

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Q1 Are you satisfied or dissatisfied with the way Boris Johnson is doing his job as Mayor of London? Would you say ...

Base: All respondents

		Gender		Age						Social class				Tenure				Work status			
		Total (x)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted Base		1003	442	561	93	233	203	171	133	170	389	240	123	251	254	340	161	212	446	141	400
Weighted Base		1003	482	521	130*	231	211	151	120	160	321	311	151	221	223	375	162	212	457	99	434
NET: Satisfied		525	256	269	61	101	112	83	63	105	177	151	73	125	137	193	82	102	223	59	238
		52%d	53%	52%	47%	44%	53%	55%d	52%	65%xcde	55%	49%	48%	57%	62%xnop	52%	50%	48%	49%	59%q	55%
Very satisfied	(+2)	95	45	50	10	17	15	18	16	21	37	18	14	26	25	41	12	14	39	10	46
		9%	9%	10%	7%	7%	7%	12%	13%	13%	12%j	6%	10%	12%j	11%	11%	8%	7%	9%	10%	11%
Fairly satisfied	(+1)	430	211	219	51	84	98	66	47	84	140	133	58	99	112	152	69	88	184	49	192
		43%	44%	42%	39%	37%	46%	44%	39%	53%xdg	44%	43%	39%	45%	50%xn	41%	43%	42%	40%	49%	44%
Neither/ nor	(0)	234	103	131	41	67	45	33	26	22	77	76	41	41	43	101	37	44	114	22	95
		23%h	21%	25%	31%h	29%h	21%	22%	22%	14%	24%	24%	27%	19%	19%	27% ^m	23%	21%	25%	22%	22%
Fairly dissatisfied	(-1)	125	66	59	15	33	22	24	17	13	37	52	18	19	18	44	22	36	69	9	47
		12%	14%	11%	12%	14%	10%	16%h	15%	8%	11%	17%l	12%	9%	8%	12%	14%	17% ^m	15%	9%	11%
Very dissatisfied	(-2)	96	50	46	13	21	26	8	11	17	25	29	15	28	20	29	18	24	43	9	43
		10%	10%	9%	10%	9%	12% ^f	6%	9%	10%	8%	9%	10%	13% ⁱ	9%	8%	11%	11%	9%	9%	10%
NET: Dissatisfied		221	116	105	29	54	48	32	28	30	61	80	32	47	39	73	40	60	112	17	90
		22%	24%	20%	22%	24%	23%	21%	24%	19%	19%	26%	22%	21%	17%	20%	24%	28% ^{mn}	25%	17%	21%
NET: Satisfied - Dissatisfied		304	140	164	32	47	65	51	34	75	115	71	40	78	99	120	42	42	111	42	148
		30% ^{dj} q	29%	31%	25%	20%	31% ^d	34% ^d	29%	47% ^{xcde}	36% ^j	23%	27%	35% ^j	44% ^{xnop}	32% ^p	26%	20%	24%	42% ^{xq}	34% ^q
Don't know		23	6	17	-	9	6	2	3	3	6	4	5	8	4	7	4	5	8	1	11
		2%	1%	3%	-	4%	3%	1%	3%	2%	2%	1%	3%	4%	2%	2%	2%	2%	2%	1%	3%
Mean		0.31	0.28	0.33	0.22	0.19	0.26	0.41	0.33	0.50 ^d	0.41 ^j	0.19	0.27	0.36	0.47 ^p	0.36	0.23	0.16	0.24	0.44	0.36
Standard Deviation		1.12	1.14	1.10	1.08	1.09	1.15	1.07	1.17	1.15	1.09	1.08	1.12	1.20	1.10	1.08	1.13	1.15	1.11	1.08	1.13
Standard Error		0.04	0.05	0.05	0.11	0.07	0.08	0.08	0.10	0.09	0.06	0.07	0.10	0.08	0.07	0.06	0.09	0.08	0.05	0.09	0.06

Proportions/Means: Columns Tested (5% risk level) - x/a/b - x/c/d/e/f/g/h - x/i/j/k/l - x/m/n/o/p - x/q/r/s

* small base

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Absolutes/col percents 31 Mar 2011

Q1 Are you satisfied or dissatisfied with the way Boris Johnson is doing his job as Mayor of London? Would you say ...

Base: All respondents

	Total (x)	Ethnicity					London location		View of Mayor (Q1)	
		White (a)	Mixed (b)	Asian (c)	Black (d)	Chinese/other (e)	Inner London (f)	Outer London (g)	Satis- fied (h)	Dissat- isfied (i)
Unweighted Base	1003	675	32	142	87	38	379	624	530	218
Weighted Base	1003	749	20**	110	96*	15*	386	617	525	221
NET: Satisfied	525 52%ei	416 56%de	5 26%	52 47%	42 44%	5 30%	184 48%	341 55%f	525 100%xi	-
Very satisfied (+2)	95 9%i	80 11%	1 3%	9 8%	4 4%	1 6%	35 9%	60 10%	95 18%xi	-
Fairly satisfied (+1)	430 43%ei	336 45%e	5 24%	43 39%	38 40%	4 24%	149 39%	281 46%f	430 82%xi	-
Neither/ nor (0)	234 23%hi	168 22%	7 34%	28 26%	23 24%	5 34%	81 21%	153 25%	-	-
Fairly dissatisfied (-1)	125 12%h	82 11%	5 23%	18 16%	15 16%	3 21%	63 16%g	62 10%	-	125 57%xi
Very dissatisfied (-2)	96 10%h	67 9%	3 16%	11 10%	13 13%	1 9%	49 13%g	48 8%	-	96 43%xi
NET: Dissatisfied	221 22%h	149 20%	8 40%	28 26%	28 29%	5 31%	111 29%g	110 18%	-	221 100%xi
NET: Satisfied - Dissatisfied	304 30%cdefi	267 36%xcde	-3 -13%	23 21%e	14 15%e	* *	73 19%	231 37%xf	525 100%xi	-221 -100%
Don't know	23 2%hi	16 2%	- -	2 2%	3 3%	1 6%	10 3%	12 2%	-	-
Mean	0.31fi	0.38de	-0.27	0.20	0.06	-0.04	0.16	0.40f	1.18xi	-1.43
Standard Deviation	1.12	1.11	1.11	1.12	1.14	1.10	1.20	1.06	0.39	0.50
Standard Error	0.04	0.04	0.20	0.09	0.12	0.18	0.06	0.04	0.02	0.03

Proportions/Means: Columns Tested (5% risk level) - x/a/b/c/d/e - x/f/g - x/h/i

*** small base; ** very small base (under 30) ineligible for sig testing**

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Q2 How important do you think volunteering is in bringing communities together to improve quality of life?

Base: All respondents

	Total (x)	Gender		Age						Social class				Tenure				Work status		
		Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted Base	1003	442	561	93	233	203	171	133	170	389	240	123	251	254	340	161	212	446	141	400
Weighted Base	1003	482	521	130*	231	211	151	120	160	321	311	151	221	223	375	162	212	457	99	434
NET: Important	901 90%g	422 88%	478 92%	126 96%efg	210 91%g	186 88%	134 89%	97 81%	148 93%g	280 87%	286 92%	134 89%	201 91%	197 89%	326 87%	147 91%	199 94%n	400 88%	91 91%	399 92%q
Very important (+2)	534 53%	235 49%	299 57%a	72 55%	127 55%	112 53%	74 49%	55 46%	94 59%g	156 48%	164 53%	80 53%	135 61%xi	111 50%	179 48%	104 64%xmn	119 56%	219 48%	55 56%	251 58%q
Fairly important (+1)	366 37%o	187 39%	179 34%	54 41%	83 36%	74 35%	60 40%	42 35%	54 34%	124 39%l	121 39%l	55 36%	66 30%	86 39%o	147 39%o	43 26%	80 38%o	181 40%	35 36%	148 34%
Neither/ nor (0)	48 5%	25 5%	23 4%	2 1%	9 4%	12 6%	11 7%c	9 8%c	6 4%	22 7%	11 4%	6 4%	9 4%	11 5%	26 7%p	8 5%	4 2%	28 6%	5 5%	15 4%
Not very important (-1)	32 3%	20 4%	12 2%	3 2%	6 3%	8 4%	5 3%	7 6%	3 2%	16 5%	6 2%	5 3%	6 2%	9 4%	11 3%	4 3%	7 3%	18 4%	4 4%	9 2%
Not important at all (-2)	8 1%	7 1%	2 *	- -	1 *	5 2%	- -	3 2%	- -	* *	2 1%	5 4%xijl	1 *	3 1%	3 1%	- -	2 1%	4 1%	- -	2 *
NET: Not important	40 4%	26 5%b	14 3%	3 2%	6 3%	13 6%h	5 3%	10 8%xdh	3 2%	16 5%	7 2%	10 7%j	7 3%	12 5%	15 4%	4 3%	9 4%	23 5%	4 4%	11 2%
Don't know	14 1%	8 2%	6 1%	- -	6 2%	* *	1 1%	4 3%e	3 2%	3 1%	7 2%	- -	4 2%	3 1%	8 2%	3 2%	- -	6 1%	- -	8 2%
Mean	1.40g	1.32	1.48a	1.49g	1.47g	1.33	1.35	1.20	1.53efg	1.32	1.45i	1.32	1.51ik	1.34	1.33	1.55xmn	1.45	1.31	1.43	1.50xq
Standard Deviation	0.80	0.86	0.72	0.65	0.72	0.92	0.76	0.99	0.65	0.81	0.71	0.97	0.74	0.85	0.81	0.72	0.76	0.84	0.77	0.71
Standard Error	0.03	0.04	0.03	0.07	0.05	0.07	0.06	0.09	0.05	0.04	0.05	0.09	0.05	0.05	0.04	0.06	0.05	0.04	0.06	0.04

Proportions/Mean: Columns Tested (5% risk level) - x/a/b - x/c/d/e/f/g/h - x/i/j/k/l - x/m/n/o/p - x/q/r/s

* small base

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Q2 How important do you think volunteering is in bringing communities together to improve quality of life?

Base: All respondents

	Total (x)	Ethnicity					London location		View of Mayor (Q1)	
		White (a)	Mixed (b)	Asian (c)	Black (d)	Chinese/other (e)	Inner London (f)	Outer London (g)	Satis- fied (h)	Dissat- isfied (i)
Unweighted Base	1003	675	32	142	87	38	379	624	530	218
Weighted Base	1003	749	20**	110	96*	15*	386	617	525	221
NET: Important	901 90%	661 88%	17 84%	105 95%a	92 96%a	15 98%	341 88%	560 91%	480 91%	195 88%
Very important	(+2) 534 53%a	360 48%	11 54%	73 66%xa	75 77%xa	10 66%a	212 55%	322 52%	289 55%	120 54%
Fairly important	(+1) 366 37%d	302 40%cd	6 30%	33 30%	18 18%	5 32%	129 33%	238 39%	191 36%	75 34%
Neither/ nor	(0) 48 5%	43 6%	2 8%	2 2%	2 2%	- -	19 5%	29 5%	20 4%	10 5%
Not very important	(-1) 32 3%	26 4%	1 7%	3 2%	1 1%	- -	18 5%	14 2%	13 3%	11 5%
Not important at all	(-2) 8 1%	7 1%	- -	- -	- -	- -	5 1%	3 1%	5 1%	1 1%
NET: Not important	40 4%	33 4%	1 7%	3 2%	1 1%	- -	23 6%g	17 3%	18 4%	12 6%
Don't know	14 1%	12 2%	- -	1 1%	1 1%	* 2%	3 1%	11 2%	6 1%	3 1%
Mean	1.40	1.33	1.31	1.60xa	1.74xa	1.67a	1.37	1.42	1.44	1.38
Standard Deviation	0.80	0.82	0.93	0.65	0.56	0.49	0.88	0.74	0.77	0.84
Standard Error	0.03	0.03	0.16	0.05	0.06	0.08	0.05	0.03	0.03	0.06

Proportions/Means: Columns Tested (5% risk level) - x/a/b/c/d/e - x/f/g - x/h/i

* small base; ** very small base (under 30) ineligible for sig testing

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Absolutes/col percents 31 Mar 2011

Q3 Why do you think volunteering is important?

Base: All consider volunteering important

	Gender			Age						Social class				Tenure				Work status		
	Total (x)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted Base	901	387	514	90	214	176	152	111	158	342	219	110	230	225	297	146	198	390	129	368
Weighted Base	901	422	478	126*	210	186	134	97*	148	280	286	134*	201	197	326	147	199	400	91	399
It helps bring communities together	393 44%l	193 46%	200 42%	59 47%	91 43%	77 42%	63 47%	48 50%	55 37%	137 49%l	128 45%	56 42%	72 36%	87 44%	134 41%	57 39%	99 50%	190 47%	39 43%	159 40%
It helps people out when they are in need	354 39%i	156 37%	198 41%	50 40%	78 37%	84 45%	49 36%	34 35%	59 40%	81 29%	141 50%xil	60 44%i	72 36%	67 34%	137 42%	58 40%	78 39%	136 34%	38 42%	174 43%q
It gives people a sense of self-satisfaction/self worth	137 15%	49 12%	88 18%a	16 12%	36 17%	24 13%	21 16%	21 22%h	18 12%	47 17%	50 18%	14 10%	26 13%	35 18%	45 14%	19 13%	33 16%	73 18%	13 14%	51 13%
It gives people skills that they can use in finding a job/new job	78 9%h	33 8%	45 9%	13 10%h	21 10%h	25 14%fh	8 6%	8 8%h	3 2%	18 7%	26 9%	19 14%i	15 8%	9 5%	30 9%	18 12%m	19 10%	27 7%	9 10%	41 10%
It fills a gap in service provision that the government cannot provide	70 8%	30 7%	40 8%	5 4%	19 9%	12 6%	15 11%	7 8%	11 7%	30 11%j	16 6%	7 5%	17 8%	13 7%	31 10%	10 7%	14 7%	28 7%	7 8%	34 8%
It's something people should do/it's worthwhile	56 6%	28 7%	28 6%	6 4%	8 4%	10 5%	6 4%	6 7%	19 13%xcdef	18 6%	15 5%	9 7%	13 7%	22 11%xnpx	12 4%	11 8%	8 4%	21 5%	4 5%	30 7%
Things just would not get done	51 6%	20 5%	31 6%	5 4%	11 5%	7 4%	13 10%eh	10 11%xeh	5 3%	17 6%	16 6%	8 6%	9 4%	9 4%	23 7%	4 3%	15 7%	24 6%	7 7%	20 5%
Give something back to the community	28 3%	9 2%	18 4%	4 3%	6 3%	6 3%	5 4%	3 3%	4 3%	16 6%jl	5 2%	3 3%	4 2%	9 4%o	13 4%	1 1%	5 3%	14 4%	2 2%	12 3%
It's reliant on peoples good will/it's done for free/doesn't cost	24 3%	15 3%	9 2%	2 1%	6 3%	6 3%	3 2%	4 4%	4 3%	9 3%	10 3%	3 2%	2 1%	7 4%o	12 4%o	-	5 3%	15 4%	2 3%	7 2%
It's a learning experience/promotes a sense of awareness	17 2%	10 2%	7 1%	2 2%	6 3%	4 2%	3 2%	-	2 1%	8 3%	4 1%	1 1%	4 2%	5 3%	5 1%	2 1%	5 3%	9 2%	3 3%	5 1%
Nothing will get done if we don't/it gets thing done	15 2%	10 2%	5 1%	2 2%	3 1%	2 1%	3 2%	1 1%	3 2%	3 1%	4 1%	2 1%	7 4%i	7 4%	5 1%	2 1%	1 1%	8 2%	-	7 2%

Proportions/Mean: Columns Tested (5% risk level) - x/a/b - x/c/d/e/f/g/h - x/i/j/k/l - x/m/n/o/p - x/q/r/s

* small base



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Absolutes/col percents 31 Mar 2011

Q3 Why do you think volunteering is important?

Base: All consider volunteering important

	Gender		Age						Social class				Tenure				Work status			
	Total (x)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Weighted Base	901	422	478	126*	210	186	134	97*	148	280	286	134*	201	197	326	147	199	400	91	399
Chance to meet new people/chance to network	11 1%	3 1%	8 2%	- -	3 1%	4 2%	* *	2 2%	2 1%	5 2%	* *	1 1%	5 2%j	2 1%	4 1%	- -	4 2%	5 1%	* *	6 1%
It's fun/makes people happy/people enjoy it	7 1%	3 1%	3 1%	4 3%xd	- -	1 1%	1 1%	- -	1 *	2 1%	4 1%	- -	2 1%	2 1%	4 1%	- -	1 *	5 1%	- -	2 1%
Good for the economy	7 1%	2 *	5 1%	2 2%	1 1%	- -	- -	1 1%	2 1%	3 1%	1 *	- -	2 1%	3 1%	2 *	1 1%	1 1%	3 1%	1 1%	3 1%
It's a Christian thing to do/religious reasons	6 1%	3 1%	2 *	2 1%	- -	- -	2 1%	- -	2 2%	2 1%	3 1%	1 1%	- -	4 2%	2 1%	- -	- -	- -	2 2%q	4 1%
Helps out the environment	4 *	1 *	2 *	1 1%	- -	* *	1 1%	1 1%	1 1%	2 1%	- -	1 1%	1 *	2 1%	- -	1 1%	1 1%	* *	1 1%	3 1%
Gives people confidence	3 *	1 *	1 *	- -	1 1%	1 1%	- -	- -	- -	- -	- -	3 2%xij	- -	- -	- -	1 1%	1 1%	1 *	- -	1 *
Other	27 3%	16 4%	11 2%	1 1%	4 2%	6 3%	3 2%	7 7%cd	7 5%	7 2%	7 3%	5 3%	8 4%	7 3%	9 3%	3 2%	6 3%	11 3%	1 1%	14 4%
Don't know	34 4%	21 5%	14 3%	6 5%	10 5%	9 5%	3 2%	2 2%	5 3%	5 2%	11 4%	9 7%i	9 5%i	3 2%	17 5%	8 5%	4 2%	14 4%	2 2%	18 5%

Proportions/Mean: Columns Tested (5% risk level) - x/a/b - x/c/d/e/f/g/h - x/i/j/k/l - x/m/n/o/p - x/q/r/s

* small base

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Q3 Why do you think volunteering is important?

Base: All consider volunteering important

	Ethnicity					London location		View of Mayor (Q1)		
	Total (x)	White (a)	Mixed (b)	Asian (c)	Black (d)	Chinese/other (e)	Inner London (f)	Outer London (g)	Satis-fied (h)	Dissat-ified (i)
Unweighted Base	901	593	29	134	83	37	334	567	486	191
Weighted Base	901	661	17**	105	92*	15*	341	560	480	195
It helps bring communities together	393 44%	280 42%	10 58%	51 48%	40 44%	7 44%	146 43%	246 44%	206 43%	80 41%
It helps people out when they are in need	354 39%	269 41%	2 13%	37 35%	37 41%	7 44%	138 41%	216 39%	187 39%	81 42%
It gives people a sense of self-satisfaction/ self worth	137 15%	107 16%	5 32%	10 10%	12 13%	1 7%	49 14%	88 16%	73 15%	39 20%
It gives people skills that they can use in finding a job/new job	78 9%	50 8%	2 11%	12 11%	13 14%	2 11%	40 12%g	38 7%	49 10%	17 9%
It fills a gap in service provision that the government cannot provide	70 8%	56 9%	2 9%	5 5%	5 6%	* 3%	30 9%	39 7%	43 9%	14 7%
It's something people should do/it's worthwhile	56 6%	43 6%	1 4%	6 6%	3 3%	1 8%	18 5%	38 7%	31 6%	11 5%
Things just would not get done	51 6%	42 6%	- -	5 4%	3 3%	1 3%	19 6%	32 6%	24 5%	13 7%
Give something back to the community	28 3%	20 3%	- -	3 3%	4 4%	* 3%	13 4%	15 3%	11 2%	5 2%
It's reliant on peoples good will/it's done for free/doesn't cost	24 3%	19 3%	- -	3 3%	1 1%	1 3%	5 1%	19 3%	17 3%	2 1%
It's a learning experience/promotes a sense of awareness	17 2%	7 1%	- -	5 4%a	4 4%a	1 5%	9 3%	8 1%	8 2%	7 4%
Nothing will get done if we don't/it gets thing done	15 2%	11 2%	- -	1 1%	3 3%	- -	2 1%	13 2%	8 2%	2 1%

Proportions/Mean: Columns Tested (5% risk level) - x/a/b/c/d/e - x/f/g - x/h/i

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GREATERLONDONAUTHORITY

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Q3 Why do you think volunteering is important?

Base: All consider volunteering important

	Ethnicity					London location		View of Mayor (Q1)		
	Total (x)	White (a)	Mixed (b)	Asian (c)	Black (d)	Chinese/other (e)	Inner London (f)	Outer London (g)	Satis-fied (h)	Dissat-ified (i)
Weighted Base	901	661	17**	105	92*	15*	341	560	480	195
Chance to meet new people/chance to network	11 1%	8 1%	-	2 2%	1 1%	1 4%	6 2%	5 1%	5 1%	1 1%
It's fun/makes people happy/people enjoy it	7 1%	7 1%	-	-	-	-	1 *	6 1%	5 1%	-
Good for the economy	7 1%	4 1%	-	1 1%	1 1%	-	1 *	6 1%	2 *	1 1%
It's a Christian thing to do/religious reasons	6 1%	4 1%	-	1 1%	1 1%	-	4 1%	2 *	2 1%	1 1%
Helps out the environment	4 *	3 *	-	1 1%	-	* 2%	2 1%	2 *	2 *	1 *
Gives people confidence	3 *	-	-	-	3 3%xa	-	-	3 *	1 *	1 1%
Other	27 3%	21 3%	-	2 1%	2 2%	2 15%xcd	7 2%	20 4%	14 3%	8 4%
Don't know	34 4%	24 4%	-	8 7%	2 2%	1 4%	7 2%	27 5%f	18 4%	7 4%

Proportions/Mean: Columns Tested (5% risk level) - x/a/b/c/d/e - x/f/g - x/h/i

* small base; ** very small base (under 30) ineligible for sig testing

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Q4 Why do you think volunteering is not important?

Base: All don't consider volunteering important

	Gender		Age						Social class				Tenure				Work status			
	Total (x)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted Base	40	25	15	2	7	14	5	9	3	18	6	8	8	13	12	4	10	22	5	11
Weighted Base	40*	26**	14**	3**	6**	13**	5**	10**	3**	16**	7**	10**	7**	12**	15**	4**	9**	23**	4**	11**
It doesn't really help to achieve much/doesn't make a difference	14 34%	11 40%	3 23%	1 49%	1 20%	4 27%	2 42%	4 43%	1 37%	4 23%	2 32%	5 49%	3 40%	5 40%	3 22%	4 100%	1 10%	7 32%	-	6 53%
People/organisations have to take responsibility for themselves	5 13%	5 18%	1 4%	-	2 38%	2 17%	1 12%	-	-	5 34%	-	-	-	1 5%	3 17%	-	2 25%	5 23%	-	-
People are not able to give enough time/takes up time that people need for themselves	4 10%	1 3%	3 24%	-	-	3 25%	-	-	1 31%	-	1 11%	3 26%	1 9%	1 7%	3 22%	-	-	-	2 42%	1 6%
It's unpaid/abuse of peoples good nature	4 9%	3 11%	1 5%	-	1 12%	1 9%	2 34%	-	-	1 4%	1 7%	2 16%	1 11%	-	2 11%	1 17%	1 13%	3 12%	-	1 7%
Government spending is the only thing that makes a difference	2 6%	2 9%	-	-	-	-	1 13%	1 9%	1 31%	1 6%	1 11%	-	1 9%	1 7%	-	-	2 18%	1 4%	1 20%	1 6%
The voluntary sector does a bad job / can't organise volunteers	2 5%	1 4%	1 6%	-	-	1 8%	-	1 8%	-	-	-	-	2 29%	1 7%	-	-	1 12%	1 5%	-	1 8%
People don't have time to devote to volunteering	2 4%	-	2 11%	-	2 24%	-	-	-	-	1 4%	-	1 9%	-	1 5%	1 6%	-	-	-	2 39%	-
People who volunteer are not as good at anything as those who do it for a living	1 2%	-	1 7%	-	-	1 8%	-	-	-	1 6%	-	-	-	-	1 7%	-	-	1 4%	-	-
Other	8 20%	5 20%	3 20%	-	1 17%	2 16%	-	4 39%	1 31%	4 23%	3 35%	1 8%	1 12%	3 23%	3 20%	-	2 28%	3 15%	2 41%	3 28%
Don't know	2 4%	-	2 11%	2 51%	-	-	-	-	-	-	2 21%	-	-	2 13%	-	-	-	2 7%	-	-

Proportions/Mean: Columns Tested (5% risk level) - x/a/b - x/c/d/e/f/g/h - x/i/j/k/l - x/m/n/o/p - x/q/r/s

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Prepared for the Greater London Authority by ICM Research



Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Q4 Why do you think volunteering is not important?

Base: All don't consider volunteering important

	Ethnicity					London location		View of Mayor (Q1)		
	Total (x)	White (a)	Mixed (b)	Asian (c)	Black (d)	Chinese/other (e)	Inner London (f)	Outer London (g)	Satis-fied (h)	Dissat-ified (i)
Unweighted Base	40	31	1	4	1	-	21	19	18	12
Weighted Base	40*	33**	1**	3**	1**	-**	23**	17**	18**	12**
It doesn't really help to achieve much/doesn't make a difference	14 34%	9 28%	1 100%	1 29%	1 100%	-	8 33%	6 36%	6 35%	6 51%
People/organisations have to take responsibility for themselves	5 13%	5 16%	-	-	-	-	2 10%	3 18%	2 13%	2 13%
People are not able to give enough time/takes up time that people need for themselves	4 10%	3 10%	-	1 24%	-	-	2 8%	2 13%	3 14%	1 5%
It's unpaid/abuse of peoples good nature	4 9%	2 5%	-	1 52%	-	-	4 15%	-	1 3%	-
Government spending is the only thing that makes a difference	2 6%	2 5%	-	1 24%	-	-	2 7%	1 5%	1 4%	1 7%
The voluntary sector does a bad job / can't organise volunteers	2 5%	2 6%	-	-	-	-	2 8%	-	-	1 7%
People don't have time to devote to volunteering	2 4%	2 5%	-	-	-	-	-	2 9%	2 8%	-
People who volunteer are not as good at anything as those who do it for a living	1 2%	1 3%	-	-	-	-	1 4%	-	1 5%	-
Other	8 20%	7 22%	-	-	-	-	4 19%	4 20%	4 20%	2 17%
Don't know	2 4%	2 5%	-	-	-	-	-	2 9%	-	-

Proportions/Mean: Columns Tested (5% risk level) - x/a/b/c/d/e - x/f/g - x/h/i

* small base; ** very small base (under 30) ineligible for sig testing



Prepared for the Greater London Authority by ICM Research



Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Q5 Many people we have spoken to have not volunteered before. Thinking about the last 12 months, have you done any of the following activities, unpaid, to help someone who isn't a member of your family ...

Base: All respondents

	Gender			Age						Social class				Tenure				Work status		
	Total (x)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted Base	1003	442	561	93	233	203	171	133	170	389	240	123	251	254	340	161	212	446	141	400
Weighted Base	1003	482	521	130*	231	211	151	120	160	321	311	151	221	223	375	162	212	457	99	434
NET: Any mention	644	309	335	90	146	134	114	77	83	202	199	112	131	130	246	110	139	300	66	269
	64%h	64%	64%	69%h	63%h	64%h	76% ^h xdeg	64%h	52%	63%	64%	75% ^{xil}	59%	58%	66%	68%	66%	66%	67%	62%
Helping with shopping	336 34%	163 34%	173 33%	44 33%	76 33%	70 33%	60 40%h	43 36%	44 27%	91 28%	110 35%	55 37%	80 36% ⁱ	67 30%	123 33%	64 39%	68 32%	150 33%	35 35%	146 34%
Writing letters or filling out forms for someone	297 30%	147 31%	150 29%	31 24%	64 28%	65 31%	61 40% ^{xcdh}	37 31%	39 25%	94 29%	94 30%	49 32%	61 28%	55 25%	107 29%	55 34%	74 35% ^m	144 32%	28 28%	124 29%
Unpaid babysitting or looking after children	288 29% ^{ahls}	101 21%	187 36% ^{xa}	38 29% ^h	69 30% ^h	76 36% ^{gh}	55 37% ^{gh}	28 23%	23 14%	108 34% ^l	94 30%	38 25%	48 22%	50 23%	129 34% ^m	42 26%	63 30%	148 32% ^s	39 39% ^{xs}	100 23%
Household chores like cooking, cleaning, gardening etc	276 28% ^h	130 27%	146 28%	50 38% ^{xh}	62 27%	60 28% ^h	42 28% ^h	32 27%	29 18%	94 29%	78 25%	49 32%	55 25%	59 27%	110 29%	50 31%	48 23%	129 28%	33 33%	110 25%
Driving or escorting someone	251 25% ^{chls}	123 26%	128 25%	19 14%	65 28% ^{ch}	55 26% ^{ch}	54 36% ^{xch}	34 28% ^{ch}	23 15%	78 24% ^l	92 29% ^l	48 32% ^l	34 15%	53 24%	112 30% ^p	39 24%	39 18%	145 32% ^{xs}	27 27% ^{xs}	76 18%
Paying bills or collecting a pension	107 11%	56 12%	51 10%	9 7%	17 7%	24 11%	21 14%	18 15% ^d	19 12%	27 8%	26 9%	24 16% ⁱ	30 14%	29 13%	32 9%	23 14%	22 10%	42 9%	8 8%	56 13%
Household or car repairs	86 9% ^{bh}	59 12% ^{xb}	27 5%	16 12% ^h	24 10% ^h	18 9%	13 8%	9 8%	6 4%	26 8%	28 9%	18 12%	13 6%	11 5%	37 10%	19 12% ^m	14 6%	43 9%	7 8%	33 8%
Providing personal care like washing or dressing someone who is sick or frail	83 8%	38 8%	45 9%	15 11%	22 9%	17 8%	8 6%	9 8%	12 8%	22 7%	25 8%	16 11%	20 9%	11 5%	31 8%	25 15% ^{xmnp}	13 6%	35 8%	8 8%	36 8%
No - none	359 36% ^{fk}	172 36%	186 36%	40 31%	85 37% ^f	77 36% ^f	36 24%	43 36% ^f	77 48% ^{xcd}	119 37% ^k	112 36%	38 25%	90 41% ^k	93 42%	129 34%	52 32%	73 34%	157 34%	33 33%	165 38%

Proportions/Mean: Columns Tested (5% risk level) - x/a/b - x/c/d/e/f/g/h - x/i/j/k/l - x/m/n/o/p - x/q/r/s
* small base

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Q5 Many people we have spoken to have not volunteered before. Thinking about the last 12 months, have you done any of the following activities, unpaid, to help someone who isn't a member of your family ...

Base: All respondents

	Ethnicity						London location		View of Mayor (Q1)	
	Total (x)	White (a)	Mixed (b)	Asian (c)	Black (d)	Chinese/other (e)	Inner London (f)	Outer London (g)	Satis-fied (h)	Dissat-ified (i)
Unweighted Base	1003	675	32	142	87	38	379	624	530	218
Weighted Base	1003	749	20**	110	96*	15*	386	617	525	221
NET: Any mention	644	465	12	81	69	10	235	409	347	137
	64%	62%	61%	74%xa	71%	69%	61%	66%	66%	62%
Helping with shopping	336 34%	241 32%	6 32%	48 43%xa	32 34%	5 31%	125 32%	211 34%	178 34%	77 35%
Writing letters or filling out forms for someone	297 30%	206 28%	4 18%	48 44%xa	29 30%	6 42%	115 30%	182 30%	152 29%	78 35%
Unpaid babysitting or looking after children	288 29%	211 28%	7 35%	26 24%	36 37%c	6 37%	99 26%	189 31%	159 30%	64 29%
Household chores like cooking, cleaning, gardening etc	276 28%	200 27%	5 24%	34 30%	30 31%	2 14%	98 25%	178 29%	147 28%	50 23%
Driving or escorting someone	251 25%i	191 25%	3 16%	24 22%	25 26%	6 37%	77 20%	174 28%f	156 30%i	37 17%
Paying bills or collecting a pension	107 11%	81 11%	1 5%	7 6%	15 15%c	2 13%	46 12%	61 10%	61 12%	21 10%
Household or car repairs	86 9%	60 8%	2 10%	8 7%	12 13%	2 16%	36 9%	50 8%	42 8%	16 7%
Providing personal care like washing or dressing someone who is sick or frail	83 8%	52 7%	- -	10 9%	14 15%xa	3 19%xa	32 8%	51 8%	41 8%	25 11%
No - none	359 36%c	284 38%c	8 39%	29 26%	28 29%	5 31%	151 39%	208 34%	178 34%	84 38%

Proportions/Mean: Columns Tested (5% risk level) - x/a/b/c/d/e - x/f/g - x/h/i

*** small base; ** very small base (under 30) ineligible for sig testing**

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Q6 How often did you ... during the last 12 months?

-Summary

Base: All volunteering for task during last 12 months

		Q6 Summary							
		Help with shopping	Pay bills or collect a pension	Help with household chores like cooking, cleaning, gardening etc	Help with household or car repairs	Provide unpaid babysitting or looking after children	Provide personal care like washing or dressing someone who is sick or frail	Write letters or fill out forms for someone	Drive or escort someone
Unweighted Base		337	105	274	77	298	85	308	250
Weighted Base		336	107	276	86	288	83	297	251
Daily	(365)	8 2%	-	34 12%	2 2%	9 3%	12 15%	5 2%	5 2%
Weekly	(52)	78 23%	19 18%	43 15%	8 10%	51 18%	12 15%	37 12%	49 19%
Fortnightly	(26)	39 12%	7 6%	29 11%	6 7%	31 11%	5 7%	10 3%	31 13%
Once a month	(12)	79 24%	49 46%	59 21%	14 17%	80 28%	17 21%	80 27%	71 28%
Less often	(4)	128 38%	30 28%	109 40%	55 64%	112 39%	34 41%	160 54%	93 37%
Don't know		3 1%	2 2%	2 1%	1 1%	6 2%	2 3%	6 2%	2 1%
Mean		28.70	17.86	59.76	20.24	28.53	69.32	18.95	26.24
Standard Deviation		57.11	17.00	115.43	56.35	62.79	127.12	47.46	53.46
Standard Error		3.12	1.68	7.00	6.46	3.69	13.95	2.74	3.40

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Q6 How often did you ... during the last 12 months? -Help with shopping

Base: All volunteering for task during last 12 months

	Gender			Age						Social class				Tenure				Work status			
	Total (x)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)	
Unweighted Base	337	149	188	32	79	66	69	45	46	110	85	47	95	74	113	63	71	147	52	131	
Weighted Base	336	163	173	44**	76*	70*	60*	43*	44*	91	110*	55*	80*	67*	123*	64*	68*	150	35*	146	
Daily	(365)	8	6	3	3	1	-	1	3	-	1	1	3	1	1	3	2	3	1	3	
		2%	3%	2%	8%	1%	-	2%	6%	-	2%	1%	5%	3%	1%	1%	5%	3%	2%	3%	2%
Weekly	(52)	78	38	39	16	9	13	8	11	21	10	23	20	24	21	16	23	11	20	5	52
		23%inq	23%	23%	36%	12%	18%	13%	25%	49%xdef	12%	21%	37%i	30%i	31%n	13%	36%np	17%	13%	13%	36%xqr
Fortnightly	(26)	39	15	24	5	11	7	9	4	2	11	12	4	12	4	13	10	11	19	5	15
		12%	9%	14%	12%	15%	11%	14%	10%	5%	12%	11%	8%	14%	6%	11%	15%	17%	13%	13%	10%
Once a month	(12)	79	40	39	8	23	16	14	10	9	17	26	17	20	13	33	12	19	39	9	31
		24%	25%	23%	19%	30%	23%	23%	22%	21%	19%	23%	30%	24%	19%	27%	19%	29%	26%	26%	21%
Less often	(4)	128	62	66	11	30	34	29	15	10	50	46	11	21	27	58	15	24	67	16	43
		38%klo	38%	38%	25%	39%	48%h	48%h	35%	24%	55%xkl	42%kl	20%	26%	41%	47%o	24%	35%	45% _s	45%	30%
Don't know		3	2	2	-	2	-	-	1	1	-	2	-	2	1	2	1	-	2	-	2
		1%	1%	1%	-	2%	-	-	2%	2%	-	2%	-	2%	1%	1%	1%	-	1%	-	1%
Mean	28.70	31.85	25.72	53.84	21.21	16.98	21.80	43.18e	30.63e	19.59	22.69	44.18i	36.60i	27.21	18.23	46.17n	27.20	22.58	26.33	33.25	
Standard Deviation	57.11	65.90	47.32	94.36	45.67	18.03	49.51	86.79	21.96	47.05	41.42	77.87	66.25	45.93	36.39	80.11	57.32	51.50	62.85	54.10	
Standard Error	3.12	5.42	3.47	16.68	5.17	2.22	5.96	13.08	3.27	4.49	4.52	11.36	6.87	5.38	3.44	10.17	6.80	4.26	8.72	4.76	

Proportions/Mean: Columns Tested (5% risk level) - x/a/b - x/c/d/e/f/g/h - x/i/j/k/l - x/m/n/o/p - x/q/r/s
* small base; ** very small base (under 30) ineligible for sig testing

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

**Q6 How often did you ... during the last 12 months?
-Help with shopping**

Base: All volunteering for task during last 12 months

	Ethnicity						London location		View of Mayor (Q1)	
	Total (x)	White (a)	Mixed (b)	Asian (c)	Black (d)	Chinese/other (e)	Inner London (f)	Outer London (g)	Satis- fied (h)	Dissat- isfied (i)
Unweighted Base	337	214	11	61	31	11	125	212	179	79
Weighted Base	336	241	6**	48*	32**	5**	125	211	178	77*
Daily	(365) 8 2%	3 1%	1 19%	2 5%	2 5%	- -	5 4%	3 2%	4 2%	1 1%
Weekly	(52) 78 23%	60 25%	2 30%	8 16%	6 18%	1 16%	26 20%	52 25%	40 23%	16 21%
Fortnightly	(26) 39 12%	27 11%	1 15%	4 8%	6 17%	1 12%	16 13%	23 11%	20 11%	11 15%
Once a month	(12) 79 24%	53 22%	1 10%	16 34%	7 22%	1 27%	27 22%	52 25%	48 27%	13 17%
Less often	(4) 128 38%	94 39%	2 26%	18 38%	12 38%	2 46%	49 40%	79 37%	66 37%	32 42%
Don't know	3 1%	3 1%	- -	- -	- -	- -	2 1%	2 1%	- -	3 3%h
Mean	28.70	25.26	91.08	32.74	36.91	16.28	33.34	25.96	27.02	22.02
Standard Deviation	57.11	44.14	145.88	75.92	79.85	18.99	71.15	46.87	52.99	34.99
Standard Error	3.12	3.04	43.99	9.72	14.34	5.73	6.42	3.23	3.96	3.99

Proportions/Mean: Columns Tested (5% risk level) - x/a/b/c/d/e - x/f/g - x/h/i

*** small base; ** very small base (under 30) ineligible for sig testing**

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Q6 How often did you ... during the last 12 months? -Pay bills or collect a pension

Base: All volunteering for task during last 12 months

	Gender			Age						Social class				Tenure				Work status			
	Total (x)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)	
Unweighted Base	105	49	56	7	17	21	23	19	18	33	20	19	33	31	30	20	21	43	12	48	
Weighted Base	107*	56*	51*	9**	17**	24**	21**	18**	19**	27*	26**	24**	30**	29**	32**	23**	22**	42*	8**	56*	
Daily	(365)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Weekly	(52)	19 18%	12 22%	7 13%	-	2 10%	5 20%	3 13%	4 20%	6 34%	3 11%	4 15%	4 18%	8 26%	7 26%	4 13%	6 27%	1 5%	3 8%	1 12%	15 26% ^q
Fortnightly	(26)	7 6%	3 5%	4 8%	2 18%	1 4%	-	3 14%	1 4%	1 5%	-	2 6%	3 11%	3 9%	2 6%	3 14%	-	-	1 16%	6 10%	
Once a month	(12)	49 46%	28 49%	22 42%	8 82%	10 57%	9 37%	9 42%	9 50%	6 30%	8 31%	15 57%	11 48%	14 48%	13 46%	14 43%	9 41%	12 55%	23 54%	4 49%	22 39%
Less often	(4)	30 28%	13 22%	17 34%	-	5 30%	9 38%	6 31%	5 27%	5 25%	15 54% ^x	6 22%	6 24%	4 14%	5 19%	12 38%	3 13%	9 40%	16 39%	2 23%	12 21%
Don't know	2 2%	1 2%	1 2%	-	-	1 4%	-	-	1 6%	1 4%	-	-	1 3%	1 4%	-	1 5%	-	-	-	-	2 4%
Mean	17.86	19.74	15.79	14.56	13.93	17.33	16.61	18.41	25.06	12.19	17.12	18.60	23.05	22.04	15.14	24.23	10.98	11.97	17.34	22.63 ^q	
Standard Deviation	17.00	18.04	15.70	5.73	13.65	18.84	15.59	17.96	21.43	15.19	15.78	16.93	18.77	19.18	15.70	18.80	10.80	12.27	15.69	19.15	
Standard Error	1.68	2.60	2.12	2.17	3.31	4.21	3.25	4.12	5.20	2.69	3.53	3.88	3.32	3.50	2.87	4.31	2.36	1.87	4.53	2.82	

Proportions/Means: Columns Tested (5% risk level) - x/a/b - x/c/d/e/f/g/h - x/i/j/k/l - x/m/n/o/p - x/q/r/s

* small base; ** very small base (under 30) ineligible for sig testing

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

**Q6 How often did you ... during the last 12 months?
-Pay bills or collect a pension**

Base: All volunteering for task during last 12 months

	Total (x)	Ethnicity					London location		View of Mayor (Q1)		
		White (a)	Mixed (b)	Asian (c)	Black (d)	Chinese/other (e)	Inner London (f)	Outer London (g)	Satis- fied (h)	Dissat- isfied (i)	
Unweighted Base	105	73	2	10	13	4	44	61	57	24	
Weighted Base	107*	81*	1**	7**	15**	2**	46*	61*	61*	21**	
Daily	(365)	-	-	-	-	-	-	-	-	-	
Weekly	(52)	19 18%	16 20%	-	* 7%	1 7%	1 57%	3 6%	16 26% ^f	12 20%	3 13%
Fortnightly	(26)	7 6%	4 6%	-	1 9%	2 11%	-	4 9%	3 5%	3 6%	1 3%
Once a month	(12)	49 46%	35 43%	1 65%	4 63%	7 50%	1 43%	26 57%	23 38%	25 41%	12 58%
Less often	(4)	30 28%	24 29%	* 35%	1 21%	5 32%	-	13 28%	17 28%	18 30%	6 26%
Don't know	2 2%	2 3%	-	-	-	-	-	2 3%	2 3%	-	-
Mean	17.86	18.70	9.18	14.30	13.86	34.81	13.37	21.34 ^f	18.51	15.43	
Standard Deviation	17.00	17.91	-	12.51	12.73	-	11.57	19.63	17.96	15.04	
Standard Error	1.68	2.13	-	3.96	3.53	-	1.74	2.56	2.42	3.07	

Proportions/Means: Columns Tested (5% risk level) - x/a/b/c/d/e - x/f/g - x/h/i

*** small base; ** very small base (under 30) ineligible for sig testing**

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Q6 How often did you ... during the last 12 months?
-Help with household chores like cooking, cleaning, gardening etc

Base: All volunteering for task during last 12 months

	Total (x)	Gender		Age						Social class				Tenure				Work status			
		Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)	
Unweighted Base	274	120	154	34	64	58	50	35	33	111	62	36	65	63	105	50	44	121	47	100	
Weighted Base	276	130	146	50**	62*	60*	42*	32**	29*	94	78*	49*	55*	59*	110*	50*	48*	129	33*	110*	
Daily	(365)	34 12%	19 15%	14 10%	9 19%	7 11%	6 10%	4 9%	5 15%	3 9%	5 5%	8 10%	10 20% <i>i</i>	11 19% <i>i</i>	4 7%	8 7%	16 32% <i>xmnp</i>	4 9%	12 10%	3 9%	18 16%
Weekly	(52)	43 15%	14 11%	29 20%	14 28%	6 10%	9 16%	6 13%	5 14%	3 10%	8 9%	8 11%	16 34% <i>xij</i>	10 18%	9 14%	21 19% <i>o</i>	3 6%	8 16%	14 11%	5 14%	23 21%
Fortnightly	(26)	29 11%	13 10%	16 11%	4 9%	9 15%	6 10%	3 6%	2 7%	4 15%	12 13%	6 8%	2 5%	8 15%	3 6%	10 9%	8 15%	7 15%	14 11%	2 6%	13 12%
Once a month	(12)	59 21%	24 18%	35 24%	10 21%	17 27%	13 21%	10 23%	5 16%	4 15%	22 23%	18 23%	9 19%	9 17%	15 26%	24 21%	9 17%	9 19%	32 24%	4 13%	21 19%
Less often	(4)	109 40%	60 46%	49 34%	12 24%	23 37%	25 42%	21 49%	15 47%	13 46%	47 49% <i>kl</i>	36 46% <i>k</i>	11 22%	16 29%	27 45%	48 44%	14 28%	19 40%	58 44% <i>s</i>	19 58% <i>xs</i>	32 29%
Don't know	2 1%	-	2 2%	-	-	1 2%	-	-	1 4%	-	1 2%	-	1 2%	1 2%	-	1 2%	-	-	-	-	2 2%
Mean	59.76i	66.63	53.54	87.86	54.32	51.34	45.76	69.49	49.40	32.55	50.93	94.64i	88.11i	40.73	41.75	127.85xm np	50.20	47.98	46.33	78.19	
Standard Deviation	115.43	126.24	104.73	134.82	111.40	106.20	102.47	129.51	107.52	81.48	109.52	137.56	138.85	93.14	90.35	165.53	103.17	104.42	104.30	129.30	
Standard Error	7.00	11.52	8.50	23.12	13.92	14.07	14.49	21.89	19.01	7.73	14.02	22.93	17.36	11.83	8.82	23.65	15.55	9.49	15.21	13.06	

Proportions/Mean: Columns Tested (5% risk level) - x/a/b - x/c/d/e/f/g/h - x/i/j/k/l - x/m/n/o/p - x/q/r/s

*** small base; ** very small base (under 30) ineligible for sig testing**

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Q6 How often did you ... during the last 12 months?

-Help with household chores like cooking, cleaning, gardening etc

Base: All volunteering for task during last 12 months

	Total (x)	Ethnicity					London location		View of Mayor (Q1)		
		White (a)	Mixed (b)	Asian (c)	Black (d)	Chinese/other (e)	Inner London (f)	Outer London (g)	Satis- fied (h)	Dissat- isfied (i)	
Unweighted Base	274	183	7	39	26	5	95	179	148	49	
Weighted Base	276	200	5**	34*	30**	2**	98*	178	147	50*	
Daily	(365)	34 12%	20 10%	1 12%	5 15%	7 24%	1 25%	17 17%	17 9%	19 13%	7 14%
Weekly	(52)	43 15%	32 16%	1 26%	5 14%	3 9%	- -	10 10%	33 18%	26 17%	7 14%
Fortnightly	(26)	29 11%	22 11%	* 10%	3 8%	3 10%	- -	12 12%	17 10%	17 11%	4 7%
Once a month	(12)	59 21%	39 19%	1 14%	11 32%	7 24%	1 26%	25 25%	34 19%	29 20%	11 22%
Less often	(4)	109 40%	86 43%	2 39%	10 30%	10 33%	1 49%	35 36%	74 42%	54 37%	22 43%
Don't know	2 1%	2 1%	- -	- -	- -	- -	- -	2 1%	2 2%	- -	
Mean	59.76	52.03	62.02	69.64	98.95	96.00	75.05	51.18	64.64	64.46	
Standard Deviation	115.43	106.30	126.25	127.38	152.54	212.46	132.78	103.86	119.23	123.61	
Standard Error	7.00	7.90	47.72	20.40	29.92	95.01	13.62	7.81	9.87	17.66	

Proportions/Means: Columns Tested (5% risk level) - x/a/b/c/d/e - x/f/g - x/h/i

*** small base; ** very small base (under 30) ineligible for sig testing**

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Q6 How often did you ... during the last 12 months?
-Help with household or car repairs

Base: All volunteering for task during last 12 months

	Gender			Age						Social class				Tenure				Work status			
	Total (x)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)	
Unweighted Base	77	51	26	11	19	17	15	9	6	28	20	13	16	11	30	15	16	39	11	25	
Weighted Base	86*	59*	27**	16**	24**	18**	13**	9**	6**	26**	28**	18**	13**	11**	37**	19**	14**	43*	7**	33**	
Daily	(365)	2	1	1	-	-	-	-	1	1	-	-	1	1	1	-	-	1	-	1	
		2%	1%	5%	8%	-	-	-	14%	5%	-	-	6%	7%	3%	-	-	3%	-	2%	
Weekly	(52)	8	7	1	2	1	2	4	-	2	1	3	3	1	-	4	3	3	2	4	
		10%	13%	4%	10%	4%	8%	4%	39%	10%	2%	15%	20%	8%	-	22%	24%	8%	20%	11%	
Fortnightly	(26)	6	4	2	*	2	3	*	-	*	3	2	*	-	4	2	-	3	1	2	
		7%	7%	6%	3%	7%	18%	1%	-	2%	11%	10%	1%	-	10%	10%	-	7%	8%	6%	
Once a month	(12)	14	8	6	4	3	5	-	1	6	6	1	2	3	7	3	1	4	3	8	
		17%	14%	23%	25%	14%	28%	-	12%	23%	20%	6%	12%	29%	18%	16%	5%	8%	36%	23%	
Less often	(4)	55	38	16	9	18	8	12	4	16	19	13	8	6	25	10	10	32	2	19	
		64%	65%	61%	54%	74%	46%	94%	44%	61%	67%	69%	57%	55%	67%	52%	71%	74%	29%	58%	
Don't know		1	-	1	-	-	-	1	-	-	-	-	1	-	1	-	-	-	1	-	
		1%	-	2%	-	-	-	6%	-	-	-	-	4%	-	1%	-	-	-	7%	-	
Mean		20.24	17.57	26.21	39.51	8.87	14.16	6.42	24.79	56.13	28.16	9.05	13.74	38.02	35.58	20.12	18.18	15.82	20.40	19.59	21.02
Standard Deviation		56.35	44.19	77.75	98.37	11.34	14.31	10.58	24.38	137.86	78.41	9.56	17.66	90.18	95.56	66.40	19.81	21.06	61.73	19.67	56.93
Standard Error		6.46	6.19	15.55	29.66	2.60	3.47	2.73	8.62	56.28	14.82	2.14	4.90	23.28	28.81	12.33	5.12	5.26	9.89	6.22	11.39

Proportions/Means: Columns Tested (5% risk level) - x/a/b - x/c/d/e/f/g/h - x/i/j/k/l - x/m/n/o/p - x/q/r/s

*** small base; ** very small base (under 30) ineligible for sig testing**

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

**Q6 How often did you ... during the last 12 months?
-Help with household or car repairs**

Base: All volunteering for task during last 12 months

	Total (x)	Ethnicity					London location		View of Mayor (Q1)	
		White (a)	Mixed (b)	Asian (c)	Black (d)	Chinese/other (e)	Inner London (f)	Outer London (g)	Satis- fied (h)	Dissat- isfied (i)
Unweighted Base	77	48	4	9	10	4	32	45	40	15
Weighted Base	86*	60*	2**	8**	12**	2**	36**	50*	42*	16**
Daily	(365) 2 2%	1 1%	-	-	1 10%	-	1 3%	1 2%	2 5%	-
Weekly	(52) 8 10%	5 8%	1 27%	1 6%	3 22%	-	6 17%	2 5%	6 14%	1 6%
Fortnightly	(26) 6 7%	4 6%	* 22%	-	1 12%	-	-	6 11%	-	2 14%
Once a month	(12) 14 17%	8 13%	-	2 30%	3 21%	1 35%	7 20%	7 14%	9 21%	2 10%
Less often	(4) 55 64%	43 71%	1 50%	5 64%	4 35%	2 65%	22 60%	33 67%	25 60%	11 66%
Don't know	1 1%	1 1%	-	-	-	-	-	1 1%	-	1 3%
Mean	20.24	15.05	21.95	9.33	55.76	6.81	26.05	15.98	30.05	11.19
Standard Deviation	56.35	43.35	28.17	12.29	110.79	4.95	67.40	46.95	78.82	13.81
Standard Error	6.46	6.32	14.08	4.10	35.04	2.48	11.91	7.08	12.46	3.69

Proportions/Mean: Columns Tested (5% risk level) - x/a/b/c/d/e - x/f/g - x/h/i

*** small base; ** very small base (under 30) ineligible for sig testing**

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Q6 How often did you ... during the last 12 months?
-Provide unpaid babysitting or looking after children

Base: All volunteering for task during last 12 months

	Gender			Age						Social class				Tenure				Work status			
	Total (x)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)	
Unweighted Base	298	95	203	27	70	77	64	33	27	131	74	33	60	58	126	43	65	143	58	95	
Weighted Base	288	101*	187	38**	69*	76*	55*	28**	23**	108	94*	38**	48*	50*	129	42*	63*	148	39*	100*	
Daily	(365)	9 3%	3 3%	6 3%	2 4%	4 6%	1 1%	1 2%	1 5%	- *	2 2%	3 7%	3 7% ⁱ	- -	4 3%	1 3%	4 7%	3 2%	1 1%	6 6%	
Weekly	(52)	51 18%	11 11%	40 22% ^a	8 21%	14 20%	9 13%	5 10%	4 16%	10 22%	24 12%	6 17%	9 19%	9 19%	23 18%	9 22%	8 13%	19 13%	6 15%	26 26% ^q	
Fortnightly	(26)	31 11%	8 8%	22 12%	9 23%	7 10%	6 8%	6 12%	- -	3 13%	7 7%	15 16%	3 7%	6 9%	13 10%	8 20%	5 8%	11 7%	5 13%	15 15%	
Once a month	(12)	80 28%	29 29%	51 27%	8 21%	19 28%	26 34%	15 28%	9 31%	3 12%	27 25%	12 27%	14 30%	12 23%	36 28%	11 26%	21 33%	39 27%	11 28%	30 30%	
Less often	(4)	112 39% ^s	49 49% ^b	63 34%	12 31%	25 36%	32 42%	24 44%	13 46%	7 28%	46 43%	39 42%	13 33%	14 29%	22 45%	52 40%	12 29%	24 38%	72 49% ^s	16 41% ^s	22 22%
Don't know		6 2%	1 1%	5 2%	- -	- -	2 2%	2 4%	1 2%	1 5%	3 2%	- -	1 3%	2 4%	2 5%	1 1%	- -	1 2%	4 3%	* 1%	2 2%
Mean	28.53	22.57	31.78	35.37	40.11 ^e	17.24	22.78	31.07	29.19	20.24	24.28	42.74	44.74 ⁱ	17.40	27.00	30.48	38.94	20.70	21.54	43.29 ^q	
Standard Deviation	62.79	57.80	65.27	70.71	85.25	32.94	56.54	77.24	21.88	30.66	55.87	92.55	92.31	18.42	59.75	58.04	89.56	49.58	44.47	81.89	
Standard Error	3.69	5.99	4.65	13.61	10.19	3.80	7.24	13.65	4.38	2.72	6.49	16.36	12.23	2.51	5.34	8.85	11.28	4.22	5.89	8.49	

Proportions/Means: Columns Tested (5% risk level) - x/a/b - x/c/d/e/f/g/h - x/i/j/k/l - x/m/n/o/p - x/q/r/s

*** small base; ** very small base (under 30) ineligible for sig testing**

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

**Q6 How often did you ... during the last 12 months?
-Provide unpaid babysitting or looking after children**

Base: All volunteering for task during last 12 months

	Ethnicity						London location		View of Mayor (Q1)		
	Total (x)	White (a)	Mixed (b)	Asian (c)	Black (d)	Chinese/other (e)	Inner London (f)	Outer London (g)	Satis-fied (h)	Dissat-ified (i)	
Unweighted Base	298	200	9	35	34	14	101	197	168	64	
Weighted Base	288	211	7**	26*	36*	6**	99*	189	159	64*	
Daily	(365)	9 3%	2 1%	-	3 12%xa	3 9%a	-	2 2%	7 4%	3 2%	3 4%
Weekly	(52)	51 18%	35 17%	1 17%	1 5%	12 34%xac	* 7%	11 11%	40 21%	27 17%	9 14%
Fortnightly	(26)	31 11%	19 9%	-	6 24%xa	4 12%	1 16%	18 18%g	13 7%	19 12%	4 6%
Once a month	(12)	80 28%	62 29%	3 42%	7 28%	6 16%	2 30%	26 27%	53 28%	37 23%	24 38%h
Less often	(4)	112 39%	88 41%	3 41%	8 30%	9 26%	3 48%	41 41%	71 38%	70 44%	23 36%
Don't know		6 2%	5 2%	-	* 2%	1 3%	-	1 1%	5 3%	3 2%	1 1%
Mean	28.53	20.57	15.30	59.72	58.42	13.11	23.18	31.41	24.45	31.47	
Standard Deviation	62.79	39.96	18.08	119.35	101.54	14.38	52.29	67.72	53.06	74.01	
Standard Error	3.69	2.87	6.03	20.47	17.68	3.84	5.23	4.91	4.14	9.32	

Proportions/Means: Columns Tested (5% risk level) - x/a/b/c/d/e - x/f/g - x/h/i

*** small base; ** very small base (under 30) ineligible for sig testing**

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Q6 How often did you ... during the last 12 months?

-Provide personal care like washing or dressing someone who is sick or frail

Base: All volunteering for task during last 12 months

	Total (x)	Gender		Age						Social class				Tenure				Work status			
		Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)	
Unweighted Base	85	38	47	10	23	17	11	9	15	29	19	13	24	14	28	23	15	33	11	36	
Weighted Base	83*	38*	45*	15**	22**	17**	8**	9**	12**	22**	25**	16**	20**	11**	31**	25**	13**	35**	8**	36*	
Daily	(365)	12 15%	2 6%	10 22%	4 25%	2 11%	1 6%	1 7%	2 25%	2 18%	5 20%	2 16%	3 15%	2 20%	2 8%	6 22%	1 7%	5 16%	-	6 16%	
Weekly	(52)	12 15%	5 13%	7 16%	3 19%	2 9%	1 9%	3 36%	1 15%	4 18%	1 2%	4 26%	4 18%	3 29%	5 16%	4 15%	-	6 17%	2 23%	5 12%	
Fortnightly	(26)	5 7%	3 7%	3 6%	2 10%	1 6%	2 12%	-	1 8%	3 13%	-	1 3%	2 11%	1 10%	1 2%	3 12%	1 4%	2 5%	1 8%	3 9%	
Once a month	(12)	17 21%	8 20%	10 21%	3 22%	3 13%	8 49%	-	1 8%	2 18%	5 22%	5 20%	3 14%	2 21%	10 32%	3 11%	2 18%	6 18%	1 12%	10 28%	
Less often	(4)	34 41%	19 50%	15 33%	4 24%	13 61%	4 24%	5 57%	3 36%	5 41%	9 40%	13 54%	4 26%	8 37%	2 20%	13 42%	9 36%	8 63%	14 41%	4 57%	12 33%
Don't know	2 3%	1 3%	1 2%	-	-	-	-	1 12%	1 8%	-	1 4%	-	1 5%	-	-	1 4%	1 8%	1 3%	-	1 3%	
Mean	69.32	37.76	95.60	109.03	50.61	37.85	45.42	113.31	86.04	46.90	82.78	76.15	72.75	94.27	43.42	99.53	32.63	73.55	17.69	73.60	
Standard Deviation	127.12	89.88	147.23	155.84	114.33	89.26	93.98	168.21	147.78	99.42	149.10	130.24	129.97	143.58	97.60	150.72	96.95	131.34	20.92	131.86	
Standard Error	13.95	14.78	21.71	49.28	23.84	21.65	28.34	59.47	39.50	18.46	35.14	36.12	27.10	38.37	18.44	32.13	25.91	23.22	6.31	22.29	

Proportions/Means: Columns Tested (5% risk level) - x/a/b - x/c/d/e/f/g/h - x/i/j/k/l - x/m/n/o/p - x/q/r/s

*** small base; ** very small base (under 30) ineligible for sig testing**

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Q6 How often did you ... during the last 12 months?

-Provide personal care like washing or dressing someone who is sick or frail

Base: All volunteering for task during last 12 months

	Total (x)	Ethnicity					London location		View of Mayor (Q1)		
		White (a)	Mixed (b)	Asian (c)	Black (d)	Chinese/other (e)	Inner London (f)	Outer London (g)	Satis- fied (h)	Dissat- isfied (i)	
Unweighted Base	85	48	-	11	11	7	30	55	43	24	
Weighted Base	83*	52*	-**	10**	14**	3**	32**	51*	41*	25**	
Daily	(365)	12 15%	7 13%	-	2 16%	4 26%	-	5 15%	7 15%	5 11%	4 17%
Weekly	(52)	12 15%	10 19%	-	1 8%	-	1 20%	2 6%	10 20%	7 18%	3 13%
Fortnightly	(26)	5 7%	2 3%	-	2 17%	1 5%	1 44%	3 10%	2 5%	1 3%	* 1%
Once a month	(12)	17 21%	8 15%	-	5 51%	3 23%	* 7%	5 14%	13 25%	9 21%	5 20%
Less often	(4)	34 41%	25 47%	-	1 8%	6 39%	1 30%	18 55%	16 32%	17 42%	12 49%
Don't know	2 3%	1 2%	-	-	1 7%	-	-	2 4%	2 5%	-	-
Mean	69.32	63.85	-	73.73	110.03	23.56	65.11	72.12	58.65	72.49	
Standard Deviation	127.12	121.23	-	134.82	167.55	20.82	129.45	126.83	115.90	134.85	
Standard Error	13.95	17.68	-	40.65	52.99	7.87	23.63	17.42	18.10	27.53	

Proportions/Means: Columns Tested (5% risk level) - x/a/b/c/d/e - x/f/g - x/h/i

*** small base; ** very small base (under 30) ineligible for sig testing**

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Q6 How often did you ... during the last 12 months?
-Write letters or fill out forms for someone

Base: All volunteering for task during last 12 months

	Gender			Age						Social class				Tenure				Work status		
	Total (x)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted Base	308	140	168	26	68	62	68	42	42	119	74	42	73	69	104	54	72	150	43	112
Weighted Base	297	147	150	31**	64*	65*	61*	37*	39*	94	94*	49*	61*	55*	107*	55*	74*	144	28*	124*
Daily	(365) 2%	2 2%	2 2%	1 4%	1 1%	1 1%	2 3%	- -	- -	1 1%	2 2%	- -	1 2%	- -	2 2%	3 5%	* 1%	3 2%	1 4%	1 *
Weekly	(52) 12%	26 17%b	11 7%	8 27%	8 13%	6 9%	7 12%	2 5%	5 13%	9 9%	10 10%	7 15%	11 18%	11 20%	13 12%	5 8%	6 8%	14 10%	2 7%	21 17%
Fortnightly	(26) 3%	4 2%	7 4%	2 5%	1 2%	3 4%	3 5%	1 1%	1 2%	2 2%	2 3%	3 6%	3 5%	* 1%	2 2%	5 10%mn	3 3%	6 4%	* 2%	3 3%
Once a month	(12) 27%	35 24%	44 29%	11 36%	12 19%	17 27%	13 22%	12 33%	13 32%	25 27%	22 23%	15 31%	17 28%	19 35%	23 21%	19 34%	17 23%	29 20%	8 30%	41 33%q
Less often	(4) 54%	75 51%	85 57%	9 28%	41 64%	38 58%	34 57%	20 53%	19 47%	56 60%l	56 60%l	22 45%	25 42%	24 43%	66 61%mo	23 41%	46 62%mo	89 62% _s	15 54%	56 45%
Don't know	6 2%	5 4%	1 1%	- -	1 1%	- -	1 1%	3 7%e	2 5%	1 1%	2 2%	1 2%	3 5%	1 2%	2 1%	1 2%	1 2%	2 2%	1 3%	3 2%
Mean	18.95	21.40	16.63	35.11	16.33	15.89	24.99	9.79	13.86	15.86	20.33	15.39	24.69	16.71	18.30	30.02	13.08	19.43	24.34	17.14
Standard Deviation	47.46	48.90	46.10	70.57	41.28	41.20	66.26	11.19	16.19	42.97	56.84	16.88	54.85	18.36	48.54	76.24	31.53	54.64	70.57	29.31
Standard Error	2.74	4.22	3.57	13.84	5.04	5.23	8.09	1.79	2.56	3.96	6.70	2.64	6.56	2.23	4.81	10.47	3.77	4.51	10.89	2.81

Proportions/Means: Columns Tested (5% risk level) - x/a/b - x/c/d/e/f/g/h - x/i/j/k/l - x/m/n/o/p - x/q/r/s

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Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

**Q6 How often did you ... during the last 12 months?
-Write letters or fill out forms for someone**

Base: All volunteering for task during last 12 months

	Ethnicity						London location		View of Mayor (Q1)	
	Total (x)	White (a)	Mixed (b)	Asian (c)	Black (d)	Chinese/other (e)	Inner London (f)	Outer London (g)	Satis-fied (h)	Dissat-isfied (i)
Unweighted Base	308	188	6	62	27	16	118	190	155	83
Weighted Base	297	206	4**	48*	29**	6**	115	182	152	78*
Daily	(365) 5 2%	1 *	1 34%	2 4%	1 3%	- -	2 1%	3 2%	2 1%	1 1%
Weekly	(52) 37 12%	27 13%	-	4 9%	3 11%	1 13%	14 12%	22 12%	18 12%	10 12%
Fortnightly	(26) 10 3%	2 1%	1 15%	5 11%xa	2 6%	1 11%	6 5%	4 2%	7 5%	2 2%
Once a month	(12) 80 27%	47 23%	1 16%	19 40%xa	8 28%	3 54%	38 33%	41 23%	36 24%	22 28%
Less often	(4) 160 54%c	127 62%c	1 35%	15 31%	14 49%	1 21%	52 45%	108 59%f	86 56%	41 52%
Don't know	6 2%	3 1%	-	2 4%	1 3%	-	3 2%	3 2%	3 2%	2 3%
Mean	18.95	14.11	131.38	28.31a	22.89	17.16	18.89	18.99	17.06	17.95
Standard Deviation	47.46	29.65	197.28	69.08	60.47	16.18	43.46	49.92	41.07	43.86
Standard Error	2.74	2.18	80.54	8.99	11.86	4.04	4.05	3.66	3.33	4.90

Proportions/Mean: Columns Tested (5% risk level) - x/a/b/c/d/e - x/f/g - x/h/i

*** small base; ** very small base (under 30) ineligible for sig testing**

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Q6 How often did you ... during the last 12 months?
-Drive or escort someone

Base: All volunteering for task during last 12 months

	Gender			Age						Social class				Tenure				Work status			
	Total (x)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)	
Unweighted Base	250	111	139	14	61	55	60	36	24	93	74	39	44	57	107	36	39	137	39	70	
Weighted Base	251	123*	128	19**	65*	55*	54*	34*	23**	78*	92*	48*	34*	53*	112*	39*	39*	145	27*	76*	
Daily	(365)	5 2%	1 1%	5 4%	3 17%	* 1%	* 1%	1 2%	- -	- -	2 2%	1 1%	2 4%	1 2%	- -	4 4%	1 1%	- -	4 3%	- -	1 1%
Weekly	(52)	49 19%	25 21%	23 18%	6 31%	10 16%	10 18%	8 15%	10 29%	5 20%	10 13%	18 19%	11 24%	9 27%	9 17%	17 16%	15 39%	6 x 16%	22 15%	4 15%	22 29% q
Fortnightly	(26)	31 13%	19 15%	12 10%	1 5%	7 11%	7 13%	6 11%	7 21%	3 13%	11 14%	11 12%	4 8%	5 16%	10 18%	14 13%	6 15%	2 5%	21 14%	3 10%	8 11%
Once a month	(12)	71 28%	36 29%	35 27%	4 19%	16 25%	15 26%	19 35%	6 17%	12 51%	22 29%	25 30%	15 27%	9 31%	16 27%	31 27%	4 11%	15 39% o	44 30%	7 25%	21 27%
Less often	(4)	93 37%	40 33%	53 41%	5 28%	31 47%	23 42%	20 36%	10 31%	4 16%	32 41%	36 39%	16 33%	9 28%	18 34%	44 40%	13 33%	15 39%	52 36%	13 50%	24 32%
Don't know		2 1%	2 1%	- -	- -	1 1%	- -	* 1%	1 2%	- -	1 1%	1 1%	- -	* 1%	- -	1 1%	- -	1 2%	1 1%	- -	- -
Mean	26.24	22.06	30.19	84.49	18.45	19.97	25.17	24.46	20.71	23.59	22.90	34.93	28.91	18.69	30.88	32.22	15.99	28.26	15.42	27.06	
Standard Deviation	53.46	32.28	67.58	133.94	33.33	34.07	55.93	19.96	17.29	52.98	43.04	72.53	48.62	17.06	70.23	46.01	16.89	62.59	17.07	42.96	
Standard Error	3.40	3.11	5.73	35.80	4.30	4.59	7.28	3.37	3.53	5.52	5.04	11.61	7.42	2.26	6.82	7.67	2.74	5.39	2.73	5.13	

Proportions/Means: Columns Tested (5% risk level) - x/a/b - x/c/d/e/f/g/h - x/i/j/k/l - x/m/n/o/p - x/q/r/s

*** small base; ** very small base (under 30) ineligible for sig testing**

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Q6 How often did you ... during the last 12 months?
-Drive or escort someone

Base: All volunteering for task during last 12 months

	Ethnicity						London location		View of Mayor (Q1)	
	Total (x)	White (a)	Mixed (b)	Asian (c)	Black (d)	Chinese/other (e)	Inner London (f)	Outer London (g)	Satis-fied (h)	Dissat-ified (i)
Unweighted Base	250	173	4	30	22	14	75	175	153	36
Weighted Base	251	191	3**	24**	25**	6**	77*	174	156	37*
Daily	(365) 5 2%	2 1%	-	1 5%	1 5%	* 7%	1 2%	4 2%	5 3%	1 2%
Weekly	(52) 49 19%	33 17%	2 76%	5 21%	7 27%	1 15%	20 26%	28 16%	33 21%	5 12%
Fortnightly	(26) 31 13%	25 13%	-	3 15%	2 9%	1 21%	9 11%	23 13%	20 13%	3 8%
Once a month	(12) 71 28%	56 30%	-	6 27%	7 30%	1 15%	16 21%	55 32%	40 26%	12 32%
Less often	(4) 93 37%	75 39%	1 24%	6 26%	7 30%	2 42%	30 39%	63 36%	58 37%	16 44%
Don't know	2 1%	-	-	1 6%	-	-	1 1%	1 *	*	1 2%
Mean	26.24	21.28	40.55	41.26	39.38	41.61	26.88	25.96	29.81	21.55
Standard Deviation	53.46	39.69	24.62	83.57	78.80	98.11	48.11	55.80	61.77	52.13
Standard Error	3.40	3.02	12.31	15.79	16.80	26.22	5.63	4.23	5.01	8.81

Proportions/Means: Columns Tested (5% risk level) - x/a/b/c/d/e - x/f/g - x/h/i

*** small base; ** very small base (under 30) ineligible for sig testing**

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Q7 And still thinking about the last 12 months, have you done any of the following activities, unpaid, to help a charity, voluntary organisation or any other type of organisation ...

Base: All respondents

	Gender			Age						Social class				Tenure				Work status		
	Total (x)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted Base	1003	442	561	93	233	203	171	133	170	389	240	123	251	254	340	161	212	446	141	400
Weighted Base	1003	482	521	130*	231	211	151	120	160	321	311	151	221	223	375	162	212	457	99	434
NET: Any mention	544	260	284	75	120	112	91	65	81	192	174	71	107	121	212	73	120	254	60	220
	54% o	54%	54%	57%	52%	53%	61%	54%	50%	60% kl	56%	47%	49%	54%	57% o	45%	57% o	56%	61%	51%
Helped out with the elderly	209	101	108	21	48	37	37	27	38	63	57	40	48	44	74	35	43	100	18	86
	21%	21%	21%	16%	21%	18%	24%	23%	24%	20%	18%	27%	22%	20%	20%	21%	20%	22%	18%	20%
Helped out with community or neighbourhood groups	178	90	89	8	46	36	32	23	33	72	46	23	38	46	64	15	44	86	15	70
	18% co	19%	17%	6%	20% c	17% c	21% c	19% c	21% c	22% j	15%	15%	17%	21% o	17% o	9%	21% o	19%	16%	16%
Helped people with health, disability or social welfare issues	170	91	79	17	42	24	30	22	35	55	63	20	31	46	61	26	28	80	15	69
	17%	19%	15%	13%	18%	11%	20% e	18%	22% e	17%	20%	13%	14%	20%	16%	16%	13%	17%	15%	16%
Helped out in a school environment eg classroom assistance, escorting children on a trip etc	162	60	102	27	34	54	27	9	10	63	46	22	30	23	77	21	36	69	26	62
	16% ghm	13%	20% a	21% gh	15% h	26% xdgh	18% gh	7%	6%	20%	15%	15%	14%	10%	20% m	13%	17%	15%	26% xqs	14%
Helped out with youth/ children's activities (outside of schools)	147	57	90	27	39	35	31	9	7	54	48	26	19	21	74	17	29	73	19	50
	15% ghlm	12%	17% a	20% gh	17% gh	17% gh	20% gh	7%	4%	17% l	16% l	17% l	8%	9%	20% xmo	11%	14%	16%	19% s	12%
Helped out with sporting activities or clubs	123	59	64	21	32	33	21	9	9	48	37	20	18	23	58	14	25	68	15	38
	12% h	12%	12%	16% h	14% h	16% gh	14% h	7%	5%	15% l	12%	13%	8%	10%	15%	9%	12%	15% s	15% s	9%
Helped out with recreation/cultural/ arts/social clubs	115	62	53	11	30	25	20	13	16	45	35	15	20	29	47	16	19	59	13	39
	11%	13%	10%	8%	13%	12%	13%	10%	10%	14%	11%	10%	9%	13%	13%	10%	9%	13%	13%	9%
Helped out with a political or lobbying group	62	30	32	4	12	14	11	8	14	27	20	3	12	20	25	6	10	30	6	24
	6%	6%	6%	3%	5%	7%	7%	7%	8%	8% k	6%	2%	6%	9%	7%	4%	5%	7%	6%	6%
Environmental work	61	26	35	7	13	9	11	6	14	24	16	9	13	23	18	6	10	27	6	26
	6%	5%	7%	6%	6%	4%	7%	5%	9%	7%	5%	6%	6%	10% xnop	5%	4%	5%	6%	6%	6%

Proportions/Means: Columns Tested (5% risk level) - x/a/b - x/c/d/e/f/g/h - x/i/j/k/l - x/m/n/o/p - x/q/r/s

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Q7 And still thinking about the last 12 months, have you done any of the following activities, unpaid, to help a charity, voluntary organisation or any other type of organisation ...

Base: All respondents

	Gender			Age						Social class				Tenure				Work status		
	Total (x)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Weighted Base	1003	482	521	130*	231	211	151	120	160	321	311	151	221	223	375	162	212	457	99	434
Trade union activity	33 3%	18 4%	16 3%	3 2%	10 4%	4 2%	5 3%	8 7%e	4 2%	8 3%	14 5%	4 3%	7 3%	5 2%	16 4%	2 1%	8 4%	20 4%	2 2%	10 2%
Charitable events	17 2%	3 1%	14 3%a	3 2%	6 3%	1 *	3 2%	4 3%e	1 1%	6 2%	7 2%	3 2%	1 *	3 2%	8 2%	2 1%	4 2%	10 2%	3 3% <i>s</i>	3 1%
Fundraising/financial contributions to charities	10 1%	3 1%	7 1%	- -	4 2%	1 1%	3 2%	2 2%	1 *	7 2%	2 1%	1 *	1 *	2 1%	4 1%	1 1%	3 1%	7 1%	1 1%	2 1%
Volunteering abroad	5 *	1 *	4 1%	- -	2 1%	- -	1 1%	1 1%	- -	2 *	3 1%	- -	- -	1 *	2 1%	- -	2 1%	4 1%	- -	1 *
Interpretation skills	2 *	2 *	* *	- -	- -	2 1%	* *	* *	- -	- -	1 *	2 1%	- -	- -	* *	2 1%	* *	2 *	* *	- -
Other	1 *	- -	1 *	- -	1 *	- -	* *	- -	- -	1 *	- -	- -	* *	1 *	- -	- -	- -	- -	* *	1 *
None	459 46%	221 46%	238 46%	56 43%	110 48%	99 47%	59 39%	55 46%	79 50%	129 40%	137 44%	79 53%i	113 51%i	102 46%	163 43%	89 55% <i>xnp</i>	92 43%	203 44%	39 39%	213 49%

Proportions/Mean: Columns Tested (5% risk level) - x/a/b - x/c/d/e/f/g/h - x/i/j/k/l - x/m/n/o/p - x/q/r/s

* small base

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Q7 And still thinking about the last 12 months, have you done any of the following activities, unpaid, to help a charity, voluntary organisation or any other type of organisation ...

Base: All respondents

	Total (x)	Ethnicity					London location		View of Mayor (Q1)	
		White (a)	Mixed (b)	Asian (c)	Black (d)	Chinese/other (e)	Inner London (f)	Outer London (g)	Satis- fied (h)	Dissat- isfied (i)
Unweighted Base	1003	675	32	142	87	38	379	624	530	218
Weighted Base	1003	749	20**	110	96*	15*	386	617	525	221
NET: Any mention	544	407	12	64	44	10	215	329	279	134
	54%	54%	59%	58%	46%	66%^d	56%	53%	53%	61%
Helped out with the elderly	209 21%	155 21%	4 21%	25 23%	19 19%	4 25%	72 19%	137 22%	105 20%	57 26%
Helped out with community or neighbourhood groups	178 18%	133 18%	4 21%	15 14%	17 18%	5 30% ^c	81 21% ^g	97 16%	89 17%	52 24%
Helped people with health, disability or social welfare issues	170 17%	133 18%	5 23%	16 14%	12 12%	2 15%	64 17%	106 17%	79 15%	50 23% ^h
Helped out in a school environment eg classroom assistance, escorting children on a trip etc	162 16%	116 15%	2 8%	24 21%	14 14%	4 27%	62 16%	100 16%	89 17%	33 15%
Helped out with youth/ children's activities (outside of schools)	147 15%	98 13%	4 20%	23 21% ^a	17 18%	3 18%	56 14%	91 15%	85 16%	32 14%
Helped out with sporting activities or clubs	123 12%	80 11%	5 23%	19 17% ^a	15 16%	4 24% ^{xa}	44 12%	79 13%	67 13%	30 13%
Helped out with recreation/cultural/ arts/social clubs	115 11%	77 10%	3 14%	15 14%	17 17%	2 12%	50 13%	64 10%	52 10%	34 15% ^h
Helped out with a political or lobbying group	62 6%	47 6%	1 6%	4 4%	7 8%	1 9%	33 9% ^g	29 5%	22 4%	27 12% ^{xh}
Environmental work	61 6%	46 6%	1 3%	9 8%	3 3%	1 8%	22 6%	39 6%	30 6%	17 8%

Proportions/Means: Columns Tested (5% risk level) - x/a/b/c/d/e - x/f/g - x/h/i

*** small base; ** very small base (under 30) ineligible for sig testing**



Prepared for the Greater London Authority by ICM Research

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Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Q7 And still thinking about the last 12 months, have you done any of the following activities, unpaid, to help a charity, voluntary organisation or any other type of organisation ...

Base: All respondents

	Ethnicity					London location		View of Mayor (Q1)		
	Total (x)	White (a)	Mixed (b)	Asian (c)	Black (d)	Chinese/other (e)	Inner London (f)	Outer London (g)	Satis-fied (h)	Dissat-ified (i)
Weighted Base	1003	749	20**	110	96*	15*	386	617	525	221
Trade union activity	33 3%	24 3%	2 8%	3 3%	4 4%	* 3%	18 5%	15 2%	8 2%	17 8% ^{xh}
Charitable events	17 2%	14 2%	* 2%	1 1%	1 1%	- -	7 2%	10 2%	9 2%	4 2%
Fundraising/financial contributions to charities	10 1%	8 1%	- -	2 1%	- -	* 2%	5 1%	5 1%	8 1%	- -
Volunteering abroad	5 *	4 1%	- -	1 1%	- -	- -	4 1%	1 *	4 1%	- -
Interpretation skills	2 *	2 *	- -	- -	- -	1 5% ^{xacd}	2 *	1 *	2 *	* *
Other	1 *	- -	- -	1 *	- -	- -	1 *	* *	- -	- -
None	459 46%	342 46%	8 41%	46 42%	52 54% ^e	5 34%	171 44%	288 47%	246 47%	87 39%

Proportions/Mean: Columns Tested (5% risk level) - x/a/b/c/d/e - x/f/g - x/h/i

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Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Q8 How often did you ... during the last 12 months? -Summary

Base: All volunteering for task during last 12 months

Q8 Summary

	Help out in a school environment eg classroom assistance, escorting children on a trip etc	Help out with youth/ children's activities (outside of schools)	Help out with sporting activities or clubs	Help out with recreation/ cultural/arts/ social clubs	Help out with community or neighbourhood groups	Do environmental work	Help out with a political or lobbying group	Help out with the elderly	Help people with health, disability or social welfare issues	Help with trade union activity	Other
Unweighted Base	173	150	128	119	191	67	65	213	170	31	51
Weighted Base	162	147	123	115	178	61	62	209	170	33	46
Daily (365)	4 2%	3 2%	2 2%	2 1%	6 3%	5 9%	2 4%	14 7%	18 11%	4 11%	4 9%
Weekly (52)	40 25%	50 34%	43 35%	35 30%	31 18%	11 17%	4 6%	48 23%	42 25%	4 12%	12 25%
Fortnightly (26)	5 3%	12 8%	13 11%	10 9%	13 7%	* 1%	6 10%	29 14%	16 9%	- -	1 1%
Once a month (12)	31 19%	33 22%	25 20%	26 22%	57 32%	14 24%	13 21%	55 26%	31 18%	8 24%	11 23%
Less often (4)	80 50%	48 32%	39 32%	43 37%	71 40%	30 49%	34 54%	64 31%	63 37%	18 53%	19 41%
Don't know	2 1%	1 1%	- -	- -	1 1%	- -	3 5%	- -	- -	- -	- -
Mean	26.75	32.44	32.10	27.61	27.99	46.37	25.98	43.64	57.54	52.32	50.62
Standard Deviation	56.12	55.38	52.30	46.49	63.34	101.69	71.58	87.07	107.69	114.27	101.61
Standard Error	4.29	4.54	4.62	4.26	4.61	12.42	9.02	5.97	8.26	20.52	14.23

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Q8 How often did you ... during the last 12 months?

-Help out in a school environment eg classroom assistance, escorting children on a trip etc

Base: All volunteering for task during last 12 months

	Gender			Age						Social class				Tenure				Work status			
	Total (x)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)	
Unweighted Base	173	60	113	21	41	56	34	11	10	80	39	19	35	27	78	21	38	75	38	54	
Weighted Base	162	60*	102*	27**	34*	54*	27**	9**	10**	63*	46*	22**	30**	23**	77*	21**	36*	69*	26*	62*	
Daily	(365)	4 2%	- -	4 4%	1 5%	1 3%	- -	1 5%	- -	1 2%	* 1%	1 3%	1 4%	2 8%	1 2%	- -	1 2%	1 1%	2 7%	1 2%	
Weekly	(52)	40 25%a	7 11%	34 33%a	4 14%	11 32%	14 27%	8 28%	2 19%	2 18%	14 23%	17 36%	4 19%	5 17%	5 21%	19 25%	6 31%	8 23%	18 26%	10 39%	12 19%
Fortnightly	(26)	5 3%	2 3%	3 3%	- -	- -	2 4%	1 2%	1 14%	1 12%	3 5%	- -	1 6%	1 4%	2 5%	3 3%	- -	2 5%	- -	2 7%q	4 6%
Once a month	(12)	31 19%	12 20%	19 18%	5 20%	4 12%	11 20%	6 20%	2 18%	3 28%	10 16%	7 15%	6 25%	8 27%	6 25%	13 16%	5 24%	6 16%	10 14%	4 16%	15 24%
Less often	(4)	80 50%r	39 64%b	42 41%	17 62%	18 53%	26 48%	12 45%	4 43%	3 32%	34 54%	22 48%	10 47%	13 44%	8 36%	41 53%	9 45%	19 54%	41 59%r	8 29%	29 48%
Don't know	2 1%	1 2%	1 1%	- -	- -	- -	- -	1 6%	1 9%	1 1%	- -	- -	1 3%	1 4%	1 1%	- -	- -	- -	1 2%	1 2%	
Mean	26.75	11.66	35.58a	28.77	31.97	19.43	37.77	18.66	19.11	25.28	26.14	28.06	29.90	47.55	24.19	20.71	23.63	21.48	52.11xq	23.23	
Standard Deviation	56.12	15.10	68.29	77.03	65.29	20.47	80.05	19.68	18.93	55.21	41.91	65.79	70.96	98.98	49.79	21.62	49.76	42.36	91.73	50.25	
Standard Error	4.29	1.97	6.45	16.81	10.20	2.74	13.73	6.22	6.31	6.21	6.71	15.09	12.17	19.41	5.67	4.72	8.07	4.89	15.08	6.90	

Proportions/Means: Columns Tested (5% risk level) - x/a/b - x/c/d/e/f/g/h - x/i/j/k/l - x/m/n/o/p - x/q/r/s

* small base; ** very small base (under 30) ineligible for sig testing

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Q8 How often did you ... during the last 12 months?

-Help out in a school environment eg classroom assistance, escorting children on a trip etc

Base: All volunteering for task during last 12 months

	Ethnicity						London location		View of Mayor (Q1)	
	Total (x)	White (a)	Mixed (b)	Asian (c)	Black (d)	Chinese/other (e)	Inner London (f)	Outer London (g)	Satis-fied (h)	Dissat-ified (i)
Unweighted Base	173	107	3	31	12	12	69	104	95	32
Weighted Base	162	116*	2**	24**	14**	4**	62*	100*	89*	33**
Daily	(365) 4 2%	1 1%	-	2 8%	-	* 12%	2 4%	1 1%	1 1%	1 2%
Weekly	(52) 40 25%	32 28%	1 34%	4 15%	2 17%	1 35%	16 26%	24 24%	24 26%	9 27%
Fortnightly	(26) 5 3%	5 5%	-	-	-	-	2 3%	3 3%	3 3%	-
Once a month	(12) 31 19%	20 17%	-	4 18%	5 36%	* 5%	10 15%	21 21%	17 19%	7 21%
Less often	(4) 80 50%	55 48%	1 66%	14 59%	7 47%	2 48%	30 49%	50 50%	45 51%	16 48%
Don't know	2 1%	2 1%	-	-	-	-	2 2%	-	-	1 3%
Mean	26.75	24.32	20.47	40.94	15.03	63.74	33.51	22.67	23.76	25.07
Standard Deviation	56.12	43.35	-	97.99	17.74	129.06	71.99	43.77	45.32	49.83
Standard Error	4.29	4.23	-	17.60	5.12	37.26	8.80	4.29	4.65	8.95

Proportions/Means: Columns Tested (5% risk level) - x/a/b/c/d/e - x/f/g - x/h/i

*** small base; ** very small base (under 30) ineligible for sig testing**

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Q8 How often did you ... during the last 12 months? -Help out with youth/children's activities (outside of schools)

Base: All volunteering for task during last 12 months

	Gender			Age						Social class				Tenure				Work status		
	Total (x)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted Base	150	54	96	19	39	37	35	13	7	65	40	22	23	24	71	18	28	73	29	42
Weighted Base	147	57*	90*	27**	39*	35*	31**	9**	7**	54*	48*	26**	19**	21**	74*	17**	29**	73*	19**	50*
Daily	(365) 3 2%	- -	3 4%	1 2%	- -	- -	2 7%	1 8%	- -	2 3%	- -	1 3%	1 6%	1 3%	2 3%	1 3%	- -	2 2%	1 6%	1 1%
Weekly	(52) 50 34% _q	13 22%	38 42% _a	15 55%	13 33%	9 25%	9 28%	1 12%	4 68%	16 30%	16 33%	10 40%	8 41%	7 35%	27 37%	3 20%	10 35%	14 19%	4 22%	32 63% _{xq}
Fortnightly	(26) 12 8%	5 9%	6 7%	3 11%	2 5%	6 16%	1 3%	- -	- -	6 11%	3 7%	* 2%	2 9%	- -	7 9%	3 20%	1 5%	5 6%	4 21%	3 6%
Once a month	(12) 33 22%	15 26%	18 20%	2 9%	9 23%	7 20%	9 31%	5 55%	- -	15 28%	11 22%	3 10%	5 25%	3 16%	19 26%	4 21%	5 18%	20 28%	4 22%	8 16%
Less often	(4) 48 32% _s	23 40%	25 27%	6 23%	14 35%	14 40%	10 31%	2 25%	2 32%	16 29%	18 38%	10 40%	3 19%	9 46%	19 26%	6 35%	11 38%	31 43% _s	5 29%	7 15%
Don't know	1 1%	1 3%	- -	- -	1 4%	- -	- -	- -	- -	- -	- -	1 6%	- -	- -	- -	- -	1 5%	1 2%	- -	- -
Mean	32.44	19.06	40.74 _a	40.74	23.43	21.01	45.90	41.84	36.79	33.52	23.24	35.70	48.92	33.99	36.01	31.56	24.13	25.14	44.12	40.80
Standard Deviation	55.38	19.05	67.71	51.87	21.39	19.63	91.40	99.88	24.25	61.47	21.25	61.23	83.78	66.46	60.58	65.54	22.17	54.62	88.60	40.22
Standard Error	4.54	2.62	6.91	11.90	3.47	3.23	15.45	27.70	9.17	7.62	3.36	13.36	17.47	13.57	7.19	15.45	4.27	6.44	16.45	6.21

Proportions/Means: Columns Tested (5% risk level) - x/a/b - x/c/d/e/f/g/h - x/i/j/k/l - x/m/n/o/p - x/q/r/s

* small base; ** very small base (under 30) ineligible for sig testing

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

**Q8 How often did you ... during the last 12 months?
-Help out with youth/children's activities (outside of schools)**

Base: All volunteering for task during last 12 months

	Total (x)	Ethnicity					London location		View of Mayor (Q1)	
		White (a)	Mixed (b)	Asian (c)	Black (d)	Chinese/other (e)	Inner London (f)	Outer London (g)	Satis- fied (h)	Dissat- isfied (i)
Unweighted Base	150	87	5	28	15	8	54	96	87	31
Weighted Base	147	98*	4**	23**	17**	3**	56*	91*	85*	32**
Daily	(365)	3 2%	2 2%	- -	1 5%	- -	1 1%	3 3%	1 1%	1 4%
Weekly	(52)	50 34%	32 32%	- -	12 54%	5 30%	1 29%	15 28%	35 38%	31 36%
Fortnightly	(26)	12 8%	6 6%	2 40%	1 3%	3 16%	* 15%	3 5%	9 10%	5 6%
Once a month	(12)	33 22%	21 21%	- -	4 16%	6 35%	* 17%	10 19%	22 24%	18 21%
Less often	(4)	48 32%	35 36%	2 60%	5 22%	3 19%	1 38%	25 45%g	22 25%	31 36%
Don't know	1 1%	1 2%	- -	- -	- -	- -	1 3%	- -	- -	- -
Mean	32.44	31.41	12.76	49.20	24.60	22.82	23.82	37.54	29.51	38.10
Standard Deviation	55.38	56.20	12.40	75.70	19.53	25.19	40.19	62.30	46.22	73.27
Standard Error	4.54	6.06	5.55	14.31	5.04	8.91	5.52	6.36	4.95	13.16

Proportions/Mean: Columns Tested (5% risk level) - x/a/b/c/d/e - x/f/g - x/h/i

*** small base; ** very small base (under 30) ineligible for sig testing**

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

**Q8 How often did you ... during the last 12 months?
-Help out with sporting activities or clubs**

Base: All volunteering for task during last 12 months

	Total (x)	Gender		Age						Social class				Tenure				Work status		
		Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted Base	128	62	66	17	33	33	27	9	9	57	30	18	23	25	57	16	26	69	24	33
Weighted Base	123	59*	64*	21**	32**	33**	21**	9**	9**	48*	37**	20**	18**	23**	58*	14**	25**	68*	15**	38*
Daily	(365) 2%	2 3%	1 1%	1 3%	- -	- -	1 4%	- -	1 12%	* 1%	- -	* 2%	2 9%	1 5%	1 2%	- -	* 2%	* 1%	1 3%	1 4%
Weekly	(52) 35%	21 36%	22 34%	6 29%	10 31%	11 33%	9 42%	2 25%	6 65%	17 34%	12 33%	8 38%	7 36%	8 34%	20 35%	5 35%	9 37%	23 34%	5 34%	15 39%
Fortnightly	(26) 11%	7 12%	6 10%	3 14%	4 12%	2 6%	3 14%	2 20%	- -	4 9%	1 4%	1 3%	7 38%	2 8%	5 8%	3 21%	3 14%	6 9%	2 11%	5 14%
Once a month	(12) 20%	12 20%	14 21%	4 17%	7 22%	7 23%	3 16%	2 23%	2 23%	15 32%	5 14%	4 20%	1 5%	6 26%	12 21%	3 19%	4 15%	13 19%	3 22%	9 24%
Less often	(4) 32%	17 30%	22 34%	8 37%	11 35%	13 38%	5 24%	3 31%	- -	11 24%	18 49%	7 37%	2 12%	6 27%	20 34%	4 25%	8 33%	26 38%	5 29%	7 19%
Mean	32.10	34.90	29.54	31.87	23.20	23.05	43.82	22.42	81.84	28.56	21.88	32.28	61.95	41.22	30.40	26.94	32.49	26.20	37.19	41.86
Standard Deviation	52.30	58.28	46.48	59.33	20.70	21.39	72.65	20.00	114.97	39.20	22.03	54.90	98.32	76.40	48.57	20.51	51.49	35.33	67.67	69.35
Standard Error	4.62	7.40	5.72	14.39	3.60	3.72	13.98	6.67	38.32	5.19	4.02	12.94	20.50	15.28	6.43	5.13	10.10	4.25	13.81	12.07

Proportions/Mean: Columns Tested (5% risk level) - x/a/b - x/c/d/e/f/g/h - x/i/j/k/l - x/m/n/o/p - x/q/r/s

*** small base; ** very small base (under 30) ineligible for sig testing**

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

**Q8 How often did you ... during the last 12 months?
-Help out with sporting activities or clubs**

Base: All volunteering for task during last 12 months

	Total (x)	Ethnicity					London location		View of Mayor (Q1)	
		White (a)	Mixed (b)	Asian (c)	Black (d)	Chinese/other (e)	Inner London (f)	Outer London (g)	Satis- fied (h)	Dissat- isfied (i)
Unweighted Base	128	73	6	24	14	8	47	81	74	27
Weighted Base	123	80*	5**	19**	15**	4**	44*	79*	67*	30**
Daily	(365) 2 2%	1 1%	- -	1 5%	- -	* 11%	1 2%	2 2%	* 1%	2 5%
Weekly	(52) 43 35%	36 45%	2 37%	5 27%	- -	1 15%	13 28%	31 39%	22 33%	15 49%
Fortnightly	(26) 13 11%	6 7%	* 10%	2 11%	4 26%	1 15%	4 8%	10 12%	6 9%	2 5%
Once a month	(12) 25 20%	12 14%	1 16%	4 21%	8 54%	1 16%	8 18%	17 22%	21 31%	1 3%
Less often	(4) 39 32%	25 32%	2 37%	7 36%	3 20%	2 43%	19 43%	20 25%	18 26%	11 37%
Mean	32.10	33.18	25.41	40.29	14.11	56.66	28.64	34.05	26.69	48.69
Standard Deviation	52.30	44.76	24.27	81.81	8.01	130.34	54.46	51.30	34.97	80.28
Standard Error	4.62	5.24	9.91	16.70	2.14	46.08	7.94	5.70	4.07	15.45

Proportions/Mean: Columns Tested (5% risk level) - x/a/b/c/d/e - x/f/g - x/h/i

*** small base; ** very small base (under 30) ineligible for sig testing**

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

**Q8 How often did you ... during the last 12 months?
-Help out with recreation/cultural/arts/social clubs**

Base: All volunteering for task during last 12 months

	Gender			Age						Social class				Tenure				Work status		
	Total (x)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted Base	119	59	60	9	29	24	24	15	18	55	27	13	24	33	48	14	20	60	20	36
Weighted Base	115	62*	53*	11**	30**	25**	20**	13**	16**	45*	35**	15**	20**	29*	47*	16**	19**	59*	13**	39*
Daily	(365) 2 1%	- -	2 3%	1 5%	- -	- -	1 6%	- -	- -	- -	- -	- -	2 9%	- -	1 1%	- -	1 6%	- -	1 4%	1 3%
Weekly	(52) 35 30%i	17 28%	17 33%	2 15%	5 16%	9 36%	5 24%	7 53%	8 47%	6 13%	14 41%	5 34%	9 47%	14 47% _n	11 23%	5 29%	5 26%	16 28%	4 34%	14 35%
Fortnightly	(26) 10 9%	5 8%	5 9%	- -	3 10%	3 10%	2 9%	1 7%	2 11%	6 12%	1 4%	- -	3 14%	3 9%	3 6%	1 9%	3 16%	5 8%	- -	5 13%
Once a month	(12) 26 22%	15 25%	10 20%	6 57%	6 20%	1 4%	7 35%	2 17%	3 21%	12 27%	7 21%	4 29%	2 8%	8 27%	13 28%	2 14%	2 8%	17 29%	2 15%	6 17%
Less often	(4) 43 37% _m	24 39%	18 35%	2 23%	16 53%	13 50%	5 26%	3 23%	3 21%	21 47%	11 33%	5 37%	4 22%	5 17%	20 42% _m	8 48%	9 45%	20 34%	6 48%	13 33%
Mean	27.61	21.17	35.16	34.01	15.67	23.67	41.80	32.17	30.88	15.36	26.47	22.64	61.13	30.73	22.76	20.90	42.41	21.54	36.52	35.74
Standard Deviation	46.49	20.25	64.42	82.01	17.69	22.53	85.25	22.48	21.59	16.27	22.26	22.08	97.74	21.12	41.73	21.42	86.88	20.00	75.17	62.46
Standard Error	4.26	2.64	8.32	27.34	3.29	4.60	17.40	5.80	5.09	2.19	4.28	6.12	19.95	3.68	6.02	5.72	19.43	2.58	16.81	10.41

Proportions/Mean: Columns Tested (5% risk level) - x/a/b - x/c/d/e/f/g/h - x/i/j/k/l - x/m/n/o/p - x/q/r/s

*** small base; ** very small base (under 30) ineligible for sig testing**

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

**Q8 How often did you ... during the last 12 months?
-Help out with recreation/cultural/arts/social clubs**

Base: All volunteering for task during last 12 months

	Total (x)	Ethnicity					London location		View of Mayor (Q1)	
		White (a)	Mixed (b)	Asian (c)	Black (d)	Chinese/other (e)	Inner London (f)	Outer London (g)	Satis- fied (h)	Dissat- isfied (i)
Unweighted Base	119	71	5	19	15	5	50	69	58	31
Weighted Base	115	77*	3**	15**	17**	2**	50*	64*	52*	34**
Daily	(365) 2 1%	1 2%	- -	1 4%	- -	- -	2 3%	- -	1 2%	1 2%
Weekly	(52) 35 30%	29 38%	- -	3 22%	1 5%	1 50%	11 23%	23 36%	13 25%	14 40%
Fortnightly	(26) 10 9%	7 9%	- -	1 4%	3 17%	- -	3 7%	7 10%	6 12%	- -
Once a month	(12) 26 22%	14 19%	2 65%	5 35%	3 21%	* 22%	11 21%	15 24%	13 26%	9 26%
Less often	(4) 43 37%	25 33%	1 35%	5 36%	10 58%	1 29%	23 46%	19 30%	18 35%	11 32%
Mean	27.61	31.25	9.17	30.86	11.52	29.60	30.32	25.49	28.87	31.05
Standard Deviation	46.49	47.11	4.80	68.99	12.34	-	66.25	21.04	55.19	48.17
Standard Error	4.26	5.59	2.15	15.83	3.19	-	9.37	2.53	7.25	8.65

Proportions/Mean: Columns Tested (5% risk level) - x/a/b/c/d/e - x/f/g - x/h/i

*** small base; ** very small base (under 30) ineligible for sig testing**

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Q8 How often did you ... during the last 12 months? -Help out with community or neighbourhood groups

Base: All volunteering for task during last 12 months

	Gender			Age						Social class				Tenure				Work status			
	Total (x)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)	
Unweighted Base	191	85	106	9	48	35	38	27	34	90	37	20	44	55	66	15	45	91	26	68	
Weighted Base	178	90*	89*	8**	46*	36*	32*	23**	33*	72*	46*	23**	38*	46*	64*	15**	44*	86*	15**	70*	
Daily	(365)	6 3%	3 4%	2 2%	- -	- -	- -	1 4%	2 7%	3 8%	1 1%	3 6%	- -	2 4%	- -	1 7%	3 6%	1 1%	1 4%	4 6%	
Weekly	(52)	31 18%	15 17%	16 18%	1 15%	4 9%	6 17%	7 21%	6 27%	7 20%	11 15%	8 17%	7 29%	7 17%	8 18%	13 20%	2 15%	6 13%	17 20%	3 19%	10 15%
Fortnightly	(26)	13 7%	6 7%	7 7%	* 5%	3 6%	5 13%	* 1%	2 10%	2 6%	4 6%	4 8%	1 3%	4 12%	5 12%	4 7%	- -	3 7%	4 5%	3 18%	6 8%
Once a month	(12)	57 32%	35 39%	22 25%	* 5%	17 38%	10 29%	12 38%	7 29%	10 29%	26 36%	10 21%	10 45%	11 28%	17 38%	23 35%	4 25%	10 22%	27 31%	4 26%	25 36%
Less often	(4)	71 40%	30 34%	40 45%	6 75%	21 46%	15 41%	11 34%	6 27%	12 35%	29 41%	22 48%	5 23%	14 37%	13 28%	23 37%	8 53%	23 52% ^m	37 43%	5 30%	24 34%
Don't know	1	-	1	-	-	-	1	-	1	1	-	-	-	1	1	-	-	-	1	1	
	1%	-	2%	-	-	-	2%	-	2%	2%	-	-	-	2%	1%	-	-	-	4%	1%	
Mean	27.99	30.27	25.65	12.70	12.84	17.48	31.36	47.41	47.39 ^d	18.31	37.46	22.03	38.14	31.64	18.20	37.07	36.63	21.83	33.37	36.16	
Standard Deviation	63.34	68.70	57.62	18.46	13.81	17.50	69.85	92.37	98.61	35.46	86.27	19.94	84.10	68.30	18.21	92.17	88.77	43.52	70.72	82.34	
Standard Error	4.61	7.45	5.65	6.15	1.99	2.96	11.48	17.78	17.17	3.78	14.18	4.46	12.68	9.29	2.26	23.80	13.23	4.56	14.14	10.06	

Proportions/Means: Columns Tested (5% risk level) - x/a/b - x/c/d/e/f/g/h - x/i/j/k/l - x/m/n/o/p - x/q/r/s

* small base; ** very small base (under 30) ineligible for sig testing

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

**Q8 How often did you ... during the last 12 months?
-Help out with community or neighbourhood groups**

Base: All volunteering for task during last 12 months

	Ethnicity						London location		View of Mayor (Q1)	
	Total (x)	White (a)	Mixed (b)	Asian (c)	Black (d)	Chinese/other (e)	Inner London (f)	Outer London (g)	Satis- fied (h)	Dissat- isfied (i)
Unweighted Base	191	128	6	21	15	12	80	111	100	51
Weighted Base	178	133	4**	15**	17**	5**	81*	97*	89*	52*
Daily	(365)	6 3%	6 4%	-	-	-	3 4%	2 2%	2 3%	3 6%
Weekly	(52)	31 18%	23 17%	1 30%	4 25%	1 5%	13 16%	18 19%	11 12%	12 23%
Fortnightly	(26)	13 7%	10 8%	-	1 4%	1 8%	5 6%	8 8%	9 11% ⁱ	-
Once a month	(12)	57 32%	44 33%	* 11%	4 28%	6 33%	21 26%	35 36%	31 35%	13 25%
Less often	(4)	71 40%	50 37%	2 59%	7 43%	9 55%	1 23%	38 46%	35 39%	24 46%
Don't know	1 1%	1 1%	-	-	-	-	1 1%	1 1%	1 1%	-
Mean	27.99	31.87	19.11	19.12	10.74	24.04	30.79	25.65	24.46	39.63
Standard Deviation	63.34	72.22	24.60	20.33	11.74	21.89	73.07	54.16	58.07	87.22
Standard Error	4.61	6.43	10.04	4.44	3.03	6.32	8.22	5.16	5.84	12.21

Proportions/Mean: Columns Tested (5% risk level) - x/a/b/c/d/e - x/f/g - x/h/i

*** small base; ** very small base (under 30) ineligible for sig testing**

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Q8 How often did you ... during the last 12 months? -Do environmental work

Base: All volunteering for task during last 12 months

	Total (x)	Gender		Age						Social class				Tenure				Work status			
		Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)	
Unweighted Base	67	26	41	5	13	11	14	8	16	30	13	8	16	27	19	5	11	31	9	25	
Weighted Base	61*	26**	35*	7**	13**	9**	11**	6**	14**	24**	16**	9**	13**	23**	18**	6**	10**	27**	6**	26**	
Daily	(365)	5 9%	2 6%	4 11%	-	2 15%	-	2 15%	-	2 13%	1 4%	2 15%	1 14%	1 8%	2 8%	-	1 17%	2 21%	2 6%	1 13%	3 10%
Weekly	(52)	11 17%	4 15%	7 19%	-	2 16%	1 8%	2 15%	* 7%	6 41%	4 18%	1 8%	- 39%	5 20%	4 23%	1 17%	-	3 12%	1 13%	6 25%	
Fortnightly	(26)	* 1%	-	* 1%	-	-	-	-	* 3%	-	-	-	* 3%	* 2%	-	-	-	-	-	* 7%	-
Once a month	(12)	14 24%	9 34%	6 16%	-	4 30%	3 28%	4 33%	3 50%	1 9%	7 29%	5 33%	1 6%	2 16%	5 22%	4 23%	3 42%	2 16%	6 21%	3 47%	6 23%
Less often	(4)	30 49%	11 44%	19 53%	7 100%	5 40%	6 64%	4 37%	3 43%	5 34%	12 49%	7 44%	7 80%	4 34%	11 48%	10 55%	1 24%	6 62%	16 60%	1 21%	11 42%
Mean	46.37	37.03	53.27	4.00	66.89	10.24	68.14	11.29	71.42	27.82	65.02	53.51	53.51	46.22	16.62	76.20	82.02	33.42	61.54	54.48	
Standard Deviation	101.69	89.07	110.84	0.00	129.61	13.90	132.00	12.81	119.24	68.14	131.57	131.16	98.19	100.84	19.89	143.09	155.29	87.19	128.42	108.14	
Standard Error	12.42	17.47	17.31	0.00	35.95	4.19	35.28	4.53	29.81	12.44	36.49	46.37	24.55	19.41	4.56	63.99	46.82	15.66	42.81	21.63	

Proportions/Mean: Columns Tested (5% risk level) - x/a/b - x/c/d/e/f/g/h - x/i/j/k/l - x/m/n/o/p - x/q/r/s

* small base; ** very small base (under 30) ineligible for sig testing

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

**Q8 How often did you ... during the last 12 months?
-Do environmental work**

Base: All volunteering for task during last 12 months

	Ethnicity						London location		View of Mayor (Q1)	
	Total (x)	White (a)	Mixed (b)	Asian (c)	Black (d)	Chinese/other (e)	Inner London (f)	Outer London (g)	Satis- fied (h)	Dissat- isfied (i)
Unweighted Base	67	47	1	10	2	3	24	43	35	20
Weighted Base	61*	46*	1**	9**	3**	1**	22**	39*	30**	17**
Daily	(365)	5 9%	5 10%	-	* 5%	-	-	5 14%	2 5%	4 22%
Weekly	(52)	11 17%	9 20%	-	1 9%	-	* 32%	4 19%	6 16%	4 26%
Fortnightly	(26)	* 1%	* 1%	-	-	-	-	* 1%	* 1%	-
Once a month	(12)	14 24%	12 25%	-	2 19%	-	1 43%	8 35%	7 17%	5 29%
Less often	(4)	30 49%	20 44%	1 100%	6 66%	3 100%	* 25%	10 46%	20 51%	4 23%
Mean	46.37	51.70	4.00	29.56	4.00	22.84	15.96	63.53	32.00	98.97
Standard Deviation	101.69	106.58	-	86.53	0.00	-	18.24	123.72	81.78	147.84
Standard Error	12.42	15.55	-	27.36	0.00	-	3.72	18.87	13.82	33.06

Proportions/Mean: Columns Tested (5% risk level) - x/a/b/c/d/e - x/f/g - x/h/i

*** small base; ** very small base (under 30) ineligible for sig testing**

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

**Q8 How often did you ... during the last 12 months?
-Help out with a political or lobbying group**

Base: All volunteering for task during last 12 months

	Gender			Age						Social class				Tenure				Work status		
	Total (x)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted Base	65	31	34	4	10	12	14	10	15	35	16	2	12	26	22	6	9	32	8	24
Weighted Base	62*	30**	32*	4**	12**	14**	11**	8**	14**	27*	20**	3**	12**	20**	25**	6**	10**	30**	6**	24**
Daily	(365)	2	2	1	-	1	-	1	1	1	-	-	1	2	-	-	-	1	1	1
		4%	5%	2%	-	6%	-	7%	8%	5%	-	-	9%	12%	-	-	-	3%	10%	4%
Weekly	(52)	4	4	*	-	1	1	1	-	4	-	-	-	1	1	-	2	3	-	1
		6%	12%	1%	-	3%	10%	13%	12%	15%	-	-	-	5%	5%	-	18%	9%	-	5%
Fortnightly	(26)	6	2	4	-	2	1	2	1	3	2	-	2	1	2	2	1	4	-	2
		10%	6%	14%	-	13%	7%	20%	8%	10%	7%	-	18%	3%	10%	33%	12%	14%	-	9%
Once a month	(12)	13	7	6	3	2	1	1	3	5	4	-	4	6	2	3	1	2	3	8
		21%	22%	20%	64%	16%	10%	13%	40%	18%	17%	-	36%	30%	9%	52%	11%	8%	44%	32%
Less often	(4)	34	15	19	2	8	7	6	3	13	13	3	5	9	17	1	6	18	3	11
		54%	48%	60%	36%	69%	53%	55%	33%	49%	65%	100%	37%	45%	67%	15%	59%	60%	46%	46%
Don't know		3	2	1	-	2	-	-	1	1	2	-	-	1	2	-	-	2	-	1
		5%	7%	3%	-	14%	-	-	6%	3%	10%	-	-	4%	8%	-	-	7%	-	4%
Mean	25.98	34.47	18.19	9.09	9.44	35.73	15.46	39.82	37.59	33.81	7.38	4.00	42.58	55.75	9.95	15.48	16.18	22.21	42.08	27.86
Standard Deviation	71.58	84.99	56.95	4.40	10.83	92.24	17.14	96.03	103.70	80.76	6.60	0.00	104.76	122.16	12.79	8.65	19.28	60.22	115.34	76.31
Standard Error	9.02	15.52	9.91	2.20	3.42	27.81	4.58	30.37	27.71	13.85	1.70	0.00	30.24	24.43	2.79	3.53	6.43	10.82	40.78	15.91

Proportions/Means: Columns Tested (5% risk level) - x/a/b - x/c/d/e/f/g/h - x/i/j/k/l - x/m/n/o/p - x/q/r/s

* small base; ** very small base (under 30) ineligible for sig testing

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

**Q8 How often did you ... during the last 12 months?
-Help out with a political or lobbying group**

Base: All volunteering for task during last 12 months

	Total (x)	Ethnicity					London location		View of Mayor (Q1)	
		White (a)	Mixed (b)	Asian (c)	Black (d)	Chinese/other (e)	Inner London (f)	Outer London (g)	Satis- fied (h)	Dissat- isfied (i)
Unweighted Base	65	46	1	5	6	4	32	33	22	29
Weighted Base	62*	47*	1**	4**	7**	1**	33**	29**	22**	27**
Daily	(365) 2 4%	2 5%	-	-	-	-	1 2%	2 6%	1 4%	2 6%
Weekly	(52) 4 6%	3 7%	-	* 11%	-	-	3 10%	1 3%	2 8%	2 9%
Fortnightly	(26) 6 10%	5 11%	-	-	1 14%	-	3 10%	3 10%	1 5%	3 10%
Once a month	(12) 13 21%	9 19%	-	-	3 38%	* 23%	8 23%	5 18%	6 27%	5 17%
Less often	(4) 34 54%	24 51%	1 100%	4 89%	4 49%	1 77%	17 50%	17 60%	10 47%	16 58%
Don't know	3 5%	3 6%	-	-	-	-	2 6%	1 3%	2 9%	-
Mean	25.98	31.62	4.00	9.10	10.01	5.86	19.74	33.04	25.77	33.52
Standard Deviation	71.58	82.38	-	16.85	7.87	-	49.90	90.58	71.21	87.03
Standard Error	9.02	12.42	-	7.54	3.21	-	8.96	16.01	15.54	16.16

Proportions/Mean: Columns Tested (5% risk level) - x/a/b/c/d/e - x/f/g - x/h/i

*** small base; ** very small base (under 30) ineligible for sig testing**

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

**Q8 How often did you ... during the last 12 months?
-Help out with the elderly**

Base: All volunteering for task during last 12 months

	Total (x)	Gender		Age						Social class				Tenure				Work status		
		Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted Base	213	96	117	15	47	37	44	31	39	81	44	31	57	48	75	33	44	100	29	79
Weighted Base	209	101*	108*	21**	48*	37*	37*	27**	38*	63*	57*	40**	48*	44*	74*	35**	43*	100*	18**	86*
Daily	(365) 7%	6 6%	7 7%	1 6%	1 3%	1 2%	2 5%	4 13%	5 13%	2 3%	4 7%	3 7%	5 11%	3 8%	3 5%	4 11%	3 7%	5 5%	- -	9 10%
Weekly	(52) 23%	26 26%	21 20%	3 13%	7 16%	4 11%	10 29%	8 30%	15 39% <i>xde</i>	10 15%	17 29%	8 20%	13 27%	10 23%	12 16%	11 31%	10 23%	14 14%	4 24%	27 31% <i>q</i>
Fortnightly	(26) 14%	14 14%	15 14%	4 19%	9 19%	1 4%	5 13%	6 21%	4 9%	11 17%	7 12%	5 13%	5 11%	8 19%	11 15%	1 4%	8 18%	18 18%	2 8%	9 10%
Once a month	(12) 26%	22 22%	33 30%	8 36%	12 24%	15 39% <i>h</i>	11 30%	4 14%	6 16%	17 27%	14 25%	10 24%	15 30%	10 22%	22 30%	9 27%	12 27%	26 26%	7 36%	22 26%
Less often	(4) 31%	32 32%	31 29%	6 26%	19 39%	16 44%	9 24%	6 22%	9 23%	24 38% <i>l</i>	15 26%	14 36%	10 21%	12 28%	25 34%	9 26%	11 26%	37 37% <i>s</i>	6 31%	19 22%
Mean	43.64	43.41	43.85	38.31	27.05	20.55	40.01	71.34	73.95 <i>de</i>	27.05	49.12	42.32	60.02 <i>i</i>	49.61	34.15	62.47	45.02	33.38	20.39	61.12
Standard Deviation	87.07	84.84	89.50	84.44	58.60	52.86	75.82	117.35	117.38	59.28	91.68	88.69	107.41	95.37	75.23	110.80	88.31	75.21	19.39	106.24
Standard Error	5.97	8.66	8.27	21.80	8.55	8.69	11.43	21.08	18.80	6.59	13.82	15.93	14.23	13.77	8.69	19.29	13.31	7.52	3.60	11.95

Proportions/Mean: Columns Tested (5% risk level) - x/a/b - x/c/d/e/f/g/h - x/i/j/k/l - x/m/n/o/p - x/q/r/s

*** small base; ** very small base (under 30) ineligible for sig testing**

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

**Q8 How often did you ... during the last 12 months?
-Help out with the elderly**

Base: All volunteering for task during last 12 months

	Ethnicity						London location		View of Mayor (Q1)	
	Total (x)	White (a)	Mixed (b)	Asian (c)	Black (d)	Chinese/other (e)	Inner London (f)	Outer London (g)	Satis- fied (h)	Dissat- isfied (i)
Unweighted Base	213	142	6	32	17	11	75	138	113	53
Weighted Base	209	155	4**	25**	19**	4**	72*	137	105*	57*
Daily	(365) 14 7%	11 7%	1 29%	1 2%	1 4%	- -	5 8%	8 6%	5 4%	6 10%
Weekly	(52) 48 23%	38 25%	1 28%	4 16%	2 11%	1 37%	19 27%	28 21%	21 20%	16 28%
Fortnightly	(26) 29 14%	21 14%	-	3 10%	4 23%	* 12%	7 9%	22 16%	14 13%	6 10%
Once a month	(12) 55 26%	36 23%	1 23%	11 46%	6 30%	* 9%	19 26%	36 26%	31 29%	15 27%
Less often	(4) 64 31%	49 32%	1 20%	6 26%	6 32%	2 42%	21 30%	42 31%	35 33%	15 26%
Mean	43.64	46.33	123.40	25.69	31.77	25.14	48.45	41.12	35.04	56.82
Standard Deviation	87.07	90.49	176.63	54.73	72.81	25.30	93.40	83.81	73.89	103.98
Standard Error	5.97	7.59	72.11	9.68	17.66	7.63	10.79	7.13	6.95	14.28

Proportions/Mean: Columns Tested (5% risk level) - x/a/b/c/d/e - x/f/g - x/h/i

*** small base; ** very small base (under 30) ineligible for sig testing**

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Q8 How often did you ... during the last 12 months?
-Help people with health, disability or social welfare issues

Base: All volunteering for task during last 12 months

	Total (x)	Gender		Age						Social class				Tenure				Work status			
		Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)	
Unweighted Base	170	82	88	12	41	23	34	23	37	71	45	16	38	50	56	24	32	79	24	63	
Weighted Base	170	91*	79*	17**	42*	24**	30**	22**	35*	55*	63*	20**	31*	46*	61*	26**	28**	80*	15**	69*	
Daily	(365)	18 11%	9 10%	9 11%	1 7%	4 10%	1 3%	3 10%	4 16%	5 15%	2 3%	8 13%	1 7%	7 22% ⁱ	3 6%	5 9%	5 19%	5 17%	5 7%	2 14%	11 15%
Weekly	(52)	42 25%	23 25%	19 25%	6 36%	11 27%	7 28%	6 20%	4 17%	8 23%	14 26%	4 21%	6 18%	11 24%	19 32%	3 11%	7 25%	17 22%	1 8%	22 32%	
Fortnightly	(26)	16 9%	7 8%	8 11%	1 4%	2 6%	2 7%	3 10%	3 12%	5 15%	6 12%	5 8%	- -	4 14%	6 13%	5 9%	2 7%	2 8%	8 10%	2 12%	6 8%
Once a month	(12)	31 18%	19 21%	11 14%	5 31%	8 20%	7 31%	4 14%	2 7%	4 11%	8 15%	11 17%	6 30%	5 17%	5 12%	13 21%	10 39%	3 10%	20 25%	2 13%	9 13%
Less often	(4)	63 37%	32 36%	31 39%	4 22%	16 38%	7 30%	14 45%	11 48%	12 36%	24 44%	21 34%	8 42%	9 30%	21 45%	18 30%	6 24%	11 40%	29 37%	8 54%	22 32%
Mean	57.54	56.51	58.73	50.28	55.18	33.46	54.12	72.76	73.82	31.54	66.58	40.96	95.94 ⁱ	41.31	53.95	83.35	79.79	42.30	61.42	77.39	
Standard Deviation	107.69	106.65	109.55	92.05	105.12	65.42	108.50	131.42	125.97	63.52	116.55	91.33	145.54	85.84	98.41	140.88	132.77	87.81	126.70	124.91	
Standard Error	8.26	11.78	11.68	26.57	16.42	13.64	18.61	27.40	20.71	7.54	17.37	22.83	23.61	12.14	13.15	28.76	23.47	9.88	25.86	15.74	

Proportions/Mean: Columns Tested (5% risk level) - x/a/b - x/c/d/e/f/g/h - x/i/j/k/l - x/m/n/o/p - x/q/r/s

*** small base; ** very small base (under 30) ineligible for sig testing**

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

**Q8 How often did you ... during the last 12 months?
-Help people with health, disability or social welfare issues**

Base: All volunteering for task during last 12 months

	Ethnicity						London location		View of Mayor (Q1)		
	Total (x)	White (a)	Mixed (b)	Asian (c)	Black (d)	Chinese/other (e)	Inner London (f)	Outer London (g)	Satis- fied (h)	Dissat- isfied (i)	
Unweighted Base	170	119	7	21	11	6	63	107	84	46	
Weighted Base	170	133	5**	16**	12**	2**	64*	106*	79*	50*	
Daily	(365)	18 11%	15 11%	1 26%	1 7%	1 7%	- -	6 10%	12 11%	6 8%	8 17%
Weekly	(52)	42 25%	35 26%	- -	4 27%	1 12%	1 61%	14 21%	29 27%	17 21%	11 21%
Fortnightly	(26)	16 9%	12 9%	1 21%	2 10%	1 6%	* 9%	5 8%	10 10%	7 9%	7 14%
Once a month	(12)	31 18%	24 18%	1 15%	5 31%	- -	1 22%	13 20%	18 17%	13 17%	11 21%
Less often	(4)	63 37%	48 36%	2 38%	4 25%	9 75%	* 9%	26 41%	37 35%	36 45%	13 27%
Mean	57.54	59.91	104.80	48.23	35.47	36.77	53.27	60.10	45.38	80.24	
Standard Deviation	107.69	109.77	175.55	94.50	94.03	25.79	105.59	109.35	94.84	131.32	
Standard Error	8.26	10.06	66.35	20.62	28.35	10.53	13.30	10.57	10.35	19.36	

Proportions/Mean: Columns Tested (5% risk level) - x/a/b/c/d/e - x/f/g - x/h/i

*** small base; ** very small base (under 30) ineligible for sig testing**

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Q8 How often did you ... during the last 12 months? -Help with trade union activity

Base: All volunteering for task during last 12 months

	Total (x)	Gender		Age						Social class				Tenure				Work status			
		Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)	
Unweighted Base	31	17	14	2	7	4	6	8	4	11	10	3	7	6	14	1	8	19	3	8	
Weighted Base	33**	18**	16**	3**	10**	4**	5**	8**	4**	8**	14**	4**	7**	5**	16**	2**	8**	20**	2**	10**	
Daily	(365)	4	1	3	-	1	-	*	2	-	2	2	-	-	1	3	-	*	1	1	2
		11%	6%	17%	-	9%	-	9%	30%	-	24%	13%	-	-	12%	17%	-	6%	7%	30%	19%
Weekly	(52)	4	2	2	-	1	-	1	1	*	1	1	1	1	1	-	2	3	-	1	
		12%	12%	11%	-	13%	-	15%	11%	27%	6%	8%	30%	14%	20%	7%	-	22%	15%	-	10%
Fortnightly	(26)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Once a month	(12)	8	6	2	2	2	-	2	2	1	1	5	-	2	1	4	-	2	5	1	3
		24%	34%	14%	57%	17%	-	46%	25%	18%	17%	34%	-	27%	30%	27%	-	28%	23%	35%	28%
Less often	(4)	18	9	9	1	6	4	1	3	2	4	6	3	4	2	8	2	4	11	1	4
		53%	48%	58%	43%	61%	100%	30%	34%	55%	52%	45%	70%	59%	38%	50%	100%	45%	56%	36%	43%
Mean	52.32	33.61	73.29	8.53	44.32	4.00	48.89	119.45	18.30	94.83	58.21	18.62	12.74	59.40	69.79	4.00	36.61	37.08	113.52	79.37	
Standard Deviation	114.27	86.17	139.32	5.01	107.88	0.00	115.73	172.14	24.19	162.51	124.72	25.19	17.32	128.47	137.02	-	87.03	91.78	-	146.42	
Standard Error	20.52	20.90	37.24	3.54	40.77	0.00	47.25	60.86	12.09	49.00	39.44	14.54	6.55	52.45	36.62	-	30.77	21.06	-	51.77	

Proportions/Mean: Columns Tested (5% risk level) - x/a/b - x/c/d/e/f/g/h - x/i/j/k/l - x/m/n/o/p - x/q/r/s

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Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

**Q8 How often did you ... during the last 12 months?
-Help with trade union activity**

Base: All volunteering for task during last 12 months

	Ethnicity						London location		View of Mayor (Q1)	
	Total (x)	White (a)	Mixed (b)	Asian (c)	Black (d)	Chinese/other (e)	Inner London (f)	Outer London (g)	Satis- fied (h)	Dissat- isfied (i)
Unweighted Base	31	21	2	4	3	1	17	14	7	17
Weighted Base	33**	24**	2**	3**	4**	***	18**	15**	8**	17**
Daily	(365) 11%	3 14%	-	* 14%	-	-	1 8%	2 15%	* 6%	1 3%
Weekly	(52) 12%	1 4%	* 30%	1 21%	1 37%	* 100%	2 10%	2 13%	-	3 20%
Fortnightly	(26) -	-	-	-	-	-	-	-	-	-
Once a month	(12) 24%	7 27%	-	2 45%	-	-	5 28%	3 20%	1 8%	5 29%
Less often	(4) 53%	14 56%	1 70%	1 20%	2 63%	-	10 54%	8 51%	7 86%	8 48%
Mean	52.32	57.02	18.31	66.88	21.83	52.00	39.99	67.24	25.28	27.38
Standard Deviation	114.27	124.95	-	142.20	27.37	-	99.59	131.86	89.42	66.27
Standard Error	20.52	27.27	-	71.10	15.80	-	24.15	35.24	33.80	16.07

Proportions/Mean: Columns Tested (5% risk level) - x/a/b/c/d/e - x/f/g - x/h/i

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Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Q8 How often did you ... during the last 12 months?
-Other

Base: All volunteering for task during last 12 months

	Total (x)	Gender		Age						Social class				Tenure				Work status			
		Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)	
Unweighted Base	51	14	37	2	16	4	13	11	5	26	14	6	5	13	20	5	12	27	10	14	
Weighted Base	46*	15**	31**	3**	14**	6**	11**	9**	4**	20**	15**	7**	4**	10**	19**	5**	12**	28**	6**	12**	
Daily	(365)	4 9%	3 20%	1 4%	- -	2 36%	1 11%	- -	1 23%	- -	2 13%	- -	2 52%	1 10%	2 10%	- -	1 10%	2 7%	- -	2 17%	
Weekly	(52)	12 25%	2 12%	10 32%	- -	2 13%	3 31%	5 56%	2 40%	7 34%	3 18%	* 6%	2 48%	2 23%	7 39%	1 20%	1 7%	6 20%	1 13%	5 43%	
Fortnightly	(26)	1 1%	1 4%	- -	1 4%	- -	- -	- -	- -	1 3%	- -	- -	- -	- -	- -	1 12%	- -	1 2%	- -	- -	
Once a month	(12)	11 23%	5 34%	6 18%	1 27%	4 31%	2 44%	3 26%	* 4%	4 22%	4 30%	2 24%	- -	* 3%	3 14%	3 54%	5 41%	7 27%	2 27%	2 13%	
Less often	(4)	19 41%	4 30%	15 47%	2 73%	7 52%	1 20%	3 32%	4 41%	2 37%	8 41%	6 39%	5 70%	- -	6 64%	7 37%	1 14%	5 42%	12 44%	4 60%	3 26%
Mean	50.62	85.94	34.18	6.16	13.65	135.81	60.46	30.98	105.55	22.57	62.82	8.70	214.66	51.54	60.55	20.51	45.69	42.08	12.38	88.80	
Standard Deviation	101.61	145.95	69.78	4.44	16.37	187.89	113.93	25.06	163.33	21.99	123.60	12.05	179.61	112.57	107.71	18.87	109.76	93.19	17.09	134.15	
Standard Error	14.23	39.01	11.47	3.14	4.09	93.95	31.60	7.56	73.04	4.31	33.03	4.92	80.32	31.22	24.08	8.44	31.69	17.94	5.41	35.85	

Proportions/Mean: Columns Tested (5% risk level) - x/a/b - x/c/d/e/f/g/h - x/i/j/k/l - x/m/n/o/p - x/q/r/s

* small base; ** very small base (under 30) ineligible for sig testing

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Q8 How often did you ... during the last 12 months?
-Other

Base: All volunteering for task during last 12 months

	Total (x)	Ethnicity					London location		View of Mayor (Q1)	
		White (a)	Mixed (b)	Asian (c)	Black (d)	Chinese/other (e)	Inner London (f)	Outer London (g)	Satis- fied (h)	Dissat- isfied (i)
Unweighted Base	51	35	1	6	2	4	25	26	27	6
Weighted Base	46*	38*	***	4**	2**	1**	26**	20**	27**	5**
Daily	(365)	4 9%	4 11%	-	-	-	4 16%	-	3 12%	1 18%
Weekly	(52)	12 25%	9 23%	-	1 15%	2 100%	* 29%	7 27%	5 23%	6 22%
Fortnightly	(26)	1 1%	-	-	1 15%	-	-	1 3%	-	-
Once a month	(12)	11 23%	9 23%	* 100%	1 21%	-	1 40%	7 28%	3 16%	5 20%
Less often	(4)	19 41%	16 43%	-	2 48%	-	* 31%	8 29%	12 58%	1 28%
Mean	50.62	55.95	12.00	16.29	52.00	21.23	76.18	16.98	58.64	74.71
Standard Deviation	101.61	111.03	-	19.83	-	-	128.85	20.17	115.66	153.20
Standard Error	14.23	18.77	-	8.10	-	-	25.77	3.95	22.26	62.55

Proportions/Mean: Columns Tested (5% risk level) - x/a/b/c/d/e - x/f/g - x/h/i

* small base; ** very small base (under 30) ineligible for sig testing

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Q9 Thinking back, how did it come about that you started helping out this/these groups?

Base: All helped out groups in last 12 months

	Gender		Age						Social class				Tenure				Work status			
	Total (x)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted Base	555	248	307	55	126	109	105	74	86	238	133	58	126	141	201	71	122	258	88	200
Weighted Base	544	260	284	75*	120	112*	91*	65*	81*	192	174	71*	107	121	212	73*	120	254	60*	220
To help out a friend/ community member who was involved	159 29%	86 33%	73 26%	17 23%	26 22%	33 29%	31 34%	25 38% ^d	28 34%	58 30%	45 26%	20 28%	36 34%	39 33%	64 30%	19 26%	33 28%	83 33% ^r	13 21%	64 29%
To help out a family member who was involved	100 18%	38 14%	63 22% ^a	10 13%	21 18%	20 18%	24 26%	13 19%	13 16%	33 17%	32 18%	13 18%	22 21%	20 17%	50 24% ^p	13 17%	16 13%	41 16%	20 33% ^{xqs}	37 17%
Opportunity through employer	45 8% ^{ls}	19 7%	26 9%	2 3%	15 13% ^{gh}	12 11% ^{gh}	12 13% ^{gh}	1 2%	2 3%	19 10% ^l	17 10% ^l	9 13% ^l	* *	7 6%	17 8%	4 5%	16 13%	37 15% ^{xrs}	3 6%	4 2%
Volunteer bureau/ organisation	27 5%	14 5%	13 5%	5 6%	7 6%	5 4%	3 3%	6 9%	2 3%	9 5%	8 5%	6 8%	5 4%	9 8%	12 5%	2 3%	3 3%	15 6%	4 6%	9 4%
Community centre	26 5%	14 5%	12 4%	6 8%	4 3%	4 4%	2 2%	6 9% ^f	4 5%	8 4%	13 7%	3 4%	2 2%	7 6%	10 5%	3 3%	6 5%	12 5%	2 4%	12 5%
Local appeal for help	25 5%	13 5%	13 4%	2 3%	8 7%	6 5%	2 2%	3 5%	3 4%	13 7%	6 3%	1 2%	5 5%	5 4%	8 4%	5 6%	7 6%	14 6%	2 4%	9 4%
Part of my religious beliefs	19 3%	8 3%	11 4%	- -	5 4%	3 2%	1 2%	5 8% ^c	5 7%	6 3%	5 3%	2 2%	7 6%	7 6%	4 2%	3 4%	5 4%	8 3%	1 1%	10 5%
To learn new skills/ help with my career	18 3%	2 1%	16 6% ^a	9 13% ^{xdefg}	4 3%	3 2%	- -	1 1%	2 2%	5 3%	6 3%	4 6%	3 3%	5 5%	6 3%	6 9% ^p	1 1%	4 1%	2 4%	12 6% ^q
Flyer/leaflet/poster	10 2%	1 *	9 3% ^a	- -	4 3%	1 1%	3 3%	2 3%	1 2%	2 1%	4 2%	2 3%	2 2%	4 3%	2 1%	1 2%	3 2%	5 2%	1 2%	4 2%
Website	7 1%	2 1%	5 2%	1 2%	1 1%	2 2%	- -	1 1%	2 3%	3 2%	3 2%	- -	1 1%	3 3%	1 *	- -	3 3%	4 2%	1 1%	2 1%
There is an expectation/social pressure to help out	6 1%	4 1%	2 1%	- -	1 1%	- -	1 2%	2 3%	1 1%	1 *	1 1%	4 5% ^{xil}	- -	1 1%	4 2%	- -	1 1%	5 2%	* *	1 1%
Online search	5 1%	2 1%	3 1%	3 4%	1 1%	- -	1 1%	- -	- -	2 1%	3 2%	* 1%	- -	2 2%	* *	1 1%	1 1%	3 1%	- -	2 1%

Proportions/Mean: Columns Tested (5% risk level) - x/a/b - x/c/d/e/f/g/h - x/i/j/k/l - x/m/n/o/p - x/q/r/s

* small base



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Absolutes/col percents 31 Mar 2011

Q9 Thinking back, how did it come about that you started helping out this/these groups?

Base: All helped out groups in last 12 months

	Gender		Age						Social class				Tenure				Work status			
	Total (x)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Weighted Base	544	260	284	75*	120	112*	91*	65*	81*	192	174	71*	107	121	212	73*	120	254	60*	220
It was mentioned on the radio/on TV	2*	-	2	-	-	-	1	1	-	-	2	-	-	2	-	-	-	1	1	-
			1%				1%	1%			1%			2%				*	1%	
Other	187	85	102	29	43	39	28	22	27	65	61	21	41	37	76	25	40	78	20	85
	34%	33%	36%	39%	36%	34%	30%	34%	34%	34%	35%	29%	38%	30%	36%	34%	34%	31%	33%	38%
Don't know	11	4	7	-	2	3	2	-	4	3	5	2	1	2	2	2	3	3	2	4
	2%	1%	2%	-	2%	3%	2%	-	5%	2%	3%	2%	1%	2%	1%	3%	2%	1%	3%	2%

Proportions/Mean: Columns Tested (5% risk level) - x/a/b - x/c/d/e/f/g/h - x/i/j/k/l - x/m/n/o/p - x/q/r/s

* small base

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Absolutes/col percents 31 Mar 2011

Q9 Thinking back, how did it come about that you started helping out this/these groups?

Base: All helped out groups in last 12 months

	Ethnicity						London location		View of Mayor (Q1)	
	Total (x)	White (a)	Mixed (b)	Asian (c)	Black (d)	Chinese/other (e)	Inner London (f)	Outer London (g)	Satis-fied (h)	Dissat-ified (i)
Unweighted Base	555	371	19	82	40	26	216	339	292	129
Weighted Base	544	407	12**	64*	44*	10**	215	329	279	134
To help out a friend/ community member who was involved	159 29%c	129 32%c	1 10%	11 17%	12 28%	5 45%	57 27%	102 31%	95 34%	36 27%
To help out a family member who was involved	100 18%	83 20%c	2 15%	6 10%	7 17%	1 13%	29 13%	72 22%f	56 20%	21 15%
Opportunity through employer	45 8%	35 9%	2 15%	4 6%	3 6%	1 12%	25 12%g	20 6%	23 8%	11 8%
Volunteer bureau/ organisation	27 5%	18 4%	2 21%	6 9%	- -	* 4%	9 4%	19 6%	17 6%	3 2%
Community centre	26 5%	24 6%	- -	3 4%	- -	- -	10 5%	16 5%	9 3%	8 6%
Local appeal for help	25 5%	18 4%	1 9%	4 7%	2 4%	* 4%	14 6%	12 4%	11 4%	9 6%
Part of my religious beliefs	19 3%	14 4%	- -	2 4%	2 6%	- -	12 5%	7 2%	8 3%	6 4%
To learn new skills/ help with my career	18 3%	8 2%	- -	8 12%xa	2 5%	- -	9 4%	9 3%	6 2%	5 4%
Flyer/leaflet/poster	10 2%	6 2%	- -	1 2%	2 5%	* 3%	5 3%	5 1%	6 2%	2 1%
Website	7 1%	5 1%	2 15%	- -	- -	1 6%	5 2%	2 1%	2 1%	3 2%
There is an expectation/social pressure to help out	6 1%	3 1%	- -	1 2%	1 3%	* 3%	2 1%	4 1%	* *	4 3%h
Online search	5 1%	1 *	1 10%	2 3%a	- -	1 7%	2 1%	2 1%	- -	2 2%
It was mentioned on the radio/on TV	2 *	2 *	- -	- -	- -	- -	1 *	1 *	1 *	- -

Proportions/Means: Columns Tested (5% risk level) - x/a/b/c/d/e - x/f/g - x/h/i

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Absolutes/col percents 31 Mar 2011

Q9 Thinking back, how did it come about that you started helping out this/these groups?

Base: All helped out groups in last 12 months

	Ethnicity					London location		View of Mayor (Q1)		
	Total (x)	White (a)	Mixed (b)	Asian (c)	Black (d)	Chinese/other (e)	Inner London (f)	Outer London (g)	Satis-fied (h)	Dissat-ified (i)
Weighted Base	544	407	12**	64*	44*	10**	215	329	279	134
Other	187	140	4	23	14	3	75	112	95	47
	34%	34%	32%	35%	32%	27%	35%	34%	34%	35%
Don't know	11	6	*	2	2	*	6	5	3	5
	2%	1%	3%	3%	5%	3%	3%	1%	1%	4%

Proportions/Mean: Columns Tested (5% risk level) - x/a/b/c/d/e - x/f/g - x/h/i

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Absolutes/col percents 31 Mar 2011

Q10 As far as you are aware, does your employer offer any kind of support to get you involved in volunteering?

Base: All respondents

	Gender			Age						Social class				Tenure				Work status		
	Total (x)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted Base	1003	442	561	93	233	203	171	133	170	389	240	123	251	254	340	161	212	446	141	400
Weighted Base	1003	482	521	130*	231	211	151	120	160	321	311	151	221	223	375	162	212	457	99	434
Yes	171	87	84	15	52	45	40	15	3	85	57	24	5	17	93	20	37	131	14	23
	17%hms	18%	16%	12%h	23%cgh	22%gh	26%xcgh	12%h	2%	26%xjkl	18%l	16%l	2%	7%	25%xmo	12%	18%h	29%hrs	14%h	5%
No	452	217	236	69	125	111	72	43	32	147	163	78	65	80	188	71	97	257	67	120
	45%hms	45%	45%	53%gh	54%xgh	53%gh	48%gh	36%h	20%	46%l	52%l	52%l	29%	36%	50%h	44%	46%h	56%hs	68%hqs	28%
Not applicable	348	162	186	38	46	47	33	59	125	79	78	46	145	119	81	67	68	46	12	286
	35%defi	34%	36%	29%	20%	22%	22%	49%xcde	78%xcde	25%	25%	30%	66%xijk	53%xnop	22%	42%h	32%h	10%	12%	66%hqr
Don't know	32	16	16	8	8	7	6	3	-	10	13	3	6	7	13	3	9	23	6	4
	3%hs	3%	3%	6%h	3%h	3%h	4%h	3%h	-	3%	4%	2%	3%	3%	3%	2%	4%	5%h	6%h	1%

Proportions/Mean: Columns Tested (5% risk level) - x/a/b - x/c/d/e/f/g/h - x/i/j/k/l - x/m/n/o/p - x/q/r/s

* small base

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Q10 As far as you are aware, does your employer offer any kind of support to get you involved in volunteering?

Base: All respondents

	Ethnicity					London location		View of Mayor (Q1)		
	Total (x)	White (a)	Mixed (b)	Asian (c)	Black (d)	Chinese/other (e)	Inner London (f)	Outer London (g)	Satis-fied (h)	Dissat-ified (i)
Unweighted Base	1003	675	32	142	87	38	379	624	530	218
Weighted Base	1003	749	20**	110	96*	15*	386	617	525	221
Yes	171 17%	125 17%	4 19%	20 18%	18 19%	1 7%	75 19%	96 16%	94 18%	38 17%
No	452 45%	322 43%	11 56%	57 51%	51 52%	8 53%	183 47%	269 44%	217 41%	116 52%h
Not applicable	348 35%i	277 37%cd	4 22%	30 28%	25 26%	5 32%	115 30%	232 38%f	204 39%i	60 27%
Don't know	32 3%	25 3%	* 2%	3 3%	3 3%	1 8%	13 3%	19 3%	11 2%	7 3%

Proportions/Means: Columns Tested (5% risk level) - x/a/b/c/d/e - x/f/g - x/h/i

*** small base; ** very small base (under 30) ineligible for sig testing**

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Q11 Which of the following kinds of support does your employer offer....

Base: All offered volunteering support by employer

	Gender		Age						Social class				Tenure				Work status			
	Total (x)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted Base	173	84	89	10	58	44	44	14	3	102	44	19	8	20	89	19	39	133	21	17
Weighted Base	171	87*	84*	15**	52*	45*	40*	15**	3**	85*	57*	24**	5**	17**	93*	20**	37*	131	14**	23**
Paid time off work to undertake voluntary activity	77 45%	47 54%b	30 36%	6 38%	27 51%	19 43%	20 49%	5 35%	1 24%	51 60% <small>xj</small>	20 35%	5 23%	2 31%	5 31%	44 48%	9 43%	18 47%	68 52%	6 42%	2 7%
Unpaid time off work to undertake voluntary activity	81 48%	44 50%	37 44%	10 65%	22 43%	19 43%	19 47%	8 55%	3 100%	44 51%	26 45%	9 40%	2 45%	10 62%	44 47%	10 49%	13 36%	62 47%	8 54%	9 40%
Providing information about volunteering activities	108 63%	56 64%	53 63%	11 69%	31 58%	29 63%	25 63%	11 76%	2 76%	54 63%	35 61%	16 69%	3 62%	14 82%	58 63%	11 54%	23 62%	84 64%	7 51%	15 65%
Providing direct access to volunteering activities	99 58%	49 56%	50 60%	11 69%	32 61%	26 57%	22 56%	7 45%	1 48%	50 59%	35 61%	11 48%	3 53%	11 69%	48 52%	17 84%	20 55%	80 61%	7 50%	10 44%
None of these	7 4%	4 4%	3 4%	- -	2 3%	2 5%	2 4%	2 11%	- -	2 3%	- -	4 19%	1 12%	- -	4 4%	1 3%	3 8%	5 4%	- -	2 9%
Don't know	10 6%	5 6%	4 5%	- -	3 5%	4 9%	3 7%	- -	- -	4 5%	5 10%	- -	- -	- -	7 7%	- -	2 7%	7 5%	1 7%	2 8%

Proportions/Means: Columns Tested (5% risk level) - x/a/b - x/c/d/e/f/g/h - x/i/j/k/l - x/m/n/o/p - x/q/r/s

* small base; ** very small base (under 30) ineligible for sig testing

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Q11 Which of the following kinds of support does your employer offer....

Base: All offered volunteering support by employer

	Ethnicity					London location		View of Mayor (Q1)		
	Total (x)	White (a)	Mixed (b)	Asian (c)	Black (d)	Chinese/other (e)	Inner London (f)	Outer London (g)	Satis-fied (h)	Dissat-ified (i)
Unweighted Base	173	114	7	27	15	4	72	101	98	36
Weighted Base	171	125	4**	20**	18**	1**	75*	96*	94*	38**
Paid time off work to undertake voluntary activity	77 45%	57 46%	2 62%	8 41%	7 40%	1 68%	41 56%g	36 37%	43 46%	17 44%
Unpaid time off work to undertake voluntary activity	81 48%	59 47%	2 44%	13 66%	6 30%	- -	39 52%	42 44%	46 50%	19 51%
Providing information about volunteering activities	108 63%	74 59%	3 87%	16 77%	13 72%	1 81%	51 68%	58 60%	56 60%	26 69%
Providing direct access to volunteering activities	99 58%	72 58%	2 39%	14 69%	10 55%	1 50%	55 74% _{xg}	44 45%	49 52%	27 71%
None of these	7 4%	7 5%	- -	1 3%	- -	- -	5 7%	2 2%	5 6%	1 2%
Don't know	10 6%	9 7%	1 13%	* 2%	- -	- -	2 2%	8 8%	6 6%	1 1%

Proportions/Means: Columns Tested (5% risk level) - x/a/b/c/d/e - x/f/g - x/h/i

* small base; ** very small base (under 30) ineligible for sig testing

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Q12 What would you say stops you from volunteering?

Base: All not volunteering in last 12 months

	Gender		Age						Social class				Tenure				Work status			
	Total (x)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted Base	448	194	254	38	107	94	66	59	84	151	107	65	125	113	139	90	90	188	53	200
Weighted Base	459	221	238	56*	110*	99*	59*	55*	79*	129	137*	79*	113	102*	163	89*	92*	203	39*	213
Lack of time	265 58%ghlm os	120 54%	145 61%	37 66%gh	85 77%xgh	67 68%gh	37 62%gh	24 43%h	16 20%	95 74%xkl	87 63%l	45 57%l	38 33%	41 40%	129 79%xmop	35 39%	52 56%mo	164 81%xs	27 70%ss	72 34%
Health issue/disability	63 14%cdin q	30 14%	33 14%	- -	1 1%	13 13%cd	8 13%cd	11 19%cd	31 39%xcdef g	4 3%	14 10%i	11 13%i	35 31%xijk	21 21%np	9 5%	23 26%xnp	9 10%	3 1%	2 5%	58 27%xqr
Age issues	28 6%denq	18 8%	10 4%	- -	- -	- -	- -	4 7%def	24 30%xcdef g	4 3%	3 2%	6 7%	15 13%xij	19 18%xnop	1 1%	5 6%n	2 2%	- -	1 2%	27 13%xqr
Have other commitments	23 5%h	9 4%	14 6%	- -	3 3%	10 10%h	3 5%h	7 12%xcdh	- -	4 3%	10 7%	3 4%	6 6%	5 5%	10 6%	3 4%	5 6%	12 6%	3 7%	8 4%
There's a lack of information about how I can volunteer or help	19 4%	15 7%b	4 2%	2 3%	7 6%	7 7%f	- -	1 2%	2 2%	11 9%xkl	6 4%	1 1%	2 1%	3 3%	5 3%	- -	11 12%xmno	10 5%	1 3%	8 4%
I don't know where to find opportunities/lack of opportunities	17 4%	8 4%	9 4%	2 3%	8 7%	1 1%	2 4%	2 4%	2 3%	7 5%	4 3%	3 4%	2 2%	3 3%	5 3%	2 3%	6 7%	8 4%	3 7%	6 3%
The options are not flexible enough	13 3%	5 2%	8 3%	- -	6 6%	1 1%	2 4%	2 4%	1 1%	4 3%	7 5%	1 1%	1 1%	1 1%	5 3%	2 2%	5 6%	8 4%	1 2%	4 2%
Work commitments	12 3% s	6 3%	6 2%	1 2%	1 1%	3 3%	3 5%	4 7%dh	- -	5 4%	4 3%	1 2%	1 1%	- -	8 5% m	- -	4 4% m	11 5% s	1 3% s	- -
I don't think I will get anything from it myself	7 2%	5 2%	2 1%	1 3%	- -	- -	3 5% de	1 2%	2 3%	2 2%	2 1%	1 2%	2 2%	4 4% n	- -	3 4% n	- -	3 1%	1 2%	4 2%
Too lazy	6 1%	2 1%	5 2%	- -	3 3%	1 1%	2 4%	- -	- -	- -	6 5% il	- -	- -	1 1%	4 2%	1 1%	- -	5 2%	1 2%	1 *
Don't want to/not keen on people	6 1%	5 2%	1 *	2 4%	- -	2 2%	- -	- -	2 2%	1 *	1 *	2 3%	3 3%	- -	3 2%	1 1%	2 2%	4 2%	- -	3 1%

Proportions/Mean: Columns Tested (5% risk level) - x/a/b - x/c/d/e/f/g/h - x/i/j/k/l - x/m/n/o/p - x/q/r/s

* small base



Prepared for the Greater London Authority by ICM Research



Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Q12 What would you say stops you from volunteering?

Base: All not volunteering in last 12 months

	Gender		Age						Social class				Tenure				Work status			
	Total (x)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Weighted Base	459	221	238	56*	110*	99*	59*	55*	79*	129	137*	79*	113	102*	163	89*	92*	203	39*	213
Too tired/don't have the energy	6 1%	1 1%	5 2%	1 2%	- -	1 1%	* *	* 1%	3 4%	1 1%	1 1%	- -	4 4%	1 1%	1 1%	3 3%	- -	1 1%	* 1%	4 2%
Lack of financial reward/incentive	4 1%	1 *	3 1%	2 3%	1 1%	- -	* 1%	1 1%	- -	1 1%	2 1%	- -	1 1%	2 2%	- -	* 1%	1 1%	3 1%	- -	1 1%
I think it would be menial work - I would want something skilled	3 1%	1 *	2 1%	- -	- -	- -	1 2%	1 2%	1 1%	- -	1 1%	- -	2 2%	- -	- -	2 2%	1 1%	1 1%	- -	2 1%
Other	14 3%	6 3%	8 3%	3 5%	5 4%	2 2%	- -	2 4%	2 3%	6 5%	6 5%	1 1%	1 1%	4 4%	3 2%	2 2%	5 6%	4 2%	3 8%	7 3%
Nothing	27 6%	13 6%	15 6%	4 7%	8 7%	5 5%	6 10%	1 2%	3 4%	6 5%	6 4%	7 9%	9 8%	7 7%	5 3%	8 9%	5 5%	6 3%	1 3%	20 9%q
Don't know	7 2%	5 2%	3 1%	2 4%	1 1%	1 1%	- -	1 2%	2 2%	2 1%	1 1%	* 1%	4 4%	2 2%	2 1%	3 3%	* 1%	- -	- -	7 3%q

Proportions/Mean: Columns Tested (5% risk level) - x/a/b - x/c/d/e/f/g/h - x/i/j/k/l - x/m/n/o/p - x/q/r/s

* small base

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Q12 What would you say stops you from volunteering?

Base: All not volunteering in last 12 months

	Ethnicity					London location		View of Mayor (Q1)		
	Total (x)	White (a)	Mixed (b)	Asian (c)	Black (d)	Chinese/other (e)	Inner London (f)	Outer London (g)	Satis-fied (h)	Dissat-ified (i)
Unweighted Base	448	304	13	60	47	12	163	285	238	89
Weighted Base	459	342	8**	46*	52*	5**	171	288	246	87*
Lack of time	265 58%	194 57%	6 74%	28 62%	31 60%	4 70%	91 53%	174 61%	139 57%	45 52%
Health issue/disability	63 14%	55 16% ^c	-	2 5%	5 9%	-	18 10%	45 16%	36 15%	14 16%
Age issues	28 6%	25 7%	-	1 1%	2 3%	-	12 7%	16 6%	22 9%	3 3%
Have other commitments	23 5%	20 6%	-	1 2%	1 3%	* 5%	12 7%	11 4%	12 5%	5 5%
There's a lack of information about how I can volunteer or help	19 4%	17 5%	-	* 1%	-	1 21%	6 4%	13 4%	11 4%	2 2%
I don't know where to find opportunities/lack of opportunities	17 4%	12 3%	-	4 9%	1 2%	-	9 6%	7 3%	4 2%	6 7% ^h
The options are not flexible enough	13 3%	8 2%	-	2 4%	2 4%	-	6 4%	6 2%	8 3%	2 2%
Work commitments	12 3%	10 3%	-	-	2 3%	-	4 2%	8 3%	5 2%	5 6%
I don't think I will get anything from it myself	7 2%	4 1%	1 18%	-	2 4%	-	4 3%	3 1%	3 1%	4 4%
Too lazy	6 1%	5 1%	-	1 2%	1 2%	-	5 3%	1 *	-	3 3% ^h
Don't want to/not keen on people	6 1%	5 1%	-	1 1%	-	-	1 1%	5 2%	2 1%	1 1%
Too tired/don't have the energy	6 1%	5 1%	-	1 2%	-	-	3 2%	2 1%	1 *	2 3%

Proportions/Mean: Columns Tested (5% risk level) - x/a/b/c/d/e - x/f/g - x/h/i

* small base; ** very small base (under 30) ineligible for sig testing



Prepared for the Greater London Authority by ICM Research



Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Q12 What would you say stops you from volunteering?

Base: All not volunteering in last 12 months

	Ethnicity					London location		View of Mayor (Q1)		
	Total (x)	White (a)	Mixed (b)	Asian (c)	Black (d)	Chinese/other (e)	Inner London (f)	Outer London (g)	Satis-fied (h)	Dissat-ified (i)
Weighted Base	459	342	8**	46*	52*	5**	171	288	246	87*
Lack of financial reward/incentive	4 1%	2 1%	-	* 1%	1 2%	-	2 1%	2 1%	2 1%	* 1%
I think it would be menial work - I would want something skilled	3 1%	3 1%	-	-	-	-	2 1%	1 *	-	1 2%
Other	14 3%	9 3%	-	2 4%	3 5%	* 9%	6 3%	8 3%	9 3%	2 2%
Nothing	27 6%	16 5%	-	5 12%a	5 9%	-	13 7%	15 5%	19 8%	2 3%
Don't know	7 2%	3 1%	1 8%	1 2%	2 3%	* 10%	3 1%	5 2%	5 2%	1 2%

Proportions/Means: Columns Tested (5% risk level) - x/a/b/c/d/e - x/f/g - x/h/i

* small base; ** very small base (under 30) ineligible for sig testing

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Q13 If you wanted to find out about voluntary work that you could get involved with, where would you look first or be most likely to get information from?

Base: All respondents

	Gender			Age						Social class				Tenure				Work status		
	Total (x)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted Base	1003	442	561	93	233	203	171	133	170	389	240	123	251	254	340	161	212	446	141	400
Weighted Base	1003	482	521	130*	231	211	151	120	160	321	311	151	221	223	375	162	212	457	99	434
Website search	349 35%ghlm s	150 31%a	199 38%a	66 50%xfgh	115 50%xefg h	83 39%gh	46 31%h	27 22%h	13 8%	137 43%xkl	121 39%l	45 30%	46 21%	50 22%	165 44%xmo	47 29%	78 37% m	204 45% xrs	30 30%	111 26%
Local public buildings such as libraries and schools	200 20% cq	86 18%	113 22%	12 9%	33 14%	42 20% c	33 22% c	36 30% xcde	45 28% xcd	49 15%	56 18%	36 24% i	58 27% xij	55 25% np	62 16%	41 25% np	33 16%	68 15%	24 24% q	103 24% q
Local authority website or newsletter	128 13%	72 15%	55 11%	11 8%	26 11%	25 12%	29 19% xcd	15 12%	22 14%	31 10%	41 13%	27 18% i	29 13%	35 16% o	40 11%	13 8%	38 18% no	62 13%	9 9%	55 13%
Directly from an organisation you were interested in helping	76 8%	31 6%	46 9%	4 3%	16 7%	20 10%	13 9%	10 8%	12 8%	28 9%	24 8%	8 5%	16 7%	20 9%	28 8%	17 10%	11 5%	32 7%	11 11%	34 8%
Friends and family	41 4%	29 6% b	13 2%	3 3%	8 4%	11 5%	6 4%	6 5%	6 4%	12 4%	14 4%	6 4%	10 5%	10 5%	17 5%	3 2%	9 4%	21 5%	5 5%	15 4%
Local forums/micro sites/community sites	32 3%	19 4%	14 3%	12 9% xdefh	7 3%	2 1%	3 2%	5 4%	2 1%	10 3%	14 4%	4 3%	5 2%	4 2%	16 4%	2 1%	8 4%	14 3%	2 2%	15 4%
Look for a centrally run volunteer resource or website	20 2%	4 1%	17 3% a	4 3%	5 2%	3 1%	3 2%	3 2%	3 2%	12 4% jkl	2 1%	- -	6 3%	3 1%	7 2%	5 3%	5 2%	5 1%	4 4% q	11 3%
Would not look	92 9% dnq	50 10%	42 8%	5 4%	7 3%	16 8% d	10 7%	9 7%	44 28% xcdef g	28 9%	16 5%	14 9%	35 16% xij	35 16% xnp	18 5%	21 13% n	15 7%	24 5%	6 6%	60 14% xqr
Don't know	63 6%	40 8% b	23 4%	13 10%	13 6%	9 4%	7 4%	10 8%	12 7%	14 4%	23 7%	12 8%	15 7%	10 5%	22 6%	12 8%	15 7%	26 6%	9 9%	28 7%

Proportions/Means: Columns Tested (5% risk level) - x/a/b - x/c/d/e/f/g/h - x/i/j/k/l - x/m/n/o/p - x/q/r/s

* small base

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Q13 If you wanted to find out about voluntary work that you could get involved with, where would you look first or be most likely to get information from?

Base: All respondents

	Total (x)	Ethnicity					London location		View of Mayor (Q1)	
		White (a)	Mixed (b)	Asian (c)	Black (d)	Chinese/other (e)	Inner London (f)	Outer London (g)	Satis- fied (h)	Dissat- isfied (i)
Unweighted Base	1003	675	32	142	87	38	379	624	530	218
Weighted Base	1003	749	20**	110	96*	15*	386	617	525	221
Website search	349 35%	246 33%	9 43%	48 43%a	36 38%	7 48%	156 40%g	193 31%	171 33%	77 35%
Local public buildings such as libraries and schools	200 20%	144 19%	3 17%	23 21%	23 23%	3 22%	59 15%	140 23%f	103 20%	53 24%
Local authority website or newsletter	128 13%	101 13%	1 5%	10 9%	14 14%	2 11%	47 12%	81 13%	73 14%	27 12%
Directly from an organisation you were interested in helping	76 8%	63 8%	3 13%	7 7%	2 2%	1 7%	36 9%	40 7%	38 7%	14 6%
Friends and family	41 4%	33 4%	1 5%	6 5%	1 1%	* 3%	15 4%	26 4%	22 4%	10 5%
Local forums/micro sites/community sites	32 3%	24 3%	- -	4 3%	4 4%	1 5%	6 2%	26 4%f	18 3%	6 3%
Look for a centrally run volunteer resource or website	20 2%	13 2%	1 3%	- -	6 6%xac	- -	6 2%	14 2%	10 2%	6 3%
Would not look	92 9%c	81 11%c	1 5%	4 4%	5 5%	* 2%	33 9%	60 10%	58 11%	18 8%
Don't know	63 6%	45 6%	2 9%	9 8%	6 6%	* 2%	27 7%	36 6%	32 6%	11 5%

Proportions/Means: Columns Tested (5% risk level) - x/a/b/c/d/e - x/f/g - x/h/i

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Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Q14 How likely would you yourself be to volunteer or do more volunteering if ...

-Summary

Base: All respondents

		Q14 Summary						
		Celebrities endorsed local opportunities	A community member like a shopkeeper or pub landlord told you what's going on where, and how to get involved	Friends or family introduced you to it	Q14 Summary There were a named contact in your Borough council who could tell you what's going on where, and how to get involved	There were a point of contact for volunteers within voluntary organisations	There was a central website with resources and opportunities on	There was a central/pan London contact who could give you information
Unweighted Base		1003	1003	1003	1003	1003	1003	1003
Weighted Base		1003	1003	1003	1003	1003	1003	1003
NET: Likely		251 25%	566 56%	762 76%	506 50%	548 55%	580 58%	500 50%
Very likely	(+2)	78 8%	125 12%	317 32%	160 16%	182 18%	224 22%	163 16%
Quite likely	(+1)	172 17%	441 44%	445 44%	345 34%	366 36%	356 36%	336 34%
Not very likely	(-1)	299 30%	223 22%	98 10%	275 27%	243 24%	184 18%	266 26%
Not likely at all	(-2)	423 42%	195 19%	123 12%	198 20%	185 18%	217 22%	216 22%
NET: Unlikely		722 72%	418 42%	221 22%	473 47%	428 43%	401 40%	482 48%
Don't know		30 3%	19 2%	20 2%	24 2%	27 3%	23 2%	21 2%
Mean		-0.84	0.08	0.75	*	0.12	0.19	-0.04
Standard Deviation		1.36	1.40	1.34	1.45	1.45	1.52	1.47
Standard Error		0.04	0.04	0.04	0.05	0.05	0.05	0.05

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

**Q14 How likely would you yourself be to volunteer or do more volunteering if ...
-Celebrities endorsed local opportunities**

Base: All respondents

	Gender			Age						Social class				Tenure				Work status		
	Total (x)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted Base	1003	442	561	93	233	203	171	133	170	389	240	123	251	254	340	161	212	446	141	400
Weighted Base	1003	482	521	130*	231	211	151	120	160	321	311	151	221	223	375	162	212	457	99	434
NET: Likely	251	109	142	59	64	57	29	17	24	72	76	46	56	34	85	60	64	104	28	113
	25%ghm	23%	27%	45%xdef	28%gh	27%gh	19%	14%	15%	23%	25%	31%	25%	15%	23% ^m	37% ^{xmn}	30% ^m	23%	28%	26%
Very likely (+2)	78	33	45	14	21	23	8	4	8	20	24	17	17	6	29	18	21	31	6	38
	8% ^m	7%	9%	11%	9%	11% ^{gh}	5%	4%	5%	6%	8%	11%	8%	2%	8% ^m	11% ^m	10% ^m	7%	6%	9%
Quite likely (+1)	172	76	96	45	43	34	21	13	17	52	52	30	39	28	56	42	43	74	22	75
	17% ^h	16%	18%	35% ^{xdef}	19% ^h	16%	14%	11%	10%	16%	17%	20%	18%	13%	15%	26% ^{xmn}	20% ^m	16%	22%	17%
Not very likely (-1)	299	150	149	35	68	58	54	41	43	94	95	50	59	74	109	40	63	146	32	119
	30%	31%	29%	27%	29%	28%	36%	34%	27%	29%	31%	33%	27%	33%	29%	25%	30%	32%	32%	27%
Not likely at all (-2)	423	206	217	34	86	89	66	58	90	145	129	53	97	111	167	58	77	190	39	190
	42% ^c	43%	42%	26%	37%	42% ^c	44% ^c	49% ^{cd}	56% ^{xcede}	45%	41%	35%	44%	50% ^{xop}	44%	36%	36%	42%	39%	44%
NET: Unlikely	722	355	366	70	153	147	120	100	132	239	224	103	155	186	276	98	140	336	70	309
	72% ^{co}	74%	70%	53%	66% ^c	70% ^c	80% ^{cde}	83% ^{xcede}	83% ^{xcede}	74%	72%	69%	70%	83% ^{xnop}	74% ^o	60%	66%	73%	71%	71%
Don't know	30	17	13	2	14	7	2	3	3	10	11	1	9	4	14	4	8	17	1	12
	3%	4%	3%	1%	6% ^{xf}	3%	1%	3%	2%	3%	3%	1%	4%	2%	4%	3%	4%	4%	1%	3%
Mean	-0.84 ^{gh}	-0.90	-0.78	-0.24 ^{xd}	-0.72 ^{fg}	-0.76 ^{gh}	-1.01	-1.17	-1.21	-0.94	-0.84	-0.62 ⁱ	-0.85	-1.18	-0.91 ^m	-0.49 ^{xm}	-0.65 ^{mn}	-0.89	-0.77	-0.82
	^m			^{efgh}	^h										ⁿ					
Standard Deviation	1.36	1.31	1.40	1.45	1.40	1.44	1.22	1.12	1.19	1.31	1.35	1.42	1.38	1.11	1.34	1.49	1.43	1.31	1.34	1.40
Standard Error	0.04	0.06	0.06	0.15	0.09	0.10	0.09	0.10	0.09	0.07	0.09	0.13	0.09	0.07	0.07	0.12	0.10	0.06	0.11	0.07

Proportions/Mean: Columns Tested (5% risk level) - x/a/b - x/c/d/e/f/g/h - x/i/j/k/l - x/m/n/o/p - x/q/r/s
* small base



Prepared for the Greater London Authority by ICM Research



Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Q14 How likely would you yourself be to volunteer or do more volunteering if ... -Celebrities endorsed local opportunities

Base: All respondents

	Ethnicity						London location		View of Mayor (Q1)	
	Total (x)	White (a)	Mixed (b)	Asian (c)	Black (d)	Chinese/other (e)	Inner London (f)	Outer London (g)	Satis-fied (h)	Dissat-ified (i)
Unweighted Base	1003	675	32	142	87	38	379	624	530	218
Weighted Base	1003	749	20**	110	96*	15*	386	617	525	221
NET: Likely	251 25%a	140 19%	5 25%	54 49%xae	45 47%xa	4 27%	99 26%	151 25%	148 28%i	45 20%
Very likely (+2)	78 8%a	33 4%	1 5%	22 20%xa	19 20%xa	2 12%a	41 11%g	37 6%	42 8%	21 10%
Quite likely (+1)	172 17%i	107 14%	4 19%	32 29%xa	26 27%xa	2 15%	58 15%	114 18%	106 20%i	24 11%
Not very likely (-1)	299 30%c	240 32%c	6 32%	23 21%	24 24%	4 28%	107 28%	191 31%	151 29%	63 28%
Not likely at all (-2)	423 42%cd	346 46%cd	9 43%	29 26%	26 26%	6 41%	163 42%	260 42%	209 40%	108 49%h
NET: Unlikely	722 72%cd	586 78%xcd	15 75%	52 47%	49 51%	11 69%c	271 70%	451 73%	360 69%	171 77%h
Don't know	30 3%	23 3%	- -	4 4%	2 2%	1 4%	16 4%	15 2%	16 3%	6 2%
Mean	-0.84a	-1.05	-0.89	-0.03xae	-0.11xa	-0.74	-0.79	-0.87	-0.74	-0.98
Standard Deviation	1.36	1.21	1.32	1.57	1.56	1.50	1.43	1.32	1.39	1.36
Standard Error	0.04	0.05	0.23	0.13	0.17	0.25	0.07	0.05	0.06	0.09

Proportions/Mean: Columns Tested (5% risk level) - x/a/b/c/d/e - x/f/g - x/h/i

*** small base; ** very small base (under 30) ineligible for sig testing**

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Q14 How likely would you yourself be to volunteer or do more volunteering if ...
-A community member like a shopkeeper or pub landlord told you what's going on where, and how to get involved

Base: All respondents

	Total (x)	Gender		Age						Social class				Tenure				Work status		
		Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted Base	1003	442	561	93	233	203	171	133	170	389	240	123	251	254	340	161	212	446	141	400
Weighted Base	1003	482	521	130*	231	211	151	120	160	321	311	151	221	223	375	162	212	457	99	434
NET: Likely	566	268	297	91	154	125	84	56	56	210	179	80	96	104	201	98	147	268	59	235
	56%ghlm	56%	57%	70%xfgh	67%xfgh	59%gh	56%h	46%	35%	66%xkl	58%l	53%	43%	47%	54%	61% _m	69% _{xmn}	59%	60%	54%
Very likely (+2)	125	62	62	20	37	29	17	10	11	30	44	26	25	22	27	33	39	55	14	55
	12%hn	13%	12%	15%h	16%h	14%h	11%	9%	7%	9%	14%	17% _i	12%	10%	7%	20% _{xmn}	18% _{xmn}	12%	14%	13%
Quite likely (+1)	441	206	235	71	117	96	67	45	45	181	135	54	70	82	174	65	108	213	45	180
	44%hl	43%	45%	54%gh	51%gh	45%h	45%h	38%	28%	56% _{xjkl}	44% _l	36%	32%	37%	46% _m	40%	51% _m	47%	45%	41%
Not very likely (-1)	223	110	112	29	43	44	38	33	36	58	83	28	54	51	105	26	36	113	24	82
	22%	23%	22%	22%	18%	21%	25%	27%	22%	18%	27% _i	19%	24%	23%	28% _{xop}	16%	17%	25%	24%	19%
Not likely at all (-2)	195	93	102	9	28	41	23	30	65	48	43	40	64	64	60	35	26	66	14	110
	19% _{cdpq}	19%	20%	7%	12%	19% _c	15%	25% _{cdf}	40% _{xcede}	15%	14%	27% _{ij}	29% _{xij}	29% _{xnp}	16%	21% _p	12%	14%	14%	25% _{xqr}
NET: Unlikely	418	203	215	39	71	85	61	63	101	106	126	68	118	115	165	60	62	179	38	192
	42% _{cdip}	42%	41%	30%	31%	40%	40%	52% _{xcde}	63% _{xcde}	33%	40%	45% _i	54% _{xij}	52% _{xop}	44% _p	37%	29%	39%	38%	44%
Don't know	19	10	10	1	6	1	6	2	4	5	6	2	7	4	9	4	3	10	2	7
	2%	2%	2%	1%	3%	*	4% _e	2%	2%	1%	2%	1%	3%	2%	2%	2%	1%	2%	2%	2%
Mean	0.08ghl	0.07	0.08	0.49xfg	0.41xfg	0.14gh	0.12gh	-0.23h	-0.63	0.27xl	0.18l	-0.02	-0.29	-0.24	0.01m	0.23m	0.47xmn	0.17	0.23	-0.03
	_m			_h	_h															
Standard Deviation	1.40	1.41	1.40	1.20	1.31	1.41	1.35	1.41	1.44	1.29	1.35	1.53	1.48	1.46	1.31	1.50	1.31	1.34	1.35	1.47
Standard Error	0.04	0.07	0.06	0.13	0.09	0.10	0.11	0.12	0.11	0.07	0.09	0.14	0.10	0.09	0.07	0.12	0.09	0.06	0.12	0.07

Proportions/Means: Columns Tested (5% risk level) - x/a/b - x/c/d/e/f/g/h - x/i/j/k/l - x/m/n/o/p - x/q/r/s

* small base

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Q14 How likely would you yourself be to volunteer or do more volunteering if ...

-A community member like a shopkeeper or pub landlord told you what's going on where, and how to get involved

Base: All respondents

	Total (x)	Ethnicity					London location		View of Mayor (Q1)	
		White (a)	Mixed (b)	Asian (c)	Black (d)	Chinese/other (e)	Inner London (f)	Outer London (g)	Satis- fied (h)	Dissat- isfied (i)
Unweighted Base	1003	675	32	142	87	38	379	624	530	218
Weighted Base	1003	749	20**	110	96*	15*	386	617	525	221
NET: Likely	566 56%	392 52%	11 54%	78 71%xa	70 73%xa	9 62%	236 61%g	330 53%	296 56%	133 60%
Very likely (+2)	125 12%	73 10%	2 11%	21 19%xa	24 24%xa	3 23%a	53 14%	72 12%	62 12%	34 15%
Quite likely (+1)	441 44%	319 43%	9 42%	57 52%	47 48%	6 39%	183 47%	258 42%	233 44%	99 45%
Not very likely (-1)	223 22%c	187 25%cd	3 17%	14 13%	13 14%	3 20%	76 20%	146 24%	120 23%	41 18%
Not likely at all (-2)	195 19%c	156 21%c	6 29%	12 11%	13 14%	3 18%	63 16%	132 21%	100 19%	44 20%
NET: Unlikely	418 42%cd	343 46%cd	9 46%	27 24%	26 27%	6 38%	140 36%	278 45%f	221 42%	85 38%
Don't know	19 2%	13 2%	-	5 5%xad	-	-	11 3%	9 1%	9 2%	3 2%
Mean	0.08	-0.05	-0.11	0.58xa	0.56xa	0.28	0.23g	-0.02	0.07	0.18
Standard Deviation	1.40	1.39	1.52	1.28	1.36	1.51	1.37	1.42	1.39	1.43
Standard Error	0.04	0.05	0.27	0.11	0.15	0.25	0.07	0.06	0.06	0.10

Proportions/Mean: Columns Tested (5% risk level) - x/a/b/c/d/e - x/f/g - x/h/i

*** small base; ** very small base (under 30) ineligible for sig testing**

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Q14 How likely would you yourself be to volunteer or do more volunteering if ... -Friends or family introduced you to it

Base: All respondents

	Gender			Age						Social class				Tenure				Work status		
	Total (x)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted Base	1003	442	561	93	233	203	171	133	170	389	240	123	251	254	340	161	212	446	141	400
Weighted Base	1003	482	521	130*	231	211	151	120	160	321	311	151	221	223	375	162	212	457	99	434
NET: Likely	762	348	414	108	190	175	118	90	81	271	251	102	138	154	307	116	170	379	74	302
	76%hlms	72%	79%a	82%h	82%h	83%xh	78%h	75%h	51%	84%xkl	81%kl	67%	63%	69%	82%xmo	72%	80%m	83%xrs	75%	70%
Very likely (+2)	317	127	190	58	83	69	54	30	23	105	105	52	55	46	132	58	74	143	30	142
	32%hm	26%	36%a	44%xgh	36%gh	33%h	36%h	25%h	15%	33%	34%l	34%	25%	21%	35%o	36%o	35%o	31%	30%	33%
Quite likely (+1)	445	221	224	50	107	106	64	61	58	166	146	50	83	107	175	58	96	235	44	160
	44%ks	46%	43%	38%	46%	50%h	42%	50%h	36%	52%xkl	47%kl	33%	38%	48%o	47%o	36%	45%	52%xs	45%	37%
Not very likely (-1)	98	50	48	14	24	11	17	12	20	23	31	15	29	21	33	13	25	41	12	43
	10%e	10%	9%	11%	10%	5%	12%e	10%	12%e	7%	10%	10%	13%i	9%	9%	8%	12%	9%	12%	10%
Not likely at all (-2)	123	70	53	9	14	22	13	14	51	25	23	30	44	41	32	26	15	33	11	75
	12%dipq	14%	10%	7%	6%	11%	9%	11%	32%xcdefg	8%	8%	20%xij	20%xij	18%xnp	9%	16%np	7%	7%	11%	17%xq
NET: Unlikely	221	120	101	23	38	33	31	26	71	48	55	45	72	62	66	38	39	74	23	117
	22%i	25%	19%	18%	16%	16%	20%	22%	44%xcdefg	15%	18%	30%ij	33%xij	28%np	18%	24%	19%	16%	23%	27%q
Don't know	20	14	7	-	3	3	2	4	8	2	5	4	10	7	2	8	3	5	2	14
	2%	3%	1%	-	1%	2%	1%	3%	5%xcd	*	2%	3%	5%xi	3%n	1%	5%xn	1%	1%	2%	3%q
Mean	0.75hlm	0.61	0.87a	1.02h	0.97xgh	0.91h	0.86h	0.69h	-0.11	0.95xkl	0.91kl	0.53	0.37	0.45	0.91m	0.72	0.90m	0.92xs	0.73	0.60
Standard Deviation	1.34	1.38	1.29	1.22	1.15	1.23	1.28	1.29	1.57	1.15	1.20	1.55	1.51	1.42	1.22	1.46	1.21	1.15	1.32	1.48
Standard Error	0.04	0.07	0.05	0.13	0.08	0.09	0.10	0.11	0.12	0.06	0.08	0.14	0.10	0.09	0.07	0.12	0.08	0.05	0.11	0.08

Proportions/Mean: Columns Tested (5% risk level) - x/a/b - x/c/d/e/f/g/h - x/i/j/k/l - x/m/n/o/p - x/q/r/s

* small base

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Q14 How likely would you yourself be to volunteer or do more volunteering if ...
-Friends or family introduced you to it

Base: All respondents

	Total (x)	Ethnicity					London location		View of Mayor (Q1)	
		White (a)	Mixed (b)	Asian (c)	Black (d)	Chinese/other (e)	Inner London (f)	Outer London (g)	Satis- fied (h)	Dissat- isfied (i)
Unweighted Base	1003	675	32	142	87	38	379	624	530	218
Weighted Base	1003	749	20**	110	96*	15*	386	617	525	221
NET: Likely	762 76%	560 75%	14 68%	89 81%	80 84%	11 73%	300 78%	462 75%	397 76%	165 74%
Very likely	(+2) 317 32%	212 28%	5 26%	45 41%xa	45 47%xa	7 44%	122 32%	195 32%	172 33%	68 31%
Quite likely	(+1) 445 44%	348 46%ee	8 42%	45 40%	35 36%	4 29%	178 46%	267 43%	225 43%	97 44%
Not very likely	(-1) 98 10%	74 10%	3 13%	7 7%	9 10%	3 18%c	35 9%	63 10%	48 9%	26 12%
Not likely at all	(-2) 123 12%	99 13%	3 17%	10 9%	6 6%	1 9%	40 10%	82 13%	71 14%	25 12%
NET: Unlikely	221 22%	174 23%	6 30%	17 16%	15 16%	4 27%	76 20%	145 24%	119 23%	51 23%
Don't know	20 2%	15 2%	1 3%	4 3%	1 1%	- -	10 3%	10 2%	9 2%	5 2%
Mean	0.75	0.68	0.48	1.00a	1.10xa	0.81	0.82	0.71	0.73	0.72
Standard Deviation	1.34	1.35	1.48	1.25	1.18	1.44	1.28	1.37	1.37	1.34
Standard Error	0.04	0.05	0.27	0.11	0.13	0.23	0.07	0.06	0.06	0.09

Proportions/Mean: Columns Tested (5% risk level) - x/a/b/c/d/e - x/f/g - x/h/i

*** small base; ** very small base (under 30) ineligible for sig testing**

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Q14 How likely would you yourself be to volunteer or do more volunteering if ...

-There were a named contact in your Borough council who could tell you what's going on where, and how to get involved

Base: All respondents

	Total (x)	Gender		Age						Social class				Tenure				Work status			
		Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)	
Unweighted Base	1003	442	561	93	233	203	171	133	170	389	240	123	251	254	340	161	212	446	141	400	
Weighted Base	1003	482	521	130*	231	211	151	120	160	321	311	151	221	223	375	162	212	457	99	434	
NET: Likely	506	230	276	91	138	116	62	47	52	147	176	83	100	91	175	98	125	213	50	236	
		50% fghm	48%	53%	69% xefg	60% xfg	55% fgh	41%	39%	32%	46%	57% il	55%	45%	41%	47%	61% xmn	59% xmn	47%	51%	54% q
Very likely (+2)	160	74	87	23	55	40	17	12	13	40	54	33	34	22	36	49	47	61	19	79	
		16% hmn	15%	17%	18% h	24% xfg	19% gh	11%	10%	8%	13%	17%	22% i	15%	10%	10%	30% xmn	22% xmn	13%	19%	18%
Quite likely (+1)	345	157	189	67	83	76	45	36	38	107	123	50	66	69	139	49	77	153	31	157	
		34% h	33%	36%	52% xdef	36% h	36% h	30%	30%	24%	33%	39% l	33%	30%	31%	37%	30%	37%	33%	31%	36%
Not very likely (-1)	275	139	136	26	66	54	50	38	40	107	79	38	51	63	119	30	57	148	32	93	
		27% os	29%	26%	20%	29%	26%	33% c	32%	25%	33% xl	26%	25%	23%	28% o	32% o	19%	27%	32% s	32% s	21%
Not likely at all (-2)	198	104	94	11	24	36	34	30	64	58	47	28	65	62	70	30	26	84	16	94	
		20% cdp	22%	18%	8%	11%	17%	22% cd	25% cd	40% xcde	18%	15%	19%	29% xijk	28% xnp	19%	19%	12%	18%	16%	22%
NET: Unlikely	473	243	230	37	91	90	83	68	103	165	126	66	116	125	189	61	83	232	48	187	
		47% cdop	50%	44%	28%	39%	43% c	55% cde	57% cde	65% xcde	51% j	41%	44%	52% j	56% xop	50% op	37%	39%	51% s	48%	43%
Don't know	24	8	16	3	2	5	5	5	5	9	8	2	5	6	11	3	4	12	1	11	
		2%	2%	3%	2%	1%	2%	3%	4%	3%	3%	3%	1%	2%	3%	3%	2%	2%	3%	1%	3%
Mean		*gh m	-0.09	0.08	0.52 xef gh	0.34 xfg h	0.14 fg h	-0.26 h	-0.33	-0.66	-0.12	0.19 il	0.14 l	-0.22	-0.34	-0.13	0.35 xmn n	0.31 xm	-0.10	0.05	0.08
Standard Deviation	1.45	1.46	1.44	1.24	1.39	1.45	1.41	1.41	1.44	1.39	1.40	1.49	1.53	1.44	1.37	1.55	1.40	1.40	1.45	1.49	
Standard Error	0.05	0.07	0.06	0.13	0.09	0.10	0.11	0.12	0.11	0.07	0.09	0.14	0.10	0.09	0.08	0.12	0.10	0.07	0.12	0.08	

Proportions/Mean: Columns Tested (5% risk level) - x/a/b - x/c/d/e/f/g/h - x/i/j/k/l - x/m/n/o/p - x/q/r/s

* small base



Prepared for the Greater London Authority by ICM Research



Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Q14 How likely would you yourself be to volunteer or do more volunteering if ...

-There were a named contact in your Borough council who could tell you what's going on where, and how to get involved

Base: All respondents

	Total (x)	Ethnicity					London location		View of Mayor (Q1)	
		White (a)	Mixed (b)	Asian (c)	Black (d)	Chinese/other (e)	Inner London (f)	Outer London (g)	Satis- fied (h)	Dissat- isfied (i)
Unweighted Base	1003	675	32	142	87	38	379	624	530	218
Weighted Base	1003	749	20**	110	96*	15*	386	617	525	221
NET: Likely	506 50%a	324 43%	11 56%	81 74%xae	75 77%xae	9 56%	210 54%	296 48%	262 50%	121 55%
Very likely	(+2) 160 16%a	82 11%	5 24%	37 34%xa	31 32%xa	4 28%a	72 19%	89 14%	81 15%	41 19%
Quite likely	(+1) 345 34%	242 32%	6 31%	44 40%	44 46%xa	4 28%	138 36%	208 34%	180 34%	80 36%
Not very likely	(-1) 275 27%cd	233 31%cd	4 18%	19 17%	13 14%	4 26%	99 26%	176 29%	139 26%	56 25%
Not likely at all	(-2) 198 20%cd	170 23%cd	5 26%	8 8%	9 9%	2 12%	66 17%	132 21%	112 21%	40 18%
NET: Unlikely	473 47%cd	403 54%xcd	9 44%	28 25%	22 23%	6 38%	165 43%	308 50%f	251 48%	96 43%
Don't know	24 2%	22 3%	- -	1 1%	- -	1 6%d	12 3%	13 2%	13 2%	4 2%
Mean	*a	-0.23	0.09	0.76xa	0.78xa	0.35a	0.13g	-0.09	-0.04	0.13
Standard Deviation	1.45	1.41	1.62	1.30	1.28	1.52	1.45	1.45	1.46	1.45
Standard Error	0.05	0.06	0.29	0.11	0.14	0.26	0.08	0.06	0.06	0.10

Proportions/Mean: Columns Tested (5% risk level) - x/a/b/c/d/e - x/f/g - x/h/i

*** small base; ** very small base (under 30) ineligible for sig testing**

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Q14 How likely would you yourself be to volunteer or do more volunteering if ... -There were a point of contact for volunteers within voluntary organisations

Base: All respondents

	Gender			Age						Social class				Tenure				Work status		
	Total (x)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted Base	1003	442	561	93	233	203	171	133	170	389	240	123	251	254	340	161	212	446	141	400
Weighted Base	1003	482	521	130*	231	211	151	120	160	321	311	151	221	223	375	162	212	457	99	434
NET: Likely	548	232	316	93	143	125	79	58	50	190	177	80	100	104	207	95	128	254	59	229
	55%ahlm	48%	61%xa	71%xfgh	62%gh	59%h	53%h	49%h	31%	59%l	57%l	53%	46%	46%	55%mn	58%mn	60%mn	56%	60%	53%
Very likely (+2)	182	78	104	35	52	41	22	16	15	49	64	34	35	33	58	41	44	76	20	85
	18%h	16%	20%	27%fgh	23%h	20%h	15%	14%	9%	15%	21%	23%	16%	15%	16%	25%mn	21%	17%	20%	20%
Quite likely (+1)	366	153	212	58	91	83	57	42	35	142	113	46	65	71	149	54	84	178	39	144
	36%hl	32%	41%a	45%h	39%h	40%h	38%h	35%h	22%	44%xkl	36%	30%	29%	32%	40%	33%	39%	39%	40%	33%
Not very likely (-1)	243	140	103	22	59	51	38	32	40	83	84	33	43	58	97	32	48	126	26	88
	24%	29%b	20%	17%	26%	24%	25%	27%	25%	26%	27%	22%	20%	26%	26%	20%	23%	28%st	26%	20%
Not likely at all (-2)	185	102	83	13	23	31	30	25	61	38	42	37	68	53	60	35	28	67	12	101
	18%di	21%b	16%	10%	10%	15%	20%d	21%cd	38%xcde	12%	13%	25%ij	31%xij	24%np	16%	21%	13%	15%	13%	23%qr
NET: Unlikely	428	242	186	36	83	82	68	57	102	121	125	70	112	111	157	67	76	193	39	189
	43%bc	50%xb	36%	27%	36%	39%	45%c	48%cd	64%xcde	38%	40%	46%	51%xij	50%p	42%	41%	36%	42%	39%	44%
Don't know	27	8	20	2	5	4	3	5	9	10	8	1	9	8	10	1	7	10	2	15
	3%	2%	4%	1%	2%	2%	2%	4%	5%	3%	3%	1%	4%	4%o	3%	*	3%	2%	2%	4%
Mean	0.12ah lm	-0.07	0.30xa	0.62xfg h	0.40xfg h	0.25h	0.02h	-0.07h	-0.65	0.26l	0.24l	0.05	-0.21	-0.13	0.13m	0.21m	0.33m	0.16	0.29	0.06
Standard Deviation	1.45	1.46	1.42	1.33	1.36	1.41	1.44	1.45	1.45	1.33	1.41	1.56	1.56	1.48	1.40	1.54	1.40	1.39	1.39	1.53
Standard Error	0.05	0.07	0.06	0.14	0.09	0.10	0.11	0.13	0.11	0.07	0.09	0.14	0.10	0.09	0.08	0.12	0.10	0.07	0.12	0.08

Proportions/Means: Columns Tested (5% risk level) - x/a/b - x/c/d/e/f/g/h - x/i/j/k/l - x/m/n/o/p - x/q/r/s

* small base

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Q14 How likely would you yourself be to volunteer or do more volunteering if ...
-There were a point of contact for volunteers within voluntary organisations

Base: All respondents

	Total (x)	Ethnicity					London location		View of Mayor (Q1)	
		White (a)	Mixed (b)	Asian (c)	Black (d)	Chinese/other (e)	Inner London (f)	Outer London (g)	Satis- fied (h)	Dissat- isfied (i)
Unweighted Base	1003	675	32	142	87	38	379	624	530	218
Weighted Base	1003	749	20**	110	96*	15*	386	617	525	221
NET: Likely	548 55%a	364 49%	13 63%	82 74%xa	74 76%xa	9 61%	227 59%	321 52%	284 54%	121 55%
Very likely (+2)	182 18%a	107 14%	2 9%	35 32%xa	33 35%xa	5 31%a	71 18%	111 18%	93 18%	39 18%
Quite likely (+1)	366 36%	258 34%	11 54%	47 43%	40 42%	5 30%	156 40%	210 34%	191 36%	82 37%
Not very likely (-1)	243 24%cd	209 28%cd	3 15%	16 15%	12 12%	3 18%	94 24%	149 24%	128 24%	52 23%
Not likely at all (-2)	185 18%c	151 20%c	4 22%	10 9%	11 11%	3 21%c	57 15%	128 21%f	98 19%	42 19%
NET: Unlikely	428 43%cd	360 48%xcd	7 37%	26 24%	23 24%	6 39%	150 39%	277 45%	226 43%	94 42%
Don't know	27 3%	25 3%	- -	2 2%	- -	- -	9 2%	18 3%	15 3%	6 3%
Mean	0.12a	-0.06	0.14	0.74xa	0.76xa	0.31	0.24	0.04	0.10	0.11
Standard Deviation	1.45	1.44	1.42	1.31	1.35	1.63	1.40	1.48	1.46	1.46
Standard Error	0.05	0.06	0.25	0.11	0.14	0.26	0.07	0.06	0.06	0.10

Proportions/Means: Columns Tested (5% risk level) - x/a/b/c/d/e - x/f/g - x/h/i

*** small base; ** very small base (under 30) ineligible for sig testing**

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Q14 How likely would you yourself be to volunteer or do more volunteering if ...
-There was a central website with resources and opportunities on

Base: All respondents

		Gender		Age						Social class				Tenure				Work status			
		Total (x)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted Base		1003	442	561	93	233	203	171	133	170	389	240	123	251	254	340	161	212	446	141	400
Weighted Base		1003	482	521	130*	231	211	151	120	160	321	311	151	221	223	375	162	212	457	99	434
NET: Likely		580	256	324	103	157	145	88	56	30	215	200	77	88	89	257	90	129	296	60	220
		58%ghlms	53%	62%a	79%xfgh	68%xgh	69%xfgh	58%h	47%h	19%	67%xkl	64%kl	51%	40%	40%	69%xmo	55%om	61%om	65%xs	61%	51%
Very likely	(+2)	224	86	137	38	77	50	27	17	15	83	81	25	35	35	80	42	59	100	28	93
		22%ghlms	18%	26%a	29%gh	33%xfgh	24%h	18%h	14%	9%	26%kl	26%kl	16%	16%	16%	21%	26%om	28%om	22%	29%	21%
Quite likely	(+1)	356	169	187	65	80	96	61	39	16	133	119	52	53	54	177	48	69	196	32	127
		36%hlms	35%	36%	50%xdgh	34%h	45%xdgh	40%h	32%h	10%	41%l	38%l	35%l	24%	24%	47%xmop	29%	33%	43%xrs	32%	29%
Not very likely	(-1)	184	102	81	19	45	33	32	22	33	53	59	29	42	48	64	33	34	88	22	69
		18%	21%b	16%	14%	20%	16%	21%	18%	21%	17%	19%	19%	19%	22%	17%	20%	16%	19%	22%	16%
Not likely at all	(-2)	217	115	102	9	22	31	28	38	89	47	48	42	80	82	52	33	40	68	15	130
		22%cdei	24%	20%	7%	10%	15%	19%cd	32%xcde	56%xcde	14%	16%	28%ij	36%xij	37%xnop	14%	21%	19%	15%	15%	30%xqr
NET: Unlikely		401	217	184	27	68	64	60	60	122	100	107	71	123	130	116	66	74	156	37	199
		40%cdei	45%b	35%	21%	29%	30%	40%cd	50%xcde	76%xcde	31%	35%	47%ij	56%xij	58%xnop	31%	41%n	35%	34%	37%	46%q
Don't know		23	9	14	-	6	2	3	4	7	6	4	3	10	4	2	6	10	5	2	15
		2%n	2%	3%	-	3%	1%	2%	3%	5%ce	2%	1%	2%	5%xij	2%	*	4%n	5%n	1%	2%	3%q
Mean		0.19ghlms	0.02	0.35a	0.81xfgh	0.64xfgh	0.48xgh	0.19gh	-0.22h	-1.09	0.48xkl	0.41kl	-0.08	-0.38	-0.40	0.46xm	0.21m	0.37m	0.38xs	0.38s	-0.04
Standard Deviation		1.52	1.51	1.52	1.20	1.39	1.39	1.45	1.55	1.37	1.42	1.45	1.54	1.58	1.57	1.36	1.56	1.53	1.41	1.49	1.61
Standard Error		0.05	0.07	0.06	0.12	0.09	0.10	0.11	0.14	0.11	0.07	0.09	0.14	0.10	0.10	0.07	0.13	0.11	0.07	0.13	0.08

Proportions/Mean: Columns Tested (5% risk level) - x/a/b - x/c/d/e/f/g/h - x/i/j/k/l - x/m/n/o/p - x/q/r/s

* small base

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Q14 How likely would you yourself be to volunteer or do more volunteering if ...
-There was a central website with resources and opportunities on

Base: All respondents

	Total (x)	Ethnicity					London location		View of Mayor (Q1)	
		White (a)	Mixed (b)	Asian (c)	Black (d)	Chinese/other (e)	Inner London (f)	Outer London (g)	Satis- fied (h)	Dissat- isfied (i)
Unweighted Base	1003	675	32	142	87	38	379	624	530	218
Weighted Base	1003	749	20**	110	96*	15*	386	617	525	221
NET: Likely	580 58%	400 53%	15 74%	82 75%xa	68 70%xa	9 61%	234 61%	345 56%	299 57%	126 57%
Very likely (+2)	224 22%	137 18%	5 27%	38 34%xa	36 38%xa	6 38%xa	100 26%	124 20%	119 23%	50 23%
Quite likely (+1)	356 36%	262 35%	9 47%	45 40%	31 33%	4 24%	135 35%	221 36%	180 34%	75 34%
Not very likely (-1)	184 18%	149 20%	2 10%	15 14%	13 14%	3 21%	69 18%	114 19%	101 19%	38 17%
Not likely at all (-2)	217 22% ^c	185 25% ^{cd}	3 14%	10 9%	13 13%	2 12%	72 19%	145 23%	116 22%	52 24%
NET: Unlikely	401 40% ^{cd}	334 45% ^{cd}	5 24%	25 23%	26 27%	5 33%	142 37%	259 42%	217 41%	90 41%
Don't know	23 2%	15 2%	* 2%	3 2%	3 3%	1 6%	10 2%	13 2%	9 2%	6 3%
Mean	0.19a	0.03	0.65	0.79xa	0.70xa	0.57a	0.32	0.11	0.17	0.16
Standard Deviation	1.52	1.52	1.39	1.32	1.45	1.56	1.51	1.52	1.53	1.55
Standard Error	0.05	0.06	0.25	0.11	0.16	0.26	0.08	0.06	0.07	0.11

Proportions/Means: Columns Tested (5% risk level) - x/a/b/c/d/e - x/f/g - x/h/i

*** small base; ** very small base (under 30) ineligible for sig testing**

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Q14 How likely would you yourself be to volunteer or do more volunteering if ... -There was a central/pan London contact who could give you information

Base: All respondents

	Gender			Age						Social class				Tenure				Work status		
	Total (x)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted Base	1003	442	561	93	233	203	171	133	170	389	240	123	251	254	340	161	212	446	141	400
Weighted Base	1003	482	521	130*	231	211	151	120	160	321	311	151	221	223	375	162	212	457	99	434
NET: Likely	500 50%ghlm	218 45%	282 54%a	89 68%xfgh	132 57%fgh	120 57%fgh	69 46%h	46 38%	45 28%	167 52%l	174 56%l	72 48%	87 39%	90 40%	183 49%	91 56%m	119 56%m	232 51%	49 49%	215 50%
Very likely (+2)	163 16%h	71 15%	92 18%	22 17%h	56 24%xgh	36 17%h	24 16%h	12 10%	12 8%	52 16%	54 17%	27 18%	30 14%	25 11%	54 15%	33 20%mn	46 22%mn	70 15%	17 17%	74 17%
Quite likely (+1)	336 34%hl	147 30%	190 36%	67 51%xdfg h	76 33%h	84 40%gh	44 29%	33 28%	32 20%	115 36%l	120 39%l	45 30%	57 26%	65 29%	129 34%	58 36%	74 35%	162 35%	32 32%	141 33%
Not very likely (-1)	266 26%	138 29%	128 25%	29 22%	59 25%	57 27%	47 31%	32 27%	42 26%	95 29%	81 26%	35 23%	55 25%	64 29%	115 31%o	32 20%	50 24%	139 31% s	29 30%	92 21%
Not likely at all (-2)	216 22%ce	116 24%	101 19%	12 9%	36 15%	31 15%	33 22% c	40 33%xcde f	65 41%xcde f	54 17%	51 16%	42 28%ij	69 31% xij	66 30% xnp	69 18%	35 21%	37 18%	78 17%	19 20%	114 26% q
NET: Unlikely	482 48% c	253 53% b	229 44%	40 31%	94 41%	88 42%	80 53% cde	72 60% xcde	107 67% xcde	149 46%	132 43%	77 51%	124 56% xij	130 58% xnop	184 49%	66 41%	87 41%	218 48%	49 49%	206 47%
Don't know	21 2%	10 2%	11 2%	2 1%	5 2%	3 1%	2 1%	2 2%	8 5% xe	5 1%	4 1%	2 1%	10 5% xij	3 2%	7 2%	5 3%	5 2%	7 2%	1 1%	12 3%
Mean	-0.04gh lm	-0.17	0.09a	0.46xfg h	0.26xfg h	0.18gh	-0.13h	-0.46	-0.76	0.05l	0.14l	-0.13	-0.36	-0.37	-0.04m	0.14m	0.20m	0.01	-0.03	-0.07
Standard Deviation	1.47	1.47	1.46	1.26	1.47	1.39	1.47	1.46	1.40	1.42	1.42	1.55	1.51	1.46	1.42	1.51	1.47	1.41	1.46	1.53
Standard Error	0.05	0.07	0.06	0.13	0.10	0.10	0.11	0.13	0.11	0.07	0.09	0.14	0.10	0.09	0.08	0.12	0.10	0.07	0.12	0.08

Proportions/Mean: Columns Tested (5% risk level) - x/a/b - x/c/d/e/f/g/h - x/i/j/k/l - x/m/n/o/p - x/q/r/s
* small base

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Q14 How likely would you yourself be to volunteer or do more volunteering if ...
-There was a central/pan London contact who could give you information

Base: All respondents

	Total (x)	Ethnicity					London location		View of Mayor (Q1)	
		White (a)	Mixed (b)	Asian (c)	Black (d)	Chinese/other (e)	Inner London (f)	Outer London (g)	Satis- fied (h)	Dissat- isfied (i)
Unweighted Base	1003	675	32	142	87	38	379	624	530	218
Weighted Base	1003	749	20**	110	96*	15*	386	617	525	221
NET: Likely	500 50%a	332 44%	10 48%	78 70%xae	69 72%xae	8 51%	211 55%g	289 47%	260 49%	113 51%
Very likely (+2)	163 16%	94 13%	4 19%	32 29%xa	29 30%xa	3 20%	73 19%	90 15%	82 16%	44 20%
Quite likely (+1)	336 34%	237 32%	6 29%	45 41%a	40 42%	5 32%	138 36%	198 32%	178 34%	69 31%
Not very likely (-1)	266 26%c	221 30%cd	4 20%	18 16%	16 17%	4 27%	94 24%	172 28%	147 28%	46 21%
Not likely at all (-2)	216 22%cd	179 24%cd	6 32%	12 11%	10 10%	3 18%	74 19%	142 23%	104 20%	58 26%
NET: Unlikely	482 48%cd	401 54%xcd	10 52%	30 28%	26 27%	7 45%	168 44%	314 51%f	251 48%	104 47%
Don't know	21 2%	17 2%	- -	2 2%	1 1%	1 4%	7 2%	15 2%	14 3%	4 2%
Mean	-0.04a	-0.21	-0.16	0.62xa	0.65xa	0.09	0.11g	-0.13	-0.03	-0.03
Standard Deviation	1.47	1.44	1.62	1.37	1.35	1.52	1.47	1.46	1.45	1.56
Standard Error	0.05	0.06	0.29	0.12	0.15	0.25	0.08	0.06	0.06	0.11

Proportions/Mean: Columns Tested (5% risk level) - x/a/b/c/d/e - x/f/g - x/h/i

*** small base; ** very small base (under 30) ineligible for sig testing**

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Q15 Thinking about the future, if you were going to volunteer, which type of work would you be most interested in ...

Base: All respondents

	Gender		Age						Social class				Tenure				Work status			
	Total (x)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted Base	1003	442	561	93	233	203	171	133	170	389	240	123	251	254	340	161	212	446	141	400
Weighted Base	1003	482	521	130*	231	211	151	120	160	321	311	151	221	223	375	162	212	457	99	434
Help out with the elderly	355 35%	146 30%	209 40%a	48 37%	73 32%	59 28%	54 36%	58 48%xdef	62 39%e	102 32%	110 35%	59 39%	83 38%	71 32%	134 36%	66 41%	70 33%	146 32%	30 30%	175 40%qr
Help out in a school environment eg classroom assistance, escorting children on a trip etc	346 34%aghm	127 26%	219 42%xa	58 44%gh	87 38%gh	89 42%gh	56 37%gh	29 24%	27 17%	114 36%	109 35%	58 39%	64 29%	60 27%	138 37% ^m	56 34%	81 38% ^m	155 34%	43 43% ^s	138 32%
Help out with youth/ children's activities (outside of schools)	309 31%ghlm s	123 25%	187 36%a	51 39%gh	92 40%xgh	73 35%gh	54 36%gh	19 16%	20 12%	95 29%	109 35% ^l	54 36% ^l	52 23%	54 24%	130 35% ^m	52 32%	67 31%	164 36% ^s	37 37% ^s	106 24%
Help out with community or neighbourhood groups	241 24%	112 23%	129 25%	19 15%	59 26%	54 26%	34 22%	36 30% ^c	39 24%	73 23%	82 27%	32 21%	53 24%	51 23%	86 23%	37 23%	64 30%	111 24%	24 24%	103 24%
Do environmental work	232 23% ^{hlo}	102 21%	129 25%	26 20%	61 26% ^h	55 26% ^h	37 24%	28 24%	25 16%	85 26% ^l	86 28% ^l	26 18%	35 16%	54 24% ^o	97 26% ^o	22 14%	55 26% ^o	124 27% ^s	21 21%	85 20%
Help out with sporting activities or clubs	224 22% ^{bgh}	152 32% ^{xb}	71 14%	54 42% ^{xdef}	57 25% ^{gh}	53 25% ^{gh}	34 22% ^{gh}	10 9%	16 10%	77 24%	72 23%	37 25%	38 17%	38 17%	99 26% ^m	31 19%	45 21%	125 27% ^s	21 21%	76 17%
Help out with recreation/cultural/ arts/social clubs	221 22% ^l	109 23%	112 21%	30 23%	70 30% ^{xefh}	40 19%	30 20%	26 22%	25 16%	87 27% ^{kl}	75 24% ^l	26 17%	33 15%	51 23%	80 21%	32 20%	53 25%	114 25%	23 24%	82 19%
Help people with health, disability or social welfare issues	181 18%	78 16%	103 20%	22 17%	35 15%	41 20%	30 20%	24 20%	28 18%	63 20%	44 14%	35 23% ^j	38 17%	41 19%	62 16%	33 20%	39 18%	73 16%	19 19%	85 20%
Help out with a political or lobbying group	86 9% ^{ko}	54 11% ^b	32 6%	15 11%	16 7%	19 9%	14 9%	8 6%	14 9%	38 12% ^k	28 9% ^k	5 3%	15 7%	18 8%	39 10% ^o	6 4%	20 10% ^o	38 8%	7 7%	42 10%
Help with trade union activity	41 4%	26 5%	15 3%	7 5%	11 5%	3 1%	7 5% ^e	8 7% ^e	5 3%	18 6%	10 3%	7 4%	6 3%	8 4%	11 3%	9 6%	11 5%	26 6% ^s	3 3%	12 3%

Proportions/Mean: Columns Tested (5% risk level) - x/a/b - x/c/d/e/f/g/h - x/i/j/k/l - x/m/n/o/p - x/q/r/s

* small base

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Q15 Thinking about the future, if you were going to volunteer, which type of work would you be most interested in ...

Base: All respondents

	Gender		Age						Social class				Tenure				Work status			
	Total (x)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Weighted Base	1003	482	521	130*	231	211	151	120	160	321	311	151	221	223	375	162	212	457	99	434
Other	28 3%	7 1%	21 4%a	2 2%	10 4%	4 2%	5 3%	4 4%	2 1%	9 3%	10 3%	6 4%	2 1%	5 2%	12 3%	3 2%	8 4%	16 4%	3 3%	8 2%
None	71 7%dpq	37 8%	35 7%	3 2%	4 2%	10 5%	9 6%d	12 10%cd	33 21%xcdef	16 5%	11 4%	10 7%	34 16%xijk	27 12%xnp	16 4%	19 12%np	6 3%	12 3%	5 5%	54 12%xqr
Don't know	6 1%	4 1%	2 *	1 1%	1 *	- -	1 *	1 1%	2 1%	2 1%	1 *	1 1%	2 1%	2 1%	4 1%	- -	- -	3 1%	1 1%	2 *

Proportions/Means: Columns Tested (5% risk level) - x/a/b - x/c/d/e/f/g/h - x/i/j/k/l - x/m/n/o/p - x/q/r/s

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Absolutes/col percents 31 Mar 2011

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Base: All respondents

	Ethnicity						London location		View of Mayor (Q1)	
	Total (x)	White (a)	Mixed (b)	Asian (c)	Black (d)	Chinese/other (e)	Inner London (f)	Outer London (g)	Satis-fied (h)	Dissat-ified (i)
Unweighted Base	1003	675	32	142	87	38	379	624	530	218
Weighted Base	1003	749	20**	110	96*	15*	386	617	525	221
Help out with the elderly	355 35%	262 35%	9 46%	39 35%	33 34%	5 33%	122 32%	233 38%	189 36%	72 32%
Help out in a school environment eg classroom assistance, escorting children on a trip etc	346 34%	229 31%	2 11%	63 57%xae	42 44%a	5 36%	129 33%	216 35%	176 34%	72 33%
Help out with youth/ children's activities (outside of schools)	309 31%	216 29%	6 28%	38 35%	40 42%a	6 39%	118 31%	191 31%	159 30%	55 25%
Help out with community or neighbourhood groups	241 24%	180 24%	4 18%	23 21%	26 27%	5 35%	91 24%	150 24%	123 23%	57 26%
Do environmental work	232 23%cd	195 26%cd	6 29%	16 15%	10 11%	3 21%	85 22%	147 24%	122 23%	53 24%
Help out with sporting activities or clubs	224 22%	156 21%	4 18%	27 25%	30 31%a	4 25%	80 21%	144 23%	122 23%	44 20%
Help out with recreation/cultural/ arts/social clubs	221 22%	157 21%	5 26%	32 29%	21 22%	6 39%xa	103 27%g	118 19%	106 20%	53 24%
Help people with health, disability or social welfare issues	181 18%	139 19%	6 28%	17 16%	15 15%	2 12%	62 16%	119 19%	100 19%	34 16%
Help out with a political or lobbying group	86 9%	57 8%	2 8%	12 11%	12 12%	2 14%	39 10%	48 8%	30 6%	34 15% xh
Help with trade union activity	41 4%	27 4%	1 6%	8 7%	4 4%	* 2%	21 6%	19 3%	21 4%	11 5%
Other	28 3%	24 3%	* 2%	2 1%	- -	* 2%	16 4%	12 2%	18 3%	2 1%

Proportions/Means: Columns Tested (5% risk level) - x/a/b/c/d/e - x/f/g - x/h/i

*** small base; ** very small base (under 30) ineligible for sig testing**



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Greater London Authority Telephone Poll

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Absolutes/col percents 31 Mar 2011

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Base: All respondents

	Ethnicity					London location		View of Mayor (Q1)		
	Total (x)	White (a)	Mixed (b)	Asian (c)	Black (d)	Chinese/other (e)	Inner London (f)	Outer London (g)	Satis- fied (h)	Dissat- isfied (i)
Weighted Base	1003	749	20**	110	96*	15*	386	617	525	221
None	71 7%	62 8%	1 6%	4 4%	3 3%	-	26 7%	45 7%	43 8%	14 7%
Don't know	6 1%	4 1%	-	1 1%	1 1%	-	1 *	5 1%	2 *	1 *

Proportions/Mean: Columns Tested (5% risk level) - x/a/b/c/d/e - x/f/g - x/h/i

*** small base; ** very small base (under 30) ineligible for sig testing**

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Q16 Moderate intensity exercise noticeably raises your heart and breathing rates, you may sweat, but you can still have a conversation. How often would you say you take part in moderate intensity exercise for 30 minutes or more?

Base: All respondents

	Total (x)	Gender		Age					Social class				Tenure				Work status			
		Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted Base	1003	442	561	93	233	203	171	133	170	389	240	123	251	254	340	161	212	446	141	400
Weighted Base	1003	482	521	130*	231	211	151	120	160	321	311	151	221	223	375	162	212	457	99	434
NET: Ever	799	393	407	112	202	175	124	88	99	273	259	109	158	167	330	117	168	394	85	313
	80%hls	82%	78%	86%gh	87%xgh	83%gh	82%h	73%	62%	85%xkl	83%kl	72%	72%	75%	88%xmop72%	79%	86%xs	85% _s	72%	
NET: Monthly+	712	357	355	103	182	159	107	77	84	249	232	101	131	150	304	96	147	365	73	266
	71%hlos	74%	68%	79%gh	79%xgh	75%gh	71%h	64%	52%	77%xkl	75%kl	67%	59%	67%	81%xmop59%	69%	80%xs	74% _s	61%	
NET: Weekly+	621	311	309	86	155	144	90	70	76	215	199	91	115	137	268	78	122	316	68	229
	62%hlos	65%	59%	66%h	67%h	68%h	59%h	58%	47%	67%l	64%l	61%	52%	62%o	71%xmop48%	58%	69%xs	69% _s	53%	
Never (0)	196	83	113	18	27	34	24	32	61	46	50	39	61	55	41	44	44	60	14	117
	20% _{dinq}	17%	22%	14%	12%	16%	16%	27% _{cdef}	38% _{xcde}	14%	16%	26% _{ij}	28% _{xij}	24% _n	11%	27% _{xn}	21% _n	13%	14%	27% _{xqr}
Less than once a month (8)	87	36	52	9	20	16	16	10	15	25	27	8	28	17	26	21	21	28	11	48
	9%	7%	10%	7%	9%	8%	11%	9%	10%	8%	9%	5%	12% _k	8%	7%	13% _n	10%	6%	11%	11% _q
One to three times a month (24)	91	46	46	17	27	15	18	7	8	34	33	9	16	12	36	18	25	50	5	36
	9%	9%	9%	13% _h	12% _h	7%	12% _h	6%	5%	11%	11%	6%	7%	5%	10%	11%	12% _m	11%	5%	8%
Once a week (52)	132	65	67	14	35	37	22	7	16	37	46	25	24	27	62	14	27	69	14	48
	13% _g	13%	13%	11%	15% _g	17% _g	15% _g	6%	10%	12%	15%	17%	11%	12%	17% _o	8%	13%	15%	14%	11%
Twice a week (104)	111	48	62	12	26	33	16	12	11	42	34	16	18	27	50	14	18	61	11	38
	11%	10%	12%	9%	11%	16% _h	11%	10%	7%	13%	11%	10%	8%	12%	13%	8%	8%	13%	11%	9%
Three or more times a week (175)	378	198	180	59	94	74	51	51	48	135	119	51	73	83	155	51	78	186	43	143
	38%	41% _b	34%	46% _h	41% _h	35%	34%	42% _h	30%	42% _l	38%	34%	33%	37%	41%	32%	37%	41% _s	43% _s	33%
Don't know	8	6	2	-	3	2	3	*	-	1	2	3	2	2	4	1	-	3	*	4
	1%	1%	*	-	1%	1%	2%	*	-	*	1%	2%	1%	1%	1%	1%	-	1%	*	1%
Mean	87.81 _{hl}	93.49 _b	82.60	98.71 _h	95.28 _h	90.24 _h	83.71	89.92 _h	67.27	97.17 _{xl}	89.90 _l	81.68	75.35	86.77	99.02 _{xo}	72.46	83.01	96.60 _s	97.32 _s	76.28
	_{os}														_p					
Standard Deviation	74.43	74.56	74.01	75.00	72.41	70.75	73.05	79.07	76.13	73.27	73.41	74.09	76.15	75.44	70.84	75.67	75.38	71.74	74.47	75.62
Standard Error	2.36	3.57	3.13	7.78	4.76	4.99	5.64	6.88	5.84	3.72	4.77	6.74	4.82	4.74	3.86	5.98	5.18	3.40	6.29	3.80

Proportions/Mean: Columns Tested (5% risk level) - x/a/b - x/c/d/e/f/g/h - x/i/j/k/l - x/m/n/o/p - x/q/r/s

* small base



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Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Q16 Moderate intensity exercise noticeably raises your heart and breathing rates, you may sweat, but you can still have a conversation. How often would you say you take part in moderate intensity exercise for 30 minutes or more?

Base: All respondents

	Ethnicity					London location		View of Mayor (Q1)			
	Total (x)	White (a)	Mixed (b)	Asian (c)	Black (d)	Chinese/other (e)	Inner London (f)	Outer London (g)	Satis-fied (h)	Dissat-ified (i)	
Unweighted Base	1003	675	32	142	87	38	379	624	530	218	
Weighted Base	1003	749	20**	110	96*	15*	386	617	525	221	
NET: Ever	799 80%	594 79%	17 84%	88 80%	78 81%	14 93%	317 82%	483 78%	429 82%	171 77%	
NET: Monthly+	712 71%	537 72%	15 73%	73 66%	67 70%	12 77%	285 74%	427 69%	389 74%	148 67%	
NET: Weekly+	621 62%	471 63%	15 73%	64 58%	53 55%	10 66%	245 64%	375 61%	339 65%	133 60%	
Never	(0) 20%	196 20%	3 14%	21 19%	18 19%	1 7%	69 18%	127 21%	93 18%	49 22%	
Less than once a month	(8) 9%	87 9%	57 8%	2 11%	15 13%a	11 12%	2 15%	32 8%	55 9%	40 8%	23 10%
One to three times a month	(24) 9%	91 9%	66 9%	- -	9 8%	14 14%	2 11%	39 10%	52 8%	50 10%	15 7%
Once a week	(52) 13%	132 13%	96 13%	2 9%	18 16%	14 15%	1 7%	58 15%	74 12%	67 13%	30 14%
Twice a week	(104) 11%	111 11%	81 11%	3 15%	15 14%	8 8%	2 16%	42 11%	68 11%	55 11%	27 12%
Three or more times a week	(175) 38% ^c	378 39% ^c	295 49%	10 28%	31 28%	31 32%	7 43%	145 38%	232 38%	217 41%	76 34%
Don't know	8 1%	5 1%	* 2%	1 1%	- -	- -	* *	7 1%	3 1%	1 *	
Mean	87.81	90.06	109.36	75.74	76.95	99.82	88.28	87.50	93.26	82.84	
Standard Deviation	74.43	74.89	74.98	70.77	73.34	74.90	73.62	75.00	74.73	74.14	
Standard Error	2.36	2.89	13.47	5.96	7.86	12.15	3.79	3.02	3.26	5.03	

Proportions/Mean: Columns Tested (5% risk level) - x/a/b/c/d/e - x/f/g - x/h/i

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Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Q17 The Mayor of London spends £13.1 billion a year, most of which is for transport and the police. The majority of this spending is funded by government grants and transport fares. A proportion (7%) comes from your council tax. The Mayor has frozen this rate of tax for the last three years. To what extent do you support or oppose the freeze in this tax for Londoners?

Base: All respondents

	Total (x)	Gender		Age						Social class				Tenure				Work status		
		Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted Base	1003	442	561	93	233	203	171	133	170	389	240	123	251	254	340	161	212	446	141	400
Weighted Base	1003	482	521	130*	231	211	151	120	160	321	311	151	221	223	375	162	212	457	99	434
NET: Support	593 59% ^c	275 57%	318 61%	60 46%	124 54%	118 56%	104 69% ^x _{cde}	80 67% ^{cd}	106 66% ^{cd}	193 60%	182 58%	84 56%	134 61%	146 65% ^o	224 60%	83 51%	122 58%	260 57%	65 66%	262 60%
Strongly support (+2)	417 42% ^c	201 42%	216 41%	32 24%	84 36%	79 38% ^c	80 53% ^x _{cde}	61 50% ^{cde}	81 51% ^x _{cde}	136 42%	125 40%	66 44%	91 41%	105 47% ^o	158 42%	55 34%	87 41%	184 40%	43 44%	185 43%
Tend to support (+1)	175 17%	74 15%	101 19%	28 21%	40 17%	39 18%	24 16%	20 16%	25 16%	57 18%	57 18%	19 12%	43 20%	40 18%	66 17%	28 17%	35 17%	75 16%	22 22%	77 18%
Neither/ nor (0)	215 21% ^h _l	112 23%	103 20%	43 33% ^x _{fgh}	58 25% ^{fh}	50 24% ^{fh}	22 15%	20 16%	22 14%	75 23% ^l	69 22% ^l	39 26% ^l	32 15%	46 20%	80 21%	31 19%	51 24%	112 25%	16 17%	85 20%
Tend to oppose (-1)	62 6% ^h _l	34 7%	27 5%	14 11% ^h	12 5%	12 6%	10 7% ^h	9 8% ^h	3 2%	27 8% ^l	18 6%	12 8% ^l	5 2%	11 5%	30 8%	10 6%	11 5%	34 7%	7 7%	20 5%
Strongly oppose (-2)	74 7%	29 6%	45 9%	6 4%	14 6%	21 10%	10 7%	5 4%	18 11% ^g	17 5%	27 9%	6 4%	23 10% ⁱ	12 6%	31 8%	17 10%	13 6%	32 7%	5 5%	36 8%
NET: Oppose	136 14%	63 13%	72 14%	20 15%	26 11%	34 16%	20 13%	14 12%	21 13%	44 14%	45 15%	18 12%	28 13%	23 10%	61 16%	27 17%	24 11%	66 15%	12 13%	57 13%
Don't know	60 6% ⁱ _n	31 6%	29 6%	8 6%	22 10% ^e _f	9 4%	4 3%	6 5%	11 7%	9 3%	15 5%	9 6%	27 12% ^x _{ij}	9 4%	10 3%	21 13% ^x _{mn}	14 7% ⁿ	19 4%	5 5%	30 7%
Mean	0.85 ^c	0.85	0.85	0.54	0.81	0.70	1.05 ^{ce}	1.07 ^{ce}	0.99 ^c	0.86	0.79	0.89	0.90	1.01 ^o	0.80	0.67	0.87	0.79	0.97	0.88
Standard Deviation	1.27	1.25	1.29	1.14	1.22	1.33	1.26	1.19	1.37	1.23	1.30	1.21	1.34	1.19	1.31	1.37	1.23	1.27	1.20	1.29
Standard Error	0.04	0.06	0.06	0.12	0.08	0.10	0.10	0.11	0.11	0.06	0.09	0.11	0.09	0.08	0.07	0.12	0.09	0.06	0.10	0.07

Proportions/Mean: Columns Tested (5% risk level) - x/a/b - x/c/d/e/f/g/h - x/i/j/k/l - x/m/n/o/p - x/q/r/s

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Base: All respondents

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		White (a)	Mixed (b)	Asian (c)	Black (d)	Chinese/other (e)	Inner London (f)	Outer London (g)	Satis- fied (h)	Dissat- isfied (i)
Unweighted Base	1003	675	32	142	87	38	379	624	530	218
Weighted Base	1003	749	20**	110	96*	15*	386	617	525	221
NET: Support	593 59%ci	467 62%cd	10 51%	53 48%	47 49%	9 58%	204 53%	389 63%f	363 69%xi	103 47%
Strongly support	(+2) 417 42%i	333 44%cd	7 33%	36 32%	31 32%	8 50%	138 36%	279 45%f	254 48%xi	72 33%
Tend to support	(+1) 175 17%	134 18%	4 18%	17 16%	16 17%	1 8%	66 17%	110 18%	109 21%i	31 14%
Neither/ nor	(0) 215 21%h	154 21%	5 23%	24 22%	26 27%	4 26%	100 26%g	115 19%	83 16%	56 25%h
Tend to oppose	(-1) 62 6%	46 6%	3 13%	9 8%	4 4%	* 3%	27 7%	34 6%	21 4%	20 9%h
Strongly oppose	(-2) 74 7%h	45 6%	1 6%	16 14%xa	10 11%	1 4%	25 7%	49 8%	24 4%	34 16%xh
NET: Oppose	136 14%h	91 12%	4 19%	25 22%xa	14 15%	1 7%	53 14%	83 13%	44 8%	54 25%xh
Don't know	60 6%	37 5%	1 7%	8 7%	9 9%	1 9%	30 8%	30 5%	35 7%	8 4%
Mean	0.85ci	0.93cd	0.65	0.48	0.61	1.07c	0.74	0.91	1.12xi	0.41
Standard Deviation	1.27	1.23	1.30	1.44	1.32	1.21	1.25	1.28	1.13	1.44
Standard Error	0.04	0.05	0.24	0.13	0.15	0.20	0.07	0.05	0.05	0.10

Proportions/Mean: Columns Tested (5% risk level) - x/a/b/c/d/e - x/f/g - x/h/i

* small base; ** very small base (under 30) ineligible for sig testing

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Q18 Are you aware or unaware that consumption of alcohol has been banned on public transport in London (buses, tube, London overground)?

Base: All respondents

	Gender		Age						Social class				Tenure				Work status			
	Total (x)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted Base	1003	442	561	93	233	203	171	133	170	389	240	123	251	254	340	161	212	446	141	400
Weighted Base	1003	482	521	130*	231	211	151	120	160	321	311	151	221	223	375	162	212	457	99	434
Aware	876 87% ^k	429 89%	448 86%	111 85%	200 87%	182 86%	134 89%	110 91%	140 87%	294 92% ^{xk}	272 87%	120 79%	191 87%	192 86%	330 88%	139 86%	192 90%	410 90%	85 86%	371 86%
Unaware	122 12%	49 10%	73 14%	20 15%	30 13%	27 13%	16 11%	10 9%	18 11%	27 8%	36 12%	31 21% ^{xij}	27 12%	28 13%	45 12%	22 14%	20 10%	47 10%	14 14%	58 13%
Don't know	5 *	4 1%	1 *	- -	1 *	2 1%	- -	- -	2 2%	- -	3 1%	- -	2 1%	2 1%	- -	1 1%	- -	- -	- -	4 1%

Proportions/Mean: Columns Tested (5% risk level) - x/a/b - x/c/d/e/f/g/h - x/i/j/k/l - x/m/n/o/p - x/q/r/s

* small base

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Q18 Are you aware or unaware that consumption of alcohol has been banned on public transport in London (buses, tube, London overground)?

Base: All respondents

	Ethnicity					London location		View of Mayor (Q1)		
	Total (x)	White (a)	Mixed (b)	Asian (c)	Black (d)	Chinese/other (e)	Inner London (f)	Outer London (g)	Satis-fied (h)	Dissat-ified (i)
Unweighted Base	1003	675	32	142	87	38	379	624	530	218
Weighted Base	1003	749	20**	110	96*	15*	386	617	525	221
Aware	876 87%	653 87%	13 67%	100 90%	88 91%	14 90%	358 93% _{xg}	518 84%	454 86%	201 91%
Unaware	122 12% _f	92 12%	7 33%	11 10%	9 9%	2 10%	28 7%	94 15% _f	69 13%	19 9%
Don't know	5 *	3 *	-	-	-	-	-	5 1%	3 *	1 *

Proportions/Mean: Columns Tested (5% risk level) - x/a/b/c/d/e - x/f/g - x/h/i

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Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Q19 What is your attitude to this ban? Would you say you ...

Base: All respondents

	Total (x)	Gender		Age						Social class				Tenure				Work status		
		Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted Base	1003	442	561	93	233	203	171	133	170	389	240	123	251	254	340	161	212	446	141	400
Weighted Base	1003	482	521	130*	231	211	151	120	160	321	311	151	221	223	375	162	212	457	99	434
NET: Support	880 88%	415 86%	465 89%	114 88%	192 83%	173 82%	140 93%de	114 95%xcde	146 91%de	275 86%	276 89%	137 91%	192 87%	201 90%	324 86%	146 90%	181 85%	397 87%	87 88%	384 89%
Strongly support (+2)	776 77%dn	357 74%	419 80%a	93 71%	162 70%	152 72%	123 82%de	105 87%xcde	141 88%xcde	234 73%	242 78%	125 83%i	175 79%	189 85%xnp	262 70%	140 86%xnp	158 74%	339 74%	78 78%	349 80%q
Tend to support (+1)	104 10%hmo	58 12%	46 9%	22 17%h	30 13%h	22 10%h	17 11%h	9 8%	4 3%	40 13%	34 11%	12 8%	17 8%	12 5%	62 17%xmo	6 4%	23 11%mo	58 13% s	10 10%	35 8%
Neither/ nor (0)	68 7%k	40 8%	28 5%	7 5%	22 10%h	21 10%h	7 5%	5 4%	6 4%	30 9%k	24 8%k	1 1%	13 6%k	11 5%	37 10%mo	5 3%	14 7%	42 9% s	6 6%	20 5%
Tend to oppose (-1)	23 2%	14 3%	10 2%	2 1%	12 5% fgh	8 4% g	1 1%	- -	1 1%	10 3%	6 2%	3 2%	4 2%	5 2%	9 2%	1 1%	9 4%	10 2%	2 2%	11 3%
Strongly oppose (-2)	26 3%	10 2%	15 3%	5 4%	4 2%	7 3%	1 1%	1 1%	7 4%	6 2%	3 1%	6 4%	11 5% ij	6 2%	5 1%	9 5% n	6 3%	8 2%	3 3%	14 3%
NET: Oppose	49 5%	24 5%	25 5%	7 5%	16 7% fg	15 7% fg	3 2%	1 1%	8 5%	16 5%	9 3%	9 6%	15 7%	10 5%	14 4%	10 6%	15 7%	18 4%	5 5%	26 6%
Don't know	6 1%	2 *	4 1%	3 2%	1 *	2 1%	* *	- -	1 1%	* *	1 *	4 2% xi	1 *	1 *	- -	1 1%	3 1%	- -	1 1% q	4 1%
Mean	1.59	1.54	1.63	1.53	1.45	1.45	1.73de e	1.80xcd e	1.71de	1.52	1.63	1.69	1.55	1.68n	1.51	1.66	1.52	1.55	1.60	1.61
Standard Deviation	0.91	0.92	0.90	0.96	0.99	1.04	0.68	0.61	0.91	0.92	0.80	0.90	1.03	0.86	0.87	0.99	0.99	0.88	0.92	0.95
Standard Error	0.03	0.04	0.04	0.10	0.06	0.07	0.05	0.05	0.07	0.05	0.05	0.08	0.07	0.05	0.05	0.08	0.07	0.04	0.08	0.05

Proportions/Means: Columns Tested (5% risk level) - x/a/b - x/c/d/e/f/g/h - x/i/j/k/l - x/m/n/o/p - x/q/r/s
* small base

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Q19 What is your attitude to this ban? Would you say you ...

Base: All respondents

		Ethnicity					London location		View of Mayor (Q1)		
		Total (x)	White (a)	Mixed (b)	Asian (c)	Black (d)	Chinese/other (e)	Inner London (f)	Outer London (g)	Satis- fied (h)	Dissat- isfied (i)
Unweighted Base		1003	675	32	142	87	38	379	624	530	218
Weighted Base		1003	749	20**	110	96*	15*	386	617	525	221
NET: Support		880 88%i	649 87%	15 75%	101 91%	92 95%xa	14 93%	329 85%	550 89%	471 90%i	179 81%
Strongly support	(+2)	776 77%	557 74%	13 65%	94 85%a	90 93%xa	14 91%a	293 76%	483 78%	427 81%i	161 73%
Tend to support	(+1)	104 10%d	92 12%d	2 10%	7 7%	2 2%	* 2%	36 9%	68 11%	44 8%	17 8%
Neither/ nor	(0)	68 7%	55 7%	2 11%	6 6%	2 3%	1 5%	33 8%	35 6%	26 5%	26 12% ^{xh}
Tend to oppose	(-1)	23 2%	20 3%	2 8%	2 2%	- -	- -	15 4%g	8 1%	10 2%	6 3%
Strongly oppose	(-2)	26 3%	20 3%	1 6%	2 2%	2 2%	* 2%	8 2%	18 3%	14 3%	10 4%
NET: Oppose		49 5%	40 5%	3 14%	4 3%	2 2%	* 2%	23 6%	26 4%	24 5%	15 7%
Don't know		6 1%	5 1%	- -	- -	- -	- -	1 *	5 1%	4 1%	1 *
Mean		1.59i	1.54	1.21	1.71	1.84xa	1.79	1.54	1.62	1.65i	1.43
Standard Deviation		0.91	0.94	1.28	0.78	0.65	0.75	0.95	0.88	0.88	1.08
Standard Error		0.03	0.04	0.23	0.07	0.07	0.12	0.05	0.04	0.04	0.07

Proportions/Means: Columns Tested (5% risk level) - x/a/b/c/d/e - x/f/g - x/h/i

*** small base; ** very small base (under 30) ineligible for sig testing**

Greater London Authority Telephone Poll

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Borough**Base: All respondents**

	Gender		Age						Social class				Tenure				Work status			
	Total (x)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted Base	1003	442	561	93	233	203	171	133	170	389	240	123	251	254	340	161	212	446	141	400
Weighted Base	1003	482	521	130*	231	211	151	120	160	321	311	151	221	223	375	162	212	457	99	434
Barking & Dagenham	23 2%	14 3%	9 2%	3 3%	5 2%	5 3%	1 *	2 2%	7 4%f	3 1%	8 2%	5 3%	8 4%i	7 3%	8 2%	4 2%	4 2%	11 2%	- -	13 3%
Barnet	44 4%	16 3%	28 5%	7 5%	8 4%	5 2%	6 4%	5 4%	14 9% <i>xde</i>	17 5%	9 3%	5 3%	13 6%	17 8% <i>xn</i>	13 3%	6 4%	7 3%	10 2%	6 6% <i>q</i>	28 6% <i>q</i>
Bexley	30 3%	19 4%	11 2%	3 2%	6 3%	4 2%	6 4%	4 3%	7 4%	5 2%	11 4%	8 5%	6 3%	8 4%	17 5% <i>o</i>	1 1%	4 2%	11 2%	4 4%	15 3%
Brent	37 4%	13 3%	24 5%	3 2%	13 6%	7 3%	7 4%	5 4%	3 2%	14 5%	9 3%	8 5%	6 3%	5 2%	14 4%	7 5%	9 4%	21 5%	4 4%	12 3%
Bromley	41 4%	18 4%	23 4%	8 6%	12 5%	4 2%	6 4%	8 6% <i>e</i>	3 2%	19 6%	13 4%	3 2%	6 3%	7 3%	24 6% <i>o</i>	1 1%	7 3%	22 5%	5 5%	14 3%
Camden	28 3%	17 4%	11 2%	3 2%	11 5%	5 2%	3 2%	2 2%	4 3%	13 4%	7 2%	2 2%	7 3%	3 2%	7 2%	10 6% <i>xmn</i>	8 4%	14 3%	1 1%	13 3%
Croydon	46 5%	22 5%	24 5%	2 2%	6 2%	12 6%	9 6%	7 6%	10 6%	14 4%	14 5%	9 6%	8 4%	15 7% <i>p</i>	20 5%	4 3%	5 2%	21 5%	4 4%	21 5%
Ealing	42 4%	22 5%	20 4%	8 6%	7 3%	11 5%	6 4%	5 4%	5 3%	16 5%	14 4%	4 3%	8 3%	14 6% <i>p</i>	20 5% <i>p</i>	4 2%	3 2%	17 4%	5 5%	20 5%
Enfield	38 4%	15 3%	24 5%	6 4%	6 3%	10 5%	4 3%	5 4%	7 4%	11 3%	10 3%	7 5%	10 5%	9 4%	17 4%	7 4%	5 3%	13 3%	4 4%	21 5%
Greenwich	30 3%	13 3%	17 3%	4 3%	9 4%	8 4%	5 3%	3 2%	2 1%	10 3%	14 5% <i>k</i>	* *	6 3%	6 3%	14 4%	6 4%	5 2%	16 3%	3 3%	11 3%
Hackney	28 3%	13 3%	15 3%	6 5%	7 3%	5 2%	3 2%	1 1%	5 3%	6 2%	12 4%	2 1%	8 4%	1 1%	9 2%	9 6% <i>m</i>	8 4% <i>m</i>	15 3%	3 3%	8 2%
Hammersmith & Fulham	23 2%	16 3%	7 1%	2 1%	5 2%	5 2%	4 3%	1 1%	6 4%	12 4% <i>k</i>	8 3%	- -	3 1%	5 2%	5 1%	1 1%	10 5% <i>no</i>	8 2%	5 5% <i>q</i>	10 2%
Haringey	30 3%	13 3%	17 3%	- -	5 2%	12 6% <i>c</i>	7 4% <i>c</i>	2 1%	5 3%	10 3%	14 5% <i>l</i>	3 2%	2 1%	3 2%	12 3%	4 2%	10 5%	19 4% <i>s</i>	3 3%	7 2%

Proportions/Mean: Columns Tested (5% risk level) - x/a/b - x/c/d/e/f/g/h - x/i/j/k/l - x/m/n/o/p - x/q/r/s

* small base



Prepared for the Greater London Authority by ICM Research



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Borough**Base: All respondents**

	Gender		Age						Social class				Tenure				Work status			
	Total (x)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Weighted Base	1003	482	521	130*	231	211	151	120	160	321	311	151	221	223	375	162	212	457	99	434
Harrow	29 3%o	18 4%	11 2%	3 3%	6 3%	5 2%	4 3%	3 3%	7 4%	10 3%	11 3%	2 1%	7 3%	11 5%o	8 2%	-	8 4%o	14 3%	2 2%	14 3%
Havering	31 3%	10 2%	21 4%	6 5% ^d	2 1%	6 3%	9 6% ^d	3 3%	5 3%	5 1%	9 3%	12 8% ^{xijl}	5 2%	9 4%	13 4%	5 3%	4 2%	11 2%	4 4%	16 4%
Hillingdon	34 3%	16 3%	18 3%	9 7%	8 4%	5 2%	4 3%	4 3%	4 3%	7 2%	11 3%	10 7% ⁱ	6 3%	6 3%	14 4%	9 6%	5 2%	13 3%	3 3%	18 4%
Hounslow	30 3%	13 3%	17 3%	6 4%	8 3%	2 1%	3 2%	3 2%	8 5% ^e	7 2%	7 2%	8 5%	9 4%	7 3%	11 3%	6 4%	6 3%	11 2%	3 3%	16 4%
Islington	25 3%	10 2%	15 3%	2 1%	7 3%	5 2%	6 4%	3 2%	3 2%	13 4% ^j	2 1%	7 4% ^j	4 2%	5 2%	8 2%	2 2%	8 4%	13 3%	1 1%	10 2%
Kensington & Chelsea	22 2%	14 3%	8 2%	4 3%	1 *	8 4% ^d	3 2%	2 1%	4 2%	6 2%	7 2%	3 2%	6 3%	1 *	7 2%	7 5% ^m	7 3% ^m	8 2%	2 2%	10 2%
Kingston-Upon-Thames	21 2%	12 3%	9 2%	3 2%	3 1%	8 4%	1 1%	2 2%	3 2%	9 3%	7 2%	4 3%	2 1%	7 3% ^o	7 2%	-	6 3% ^o	12 3%	1 1%	8 2%
Lambeth	37 4%	20 4%	17 3%	5 4%	10 4%	5 2%	8 5%	6 5%	5 3%	20 6% ^{xjk}	5 2%	*	11 5% ^{jk}	6 3%	11 3%	7 4%	13 6%	22 5%	4 4%	12 3%
Lewisham	35 4%	15 3%	20 4%	2 2%	8 3%	12 5%	6 4%	5 4%	3 2%	9 3%	19 6% ^l	3 2%	4 2%	5 2%	18 5% ^p	10 6% ^{mp}	2 1%	20 4%	2 2%	12 3%
Merton	26 3%	11 2%	15 3%	5 4%	5 2%	5 3%	2 2%	4 3%	4 3%	4 1%	11 4%	4 3%	6 3%	4 2%	12 3%	4 3%	4 2%	8 2%	2 2%	16 4%
Newham	34 3%	21 4%	13 3%	9 7%	10 4%	5 2%	5 3%	3 2%	3 2%	7 2%	9 3%	12 8% ^{xijl}	6 3%	7 3%	13 3%	6 4%	6 3%	11 2%	7 7% ^{xq}	16 4%
Redbridge	33 3%	11 2%	22 4%	3 2%	9 4%	6 3%	2 1%	6 5%	8 5% ^f	7 2%	13 4% ^k	-	13 6% ^{ik}	12 5%	9 3%	5 3%	6 3%	14 3%	2 2%	17 4%
Richmond Upon Thames	24 2%	8 2%	16 3%	2 1%	4 2%	10 5%	2 1%	4 3%	3 2%	9 3%	8 3%	3 2%	4 2%	9 4% ^o	10 3%	-	4 2%	11 2%	4 4%	9 2%
Southwark	34 3%	16 3%	18 4%	7 5%	13 6% ^{eh}	4 2%	6 4%	3 2%	2 1%	9 3%	15 5%	5 3%	5 2%	2 1%	9 2%	14 8% ^{xmn}	8 4%	20 4%	5 5%	9 2%

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Weighted Base	1003	482	521	130*	231	211	151	120	160	321	311	151	221	223	375	162	212	457	99	434
Sutton	25 3%	14 3%	11 2%	* *	4 2%	8 4%	5 3%	3 2%	5 3%	8 3%	4 1%	4 2%	9 4%j	6 3%o	13 4%o	- -	6 3%	13 3%	3 3%	9 2%
Tower Hamlets	27 3%	14 3%	13 3%	7 5%	8 4%	3 1%	3 2%	3 2%	3 2%	10 3%	9 3%	2 1%	7 3%	2 1%	7 2%	9 5%mn	8 4%	16 3%	2 2%	10 2%
Waltham Forest	30 3%	18 4%	12 2%	- -	6 3%	6 3%	8 5%c	4 4%	6 3%	8 2%	12 4%	3 2%	7 3%	8 4%	7 2%	2 1%	10 5%	17 4%	2 2%	11 3%
Wandsworth	36 4%	16 3%	20 4%	3 2%	9 4%	11 5%	6 4%	4 4%	3 2%	16 5%	7 2%	3 2%	10 4%	9 4%	12 3%	5 3%	9 4%	15 3%	2 2%	19 4%
Westminster	25 3%	10 2%	15 3%	1 1%	9 4%	3 1%	1 1%	7 6%xef	4 2%	6 2%	3 1%	8 5%j	7 3%	4 2%	5 1%	6 4%	9 4%	11 2%	3 3%	10 2%

Proportions/Mean: Columns Tested (5% risk level) - x/a/b - x/c/d/e/f/g/h - x/i/j/k/l - x/m/n/o/p - x/q/r/s

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	Ethnicity						London location		View of Mayor (Q1)	
	Total (x)	White (a)	Mixed (b)	Asian (c)	Black (d)	Chinese/other (e)	Inner London (f)	Outer London (g)	Satis-fied (h)	Dissat-ified (i)
Unweighted Base	1003	675	32	142	87	38	379	624	530	218
Weighted Base	1003	749	20**	110	96*	15*	386	617	525	221
Barking & Dagenham	23 2%f	19 3%	- -	3 3%	1 1%	- -	- -	23 4%f	12 2%	4 2%
Barnet	44 4%f	37 5%	1 3%	2 2%	3 3%	* 2%	- -	44 7%xf	29 6%	7 3%
Bexley	30 3%f	24 3%	- -	4 4%	1 1%	1 5%	- -	30 5%f	21 4%	4 2%
Brent	37 4%f	19 3%	* 2%	6 5%	9 9%xa	2 13%xa	- -	37 6%xf	17 3%	9 4%
Bromley	41 4%f	37 5%c	2 10%	1 1%	1 1%	- -	- -	41 7%xf	29 5%i	3 1%
Camden	28 3%g	26 3%	- -	1 1%	- -	1 4%d	28 7%yg	- -	17 3%	5 2%
Croydon	46 5%f	36 5%	2 11%	2 2%	4 4%	1 9%c	- -	46 7%xf	26 5%	10 5%
Ealing	42 4%f	30 4%	1 3%	10 9%xad	2 2%	* 3%	- -	42 7%xf	21 4%	8 3%
Enfield	38 4%f	27 4%	- -	4 3%	6 6%	* 3%	- -	38 6%xf	16 3%	5 2%
Greenwich	30 3%f	24 3%	* 2%	1 1%	4 4%	* 2%	- -	30 5%f	14 3%	4 2%
Hackney	28 3%g	13 2%	1 3%	2 2%	12 12%xac	1 4%	28 7%yg	- -	14 3%	7 3%
Hammersmith & Fulham	23 2%g	19 3%	- -	4 3%	- -	- -	23 6%yg	- -	12 2%	6 3%
Haringey	30 3%g	26 3%	3 14%	1 1%	- -	* 3%d	30 8%yg	- -	10 2%	15 7%yh

Proportions/Mean: Columns Tested (5% risk level) - x/a/b/c/d/e - x/f/g - x/h/i

*** small base; ** very small base (under 30) ineligible for sig testing**



Prepared for the Greater London Authority by ICM Research



Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Borough**Base: All respondents**

	Ethnicity					London location		View of Mayor (Q1)		
	Total (x)	White (a)	Mixed (b)	Asian (c)	Black (d)	Chinese/other (e)	Inner London (f)	Outer London (g)	Satis- fied (h)	Dissat- isfied (i)
Weighted Base	1003	749	20**	110	96*	15*	386	617	525	221
Harrow	29 3%f	21 3%	-	5 5%	2 3%	* 2%	-	29 5%f	22 4%	5 2%
Havering	31 3%f	30 4%c	1 6%	-	-	-	-	31 5%f	18 3%	4 2%
Hillingdon	34 3%f	24 3%	-	8 7%xa	1 1%	1 3%	-	34 6%f	21 4%	6 3%
Hounslow	30 3%f	19 3%	* 2%	5 4%	4 4%	1 9%xa	-	30 5%f	15 3%	5 2%
Islington	25 3%g	22 3%	-	1 1%	2 2%	1 7%c	25 7%yg	-	12 2%	4 2%
Kensington & Chelsea	22 2%g	19 3%	-	1 1%	1 1%	1 7%cd	22 6%yg	-	17 3%i	1 *
Kingston-Upon-Thames	21 2%f	18 2%	-	3 2%	-	* 1%	-	21 3%f	12 2%	3 1%
Lambeth	37 4%cg	27 4%c	2 8%	-	8 8%c	1 6%c	37 10%yg	-	11 2%	16 7%xh
Lewisham	35 4%g	25 3%	1 3%	3 2%	6 6%	1 5%	35 9%yg	-	13 3%	14 7%h
Merton	26 3%f	24 3%	-	1 1%	1 2%	-	-	26 4%f	16 3%	5 2%
Newham	34 3%ag	10 1%	-	19 17%xade	4 4%a	-	34 9%yg	-	14 3%	9 4%
Redbridge	33 3%f	24 3%	1 3%	5 4%	2 2%	1 3%	-	33 5%f	16 3%	5 2%
Richmond Upon Thames	24 2%f	21 3%	-	2 2%	-	* 2%	-	24 4%f	9 2%	9 4%
Southwark	34 3%g	19 3%	2 8%	3 2%	10 10%xac	-	34 9%yg	-	13 2%	8 3%

Proportions/Means: Columns Tested (5% risk level) - x/a/b/c/d/e - x/f/g - x/h/i

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Greater London Authority Telephone Poll

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	Ethnicity					London location		View of Mayor (Q1)		
	Total (x)	White (a)	Mixed (b)	Asian (c)	Black (d)	Chinese/other (e)	Inner London (f)	Outer London (g)	Satis- fied (h)	Dissat- isfied (i)
Weighted Base	1003	749	20**	110	96*	15*	386	617	525	221
Sutton	25 3%f	22 3%	* 1%	-	2 2%	* 3%c	-	25 4%f	15 3%	4 2%
Tower Hamlets	27 3%g	17 2%	1 6%	8 7%xad	1 1%	-	27 7%yg	-	18 3%	8 4%
Waltham Forest	30 3%f	25 3%	* 2%	2 2%	2 2%	-	-	30 5%f	13 3%	11 5%
Wandsworth	36 4%g	30 4%c	2 10%	* *	3 3%	1 4%c	36 9%yg	-	21 4%	11 5%
Westminster	25 3%g	13 2%	1 3%	6 5%a	5 6%a	-	25 7%yg	-	13 2%	7 3%

Proportions/Mean: Columns Tested (5% risk level) - x/a/b/c/d/e - x/f/g - x/h/i

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Absolutes/col percents 31 Mar 2011

Demographics

Base: All respondents

	Gender			Age						Social class				Tenure				Work status		
	Total (x)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted Base	1003	442	561	93	233	203	171	133	170	389	240	123	251	254	340	161	212	446	141	400
Weighted Base	1003	482	521	130*	231	211	151	120	160	321	311	151	221	223	375	162	212	457	99	434
Gender																				
Male	482	482	-	68	101	104	72	59	78	160	149	82	91	105	179	70	110	271	30	174
	48%brs	100%xb	-	52%	44%	49%	48%	49%	49%	50%l	48%	54%l	41%	47%	48%	43%	52%	59%xrs	30%	40%
Female	521	-	521	62	130	107	79	62	82	161	162	69	130	118	196	92	102	186	69	260
	52%aq	-	100%xa	48%	56%	51%	52%	51%	51%	50%	52%	46%	59%ik	53%	52%	57%	48%	41%	70%xq	60%xq
Age																				
18 - 24	130	68	62	130	-	-	-	-	-	33	41	36	21	18	55	30	19	44	12	74
	13%defg	14%	12%	100%xdefg	-	-	-	-	-	10%	13%	24%xijl	10%	8%	15%m	18%mp	9%	10%	13%	17%q
25 - 34	231	101	130	-	231	-	-	-	-	84	88	28	31	15	85	37	84	139	21	64
	23%cefg	21%	25%	-	100%xcdefg	-	-	-	-	26%l	28%l	19%	14%	7%	23%m	23%m	40%xmno	31%xrs	21%	15%
35 - 44	211	104	107	-	-	211	-	-	-	81	67	32	31	20	114	27	48	127	23	58
	21%cdfg	22%	20%	-	-	100%xcdfg	-	-	-	25%l	21%l	22%	14%	9%	30%xmo	17%m	23%m	28%xs	23%ss	13%
45 - 54	151	72	79	-	-	-	151	-	-	55	50	28	18	22	76	21	25	97	23	30
	15%cddeg	15%	15%	-	-	-	100%xcdeg	-	-	17%l	16%l	18%l	8%	10%	20%xmp	13%	12%	21%xs	23%xs	7%
55 - 64	120	59	62	-	-	-	-	120	-	39	34	13	35	47	36	20	16	47	15	58
	12%cddef	12%	12%	-	-	-	-	100%xcdef	-	12%	11%	8%	16%	21%xnop	10%	12%	8%	10%	15%	13%
65+	160	78	82	-	-	-	-	-	160	29	32	14	86	100	7	27	19	3	6	149
	16%cddef	16%	16%	-	-	-	-	-	100%xcdef	9%	10%	9%	39%xijk	45%xnop	2%	17%np	9%n	1%	6%q	34%xqr
Mean age	44cdekn	44	44	21	30c	40	50x	60xcdef	70x	42	42	40	52xijk	56xnop	39	43n	40	40	43q	49xqr

Proportions/Means: Columns Tested (5% risk level) - x/a/b - x/c/d/e/f/g/h - x/i/j/k/l - x/m/n/o/p - x/q/r/s

* small base



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Demographics**Base: All respondents**

	Gender			Age						Social class				Tenure				Work status		
	Total (x)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Weighted Base	1003	482	521	130*	231	211	151	120	160	321	311	151	221	223	375	162	212	457	99	434
<u>Social Class</u>																				
AB	321 32%hijkl os	160 33%	161 31%	33 25%	84 37%h	81 38%ch	55 37%h	39 32%h	29 18%	321 100%ijkl	-	-	-	75 34%o	152 40%xo	16 10%	72 34%o	197 43%xrs	33 33% s	89 21%
C1	311 31%hikl s	149 31%	162 31%	41 31%	88 38%h	67 32%h	50 33%h	34 29%	32 20%	-	311 100%xikl	-	-	64 29%	143 38%xmop	41 25%	51 24%	162 35% s	38 38% s	105 24%
C2	151 15%hijl m	82 17%	69 13%	36 28% xdeg h	28 12%	32 15%	28 18%h	13 10%	14 9%	-	-	151 100% xijl	-	22 10%	54 14%	29 18% m	38 18% m	68 15%	18 18%	60 14%
DE	221 22%defi jknqr	91 19%	130 25% a	21 16%	31 13%	31 15%	18 12%	35 29% cdef	86 54% xcdef g	-	-	-	221 100% xijk	62 28% n	27 7%	76 47% x mnp	51 24% n	30 7%	10 11%	180 41% xqr

Proportions/Mean: Columns Tested (5% risk level) - x/a/b - x/c/d/e/f/g/h - x/i/j/k/l - x/m/n/o/p - x/q/r/s

* small base

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Absolutes/col percents 31 Mar 2011

Demographics**Base: All respondents**

	Ethnicity						London location		View of Mayor (Q1)	
	Total (x)	White (a)	Mixed (b)	Asian (c)	Black (d)	Chinese/other (e)	Inner London (f)	Outer London (g)	Satis- fied (h)	Dissat- isfied (i)
Unweighted Base	1003	675	32	142	87	38	379	624	530	218
Weighted Base	1003	749	20**	110	96*	15*	386	617	525	221
Gender										
Male	482 48%	357 48%	12 60%	60 54%	39 40%	6 42%	196 51%	286 46%	256 49%	116 53%
Female	521 52%	392 52%	8 40%	50 46%	58 60%	9 58%	190 49%	331 54%	269 51%	105 47%
Age										
18 - 24	130 13%a	65 9%	6 28%	35 31%xa	22 22%xa	3 18%	50 13%	81 13%	61 12%	29 13%
25 - 34	231 23%	144 19%	4 19%	39 35%xa	32 34%xa	7 43%xa	104 27%g	127 21%	101 19%	54 25%
35 - 44	211 21%	166 22%	3 14%	21 19%	16 17%	3 17%	81 21%	130 21%	112 21%	48 22%
45 - 54	151 15%c	120 16%c	6 29%	7 7%	14 15%	2 12%	61 16%	90 15%	83 16%	32 15%
55 - 64	120 12%c	107 14%cd	2 9%	4 3%	6 6%	1 8%	41 11%	79 13%	63 12%	28 13%
65+	160 16%cde	147 20%cde	- -	5 4%	6 7%	* 3%	49 13%	111 18%f	105 20%	30 14%
Mean age	44cde	47xcde	37	33	37c	36	42	45f	46x	43

Proportions/Mean: Columns Tested (5% risk level) - x/a/b/c/d/e - x/f/g - x/h/i

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Absolutes/col percents 31 Mar 2011

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	Total (x)	Ethnicity					London location		View of Mayor (Q1)	
		White (a)	Mixed (b)	Asian (c)	Black (d)	Chinese/other (e)	Inner London (f)	Outer London (g)	Satis- fied (h)	Dissat- isfied (i)
Weighted Base	1003	749	20**	110	96*	15*	386	617	525	221
<u>Social Class</u>										
AB	321 32%	253 34% ^c	7 35%	27 25%	26 27%	4 27%	137 36%	184 30%	177 34%	61 28%
C1	311 31%	230 31%	5 25%	39 35%	26 27%	5 35%	117 30%	194 31%	151 29%	80 36%
C2	151 15%	101 13%	6 28%	25 23% ^{xa}	14 15%	3 23%	50 13%	100 16%	73 14%	32 15%
DE	221 22%	165 22%	3 13%	19 17%	31 32% ^c	2 16%	81 21%	140 23%	125 24%	47 21%

Proportions/Means: Columns Tested (5% risk level) - x/a/b/c/d/e - x/f/g - x/h/i

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Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Working status**Base: All respondents**

	Gender		Age						Social class				Tenure				Work status			
	Total (x)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted Base	1003	442	561	93	233	203	171	133	170	389	240	123	251	254	340	161	212	446	141	400
Weighted Base	1003	482	521	130*	231	211	151	120	160	321	311	151	221	223	375	162	212	457	99	434
Working full time (30+ hrs a week)	457	271	186	44	139	127	97	47	3	197	162	68	30	61	236	43	113	457	-	-
	46% ^{bchl}	56% ^{xb}	36% ^{mors}	34% ^h	60% ^{xcgh}	60% ^{xcgh}	64% ^{xcgh}	39% ^h	2%	61% ^{xjkl}	52% ^l	45% ^l	14%	28%	63% ^{xmop}	26%	53% ^{mo}	100% ^{xrs}	-	-
Working part time (8-29 hrs a week)	99	30	69	12	21	23	23	15	6	33	38	18	10	18	39	17	20	-	99	-
	10% ^{ahlqs}	6% ^q	13% ^a	10%	9% ^h	11% ^h	15% ^h	12% ^h	4%	10% ^l	12% ^l	12% ^l	5%	8%	10%	11%	10%	-	100% ^{xqs}	-
Not working but seeking work or temporarily unemployed/sick	68	28	40	11	22	21	8	5	-	15	18	11	24	3	20	16	24	-	-	68
	7% ^{hmqr}	6% ^q	8%	9% ^h	10% ^h	10% ^h	5% ^h	5% ^h	-	5%	6%	7%	11% ^{xij}	1%	5% ^m	10% ^m	11% ^{xmn}	-	-	16% ^{xqr}
Not working/Not seeking work-EXCLUDING RETIRED/STUDENT	95	20	75	4	29	30	15	15	1	19	13	17	46	12	29	37	17	-	-	95
	9% ^{ahijmqr}	4% ^j	14% ^{xa}	3%	13% ^{ch}	14% ^{ch}	10% ^{ch}	13% ^{ch}	1%	6%	4%	12% ^j	21% ^{xijk}	5%	8%	23% ^{xmnp}	8%	-	-	22% ^{xqr}
Retired	193	91	102	-	1	1	7	37	147	41	35	17	101	116	12	33	25	-	-	193
	19% ^{cdefijknpqr}	19% ^q	20%	-	*	*	5% ^{cde}	31% ^{xcdef}	92% ^{xcdefg}	13% ^f	11%	11%	46% ^{xijk}	52% ^{xnop}	3%	21% ^{np}	12% ⁿ	-	-	44% ^{xqr}
Student	78	35	43	59	12	6	-	-	1	15	40	15	9	12	35	16	12	-	-	78
	8% ^{efghijklqr}	7% ^q	8%	45% ^{xdefgh}	5% ^{fgh}	3% ^f	-	-	1%	5%	13% ^{xil}	10%	4%	5%	9%	10%	6%	-	-	18% ^{xqr}
Refused	13	7	7	-	7	3	1	1	2	2	6	5	*	-	4	-	-	-	-	-
	1% ^{qs}	1%	1%	-	3%	1%	1%	1%	1%	1%	2%	3% ^{il}	*	-	1%	-	-	-	-	-

Proportions/Mean: Columns Tested (5% risk level) - x/a/b - x/c/d/e/f/g/h - x/i/j/k/l - x/m/n/o/p - x/q/r/s

* small base

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Working status**Base: All respondents**

	Total (x)	Ethnicity					London location		View of Mayor (Q1)	
		White (a)	Mixed (b)	Asian (c)	Black (d)	Chinese/other (e)	Inner London (f)	Outer London (g)	Satis- fied (h)	Dissat- isfied (i)
Unweighted Base	1003	675	32	142	87	38	379	624	530	218
Weighted Base	1003	749	20**	110	96*	15*	386	617	525	221
Working full time (30+ hrs a week)	457 46%	349 47%	12 62%	42 38%	39 40%	9 57%	192 50%	265 43%	223 42%	112 51%
Working part time (8-29 hrs a week)	99 10%	72 10%	4 18%	11 10%	12 12%	1 4%	39 10%	60 10%	59 11%	17 8%
Not working but seeking work or temporarily unemployed/sick	68 7%	39 5%	2 11%	13 12%xa	13 14%xa	1 6%	25 7%	43 7%	32 6%	15 7%
Not working/Not seeking work-EXCLUDING RETIRED/STUDENT	95 9%	68 9%	1 6%	13 12%	10 11%	2 13%	36 9%	59 10%	45 9%	25 11%
Retired	193 19%cde	179 24%xcde	-	5 4%	7 7%	* 3%	58 15%	135 22%f	125 24%i	31 14%
Student	78 8%a	39 5%	1 3%	25 22%xa	12 12%a	2 13%	26 7%	52 8%	35 7%	18 8%
Refused	13 1%	4 *	-	1 1%	4 4%a	* 3%a	10 3%g	3 1%	6 1%	2 1%

Proportions/Mean: Columns Tested (5% risk level) - x/a/b/c/d/e - x/f/g - x/h/i

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Greater London Authority Telephone Poll

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Absolutes/col percents 31 Mar 2011

Tenure**Base: All respondents**

	Gender		Age						Social class				Tenure				Work status			
	Total (x)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted Base	1003	442	561	93	233	203	171	133	170	389	240	123	251	254	340	161	212	446	141	400
Weighted Base	1003	482	521	130*	231	211	151	120	160	321	311	151	221	223	375	162	212	457	99	434
Owned outright (without mortgage)	223 22% opq	105 22% defn	118 23% opq	18 14% d	15 6% d	20 10% d	22 15% d	47 39% f	100 63% fg	75 23% k	64 20% k	22 14% k	62 28% k	223 100% m	- - n	- - o	- - p	61 13% q	18 19% q	143 33% qr
Owned with a mortgage or loan	375 37% ps	179 37% hmo	196 38% ps	55 42% h	85 37% h	114 54% dgh	76 51% dgh	36 30% h	7 5% h	152 47% kl	143 46% kl	54 36% l	27 12% l	- - m	375 100% mop	- - o	- - p	236 52% rs	39 40% s	96 22% s
Rented from the council	162 16% q	70 15% imnp	92 18% q	30 23% q	37 16% q	27 13% q	21 14% q	20 16% q	27 17% q	16 5% q	41 13% i	29 19% i	76 35% ijk	- - m	- - o	162 100% mnp	- - p	43 9% q	17 17% q	103 24% xq
Rented from someone else	195 19% no	98 20% cghm	97 19% no	13 10% gh	84 36% cef	44 21% cgh	23 15% gh	12 10% gh	19 12% gh	66 21% gh	51 16% gh	31 21% gh	46 21% gh	- - m	- - o	- - o	195 92% mno	105 23% s	20 20% s	69 16% s
Rent free	17 2% n	12 2% n	5 1% n	7 5% xdh	- - d	4 2% d	3 2% d	4 3% dh	- - dh	6 2% j	- - j	7 5% j	4 2% j	- - m	- - o	- - o	17 8% mno	8 2% no	- - s	9 2% s
Refused	31 3% mnopq	18 4% mnopq	13 3% mnopq	8 6% e	9 4% e	1 1% e	6 4% e	1 1% e	7 4% e	6 2% e	12 4% e	9 6% e	4 2% e	- - m	- - o	- - o	- - p	4 1% q	4 4% q	14 3% q

Proportions/Mean: Columns Tested (5% risk level) - x/a/b - x/c/d/e/f/g/h - x/i/j/k/l - x/m/n/o/p - x/q/r/s

* small base

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Tenure**Base: All respondents**

	Ethnicity					London location		View of Mayor (Q1)		
	Total (x)	White (a)	Mixed (b)	Asian (c)	Black (d)	Chinese/other (e)	Inner London (f)	Outer London (g)	Satis-fied (h)	Dissat-ified (i)
Unweighted Base	1003	675	32	142	87	38	379	624	530	218
Weighted Base	1003	749	20**	110	96*	15*	386	617	525	221
Owned outright (without mortgage)	223 22%cdf	195 26%cd	2 12%	15 13%	6 6%	3 19%d	55 14%	168 27%xf	137 26%i	39 18%
Owned with a mortgage or loan	375 37%	293 39%d	5 27%	44 40%	27 28%	5 30%	123 32%	252 41%f	193 37%	73 33%
Rented from the council	162 16%ag	87 12%	6 31%	24 22%ae	43 45%xace	1 6%	90 23%yg	72 12%	82 16%	40 18%
Rented from someone else	195 19%	140 19%	5 25%	23 21%	19 20%	7 43%xacd	99 26%yg	96 15%	95 18%	52 23%
Rent free	17 2%	16 2%	- -	1 1%	- -	- -	6 2%	11 2%	7 1%	8 4%
Refused	31 3%	18 2%	1 5%	3 3%	2 2%	* 3%	12 3%	20 3%	10 2%	9 4%

Proportions/Mean: Columns Tested (5% risk level) - x/a/b/c/d/e - x/f/g - x/h/i

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Ethnicity I**Base: All respondents**

	Gender		Age						Social class				Tenure				Work status			
	Total (x)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted Base	1003	442	561	93	233	203	171	133	170	389	240	123	251	254	340	161	212	446	141	400
Weighted Base	1003	482	521	130*	231	211	151	120	160	321	311	151	221	223	375	162	212	457	99	434
White	749 75%cd	357 74%	392 75%	65 50%	144 62%	166 79%cd	120 80%cd	107 89%xcde	147 92%xcde	253 79%k	230 74%	101 67%	165 75%	195 88%xnop	293 78%o	87 54%	156 73%o	349 76%	72 72%	324 75%
Asian or Asian British	110 11%fgh	60 12%	50 10%	35 26%xefg	39 17%xfgh	21 10%gh	7 5%	4 3%	5 3%	27 8%	39 12%	25 17%il	19 9%	15 7%	44 12%	24 15%lm	24 11%	42 9%	11 11%	55 13%
Black or Black British	96 10%hm	39 8%	58 11%	22 17%egh	32 14%gh	16 8%	14 9%	6 5%	6 4%	26 8%	26 8%	14 9%	31 14%i	6 2%	27 7%lm	43 26%xmnp	19 9%lm	39 9%	12 12%	42 10%
Mixed	20 2%	12 3%	8 2%	6 4%h	4 2%	3 1%	6 4%h	2 1%	- -	7 2%	5 2%	6 4%	3 1%	2 1%	5 1%	6 4%	5 2%	12 3%	4 4%st	4 1%
Other ethnic group	12 1%	5 1%	7 1%	1 1%	5 2%	2 1%	2 1%	1 1%	* *	3 1%	4 1%	3 2%	2 1%	1 *	3 1%	1 1%	6 3%	7 2%	1 1%	4 1%
Chinese	3 *	2 *	2 *	1 1%	1 *	* *	- -	* *	- -	1 *	2 1%	- -	- -	2 1%	1 *	- -	* *	1 *	- -	2 *
Refused	12 1%	7 2%	5 1%	1 *	5 2%	1 1%	2 1%	1 1%	1 1%	4 1%	6 2%	1 1%	1 1%	2 1%	2 *	1 1%	1 1%	5 1%	* *	2 1%

Proportions/Mean: Columns Tested (5% risk level) - x/a/b - x/c/d/e/f/g/h - x/i/j/k/l - x/m/n/o/p - x/q/r/s

* small base

Greater London Authority Telephone Poll

CATI Fieldwork Dates: 25th - 28th March 2011

Absolutes/col percents 31 Mar 2011

Ethnicity I**Base: All respondents**

	Ethnicity						London location		View of Mayor (Q1)	
	Total (x)	White (a)	Mixed (b)	Asian (c)	Black (d)	Chinese/other (e)	Inner London (f)	Outer London (g)	Satis- fied (h)	Dissat- isfied (i)
Unweighted Base	1003	675	32	142	87	38	379	624	530	218
Weighted Base	1003	749	20**	110	96*	15*	386	617	525	221
White	749 75%cdei	749 100%xcde	-	-	-	-	268 69%	481 78%f	416 79%i	149 68%
Asian or Asian British	110 11%ade	-	-	110 100%xade	-	-	48 12%	63 10%	52 10%	28 13%
Black or Black British	96 10%ac	-	-	-	96 100%xace	-	50 13%g	46 7%	42 8%	28 13%
Mixed	20 2%a	-	20 100%	-	-	-	11 3%	9 1%	5 1%	8 4%h
Other ethnic group	12 1%a	-	-	-	-	12 79%xacd	5 1%	7 1%	4 1%	4 2%
Chinese	3 *	-	-	-	-	3 21%xacd	1 *	2 *	1 *	* *
Refused	12 1%a	-	-	-	-	-	3 1%	8 1%	5 1%	3 1%

Proportions/Mean: Columns Tested (5% risk level) - x/a/b/c/d/e - x/f/g - x/h/i

* small base; ** very small base (under 30) ineligible for sig testing

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Ethnicity II

Base: All respondents

	Gender		Age						Social class				Tenure				Work status			
	Total (x)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Unweighted Base	1003	442	561	93	233	203	171	133	170	389	240	123	251	254	340	161	212	446	141	400
Weighted Base	1003	482	521	130*	231	211	151	120	160	321	311	151	221	223	375	162	212	457	99	434
British	608 61%cdop	298 62%	310 60%	56 43%	105 45%	127 60%cd	97 65%cd	94 78%xcde	129 81%xcde	189 59%	183 59%	88 58%	148 67%ei	170 76%xnop	237 63%op	78 48%	110 52%	276 60%	55 56%	277 64%
Other white background	111 11%hlmo	51 11%	60 12%	9 7%	38 16%xcgh	32 15%h	15 10%	9 8%	9 5%	51 16%xkl	40 13%l	10 6%	10 5%	15 7%	41 11%o	6 4%	44 21%xmno	61 13% s	13 13%	34 8%
Indian	51 5%h	32 7%b	19 4%	16 12%xefgh	19 8%fgh	10 5%h	3 2%	3 2%	1 *	20 6%	15 5%	11 7%	6 3%	12 5%	22 6%	5 3%	12 6%	24 5%	3 3%	24 5%
African	47 5%m	22 4%	26 5%	13 10%gh	17 7%gh	8 4%	6 4%	2 1%	2 1%	13 4%	11 3%	9 6%	15 7%	3 1%	11 3%	22 14%xmnp	11 5% m	23 5%	4 4%	17 4%
Caribbean	43 4%m	17 4%	26 5%	9 7%	13 6%	8 4%	6 4%	4 3%	3 2%	13 4%	13 4%	3 2%	14 6%	3 1%	16 4%	18 11%xmnp	5 2%	15 3%	6 6%	23 5%
Irish	30 3%d	8 2%	21 4%	- -	1 *	8 4%d	7 5%cd	4 3%	10 6%xcd	12 4%	7 2%	4 2%	6 3%	11 5%p	14 4%	3 2%	2 1%	13 3%	3 3%	13 3%
Bangladeshi	21 2%	10 2%	12 2%	10 8%xefgh	9 4%efgh	2 1%	- -	- -	1 *	3 1%	5 1%	7 5% i	7 3%	1 *	4 1%	12 7%xmnp	4 2%	4 1%	3 3%	14 3% q
Pakistani	20 2%	8 2%	12 2%	5 4%	7 3%	4 2%	2 1%	- -	3 2%	2 1%	9 3% i	5 4% i	3 2%	1 1%	10 3%	3 2%	2 1%	7 1%	1 1%	11 2%
Another Asian background	17 2%	9 2%	8 2%	4 3%	4 2%	6 3%	2 1%	1 1%	1 *	3 1%	9 3%	2 2%	3 2%	1 1%	7 2%	3 2%	6 3%	7 1%	4 4%	7 2%
Another mixed background	8 1%	4 1%	3 1%	1 1%	3 1%	1 *	3 2%	- -	- -	3 1%	2 1%	2 1%	1 *	1 *	2 1%	2 2%	1 1%	5 1%	2 2% s	1 *
White and black Caribbean	6 1%	4 1%	3 1%	4 3% xdh	1 *	* *	1 *	* *	- -	1 *	2 1%	3 2%	- -	- -	1 *	3 2% mn	3 1%	3 1%	1 1%	2 1%
Another black background	6 1%	- -	6 1% a	- -	2 1%	1 *	2 1%	- -	1 *	- -	2 1%	1 1%	2 1%	- -	- -	2 2% n	3 1% n	1 *	2 2% q	2 1%
White and Asian	4 *	3 1%	1 *	1 1%	- -	1 1%	2 1%	* -	- -	2 1%	1 *	1 *	* *	1 1%	2 1%	- -	* *	4 1%	1 1%	- -

Proportions/Means: Columns Tested (5% risk level) - x/a/b - x/c/d/e/f/g/h - x/i/j/k/l - x/m/n/o/p - x/q/r/s



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Greater London Authority Telephone Poll

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Ethnicity II**Base: All respondents**

	Gender		Age						Social class				Tenure				Work status			
	Total (x)	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Own outright (m)	Own with mortgage (n)	Council rent (o)	Other (p)	FT (q)	PT (r)	Not working (s)
Weighted Base	1003	482	521	130*	231	211	151	120	160	321	311	151	221	223	375	162	212	457	99	434
White and black African	2 *	1 *	1 *	- -	1 *	- -	- -	1 1%	- -	* *	- -	- -	1 1%	- -	* *	1 *	1 *	* *	- -	1 *
Refused	28 3%	14 3%	14 3%	3 3%	12 5%h	4 2%	4 3%	3 2%	2 1%	8 2%	12 4%	4 3%	4 2%	5 2%	7 2%	2 1%	8 4%	14 3%	1 1%	8 2%

Proportions/Mean: Columns Tested (5% risk level) - x/a/b - x/c/d/e/f/g/h - x/i/j/k/l - x/m/n/o/p - x/q/r/s
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	Total (x)	White (a)	Mixed (b)	Asian (c)	Black (d)	Chinese/other (e)	Inner London (f)	Outer London (g)	Satis-fied (h)	Dissat-ified (i)
Unweighted Base	1003	675	32	142	87	38	379	624	530	218
Weighted Base	1003	749	20**	110	96*	15*	386	617	525	221
British	608 61% <small>cdefi</small>	608 81% <small>xcde</small>	-	-	-	-	195 51%	413 67% <small>xf</small>	345 66% <small>i</small>	116 53%
Other white background	111 11% <small>cde</small>	111 15% <small>xcde</small>	-	-	-	-	61 16% <small>xg</small>	51 8%	56 11%	26 12%
Indian	51 5% <small>ad</small>	-	-	51 46% <small>xade</small>	-	-	13 3%	38 6%	25 5%	11 5%
African	47 5% <small>ac</small>	-	-	-	47 49% <small>xace</small>	-	25 6%	23 4%	25 5%	11 5%
Caribbean	43 4% <small>ac</small>	-	-	-	43 45% <small>xace</small>	-	24 6% <small>g</small>	19 3%	17 3%	13 6%
Irish	30 3%	30 4% <small>c</small>	-	-	-	-	12 3%	18 3%	16 3%	7 3%
Bangladeshi	21 2% <small>ag</small>	-	-	21 19% <small>xade</small>	-	-	19 5% <small>xg</small>	2 *	9 2%	7 3%
Pakistani	20 2% <small>a</small>	-	-	20 18% <small>xade</small>	-	-	7 2%	13 2%	9 2%	5 2%
Another Asian background	17 2% <small>a</small>	-	-	17 16% <small>xade</small>	-	-	8 2%	9 1%	8 2%	5 2%
Another mixed background	8 1% <small>a</small>	-	8 38%	-	-	-	3 1%	4 1%	3 1%	2 1%
White and black Caribbean	6 1% <small>a</small>	-	6 32%	-	-	-	4 1%	2 *	-	4 2% <small>h</small>
Another black background	6 1%	-	-	-	6 6% <small>xac</small>	-	2 *	4 1%	-	5 2% <small>xh</small>
White and Asian	4 *	-	4 22%	-	-	-	3 1%	2 *	2 *	2 1%

Proportions/Mean: Columns Tested (5% risk level) - x/a/b/c/d/e - x/f/g - x/h/i

*** small base; ** very small base (under 30) ineligible for sig testing**



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	Ethnicity					London location		View of Mayor (Q1)		
	Total (x)	White (a)	Mixed (b)	Asian (c)	Black (d)	Chinese/other (e)	Inner London (f)	Outer London (g)	Satis- fied (h)	Dissat- isfied (i)
Weighted Base	1003	749	20**	110	96*	15*	386	617	525	221
White and black African	2 *	-	2 8%	-	-	-	1 *	1 *	1 *	* *
Refused	28 3%a	-	-	1 1%a	-	15 100%xacd	9 2%	19 3%	10 2%	8 3%

Proportions/Mean: Columns Tested (5% risk level) - x/a/b/c/d/e - x/f/g - x/h/i

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