

MOPAC User Satisfaction Survey FY 2025-26 Q4

VICTIM GROUP FROM SAMPLE :-

- 1 = Residential Burglary
- 2 = Assault
- 5 = Hate Crime
- 7 = Personal Robbery

SECTION A: INTRODUCTION & FIRST CONTACT

NQ3a (ASK IF GROUP = 1, 2, 3, 5 OR 7)

Excluding the one I have called you about today, have you been the victim of any OTHER crime in the last 12 months? How many was that?

- None 80
- One other 1
- Two others 2
- Three or more others 3

Refused 98

NQ4 (ASK IF GROUP = 1, 2, 3, 5 OR 7)

Other than dealing with crime reports, have you had any contact with the police in the last 12 months in any of the following ways?

INTERVIEWER: Read out examples and code all that apply

- None 1
- Reporting ASB/intelligence to police 2
- A Police event/surgery 3
- Chatting to an officer on the street 4
- The Police approaching you for information (e.g., as a witness) 5
- Being stopped by police in the street 6
- Being arrested by police 7
- Contact through work/school/university 9
- Contact because of a vehicle collision 10
- Other (please specify) 8

Refused 98

INTERVIEWER: Read out

Thinking about the crime I have called about today...

NQ5 (ASK IF GROUP= 2, 3, 5 OR 7)

Can you tell me where the offence occurred?

INTERVIEWER: Prompt and clarify as necessary

- Your home 1
- Your local area (within 15 minutes walk of your home) 2
- Your workplace or place of education 3
- On public transport 4
- Online or via phone apps 5
- Somewhere else 6

Refused 98

NNQ5A (ASK IF NQ5 = 4)

Can you tell me what type of public transport this was?

INTERVIEWER: Prompt and clarify as necessary

Overground train 1

Elizabeth Line 10

London Underground 3

Docklands Light Railway (DLR) 4

Tram 5

Bus 6

IFS Cloud Cable Car 7

Taxi/mini-cab 8

Somewhere else 9

Refused 98

NQ6a (ASK IF GROUP = 1)

Thinking about the crime I have called about today...Did the burglary you experienced involve any of the following?

INTERVIEWER: Read out and code all that apply

Damage to gain entry to the property (e.g. door or window) 1

Damage within house (e.g. broken furniture, damage to possessions or stains etc.) 2

Search of living area(s) 3

Search of bedroom area(s) 4

Sentimental items taken 5

And did the burglary take place whilst you were home 6

None of the above 96

Refused 98

NQ6b (ASK IF GROUP = 1 OR 7)

Were any losses covered by insurance?

Nothing was stolen or damaged 1

No, losses were not covered at all 2

Yes, part of the cost was covered 3

Yes, all of the cost was covered 4

Don't know 97

Refused 98

INTERVIEWER: Read out

Again thinking about the incident (IF NECESSARY: [crime type] on or around [incident date]) in your responses today. I'll now be asking questions about:

- How you got in touch with the police
- What they did
- How you were updated
- And then about how you felt you were treated by the police.

Just so you know - a lot of our questions are in a "yes or no" format and I won't be able to take any additional details about what happened as a response to these questions.

I'd like to start with some questions about HOW YOU GOT IN TOUCH with the police in the first place.

Q5 (ASK ALL)

How was contact with the police made about this incident? Was it ...

INTERVIEWER: Read out and ensure that respondent is thinking about the right incident

999 / 112 call 1

Via the 101 non-emergency number 7

By other telephone call 2

By personal visit to a police station 3

By personal visit to neighbourhood police drop-in surgery 18

Direct to an officer in the street 4

Someone else contacted the police for you 20

The police contacted you 6

Online report/MPS app 21 **TERMINATE SURVEY**

Other means – please specify 90

Don't know 97 Q7

Refused 98 Q7

TQ4b (ASK IF Q5 = 20)

Did you want the police to be contacted with regard to this incident?

Yes 1

No 2

Don't know 97

Refused 98

PQ6c (ASK IF Q5 = 7)

If you had to wait when you called 101, approximately how long did you have to wait before speaking to a member of staff?

I did not have to wait 1

Under 5 minutes 2

5 to 10 minutes 3

11 to 30 minutes 4

31 to 60 minutes 5

Over 1 hour 6

Don't know/can't remember 97

Refused 98

Q6c (ASK IF Q5= 3 OR 18)

If you had to queue at the police station/ neighbourhood police drop in surgery, approximately how long did you have to wait before speaking to the member of staff at the station reception?

I did not have to wait 1

Under 5 minutes 2

5 to 10 minutes 3

11 to 30 minutes 4

31 to 60 minutes 5

Over 1 hour 6

Don't know/can't remember 97

Refused 98

SQ6C (ASK IF Q5 = 1, 7, 2, 3, 18 OR 4)

Did you attempt any other method of contact before [insert method of contact Q5]?

Yes 1

No 2

Refused 98

SQ6D (ASK IF SQ6C = 1)

What method of contact did you try first?

999 / 112 call 1

The 101 non-emergency number 7

Other telephone call 2

A personal visit to a police station 3

A personal visit to neighbourhood police drop-in surgery 18

Direct to an officer in the street 4

Someone else contacted the police for you 20

The police contacted you 6

Online report/MPS app 21

Other means (please specify) 90

Don't know/can't remember 97

Refused 98

Q7 (ASK IF Q5 = 1, 7, 2, 3, 18, 4, 90, 97 OR 98)

Are you satisfied, dissatisfied or neither with HOW EASY IT WAS TO CONTACT someone who could assist you?

INTERVIEWER READ OUT: "And is that completely, very or fairly?" AND CODE SATISFIED VS DISSATISFIED ACCORDINGLY

Completely satisfied 1

Very satisfied 2

Fairly satisfied 3

Neither satisfied nor dissatisfied 4

Fairly dissatisfied 5

Very dissatisfied 6

Completely dissatisfied 7

Don't know 97

Refused 98

SECTION B : POLICE RESPONSE

PQ14 (ASK IF Q5 = 1, 7 OR 2)

After your initial report being made to the police were you dealt with...

Face to face via a visit from police 1

Entirely over the phone – (This means you did not have any face-to-face contact with the police either at your home/workplace/scene or at a police station) 2

Face to face via an Officer on the street or at a police station/drop-in surgery 3

Other (please specify) 90

Refused 98

Q10 (ASK IF Q5 = 1, 7 OR 2 AND PQ14 = 1)

Were you told how long it would take for somebody to visit you?

INTERVIEWER: If yes, quantify

Yes – I was told they would be there asap 1

Yes – I was given a specific time frame 2

Yes – I made an appointment for a visit 3

No 4

Don't know 97

Refused 98

NQ10A (ASK IF Q10 = 1)

Approximately how long did you have to wait for somebody to arrive?

- Less than 30 minutes 1
- 30 minutes or more but less than 1 hour 2
- 1 hour or more but less than 2 hours 3
- 2 hours or more but less than 6 hours 4
- 6 hours or more but less than 12 hours 5
- 12 hours or more but less than 24 hours 6
- 24 hours or more 7

Don't know 97

Refused 98

NQ10B (ASK IF Q10 = 2 OR 3)

Did someone arrive at the agreed time?

INTERVIEWER: If no, ask if they arrived earlier or later than agreed

- Yes 1
- No – they arrived earlier than agreed 2
- No – they arrived later than agreed 3

Don't know 97

Refused 98

Q12 (ASK IF Q5 = 1, 7 OR 2 AND PQ14 = 1)

Did you make any follow up call(s) to chase the progress of your visit?

INTERVIEWER: If yes, quantify extent

- Yes – once 1
- Yes – two or three times 2
- Yes – more than three times 3
- No 4

Don't know/can't remember 97

Refused 98

Q17 (ASK IF Q5 = 1, 7 OR 2 AND PQ14 = 1)

Are you satisfied, dissatisfied or neither with THE TIME IT TOOK for the police to arrive?

INTERVIEWER READ OUT: "And is that completely, very or fairly?" AND CODE SATISFIED VS DISSATISFIED ACCORDINGLY

- Completely satisfied 1
- Very satisfied 2
- Fairly satisfied 3
- Neither satisfied nor dissatisfied 4
- Fairly dissatisfied 5
- Very dissatisfied 6
- Completely dissatisfied 7

Don't know 97

Refused 98

SECTION C : POLICE RESPONSE

INTERVIEWER: Read out

I'd now like to ask some questions about how the police responded to your incident, once they had initial details. This could have been at the station or at the scene of the incident. If you had any

contact with more than one member of staff, please give your OVERALL impression of what they did.

Q18d (ASK ALL)

Did the police carry out an investigation at the scene of the incident (e.g. visual inspection of area or examining items recovered from the scene)?

Yes 1

No 2

Not applicable 96

Don't know 97

Refused 98

NQ18da (ASK ALL)

Did the police collect statements from witnesses?

INTERVIEWER: If no, clarify if there were witnesses

Yes 1

No – but there were witnesses 2

No – because there were no witnesses 3

Don't know 97

Refused 98

NQ18db (ASK ALL)

Did the police gather or receive CCTV evidence?

INTERVIEWER: If no, clarify if there was CCTV evidence

Yes 1

No – but there was CCTV 2

No – because there was no CCTV 3

No – there might have been CCTV but the police didn't check if there was or not 4

Don't know 97

Refused 98

PQ18e (ASK ALL)

Did the police provide you with a Victim's Leaflet? This leaflet offers details of the attending officer, reference details and information about what you can expect when reporting a crime. This could have been a paper leaflet, or you could have scanned a QR code or accessed the leaflet via the My Met Service app.

Yes 1

No 2

Don't know 97

Refused 98

PQ18f (ASK IF PQ18e = 1)

Did you receive a paper copy of the leaflet, did you scan a QR code or use the My Met Service app, or something else?

INTERVIEWER: Please tick all that apply

Paper copy 1

QR code / My Met Service app 2

Something else 3

Don't know 97

Refused 98

Q18e (ASK ALL)

Did the police provide you with a Crime reference number?

Yes 1

No 2

Not applicable 96

Don't know 97

Refused 98

Q18c (ASK ALL)

Did the police explain what was going to happen and why?

Yes 1

No 2

Not applicable 96

Don't know 97

Refused 98

NNQ18A (ASK ALL)

Were you made aware of the Victims Code?

INTERVIEWER IF NECESSARY: The Code of Practice for Victims of Crime (the Victims Code) is the statutory code that sets out the minimum level of service that victims should receive from the criminal justice system

Yes 1

No 2

Don't know 97

Refused 98

NQ18b (ASK ALL)

Were you offered a referral into victim support services?

INTERVIEWER IF NECESSARY: Victim support services are independent groups who work with victims of traumatic events. The police sometimes refer victims of crime to their services. This might include charities such as the London Victim and Witness Service (LVWS), or Victim Support.

Yes 1

No 2

Not applicable 96

Don't know 97

Refused 98

NNQ18b1 (ASK IF NQ18b = 1)

Did you take up the offer of receiving support?

Yes 1

No 2

Not applicable 96

Don't know 97

Refused 98

NNQ18b2 (ASK IF NNQ18b1 = 1)

Are you satisfied or dissatisfied with the service you received from the victim support service?

If necessary: If you have received support from more than one service, please think about your experiences as a whole.

INTERVIEWER READ OUT: "And is that completely, very or fairly?" **AND CODE SATISFIED VS DISSATISFIED ACCORDINGLY**

Completely satisfied 1

Very satisfied 2
Fairly satisfied 3
Neither satisfied nor dissatisfied 4
Fairly dissatisfied 5
Very dissatisfied 6
Completely dissatisfied 7
I have not been contacted by the service yet 8
Don't know 97
Refused 98

NNQ18b3 (ASK IF NQ18b = 2)

Would you have been interested in receiving support from a victim support service to help you to cope with the impact of the crime?

Yes 1
No 2
Not applicable 96
Don't know 97
Refused 98

NQ18d (ASK ALL)

Were you offered information on restorative justice?

INTERVIEWER IF NECESSARY: Restorative Justice is the process by which the police or other agencies bring victims harmed by crime and those responsible for the harm into contact. The thinking behind this is that it enables everyone affected by an incident to play a part in repairing the harm and finding a positive way forward.

Yes 1
No 2
Not applicable 96
Don't know 97
Refused 98

NQ18c (ASK ALL)

Were you offered the opportunity to provide a victim personal statement?

INTERVIEWER IF NECESSARY: A victim personal statement is different to a witness statement in that is an opportunity for you to say in your own words how a crime has affected or continues to affect you.

Yes 1
No 2
Not applicable 96
Don't know 97
Refused 98

NQ18I (ASK IF GROUP = 2 OR 7)

Were you given any information on the Criminal Injuries Compensation Scheme?

INTERVIEWER IF NECESSARY: The Criminal Injuries Compensation Scheme is a government funded scheme designed to compensate blameless victims of violent crime in Great Britain.

Yes 1
No 2
Not applicable 96
Don't know 97
Refused 98

Q18k (ASK ALL)

Were you offered crime prevention information or advice?

INTERVIEWER IF NECESSARY: For example [burglary] how to make your home more secure and deter thieves; [assault/robbery/hate] how to stay safe when out and about in public and being aware of your surroundings; [vehicle] advice about securing your vehicle and not leaving items on display in the vehicle

Yes 1

No 2

Don't know 97

Refused 98

Q19a (ASK ALL)

Were you reassured by what the police did?

Yes 1

No 2

Not applicable 96

Don't know 97

Refused 98

NQ19b (ASK ALL)

Could you estimate how long in total you spent talking to an officer or member of staff when you reported your crime?

Under 10 minutes 1

10-30 minutes 2

31-60 minutes 3

Over an hour 4

Not applicable 96

Don't know 97

Refused 98

Q21 (ASK ALL)

Thinking about what the police did after they had been given the initial details, are you satisfied, dissatisfied or neither with THE ACTIONS TAKEN by the police?

INTERVIEWER READ OUT: "And is that completely, very or fairly?" AND CODE SATISFIED VS DISSATISFIED ACCORDINGLY

Completely satisfied 1

Very satisfied 2

Fairly satisfied 3

Neither satisfied nor dissatisfied 4

Fairly dissatisfied 5

Very dissatisfied 6

Completely dissatisfied 7

Don't know 97

Refused 98

SECTION D: SUBSEQUENT ACTIVITY/POLICE FOLLOW UP

INTERVIEWER: Read out

I'd now like to ask some questions about the information provided by police after they had taken your crime report. Your crime may have been closed shortly after the initial investigation due to

lack of evidence or may have been passed on for further investigation.

NQ23a (ASK ALL)

Did you receive an email or letter from the police within a week of reporting the incident?

Yes – by letter 1

Yes – by email 2

No 3

Don't know/can't remember 97

Refused 98

NEW_NQ23b (ASK ALL)

Is your case now closed?

Yes 1

No 2

Don't know 97

Refused 98

NQ23C (ASK ALL)

Thinking about the length of time the police spent investigating your case, do you feel this was too much time, too little time, or the right amount of time?

Too much time 1

Too little time 2

The right amount of time 3

Don't know/can't remember 97

Refused 98

NQ24 (ASK ALL)

Did the investigating officer provide you with their contact details?

Yes 1

No 2

Not applicable 96

Don't know/can't remember 97

Refused 98

Q28 (ASK ALL)

Did you ask for updates or were they provided without asking?

Provided without asking 1

Had to ask 2

Weren't provided and didn't ask 3

Weren't provided but did ask 4

Not applicable 96

Don't know 97

Refused 98

Q27A (ASK ALL)

Would you say that you knew who to contact if you wanted to get back in touch?

Yes 1

No 2

Not applicable 96

Don't know/can't remember 97

Refused 98

Q29 (ASK ALL)

Are you satisfied, dissatisfied or neither with HOW WELL YOU WERE KEPT INFORMED of progress?
INTERVIEWER READ OUT: "And is that completely, very or fairly?" AND CODE SATISFIED VS DISSATISFIED ACCORDINGLY

- Completely satisfied 1
- Very satisfied 2
- Fairly satisfied 3
- Neither satisfied nor dissatisfied 4
- Fairly dissatisfied 5
- Very dissatisfied 6
- Completely dissatisfied 7
- Don't know 97
- Refused 98

SECTION E: TREATMENT

INTERVIEWER: Read out

Thinking about the attitude of the police officers and other police staff who dealt with you (If more than one person involved, please give an overall impression), did they...

Q34a (ASK ALL)

Communicate clearly?

- Yes 1
- No 2
- Not applicable 96
- Don't know 97
- Refused 98

Q34d (ASK ALL)

Appear to take the matter seriously?

- Yes 1
- No 2
- Not applicable 96
- Don't know 97
- Refused 98

Q34c (ASK ALL)

Show empathy for your situation?

INTERVIEWER: If the respondent doesn't understand the word empathy then offer the following as an alternative: Did they show consideration/understanding for your situation?

- Yes 1
- No 2
- Not applicable 96
- Don't know 97
- Refused 98

Q35 (ASK ALL)

Thinking about their attitude and behaviour, are you satisfied, dissatisfied or neither with THE WAY YOU WERE TREATED by the police officers and staff who dealt with you?

INTERVIEWER READ OUT: “And is that completely, very or fairly?” AND CODE SATISFIED VS DISSATISFIED ACCORDINGLY

Completely satisfied 1
Very satisfied 2
Fairly satisfied 3
Neither satisfied nor dissatisfied 4
Fairly dissatisfied 5
Very dissatisfied 6
Completely dissatisfied 7
Don't know 97
Refused 98

SECTION F: THE WHOLE EXPERIENCE

INTERVIEWER: Read out

And now, thinking about everything we've talked about”

Q36 (ASK ALL)

Taking the whole experience into account, are you satisfied, dissatisfied or neither with the service provided by the police in this case?

INTERVIEWER READ OUT: “And is that completely, very or fairly?” AND CODE SATISFIED VS DISSATISFIED ACCORDINGLY

Completely satisfied 1
Very satisfied 2
Fairly satisfied 3
Neither satisfied nor dissatisfied 4
Fairly dissatisfied 5
Very dissatisfied 6
Completely dissatisfied 7
Don't know 97
Refused 98

NQ37A (ASK IF Q36 = 6 OR 7)

Why do you say this?

INTERVIEWER: Do not prompt – probe once

No real reason 1
Freetext – record word for word 90
Don't Know 97
Refused 98

NQ36 (ASK ALL)

Given the severity of the incident and avenues available for investigation, how well did the investigation meet your expectations?

INTERVIEWER IF NECESSARY: If the case is not complete, ask them to base their answer on their current perception of how the investigation has met their expectations so far

INTERVIEWER IF NECESSARY: If the respondent doesn't understand the term 'avenues available' then offer the following as an alternative: Given the severity of the incident and the way the police could have investigated it, how well did the investigation meet your expectations?

Exceeded my expectations 1
Met my expectations 2
Was below my expectations 3

Don't know 97
Refused

PQ36d (ASK ALL)

Did you consider yourself to be vulnerable in this instance? This could have been because of your age, a disability or personal circumstances.

Yes 1

No 2

Don't know 97

Refused 98

PQ36da (ASK IF PQ36d = 1)

What made you vulnerable in this instance? Please let me know if you want to move on to the next question if you're not comfortable answering this.

INTERVIEWER: Probe but do not prompt. Code all that apply.

My age 1

My gender 2

My ethnicity 3

My sexual orientation 4

My disability 5

Other (please specify) 6

Don't know 97

Refused 98

PQ36e (ASK IF PQ36d = 1)

Was this vulnerability identified by the police when you first contacted them?

(IF Q5= 6: Was this vulnerability identified by the police when you first had contact with them?)

Yes 1

No 2

Don't know 97

Refused 98

PQ36f (ASK IF PQ36e = 1)

Were these needs catered for?

Yes 1

No 2

Don't know 97

Refused 98

Q38 (ASK ALL)

Prior to this experience was your overall opinion of the police ...?

INTERVIEWER: Read out

Generally high 1

Generally low 2

Mixed 3

No opinion 4

Refused 98

Q39 (ASK ALL)

As a result of your contact with the police on this occasion, please tell me if your opinion of the police is now better, worse or has not changed?

Unchanged 1
Better opinion 2
Worse opinion 3
Don't know 97
Refused 98

NQ39 (ASK ALL)

If a similar event to the one you reported occurred again, would you report it to the police?

Yes 1
No 2
Don't know 97
Refused 98

Q40 (ASK ALL)

When considering financial, general well-being or other factors personal to you; on a scale of one to ten, with one being the least and ten being the most, how much impact would you say this incident has had on you?

1 – Least impact
2
3
4
5
6
7
8
9
10 – Most impact
Don't know 97
Refused 98

NQ42B (ASK ALL)

To what extent do you agree or disagree with the following statements?

- a) The Metropolitan Police Service do a good job in your local area
- b) The Metropolitan Police Service is an organisation I can trust

Strongly agree 1
Tend to agree 2
Neither agree nor disagree 3
Tend to disagree 4
Strongly disagree 5
Don't know 97
Refused 98

SECTION G : DEMOGRAPHICS

INTERVIEWER: Read out

Thank you for helping to improve policing for victims of crime.

Under the Equality Act 2010, the Metropolitan Police Service as an organisation has a duty to prevent discrimination and ensure a fair service to all. Therefore we'd like to ask the following questions about you. Please note, all of these questions are entirely optional.

NQ48A (ASK ALL)

What is your sex?

Please note a question on gender identity will follow.

Male 1

Female 2

Other 3

Refused 98

NQ48B (ASK ALL)

Is the gender you identify with the same as your sex registered at birth?

Yes 1

No (write in) 2

Refused 98

RQ50b (ASK ALL)

What is your country of birth?

INTERVIEWER: Do not prompt

Afghanistan 1

Algeria 2

Australia 3

Bangladesh 4

Bulgaria 5

Canada 6

China 7

Cyprus 8

France 9

Germany 10

Greece 11

Hong Kong 12

India 13

Iran 14

Iraq 15

Ireland 16

Italy 17

Jamaica 18

Japan 19

Kenya 20

Korea 21

Lithuania 22

New Zealand 23

Nigeria 24

Pakistan 25

Poland 26

Portugal 27

Romania 28

Spain 29

South Africa 30

Turkey 31

USA 32

UK 170

Other (please specify) 33

Refused 98

RQ50c (ASK IF RQ50b IS NOT 170 (UK Born) OR 98)

How long have you lived in the United Kingdom?

INTERVIEWER: Clarify as necessary

Less than 12 months 1

12 months but less than 2 years 2

2 years but less than 3 years 3

3 years but less than 5 years 4

5 years but less than 10 years 5

10 years but less than 20 years 6

20 years but less than 30 years 7

30 years or more 8

Don't know 97

Refused 98

NQ49 (ASK ALL)

What is your ethnic group?

Are you Asian, Black, of a mixed background, White, or of another ethnic group?

And is that...?

INTERVIEWER: Read from list below as appropriate

White

English/Welsh/Scottish/Northern Irish/British 1

Irish 2

Gypsy or Irish Traveller 3

Roma 4

Any other White background – please specify 5

Mixed/multiple ethnic groups

White and Black Caribbean 6

White and Black African 7

White and Asian 8

Any other Mixed/multiple ethnic background - please specify 9

Asian or Asian British

Indian 10

Pakistani 11

Bangladeshi 12

Chinese 13

Any other Asian background – please specify 14

Black/African/Caribbean/ Black British

Caribbean 15

African – please specify 16

Any other Black/Black British/Caribbean background – please specify 17

Other ethnic group

Arab 18

Any other ethnic group – please specify 19

Don't know 97

Refused 98

Q52a (ASK ALL)

The Equality Act 2010 defines a person as having a disability if he or she 'has a physical or mental impairment, which has a substantial and long-term adverse effect on his or her ability to carry out normal day to day activities'. Do you have such a disability?

Yes 1

No 2

Refused 98

Q52b (ASK IF Q52a = 1)

Please can you describe the nature of this disability?

INTERVIEWER: Do not prompt. Can multicode.

Mobility 1

Manual dexterity 2

Physical co-ordination 3

Ability to lift, carry or otherwise move everyday objects 4

Speaking 5

Hearing 6

Seeing 7

Memory 8

Ability to concentrate, learn or understand 9

Dyslexia 10

Mental health issues 11

Other (please specify) 90

Refused 98

Q53 (ASK ALL)

What is your religion?

INTERVIEWER: Do not prompt. Single code

Christian (including Church of England, Catholic, Protestant and all other Christian denominations) 1

Muslim 2

Sikh 3

Hindu 4

Jewish 5

Buddhist 6

Other 7

No religion/atheist/agnostic 8

Refused 98

Q51a (ASK ALL)

What is your sexual orientation?

INTERVIEWER: Read out options only if necessary

INTERVIEWER IF NECESSARY: Remind the respondent that they do not need to answer if they would prefer not to say

Heterosexual 1

Lesbian 2

Gay 3

Bisexual 4

Queer 5

Asexual 6

Other (please specify) 7

Prefer not to say 98

Q54 (ASK ALL)

Do you or any of your close friends or relatives work for the police?

Yes – self 1

Yes – family 2

Yes – close friends 3

No 4

Refused 98