

# STREET TO HOME ANNUAL REPORT 2007/08

APRIL 2007 - MARCH 2008



## KEY FINDINGS

1

The number of people seen rough sleeping rose to 3017 an increase of 20

4

The number of people arriving at temporary accommodation (1370), an 11% decrease

2

The number of people contacted (4205), a 4% increase  
(People contacted by Outreach and Building Based Services teams at day centres, hostels or on the streets)

5

The number of people leaving temporary accommodation (2030), a 16% decrease

3

The proportion of people contacted from A8 & A2 countries, has risen slightly from 9% in 2006/07 to 11% in 2007/08

6

The number of new people being contacted dropped slightly to 1672 compared to 1695 in 2006/7

# ANNUAL SUMMARY

## Verified rough sleepers

### More people are sleeping rough

3017 people were seen rough sleeping in London in 2007/08. This is an increase of 7% (210) in two years from 2005/06.

### More people are being contacted on the street

4077 verified rough sleepers were contacted by outreach or BBS (Building Based Services) in London in 2007/08. This is an increase of 10% (402) in two years from 2005/06.

### Fewer new people were contacted

1672 of the people contacted in 2007/08 were new (41%). This is slightly lower than in 2006/07 when 1695 new people were contacted (43%).

### The proportion of people are being assisted to move off the streets remains consistent

The proportion of people contacted each year that have never been booked into accommodation or been reconnected by outreach or BBS teams (43% in 2007/08; 47% in 2006/07; 39% in 2005/06).

## Temporary accommodation

### Fewer verified rough sleepers are accessing temporary accommodation

The proportion of people arriving at temporary accommodation that reports to CHAIN has decreased by 16% (216) in the past two years.

### Planned moves from temporary accommodation are consistent

The proportion of positive departures (planned moves) from temporary accommodation that reports to CHAIN has remained consistent and accounted for 48% of all departures in 2007/08.

## Clearing House Permanent RSI accommodation

### Less people started a RSI tenancy

204 people started an RSI tenancy in 2007/08, a 52% decrease from 2006/07 (428).

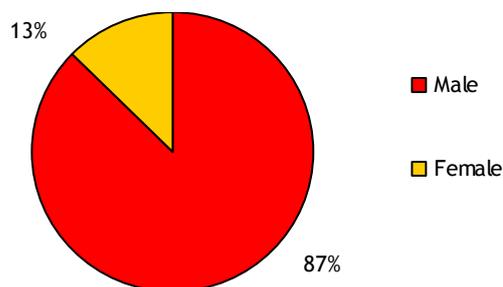
### Less people ended their tenancy due to eviction or abandonment

128 (43%) people were evicted/abandoned in 2007/08, compared with 178 (44%) in 2006/07.

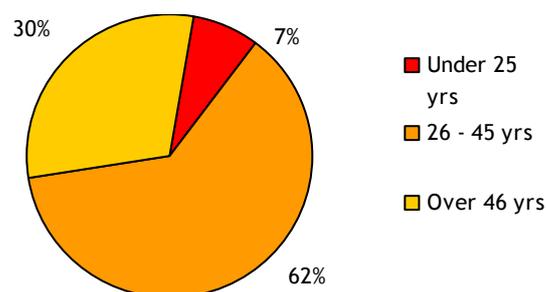
## DEMOGRAPHICS

This section looks at the 4205 people contacted in 2007/8 (including 3017 who were seen rough sleeping in the year)

The proportion of males and females contacted in 2007/08 is consistent with the previous three years.

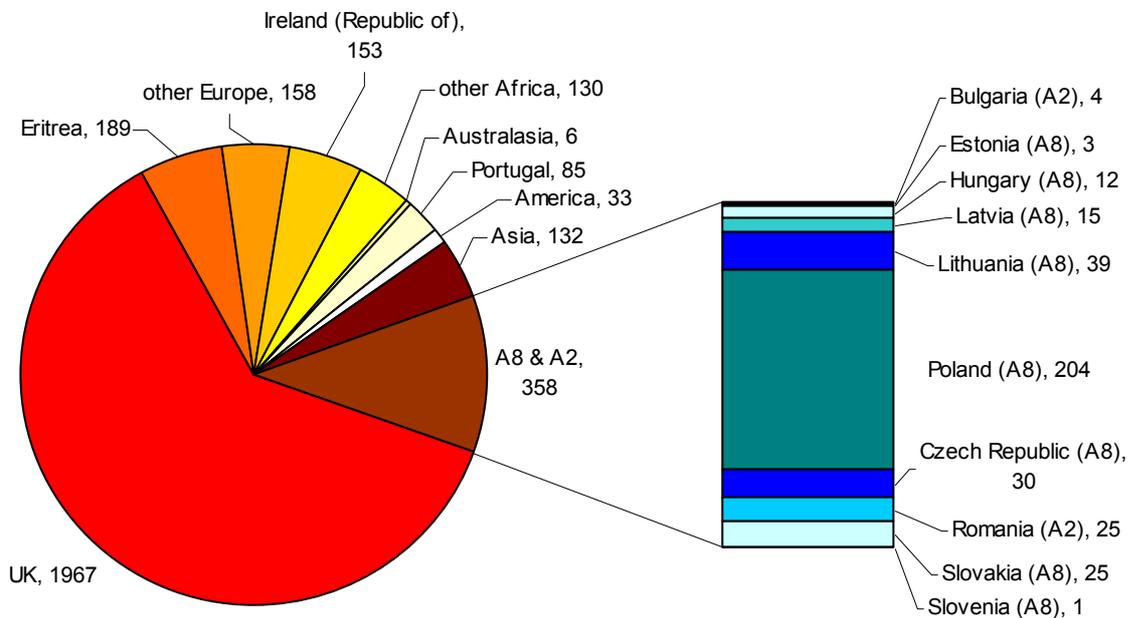


62% of people contacted in all London boroughs in 2007/08 were aged 26-45. This is consistent with the previous three years.



The majority of people contacted in all London boroughs in 2007/08 are white (74%) most of whom are white British.

Ethnicity	2004/05	2005/06	2006/07	2007/08
Asian or Asian British	2%	3%	3%	4%
Black or Black British	11%	11%	12%	14%
Mixed	3%	3%	3%	2%
White - British	60%	57%	53%	50%
White - Irish	9%	9%	8%	8%
White - Other	11%	13%	15%	16%
Other	2%	3%	3%	3%
Refused/Missing	1%	1%	2%	3%



Excluding people whose nationality is unknown, the three most prevalent nationalities of people contacted by outreach, BBS teams or arriving at accommodation are:

Nationality	2004/05	2005/06	2006/07	2007/08
UK	82%	70%	66%	61%
A8 and A2	1%	6%	9%	11%
Eritrea	<1%	2%	3%	6%

The recording of nationality has improved dramatically on CHAIN - from 2636 (76%) unknown in 2004/05 to 994 (24%) this year.

## SUPPORT NEEDS & INSTITUTIONAL HISTORY

The proportions of people contacted on the streets with a known drug, alcohol or mental health support need, have remained consistent over the last four years. A quarter of all clients' support needs were unknown in 2007/08.

The proportions of people who in the past have been in the armed forces (7%), care (12%) or prison (40%) have remained consistent over the last four years.

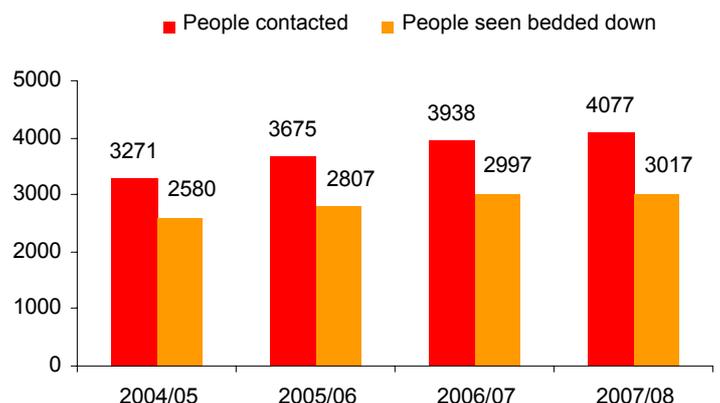
## OUTREACH AND BBS WORK

**More verified rough sleepers have been contacted.**

4077 verified rough sleepers were contacted by services in London in 2007/08. This is an increase on the last two years (2006/07: 3938, 2005/06: 3675)

**More people have been seen rough sleeping.**

Of the 4077 contacted, 3017 had a bedded down street contact in the year and so were known to have slept rough in London in 2007/08. The number sleeping rough this year is higher than the last two years (2006/07: 2997, 2005/06: 2807).



This section looks at the verified rough sleepers contacted in 2007/08

## Number of people seen rough sleeping by outreach or BBS teams

### Increases

Camden: 253 (+ 41)

Lambeth: 298 (+57)

### Decreases

City: 238 (-18)

Ealing: 88 (-16)

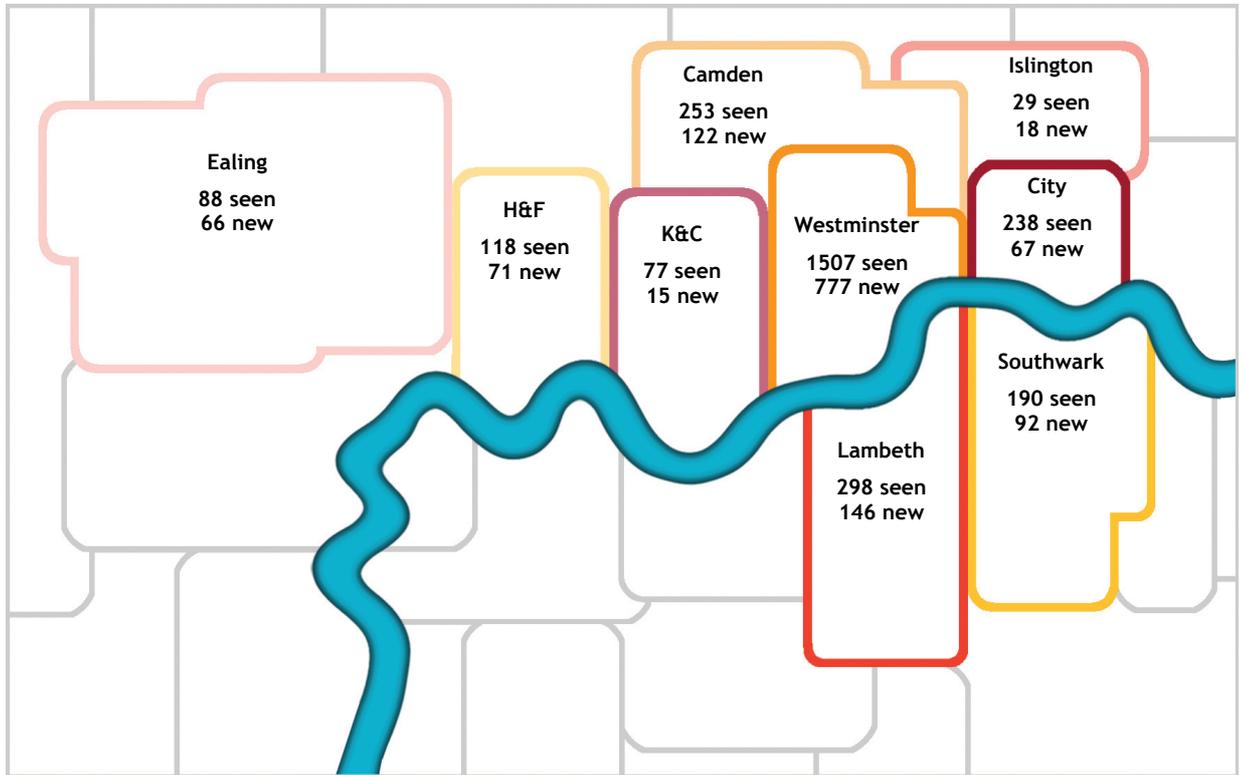
Hammersmith & Fulham: 118 (-7)

Islington: 29 (-36)

Kensington & Chelsea: 77 (-21)

Southwark: 190 (-5)

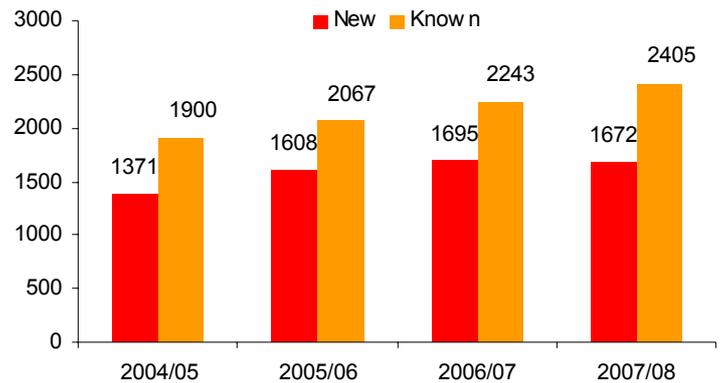
Westminster: 1507 (-70)



## New people contacted

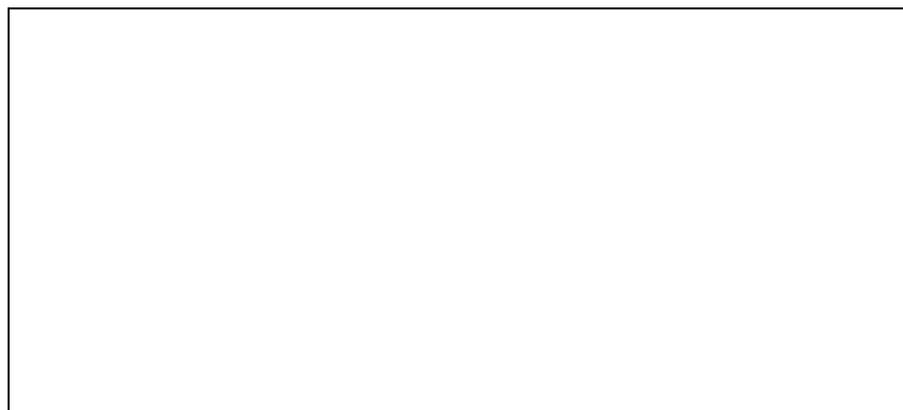
**The number of new people contacted has decreased slightly.**

1672 people contacted across all boroughs in 2007/08 were new compared to 1695 in 2006/07. This means they had not previously been contacted by any outreach or BBS team that reports to CHAIN and were verified as a rough sleeper this year.

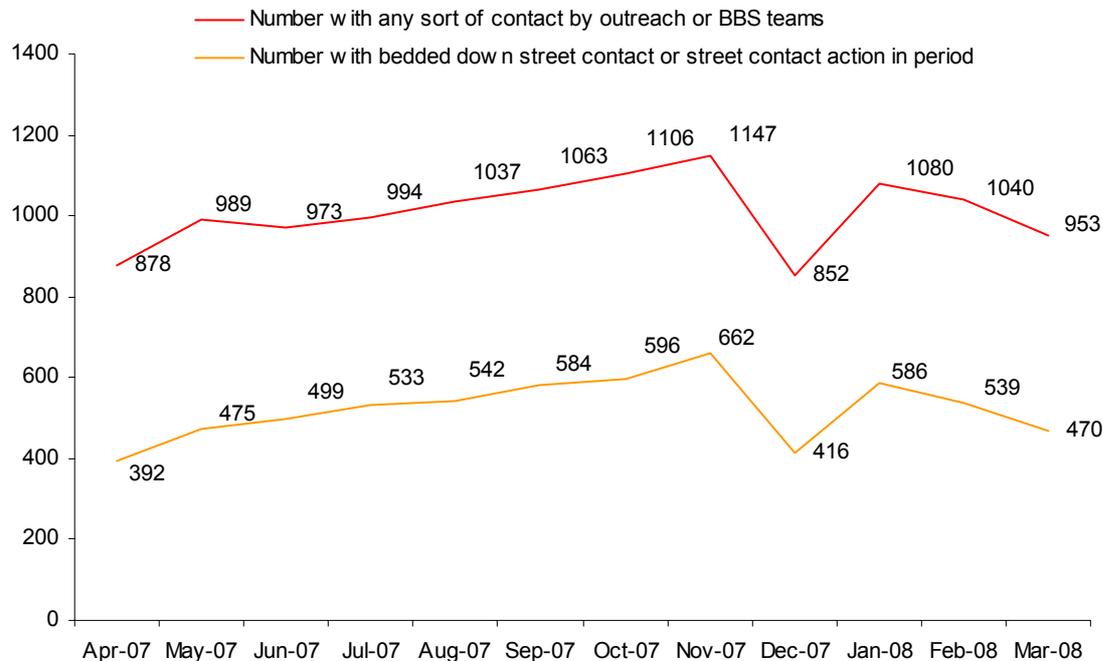


Of the 1672 new people verified in 2007/08, 353 only had one bedded down street contact and no subsequent actions in this year.

Of the new people verified in 2007/08 273 (16%) were A8/A2 nationals, compared to 215 (13%) in 2006/07. Generally, the A8/A2 nationals contacted are not eligible for benefits, which means that they are unable to access accommodation for single homeless people.



## People contacted by month



There were 4077 people contacted by outreach or BBS teams in 2007/08; the average number of people contacted in a month was 1009.

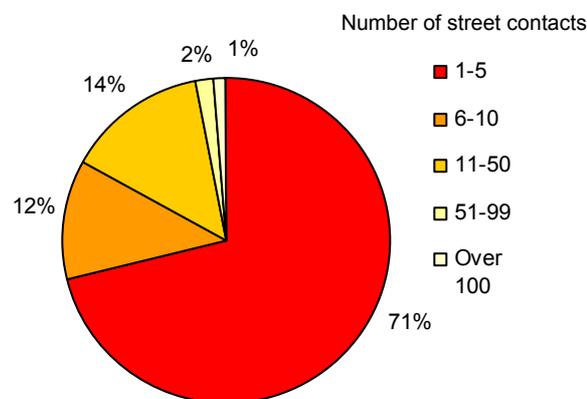
The graph shows that a similar pattern is followed by the subset of people rough sleeping in the year. The total number of people seen sleeping rough was 3017 and the average number contacted in a month was 524.

## Moves off the street

### More people are being assisted to move off the street.

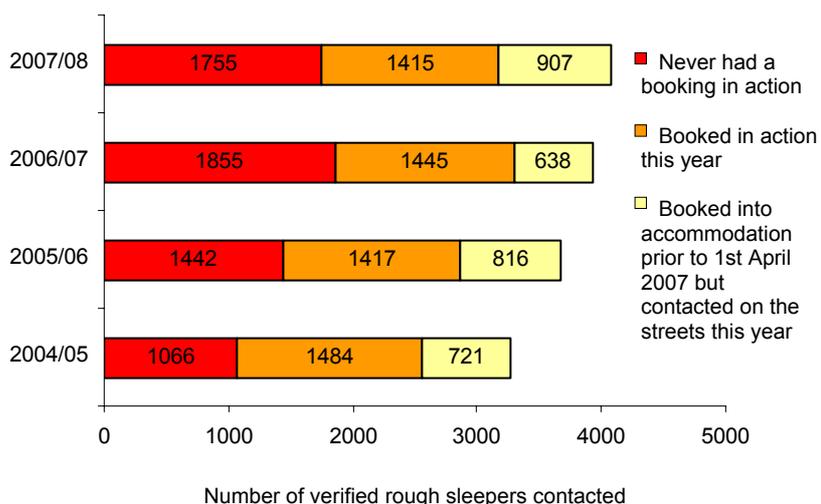
Of the 4077 people contacted by outreach or BBS teams in 2007/08, 1755 people had never had a booking in action recorded on CHAIN. This compares to 1855 in 2006/07.

The majority of these (71%) had fewer than 5 contacts recorded. However, there were 57 people (3%) who have been contacted over 50 times and yet have never had a booking in or diversion action recorded.

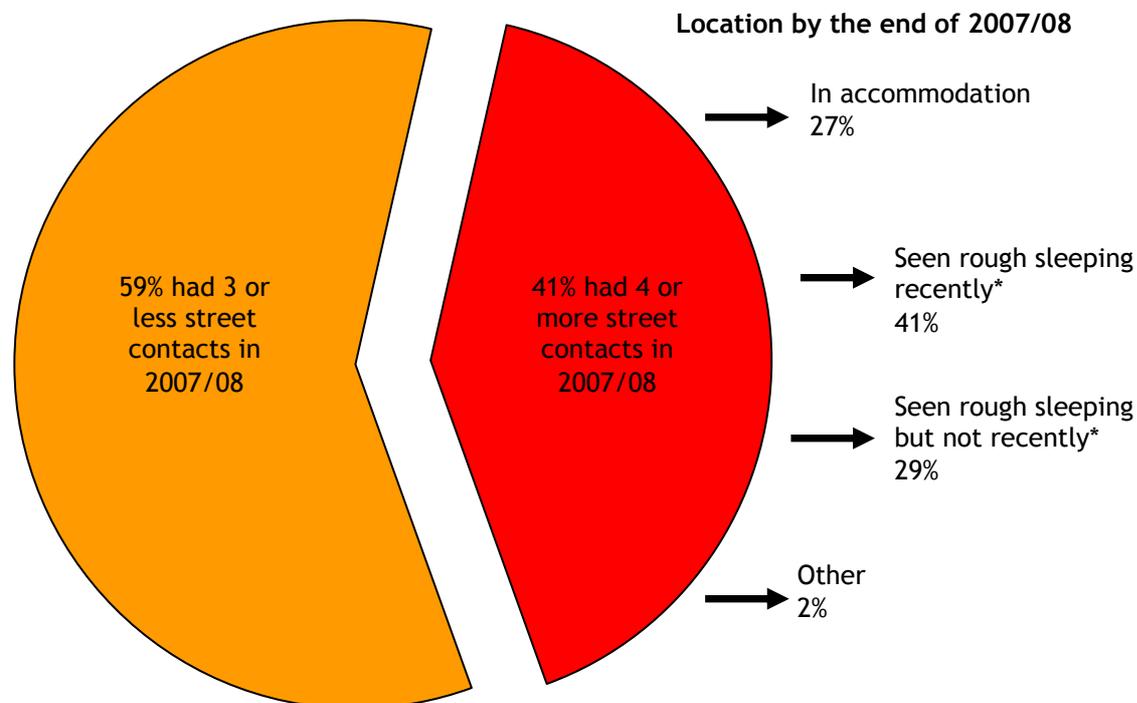


The proportion of people with a street contact in 2007/08 who have never had a booking in action, has remained consistent this year (43%), having consistently increased in previous years. (2006/07: 47%, 2005/06: 39%, 2004/05: 30%).

The proportion of people who had a booking in action in previous years but who had a street contact in 2007/08 has increased to 22% (907) this year, compared to 16% (638) in 2006/07.



## Last known location of rough sleepers



41% (1233) of the people seen rough sleeping in 2007/08, were contacted 4 or more times. The majority, (59%), of those who been seen rough sleeping in the year had 3 or less contacts.

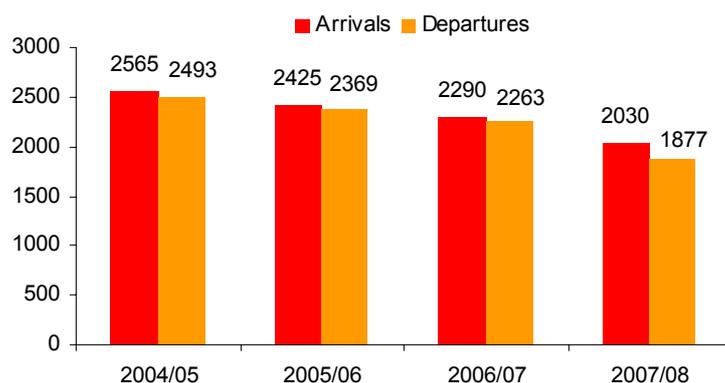
25% of people who had 3 or less street contacts in 2007/08 were in accommodation by the end of the period. Since this group is considered more transitory (with many clients having had 1 or 2 street contacts) it is difficult for CHAIN to make assertions about whether or not clients are continuing to sleep rough based on their last known location.

Other includes: Prison, Hospital/Clinic and Returned to family home/area.

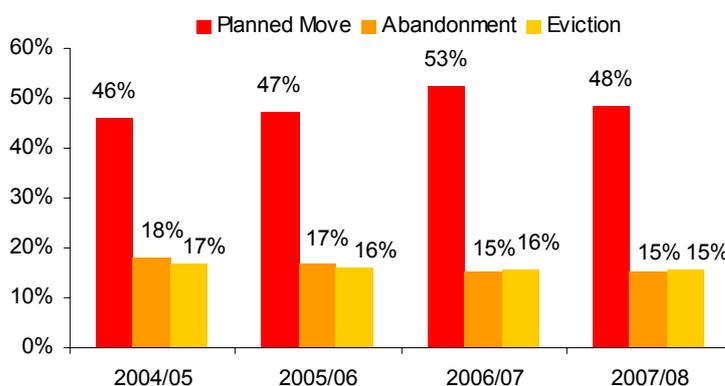
\*Recently means in the last quarter of the year (January to March 2008)

## TEMPORARY ACCOMMODATION

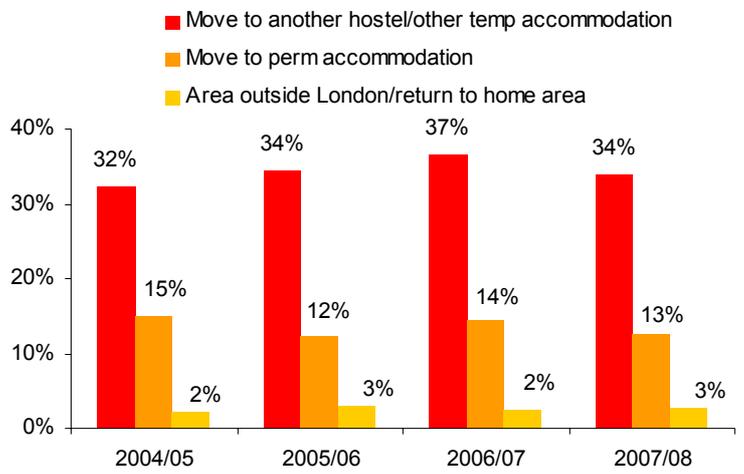
**Fewer people are accessing temporary accommodation.** The number of arrivals at temporary accommodation has fallen consistently from 2004/05, by 21% overall. The number of departures has decreased by 25% over the same period.



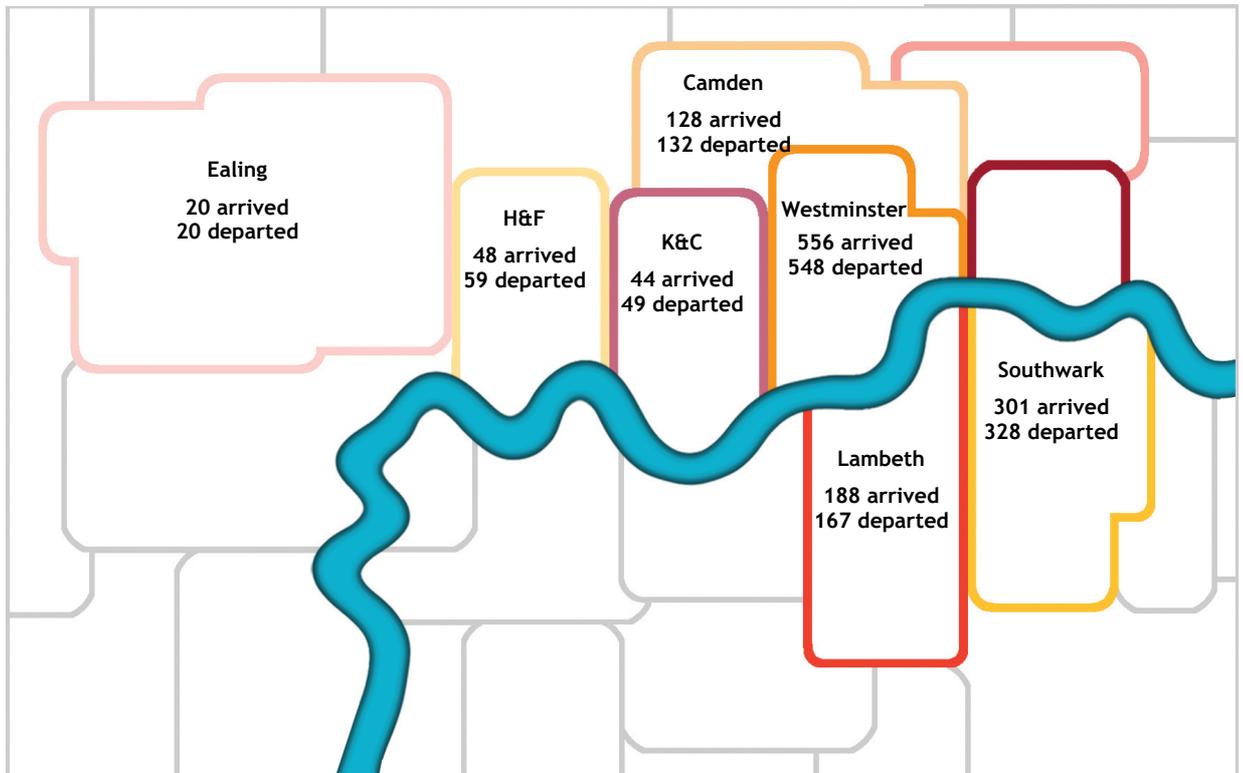
The proportion of planned moves for people leaving temporary accommodation has remained consistent over the past four years.



34% of people left accommodation to move to other temporary accommodation. This is consistent with previous years - 2006/07: 37%, 2005/06: 34% and 2004/05: 32%.



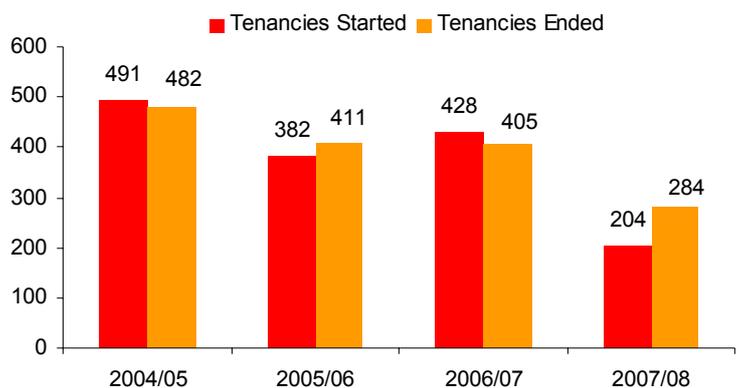
### People arriving and departing by borough



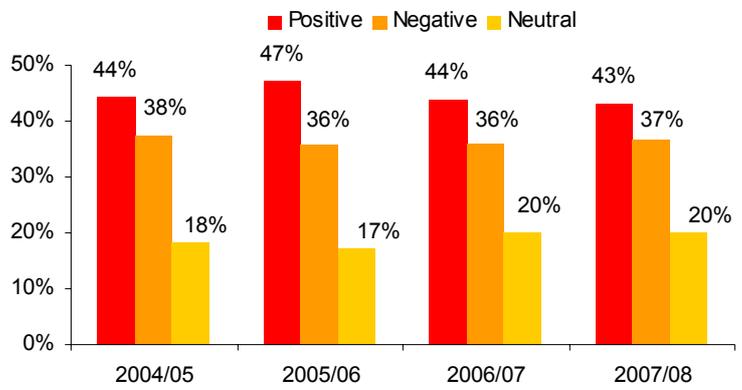
City and Islington do not have any temporary accommodation that reports to CHAIN.

### CLEARING HOUSE PERMANENT RSI ACCOMMODATION

**Less people ended RSI tenancies this year.** There was a 30% decrease in the number of tenancies ended this year. New tenancies also fell this year; by 52%.

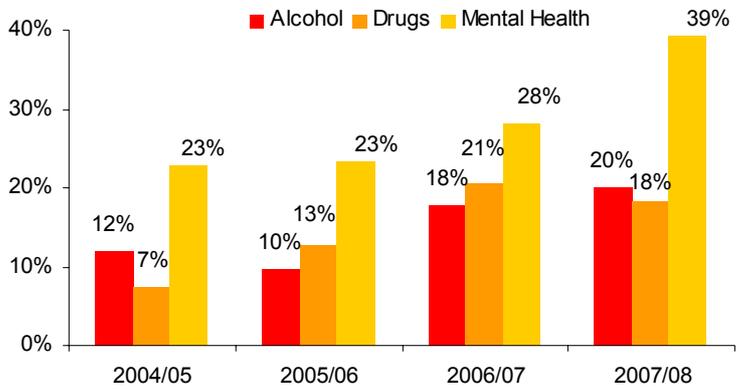


The proportion of positive departures from permanent RSI accommodation has remained consistent over previous years.



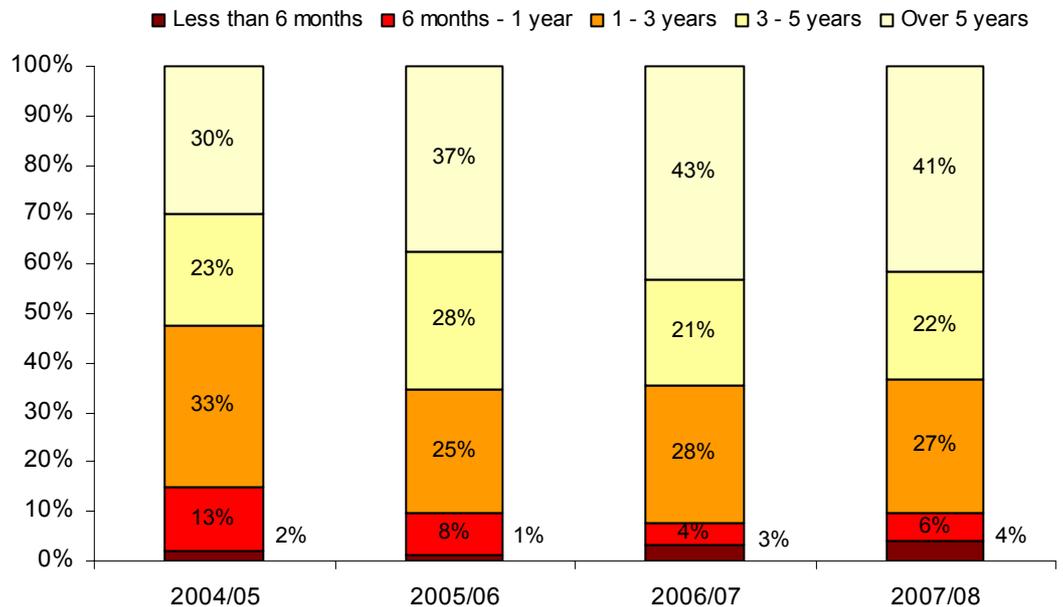
## Support needs

The proportion of people with a drug or an alcohol support need has remained consistent this year. The proportion of people with a mental health support need has risen by 11%.



Those people with no alcohol, drug or mental health support needs at the point of their tenancy start, may have had past support needs in these areas, or have current and/or past support needs in other areas.

## Abandonments and evictions by length of stay



104 RSI tenancies ended in 2007/08 due to abandonment or eviction, a decrease of 42 from last year. The majority (63%) of these occurred when people had been in their tenancy for over 3 years.

We would welcome your feedback on the new format for the bulletin.  
Please contact: [informationteam@broadwaylondon.org](mailto:informationteam@broadwaylondon.org)

This report is produced using data from CHAIN and the Clearing House.  
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