



This report presents key statistics from CHAIN and the Clearing House for 2008/09

3472 people were seen rough sleeping in London - an increase of 455

2012 of these people were seen sleeping rough for the first time

545 people seen rough sleeping were from A8 and A2 countries

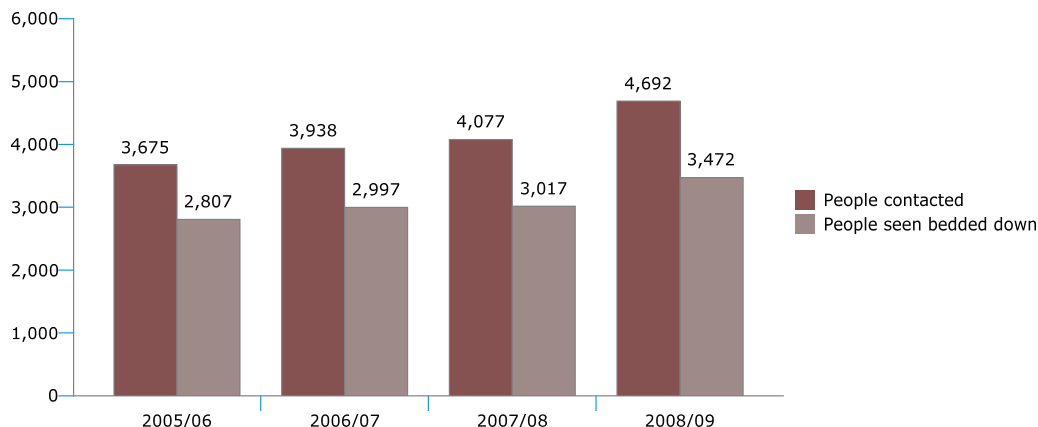
1326 people arrived at temporary accommodation - a decrease of 44

1393 people departed temporary accommodation - a decrease of 41

# Street to Home Annual Report 2008/2009



# Annual Summary



This report presents information from CHAIN and the Clearing House. Rough sleeping figures reflect the numbers of people contacted on the streets by outreach and Building Based Services (BBS). They do not cover those sleeping in places inaccessible to outreach workers e.g. squats.

More people have been seen sleeping rough: 3472 people were seen rough sleeping in London in 2008/09. This is an increase of 15% (455) compared to 2007/08.

The proportion of people that are being assisted to move off the streets remains consistent: Outreach and BBS teams across London assisted 1647 people by booking them into accommodation or reconnecting them. 2235 people contacted in 2008/09 have never been booked into accommodation or been reconnected.

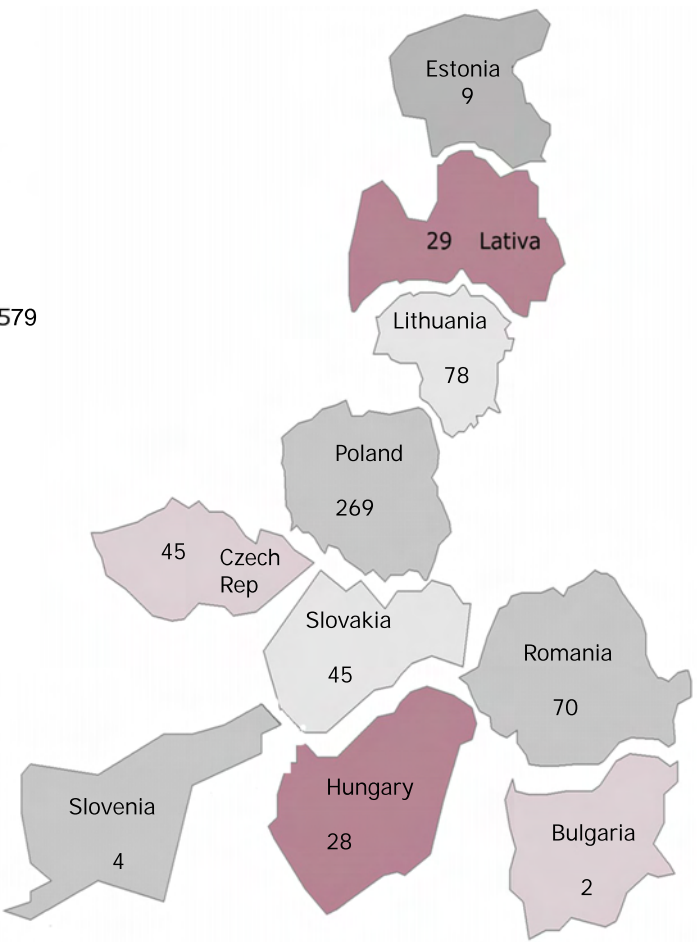
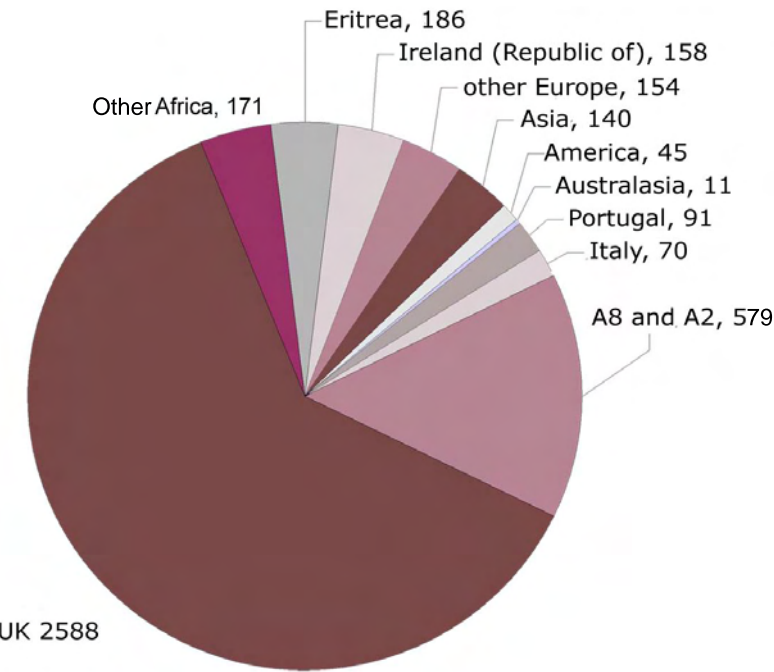
Planned moves from temporary accommodation are consistent: The proportion of positive departures (planned moves) from temporary accommodation that reports to CHAIN has remained consistent at 53% in 2008/09; 48% 2007/08.

More people started an RSI tenancy: 258 people started an RSI tenancy in 2008/09. Fewer people (97) ended their tenancy due to abandonment or eviction in 2008/09.

# Nationality

Nationality of people contacted by outreach, BBS teams or arriving or departing from temporary accommodation.

People seen rough sleeping from A8 and A2 countries that joined the EU in 2004 and 2007

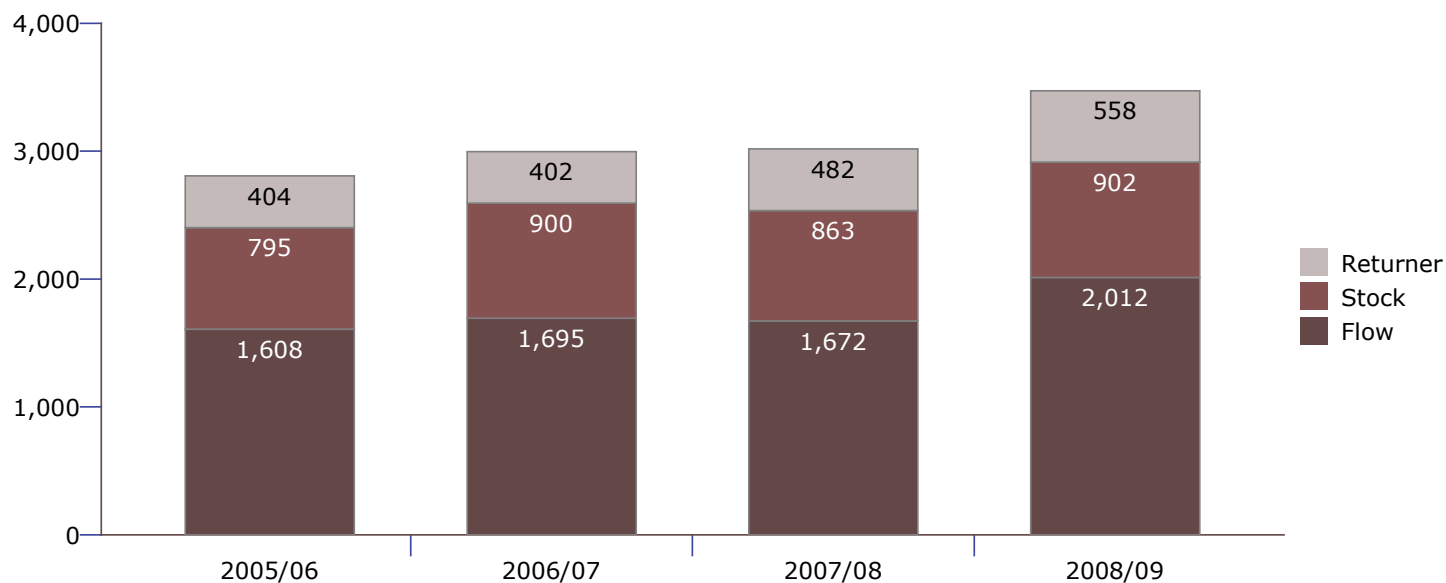


Nationality	2005/06	2006/07	2007/08	2008/09
UK	70%	66%	61%	62%
A8 and A2	6%	9%	11%	14%
Eritrea	2%	3%	6%	4%



## Outreach and BBS Work

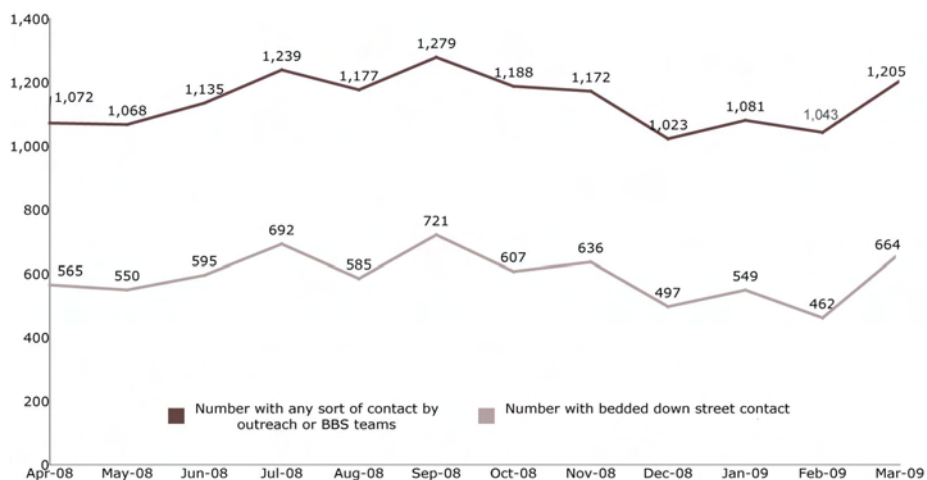
People seen rough sleeping by outreach or BBS teams in the year according to the flow, stock, returner model. The model categorises people seen sleeping rough according to whether they have also been seen bedded down in previous periods.



2012 people seen rough sleeping were **flow** (new to the streets). This means they had not previously been seen rough sleeping by any outreach or BBS team that reports to CHAIN. Of these people 1138 were only seen rough sleeping once.

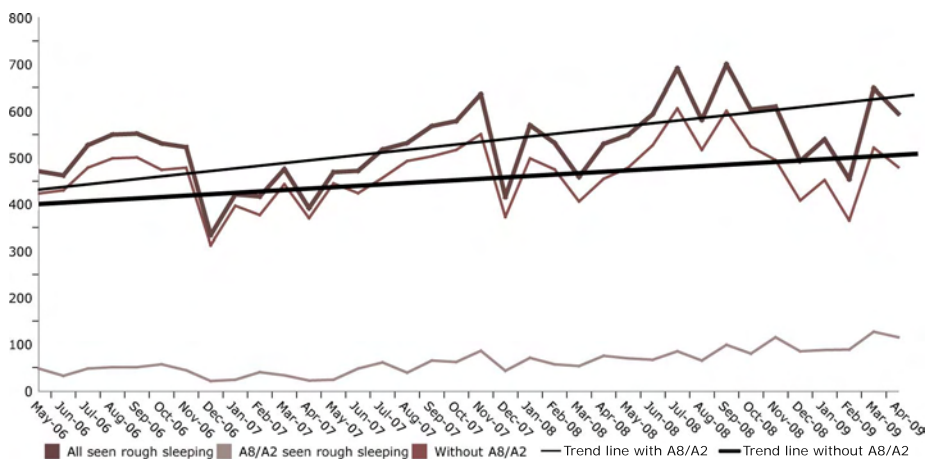
902 people rough sleeping were **stock**. This means they had been contacted by an outreach or BBS team during 2007/08 in addition to 2008/09.

558 people seen rough sleeping were **returners**. This means they were not seen rough sleeping in 2007/08 but had been seen rough sleeping in one or more years prior to this.



People contacted by month: of the 4692 verified rough sleepers contacted by outreach or BBS teams this year, the average number contacted in a month was 1140. The highest number were contacted in September (1279) and the lowest in December (1023).

The graph shows that a similar pattern is followed by the subset of people rough sleeping in the year. The average number contacted in a month was 594, and the highest number were contacted in December (721), the lowest in February (462).



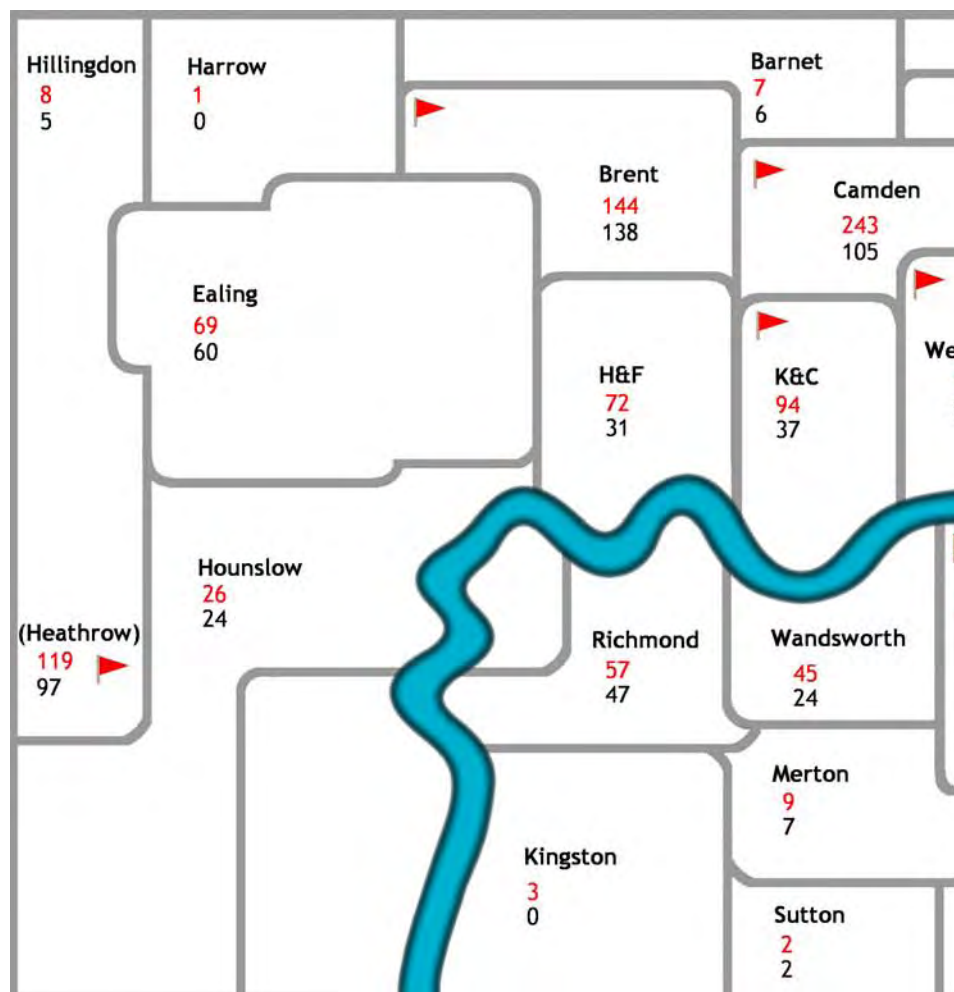
The number of people seen rough sleeping by outreach and BBS teams has increased in the last three years. A8 and A2 nationals are increasingly contributing to this trend as shown in the graph to the left. Other contributions to this increase include services reaching more of those in need for example through the new outreach service at Heathrow Airport where over 100 people were seen rough sleeping in 2008/09.





# Outreach and BBS Work

Number of people seen rough sleeping by outreach or BBS teams







## Outreach and BBS Work

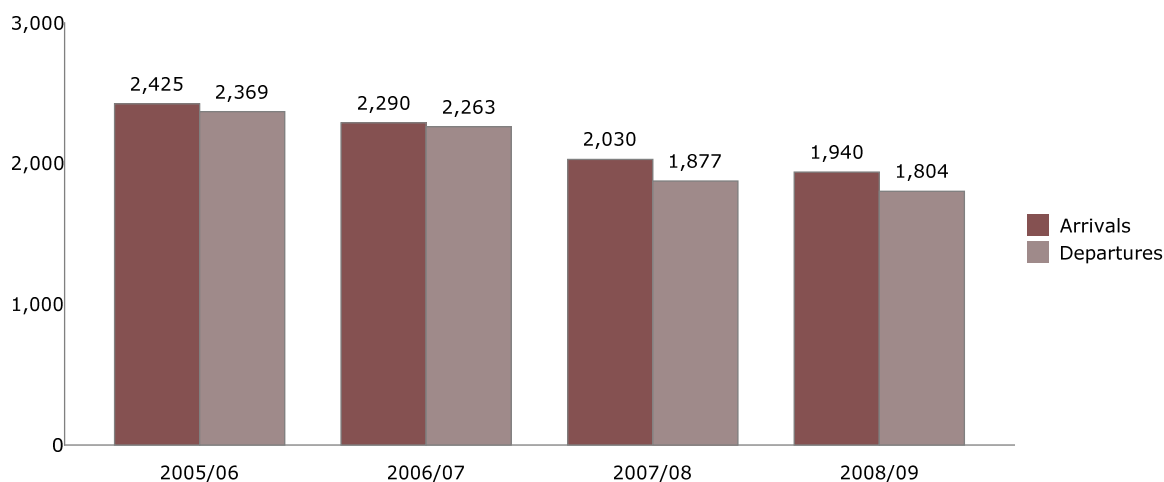
1647 (35%) of people contacted by outreach and BBS teams in the year were booked into accommodation or reconnected to their home area in 2008/09.

This is a slightly lower proportion than previous periods - 2007/08: 35%, 2006/07: 37%, 2005/06: 39%

1506 people had a total of 2288 booking in actions. This indicates that individuals can be booked into accommodation (the same type of different) more than once in a year.

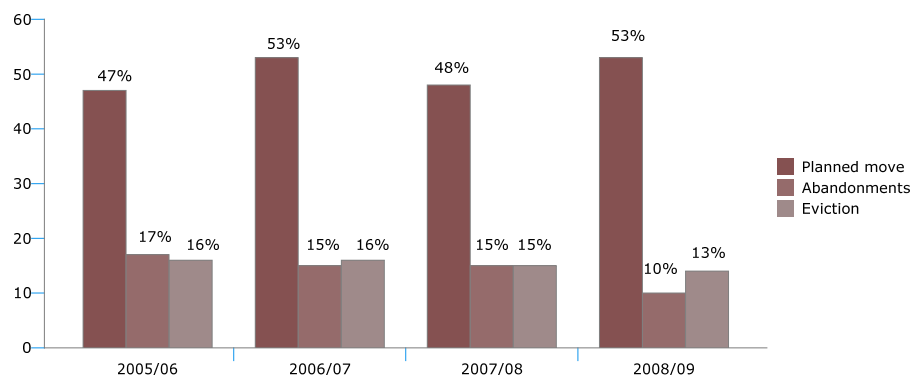
Outreach and BBS teams across London boroughs achieved a confirmed reconnection action with 235 people they contacted this year. This is 5% of the people contacted by outreach and BBS teams this year.

1326 people arrived at temporary accommodation this year - this is 44 fewer than in 2008/09. These people had 1940 arrival actions indicating that some individuals stayed at more than one temporary accommodation service in 2008/09.

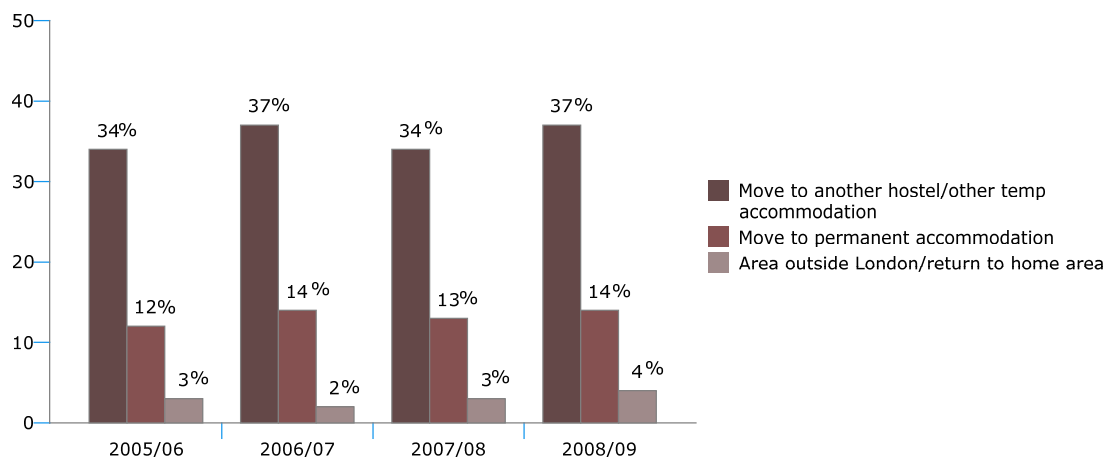




# Temporary Accommodation



1393 people departed from accommodation in this year. These 1393 people had 1804 departure actions. This indicates that an individual can depart more than once (from the same accommodation project or different) in a period. 53% of departures were due to a planned move. This has remained consistent over the past four years.

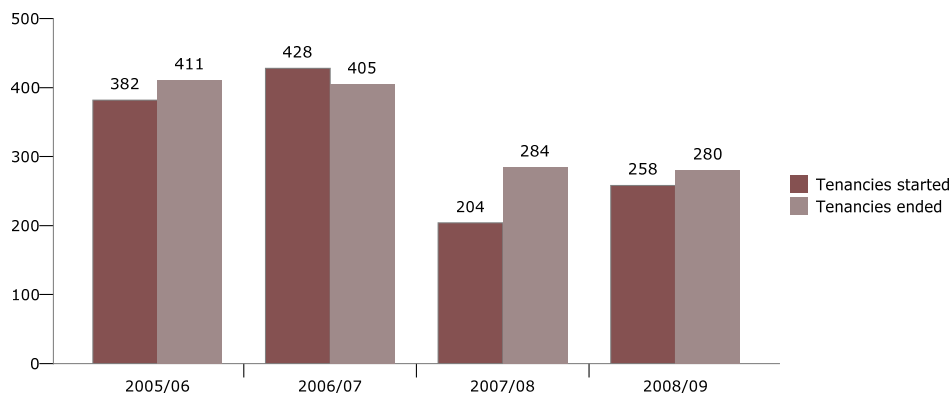


28% of moves from temporary accommodation were moves to other hostels - these are a subset of 'planned moves'. This is similar to previous years – 2007/08: 25%, 2006/07: 29%, 2005/06: 27%. 14% left to move to permanent accommodation. This is consistent with previous years.



# Clearing House Accommodation

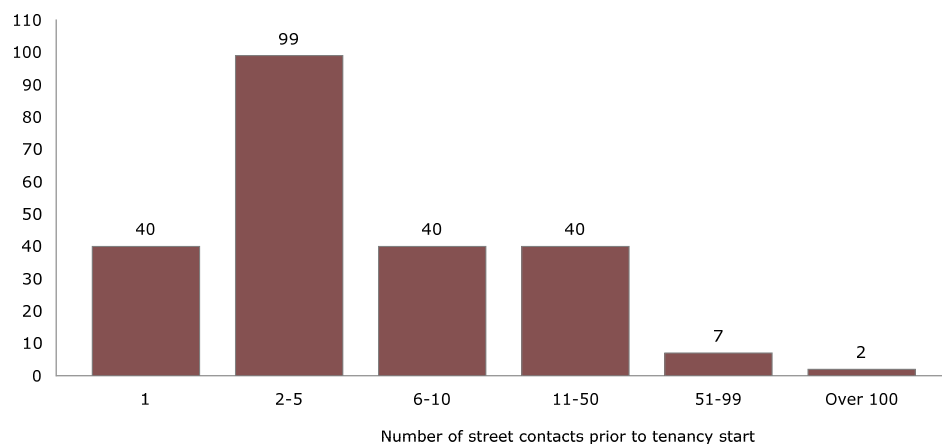
Number of tenancy starts and tenancy ends for Clearing House accommodation



There are 3957 Clearing House units in London

258 people started Clearing House tenancies in 2008/09 compared to 204 in 2007/08. This compares with 382 and 428 tenancies starting in 2005/6 and 2006/07 respectively.

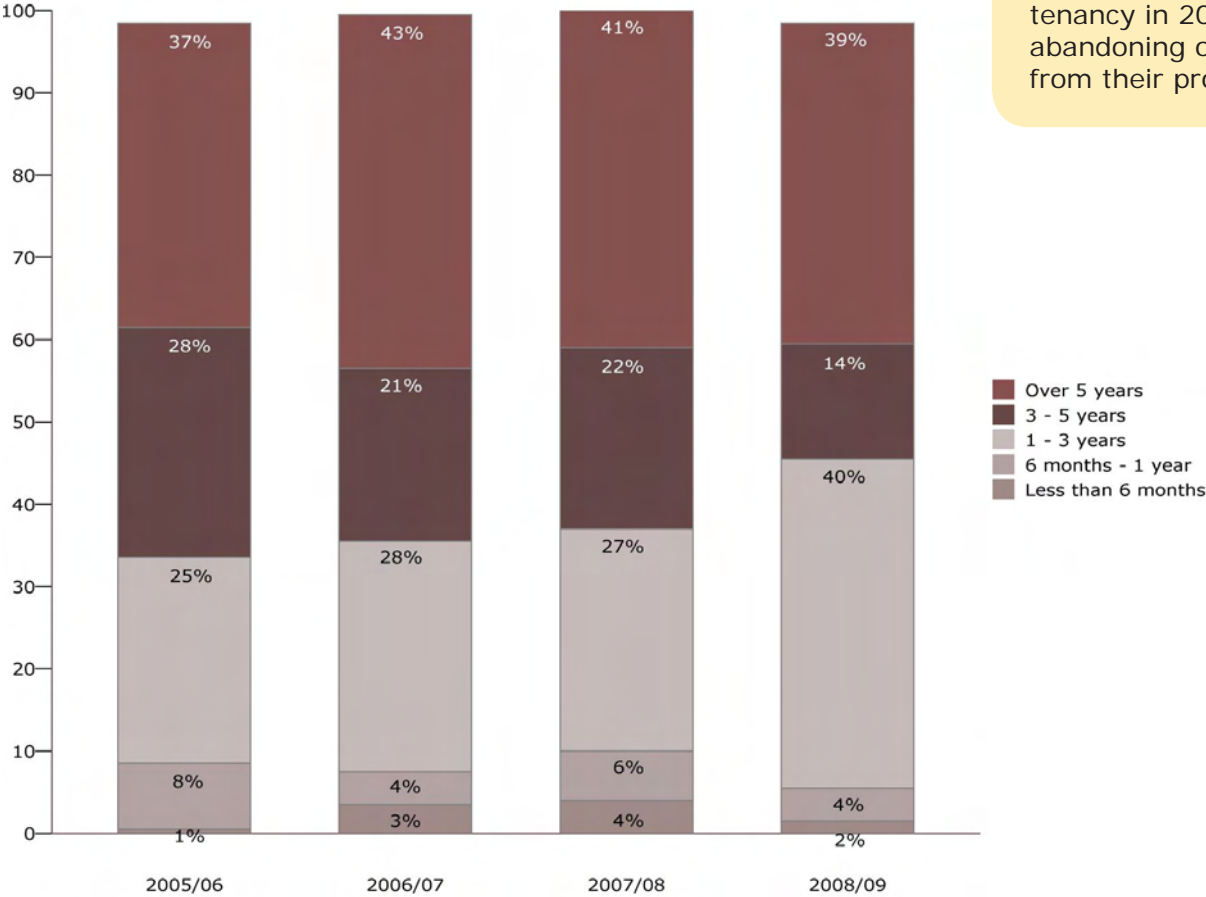
280 tenancies ended in 2008/09 - this is consistent with 2007/08.



61% of those starting Clearing House tenancies had been seen rough sleeping between two and ten times. 18% had been seen once. A similar proportion (21%) had been seen more than ten times including 4% (9 people) who had been seen sleeping rough more than 50 times.

Base: 228, all new Clearing House tenancies in 2008/09 where client has CHAIN record.

Abandonment and evictions by length of stay



97 people ended an RSI tenancy in 2008/09 due to abandoning or being evicted from their property.

2005/06 base: 147  
2006/07 base: 146  
2007/08 base: 104  
2008/09 base: 97



**This report is produced using data from CHAIN and the Clearing House.  
Broadway, one of London's leading homelessness charities, manages both services.**



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