



Street to Home  
Annual Report for London  
1st April 2007 to 31st March 2008



# Street to Home annual report for all boroughs 1st April 2007 to 31st March 2008

## Contents

### Summary - Key Findings

#### Demographics

##### 1) Demographics: Gender

People contacted by outreach or BBS teams and/or arriving in accommodation in the year by gender

##### 2) Demographics: Age

People contacted by outreach or BBS teams and/or arriving in accommodation in the year by age

##### 3) Demographics: Ethnicity

People contacted by outreach or BBS teams and/or arriving in accommodation in the year by ethnicity

##### 4) Demographics: Nationality

People contacted by outreach and/or arriving in accommodation in the year by nationality

#### Support needs, institutional history and wider street population

##### 5) Support needs

People contacted by outreach or BBS teams and/or arriving in accommodation in the year by support needs

##### 6) Institutional history

People contacted by outreach or BBS teams and/or arriving in accommodation in the year by experience of the armed forces, care or prison

##### 7) Wider street population (not verified rough sleepers)

Street population contacted by outreach or BBS teams and/or arriving at accommodation who fall into one or more of the street activity categories on CHAIN.

#### Outreach Work

##### 8) Total people with bedded down street contacts

People contacted by outreach or building based service (BBS) teams by year against those with a bedded down street contact

##### 9) New and known verified rough sleepers contacted

People contacted by outreach or building based service (BBS) teams in the year

##### 10) Verified rough sleepers contacted by month

People contacted by outreach or building based service (BBS) teams in the year by month

##### 11) Borough distribution

People seen sleeping rough in the year by borough

#### **12) No accommodation actions**

Verified rough sleepers contacted by outreach or building based (BBS) service teams in the year who have never had a booking in action (by any outreach or BBS team) recorded on CHAIN, by total number of street contacts

#### **13) Booking in and reconnection actions**

Outreach booking in and reconnection actions achieved in the year by type

#### **14) Last known location of verified rough sleepers seen bedded down during the year**

People seen rough sleeping during the year, how many times they were seen bedded down, and where they were located by the end of the year according to CHAIN

### **Wider street population**

#### **15) Wider street population (verified rough sleepers)**

Street population contacted by outreach who fall into one or more of the street activity categories on CHAIN

### **Hostels, assessment centres, rolling shelters and second stage accommodation**

#### **16) Source of referral**

Temporary accommodation arrival actions by accommodation project and source of referral

#### **17) Reasons for leaving**

Departure actions by reason for leaving

#### **18) Destination on departure**

Departure actions by destination on departure

### **Clearing House**

#### **19) Support needs for people housed in the period**

People who had a tenancy start in RSI accommodation in this period by support needs

#### **20) Number of street contacts on CHAIN prior to tenancy start**

Verified rough sleepers who had a tenancy start in RSI accommodation in this period by the number of street contacts on CHAIN

#### **21) Departures from permanent accommodation**

Outcomes for people who departed from RSI permanent accommodation in the period

#### **22) Abandonments and evictions by length of stay**

Length of stay of people who departed from RSI permanent accommodation in the period due to abandoning or being evicted from the property

## Key Findings

- The number of people seen rough sleeping rose to 3017, an increase of 20
- The number of new people being contacted dropped slightly to 1672, a decrease of 23
- The number of people contacted rose to 4205, an increase of 107  
(People contacted by Outreach and Building Based Services teams at day centres, hostels or on the streets)
- The number of people arriving at temporary accommodation dropped to 1370, a decrease of 154
- The number of people leaving temporary accommodation dropped to 1434, a decrease of 271
- The proportion of people contacted from A8 & A2 countries has risen slightly from 9% to 11%

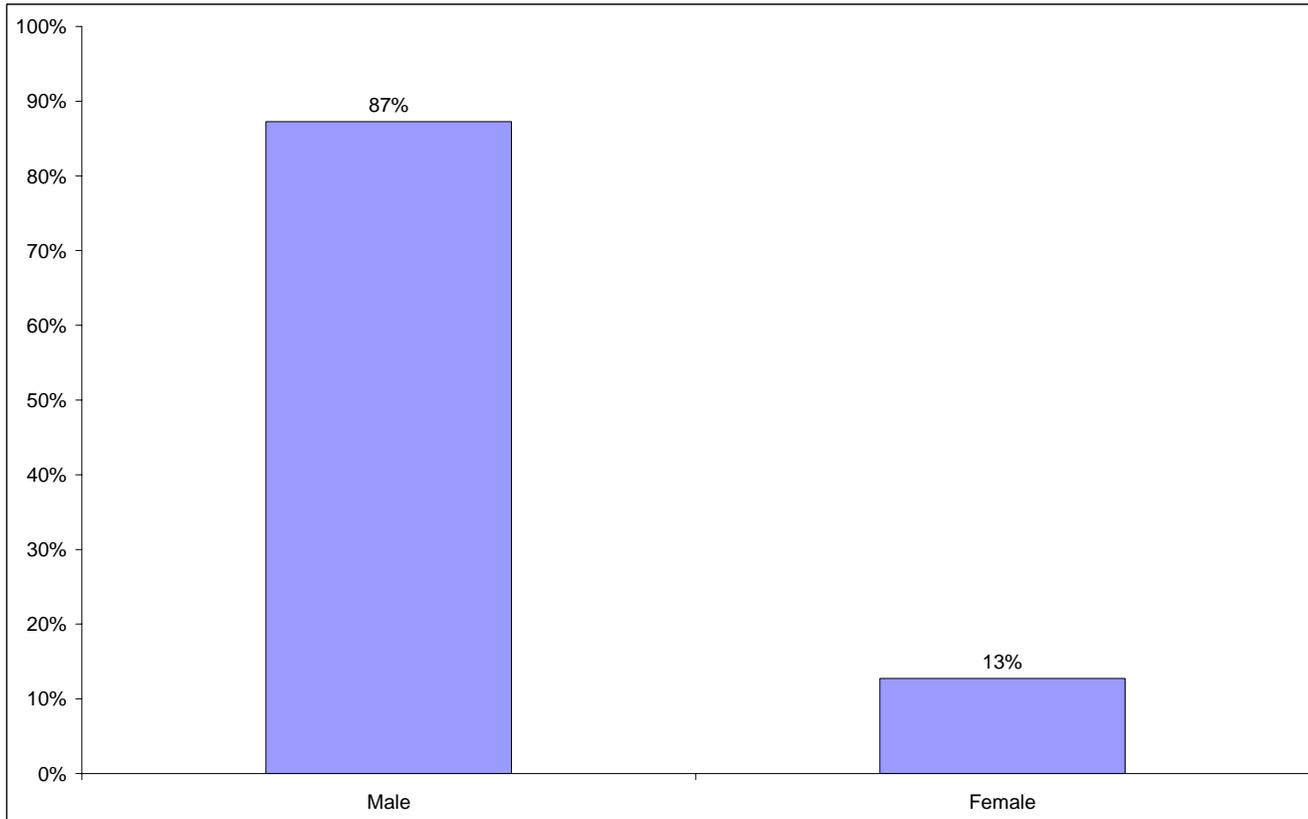
All comparisons are with figures from the 2006/07 Street to Home report

# Street to Home Annual Report for all boroughs

## Demographics

### 1) Gender

People contacted by outreach or BBS teams and/or arriving in accommodation in the year by gender.

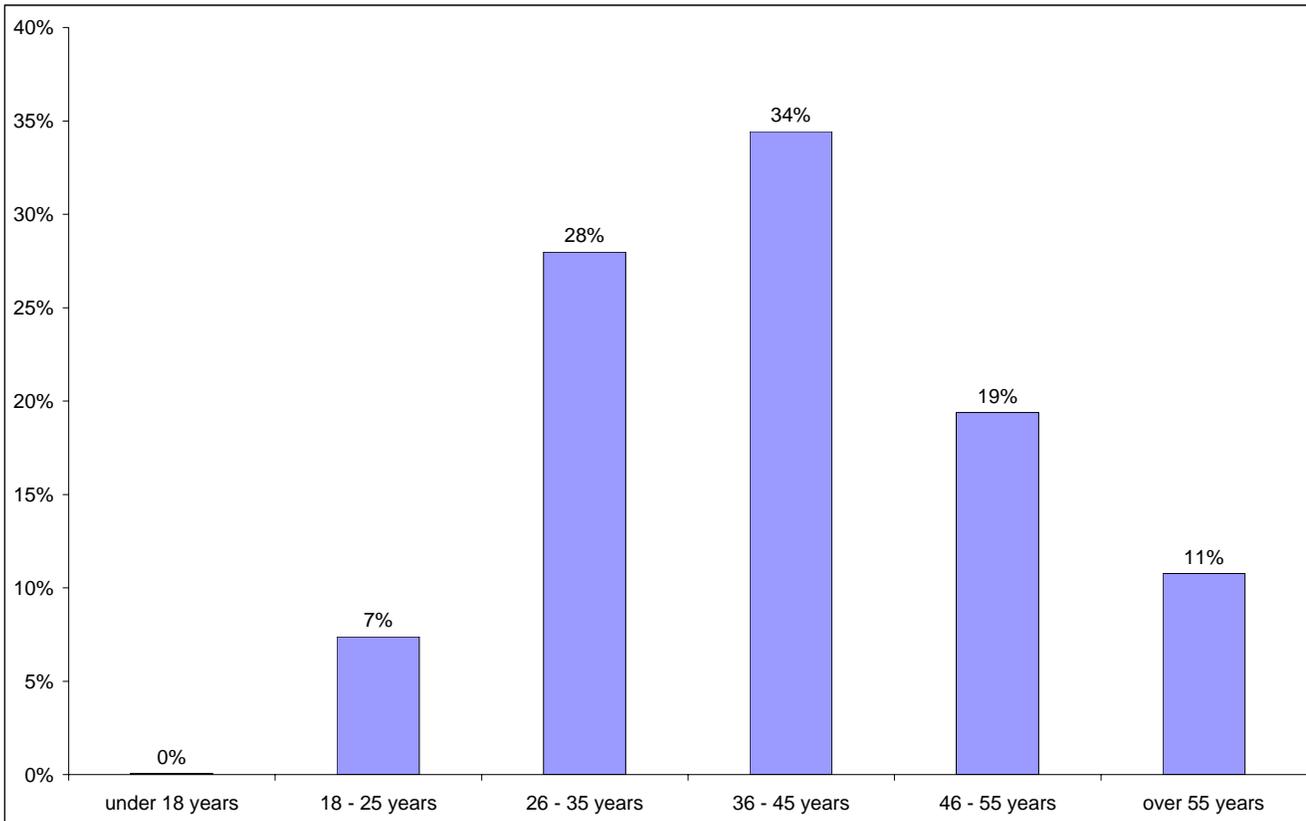


Base: 4205

The proportion of male and female people contacted in all London boroughs this year is consistent with the previous three years.

## 2) Age

People contacted by outreach or BBS teams and/or arriving in accommodation in the year by age.



Base: 4205

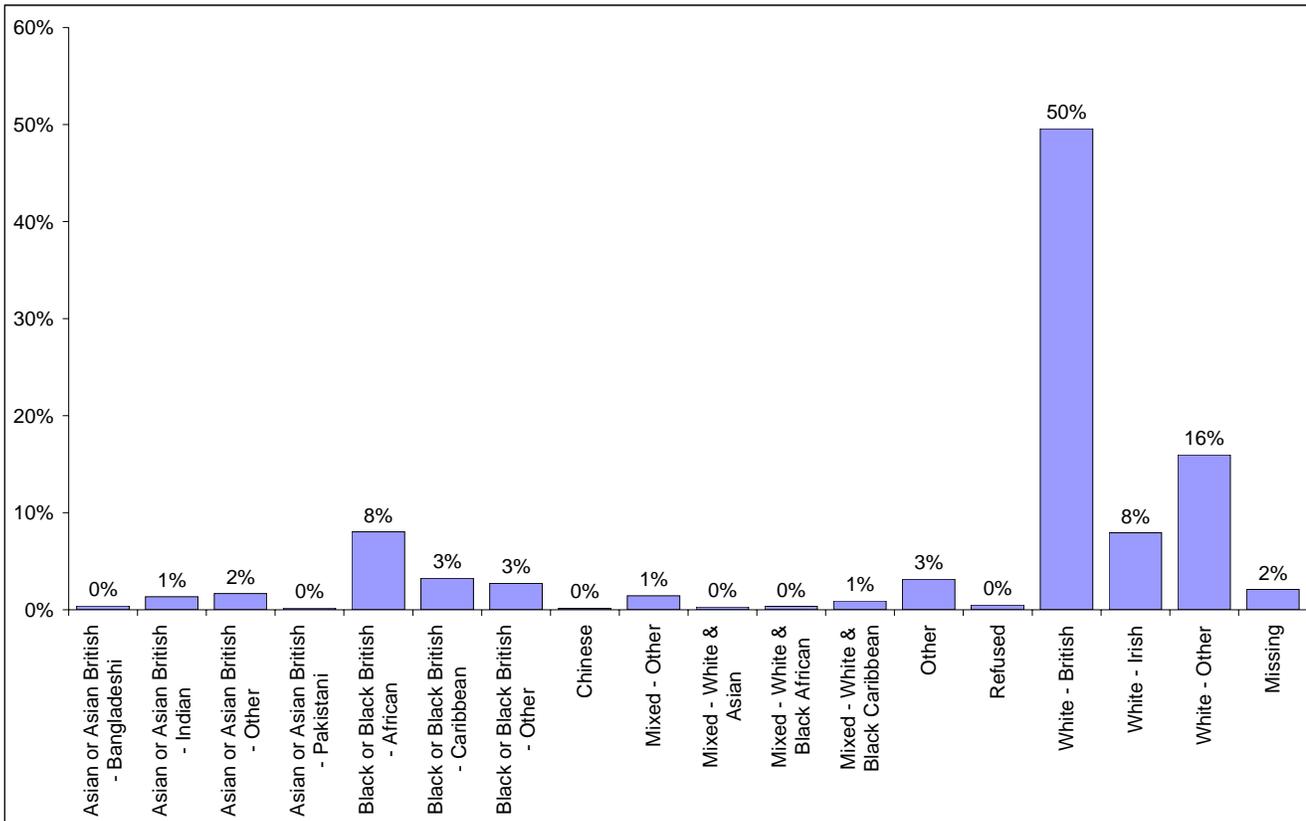
62% of people contacted in all London boroughs this year were aged 26-45. This is consistent with the previous three years.

7% of people contacted were aged 25 years or under, 3 of which were aged under 18 years. This is consistent with previous years.

11% were aged over 55 years, which is also consistent with the previous three years.

### 3) Ethnicity

People contacted by outreach or BBS teams and/or arriving in accommodation in the year by ethnicity.



Base: 4205

The majority of people contacted in all London boroughs this year are White (73%), most of whom are White British with a significant number White Other (16%).

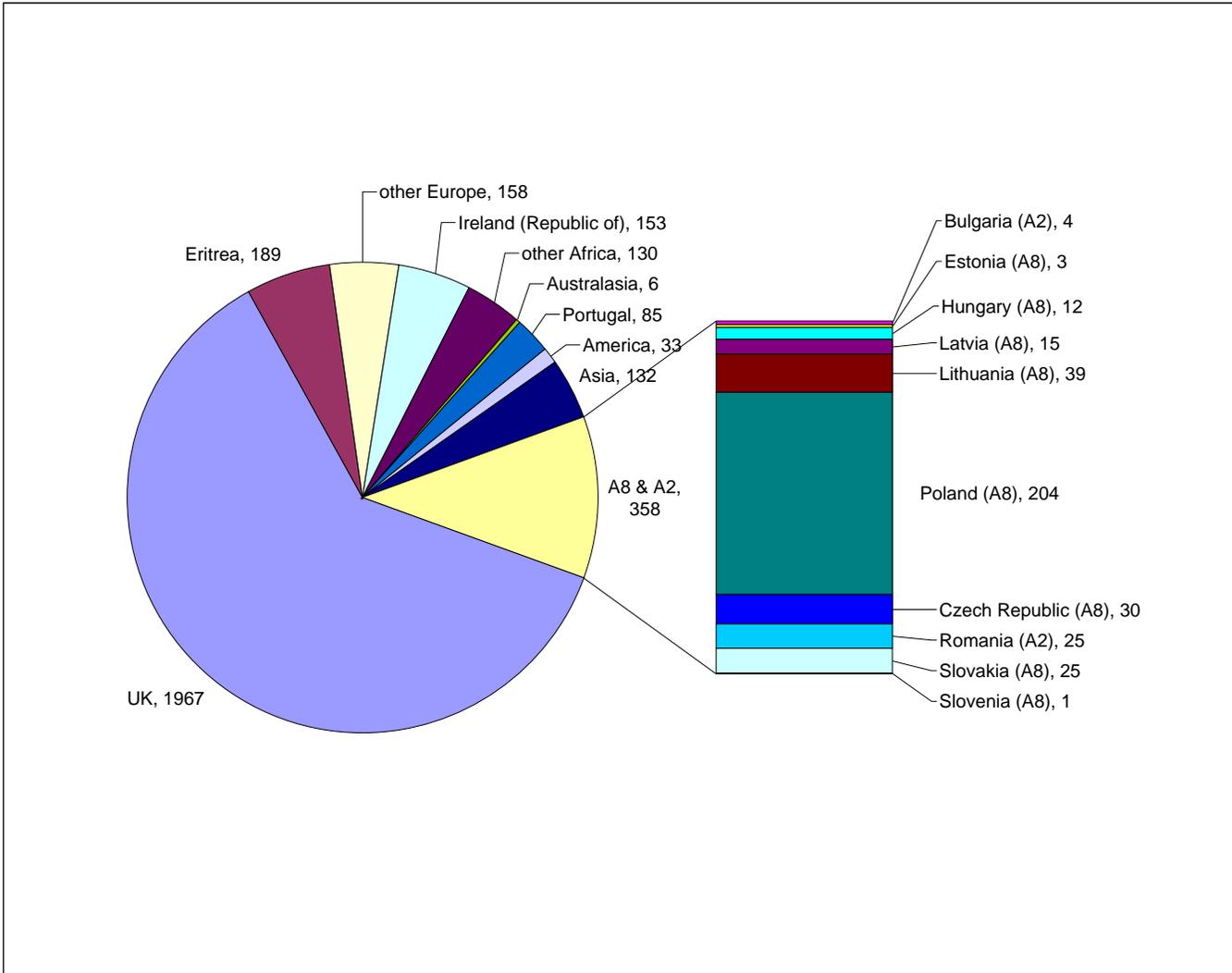
14% of people contacted are Black and 4% are Asian.

The ethnic profile of people contacted in all London boroughs has shifted slightly over the last four years - Black or Black British African has risen from 5% in 2004/05 to 8% this year, White British dropping from 60% to 50% and White Other rising from 11% to 16% in the same period.

Of the 671 people contacted in 2007/08 with an ethnic origin of White - Other, 329 are A8 nationals (see section 4 for a more detailed breakdown).

#### 4) Nationality

People contacted by outreach and/or arriving in accommodation in the year by nationality.



Base: 3211 Note that the base figure for this graph excludes clients where nationality is not known (994)

Excluding people whose nationality is unknown, the three most prevalent nationalities of people contacted by outreach, BBS teams or arriving at accommodation are:

Nationality	2004/05	2005/06	2006/07	2007/08
UK	82%	70%	66%	61%
A8 and A2	1%	6%	9%	11%
Eritrea	<1%	2%	3%	6%

The recording of nationality has improved dramatically on CHAIN - from 2636 (76%) unknown in 2004/05 to 994 (24%) this year.

See below for a more detailed breakdown of nationality over the last four years:

Nationality	2004/05		2005/06		2006/07		2007/08	
	No.	%*	No.	%*	No.	%*	No.	%*
UK	690	82%	1247	70%	1881	66%	1967	61%
Ireland (Republic of)	62	7%	102	6%	132	5%	153	5%
France		0%	16	1%	22	1%		0%
Portugal	24	3%	38	2%	80	3%	85	3%
Italy	12	1%	34	2%	55	2%		0%
Bulgaria (A2)		0%		0%	1	0%	4	0%
Czech Republic (A8)		0%	13	1%	33	1%	30	1%
Estonia (A8)	1	0%	1	0%	5	0%	3	0%
Hungary (A8)	2	0%	2	0%	14	0%	12	0%
Latvia (A8)		0%	8	0%	16	1%	15	0%
Lithuania (A8)	2	0%	14	1%	28	1%	39	1%
Poland (A8)	3	0%	53	3%	130	5%	204	6%
Romania (A2)		0%		0%	7	0%	25	1%
Slovenia (A8)		0%	6	0%	1	0%	1	0%
Slovakia (A8)		0%	7	0%	18	1%	25	1%
<b>A8 and A2 sub-total</b>	<b>8</b>	<b>1%</b>	<b>104</b>	<b>6%</b>	<b>253</b>	<b>9%</b>	<b>358</b>	<b>11%</b>
other Europe	9	1%	50	3%	95	3%	158	5%
Eritrea	3	0%	35	2%	97	3%	189	6%
Somalia	1	0%	12	1%	22	1%		0%
Africa	10	1%	74	4%	84	3%	130	4%
America	6	1%	19	1%	37	1%	33	1%
Asia	14	2%	28	2%	51	2%	132	4%
India	3	0%	12	1%	23	1%		0%
Sri Lanka		0%	9	1%	24	1%		0%
Australasia	2	0%	6	0%	12	0%	6	0%
<i>Missing</i>	<i>2572</i>		<i>1934</i>		<i>1075</i>		<i>840</i>	
<i>Not known</i>	<i>64</i>		<i>134</i>		<i>155</i>		<i>154</i>	
<b>Total</b>	<b>3480</b>	<b>100%</b>	<b>3854</b>	<b>100%</b>	<b>4098</b>	<b>100%</b>	<b>4205</b>	<b>100%</b>
<b>Total**</b>	<b>844</b>		<b>1786</b>		<b>2868</b>		<b>3211</b>	

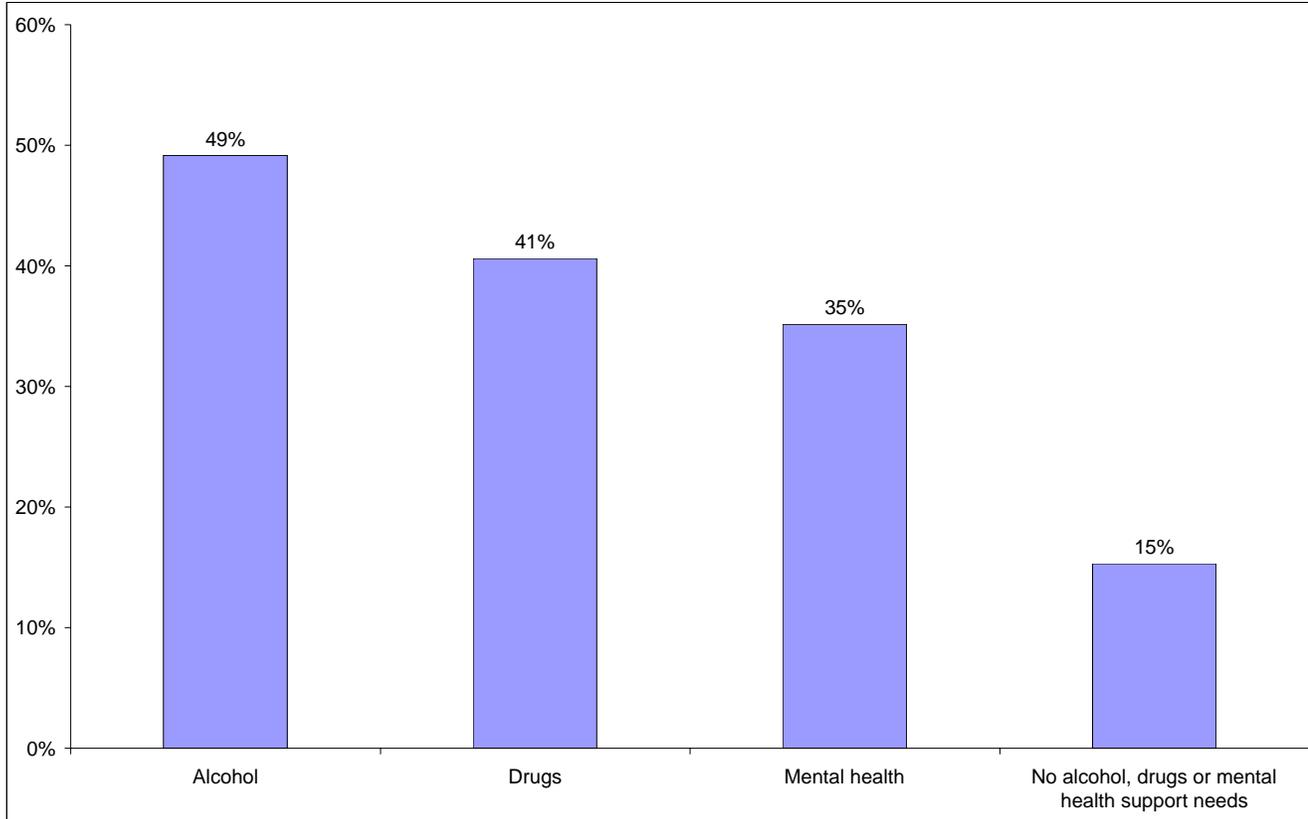
\*Percentages are of those clients where their nationality is known

\*\*Excludes Missing and Not Known

## Client Support Needs/Institutional History

### 5) Support Needs

People contacted by outreach or BBS teams and/or arriving in accommodation in the year by support needs



Base: 3253 Note that the base figure for this graph excludes clients where all 3 support needs are not known (952).

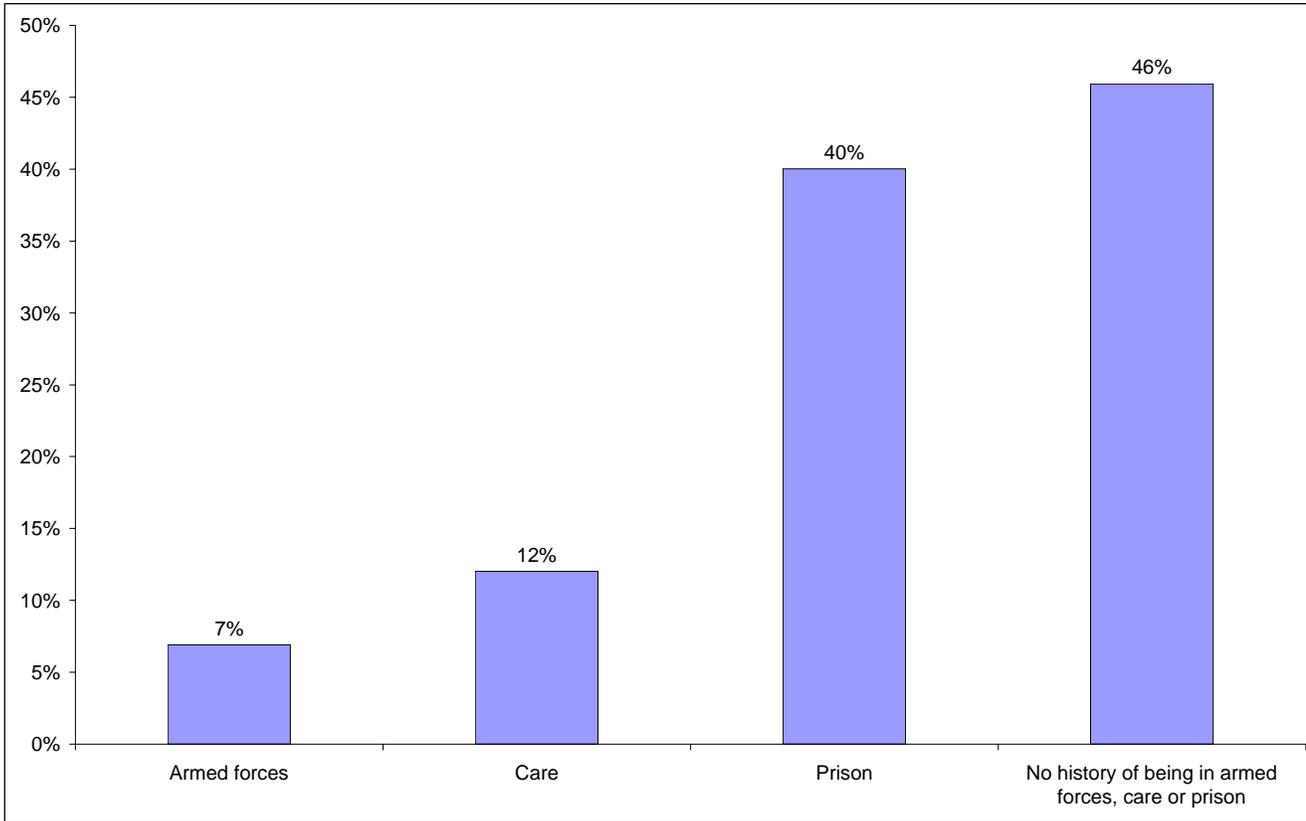
Support Needs	No. of people	%*
Alcohol only	642	20%
Drugs only	509	16%
Mental health only	384	12%
Alcohol and drugs	388	12%
Alcohol and mental health	335	10%
Drugs and mental health	190	6%
Alcohol, drugs and mental health	234	7%
All 3 no	498	15%
All 3 no or not known	73	2%
<i>All 3 not known</i>	952	
<b>Total</b>	<b>4205</b>	<b>100%</b>
<b>Total (excluding 'all 3 not known')</b>	<b>3253</b>	

\*Percentages are of those clients where at least one support need is known

The proportion of people contacted in all London boroughs with an alcohol, drugs or mental health support need is reasonably consistent with the previous three years - there has been a slight increase in the proportion of people with alcohol support needs (from 42% in 2003/04 to 49% in 2007/08) coinciding with a slight drop in the proportion with drugs support needs (from 45% to 41%).

## 6) Institutional history

People contacted by outreach or BBS teams and/or arriving in accommodation in the year by experience of the armed forces, care or prison.



Base: 2937 Note that the base figure for this graph excludes clients where all 3 institutional histories are not known.

203 people contacted in all London boroughs this year have previously been in the armed forces (157 last year).

353 people contacted in all London boroughs this year have previously been in care (344 last year).

1175 people contacted in all London boroughs this year have previously been in prison (1149 last year).

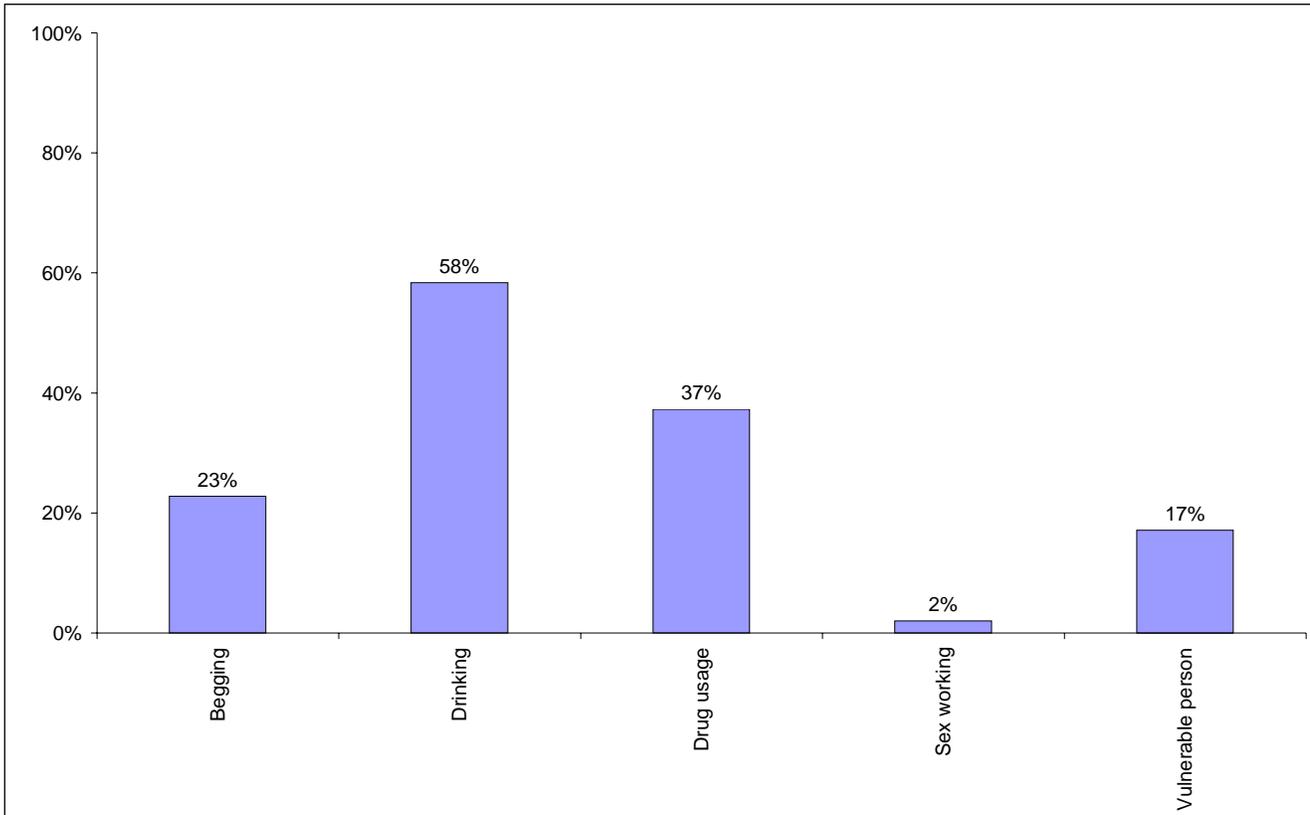
It is possible for someone contacted to have previous experience of more than one institution and so be included in more than one of the above figures; 236 people contacted in the year have been in care and prison.

The proportion of people contacted in all London boroughs with previous experience of the armed forces, care or prison is consistent with previous years.

## 7) Wider street population (not verified rough sleepers)

This section looks at wider street population who are not verified rough sleepers. See section 15 for information about wider street population clients who are also verified rough sleepers.

Street population contacted by outreach or BBS teams and/or arriving at accommodation who fall into one or more of the street activity categories on CHAIN.



Base: 298

In addition to the 4205 verified rough sleepers contacted in the year by outreach or BBS teams and/or arriving at accommodation, 298 members of the wider street population were also contacted in the year in this borough across all boroughs. Of these:

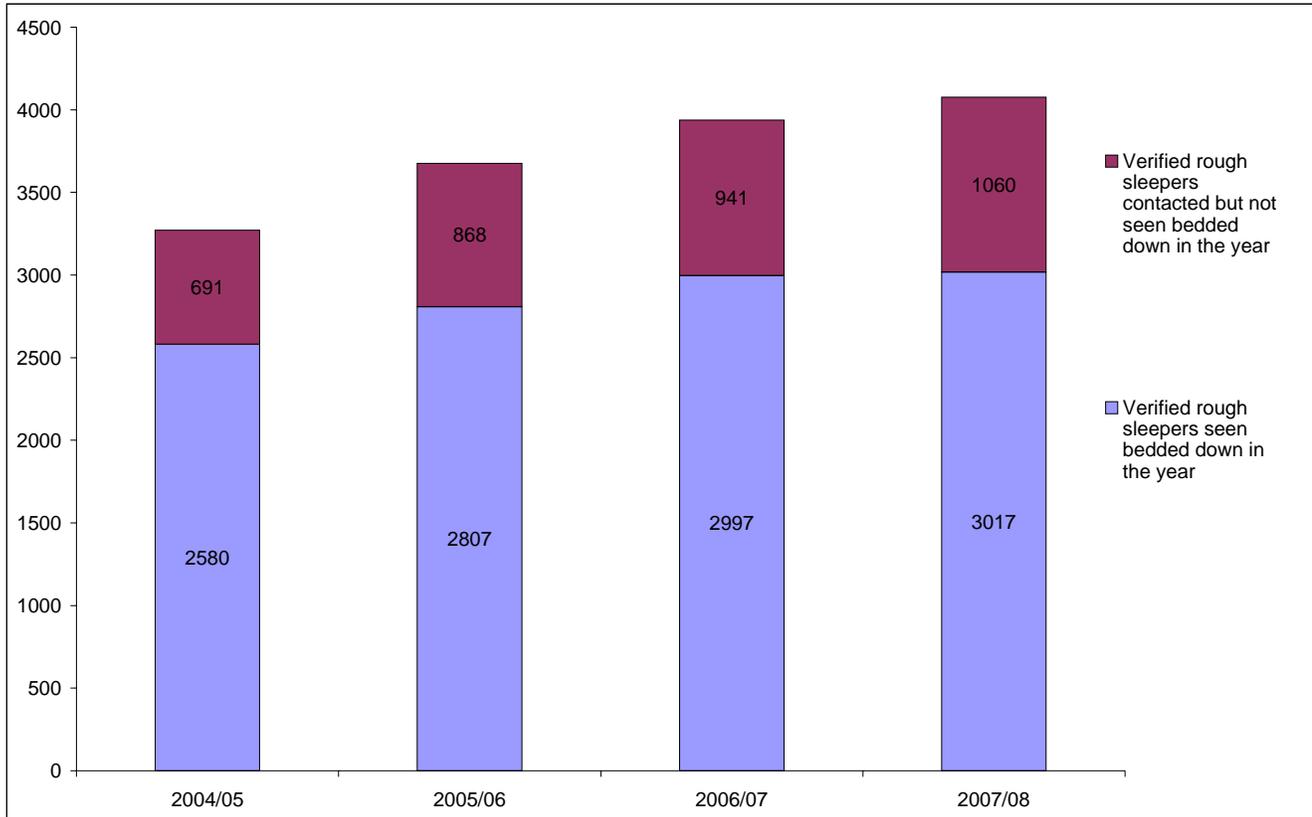
70 were booked into accommodation by outreach or BBS teams.

46 were recorded as having arrived at accommodation.

## Outreach Work

### 8) Total people with bedded down street contacts

People contacted by outreach or building based service (BBS) teams by year against those with a bedded down street contact.



2004/05 base: 3271  
 2005/06 base: 3675  
 2006/07 base: 3938  
 2007/08 base: 4077

4077 verified rough sleepers were contacted by services in London in 2007/08. This has increased from 3271 in 2004/05.

Of these 4077, 3017 had a bedded down street contact in the year and so were known to have slept rough in London in 2007/08. The number sleeping rough in this year has risen from 2580 in 2004/05.

This increase could be due to a combination of the following factors:

- \* More work with people being recorded due to improved use of CHAIN as a monitoring tool
- \* Outreach and BBS teams reaching more people
- \* An increase in the number of verified rough sleepers on the streets in London.

Of the 3017 sleeping rough in 2007/08, 760 were contacted during a street count in one or more of these boroughs - Westminster (608), Kensington & Chelsea (8), Lambeth (19), Southwark (49) and City of London (76).

178 (6%) of the 3017 people sleeping rough this year have returned to the streets in 2007/08 for the first time since accessing accommodation or being diverted prior to 1st April 2007. This number compares to 139 (5%) last year.

The table below indicates the borough where the people sleeping rough were first contacted in the year.

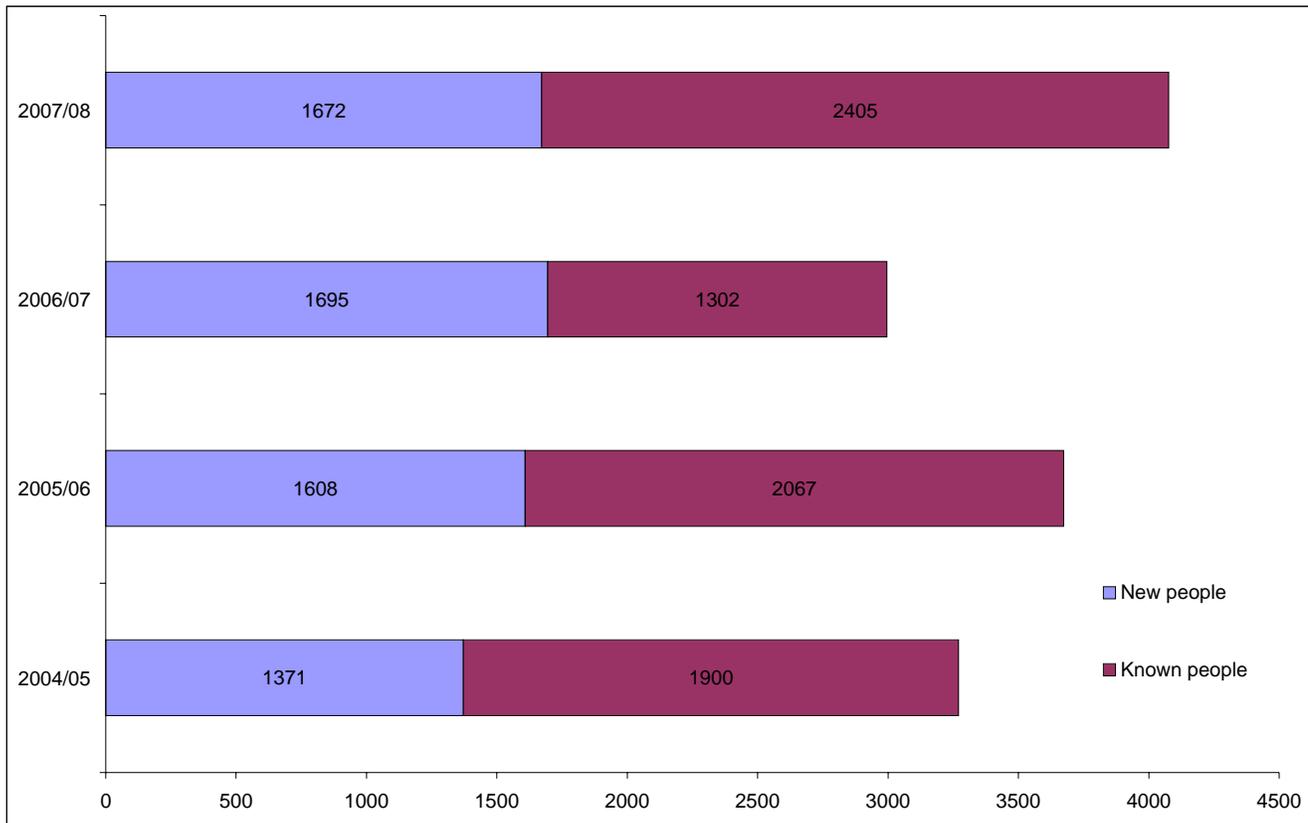
Borough where first bedded down street or street count contact occurred during the year	Number of people
Barking & Dagenham	0
Barnet	6
Bexley	5
Brent	82
Bromley	5
Camden	192
City of London	198
Croydon	0
Ealing	87
Enfield	8
Greenwich	4
Hackney	51
Hammersmith & Fulham	113
Haringey	13
Harrow	5
Havering	3
Hillingdon	11
Hounslow	48
Islington	27
Kensington & Chelsea	62
Kingston upon Thames	4
Lambeth	245
Lewisham	39
Merton	4
Newham	7
Redbridge	8
Richmond	36
Southwark	173
Sutton	5
Tower Hamlets	119
Waltham Forest	1
Wandsworth	34
Westminster	1422
<b>Total</b>	<b>3017</b>

The table shows that just under half of the people who slept rough in London this year had their first rough sleeping contact of the year in Westminster.

Other boroughs which each had over 100 people having their first rough sleeping contact of the year were: Camden, City of London, Hammersmith & Fulham, Lambeth, Southwark and Tower Hamlets.

## 9) New and known

People contacted by outreach or building based service (BBS) teams in the year



2004/05 base: 3271  
 2005/06 base: 3675  
 2006/07 base: 3938  
 2007/08 base: 4077

1672 people contacted across all boroughs in 2007/08 were new. This means they had not previously been contacted by any outreach or BBS team that reports to CHAIN and were verified as a rough sleeper this year (seen bedded down).

2405 people contacted across all boroughs this year were known. This means they had previously been contacted by an outreach or BBS team that reports to CHAIN.

1345 of these people had slept rough in the year.

The proportion of new and known people contacted remains similar to previous years.

The number of new people contacted this year has increased from 1371 in 2004/05 to 1672 this year. However compared to last year, fewer new people have been contacted (1695 in 2006/07).

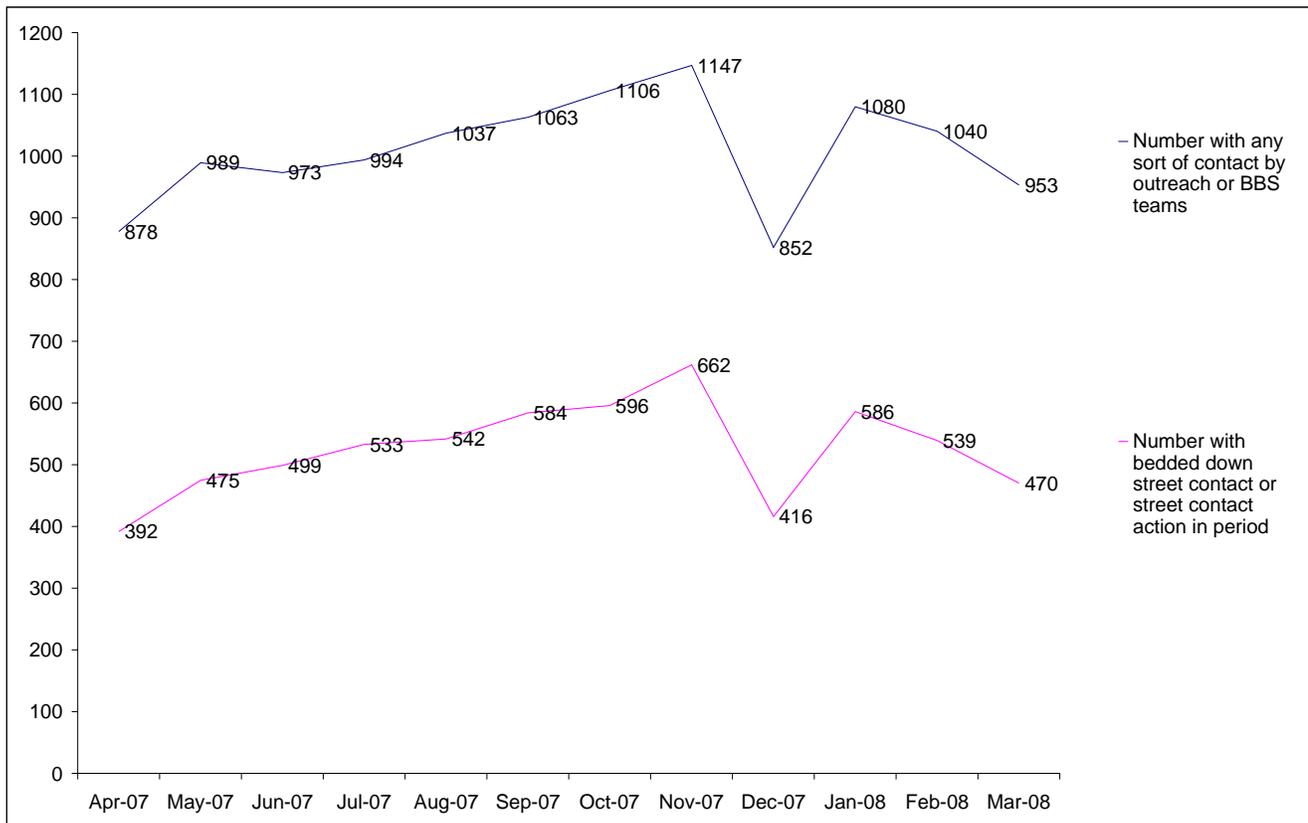
Of the 1672 new people verified in 2007/08, 353 (21%) only had a single bedded down street contact and no subsequent actions in this year. Of those, 273 were A8/A2 nationals (16%).

Of the 1672 new people, 18 were verified during street counts recorded on CHAIN. Of these, 16 were seen bedded down only once. Of these 10 are A8 nationals.

**A8 nationals often cannot be offered the same service as other people due to benefit restrictions. For example, in Westminster A8 nationals are included in street counts and recorded on CHAIN, but are not worked with by BBS teams.**

## 10) People contacted by month

People contacted by outreach or building based service (BBS) teams in the year by month



Base for verified rough sleepers: 4077

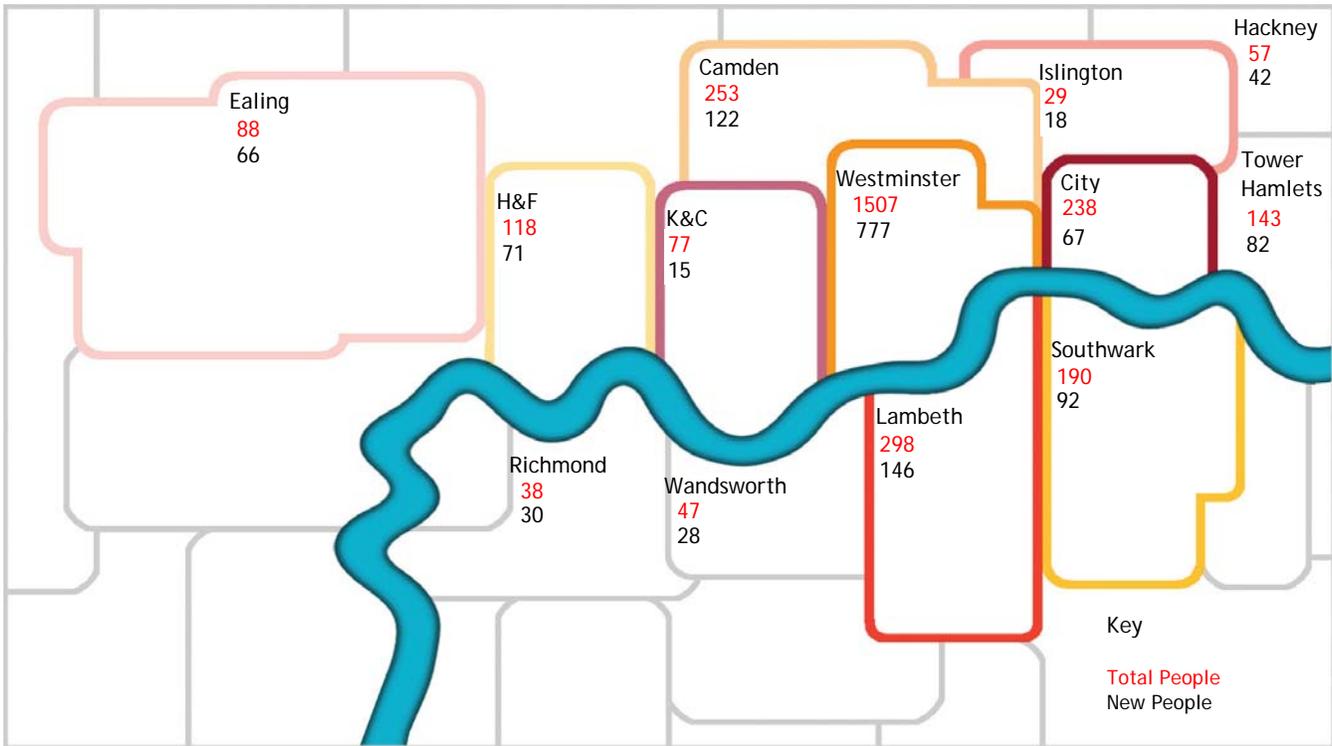
Base for verified rough sleepers with bedded down street contact or street count action: 3017

Of the 4077 verified rough sleepers contacted by outreach or BBS teams this year, the average number contacted in a month was 1009. The highest number were contacted in November (1147) and the lowest in December (852).

The graph shows that a similar pattern is followed by the subset of people rough sleeping in the year. The average number contacted in a month was 525, and the highest and lowest numbers were contacted in the same months as stated above for all people contacted.

## 11) Borough distribution

People seen sleeping rough in the year by borough



Base: 3017

Difference in number of people seen rough sleeping by outreach or building based service (BBS) teams in the year compared with previous periods by borough

Borough	2006/07	2007/08	Change
Barking & Dagenham	2	0	-2
Barnet	6	6	0
Bexley	1	5	+4
Brent	63	83	+20
Bromley	2	5	+3
Camden	212	253	+41
City of London	256	238	-18
Croydon	1	0	-1
Ealing	104	88	-16
Enfield	5	8	+3
Greenwich	9	4	-5
Hackney	43	57	+14
Hammersmith & Fulham	125	118	-7
Haringey	18	13	-5
Harrow	9	5	-4
Havering	3	3	0
Hillingdon	12	11	-1
Hounslow	19	50	+31
Islington	65	29	-36
Kensington & Chelsea	98	77	-21
Kingston	0	0	0
Lambeth	241	298	+57
Lewisham	57	39	-18
Merton	7	4	-3
Newham	3	7	+4
Redbridge	3	8	+5
Richmond	33	38	+5
Southwark	195	190	-5
Sutton	4	5	+1
Tower Hamlets	73	143	+70
Waltham Forest	0	1	+1
Wandsworth	33	47	+14
Westminster	1577	1507	-70
<b>Total</b>	<b>3279</b>	<b>3340</b>	<b>+61</b>

Compared to last year, there are 6 boroughs that have a designated outreach/BBS team where there has been a notable increase (over 10) in the number of verified rough sleepers contacted this year.

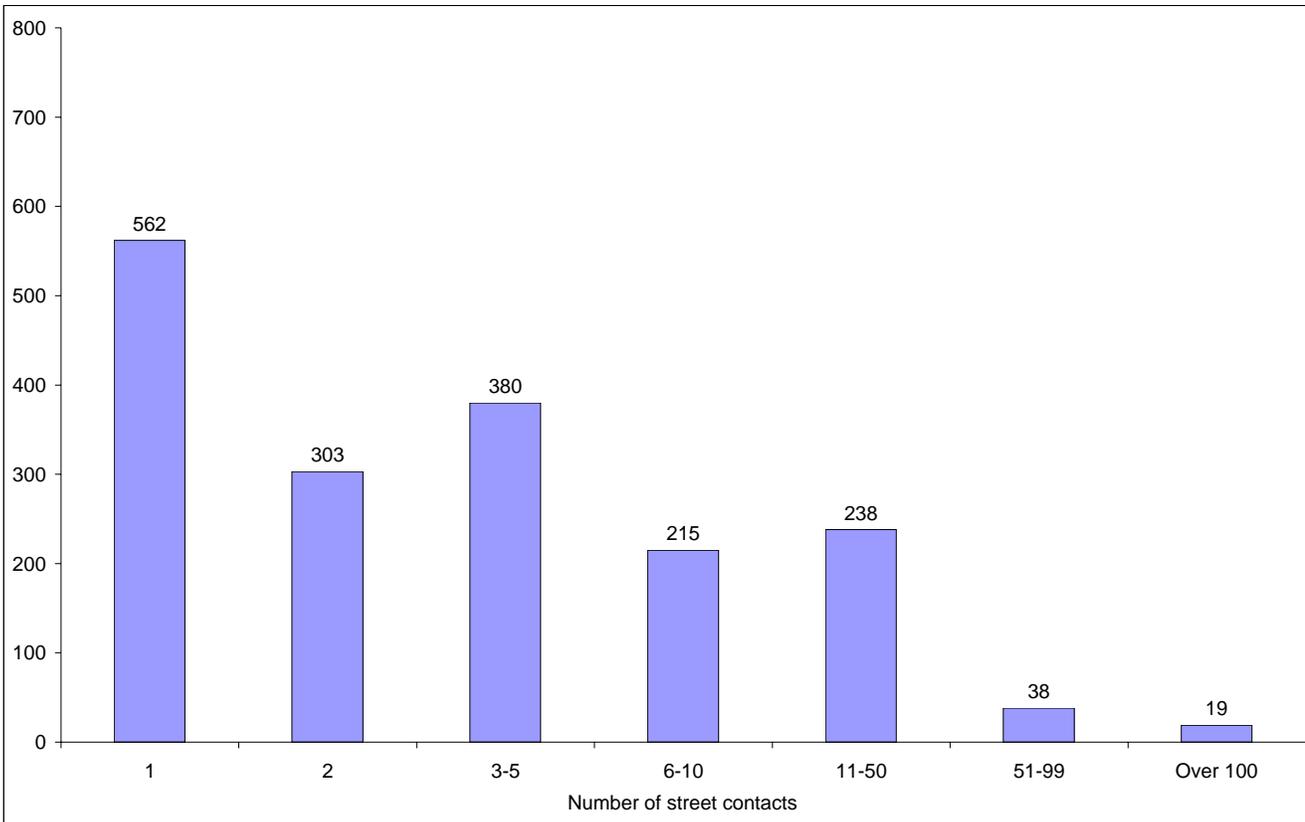
Brent (+20), Camden (+41), Hackney (+14), Hounslow (+31), Lambeth (+57), Tower Hamlets (+70)

Compared to last year, there are 6 boroughs that have a designated outreach/BBS team where there has been a notable decrease (over 10) in the number of verified rough sleepers contacted this year.

City of London (-18), Ealing (-16), Islington (-36), Kensington & Chelsea (-21), Lewisham (-18), Westminster (-70)

## 12) No booking in actions

Verified rough sleepers contacted by outreach or building based (BBS) service teams in the year who have never had a booking in action (by any outreach or BBS team) recorded on CHAIN, by total number of street contacts



Base: 1755

1755 (43%) verified rough sleepers contacted across London in 2007/08 have never had a booking in action recorded on CHAIN. Although lower than last year (47%), the proportion has increased from 33% in 2004/05.

1550 of these people have slept rough in the year, which is 51% of all people sleeping rough this year. This is consistent with the same proportion last year.

865 (49%) of the people who have never had a booking in action recorded on CHAIN have only ever had one or two street contacts recorded. This includes the 353 people mentioned in section 9, who were newly verified during the year and have had no further actions.

19 people in all London boroughs have never had a booking in action despite having over a hundred street contacts. This is consistent with previous years.

### 13) Booking in and reconnection actions

Outreach booking in and reconnection actions achieved in the year by type.

Accommodation action	No. of actions	%
Booked into assessment centre	183	8%
Booked into bed and breakfast	77	3%
Booked into clinic	76	3%
Booked into emergency bed space	46	2%
Booked into rolling shelter	455	20%
<i>Referral to hostel</i>	1197	*
Booked into hostel	966	42%
<i>Referral rejected</i>	71	*
Booked into temporary other accommodation	128	6%
Booked into permanent accommodation - RSI	45	2%
Booked into permanent accommodation - LA	21	1%
Booked into permanent accommodation - HA	18	1%
Booked into permanent accommodation - other	15	1%
Booked into private rented accommodation	49	2%
Booked into second stage accommodation	32	1%
<b>Bookings in total</b>	<b>2111</b>	<b>92%**</b>
Moved to area outside London	109	5%
Moved to other London borough	8	0%
Returned to family	19	1%
Returned to home area	49	2%
<b>Reconnections total</b>	<b>185</b>	<b>8%</b>
<b>Total</b>	<b>2296</b>	<b>100%</b>

Outreach and BBS teams across London boroughs achieved a booking in action with 1415 (35%) of the people they contacted this year.

This is a lower proportion than previous periods and compares to 45% in 2004/05.

These 1814 people had a total of 2111 booking in actions. This indicates that individuals can be booked into accommodation (the same type or different) more than once in a year.

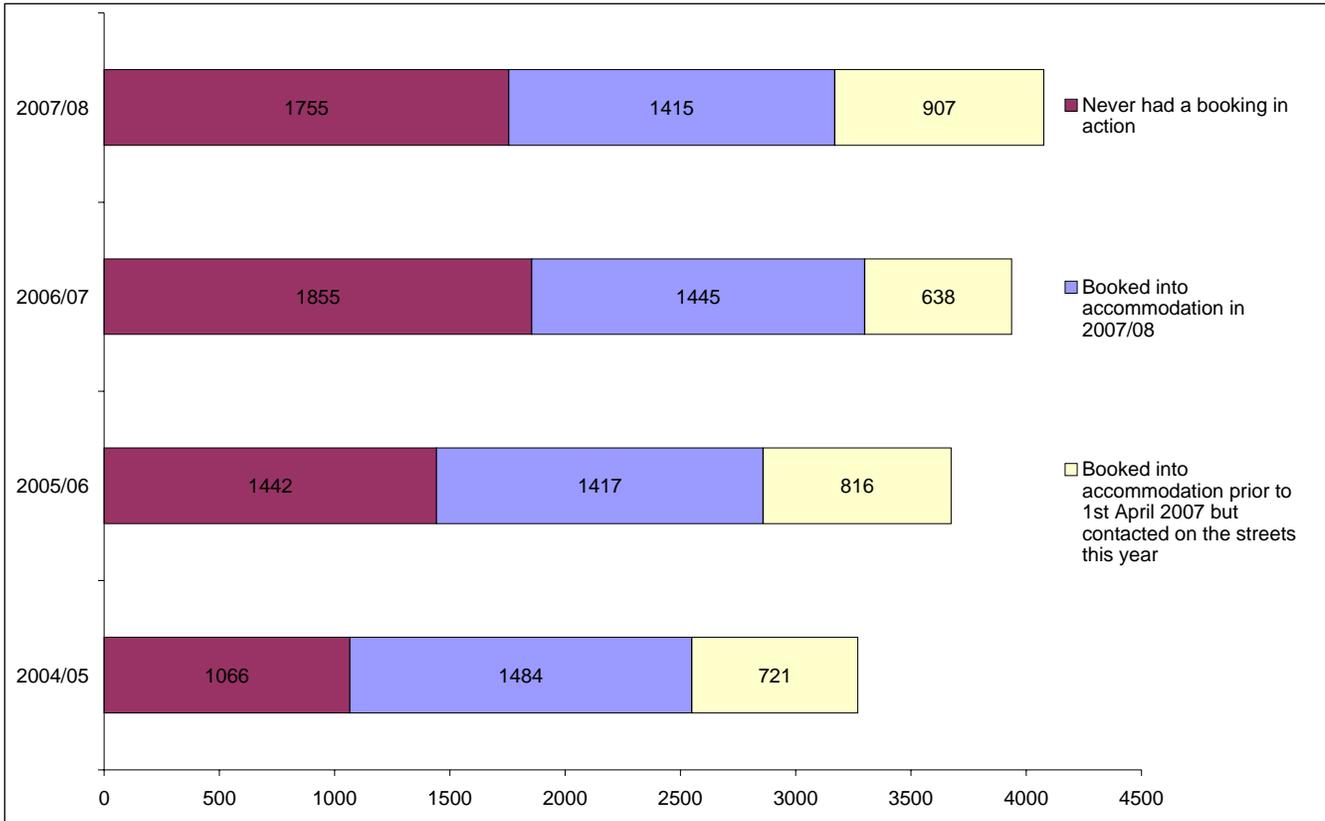
99 people were booked into permanent accommodation. This is similar to 2006/07 but higher than 2004/05 (70).

829 people were booked into hostel accommodation. This is lower than previous periods and compares to 1035 in 2004/05.

Outreach and BBS teams across London boroughs achieved a confirmed diversion action with 176 (4%) of the people they contacted this year.

185 confirmed reconnection actions were recorded by outreach and BBS teams for verified rough sleepers this year. In addition, teams recorded 39 such actions for wider street population only clients (excluding people seen sleeping rough).

See below for people who have been contacted by outreach or building based services (BBS) teams in the year who have been booked into accommodation compared to those with no booking in action.

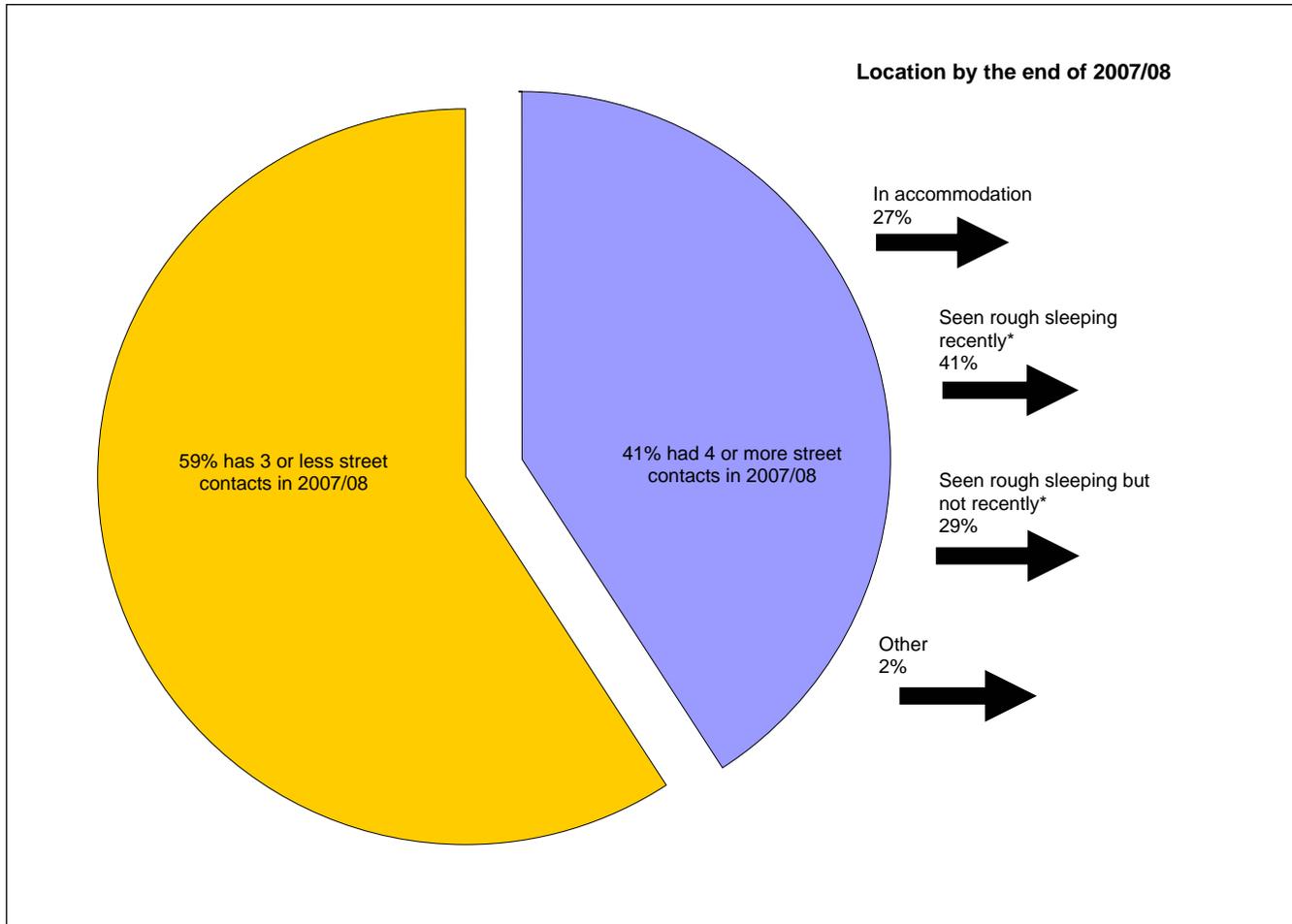


2004/05 base: 3271  
 2005/06 base: 3675  
 2006/07 base: 3938  
 2007/08 base: 4077

The proportion of people with a street contact but who have never had a booking in action has remained consistent this year (43%), having consistently increased in previous years (2006/07: 47%, 2005/06: 39%, 2004/05: 33%).

### 14) Last known location of people seen bedded down during the year

People seen rough sleeping during the year, how many times they were seen bedded down, and where they were located by the end of the year according to CHAIN



Base: 3017

41% (1233) of the people seen rough sleeping in 2007/08, were contacted 4 or more times.

The majority, (59%), of those who been seen rough sleeping in the year had 3 or less contacts.

25% of people who had 3 or less street contacts in 2007/08 were in accommodation by the end of the period. Since this group is considered more transitory (with many clients having had 1 or 2 street contacts) it is difficult for CHAIN to make assertions about whether or not clients are continuing to sleep rough based on their last known location.

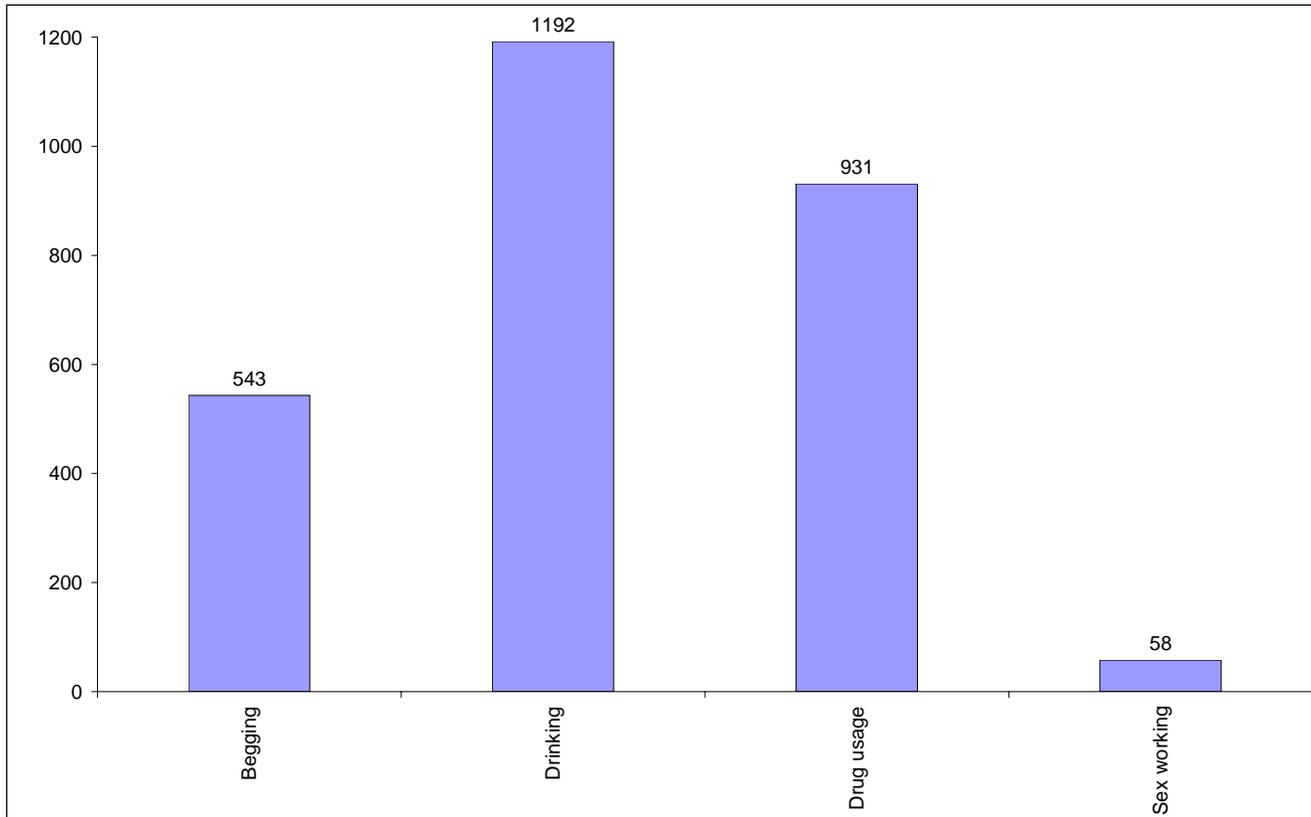
Other includes: Prison, Hospital/Clinic and Returned to family home/area

\*Recently means in the last quarter of the year (January to March 2008)

### 15) Wider street population (verified rough sleepers)

This section looks at wider street population who are also verified rough sleepers. See section 7 for information about wider street population clients who are not verified rough sleepers.

Street population contacted by outreach who fall into one or more of the street activity categories on CHAIN



Base: 2035

Of the 4077 verified rough sleepers contacted this year, 2035 (48%) are also members of the wider street population (i.e. people who have at some point been identified as engaging in street activity, for example street drinking or begging).

Some of these people have engaged in more than one type of street activity.

This compares to 1617 verified rough sleepers contacted last year who were also members of the wider street population (39% of people contacted).



Source of referral →	Accommodation ↓	BBS CSTM	Passage BBS and Day Centre	BBS St Mungo's	Street Population Team	CHC Brent Outreach	City RST	CRI Camden	Ealing CAT	Lambeth and Southwark SPOT	West London Outreach	Richmond CAST	SRS - Westminster	London Street Rescue	Islington and Haringey SOS	HART team	Assessment centre	Day/night centre	Hostel/RS	St Mungo's Internal Transfer	Local authority	Prison	Self	Other	Total
St Mungo's, Seven Sisters Road								3																	3
St Mungo's, St Pancras Way								2		1				2	1		2		1	1			1	14	25
SS - St Mungo's, Lambie St																								1	1
<b>Camden Total</b>				2			1	113		1				2	1		3	2	15	1	6		1	19	167
Broadway, Sixty Five									15																15
YMCA, Ealing									5																5
<b>Ealing Total</b>									20																20
St Mungo's, Church Walk																				1					1
St Mungo's, Mare Street										1				1					2	1				1	6
<b>Hackney Total</b>										1				1					2	2				1	7
Broadway, Market Lane											14								2						16
Broadway, One-Sixty											13								1					2	16
London Cyrenians, Shepherds House											1													2	3
Salvation Army, Edith Road									1					1							5			2	9

Source of referral →	Accommodation ↓	BBS CSTM	Passage BBS and Day Centre	BBS St Mungo's	Street Population Team	CHC Brent Outreach	City RST	CRI Camden	Ealing CAT	Lambeth and Southwark SPOT	West London Outreach	Richmond CAST	SRS - Westminster	London Street Rescue	Islington and Haringey SOS	HART team	Assessment centre	Day/night centre	Hostel/RS	St Mungo's Internal Transfer	Local authority	Prison	Self	Other	Total
St Christopher's, Limegrove											6								1					2	9
<b>Hammersmith &amp; Fulham Total</b>									1		34			1					4		5			8	53
SS - St Mungo's, Tufnell Park Road																								1	1
<b>Islington Total</b>																								1	1
London Cyrenians, Heaney Lodge																			1					1	2
Look Ahead, Earl's Court		2		3					14		6								1					4	30
St Mungo's, Cromwell Road									3	1	2			1							2			2	11
SS - St Mungo's, Culross House																								1	1
<b>Kensington &amp; Chelsea Total</b>		2		3					17	1	8			1					2		2			8	44
Centrepont, Vauxhall Cross		8								3								1	1					4	17
Clinic - Equinox Brook Drive		1	5	2			1	2	4	1	2	3		2	2									6	31
St Mungo's, Cedars Road				1			1			47									3	8		1		13	74
TR, Graham House			1	2						19				25				1	1		1		5	7	62
TR, Lambeth High Street										1						1			1					1	4

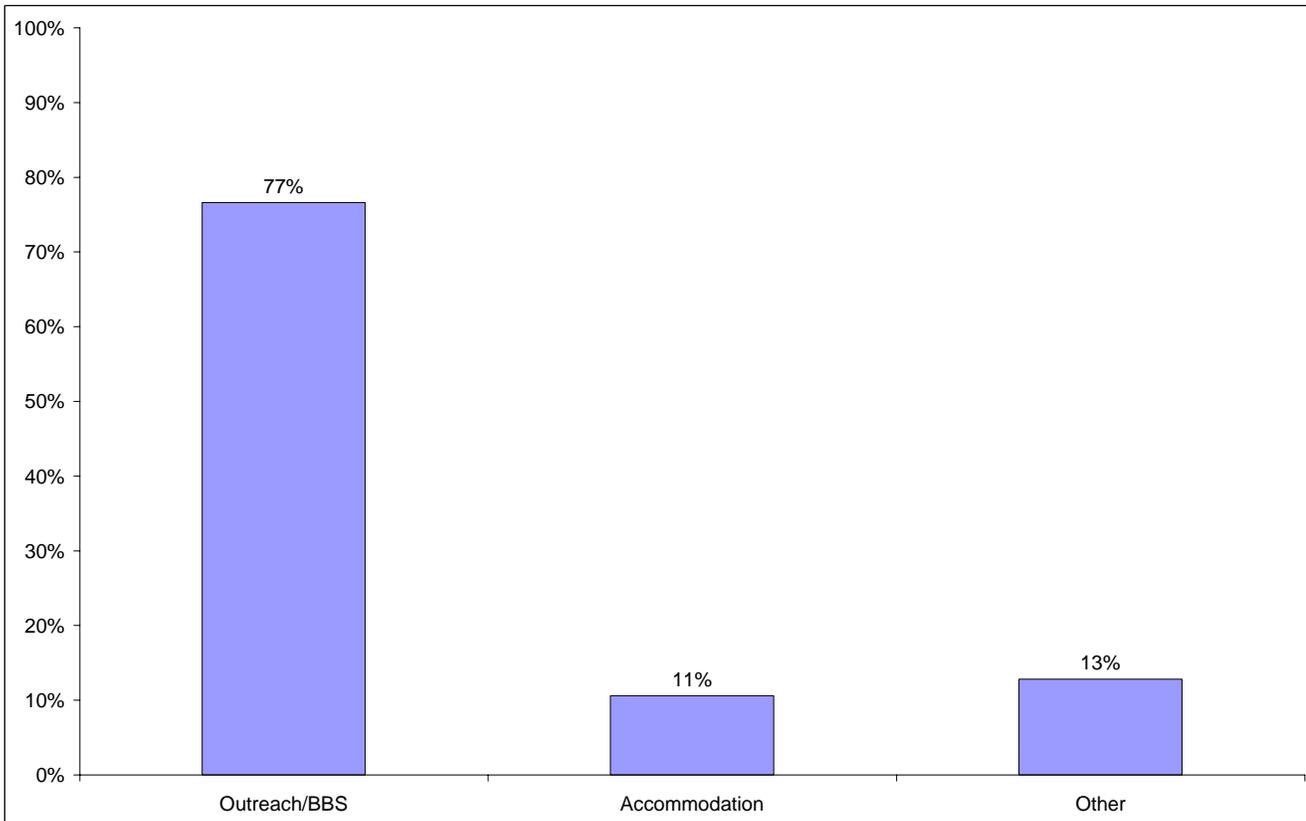
Source of referral →	Accommodation ↓																							
	BBS CSTM	Passage BBS and Day Centre	BBS St Mungo's	Street Population Team	CHC Brent Outreach	City RST	CRI Camden	Ealing CAT	Lambeth and Southwark SPOT	West London Outreach	Richmond CAST	SRS - Westminster	London Street Rescue	Islington and Haringey SOS	HART team	Assessment centre	Day/night centre	Hostel/RS	St Mungo's Internal Transfer	Local authority	Prison	Self	Other	Total
TR, Stamford Street									10				2										2	14
SS - St Mungo's, Wix Lane																							2	2
<b>Lambeth Total</b>	<b>9</b>	<b>6</b>	<b>5</b>			<b>2</b>	<b>2</b>	<b>4</b>	<b>81</b>	<b>2</b>	<b>3</b>		<b>29</b>	<b>2</b>	<b>1</b>		<b>2</b>	<b>6</b>	<b>8</b>	<b>1</b>	<b>1</b>	<b>5</b>	<b>35</b>	<b>204</b>
St Mungo's, Ennersdale House													4											4
St Mungo's, Pagnell Street								1	8				1	1					1		1		6	19
<b>Lewisham Total</b>								<b>1</b>	<b>8</b>				<b>5</b>	<b>1</b>					<b>1</b>		<b>1</b>		<b>6</b>	<b>23</b>
SPEAR, Kew Road											17											1		18
<b>Richmond Total</b>											<b>17</b>											<b>1</b>		<b>18</b>
RS - St Mungo's, Rushworth Street			1	1		23		10	155				78	17					1				2	288
Broadway, Manor Place		1							2											1			1	5
Equinox, Joe Richards House									5														3	8
Salvation Army, David Barker House			1			1			35			1	1			1		2					3	45
St Mungo's, Great Guildford Street									31									4					2	37
<b>Southwark Total</b>	<b>1</b>	<b>2</b>	<b>1</b>			<b>24</b>		<b>10</b>	<b>228</b>			<b>1</b>	<b>79</b>	<b>17</b>		<b>1</b>		<b>6</b>	<b>1</b>	<b>1</b>		<b>11</b>	<b>383</b>	

Source of referral →	Accommodation ↓		BBS CSTM	Passage BBS and Day Centre	BBS St Mungo's	Street Population Team	CHC Brent Outreach	City RST	CRI Camden	Ealing CAT	Lambeth and Southwark SPOT	West London Outreach	Richmond CAST	SRS - Westminster	London Street Rescue	Islington and Haringey SOS	HART team	Assessment centre	Day/night centre	Hostel/RS	St Mungo's Internal Transfer	Local authority	Prison	Self	Other	Total
Look Ahead, Aldgate	3	2	12				1	4	2	1					25			8	2	1		2			19	82
Providence Row, Edward Gibbons Hse		1						1							1					1						4
Providence Row, Hackney Road			2				1								5	2			1	2					3	16
Salvation Army, Booth House	6		2				9		1	2				1	73	5			1	3		3		23	11	140
<b>Tower Hamlets Total</b>	<b>9</b>	<b>3</b>	<b>16</b>				<b>11</b>	<b>5</b>	<b>3</b>	<b>3</b>				<b>1</b>	<b>104</b>	<b>7</b>		<b>8</b>	<b>4</b>	<b>7</b>		<b>5</b>		<b>23</b>	<b>33</b>	<b>242</b>
Passage House Assessment Centre	40	70	14														4	2		1				1	2	134
RS - St Mungo's, Seymour Place	58	60	62							1				1			20	1								203
Centrepoint, Greek Street	3	1																	1	1						6
Church Army, Cosway Street	4	1	1									1			4							1		1	19	44
English Churches, King George's	12	14	14					1									11			5		4	1	5	67	
English Churches, Queen Mary's	1	3															1			1				1	3	10
Equinox, Hopkinson House	5	10	4														2	2		1					2	26
Look Ahead, Bayswater	14	5	4				1			1							1		1	2					2	31
Look Ahead, Victoria	27	32	26								2						1	6		5				1	10	110

Source of referral →	↓																							
Accommodation	BBS CSTM	Passage BBS and Day Centre	BBS St Mungo's	Street Population Team	CHC Brent Outreach	City RST	CRI Camden	Ealing CAT	Lambeth and Southwark SPOT	West London Outreach	Richmond CAST	SRS - Westminster	London Street Rescue	Islington and Haringey SOS	HART team	Assessment centre	Day/night centre	Hostel/RS	St Mungo's Internal Transfer	Local authority	Prison	Self	Other	Total
Novas Group, CUC Soho	24	10	10												3	5	1	15					2	70
Salvation Army, Edward Alsop Court	10	8	5		1					1		1				1	5	3				20	12	67
St Mungo's, Harrow Road	1	1	11			1							2		1	1		1					16	35
The Passage, Passage House	1	1													1	35		1					1	40
TR, Shroton Street	5	4																2						11
SS - St Mungo's, Bravington Road																		1					3	4
SS - St Mungo's, Shirland Road																			1				1	2
<b>Westminster Total</b>	<b>205</b>	<b>220</b>	<b>151</b>		<b>1</b>	<b>2</b>	<b>1</b>		<b>4</b>	<b>2</b>		<b>2</b>	<b>6</b>		<b>45</b>	<b>53</b>	<b>20</b>	<b>39</b>	<b>1</b>	<b>1</b>	<b>4</b>	<b>25</b>	<b>78</b>	<b>860</b>
<b>Total</b>	<b>225</b>	<b>230</b>	<b>179</b>	<b>1</b>	<b>4</b>	<b>40</b>	<b>121</b>	<b>56</b>	<b>327</b>	<b>46</b>	<b>20</b>	<b>4</b>	<b>228</b>	<b>28</b>	<b>46</b>	<b>65</b>	<b>29</b>	<b>81</b>	<b>14</b>	<b>21</b>	<b>7</b>	<b>55</b>	<b>203</b>	<b>2030</b>

## 16) Source of referral (continued)

Temporary accommodation arrival actions by accommodation project and source of referral.



Base: 2030

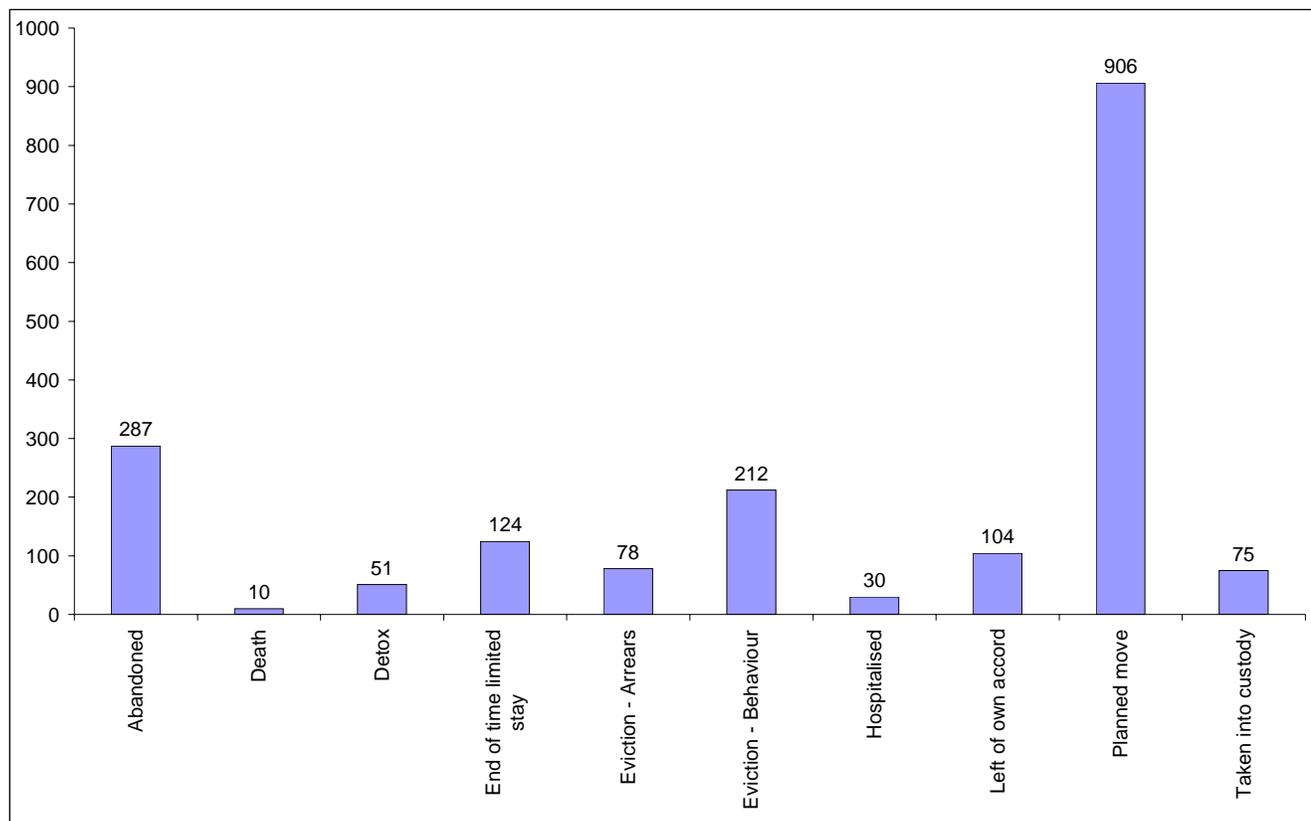
1370 people arrived at CHAIN accommodation across London this year. These 1370 people had 2030 arrival actions. This indicates that an individual can arrive more than once (at the same accommodation project or different) in a period.

The numbers of people arriving and arrivals are lower than the previous three years and compares to 1682 people with 2565 arrivals in 2004/05.

The proportion of arrivals to accommodation in all London boroughs that were referred by outreach or BBS teams and other accommodation projects is consistent with previous years.

## 17) Reasons for leaving

Departure actions by reason for leaving



Base: 1877

Reason for leaving	Abandoned	Detox	Death	End of time limited stay	Hospitalised	Left of own accord	Eviction - Arrears	Eviction - Behaviour	Planned move	Taken into custody	Total
St Mungo's, Pound Lane	1								13		14
<b>Brent Total</b>	1								13		14
Parker House Assessment Centre	25			3	2			4	49	3	86
Community HA, Godge Place									1		1
SHP, Dennis Handfield	1							3	4		8
SHP, 165 Project									5	1	6

Reason for leaving Accommodation	Abandoned	Detox	Death	End of time limited stay	Hospitalised	Left of own accord	Eviction - Arrears	Eviction - Behaviour	Planned move	Taken into custody	Total
St Mungo's, Argyle Walk								1	1		2
St Mungo's, Birkenhead Street	2					3	1		3	1	10
St Mungo's, Endsleigh Gardens	2	1		1				2	16	5	27
St Mungo's, Seven Sisters Road			1								1
St Mungo's, St Pancras Way		2	1			6		4	7	1	21
<b>Camden Total</b>	<b>30</b>	<b>3</b>	<b>2</b>	<b>4</b>	<b>2</b>	<b>9</b>	<b>1</b>	<b>14</b>	<b>86</b>	<b>11</b>	<b>162</b>
Broadway, Sixty Five	1	1	1		1	1	1	3	4	3	16
YMCA, Ealing									3	1	4
<b>Ealing Total</b>	<b>1</b>	<b>1</b>	<b>1</b>		<b>1</b>	<b>1</b>	<b>1</b>	<b>3</b>	<b>7</b>	<b>4</b>	<b>20</b>
St Mungo's, Mare Street									5		5
<b>Hackney Total</b>									<b>5</b>		<b>5</b>
Broadway, Market Lane	2				1	1		4	8		16
Broadway, One-Sixty	6	1			2			3	5		17
Salvation Army, Edith Road	1					3			11		15
St Christopher's, Limegrove	1		2				2	3	6		14
SS - Broadway, Talgarth Road									2		2
<b>Hammersmith &amp; Fulham Total</b>	<b>10</b>	<b>1</b>	<b>2</b>		<b>3</b>	<b>4</b>	<b>2</b>	<b>10</b>	<b>32</b>		<b>64</b>
Look Ahead, Earl's Court	2					2	2	2	29	2	39
St Mungo's, Cromwell Road							1	2	5	2	10
<b>Kensington &amp; Chelsea Total</b>	<b>2</b>					<b>2</b>	<b>3</b>	<b>4</b>	<b>34</b>	<b>4</b>	<b>49</b>
Centrepont, Vauxhall Cross	5			1		1	1	4	3	1	16
Clinic - Equinox Brook Drive		9		1		12		2	13		37
St Mungo's, Cedars Road	2	3			1	15	2	5	24	7	59
TR, Graham House	6	1	3	11	4	3		5	28		61

Reason for leaving Accommodation	Abandoned	Detox	Death	End of time limited stay	Hospitalised	Left of own accord	Eviction - Arrears	Eviction - Behaviour	Planned move	Taken into custody	Total
TR, Lambeth High Street								1	1		2
TR, Stamford Street	6								4		10
<b>Lambeth Total</b>	<b>19</b>	<b>13</b>	<b>3</b>	<b>13</b>	<b>5</b>	<b>31</b>	<b>3</b>	<b>17</b>	<b>73</b>	<b>8</b>	<b>185</b>
St Mungo's, Pagnell Street		1				1			7	2	11
<b>Lewisham Total</b>		<b>1</b>				<b>1</b>			<b>7</b>	<b>2</b>	<b>11</b>
SPEAR, Kew Road	1					1		2	11		15
<b>Richmond Total</b>	<b>1</b>					<b>1</b>		<b>2</b>	<b>11</b>		<b>15</b>
RS - St Mungo's, Rushworth Street	46	9		8	1	8		13	188	11	284
Broadway, Manor Place	3								2		5
Equinox, Joe Richards House	3					1		4	3		11
Salvation Army, David Barker House	8	3			1	2	3	4	26	1	48
St Mungo's, Great Guildford Street	9	1				4		4	14	3	35
<b>Southwark Total</b>	<b>69</b>	<b>13</b>		<b>8</b>	<b>2</b>	<b>15</b>	<b>3</b>	<b>25</b>	<b>233</b>	<b>15</b>	<b>383</b>
Look Ahead, Aldgate	13	4				6	8	14	24	1	70
Providence Row, Edward Gibbons Hse	2		1					3	1		7
Providence Row, Hackney Road	1						1	7	4		13
Salvation Army, Booth House	20	2		32	1	2	13	12	39	2	123
<b>Tower Hamlets Total</b>	<b>36</b>	<b>6</b>	<b>1</b>	<b>32</b>	<b>1</b>	<b>8</b>	<b>22</b>	<b>36</b>	<b>68</b>	<b>3</b>	<b>213</b>
Passage House Assessment Centre	12				5	1	6	6	82	1	113
RS - St Mungo's, Seymour Place	35	2		4		8		26	120	6	201
Centrepoin, Greek Street									6		6
Church Army, Cosway Street	1			31					2		34
English Churches, King George's	12	1			3	2	5	16	15	8	62
English Churches, Queen Mary's	1					6			4	1	12
Equinox, Hopkinson House	4				2	1	1	7	3		18

Reason for leaving Accommodation	Abandoned	Detox	Death	End of time limited stay	Hospitalised	Left of own accord	Eviction - Arrears	Eviction - Behaviour	Planned move	Taken into custody	Total
Look Ahead, Bayswater	4							7	14	3	28
Look Ahead, Victoria	25	4		1	5	1	15	14	36	3	104
Novas Group, CUC Soho	9	5	1		1	2	9	7	7	6	47
Salvation Army, Edward Alsop Court	11			31		5	5	3	15		70
St Mungo's, Harrow Road						6	1	9	14		30
The Passage, Passage House	2	1					1	5	17		26
The Passage, Montfort House								1			1
TR, Shroton Street	2								2		4
<b>Westminster Total</b>	<b>118</b>	<b>13</b>	<b>1</b>	<b>67</b>	<b>16</b>	<b>32</b>	<b>43</b>	<b>101</b>	<b>337</b>	<b>28</b>	<b>756</b>
<b>Total</b>	<b>287</b>	<b>51</b>	<b>10</b>	<b>124</b>	<b>30</b>	<b>104</b>	<b>78</b>	<b>212</b>	<b>906</b>	<b>75</b>	<b>1877</b>

1434 people departed from CHAIN accommodation across London this year. These 1434 people had 1877 departure actions. This indicates that an individual can depart more than once (from the same accommodation project or different) in a period.

As with arrivals, the number of departures is lower than the previous three periods (and compares to 1848 people with 2493 departures in 2004/05).

48% of departures were due to a planned move. This is similar to previous periods.

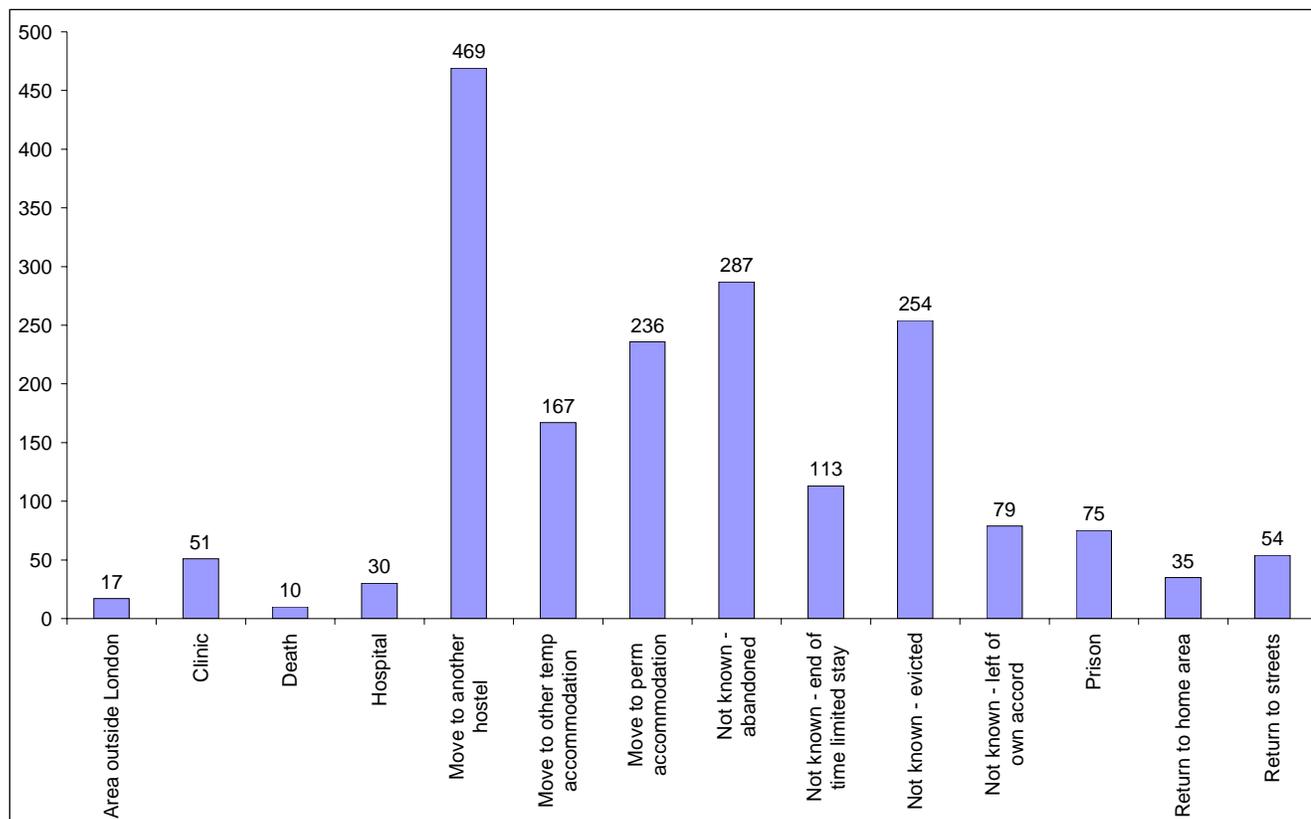
15% of departures were due to abandonments. This is similar to previous periods.

15% of departures were due to evictions. This is similar to previous periods.

The proportions of people abandoning or being evicted from accommodation has decreased slightly since 2004/05 (by about 5%).

## 18) Destination on departure

Departure actions by destination on departure



Base: 1877

Accommodation	Area outside London	Clinic	Death	Hospital	Move to another hostel	Move to other temp	Move to perm accommodation	Not known - abandoned	Not known - end of time limited	Not known - evicted	Not known - left of own accord	Prison	Return to home area	Return to streets	Total
St Mungo's, Pound Lane						7	6	1							14
<b>Brent Total</b>						7	6	1							14
Parker House Assessment Centre	1			2	26	20	1	25	1	4		3	1	2	86
Community HA, Goodge Place							1								1
SHP, Dennis Handfield					2		2	1		3					8
SHP, 165 Project					5							1			6
St Mungo's, Argyle Walk					1					1					2

Destination Accommodation	Area outside London	Clinic	Death	Hospital	Move to another hostel	Move to other temp	Move to perm accommodation	Not known - abandoned	Not known - end of time limited	Not known - evicted	Not known - left of own accord	Prison	Return to home area	Return to streets	Total
St Mungo's, Birkenhead Street					2		1	2		1	3	1			10
St Mungo's, Endsleigh Gardens		1			5	4	7	2	1			5		2	27
St Mungo's, Seven Sisters Road			1												1
St Mungo's, St Pancras Way		2	1		4	1	2				6	1		4	21
<b>Camden Total</b>	<b>1</b>	<b>3</b>	<b>2</b>	<b>2</b>	<b>45</b>	<b>25</b>	<b>14</b>	<b>30</b>	<b>2</b>	<b>9</b>	<b>9</b>	<b>11</b>	<b>1</b>	<b>8</b>	<b>162</b>
Broadway, Sixty Five		1	1	1		1	3	1		4	1	3			16
YMCA, Ealing							3					1			4
<b>Ealing Total</b>		<b>1</b>	<b>1</b>	<b>1</b>		<b>1</b>	<b>6</b>	<b>1</b>		<b>4</b>	<b>1</b>	<b>4</b>			<b>20</b>
St Mungo's, Mare Street					1	3	1								5
<b>Hackney Total</b>					<b>1</b>	<b>3</b>	<b>1</b>								<b>5</b>
Broadway, Market Lane	1			1	2	3	2	2		4	1				16
Broadway, One-Sixty		1		2	2	3		6		3					17
Salvation Army, Edith Road					1	1	9	1			3				15
St Christopher's, Limegrove	1		2			2	3	1		5					14
SS - Broadway, Talgarth Road					2										2
<b>Hammersmith &amp; Fulham Total</b>	<b>2</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>7</b>	<b>9</b>	<b>14</b>	<b>10</b>		<b>12</b>	<b>4</b>				<b>64</b>
Look Ahead, Earl's Court	1				7	3	17	2		3		2	3	1	39
St Mungo's, Cromwell Road					2		3			2		2		1	10
<b>Kensington &amp; Chelsea Total</b>	<b>1</b>				<b>9</b>	<b>3</b>	<b>20</b>	<b>2</b>		<b>5</b>		<b>4</b>	<b>3</b>	<b>2</b>	<b>49</b>
Centrepoint, Vauxhall Cross					2			5		5	1	1	1	1	16
Clinic - Equinox Brook Drive		9			2	10	1		1	2	12				37
St Mungo's, Cedars Road		3		1	14	2	8	2		6	14	7		2	59
TR, Graham House		1	3	4	9	11	6	6	7	3	1		2	8	61
TR, Lambeth High Street						1				1					2
TR, Stamford Street					1		3	6							10

Destination Accommodation	Area outside London	Clinic	Death	Hospital	Move to another hostel	Move to other temp	Move to perm accommodation	Not known - abandoned	Not known - end of time limited	Not known - evicted	Not known - left of own accord	Prison	Return to home area	Return to streets	Total
<b>Lambeth Total</b>		13	3	5	28	24	18	19	8	17	28	8	3	11	185
St Mungo's, Pagnell Street		1			2	1	4				1	2			11
<b>Lewisham Total</b>		1			2	1	4				1	2			11
SPEAR, Kew Road					3	4	4	1					1	2	15
<b>Richmond Total</b>					3	4	4	1					1	2	15
RS - St Mungo's, Rushworth Street	1	9		1	163	16	4	46	7	10	4	11	7	5	284
Broadway, Manor Place							2	3							5
Equinox, Joe Richards House							3	3		4	1				11
Salvation Army, David Barker House		3		1		2	24	8		7	1	1	1		48
St Mungo's, Great Guildford Street		1			3	5	6	9		4	3	3	1		35
<b>Southwark Total</b>	1	13		2	166	23	39	69	7	25	9	15	9	5	383
Look Ahead, Aldgate	1	4			4	1	18	13		22	4	1	2		70
Providence Row, Edward Gibbons Hse			1				1	2		3					7
Providence Row, Hackney Road						4		1		8					13
Salvation Army, Booth House	4	2		1	1	1	31	20	29	23	2	2	2	5	123
<b>Tower Hamlets Total</b>	5	6	1	1	5	6	50	36	29	56	6	3	4	5	213
Passage House Assessment Centre				5	74	7	1	12		11		1	1	1	113
RS - St Mungo's, Seymour Place	1	2			101	17		35	4	23	5	6	4	3	201
Centrepoint, Greek Street					6										6
Church Army, Cosway Street						1	1	1	31						34
English Churches, King George's		1		3	2	3	10	12		17		8	2	4	62
English Churches, Queen Mary's					2	1	1	1			6	1			12
Equinox, Hopkinson House				2		1	2	4		8	1				18
Look Ahead, Bayswater					3	4	6	4		6		3	1	1	28
Look Ahead, Victoria	3	4		5	1	10	16	25	1	26	1	3	6	3	104

Destination Accommodation	Area outside London	Clinic	Death	Hospital	Move to another hostel	Move to other temp	Move to perm accommodation	Not known - abandoned	Not known - end of time limited	Not known - evicted	Not known - left of own accord	Prison	Return to home area	Return to streets	Total
Novas Group, CUC Soho		5	1	1	3	2	2	9		16	2	6			47
Salvation Army, Edward Alsop Court	2				2	3	9	11	31	8	4				70
St Mungo's, Harrow Road	1				5	3	6			6	2			7	30
The Passage, Passage House		1			3	8	6	2		5				1	26
The Passage, Montfort House														1	1
TR, Shroton Street					1	1		2							4
<b>Westminster Total</b>	<b>7</b>	<b>13</b>	<b>1</b>	<b>16</b>	<b>203</b>	<b>61</b>	<b>60</b>	<b>118</b>	<b>67</b>	<b>126</b>	<b>21</b>	<b>28</b>	<b>14</b>	<b>21</b>	<b>756</b>
<b>Total</b>	<b>17</b>	<b>51</b>	<b>10</b>	<b>30</b>	<b>469</b>	<b>167</b>	<b>236</b>	<b>287</b>	<b>113</b>	<b>254</b>	<b>79</b>	<b>75</b>	<b>35</b>	<b>54</b>	<b>1877</b>

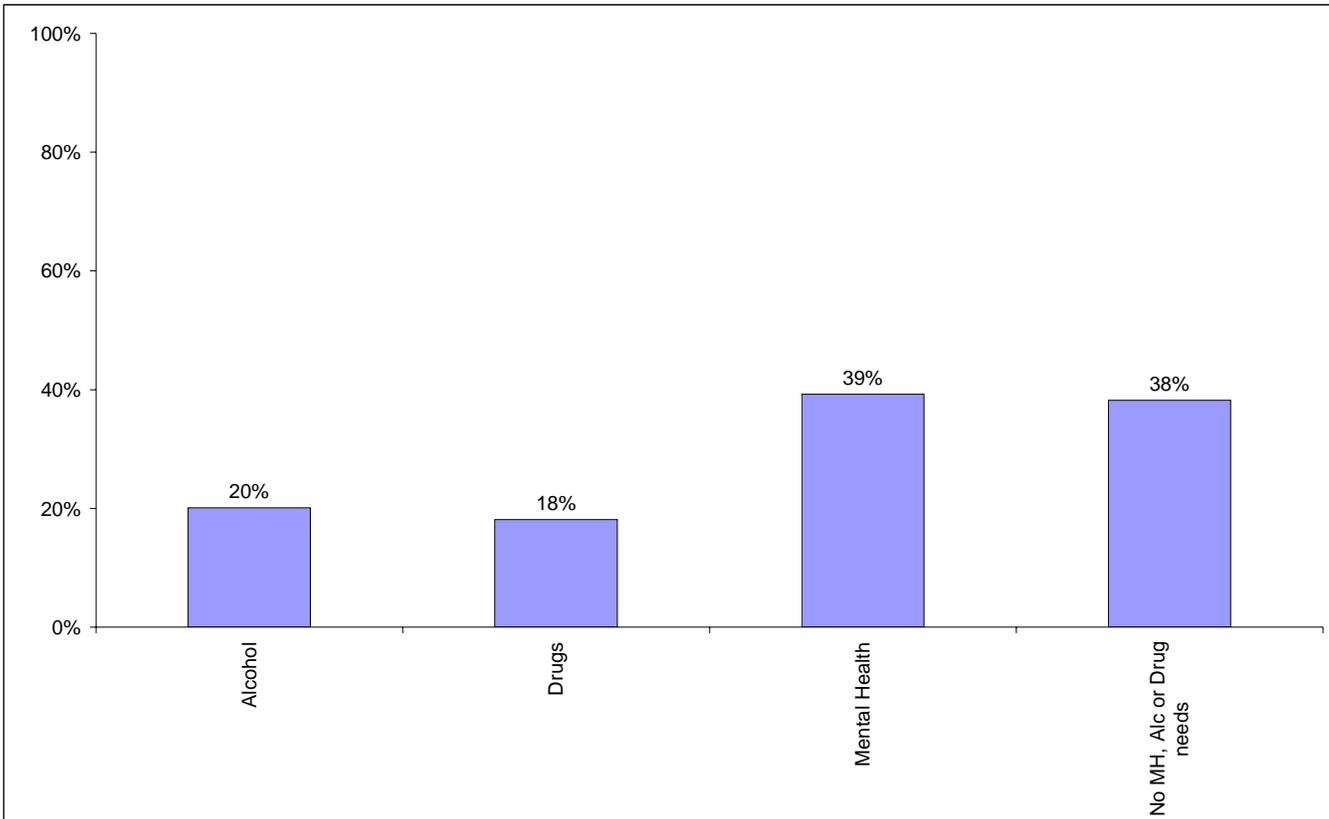
34% of people left accommodation to move to another hostel. This is similar to previous years.

13% left to move to permanent accommodation. This is consistent with previous periods.

## Clearing House - Permanent RSI Accommodation

### 19) Support needs for people housed in the period

People who had a tenancy start in RSI accommodation in this period by support needs.



Base: 204

Support Needs	No. of people	%
Alcohol only	20	10%
Drugs only	22	11%
Mental health only	56	27%
Alcohol and drugs	4	2%
Alcohol and mental health	13	6%
Drugs and mental health	7	3%
Alcohol, drugs and mental health	4	2%
No alcohol, drugs or mental health support needs	78	38%
<b>Total</b>	<b>204</b>	<b>100%</b>

204 people started a tenancy in RSI accommodation in 2007/08. This is a decrease of 52% from 428 in 2006/07.

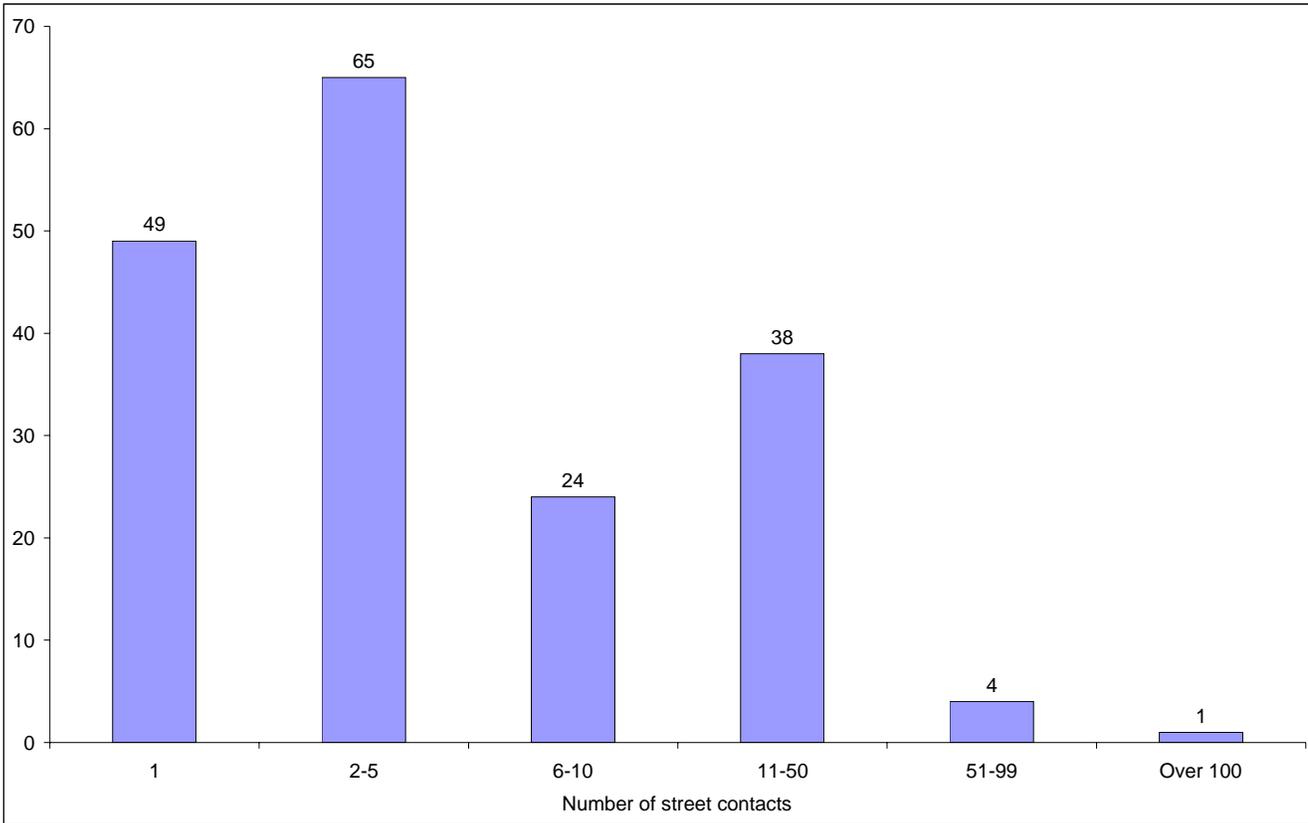
38% of people starting a tenancy have no alcohol, drugs or mental health support needs. This compares with 65% in 2004/05.

Whilst these 38% had no alcohol, drugs or mental health support needs at the point of their tenancy start, they may have had past support needs in these areas, or have current and/or past support needs in other areas.

The proportion of people starting a tenancy in RSI accommodation with support needs has risen from 2004/05 - alcohol from 12% to 20%, drugs from 7% to 18% and mental health from 23% to 39%.

**20) Number of street contacts on CHAIN prior to tenancy start**

Verified rough sleepers who had a tenancy start in RSI accommodation in this period by the number of street contacts on CHAIN.



Base: 181

181 verified rough sleepers with a CHAIN record started an RSI tenancy in 2007/08.

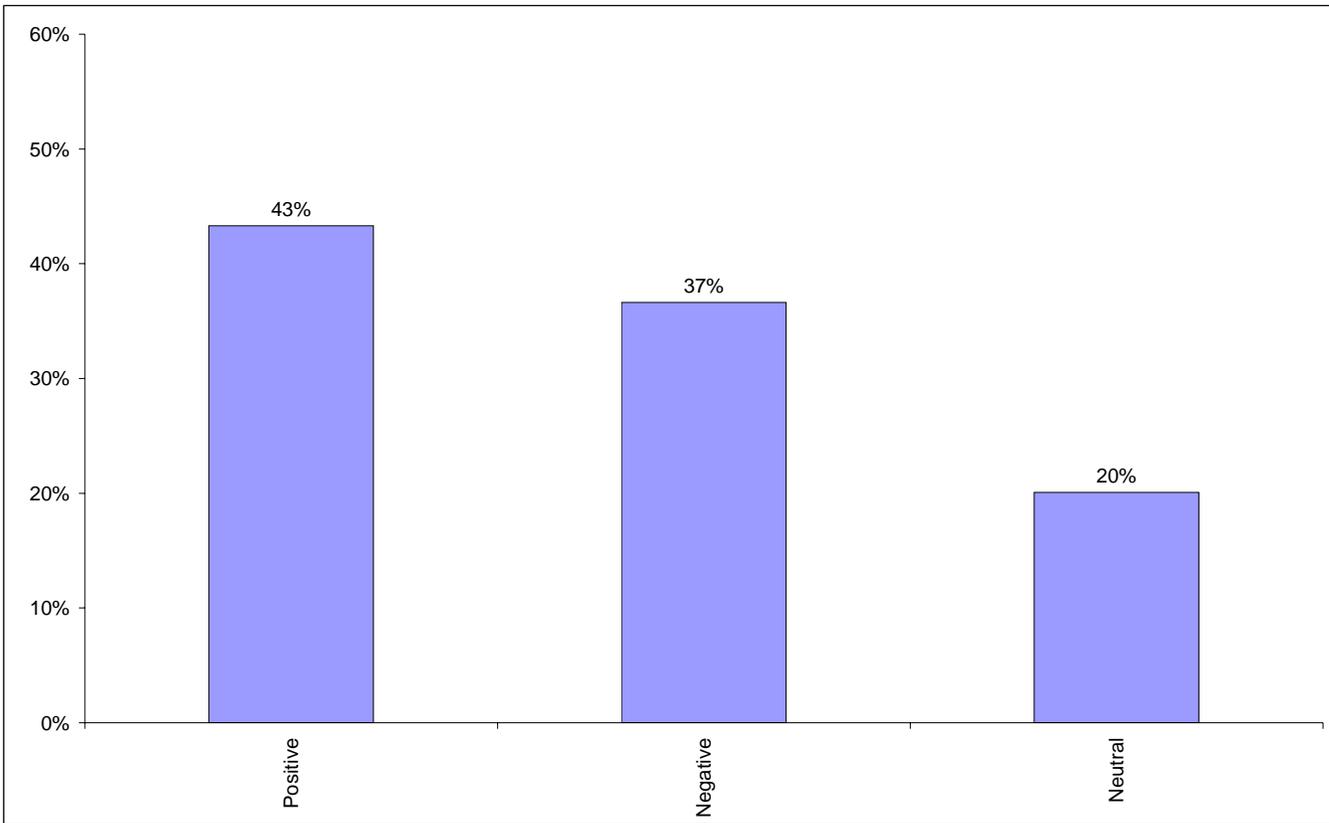
49 of these people had only one street contact recorded on CHAIN before their tenancy start.

5 people had over 50 street contacts recorded on CHAIN before their tenancy start.

A further 23 people without a CHAIN record started an RSI tenancy during this period (these people are excluded from the graph above).

## 21) Departures from permanent accommodation

Outcomes for people who departed from RSI permanent accommodation in the period.



Base: 284

Positive: Planned move, Transferred

Negative: Abandoned, Evicted

Neutral: Institution, Death, Other

Destination Accommodation	Abandoned	Evicted	Planned move to alternative	Transferred	Institution (e.g. detox, prison)	Death	Other	Total
Metropolitan Housing Trust			2					2
Paddington Churches HA		1		1				2
<b>Barnet Total</b>		<b>1</b>	<b>2</b>	<b>1</b>				<b>4</b>
Acton Housing Assoc.		2						2
Family Housing Assoc.				1				1

Destination Accommodation	Abandoned	Evicted	Planned move to alternative	Transferred	Institution (e.g. detox, prison)	Death	Other	Total
Paddington Churches HA		1	1	2		1		5
Peabody Trust			1					1
St Mungo's Association	1	2	2					5
<b>Brent Total</b>	<b>1</b>	<b>5</b>	<b>4</b>	<b>3</b>		<b>1</b>		<b>14</b>
Centrepoint		2						2
Community Housing Assoc.			2					2
Irish Centre Housing Ltd				1				1
Notting Hill Housing Trust		1						1
Peabody Trust		1				1		2
Thames Reach Bondway		1	1					2
<b>Camden Total</b>		<b>5</b>	<b>3</b>	<b>1</b>		<b>1</b>		<b>10</b>
Providence Row Housing Assoc.							1	1
<b>City of London Total</b>							<b>1</b>	<b>1</b>
Acton Housing Assoc.		1						1
<b>Ealing Total</b>		<b>1</b>						<b>1</b>
Christian Action (Enfield) HA			1		1			2
QSL Housing Trust (L&Q)		3						3
<b>Enfield Total</b>		<b>3</b>	<b>1</b>		<b>1</b>			<b>5</b>
Hyde Housing Assoc.		1	3			1		5
QSL Housing Trust (L&Q)	1	1						2
<b>Greenwich Total</b>	<b>1</b>	<b>2</b>	<b>3</b>			<b>1</b>		<b>7</b>
Broadway	1		2					3
Cara Irish Housing Assoc.		1						1
Centrepoint		1						1

Destination Accommodation	Abandoned	Evicted	Planned move to alternative	Transferred	Institution (e.g. detox, prison)	Death	Other	Total
Mosaic Homes	2	1	6	5		1	2	<b>17</b>
Kush Housing Assoc.	1						1	<b>2</b>
Newlon Housing Group	1		2	1		1	1	<b>6</b>
Novas Group	1		2	4		4		<b>11</b>
Peabody Trust			1					<b>1</b>
Providence Row Housing Assoc.			1					<b>1</b>
Shian Housing Assoc.			2	2				<b>4</b>
<b>Hackney Total</b>	<b>6</b>	<b>3</b>	<b>16</b>	<b>12</b>		<b>6</b>	<b>4</b>	<b>47</b>
Acton Housing Assoc.		2				1		<b>3</b>
Centrepoint			2					<b>2</b>
Ebony Sistren Housing Assoc.	2		5					<b>7</b>
Family Housing Assoc.		3						<b>3</b>
Look Ahead Housing Assoc.						1		<b>1</b>
Notting Hill Housing Trust		1						<b>1</b>
Paddington Churches HA		1	1					<b>2</b>
Peabody Trust	1	1						<b>2</b>
Threshold Housing and Support							1	<b>1</b>
<b>Hammersmith &amp; Fulham Total</b>	<b>3</b>	<b>8</b>	<b>8</b>			<b>2</b>	<b>1</b>	<b>22</b>
Family Housing Assoc.		1		1				<b>2</b>
QSL Housing Trust (L&Q)			1	2				<b>3</b>
Metropolitan Housing Trust		2			1			<b>3</b>
Peabody Trust		1						<b>1</b>
<b>Haringey Total</b>		<b>4</b>	<b>1</b>	<b>3</b>	<b>1</b>			<b>9</b>
Acton Housing Assoc.		1				1		<b>2</b>

Destination Accommodation	Abandoned	Evicted	Planned move to alternative	Transferred	Institution (e.g. detox, prison)	Death	Other	Total
<b>Hillingdon Total</b>		<b>1</b>				<b>1</b>		<b>2</b>
North British Housing Assoc.		2						<b>2</b>
<b>Hounslow Total</b>		<b>2</b>						<b>2</b>
Broadway	1	2				2		<b>5</b>
English Churches Housing Group					1			<b>1</b>
Peabody Trust	1	1		1			1	<b>4</b>
Single Homeless Project	1			1		2		<b>4</b>
<b>Islington Total</b>	<b>3</b>	<b>3</b>		<b>2</b>	<b>1</b>	<b>4</b>	<b>1</b>	<b>14</b>
Acton Housing Assoc.		1						<b>1</b>
English Churches Housing Group				1				<b>1</b>
Notting Hill Housing Trust	1			1			1	<b>3</b>
Peabody Trust			1					<b>1</b>
Westway Housing Assoc.			1	2				<b>3</b>
Womens Pioneer Housing			2					<b>2</b>
<b>Kensington &amp; Chelsea Total</b>	<b>1</b>	<b>1</b>	<b>4</b>	<b>4</b>			<b>1</b>	<b>11</b>
Ekaya Housing Assoc.			1	1				<b>2</b>
English Churches Housing Group		1		1				<b>2</b>
Family Housing Assoc.		1				1	1	<b>3</b>
Hyde Housing Assoc.			1	1		1		<b>3</b>
QSL Housing Trust (L&Q)		1			1	1	1	<b>4</b>
Metropolitan Housing Trust	1			1		1		<b>3</b>
Presentation Housing Assoc.		2						<b>2</b>
Threshold Housing and Support			2	1	1			<b>4</b>
Wandle Housing Assoc.			1					<b>1</b>
<b>Lambeth Total</b>	<b>1</b>	<b>5</b>	<b>5</b>	<b>5</b>	<b>2</b>	<b>4</b>	<b>2</b>	<b>24</b>

Destination Accommodation	Abandoned	Evicted	Planned move to alternative	Transferred	Institution (e.g. detox, prison)	Death	Other	Total
Family Housing Assoc.		1						1
Hexagon Housing Assoc.			1					1
Hyde Housing Assoc.		3						3
QSL Housing Trust (L&Q)							2	2
<b>Lewisham Total</b>		<b>4</b>	<b>1</b>				<b>2</b>	<b>7</b>
Riverhaven Housing Assoc.			1					1
<b>Merton Total</b>			<b>1</b>					<b>1</b>
Centrepont							1	1
East Homes						1		1
Family Housing Assoc.						1		1
Guinness Trust				2				2
QSL Housing Trust (L&Q)		1					2	3
Look Ahead Housing Assoc.	1	1	1					3
Toynbee Housing Assoc.		1		1	1			3
<b>Newham Total</b>	<b>1</b>	<b>3</b>	<b>1</b>	<b>3</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>14</b>
Central & Cecil Housing Trust			1					1
Centrepont			2					2
Equinox Housing Assoc.	1			1				2
Family Housing Assoc.			1					1
Hexagon Housing Assoc.	1							1
Horizon Housing Group	1							1
Hyde Housing Assoc.	1	1				1		3
QSL Housing Trust (L&Q)		2	1	1				4
Peabody Trust	2	4	2	3		3	2	16

Destination Accommodation	Abandoned	Evicted	Planned move to alternative	Transferred	Institution (e.g. detox, prison)	Death	Other	Total
Southern Housing Group							1	1
Thames Reach Bondway	1							1
Threshold Housing and Support				1		1		2
<b>Southwark Total</b>	<b>7</b>	<b>7</b>	<b>7</b>	<b>6</b>		<b>5</b>	<b>3</b>	<b>35</b>
Circle Anglia	1		1					2
English Churches Housing Group				1				1
Look Ahead Housing Assoc.		5	4	2		1	2	14
Peabody Trust		2						2
Providence Row Housing Assoc.		1				1		2
Southern Housing Group		1						1
<b>Tower Hamlets Total</b>	<b>1</b>	<b>9</b>	<b>5</b>	<b>3</b>		<b>2</b>	<b>2</b>	<b>22</b>
Circle Anglia		1						1
English Churches Housing Group	2	2		1				5
Family Housing Assoc.	3	1	1	3				8
QSL Housing Trust (L&Q)				2				2
<b>Waltham Forest Total</b>	<b>5</b>	<b>4</b>	<b>1</b>	<b>6</b>				<b>16</b>
Pathway Housing Assoc.				1				1
Peabody Trust	1		1					2
Threshold Housing and Support		1						1
Wandle Housing Assoc.			1	1				2
<b>Wandsworth Total</b>	<b>1</b>	<b>1</b>	<b>2</b>	<b>2</b>				<b>6</b>
Acton Housing Assoc.			1	1				2
Octavia Hill Housing Trust			2					2
Peabody Trust		1	2	1	1			5

Destination Accommodation	Abandoned	Evicted	Planned move to alternative accommodation	Transferred	Institution (e.g. detox, prison)	Death	Other	Total
St Mungo's Association							1	1
Westminster Total		1	5	2	1		1	10
<b>GRAND TOTAL</b>	<b>31</b>	<b>73</b>	<b>70</b>	<b>53</b>	<b>7</b>	<b>29</b>	<b>21</b>	<b>284</b>

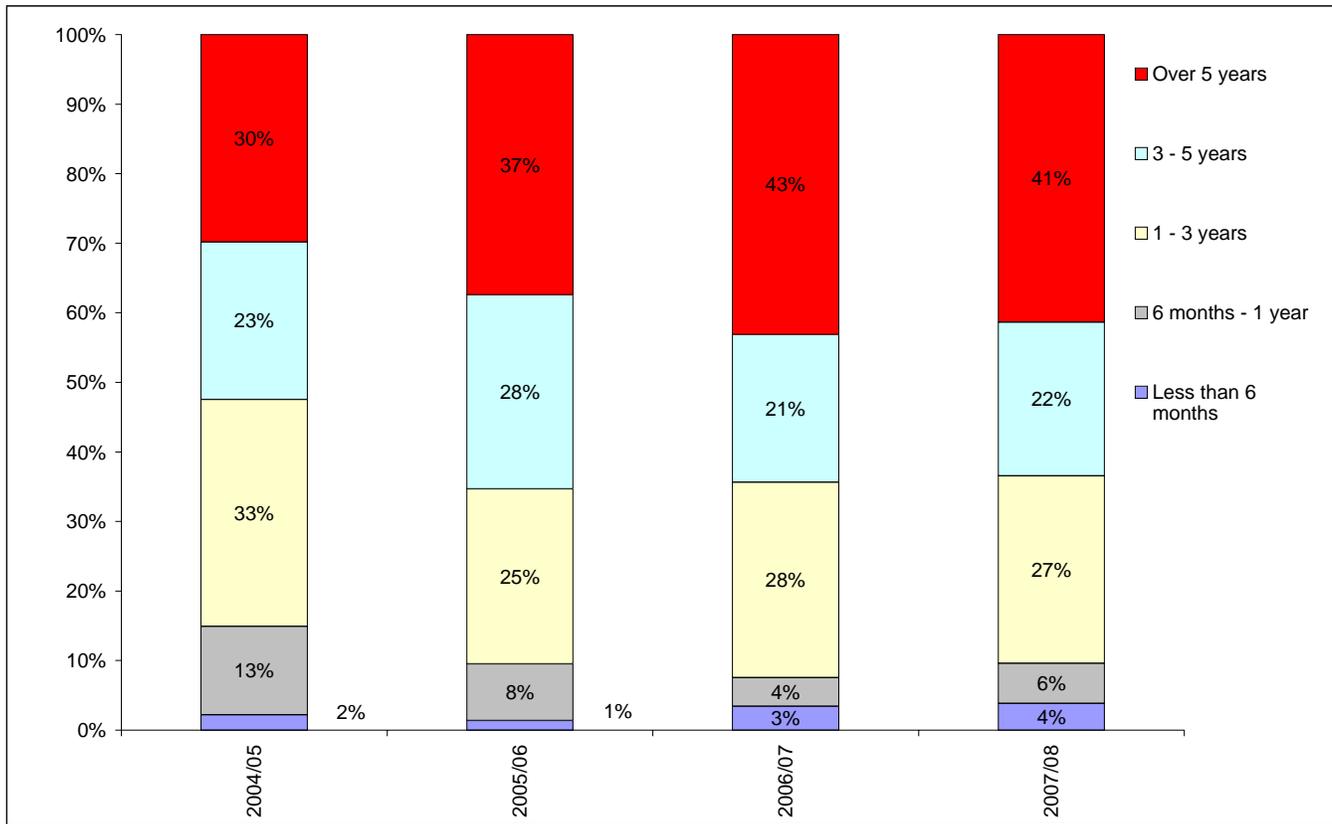
Reason for leaving	No. of people	%
Abandoned	31	11%
Evicted	73	26%
Planned move to alternative accommodation	70	25%
Transferred	53	19%
Institution (e.g. detox, prison)	7	2%
Death	29	10%
Other	21	7%
<b>Total</b>	<b>284</b>	<b>100%</b>

284 people ended an RSI accommodation tenancy in 2007/08. This is a decrease from 405 in 2006/07 and 411 in 2005/06.

The proportion of people leaving RSI accommodation due to positive, negative or neutral outcomes is consistent with previous years.

## 22) Abandonments and evictions by length of stay

Length of stay of people who departed from RSI permanent accommodation in the period due to abandoning or being evicted from the property.



Base: 104

104 people ended an RSI tenancy in 2007/08 due to abandoning or being evicted from their property.

The majority of these people (63%) had been in their tenancy for three years or more. This is a similar proportion to previous years.