

# **CHAIN ANNUAL REPORT**

**OUTER BOROUGHES**

**APRIL 2022 - MARCH 2023**

**SUPPORTED BY  
MAYOR OF LONDON**



**CHAIN**

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## 1. INTRODUCTION

This report presents information about people seen rough sleeping by outreach teams in the outer boroughs between April 2022 and March 2023. Information in the report is derived from the Combined Homelessness and Information Network (CHAIN), a multi-agency database recording information about rough sleepers and the wider street population in London. CHAIN represents the UK's most detailed and comprehensive source of information about rough sleeping, and is commissioned and funded by the Greater London Authority (GLA). The system is managed by Homeless Link.

Most sections of this report include figures representing an amalgamated total for everyone seen rough sleeping in the outer boroughs taken as a whole, followed by a breakdown providing figures for each of the boroughs individually. Some people will have been seen rough sleeping in more than one of the outer boroughs during the year, so the combined total for the separate boroughs works out to a higher number than the overall amalgamated total for the outer boroughs.

The final section of the report presents information about people arriving at or departing from temporary accommodation for rough sleepers in the outer boroughs. People included in this section will have been seen rough sleeping at some point in their history, but not necessarily during 2022/23.

For the purposes of recording on CHAIN, Heathrow is counted as a 'borough', so that the particular issue of rough sleeping at the airport can be distinguished from rough sleeping in the wider borough of Hillingdon. Some rough sleepers were seen by outreach workers on buses or the London Underground network during 2022/23, and their contacts cannot be ascribed to a particular borough. These people have been included in the overall figures for the outer boroughs in this report, and are also counted separately under 'bus route' or 'tube line' in the individual borough breakdowns.

Editions of this report prior to 2017/18 included the borough of Haringey, and editions prior to 2016/17 included Newham. In both cases, these boroughs are now omitted from the outer borough figures as they are covered by their own separate reports, due to their increased numbers of rough sleepers and concomitant implementation of borough-specific outreach services. These changes should be taken into account when comparing the amalgamated outer boroughs total for 2022/23 against that for earlier years.

## Percentage figures in this report

Please note that, in some cases, percentage figures given in this report are rounded up or down to the nearest whole number. This may mean that individual figures in tables and charts do not add up to a combined total of 100%, or that there could be small discrepancies between percentage figures in tables and corresponding charts or commentary.

## Glossary of acronyms and terms used in this report

**ASB:** Anti-Social Behaviour

Defined in the Crime and Disorder Act (1998) as acting 'in a manner that caused or was likely to cause harassment, alarm or distress to one or more persons not of the same household as the perpetrator.'

**CEE:** Central and Eastern European

Used to denote the ten A8 and A2 European Union accession countries (Bulgaria, Czech Republic, Estonia, Hungary, Latvia, Lithuania, Poland, Romania, Slovakia and Slovenia).

**CHAIN:** Combined Homelessness and Information Network

A multi-agency database recording information about rough sleepers and the wider street population in London, commissioned and funded by the GLA and managed by Homeless Link.

**DELTA**

Online system developed by the Department for Levelling Up, Housing and Communities to streamline its processes and systems for collecting statistical data and grant administration.

**DLUHC:** Department for Levelling Up, Housing and Communities

Government department responsible for housing, communities, local government in England, and the levelling up policy.

**EEA:** European Economic Area

The 27 countries of the European Union (EU), plus a further three countries that are part of the EU's single market (Iceland, Liechtenstein and Norway). Common usage generally also includes Switzerland, whose citizens have the same rights to live and work in the UK as other EEA nationals.

**GLA:** Greater London Authority

The top-tier administrative body for Greater London, consisting of a directly elected executive Mayor of London, and an elected 25-member London Assembly.

**NASS:** National Asylum Support Service

Section of the UK Visas and Immigration division of the Home Office, responsible for supporting and accommodating people seeking asylum while their cases are being dealt with.

**NSNO: No Second Night Out**

A GLA commissioned 24/7 pan-London assessment and reconnection service for people rough sleeping. It accepts referrals from outreach teams and aims to identify and rapidly deliver a sustainable route off the street for those it supports. Since August 2022, the service has worked with both those who are new to rough sleeping, and existing rough sleepers who do not already have a route away from the streets identified by an outreach team. The term is also used in other contexts to refer to a wider strategy to end rough sleeping, both in London and nationwide.

**RSI: Rough Sleeping Initiative**

Cross-government plan of action, announced in March 2018, to significantly reduce the number of people sleeping rough in England and Wales. The RSI acronym has also previously been used to refer to the 1990s Rough Sleepers Initiative, which was successful in reducing rough sleeping at that time.

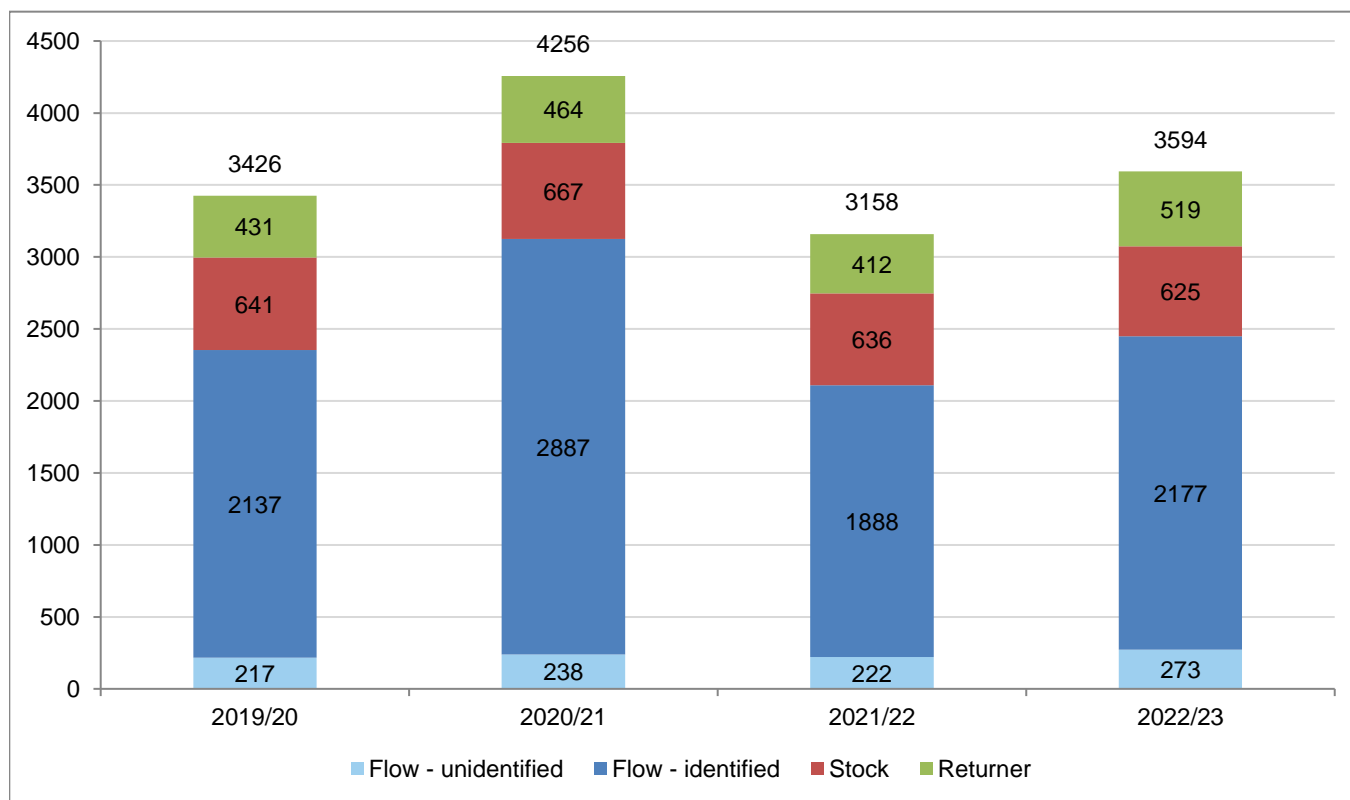
**SWEP: Severe Weather Emergency Protocol**

Emergency accommodation provided by local authorities or the GLA for people sleeping rough during periods of increased risk due to extreme weather conditions (e.g. freezing temperatures or heatwaves).

## 2. ROUGH SLEEPER POPULATION ANALYSIS

### 2.1 Number of people seen rough sleeping: Flow, stock, returner model

Chart 1: People seen rough sleeping, by flow, stock, returner breakdown, 2019/20 - 2022/23



2019/20 base: 3426  
 2020/21 base: 4256  
 2021/22 base: 3158  
 2022/23 base: 3594

The flow, stock and returner model categorises people seen rough sleeping in the year according to whether they have also been seen rough sleeping in previous periods:

Category	Description
Flow	People who had never been seen rough sleeping prior to 2022/23 (i.e. new rough sleepers). Those within this category are further subdivided as follows: Unidentified - those new rough sleepers recorded without a name, and with only one contact. Identified - those new rough sleepers recorded with a name, and/or with more than one contact.
Stock	People who were also seen rough sleeping in 2021/22 (i.e. those seen across a minimum of two consecutive years).
Returner	People who were first seen rough sleeping prior to 2021/22, but were not seen during 2021/22 (i.e. those who have had a gap in their rough sleeping histories).

3,594 people were seen rough sleeping in the outer boroughs in 2022/23. This represents a 14% increase when compared to 2021/22.

68% of people seen rough sleeping in the outer boroughs during the year were new rough sleepers (flow), while 17% fell into the stock category, and 14% were returners.

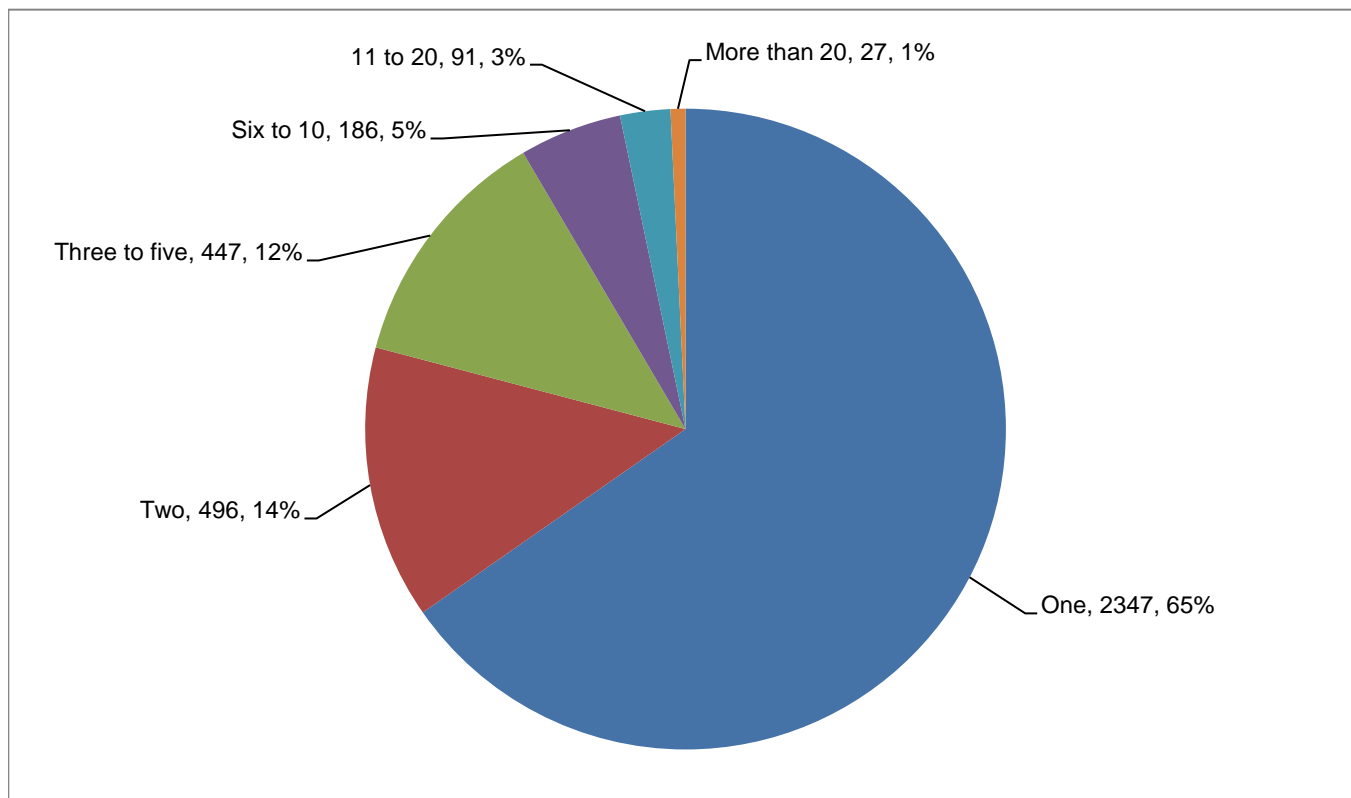
**Table 1: People seen rough sleeping in 2022/23, by borough, and flow, stock, returner breakdown**

Borough	Flow	Stock	Returner	Total
Barking & Dagenham	94	33	12	139
Barnet	115	32	19	166
Bexley	62	18	12	92
Bromley	72	8	12	92
Croydon	273	57	43	373
Enfield	157	38	24	219
Greenwich	122	45	29	196
Hackney	155	56	35	246
Harrow	68	10	18	96
Havering	58	9	12	79
Heathrow	177	19	37	233
Hillingdon	112	28	27	167
Hounslow	128	40	28	196
Kingston upon Thames	59	43	18	120
Lewisham	211	41	44	296
Merton	47	9	7	63
Redbridge	164	51	33	248
Richmond	47	17	22	86
Sutton	24	1	5	30
Waltham Forest	130	30	26	186
Wandsworth	85	49	39	173
Bus route	102	16	24	142
Tube line	24	6	6	36
<b>Unique total</b>	<b>2450</b>	<b>625</b>	<b>519</b>	<b>3594</b>



## 2.2 Number of times seen rough sleeping

Chart 2: People seen rough sleeping in 2022/23, by number of times seen rough sleeping



Base: 3594

2,347 (65%) people were seen rough sleeping only once in 2022/23, this compares to 1,998 (63%) seen rough sleeping only once in 2021/22.

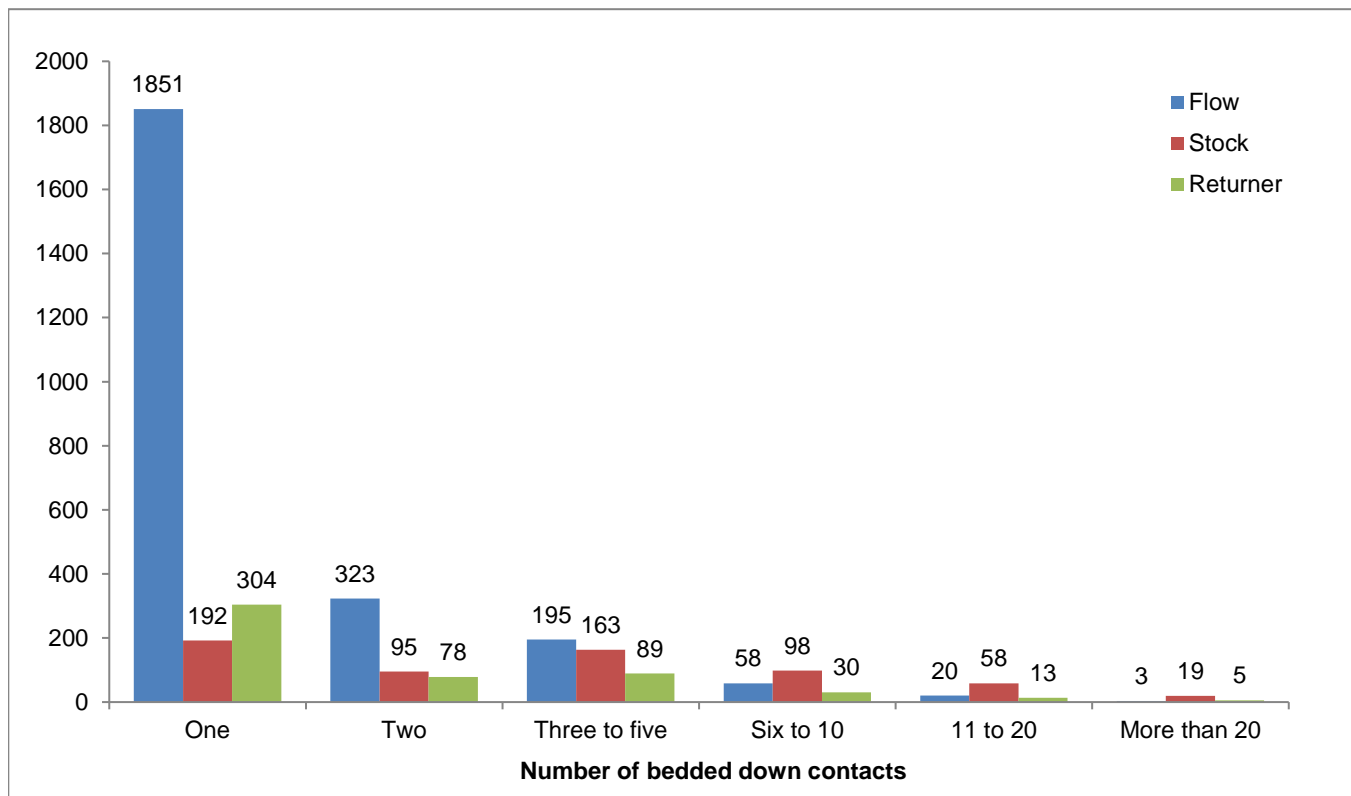
76% of people seen rough sleeping in the outer boroughs during 2022/23 who were new to the streets were not seen rough sleeping for a second time during the year.

**Table 2: People seen rough sleeping in 2022/23, by borough, and number of times seen rough sleeping**

Borough	Number of bedded down contacts						Total
	1	2	3-5	6-10	11-20	21+	
Barking & Dagenham	97	17	16	7	2	0	139
Barnet	108	19	23	10	3	3	166
Bexley	64	12	7	3	4	2	92
Bromley	71	11	7	3	0	0	92
Croydon	257	47	39	16	12	2	373
Enfield	147	33	28	7	4	0	219
Greenwich	99	29	34	16	14	4	196
Hackney	119	44	55	18	6	4	246
Harrow	76	10	6	4	0	0	96
Havering	54	11	11	3	0	0	79
Heathrow	138	48	34	9	3	1	233
Hillingdon	105	30	13	13	6	0	167
Hounslow	112	29	35	9	10	1	196
Kingston upon Thames	40	14	28	16	13	9	120
Lewisham	216	38	27	9	4	2	296
Merton	49	4	6	4	0	0	63
Redbridge	174	34	21	17	2	0	248
Richmond	43	13	19	7	4	0	86
Sutton	21	4	4	1	0	0	30
Waltham Forest	133	24	21	6	2	0	186
Wandsworth	98	28	21	19	3	4	173
Bus route	111	10	13	7	0	1	142
Tube line	15	9	8	3	1	0	36
<b>Unique total</b>	<b>2347</b>	<b>496</b>	<b>447</b>	<b>186</b>	<b>91</b>	<b>27</b>	<b>3594</b>

## 2.3 Rough sleeping volume: Flow, stock, returner model

**Chart 3: People seen rough sleeping in 2022/23, by flow, stock, returner model, and number of times seen rough sleeping**



Base (Flow): 2450  
 Base (Stock): 625  
 Base (Returner): 519

### 3. SPATIAL DISTRIBUTION

#### 3.1 Borough distribution

Table 3: People seen rough sleeping, by borough, 2019/20 - 2022/23

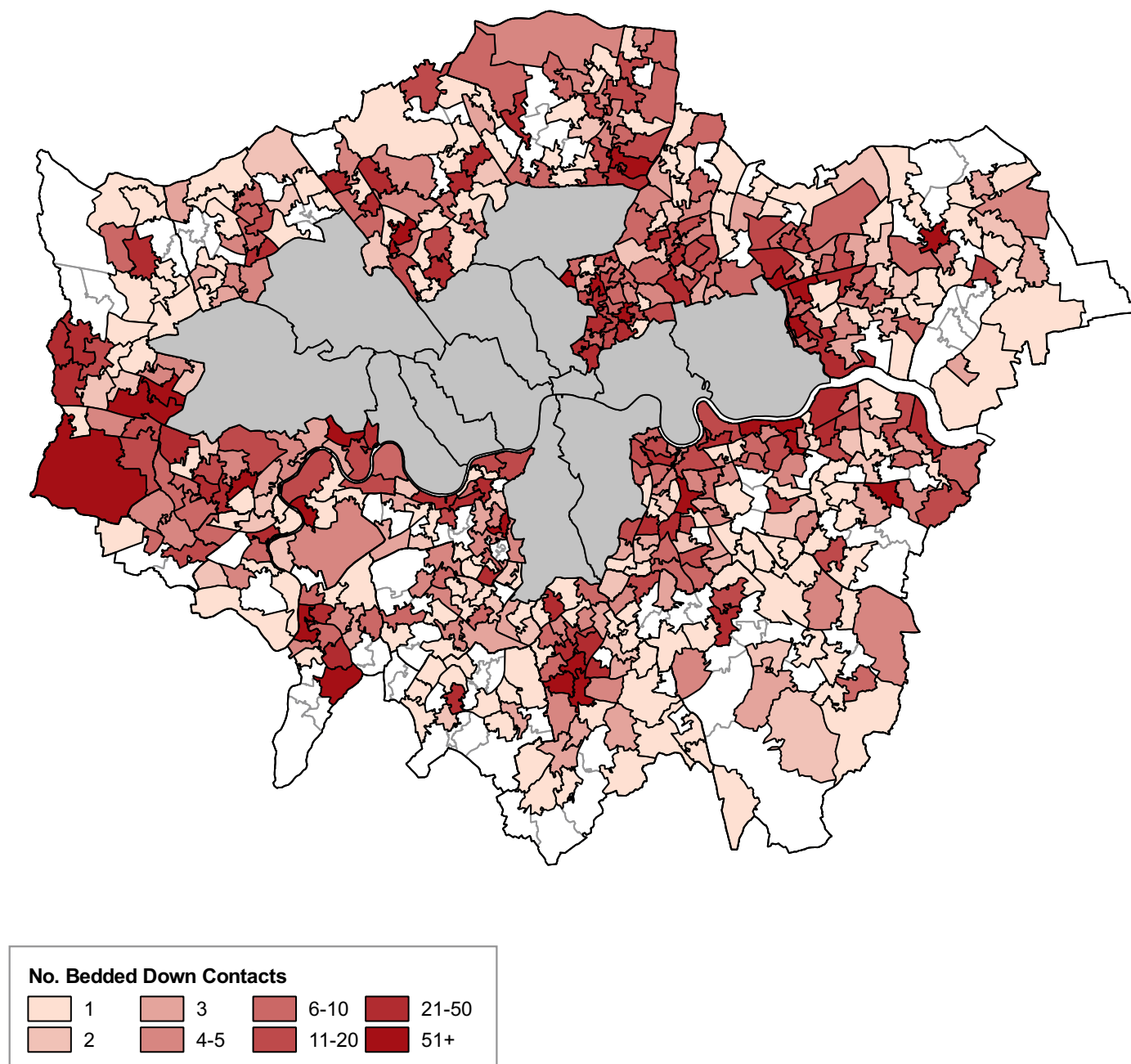
Borough	2019/20	2020/21	2021/22	2022/23	Change between 2021/22 and 2022/23	Change between 2019/20 and 2022/23
Barking & Dagenham	85	161	131	139	8	54
Barnet	178	282	173	166	-7	-12
Bexley	42	88	93	92	-1	50
Bromley	67	54	57	92	35	25
Croydon	306	322	271	373	102	67
Enfield	206	326	183	219	36	13
Greenwich	133	213	135	196	61	63
Hackney	275	350	229	246	17	-29
Harrow	45	67	58	96	38	51
Havering	71	73	69	79	10	8
Heathrow	241	117	233	233	0	-8
Hillingdon	270	282	140	167	27	-103
Hounslow	147	223	144	196	52	49
Kingston upon Thames	124	87	99	120	21	-4
Lewisham	229	301	264	296	32	67
Merton	92	109	45	63	18	-29
Redbridge	330	380	247	248	1	-82
Richmond	152	115	61	86	25	-66
Sutton	34	18	29	30	1	-4
Waltham Forest	133	261	153	186	33	53
Wandsworth	203	401	264	173	-91	-30
Bus route	183	143	142	142	0	-41
Tube line	23	0	18	36	18	13

The outer boroughs in which the greatest numbers of rough sleepers were seen during 2022/23 were Croydon, Lewisham, Redbridge, Hackney, and Heathrow. Comparing 2022/23 to 2021/22, Croydon has shown the most significant increase, with 373 people seen in 2022/23, compared to 271 in 2021/22 (an increase of 102). Wandsworth has shown the most significant decrease between 2021/22 and 2022/23, with 91 fewer people seen rough sleeping.

### 3.2 Bedded down street contacts by area: Map

It is important to note that this map represents volume of contacts rather than individuals, and some people may have been seen on multiple occasions within a given area. Recording of street contacts is to some extent influenced by outreach provision and practice, which can vary across local authority areas.

**Map 1: Number of bedded down street contacts recorded in each Middle Super Output Area across the outer boroughs during 2022/23**



## 4. HISTORY PRIOR TO ROUGH SLEEPING

In October 2022, recording of people's history prior to first being seen rough sleeping was changed on CHAIN. The changes were made in order to collect more detailed information about where people had been staying, why they had left the accommodation and how long ago this was, and whether they had approached a local authority for help in relation to leaving the accommodation. Recording of this information was extended to people who had returned to rough sleeping, in addition to those who were seen rough sleeping in London for the first time.

The changes were made in October in order to allow the information to be used in populating the new version of DLUHC's DELTA reports, which local authorities are required to submit on a monthly basis. Unfortunately, the timing of the change means that, in this area of reporting, we do not have a single consistent dataset covering the whole year. In order to provide full information, we have presented both datasets in this report, accompanied by an explanation of the differing underlying bases. The original methodology is referred to here as 'legacy recording'.

In both recording methodologies, 'last settled base' refers to the last accommodation of a settled nature in which the individual lived. It may be that an individual could also have stayed at some other accommodation in an unsettled situation since leaving their last settled base. If the person was living in private accommodation of some form (e.g. private rented, council tenancy, housing association, owner occupied), and they were a sole or joint legal tenant or owner of the property, their last settled base would be recorded using the option that describes the type of accommodation (e.g. 'private rented accommodation'). If they were staying with someone who was a sole or joint legal tenant or owner of the property, but they themselves were not a sole or joint legal tenant or owner of the property, then they would be recorded as 'living with family/friends/partner'.

## 4.1 History prior to rough sleeping: New rough sleepers (legacy recording)

This section of the report presents information about history prior to rough sleeping, for people who were seen rough sleeping in London for the first time ever, from the start of the year to 20 October 2022, and who were seen rough sleeping in the outer boroughs during the year. This section uses the same methodology as that presented in CHAIN annual reports for 2020/21 and 2021/22, and the data can be directly compared to information from those reports.

**Table 4: New rough sleepers in 2022/23 (legacy recording), by last settled base**

<b>Last longer-term or settled base</b>	<b>No.</b>	<b>%</b>
<b>Long-term accommodation</b>		
Private rented accommodation	251	25.0%
Living with friends/family	256	25.4%
Living with partner	98	9.7%
Living with parents	72	7.2%
Local authority accommodation	54	5.4%
Housing association/RSL accommodation	16	1.6%
Owner occupied accommodation	8	0.8%
Tied accommodation	2	0.2%
Sheltered housing/registered care accommodation	5	0.5%
<i>Long-term accommodation subtotal</i>	<i>762</i>	<i>75.7%</i>
<b>Short or medium-term accommodation</b>		
Asylum support accommodation	38	3.8%
Hostel	33	3.3%
Temporary accommodation (Local authority)	16	1.6%
B&B/other temporary accommodation	4	0.4%
Clinic/Detox/Rehab	1	0.1%
<i>Short or medium-term accommodation subtotal</i>	<i>92</i>	<i>9.1%</i>
<b>Institution</b>		
Prison	34	3.4%
Hospital	3	0.3%
<i>Institution subtotal</i>	<i>37</i>	<i>3.7%</i>
<b>Inappropriately accommodated</b>		
Squat	5	0.5%
Outhouse	0	0.0%
<i>Inappropriately accommodated subtotal</i>	<i>5</i>	<i>0.5%</i>
<b>Newly arrived in UK</b>		
Newly arrived in UK - not homeless in home country	29	2.9%
Newly arrived in UK - homeless in home country	12	1.2%
<i>Newly arrived in UK subtotal</i>	<i>41</i>	<i>4.1%</i>
Other	69	6.9%
Not recorded	305	
<b>Total (excl. not recorded)</b>	<b>1006</b>	<b>100.0%</b>
<b>Total (incl. not recorded)</b>	<b>1311</b>	

Total excluding not recorded is used as the base for percentages.

**Table 5: New rough sleepers in 2022/23 (legacy recording), by reason for leaving last settled base**

<b>Reason for leaving last longer-term or settled base</b>	<b>No.</b>	<b>%</b>
<b>Asked to leave or evicted</b>		
Asked to leave	302	30.0%
Evicted - arrears	47	4.7%
Evicted - end of tenancy agreement	25	2.5%
Evicted - ASB	16	1.6%
Evicted - other	62	6.2%
<i>Asked to leave or evicted subtotal</i>	<i>452</i>	<i>44.9%</i>
<b>Employment and education</b>		
Financial problems - loss of job	53	5.3%
Seeking work - from within UK	16	1.6%
Seeking work - from outside UK	11	1.1%
Study	0	0.0%
<i>Employment and education subtotal</i>	<i>80</i>	<i>8.0%</i>
<b>Relationships</b>		
Relationship breakdown	126	12.5%
Death of relative/friend	8	0.8%
Move nearer family/friends/community	3	0.3%
<i>Relationships subtotal</i>	<i>137</i>	<i>13.6%</i>
<b>Financial</b>		
Financial problems - debt	12	1.2%
Financial problems - housing benefit	3	0.3%
Financial problems - other	18	1.8%
<i>Financial subtotal</i>	<i>33</i>	<i>3.3%</i>
<b>End of stay in short or medium-term accommodation</b>		
End of stay - asylum accommodation	24	2.4%
Evicted - given non priority decision	9	0.9%
End of stay - hostel	6	0.6%
End of stay - other	23	2.3%
<i>End of stay in short or medium-term accommodation subtotal</i>	<i>62</i>	<i>6.2%</i>
<b>Victim of violence, harassment or abuse</b>		
Harassment/abuse/violence	28	2.8%
Domestic violence - victim	19	1.9%
Tenancy hijack	2	0.2%
<i>Victim of violence, harassment or abuse subtotal</i>	<i>49</i>	<i>4.9%</i>
<b>End of stay in institution</b>		
End of stay - prison	38	3.8%
End of stay - hospital	2	0.2%
<i>End of stay in institution subtotal</i>	<i>40</i>	<i>4.0%</i>
<b>Housing conditions</b>		
Housing conditions	15	1.5%
<b>Perpetrator of violence, harassment or abuse</b>		
Domestic violence - perpetrator	8	0.8%
<b>Transient</b>		
Transient/travelling around	14	1.4%
<b>Other</b>		
Other	116	11.5%
<b>Not recorded</b>	305	
<b>Total (excl. not recorded)</b>	<b>1006</b>	<b>100.0%</b>
<b>Total (incl. not recorded)</b>	<b>1311</b>	

Total excluding not recorded is used as the base for percentages.



## 4.2 History prior to rough sleeping: New rough sleepers (new recording)

This section of the report presents information about history prior to rough sleeping, for people seen rough sleeping after 20 October 2022 up to the end of the year, who had either never been seen rough sleeping in London previously, or whose last rough sleeping contact was over five years (60 months) earlier than their first contact in the report period, and who were seen rough sleeping in the outer boroughs during the year. It should be noted that the definition of 'new rough sleeper' used for this information is different to the definition of 'flow' used in the 'flow, stock, returner' model referenced elsewhere in this report, and therefore the bases will not be the same.

An individual included in this section could potentially also be included in the figures for returning rough sleepers presented in section 4.3, if they were first seen in the year as a new rough sleeper, had a period of at least 180 days of not being seen, and were then seen again.

**Table 6: New rough sleepers in 2022/23 (new recording), by last settled base**

<b>Last settled base in the UK</b>	<b>No.</b>	<b>%</b>
<b>Long-term accommodation</b>		
Living with family/friends/partner	318	36.3%
Private rented accommodation	255	29.1%
Council tenancy (local authority accommodation)	37	4.2%
Housing association/RSL accommodation	5	0.6%
Sheltered housing/registered care accommodation	4	0.5%
Employment-related accommodation (except armed forces)	4	0.5%
Owner occupied accommodation	5	0.6%
<i>Long-term accommodation subtotal</i>	<b>628</b>	<b>71.6%</b>
<b>Short or medium-term accommodation</b>		
Hostel or other supported accommodation	24	2.7%
Temporary accommodation (local authority)	21	2.4%
B&B (not local authority TA)	2	0.2%
Winter/night shelter	2	0.2%
Clinic/Detox/Rehab	0	0.0%
Squat	3	0.3%
<i>Short or medium-term accommodation subtotal</i>	<b>52</b>	<b>5.9%</b>
<b>Institutional &amp; armed forces accommodation</b>		
Asylum support accommodation (NASS/other)	38	4.3%
Care (local authority youth care)	1	0.1%
Hospital	3	0.3%
Prison	16	1.8%
Probation accommodation	1	0.1%
Armed forces accommodation	0	0.0%
<i>Institutional &amp; armed forces accommodation subtotal</i>	<b>59</b>	<b>6.7%</b>
No settled base since arriving in UK	58	6.6%
Other	12	1.4%
Not known	68	7.8%
Not recorded	303	
<b>Total (excl. not recorded)</b>	<b>877</b>	<b>100.0%</b>
<b>Total (incl. not recorded)</b>	<b>1180</b>	

Total excluding not recorded is used as the base for percentages.

**Table 7: New rough sleepers in 2022/23 (new recording), by type of departure from last settled base**

Type of departure from last settled base in the UK	No.	%
Asked to leave by person they were staying with	250	28.5%
Evicted	198	22.6%
Left of own accord	123	14.0%
End of time-limited stay	60	6.8%
No departure - still has the accommodation	1	0.1%
Other	85	9.7%
No settled base since arriving in UK	58	6.6%
Not known	102	11.6%
Not recorded	303	
<b>Total (excl. not recorded)</b>	<b>877</b>	<b>100.0%</b>
<b>Total (incl. not recorded)</b>	<b>1180</b>	

Total excluding not recorded is used as the base for percentages.

**Table 8: New rough sleepers in 2022/23 (new recording), by type of departure from last settled base, and underlying cause of departure**

Cause of departure from last settled base in the UK	Type of departure from last settled base in the UK									Total (incl. not recorded)
	Asked to leave by person they were staying with	Evicted	Left of own accord	End of time-limited stay	No departure - still has the accommodation	Other	No settled base since arriving in UK	Not known	Not recorded	
Arrears/debts - change in rent/mortgage	0	7	2	0	0	1	0	1	0	11
Arrears/debts - issues with benefits	0	17	2	0	0	2	0	1	0	22
Arrears/debts - living costs	1	13	4	0	0	2	0	1	0	21
Arrears/debts - loss of employment	10	35	13	0	0	8	0	2	0	68
Arrears/debts - other	0	14	3	0	0	0	0	0	0	17
End of tenancy agreement	0	19	6	0	0	5	0	2	0	32
Illegal eviction	0	36	0	0	0	2	0	0	0	38
Given non-priority decision	0	11	0	0	0	2	0	0	0	13
Relationship breakdown	142	0	17	0	0	20	0	4	0	183
Death of relative/friend	4	0	2	0	0	5	0	0	0	11
Domestic violence - victim	2	0	7	0	0	2	0	0	0	11
Harassment/abuse/violence - victim	2	0	20	0	0	5	0	0	0	27
Unmanaged support need	6	3	3	0	0	0	0	3	0	15
Housing conditions	16	0	5	0	0	1	0	0	0	22
Relocated to be nearer family/friends/community	0	0	5	0	0	0	0	0	0	5
Relocated seeking work	0	0	4	0	0	0	0	1	0	5
Transient/travelling around	0	0	5	0	0	1	0	0	0	6
Anti-social behaviour - perpetrator	0	8	0	0	0	0	0	0	0	8
Domestic violence - perpetrator	1	0	1	0	0	1	0	0	0	3
Taken into custody	0	0	0	0	0	0	0	0	0	0
End of time-limited stay	0	0	0	21	0	3	0	0	0	24
End of NASS accommodation following a positive Home Office decision	0	0	0	30	0	0	0	0	0	30
End of NASS accommodation following a negative Home Office decision	0	0	0	5	0	0	0	0	0	5
No departure - still has the accommodation	0	0	0	0	1	0	0	0	0	1
Other	50	23	21	2	0	24	0	0	0	120
No settled base since arriving in UK	0	0	0	0	0	0	58	0	0	58
Not known	16	12	3	2	0	1	0	87	0	121
Not recorded	0	0	0	0	0	0	0	0	303	303
<b>Total (incl. not recorded)</b>	<b>250</b>	<b>198</b>	<b>123</b>	<b>60</b>	<b>1</b>	<b>85</b>	<b>58</b>	<b>102</b>	<b>303</b>	<b>1180</b>

### 4.3 History prior to rough sleeping: Returning rough sleepers

This section of the report presents information about history prior to rough sleeping, for people seen rough sleeping after 20 October 2022 up to the end of the year, who had returned to rough sleeping after at least 180 days since their previous rough sleeping contact, and who were seen rough sleeping in the outer boroughs following their return. It should be noted that the definition of 'returning to rough sleeping' used for this information is different to the definition of 'returner' used in the flow, stock, returner model referenced elsewhere in this report, and therefore the bases will not be the same.

An individual included in this section could potentially also be included in the figures for new rough sleepers presented in sections 4.1 and 4.2, if they were first seen in the year as a new rough sleeper, had a period of at least 180 days of not being seen, and were then seen again. It is also possible that an individual could have been recorded as returning to rough sleeping more than once during the year. In cases where this has occurred, only the information relating to the individual's most recent return is included in these figures.

**Table 9: Returning rough sleepers in 2022/23, by last settled base**

<b>Last settled base in the UK</b>	<b>No.</b>	<b>%</b>
<b>Long-term accommodation</b>		
Living with family/friends/partner	31	18.3%
Private rented accommodation	26	15.4%
Council tenancy (local authority accommodation)	19	11.2%
Housing association/RSL accommodation	4	2.4%
Sheltered housing/registered care accommodation	4	2.4%
Employment-related accommodation (except armed forces)	1	0.6%
Owner occupied accommodation	0	0.0%
<i>Long-term accommodation subtotal</i>	<b>85</b>	<b>50.3%</b>
<b>Short or medium-term accommodation</b>		
Hostel or other supported accommodation	21	12.4%
Temporary accommodation (local authority)	13	7.7%
B&B (not local authority TA)	3	1.8%
Winter/night shelter	0	0.0%
Clinic/Detox/Rehab	0	0.0%
Squat	0	0.0%
<i>Short or medium-term accommodation subtotal</i>	<b>37</b>	<b>21.9%</b>
<b>Institutional &amp; armed forces accommodation</b>		
Asylum support accommodation (NASS/other)	2	1.2%
Care (local authority youth care)	0	0.0%
Hospital	2	1.2%
Prison	6	3.6%
Probation accommodation	0	0.0%
Armed forces accommodation	0	0.0%
<i>Institutional &amp; armed forces accommodation subtotal</i>	<b>10</b>	<b>5.9%</b>
No settled base since arriving in UK	13	7.7%
Other	8	4.7%
Not known	16	9.5%
Not recorded	148	
<b>Total (excl. not recorded)</b>	<b>169</b>	<b>100.0%</b>
<b>Total (incl. not recorded)</b>	<b>317</b>	

Total excluding not recorded is used as the base for percentages.

**Table 10: Returning rough sleepers in 2022/23, by type of departure from last settled base**

Type of departure from last settled base in the UK	No.	%
Asked to leave by person they were staying with	17	10.1%
Evicted	44	26.0%
Left of own accord	38	22.5%
End of time-limited stay	11	6.5%
No departure - still has the accommodation	3	1.8%
Other	15	8.9%
No settled base since arriving in UK	13	7.7%
Not known	28	16.6%
Not recorded	148	
<b>Total (excl. not recorded)</b>	<b>169</b>	<b>100.0%</b>
<b>Total (incl. not recorded)</b>	<b>317</b>	

Total excluding not recorded is used as the base for percentages.

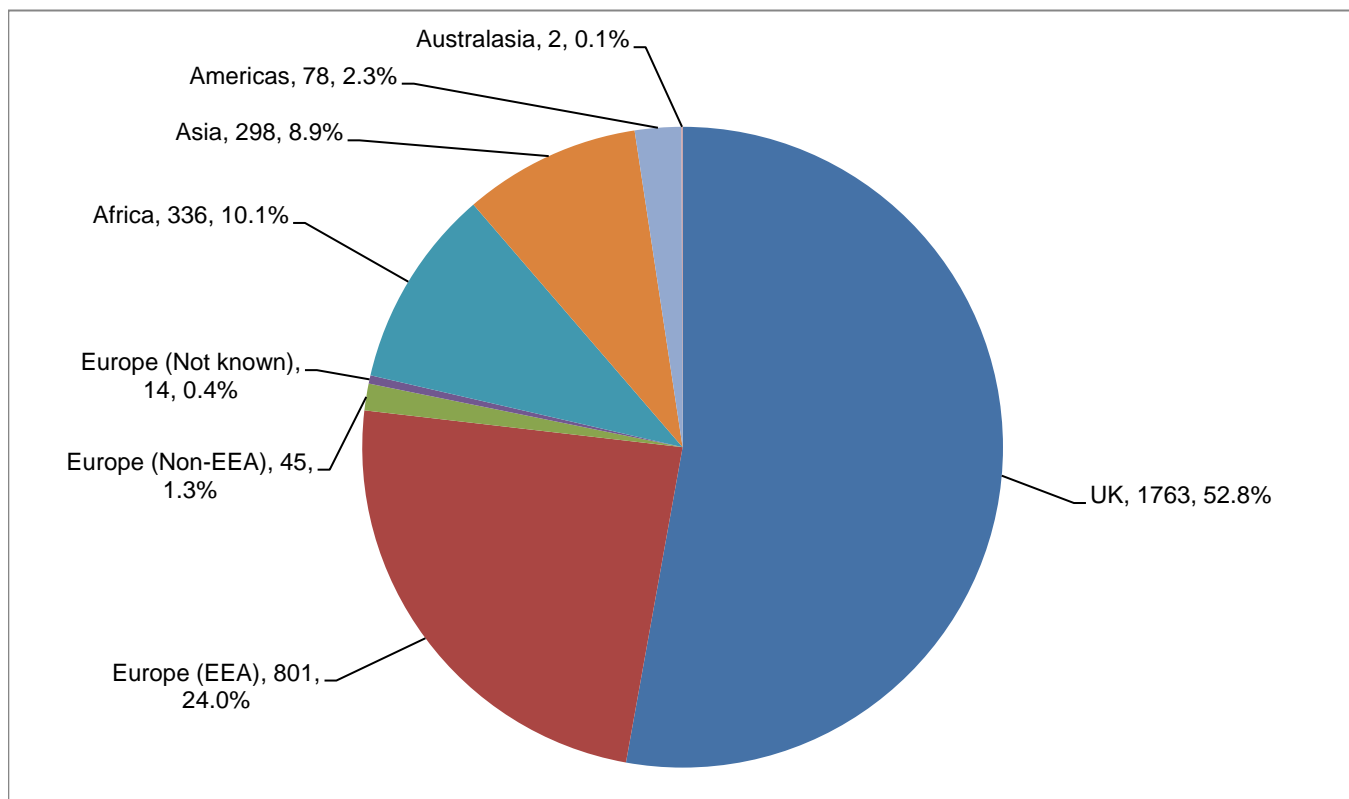
**Table 11: Returning rough sleepers in 2022/23, by type of departure from last settled base, and underlying cause of departure**

Cause of departure from last settled base in the UK	Type of departure from last settled base in the UK									Total (incl. not recorded)
	Asked to leave by person they were staying with	Evicted	Left of own accord	End of time-limited stay	No departure - still has the accommodation	Other	No settled base since arriving in UK	Not known	Not recorded	
Arrears/debts - change in rent/mortgage	0	0	0	0	0	0	0	0	0	0
Arrears/debts - issues with benefits	0	4	1	0	0	0	0	0	0	5
Arrears/debts - living costs	0	1	2	0	0	0	0	0	0	3
Arrears/debts - loss of employment	1	2	3	0	0	0	0	0	0	6
Arrears/debts - other	0	4	0	0	0	0	0	0	0	4
End of tenancy agreement	0	1	1	0	0	0	0	0	0	2
Illegal eviction	0	2	0	0	0	0	0	0	0	2
Given non-priority decision	0	2	0	0	0	0	0	0	0	2
Relationship breakdown	10	0	1	0	0	1	0	0	0	12
Death of relative/friend	0	0	0	0	0	0	0	0	0	0
Domestic violence - victim	0	0	1	0	0	0	0	0	0	1
Harassment/abuse/violence - victim	0	0	8	0	0	0	0	0	0	8
Unmanaged support need	0	4	4	0	0	0	0	0	0	8
Housing conditions	0	0	1	0	0	0	0	0	0	1
Relocated to be nearer family/friends/community	0	0	1	0	0	0	0	0	0	1
Relocated seeking work	0	0	1	0	0	0	0	0	0	1
Transient/travelling around	0	0	1	0	0	0	0	0	0	1
Anti-social behaviour - perpetrator	1	9	0	0	0	0	0	0	0	10
Domestic violence - perpetrator	0	0	0	0	0	0	0	0	0	0
Taken into custody	0	0	0	0	0	1	0	0	0	1
End of time-limited stay	0	0	0	9	0	3	0	0	0	12
End of NASS accommodation following a positive Home Office decision	0	0	0	1	0	0	0	0	0	1
End of NASS accommodation following a negative Home Office decision	0	0	0	0	0	0	0	0	0	0
No departure - still has the accommodation	0	0	0	0	3	0	0	0	0	3
Other	5	9	11	1	0	9	0	1	0	36
No settled base since arriving in UK	0	0	0	0	0	0	13	0	0	13
Not known	0	6	2	0	0	1	0	27	0	36
Not recorded	0	0	0	0	0	0	0	0	148	148
<b>Total (incl. not recorded)</b>	<b>17</b>	<b>44</b>	<b>38</b>	<b>11</b>	<b>3</b>	<b>15</b>	<b>13</b>	<b>28</b>	<b>148</b>	<b>317</b>

## 5. DEMOGRAPHICS & SUPPORT NEEDS

### 5.1 Nationality: Overall composition

Chart 4: People seen rough sleeping in 2022/23, by nationality



Base: 3337 people seen rough sleeping in the year whose nationality was known.

## 5.2 Nationality: Flow, stock, returner model

Table 12: Nationality of people seen rough sleeping during 2022/23, by flow, stock, returner breakdown

	Flow	Stock	Returner	Total	
Nationality	No.	No.	No.	No.	%
UK	1138	325	300	1763	52.8%
Romania	131	88	55	274	8.2%
Poland	128	55	27	210	6.3%
Lithuania	39	12	9	60	1.8%
Portugal	24	7	8	39	1.2%
Ireland (Republic of)	22	8	6	36	1.1%
Bulgaria	30	2	3	35	1.0%
Italy	15	4	4	23	0.7%
Latvia	9	9	5	23	0.7%
France	19	3	4	26	0.8%
Spain	8	4	1	13	0.4%
Other European (EEA) countries	41	6	15	62	1.9%
Europe (EEA)	466	198	137	801	24.0%
Europe (Non-EEA)	38	4	3	45	1.3%
Europe (Not known)	12	0	2	14	0.4%
Eritrea	64	4	7	75	2.2%
Sudan	24	2	4	30	0.9%
Nigeria	43	3	8	54	1.6%
Somalia	13	5	5	23	0.7%
Ethiopia	10	1	1	12	0.4%
Other African countries	100	26	16	142	4.3%
Africa	254	41	41	336	10.1%
India	46	24	16	86	2.6%
Afghanistan	49	4	2	55	1.6%
Iran	30	4	1	35	1.0%
Pakistan	22	2	2	26	0.8%
Bangladesh	5	0	0	5	0.1%
Other Asian countries	75	8	8	91	2.7%
Asia	227	42	29	298	8.9%
Americas	67	7	4	78	2.3%
Australasia	1	0	1	2	0.1%
Not known	247	8	2	257	
<b>Total (excl. not known)</b>	<b>2203</b>	<b>617</b>	<b>517</b>	<b>3337</b>	<b>100.0%</b>
Total (incl. not known)	2450	625	519	3594	

Total excluding not known is used as base for percentages.

Please see section 2.1 for an explanation of the flow, stock, returner model.



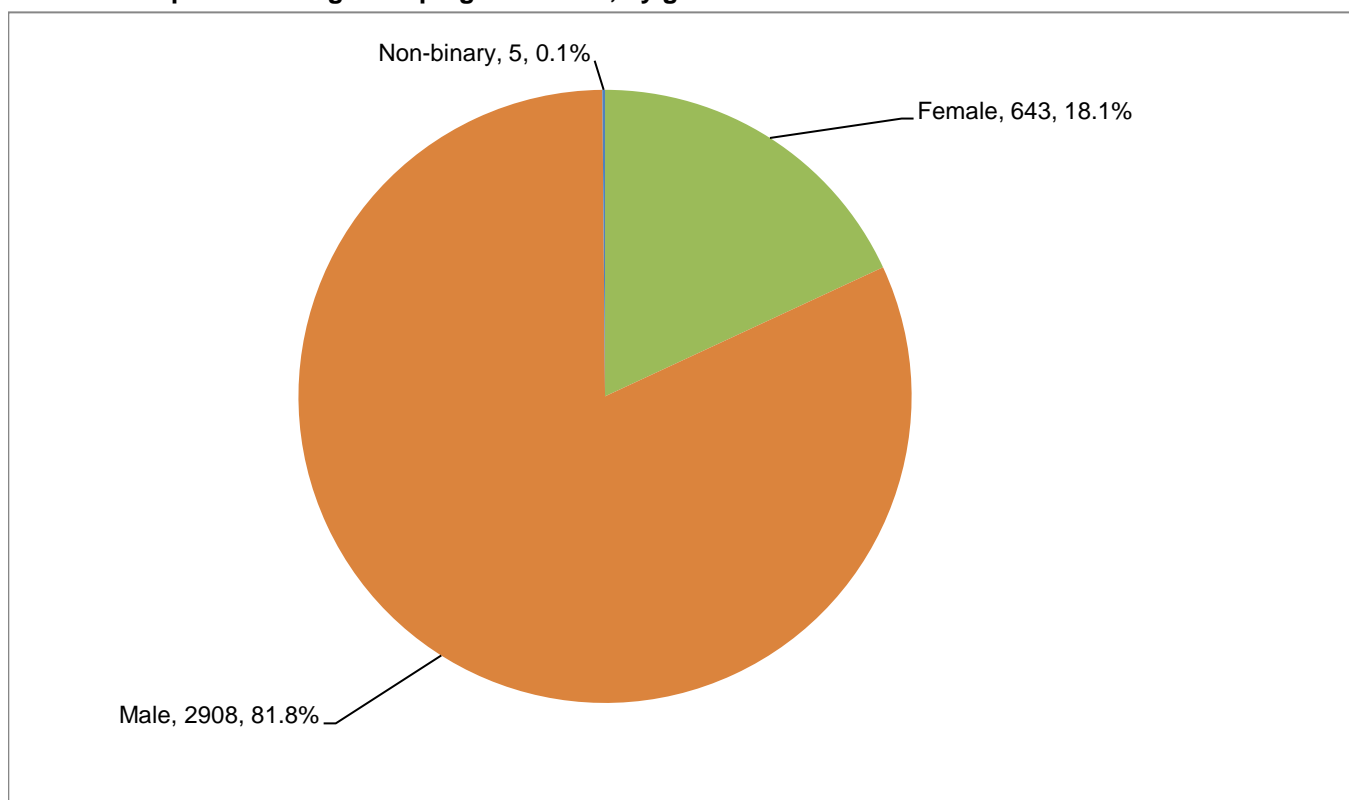
### 5.3 Nationality: Borough distribution

Table 13: Nationality of people seen rough sleeping during 2022/23, by borough

Borough	UK	Europe (EEA)	Europe (Non-EEA)	Europe (Not known)	Africa	Asia	Americas	Australasia	Total
Barking & Dagenham	55	36	5	0	14	9	1	0	120
Barnet	79	43	2	0	12	16	2	0	154
Bexley	74	11	1	0	4	0	1	0	91
Bromley	68	6	3	1	6	4	1	0	89
Croydon	171	74	2	5	30	40	11	0	333
Enfield	96	65	4	1	26	10	4	0	206
Greenwich	102	40	1	0	22	14	3	0	182
Hackney	113	54	2	3	29	10	7	0	218
Harrow	47	18	1	0	8	18	0	0	92
Havering	54	11	2	0	4	4	0	0	75
Heathrow	130	38	1	0	10	26	19	2	226
Hillingdon	75	36	3	0	9	26	1	0	150
Hounslow	96	44	2	2	16	20	1	0	181
Kingston upon Thames	30	75	0	0	3	10	0	0	118
Lewisham	182	38	4	0	41	11	12	0	288
Merton	32	17	0	1	5	4	1	0	60
Redbridge	101	50	3	0	22	53	4	0	233
Richmond	58	18	1	0	0	2	1	0	80
Sutton	19	5	1	0	2	0	2	0	29
Waltham Forest	67	53	4	0	22	10	2	0	158
Wandsworth	82	64	2	0	10	4	2	0	164
Bus route	58	24	2	0	39	12	3	1	139
Tube line	15	3	0	2	7	3	0	0	30
<b>Unique total</b>	<b>1763</b>	<b>801</b>	<b>45</b>	<b>14</b>	<b>336</b>	<b>298</b>	<b>78</b>	<b>2</b>	<b>3337</b>

## 5.4 Gender

**Chart 5: People seen rough sleeping in 2022/23, by gender**



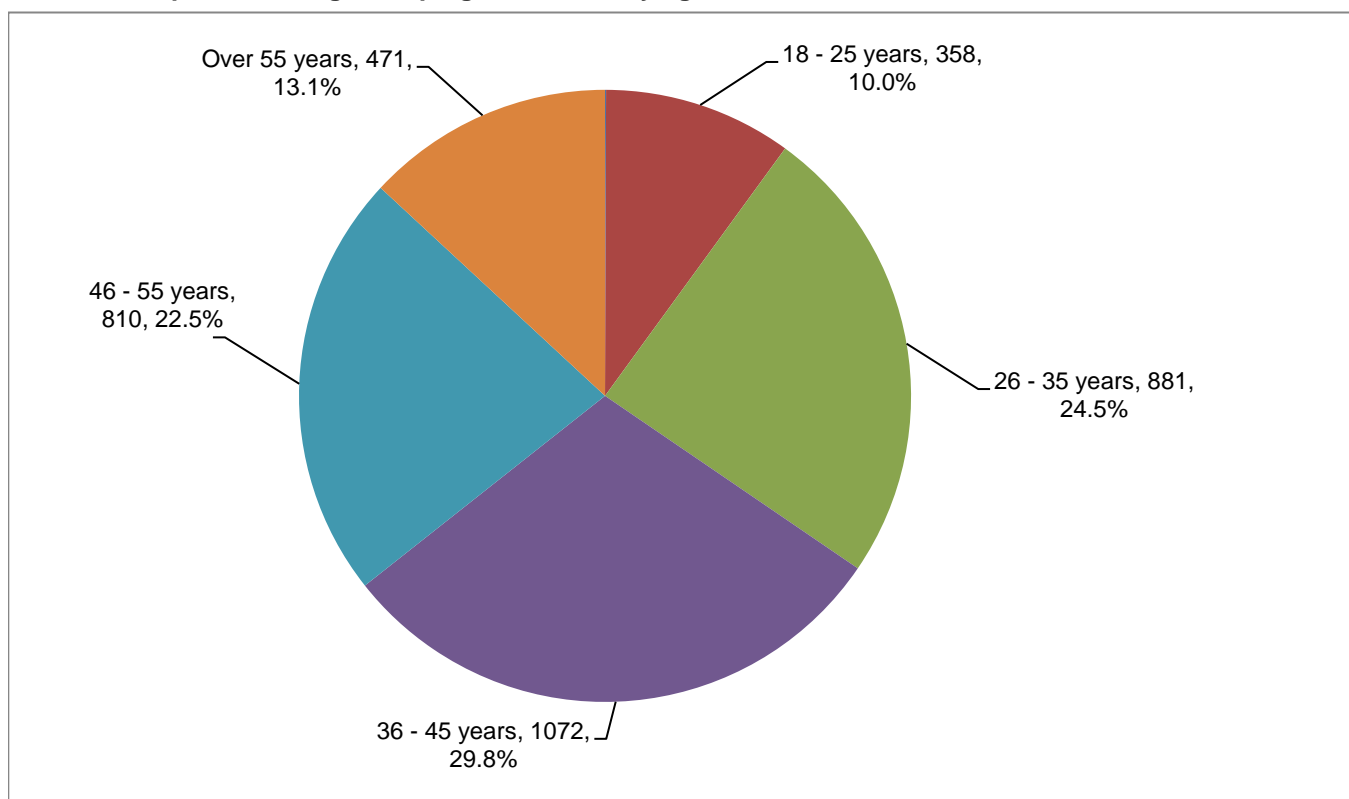
Base: 3556 people seen rough sleeping whose gender was known. This excludes 38 people whose gender was not known.

**Table 14: Gender of people seen rough sleeping during 2022/23, by borough**

Borough	Female	Male	Non-binary	Total
Barking & Dagenham	17	120	0	137
Barnet	33	132	0	165
Bexley	16	76	0	92
Bromley	17	75	0	92
Croydon	68	299	0	367
Enfield	37	180	0	217
Greenwich	27	169	0	196
Hackney	51	183	0	234
Harrow	14	82	0	96
Havering	15	63	0	78
Heathrow	55	177	1	233
Hillingdon	22	142	0	164
Hounslow	28	165	1	194
Kingston upon Thames	39	81	0	120
Lewisham	63	229	3	295
Merton	8	55	0	63
Redbridge	42	203	0	245
Richmond	8	78	0	86
Sutton	3	27	0	30
Waltham Forest	25	160	0	185
Wandsworth	27	144	0	171
Bus route	39	102	0	141
Tube line	7	27	0	34
<b>Unique total</b>	<b>643</b>	<b>2908</b>	<b>5</b>	<b>3556</b>

## 5.5 Age

Chart 6: People seen rough sleeping in 2022/23, by age



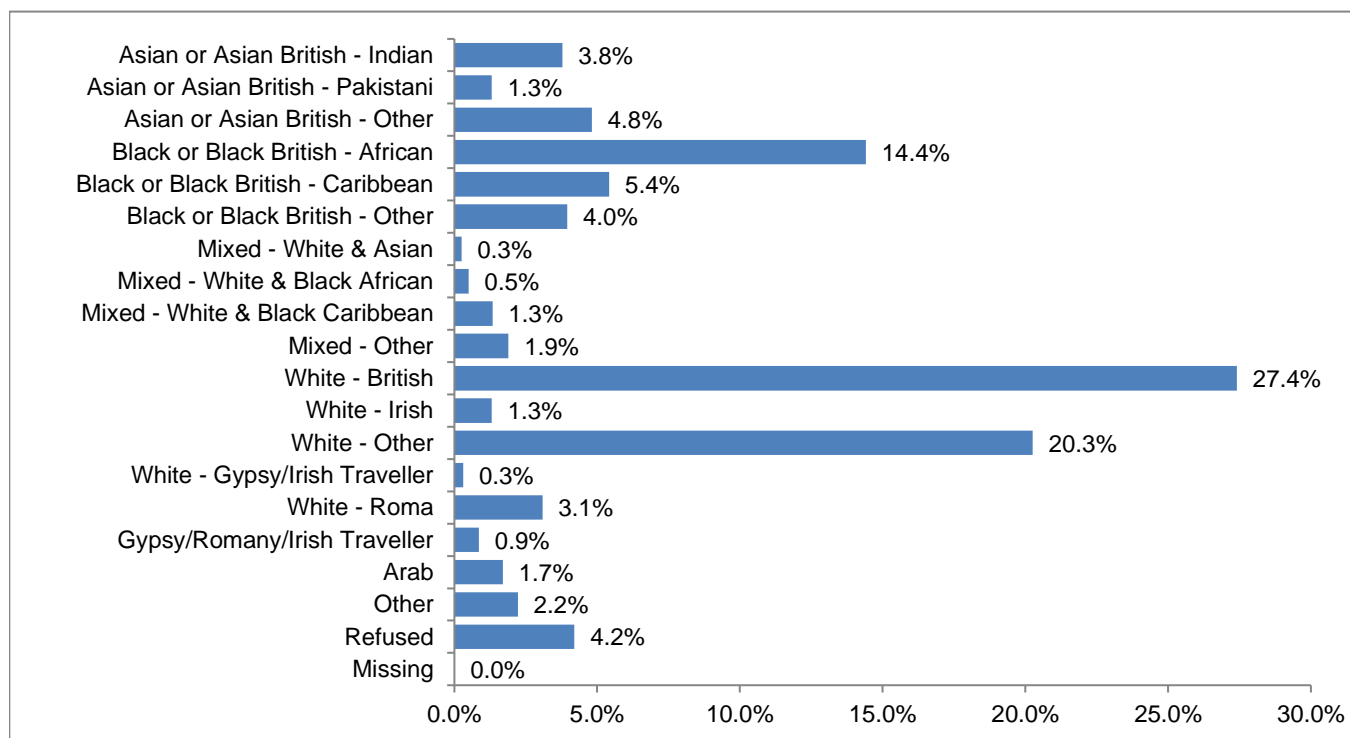
Base: 3594

Table 15: Age of people seen rough sleeping during 2022/23, by borough

Borough	Under 18 years	18 - 25 years	26 - 35 years	36 - 45 years	46 - 55 years	Over 55 years	Total
Barking & Dagenham	0	11	36	49	28	15	139
Barnet	0	18	35	45	40	28	166
Bexley	0	9	23	20	22	18	92
Bromley	0	9	17	30	25	11	92
Croydon	0	35	103	105	91	39	373
Enfield	0	26	64	60	46	23	219
Greenwich	0	13	57	73	34	19	196
Hackney	1	15	54	105	58	13	246
Harrow	1	12	24	35	16	8	96
Havering	0	10	18	25	17	9	79
Heathrow	0	21	46	39	62	65	233
Hillingdon	0	19	41	57	35	15	167
Hounslow	0	17	57	58	42	22	196
Kingston upon Thames	0	24	28	28	31	9	120
Lewisham	0	33	74	87	60	42	296
Merton	0	3	24	16	12	8	63
Redbridge	0	31	63	75	50	29	248
Richmond	0	0	15	31	21	19	86
Sutton	0	2	5	6	14	3	30
Waltham Forest	0	11	47	73	40	15	186
Wandsworth	0	30	42	41	42	18	173
Bus route	0	11	21	31	35	44	142
Tube line	0	0	3	11	8	14	36
<b>Unique total</b>	<b>2</b>	<b>358</b>	<b>881</b>	<b>1072</b>	<b>810</b>	<b>471</b>	<b>3594</b>

## 5.6 Ethnicity

**Chart 7: People seen rough sleeping in 2022/23, by ethnicity**



Base: 3594

**Table 16: Ethnicity of people seen rough sleeping during 2022/23, by borough**

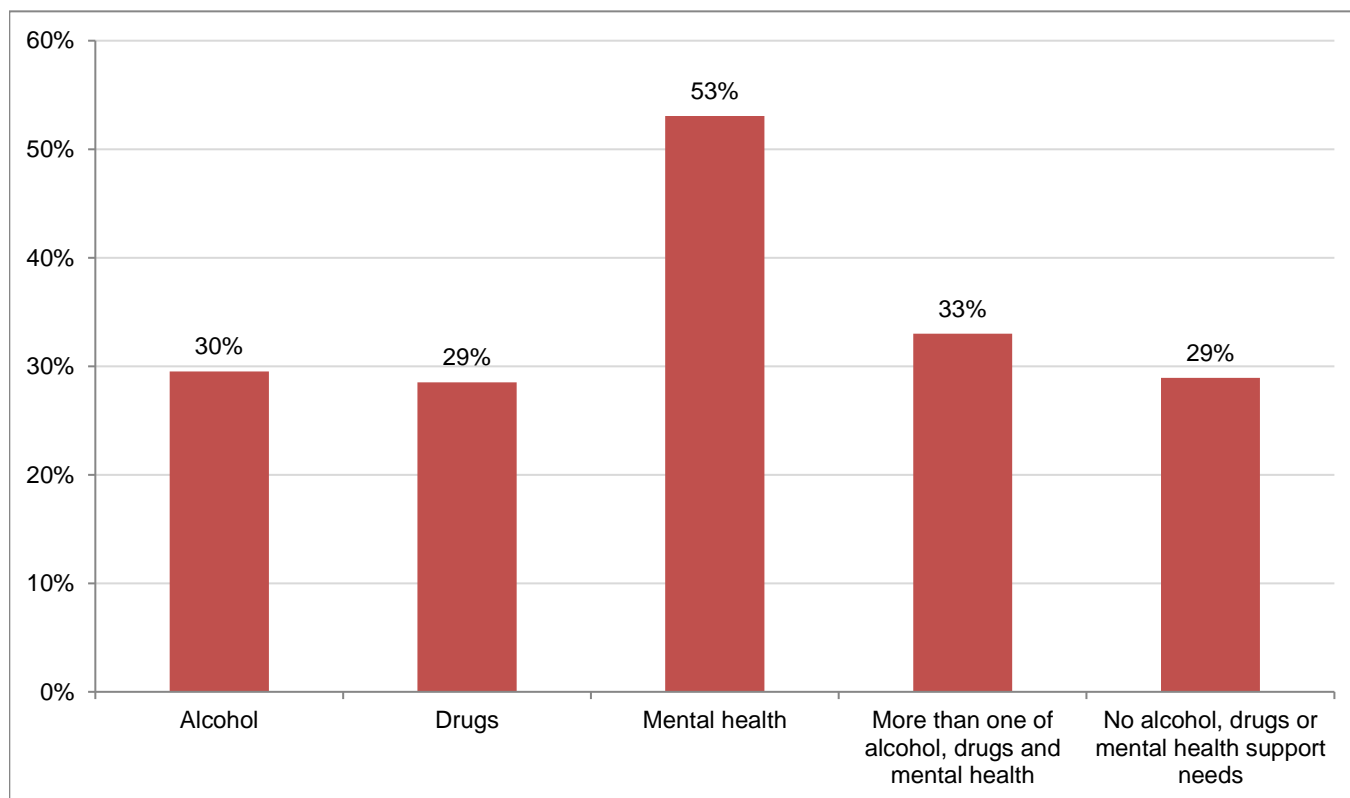
Borough	Asian (incl. Chinese)	Black	Mixed	White - British	White - Irish	White - Other	White - Gypsy/ Irish Traveller/ Roma	Arab/ Other	Missing/ Refused	Total
Barking & Dagenham	9	28	3	36	0	43	5	3	12	139
Barnet	15	30	6	47	5	38	7	12	6	166
Bexley	4	12	2	55	3	9	5	1	1	92
Bromley	4	17	2	54	3	7	1	2	2	92
Croydon	51	94	12	99	4	84	1	8	20	373
Enfield	10	69	7	40	2	62	12	6	11	219
Greenwich	14	42	17	67	1	38	0	10	7	196
Hackney	16	73	13	49	3	59	5	12	16	246
Harrow	19	20	3	27	1	16	0	8	2	96
Havering	6	7	4	42	0	14	1	3	2	79
Heathrow	52	55	5	63	5	36	3	10	4	233
Hillingdon	38	20	4	46	7	27	6	7	12	167
Hounslow	20	37	10	56	5	43	1	8	16	196
Kingston upon Thames	5	7	3	23	0	16	59	6	1	120
Lewisham	16	117	30	84	1	34	2	8	4	296
Merton	6	11	2	18	0	15	1	3	7	63
Redbridge	72	55	6	46	2	50	6	7	4	248
Richmond	5	2	0	50	0	20	0	5	4	86
Sutton	0	3	1	16	0	6	2	1	1	30
Waltham Forest	13	44	9	27	2	69	1	12	9	186
Wandsworth	7	26	4	53	2	34	36	5	6	173
Bus route	17	83	5	8	0	22	3	3	1	142
Tube line	4	19	0	3	2	4	0	1	3	36
<b>Unique total</b>	<b>391</b>	<b>855</b>	<b>143</b>	<b>985</b>	<b>47</b>	<b>728</b>	<b>153</b>	<b>141</b>	<b>151</b>	<b>3594</b>

The previously employed category of 'Gypsy/Romany/Irish Traveller' was replaced in 2021 with separate categories for 'White - Gypsy/Irish Traveller' and 'White - Roma' in order to bring CHAIN recording into line with Office for National Statistics usage. Some people seen rough sleeping during the period have not had their ethnicity information updated to reflect these new categories, so the original category is also included in the chart.

## 5.7 Support needs

Support needs data in CHAIN is derived from assessments made by support workers in the homelessness sector. It is important to note that 18% of rough sleepers in the outer boroughs in 2022/23 did not have a support needs assessment recorded.

**Chart 8: People seen rough sleeping in 2022/23, by support needs**



Base: 2934. Note that the base figure for this chart excludes people for whom none of the three support needs were known or assessed (660).

**Table 17: People seen rough sleeping in 2022/23, by support needs combination**

Support Needs	No.	%
Alcohol only	259	9%
Drugs only	155	5%
Mental health only	655	22%
Alcohol and drugs	66	2%
Alcohol and mental health	286	10%
Drugs and mental health	361	12%
Alcohol, drugs and mental health	255	9%
All three no	849	29%
All three no, not known or not assessed	48	2%
All three not known or not assessed	660	
<b>Total (excl. not assessed)</b>	<b>2934</b>	<b>100%</b>
Total (incl. not assessed)	3594	

Total excluding not known or assessed is used as base for percentages.

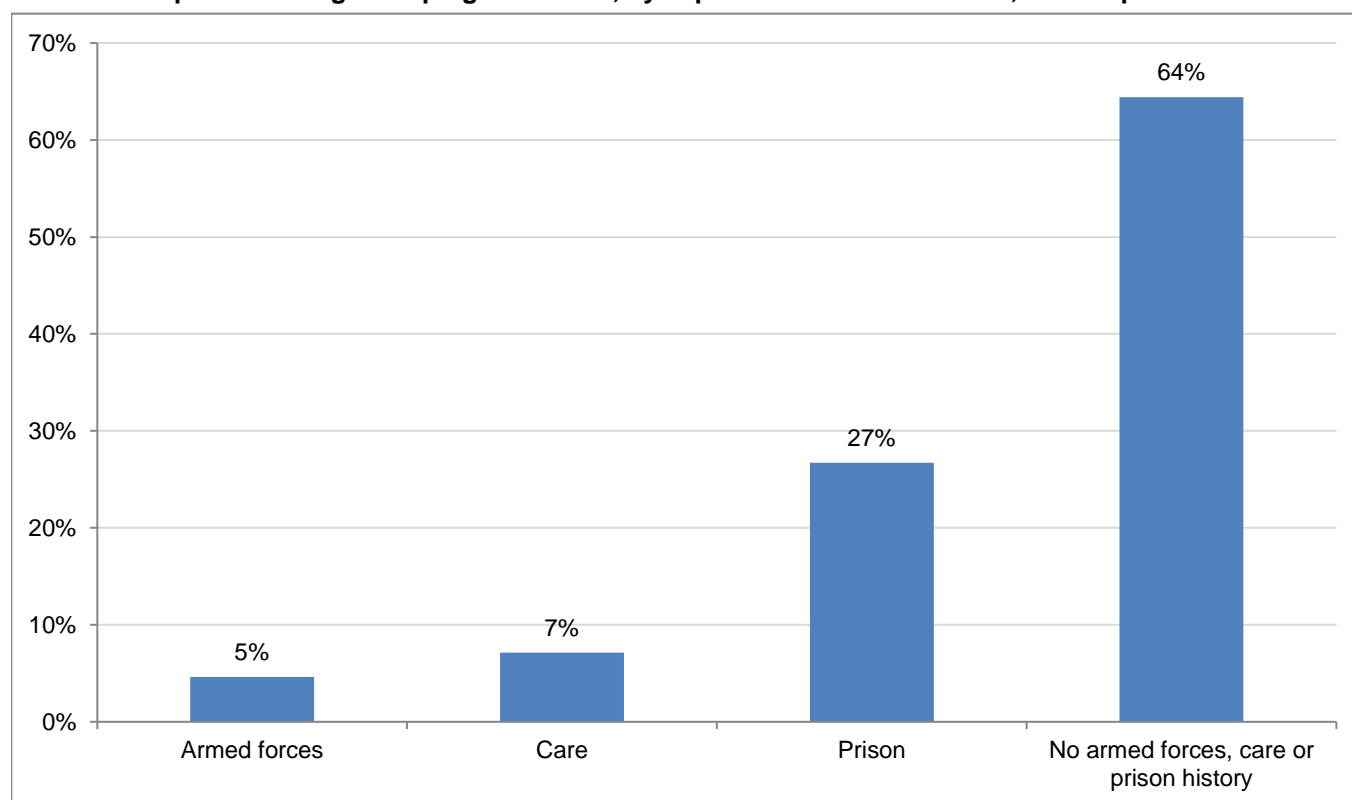
**Table 18: Support needs of people seen rough sleeping during 2022/23, by borough**

Borough	Alcohol	Drugs	Mental health	More than one of alcohol, drugs and mental health	No alcohol, drugs or mental health support needs	Total assessed*
Barking & Dagenham	50	29	59	42	30	112
Barnet	26	28	68	32	34	122
Bexley	28	30	58	36	13	82
Bromley	31	22	55	33	13	77
Croydon	77	77	127	79	55	246
Enfield	47	42	92	47	59	185
Greenwich	46	63	108	68	30	164
Hackney	69	79	103	82	42	185
Harrow	16	29	51	28	26	85
Havering	16	22	37	24	19	65
Heathrow	32	20	89	26	116	227
Hillingdon	46	46	80	55	42	149
Hounslow	61	61	84	64	33	167
Kingston upon Thames	23	22	24	20	74	118
Lewisham	86	81	160	105	66	271
Merton	20	13	25	15	11	48
Redbridge	75	77	121	81	56	223
Richmond	24	19	46	27	8	68
Sutton	10	10	17	12	5	24
Waltham Forest	46	38	71	49	36	131
Wandsworth	26	36	45	36	41	104
Bus route	26	12	66	22	52	136
Tube line	10	3	14	8	3	21
<b>Unique total</b>	<b>866</b>	<b>837</b>	<b>1557</b>	<b>968</b>	<b>849</b>	<b>2934</b>

\*Excludes people for whom none of the three support needs were known or assessed

## 5.8 Institutional & armed forces history

**Chart 9: People seen rough sleeping in 2022/23, by experience of armed forces, care or prison**



Base: 2941. Note that the base figure for this chart excludes people for whom none of the three institutional histories were recorded (653).

**Table 19: Nationality of people seen rough sleeping in 2022/23 with experience of armed forces**

Nationality	No.	%
UK	51	2%
Non-UK	85	3%
Total with armed forces experience	136	5%
<b>Base (total assessed)</b>	<b>2941</b>	

136 people seen rough sleeping in the outer boroughs in 2022/23 had experience of serving in the armed forces, of whom 51 were UK nationals. Time spent in the forces could have been at any point in the person's life, and it is not necessarily the case that the person has recently been discharged.



**Table 20: Institutional & armed forces history of people seen rough sleeping during 2022/23, by borough**

Borough	Armed forces	Care	Prison	No armed forces or institutional history	Total assessed*
Barking & Dagenham	5	9	28	69	108
Barnet	9	6	33	73	123
Bexley	1	4	29	52	85
Bromley	3	9	17	47	71
Croydon	10	16	55	175	252
Enfield	15	15	51	119	192
Greenwich	2	17	58	93	161
Hackney	14	14	73	96	184
Harrow	12	10	22	49	85
Havering	3	8	23	31	61
Heathrow	9	8	29	193	233
Hillingdon	7	16	37	96	152
Hounslow	8	8	69	86	165
Kingston upon Thames	1	2	13	100	115
Lewisham	7	16	85	172	272
Merton	2	5	13	29	50
Redbridge	8	16	54	152	227
Richmond	3	7	22	24	58
Sutton	1	5	11	10	24
Waltham Forest	9	9	34	86	132
Wandsworth	5	10	27	88	131
Bus route	3	3	20	96	122
Tube line	0	2	7	7	15
<b>Unique total</b>	<b>136</b>	<b>210</b>	<b>786</b>	<b>1894</b>	<b>2941</b>

\*Excludes people for whom none of the three institutional histories were assessed.

## 6. HELPING PEOPLE OFF THE STREETS

### 6.1 Accommodation outcomes

In 2022/23, 1,001 people who had been seen rough sleeping in the outer boroughs during the year were booked into accommodation by services based in, or primarily covering, the outer boroughs.

**Table 21: Accommodation outcomes achieved with people seen rough sleeping in the outer boroughs during 2022/23, by services based in, or primarily covering, the outer boroughs**

Services A-H	Barking & Dagenham Rough Sleepers Team (LB B&D)	Barnet Rough Sleeper Team	Croydon - Housing First	Croydon Outreach	Enfield Outreach (LB Enfield)	Enfield SORT	Hackney SORT	Harrow Outreach team	Hillingdon SORT	Hounslow LA Outreach
Accommodation type	No.	No.	No.	No.	No.	No.	No.	No.	No.	No.
<b>Hubs, shelters and emergency accommodation</b>										
COVID-19 Emergency Accommodation (Local)	0	0	0	0	0	0	0	0	0	0
COVID-19 Emergency Accommodation (Pan London)	0	0	0	0	0	0	0	0	0	0
Hub	0	0	0	0	0	0	0	0	5	1
Nightstop	0	0	0	0	0	0	0	1	0	0
SWEP (Local)	0	1	0	18	7	0	23	4	27	43
SWEP (Pan-London)	3	0	0	20	0	0	8	1	9	0
Winter/Night Shelter	0	0	0	6	0	0	8	0	15	2
<i>Hubs, shelters and emergency accommodation subtotal</i>	3	1	0	44	7	0	39	6	56	46
<b>Temporary accommodation</b>										
Assessment centre	0	0	0	4	3	4	0	0	1	0
Bed & breakfast	0	0	1	9	0	0	7	0	13	12
Clinic/Detox/Rehab	0	0	0	1	0	0	0	0	0	0
Friends & family	0	0	0	0	0	0	0	0	1	0
Hostel	0	0	0	22	1	0	13	1	31	0
Local authority temporary accommodation	0	5	1	21	15	1	16	22	64	34
Staging post	0	0	0	0	0	0	0	0	0	0
Other temporary accommodation	0	0	0	3	0	0	3	1	11	3
<i>Temporary accommodation subtotal</i>	0	5	2	60	19	5	39	24	121	49
<b>Long-term accommodation</b>										
Care home	0	0	0	0	0	0	0	0	0	0
Clearing House/RSI	0	0	0	4	0	0	3	0	0	1
Local authority tenancy (general needs)	0	0	1	0	0	0	0	3	1	0
Private rented sector - independent	0	0	0	3	0	0	1	6	20	4
Private rented sector - with floating support	0	0	0	1	0	0	0	0	2	1
RSL tenancy (general needs)	0	0	2	1	0	0	0	0	1	0
Sheltered housing	0	0	0	0	0	0	1	0	1	0
Supported housing	0	0	1	8	0	0	0	1	4	3
Tied accommodation	0	0	0	0	0	0	0	0	0	0
Other long-term accommodation	0	0	0	0	0	0	0	0	0	0
<i>Long-term accommodation subtotal</i>	0	0	4	17	0	0	5	10	29	9
<b>Total</b>	<b>3</b>	<b>6</b>	<b>6</b>	<b>121</b>	<b>26</b>	<b>5</b>	<b>83</b>	<b>40</b>	<b>206</b>	<b>104</b>

An individual may have been booked into accommodation more than once during the period.

Services L-S	London Street Rescue	Merton Outreach Team	Rapid Response Outreach	Redbridge Outreach Service	South East Regional Outreach Team	SPEAR Outreach - Kingston	SPEAR Outreach - Richmond	SPEAR Outreach - Sutton	SPEAR Outreach - Wandsworth	St Mungo's - Pan-London Navigators Team
Accommodation type	No.	No.	No.	No.	No.	No.	No.	No.	No.	No.
<b>Hubs, shelters and emergency accommodation</b>										
COVID-19 Emergency Accommodation (Local)	0	0	0	0	0	0	0	0	0	0
COVID-19 Emergency Accommodation (Pan London)	0	0	0	0	0	0	0	0	0	0
Hub	0	0	4	0	1	1	0	0	1	0
Nightstop	0	0	0	0	0	0	0	0	0	0
SWEP (Local)	9	1	44	17	82	19	12	0	24	1
SWEP (Pan-London)	0	0	49	22	2	5	0	0	0	1
Winter/Night Shelter	8	0	0	10	16	9	0	0	0	1
<i>Hubs, shelters and emergency accommodation subtotal</i>	<i>17</i>	<i>1</i>	<i>97</i>	<i>49</i>	<i>101</i>	<i>34</i>	<i>12</i>	<i>0</i>	<i>25</i>	<i>3</i>
<b>Temporary accommodation</b>										
Assessment centre	0	0	8	0	0	0	0	0	0	1
Bed & breakfast	39	0	3	1	7	2	6	12	4	6
Clinic/Detox/Rehab	0	0	0	0	0	0	0	0	0	0
Friends & family	0	0	0	0	0	1	0	0	0	0
Hostel	16	0	2	0	4	2	2	0	0	2
Local authority temporary accommodation	43	1	77	16	30	9	9	5	15	10
Staging post	0	0	0	0	1	0	0	0	0	0
Other temporary accommodation	4	1	1	23	5	15	1	0	0	1
<i>Temporary accommodation subtotal</i>	<i>102</i>	<i>2</i>	<i>91</i>	<i>40</i>	<i>47</i>	<i>29</i>	<i>18</i>	<i>17</i>	<i>19</i>	<i>20</i>
<b>Long-term accommodation</b>										
Care home	0	0	0	0	0	0	0	0	0	2
Clearing House/RSI	0	0	0	0	0	0	1	0	0	0
Local authority tenancy (general needs)	1	0	0	0	3	0	2	0	0	0
Private rented sector - independent	12	0	0	0	10	0	2	0	0	0
Private rented sector - with floating support	0	0	0	0	2	0	0	0	0	1
RSL tenancy (general needs)	0	0	0	0	0	0	0	0	0	0
Sheltered housing	0	0	0	0	0	0	0	0	0	1
Supported housing	2	0	0	2	2	0	1	0	0	0
Tied accommodation	0	0	0	1	0	0	0	0	0	0
Other long-term accommodation	0	0	0	0	0	0	0	0	0	0
<i>Long-term accommodation subtotal</i>	<i>15</i>	<i>0</i>	<i>0</i>	<i>3</i>	<i>17</i>	<i>0</i>	<i>6</i>	<i>0</i>	<i>0</i>	<i>4</i>
<b>Total</b>	<b>134</b>	<b>3</b>	<b>188</b>	<b>92</b>	<b>165</b>	<b>63</b>	<b>36</b>	<b>17</b>	<b>44</b>	<b>27</b>

An individual may have been booked into accommodation more than once during the period.

Services S-Z	Sutton Outreach Team (Encompass LATC)	Thames Reach - Greenwich Navigators	Thames Reach - STAR	Thames Reach - TFL Outreach	Thames Reach Move On Team - Barking & Dagenham	Thames Reach Move On Team - Pan-London	Waltham Forest Street Outreach Service
Accommodation type	No.	No.	No.	No.	No.	No.	No.
<b>Hubs, shelters and emergency accommodation</b>							
COVID-19 Emergency Accommodation (Local)	0	0	0	0	0	0	0
COVID-19 Emergency Accommodation (Pan London)	0	0	0	0	0	0	0
Hub	0	0	0	2	0	0	0
Nightstop	0	0	0	0	0	0	0
SWEP (Local)	0	0	0	7	0	0	6
SWEP (Pan-London)	0	2	0	17	1	3	6
Winter/Night Shelter	0	0	1	5	0	0	2
<i>Hubs, shelters and emergency accommodation</i>	<i>0</i>	<i>2</i>	<i>1</i>	<i>31</i>	<i>1</i>	<i>3</i>	<i>14</i>
<b>Temporary accommodation</b>							
Assessment centre	0	0	0	0	0	0	0
Bed & breakfast	0	0	0	3	0	0	2
Clinic/Detox/Rehab	0	0	0	0	0	0	0
Friends & family	0	0	0	0	0	0	0
Hostel	0	0	0	0	0	0	2
Local authority temporary accommodation	0	0	0	4	0	0	6
Staging post	0	0	0	1	0	0	1
Other temporary accommodation	0	0	0	0	0	0	0
<i>Temporary accommodation subtotal</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>8</i>	<i>0</i>	<i>0</i>	<i>11</i>
<b>Long-term accommodation</b>							
Care home	0	0	0	0	0	0	0
Clearing House/RSI	0	0	0	0	0	0	0
Local authority tenancy (general needs)	1	0	0	0	0	0	0
Private rented sector - independent	0	0	0	0	0	0	0
Private rented sector - with floating support	0	0	0	1	1	0	0
RSL tenancy (general needs)	0	0	0	0	0	0	0
Sheltered housing	0	0	0	0	0	0	0
Supported housing	0	0	0	1	0	0	0
Tied accommodation	0	0	0	0	0	0	0
Other long-term accommodation	0	0	0	0	0	0	0
<i>Long-term accommodation subtotal</i>	<i>1</i>	<i>0</i>	<i>0</i>	<i>2</i>	<i>1</i>	<i>0</i>	<i>0</i>
<b>Total</b>	<b>1</b>	<b>2</b>	<b>1</b>	<b>41</b>	<b>2</b>	<b>3</b>	<b>25</b>

An individual may have been booked into accommodation more than once during the period.

## 6.2 Reconnection outcomes

Outreach and other services help people to reconnect to their home area or country, where they have more options available to them, for example through appropriate support networks, entitlement to accommodation or access to an alcohol treatment centre. Reconnection destinations could be another borough within London, an area elsewhere in the UK, or another country. Some people may have had more than one reconnection recorded during the year.

**Table 22: Confirmed reconnections achieved with people seen rough sleeping in the outer boroughs during 2022/23, by services based in, or primarily covering, the outer boroughs**

	Croydon Outreach	Hillingdon SORT	Hounslow LA Outreach	London Street Rescue	Redbridge Outreach Service	South East Regional Outreach Team	SPEAR Outreach - Kingston
Reconnection reason	No.	No.	No.	No.	No.	No.	No.
Return to home area	2	67	1	1	1	1	2
Seeking work	0	2	0	0	0	0	0
Move to area for friends/family	1	24	1	0	0	1	2
Move to area with appropriate services	0	47	1	0	0	0	0
<b>Reconnections total</b>	<b>2</b>	<b>95</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>2</b>

Reconnection destination	No.	No.	No.	No.	No.	No.	No.
UK - London	0	55	1	0	0	0	0
UK - outside London	1	23	0	1	0	0	0
Central and Eastern Europe	0	2	0	0	1	0	2
Other Europe	0	2	0	0	0	0	0
Rest of the world	1	13	0	0	0	1	0
<i>Not known</i>	0	0	0	0	0	0	0
<b>Reconnections total (excl. destination not known)</b>	<b>2</b>	<b>95</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>2</b>

Reconnections can be recorded with multiple reasons, so the overall total will be lower than the combined sum of the separate reconnection reasons. Percentages are based on the total number of

101 people seen rough sleeping in the outer boroughs in 2022/23 also had a confirmed reconnection recorded by services based in or primarily serving the boroughs during the period.

21% of reconnections this year were to destinations outside the UK. 5% of reconnections were to Central and Eastern European countries.

## 7. TEMPORARY ACCOMMODATION

Arrivals and departures at hostels, assessment centres and second-stage accommodation based in the outer boroughs. All people counted in this section had previously been seen rough sleeping, but not necessarily during 2022/23.

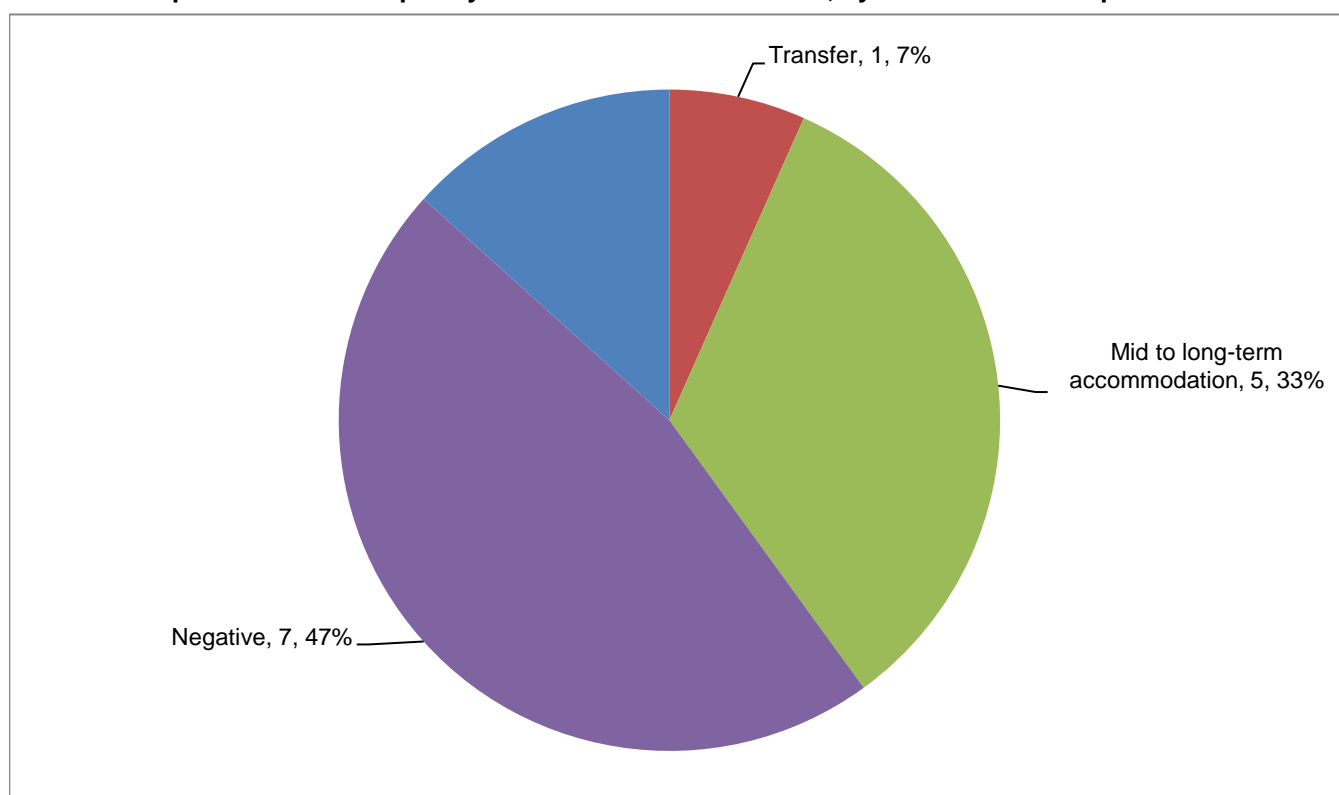
### 7.1 Arrivals

A total of 31 individuals arrived at temporary accommodation during the period.

### 7.2 Departures: Destination on departure

A total of 14 individuals departed from temporary accommodation during the period.

**Chart 10: Departures from temporary accommodation in 2022/23, by destination on departure**



Base: 15

Destination on departure	Destination category	Chart colour
Assessment centre, Bed & breakfast, Detox clinic, Hospital - not long-term/acute care, Hostel - another organisation, Hostel - within the organisation, Hosting placement, Internal SWEP transfer, NASS accommodation, Night shelter, NSNO staging post, Psychiatric hospital, Rehab clinic, Temporary accommodation (LA)	Transfer	
Accommodation where client is owner, Care home, Clearing House/RSI, Hospital - long-term, LA tenancy (general needs), Long stay hospice, Private rented sector - independent, Private rented sector - with some floating support, Returned to home country (EEA), Returned to home country (non EEA), RSL tenancy (general needs), Sheltered housing, Supported housing, Tied accommodation with work	Mid to long-term accommodation	
Died by suicide, Not known, Sleeping rough/Returned to streets, Taken into custody	Negative	
Died, Previous home, Staying with family, Staying with friends	Other	

An individual may have had more than one accommodation departure during the period.

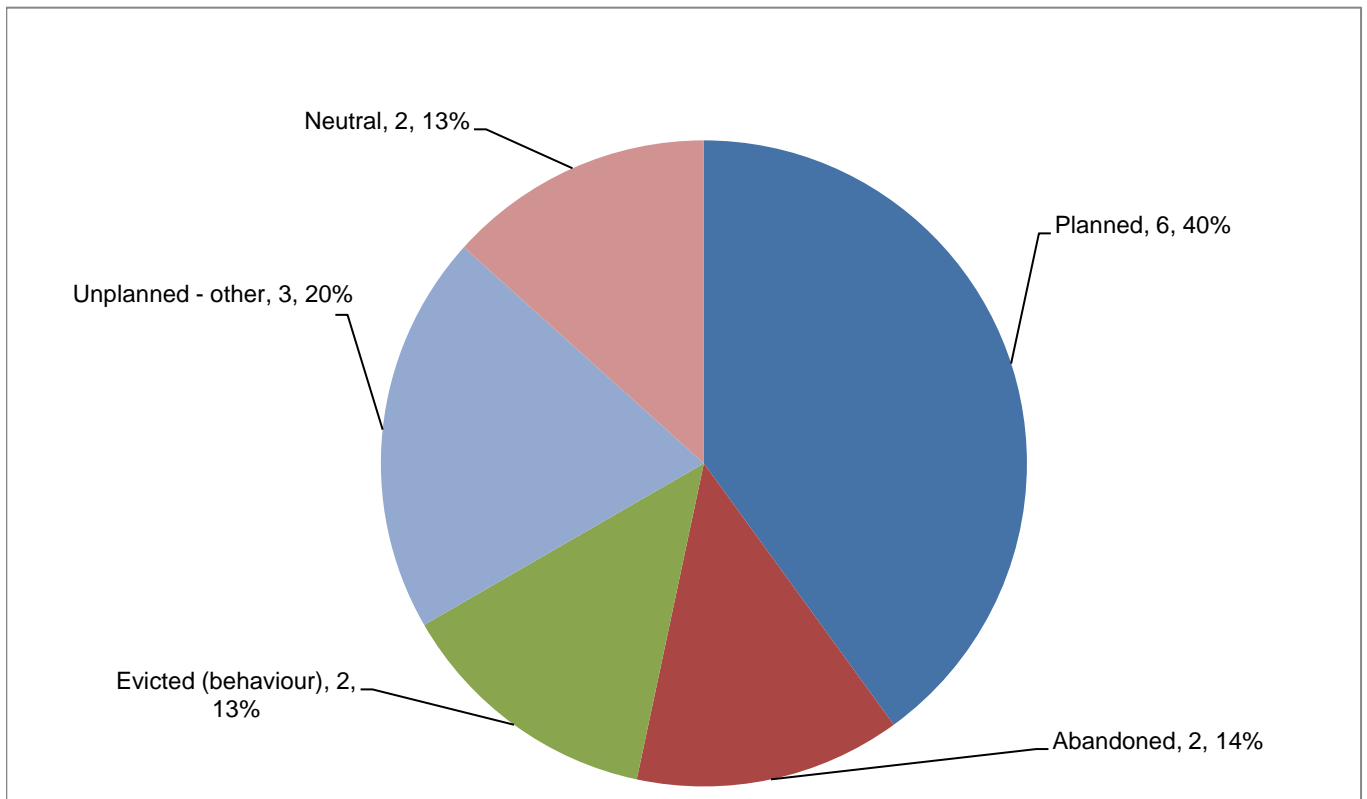
**Table 23: Departures from temporary accommodation in 2022/23, by destination on departure**

Destination on departure	No. departures	%
<b>Transfer</b>		
Assessment centre	0	0%
Bed & breakfast	0	0%
Detox clinic	0	0%
Hospital - not long-term/acute care	0	0%
Hostel - another organisation	0	0%
Hostel - within the organisation	0	0%
Hosting placement	0	0%
Internal transfer	0	0%
NASS accommodation	0	0%
Night shelter	0	0%
NSNO staging post	0	0%
Psychiatric hospital	0	0%
Rehab clinic	0	0%
Temporary accommodation (LA)	1	7%
<i>Transfer subtotal</i>	1	7%
<b>Mid to long-term accommodation</b>		
Accommodation where client is owner	0	0%
Care home	1	7%
Clearing House/RSI	1	7%
Hospital - long-term	0	0%
LA tenancy (general needs)	0	0%
Long stay hospice	0	0%
Private rented sector - independent	3	20%
Private rented sector - with some floating support	0	0%
Returned to home country (EEA)	0	0%
Returned to home country (non EEA)	0	0%
RSL tenancy (general needs)	0	0%
Sheltered housing	0	0%
Supported housing	0	0%
Tied accommodation with work	0	0%
<i>Mid to long-term accommodation subtotal</i>	5	33%
<b>Negative</b>		
Died by suicide	0	0%
Not known	4	27%
Sleeping rough/Returned to streets	2	13%
Taken into custody	1	7%
<i>Negative subtotal</i>	7	47%
<b>Other</b>		
Died	2	13%
Previous home	0	0%
Staying with family	0	0%
Staying with friends	0	0%
<i>Other subtotal</i>	2	13%
<b>Total</b>	<b>15</b>	<b>100%</b>

An individual may have had more than one accommodation departure during the period.

### 7.3 Departures: Reason for leaving

Chart 11: Departures from temporary accommodation in 2022/23, by reason for leaving



Base: 15

An individual may have had more than one accommodation departure during the period. In most cases where a person's reason for leaving has been recorded as 'Neutral', their tenancy has ended due to them dying.



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