

# Work Programme Referrals and Attachments to July 2012

Intelligence Update 26-2012

November 2012

## Key points

- The Work Programme has been running since June 2011. Up to July 2012, 136,000 people in London had been referred to the scheme.
- In nearly all months of the Work Programme, London has had more referrals than any other region.
- Just over 95 per cent of those referred to the Work Programme had actively engaged with providers contracted to deliver the Work Programme on behalf of the Government.
- Eight London boroughs had more than 6,000 referrals, with Lambeth topping the list with over 7,500.
- People with mental and behavioural disorders and prison leavers were least likely to have engaged with Work Programme providers.

## Background

The Work Programme is a government initiative designed to help unemployed people get into work. It provides tailored support for claimants who need more help to undertake active and effective jobseeking, and is targeted at those who have been out of work for some time. Participants receive support to overcome barriers that prevent them from finding and staying in work. It is the responsibility of the Department for Work and Pensions (DWP) but is delivered by contracted service providers who decide how best to support participants in order to get sustained work.

The idea is that the Work Programme represents a step change for Welfare to Work in this country, creating a structure that treats people as individuals and allows providers greater freedom to tailor the right support to the individual needs of each claimant.

The criteria for being referred to the Work Programme vary for individuals according to their age, how long they have been out of work, the benefits they receive etc. Precise details of the criteria can be found in the DWP Information leaflet, which can be found at <http://www.dwp.gov.uk/docs/the-work-programme.pdf>

This *Update* presents data on the first fourteen months of the Work Programme, up to July 2012. It is not possible to get everyone into work immediately, so this is a long term initiative. The information included here is for referrals and attachments. A further *Update* detailing the job outcomes is available separately. See the glossary section for details of the specific terms associated with the Work Programme.

**Table 1 Work Programme Referrals and Attachments, cumulative to July 2012**

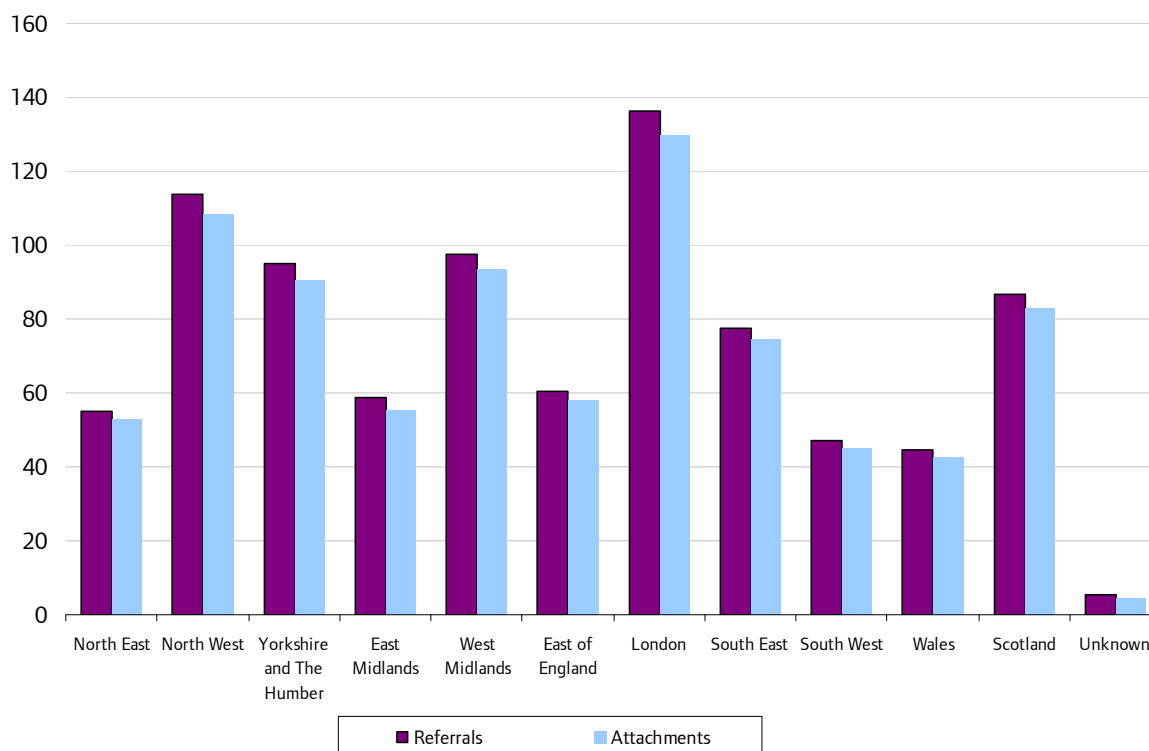
	Referrals (Thousands)	Attachments (Thousands)	Attachment Rate (%)	Alternative Attachment Rate (%)
<b>GB</b>	877.88	836.94	95.3	100.9
<b>Boroughs</b>				
Barking and Dagenham	4.45	4.22	94.8	99.8
Barnet	3.86	3.65	94.6	99.2
Bexley	2.70	2.54	94.1	99.6
Brent	5.60	5.26	93.9	99.4
Bromley	3.23	3.11	96.3	102.0
Camden	3.55	3.37	94.9	99.1
City of London	0.08	0.07	87.5	87.5
Croydon	6.45	6.23	96.6	102.1
Ealing	5.11	4.87	95.3	99.0
Enfield	6.58	6.34	96.4	101.0
Greenwich	4.67	4.40	94.2	99.8
Hackney	6.01	5.76	95.8	100.7
Hammersmith and Fulham	3.02	2.84	94.0	98.3
Haringey	7.04	6.73	95.6	99.4
Harrow	1.96	1.82	92.9	97.8
Havering	3.09	2.95	95.5	100.0
Hillingdon	3.01	2.88	95.7	99.3
Hounslow	2.39	2.31	96.7	100.9
Islington	4.54	4.33	95.4	99.1
Kensington and Chelsea	2.15	2.07	96.3	100.0
Kingston upon Thames	0.88	0.81	92.0	96.4
Lambeth	7.60	7.26	95.5	100.1
Lewisham	6.58	6.19	94.1	99.4
Merton	2.12	2.01	94.8	100.5
Newham	6.80	6.40	94.1	98.5
Redbridge	3.49	3.30	94.6	99.1
Richmond upon Thames	0.88	0.83	94.3	100.0
Southwark	6.73	6.47	96.1	100.8
Sutton	2.00	1.89	94.5	100.5
Tower Hamlets	6.52	6.23	95.6	100.3
Waltham Forest	5.71	5.33	93.3	98.0
Wandsworth	3.73	3.56	95.4	100.0
Westminster	3.37	3.17	94.1	97.8
<b>Region</b>				
North East	54.88	52.72	96.1	101.5
North West	113.56	108.42	95.5	101.4
Yorkshire and The Humber	94.84	90.41	95.3	100.9
East Midlands	58.74	55.29	94.1	103.4
West Midlands	97.54	93.52	95.9	100.6
East of England	60.56	57.87	95.6	102.2
London	136.15	129.47	95.1	99.8
South East	77.52	74.61	96.2	101.7
South West	47.24	44.82	94.9	100.6
Wales	44.61	42.38	95.0	100.8
Scotland	86.66	82.73	95.5	100.0
Unknown	5.59	4.69	83.9	89.2

Source: DWP Information, Governance and Security Directorate (IGS) Work Programme Statistics. Cumulative Totals to July 2012 produced via the DWP Tabulation Tool.

Rate is the (rounded) number of attachments expressed as a percentage of the (rounded) number of referrals.

The Alternative Attachment Rate is Attachments to July 2012 as a percentage of Referrals to June 2012 (ie cumulative referrals to July 2012 less referrals for the month July 2012).

**Chart 1 Work Programme Referrals and Attachments by region, thousands**



Source: DWP Information, Governance and Security Directorate (IGS) Work Programme Statistics. Cumulative Totals to July 2012 produced via the DWP Tabulation Tool

More than 136,000 people in London were referred to the Work Programme from its inception in June 2011 to July 2012. This represents around one in every 4,000 working age residents in London and 15.5 per cent of all those referred to the Work Programme in Great Britain. This is a little higher than average. The North East, where, as Chart 1 shows, the number of referrals is much lower, also has a much smaller population, so the 55,000 referrals represent a much higher proportion at nearly one in 3,000 working age residents, whereas in London’s neighbouring regions, the ratio is closer to one in 6,500-7,000 residents. On a monthly basis, London has had more referrals than any other region in all but four months in total – July and August 2011 and June and July 2012.

An attachment is normally expected to take place within three weeks of a referral, though the aim is for this to take place as soon as possible. Some difference in the numbers is expected for this reason. Another reason for a difference is that some people may be referred to the Work Programme but stop claiming the benefit before attachment, either because they started a job or they stopped claiming for some other reason, but this group is likely to be small. The attachment rates given in tables throughout this report therefore reflect, at least in part, the fact that there is some time lag between referrals and attachments. An alternative attachment rate is given in Table 1, which discounts referrals from the last month, so rates below 100 per cent, as shown for some London boroughs, mean that in some cases the engagement has not taken place or been registered and therefore an attachment has not been recorded within the specified time<sup>12</sup>. London is the only region where this calculation gives a figure below 100 per cent. Neither of these rates is

<sup>1</sup> Due to rounding of the published figures, some of the differences may be due to rounding errors, particularly where the numbers are small.

<sup>2</sup> For some prisoners an additional time lag of up to two weeks is specified.

a perfect measure, as some referrals taking place within the last month would have been developed to attachments, so this rate would overstate the percentage. The following tables and accompanying analysis explore some of the characteristics of those referred to the Work Programme who have not been attached.

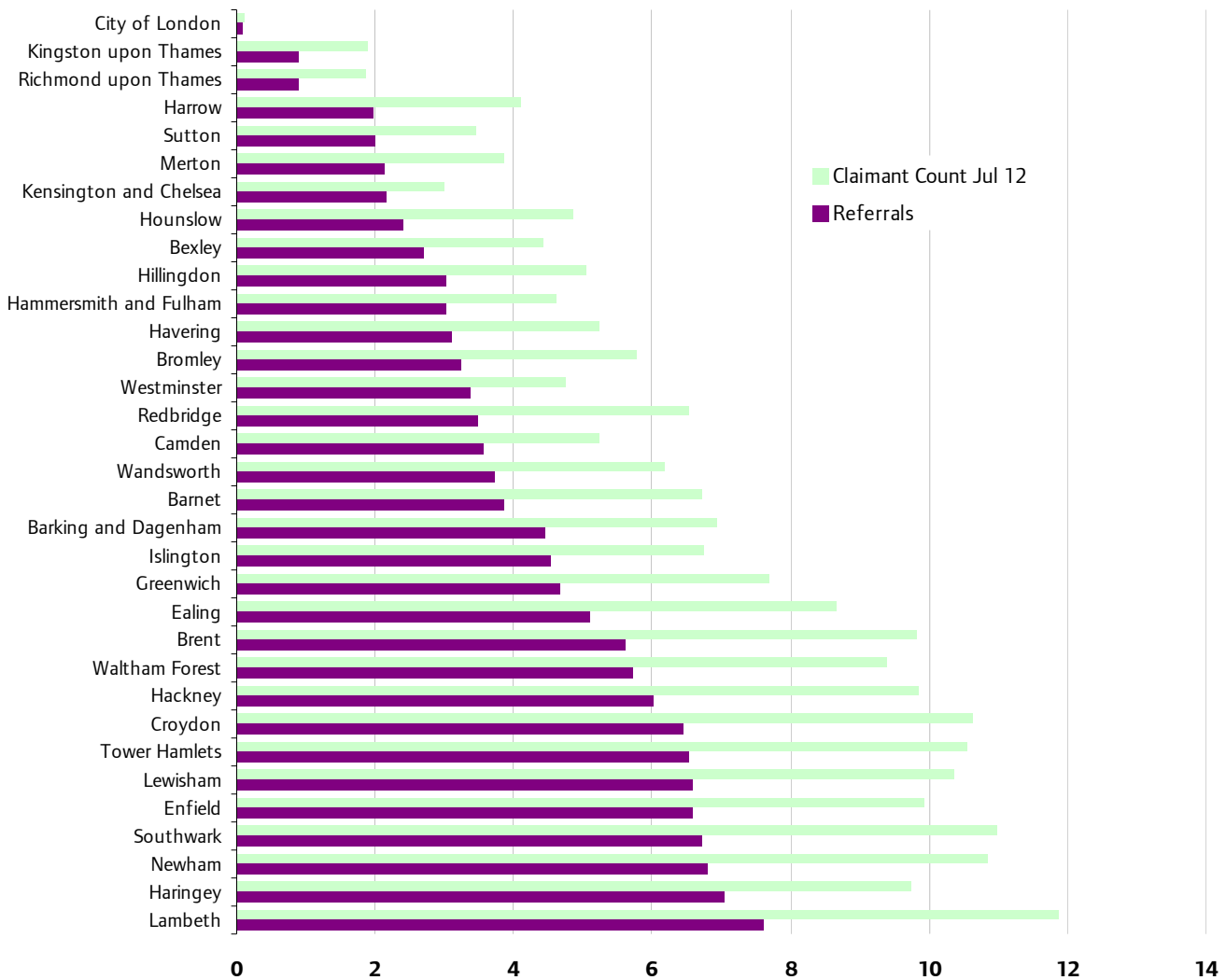
**Table 2 Work Programme Referrals and Attachment rates by gender**

	Total		Female		Male	
	000s	%	000s	%	000s	%
<b>GB</b>	877.88	95.3	276.42	95.9	601.46	95.1
<b>Boroughs</b>						
Barking and Dagenham	4.45	94.8	1.74	95.4	2.72	94.1
Barnet	3.86	94.6	1.58	95.6	2.27	94.3
Bexley	2.70	94.1	1.03	95.1	1.67	93.4
Brent	5.60	93.9	2.00	94.5	3.60	93.6
Bromley	3.23	96.3	1.15	97.4	2.07	96.1
Camden	3.55	94.9	1.35	94.8	2.20	95.0
City of London	0.08	87.5	0.02	100.0	0.06	100.0
Croydon	6.45	96.6	2.35	97.0	4.11	96.1
Ealing	5.11	95.3	1.91	97.4	3.20	94.4
Enfield	6.58	96.4	2.76	97.1	3.82	95.8
Greenwich	4.67	94.2	1.75	94.3	2.92	93.8
Hackney	6.01	95.8	2.23	96.9	3.77	95.5
Hammersmith and Fulham	3.02	94.0	1.19	95.0	1.82	94.0
Haringey	7.04	95.6	2.69	96.3	4.35	95.2
Harrow	1.96	92.9	0.79	92.4	1.17	93.2
Havering	3.09	95.5	1.24	95.2	1.86	95.2
Hillingdon	3.01	95.7	1.20	97.5	1.81	95.0
Hounslow	2.39	96.7	0.94	96.8	1.45	96.6
Islington	4.54	95.4	1.77	96.6	2.76	94.9
Kensington and Chelsea	2.15	96.3	0.87	97.7	1.28	96.1
Kingston upon Thames	0.88	92.0	0.34	94.1	0.53	94.3
Lambeth	7.60	95.5	2.83	96.5	4.77	95.0
Lewisham	6.58	94.1	2.33	95.3	4.25	93.4
Merton	2.12	94.8	0.79	96.2	1.33	94.0
Newham	6.80	94.1	2.67	95.1	4.13	93.5
Redbridge	3.49	94.6	1.41	95.7	2.09	93.3
Richmond upon Thames	0.88	94.3	0.31	96.8	0.57	93.0
Southwark	6.73	96.1	2.48	97.2	4.25	95.8
Sutton	2.00	94.5	0.76	96.1	1.23	93.5
Tower Hamlets	6.52	95.6	2.32	97.0	4.20	94.8
Waltham Forest	5.71	93.3	2.13	94.8	3.58	92.5
Wandsworth	3.73	95.4	1.39	96.4	2.33	95.3
Westminster	3.37	94.1	1.33	97.0	2.04	92.6
<b>Region</b>						
North East	54.88	96.1	16.29	96.6	38.59	95.9
North West	113.56	95.5	33.28	95.9	80.28	95.3
Yorkshire and The Humber	94.84	95.3	28.26	95.5	66.58	95.2
East Midlands	58.74	94.1	18.72	95.0	40.02	93.7
West Midlands	97.54	95.9	29.93	96.2	67.61	95.8
East of England	60.56	95.6	20.00	96.1	40.56	95.3
London	136.15	95.1	51.76	96.0	84.38	94.6
South East	77.52	96.2	24.65	96.5	52.87	96.1
South West	47.24	94.9	14.52	95.2	32.72	94.7
Wales	44.61	95.0	13.46	95.6	31.15	94.7
Scotland	86.66	95.5	24.76	95.9	61.89	95.3
Unknown	5.59	83.9	0.78	91.0	4.80	82.9

Source: DWP Information, Governance and Security Directorate (IGS) Work Programme Statistics. Cumulative Totals to July 2012 produced via the DWP Tabulation Tool

Numbers are in Thousands. Rate is the (rounded) number of attachments expressed as a percentage of the (rounded) number of referrals.

**Chart 2 Work Programme Referrals Claimant Count by borough, thousands**



Source: DWP Information, Governance and Security Directorate (IGS) Work Programme Statistics. Cumulative Totals to July 2012 produced via the DWP Tabulation Tool

Lambeth is the London borough with the largest number of referrals, at over 7,500, though not the largest population. A further 11 boroughs each had more than 5,000 referrals. Between them they account for 56 per cent of all London’s referrals. Lambeth also had the highest claimant count, that is the number of people claiming Jobseeker’s Allowance. However, there is not a direct relationship between the two figures, as people referred to the Work Programme could be claiming other benefits, such as Employment Support Allowance or Income Support, and only people who have been claiming Job Seeker’s Allowance for more than a specified time are referred to the Work Programme. The pattern seen in Chart 2 of the relationship between the Claimant Count and Work Programme referrals is therefore variable. For a few boroughs, such as Hounslow, the number of Referrals is less than half the July Claimant Count, whereas in other boroughs, such as Haringey, the figure is closer to three quarters. This partly reflects duration of unemployment – Hounslow has a higher job turnover than Haringey and partly the number of claimants of the other benefits.

Table 2 shows that for all regions and most boroughs, the female attachment rates are higher than the male rates though the differences are not large.

**Table 3a Work Programme Referrals by age**

	Total	Age							Unknown age
		18-24	25-34	35-44	45-49	50-54	55-59	60+	
<b>GB</b>	877.88	255.98	189.98	188.20	97.17	77.52	59.51	9.49	0.02
<b>Boroughs</b>									
Barking and Dagenham	4.45	1.11	1.05	0.98	0.54	0.44	0.30	0.04	-
Barnet	3.86	0.56	0.85	1.01	0.60	0.42	0.36	0.07	-
Bexley	2.70	0.65	0.51	0.66	0.33	0.29	0.22	0.04	-
Brent	5.60	0.87	1.19	1.48	0.86	0.69	0.44	0.06	-
Bromley	3.23	0.69	0.60	0.77	0.50	0.34	0.30	0.04	-
Camden	3.55	0.64	0.74	0.92	0.52	0.40	0.30	0.05	-
City of London	0.08	0.01	0.02	0.02	0.01	0.01	0.01	-	-
Croydon	6.45	1.43	1.38	1.51	0.91	0.68	0.48	0.07	-
Ealing	5.11	0.80	1.13	1.34	0.76	0.60	0.41	0.06	-
Enfield	6.58	1.43	1.43	1.66	0.90	0.66	0.44	0.07	-
Greenwich	4.67	1.07	1.07	1.08	0.59	0.48	0.33	0.05	-
Hackney	6.01	0.87	1.41	1.48	0.96	0.73	0.50	0.07	-
Hammersmith and Fulham	3.02	0.42	0.66	0.81	0.46	0.36	0.26	0.04	-
Haringey	7.04	1.21	1.55	1.80	1.10	0.79	0.52	0.06	-
Harrow	1.96	0.28	0.41	0.52	0.29	0.25	0.19	0.03	-
Havering	3.09	0.82	0.56	0.68	0.40	0.30	0.27	0.06	-
Hillingdon	3.01	0.51	0.71	0.72	0.42	0.37	0.25	0.03	-
Hounslow	2.39	0.46	0.53	0.56	0.34	0.26	0.20	0.03	-
Islington	4.54	1.00	0.94	1.06	0.63	0.49	0.36	0.04	-
Kensington and Chelsea	2.15	0.24	0.47	0.56	0.30	0.32	0.22	0.04	-
Kingston upon Thames	0.88	0.08	0.19	0.24	0.14	0.13	0.08	0.02	-
Lambeth	7.60	1.30	1.66	1.86	1.20	0.90	0.59	0.08	-
Lewisham	6.58	1.34	1.44	1.57	0.96	0.72	0.48	0.08	-
Merton	2.12	0.42	0.45	0.47	0.30	0.27	0.19	0.03	-
Newham	6.80	1.38	1.46	1.67	0.92	0.73	0.54	0.10	-
Redbridge	3.49	0.62	0.76	0.84	0.54	0.40	0.30	0.05	-
Richmond upon Thames	0.88	0.08	0.17	0.23	0.15	0.14	0.10	0.02	-
Southwark	6.73	1.31	1.50	1.52	1.00	0.82	0.51	0.09	-
Sutton	2.00	0.47	0.37	0.52	0.24	0.21	0.15	0.04	-
Tower Hamlets	6.52	1.48	1.47	1.46	0.79	0.74	0.53	0.06	-
Waltham Forest	5.71	1.27	1.24	1.36	0.74	0.59	0.42	0.08	-
Wandsworth	3.73	0.70	0.78	0.92	0.55	0.44	0.30	0.04	-
Westminster	3.37	0.51	0.73	0.88	0.53	0.38	0.29	0.04	-
<b>Region</b>									
North East	54.88	18.84	12.40	10.55	5.17	4.11	3.31	0.52	-
North West	113.56	34.62	25.70	24.30	11.90	9.05	6.95	1.04	-
Yorkshire and The Humber	94.84	30.86	21.38	19.87	9.10	7.08	5.65	0.90	-
East Midlands	58.74	20.70	12.11	11.35	5.66	4.73	3.61	0.59	-
West Midlands	97.54	30.92	21.44	19.91	9.96	8.02	6.30	0.99	-
East of England	60.56	17.19	12.09	13.40	6.89	5.65	4.53	0.80	-
<b>London</b>	<b>136.15</b>	<b>26.02</b>	<b>29.49</b>	<b>33.20</b>	<b>19.53</b>	<b>15.38</b>	<b>10.85</b>	<b>1.66</b>	<b>0.01</b>
South East	77.52	20.75	15.46	17.02	9.25	7.73	6.20	1.10	-
South West	47.24	14.13	9.60	9.95	5.31	4.30	3.42	0.54	-
Wales	44.61	15.59	9.58	8.72	4.39	3.40	2.51	0.42	-
Scotland	86.66	25.06	19.27	18.67	9.36	7.58	5.83	0.89	-
Unknown	5.59	1.30	1.45	1.28	0.65	0.49	0.35	0.06	-

Source: DWP Information, Governance and Security Directorate (IGS) Work Programme Statistics. Cumulative Totals to July 2012 produced via the DWP Tabulation Tool

Numbers are in Thousands.

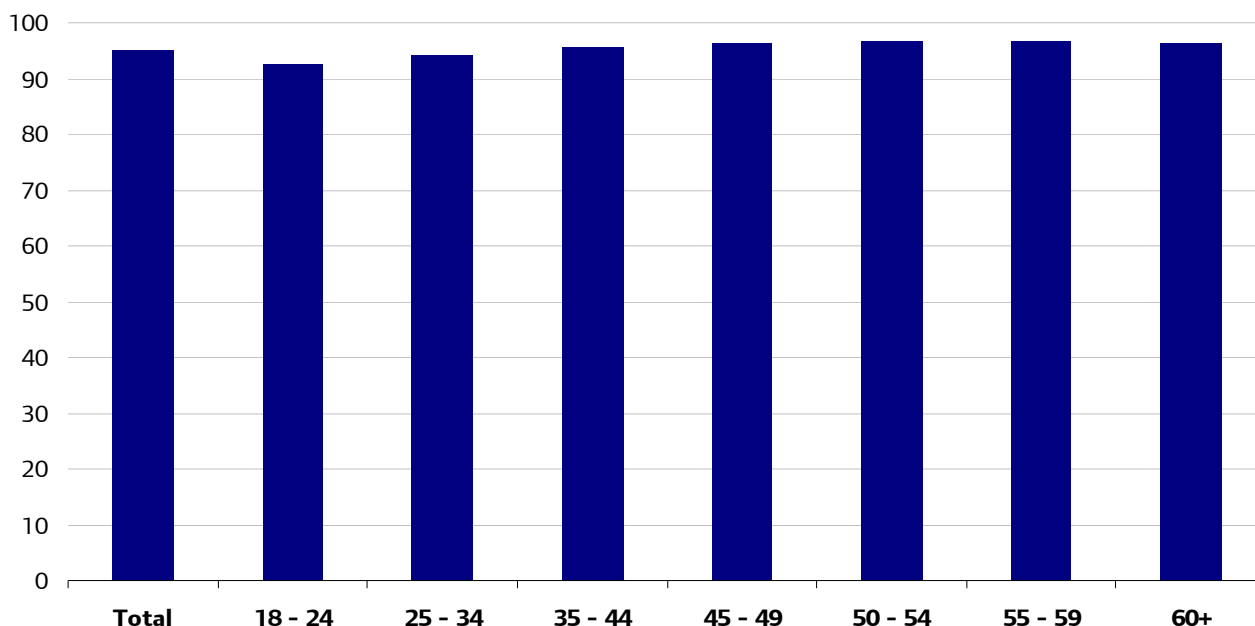
**Table 3b Work Programme Attachment Rates by age**

	Age							
	Total	18 - 24	25 - 34	35 - 44	45 - 49	50 - 54	55 - 59	60+
<b>GB</b>	95.3	94.3	94.7	95.8	96.4	96.6	96.8	95.6
<b>Boroughs</b>								
Barking and Dagenham	94.8	93.7	94.3	94.9	94.4	97.7	93.3	100.0
Barnet	94.6	92.9	94.1	94.1	96.7	97.6	94.4	85.7
Bexley	94.1	92.3	92.2	95.5	93.9	96.6	95.5	100.0
Brent	93.9	90.8	92.4	94.6	95.3	97.1	95.5	100.0
Bromley	96.3	94.2	95.0	97.4	98.0	97.1	96.7	100.0
Camden	94.9	90.6	91.9	95.7	98.1	95.0	96.7	80.0
City of London	87.5	100.0	100.0	50.0	100.0	100.0	100.0	-
Croydon	96.6	94.4	95.7	98.0	97.8	98.5	97.9	100.0
Ealing	95.3	92.5	94.7	96.3	97.4	95.0	100.0	100.0
Enfield	96.4	93.7	96.5	97.0	96.7	97.0	97.7	85.7
Greenwich	94.2	91.6	92.5	94.4	96.6	97.9	97.0	80.0
Hackney	95.8	93.1	95.0	96.6	95.8	97.3	98.0	100.0
Hammersmith and Fulham	94.0	90.5	93.9	93.8	95.7	97.2	96.2	100.0
Haringey	95.6	93.4	95.5	95.6	97.3	97.5	94.2	100.0
Harrow	92.9	89.3	92.7	92.3	93.1	92.0	94.7	66.7
Havering	95.5	95.1	96.4	94.1	97.5	100.0	96.3	83.3
Hillingdon	95.7	94.1	94.4	95.8	100.0	97.3	96.0	100.0
Hounslow	96.7	95.7	96.2	96.4	100.0	96.2	95.0	100.0
Islington	95.4	94.0	94.7	95.3	96.8	98.0	100.0	100.0
Kensington and Chelsea	96.3	91.7	93.6	96.4	96.7	96.9	100.0	100.0
Kingston upon Thames	92.0	75.0	89.5	95.8	92.9	92.3	100.0	100.0
Lambeth	95.5	91.5	95.2	95.7	97.5	97.8	98.3	100.0
Lewisham	94.1	90.3	93.8	94.9	95.8	95.8	95.8	100.0
Merton	94.8	92.9	93.3	93.6	96.7	96.3	94.7	100.0
Newham	94.1	91.3	93.8	94.6	94.6	97.3	98.1	100.0
Redbridge	94.6	90.3	92.1	95.2	96.3	95.0	96.7	100.0
Richmond upon Thames	94.3	87.5	94.1	95.7	93.3	92.9	90.0	100.0
Southwark	96.1	93.9	95.3	96.7	97.0	97.6	96.1	88.9
Sutton	94.5	91.5	94.6	94.2	95.8	95.2	100.0	100.0
Tower Hamlets	95.6	93.2	95.2	95.9	97.5	95.9	96.2	83.3
Waltham Forest	93.3	89.8	92.7	94.1	95.9	96.6	97.6	87.5
Wandsworth	95.4	91.4	93.6	96.7	96.4	95.5	96.7	100.0
Westminster	94.1	94.1	91.8	94.3	96.2	97.4	96.6	100.0
<b>Region</b>								
North East	96.1	95.4	95.5	96.7	97.3	96.6	96.7	96.2
North West	95.5	94.7	94.9	95.9	96.4	96.5	96.7	95.2
Yorkshire and The Humber	95.3	94.3	94.7	95.9	96.8	97.2	96.8	94.4
East Midlands	94.1	93.6	93.5	94.4	95.1	94.9	95.3	93.2
West Midlands	95.9	94.9	95.6	96.2	96.9	97.4	97.3	96.0
East of England	95.6	94.4	94.5	96.0	96.8	97.3	97.4	96.3
<b>London</b>	<b>95.1</b>	<b>92.7</b>	<b>94.2</b>	<b>95.6</b>	<b>96.5</b>	<b>96.7</b>	<b>96.8</b>	<b>96.4</b>
South East	96.2	95.6	95.9	96.5	96.8	96.9	97.3	95.5
South West	94.9	93.8	94.1	95.4	96.2	95.8	96.5	94.4
Wales	95.0	94.1	94.4	95.9	95.9	96.5	96.0	97.6
Scotland	95.5	94.3	94.6	96.1	96.6	96.7	97.8	95.5
Unknown	83.9	83.8	82.8	82.8	83.1	85.7	88.6	83.3

Source: DWP Information, Governance and Security Directorate (IGS) Work Programme Statistics. Cumulative Totals to July 2012 produced via the DWP Tabulation Tool

Rate is the (rounded) number of attachments expressed as a percentage of the (rounded) number of referrals.

**Chart 3 Work Programme Attachment Rates by age, London**



Source: DWP Information, Governance and Security Directorate (IGS) Work Programme Statistics. Cumulative Totals to July 2012 produced via the DWP Tabulation Tool

Chart 3 shows that the younger people referred to the Work Programme have slightly lower attachment rates than the older age groups. This pattern was fairly consistent across the regions, with nearly all showing the lowest attachment rates for the 18-24 age group. Similarly, nearly all the boroughs had lower attachment rates for this age group than for the others. London had the lowest attachment rate of any region for 18-24 year olds, though the actual numbers for this age group were lower than for several other regions. It was the only region where the 18-24 age group was not the largest, with more referrals from both the 25-34 and 35-44 age groups. The age distribution of referrals in London was much more even than for other regions, though the 60+ age group was very small, as for all regions. The attachment rates were consistently high across all groups aged 45-59 for all regions, though there was more variability at borough level.

Lone parents had higher attachment rates than average for all regions and all boroughs except Havering and Hounslow, as shown in Table 4.

In contrast, there were no consistent patterns in attachment rates for different ethnic groups.

What was notable however, was the very high proportion of Londoners referred to the Work Programme who were from Black or Black British ethnic groups - almost 30 per cent, while just over 40 over cent were from White groups and around 11 per cent from Asian ethnic groups. A further seven per cent did not give their ethnic group. While London without doubt has the largest proportion of residents from Black and minority ethnic groups, these figures do not reflect the ethnic distribution of the population as a whole. The proportions, particularly of Black residents, referred to the Work Programme highlight the level of unemployment among those particular ethnic groups in London. Table 5 gives the numbers of referrals and attachment rates by ethnic groups, showing the high degree of variability in these figures.



**Table 4 Work Programme Referrals and Attachment Rates by lone parent status**

	Lone Parent Status					
	Total		Unknown/Not a Lone Parent		Lone Parent	
	000s	%	000s	%	000s	%
<b>GB</b>	877.88	95.3	813.60	95.2	64.28	97.0
<b>Boroughs</b>						
Barking and Dagenham	4.45	94.8	3.91	94.4	0.55	96.4
Barnet	3.86	94.6	3.41	94.1	0.45	97.8
Bexley	2.70	94.1	2.38	93.7	0.32	96.9
Brent	5.60	93.9	5.12	93.9	0.48	95.8
Bromley	3.23	96.3	2.89	96.2	0.34	97.1
Camden	3.55	94.9	3.24	94.4	0.32	96.9
City of London	0.08	87.5	0.08	87.5	-	-
Croydon	6.45	96.6	5.78	96.4	0.67	98.5
Ealing	5.11	95.3	4.62	95.0	0.49	98.0
Enfield	6.58	96.4	5.74	96.2	0.84	97.6
Greenwich	4.67	94.2	4.20	94.0	0.47	95.7
Hackney	6.01	95.8	5.35	95.9	0.65	98.5
Hammersmith and Fulham	3.02	94.0	2.73	93.8	0.28	100.0
Haringey	7.04	95.6	6.35	95.3	0.70	97.1
Harrow	1.96	92.9	1.78	92.7	0.18	94.4
Havering	3.09	95.5	2.77	95.3	0.33	93.9
Hillingdon	3.01	95.7	2.70	95.2	0.32	96.9
Hounslow	2.39	96.7	2.15	96.7	0.24	95.8
Islington	4.54	95.4	4.13	95.2	0.41	97.6
Kensington and Chelsea	2.15	96.3	1.99	96.0	0.16	100.0
Kingston upon Thames	0.88	92.0	0.78	92.3	0.10	90.0
Lambeth	7.60	95.5	6.70	95.5	0.89	96.6
Lewisham	6.58	94.1	5.90	93.9	0.68	97.1
Merton	2.12	94.8	1.88	94.7	0.24	100.0
Newham	6.80	94.1	6.03	93.9	0.77	96.1
Redbridge	3.49	94.6	3.09	93.9	0.41	97.6
Richmond upon Thames	0.88	94.3	0.80	95.0	0.07	100.0
Southwark	6.73	96.1	5.99	96.0	0.75	97.3
Sutton	2.00	94.5	1.77	94.4	0.23	95.7
Tower Hamlets	6.52	95.6	6.01	95.2	0.51	98.0
Waltham Forest	5.71	93.3	5.09	93.1	0.62	95.2
Wandsworth	3.73	95.4	3.30	95.2	0.42	97.6
Westminster	3.37	94.1	3.05	94.1	0.32	96.9
<b>Region</b>						
North East	54.88	96.1	51.44	96.0	3.45	97.1
North West	113.56	95.5	105.95	95.4	7.60	97.2
Yorkshire and The Humber	94.84	95.3	88.56	95.2	6.29	96.7
East Midlands	58.74	94.1	54.87	94.0	3.87	96.1
West Midlands	97.54	95.9	91.26	95.8	6.27	97.0
East of England	60.56	95.6	55.21	95.4	5.35	97.0
<b>London</b>	<b>136.15</b>	<b>95.1</b>	<b>121.91</b>	<b>94.9</b>	<b>14.23</b>	<b>97.0</b>
South East	77.52	96.2	71.56	96.1	5.95	98.0
South West	47.24	94.9	44.15	94.7	3.09	96.8
Wales	44.61	95.0	42.03	94.9	2.58	96.5
Scotland	86.66	95.5	81.17	95.4	5.48	97.1
Unknown	5.59	83.9	5.49	83.8	0.10	90.0

Source: DWP Information, Governance and Security Directorate (IGS) Work Programme Statistics. Cumulative Totals to July 2012 produced via the DWP Tabulation Tool

Numbers are in Thousands. Rate is the (rounded) number of attachments expressed as a percentage of the (rounded) number of referrals.

**Table 5a Work Programme Referrals by ethnicity**

	Ethnicity							
	Total	White	Mixed	Asian or Asian British	Black or Black British	Chinese or Other Ethnic Group	Prefer Not to Say	Unknown
<b>GB</b>	877.88	686.74	17.18	48.09	65.75	18.85	41.15	0.12
<b>Boroughs</b>								
Barking and Dagenham	4.45	2.76	0.13	0.35	0.88	0.11	0.22	-
Barnet	3.86	1.80	0.18	0.47	0.76	0.47	0.18	-
Bexley	2.70	2.06	0.07	0.10	0.31	0.07	0.10	-
Brent	5.60	1.23	0.43	0.66	2.31	0.46	0.52	-
Bromley	3.23	2.36	0.10	0.07	0.48	0.08	0.14	-
Camden	3.55	1.57	0.17	0.41	0.81	0.25	0.34	-
City of London	0.08	0.03	-	0.02	0.01	0.01	0.01	-
Croydon	6.45	2.59	0.35	0.44	2.15	0.24	0.67	-
Ealing	5.11	1.58	0.24	1.00	1.52	0.47	0.30	-
Enfield	6.58	2.79	0.21	0.31	1.87	0.78	0.62	-
Greenwich	4.67	2.62	0.20	0.22	1.14	0.22	0.26	-
Hackney	6.01	1.91	0.31	0.40	2.44	0.49	0.46	-
Hammersmith and Fulham	3.02	1.22	0.14	0.12	1.03	0.30	0.20	-
Haringey	7.04	2.33	0.28	0.31	2.63	0.77	0.72	-
Harrow	1.96	0.64	0.07	0.57	0.42	0.15	0.11	-
Havering	3.09	2.56	0.07	0.08	0.20	0.03	0.16	-
Hillingdon	3.01	1.59	0.10	0.51	0.55	0.13	0.13	-
Hounslow	2.39	1.10	0.11	0.56	0.42	0.12	0.09	-
Islington	4.54	2.11	0.23	0.17	1.26	0.34	0.42	-
Kensington and Chelsea	2.15	0.91	0.13	0.10	0.59	0.28	0.14	-
Kingston upon Thames	0.88	0.55	0.04	0.06	0.08	0.08	0.06	-
Lambeth	7.60	2.20	0.43	0.21	3.89	0.36	0.51	-
Lewisham	6.58	2.40	0.35	0.18	2.71	0.34	0.59	-
Merton	2.12	1.03	0.08	0.23	0.51	0.09	0.19	-
Newham	6.80	1.73	0.27	1.92	2.24	0.28	0.35	-
Redbridge	3.49	1.14	0.14	1.02	0.72	0.19	0.28	-
Richmond upon Thames	0.88	0.63	0.03	0.05	0.06	0.06	0.05	-
Southwark	6.73	2.41	0.33	0.23	2.86	0.41	0.50	-
Sutton	2.00	1.46	0.05	0.10	0.16	0.07	0.16	-
Tower Hamlets	6.52	1.88	0.21	2.93	0.95	0.24	0.31	-
Waltham Forest	5.71	1.98	0.23	0.89	1.73	0.36	0.52	-
Wandsworth	3.73	1.53	0.19	0.31	1.31	0.17	0.22	-
Westminster	3.37	1.27	0.17	0.25	0.84	0.60	0.24	-
<b>Region</b>								
North East	54.88	50.93	0.24	0.72	0.41	0.46	2.12	-
North West	113.56	97.51	1.64	5.04	3.46	1.68	4.23	0.01
Yorkshire and The Humber	94.84	78.57	1.45	6.48	3.06	1.63	3.64	0.01
East Midlands	58.74	48.61	1.33	3.09	2.64	0.80	2.26	0.01
West Midlands	97.54	67.01	2.88	10.69	8.47	2.26	6.21	0.02
East of England	60.56	51.44	1.07	2.22	2.21	0.70	2.91	0.01
<b>London</b>	<b>136.15</b>	<b>56.08</b>	<b>6.03</b>	<b>15.27</b>	<b>39.95</b>	<b>9.00</b>	<b>9.78</b>	<b>0.04</b>
South East	77.52	66.90	1.17	2.69	2.64	0.92	3.17	0.01
South West	47.24	42.57	0.69	0.50	1.63	0.35	1.49	0.01
Wales	44.61	41.18	0.36	0.45	0.48	0.33	1.80	-
Scotland	86.66	81.10	0.24	0.80	0.53	0.64	3.34	0.01
Unknown	5.59	4.82	0.08	0.14	0.26	0.07	0.20	-

Source: DWP Information, Governance and Security Directorate (IGS) Work Programme Statistics. Cumulative Totals to July 2012 produced via the DWP Tabulation Tool - Numbers are in Thousands.

**Table 5b Work Programme Attachment Rates by ethnicity**

	Ethnicity						
	Total	White	Mixed	Asian or Asian British	Black or Black British	Chinese or Other Ethnic Group	Prefer Not to Say
<b>GB</b>	95.3	95.3	93.9	95.5	95.3	95.4	96.0
<b>Boroughs</b>							
Barking and Dagenham	94.8	94.9	100.0	94.3	95.5	90.9	95.5
Barnet	94.6	94.4	94.4	93.6	94.7	95.7	94.4
Bexley	94.1	93.7	85.7	90.0	96.8	85.7	100.0
Brent	93.9	93.5	90.7	93.9	94.4	93.5	96.2
Bromley	96.3	96.6	100.0	85.7	95.8	100.0	92.9
Camden	94.9	94.9	94.1	92.7	96.3	96.0	97.1
City of London	87.5	100.0		100.0	100.0	100.0	100.0
Croydon	96.6	96.9	94.3	97.7	96.7	95.8	97.0
Ealing	95.3	94.3	95.8	96.0	95.4	95.7	96.7
Enfield	96.4	96.1	95.2	93.5	96.8	97.4	95.2
Greenwich	94.2	93.5	95.0	95.5	95.6	95.5	96.2
Hackney	95.8	94.8	96.8	95.0	95.9	98.0	97.8
Hammersmith and Fulham	94.0	94.3	92.9	91.7	94.2	93.3	95.0
Haringey	95.6	95.3	96.4	96.8	95.4	94.8	97.2
Harrow	92.9	93.8	100.0	93.0	92.9	93.3	90.9
Havering	95.5	95.3	100.0	87.5	95.0	100.0	93.8
Hillingdon	95.7	95.6	90.0	98.0	94.5	92.3	100.0
Hounslow	96.7	96.4	90.9	98.2	95.2	91.7	88.9
Islington	95.4	94.8	95.7	100.0	96.0	97.1	97.6
Kensington and Chelsea	96.3	96.7	92.3	100.0	96.6	96.4	100.0
Kingston upon Thames	92.0	92.7	100.0	100.0	100.0	87.5	100.0
Lambeth	95.5	95.0	93.0	100.0	95.9	94.4	98.0
Lewisham	94.1	94.6	91.4	94.4	93.7	97.1	94.9
Merton	94.8	94.2	100.0	95.7	96.1	88.9	89.5
Newham	94.1	94.8	92.6	94.8	93.8	92.9	94.3
Redbridge	94.6	94.7	92.9	95.1	91.7	94.7	96.4
Richmond upon Thames	94.3	95.2	100.0	100.0	83.3	83.3	80.0
Southwark	96.1	96.3	97.0	95.7	95.8	95.1	96.0
Sutton	94.5	94.5	100.0	90.0	93.8	85.7	93.8
Tower Hamlets	95.6	94.7	90.5	95.9	95.8	95.8	96.8
Waltham Forest	93.3	93.4	82.6	93.3	93.6	94.4	94.2
Wandsworth	95.4	94.8	94.7	96.8	95.4	94.1	95.5
Westminster	94.1	93.7	94.1	96.0	95.2	95.0	87.5
<b>Region</b>							
North East	96.1	96.0	95.8	94.4	97.6	95.7	97.2
North West	95.5	95.4	94.5	95.8	96.2	96.4	96.9
Yorkshire and The Humber	95.3	95.3	93.1	96.3	95.8	95.1	95.6
East Midlands	94.1	94.1	94.0	94.2	93.6	95.0	95.1
West Midlands	95.9	95.9	94.8	95.5	96.1	95.6	96.3
East of England	95.6	95.7	93.5	95.0	94.6	92.9	95.5
<b>London</b>	<b>95.1</b>	<b>94.9</b>	<b>94.0</b>	<b>95.3</b>	<b>95.2</b>	<b>95.3</b>	<b>95.8</b>
South East	96.2	96.2	96.6	97.0	97.0	96.7	96.5
South West	94.9	95.0	89.9	94.0	92.6	97.1	95.3
Wales	95.0	95.0	91.7	93.3	95.8	97.0	95.6
Scotland	95.5	95.5	91.7	95.0	96.2	96.9	95.8
Unknown	83.9	83.6	87.5	85.7	88.5	100.0	85.0

Source: DWP Information, Governance and Security Directorate (IGS) Work Programme Statistics. Cumulative Totals to July 2012 produced via the DWP Tabulation Tool

Rate is the (rounded) number of attachments expressed as a percentage of the (rounded) number of referrals.

**Table 6 Work Programme Referrals and Attachment Rates by disability status**

	Disability Indicator						
	Total		No		Yes		Unknown
	000s	%	000s	%	000s	%	000s
<b>GB</b>	877.88	95.3	610.39	95.4	267.49	95.2	0.01
<b>Boroughs</b>							
Barking and Dagenham	4.45	94.8	3.11	94.5	1.34	95.5	-
Barnet	3.86	94.6	2.64	94.3	1.22	94.3	-
Bexley	2.70	94.1	1.95	95.4	0.75	90.7	-
Brent	5.60	93.9	4.09	94.4	1.51	92.7	-
Bromley	3.23	96.3	2.19	96.8	1.03	97.1	-
Camden	3.55	94.9	2.49	94.8	1.06	95.3	-
City of London	0.08	87.5	0.06	100.0	0.01	100.0	-
Croydon	6.45	96.6	4.83	96.5	1.62	97.5	-
Ealing	5.11	95.3	3.58	95.8	1.52	95.4	-
Enfield	6.58	96.4	4.52	96.5	2.07	95.7	-
Greenwich	4.67	94.2	3.43	94.5	1.23	94.3	-
Hackney	6.01	95.8	4.62	95.9	1.39	95.7	-
Hammersmith and Fulham	3.02	94.0	2.28	95.2	0.73	91.8	-
Haringey	7.04	95.6	4.99	95.6	2.06	95.1	-
Harrow	1.96	92.9	1.29	93.8	0.67	91.0	-
Havering	3.09	95.5	2.01	95.5	1.08	95.4	-
Hillingdon	3.01	95.7	1.95	95.9	1.07	94.4	-
Hounslow	2.39	96.7	1.52	96.1	0.87	97.7	-
Islington	4.54	95.4	3.04	95.7	1.49	95.3	-
Kensington and Chelsea	2.15	96.3	1.51	96.0	0.65	95.4	-
Kingston upon Thames	0.88	92.0	0.64	92.2	0.24	91.7	-
Lambeth	7.60	95.5	5.72	95.6	1.87	95.7	-
Lewisham	6.58	94.1	4.94	94.3	1.64	93.3	-
Merton	2.12	94.8	1.64	95.1	0.49	91.8	-
Newham	6.80	94.1	5.13	93.8	1.67	95.2	-
Redbridge	3.49	94.6	2.51	94.0	0.99	94.9	-
Richmond upon Thames	0.88	94.3	0.54	94.4	0.34	91.2	-
Southwark	6.73	96.1	5.26	95.8	1.48	96.6	-
Sutton	2.00	94.5	1.38	94.2	0.62	95.2	-
Tower Hamlets	6.52	95.6	4.77	95.4	1.75	96.0	-
Waltham Forest	5.71	93.3	4.37	92.9	1.34	94.0	-
Wandsworth	3.73	95.4	2.89	95.5	0.84	94.0	-
Westminster	3.37	94.1	2.34	94.4	1.03	94.2	-
<b>Region</b>							
North East	54.88	96.1	40.47	96.0	14.42	96.0	-
North West	113.56	95.5	80.06	95.7	33.50	95.0	-
Yorkshire and The Humber	94.84	95.3	67.46	95.3	27.38	95.4	-
East Midlands	58.74	94.1	39.96	94.2	18.78	94.0	-
West Midlands	97.54	95.9	70.37	95.9	27.16	95.8	-
East of England	60.56	95.6	41.60	95.4	18.96	96.0	-
<b>London</b>	<b>136.15</b>	<b>95.1</b>	<b>98.41</b>	<b>95.1</b>	<b>37.73</b>	<b>95.0</b>	-
South East	77.52	96.2	50.17	96.6	27.34	95.6	-
South West	47.24	94.9	28.78	94.9	18.46	94.9	-
Wales	44.61	95.0	31.81	94.9	12.80	95.2	-
Scotland	86.66	95.5	57.55	95.5	29.10	95.4	-
Unknown	5.59	83.9	3.75	83.5	1.84	84.8	-

Source: DWP Information, Governance and Security Directorate (IGS) Work Programme Statistics. Cumulative Totals to July 2012 produced via the DWP Tabulation Tool

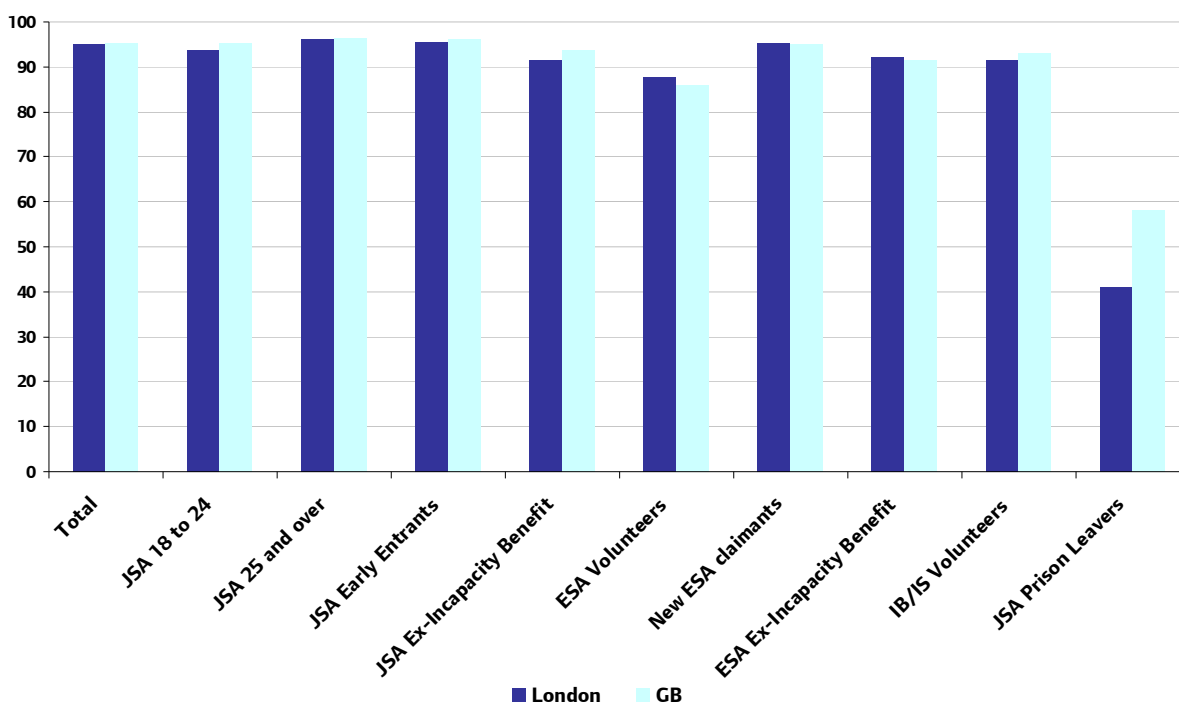
Numbers are in Thousands. Rate is the (rounded) number of attachments expressed as a percentage of the (rounded) number of referrals.

While Table 6 shows that there is generally no difference between the attachment rates of people with and without disabilities overall, Table 7 tells a different story about the attachment rates of people with particular health conditions. In this table, primary health condition is only recorded for people awarded Employment Support Allowance (ESA) or Incapacity Benefit (IB) who are referred to the Work Programme, so assessed as able to work.

By far the largest number of ESA/IB claimants have been assessed as having mental and behavioural disorders. This group represents around half of all the ESA/IB Work Programme referrals in London. However, the attachment rates for this group are noticeably lower than for either Jobseeker’s Allowance etc claimants or any other ESA/IB claimants. Even after taking account of referrals from the last month, using the alternative attachment rate as shown in Table 1, people with mental and behavioural disorders had low attachment rates, that is, the Work Programme provider had not engaged with some individuals from this group within the required timeframe.

The Payment Group data shown in Table 8 also shows that particular groups have low attachment rates, as illustrated in Chart 4. This clearly shows that ESA claimants volunteering to join the Work Programme have low attachment rates, as do Incapacity Benefit claimants, regardless of whether they are still receiving IB or have been transferred to JSA or ESA. Most notably, prison leavers have particularly low attachment rates. Some of this may be the result of the longer time lag, as prison leavers are allowed to start their claim for JSA before they leave prison and are referred immediately to the Work Programme, though the provider cannot engage until they have been released. Additionally, the programme for prison leavers only started in February 2012, so the total for this group represents only six months’ referrals. For almost all payment group categories, attachment rates for Londoners are lower than for the rest of GB.

**Chart 4 Work Programme Attachment rates by Payment Group, London and GB**



Source: DWP Information, Governance and Security Directorate (IGS) Work Programme Statistics. Cumulative Totals to July 2012 produced via the DWP Tabulation Tool

**Table 7a Work Programme Referrals by Primary Health Condition**

	ESA/IB Primary Health Condition							
	Total	JSA/PC/IS	MBD	DNS	DCRS	DMSCT	I,P,ext	Other
<b>GB</b>	877.88	798.32	41.32	3.18	3.78	10.94	4.99	15.35
<b>Boroughs</b>								
Barking and Dagenham	4.45	4.04	0.19	0.02	0.02	0.07	0.02	0.09
Barnet	3.86	3.18	0.35	0.03	0.02	0.14	0.03	0.11
Bexley	2.70	2.32	0.19	0.01	0.02	0.06	0.02	0.08
Brent	5.60	4.96	0.30	0.02	0.02	0.13	0.03	0.13
Bromley	3.23	2.85	0.21	0.01	0.02	0.05	0.02	0.07
Camden	3.55	3.12	0.23	0.02	0.01	0.05	0.01	0.11
City of London	0.08	0.07	-	-	-	-	-	-
Croydon	6.45	5.67	0.38	0.04	0.03	0.12	0.03	0.20
Ealing	5.11	4.52	0.28	0.02	0.03	0.11	0.02	0.13
Enfield	6.58	5.79	0.35	0.03	0.04	0.16	0.04	0.17
Greenwich	4.67	4.15	0.29	0.01	0.03	0.07	0.02	0.09
Hackney	6.01	5.59	0.21	0.02	0.02	0.06	0.01	0.10
Hammersmith and Fulham	3.02	2.65	0.21	0.01	-	0.06	0.02	0.06
Haringey	7.04	6.11	0.43	0.04	0.05	0.15	0.04	0.22
Harrow	1.96	1.62	0.18	0.01	0.02	0.05	0.02	0.07
Havering	3.09	2.74	0.17	0.02	0.02	0.06	0.02	0.07
Hillingdon	3.01	2.44	0.29	0.02	0.03	0.09	0.04	0.10
Hounslow	2.39	2.04	0.18	0.01	0.01	0.05	0.02	0.07
Islington	4.54	3.97	0.29	0.01	0.04	0.08	0.03	0.12
Kensington and Chelsea	2.15	1.83	0.16	0.01	0.01	0.05	0.01	0.07
Kingston upon Thames	0.88	0.75	0.07	0.01	0.01	0.02	0.01	0.02
Lambeth	7.60	7.17	0.21	0.01	0.02	0.05	0.02	0.11
Lewisham	6.58	6.00	0.32	0.01	0.02	0.09	0.03	0.10
Merton	2.12	1.90	0.11	0.01	0.01	0.03	0.01	0.06
Newham	6.80	6.42	0.15	0.01	0.03	0.07	0.02	0.10
Redbridge	3.49	3.20	0.15	0.02	-	0.05	0.02	0.06
Richmond upon Thames	0.88	0.74	0.08	-	0.01	0.02	0.01	0.03
Southwark	6.73	6.35	0.18	0.02	0.02	0.04	0.02	0.10
Sutton	2.00	1.77	0.13	0.01	0.01	0.03	0.01	0.04
Tower Hamlets	6.52	6.05	0.24	0.02	0.03	0.06	0.02	0.11
Waltham Forest	5.71	5.33	0.15	0.02	0.02	0.07	0.02	0.10
Wandsworth	3.73	3.48	0.13	-	0.02	0.03	0.01	0.06
Westminster	3.37	2.87	0.28	0.01	0.02	0.09	0.02	0.08
<b>Region</b>								
North East	46.25	43.25	1.40	0.13	0.17	0.44	0.23	0.62
North West	94.76	86.74	4.23	0.32	0.43	0.98	0.54	1.53
Yorkshire and The Humber	80.22	75.20	2.48	0.22	0.25	0.61	0.32	1.15
East Midlands	45.74	40.96	2.39	0.19	0.21	0.68	0.33	0.99
West Midlands	83.82	78.51	2.52	0.26	0.28	0.77	0.39	1.11
East of England	49.57	45.14	2.36	0.21	0.24	0.62	0.26	0.73
<b>London</b>	<b>117.58</b>	<b>105.40</b>	<b>6.02</b>	<b>0.47</b>	<b>0.56</b>	<b>1.94</b>	<b>0.56</b>	<b>2.64</b>
South East	65.25	57.72	4.05	0.30	0.30	1.04	0.50	1.33
South West	39.62	34.06	3.16	0.26	0.20	0.70	0.35	0.89
Wales	36.98	32.99	2.16	0.13	0.18	0.54	0.22	0.75
Scotland	74.46	68.43	3.19	0.23	0.32	0.74	0.40	1.16
Unknown	4.07	3.76	0.19	0.01	0.01	0.03	0.02	0.05

Source: DWP Information, Governance and Security Directorate (IGS) Work Programme Statistics. Cumulative Totals to July 2012 produced via the DWP Tabulation Tool

Numbers are in Thousands. Primary Health Condition is for Employment and Support Allowance/Incapacity Benefit (ESA/IB) claimants only. Causes of incapacity are based on the International Classification of Diseases, 10th Revision, published by the World Health Organisation. Abbreviations used in this table are: **JSA/PC/IS** Claimants of Jobseeker's Allowance, Pension Credit or Income Support (no health condition recorded) **MBD** Mental and Behavioural Disorders **DNS** Diseases of the Nervous System **DCRS** Diseases of the Circulatory or Respiratory System **DMSCT** Diseases of the Musculoskeletal System or Connective Tissue **I,P,ext** Injury, Poisoning and certain other consequences of external causes

**Table 7b Work Programme Attachment Rates by Primary Health Condition**

	ESA/IB Primary Health Condition							
	Total	JSA/PC/IS	MBD	DNS	DCRS	DMSCT	I,P,ext	Other
<b>GB</b>	95.3	95.6	92.0	92.8	92.6	93.1	93.8	93.3
<b>Boroughs</b>								
Barking and Dagenham	94.8	95.0	89.5	100.0	100.0	100.0	100.0	100.0
Barnet	94.6	95.3	91.4	100.0	100.0	92.9	100.0	90.9
Bexley	94.1	95.7	84.2	100.0	100.0	83.3	100.0	87.5
Brent	93.9	94.4	90.0	100.0	100.0	92.3	100.0	92.3
Bromley	96.3	96.8	95.2	100.0	100.0	80.0	100.0	85.7
Camden	94.9	95.2	91.3	100.0	100.0	100.0	100.0	90.9
City of London	87.5	100.0						
Croydon	96.6	96.5	97.4	100.0	100.0	91.7	100.0	95.0
Ealing	95.3	95.8	89.3	100.0	100.0	90.9	100.0	92.3
Enfield	96.4	96.5	91.4	100.0	100.0	100.0	75.0	94.1
Greenwich	94.2	94.7	86.2	100.0	100.0	100.0	100.0	88.9
Hackney	95.8	96.1	95.2	50.0	100.0	100.0	100.0	90.0
Hammersmith and Fulham	94.0	95.1	85.7	100.0		83.3	50.0	100.0
Haringey	95.6	95.7	93.0	100.0	100.0	93.3	100.0	95.5
Harrow	92.9	94.4	88.9	100.0	100.0	80.0		71.4
Havering	95.5	95.6	88.2	100.0	100.0	83.3	100.0	85.7
Hillingdon	95.7	96.3	93.1	100.0	100.0	100.0	75.0	90.0
Hounslow	96.7	97.1	94.4	100.0	100.0	100.0	100.0	100.0
Islington	95.4	96.0	93.1	100.0	75.0	87.5	100.0	100.0
Kensington and Chelsea	96.3	96.7	93.8	100.0	100.0	100.0	100.0	100.0
Kingston upon Thames	92.0	93.3	85.7	100.0	100.0	100.0	100.0	100.0
Lambeth	95.5	95.8	90.5	100.0	100.0	80.0	100.0	100.0
Lewisham	94.1	94.5	90.6	100.0	100.0	88.9	66.7	90.0
Merton	94.8	95.3	90.9		100.0	100.0	100.0	83.3
Newham	94.1	94.2	93.3	100.0	100.0	85.7	100.0	100.0
Redbridge	94.6	94.4	86.7	100.0		80.0	100.0	100.0
Richmond upon Thames	94.3	94.6	87.5		100.0	100.0	100.0	66.7
Southwark	96.1	96.2	94.4	100.0	100.0	100.0	100.0	90.0
Sutton	94.5	94.4	92.3	100.0	100.0	100.0	100.0	75.0
Tower Hamlets	95.6	95.5	95.8	100.0	100.0	83.3	100.0	90.9
Waltham Forest	93.3	93.4	86.7	100.0	100.0	85.7	100.0	90.0
Wandsworth	95.4	95.4	100.0		50.0	100.0	100.0	83.3
Westminster	94.1	94.4	96.4	100.0	50.0	100.0	100.0	87.5
<b>Region</b>								
North East	96.1	96.3	92.8	88.2	95.0	92.7	96.6	93.2
North West	95.5	95.9	90.6	94.6	90.4	91.1	92.4	90.5
Yorkshire and The Humber	95.3	95.5	91.9	92.0	93.3	93.2	92.5	93.8
East Midlands	94.1	94.4	90.4	90.9	92.6	90.5	92.5	93.0
West Midlands	95.9	96.1	91.3	96.3	90.6	92.9	93.6	92.9
East of England	95.6	95.6	94.2	95.8	96.3	97.2	96.8	95.3
<b>London</b>	<b>95.1</b>	<b>95.4</b>	<b>91.7</b>	<b>94.1</b>	<b>93.9</b>	<b>93.8</b>	<b>92.4</b>	<b>94.4</b>
South East	96.2	96.8	92.2	89.7	91.9	93.3	95.1	93.5
South West	94.9	95.2	92.7	96.6	91.7	94.0	95.1	93.3
Wales	95.0	95.2	93.3	94.1	95.5	94.0	96.3	92.8
Scotland	95.5	95.7	92.7	92.9	94.7	94.3	91.7	94.2
Unknown	83.9	83.7	84.6	100.0	100.0	100.0	100.0	85.7

Source: DWP Information, Governance and Security Directorate (IGS) Work Programme Statistics. Cumulative Totals to July 2012 produced via the DWP Tabulation Tool

Rate is the (rounded) number of attachments expressed as a percentage of the (rounded) number of referrals. Primary Health Condition is for Employment and Support Allowance/Incapacity Benefit (ESA/IB) claimants only. Causes of incapacity are based on the International Classification of Diseases, 10th Revision, published by the World Health Organisation. Abbreviations used in this table are as detailed for Table 7a.

**Table 8a Work Programme Referrals by Payment Group**

	Payment Group									
	Total	JSA 18 to 24	JSA 25 and over	JSA Early Entrants	JSA Ex-Incapacity Benefits	ESA Volunteers	New ESA claimants	ESA Ex-Incapacity Benefit	IB/IS Volunteers	JSA Prison Leavers
<b>GB</b>	877.88	176.68	389.84	214.65	6.32	17.09	52.10	9.45	2.11	9.64
<b>Boroughs</b>										
Barking and Dagenham	4.45	0.89	2.52	0.60	-	0.11	0.27	0.03	-	0.02
Barnet	3.86	0.42	2.23	0.46	0.05	0.17	0.36	0.14	0.03	0.01
Bexley	2.70	0.53	1.43	0.35	-	0.12	0.20	0.05	0.01	0.01
Brent	5.60	0.68	3.60	0.61	0.02	0.22	0.26	0.14	0.03	0.02
Bromley	3.23	0.48	1.92	0.40	0.03	0.03	0.30	0.04	0.01	0.02
Camden	3.55	0.53	1.69	0.86	0.01	0.14	0.20	0.07	0.03	0.02
City of London	0.08	0.01	0.05	0.02	-	-	-	-	-	-
Croydon	6.45	0.98	3.47	1.14	0.01	0.08	0.63	0.07	0.02	0.05
Ealing	5.11	0.60	3.14	0.74	-	0.22	0.28	0.07	0.03	0.02
Enfield	6.58	1.20	3.59	0.93	0.03	0.17	0.54	0.06	0.05	0.01
Greenwich	4.67	0.85	2.46	0.77	0.01	0.11	0.28	0.12	0.02	0.05
Hackney	6.01	0.66	3.69	1.21	-	0.05	0.27	0.11	-	0.02
Hammersmith and Fulham	3.02	0.33	1.99	0.29	0.01	0.11	0.20	0.06	0.01	0.03
Haringey	7.04	0.97	3.89	1.15	0.01	0.35	0.47	0.09	0.09	0.02
Harrow	1.96	0.22	1.17	0.22	-	0.11	0.15	0.08	0.01	0.01
Havering	3.09	0.63	1.68	0.40	0.02	0.12	0.20	0.03	0.01	-
Hillingdon	3.01	0.35	1.59	0.44	0.03	0.15	0.35	0.06	0.01	0.01
Hounslow	2.39	0.33	1.08	0.61	0.01	0.08	0.22	0.03	0.01	0.01
Islington	4.54	0.79	2.21	0.93	0.01	0.15	0.30	0.10	0.03	0.02
Kensington and Chelsea	2.15	0.20	1.47	0.14	-	0.09	0.18	0.05	-	0.01
Kingston upon Thames	0.88	0.04	0.58	0.12	-	0.01	0.11	0.01	-	0.01
Lambeth	7.60	0.99	3.26	2.80	0.02	0.11	0.26	0.04	0.05	0.05
Lewisham	6.58	1.08	3.79	1.03	0.01	0.11	0.30	0.17	0.06	0.04
Merton	2.12	0.32	1.16	0.38	-	0.04	0.16	0.02	0.02	0.02
Newham	6.80	1.12	3.89	1.37	0.01	0.06	0.24	0.08	0.01	0.03
Redbridge	3.49	0.47	2.20	0.51	0.01	0.06	0.20	0.02	-	0.01
Richmond upon Thames	0.88	0.05	0.57	0.11	-	0.03	0.09	0.02	-	0.01
Southwark	6.73	1.05	3.17	2.01	0.01	0.08	0.24	0.05	0.08	0.04
Sutton	2.00	0.29	1.06	0.38	0.01	0.04	0.15	0.04	0.01	0.02
Tower Hamlets	6.52	1.08	3.63	1.32	0.01	0.05	0.32	0.11	-	0.01
Waltham Forest	5.71	1.03	3.29	0.95	-	0.08	0.24	0.07	0.02	0.04
Wandsworth	3.73	0.50	2.11	0.79	0.01	0.05	0.16	0.03	0.03	0.04
Westminster	3.37	0.44	1.87	0.52	-	0.13	0.22	0.14	0.03	0.03
<b>Region</b>										
North East	54.88	13.91	24.24	12.06	0.52	0.58	2.70	0.37	0.02	0.50
North West	113.56	24.78	51.98	23.75	0.86	1.82	7.05	1.21	0.15	1.96
Yorkshire and The Humber	94.84	20.76	40.00	25.40	1.23	0.67	4.44	0.81	0.07	1.46
East Midlands	58.74	13.45	20.60	17.76	0.47	1.48	3.61	0.60	0.16	0.62
West Midlands	97.54	21.02	34.76	34.14	0.58	0.93	4.42	0.52	0.10	1.06
East of England	60.56	11.93	30.47	12.38	0.25	0.83	3.59	0.61	0.18	0.34
<b>London</b>	<b>136.15</b>	<b>20.18</b>	<b>75.59</b>	<b>24.62</b>	<b>0.35</b>	<b>3.43</b>	<b>8.37</b>	<b>2.18</b>	<b>0.71</b>	<b>0.71</b>
South East	77.52	13.61	34.33	18.91	0.31	3.28	4.96	1.04	0.46	0.62
South West	47.24	9.61	20.78	9.34	0.47	1.70	4.05	0.74	0.26	0.31
Wales	44.61	9.42	13.10	15.92	0.41	0.64	3.67	0.66	-	0.78
Scotland	86.66	17.19	41.60	18.79	0.84	1.67	4.93	0.68	-	0.97
Unknown	5.59	0.81	2.40	1.58	0.03	0.07	0.32	0.04	0.01	0.33



**Table 8b Work Programme Attachment Rates by Payment Group**

	Payment Group									
	Total	JSA 18 to 24	JSA 25 and over	JSA Early Entrants	JSA Ex-Incapacity Benefits	ESA Volunteers	ESA New claimants	ESA Ex-Incapacity Benefit	IB/IS Volunteers	JSA Prison Leavers
<b>GB</b>	95.3	95.2	96.5	96.1	93.8	86.0	95.1	91.4	92.9	58.1
<b>Boroughs</b>										
Barking and Dagenham	94.8	94.4	96.4	93.3		90.9	92.6	100.0		50.0
Barnet	94.6	92.9	96.0	95.7	80.0	88.2	91.7	92.9	66.7	
Bexley	94.1	92.5	96.5	97.1		75.0	95.0	100.0	100.0	
Brent	93.9	92.6	95.6	91.8	50.0	86.4	96.2	92.9	100.0	50.0
Bromley	96.3	95.8	97.4	97.5	100.0	66.7	96.7	100.0	100.0	50.0
Camden	94.9	92.5	95.9	96.5	100.0	92.9	95.0	100.0	100.0	50.0
City of London	87.5	100.0	80.0	100.0						
Croydon	96.6	95.9	97.4	96.5	100.0	100.0	98.4	100.0	100.0	40.0
Ealing	95.3	95.0	97.1	93.2		86.4	100.0	85.7	100.0	50.0
Enfield	96.4	95.0	97.8	96.8	66.7	94.1	96.3	100.0	80.0	
Greenwich	94.2	92.9	95.9	94.8	100.0	90.9	92.9	91.7	50.0	40.0
Hackney	95.8	93.9	96.5	95.9		100.0	92.6	90.9		50.0
Hammersmith and Fulham	94.0	90.9	96.5	93.1	100.0	81.8	90.0	83.3	100.0	66.7
Haringey	95.6	93.8	96.4	97.4	100.0	94.3	93.6	100.0	100.0	
Harrow	92.9	86.4	95.7	95.5		72.7	86.7	87.5	100.0	
Havering	95.5	95.2	97.0	92.5	100.0	83.3	95.0	66.7	100.0	
Hillingdon	95.7	97.1	97.5	93.2	100.0	93.3	94.3	100.0	100.0	100.0
Hounslow	96.7	97.0	97.2	98.4	100.0	87.5	100.0	100.0	100.0	
Islington	95.4	93.7	96.8	95.7	100.0	93.3	96.7	90.0	66.7	50.0
Kensington and Chelsea	96.3	95.0	98.0	92.9		88.9	94.4	100.0		
Kingston upon Thames	92.0	75.0	94.8	91.7		100.0	90.9	100.0		
Lambeth	95.5	92.9	96.3	97.5	100.0	81.8	100.0	100.0	100.0	60.0
Lewisham	94.1	91.7	95.8	95.1	100.0	72.7	93.3	88.2	83.3	50.0
Merton	94.8	96.9	96.6	94.7		75.0	100.0	100.0	50.0	50.0
Newham	94.1	92.9	95.6	92.7	100.0	83.3	95.8	87.5	100.0	33.3
Redbridge	94.6	93.6	95.9	92.2		100.0	95.0	100.0		
Richmond upon Thames	94.3	80.0	94.7	90.9		66.7	100.0	100.0		100.0
Southwark	96.1	94.3	96.5	97.5	100.0	87.5	95.8	100.0	100.0	75.0
Sutton	94.5	96.6	96.2	92.1	100.0	100.0	93.3	100.0	100.0	50.0
Tower Hamlets	95.6	93.5	96.7	95.5	100.0	80.0	93.8	90.9		
Waltham Forest	93.3	92.2	94.8	93.7		87.5	91.7	85.7	50.0	25.0
Wandsworth	95.4	94.0	96.7	96.2	100.0	80.0	100.0	100.0	100.0	25.0
Westminster	94.1	95.5	95.2	94.2		92.3	90.9	92.9	66.7	33.3
<b>Region</b>										
North East	96.1	96.3	96.9	97.1	94.2	77.6	96.3	91.9	50.0	48.0
North West	95.5	95.7	96.9	96.8	93.0	74.7	94.9	90.9	93.3	64.8
Yorkshire and The Humber	95.3	95.1	96.3	96.7	93.5	82.1	94.6	92.6	85.7	61.0
East Midlands	94.1	94.6	95.4	94.4	95.7	87.2	93.9	85.0	93.8	56.5
West Midlands	95.9	95.4	96.4	97.0	94.8	86.0	93.9	90.4	90.0	69.8
East of England	95.6	95.1	96.6	95.1	96.0	90.4	96.1	93.4	94.4	47.1
<b>London</b>	<b>95.1</b>	<b>93.7</b>	<b>96.3</b>	<b>95.5</b>	<b>91.4</b>	<b>87.8</b>	<b>95.1</b>	<b>92.2</b>	<b>91.5</b>	<b>40.8</b>
South East	96.2	96.6	97.5	96.9	93.5	87.5	96.0	91.3	93.5	59.7
South West	94.9	94.8	96.2	95.1	93.6	88.8	95.3	89.2	92.3	45.2
Wales	95.0	94.9	95.3	96.9	92.7	89.1	95.4	92.4		61.5
Scotland	95.5	95.2	96.9	95.6	94.0	88.6	95.3	92.6		53.6
Unknown	83.9	88.9	86.3	84.2	100.0	85.7	87.5	75.0	100.0	48.5

Source: DWP Information, Governance and Security Directorate (IGS) Work Programme Statistics. Cumulative Totals to July 2012 produced via the DWP Tabulation Tool

Rate is the (rounded) number of attachments expressed as a percentage of the (rounded) number of referrals.

There are six prime contractors working within London. In West London, they are Ingeus UK Ltd, Maximus Emp UK Ltd and Reed in Partnership. In East London, they are A4E Ltd, Careers Development Group and Seetec. Although the providers work predominantly in different parts of London, most providers have clients from nearly all boroughs and from other regions, in the same way Work Programme providers in all parts of the country are working with Londoners, although the numbers are clearly smaller and the vast majority are working with a provider within the area they are registered. There is very little difference in attachment rates for the London contractors overall. The figures are available separately.

## Glossary

**Referral** A referral is when an individual is referred, usually by Jobcentre Plus, to a Work Programme provider. This includes voluntary participants.

**Attachment** An attachment is from the date of the first “engagement activity”, involving a discussion between the provider and the participant of the Work Programme and beginning action planning.

**JSA Early Entrants** This Payment Group is a combination of three categories of referred JSA claimants, 18 year old JSA claimants not in education employment or training, JSA Repeaters, who have been claiming JSA for 22 out of 24 months and JSA Early Access participants.

## Notes

Referrals shown in the following tables are 'net' referrals which do not include rejections, cancellations or referrals to ESA information sessions.

The data in the tables are (as published by DWP) in thousands, so a figure of 3.85 represents 3,850 rounded to the nearest ten people. Rates of attachments are the published numbers of attachments for a given group in a particular area as a percentage of the published numbers of referrals. Rates are given to one decimal place, but as they are based on rounded figures, this should be treated with some caution. Because of the rounding, there are some discrepancies between totals given and the sum of the numbers and rates may be inconsistent for particular characteristics and the totals for some areas. This is particularly noticeable for areas with small numbers.

Data presented in this Update is cumulative totals from June 2011 to July 2012.

Data from this *Update* are available electronically by email (see contact details at the end of this document) or from the [London DataStore](#).

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