



# SURVEY OF LONDONERS 2021 – 2022

Focus on / Digitally excluded Londoners

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## About the survey

The Survey of Londoners 2021-22 was a research study commissioned by the Mayor of London to help better understand the lives of Londoners.

This pen portrait is intended to provide a snapshot of a particular group of Londoners, as captured at the time of the Survey of Londoners 2021-22.

It was an online and paper self-completion survey of adults aged 16 and over in London.

The survey, which received responses from 8,630 Londoners, aimed to assess the impact of COVID-19 and associated restrictions on key social outcomes for Londoners, not available from other data sources.

Fieldwork began on the 24th November 2021 and extended into February 2022 to accommodate late responses.

The Survey of Londoners 2021-22 took place just before the full effects of the cost-of-living crisis began to set in. The situations of Londoners will have changed since this report has been published.

Base sizes based on 493 digitally excluded Londoners, unless otherwise stated.

## This report covers:

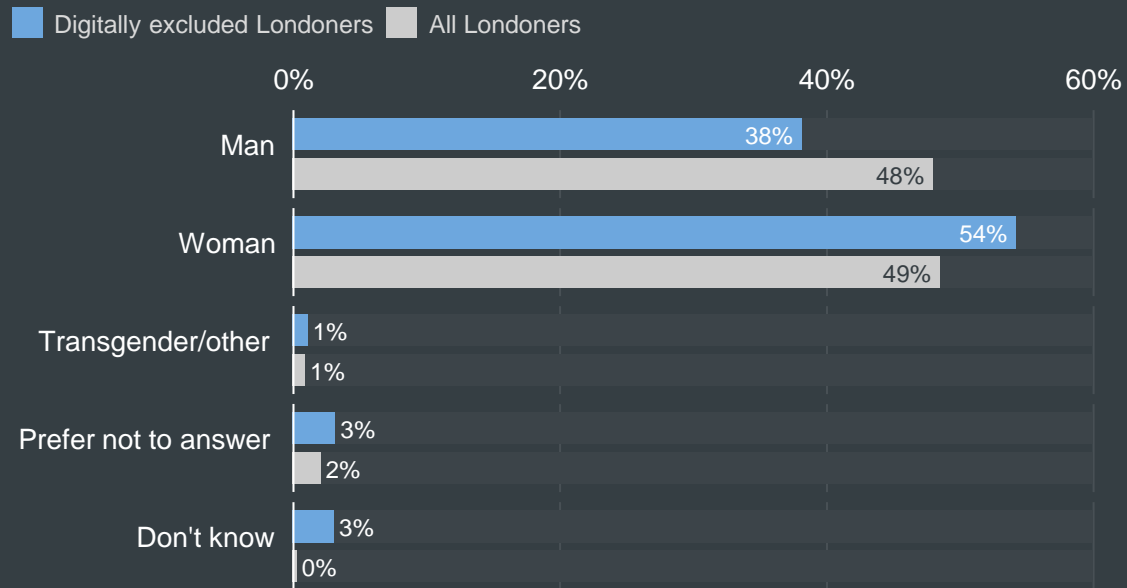
- Profile
- Financial situation and the labour market
- Strong communities
- Mental health and wellbeing

# SURVEY OF LONDONERS 2021 – 2022

## Digitally excluded Londoners / Profile

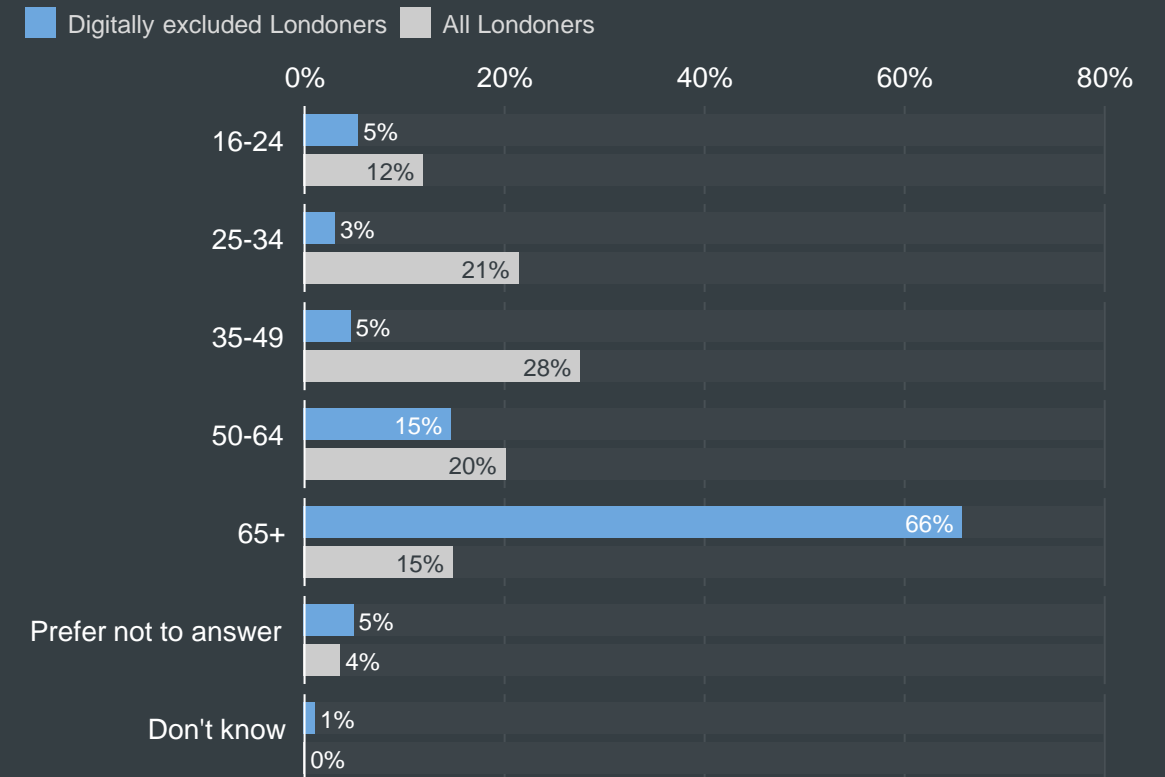
### Gender

% of Londoners by gender



### Age

% of Londoners by age



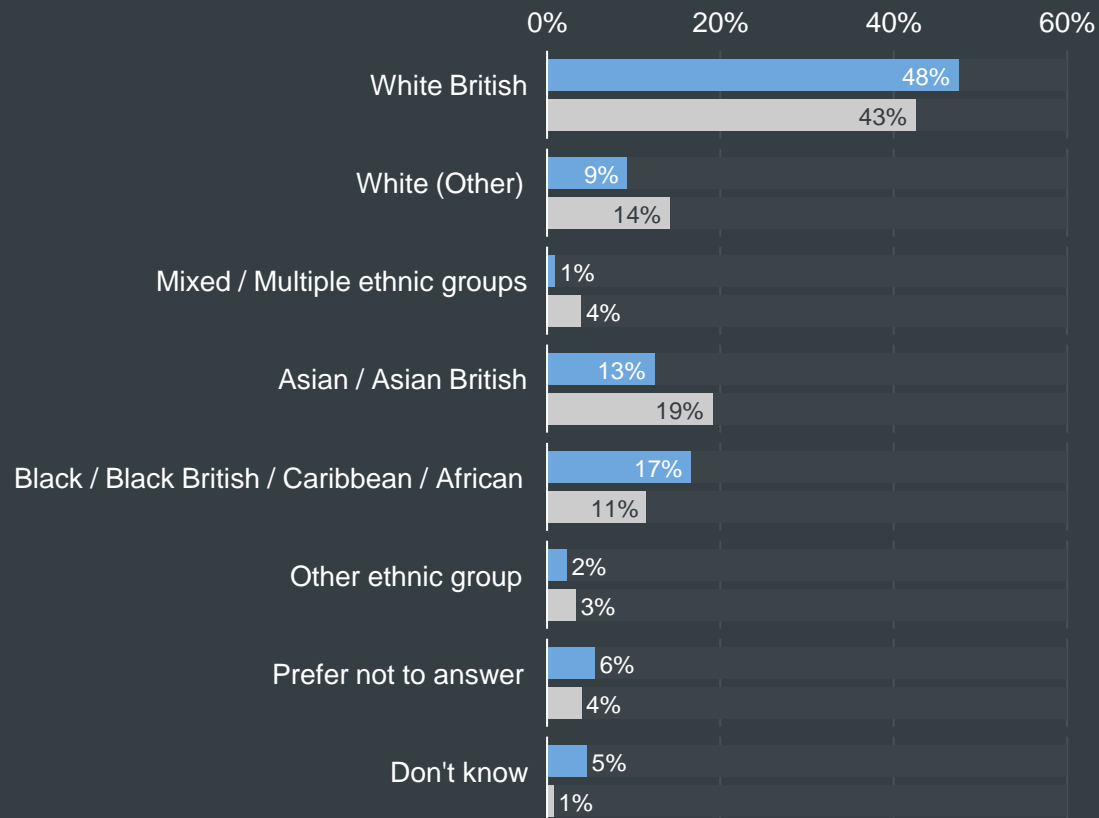
# SURVEY OF LONDONERS 2021 – 2022

## Digitally excluded Londoners / Profile

### Ethnicity

% of Londoners by ethnicity

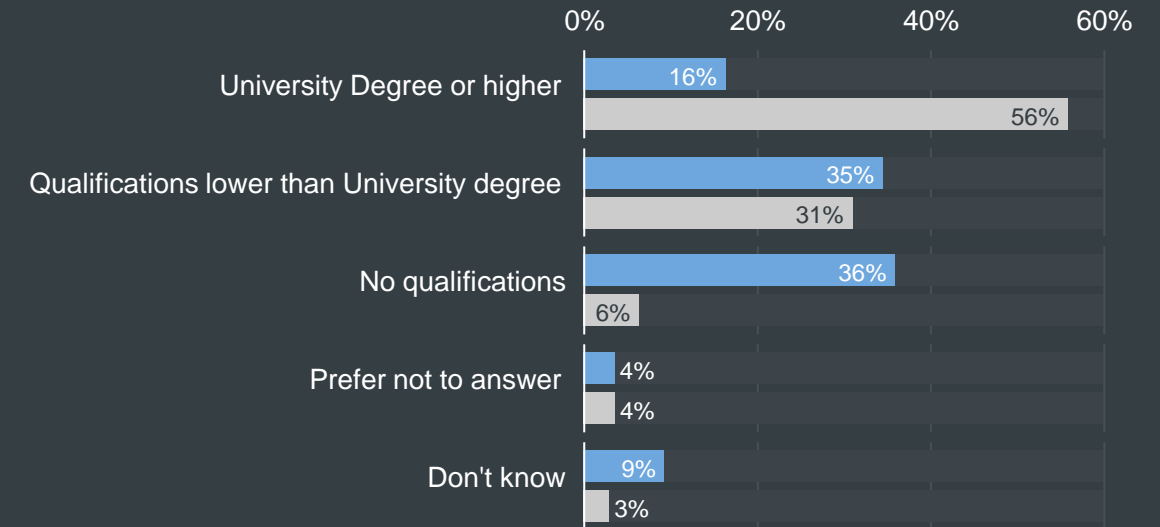
Digitally excluded Londoners All Londoners



### Education

% of Londoners by education level

Digitally excluded Londoners All Londoners



# **SURVEY OF LONDONERS 2021 – 2022**

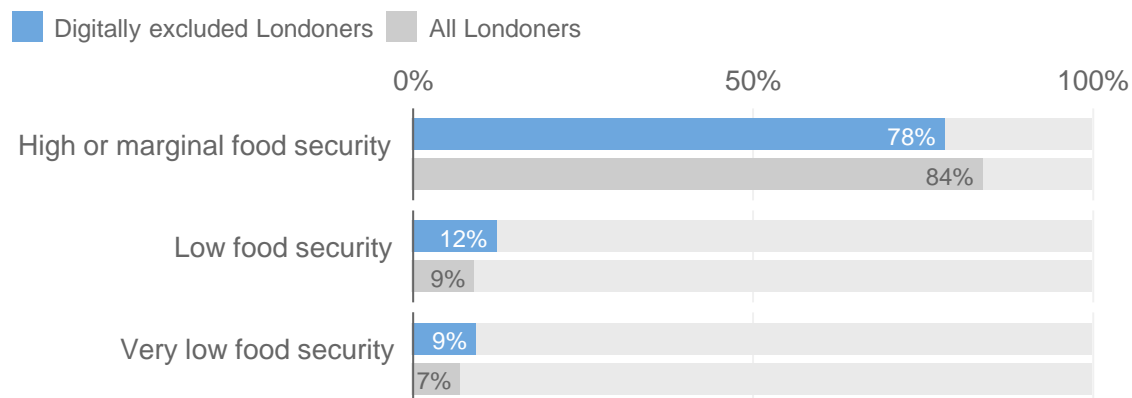
Digitally excluded Londoners / Financial situation and the labour market

# SURVEY OF LONDONERS 2021 – 2022

## Digitally excluded Londoners / Financial situation and the labour market

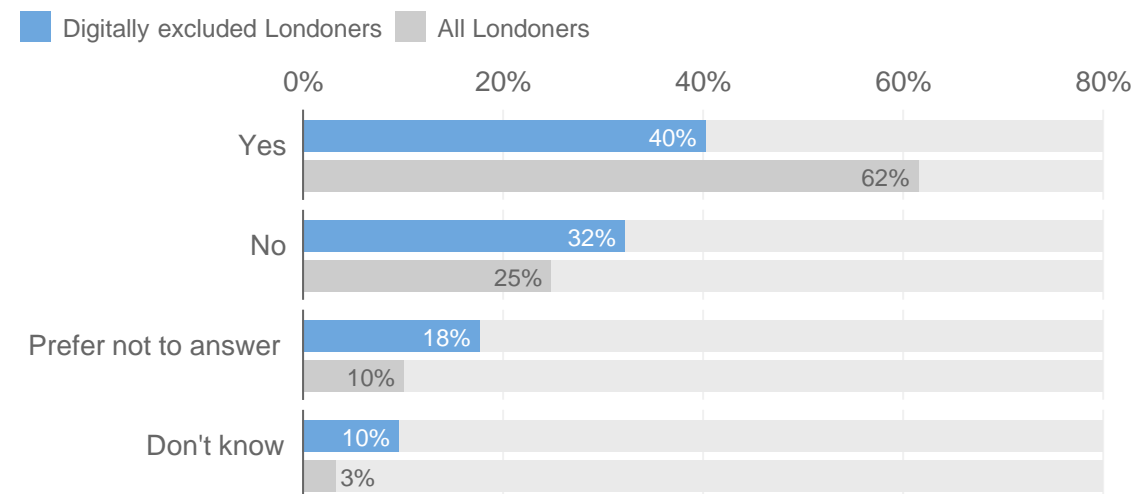
### Adults' food security

% of Londoners by food security group



### Financial savings

% of Londoners with financial savings of at least £1,500



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## Digitally excluded Londoners / Financial situation and the labour market

### Insecure employment

% of working-age Londoners in insecure employment

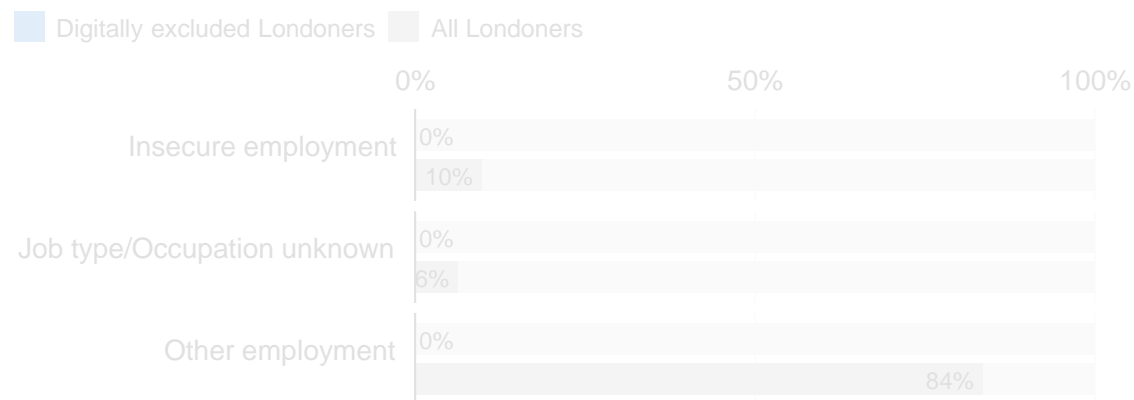


Chart not shown as some percentages are based on less than 100 responses

### London Living Wage (LLW)

Earning the LLW or more in their current main job

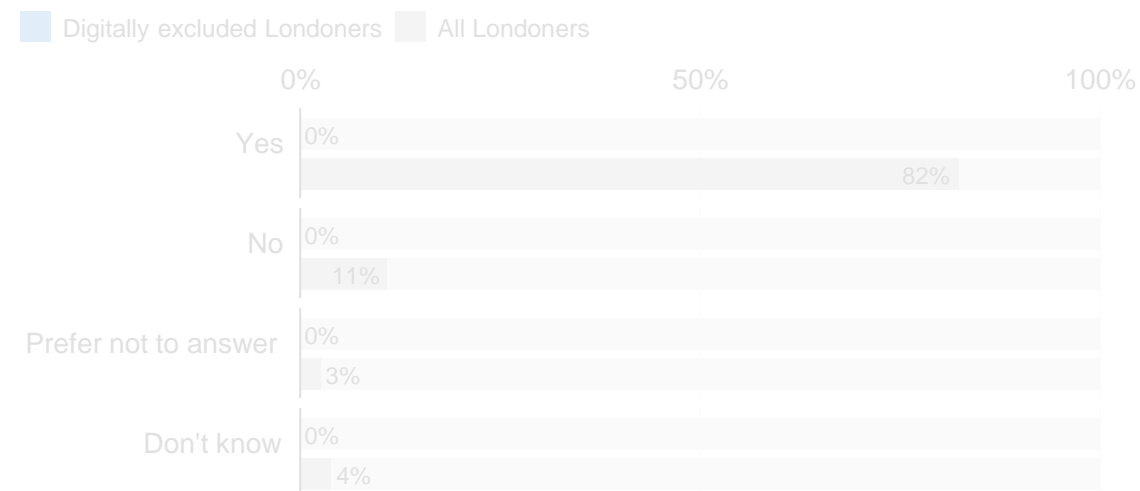


Chart not shown as some percentages are based on less than 100 responses



# **SURVEY OF LONDONERS 2021 – 2022**

Digitally excluded Londoners / Strong communities

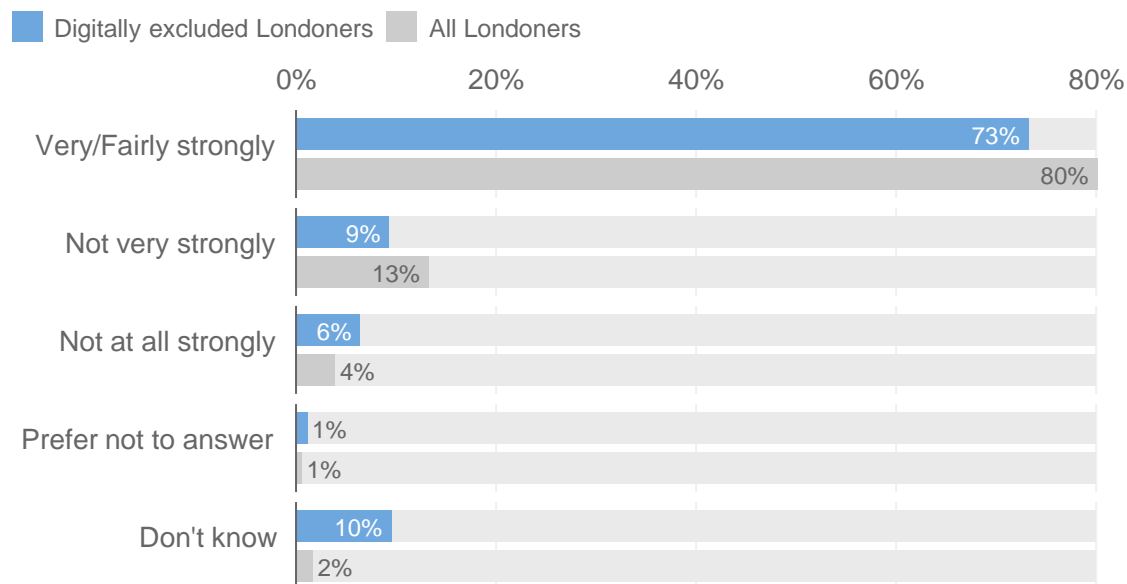


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## Digitally excluded Londoners / Strong communities

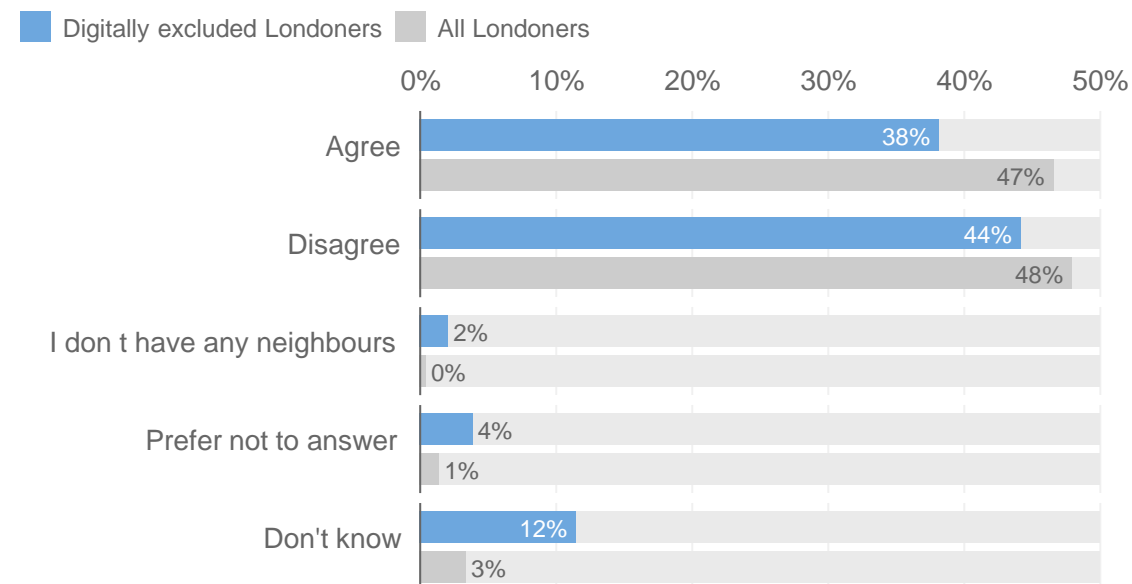
### Belonging

How strongly do Londoners feel they belong to London



### Relationships

% who agreed that, generally, they borrow things and exchange favours with their neighbours

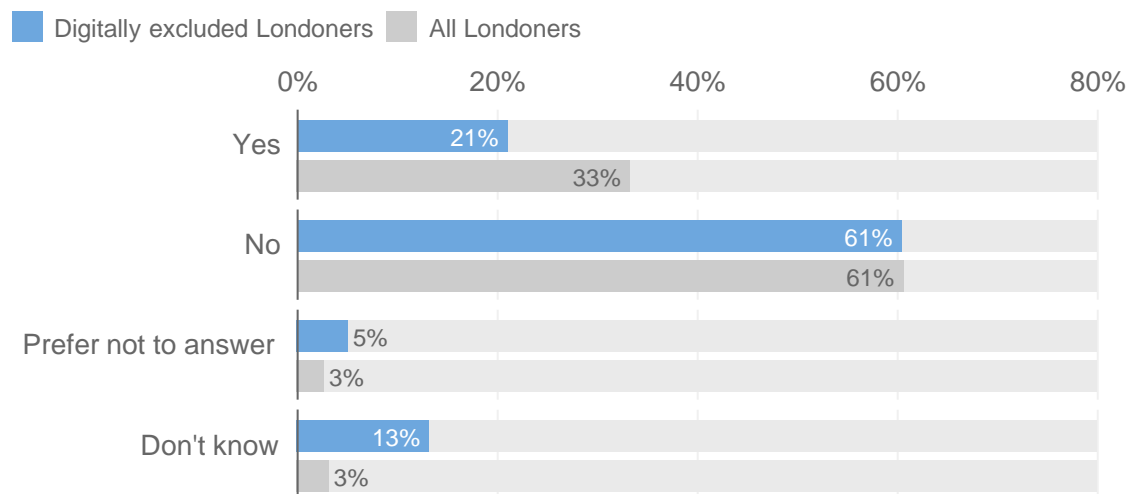


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## Digitally excluded Londoners / Strong communities

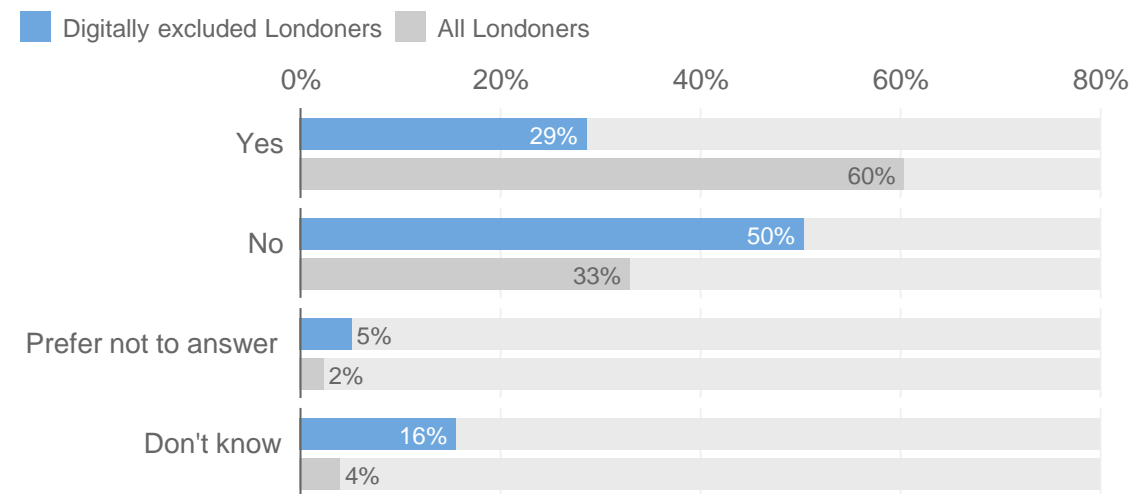
### Formal volunteering

% of Londoners who had given unpaid help to a group, club or organisation in the last 12 months



### Informal volunteering

% of Londoners who had given unpaid help as an individual to other people, but not to relatives, in the last 12 months

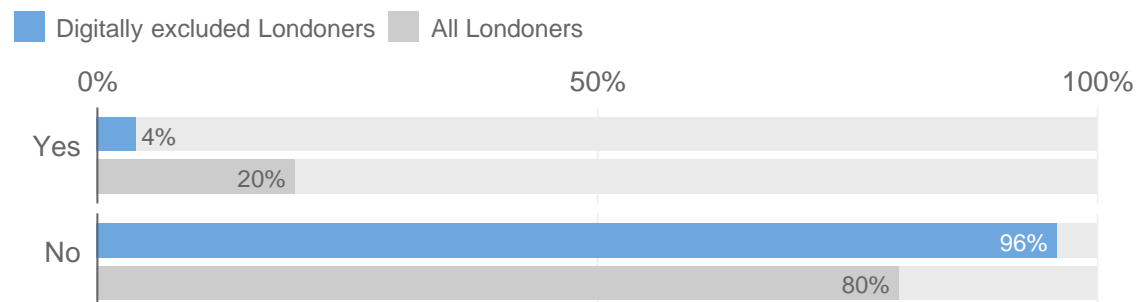


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Digitally excluded Londoners / Strong communities

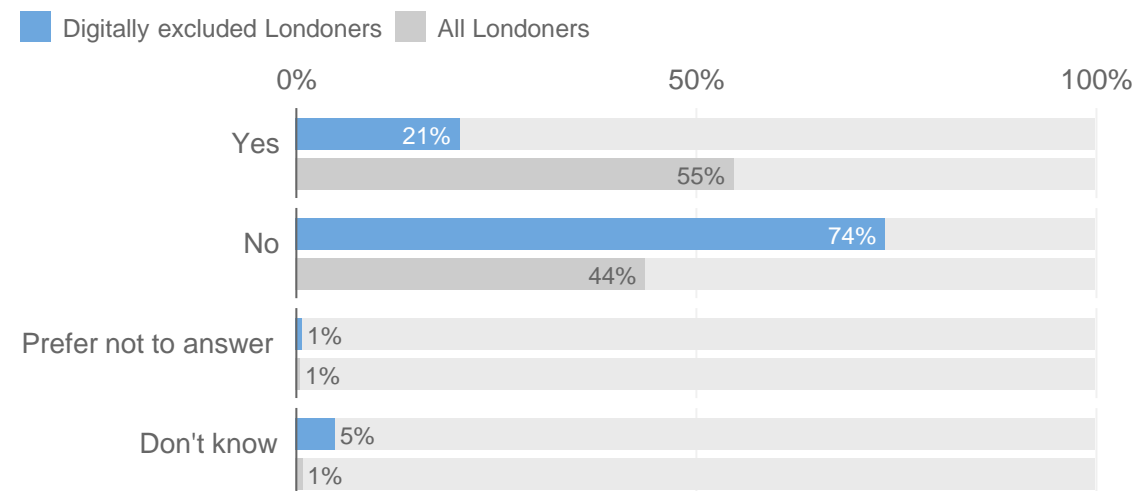
## Sport

% of Londoners who had played sport in the last 12 months



## Formal culture

% of Londoners who had participated in formal culture and events in the last 12 months





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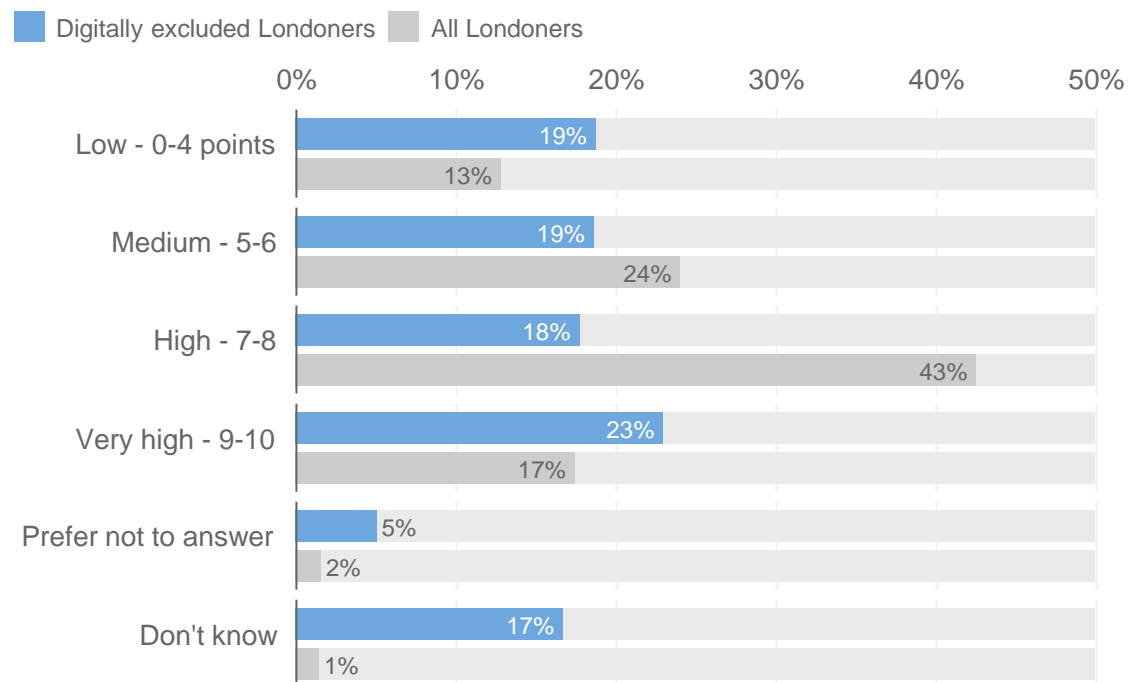
Digitally excluded Londoners / Mental health and wellbeing

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## Digitally excluded Londoners / Mental health and wellbeing

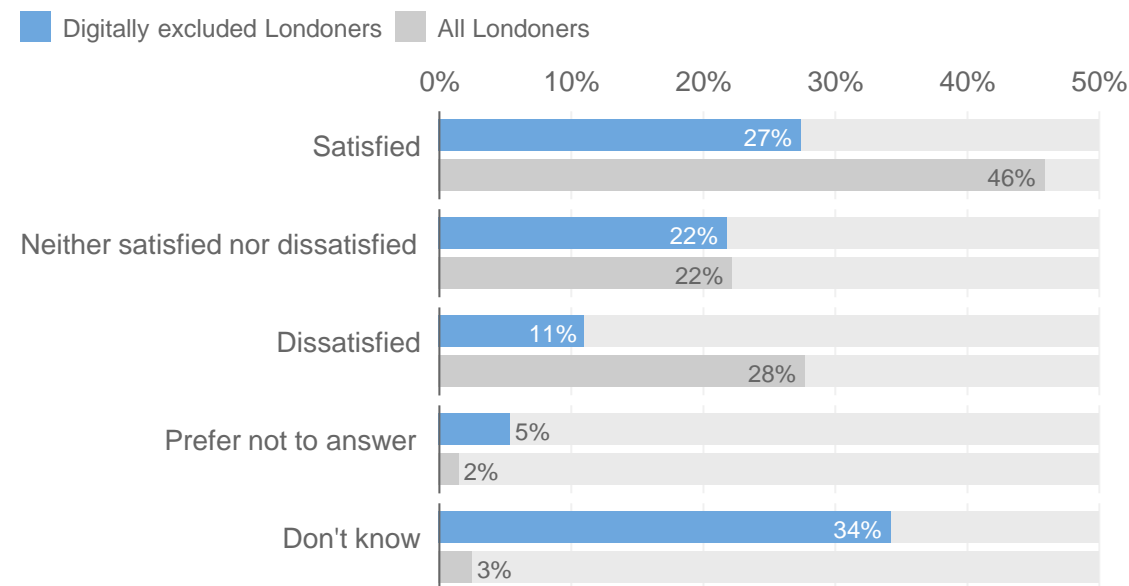
### Satisfaction with life

How did Londoners score their satisfaction with life nowadays?



### Satisfaction with leisure time

How satisfied or dissatisfied were Londoners with the amount of leisure time they have?



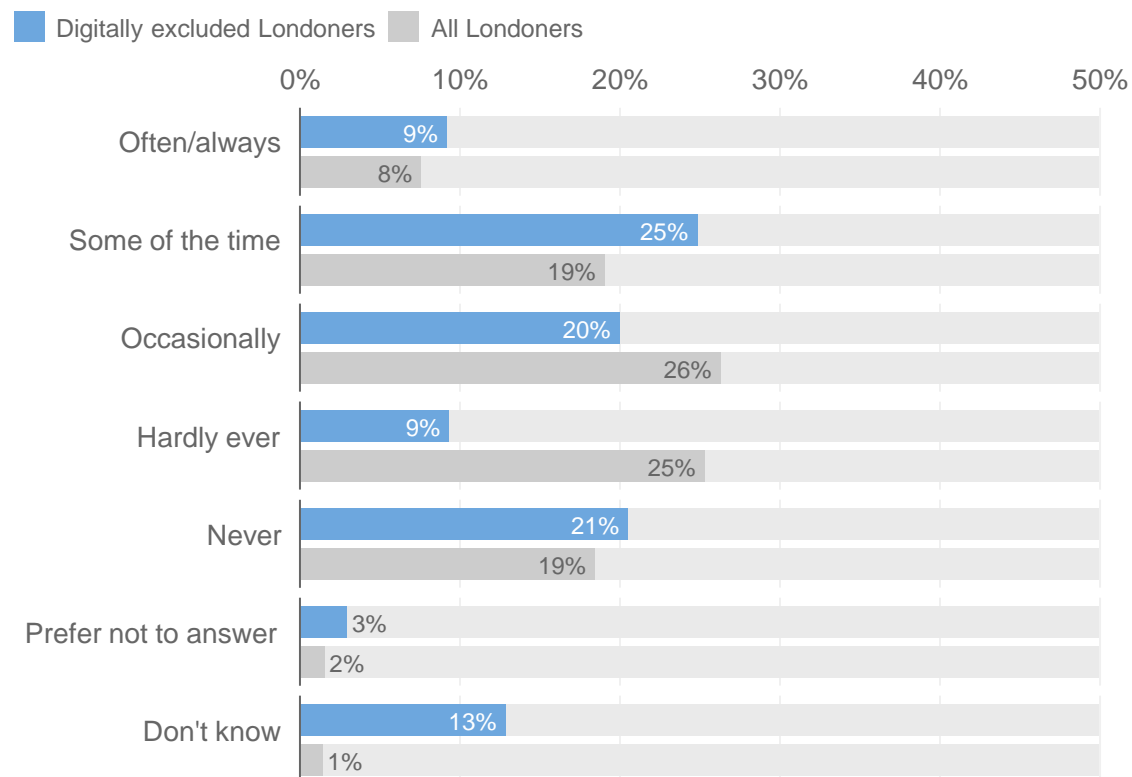
Base: Digitally excluded Londoners (119); All Londoners (6,088)

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## Digitally excluded Londoners / Mental health and wellbeing

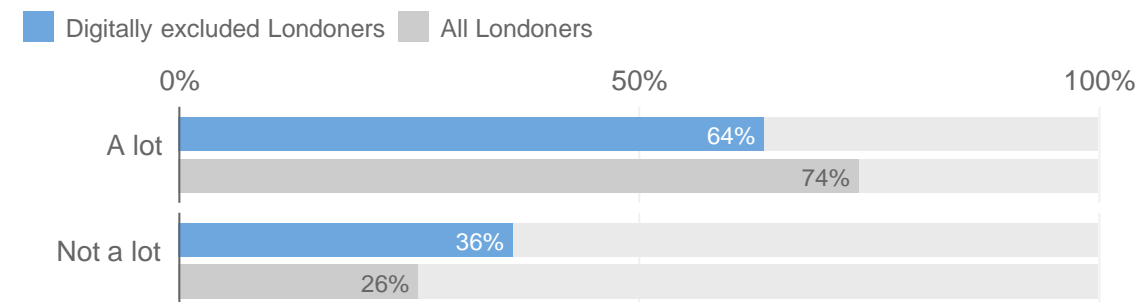
### Loneliness

How often did Londoners feel lonely?



### Social isolation

How much could Londoners rely on other people if they had a serious problem?

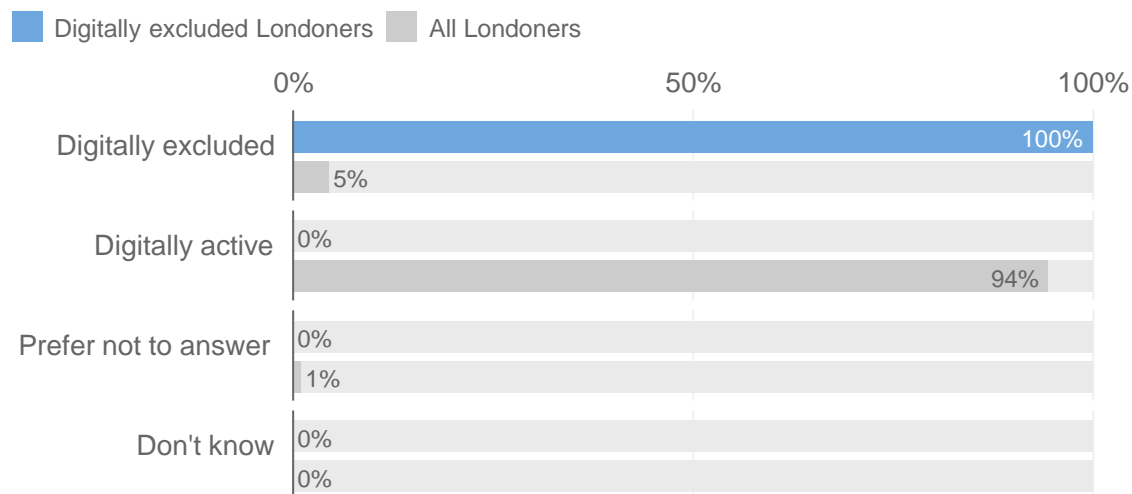


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## Digitally excluded Londoners / Mental health and wellbeing

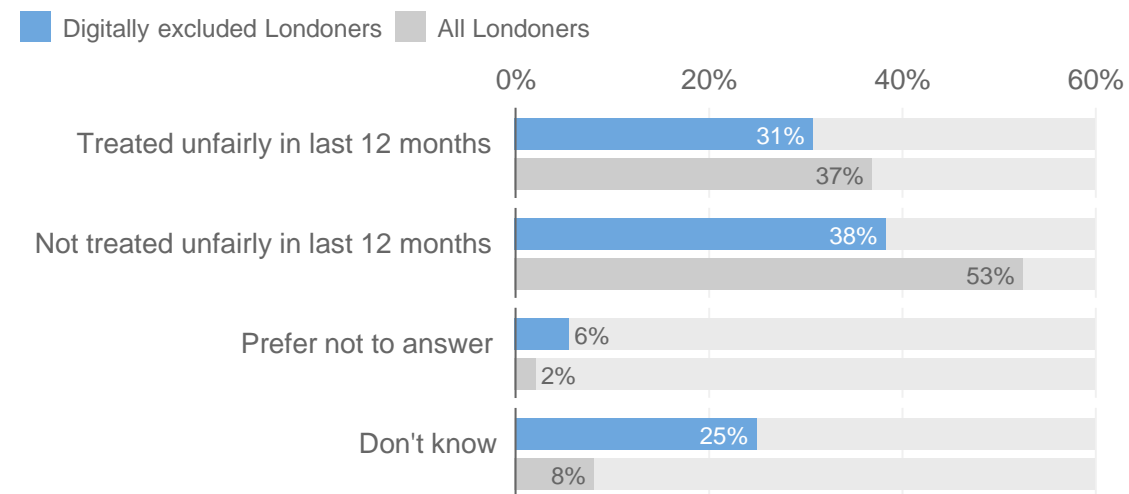
### Digital exclusion

% of Londoners who were digitally excluded



### Unfair treatment

% of Londoners who had been treated unfairly in the past 12 months



Base: Digitally excluded Londoners (119); All Londoners (6,088)

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