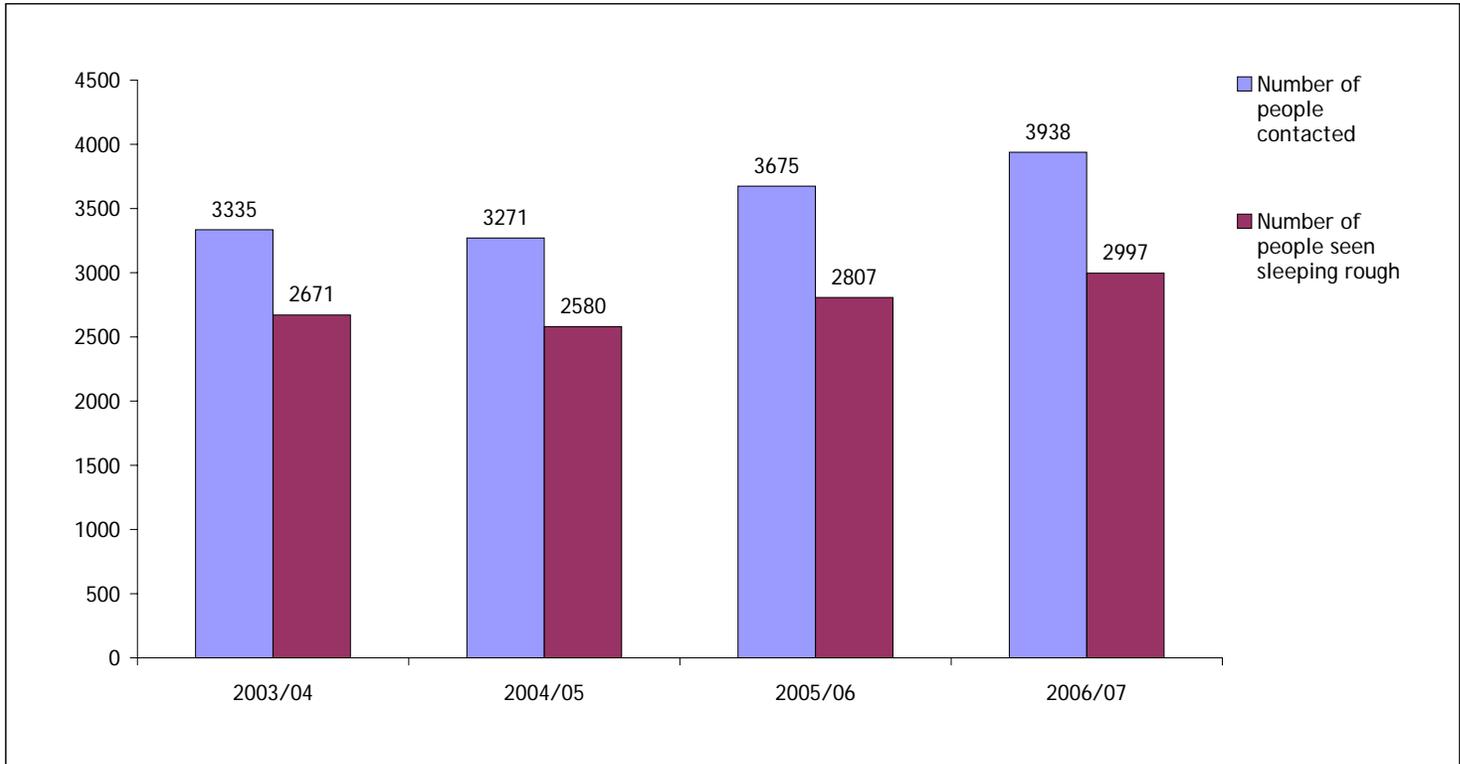


2003/04 base: 2248
 2004/05 base: 2239
 2005/06 base: 2374
 2006/07 base: 2913

The institutional history of people contacted on the streets has remained consistent over the last four years.

F) People contacted and people sleeping rough

Verified rough sleepers contacted by outreach or building based service (BBS) teams in the year and rough sleepers (i.e. people with a bedded down street contact and/or street count action).



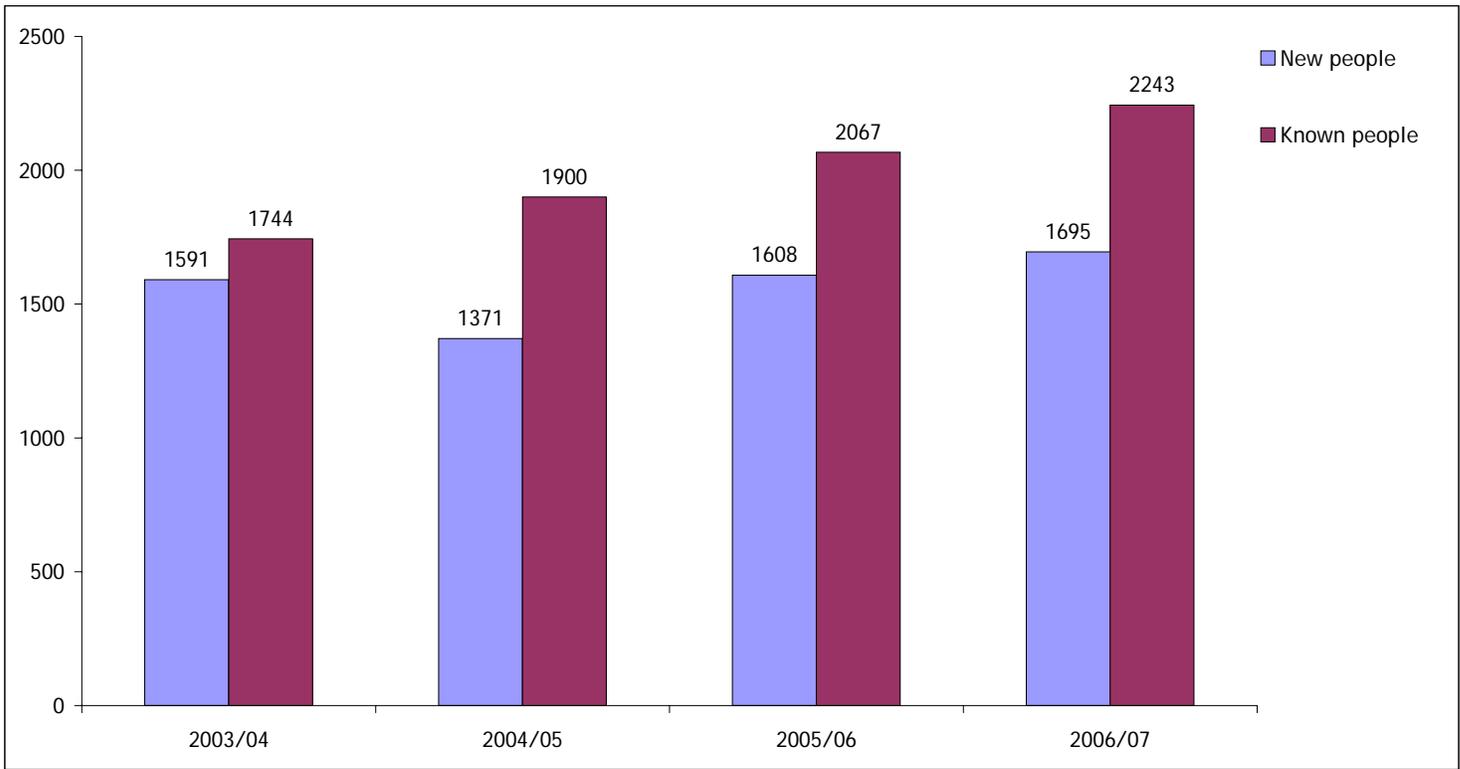
3938 people were contacted by outreach and BBS teams in 2006/07. There has been an increase over the last three years (2005/06: 3675, 2004/05: 3271). There has been a similar increase in those seen sleeping rough.

This increase could be due to a combination of the following factors:

- * More work with verified rough sleepers being recorded due to improved use of CHAIN as a monitoring tool
- * More work recorded due to the expansion of CHAIN in May 2005 to include contacts with verified rough sleepers engaging in street activities
- * More people recorded due to five boroughs (Westminster, Hammersmith & Fulham, Kensington & Chelsea, Southwark and City of London) recording street count results on CHAIN from August 2005
- * Outreach and BBS teams reaching more people
- * An increase in the number of verified rough sleepers on the streets in London.

G) New and known

People contacted by outreach or building based service (BBS) teams in the year



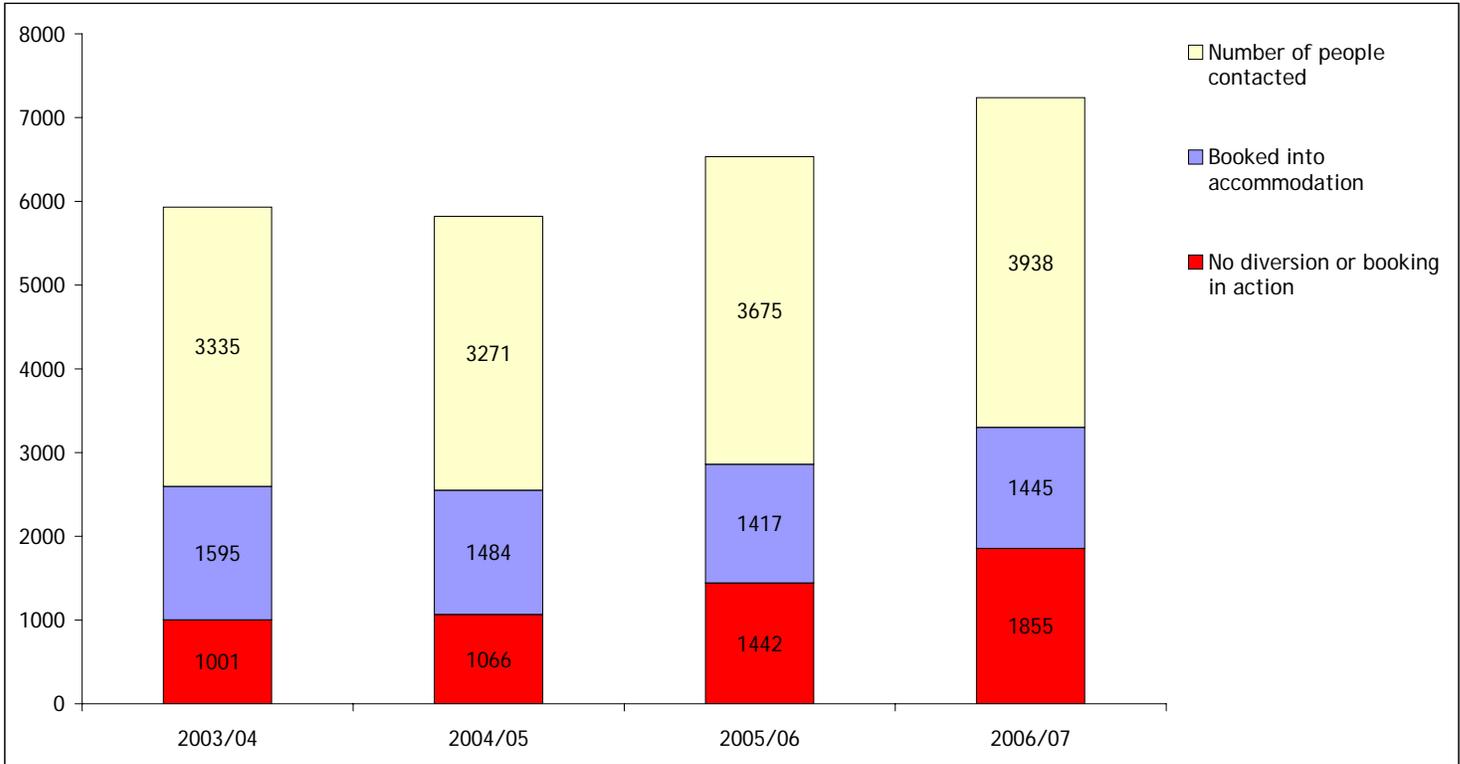
2003/04 base: 3335
 2004/05 base: 3271
 2005/06 base: 3675
 2006/07 base: 3938

There has been a gradual increase in the number of new people seen sleeping rough over the last three years (2006/07: 1695, 2005/06: 1608, 2004/05: 1371).

Just under half of verified rough sleepers contacted each year continue to be new people (those verified in the year who have never previously been worked with by outreach or BBS teams in London).

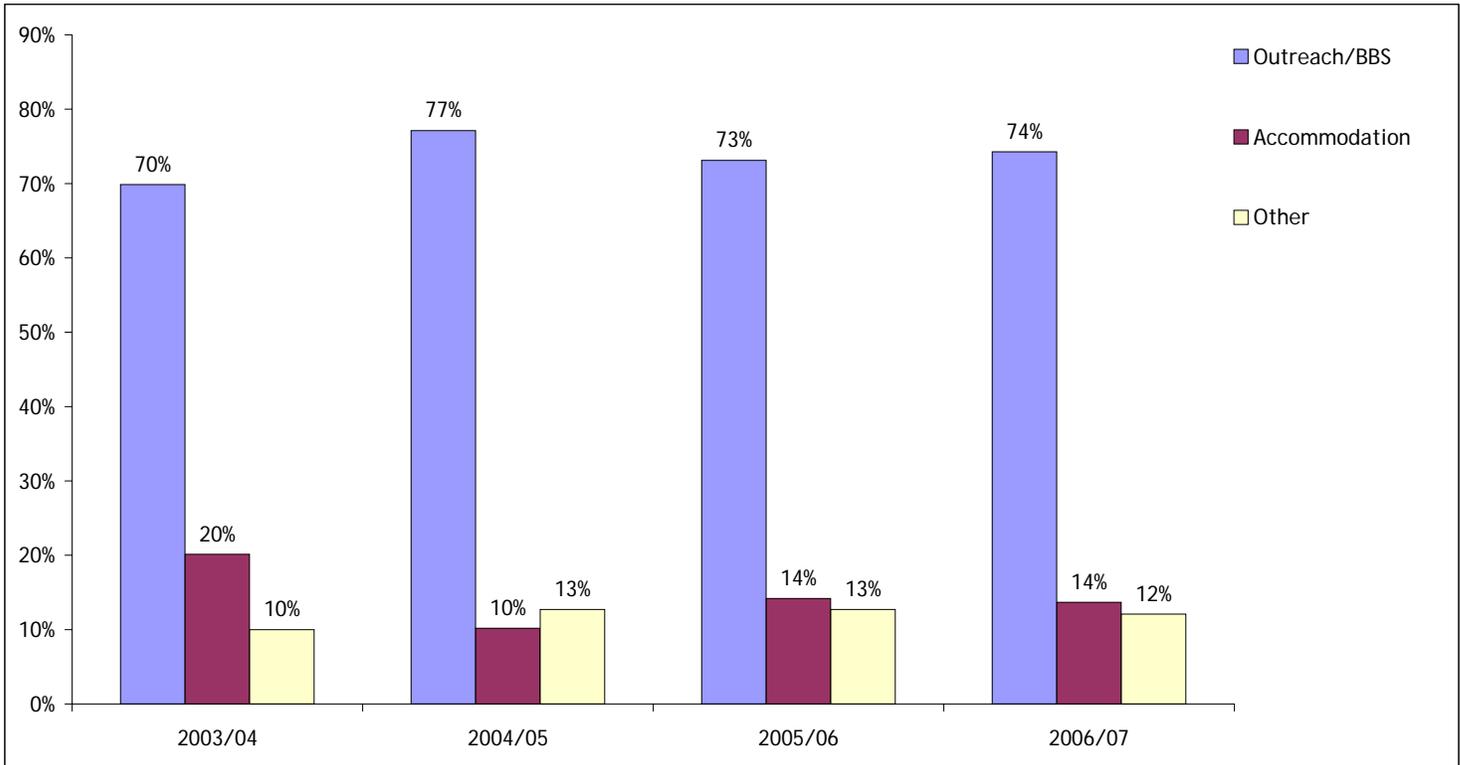
H) Booked into accommodation and confirmed diversions

People contacted by outreach or building based service (BBS) teams in the year who have been booked into accommodation compared to those with no booking in or diversionary action.



The number of verified rough sleepers contacted in a year who have never had a booking in action recorded on CHAIN is increasing (2006/07: 47%, 2005/06: 39%, 2003/04: 30%).

I) Source of referral to temporary accommodation

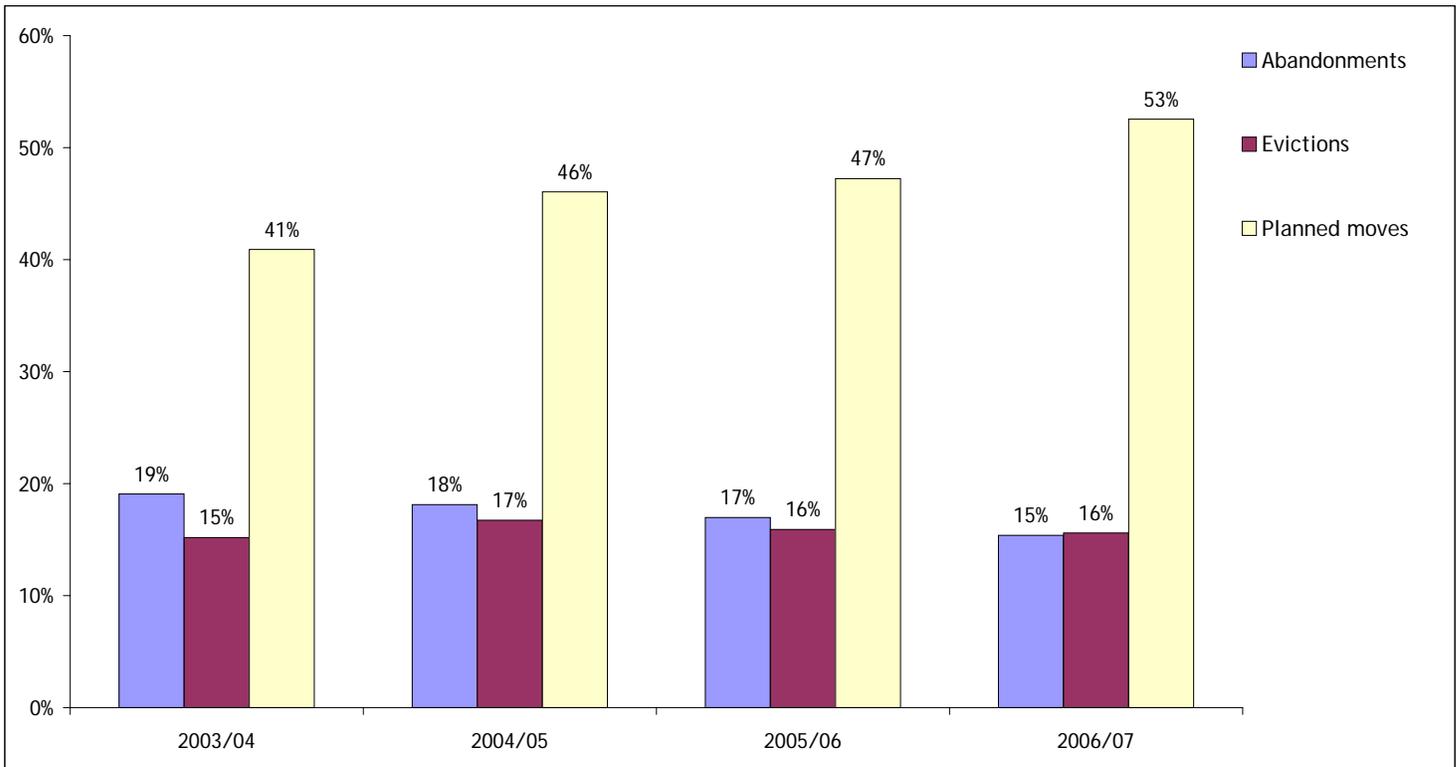


2003/04 base: 2941
 2004/05 base: 2565
 2005/06 base: 2425
 2006/07 base: 2290

The distribution between sources of referral have remained similar over the last few years.

J) Reasons for leaving

Departure actions by reason for leaving

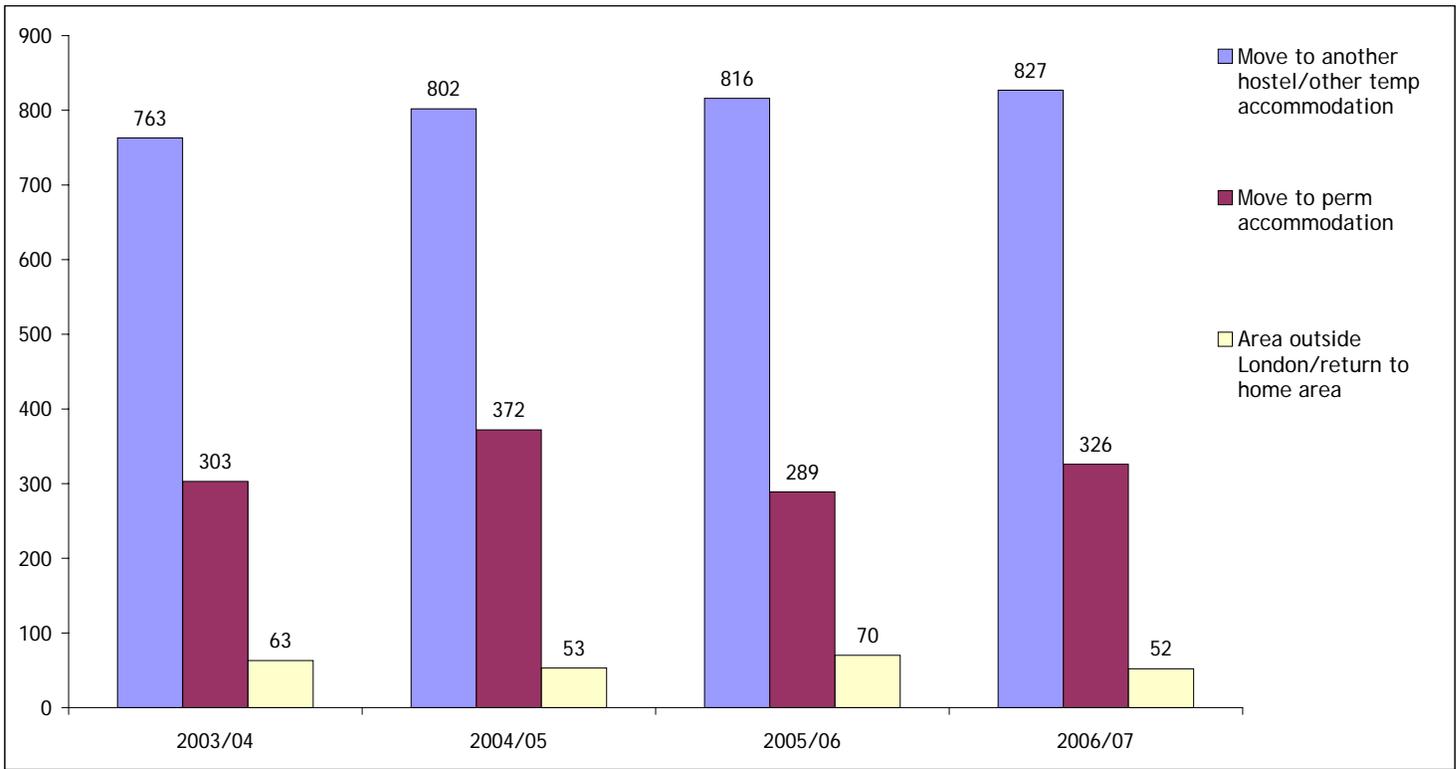


2003/04 base: 2594
 2004/05 base: 2493
 2005/06 base: 2369
 2006/07 base: 2263

The proportion of people leaving temporary accommodation as part of a planned move is increasing, while those leaving due to abandonment or eviction has remained similar.

K) Destination on departure

Departure actions by destination



2003/04 base: 2586
 2004/05 base: 2493
 2005/06 base: 2369
 2006/07 base: 2263

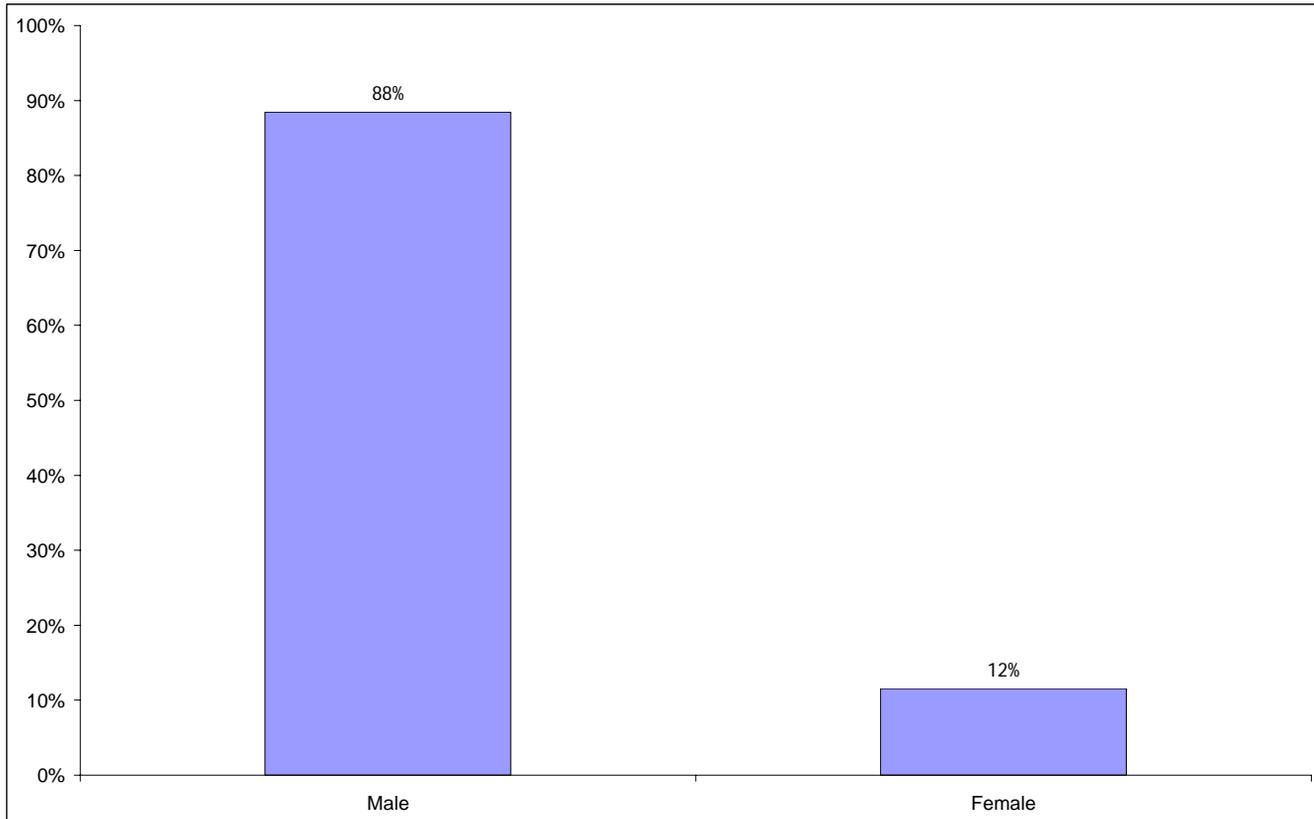
The number of people leaving temporary accommodation to move to accommodation or leaving London/returning to their home area has remained consistent over the last few years.

Street to Home Annual Report for all boroughs

Demographics

1) Gender

People contacted by outreach or BBS teams and/or arriving in accommodation in the year by gender.

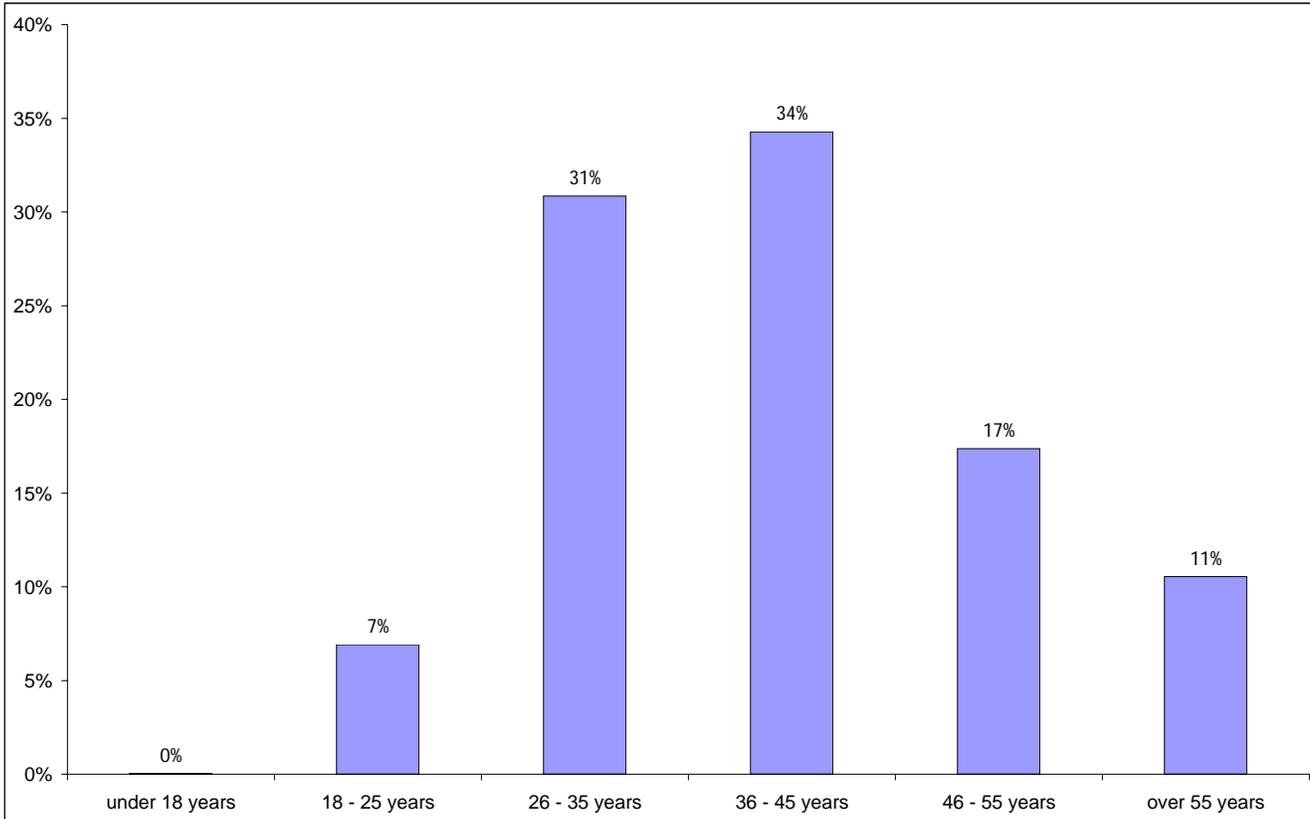


Base: 4098

The proportion of male and female people contacted in all London boroughs in 2006/07 is consistent with the previous three years.

2) Age

People contacted by outreach or BBS teams and/or arriving in accommodation in the year by age.



Base: 4098

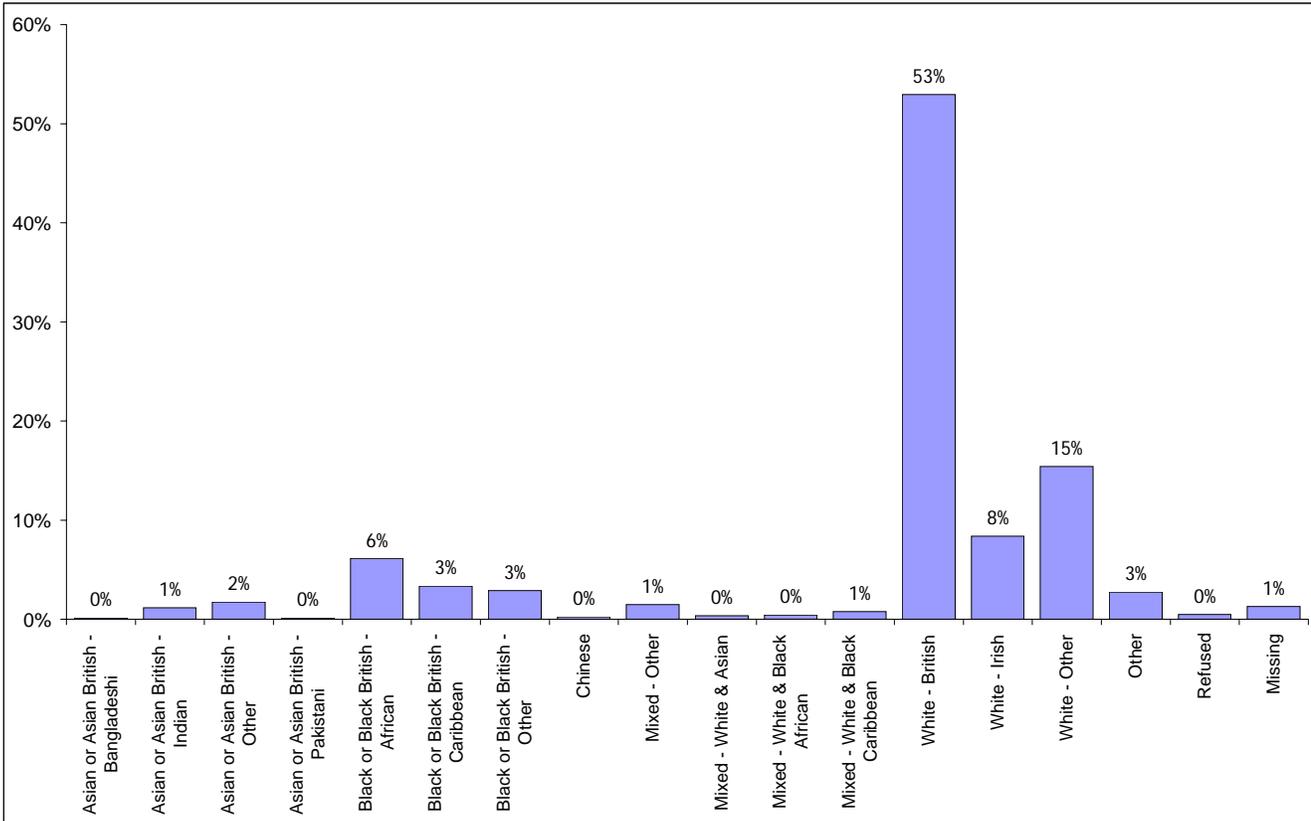
65% of people contacted in all London boroughs in 2006/07 were aged 26-45. This is consistent with the previous three years.

7% of people contacted were aged 25 years or under, 2 were aged under 18 years. There has also been a slight decrease in numbers of 18-25 year olds over time (2006/07 285, 2005/06 298, 2004/05 316, 2003/04 409).

The age profile of people contacted on the streets has remained consistent over the last four years.

3) Ethnicity

People contacted by outreach or BBS teams and/or arriving in accommodation in the year by ethnicity.



Base: 4098

The majority of people contacted in all London boroughs in 2006/07 are white (77%), most of whom are white British.

12% of people contacted are black and 3% are Asian.

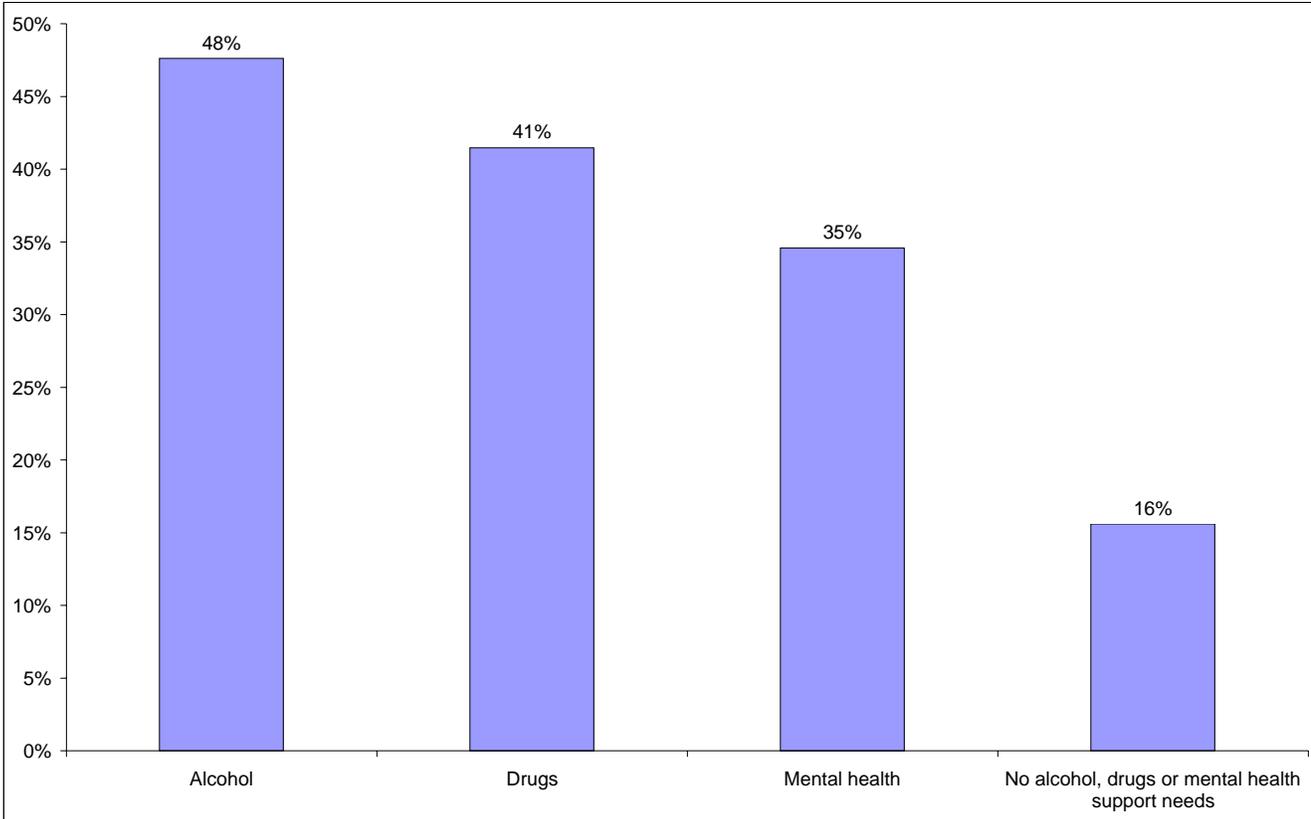
Of the 632 people contacted in 2006/07 with an ethnic origin of White - Other, 247 are A8 nationals. This is an increase from 2005/06 when 107 A8 nationals were contacted.

The ethnicity profile of people contacted on the streets has remained consistent over the last four years.

Client Support Needs/Institutional History

4) Support Needs

People contacted by outreach or BBS teams and/or arriving in accommodation in the year by support needs



Base: 3190 Note that the base figure for this graph excludes clients where all 3 support needs are not known (908).

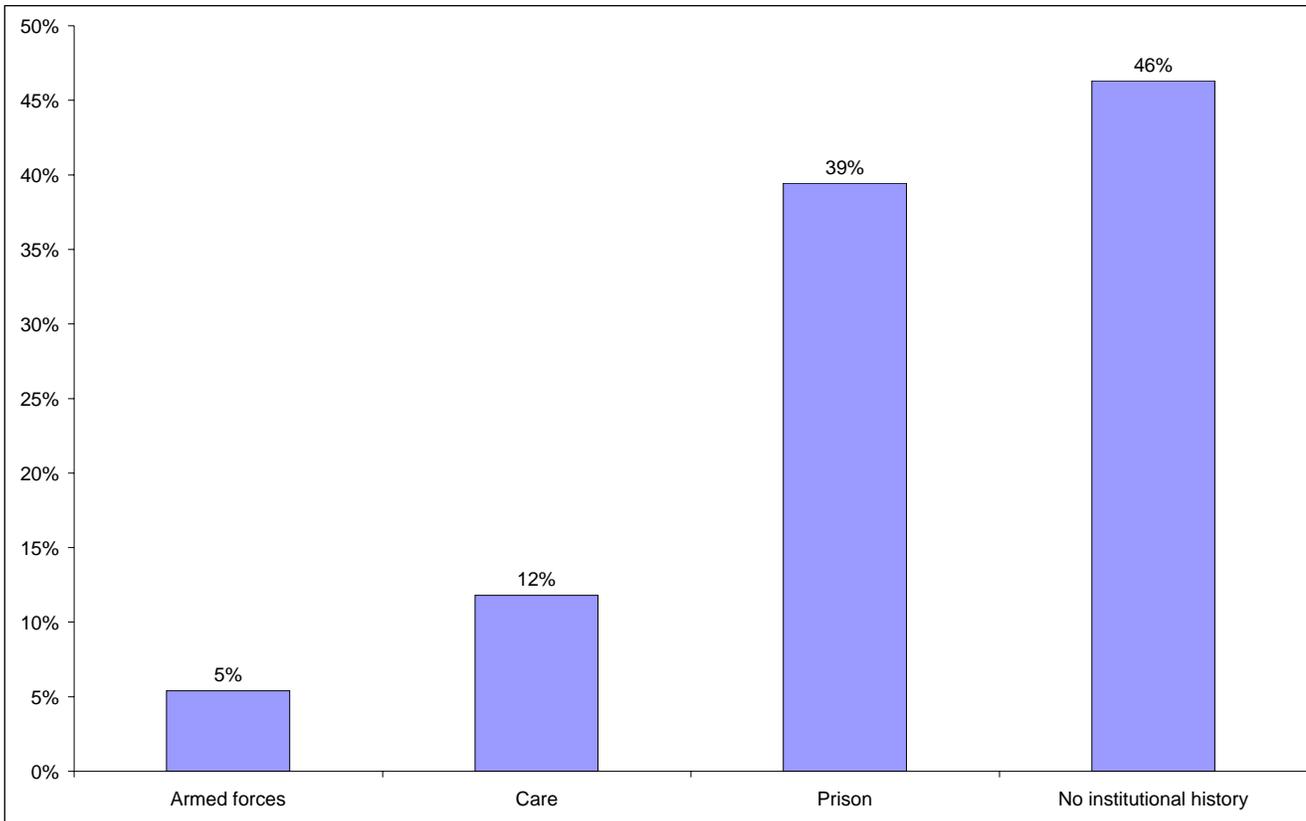
| Support Needs | No. of people | % |
|--|---------------|-------------|
| Alcohol only | 589 | 14% |
| Drugs only | 521 | 13% |
| Mental health only | 377 | 9% |
| Alcohol and drugs | 392 | 10% |
| Alcohol and mental health | 316 | 8% |
| Drugs and mental health | 188 | 5% |
| Alcohol, drugs and mental health | 222 | 5% |
| No alcohol, drugs or mental health support needs | 498 | 12% |
| All 3 support needs not known | 908 | 22% |
| All 3 a combination of no/not known | 87 | 2% |
| Total | 4098 | 100% |

Just under a quarter (22%) of all clients' support needs are unknown.

The support needs of people contacted on the streets has remained consistent over the last four years.

5) Institutional history

People contacted by outreach or BBS teams and/or arriving in accommodation in the year by experience of the armed forces, care or prison.



Base: 2913 Note that the base figure for this graph excludes clients where all 3 institutional histories are not known.

157 people contacted in all London boroughs this year have previously been in the armed forces (132 last year).

344 people contacted in all London boroughs this year have previously been in care (276 last year).

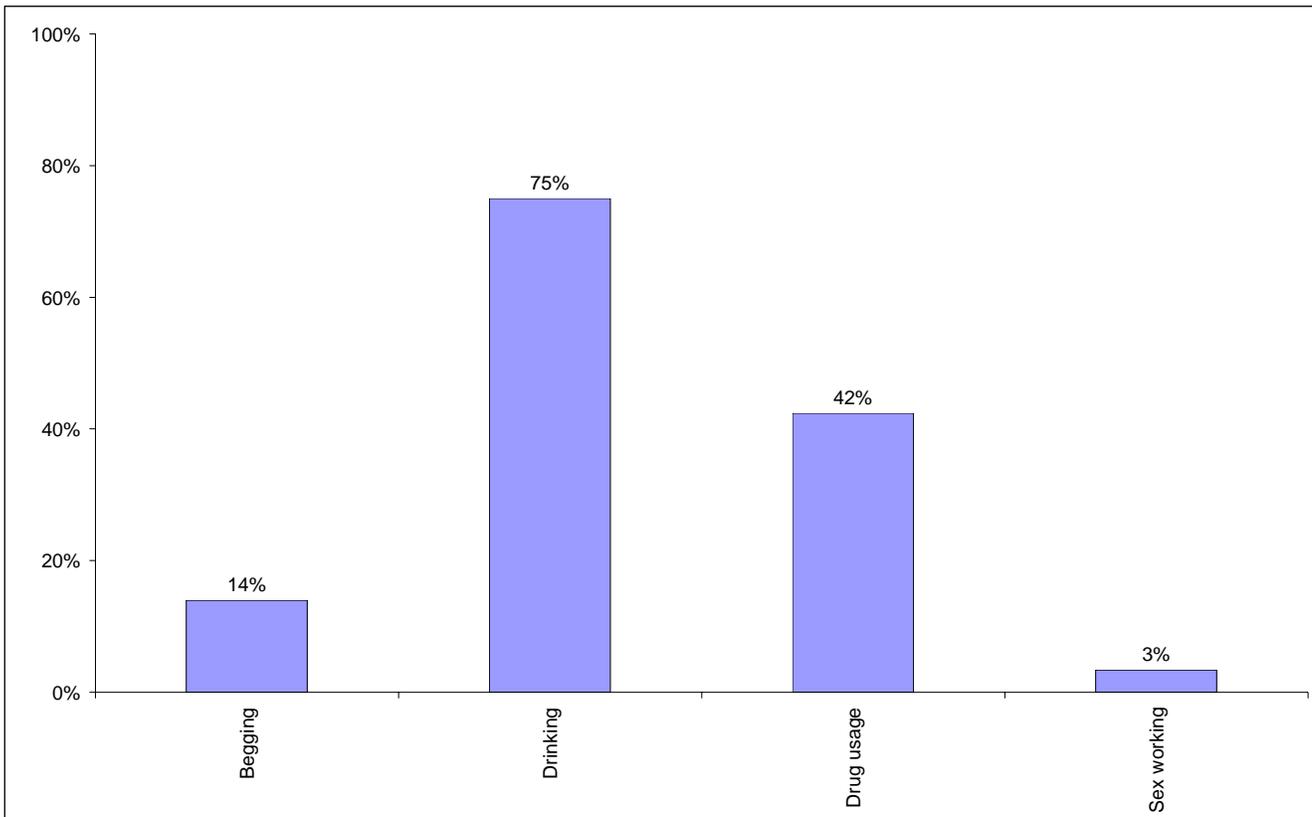
1149 people contacted in all London boroughs this year have previously been in prison (994 last year).

It is possible for someone contacted to have previous experience of more than one institution and so be included in more than one of the above figures. 240 people contacted in the year have been in care and prison, compared with 191 last year.

The proportions of people who in the past have been in the armed forces, care or prison have remained consistent over the last four years.

6) Wider street population

Street population (not verified as rough sleepers) contacted by outreach or BBS teams and/or arriving at accommodation who fall into one or more of the street activity categories on CHAIN.



Base: 236

In addition to the 4098 verified rough sleepers contacted in the year by outreach or BBS teams and/or arriving at accommodation, 236 members of the wider street population were also contacted in the year in this borough across all boroughs. Of these:

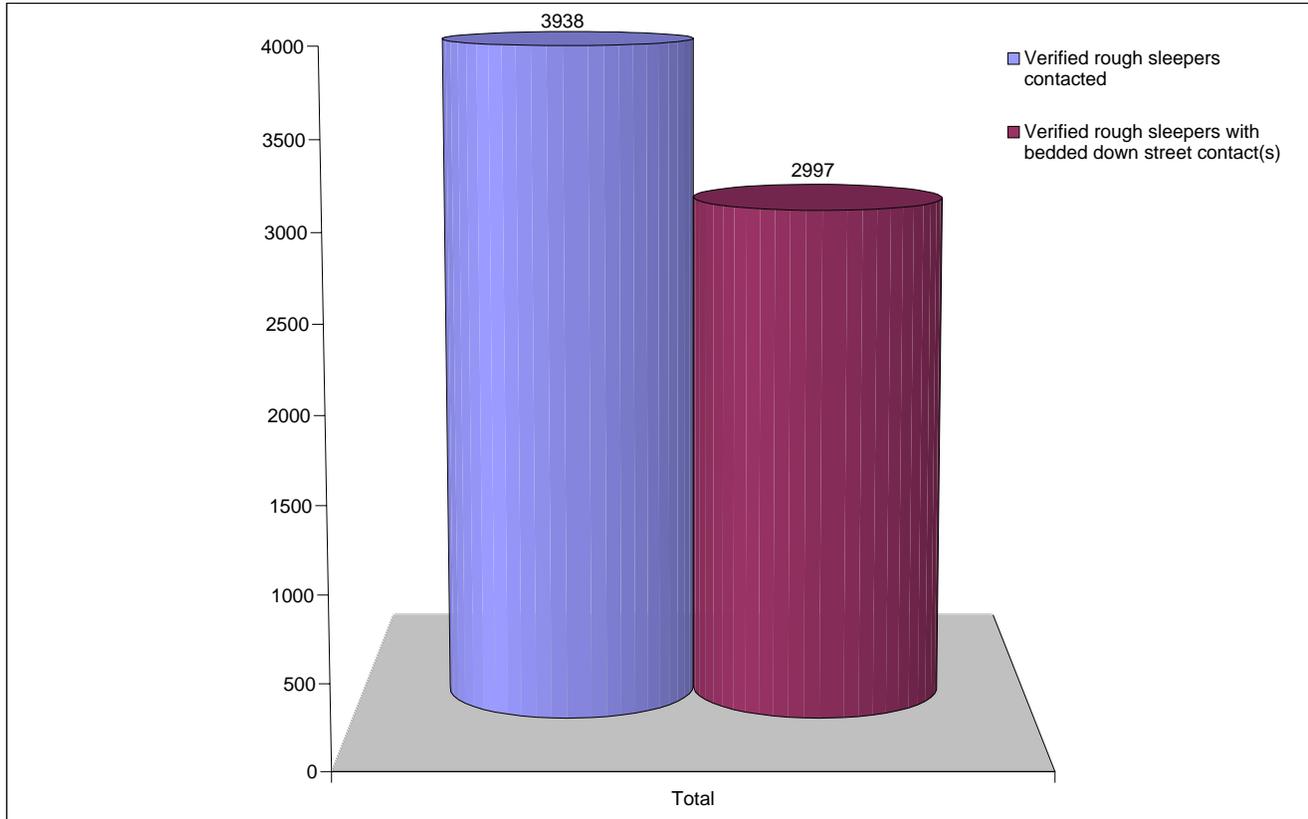
36 were booked into accommodation by outreach or BBS teams.

23 were recorded as having arrived at accommodation in this borough.

Outreach Work

7) Total people with bedded down street contacts

People contacted by outreach or building based service (BBS) teams in the year against those with a bedded down street contact.



3938 verified rough sleepers were contacted by services in London in 2006/07. This is an increase on the last two years (2005/06: 3675, 2004/05: 3271).

This increase could be due to a combination of the following factors:

- * More work with people being recorded due to improved use of CHAIN as a monitoring tool
- * More work recorded due to the expansion of CHAIN in May 2005 to include contacts with people engaged in street activities
- * More people recorded due to five boroughs (see below) recording street count results on CHAIN from August 2005
- * Outreach and BBS teams reaching more people
- * An increase in the number of verified rough sleepers on the streets in London.

Of the 3938 contacted, 2997 had a bedded down street contact in the year and so were known to have slept rough in London in 2006/07. The number sleeping rough this year is higher than the last two years (2005/06: 2807, 2004/05: 2580).

Of the 2997 sleeping rough in 2006/07, 789 were contacted during a street count in one or more of these boroughs - Southwark (17), Westminster (697), Kensington & Chelsea (10) and City of London (65).

139 (5%) of the 2997 people sleeping rough this year have returned to the streets in 2006/07 for the first time since accessing accommodation or being diverted prior to 1st April 2006. This number has decreased from 155 in 2005/06.

The table below indicates the borough where the people sleeping rough were first contacted in the year.

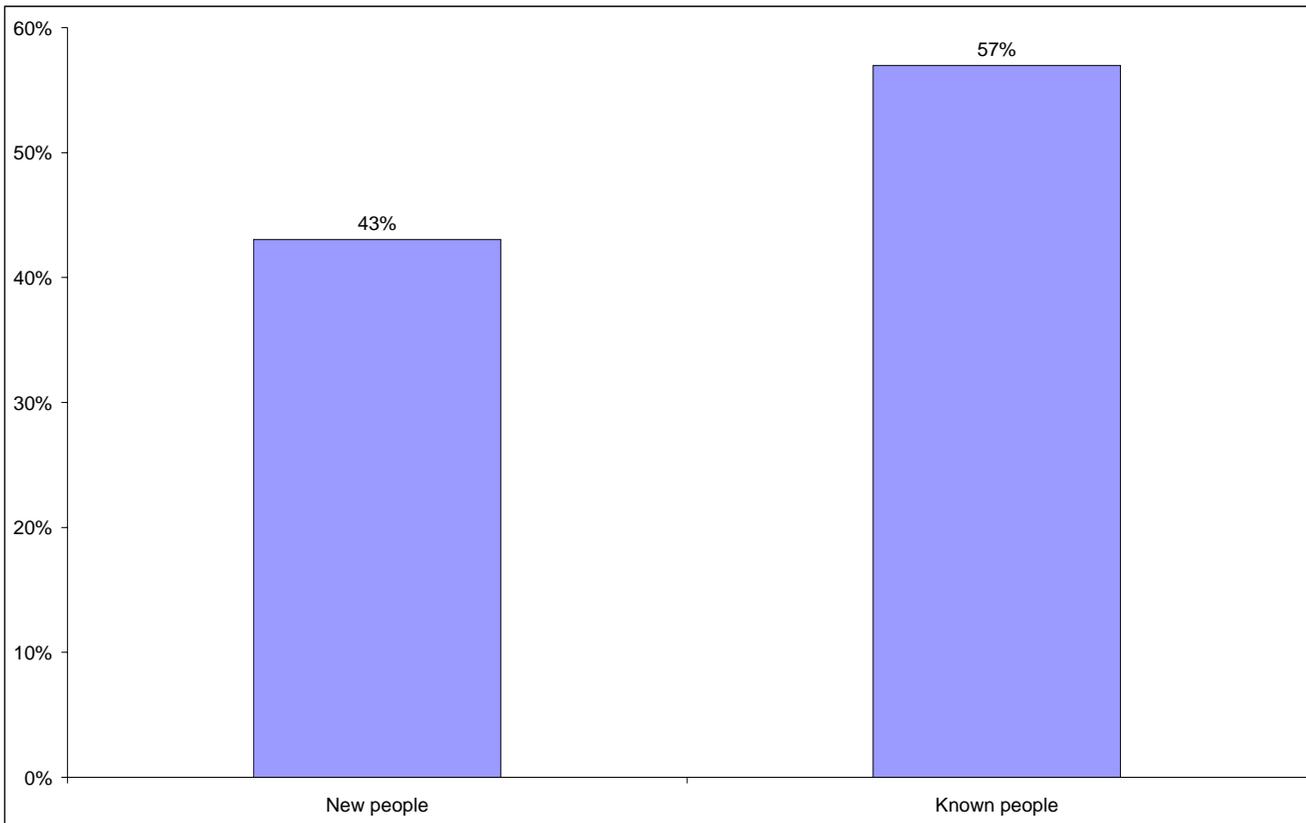
| Borough where first bedded down street or street count contact occurred during the year | Number of people |
|---|------------------|
| Barking & Dagenham | 2 |
| Barnet | 6 |
| Bexley | 1 |
| Brent | 62 |
| Bromley | 2 |
| Camden | 180 |
| City of London | 203 |
| Croydon | 1 |
| Ealing | 103 |
| Enfield | 5 |
| Greenwich | 9 |
| Hackney | 41 |
| Hammersmith & Fulham | 112 |
| Haringey | 15 |
| Harrow | 8 |
| Havering | 3 |
| Hillingdon | 12 |
| Hounslow | 19 |
| Islington | 58 |
| Kensington & Chelsea | 76 |
| Kingston upon Thames | 1 |
| Lambeth | 213 |
| Lewisham | 54 |
| Merton | 5 |
| Newham | 3 |
| Redbridge | 3 |
| Richmond | 31 |
| Southwark | 162 |
| Sutton | 3 |
| Tower Hamlets | 58 |
| Waltham Forest | 0 |
| Wandsworth | 25 |
| Westminster | 1521 |
| Total | 2997 |

The table shows that half of the people who slept rough in London in 2006/07, had their first rough sleeping contact of the year in Westminster.

Other boroughs which each had over 100 people having their first rough sleeping contact of the year were: Camden, City of London, Kensington & Chelsea, Lambeth and Southwark.

8) New and known

People contacted by outreach or building based service (BBS) teams in the year



Base: 3938

1695 people contacted across all boroughs in 2006/07 were new. This means they had not previously been contacted by any outreach or BBS team that reports to CHAIN and were verified as a rough sleeper this year.

2243 people contacted across all boroughs this year were known. This means they had previously been contacted by an outreach or BBS team that reports to CHAIN.

1302 of these people had slept rough in the year.

The ratio of new to known people contacted across all boroughs this year is consistent with previous years.

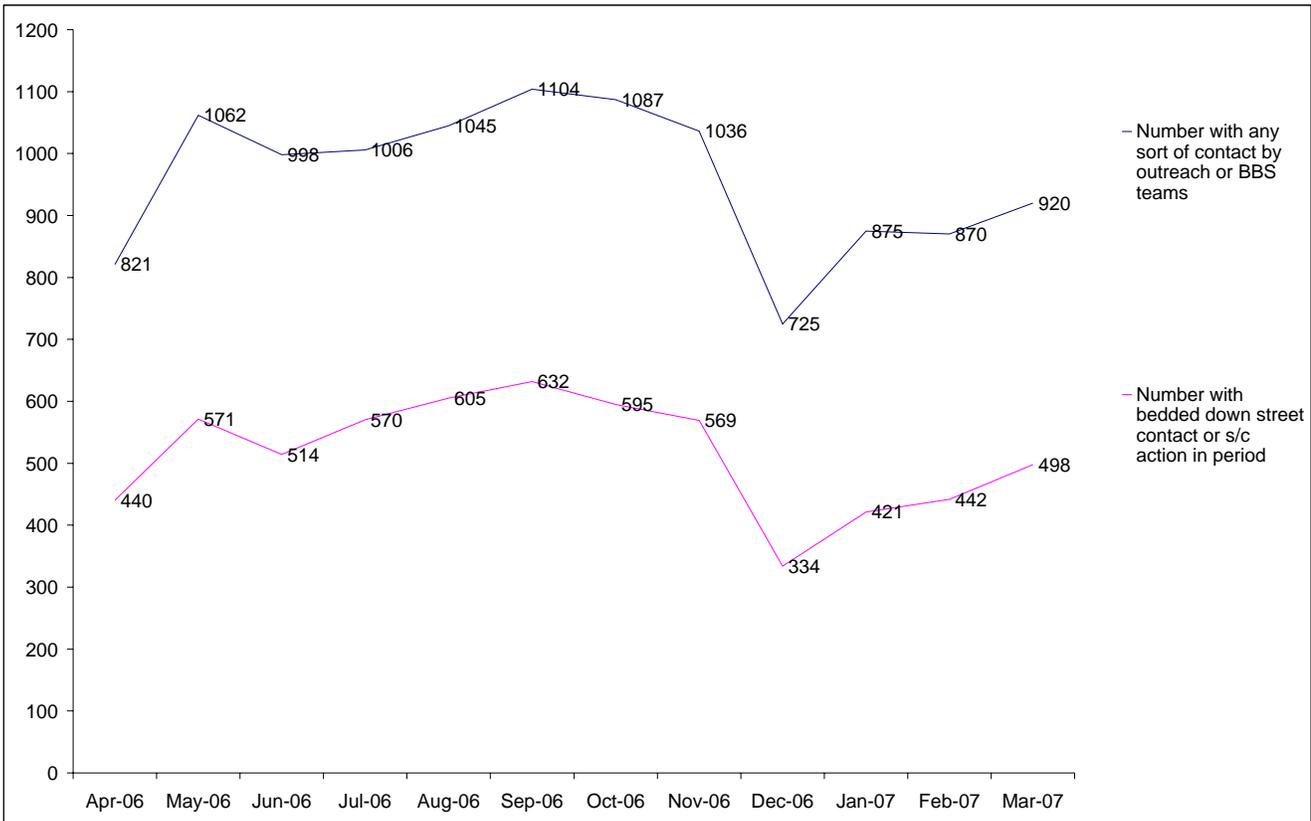
Of the 1695 new people verified in 2006/07, 323 only had a single bedded down street contact and no subsequent actions in this year.

Of the 1695 new people, 88 were verified during a street count recorded on CHAIN. Of these, 72 were seen bedded down only once. Of these 33 are A8 nationals.

A8 nationals often cannot be offered the same service as other people due to benefit restrictions. For example, in Westminster A8 nationals are included in street counts and recorded on CHAIN, but are not worked with by BBS teams.

9) People contacted by month

People contacted by outreach or building based service (BBS) teams in the year by month



Base for people with an outreach or BBS contact: 3938

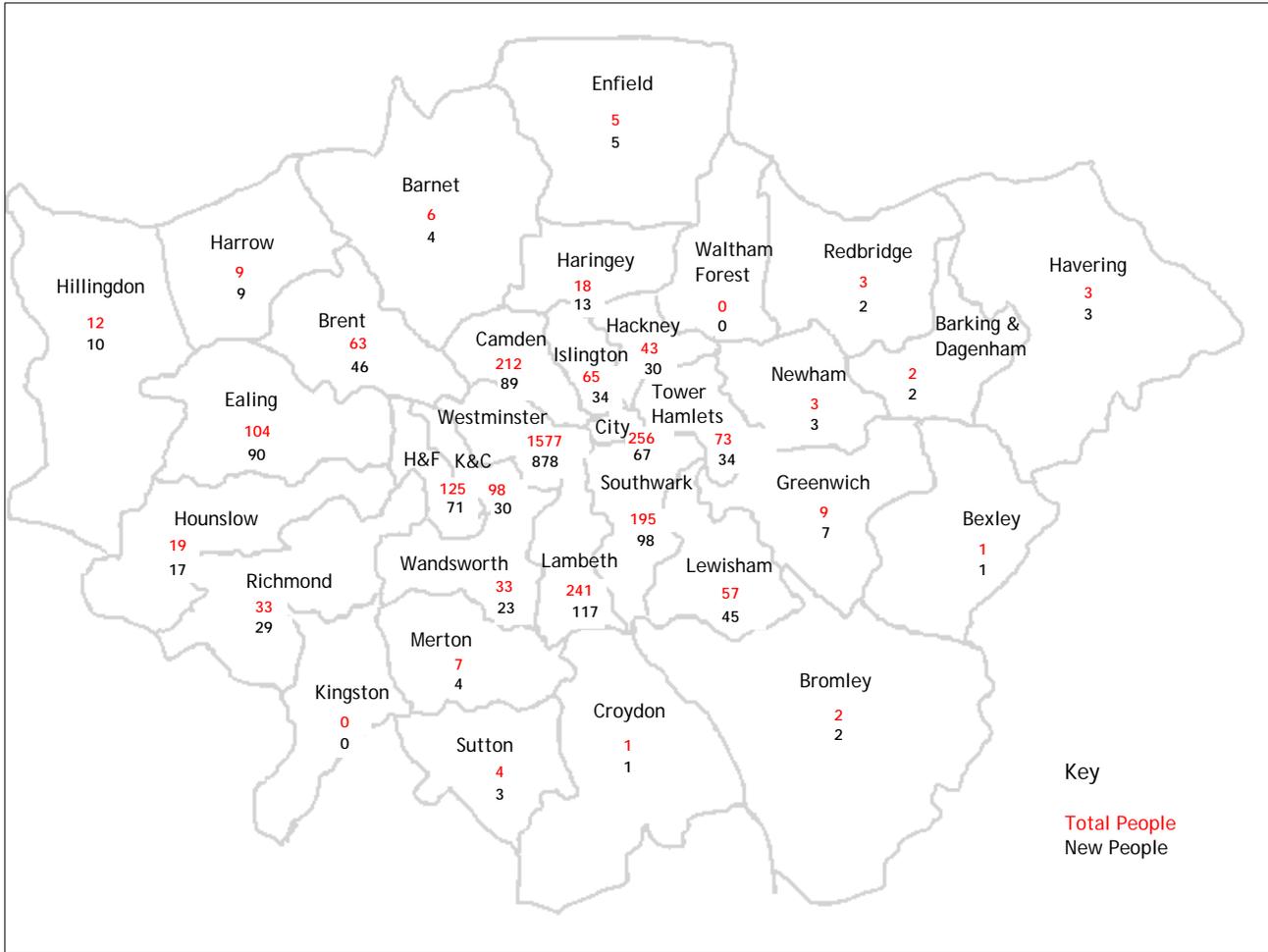
Base for people seen bedded down: 2997

Of the 3938 people contacted by outreach or BBS teams in 2006/07, the average number contacted in a month was 962. The highest number were contacted in September 2006 and the lowest in December 2006.

The graph shows that a similar pattern is followed by the subset of people rough sleeping in the year. The average number contacted in a month was 516, and the highest and lowest numbers were contacted in the same months as stated above for all people contacted.

10) Borough distribution

People seen sleeping rough in the year by borough



Base: 3938

Difference in number of people contacted by outreach or building based service (BBS) teams in the year compared with previous periods by borough

| Borough | 2005/06 | 2006/07 | Change? |
|----------------------|-------------|-------------|-------------|
| Barking & Dagenham | 0 | 2 | +2 |
| Barnet | 6 | 6 | No change |
| Bexley | 0 | 1 | +1 |
| Brent | 43 | 63 | +20 |
| Bromley | 1 | 2 | +1 |
| Camden | 230 | 212 | -18 |
| City of London | 270 | 256 | -14 |
| Croydon | 3 | 1 | -2 |
| Ealing | 92 | 104 | +12 |
| Enfield | 1 | 5 | +4 |
| Greenwich | 6 | 9 | +3 |
| Hackney | 42 | 43 | +1 |
| Hammersmith & Fulham | 98 | 125 | +27 |
| Haringey | 28 | 18 | -10 |
| Harrow | 1 | 9 | +8 |
| Havering | 1 | 3 | +2 |
| Hillingdon | 5 | 12 | +7 |
| Hounslow | 18 | 19 | +1 |
| Islington | 68 | 65 | -3 |
| Kensington & Chelsea | 122 | 98 | -24 |
| Kingston | 0 | 0 | No change |
| Lambeth | 206 | 241 | +35 |
| Lewisham | 41 | 57 | +16 |
| Merton | 9 | 7 | -2 |
| Newham | 3 | 3 | No change |
| Redbridge | 4 | 3 | -1 |
| Richmond | 41 | 33 | -8 |
| Southwark | 168 | 195 | +27 |
| Sutton | 2 | 4 | +2 |
| Tower Hamlets | 66 | 73 | +7 |
| Waltham Forest | 0 | 0 | No change |
| Wandsworth | 26 | 33 | +7 |
| Westminster | 1511 | 1577 | +66 |
| Total | 3112 | 3279 | +167 |

There has been a significant increase (more than 20) in the number of people seen sleeping rough in the following boroughs that have a designated outreach or BBS team:

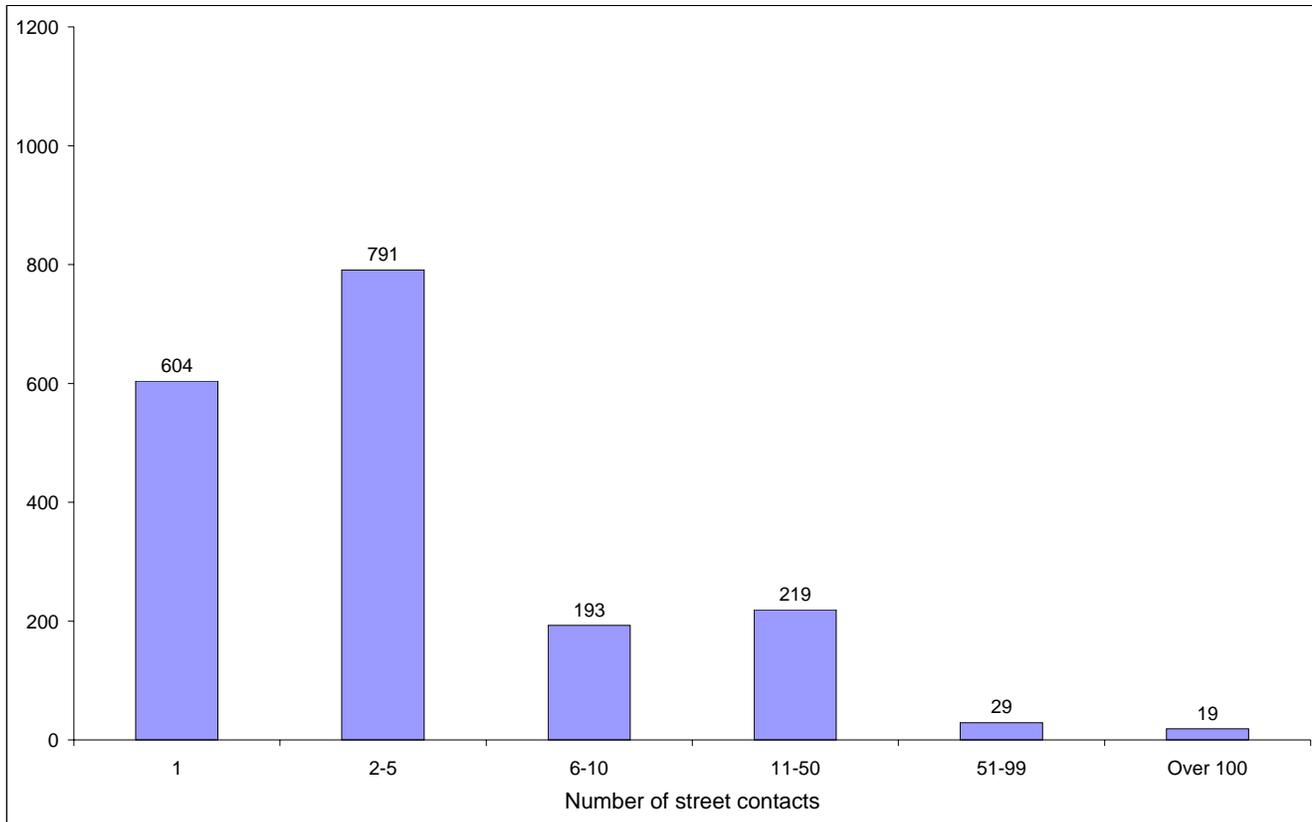
| | | |
|---------------------------------|------------|---|
| Brent | +20 | There has been a steady increase over the last three years (2005/06: 43, 2004/05: 33). |
| Hammersmith & Fulham | +27 | There has been a steady increase over the last three years (2005/06: 98, 2004/05: 75). |
| Lambeth | +35 | There has been some fluctuation over the last three years (2005/06: 206, 2004/05: 288). |
| Southwark | +27 | There has been some fluctuation over the last three years (2005/06: 168, 2004/05: 207). |
| Westminster | +66 | There has been an increase over the last three years (2005/06: 1511, 2004/05: 1288). |

There has been a significant decrease (more than 20) in the number of people seen sleeping rough in the following boroughs that have a designated outreach or BBS team:

| | | |
|---------------------------------|------------|---|
| Kensington & Chelsea | -24 | There has been fluctuation over the last three years (2005/06: 122, 2004/05: 98). |
|---------------------------------|------------|---|

11) No booking in actions

People contacted in the year with no booking in actions (by any outreach or BBS team), by total number of street contacts recorded on CHAIN



Base: 3938

1855 (47%) verified rough sleepers contacted across London in 2006/07 have never had a booking in action recorded on CHAIN. This has increased from 1442 (39%) in 2005/06.

1555 of these people have slept rough in the year.

604 (33%) of the people who have never had a booking in action recorded on CHAIN have only ever had one street contact recorded. This includes the people mentioned in section 8, who were newly verified in 2006/07 and have had no further actions.

19 people in all London boroughs have never had a booking in action despite having over ten street contacts. This is higher than previous years - 2005/06: 15, 2004/05: 7, 2003/04: 5.

12) Type of booking in action

Outreach booking in actions achieved in the year by type

| Accommodation action | NO. of actions | % |
|---|----------------|-------------|
| Booked into private rented accommodation | 27 | 1% |
| Booked into permanent accommodation - RSI | 63 | 3% |
| Booked into permanent accommodation - LA | 23 | 1% |
| Booked into permanent accommodation - HA | 6 | 0% |
| Booked into permanent accommodation - other | 11 | 0% |
| Booked into assessment centre | 253 | 11% |
| Booked into hostel | 949 | 40% |
| Booked into rolling shelter | 480 | 20% |
| Booked into emergency bed space | 15 | 1% |
| Booked into second stage accommodation | 35 | 1% |
| Booked into temporary other accommodation | 156 | 7% |
| Booked into clinic | 70 | 3% |
| Booked into bed and breakfast | 103 | 4% |
| Total booking in actions | 2191 | 93% |
| Moved to area outside London | 46 | 2% |
| Returned to home area | 106 | 4% |
| Returned to family | 24 | 1% |
| Total diversion actions | 176 | 7% |
| Total | 2367 | 100% |

Outreach and BBS teams across London boroughs achieved a booking in action with 1445 (37%) of the people they contacted this year.

This is a lower proportion than previous years and indicates a falling trend - 2005/06: 39%, 2004/05: 45%, 2003/04: 48%.

These 1445 people had a total of 2191 booking in actions. This indicates that individuals are often booked into accommodation (the same type or different) more than once in a year.

102 people were booked into permanent accommodation - higher than last year (59).
29 of these people had slept rough in the year - higher than last year (22).

847 people were booked into hostel accommodation - lower than last year (878).
675 of these people had slept rough in the year - slightly lower than last year (696).

Outreach and BBS teams across London boroughs achieved a confirmed diversion action with 147 (4%) of the people they contacted this year. This is similar to previous years.*

Overall outreach and BBS teams have succeeded in either booking in or diverting 1534 people this year (39% of those contacted on the streets).

This compares to 1500 people last year (41% of those contacted on the streets).

*This increase could be due, at least in part, to the efforts of the CHAIN team to encourage projects to improve recording of these outcomes.

13) Last known location of rough sleepers

Last recorded location in 2006/07 of rough sleepers contacted this year.



Rough Sleeping
2997



In permanent accommodation
59
2%



Temporary accommodation
776
26%



Rough sleeping
1873
62%



Not known
154
5%



Prison
7
0.2%



Hospital/Clinic
36
1%



Returned to family or home area
85
3%

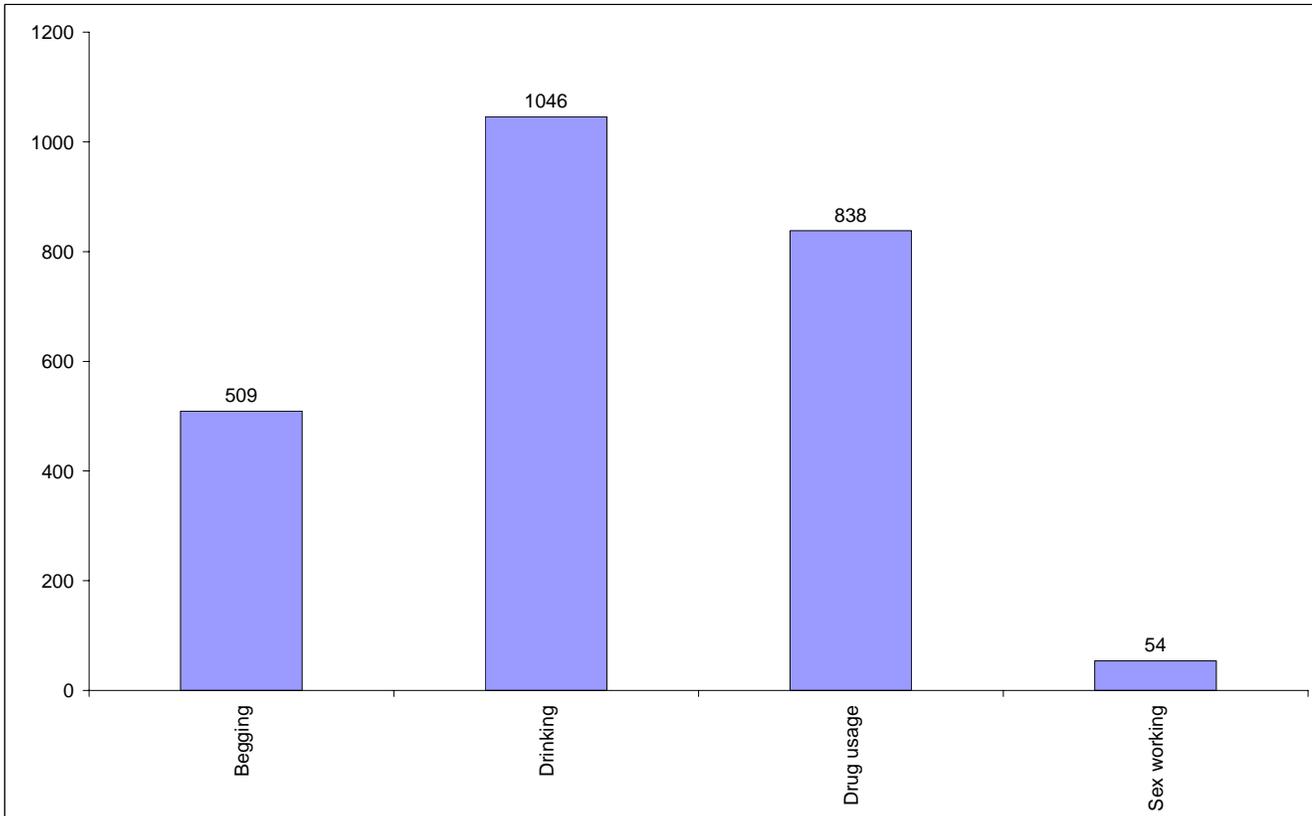
This chart shows the last known location in 2006/07 (i.e. as at 31st March 2007) of the 2997 people who were seen rough sleeping by outreach or BBS teams during the year (NB CHAIN can only report on the location of people at the last point at which they engaged with services using CHAIN).

It shows that the majority (62%) were still rough sleeping by the end of the year.

The 835 people seen rough sleeping during the year, and known to be in accommodation by the end of the year, compares to 1099 rough sleepers who were booked into accommodation. This indicates that just under a quarter of the people booked in were not in accommodation by 31st March 2007.

14) Street activity

Street population (verified as rough sleepers) contacted by outreach who fall into one or more of the street activity categories on CHAIN



Base: 58

Of the 4098 verified rough sleepers contacted, 1617 (39%) have engaged in street activity in the year.

Some of these people have engaged in more than one type of street activity in the year.

Temporary Accommodation: hostels, assessment centres, rolling shelters and second stage

15) Source of referral

Temporary accommodation arrival actions by accommodation project and source of referral.

| Source of referral → Accommodation ↓ | BBS CSTM | Passage BBS and Day Centre | BBS St Mungo's | CHC Brent Outreach | City RST | CRI Camden | Ealing CAT | Lambeth and Southwark SPOT | West London Outreach | Richmond CAST | SRS - Westminster | London Street Rescue | Islington and Haringey SOS | HART team | Assessment centre | Day/night centre | Hostel/RS | Local authority | Prison | Self | Other | Total | |
|---|----------|----------------------------|----------------|--------------------|----------|------------|------------|----------------------------|----------------------|---------------|-------------------|----------------------|----------------------------|-----------|-------------------|------------------|-----------|-----------------|----------|----------|-----------|------------|-----------|
| St Mungo's, Pound Lane | | | | 1 | | | 1 | | | | | | | | | 2 | | | 1 | | 4 | 9 | |
| Brent Total | | | | 1 | | | 1 | | | | | | | | | 2 | | | 1 | | 4 | 9 | |
| Parker House Assessment Centre | | | | | | 133 | | | | | | | | | | | 1 | | | | 1 | 135 | |
| SHP, Dennis Handfield | | | | | | 7 | | | | | | | | | 1 | | 5 | | | | | 1 | 14 |
| St Mungo's, Birkenhead Street | 1 | 1 | 1 | | | 10 | | 1 | | | | | 1 | | | 1 | 1 | | | | | 1 | 18 |
| St Mungo's, Endell Street | | | | | 2 | 6 | | 1 | | | | | | 1 | 2 | | 7 | | 2 | | 9 | 31 | |
| St Mungo's, Endsleigh Gardens | | | | | | 7 | | | | | | | 1 | | 6 | 1 | 33 | | | 1 | 2 | 51 | |
| St Mungo's, Grays Inn Road | | | | | | | | | | | | | | | | | | | | | 2 | 2 | |
| St Mungo's, St Pancras Way | | | | 2 | 2 | 1 | | | 1 | | | | 1 | | | | 1 | | | | | 7 | 15 |
| Camden Total | 1 | 1 | 3 | | 5 | 165 | | 2 | 1 | | | 2 | 2 | 1 | 11 | 2 | 51 | | 2 | 1 | 23 | 273 | |
| Broadway, Sixty Five | | | | | | | 15 | | 2 | | | | | | | | | | | | | 2 | 19 |
| Ealing Total | | | | | | | 23 | | 2 | | | | | | | | | | | | | 2 | 27 |

| Source of referral → | Accommodation ↓ | BBS CSTM | Passage BBS and Day Centre | BBS St Mungo's | CHC Brent Outreach | City RST | CRI Camden | Ealing CAT | Lambeth and Southwark SPOT | West London Outreach | Richmond CAST | SRS - Westminster | London Street Rescue | Islington and Haringey SOS | HART team | Assessment centre | Day/night centre | Hostel/RS | Local authority | Prison | Self | Other | Total |
|---------------------------------------|--------------------|----------|----------------------------|----------------|--------------------|----------|------------|------------|----------------------------|----------------------|---------------|-------------------|----------------------|----------------------------|-----------|-------------------|------------------|-----------|-----------------|----------|------|-----------|-----------|
| St Mungo's, Mare Street | | 2 | | | | | | | | | | | | | | | | 1 | | | | 1 | 4 |
| Hackney Total | | 2 | | | | | | | | | | | | | | | | 1 | | | | 1 | 4 |
| Broadway, Market Lane | | | | | | | | | | 23 | | | | | 1 | | 1 | 1 | | | | 1 | 27 |
| St Christopher's, Limegrove | | 1 | | | | | | | | 22 | | | | | | | 1 | | 1 | | | 2 | 27 |
| Hammersmith & Fulham Total | | 1 | | | | | | 4 | | 71 | | | | | 1 | | 2 | 1 | 1 | | | 3 | 84 |
| St Mungo's, Hilldrop Road | | | | | | 1 | | | | | | | | | | | | | | | | 1 | 2 |
| SS - St Mungo's, Rosebery Avenue | | | | | | | | | | | | | | | | | | | | | | 4 | 4 |
| SS - St Mungo's, Wharton Street | | | | | | | | | | | | | | | | | | | | | | 2 | 2 |
| Islington Total | | | | | | 2 | | | | | | | | | | | | | | | | 7 | 9 |
| Look Ahead, Earl's Court | | 1 | 1 | 1 | | | | 7 | | 16 | | | | | | | | | 1 | | | 8 | 35 |
| St Mungo's, Cromwell Road | | | | | | | | 7 | 1 | 3 | | | | | | | | | | 1 | | 3 | 15 |
| Kensington & Chelsea Total | | 1 | 1 | 1 | | | | 14 | 1 | 19 | | 1 | | | | | | | 2 | 1 | | 11 | 52 |
| Centrepoint, Vauxhall Cross | | 4 | | | | 1 | | | 2 | | 1 | | | | | 1 | | | | 1 | | 2 | 12 |
| Clinic - Equinox Brook Drive | | 1 | 1 | 3 | | 3 | 1 | | 5 | | 1 | | 2 | | | 1 | 3 | 11 | 1 | | | 18 | 51 |
| St Mungo's, Cedars Road | | | 1 | | | 2 | | 1 | 39 | | | | | 1 | | | | 5 | | 2 | | 16 | 67 |

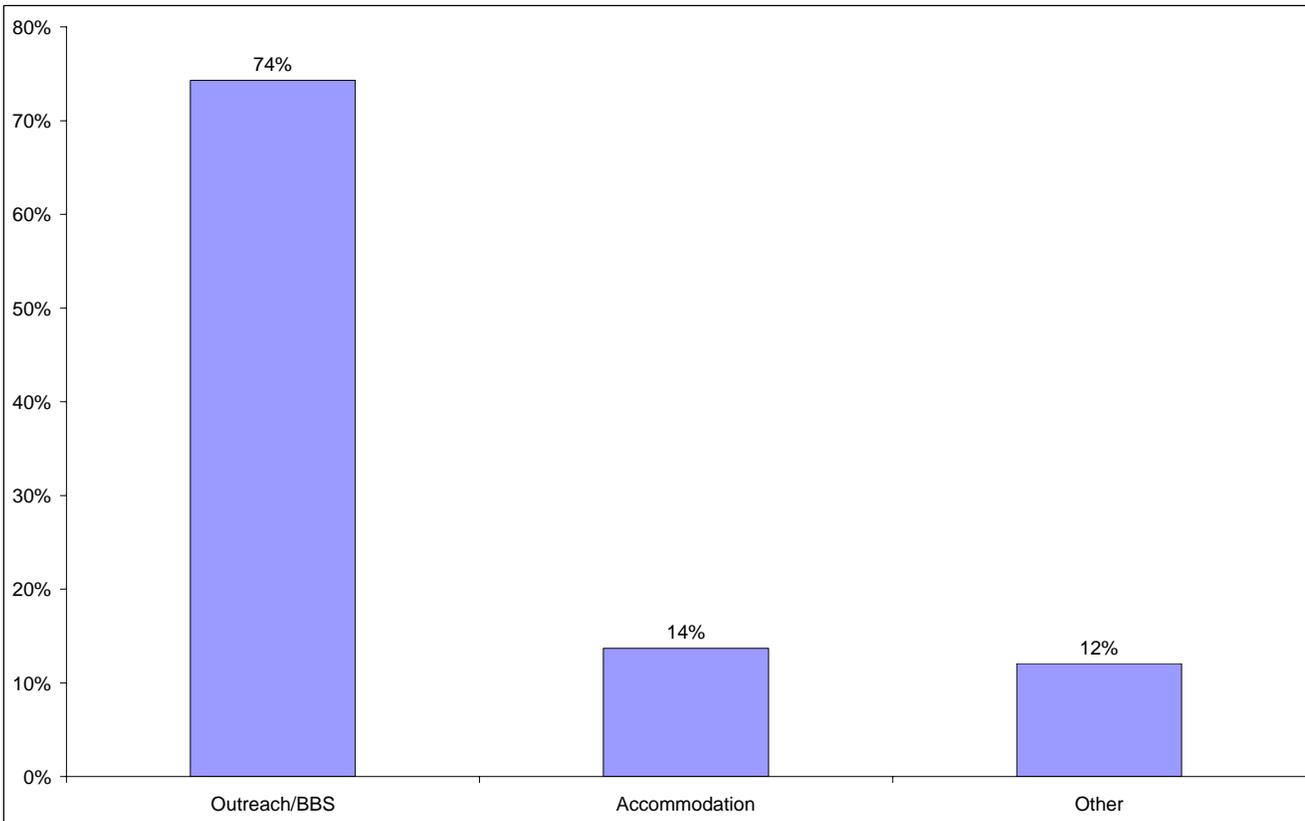
| Source of referral → Accommodation ↓ | BBS CSTM | Passage BBS and Day Centre | BBS St Mungo's | CHC Brent Outreach | City RST | CRI Camden | Ealing CAT | Lambeth and Southwark SPOT | West London Outreach | Richmond CAST | SRS - Westminster | London Street Rescue | Islington and Haringey SOS | HART team | Assessment centre | Day/night centre | Hostel/RS | Local authority | Prison | Self | Other | Total |
|---|----------|----------------------------|----------------|--------------------|-----------|------------|------------|----------------------------|----------------------|---------------|-------------------|----------------------|----------------------------|-----------|-------------------|------------------|-----------|-----------------|----------|----------|-----------|------------|
| TRB, Graham House | 1 | 4 | | | | | | 25 | | | 2 | 23 | 1 | | 4 | 1 | 3 | | | 8 | 6 | 78 |
| TRB, Stamford Street | | | | | | | | 5 | | | | 1 | | | | | 1 | | | 1 | 1 | 9 |
| SS - St Mungo's, Wix Lane | | | | | | | | 1 | | | | | | | | | | | | | 1 | 2 |
| Lambeth Total | 6 | 6 | 3 | | 6 | 1 | 1 | 78 | | 2 | 2 | 26 | 2 | | 6 | 4 | 20 | 1 | 3 | 9 | 44 | 220 |
| St Mungo's, Pagnell Street | | | | | 1 | | | 4 | | | | | 1 | | | | 1 | | | | 10 | 17 |
| Lewisham Total | | | | | 1 | | | 4 | | | | | 1 | | | | 1 | | | | 10 | 17 |
| SPEAR, Kew Road | | | | | | | | | | 17 | | | | | | | | | | 3 | 3 | 23 |
| Richmond Total | | | | | | | | | | 17 | | | | | | | | | | 3 | 3 | 23 |
| RS - St Mungo's, Rushworth Street | 1 | | | | 33 | | 10 | 188 | 3 | | 3 | 32 | 23 | | | | 3 | | 8 | | 1 | 305 |
| Equinox, Joe Richards House | | | | | | | | 32 | | | | | | | | | 3 | | | | 3 | 38 |
| Salvation Army, David Barker House | 6 | 1 | | | 6 | | 1 | 30 | | | 1 | | 1 | | 4 | | 5 | | | | 8 | 63 |
| St Mungo's, Great Guildford Street | | | 1 | | | | | 37 | | | | | | | | | 12 | 1 | | | 1 | 52 |
| Southwark Total | 7 | 1 | 1 | | 39 | | 11 | 289 | 3 | | 4 | 32 | 24 | | 4 | | 24 | 1 | 8 | | 13 | 461 |
| Look Ahead, Aldgate | 7 | 1 | 26 | | 2 | 12 | 1 | 5 | | | 1 | 14 | 1 | | 13 | 1 | 8 | | | | 31 | 123 |
| Providence Row, Edward Gibbons Hse | 1 | | | | 1 | | | | | | | 1 | | | | 1 | 1 | | | 1 | 2 | 8 |

| Source of referral → | | | | | | | | | | | | | | | | | | | | | | | |
|------------------------------------|-----------|----------------------------|----------------|--------------------|-----------|------------|------------|----------------------------|----------------------|---------------|-------------------|----------------------|----------------------------|-----------|-------------------|------------------|-----------|-----------------|--------|-----------|-----------|------------|-----|
| Accommodation ↓ | BBS CSTM | Passage BBS and Day Centre | BBS St Mungo's | CHC Brent Outreach | City RST | CRI Camden | Ealing CAT | Lambeth and Southwark SPOT | West London Outreach | Richmond CAST | SRS - Westminster | London Street Rescue | Islington and Haringey SOS | HART team | Assessment centre | Day/night centre | Hostel/RS | Local authority | Prison | Self | Other | Total | |
| Providence Row, Hackney Road | | | 2 | | | | | | 2 | | | | 1 | | | | 2 | | | | | 1 | 8 |
| Salvation Army, Booth House | 9 | 2 | 5 | | 9 | 2 | | 3 | | | 1 | 40 | 3 | | | | 1 | 1 | | | 18 | 3 | 97 |
| Tower Hamlets Total | 17 | 3 | 33 | | 12 | 14 | 1 | 8 | 2 | | 2 | 55 | 5 | | 13 | 2 | 12 | 1 | | 19 | 37 | 236 | |
| Passage House Assessment Centre | 64 | 87 | 18 | | 1 | | | | | | 1 | 1 | | 7 | 3 | | | | | | 1 | 3 | 186 |
| Centrepoint, Greek Street | 3 | | | | | | | 1 | | | | | | | | | | | | | | 6 | 10 |
| Church Army, Cosway Street | | | | | | 1 | | | | | 1 | | | | | 1 | | | | | 4 | 1 | 8 |
| Clinic - Wytham Hall | | | | | 1 | | | | | | | | | 1 | | | | | | | | 3 | 5 |
| English Churches, King George's | 8 | 19 | 4 | | | | | | | | 1 | | | 12 | 1 | | 12 | | 1 | | | 8 | 66 |
| English Churches, Queen Mary's | | 4 | | | | | | 1 | | | | | 1 | | | | 2 | | 1 | | | 2 | 11 |
| Equinox, Hopkinson House | 4 | 3 | 1 | | | | | | | | 1 | | | | | | | | | | | 6 | 15 |
| Look Ahead, Bayswater | 9 | 8 | 6 | | | | | | 2 | | 1 | | 1 | 1 | 1 | 2 | 3 | | | | | 5 | 39 |
| Look Ahead, Victoria | 28 | 48 | 21 | | | | | 3 | | | | | | 5 | 9 | | 14 | | 1 | | 1 | 14 | 144 |
| Novas Group, Dean Street | 5 | 3 | 3 | | | | | | | | | | | 6 | 1 | | 6 | | | | | 5 | 29 |
| Salvation Army, Edward Alsop Court | 4 | 12 | 1 | | | | | | | | | | | | 11 | 5 | 3 | | | | 10 | 11 | 57 |
| St Mungo's, Harrow Road | 1 | | 10 | | 3 | | 1 | 1 | 2 | | | | | 2 | | | 2 | | | | | 7 | 29 |

| Source of referral → | Accommodation ↓ | | | | | | | | | | | | | | | | | | | | | |
|----------------------------------|--------------------|----------------------------|----------------|--------------------|----------|------------|------------|----------------------------|----------------------|---------------|-------------------|----------------------|----------------------------|-----------|-------------------|------------------|-----------|-----------------|--------|------|-------|-------|
| | BBS CSTM | Passage BBS and Day Centre | BBS St Mungo's | CHC Brent Outreach | City RST | CRI Camden | Ealing CAT | Lambeth and Southwark SPOT | West London Outreach | Richmond CAST | SRS - Westminster | London Street Rescue | Islington and Haringey SOS | HART team | Assessment centre | Day/night centre | Hostel/RS | Local authority | Prison | Self | Other | Total |
| TRB, Shroton Street | 1 | | | | | | | | | | 1 | | | | | | | | | | 1 | 3 |
| SS - St Mungo's, Bravington Road | | | | | | | | | | | | | | | | | | | | | 1 | 1 |
| SS - St Mungo's, Shirland Road | | | | | | | | | | | | | | | | | | | | | 2 | 2 |
| Westminster Total | 187 | 243 | 137 | | 6 | 1 | 1 | 6 | 4 | | 12 | 1 | 1 | 54 | 76 | 8 | 43 | | 3 | 17 | 74 | 874 |
| Total | 222 | 255 | 178 | 1 | 71 | 181 | 56 | 388 | 102 | 19 | 21 | 116 | 36 | 56 | 110 | 20 | 153 | 6 | 18 | 49 | 232 | 2290 |

15) Source of referral (continued)

Temporary accommodation arrival actions by accommodation project and source of referral.



Base: 2290

In 2006/07 1524 people arrived at accommodation in London that reports to CHAIN. These 1524 people had 2290 arrival actions. This indicates that an individual can arrive more than once (at the same accommodation project or different) in a period.

The numbers of people arriving has been decreasing over the last few years (2005/06: 1586, 2004/05: 1682, 2003/04: 1844).

The proportion of arrivals that were referred by the three categories have remained consistent with the previous three years.

50% of arrivals in Camden were to the Parker House Assessment Centre. Most referrals within the borough of Camden came from CRI Camden.

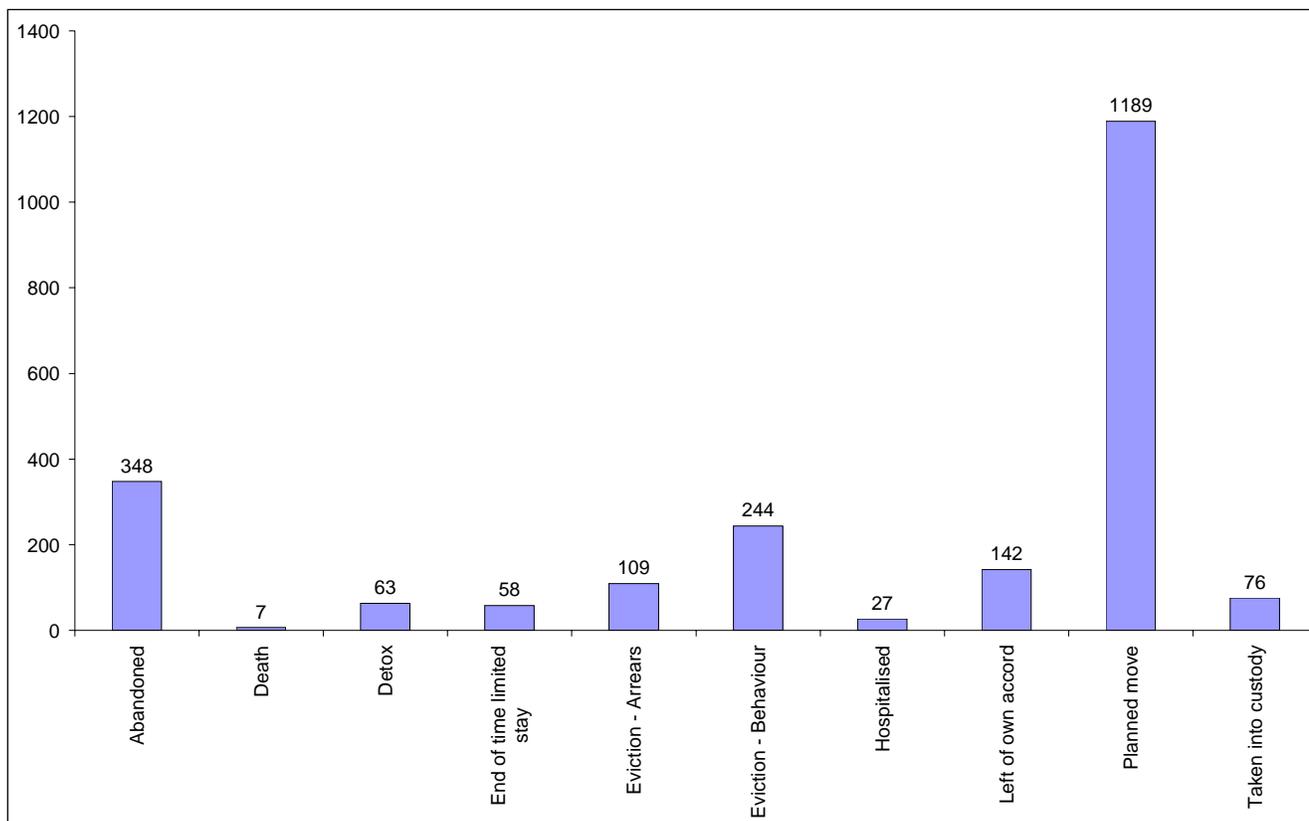
TRB Graham House, St Mungo's Cedars Road and Equinox Brook Drive (clinic) experienced the highest number of arrivals in Lambeth this year. 78 of the 220 arrivals were referred by the Lambeth and Southwark SPOT.

66% of arrivals in Southwark were to Rushworth Street rolling shelter. Again, Lambeth and Southwark SPOT were responsible for the highest number of referrals in the borough (63%).

186 people arrived at Passage House Assessment Centre during the year, 144 at Look Ahead Victoria. Both these account for 38% of the arrivals to Westminster accommodation projects which report to CHAIN. Passage House Day Centre and hostel referred the most people, referring 28% of the people arriving in Westminster.

16) Reasons for leaving

Departure actions by reason for leaving



Base: 2263

| Reason for leaving | Abandoned | Detox | Death | End of time limited stay | Hospitalised | Left of own accord | Eviction - Arrears | Eviction - Behaviour | Planned move | Taken into custody | Total |
|--------------------------------|-----------|-------|-------|--------------------------|--------------|--------------------|--------------------|----------------------|--------------|--------------------|-------|
| St Mungo's, Pound Lane | | | | | | 1 | | | 2 | | 3 |
| Brent Total | | | | | | 1 | | | 2 | | 3 |
| Parker House Assessment Centre | 19 | 1 | | 4 | 2 | | | 12 | 96 | 3 | 137 |
| SHP, 165 Project | 1 | | | | | | | | 6 | | 7 |
| SHP, Dennis Handfield | | | | | 1 | 3 | | | 6 | | 10 |
| St Mungo's, Argyle Walk | | | | | 1 | | | | 3 | | 4 |
| St Mungo's, Birkenhead Street | 2 | | | | | 2 | 2 | | 7 | | 13 |

| Reason for leaving Accommodation | Abandoned | Detox | Death | End of time limited stay | Hospitalised | Left of own accord | Eviction - Arrears | Eviction - Behaviour | Planned move | Taken into custody | Total |
|---------------------------------------|-----------|-----------|----------|-----------------------------|--------------|-----------------------|--------------------|-------------------------|--------------|-----------------------|------------|
| St Mungo's, Endell Street | 8 | | | | | 1 | 1 | 6 | 75 | 9 | 100 |
| St Mungo's, Endsleigh Gardens | 2 | 3 | | | 2 | 7 | | 3 | 18 | 2 | 37 |
| St Mungo's, St Pancras Way | 1 | 3 | | | | 5 | | | 5 | | 14 |
| Camden Total | 33 | 7 | | 4 | 6 | 18 | 1 | 23 | 216 | 14 | 322 |
| Broadway, Sixty Five | 2 | 2 | | | | 1 | 1 | 2 | 8 | | 16 |
| YMCA, Ealing | | | | | | | 1 | | 5 | | 6 |
| Ealing Total | 2 | 2 | | | | 1 | 2 | 2 | 13 | | 22 |
| St Mungo's, Mare Street | 2 | | | 2 | | | 2 | 1 | 5 | | 12 |
| Hackney Total | 2 | | | 2 | | | 2 | 1 | 5 | | 12 |
| Broadway, Market Lane | 1 | | | 1 | | | | 2 | 15 | 1 | 20 |
| Broadway, One-Sixty | | | | | | 1 | | 1 | | | 2 |
| Salvation Army, Edith Road | 2 | | | 1 | | 2 | 2 | 4 | 12 | 1 | 24 |
| St Christopher's, Limegrove | 1 | | | | | | 4 | 10 | 14 | | 29 |
| SS - Broadway, Talgarth Road | | | | | | 1 | 1 | | 1 | | 3 |
| Haringey Total | 4 | | | 2 | | 4 | 7 | 17 | 42 | 2 | 78 |
| London Cyrenians, Heaney Lodge | | | | | | | | | 1 | | 1 |
| Look Ahead, Earl's Court | 10 | 1 | | | 1 | 1 | 3 | 6 | 21 | 1 | 44 |
| St Mungo's, Cromwell Road | | | | | | 1 | | 1 | | | 2 |
| Kensington & Chelsea Total | 10 | 1 | | | 1 | 2 | 3 | 7 | 22 | 1 | 47 |
| Centrepoint, Vauxhall Cross | 3 | 1 | | | | | 3 | 1 | 3 | 1 | 12 |
| Clinic - Equinox Brook Drive | 3 | 8 | | | | 21 | | 3 | 18 | | 53 |
| St Mungo's, Cedars Road | 2 | 1 | | | 2 | 19 | 2 | 11 | 23 | 11 | 71 |
| TRB, Graham House | 14 | 3 | 1 | 2 | 2 | 6 | | 7 | 41 | | 76 |
| TRB, Stamford Street | | | | | | 1 | 1 | | 2 | | 4 |
| Lambeth Total | 22 | 13 | 1 | 2 | 4 | 47 | 6 | 22 | 87 | 12 | 216 |

| Reason for leaving Accommodation | Abandoned | Detox | Death | End of time limited stay | Hospitalised | Left of own accord | Eviction - Arrears | Eviction - Behaviour | Planned move | Taken into custody | Total |
|-------------------------------------|-----------|-----------|----------|-----------------------------|--------------|-----------------------|--------------------|-------------------------|--------------|-----------------------|------------|
| St Mungo's, Ennersdale House | 1 | | | | | 1 | 1 | | 3 | | 6 |
| St Mungo's, Pagnell Street | | | 3 | | 1 | 3 | | 3 | 7 | | 17 |
| Lewisham Total | 1 | | 3 | | 1 | 4 | 1 | 3 | 10 | | 23 |
| SPEAR, Kew Road | 1 | 3 | | | | 1 | | 3 | 14 | | 22 |
| Richmond Total | 1 | 3 | | | | 1 | | 3 | 14 | | 22 |
| RS - St Mungo's, Rushworth Street | 55 | 5 | 2 | 1 | 3 | 7 | | 13 | 212 | 7 | 305 |
| Broadway, Manor Place | 1 | | | | | | | 1 | | | 2 |
| Equinox, Joe Richards House | 10 | 2 | | | | | | 8 | 12 | | 32 |
| Salvation Army, David Barker House | 8 | | | | | 3 | 8 | 9 | 27 | 2 | 57 |
| St Mungo's, Great Guildford Street | 12 | 3 | | | | 3 | 1 | 6 | 19 | 1 | 45 |
| Southwark Total | 86 | 10 | 2 | 1 | 3 | 13 | 9 | 37 | 270 | 10 | 441 |
| Look Ahead, Aldgate | 15 | 8 | | 2 | 1 | 5 | 16 | 32 | 39 | 6 | 124 |
| Providence Row, Edward Gibbons Hse | | | | | | 2 | | 3 | 4 | | 9 |
| Providence Row, Hackney Road | | | | | | | 2 | 1 | 5 | | 8 |
| Salvation Army, Booth House | 37 | | | | 3 | 15 | 12 | 12 | 40 | | 119 |
| Tower Hamlets Total | 52 | 8 | | 2 | 4 | 22 | 30 | 48 | 88 | 6 | 260 |
| Passage House Assessment Centre | 35 | 1 | | 2 | 2 | 4 | 5 | 7 | 110 | 3 | 169 |
| RS - St Mungo's, Seymour Place | 30 | 5 | | 16 | 1 | 5 | | 20 | 121 | 5 | 203 |
| Centrepoint, Greek Street | 1 | | | 2 | | | | | 7 | | 10 |
| Church Army, Cosway Street | | | | 6 | | | | | 1 | | 7 |
| Clinic - Wytham Hall | | | | 1 | | 4 | | | 1 | | 6 |
| Depaul Trust, Westbourne House | | | | | | | | | 2 | | 2 |
| English Churches, King George's | 14 | 6 | | | 4 | 1 | 11 | 8 | 16 | 13 | 73 |
| English Churches, Queen Mary's | | | | 1 | 1 | 1 | | | 7 | 2 | 12 |
| Equinox, Hopkinson House | 4 | | 1 | | | | | 10 | 3 | | 18 |

| Reason for leaving Accommodation | Abandoned | Detox | Death | End of time limited stay | Hospitalised | Left of own accord | Eviction - Arrears | Eviction - Behaviour | Planned move | Taken into custody | Total |
|---------------------------------------|------------|-----------|----------|-----------------------------|--------------|-----------------------|--------------------|-------------------------|--------------|-----------------------|-------------|
| Look Ahead, Bayswater | 8 | | | | | 2 | | 2 | 19 | | 31 |
| Look Ahead, Victoria | 21 | 1 | | | | 3 | 22 | 16 | 50 | 5 | 118 |
| Novas Group, Dean Street | 4 | 5 | | | | | 4 | 4 | 9 | | 26 |
| Salvation Army, Edward Alsop Court | 13 | | | 17 | | 2 | 5 | 3 | 21 | 2 | 63 |
| St Mungo's, Harrow Road | 3 | | | | | 6 | | 5 | 15 | 1 | 30 |
| The Passage, Passage House | 2 | 1 | | | | 1 | 1 | 6 | 38 | | 49 |
| Westminster Total | 135 | 19 | 1 | 45 | 8 | 29 | 48 | 81 | 420 | 31 | 817 |
| Total | 348 | 63 | 7 | 58 | 27 | 142 | 109 | 244 | 1189 | 76 | 2263 |

In 2006/07 1705 people departed from temporary accommodation that reports to CHAIN. These 1705 people had 2263 departure actions. This indicates that an individual can depart more than once (from the same accommodation project or different) in a period.

As with arrivals, the number of people departing is lower than the previous three years - 2005/06: 1738, 2004/05: 1848, 2003/04: 1804.

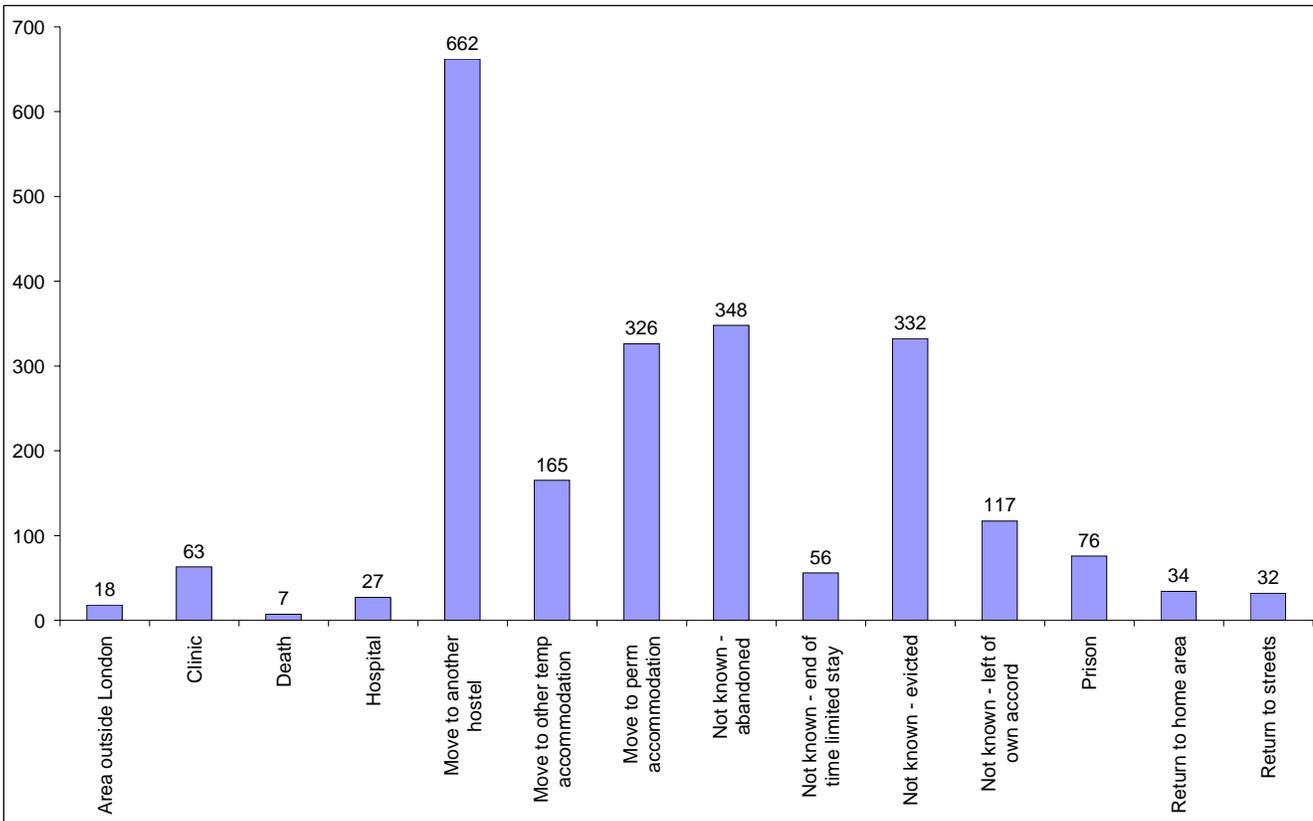
53% of departures were due to a planned move. This is an increase from the previous three periods - 2005/06: 47%, 2004/05: 46%, 2003/04: 41%).

15% of departures were due to abandonments. This is consistent with the previous three years.

16% of departures were due to evictions. This is also consistent with the previous three years.

17) Destination on departure

Departure actions by destination on departure



Base: 2263

| Accommodation | Area outside London | Clinic | Death | Hospital | Move to another hostel | Move to other temp | Move to perm accommodation | Not known - abandoned | Not known - end of time limited stay | Not known - evicted | Not known - left of own accord | Prison | Return to home area | Return to streets | Total |
|--------------------------------|---------------------|--------|-------|----------|------------------------|--------------------|----------------------------|-----------------------|--------------------------------------|---------------------|--------------------------------|--------|---------------------|-------------------|-------|
| St Mungo's, Pound Lane | | | | | | 2 | | | | | 1 | | | | 3 |
| Brent Total | | | | | | 2 | | | | | 1 | | | | 3 |
| Parker House Assessment Centre | 1 | 1 | | 2 | 74 | 20 | | 19 | 3 | 12 | | 3 | 1 | 1 | 137 |
| SHP, Dennis Handfield | | | | 1 | 4 | | 2 | | | | 2 | | 1 | | 10 |
| SHP, 165 Project | | | | | 6 | | | 1 | | | | | | | 7 |
| St Mungo's, Argyle Walk | | | | 1 | 2 | 1 | | | | | | | | | 4 |
| St Mungo's, Birkenhead Street | | | | | 5 | 1 | 1 | 2 | | 2 | 2 | | | | 13 |
| St Mungo's, Endell Street | | | | | 71 | 2 | 2 | 8 | | 6 | 1 | 9 | | 1 | 100 |

| Destination Accommodation | Area outside London | Clinic | Death | Hospital | Move to another hostel | Move to other temp | Move to perm accommodation | Not known - abandoned | Not known - of time limited stay | Not known - evicted | Not known - left of own accord | Prison | Return to home area | Return to streets | Total |
|---|------------------------|-----------|----------|----------|---------------------------|-----------------------|-------------------------------|--------------------------|--|------------------------|-----------------------------------|-----------|------------------------|-------------------|------------|
| St Mungo's, Endsleigh Gardens | | 3 | | 2 | 4 | 1 | 13 | 2 | | 3 | 7 | 2 | | | 37 |
| St Mungo's, St Pancras Way | | 3 | | | 1 | 1 | 3 | 1 | | | 5 | | | | 14 |
| Camden Total | 1 | 7 | | 6 | 167 | 26 | 21 | 33 | 3 | 23 | 17 | 14 | 2 | 2 | 322 |
| Broadway, Sixty Five | | 2 | | | | | 7 | 2 | | 3 | 1 | | 1 | | 16 |
| YMCA, Ealing | | | | | | 3 | 2 | | | 1 | | | | | 6 |
| Ealing Total | | 2 | | | | 3 | 9 | 2 | | 4 | 1 | | 1 | | 22 |
| St Mungo's, Mare Street | | | | | 1 | 1 | 3 | 2 | 2 | 3 | | | | | 12 |
| Hackney Total | | | | | 1 | 1 | 3 | 2 | 2 | 3 | | | | | 12 |
| Broadway, Market Lane | | | | | 3 | 9 | 3 | 1 | 1 | 2 | | 1 | | | 20 |
| Broadway, One-Sixty | | | | | | | | | | 1 | 1 | | | | 2 |
| Salvation Army, Edith Road | | | | | | | 12 | 2 | 1 | 6 | 1 | 1 | 1 | | 24 |
| St Christopher's, Limegrove | | | | | 1 | 3 | 10 | 1 | | 14 | | | | | 29 |
| SS - Broadway, Talgarth Road | | | | | | 1 | | | | 1 | 1 | | | | 3 |
| Haringey Total | | | | | 4 | 13 | 25 | 4 | 2 | 24 | 3 | 2 | 1 | | 78 |
| London Cyrenians, Heaney Lodge | 1 | | | | | | | | | | | | | | 1 |
| Look Ahead, Earl's Court | | 1 | | 1 | 10 | 2 | 9 | 10 | | 9 | 1 | 1 | | | 44 |
| St Mungo's, Cromwell Road | | | | | | | | | | 1 | 1 | | | | 2 |
| Kensington & Chelsea Total | 1 | 1 | | 1 | 10 | 2 | 9 | 10 | | 10 | 2 | 1 | | | 47 |
| Centrepont, Vauxhall Cross | | 1 | | | 1 | 1 | 1 | 3 | | 3 | | 1 | | 1 | 12 |
| Clinic - Equinox Brook Drive | 1 | 8 | | | 9 | 6 | 3 | 3 | | 3 | 20 | | | | 53 |
| St Mungo's, Cedars Road | | 1 | | 2 | 14 | 1 | 8 | 2 | | 8 | 17 | 11 | 1 | 6 | 71 |
| TRB, Graham House | | 3 | 1 | 2 | 10 | 12 | 17 | 14 | 2 | 7 | 1 | | 2 | 5 | 76 |
| TRB, Stamford Street | | | | | 1 | 1 | | | | | 1 | | | 1 | 4 |
| Lambeth Total | 1 | 13 | 1 | 4 | 35 | 21 | 29 | 22 | 2 | 21 | 39 | 12 | 3 | 13 | 216 |
| St Mungo's, Pagnell Street | | | 3 | 1 | 1 | | 6 | | | 3 | 3 | | | | 17 |

| Destination Accommodation | Area outside London | Clinic | Death | Hospital | Move to another hostel | Move to other temp | Move to perm accommodation | Not known - abandoned | of time limited stay | Not known - evicted | Not known - left of own accord | Prison | Return to home area | Return to streets | Total |
|---------------------------------------|------------------------|--------|-------|----------|---------------------------|-----------------------|-------------------------------|--------------------------|-------------------------|------------------------|-----------------------------------|--------|------------------------|-------------------|-------|
| Lewisham Total | | | 3 | 1 | 1 | | 6 | | | 3 | 3 | | | | 17 |
| SPEAR, Kew Road | | 3 | | | 3 | 5 | 5 | 1 | | 3 | 1 | | 1 | | 22 |
| Richmond Total | | 3 | | | 3 | 5 | 5 | 1 | | 3 | 1 | | 1 | | 22 |
| RS - St Mungo's, Rushworth Street | 2 | 5 | 2 | 3 | 171 | 33 | 3 | 55 | 1 | 11 | 4 | 7 | 6 | 2 | 305 |
| Broadway, Manor Place | | | | | | | | 1 | | 1 | | | | | 2 |
| Equinox, Joe Richards House | | 2 | | | 3 | 1 | 8 | 10 | | 8 | | | | | 32 |
| Salvation Army, David Barker House | 3 | | | | 1 | | 25 | 8 | | 17 | 1 | 2 | | | 57 |
| St Mungo's, Great Guildford Street | 1 | 3 | | | 4 | 4 | 11 | 12 | | 7 | 2 | 1 | | | 45 |
| Southwark Total | 6 | 10 | 2 | 3 | 179 | 38 | 47 | 86 | 1 | 44 | 7 | 10 | 6 | 2 | 441 |
| Look Ahead, Aldgate | 1 | 8 | | 1 | 2 | | 33 | 15 | 2 | 48 | 4 | 6 | 4 | | 124 |
| Providence Row, Edward Gibbons Hse | 1 | | | | | | 4 | | | 3 | | | 1 | | 9 |
| Providence Row, Hackney Road | | | | | | 2 | 3 | | | 3 | | | | | 8 |
| Salvation Army, Booth House | | | | 3 | 1 | 1 | 38 | 37 | | 23 | 15 | | | 1 | 119 |
| Tower Hamlets Total | 2 | 8 | | 4 | 3 | 3 | 78 | 52 | 2 | 77 | 19 | 6 | 5 | 1 | 260 |
| Passage House Assessment Centre | | 1 | | 2 | 102 | 7 | | 35 | 2 | 11 | 2 | 3 | 1 | 3 | 169 |
| RS - St Mungo's, Seymour Place | 1 | 5 | | 1 | 108 | 11 | 2 | 30 | 15 | 20 | 4 | 5 | | 1 | 203 |
| Centrepoint, Greek Street | | | | | 6 | 1 | | 1 | 2 | | | | | | 10 |
| Church Army, Cosway Street | | | | | | 1 | | | 6 | | | | | | 7 |
| Clinic - Wytham Hall | | | | | | | 1 | | 1 | | 4 | | | | 6 |
| Depaul Trust, Westbourne House | | | | | | 2 | | | | | | | | | 2 |
| English Churches, King George's | 1 | 6 | | 4 | 1 | 4 | 10 | 14 | | 16 | 1 | 13 | | 3 | 73 |
| English Churches, Queen Mary's | | | | 1 | 7 | | | | 1 | | 1 | 2 | | | 12 |
| Equinox, Hopkinson House | | | 1 | | | | 3 | 4 | | 10 | | | | | 18 |
| Look Ahead, Bayswater | | | | | 3 | 3 | 11 | 8 | | 2 | 2 | | 2 | | 31 |
| Look Ahead, Victoria | 3 | 1 | | | 6 | 6 | 26 | 21 | | 35 | 2 | 5 | 10 | 3 | 118 |

| Destination Accommodation | Area outside London | Clinic | Death | Hospital | Move to another hostel | Move to other temp | Move to perm accommodation | Not known - abandoned | of time limited stay | Not known - evicted | Not known - left of own accord | Prison | Return to home area | Return to streets | Total |
|---------------------------------------|------------------------|-----------|----------|-----------|---------------------------|-----------------------|-------------------------------|--------------------------|-------------------------|------------------------|-----------------------------------|-----------|------------------------|-------------------|-------------|
| Novas Group, Dean Street | | 5 | | | 1 | 1 | 7 | 4 | | 8 | | | | | 26 |
| Salvation Army, Edward Alsop Court | 1 | | | | | | 20 | 13 | 17 | 8 | 2 | 2 | | | 63 |
| St Mungo's, Harrow Road | | | | | 5 | 3 | 7 | 3 | | 3 | 4 | 1 | 1 | 3 | 30 |
| The Passage, Passage House | 1 | 1 | | | 20 | 12 | 4 | 2 | | 6 | 1 | | 1 | 1 | 49 |
| Westminster Total | 7 | 19 | 1 | 8 | 259 | 51 | 91 | 135 | 44 | 119 | 23 | 31 | 15 | 14 | 817 |
| Total | 18 | 63 | 7 | 27 | 662 | 165 | 323 | 347 | 56 | 331 | 116 | 76 | 34 | 32 | 2257 |

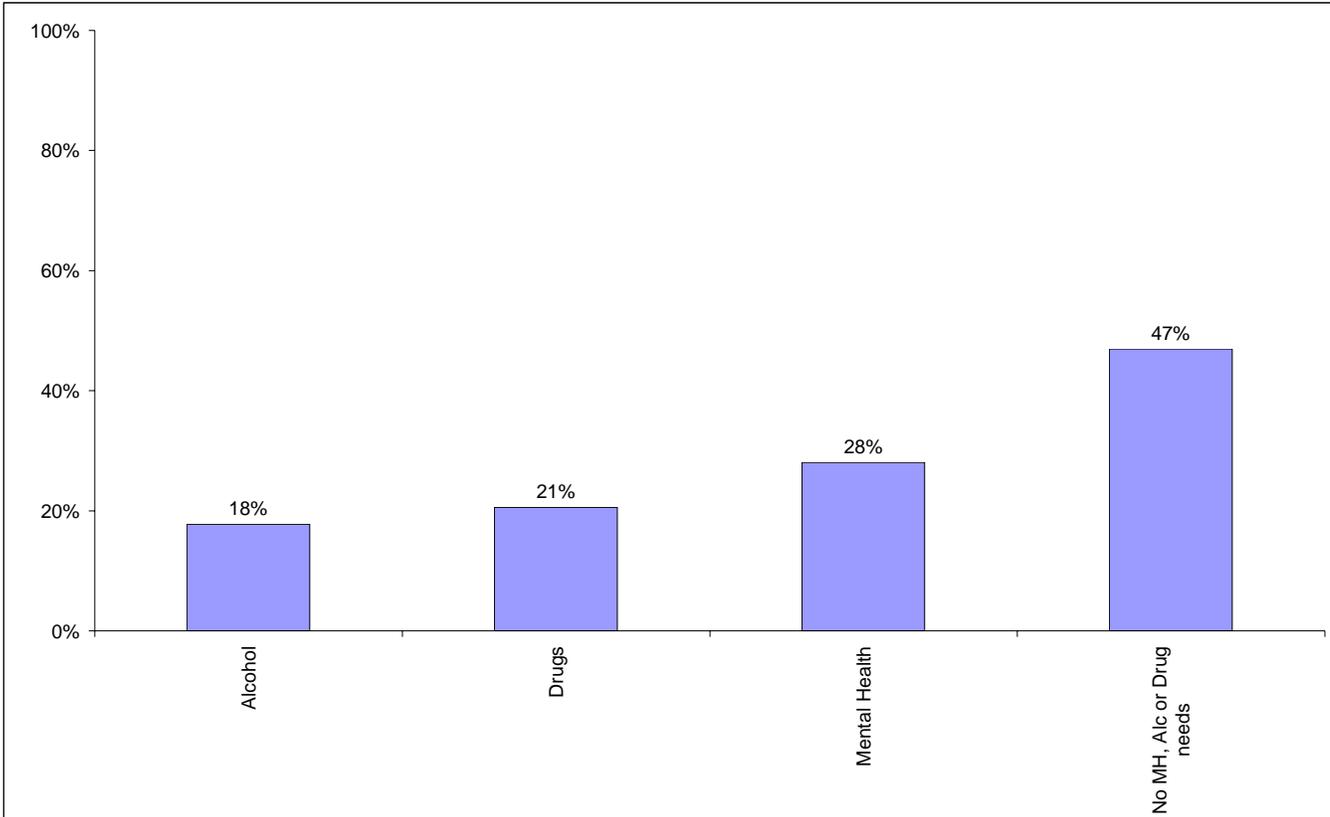
37% of people left accommodation to move to other temporary accommodation. This is slightly more than previous years - 2005/06: 34%, 2004/05: 32%, 2003/04: 30%.

14% left to move to permanent accommodation. This is consistent with previous years.

Clearing House - Permanent RSI Accommodation

18) Support needs for people housed in the period

People who had a tenancy start in RSI accommodation in this period by support needs.



Base: 428

| Support Needs | No. of people | % |
|--|---------------|-------------|
| Alcohol only | 40 | 9% |
| Drugs only | 54 | 13% |
| Mental health only | 81 | 19% |
| Alcohol and drugs | 13 | 3% |
| Alcohol and mental health | 18 | 4% |
| Drugs and mental health | 16 | 4% |
| Alcohol, drugs and mental health | 5 | 1% |
| No alcohol, drugs or mental health support needs | 201 | 47% |
| Total | 428 | 100% |

428 people started a tenancy in RSI accommodation in 2006/07 (2005/06: 382, 2004/05: 491, 2003/04: 534).

47% of people starting a tenancy have no alcohol, drugs or mental health support needs. This compares to 63% from 2005/06.

Whilst these 47% had no alcohol, drugs or mental health support needs at the point of their tenancy start, they may have had past support needs in these areas, or have current and/or past support needs in other areas.

The proportion of people starting a tenancy in RSI accommodation in 2006/07 with alcohol, drugs and/or mental health support needs is slightly higher than previous years. The most notable increase has been in those people with a drugs support need (2006/07: 21%, 2005/06: 13%, 2004/05: 7%).

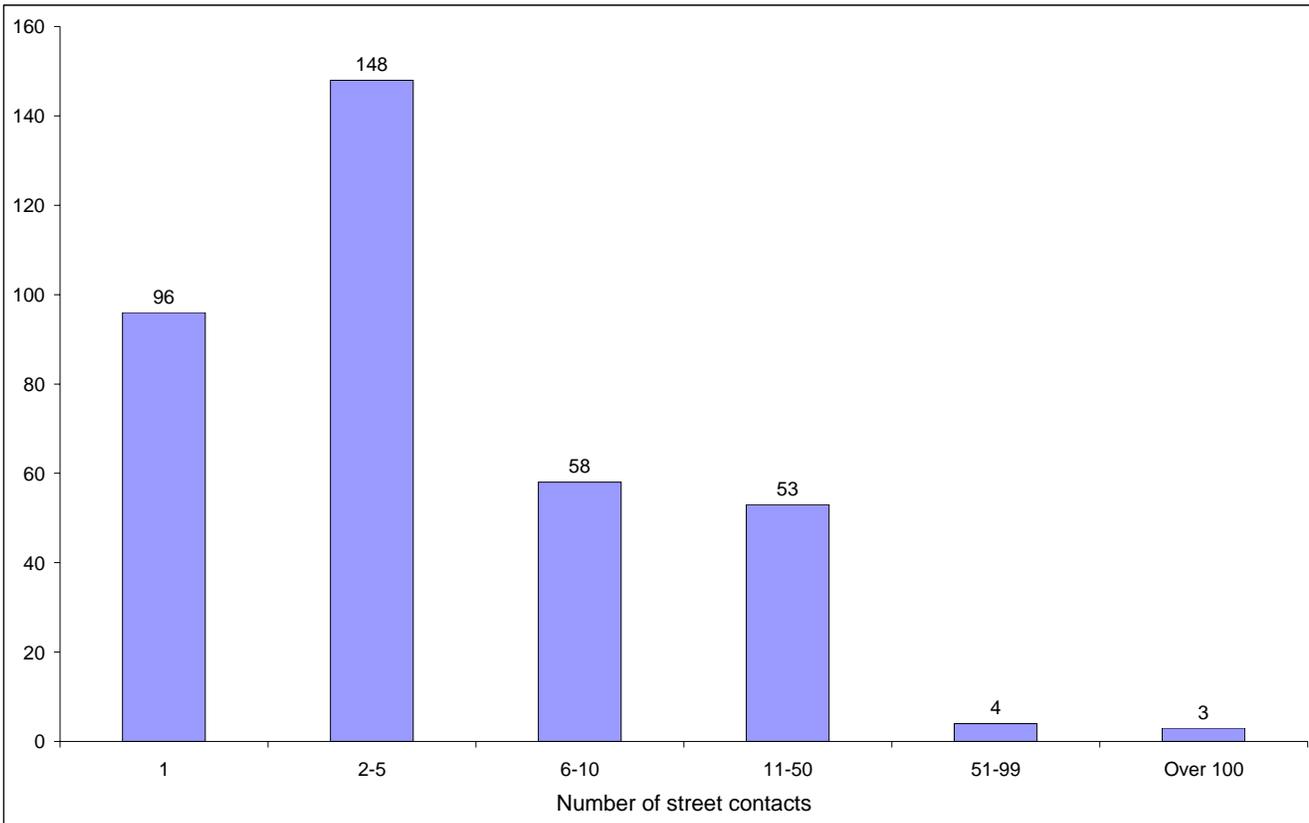
Comparing the support needs of people contacted by outreach/BBS teams and/or arriving at temporary accommodation in the year (see section 4) with those starting an RSI tenancy:

| | Contacted by outreach/BBS or arriving in temp accommodation (%) | Starting an RSI tenancy (%) |
|---------------|---|-----------------------------|
| Alcohol | 48% | 18% |
| Drugs | 41% | 21% |
| Mental health | 35% | 28% |

The main reason for the difference in profile of clients is that alcohol and drugs detox and support is provided prior to clients commencing an RSI tenancy resulting in a lower level of need. This enables clients to maintain a tenancy with a higher degree of success. Mental health issues are generally harder to address in the short term - the percentages suggesting a similarity in need between the two groups.

19) Number of street contacts on CHAIN prior to tenancy start

People who had a tenancy start in RSI accommodation in this period by the number of street contacts on CHAIN.



Base: 362

362 of the 428 people starting an RSI tenancy in 2005/06, are verified rough sleepers with a CHAIN record*.

96 of these people had only one street contact recorded on CHAIN before their tenancy start.

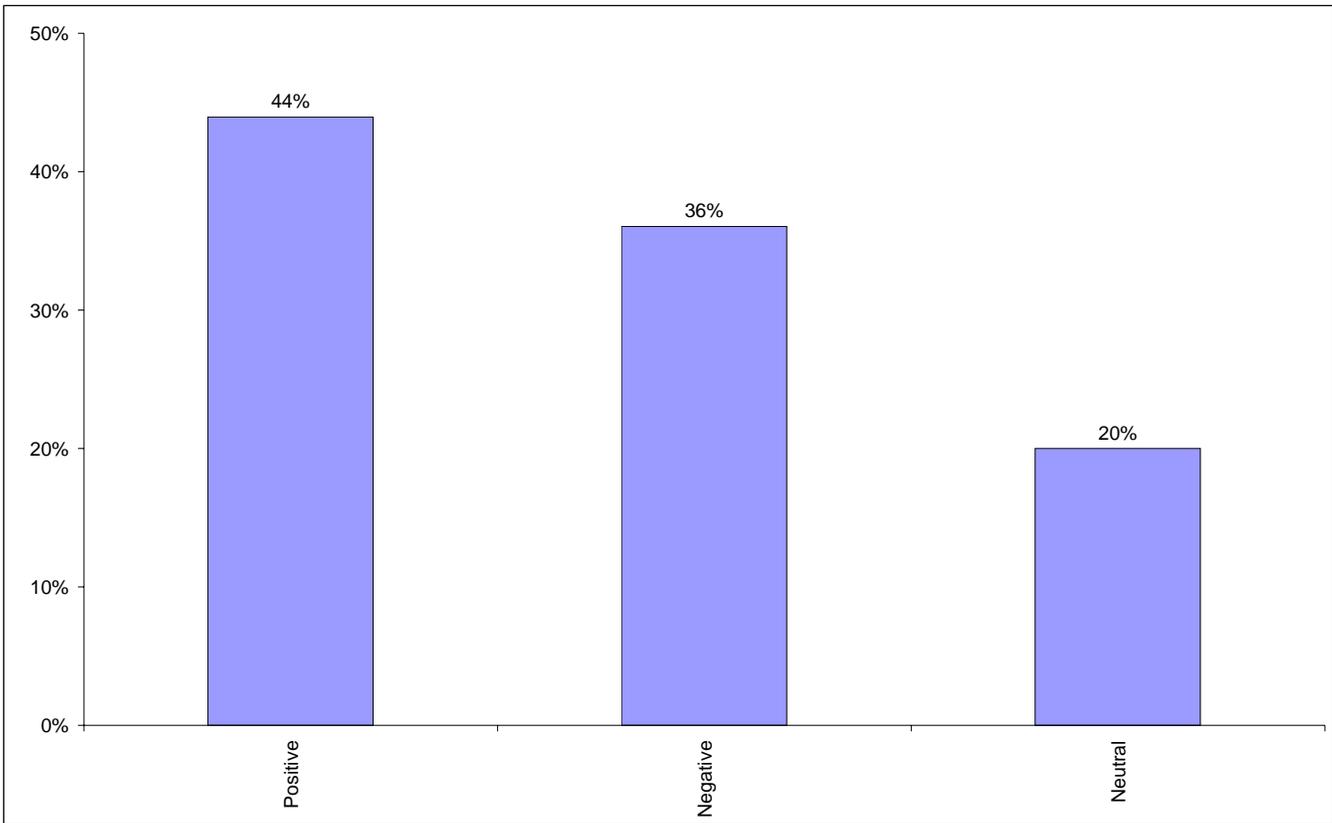
7 people had over 50 street contacts recorded on CHAIN before their tenancy start.

*66 of the 428 people with RSI tenancy starts in this year do not have a CHAIN record so are excluded from this graph. There are two specific instances when clients can access Clearing House accommodation without having a CHAIN id.

Hard-to-let properties are often let through the voids list - clients need to have a history of rough sleeping but not necessarily a CHAIN record. Secondly the Clearing House receive referrals from a number of agencies who do not use CHAIN but work with rough sleepers. Additionally there are a small number of clients who are longer-term RSI tenants who are transferred from one RSI property to another - these people would have started their tenancy prior to the existence of CHAIN.

20) Departures from permanent accommodation

Outcomes for people who departed from RSI permanent accommodation in the period.



Base: 405

Positive: Planned move, Transferred

Negative: Abandoned, Evicted

Neutral: Institution, Death, Other

| Destination Accommodation | Abandoned | Evicted | Planned move to alternative | Transferred | Institution (e.g. detox, prison) | Death | Other | Total |
|----------------------------|-----------|---------|-----------------------------|-------------|----------------------------------|----------|----------|----------|
| Metropolitan Housing Trust | | | | | | | 1 | 1 |
| Odu Dua Housing Assoc. | | | 1 | 1 | | | 1 | 3 |
| Paddington Churches HA | | | | | | 1 | | 1 |
| Barnet Total | | | 1 | 1 | | 1 | 2 | 5 |
| Hyde Housing Assoc. | | | 1 | | | 1 | | 2 |

| Destination Accommodation | Abandoned | Evicted | Planned move to alternative | Transferred | Institution (e.g. detox, prison) | Death | Other | Total |
|-----------------------------------|-----------|----------|--------------------------------|-------------|-------------------------------------|----------|----------|-----------|
| Bexley Total | | | 1 | | | 1 | | 2 |
| English Churches Housing Group | | 1 | 1 | | | | | 2 |
| Family Housing Assoc. | | | | 2 | | | | 2 |
| Octavia Hill Housing Trust | | | | 4 | | | | 4 |
| Paddington Churches HA | | 1 | | 1 | | | | 2 |
| St Mungo's Association | | 1 | | | 1 | | | 2 |
| St Pancras Housing Assoc. | | | | | | 1 | | 1 |
| Brent Total | | 3 | 1 | 7 | 1 | 1 | | 13 |
| Hyde Housing Assoc. | 1 | | | | | | | 1 |
| Bromley Total | 1 | | | | | | | 1 |
| Broadway | | 1 | 1 | | | | | 2 |
| Community Housing Assoc. | | 2 | | 1 | | 1 | | 4 |
| Irish Centre Housing Ltd | 1 | 2 | 2 | 1 | | 2 | 1 | 9 |
| Paddington Churches HA | 2 | | | | | | 1 | 3 |
| Peabody Trust | | | | 1 | | | | 1 |
| Single Homeless Project | 1 | | | | | | | 1 |
| St Mungo's Association | | | | 1 | | 1 | | 2 |
| St Pancras Housing Assoc. | | 1 | | 1 | | | | 2 |
| Thames Reach Bondway | | | 1 | | | | | 1 |
| Camden Total | 4 | 6 | 4 | 5 | | 4 | 2 | 25 |
| Hyde Housing Assoc. | 1 | | | | | | | 1 |
| Croydon Total | 1 | | | | | | | 1 |
| Acton Housing Assoc. | | 2 | | 1 | | 1 | | 4 |
| Ealing Family Housing Assoc. | | | | 1 | | | | 1 |
| Look Ahead Housing Assoc. | | 2 | | | | | | 2 |

| Destination Accommodation | Abandoned | Evicted | Planned move to alternative | Transferred | Institution (e.g. detox, prison) | Death | Other | Total |
|-------------------------------|-----------|-----------|--------------------------------|-------------|-------------------------------------|----------|----------|-----------|
| Notting Hill Housing Trust | | | | | | | 1 | 1 |
| Threshold Housing and Support | | | | 2 | | | | 2 |
| Ealing Total | | 4 | | 4 | | 1 | 1 | 10 |
| Christian Action (Enfield) HA | | | | | | 1 | | 1 |
| Metropolitan Housing Trust | | | | 1 | | | | 1 |
| QSL Housing Trust (L&Q) | | 2 | 1 | 1 | 1 | 1 | 1 | 7 |
| Enfield Total | | 2 | 1 | 2 | 1 | 2 | 1 | 9 |
| Hyde Housing Assoc. | 1 | | | | | | | 1 |
| QSL Housing Trust (L&Q) | 1 | | 1 | 2 | | | | 4 |
| Greenwich Total | 2 | | 1 | 2 | | | | 5 |
| Broadway | 1 | | 2 | | | | | 3 |
| Cara Irish Housing Assoc. | | 1 | | | | | | 1 |
| Centrepont | | 1 | | | | | | 1 |
| Mosaic Homes | 2 | 5 | 4 | 7 | | 2 | | 20 |
| Kush Housing Assoc. | 1 | | 1 | 1 | | | | 3 |
| Newlon Housing Group | 1 | 1 | 2 | 2 | | 2 | 1 | 9 |
| Novas Group | 3 | | 3 | 2 | | 1 | | 9 |
| Peabody Trust | 1 | 2 | | | | | | 3 |
| Providence Row Housing Assoc. | | 1 | 1 | | | | 1 | 3 |
| Hackney Total | 9 | 11 | 13 | 12 | | 5 | 2 | 52 |
| Acton Housing Assoc. | 1 | 3 | | 2 | | 2 | 3 | 11 |
| Broadway | | | 1 | | | | | 1 |
| Centrepont | 1 | | 3 | | | | | 4 |
| Ebony Sistren Housing Assoc. | | | 2 | | | | | 2 |
| Family Housing Assoc. | | | | | | 1 | | 1 |

| Destination Accommodation | Abandoned | Evicted | Planned move to alternative | Transferred | Institution (e.g. detox, prison) | Death | Other | Total |
|---|-----------|----------|--------------------------------|-------------|-------------------------------------|----------|----------|-----------|
| Paddington Churches HA | | 1 | | 1 | | | | 2 |
| Peabody Trust | 1 | | | | | | | 1 |
| Threshold Housing and Support | | | | 1 | | | | 1 |
| Hammersmith & Fulham Total | 3 | 4 | 6 | 4 | | 3 | 3 | 23 |
| QSL Housing Trust (L&Q) | | | 1 | | | | | 1 |
| Metropolitan Housing Trust | | 1 | 1 | | | | | 2 |
| Peabody Trust | | 1 | 2 | 1 | | | | 4 |
| St Mungo's Association | | | 2 | | | | | 2 |
| Haringey Total | | 2 | 6 | 1 | | | | 9 |
| Acton Housing Assoc. | | | | | | 1 | | 1 |
| Harrow Total | | | | | | 1 | | 1 |
| Acton Housing Assoc. | 1 | | | | | | 1 | 2 |
| Inquilab Housing Assoc. | | | 1 | | | | | 1 |
| Hillingdon Total | 1 | | 1 | | | | 1 | 3 |
| North British Housing Assoc. | | | 1 | 2 | | 1 | | 4 |
| Hounslow Total | | | 1 | 2 | | 1 | | 4 |
| Broadway | | 2 | | 2 | | 1 | | 5 |
| Community Housing Assoc. | 1 | 1 | 1 | | | | | 3 |
| Mosaic Homes | | 2 | 3 | 3 | | | 1 | 9 |
| Peabody Trust | 1 | | 1 | | | | | 2 |
| Single Homeless Project | | | | 1 | | | | 1 |
| Southern Housing Group | | 1 | | | | | | 1 |
| St Mungo's Association | 1 | | 1 | | | | | 2 |
| Islington Total | 3 | 6 | 6 | 6 | | 1 | 1 | 23 |
| English Churches Housing Group | | | | 1 | | | | 1 |

| Destination Accommodation | Abandoned | Evicted | Planned move to alternative | Transferred | Institution (e.g. detox, prison) | Death | Other | Total |
|---|-----------|----------|--------------------------------|-------------|-------------------------------------|----------|----------|-----------|
| Look Ahead Housing Assoc. | | 2 | 1 | 1 | | | | 4 |
| Notting Hill Housing Trust | 1 | | 1 | 1 | | 1 | 1 | 5 |
| St Mungo's Association Kensington & Chelsea Total | 1 | 2 | 2 | 3 | | 1 | 2 | 11 |
| Broadway | 1 | | | | | 2 | | 3 |
| Ekaya Housing Assoc. | 1 | | | 2 | | | | 3 |
| English Churches Housing Group | | | 1 | 1 | | | | 2 |
| Family Housing Assoc. | | | | | | 1 | 1 | 2 |
| Hyde Housing Assoc. | | | | 1 | | | | 1 |
| QSL Housing Trust (L&Q) | 1 | 1 | 1 | | | | 1 | 4 |
| Metropolitan Housing Trust | | 2 | | 2 | | 1 | | 5 |
| Peabody Trust | | 1 | | | | 1 | | 2 |
| Presentation Housing Assoc. | | 1 | | 1 | | | | 2 |
| St Mungo's Association | 2 | | | | | | | 2 |
| Threshold Housing and Support | | 2 | | 2 | | 1 | | 5 |
| Lambeth Total | 5 | 7 | 2 | 9 | | 6 | 2 | 31 |
| Broadway | | | | 2 | | | | 2 |
| Hexagon Housing Assoc. | | | | | | | 2 | 2 |
| Horizon Housing Group | | | | | 1 | | | 1 |
| Hyde Housing Assoc. | | 3 | | 1 | | 1 | | 5 |
| QSL Housing Trust (L&Q) | 1 | | 1 | 1 | | | | 3 |
| Lewisham Total | 1 | 3 | 1 | 4 | 1 | 1 | 2 | 13 |
| Centrepont | | | | | | | 1 | 1 |
| Family Housing Assoc. | | | | 1 | | | | 1 |
| QSL Housing Trust (L&Q) | 2 | 1 | | | | | 1 | 4 |

| Destination Accommodation | Abandoned | Evicted | Planned move to alternative | Transferred | Institution (e.g. detox, prison) | Death | Other | Total |
|--------------------------------|-----------|-----------|--------------------------------|-------------|-------------------------------------|----------|----------|-----------|
| Southern Housing Group | | 1 | 1 | | | | | 2 |
| Toynbee Housing Assoc. | 1 | | 1 | 1 | | | | 3 |
| Newham Total | 3 | 2 | 2 | 2 | | | 2 | 11 |
| Central & Cecil Housing Trust | | | 1 | 1 | | | 1 | 3 |
| English Churches Housing Group | | | | 1 | | | 1 | 2 |
| Equinox Housing Assoc. | | | | | | 1 | | 1 |
| Family Housing Assoc. | 2 | 3 | 2 | | | | | 7 |
| Hexagon Housing Assoc. | 1 | | 1 | 4 | | | | 6 |
| Hyde Housing Assoc. | | 3 | | 1 | | | | 4 |
| QSL Housing Trust (L&Q) | | | 1 | | | | | 1 |
| Peabody Trust | | 5 | 3 | 4 | | 2 | | 14 |
| Southern Housing Group | 1 | | 1 | | | | | 2 |
| Thames Reach Bondway | 2 | 1 | | 2 | | 1 | | 6 |
| Threshold Housing and Support | | 1 | | | | | | 1 |
| Wandle Housing Assoc. | 1 | | | | | | | 1 |
| Southwark Total | 7 | 13 | 9 | 13 | | 4 | 2 | 48 |
| Circle Anglia | | 2 | | | | | | 2 |
| English Churches Housing Group | 3 | | | | | | | 3 |
| Look Ahead Housing Assoc. | 6 | 6 | 2 | 3 | | 3 | 1 | 21 |
| Providence Row Housing Assoc. | 1 | 1 | 4 | 4 | | | 1 | 11 |
| Salvation Army Housing Assoc. | 1 | 1 | 2 | | | 2 | | 6 |
| Southern Housing Group | 1 | | 1 | 1 | | | | 3 |
| Tower Hamlets Total | 12 | 10 | 9 | 8 | | 5 | 2 | 46 |
| Centrepoint | | 1 | 1 | | | | 1 | 3 |
| East Homes | | | 1 | 1 | | | 1 | 3 |

| Destination Accommodation | Abandoned | Evicted | Planned move to alternative | Transferred | Institution (e.g. detox, prison) | Death | Other | Total |
|--------------------------------|-----------|-----------|-----------------------------|-------------|----------------------------------|-----------|-----------|------------|
| English Churches Housing Group | | | | 3 | | 2 | | 5 |
| Family Housing Assoc. | 1 | 2 | | | | | | 3 |
| Mosaic Homes | 1 | | | | | | 1 | 2 |
| QSL Housing Trust (L&Q) | | | | 1 | | 2 | | 3 |
| Southern Housing Group | | | | | | 1 | | 1 |
| Waltham Forest Total | 2 | 3 | 2 | 5 | | 5 | 3 | 20 |
| Pathway Housing Assoc. | | 1 | | 2 | | | | 3 |
| Peabody Trust | 1 | 2 | 2 | 2 | | 1 | | 8 |
| Riverhaven Housing Assoc. | | | 1 | | | | | 1 |
| Threshold Housing and Support | | 1 | | | | 1 | 1 | 3 |
| Wandsworth Total | 1 | 4 | 3 | 4 | | 2 | 1 | 15 |
| Acton Housing Assoc. | | 1 | | 1 | | | | 2 |
| English Churches Housing Group | | 1 | | | | | 1 | 2 |
| Look Ahead Housing Assoc. | | | 2 | | | | 1 | 3 |
| Octavia Hill Housing Trust | | 2 | | | | | | 2 |
| Paddington Churches HA | | 1 | | | | | | 1 |
| Peabody Trust | 1 | 2 | | 5 | | 1 | | 9 |
| Soho Housing Assoc. | | | 1 | | | | | 1 |
| Westminster Total | 1 | 7 | 3 | 6 | | 1 | 2 | 20 |
| GRAND TOTAL | 57 | 89 | 75 | 100 | 3 | 46 | 31 | 401 |

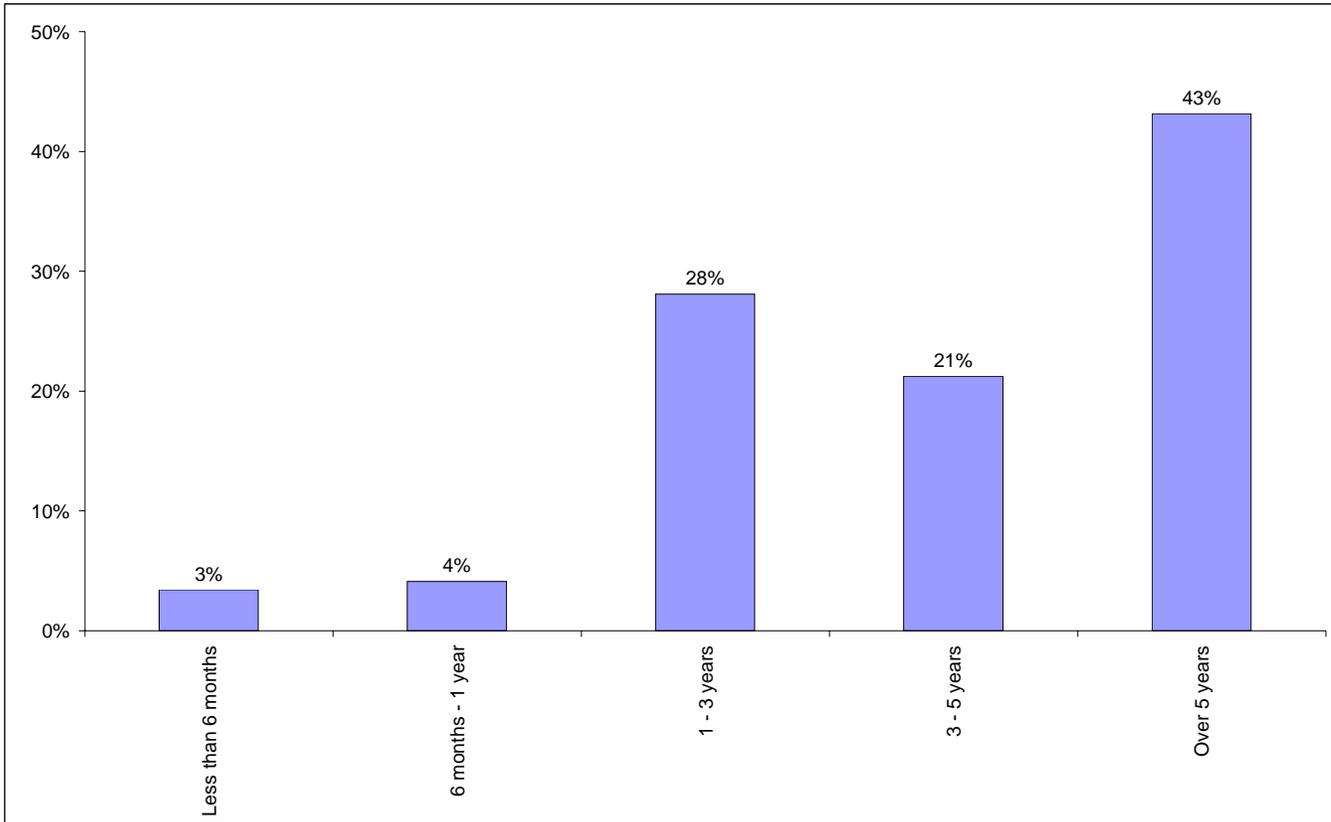
| Reason for leaving | No. of people | % |
|---|---------------|-------------|
| Abandoned | 57 | 14% |
| Evicted | 89 | 22% |
| Planned move to alternative accommodation | 76 | 19% |
| Transferred | 102 | 25% |
| Institution (e.g. detox, prison) | 4 | 1% |
| Death | 46 | 11% |
| Other | 31 | 8% |
| Total | 405 | 100% |

405 people ended an RSI accommodation tenancy in 2006/07. This is a decrease from 411 in 2005/06 and 482 in 2004/05.

The proportions of people leaving due to positive, negative or neutral reasons have remained similar over the previous three years.

21) Abandonments and evictions by length of stay

Length of stay of people who departed from RSI permanent accommodation in the period due to abandoning or being evicted from the property.



Base: 146

146 people ended an RSI tenancy in 2005/06 due to abandoning or being evicted from their property.

The majority of these people (64%) had been in their tenancy for three years or more.

43 of these people had been in their tenancy for over five years. There has been a slight increase over the last three years (2005/06: 38%, 2004/05: 30%, 2003/04: 28%).

11 of these people had been in their tenancy for one year or less. This compares favourably with previous years (2005/06: 14, 2004/05: 27, 2003/04: 23).