



Statement of Assurance 2019/20

Performance data for five years to 2019/20

October 2020

The London Fire Commissioner is the fire and rescue authority for London and is head of the London Fire Brigade.

About this publication

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The London Fire Commissioner and the London Fire Brigade

The London Fire Commissioner (LFC) is the fire and rescue authority for London and is head of the London Fire Brigade.

For more information about LFC and the work of the London Fire Brigade visit www.london-fire.gov.uk.

Other LFB Data publications

The London Fire Brigade *Fire Facts* publications are:

- Fires incident response times – [here](#)
- Fires in Greater London – [here](#)
- Fatal fires in Greater London – [here](#)
- Finance and performance reporting 2019/20 – [here](#)

Other data available

The LFB publishes a range of data on the London Datastore. Much of these data are updated on a monthly basis. Go to the LFB page on the datastore to see what is available – <https://data.london.gov.uk/publisher/lfb>.

Version history

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Introduction

This document sets out key performance information for five years to 2019/20 to support the Statement of Assurance (SoA) for 2019/20.

Fifth London Safety Plan (LSP5)

Prior to the five year period covered by this document (in January 2014), changes were made to the number of fire stations and fire engines as part of the implementation of the [Fifth London Safety Plan](#)¹ (LSP5). The LSP5 was approved by the former London Fire and Emergency Planning Authority (LFEPA) on 12 September 2013, following a Mayoral Direction. It originally covered a three-year period from April 2013 to March 2017 (2013/14 to 2016/17) but was extended for one year (2017/18). The major changes set out in the LSP5 were implemented on 9 January 2014 as follows:

- The closure of 10 fire stations.
- The number of fire engines (pumping appliances) reduced by 14 (net).
- Five appliances were redeployed to different stations.
- The number of fire rescue units (specialist rescue vehicles) reduced from 16 to 14.
- The minimum crewing levels on fire rescue units reduced from five firefighters to four.

Other changes at stations were introduced (before 9 January 2014) including:

- Alternate crewing introduced on the scientific support units at Poplar and Hammersmith.
- Alternate crewing introduced on the two remaining incident response units at Wimbledon and Plaistow
- On-demand mobilising for hose-laying and bulk foam units at the incident support centres.

In addition to these LSP5 changes, 13 further fire engines were permanently removed from stations in June 2016. These fire engines had been temporarily removed from stations in August 2013 to provide a contingency resource – the Emergency Fire Crew Capability (EFCC) – in the event of strike action.

Current London Safety Plan

The current London Safety Plan 2017 was approved in March 2016 and covers a four-year period from April 2017 to March 2021 (2017/18 to 2020/21). It is available on the LFB website [here](#).

Impacts on performance in the period since LSP5 to 2019/20

Performance in 2018/19 is impacted by a range of changes alongside those in LSP5 which includes

- the initial temporary removal and ultimate permanent removal of EFCC appliances from stations; and
- station/appliance temporary changes as a result of the PFI station rebuilding programme (between April 2014 to June 2016).

In considering some of the numbers in this document, it is important to recognise the changes to fire stations and fire engines in earlier performance years (April to March), as follows:

- **in 2014/15** – the performance year with LSP5 changes fully implemented, but still with 13 EFCC appliances temporarily removed and station temporary closures arising from the station rebuilding (PFI) project.
- **in 2015/16** – the performance year with LSP5 changes fully implemented, 13 EFCC appliances temporarily removed from stations, and temporary station closures arising from the PFI station rebuilding programme. In November 2015, a new mobilising system was live, which introduced (a) mobilising to individual addresses (rather to a

¹ The London Safety Plan is the LFC's Integrated Risk Management Plan.

street); and (b) geographic mobilising which used a fire engine location to determine which was closest to be mobilised to an incident.

- **in 2016/17** – the performance with LSP5 changes fully implemented, 13 EFCC appliances temporarily removed from stations from April 2016 and permanently removed from June 2016, and there were a few temporary station closures arising from the PFI station rebuilding programme in April, May and June 2016.
- **in 2017/18** – there were no changes to fire stations or fire appliances this year.
- **in 2018/19** – there were no changes to fire stations or fire appliances this year.
- **In 2019/20** – the SoA year. There were no changes to fire stations or fire appliances this year.

Performance reporting

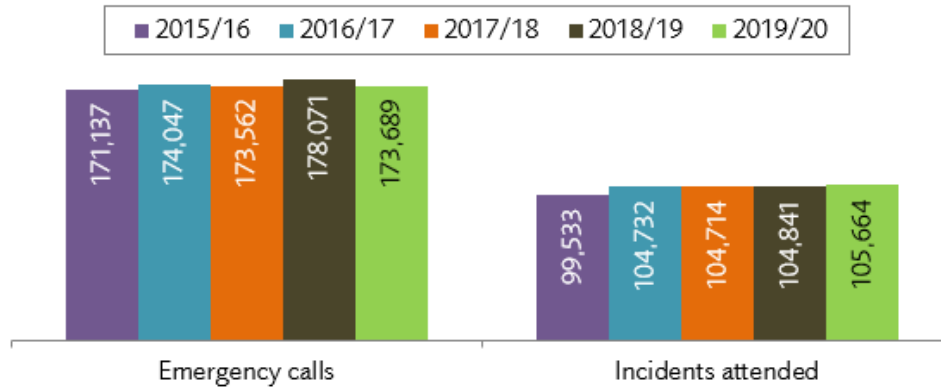
The data in this document is not focussed on performance against indicators/targets but provides a trend analysis for the various data sets presented.

The Brigade publishes a quarterly performance report (for end June, September, December and March) usually within about six weeks of the end of the relevant quarter. These quarterly reports can be found on the Brigade's web site ([here](#) – search for *performance*) and also on the London Datastore; for 2019/20 [here](#), and for the current year (2020/21) [here](#).

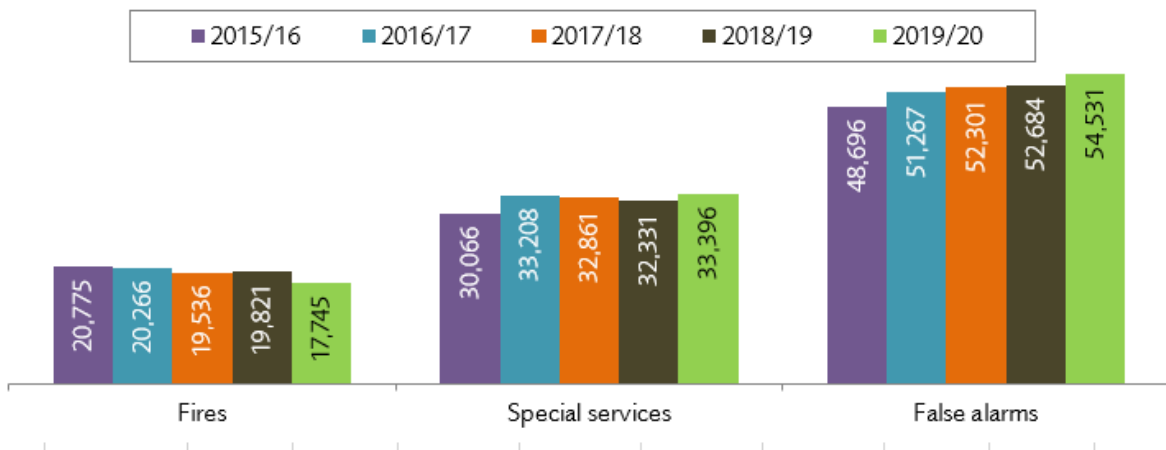
The data published in this document for 2019/20 is consistent with the end of year *Our Performance* report (available on the London Datastore [here](#)).

Emergency calls received and incidents attended

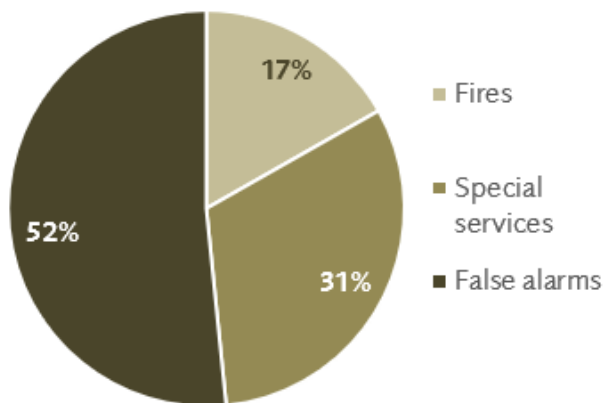
- The numbers of emergency (999) calls received and the incidents attended over the five years to 2019/20 are set out in the chart below. Data for incidents attended is available in annex 1C (borough) and 2B (ward). Emergency call data is not available at ward or borough level as the location of a caller is not captured.
- London-wide, the number of **incidents attended** by the Brigade in 2019/20 was two per cent lower than in the previous year, but was similar to the five-year average. The number of **emergency calls received** increased year on year to 2018/19, but was some six per cent higher than five years ago.



- The total number of **fires** attended is some 15 per cent lower in 2019/20 compared to five years earlier, and remains below 20,000 annually. There was no significant change in the number of **special services** attended in 2019/20, although the number is up by 11 per cent over the five-year period. **False alarms** show a year-on-year upward trend across the five years, and up by 12 per cent compared to 2015/16.



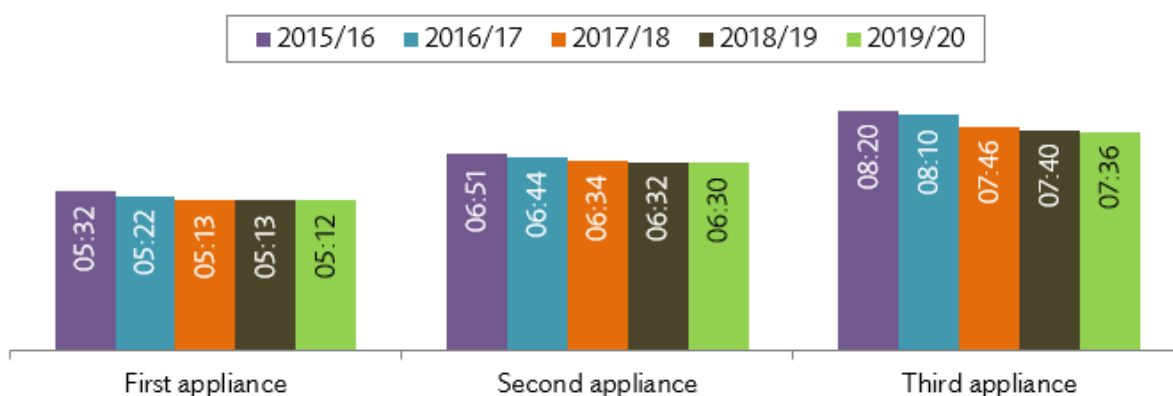
- In 2019/20, the proportions of different types of incident is shown in the chart below. False alarms now represent some 52 per cent of all incidents attended, with special services at 31 per cent and fires at 17 per cent.



Attendance times

First, second and third pumping appliances

- The London-wide attendance time performance² for first, second and third pumping appliances (fire engines) is summarised in the chart below. London-wide and borough attendance times for five years are set out in annex 1A (borough) and Annex 2A (ward). Attendance times are measured from the time the appliance is mobilised to arrival of the appliance at the incident address, although the Brigade does publish the full incident response time (from the time the 999 call is answered to arrival of the appliance at the incident scene – see below). The Brigade's attendance standards are for performance London-wide, and whilst it aims to meet its attendance standard at borough level but does not undertake to meet the standards at any smaller geography (e.g. at ward level). We also measure the total time from answering a 999 call to arrival of fire engines at the incident (the 'incident response time') and this is set out below and also in annex 1A and 2A.

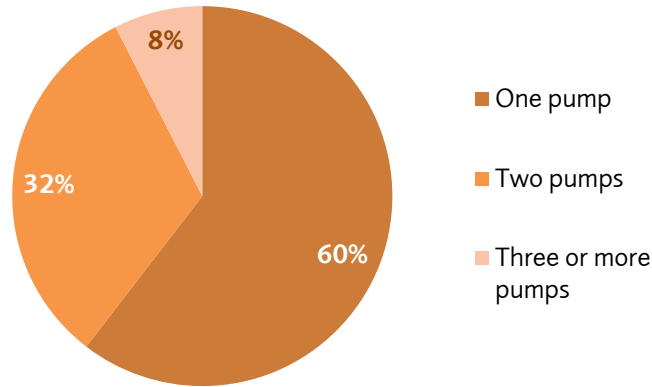


- Average speed of arrival for a **first appliance** at an incident in 2019/20, at 5m:12s, was one second faster than the previous two years, but 20 seconds faster than in 2015/16 (the year after the LSP5 changes were fully implemented). In 2019/20, only Hillingdon boroughs fell outside the six minutes average target for first appliance (at 6m:09s). The temporary closure of some fire stations for rebuilding in 2015/16 resulted in slower first and second appliance times in that year.
- London-wide, **second appliance** average response time to incidents in 2019/20, at 6m:30s, was 21 seconds faster than in 2015/16. In 2019/20, no borough was outside the second appliance average attendance target of eight minutes.
- London-wide, the average **third appliance** response time in 2019/20, at 7m:36s, was 44 seconds faster than in 2015/16, and the fastest time out of the five years shown. There is no target for third appliance speed of arrival, but performance is well within the benchmark average of 10 minutes used during LSP5 consultation. No borough in 2018/19 fell outside this 10 minute benchmark.

² See the 'Notes on data,' on page 23.

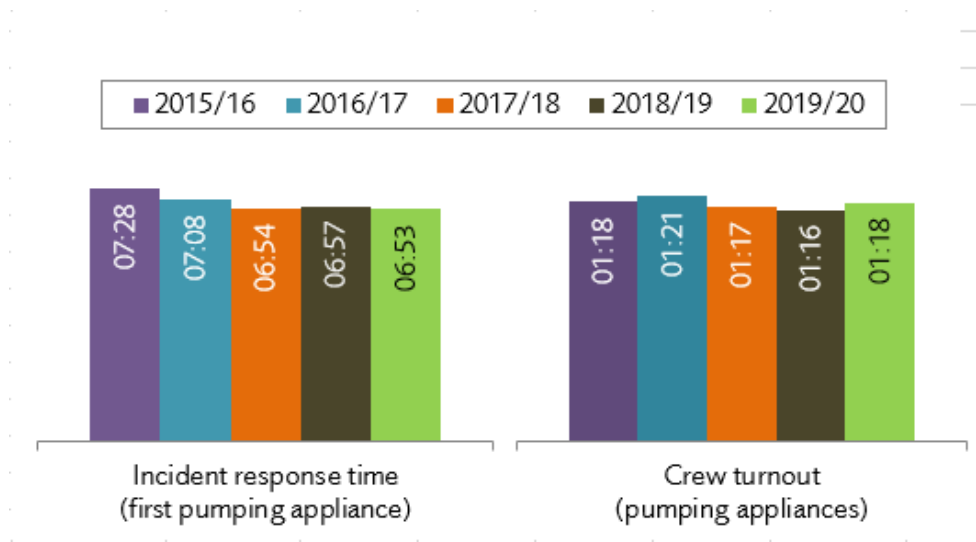
- In considering attendance time performance, it should be noted that 60 per cent of all incidents were attended by only one appliance; 32 per cent of incidents received two appliances, with just nine per cent receiving three or more appliances. The data underpinning third appliance attendance time performance is, therefore, more limited than that for the first or second appliance.

Pumps attending incidents in 2019/20



Overall pumping appliance 'incident' response time and crew turn-out time

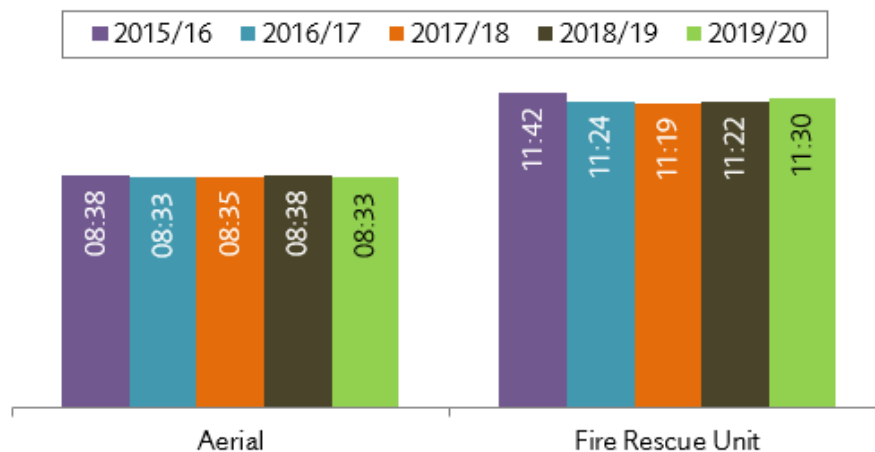
- The overall **incident response time** (from time of call to arrival of first appliance) in 2019/20, at 6m:53s, was 35 seconds faster than five years earlier (2015/16). The London-wide performance is shown in the chart below. As the incident response time covers call handling, the equivalent performance target (for a first appliance) would be an average 7m:40s (1m:40s call handling plus six-minute attendance). Only Havering and Hillingdon boroughs had an incident response time outside this notional target. Details of the overall **incident response time** between answering the 999-call answer and arrival of the first pumping appliance at incident scene are published for in annexes 1A (borough) and 2A (ward).
- Crew turn-out** performance, at 1m:18s, was slightly slower than in previous years. The crew turn-out time is part of the first, second and third appliance response times (which are measured from the time of mobilisation to arrival at the incident address). Data on pumping appliance crew turnout performance is available by borough in annex 1A; as this data is for station watch performance, it is not available at ward level.



Note: crew turnout time not to same scale.

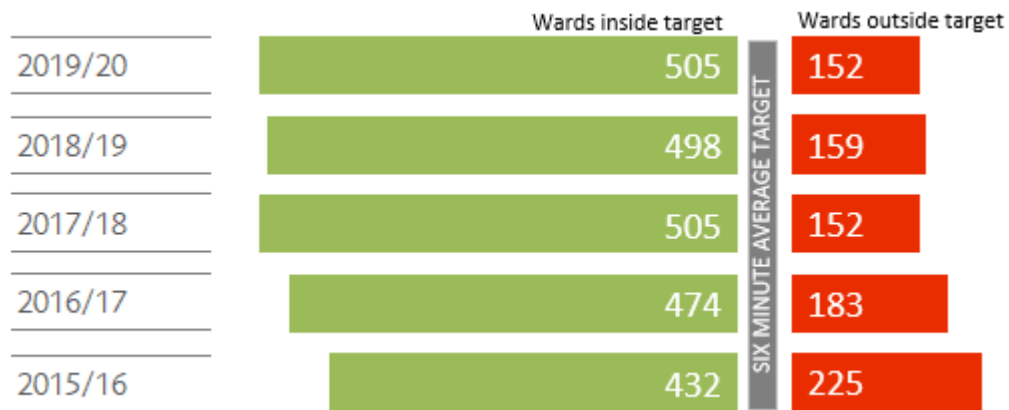
Special appliances

- Data for special appliance average response times – for fire rescue units (FRUs) and aerial appliances – is shown in the chart below for five years up to 2019/20. Data for borough and ward performance is shown in annex 1B and annex 2A respectively.
- London-wide, average **aerial appliance** response times were 8m:33s in 2019/20. This is time is some five second faster than the year before (8m:38s). There is no attendance standard for aerial appliances. There were no changes made to the number or deployment of aerial appliances in LSP5 or over the five years for which data is displayed. Performance is relatively consistent over the five years.
- London-wide, average **fire rescue unit** response times were 11m:30s in 2019/20, and this is slower than the year before, but 12 seconds faster than five years earlier. The LSP5 reduced the number of Fire Rescue Units from 16 to 14 (i.e. two fewer). There is no attendance standard for fire rescue units.

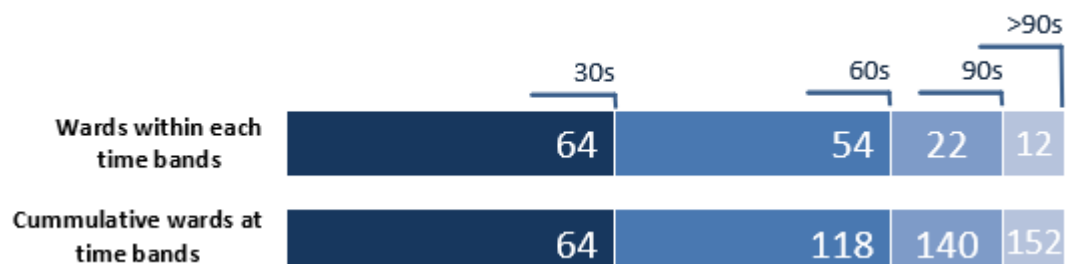


Ward pumping appliance attendance times

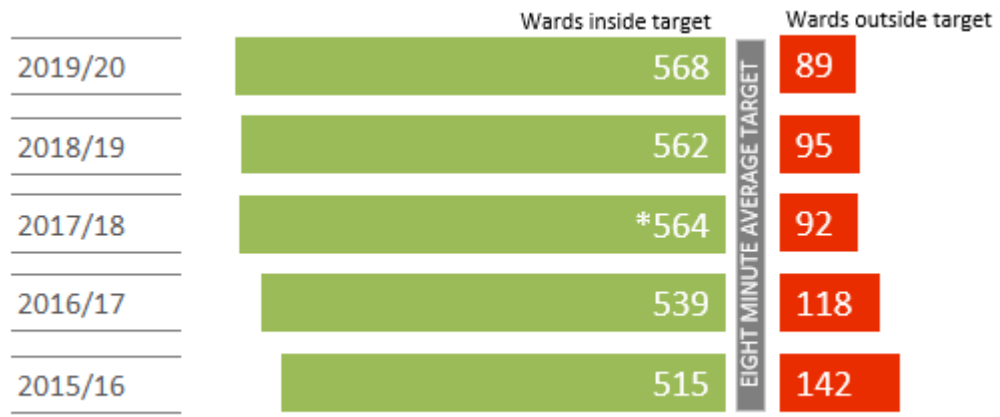
- Ward data for first and second pumping appliance attendance times is in annex 2A. The Brigade does not undertake to meet its attendance standard at ward level.
- 77 per cent of wards in 2019/20 had a **first appliance** within the average six-minute target (it was 76 per cent in the previous year, 2018/19). Comparing performance in 2019/20 with 2015/16, there were 73 fewer wards outside target in the most recent year (2019/20).



- Performance for **first appliance** comparing 2019/20 with 2015/6 shows fewer wards outside the target. Of the 152 wards outside the first appliance average six-minute target in 2019/20, 64 wards were within 30 seconds or less of the target with 88 wards more than 30 seconds outside the target. The chart below shows wards outside the target within four time bands to show how far they were away from the target, together with the cumulative number of wards at each time band.

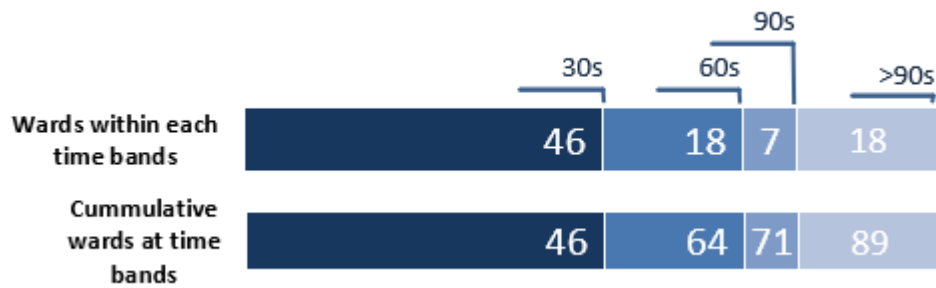


- Performance for **second appliance** comparing 2018/19 against 2014/15 shows fewer wards outside the target in the most recent year, compared to five years earlier. So, 86 per cent of wards were within the average eight minute second appliance target.



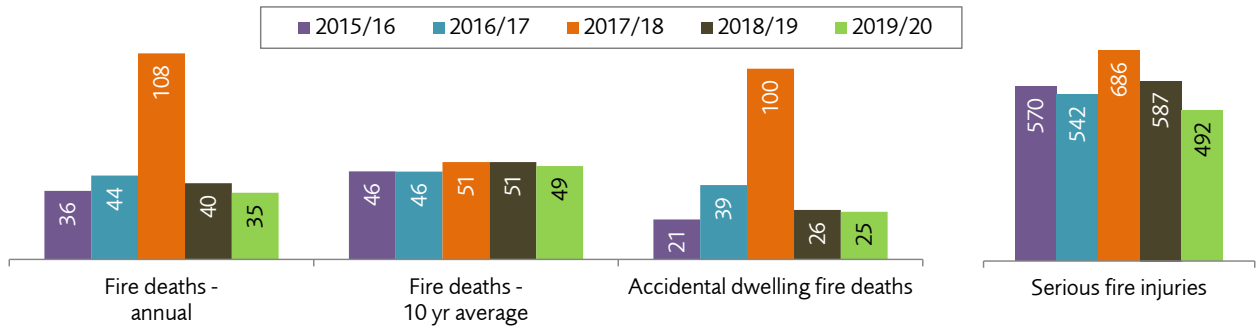
*one ward in 2017/18 had no two appliance incidents

- Of the 89 wards outside the second appliance average eight minute target in 2019/20, 46 wards were within 30 seconds of the target, and 43 wards more than 30 seconds outside the target. The chart below shows wards outside the target within four time bands, to show how far they were away from the target, together with the cumulative number of wards at each time band.



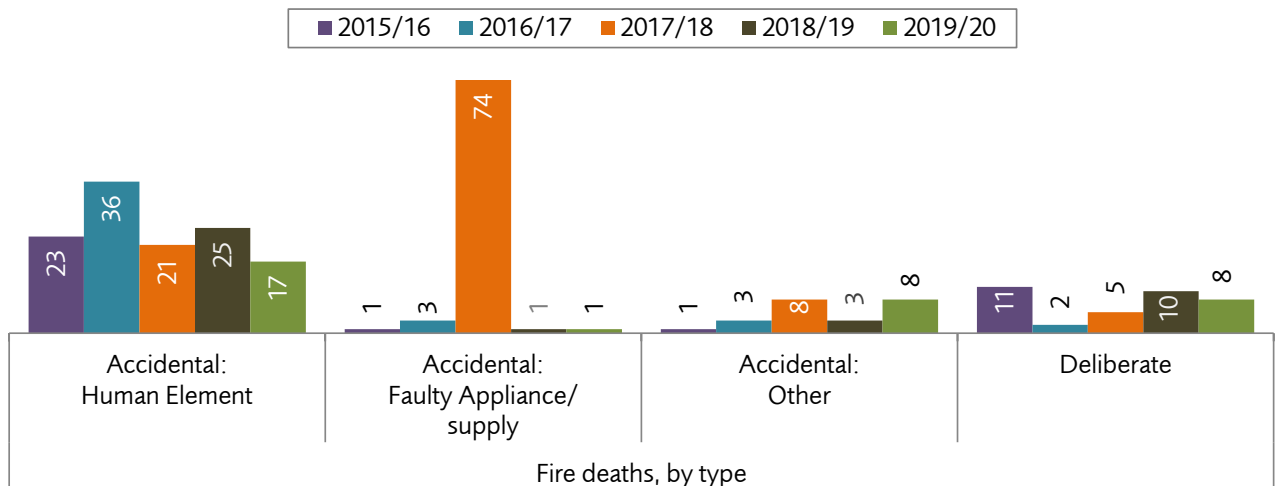
Fire casualties (fatal and non-fatal)

- Data about fire casualties is available in annexes 1D (borough) and 2B (ward) respectively. The numbers of fire deaths at borough and ward level is generally very small, so there are always limitations on the statistical conclusions that can reliably be drawn from these data.
- The chart below shows the numbers of fire casualties (fatal and non-fatal) for the five years to 2019/20. There was an upturn in all casualties in 2017/18 as a result of the Grenfell Tower fire. The 10-year average for all fire deaths is also impacted by the number of fatalities from the Grenfell Tower fire.



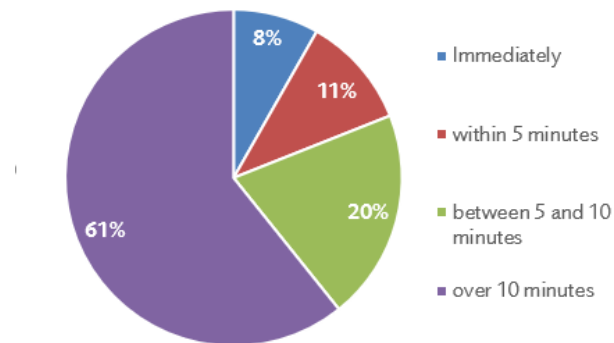
Note: serious fire injuries not to same scale.

- There are different **types of fire death**. Some are result of deliberate acts (which will include deliberate fire-setting (arson), suicide, or homicide), and some are accidental. Of the accidental fire deaths, the cause of the fire can be the result of faulty equipment or supply or have a human cause (e.g. careless disposal of a cigarette, clothing too close to a heat source). The fire deaths due to a human cause – and where the Brigade's community safety activity has most impact – were lower in 2019/20 than any other year shown. The 74 fire deaths in 2017/18 due to fires of "faulty appliance/supply" include the deaths at the Grenfell Tower fire..



Note: The 'Accidental: other' category includes fire deaths where the cause was not known or is still under investigation. The bar showing the 74 deaths in 20/18 due to 'Accidental: faulty appliance/supply' has been truncated.

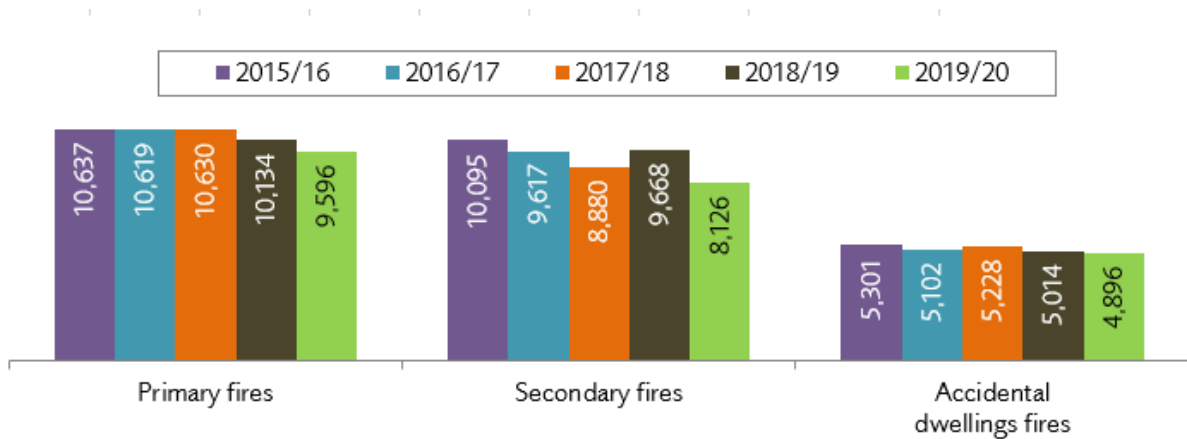
- One factor that is key to whether a person is injured or dies in a fire, is the **delay in discovering the fire and calling the fire brigade**. The chart below shows the estimated delay between ignition of the fire and calling the brigade, based on the work of crews and fire investigators. The five-year average to 2019/20 shows that 81 per cent of cases there was a delay of five minutes or more in calling the Brigade (data is not available for 20 per cent of fatalities).



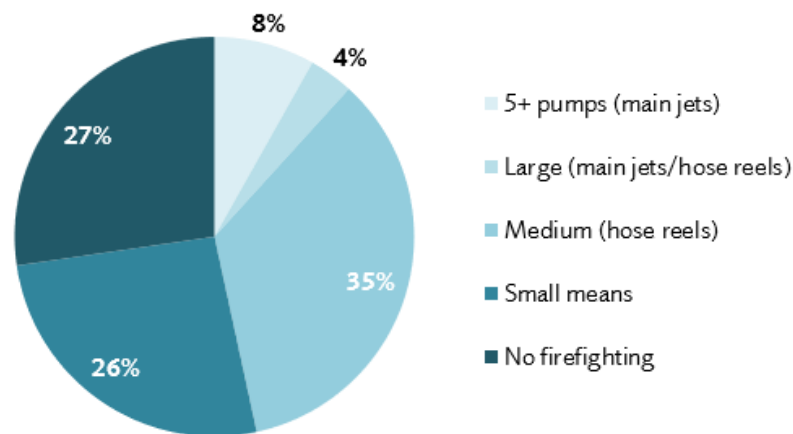
Note: Typically, across the five years displayed, this data is not available for about 20 per cent of fire deaths.

Fires

- Borough and ward data for all fires, primary (more serious) fires, accidental dwellings fires, and fires in care homes/sheltered housing, are in annexes 1C and 2B respectively.
- London-wide, the number of **primary fires**, which includes **accidental dwelling fires**, continued to fall in 2019/20. The number of **secondary fires** were at their lowest in 2019/20, compared to the previous five years; the numbers tend to fluctuate as open land and grass fires in summer months are a significant proportion of these fires and are higher in years which have warmer/drier summer periods (like 2015/16 and 2018/19).

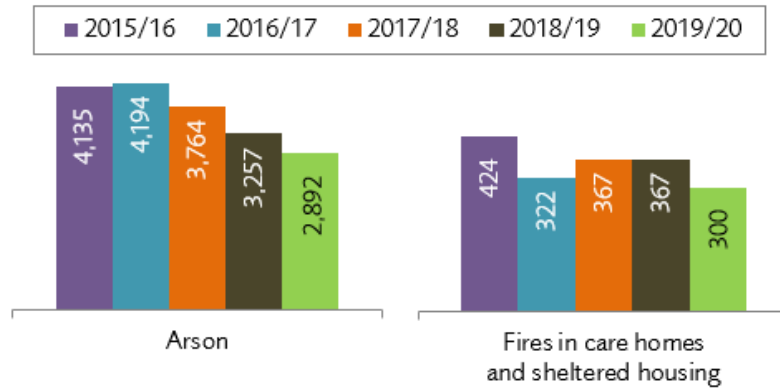


- The total numbers of **primary fires** include incidents of different types; some will require no firefighting whilst others will require the attendance of a large number of fire engines. In 2019/20, 53 per cent of primary fires either required no firefighting or 'small means' (26 per cent), e.g. stamping out, bucket of water. Only 12 per cent of fires were attended by five or more fire engines³, or were larger fires (the use of main jets/hose reels).



³ Note: the number of incidents attended by five or more fire engines includes those high-rise incidents which received an initial standard attendance of five fire engines; some of these incidents will not be significant or larger fires and would otherwise be categorised as medium or small fires, or would have required no firefighting.

- **Deliberate fires** (i.e. potential 'arson') have continued to fall and the number in 2019/20 is the lowest for the five years displayed, and some 30 per cent lower than in 2015/16.
- In the LSP5, the Brigade was concerned by the number of older people who are harmed or killed by **fires in care homes/sheltered housing** where they should be safe. We introduced a headline target (which is continued in the current London Safety Plan 2017) focusing on reducing the fires in care homes and sheltered housing. The numbers of these fires in these places has largely been reducing, with the number in 2019/20 some 29 per cent lower than in 2015/16.

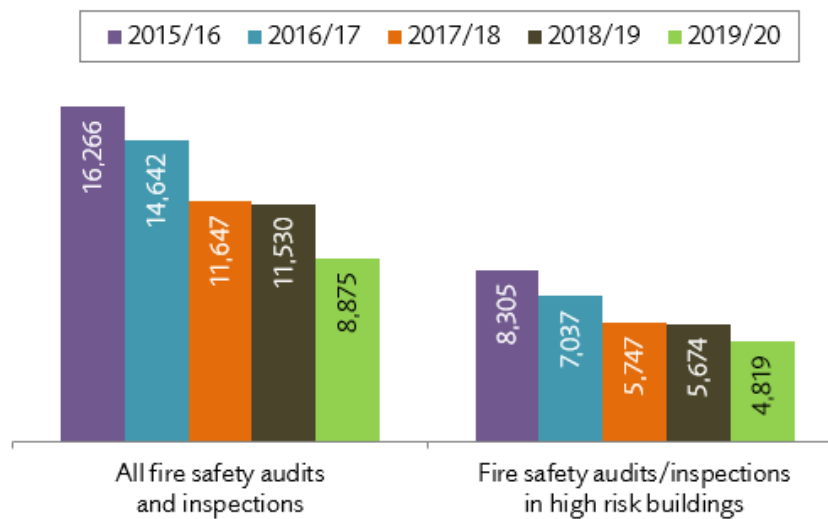


Note: Arson and fires in care homes not to same scale.

Fire safety

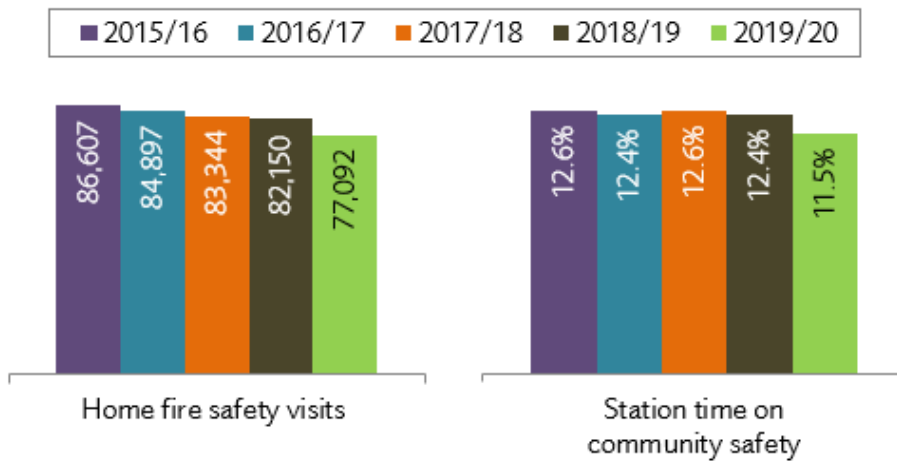
Regulatory fire safety

- Data on **all fire safety inspections/audits** and for **inspection/audits to high-risk premises** and this data is provided at borough level only (annex 1E). London-wide data for the past five years, including 2019/20, is set out in the chart below. There is no direct relationship between the stations and pumping appliance reductions in LSP5 and the volume of regulatory fire safety work undertaken, as this is currently carried out by specialist non-station-based staff.
- The numbers of **fire safety audits/inspections** has fallen in recent years, particularly since the Grenfell Tower fire after June 2017, as new risk-based audit and inspection priorities have been introduced.



Community safety

- Data for the numbers of **home fire safety visits** (HFSVs) carried out (mainly by fire station staff) and time spent on community safety activity by fire station staff is available by borough in annex 1E. The London-wide data for the last five years is in the chart below, and lower numbers in 2019/20 are due to reduced activity due to Covid-10 restrictions.
- Data for the proportion of **time spent on community safety by station-based staff** is published at borough level only in annex 1E. The London-wide data for the last five years is in the chart below. The proportion of time spent on community safety activities (including home fire safety visits) by fire station staff has largely been consistent over the five-year although fell slightly in 2019/20. Some of the reduced levels of activity in 2019/20 can be attributed to Covid-19 restrictions in March 2020.



Notes: HFSVs and 'station time' not to same scale.

LFB performance compared to all English fire and rescue services

This review of statistics for the year 2019/20 (year ending March 2020) for fire and rescue services (FRSs) in England is published by the Home Office⁴. The results for England (with London added using Brigade statistics in italics) show:

Incidents attended by the fire and rescue service

557,299 incidents were attended by FRSs. This was a three per cent decrease compared with the previous year (576,391), a 12 per cent increase compared with five years ago (496,135) but an 18 per cent decrease compared with ten years ago (680,634). The decrease this year compared with last year was driven by a decrease in the number of fires attended, particularly secondary fires.

- *LFB attended 105,557 incidents in 2019/20 which was less than one per cent higher than the previous year (104,727), a 12 per cent increase compared with five years ago (94,630) and a 19 per cent decrease compared with ten years ago (130,954). The five and ten-year change is consistent with national figures.*

Fires

FRSs attended 153,957 fires. This was a 16 per cent decrease compared with the previous year (182,915), a one per cent decrease compared with five years ago (155,040) and a 36 per cent decrease compared with ten years ago (241,462). The decrease from the previous year was across all fire types but was particularly driven by a 23 per cent decrease in secondary fires (from 106,303 to 82,150) now that the hot, dry summer of 2018 is in the comparator year. Secondary fires display seasonality, with more occurring during the hotter and drier months.

- *LFB attended 17,748 fires in 2019/20. This was ten per cent lower compared with the previous year (19,824), a nine per cent decrease compared with five years ago (19,479) and a 38 per cent decrease compared with ten years ago (28,644). The decrease in fires in London from the previous year was also across all fire types and particularly secondary fires (from 9,668 to 8,129).*

False alarms

FRSs attended 231,431 fire false alarms. This was unchanged compared with the previous year (231,225), a seven per cent increase compared with five years ago (215,856) and a 19 per cent decrease compared with ten years ago (285,368).

- *LFB attended 52,698 fire false alarms. This was three per cent higher than the previous year (50,927), a 17 per cent increase compared with five years ago (45,217), and a 13 per cent decrease compared with ten years ago (60,322).*

Non-fire incidents (special services)

FRSs attended 171,911 non-fire incidents. This was a six per cent increase compared with the previous year (162,251), a 37 per cent increase compared with five years ago (125,239) and a 12 per cent increase compared with ten years ago (153,804). This year's total demonstrates a mixed picture with a decrease in medical incidents but an increase for assisting other agencies and effecting entry/exit, with smaller decreases or increases in other non-fire incident types.

- *LFB attended 35,111 non-fire incidents. This was a three per cent increase compared with the previous year (33,976), a 17 per cent increase compared with five years ago (29,934) and a 16 per cent decrease compared with ten years ago (41,988).*

⁴ Fire and rescue incident statistics: England, year ending March 2020. 13 August 2020 ([Home Office](#))

Fire-related fatalities

There were 243 fire-related fatalities compared with 253 in the previous year (a decrease of 4%). Fire-related fatalities decreased by eight per cent compared with five years ago when there were 264 fire-related fatalities and by 29 per cent compared with ten years ago when there were 340. Fire-related fatalities had been on a downward trend since the 1980s but have plateaued in recent years. However, this year's figure is the lowest number in the annual series.

- *The number of fire-related fatalities had been on a general downward trend since comparable figures first became available in 1981/82, when there were over 180 fire-related fatalities in London, though the numbers have fluctuated due to the relatively small numbers involved. There were 35 fire-related fatalities compared with 39 in the previous year (a decrease of 10%). Fire-related fatalities increase by 17 per cent compared with five years ago when there were 30 fire-related fatalities and decreased by 44 per cent compared with ten years ago when there were 62.*

Fire-related non-fatal casualties

There were 6,910 non-fatal casualties, a four per cent decrease compared with the 7,163 in the previous year. There has been a nine per cent decrease compared with the 7,596 non-fatal casualties five years ago and a 22 per cent decrease compared with 8,864 ten years ago.

- *There were 904 non-fatal casualties, a ten per cent decrease compared with the 1,001 in the previous year. There has been a 22 per cent decrease compared with the 1,159 non-fatal casualties five years ago and a 40 per cent decrease compared with 1,518 ten years ago.*

Proportions of fires, false alarms and special services

Of all incidents attended by FRSs, fires accounted for 28 per cent, fire false alarms 42 per cent and non-fire incidents 31 per cent.

- *Of all incidents attended by LFB, fires accounted for 17 per cent, fire false alarms 50 per cent and non-fire incidents 33 per cent. These proportions for fire and non-fire incidents in London, particularly for fires, are significantly different for the position for England as a whole. In 2007/08, in London these percentages were 23 per cent (fires attended), 28 per cent (non-fire incidents) and 49 per cent (fire false alarms). The higher proportion of false alarms in London is likely to be attributable to greater proportion of commercial buildings in the capital and the false alarms due to automatic fire alarms (AFAs).*

Notes on data

Correction to data for earlier years

This document includes some minor corrections to some data for years before 2019/20 published to support earlier versions of the Statement of Assurance. These are minor corrections and do not materially impact on any conclusions to be drawn from the data.

Attendance time calculation

Fire engine response times

The way in which fire engine response times are calculated is described in the document **Fire Facts – Incident Response Times 2018** available on the LFB web site. In line with LSP2017, the calculation has been varied to provide greater accuracy in terms of performance. The method of calculation as described previously is set out below.

Attendance times for fire engines are measured from (a) the time an appliance is mobilised to (b) the time the appliance arrives at the incident scene. No special appliances (e.g. aerial appliances, fire rescue units) currently have published attendance times. The standard applies London-wide to any type of emergency incident.

The following criteria are used to calculate published attendance time performance:

- Arrival times for all pumping appliances regardless of location of the appliance at time of mobilisation and will include appliances from other station grounds.
- First appliance and second appliance is determined by the order of arrival at the incident, i.e. the first appliance will be the first to arrive not necessarily the first to be mobilised.
- Mobilisations included in the calculation are for:
 - Incidents in London only.
 - London pumping appliances only; pumping appliances from neighbouring brigades that attend in London are not included.

- Appliances on any mobilised attendance, including running calls, incident upgrades, additional mobilisations.
- Mobilisations where a time value is present in the data; sometimes 'time arrived' is missing due to a failure (human or technical) to record the time.
- Mobilisations are excluded where:
 - The incident is a 'shut in lift' release not attended as an emergency (i.e. not on 'blue light').
 - The calculated attendance time is greater than 20 minutes (because this generally reflects a failure (human or technical) to record a time of arrival in a timely manner).
 - The mobilisation is to a batch mobilised flooding call.
 - The mobilisation was a relief appliance for an appliance mobilised as part of the initial or upgraded attendance.
 - The attending crew has added a delay code for: 'arrival time incorrect', 'did not arrive', 'returned by stop', or attendance at 'non-emergency road speed'.

Special appliance response times

The performance calculation for special appliance response times follows the same methodology as that for fire engine response times (as set out above), except that instead of excluding times greater than 20 minutes, the exclusion is set at 40 minutes given the expected longer arrival times for special appliances.

Second and third appliance average attendance performance

Data for average **third appliance response times** is provided by ward (in annex 2A). There is no target attendance time for third appliance. In this ward data there are some cases where the third appliance response is shown with a faster time than the second appliance response. This is a function of maths. Take an example of six incidents in one ward. For each incident, the times are consistent with first faster than second and second faster than third. But when they are averaged, you get a third appliance average response time faster than second appliance, as follows:

	First	Second	Third
Incident 1	05:02	07:54	
Incident 2	06:32	07:21	
Incident 3	04:45	06:23	07:04
Incident 4	05:22		
Incident 5	03:13	06:48	06:57
Incident 6	05:37	10:02	
Average	05:05	07:41	07:00

Methodological difficulties working at ward level

Ward level data is provided at the request of former LFEPA Members to assist with an assessment of the impact of the changes to fire stations and pumping appliances arising from the LSP5 (and after). As outlined in earlier documents, during LSP5 consultation and in the Statement of Assurance 2013/14 onwards, some caution is needed in interpreting ward level data.

To summarise:

- **high level of variability in ward demand and ward response performance year-on-year.**

In 2018/19, nearly one third (30 per cent) of wards had fewer than two incidents a week (197 wards). Also, as outlined earlier, in 2018/19, nearly two thirds (60 per cent) of all incidents are attended by only one appliance. The small

number of incidents receiving more than one appliance means that ward response times, particularly where a second or third appliance are mobilised, are subject to considerable variability year-on-year. Some of the data shown for an individual ward will reflect what happened on a single occasion. In other wards it will reflect the average of what happened across a range up to 100 incidents.

- **changes to wards in three boroughs:**

Wards in three boroughs changed on 22 May 2014 in Hackney, Kensington and Chelsea and Tower Hamlets. There were also changes to wards on 3 May 2018 in Bexley, Croydon, Southwark, and Redbridge. There were 657 wards in 2018/19, and data for this report is consistently based on the wards as they were after May 2018 even for periods before the change. It is not, therefore, possible to make a direct comparison with ward data published in this document and the data published during LSP5 consultation.

- **temporary changes due to station rebuild programmes:**

A number of boroughs and many wards in 2014/15 and 2015/16 were directly impacted by temporary station closures and the temporary removal or displacement of pumping appliances due to a station rebuilding programme. Those stations which were closed for all or part of these years, will have had a temporary impact on ward attendance times in the area. For example, during 2015/16, six stations were closed at various points during the year⁵.

⁵ Dagenham, Dockhead, Leytonstone, Plaistow, Purley, and Shadwell.

Annex 1 | Borough data

Annex 1A – First, second and third pumping appliances attendance times

Annex 1B – Special appliance (aerial and fire rescue unit) attendance times

Annex 1C – Emergency calls, incidents attended, fires, primary fires, arson (all deliberate fires), accidental dwelling fires, fires in care homes and sheltered housing

Annex 1D – Fire casualties (deaths and serious fire injuries).

Annex 1E – Fire safety – regulatory fire safety audits/inspections in premises not previously visited and in high risk premises, station time on community safety and home fire safety visits.

Annex 1A | First, second and third pumping appliances attendance times – borough data

Borough	First pumping appliance					Second pumping appliance					Third pumping appliance					Overall incident response time (call answer to arrival of first pumping appliance)			
	2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19
Barking and Dagenham	06:32	05:35	05:33	05:47	05:36	07:24	06:19	06:39	06:35	06:32	07:57	07:59	08:23	08:18	08:09	08:21	07:23	07:15	07:35
Barnet	06:00	05:48	05:49	05:44	05:37	07:31	07:27	07:07	07:04	07:03	08:40	08:54	08:29	08:35	08:39	08:14	07:34	07:34	07:48
Bexley	06:03	05:53	05:36	05:42	05:43	07:36	07:25	07:17	07:12	07:22	09:34	09:39	09:52	10:06	09:47	07:56	07:39	07:17	07:27
Brent	05:57	05:43	05:43	05:36	05:43	07:12	07:00	06:53	06:57	06:59	08:55	08:29	08:04	08:17	08:15	07:49	07:38	07:24	07:21
Bromley	06:01	06:04	05:50	06:03	05:53	07:34	07:25	07:12	07:25	07:18	09:35	10:00	09:43	09:36	09:04	07:58	07:58	07:34	07:46
Camden	05:09	05:03	04:54	04:55	04:56	06:17	06:11	06:02	05:58	06:01	07:36	07:35	07:17	07:04	07:02	07:05	06:42	06:32	06:35
City of London	05:17	05:00	04:55	04:47	04:51	06:55	06:27	06:09	06:01	05:33	07:44	07:34	06:54	06:47	06:33	07:19	06:32	06:31	06:26
Croydon	05:36	05:22	05:09	05:15	05:10	06:48	06:36	06:31	06:35	06:24	08:47	08:28	07:55	08:08	08:06	07:32	07:08	06:51	06:58
Ealing	05:39	05:36	05:23	05:22	05:21	07:09	07:09	07:03	07:00	06:55	09:04	08:38	08:25	08:44	08:05	07:48	07:19	07:06	07:05
Enfield	06:12	05:58	05:59	06:00	05:56	07:42	07:25	07:22	07:26	07:16	09:06	09:24	09:10	08:42	08:46	08:16	07:49	07:47	07:54
Greenwich	05:26	05:27	05:13	05:18	05:18	06:38	06:43	06:35	06:25	06:31	08:30	08:17	08:00	07:55	07:51	07:21	07:24	07:01	07:06
Hackney	05:08	04:54	04:52	04:49	04:49	06:02	05:46	05:53	05:50	05:52	07:44	07:33	07:23	07:02	06:51	07:02	06:45	06:33	06:31
Hammersmith and Fulham	05:02	04:59	04:50	04:46	04:53	06:17	06:06	06:05	06:02	06:04	07:37	07:19	06:55	06:51	07:12	06:42	06:45	06:27	06:29
Haringey	05:31	05:22	05:16	05:14	05:21	06:20	06:12	06:15	06:02	06:09	07:59	07:46	07:51	07:43	07:46	07:18	06:39	07:02	06:59
Harrow	05:58	05:53	05:45	05:30	05:40	07:18	07:18	07:03	07:13	07:06	09:35	09:31	08:49	08:07	08:27	07:47	07:31	07:19	07:06
Havering	06:05	05:55	05:47	05:51	05:53	08:26	08:09	07:55	07:49	07:49	08:54	08:36	09:40	09:02	08:52	07:59	07:48	07:33	07:35
Hillingdon	06:30	06:24	06:13	06:15	06:09	08:11	08:07	08:00	07:53	07:49	10:28	10:00	09:21	09:44	09:55	08:51	08:19	08:05	08:01
Hounslow	05:55	05:46	05:28	05:37	05:32	07:05	07:07	06:48	06:48	06:50	08:45	09:12	08:39	08:29	08:26	08:24	07:45	06:45	07:27
Islington	05:02	04:45	04:44	04:34	04:37	06:40	06:27	06:14	06:05	06:07	07:56	07:48	07:05	06:44	06:47	06:47	06:27	06:27	06:13
Kensington and Chelsea	04:44	04:33	04:24	04:27	04:25	06:11	06:12	05:53	05:47	05:49	07:19	07:24	06:51	06:39	06:52	06:34	06:19	06:01	06:06
Kingston upon Thames	05:44	05:46	05:22	05:44	05:23	07:38	07:51	07:28	07:37	07:23	09:08	09:13	08:17	08:30	07:57	07:36	07:33	07:02	07:27
Lambeth	04:51	04:46	04:39	04:41	04:34	05:44	05:40	05:31	05:24	05:19	07:34	07:15	06:44	06:45	06:34	06:49	06:29	06:19	06:24
Lewisham	05:11	04:57	04:53	04:48	04:46	07:03	06:56	06:35	06:29	06:33	08:00	07:52	07:16	06:56	06:57	07:18	06:38	06:31	06:25
Merton	05:32	05:36	05:19	05:06	05:18	07:10	07:30	07:14	07:06	07:13	09:00	08:54	09:08	09:00	09:37	07:44	07:14	06:53	06:45
Newham	05:30	05:20	05:11	05:09	05:03	07:12	07:03	06:53	06:47	06:41	07:58	08:11	07:46	07:50	07:32	07:14	07:07	06:57	07:00
Redbridge	06:00	05:51	05:30	05:39	05:38	07:41	07:36	07:10	07:15	07:13	09:58	09:36	09:01	08:58	08:47	08:06	07:43	07:12	07:22
Richmond upon Thames	05:52	05:45	05:26	05:26	05:32	07:27	07:16	07:07	07:06	07:11	09:21	09:08	08:54	08:46	09:11	07:33	07:27	07:06	07:06
Southwark	05:31	05:08	04:48	04:51	04:47	06:47	06:26	06:01	06:04	06:01	08:03	07:36	06:54	06:54	06:57	07:20	06:48	06:29	06:36
Sutton	05:41	05:37	05:28	05:26	05:34	07:06	06:55	06:38	07:06	06:59	08:39	08:31	07:46	08:38	08:19	07:19	07:11	07:07	07:08
Tower Hamlets	04:59	04:52	04:36	04:37	04:33	06:33	06:27	06:11	06:10	06:02	08:02	07:35	07:04	07:00	06:50	06:52	06:40	06:23	06:24
Waltham Forest	05:17	05:03	04:57	05:03	04:53	06:29	06:36	06:42	06:39	06:28	08:10	07:56	08:29	08:15	07:31	07:00	06:51	06:43	06:43
Wandsworth	05:07	04:59	04:49	04:50	04:52	06:33	06:31	06:25	06:25	06:20	07:47	07:43	07:41	07:22	07:13	06:57	06:43	06:31	06:32
Westminster	05:25	05:19	05:12	05:08	05:11	06:05	06:05	05:55	05:47	05:56	07:47	07:54	07:17	07:00	07:08	07:26	07:06	06:48	06:46
	05:32	05:22	05:13	05:13	05:12	06:51	06:44	06:34	06:32	06:30	08:20	08:10	07:46	07:40	07:36	07:28	07:08	06:54	06:57

Note: Calculation follows the counting rules as agreed and revised in light of LSP 2017-2021

Note: Calculation follows the counting rules as agreed and revised in light of LSP 2017-2021

Note: Calculation follows the counting rules as agreed and revised in light of LSP 2017-2021

Note: Calculation follows the counting rule agreed and revised in light of LSP 2017-20 measure is from the time the call is answered by Control to arrival of the first appliance; see of Fire Facts document.

Annex 1B | Special appliance (aerial and fire rescue unit) attendance times – borough data

Borough	Fire rescue unit					Aerial appliance				
	2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19	2019/20
Barking and Dagenham	12:12	11:07	12:19	11:42	11:41	21:40	11:55	09:50	08:13	07:46
Barnet	17:24	17:29	14:32	15:43	15:58	18:18	16:30	16:45	16:13	16:25
Bexley	09:16	11:09	08:56	10:57	09:07	16:11		20:02	19:49	19:41
Brent	10:31	10:17	10:21	10:02	10:04	10:50	10:55	08:51	08:07	08:12
Bromley	15:12	14:22	14:22	13:48	15:05	14:03	14:16	12:12	13:22	12:29
Camden	09:52	09:43	09:33	10:10	08:22	07:38	07:44	07:26	07:20	06:58
City of London	11:13	10:52	09:31	11:52	13:00	09:53	09:57	09:52	08:56	09:25
Croydon	09:20	08:12	08:44	08:43	09:12	16:20	16:26	15:32	15:39	16:06
Ealing	12:57	12:33	12:33	11:17	12:23	13:03	13:22	13:13	13:21	13:24
Enfield	11:25	09:27	10:41	11:45	09:43	12:23	09:25	11:56	11:34	10:50
Greenwich	12:41	11:48	11:53	12:15	11:49	13:32	13:41	10:56	10:50	11:29
Hackney	10:07	10:31	09:27	10:15	11:05	12:47	12:41	11:09	10:53	11:00
Hammersmith and Fulham	12:12	11:40	12:28	12:07	12:19	11:01	10:54	10:00	10:35	10:22
Haringey	12:41	11:27	10:55	12:03	11:37	06:29	09:38	08:16	08:30	07:31
Harrow	13:31	13:34	12:46	12:13	12:56	08:55	11:22	12:14	12:14	11:38
Havering	17:56	17:38	17:43	19:20	16:16	07:53	08:08	09:50	09:06	10:16
Hillingdon	16:55	16:24	16:35	16:22	16:52	10:32	09:56	08:30	08:25	09:53
Hounslow	11:01	10:44	10:10	09:32	10:03	20:17	18:49	16:32	16:08	15:04
Islington	09:39	07:06	08:16	09:29	09:30	11:02	09:46	09:23	09:51	09:29
Kensington and Chelsea	09:13	08:05	08:45	09:02	09:45	09:35	09:32	09:02	08:49	08:49
Kingston upon Thames	14:05	13:18	14:49	13:51	14:15	18:11	14:12	14:00	14:18	12:23
Lambeth	11:08	11:13	11:43	12:20	11:22	07:57	07:25	07:22	07:32	07:13
Lewisham	08:40	10:24	10:30	10:40	09:39	06:48	06:53	06:39	06:59	06:48
Merton	08:04	09:25	11:21	08:45	10:52	05:41	04:57	06:08	06:59	05:32
Newham	10:29	10:17	10:33	09:59	10:56	22:23	18:16	17:47	16:57	17:12
Redbridge	13:17	13:06	12:28	12:44	13:32	11:54	13:02	13:22	12:17	12:49
Richmond upon Thames	14:13	13:03	14:10	12:25	15:10	27:28	14:32	16:05	16:14	19:42
Southwark	12:41	13:52	12:24	12:22	12:24	07:32	07:32	06:52	06:51	06:52
Sutton	10:54	11:39	11:54	12:10	11:13	13:35	13:22	11:54	12:06	11:01
Tower Hamlets	10:14	11:09	09:08	09:36	09:22	13:38	12:17	12:37	12:40	13:14
Waltham Forest	14:04	13:04	12:43	13:38	14:16	08:55	08:07	13:19	12:12	11:36
Wandsworth	10:06	09:39	09:45	09:59	10:00	08:47	08:40	08:20	08:00	08:36
Westminster	09:25	08:44	08:57	09:27	09:30	06:41	06:43	06:21	06:15	06:06
	11:42	11:24	11:19	11:28	11:30	08:38	08:33	08:35	08:37	08:33

Note: Calculation follows the counting rules as agreed and revised in light of LSP 2017-2021 with a cut-off of 40 minutes

Note: Calculation follows the counting rules as agreed and revised in light of LSP 2017-2021 with a cut-off of 40 minutes

Annex 1C | Incidents attended and fires – borough data

Borough	Incidents					Fires					Primary fires					Arson (deliberate fires)					Accidental dwelling fires					Fires in sheltered housing and care homes				
	2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19	2019/20
Barking and Dagenham	2,190	2,141	2,254	2,106	1,974	712	628	584	503	473	338	300	287	259	242	219	200	166	83	96	147	132	125	115	118	10	7	11	3	3
Barnet	3,326	3,439	3,609	3,521	3,436	730	631	668	747	612	405	370	402	414	367	122	78	89	115	93	222	209	209	224	201	25	12	13	20	15
Bexley	2,099	2,119	2,294	2,296	2,256	670	595	578	621	515	297	286	284	262	243	209	174	168	144	141	117	108	109	98	101	16	11	8	13	16
Brent	2,990	3,134	3,329	3,347	3,205	666	680	637	667	659	407	389	371	368	347	99	119	92	78	93	220	219	204	197	169	13	17	11	10	9
Bromley	3,060	3,081	2,917	3,006	3,126	929	917	715	728	641	329	388	363	314	322	228	256	248	199	163	137	159	138	132	132	20	8	16	12	12
Camden	4,877	4,853	4,995	4,896	4,921	595	627	562	577	493	335	349	340	339	305	57	74	61	51	44	177	178	176	180	156	12	9	8	13	4
City of London	1,206	1,164	1,275	1,271	1,277	97	86	82	93	70	71	65	55	62	53	5	2	2	2	3	6	3	4	4	3	0	0	0	0	0
Croydon	3,544	3,929	3,746	4,000	4,119	847	833	803	799	689	472	461	495	453	425	163	202	152	145	110	260	229	279	233	226	20	11	24	18	19
Ealing	3,389	3,699	3,509	3,496	3,601	690	755	720	714	682	380	390	390	342	360	127	154	134	120	105	190	195	192	152	182	21	30	16	12	4
Enfield	2,995	3,057	3,277	3,293	3,136	687	779	719	753	618	337	405	410	377	313	154	182	170	137	126	151	167	188	172	161	11	10	10	18	6
Greenwich	2,871	3,070	3,136	3,279	3,193	727	706	681	816	745	369	389	374	414	393	186	176	134	160	130	173	179	182	190	201	10	7	7	16	13
Hackney	4,030	4,026	4,041	3,957	4,147	643	590	688	587	562	379	349	400	336	310	92	93	113	88	94	231	211	241	201	198	17	13	18	17	7
Hammersmith and Fulham	2,634	2,859	2,772	2,865	2,883	388	379	334	342	337	242	260	220	212	228	56	42	40	32	47	118	145	123	139	136	16	15	11	13	9
Haringey	2,787	2,914	3,117	2,911	3,104	614	637	673	608	615	321	337	328	310	297	122	117	121	103	87	178	197	173	182	151	6	11	10	16	10
Harrow	1,774	1,794	1,870	1,884	1,746	347	335	408	391	332	181	191	220	190	171	56	52	57	51	45	98	107	120	97	79	6	9	7	9	6
Havering	2,253	2,326	2,227	2,269	2,090	680	695	591	624	514	279	280	268	284	260	189	224	217	185	121	107	109	94	109	105	18	6	13	11	8
Hillingdon	3,079	3,283	3,095	3,213	3,356	826	881	791	842	757	440	475	460	393	409	211	239	173	165	140	136	146	150	135	125	13	12	14	7	9
Hounslow	2,505	2,786	2,635	2,807	2,831	686	671	639	762	681	343	316	324	343	344	151	186	134	122	135	144	135	140	148	149	12	7	18	5	9
Islington	3,176	3,239	3,407	3,475	3,353	530	472	525	487	428	308	280	303	282	248	113	86	66	60	54	154	155	186	164	144	11	5	7	5	7
Kensington and Chelsea	3,095	3,181	3,399	3,339	3,573	320	283	317	259	261	216	214	241	190	200	20	12	15	20	19	118	121	156	113	134	6	5	8	12	5
Kingston upon Thames	1,327	1,450	1,594	1,521	1,467	253	291	311	316	271	160	159	156	165	149	35	70	75	36	28	89	76	68	81	85	10	11	4	9	6
Lambeth	4,241	4,699	4,231	4,135	4,287	719	733	690	664	569	428	400	384	359	312	101	118	111	101	61	268	225	226	200	188	29	20	18	17	10
Lewisham	3,529	3,533	3,596	3,817	3,760	697	588	629	590	575	411	349	365	357	349	130	91	129	92	97	235	222	200	195	201	11	11	10	8	17
Merton	1,837	2,118	1,750	1,746	1,758	413	398	352	388	334	215	197	164	206	190	76	67	68	59	53	130	94	81	124	112	4	4	8	8	7
Newham	3,239	3,727	3,450	3,333	3,409	835	848	788	780	719	387	456	447	408	364	254	307	225	185	180	180	174	209	180	170	7	7	11	8	5
Redbridge	2,288	2,450	2,373	2,535	2,429	562	610	569	652	541	256	287	296	332	287	78	98	85	98	95	135	128	138	144	124	15	10	9	16	12
Richmond upon Thames	1,597	1,648	1,765	1,690	1,759	300	301	265	298	297	173	169	144	154	148	41	47	40	44	50	98	90	75	74	68	12	4	13	11	9
Southwark	4,459	4,703	4,716	4,646	4,626	879	771	760	725	595	448	447	436	405	330	148	132	93	96	60	239	240	247	239	203	15	14	14	7	11
Sutton	1,613	1,688	1,655	1,683	1,739	387	363	339	393	338	184	185	170	204	182	57	69	65	81	63	102	86	74	97	86	9	6	7	17	8
Tower Hamlets	4,489	4,439	4,402	4,343	4,473	1,156	1,002	840	794	704	403	440	423	381	350	361	276	271	205	171	184	182	205	193	194	8	11	7	11	6
Waltham Forest	2,581	2,813	2,879	2,977	3,013	652	667	667	814	745	278	257	270	295	338	128	108	82	112	93	135	119	138	144	174	10	4	8	11	14
Wandsworth	3,060	3,491	3,159	2,985	3,190	650	582	623	524	520	408	348	388	308	346	115	100	123	50	58	224	192	197	176	223	19	10	14	10	15
Westminster	7,393	7,879	8,240	8,199	8,427	888	932	988	963	853	437	431	452	416	414	32	44	45	39	37	198	170	181	181	197	12	5	14	4	9
	99,533	104,732	104,714	104,841	105,664	20,775	20,266	19,536	19,821	17,745	10,637	10,619	10,630	10,134	9,596	4,135	4,195	3,764	3,258	2,892	5,301	5,102	5,228	5,013	4,896	424	322	367	367	300

Note: All incidents attended in London.

Note: All fires (primary, secondary, chimney and late call) attended in London.

Note: All primary fires in London (including late calls). Primary fires include all fires in buildings, vehicles and outdoor structures or any fire involving casualties, rescues, or fires attended by five or more appliances.

Note: All fires (primary, secondary, chimney and late call) where the motive is recorded by attending crew as 'deliberate'.

Note: A primary fire in a dwelling (including late call) with an accidental (or unknown) motive. A dwelling is a flat, maisonette or house/bugalow. Dwellings do not include non-self contained sheltered housing, or care/residential homes, hostels, etc.

Note: Data includes care and residential homes, and sheltered housing (both self-contained and not self-contained).

Annex 1D | Fire casualties (deaths and serious fire injuries) – borough data

Borough	Fire deaths (all)					Deaths in accidental fires in the home					Serious fire injuries				
	2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19	2019/20
Barking and Dagenham	0	3	0	2	1	0	3	0	0	0	9	25	14	15	6
Barnet	0	0	2	1	2	0	0	2	0	2	14	19	40	18	29
Bexley	1	0	0	0	1	1	0	0	0	1	13	21	9	12	8
Brent	3	1	1	1	2	1	1	0	1	0	27	25	37	15	16
Bromley	2	2	1	0	2	1	2	1	0	0	16	10	10	22	32
Camden	1	3	2	3	1	0	3	1	2	1	11	12	9	12	13
City of London	0	0	0	0	0	0	0	0	0	0	1	1	1	1	0
Croydon	2	1	0	1	1	2	1	0	1	1	35	25	25	31	35
Ealing	2	3	1	1	2	1	2	1	1	1	23	33	21	31	29
Enfield	0	1	2	4	0	0	1	1	2	0	23	23	21	22	14
Greenwich	2	3	0	2	1	1	2	0	1	1	21	16	13	20	15
Hackney	1	1	1	1	2	1	1	1	1	2	18	16	22	24	21
Hammersmith and Fulham	2	1	1	2	2	1	1	1	2	2	7	16	35	14	16
Haringey	1	3	3	3	0	0	2	2	3	0	22	11	20	20	12
Harrow	0	0	1	2	0	0	0	1	1	0	9	13	10	16	7
Havering	1	3	1	0	1	1	3	1	0	0	17	10	17	19	12
Hillingdon	0	0	2	0	0	0	0	2	0	0	27	16	23	18	10
Hounslow	1	1	0	2	2	1	1	0	2	2	15	11	19	22	14
Islington	2	1	1	1	1	2	1	1	0	0	10	23	23	25	18
Kensington and Chelsea	2	0	73	3	1	1	0	73	2	1	28	17	97	8	10
Kingston upon Thames	0	1	3	0	0	0	1	2	0	0	10	5	7	4	2
Lambeth	2	3	2	1	2	2	3	2	1	2	23	20	15	20	9
Lewisham	2	0	0	1	1	0	0	0	0	1	27	20	28	30	29
Merton	0	1	0	1	2	0	1	0	1	2	19	10	11	8	9
Newham	2	2	0	0	1	0	2	0	0	0	21	15	38	26	6
Redbridge	1	1	1	1	1	1	1	1	1	0	12	22	5	24	8
Richmond upon Thames	1	0	1	2	0	1	0	0	1	0	9	4	7	6	10
Southwark	1	3	0	0	2	1	2	0	0	2	20	23	20	22	14
Sutton	1	1	2	1	0	1	1	1	1	0	8	10	20	9	14
Tower Hamlets	1	0	1	0	1	1	0	1	0	1	21	12	18	16	17
Waltham Forest	1	1	2	3	0	0	1	2	1	0	10	18	10	17	16
Wandsworth	1	3	2	1	3	0	2	2	1	3	31	24	20	17	25
Westminster	0	1	2	0	0	0	1	1	0	0	13	16	21	23	16
	36	44	108	40	35	21	39	100	26	25	570	542	686	587	492

Note: All deaths at fires where the cause was the fire or smoke.

Note: All deaths at an accidental fire in the home (dwelling) where the cause was the fire or smoke.

Note: Serious injuries at fires that required medical attention at hospital (either slight or serious, but excluding precautionary checks and first aid at scene).

Annex 1E | Fire safety – regulatory and community fire safety – borough data

Borough	Incidents					Fires					Primary fires					Arson (deliberate fires)					Accidental dwelling fires					Fires in sheltered housing and care homes				
	2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19	2019/20
Barking and Dagenham	2,190	2,141	2,254	2,106	1,974	712	628	584	503	473	338	300	287	259	242	219	200	166	83	96	147	132	125	115	118	10	7	11	3	3
Barnet	3,326	3,439	3,609	3,521	3,436	730	631	668	747	612	405	370	402	414	367	122	78	89	115	93	222	209	209	224	201	25	12	13	20	15
Bexley	2,099	2,119	2,294	2,296	2,256	670	595	578	621	515	297	286	284	262	243	209	174	168	144	141	117	108	109	98	101	16	11	8	13	16
Brent	2,990	3,134	3,329	3,347	3,205	666	680	637	667	659	407	389	371	368	347	99	119	92	78	93	220	219	204	197	169	13	17	11	10	9
Bromley	3,060	3,081	2,917	3,006	3,126	929	917	715	728	641	329	388	363	314	322	228	256	248	199	163	137	159	138	132	132	20	8	16	12	12
Camden	4,877	4,853	4,995	4,896	4,921	595	627	562	577	493	335	349	340	339	305	57	74	61	51	44	177	178	176	180	156	12	9	8	13	4
City of London	1,206	1,164	1,275	1,271	1,277	97	86	82	93	70	71	65	55	62	53	5	2	2	2	3	6	3	4	4	3	0	0	0	0	0
Croydon	3,544	3,929	3,746	4,000	4,119	847	833	803	799	689	472	461	495	453	425	163	202	152	145	110	260	229	279	233	226	20	11	24	18	19
Ealing	3,389	3,699	3,509	3,496	3,601	690	755	720	714	682	380	390	390	342	360	127	154	134	120	105	190	195	192	152	182	21	30	16	12	4
Enfield	2,995	3,057	3,277	3,293	3,136	687	779	719	753	618	337	405	410	377	313	154	182	170	137	126	151	167	188	172	161	11	10	10	18	6
Greenwich	2,871	3,070	3,136	3,279	3,193	727	706	681	816	745	369	389	374	414	393	186	176	134	160	130	173	179	182	190	201	10	7	7	16	13
Hackney	4,030	4,026	4,041	3,957	4,147	643	590	688	587	562	379	349	400	336	310	92	93	113	88	94	231	211	241	201	198	17	13	18	17	7
Hammersmith and Fulham	2,634	2,859	2,772	2,865	2,883	388	379	334	342	337	242	260	220	212	228	56	42	40	32	47	118	145	123	139	136	16	15	11	13	9
Haringey	2,787	2,914	3,117	2,911	3,104	614	637	673	608	615	321	337	328	310	297	122	117	121	103	87	178	197	173	182	151	6	11	10	16	10
Harrow	1,774	1,794	1,870	1,884	1,746	347	335	408	391	332	181	191	220	190	171	56	52	57	51	45	98	107	120	97	79	6	9	7	9	6
Havering	2,253	2,326	2,227	2,269	2,090	680	695	591	624	514	279	280	268	284	260	189	224	217	185	121	107	109	94	109	105	18	6	13	11	8
Hillingdon	3,079	3,283	3,095	3,213	3,356	826	881	791	842	757	440	475	460	393	409	211	239	173	165	140	136	146	150	135	125	13	12	14	7	9
Hounslow	2,505	2,786	2,635	2,807	2,831	686	671	639	762	681	343	316	324	343	344	151	186	134	122	135	144	135	140	148	149	12	7	18	5	9
Islington	3,176	3,239	3,407	3,475	3,353	530	472	525	487	428	308	280	303	282	248	113	86	66	60	54	154	155	186	164	144	11	5	7	5	7
Kensington and Chelsea	3,095	3,181	3,399	3,339	3,573	320	283	317	259	261	216	214	241	190	200	20	12	15	20	19	118	121	156	113	134	6	5	8	12	5
Kingston upon Thames	1,327	1,450	1,594	1,521	1,467	253	291	311	316	271	160	159	156	165	149	35	70	75	36	28	89	76	68	81	85	10	11	4	9	6
Lambeth	4,241	4,699	4,231	4,135	4,287	719	733	690	664	569	428	400	384	359	312	101	118	111	101	61	268	225	226	200	188	29	20	18	17	10
Lewisham	3,529	3,533	3,596	3,817	3,760	697	588	629	590	575	411	349	365	357	349	130	91	129	92	97	235	222	200	195	201	11	11	10	8	17
Merton	1,837	2,118	1,750	1,746	1,758	413	398	352	388	334	215	197	164	206	190	76	67	68	59	53	130	94	81	124	112	4	4	8	8	7
Newham	3,239	3,727	3,450	3,333	3,409	835	848	788	780	719	387	456	447	408	364	254	307	225	185	180	180	174	209	180	170	7	7	11	8	5
Redbridge	2,288	2,450	2,373	2,535	2,429	562	610	569	652	541	256	287	296	332	287	78	98	85	98	95	135	128	138	144	124	15	10	9	16	12
Richmond upon Thames	1,597	1,648	1,765	1,690	1,759	300	301	265	298	297	173	169	144	154	148	41	47	40	44	50	98	90	75	74	68	12	4	13	11	9
Southwark	4,459	4,703	4,716	4,646	4,626	879	771	760	725	595	448	447	436	405	330	148	132	93	96	60	239	240	247	239	203	15	14	14	7	11
Sutton	1,613	1,688	1,655	1,683	1,739	387	363	339	393	338	184	185	170	204	182	57	69	65	81	63	102	86	74	97	86	9	6	7	17	8
Tower Hamlets	4,489	4,439	4,402	4,343	4,473	1,156	1,002	840	794	704	403	440	423	381	350	361	276	271	205	171	184	182	205	193	194	8	11	7	11	6
Waltham Forest	2,581	2,813	2,879	2,977	3,013	652	667	667	814	745	278	257	270	295	338	128	108	82	112	93	135	119	138	144	174	10	4	8	11	14
Wandsworth	3,060	3,491	3,159	2,985	3,190	650	582	623	524	520	408	348	388	308	346	115	100	123	50	58	224	192	197	176	223	19	10	14	10	15
Westminster	7,393	7,879	8,240	8,199	8,427	888	932	988	963	853	437	431	452	416	414	32	44	45	39	37	198	170	181	181	197	12	5	14	4	9
	99,533	104,732	104,714	104,841	105,664	20,775	20,266	19,536	19,821	17,745	10,637	10,619	10,630	10,134	9,596	4,135	4,195	3,764	3,258	2,892	5,301	5,102	5,228	5,013	4,896	424	322	367	367	300

Note: All incidents attended in London.

Note: All fires (primary, secondary, chimney and late call) attended in London.

Note: All primary fires in London (including late calls). Primary fires include all fires in buildings, vehicles and outdoor structures or any fire involving casualties, rescues, or fires attended by five or more appliances.

Note: All fires (primary, secondary, chimney and late call) where the motive is recorded by attending crew as 'deliberate'.

Note: A primary fire in a dwelling (including late call) with an accidental (or unknown) motive. A dwelling is a flat, maisonette or house/bugalow. Dwellings do not include non-self contained sheltered housing, or care/residential homes, hostels, etc.

Note: Data includes care and residential homes, and sheltered housing (both self-contained and not self-contained).

Annex 2 | Ward data

Annex 2A – Appliance attendance times: first, second and third pumping appliances, aerial appliances, fire rescue units.

Annex 2B – Incidents, fires, dwelling fires, fires in care homes and sheltered housing, fire deaths and serious fire injuries.

Annex 2A | Pumping and special appliance attendance times - ward data

Borough	Ward	First appliance					Second appliance					Third appliance					Fire rescue unit					Aerial appliance					Overall incident response time (call answer to arrival of first appliance)					
		2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19	2019/20	
Barking and Dagenham	Abbey	05:28	05:25	05:32	05:35	05:40	06:43	05:40	06:27	06:22	06:28	06:52	06:50	07:15	08:31	07:50	18:50	10:20	11:35	11:44	15:03			14:45	13:54	11:44	07:29	07:22	07:11	07:26	07:27	
Barking and Dagenham	Alibon	08:46	05:13	05:37	05:38	05:28	09:26	06:18	06:57	06:54	06:48	07:51	08:40	08:11	10:52	09:37	11:05	08:34	14:49	18:04								10:39	06:49	07:07	07:17	06:47
Barking and Dagenham	Becontree	06:54	06:23	06:17	06:16	05:52	08:09	06:56	07:16	06:52	06:31	08:38	08:30	06:38	08:51	06:30							10:08	07:33	07:06			08:38	08:12	07:51	07:56	07:17
Barking and Dagenham	Chadwell Heath	07:03	06:42	06:36	06:31	06:20	08:13	07:40	07:11	06:35	07:17	07:06	08:16	06:56	09:09	06:58	12:30	19:45	13:06	17:23	16:07				06:30	06:02	08:50	08:31	08:15	08:29	08:15	
Barking and Dagenham	Eastbrook	08:26	05:09	05:03	05:30	05:15	09:40	06:09	05:52	06:55	05:40	08:09	08:02	09:05	08:57	07:47	11:01	21:39	19:08				06:04	04:28	17:41			10:09	06:48	06:30	06:58	07:15
Barking and Dagenham	Eastbury	04:50	05:09	05:13	05:13	05:02	05:16	05:51	06:40	06:19	06:16	07:49	07:13	07:40	07:46	08:39	06:39	08:59	09:57	10:45	07:40				12:29	14:51	06:57	06:35	06:53	06:58	06:46	
Barking and Dagenham	Gascoigne	04:50	04:58	04:38	05:09	04:58	05:41	05:21	05:33	06:37	05:31	06:43	07:58	07:32	07:26	07:26	07:41	07:46	08:57	10:48	06:06				13:21	14:36	06:48	06:56	06:37	07:03	06:59	
Barking and Dagenham	Goresbrook	06:17	06:32	06:41	07:03	06:51	07:29	07:03	07:25	07:45	07:15	09:16	08:15	12:41	07:24	08:38	12:34	12:31	10:51	13:05	12:31						08:02	08:03	08:06	08:34	08:32	
Barking and Dagenham	Heath	08:01	03:49	03:53	04:32	03:59	09:05	05:15	06:15	05:42	05:21	09:39	09:17	08:43	08:15	07:36	16:43	11:56	19:00	12:34	09:42		00:07	05:18	04:01	04:03	10:01	05:48	06:14	06:17	05:36	
Barking and Dagenham	Longbridge	06:11	06:04	06:01	05:54	06:05	06:30	06:19	07:17	06:54	07:28	06:34	06:08	07:29	07:48	10:32	09:48	08:02	09:58	07:03	16:43				10:42	09:19	07:38	07:30	07:46	07:27	07:45	
Barking and Dagenham	Mayesbrook	06:12	05:57	06:03	06:06	06:05	06:18	06:32	06:41	06:21	06:31	06:02	07:23	09:01	07:55	07:35	14:34	10:05	10:02	06:40	12:39			08:47	08:08	07:58	07:49	07:28	07:48	08:07	07:42	
Barking and Dagenham	Parsloes	07:47	06:03	05:35	06:00	05:41	08:24	06:17	06:44	06:40	06:34	08:44	09:32	08:37	09:54	07:18	19:46	09:44	18:10		08:48						09:31	07:26	07:08	07:31	07:19	
Barking and Dagenham	River	07:20	06:35	06:25	06:56	06:38	07:46	06:45	07:05	07:53	07:44	10:44	07:26	08:33	10:54	09:36	12:17	10:08	15:47	12:53	08:05	21:40	15:31	10:51		08:54	08:44	07:45	08:40	08:28		
Barking and Dagenham	Thames	05:30	05:49	05:43	06:13	05:56	06:29	06:37	06:45	06:48	07:26	08:36	10:06	11:06	09:15	10:01	12:30	11:21	12:19	11:58	13:22		20:07	10:30	19:34	13:55	07:23	07:48	07:36	08:12	07:46	
Barking and Dagenham	Valence	07:10	05:12	05:16	04:58	05:06	07:45	06:02	06:15	06:11	05:55	07:14	07:58	06:47	06:41	07:59	13:39	10:58	20:27	13:02	13:26			04:37	07:06		08:42	06:59	06:50	06:55	06:46	
Barking and Dagenham	Village	08:14	05:35	05:47	06:15	06:14	09:14	07:08	07:05	06:42	07:12	10:43	09:12	09:09	08:56	10:03	16:51	11:20	13:48	08:38	09:19				05:38	06:37	09:56	07:32	07:21	08:07	07:45	
Barking and Dagenham	Whalebone	06:50	05:11	05:05	05:11	05:03	07:26	05:41	06:14	05:46	05:59	08:53	07:11	09:48	06:39	08:53	14:24		11:49	12:46	11:26			06:59	06:15	08:33	06:46	06:48	06:52	06:39		
Barnet	Brunswick Park	05:55	05:46	05:42	05:18	05:50	08:53	08:43	07:47	07:30	08:10	09:45	07:51	07:59	11:49	10:54	10:21	14:21		11:14	18:27					07:57	07:17	07:08	07:02	07:33		
Barnet	Burnt Oak	06:19	06:07	06:03	06:00	05:55	08:10	07:36	07:21	07:43	07:32	08:31	07:54	09:36	08:38	08:12	16:57	11:46	18:09	20:55	14:24			19:22	21:00	14:17	10:41	08:00	07:56	07:39	07:27	
Barnet	Childs Hill	05:58	05:45	05:45	05:36	05:26	06:23	06:39	06:47	06:02	06:16	07:13	08:42	08:17	06:31	06:41	15:29	14:58	10:51	12:42	11:29	12:36	09:39	12:28	11:54	14:57	07:36	07:28	07:17	07:13	07:07	
Barnet	Colindale	06:08	05:43	05:45	05:53	05:39	06:53	07:16	06:31	07:09	06:17	08:50	09:52	07:12	08:37	09:12	18:53	15:37	15:30	16:13	16:45	24:00	19:04	19:18	19:47	07:52	07:29	08:02	13:37	07:26		
Barnet	Coppetts	06:37	06:17	06:39	06:13	06:38	07:39	07:49	07:14	07:17	07:12	07:41	07:45	07:50	08:58	08:48	14:41	20:47	11:34	13:18	11:44					08:29	07:58	08:35	08:16	08:18		
Barnet	East Barnet	06:01	05:43	05:18	05:35	05:38	07:28	07:04	07:11	07:50	07:31	00:00	00:00	11:35	10:48	11:41	15:27	19:36	15:54	14:05	18:16					07:45	07:32	06:56	07:32	07:12		
Barnet	East Finchley	04:59	05:13	04:53	05:03	04:45	06:46	06:02	06:09	05:52	05:39	07:59	10:07	08:01	07:31	09:54	15:06	11:10	13:45	15:07	21:39			11:52		17:22	08:15	06:51	06:31	07:23	06:14	
Barnet	Edgware	07:24	06:42	06:30	06:08	06:19	09:12	08:09	07:48	07:43	07:14	09:32	09:55	07:12	09:12	09:48	19:58	19:44	12:27	18:53	18:22			26:29	18:57	18:30	14:56	08:44	08:19	08:03	08:00	
Barnet	Finchley Church End	05:35	05:46	05:27	04:56	05:01	05:57	06:56	05:29	05:38	05:20	06:42	07:07	07:04	07:18	07:07	15:06	18:53	17:25	11:39	17:57			14:08		07:13	07:27	06:59	06:29	07:03		
Barnet	Garden Suburb	07:05	06:56	07:00	06:43	06:38	07:49	08:05	07:35	07:36	07:50	08:35	08:30	09:12	08:37	08:29	16:01	14:00	12:58	18:24	15:10					08:40	08:31	08:36	08:08	08:18		
Barnet	Golders Green	06:40	06:08	06:28	06:08	06:10	07:06	07:00	06:58	06:31	06:32	08:53	08:40	08:42	08:06	07:26	14:01	12:11	14:01	14:01	10:26			21:01	14:38	13:08	08:19	07:43	08:02	07:38	07:58	
Barnet	Hale	06:22	05:45	05:49	06:17	06:26	09:10	07:50	08:03	08:12	08:46	08:35	09:45	09:35	09:50	07:51	23:54	22:26	19:50	16:01	21:07					08:20	07:28	07:33	07:46	08:03		
Barnet	Hendon	04:25	04:17	04:28	04:18	04:14	06:21	05:55	05:37	05:32	05:19	08:33	08:46	08:10	09:07	09:46	14:27	18:02	13:52	14:14	12:56		14:35	17:31	13:04	06:14	06:01	06:22	05:57	06:01		
Barnet	High Barnet	05:09	05:19	05:33	05:54	05:14	09:38	09:15	09:28	09:18	09:32	09:51	09:34	12:57	09:27	12:06	20:10	20:51	16:23	17:49	20:29					07:13	07:13	07:33	07:29	07:12		
Barnet	Mill Hill	06:18	05:34	05:50	06:01	06:06	08:50	08:22	07:52	07:41	08:47	09:44	11:00	08:38	10:06	08:41	17:13	23:04	18:08	15:24	18:50					08:12	07:34	07:37	07:54	07:54		
Barnet	Oakleigh	05:40	05:23	05:35	05:16	05:01	09:00	08:11	08:03	07:51	08:20	08:30	12:44	08:50	11:06	09:13	15:12	16:45	09:36	22:43	16:32				20:16	27:16	07:22	07:10	07:30	07:17	06:44	
Barnet	Totteridge	06:34	06:20	06:17	06:41	06:32	07:53	07:33	07:34	07:51	07:42	08:06	08:11	08:11	08:19	08:30	20:29	13:44	13:29	16:59	12:59			14:19	20:06	08:15	08:04	08:00	08:06	08:10		
Barnet	Underhill	06:23	06:04	05:56	05:50	05:45	10:32	10:33	09:51	10:20	10:20	11:52	12:23	07:38	10:57	11:07	18:47	21:37	21:39	21:17	18:28					08:09	07:37	07:20	07:17	07:01		
Barnet	West Finchley	05:06	05:06	05:17	05:11	04:34	06:08	06:38	06:32	06:28	05:46	09:45	08:57	08:51	08:11	06:07	19:35	17:37	13:58	13:25	15:22			15:07		06:49	06:59	07:18	06:52	06:15		
Barnet	West Hendon	05:39	05:42	05:46	05:47	05:12	06:45	06:58	07:05	07:04	07:10	10:04	09:56	09:47	09:14	08:37	16:54	14:46	14:02	12:09	12:18		17:33	14:24	13:57	13:11	07:34	07:50	07:32	07:33	07:03	
Barnet	Woodhouse	05:55	05:54	05:35	05:29	05:16	06:43	07:06	06:11	06:44	06:48	13:03	07:52	07:14	07:42	08:32	19:23	17:02	15:27	15:57	10:39				22:04	07:27	07:46	07:09	07:04	07:08		
Bexley	Barnehurst	05:23	04:56	05:00	05:19	04:33	06:49	07:19	07:01	07:10	06:53	00:00	10:43	00:00	13:20	15:18	06:56	10:47	08:31	05:33	07:17					06:41	06:38	06:42	06:36	05:51		
Bexley	Belvedere	05:38	05:21	05:13	05:15	05:14	07:41	07:30	07:27	06:59	07:33	10:07	11:05																			

Annex 2A | Pumping and special appliance attendance times - ward data

Borough	Ward	First appliance					Second appliance					Third appliance					Fire rescue unit					Aerial appliance					Overall incident response time (call answer to arrival of first appliance)					
		2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19	2019/20	
Brent	Tokington	06:28	06:10	06:28	06:04	06:09	07:22	07:04	07:15	07:18	06:26	08:38	08:15	09:15	08:20	08:01	10:20	09:21	05:27	06:19	11:28	06:02	07:11	09:06	05:36	07:25	08:13	07:54	08:26	07:39	07:47	
Brent	Welsh Harp	07:12	07:10	06:43	06:48	06:32	09:08	08:41	08:18	08:20	08:34	12:04	08:30	09:44	08:09	08:29	11:58	10:54	13:09	11:01	10:11	09:03			10:41		09:08	08:47	08:34	08:30	08:33	
Brent	Wembley Central	04:33	04:16	04:10	04:16	04:22	05:50	05:11	06:07	05:26	05:40	09:53	09:34	09:33	10:46	09:26	03:33	03:49	02:18	09:21	08:22		20:30	05:09		05:22	06:31	06:00	06:15	06:13	06:13	
Brent	Willesden Green	03:57	03:46	03:56	04:07	04:03	07:21	07:13	07:00	06:52	06:46	06:46	07:30	07:34	07:27	07:29	11:40	12:23	16:08	13:27	11:18		11:19	10:34	09:11	13:41	05:54	05:41	05:45	06:12	05:42	
Bromley	Bickley	06:10	05:45	05:44	05:27	05:40	07:45	06:58	06:20	06:40	07:02	10:29	09:43	10:05	09:30	09:50	13:42	22:18	18:59	13:43	11:56	13:37		14:01	13:27		07:58	07:17	07:12	06:51	06:52	
Bromley	Biggin Hill	05:43	05:57	06:07	05:32	05:08	10:53	10:45	10:20	11:18	10:12	11:07	11:27	12:12	08:27	13:28	19:27	19:11	18:10	12:13						07:00	07:54	08:09	07:14	06:55		
Bromley	Bromley Common and Keston	06:57	07:03	07:00	07:38	07:24	08:13	07:49	07:43	07:43	07:50	12:00	11:28	09:29	10:45	10:38	15:50	14:25	14:54	12:23	18:12			20:06	18:58	08:37	08:37	08:36	09:10	09:05		
Bromley	Bromley Town	04:29	04:30	04:14	04:26	04:17	05:46	05:32	05:10	05:16	05:20	09:18	09:56	09:06	09:08	08:52	17:57	12:46	10:19	16:34	14:56	15:00	12:16	13:50	13:29	13:39	06:04	06:10	05:50	06:03	06:00	
Bromley	Chelsfield and Pratts Bottom	07:04	07:20	06:29	07:12	06:44	09:08	08:32	08:10	09:32	07:37	15:25	12:13	14:43	12:25	15:19	23:33	16:49	18:21	11:10	17:48		36:18				12:13	09:18	08:14	08:43	08:03	
Bromley	Chislehurst	07:15	07:20	06:53	07:09	06:50	08:09	07:36	07:59	08:56	07:22	09:36	09:59	09:56	10:32	08:20	14:42	11:16	17:13	13:48	20:06				15:24	09:06	09:04	08:33	08:57	08:29		
Bromley	Clock House	04:01	05:11	04:18	04:07	04:21	06:21	07:45	07:49	06:44	07:30	09:15	11:18	09:47	10:55	08:54	10:46	09:47	12:17	13:58	11:23			08:51	11:42	10:45	06:11	07:15	06:23	06:10	06:18	
Bromley	Copers Cope	05:07	05:11	04:54	05:18	04:52	06:43	07:08	06:41	07:18	07:19	07:56	08:49	07:40	11:23	08:04	09:12	10:39	13:18	08:32	13:49	08:27		08:47	10:51	09:28	06:48	06:37	06:22	06:41	06:19	
Bromley	Cray Valley East	07:06	07:02	06:53	07:09	06:35	07:40	08:05	07:42	08:09	07:28	10:25	11:32	11:22	11:08	09:33	18:19	14:30	14:53	18:19	15:45					09:03	08:51	08:57	09:05	08:23		
Bromley	Cray Valley West	05:35	05:42	06:22	06:43	06:17	07:29	06:57	06:44	07:09	07:55	10:04	07:38	09:20	09:04	08:27	10:00	10:53	11:35	14:39	18:09	17:39				08:35	08:05	07:55	08:18	07:57		
Bromley	Crystal Palace	06:22	06:30	06:11	06:15	06:13	07:09	07:30	07:04	07:09	06:58	07:53	08:24	07:38	07:20	07:27	16:03	15:32	11:40	13:08	12:20	07:54	10:42	08:38	09:33	10:33	08:22	08:17	07:59	08:11	07:56	
Bromley	Darwin	07:55	08:53	08:13	08:43	09:00	11:40	11:22	12:14	11:47	11:56	12:43	15:30	14:50	15:16	12:14	25:46	22:29	21:13	19:14	15:23					09:44	11:10	10:17	10:45	11:03		
Bromley	Farnborough and Crofton	07:36	06:53	07:00	07:42	07:12	09:19	08:30	07:44	08:25	08:02	10:14	11:49	12:10	09:30	10:36	16:25		16:11	16:47	17:54	17:36				09:19	08:40	09:07	09:36	08:54		
Bromley	Hayes and Coney Hall	06:30	07:37	06:54	07:07	07:12	07:16	07:34	07:28	07:52	07:26	08:36	10:23	09:24	09:40	07:34	13:23	12:29	13:27	15:12	09:57					08:04	09:11	08:36	08:31	09:06		
Bromley	Kelsey and Eden Park	05:47	05:23	05:19	05:39	05:39	07:30	07:24	07:03	07:22	07:36	08:10	08:22	09:39	09:52	09:52	14:23	12:16	13:15	12:07	15:03				17:23	07:34	06:53	06:57	07:04	07:21		
Bromley	Mottingham and Chislehurst North	07:07	07:55	06:38	07:01	07:10	09:19	09:01	07:37	08:02	08:29	00:00	10:48	06:55	08:09	08:43	10:57	12:15	09:20	20:44	11:14					08:31	09:31	08:10	08:33	08:44		
Bromley	Orpington	04:34	04:35	04:07	04:54	04:29	06:27	05:48	06:44	06:02	06:03	09:13	10:48	11:54	09:03	10:02	15:36	16:03	17:14	16:19	12:59	21:27			21:25	20:54	06:31	06:25	05:54	06:44	06:14	
Bromley	Penge and Cator	05:29	05:23	05:27	05:14	05:27	07:25	08:24	07:59	07:25	07:19	09:03	10:05	07:41	08:15	08:18	11:25	10:41	10:12	11:31	17:56	11:20	10:14	10:03		07:08	07:07	07:05	06:45	07:20		
Bromley	Petts Wood and Knoll	07:34	06:58	07:27	07:16	06:55	07:56	07:25	08:01	08:51	07:23	12:39	09:06	00:00	10:37	12:16	17:02	22:10	18:31		15:15					09:03	08:30	09:15	09:01	08:01		
Bromley	Plaistow and Sundridge	05:16	05:04	05:12	05:07	05:16	06:18	06:35	06:30	06:33	06:25	08:43	08:16	08:38	08:29	07:31	09:15	14:30	10:05		07:08		15:29		12:19	15:06	06:50	09:53	06:52	06:47	07:15	
Bromley	Shortlands	06:13	05:50	05:30	05:25	05:52	06:15	06:43	06:39	06:43	07:33	06:47	08:05	10:14	09:03	09:28	12:41	15:38	13:11	11:35	13:21			13:47	15:07	07:49	07:13	06:44	06:49	07:22		
Bromley	West Wickham	06:52	06:41	06:27	06:44	06:41	07:59	07:50	07:30	07:27	08:00	08:56	10:36	09:03	19:15	08:40	11:37	09:20	12:21	10:28	12:23				22:26	08:31	08:31	08:08	08:22	08:04		
Camden	Belsize	06:17	06:21	05:41	06:00	05:46	06:33	06:36	06:17	06:23	06:24	08:15	07:45	07:49	07:40	06:50	18:31	13:45	07:51	07:54	08:45	09:37	10:06	08:36	09:40	10:04	07:57	08:07	07:10	07:28	07:23	
Camden	Bloomsbury	04:41	04:39	04:27	04:28	04:29	06:34	06:15	06:02	06:03	06:00	07:06	06:48	06:28	06:35	07:00	04:49	10:17	09:49	09:03	05:45	07:17	06:55	06:28	05:59	05:22	06:51	06:08	05:56	05:58	06:02	
Camden	Camden Town with Primrose Hill	05:29	05:34	05:23	05:07	05:05	06:36	06:31	06:20	05:39	05:53	07:05	08:04	06:49	06:40	06:33	11:49	05:20	08:57	08:57	09:47	09:31	08:35	07:21	08:06	06:59	08:05	07:12	06:49	06:40	06:40	
Camden	Canteloves	04:55	04:42	04:49	05:01	04:36	05:42	05:36	06:05	05:10	05:26	06:54	06:14	07:19	06:27	06:35	07:03	06:43	07:04	18:46	12:07	04:56		08:49	08:56	07:22	06:26	06:18	06:20	06:42	06:12	
Camden	Fortune Green	04:05	04:08	04:03	04:08	04:06	04:54	05:24	04:44	05:07	05:55	07:39	07:13	07:18	06:35	08:03	16:51	08:48	10:43	12:08	09:05	10:31		11:14	07:47	09:06	06:18	05:48	05:48	05:34	05:43	
Camden	Frognaal and Fitzjohns	05:40	05:07	05:02	05:01	05:00	06:27	06:14	05:41	06:07	06:15	09:53	09:29	10:13	09:34	09:10	09:49	12:16	12:04	09:00	22:59	10:02	09:25	09:48	08:06	09:16	07:21	06:46	06:16	06:39	06:12	
Camden	Gospel Oak	05:21	05:12	05:05	05:06	05:10	05:56	05:53	06:14	05:56	06:43	07:56	08:23	07:47	07:19	07:14	11:54	14:19	09:21	10:24	10:37					07:04	06:55	06:40	06:39	07:05		
Camden	Hampstead Town	05:53	05:47	05:33	05:45	05:41	06:21	06:19	06:09	06:26	06:21	07:15	07:11	07:23	07:30	06:30	08:58	09:48	09:44	16:21	09:55	09:23	11:29	10:40	09:15	11:22	07:13	07:20	07:03	07:15	07:10	
Camden	Haverstock	05:10	05:07	05:03	04:52	04:49	06:18	05:31	05:56	05:49	05:25	07:53	07:45	07:32	07:44	07:55	14:02	12:41	05:15	09:05	06:25		10:29	10:25	10:00	09:22	06:57	06:57	06:29	06:20	06:18	
Camden	Highgate	05:15	05:01	04:59	05:07	05:09	06:06	06:12	06:18	05:57	06:20	08:41	08:42	09:07	08:47	08:15	16:11	08:26	10:17	13:32	09:29		13:17	13:48	13:18	11:01	08:31	06:31	06:59	06:37	06:53	
Camden	Holborn and Covent Garden	05:22	05:12	04:58	05:01	05:16	05:45	06:09	05:41	05:31	05:50	06:27	06:30	06:27	05:58	06:20	11:05	07:58	07:46	11:42	08:24	05:29	05:36	05:59	06:02	05:59	07:16	06:49	06:42	06:42	06:51	
Camden	Kentish Town	03:49	03:45	03:56	03:42	04:09	05:20	04:09	04:56	04:47	04:41	08:47	09:02	07:42	07:38	08:12	11:01	08:29	17:12	10:18	09:02	10:08			10:11	10:33	11:10	05:57	05:49	05:45	05:30	05:50
Camden	Kilburn	05:35	05:28	05:19	05:07	05:05	06:11	06:06	06:06	05:31	05:39	07:33	06:58	07:22	06:33	06:27	08:37	12:07	09:25													

Annex 2A | Pumping and special appliance attendance times - ward data

Borough	Ward	First appliance					Second appliance					Third appliance					Fire rescue unit					Aerial appliance					Overall incident response time (call answer to arrival of first appliance)						
		2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19	2019/20		
Greenwich	Coldharbour and New Eltham	06:20	05:38	05:33	05:50	05:34	07:19	07:03	07:19	06:43	06:29	09:39	10:14	06:22	06:19	06:00	12:07	12:26	12:18	12:58	16:53			13:50					08:04	07:19	07:12	07:23	07:06
Greenwich	Eltham North	04:30	04:56	04:21	04:12	04:08	07:43	07:50	07:31	06:56	06:31	08:05	09:00	08:28	09:26	07:22	10:57	13:11	11:10	10:20	13:03				09:45	09:32			11:09	06:42	05:47	05:52	05:42
Greenwich	Eltham South	04:42	04:33	04:45	04:52	03:55	06:55	07:04	07:11	06:47	06:38	10:04	06:38	09:54	08:54	07:05	10:02	10:53	12:26	12:12	11:50								06:31	06:11	06:43	06:45	05:32
Greenwich	Eltham West	05:56	05:30	05:19	05:19	05:38	07:35	07:25	06:44	06:57	06:56	11:53	09:20	09:43	09:12	07:07	15:33	09:20	15:03	08:16	09:47			10:04	09:40	12:30			07:38	07:26	06:57	07:00	07:16
Greenwich	Glyndon	05:14	05:03	04:41	04:45	04:37	06:37	06:26	05:23	06:23	05:34	09:25	09:58	08:30	09:20	08:53	14:45	13:13	13:21	12:33	13:58			21:51	34:44	16:44			07:04	06:40	06:17	06:21	06:20
Greenwich	Greenwich West	04:25	04:31	04:01	04:06	04:03	05:59	06:23	05:53	05:27	05:41	07:13	07:52	07:26	06:33	06:26	09:33	10:44	07:25	10:02	11:03	08:23	04:29	04:28	05:08	05:58			06:18	06:27	05:46	06:40	05:50
Greenwich	Kidbrooke with Hornfair	06:11	06:19	06:10	06:21	06:12	07:01	07:38	06:53	06:46	06:50	07:46	08:12	06:46	06:57	07:06	12:03	12:48	07:42	12:12	11:48	08:09	13:40	08:02	10:36	09:44			07:49	08:03	07:50	08:04	08:02
Greenwich	Middle Park and Sutcliffe	05:17	04:39	04:50	04:50	04:36	07:13	07:02	07:02	07:14	06:08	11:22	14:50	11:10	00:00	00:00	09:04	10:40	17:16	10:32	08:22								06:53	06:17	06:33	06:22	06:15
Greenwich	Peninsula	05:07	05:08	04:54	05:00	05:01	06:10	05:47	06:35	05:47	06:39	09:06	07:11	07:38	08:24	08:17	14:47	13:45	11:34	15:58	12:26	13:26	14:57	10:23	10:49	10:15			06:59	08:21	07:12	06:44	07:11
Greenwich	Plumstead	03:54	04:07	03:46	03:57	04:30	04:49	05:05	05:43	05:25	05:16	08:16	08:44	07:39	07:39	07:47	08:02	10:31	12:14	07:28	08:18			14:30	19:28	16:34			05:33	05:58	06:13	05:45	06:30
Greenwich	Shooters Hill	06:57	07:06	06:35	06:31	06:09	07:51	07:34	07:22	07:08	07:25	08:05	09:13	09:17	09:16	08:27	09:31	11:52	09:46	10:53	10:55								08:36	08:56	08:17	08:01	08:01
Greenwich	Thamesmead Moorings	06:16	06:23	06:06	06:23	06:45	07:10	07:43	07:35	07:07	08:03	09:56	09:18	09:49	08:58	09:43	12:45	13:34	11:56	14:49	14:00	16:00	16:38	15:20	18:53	15:02			08:09	08:17	07:45	08:12	08:35
Greenwich	Woolwich Common	06:08	06:15	06:12	06:09	06:13	07:00	06:55	06:44	06:40	06:43	08:42	07:51	08:04	07:59	07:48	12:02	11:24	14:26	13:23	12:30			12:07	11:58	13:47	13:32		07:43	07:59	07:51	07:43	07:43
Greenwich	Woolwich Riverside	05:48	06:00	05:25	05:29	05:47	06:30	06:53	06:16	06:03	06:38	07:31	07:18	07:42	07:56	07:21	15:11	12:19	11:24	16:05	14:43	11:28	09:20	11:58	14:40	12:21			07:35	08:05	07:04	07:17	07:34
Hackney	Brownwood	05:44	05:10	05:13	05:37	05:31	07:20	06:41	06:10	05:52	06:45	07:26	07:30	05:52	07:33	08:51	00:02	11:15	08:27		26:46				09:41	10:55			07:18	07:03	06:47	07:11	07:09
Hackney	Cazenove	05:05	04:45	04:10	04:34	04:39	05:57	05:39	05:12	05:36	05:33	08:32	07:44	07:35	06:32	07:42	09:49	09:57	08:40	19:52	14:08				07:18	08:08			06:55	06:29	06:07	06:32	06:20
Hackney	Clissold	04:20	04:00	04:36	04:17	04:15	05:27	04:47	05:20	05:24	05:22	08:10	07:50	06:55	06:46	06:11	09:53	06:33	09:37	09:51	07:21			17:08	09:43				06:05	05:45	06:23	05:45	05:48
Hackney	Dalston	06:17	05:34	05:33	05:23	05:42	06:46	05:54	06:10	06:05	06:13	08:24	07:07	07:13	06:07	06:40	07:09	08:05	07:31	06:21	08:20	12:18	12:00	10:46	10:33	09:46			07:53	07:01	07:08	07:09	07:24
Hackney	De Beauvoir	06:35	05:41	05:45	05:37	05:42	07:07	06:28	06:39	06:50	06:43	08:13	07:46	06:59	07:06	06:45	06:20	35:23	05:53	09:16	15:50			13:44	12:56	11:37			08:18	07:22	07:22	07:12	07:21
Hackney	Hackney Central	05:03	05:01	04:55	05:18	04:58	05:22	05:32	05:22	05:22	05:15	06:43	07:00	07:29	06:34	06:09	07:24	08:17	06:12	06:33	10:33			15:15	09:36	12:52	11:53		06:39	06:34	06:30	06:54	06:35
Hackney	Hackney Downs	04:54	04:52	04:58	04:36	04:51	05:50	05:35	05:25	05:53	05:40	07:55	07:15	06:59	07:11	06:29	11:14	10:15	10:43	09:31	08:00	10:52	12:25	09:09		10:42			06:26	06:35	06:27	06:19	06:32
Hackney	Hackney Wick	04:57	05:01	04:14	04:41	04:48	05:26	05:31	05:30	05:49	06:06	07:56	09:20	09:15	06:54	07:45	08:00	09:25	10:06	07:56	08:52	15:26		17:08	16:04	15:49			06:55	07:12	06:00	06:18	06:19
Hackney	Haggerston	05:42	05:07	05:29	05:10	04:56	07:03	06:23	06:18	06:37	06:25	08:48	07:13	07:28	07:28	07:15	07:21	10:55	10:26	07:58	07:58			15:08	12:34	12:10	12:20		07:26	06:48	07:29	06:44	06:35
Hackney	Homerton	03:41	04:01	03:48	03:58	04:06	04:40	05:10	04:44	05:08	05:33	07:07	07:34	07:08	08:27	07:06	08:19	09:02	06:53	10:52	10:39	13:53	12:39	11:33	17:25	14:20			05:06	07:04	05:39	05:40	06:02
Hackney	Hoxton East & Shoreditch	04:53	04:41	04:32	04:36	04:21	06:17	06:26	06:15	06:18	05:48	09:02	08:17	08:01	06:28	06:45	09:36	10:49	09:34	11:11	09:10				10:26	09:38	11:36		08:05	06:29	06:11	06:18	06:04
Hackney	Hoxton West	05:05	04:45	04:55	04:31	04:07	06:44	06:40	06:47	06:06	05:28	08:36	07:56	07:04	06:50	06:35	06:46	07:59	09:48	06:18	09:04				09:47	09:46	09:54		06:48	06:31	06:42	06:18	05:55
Hackney	King's Park	04:48	04:36	04:48	04:39	04:52	05:28	05:13	05:57	05:19	06:01	08:53	08:13	07:46	09:15	06:30	12:13	11:19	14:05	14:23	13:00	15:50		11:27				06:33	06:21	06:26	06:31	06:45	
Hackney	Lea Bridge	05:38	05:24	05:28	05:05	05:07	06:12	06:03	06:04	05:45	05:43	07:38	08:29	07:26	07:25	06:42	15:15	11:00	11:14	13:17	16:18	10:52	08:37	12:04	08:16	09:22			07:20	07:24	07:04	06:49	06:47
Hackney	London Fields	05:47	05:33	05:22	05:18	05:12	07:07	06:33	06:57	06:25	06:14	06:58	07:11	07:45	06:51	06:53	14:47	11:14	10:06	05:45	07:12				12:34	13:16	15:21		07:34	07:30	06:56	06:58	06:44
Hackney	Shacklewell	05:43	05:03	04:56	04:58	05:25	06:11	05:42	06:13	05:26	06:51	06:50	07:36	07:23	08:53	06:00	09:45	06:03	09:00	07:53	05:39				09:43	11:35	08:08		07:26	06:49	06:35	06:35	07:12
Hackney	Springfield	05:42	05:33	05:14	05:18	05:16	06:00	05:50	06:05	05:54	05:42	07:41	06:52	07:33	07:00	05:59	11:12	10:08	13:21	11:05	12:19				08:30	06:21	06:58		07:20	07:13	07:00	07:02	07:13
Hackney	Stamford Hill West	04:38	04:15	04:57	04:17	04:26	06:07	04:34	06:31	05:35	05:31	06:25	06:55	08:27	05:55	07:39	10:31	12:50	11:36	14:19	15:45					05:21			06:18	05:43	06:36	06:25	06:04
Hackney	Stoke Newington	04:10	03:46	04:04	03:45	04:20	05:15	04:45	04:50	05:24	04:58	07:48	07:49	07:41	07:56	07:42	11:33	09:07	10:08	15:25	09:54				08:01				06:06	05:46	05:44	05:21	06:24
Hackney	Victoria	05:24	05:15	05:28	05:26	05:22	05:53	05:55	06:10	06:33	06:42	06:15	06:11	06:31	05:30	06:25	05:12	17:39	04:39	18:12	11:22	14:32		15:38	11:53	14:54			06:58	07:12	06:59	07:04	07:02
Hackney	Woodberry Down	05:40	05:28	05:16	05:05	05:16	06:31	06:05	06:07	05:38	05:56	07:20	07:35	07:23	06:31	06:41	11:52	09:35	10:20	09:58	10:53	08:10		10:25	07:17	07:41			08:54	07:16	06:49	06:46	06:58
Hammersmith and Fulham	Addison	04:06	04:19	04:27	04:03	03:56	05:18	05:19	05:20	05:00	05:05	05:51	06:44	06:38	06:38	06:14	10:44	13:28	11:23	15:08	17:31			08:44	08:08	10:25	08:17		05:54	06:07	05:55	05:43	05:34
Hammersmith and Fulham	Askew	05:18	05:24	05:2																													

Annex 2A | Pumping and special appliance attendance times - ward data

Borough	Ward	First appliance					Second appliance					Third appliance					Fire rescue unit					Aerial appliance					Overall incident response time (call answer to arrival of first appliance)							
		2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19	2019/20			
Harrow	Edgware	05:03	06:08	05:39	05:05	05:17	06:02	06:49	06:14	06:13	06:21	10:04	10:24	08:13	08:20	07:42		17:30	14:10	15:07	14:28				16:11	16:56	07:03	07:53	07:03	06:37	06:42			
Harrow	Greenhill	06:47	06:32	06:23	06:14	06:22	08:32	08:01	08:03	08:07	08:00	10:38	08:33	08:45	07:43	08:02		09:12	09:42	10:28	13:06	14:11		08:55	11:22	11:00	10:21	11:12	08:26	08:14	07:59	08:14	07:56	
Harrow	Harrow on the Hill	05:46	05:42	05:39	05:39	05:25	06:26	06:15	06:21	07:09	06:37	07:26	09:04	07:14	07:33	07:17		09:06	07:15	07:08	09:51	06:19				11:02	07:08	07:12	07:05	07:10	07:12			
Harrow	Harrow Weald	07:16	06:52	06:39	06:21	06:37	08:44	07:38	07:35	07:45	07:53	09:30	10:44	08:20	07:35	08:49		17:27	13:36	10:39	11:45	18:36					08:54	08:28	08:38	07:48	08:24			
Harrow	Hatch End	06:59	05:55	05:37	05:03	05:28	09:56	09:16	09:00	07:56	08:30	13:05	00:00	10:55	07:12	11:31		26:17	13:43		13:07	12:15					10:17	07:28	06:59	06:35	06:54			
Harrow	Headstone North	04:15	04:24	04:15	04:33	04:08	08:03	08:39	07:10	08:09	07:42	12:33	09:28	08:04	10:38	00:00			10:14	11:25	10:28	12:49					05:54	06:17	05:47	06:16	05:57			
Harrow	Headstone South	05:45	05:17	05:19	05:02	05:07	07:02	07:12	07:25	06:38	06:29	11:04	08:16	06:59	00:00	05:08		12:41	10:56	09:26	23:53	29:31			10:10	11:09	11:17	07:23	06:51	06:51	06:29	06:34		
Harrow	Kenton East	05:23	05:09	05:34	04:57	05:13	06:05	05:46	06:12	06:21	05:53	11:04	08:19	11:51	00:00	09:03		11:27	11:47	14:36		10:38					06:43	06:43	06:55	06:24	06:31			
Harrow	Kenton West	05:51	06:20	06:38	06:47	06:23	06:06	06:39	06:51	06:53	07:16	00:00	07:16	08:42	06:32	07:25			10:02		13:33	06:40					07:53	07:55	07:59	08:29	07:38			
Harrow	Marlborough	06:24	06:27	06:15	05:42	06:13	07:49	08:03	07:36	07:21	06:42	08:55	09:33	08:45	08:19	08:43		10:33	08:53	14:04	09:16	13:32					07:58	08:18	07:43	07:17	07:36			
Harrow	Pinner	06:34	06:40	06:16	05:16	05:58	09:47	09:59	09:33	08:48	08:55	10:50	11:43	09:20	09:01	11:07		17:59	13:43		14:37	16:33					07:54	07:59	07:43	06:38	07:22			
Harrow	Pinner South	05:52	05:48	05:03	04:53	05:30	07:58	08:00	07:20	08:00	08:22	00:00	08:24	07:28	09:34	09:46		14:01	13:12	25:49	15:14	13:05					07:17	07:14	06:19	06:34	06:45			
Harrow	Queensbury	05:01	04:32	04:55	04:41	04:46	05:48	05:37	06:05	05:29	06:34	11:01	08:56	07:11	11:55	00:00			10:43	12:21	11:04	13:11					06:42	06:01	06:18	06:26	06:39			
Harrow	Rayners Lane	05:37	05:31	05:26	05:36	05:24	06:46	07:09	06:50	07:06	06:37	08:06	12:14	00:00	06:04	05:06		15:01	12:21	11:26	11:05	11:00					07:14	07:10	07:13	07:18	06:56			
Harrow	Roxbourne	05:12	05:34	05:01	04:57	04:59	07:02	07:13	05:55	06:20	06:12	07:36	08:20	08:08	07:04	07:44		10:06	15:19	09:28	05:22	10:36			16:22	08:27	06:55	07:21	06:47	06:24	06:38			
Harrow	Roxeth	04:32	04:26	04:13	04:13	04:42	05:28	06:52	04:55	06:06	06:23	09:29	12:26	07:05	08:37	09:09			16:29	08:40	08:33	09:06					10:57	05:50	06:03	06:01	06:38			
Harrow	Stanmore Park	06:14	05:42	06:08	05:30	05:36	06:36	06:21	06:43	06:39	06:51	09:50	09:47	08:59	07:46	10:57		15:39	17:13	15:52	14:04	12:34					08:19	07:14	07:48	07:08	07:05			
Harrow	Wealdstone	06:38	06:46	06:35	06:09	06:38	07:45	07:35	07:37	08:20	07:23	08:53	10:35	09:12	06:32	09:51		10:08		10:42	10:48				10:31		08:01	08:33	08:13	07:37	08:07			
Harrow	West Harrow	06:16	05:57	05:26	06:09	05:42	08:05	07:05	07:08	08:28	07:29	00:00	10:18	06:24	11:00	09:16		11:14	21:25		12:04	12:55					07:42	07:27	06:58	07:24	07:08			
Harrow	Brooklands	06:47	05:30	05:24	05:45	05:51	08:29	07:14	07:06	07:51	06:56	11:16	06:14	08:47	09:35	07:38		17:32	22:20	12:20	17:18	17:16		07:15	05:30	05:55	07:17	06:54	08:31	07:15	07:01	07:15	07:30	
Harrow	Cranham	08:01	08:22	07:39	07:49	07:28	09:15	10:16	09:59	09:27	08:17	09:34	00:00	00:00	00:00	00:00		25:00	27:21	27:05	22:28	22:06					10:07	10:22	09:32	09:34	09:18			
Harrow	Elm Park	07:16	07:10	07:12	06:27	07:28	09:42	08:34	09:31	08:46	08:56	08:33	08:53	09:06	10:13	00:00		14:24	12:20	20:14		13:01					09:03	09:08	08:58	08:23	09:43			
Harrow	Emerson Park	05:29	05:26	05:31	05:40	05:35	08:28	08:46	08:05	07:29	06:42	00:00	10:50	07:31	05:43	00:00		21:23	26:23	23:04	34:09	23:17					06:58	06:55	07:37	06:46	08:24			
Harrow	Gooshays	05:44	06:00	06:03	05:50	05:48	06:43	08:05	07:35	07:30	07:42	08:32	10:18	12:33	10:22	11:26		21:09	20:37	24:15	21:47	25:39					07:27	07:50	07:53	07:33	07:44			
Harrow	Hacton	06:23	05:47	05:51	05:14	06:06	10:57	10:53	10:09	10:49	10:02	00:00	15:55	13:27	00:00	15:07			16:53		26:50						08:47	07:21	07:23	06:49	07:52			
Harrow	Harold Wood	04:56	05:01	05:05	05:01	04:42	07:12	07:29	06:41	06:57	06:49	06:22	00:00	00:00	06:55	05:20		25:18		12:08		21:22					06:57	07:41	07:16	06:53	06:15			
Harrow	Havering Park	06:24	06:29	05:51	06:13	06:20	08:41	08:24	09:03	08:43	08:08	08:52	09:39	13:37	11:05	09:40		20:17	23:51	34:10	23:09			07:29		14:51		12:15	08:14	08:02	07:32	07:45	08:15	
Harrow	Heaton	04:58	05:06	04:40	05:05	04:50	06:15	06:49	06:22	06:28	06:40	05:50	00:00	00:00	07:44	12:10		17:07	28:50	18:16	27:55			12:22		11:58	25:51	06:38	06:48	06:12	06:47	06:11		
Harrow	Hylands	06:11	06:03	05:50	05:54	05:42	08:13	07:14	07:51	06:57	06:48	10:52	05:49	09:08	07:43	06:00		23:49	17:24	14:48							07:59	07:45	07:21	07:20	07:00			
Harrow	Mawneys	05:59	05:17	05:27	05:58	05:55	08:13	07:44	08:25	07:47	08:16	09:44	08:26	15:07	07:15	08:17		19:57	20:38		18:39	12:30					07:37	07:01	07:05	07:32	08:00			
Harrow	Pettits	04:01	04:57	04:05	04:23	04:23	06:38	08:22	07:10	07:34	07:36	07:23	10:08	00:00	11:50	09:29		18:52	19:36	19:41	23:13	14:09					05:58	06:55	05:30	06:13	06:19			
Harrow	Rainham and Wennington	06:34	06:38	07:08	07:22	06:27	12:03	10:32	10:46	09:58	09:48	13:26	11:48	10:43	12:53	09:00		14:19	14:05	16:00	14:25	12:01				10:02	08:41	09:41	09:29	09:46	08:59			
Harrow	Romford Town	05:57	05:21	05:18	05:22	05:35	07:55	06:58	06:56	06:40	07:11	08:46	07:38	07:46	07:42	07:50		16:22	13:39	20:22	16:14	15:52		07:37	08:26	07:55	08:19	10:16	07:39	06:57	06:58	06:57	07:22	
Harrow	South Hornchurch	07:28	07:14	07:11	07:18	07:57	09:34	08:11	07:54	08:08	09:04	09:33	08:33	09:38	09:27	12:10		10:35	09:23	11:22	14:06	14:50					09:47	09:01	09:06	09:16	09:38			
Harrow	Squirrel's Heath	05:18	05:39	05:12	05:05	05:22	06:43	07:31	06:22	06:00	06:51	07:50	07:03	07:53	08:39	07:51		22:45	18:30	18:58	17:15	21:27				10:37	10:57	18:00	07:12	07:12	06:53	06:38	06:56	
Harrow	St. Andrew's	04:52	04:20	04:00	03:58	03:45	10:14	09:19	08:34	08:07	09:38	12:05	10:27	10:47	08:36	09:52		17:38	17:47	18:50	24:48	14:14				10:07	09:56	06:37	06:09	05:29	05:35	05:21		
Harrow	Upminster	07:20	07:51	07:45	07:41	07:35	12:33	10:37	11:02	11:46	11:13	00:00	14:42	10:33	14:49	00:00		31:43	26:36	19:45	23:42	18:12					10:20	09:35	09:17	09:49	09:33			
Hillingdon	Barnhill	06:45	06:57	06:31	07:03	06:49	07:13	07:00	06:57	08:05	08:08	08:10	10:30	08:53	06:15	10:24		14:10	23:35	11:02	10:30	15:08			09:16		08:35	08:25	08:31	08:45	08:46			
Hillingdon	Botwell	05:48	05:44	05:33	05:36	05:30	07:06	07:53	07:26	06:50	06:56	07:59	07:54	08:44	07:50	08:42		20:05	14:59	13:56	11:51	14:35		10:18	08:42	06:43	06:26	07:37	07:34	07:38	07:19	07:13	07:19	
Hillingdon	Brunel	05:26	05:02	04:54	04:30	04:24	05:35	05:53	06:51	06:08	05:56	08:44	09:50	08:10	10:20	08:51		18:46	15:35	19:15	16:11	17:11				09:31	09:23	07:34	11:12	07:26	06:48	06:56	06:36	06:41
Hillingdon	Cavendish	07																																

Annex 2A | Pumping and special appliance attendance times - ward data

Borough	Ward	First appliance					Second appliance					Third appliance					Fire rescue unit					Aerial appliance					Overall incident response time (call answer to arrival of first appliance)								
		2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19	2019/20				
Hounslow	Hounslow Heath	06:25	05:58	05:52	06:23	05:46	07:20	06:47	07:19	07:24	06:37	08:17	07:10	09:13	08:20	12:08	06:14	05:03	14:46	10:25	06:17						15:02	11:51	08:21	07:50	07:28	07:59	07:24		
Hounslow	Hounslow South	06:14	06:10	05:27	05:52	05:48	06:38	06:22	06:06	05:52	06:51	08:59	08:54	09:07	08:07	09:21	38:40	04:32	05:22	04:25								07:45	07:32	07:00	07:28	08:04			
Hounslow	Hounslow West	06:00	05:49	05:39	05:39	05:56	07:02	06:48	06:17	07:15	06:41	07:18	08:36	07:16	08:01	08:27	07:20	05:03	05:40	13:20						19:31		07:42	07:16	07:26	07:40	07:41			
Hounslow	Isleworth	05:57	05:58	05:38	05:42	05:47	06:53	06:56	06:31	06:20	06:22	08:24	08:35	08:15	07:41	07:09	14:02	05:19	13:38	05:39	05:19	19:16	23:07	35:36	19:19	19:27			07:35	07:44	07:19	08:09	07:26		
Hounslow	Osterley and Spring Grove	05:12	05:10	04:55	05:05	04:35	06:37	07:36	07:02	05:43	06:45	11:12	10:24	09:04	09:39	10:16	10:40	12:17	05:17	08:19	07:39	28:00	17:31	15:38			08:20	07:47	07:35	07:06	06:30				
Hounslow	Syon	05:16	05:03	04:57	05:04	05:18	06:43	06:07	05:26	06:34	06:05	08:41	08:29	08:29	07:59	08:00	11:49	13:50	13:02	08:28	07:50	16:59		16:48	18:25			07:05	06:50	07:03	06:41	06:42			
Hounslow	Turnham Green	04:14	04:30	04:29	04:24	04:01	06:51	07:02	06:56	06:27	06:41	07:49	08:01	08:38	07:09	06:55	09:46	12:11	10:18	08:29	14:34						09:55		05:53	06:23	07:37	06:08	05:44		
Islington	Barnsbury	05:13	04:59	04:39	04:53	04:36	06:55	06:33	06:16	06:27	06:19	08:23	08:48	06:33	07:16	06:55	07:41	09:30	12:10	05:38	08:15						16:20	10:12	08:40	06:43	06:27	06:17	06:22	06:26	
Islington	Bunhill	04:59	04:37	04:36	04:27	04:23	06:49	06:35	06:31	06:22	06:04	08:08	07:20	06:51	06:43	06:33	07:01	05:26	08:54	16:57	14:29	09:37	08:56	08:03	08:34	08:42			06:43	06:23	06:16	06:07	05:59		
Islington	Caledonian	05:27	05:33	05:20	05:26	05:20	07:00	06:43	06:09	06:11	06:40	08:45	07:52	07:16	07:26	07:58	10:40	06:26	05:46	10:33	12:20	12:23	10:20	10:51	13:28	12:01			07:21	07:03	08:02	07:05	06:54		
Islington	Canonbury	04:54	04:43	04:48	04:43	04:46	06:35	06:28	06:27	06:05	06:23	08:04	09:25	06:49	07:10	05:12	03:56	08:13	06:51	09:19	14:25	12:15	10:04	14:19	11:28			06:56	06:17	06:29	06:21	06:18			
Islington	Clerkenwell	05:30	05:21	05:11	04:56	04:47	06:29	06:44	06:16	05:51	05:50	08:25	07:14	07:18	06:31	06:57	05:09	05:10	08:07	07:40	07:14	08:00	08:04	07:12	07:18	07:40			07:17	07:04	06:45	06:30	06:25		
Islington	Finsbury Park	04:31	04:23	04:17	04:12	04:14	07:18	07:14	07:15	06:58	06:57	08:12	07:54	08:13	06:46	07:03	13:47	11:03	08:48	09:01	07:44						13:02	12:54	12:16	06:12	06:05	06:09	06:05	06:02	
Islington	Highbury East	05:20	04:48	04:49	04:56	05:06	06:45	06:20	06:43	05:45	06:22	10:25	08:11	08:45	06:18	09:00	14:47	00:02		05:01						07:09		06:59	06:29	06:15	06:16	06:26			
Islington	Highbury West	05:02	04:47	04:45	04:24	04:55	06:51	06:40	06:03	05:57	06:34	07:41	07:57	07:43	07:20	06:18	07:51	11:50	09:01	09:40	06:23						10:36	10:51	11:12	11:02	06:49	06:40	06:17	06:06	06:19
Islington	Hillrise	05:21	05:21	04:56	04:47	05:02	06:27	07:15	06:01	06:06	06:27	07:34	06:06	06:44	06:24	06:38	08:31	09:44	11:00	08:00	13:30						12:15	15:41	07:14	07:25	06:03	06:28	06:42		
Islington	Holloway	05:00	04:46	04:50	04:34	04:38	06:15	05:55	05:57	05:40	05:44	06:34	07:58	06:05	06:42	06:35	07:56	11:33	09:22	10:28						11:01	11:47	11:26	06:40	06:23	06:37	06:13	06:08		
Islington	Junction	05:01	04:53	05:19	04:39	04:33	06:00	05:48	05:48	05:40	05:33	05:54	07:17	07:28	06:34	07:05	13:16	09:37	08:48	11:38	09:12	16:39		12:39	15:02	10:02			06:44	06:44	07:01	06:24	06:04		
Islington	Mildmay	05:51	05:02	05:11	04:57	05:07	06:55	06:23	06:12	06:15	06:09	08:43	07:52	06:50	05:17	07:17	06:53	06:34	06:17	05:02	09:30	11:35		13:39		14:18			07:49	06:46	06:38	06:46	06:46		
Islington	St. George's	05:05	04:31	04:52	04:16	04:14	05:15	05:02	04:50	04:52	04:52	06:31	08:02	06:17	05:56	05:42	17:21		09:50	09:41	15:13	14:17				12:24			06:44	06:10	06:23	05:45	06:07		
Islington	St. Mary's	04:03	03:32	03:40	03:26	03:58	07:08	06:18	06:23	06:39	06:33	08:51	08:27	07:01	07:19	06:53	07:07	01:38	05:31	08:41	02:35					08:19			05:43	05:06	05:37	05:06	05:38		
Islington	St. Peter's	04:54	04:34	04:42	04:30	04:28	07:04	06:33	06:22	06:25	06:34	07:22	09:04	07:16	07:47	06:30	10:07	05:23	05:47	06:52	09:10						19:15	08:59	09:51	09:07	06:38	06:20	06:25	06:11	06:15
Islington	Tollington	04:38	04:48	04:10	04:31	04:31	06:54	07:04	06:21	06:22	06:12	07:34	07:42	06:41	06:27	08:54	09:59	07:09	08:10	08:57	08:47	10:52		12:01	12:49			06:22	06:25	05:53	06:08	06:04			
Kensington and Chelsea	Abingdon	04:45	04:39	04:37	04:43	04:34	06:23	06:33	06:18	06:06	06:21	06:45	07:20	05:36	07:33	06:54	14:14		10:19	06:50	09:00	09:49	10:20	09:43	09:26	10:26			06:28	05:53	06:07	06:26	06:10		
Kensington and Chelsea	Brompton & Hans Town	05:11	04:59	04:52	04:55	05:01	06:48	06:40	06:32	06:32	06:23	08:39	08:47	08:30	07:48	08:10	08:31	08:50	09:44	06:02	10:22	09:14	09:13	09:29	08:32	08:11			08:14	06:24	06:19	06:29	06:34		
Kensington and Chelsea	Campden	04:22	04:41	04:15	04:12	04:16	06:42	06:44	06:07	06:14	05:46	09:15	07:32	07:23	06:14	06:27	07:11	06:57	09:55	06:52	05:29	09:01	08:44	08:37	07:46	07:54			06:01	06:21	05:30	05:44	05:56		
Kensington and Chelsea	Chelsea Riverside	04:53	04:16	04:07	04:18	04:15	06:37	06:40	05:44	06:16	06:20	07:24	07:14	06:39	08:15	07:23	07:35	07:56	14:30	09:25	11:21	10:25	10:29	09:11	10:03	09:04			07:26	05:50	05:42	06:07	05:56		
Kensington and Chelsea	Colville	04:25	04:09	04:08	04:13	04:13	04:51	05:03	04:39	04:50	04:46	06:31	06:50	06:33	06:27	06:10	07:53		10:58	06:16	07:12	06:34	07:20	06:32	07:35	07:26			05:53	05:46	05:43	05:45	06:05		
Kensington and Chelsea	Courtfield	05:09	04:30	04:45	04:46	04:33	06:21	06:01	05:49	05:41	05:48	10:02	06:43	07:25	07:08	07:36	05:49	05:48	08:57	08:54	03:13	10:46	10:59	10:32	10:19	11:27			06:39	05:58	06:12	06:22	06:07		
Kensington and Chelsea	Dalgarno	04:05	03:58	04:05	03:54	03:35	04:58	05:11	05:13	04:23	04:38	07:34	08:17	06:52	07:10	07:05	00:07	09:29	01:47	06:21	14:19	10:15	12:17	09:20	07:06	08:51			05:51	05:27	05:37	05:29	05:04		
Kensington and Chelsea	Earl's Court	05:31	05:36	05:07	05:42	05:30	07:19	06:47	06:28	06:30	06:33	09:08	08:05	06:36	06:58	07:10	07:40	07:34	06:22	12:26	07:16	12:19	11:20	12:33	10:06	10:39			07:07	07:12	06:48	07:25	07:05		
Kensington and Chelsea	Golborne	03:38	03:51	03:42	03:30	03:20	04:52	05:09	05:06	04:35	04:28	07:33	06:32	06:12	06:59	06:58	05:53	11:02	08:42	07:37	05:47	08:50	07:12	06:47	07:17	06:43			05:25	05:48	05:53	05:23	05:14		
Kensington and Chelsea	Holland	05:32	05:23	05:07	05:07	05:03	06:21	05:50	05:59	05:41	06:11	06:00	07:29	06:13	05:13	05:31	09:29	07:52	08:30	09:07	10:21	07:25	07:58	10:04	08:34	08:47			07:24	12:33	06:46	07:22	06:55		
Kensington and Chelsea	Norland	04:51	05:04	04:54	04:50	04:36	05:33	05:28	05:36	05:15	05:04	06:12	06:29	06:53	06:42	06:19	09:01	13:00	14:21	13:34	07:36	07:52	09:49	07:58	07:39	08:10			06:29	06:27	06:26	06:19	05:57		
Kensington and Chelsea	Notting Dale	04:55	04:45	04:50	04:32	04:43	05:39	06:03	05:48	05:23	05:34	07:59	09:14	08:23	07:01	07:45	16:39	11:34	06:59	10:31	11:17	10:01	11:11	09:59	09:27	10:35			06:44	06:27	06:43	06:13	06:55		
Kensington and Chelsea	Pembridge	04:50	04:50	04:42	04:19	04:42	05:50	06:07	05:25	04:56	05:24	06:41	07:26	05:19	05:06	05:18	08:30	14:59	09:59	05:34	07:47	06:31	08:												

Annex 2A | Pumping and special appliance attendance times - ward data

Borough	Ward	First appliance					Second appliance					Third appliance					Fire rescue unit					Aerial appliance					Overall incident response time (call answer to arrival of first appliance)								
		2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19	2019/20				
Lambeth	Streatham South	04:55	05:24	04:56	05:20	04:51	05:41	05:45	04:48	05:33	05:40	06:16	07:59	08:10	06:29	05:07	12:15	11:22	13:48	13:54	13:49										06:32	06:50	06:21	06:58	06:34
Lambeth	Streatham Wells	06:04	05:37	05:48	05:52	05:43	06:31	06:00	06:36	05:51	06:07	07:28	08:24	07:28	06:52	06:57	11:17	13:44	12:20	16:28	13:31										10:32	07:13	07:16	07:27	07:10
Lambeth	Thornton	06:15	06:13	05:47	05:59	05:52	07:09	07:10	06:22	06:20	06:23	08:15	08:12	07:26	07:01	06:36															06:48	06:29	07:22	06:51	06:08
Lambeth	Thurlow Park	05:26	05:20	05:05	04:59	05:33	06:21	05:38	05:56	05:45	06:06	08:57	07:33	06:54	07:52	07:20	12:42	10:28	12:29	11:04	12:33										10:40	09:35	12:53	09:12	09:44
Lambeth	Tulse Hill	05:47	05:19	05:19	05:19	05:13	06:03	06:17	06:03	05:41	05:18	06:10	07:04	07:13	06:55	07:08	10:35	16:11	11:37	11:24	07:43										07:22	09:18	08:40	08:40	08:20
Lambeth	Vassall	04:48	04:59	04:31	04:36	04:31	05:12	05:37	05:02	05:16	05:14	07:24	05:36	06:05	06:16	06:18	10:52	07:10	17:17	15:21	12:23										06:12	07:25	09:06	09:38	06:28
Lewisham	Bellingham	06:19	06:19	06:20	06:14	06:02	08:27	07:58	07:36	07:20	08:12	15:08	08:19	09:06	08:51	09:12	10:02	09:05	08:17	14:41	09:11									07:15	08:52	08:25	11:53	08:14	
Lewisham	Blackheath	04:42	04:38	04:43	04:31	04:30	06:40	06:51	05:42	05:51	05:43	06:12	08:53	07:35	06:46	06:20	05:09	11:13	11:50	08:30	06:53									07:15	05:56	09:17	15:37	03:48	
Lewisham	Brockley	05:40	05:19	05:11	05:19	05:08	06:40	06:45	06:11	06:15	06:34	06:51	07:17	05:35	05:00	06:08	07:35	11:18	08:30	08:57	07:32									07:24	08:15	05:19	06:13	06:29	
Lewisham	Catford South	05:40	05:44	05:49	05:30	05:40	06:48	07:19	06:40	06:30	06:51	00:00	00:00	08:12	07:45	08:44	05:45	06:01	11:15	15:15	07:00									07:13	07:54	06:21	08:29	07:08	
Lewisham	Crofton Park	04:12	04:01	04:07	03:41	04:05	06:44	07:01	06:21	06:34	06:41	08:43	11:57	07:47	08:18	00:00														05:54	05:44	05:37	05:15	05:44	
Lewisham	Downham	06:33	06:45	06:22	06:26	06:35	07:30	07:13	07:31	07:26	07:27	07:47	09:49	07:04	07:09	11:50	07:46	10:07	07:42	08:22	08:13									07:14	11:24	09:07	11:45	08:50	
Lewisham	Evelyn	04:51	04:19	04:12	04:18	04:09	06:54	06:33	06:16	06:15	06:17	08:02	07:04	06:52	06:51	06:48	08:30	15:05	07:35	15:49	14:00									07:24	06:39	07:17	07:00	07:12	
Lewisham	Forest Hill	05:26	05:21	05:17	05:02	05:06	08:47	08:43	07:59	07:46	08:15	11:04	09:13	08:27	08:27	08:44	12:08	11:39	11:50	08:40	11:16									04:07	10:04	06:10	07:51	09:58	
Lewisham	Grove Park	06:31	06:03	06:05	06:03	05:32	07:45	07:03	07:24	07:00	06:45	08:58	08:28	07:59	06:58	07:43	11:08	06:37	06:37	13:29	08:34									11:08	06:37	06:37	13:29	08:34	
Lewisham	Ladywell	05:08	05:07	04:45	04:38	04:51	06:52	06:38	07:07	06:48	07:00	08:21	10:16	00:00	07:30	06:44	06:30	02:44	03:49	12:12	04:21									08:14				06:49	
Lewisham	Lee Green	04:26	04:10	04:03	04:11	04:13	07:09	06:55	06:09	06:25	06:16	08:41	07:14	07:33	05:49	06:14	15:35	14:54	06:12	06:30	04:52											08:58	07:04	07:45	06:25
Lewisham	Lewisham Central	04:02	03:55	03:46	03:47	03:45	06:26	06:14	05:43	05:51	05:44	07:24	07:14	06:23	06:18	06:19	06:32	05:26	13:17	09:30	12:33									06:06	05:27	05:45	06:09	05:56	
Lewisham	New Cross	05:01	04:54	04:42	04:41	04:37	06:05	06:30	06:08	05:49	06:04	07:00	06:49	06:18	06:40	06:32	12:22	15:26	11:47	11:35	12:25									09:25	06:16	05:24	06:27	07:45	
Lewisham	Perry Vale	04:36	04:24	04:21	04:07	04:10	08:13	07:49	07:48	07:04	07:12	09:35	08:30	06:55	08:34	09:31	08:25	07:07	13:51	18:02	06:13									04:08	06:03	06:12	04:48	05:57	
Lewisham	Rushey Green	04:34	04:25	04:16	04:25	04:13	06:38	05:56	06:13	05:49	06:07	08:06	08:07	09:19	07:33	07:18	07:25	10:41	06:45	07:32	07:28									05:50	07:09	06:39	05:42	05:09	
Lewisham	Sydenham	06:08	06:03	06:09	06:01	06:02	07:41	08:20	07:18	07:39	07:10	09:04	10:58	09:29	09:39	09:13	09:35	13:57	13:16	10:15	15:36									10:02	06:52	07:56	09:14	09:52	
Lewisham	Telegraph Hill	04:58	04:28	04:38	04:42	04:42	05:45	06:27	06:56	06:58	06:29	07:24	07:43	05:54	05:40	06:30	09:05	09:01	15:02	09:55	12:58									07:50	07:03	07:13	07:07	05:47	
Lewisham	Whitefoot	07:28	07:11	07:00	06:53	06:38	08:30	07:45	07:49	08:06	07:42	08:34	08:08	07:39	08:48	04:28	09:15	06:02	07:13	08:00	18:02									07:05	08:45	07:55	14:08	08:14	
Merton	Abbey	04:08	04:11	03:47	03:41	04:02	07:05	06:46	06:35	06:41	06:54	08:37	07:35	06:44	09:17	09:10	02:53	07:07	02:13	07:14	03:32									07:01	02:59	03:20	09:24	03:54	
Merton	Cannon Hill	06:02	06:09	06:04	05:45	05:54	07:30	08:35	07:03	08:01	07:47	10:31	11:25	06:48	07:26	10:20															04:18	06:17	12:39	09:40	07:28
Merton	Colliers Wood	05:42	05:27	05:45	05:07	05:21	06:36	06:12	07:04	07:16	06:24	07:38	07:02	07:35	07:11	07:56	08:21	09:06	08:21	08:50	12:05									08:47	06:49	04:34	05:01	04:48	
Merton	Cricket Green	05:16	05:30	05:07	04:56	05:17	05:42	07:41	07:40	07:26	08:03	07:49	08:32	10:25	10:13	10:31	09:37	07:11	08:09	07:24	08:19									06:04	06:21	09:28	06:19	16:26	
Merton	Dundonald	04:50	05:00	04:37	04:18	04:31	07:00	09:33	06:27	06:56	07:21	00:00	00:00	09:43	08:21	16:40	05:48	09:48	07:41	04:58	24:36									04:06	04:05	05:49	05:09	06:32	
Merton	Figge's Marsh	06:02	06:20	05:39	05:26	05:34	06:33	08:17	07:39	07:18	07:19	00:00	08:46	10:16	07:37	08:04	09:05	07:58	10:30	09:38	07:30									10:00	14:04	09:45		07:30	
Merton	Graveney	06:29	06:14	06:30	06:57	06:56	07:05	07:15	07:39	07:08	06:19	00:00	00:00	06:28	09:32	09:03	11:20	06:38	07:31	09:04	08:16									08:29				07:56	
Merton	Hillside	06:04	05:42	05:20	05:21	05:20	08:37	08:11	07:50	07:27	07:38	09:50	10:30	11:33	08:34	08:52	08:31	10:43	13:33	08:33	15:08									05:34		06:47	07:31	09:32	
Merton	Lavender Fields	05:53	06:16	05:41	05:19	05:37	07:02	07:21	07:14	06:26	07:15	08:41	07:36	10:13	00:00	00:00														07:44	08:09	06:54	06:44	06:54	
Merton	Longthornton	05:23	05:36	05:02	05:50	05:04	06:30	06:34	06:04	06:05	05:37	09:22	07:42	06:55	05:52	07:46	09:33													06:41	06:47	06:22	08:33	06:40	
Merton	Lower Morden	06:30	07:03	06:23	06:14	06:48	06:48	08:58	07:45	08:19	07:53	09:12	00:00	00:00	05:16	09:30	08:26	09:49	21:06		10:17									07:35	08:59	07:47	07:44	08:21	
Merton	Merton Park	04:57	04:23	04:48	04:31	04:07	07:06	06:28	06:47	06:14	06:09	08:09	10:13	09:19	00:00	07:22	05:33	08:06	03:24	04:31	04:11											06:56		06:30	
Merton	Pollards Hill	05:52	06:13	05:14	05:27	05:29	06:40	06:58	05:29	06:30	06:00	00:00	06:58	07:07	09:11	08:19	08:02	12:50	08:16	13:25	09:19									07:22	07:55	06:38	07:09	06:53	
Merton	Ravensbury	04:37	04:42	04:10	04:08	03:52	05:30	06:39	06:32	06:55	06:48	09:05	06:08	00:00	06:22	08:44	11:29	03:37	09:40	06:00	13:53									06:30	06:42	06:01	05:59	06:13	
Merton	Raynes Park	05:49	05:35	05:13	05:08	05:46	07:02	07:00	07:20	06:30	07:20	09:07	12:07	09:45	08:10	08:59	05:43	14:14	22:02	12:28	14:47										08:01	06:50	06:41	07:26	
Merton	St. Helier	05:42	06:09	05:40	05:05	05:34	06:49	06:30	06:26	06:48	06:56	09:03	06:36	06:48	05:55	06:42	07:41	08:29	12:15	10:35	05:06														

Annex 2A | Pumping and special appliance attendance times - ward data

Borough	Ward	First appliance					Second appliance					Third appliance					Fire rescue unit					Aerial appliance					Overall incident response time (call answer to arrival of first appliance)				
		2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19	2019/20
Redbridge	Fairlop	05:25	04:56	05:12	05:34	04:43	08:23	08:27	08:49	08:27	09:16	00:00	07:48	08:29	00:00	07:58	15:39	12:31	18:38	14:23	18:48						07:18	07:08	06:54	07:28	06:56
Redbridge	Fullwell	06:51	06:54	06:35	07:06	06:25	08:31	08:34	08:09	09:10	08:18	11:49	09:08	10:57	08:31	10:04	15:49	16:56	20:21	11:48	11:28			20:53			08:28	08:42	08:14	08:49	08:05
Redbridge	Goodmayes	05:23	04:50	04:39	04:42	04:44	05:48	06:13	05:34	05:27	05:41	10:17	07:10	07:37	08:03	09:12	09:33	13:39	09:30	10:40	09:54	10:43					07:10	06:11	06:26	06:29	06:17
Redbridge	Hainault	05:49	05:12	04:36	04:38	05:00	09:54	09:49	09:43	09:08	10:05	11:21	09:36	08:34	08:38	12:53	25:39	19:52	15:23	18:21	16:46			10:19			07:34	07:00	06:24	06:20	06:54
Redbridge	Ilford Town	04:51	04:46	04:30	04:45	04:29	05:56	06:20	05:28	06:18	05:42	10:12	09:08	08:30	08:28	08:17	10:47	10:19	10:31	13:34	13:08	09:21	14:23	13:22	11:13	11:00	08:01	06:50	06:16	06:31	06:12
Redbridge	Loxford	05:56	05:58	05:44	05:49	05:51	06:53	06:32	06:58	07:11	06:44	08:48	09:49	08:25	10:32	08:25	10:51	11:27	06:56	10:20	12:16			11:33			07:37	07:40	07:19	07:26	07:26
Redbridge	Mayfield	05:01	05:05	04:45	04:34	04:54	06:30	05:44	05:37	05:39	05:33	08:43	07:29	08:18	07:52	06:49	08:39	09:34	08:43	08:49	17:14						06:43	06:47	06:20	05:59	06:45
Redbridge	Monkhams	04:34	05:02	04:26	04:54	04:27	08:00	07:24	07:45	08:05	07:15	11:08	00:00	08:14	00:00	10:07	12:19		13:04	18:48	13:46						08:52	07:14	06:26	06:36	06:26
Redbridge	Newbury	04:49	04:42	04:33	04:12	04:17	06:22	05:32	05:36	05:04	05:32	11:03	10:29	08:24	09:22	08:07	11:37	10:33	14:58	12:35	13:13			10:52	10:17	10:11	07:12	06:21	06:14	05:48	05:59
Redbridge	Seven Kings	04:53	05:03	04:34	05:06	04:44	06:04	06:02	05:34	05:28	05:27	08:42	09:57	07:54	05:30	07:28	13:52	20:54	13:16	22:26	20:46	15:38					06:24	06:29	06:06	06:45	06:30
Redbridge	South Woodford	06:30	06:18	05:51	05:37	06:27	09:01	08:37	07:28	08:05	08:00	10:25	09:18	08:59	00:00	09:09	15:53	10:20	12:27	12:21	13:50			14:10			08:15	07:58	07:32	07:07	08:31
Redbridge	Valentines	06:40	05:56	06:05	06:03	06:01	07:45	07:09	06:43	07:01	07:02	10:14	09:40	10:37	00:00	11:01	11:51	14:32	10:56	14:27	15:03			10:20	11:37		08:25	07:35	07:43	07:38	07:31
Redbridge	Wanstead Park	07:21	06:43	06:30	06:25	06:32	09:57	08:14	08:20	08:27	07:37	15:23	13:05	09:58	10:34	11:00	12:16	12:23	08:32	10:21	10:40			18:04			09:37	08:54	08:33	08:31	08:27
Redbridge	Wanstead Village	07:45	06:40	06:10	06:10	06:18	09:35	08:04	07:57	07:55	07:33	10:38	07:22	09:47	11:06	10:09	13:07	08:56	10:41	13:49	11:31			15:09			09:50	08:22	07:52	07:50	08:13
Richmond upon Thames	Barnes	06:25	06:39	05:51	05:58	07:20	07:02	07:31	07:17	07:01	08:56	09:23	09:32	10:02	08:55	09:14	23:48	13:20									07:50	08:29	07:30	07:25	08:38
Richmond upon Thames	East Sheen	06:05	06:00	05:48	06:00	06:18	09:03	08:16	08:01	08:28	08:50	00:00	00:00	00:00	00:00	09:32	15:15	15:21	12:52	13:04	11:59						07:53	07:41	07:43	07:49	08:13
Richmond upon Thames	Fulwell and Hampton Hill	04:04	04:03	04:13	04:22	04:28	05:21	05:43	06:07	05:01	06:08	11:07	09:25	14:03	08:48	10:29	11:47		09:29		18:53						05:42	05:59	06:03	05:53	06:37
Richmond upon Thames	Ham, Petersham and Richmond Riverside	05:45	05:32	05:04	04:59	05:20	06:41	06:49	06:23	06:04	05:53	11:52	09:43	08:32	08:49	09:35	10:26	15:42	15:55	08:32	19:01						07:42	07:27	06:52	06:56	07:26
Richmond upon Thames	Hampton	07:59	07:29	07:12	06:46	07:00	08:12	07:55	06:47	07:45	07:44	11:55	09:27	09:51	08:29	10:55	18:10	14:59	18:20	20:36	18:14						09:51	09:29	08:59	08:25	08:46
Richmond upon Thames	Hampton North	06:47	07:10	06:17	06:41	06:42	08:00	08:18	07:11	07:04	07:46	09:17	09:42	08:16	08:59	12:06			19:37	07:58	10:15						08:17	08:45	08:12	08:36	08:05
Richmond upon Thames	Hampton Wick	06:47	06:22	05:57	06:13	06:19	07:13	07:07	06:31	06:55	06:39	08:21	08:22	07:39	07:36	07:29	18:40	14:19	15:06	13:23	18:04						08:30	07:59	07:41	08:00	08:10
Richmond upon Thames	Heathfield	06:48	06:14	06:01	05:53	05:55	07:11	07:01	07:27	07:50	06:15	08:13	08:56	07:52	07:56	06:41	07:28	06:54	14:01	06:49	18:24			17:53	14:53		08:53	08:05	08:11	07:49	07:21
Richmond upon Thames	Kew	05:25	05:08	04:43	04:40	05:14	07:27	07:42	07:19	07:05	07:20	10:49	10:24	09:46	00:00	00:00	18:48	12:51	09:05	10:50	10:18						07:04	06:55	06:27	06:46	06:56
Richmond upon Thames	Mortlake and Barnes Common	06:24	05:53	06:01	05:42	05:41	08:02	09:07	08:14	08:09	08:08	09:48	09:34	07:33	10:03	00:00	10:43	14:40	12:45	10:31	12:43			12:07			08:09	07:47	07:36	07:22	07:22
Richmond upon Thames	North Richmond	04:47	04:43	04:05	04:19	04:06	08:49	08:19	07:57	07:40	07:58	08:34	07:20	08:58	10:22	10:34	10:07	13:18	08:38	14:23	11:17			12:53			06:24	06:22	05:34	05:56	05:43
Richmond upon Thames	South Richmond	05:19	05:12	04:58	05:06	04:56	08:57	07:55	07:47	07:58	07:39	10:23	10:59	09:08	08:46	08:15	16:30	13:50	13:43	13:06		27:28	16:57	15:36	18:04	23:00	06:44	06:39	06:21	06:24	06:33
Richmond upon Thames	South Twickenham	04:56	04:58	04:44	04:43	04:23	06:46	05:42	06:44	06:08	05:00	09:32	08:47	08:20	09:47	08:04	21:45	08:24	10:58	24:01	15:06						06:31	06:53	06:28	06:24	05:48
Richmond upon Thames	St. Margarets and North Twickenham	06:55	06:44	06:23	06:29	06:23	07:45	08:10	06:59	07:15	07:51	08:58	09:24	08:31	09:29	09:07	15:11	13:55	07:56	10:50	13:07					21:42	08:36	08:15	07:44	08:04	08:17
Richmond upon Thames	Teddington	04:44	05:27	05:06	05:03	05:03	05:44	05:40	06:01	06:25	05:44	09:09	09:48	09:49	09:02	09:43	14:21	12:23	21:18	13:23	11:07				16:12	22:08	06:28	06:54	06:47	06:42	06:31
Richmond upon Thames	Twickenham Riverside	06:19	06:07	06:22	06:00	05:42	07:38	06:59	07:05	07:40	07:12	08:28	07:33	07:14	08:10	09:20	15:00	09:34	11:18	11:41	11:33					18:58	08:06	07:48	07:52	07:29	07:21
Richmond upon Thames	West Twickenham	05:47	04:31	04:41	04:48	03:43	06:24	05:08	06:14	05:55	05:41	08:09	09:14	09:30	08:02	08:41	09:17	11:46		10:27	11:33						07:22	05:54	06:22	06:21	05:23
Richmond upon Thames	Whitton	06:15	06:33	06:01	06:21	06:43	07:15	07:16	07:23	06:35	07:02	09:08	09:18	09:10	08:40	11:34	07:32	12:53	14:03	06:56	06:25						08:00	08:03	07:21	07:55	08:11
Southwark	Borough & Bankside	05:11	04:57	04:43	04:32	04:41	07:05	06:31	06:21	05:53	05:52	06:55	07:15	07:14	06:29	06:39	10:07	13:21	09:06	09:00	10:27	07:36	08:23	08:22	07:11	06:58	06:55	06:41	06:21	06:10	06:22
Southwark	Camberwell Green	04:50	04:56	04:23	04:42	04:40	06:09	05:56	05:14	05:22	05:23	07:33	06:27	05:32	05:55	06:03	14:47	14:10	13:11	10:23	09:25	06:51	07:19	07:04	07:32	07:21	06:32	06:21	05:58	06:10	06:18
Southwark	Champion Hill	06:01	05:50	05:35	05:32	05:27	07:01	07:02	05:59	06:35	06:16	09:52	06:07	06:01	07:18	07:19	14:30	17:22	11:37	14:49	11:41	09:20	09:48	10:20	08:47	09:10	07:37	07:14	07:19	07:11	07:05
Southwark	Chaucer	05:34	05:30	05:01	05:03	04:54	06:31	05:44	05:38	05:54	05:42	07:14	06:41	05:50	05:43	06:25	11:59		09:48	10:24	09:26	06:18	05:22	05:22	05:44	06:34	07:22	07:03	06:40	06:34	06:35
Southwark	Dulwich Hill	06:51	06:35	06:24	06:24	06:21	08:48	08:21	08:09	08:14	07:37	08:01	09:30	00:00	09:03	08:57	22:03	11:14	13:54		10:26	07:38		06:56	06:40		08:26	08:12	08:05	07:55	08:03
Southwark	Dulwich Village	06:30	06:10	05:18	05:26	05:21	07:07	06:52	05:46	05:51	06:09	08:54	08:45	07:57	07:41	07:21	12:35	12:10	12:59	10:56	10:56	07:39				08:35	08:09	07:50	06:37	06:52	06:42
Southwark	Dulwich Wood	06:44	06:16	05:45	05:59																										

Annex 2A | Pumping and special appliance attendance times - ward data

Borough	Ward	First appliance					Second appliance					Third appliance					Fire rescue unit					Aerial appliance					Overall incident response time (call answer to arrival of first appliance)				
		2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19	2019/20
Westminster	Marylebone High Street	06:36	06:11	06:02	05:56	05:53	07:28	07:23	06:59	07:00	06:43	10:39	08:12	07:53	07:21	06:50	10:36	05:47	09:02	05:36	07:19	07:29	07:32	07:59	06:47	07:19	08:15	07:49	07:31	07:27	07:17
Westminster	Queen's Park	04:59	05:02	05:10	04:48	04:39	05:44	05:56	05:50	05:07	05:30	06:19	09:32	06:02	07:12	06:25	06:51	11:12	11:30	09:15	10:16	09:16	06:49	09:12	06:43	07:37	06:42	06:49	06:42	06:21	06:18
Westminster	Regent's Park	05:04	04:51	04:49	05:00	04:46	05:25	05:14	05:25	05:26	05:29	07:28	07:36	06:42	06:33	06:49	06:49	09:37	06:31	06:09	06:31	04:55	05:53	04:49	05:02	04:27	06:43	06:26	06:15	06:31	06:24
Westminster	St. James's	04:57	04:52	04:47	04:44	04:48	05:52	05:54	05:48	05:34	05:34	08:05	08:15	07:23	07:04	07:09	12:08	11:07	11:28	08:12	12:08	05:43	06:11	05:44	05:39	05:23	07:13	06:58	06:32	06:24	06:35
Westminster	Tachbrook	05:07	04:50	04:48	04:58	04:50	05:27	05:33	05:53	05:56	05:48	07:22	07:42	07:23	07:38	06:35	05:34	08:54	09:14	16:26	07:22	09:27	08:18	08:29	09:03	08:09	06:45	07:15	06:20	06:36	06:43
Westminster	Vincent Square	05:01	04:42	04:36	04:47	05:01	05:55	05:40	05:25	05:31	06:15	07:18	07:27	06:48	07:35	07:46	10:08	11:16	09:34	10:09	11:13	07:21	08:17	07:48	07:51	08:28	08:41	06:18	06:06	06:27	06:48
Westminster	Warwick	05:42	05:34	05:19	05:31	05:21	06:25	06:18	05:53	06:11	06:04	07:09	06:58	06:35	06:39	06:53	05:57	05:36	09:43	09:03	11:16	09:30	09:54	08:14	08:23	08:23	07:23	07:11	06:56	07:46	06:58
Westminster	West End	05:43	05:45	05:30	05:25	05:38	06:39	06:52	06:25	06:04	06:37	08:52	09:36	08:13	08:11	08:00	09:35	07:58	07:48	10:56	13:15	06:17	06:45	06:48	06:33	06:10	07:47	07:28	07:06	07:01	07:18
Westminster	Westbourne	04:32	04:34	04:31	04:26	04:16	05:08	05:28	04:59	05:04	04:52	06:50	06:58	06:35	05:57	06:06	14:06	04:47	07:31	17:37	07:02	05:58	06:36	05:35	05:32	04:33	06:29	06:17	06:15	06:11	05:45
		05:32	05:22	05:13	05:13	05:12	06:51	06:44	06:34	06:32	06:30	08:20	08:10	07:46	07:40	07:36	11:42	11:24	11:19	11:28	11:30	08:38	08:33	08:35	08:37	08:33	07:28	07:08	06:54	06:57	06:53

Note: Calculation follows the counting rules as agreed and revised in light of LSP 2017-2021

Note: Calculation follows the counting rules as agreed and revised in light of LSP 2017-2021

Note: Calculation follows the counting rules as agreed and revised in light of LSP 2017-2021

Note: Calculation follows the counting rules as agreed and revised in light of LSP 2017-2021 with a cut-off of 40 minutes

Note: Calculation follows the counting rules as agreed and revised in light of LSP 2017-2021 with a cut-off of 40 minutes

Note: Calculation follows the counting rules as agreed and revised in light of LSP 2017-2021. This measure is from the time the call is answered in Control to arrival of the first appliance; see section 6 of Fire Facts document.

Annex 2B | Incidents, fires and fire casualties - ward data

Borough	Ward	Incidents					Primary fires					Arson					Dwelling fires (Accidental)					Fires in care homes and sheltered housing					Fire deaths					Fire serious injuries					
		2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19	2019/20	
City of London	Cordwainer	62	67	46	47	48	1	0	3	4	1	-	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
City of London	Cornhill	48	49	37	37	37	1	3	1	3	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-			
City of London	Cripplegate	44	40	55	39	32	2	3	3	2	1	-	-	-	-	-	-	-	-	-	2	1	2	2	-	-	-	-	-	-	-	-	-	-			
City of London	Dowgate	19	27	24	29	43	2	0	2	1	0	-	-	-	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-			
City of London	Farringdon Within	94	76	51	77	74	9	6	4	5	5	1	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-	-	-	-	-	-	-	1			
City of London	Farringdon Without	74	65	83	105	102	8	1	4	6	5	-	-	-	2	1	1	-	-	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-			
City of London	Langbourn	45	43	52	52	41	3	4	2	3	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-			
City of London	Lime Street	42	40	36	43	39	1	0	0	1	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-			
City of London	Portsoken	28	24	35	34	36	2	2	2	1	2	-	-	-	-	-	-	-	-	-	1	1	-	1	1	-	-	-	-	-	-	-	-	1			
City of London	Queenhithe	17	14	14	12	14	1	0	0	2	0	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-			
City of London	Tower	70	59	79	91	65	3	5	2	9	6	-	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-			
City of London	Vintry	33	29	26	31	33	5	4	0	1	2	-	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-			
City of London	Walbrook	43	50	59	45	46	2	3	4	0	4	-	-	-	-	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-	-	-	-	-			
Croydon	Addiscombe East	95	101	97	100	115	16	13	11	13	12	1	3	3	3	-	-	-	-	-	13	4	6	6	8	-	-	-	-	-	-	-	-	1	3		
Croydon	Addiscombe West	141	141	136	163	128	22	20	20	14	11	2	8	3	2	2	-	-	-	-	14	11	15	10	9	-	-	-	-	-	-	-	-	2	4		
Croydon	Bensham Manor	107	115	116	121	150	11	16	17	16	14	2	3	2	4	1	-	-	-	-	9	9	10	6	9	-	-	-	-	-	-	-	-	2	1		
Croydon	Broad Green	235	236	241	240	237	31	20	29	18	23	14	9	5	8	8	-	-	-	-	14	8	17	11	13	-	-	-	-	-	-	-	-	2	5		
Croydon	Coulsdon Town	49	88	64	84	64	5	14	12	13	7	1	2	6	5	2	-	-	-	-	3	9	3	4	1	-	-	-	-	-	-	-	-	-			
Croydon	Crystal Palace & Upper Norwood	130	164	145	154	132	17	14	13	21	19	2	2	4	5	4	-	-	-	-	16	10	8	13	12	-	-	-	-	-	-	-	1	3			
Croydon	Fairfield	405	417	441	469	484	31	33	32	31	31	10	15	7	8	7	-	-	-	-	10	11	14	13	11	-	-	-	-	-	-	-	-	5	2		
Croydon	Kenley	59	53	55	49	45	8	8	14	7	7	1	3	1	3	1	-	-	-	-	4	6	11	5	2	-	-	-	-	-	-	-	-	1	1		
Croydon	New Addington North	126	152	148	152	174	13	18	17	21	15	9	27	17	5	11	-	-	-	-	11	7	12	13	4	-	-	-	-	-	-	-	-	1			
Croydon	New Addington South	119	144	134	114	140	18	24	26	20	26	21	24	18	13	17	-	-	-	-	7	8	13	6	10	-	-	-	-	-	-	-	-	1	2		
Croydon	Norbury & Pollards Hill	119	159	114	128	124	17	13	9	14	13	1	2	2	-	2	-	-	-	-	14	5	4	10	11	-	-	-	-	-	-	-	-	2	1		
Croydon	Norbury Park	85	93	58	79	81	16	7	7	11	8	4	4	3	2	2	-	-	-	-	6	3	1	5	6	-	-	-	-	-	-	-	-	2	1		
Croydon	Old Coulsdon	37	64	68	60	87	12	9	9	7	14	6	4	3	2	2	-	-	-	-	3	4	3	3	9	-	-	-	-	-	-	-	-	-	-		
Croydon	Park Hill & Whitgift	59	63	78	64	66	5	5	8	2	3	1	4	2	5	-	-	-	-	-	3	2	3	-	2	-	-	-	-	-	-	-	-	1	-		
Croydon	Purley & Woodcote	165	213	175	184	190	20	19	22	20	22	2	12	5	2	8	-	-	-	-	14	8	9	9	7	-	-	-	-	-	-	-	-	1	1		
Croydon	Purley Oaks & Riddlesdown	59	67	59	53	70	5	6	9	6	9	-	4	1	3	3	-	-	-	-	4	5	3	4	5	-	-	-	-	-	-	-	-	2	1		
Croydon	Sanderstead	72	79	73	62	88	14	8	6	13	9	6	1	4	1	4	-	-	-	-	8	6	2	7	5	-	-	-	-	-	-	-	-	-	1		
Croydon	Selhurst	158	148	127	168	150	19	25	18	22	20	8	7	7	6	4	-	-	-	-	10	18	15	14	13	-	-	-	-	-	-	-	-	-	1	2	
Croydon	Selsdon & Addington Village	57	64	63	56	94	10	11	14	7	14	7	1	7	2	3	-	-	-	-	3	6	4	2	6	-	-	-	-	-	-	-	-	-	1	2	
Croydon	Selsdon Vale & Forestdale	55	47	62	59	46	3	9	8	7	6	4	8	6	5	2	-	-	-	-	3	2	3	2	2	-	-	-	-	-	-	-	-	-	-		
Croydon	Shirley North	75	89	79	96	104	9	17	17	15	7	5	3	4	2	2	-	-	-	-	4	9	7	11	5	-	-	-	-	-	-	-	-	-	1		
Croydon	Shirly South	95	96	83	87	78	13	11	8	10	5	16	9	4	3	2	-	-	-	-	5	5	6	4	2	-	-	-	-	-	-	-	-	-	-		
Croydon	South Croydon	120	144	144	195	164	24	14	20	17	19	6	7	2	7	3	-	-	-	-	13	7	13	9	14	-	-	-	-	-	-	-	-	-	2	2	
Croydon	South Norwood	208	198	191	236	241	27	23	34	24	20	9	6	7	8	2	-	-	-	-	13	14	23	13	10	-	-	-	-	-	-	-	-	-	-	-	
Croydon	Thornton Heath	172	177	177	174	215	33	24	25	22	24	7	4	4	4	2	-	-	-	-	19	16	16	15	13	-	-	-	-	-	-	-	-	-	6	3	
Croydon	Waddon	234	270	274	294	304	22	34	30	25	21	3	16	15	12	7	-	-	-	-	9	14	14	9	11	-	-	-	-	-	-	-	-	-	1	4	
Croydon	West Thornton	150	180	170	179	192	27	25	30	18	24	9	7	2	7	1	-	-	-	-	13	12	24	8	15	-	-	-	-	-	-	-	-	-	-	6	4
Croydon	Woodside	154	163	173	180	156	24	21	30	39	22	6	7	8	18	8	-	-	-	-	15	10	20	21	11	-	-	-	-	-	-	-	-	-	8	1	
Ealing	Acton Central	208	234	171	211	273	26	21	14	9	14	7	14	-	2	3	-	-	-	-	14	13	10	6	10	-	-	-	-	-	-	-	-	-	1	1	
Ealing	Cleveland	156	157	121	138	128	14	17	12	13	14	3	2	4	2	2	-	-	-	-	12	14	7	7	6	-	-	-	-	-	-	-	-	-	2	2	
Ealing	Dormers Wells	119	151	140	107	139	12	19	9	12	19	4	7	4	2	4	-	-	-	-	4	11	6	8	12	-	-	-	-	-	-	-	-	-	1	1	
Ealing	Ealing Broadway	222	215	215	214	223	19	18	15	16	17	3	1	1	2	3	-	-	-	-	9	9	6	11	11	-	-	-	-	-	-	-	-	-	1	1	
Ealing	Ealing Common	117	139	109	107	119	17	19	16	12	10	7	3	9	3	2	-	-	-	-	7	9	6	8	4	-	-	-	-	-	-	-	-	-	1	1	
Ealing	East Acton	400	389	387	313	321	28	31	30	27	36	7	9	5	7	7	-	-	-	-	11	10	12	7	11	-	-	-	-	-	-	-	-	-	3	1	
Ealing	Elthorne	158	165	192	180	150	24	21	17	10	10	2	5	5	6	1	-	-	-	-	14	14	10	6	5	-	-	-	-	-	-	-	-	-	-	3	3
Ealing	Greenford Broadway	166	181	179	167	180	19	25	19	16	19	11	13	3	10	10	-	-	-	-	10	10	10	5	10	-	-	-	-	-	-	-	-	-	2	3	
Ealing	Greenford Green	133	166	160	135	120	10	17	23	13	10	5	4	5	4	2	-	-	-	-	5	6	10	4	4	-	-	-	-	-	-	-	-	-	-	1	1
Ealing	Hanger Hill	109	129	158	142	131	24	6	19	18	10	3	7	2	4	4	-	-	-	-	17	3	9	6	5	-	-	-	-	-	-	-	-	-	-	1	1
Ealing	Hobbayne	138	118	92	101	102	14	14	12	15	10	5	6	6	8	4	-	-	-	-	7	7	6	8	6	-	-	-	-	-	-	-	-	-	-	3	2
Ealing	Lady Margaret	53	64	47	69	51	10	7	4	11	12	3	6	2	-	1																					

Annex 2B | Incidents, fires and fire casualties - ward data

Borough	Ward	Incidents					Primary fires					Arson					Dwelling fires (Accidental)					Fires in care homes and sheltered housing					Fire deaths					Fire serious injuries									
		2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	2016/17	2017/18	2018/19	2019/20					
Havering	Romford Town	325	294	293	299	287	30	23	19	28	25	22	13	18	12	7	14	6	7	14	10	1		1	1	1			1	1	1	2									
Havering	South Hornchurch	155	179	156	157	143	21	19	29	19	28	10	14	11	14	8	6	7	8	4	9	1			1			1			2	1	1	1							
Havering	Squirrel's Heath	91	114	116	104	86	8	14	14	15	10	5	7	12	5	4	2	9	5	4	6	1			2	1	1			3	1	2	2								
Havering	St. Andrew's	138	140	151	142	99	12	14	12	13	9	1	7	8	9	1	5	4	4	4	5	2	1			1	2			1											
Havering	Upminster	112	102	117	111	82	20	17	14	18	9	13	11	12	6	7	5	3	7	3	-						1			1	1	2									
Hillingdon	Barnhill	94	96	97	106	101	17	21	23	15	20	13	16	12	8	5	4	8	5	10	11								2				1								
Hillingdon	Botwell	196	200	206	201	221	28	29	10	25	25	21	27	4	19	15	6	6	6	10	11					1					2	2									
Hillingdon	Brunel	147	146	137	153	131	23	25	21	23	18	10	8	10	9	4	7	8	7	8	6					1			1			1	8	3	1						
Hillingdon	Cavendish	74	77	68	62	68	9	6	9	6	5	2	6	5	1	2	4	3	4	5	4	1																			
Hillingdon	Charville	82	94	70	68	82	16	14	15	9	17	12	7	6	6	10	7	4	9	4	6				1						6	1	1		2						
Hillingdon	Eastcote and East Ruislip	70	83	80	77	81	10	10	11	15	15	4	5	3	6	4	6	7	10	4	6	1						1						2							
Hillingdon	Harefield	92	105	92	122	114	18	16	13	16	8	10	7	6	10	4	3	5	4	4	2	1																			
Hillingdon	Heathrow Villages	611	666	564	589	658	94	112	98	84	102	12	18	10	15	17	8	7	7	10	6	2	1	1										3							
Hillingdon	Hillingdon East	81	94	106	84	100	6	22	26	9	9	9	10	10	8	10	2	10	8	4	2										1	4									
Hillingdon	Ickenham	62	64	76	73	56	11	9	10	8	2	2	2	3	-	1	6	4	3	2	1	1																			
Hillingdon	Manor	63	80	61	77	49	5	12	10	14	5	1	5	4	2	1	3	5	4	3	3																				
Hillingdon	Northwood	107	126	138	122	141	17	13	12	7	14	2	3	1	1	4	7	5	5	3	6	1		1																	
Hillingdon	Northwood Hills	89	112	94	96	129	4	13	13	10	12	1	4	3	5	2	3	6	8	7	5			1	1	2							1								
Hillingdon	Pinkwell	133	137	119	149	131	19	15	25	20	13	17	13	5	9	10	8	6	12	8	6					1						2		2							
Hillingdon	South Ruislip	113	101	96	108	130	12	17	10	12	9	4	8	3	4	3	5	10	5	3	3	1									1	3									
Hillingdon	Townfield	207	223	231	239	224	28	30	27	20	26	18	18	12	14	11	13	10	10	12	6	1	1	2																	
Hillingdon	Uxbridge North	167	182	168	147	172	23	17	22	12	14	13	11	8	8	4	5	8	6	4	6	2	3	2	1	1								1							
Hillingdon	Uxbridge South	168	159	158	187	200	23	18	16	20	25	11	8	4	3	4	7	5	5	5	8			1										5	1	2					
Hillingdon	West Drayton	161	141	130	141	131	23	24	23	24	12	22	30	24	12	8	13	9	6	9	5	2			1	1									1						
Hillingdon	West Ruislip	91	121	114	130	139	10	14	20	8	19	5	1	3	4	7	4	9	12	3	9	1	2	3			2								1						
Hillingdon	Yeading	129	120	115	107	122	18	18	12	12	16	9	13	7	3	4	6	6	5	8	6			1											2	2					
Hillingdon	Yiewsley	142	156	175	175	176	26	20	34	24	23	13	19	30	18	10	9	5	9	9	7	1			1	1									1	1	9	1			
Hounslow	Bedfont	105	158	112	120	130	17	17	23	26	21	7	14	13	16	11	7	8	11	9	8			1	1											1	4				
Hounslow	Brentford	178	231	201	214	206	19	22	20	16	9	10	11	7	6	6	9	10	11	9	4			2												2	1				
Hounslow	Chiswick Homefields	107	92	117	120	99	12	9	6	10	12	2	1	-	2	3	9	4	4	3	5															1	2				
Hounslow	Chiswick Riverside	106	126	134	128	160	9	12	16	10	10	3	2	3	-	2	5	6	9	8	6				1											1	1				
Hounslow	Cranford	87	127	133	93	104	13	15	14	9	19	7	9	10	3	3	4	6	7	2	8															2	4				
Hounslow	Feltham North	123	121	110	151	147	20	11	11	14	19	4	5	5	10	12	7	6	6	7	6	1	1	2												3	2				
Hounslow	Feltham West	173	194	151	144	143	17	38	27	24	48	14	34	21	16	34	7	13	12	7	11															1	1				
Hounslow	Hanworth	99	122	106	125	122	27	16	12	16	21	14	20	9	11	8	11	3	6	5	9															6	2	4	1		
Hounslow	Hanworth Park	183	151	128	171	157	21	19	11	27	14	7	18	10	16	11	7	9	4	9	6					1											2	1			
Hounslow	Heston Central	57	81	104	87	95	11	11	11	8	14	8	10	4	5	2	3	5	2	3	8																1				
Hounslow	Heston East	93	85	94	87	91	11	8	18	10	9	7	7	5	-	3	6	7	5	5	4					1											1	2			
Hounslow	Heston West	152	145	128	134	194	23	16	20	20	25	19	5	6	5	9	10	6	6	9	8																1	2	3	1	
Hounslow	Hounslow Central	180	205	243	237	205	29	23	30	23	17	11	6	7	3	5	11	11	12	14	10	3	2	3	1	2											1	1			
Hounslow	Hounslow Heath	113	102	98	148	148	18	9	17	23	17	11	11	13	7	14	8	6	5	12	9	1					1										1	1			
Hounslow	Hounslow South	43	53	53	42	40	12	5	11	5	7	5	4	2	3	1	6	2	8	2	4																1	1			
Hounslow	Hounslow West	112	149	121	130	118	23	14	14	21	14	2	7	5	5	3	12	5	8	10	9	1	1	3	1	1											1	1			
Hounslow	Isleworth	103	125	119	144	112	12	17	15	25	14	6	10	2	3	-	5	4	6	13	6	3	1	1	1	1											3	3			
Hounslow	Osterley and Spring Grove	154	163	154	179	185	10	27	14	28	20	4	6	3	4	3	2	10	5	8	11	1															2	2	3	1	
Hounslow	Syon	144	139	139	148	168	21	18	15	15	20	8	4	5	4	3	8	8	3	4	10				1													1	2	2	
Hounslow	Turnham Green	193	217	190	205	207	18	9	19	13	14	2	2	4	3	2	7	6	10	9	7	2		3													1	1			
Islington	Barnsbury	152	160	144	157	166	28	23	18	13	19	13	10	1	3	4	12	13	14	9	9																	1	1		
Islington	Bunhill	457	532	563	520	531	24	22	31	28	30	8	2	6	1	4	9	11	14	12	20				1													1	1	5	4
Islington	Caledonian	219	223	210	215	230	37	32	24	24	19	28	21	9	9	6	7	10	9	9	5	1																3	8	2	1
Islington	Canonbury	114	113	132	138	134	12	9	14	16	5	1	1	1	5	1	10	7	11	10	5																		1		
Islington	Clerkenwell	305	266	320	350	330	23	17	23	17	16	2	6	2	2	3	12	11	15	11	9	2																	3	1	
Islington	Finsbury Park	239	231	249	268																																				

