

TOWER HAMLETS SURVEY 2022 Final Survey Script

Section in Survey	Question in Survey and answer options	
	Auto capture: Date survey completed	
	1.1 Are you able to survey this site?	
	Yes	Show section 4
	Yes – site information already completed	Show section 5
	No, unable to find site	Show section 12
	No, unable to gain access to site	Show section 2
	No, not safe to survey	Show section 12
	No, non-residential	Show section 12
	No, a single flat above a shop	End survey
	1.2 Where applicable, please type address of where site information already completed	
	1.3 Are you able to assess the bin location?	
1. Survey details	Yes	Show section 5
	No, unable to find a bin location	Show section 12
	No, on sack collection	Show section 3
	No, unable to gain access to bin location	Show section 2
	No, not safe to survey	Show section 12
	No, all bin locations at site already surveyed	Show section 12
	N/A	
	1.4 What is being collected in this bin location?	
	Rubbish	Show sections 7, 8 and 9
	Recycling	Show sections 10 and 11
	Rubbish and Recycling	Show sections 7, 8, 10 and 11
		NOT 9
	N/A	Show section 12
2. Unable to assess	Why are you unable to assess?	Section appears when answer 'No, unable to gain access to site' OR 'No, unable to gain



4. Site Information What do you suspect is being collected? Rubbish Recycling Rubbish and Recycling Unable to determine Ves/no slider End survey LOCATION QUESTION TO PULL IN STRING What is the total rubbish bin capacity needed? PDF: Rubbish capacity equation How many bins and what size? PDF: Bin types and sizes What is the total recycling bin capacity needed? PDF: Bin types and sizes What is the total recycling capacity equation How many bins and what size? PDF: Bin types and sizes What is the total recycling capacity equation How many bins and what size? PDF: Bin types and sizes Geo-location captured automations on the site? Yes No Please take a photo of the block/s and where bins could be stored End survey Number of blocks at this site?			access to bin location'
End survey Increased End survey Increased LOCATION QUESTION TO PULL IN STRING What is the total rubbish bin capacity needed? PDF: Rubbish capacity equation How many bins and what size? How many bins and what size? PDF: Bin types and sizes What is the total recycling bin capacity needed? Section appears when answer 'No, on sack collection' at question 3. Sack Collection How many bins and what size? Geo-location captured and 3 <i>PDF: Bin types and sizes</i> Geo-location captured automatically Geo-location captured automatically 3. Sack Collection How many bins and what size? Geo-location captured automatically 9. PDF: Bin types and sizes Geo-location captured automatically Geo-location captured automatically 15 there space to accommodate your recommended additional bins somewhere on the site? • No Please take a photo of the block/s and where bins could be placed if needed Please take a photo of the block/s and where bins could be stored End survey Section appears when answer 'Yes' to 'Are you able to survey 4. Site Information No Yes, but unofficial Section appears when answer 'Yes' to 'Are you able to survey		 Rubbish Recycling Rubbish and Recycling 	
4. Site Information LOCATION QUESTION TO PULL IN STRING What is the total rubbish bin capacity needed? PDF: Rubbish capacity equation How many bins and what size? PDF: Bin types and sizes What is the total recycling bin capacity needed? Section appears when answer 'No, on sack collection' at question 0. But after sections 2 and 3 3. Sack Collection How many bins and what size? Geo-location captured additional bins somewhere on the site? • Yes • No Please provide additional comments as to where bins could be stored Please take a photo of the block/s and where bins could be stored Number of blocks at this site? Number of blocks at this site? Number of blocks at this site? Section appears when answer 'Yes' to 'Are you able to survey site?' 4. Site Information Yes, but unofficial		Please take a photo of the block and/or bin location	Yes/no slider
4. Site Information Number of blocks at this site? 4. Site Information Number of blocks at this site?		End survey	
4. Site Information Number of blocks at this site? 4. Site Information Number of blocks at this site? 4. Site Information Number of blocks at this site? 4. Site Information Number of blocks at this site? 4. Site Information Number of blocks at this site? 5. Site Information Number of blocks at this site? 6. Site Information Section appears when answer? 7. Site Information Number of blocks at this site? 6. Site Information Section appears when answer?		LOCATION QUESTION TO PULL IN STRING	
How many bins and what size? PDF: Bin types and sizes Section appears when answer 'No, on sack collection' at question 2. But after sections 2 and 3 3. Sack Collection PDF: Recycling capacity equation Section appears when answer 'No, on sack collection' at question 2. But after sections 2 and 3 3. Sack Collection How many bins and what size? Geo-location captured automatically Is there space to accommodate your recommended additional bins somewhere on the site? Geo-location captured automatically Is there space to accommodate your recommended additional bins somewhere on the site? Please provide additional comments as to where bins could be placed if needed Please provide additional comments as to where bins could be stored Please take a photo of the block/s and where bins could be stored End survey Number of blocks at this site? Section appears when answer 'Yes' to 'Are you able to survey site?' 4. Site Information No Yes, but unofficial Section appears when answer 'Yes' to 'Are you able to survey site?'		What is the total rubbish bin capacity needed?	
4. Site Information PDF: Bin types and sizes What is the total recycling bin capacity needed? PDF: Recycling capacity equation PDF: Recycling capacity equation Section appears when answer 'No, on sack collection' at question 2. But after sections 2 and 3 PDF: Bin types and sizes How many bins and what size? How many bins and what size? But after sections 2 and 3 Geo-location captured additional bins somewhere on the site? Yes No Please provide additional comments as to where bins could be placed if needed Please take a photo of the block/s and where bins could be stored End survey A. Site Information Yes, but unofficial		PDF: Rubbish capacity equation	
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• No Please provide additional comments as to where bins could be placed if needed Please take a photo of the block/s and where bins could be stored End survey Number of blocks at this site? Number of blocks at this site? Number of blocks at this site? Is there a designated bulky waste area on the site? • Yes • No • Yes, but unofficial			
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4. Site Information No • Yes, but unofficial answer 'Yes' to 'Are you able to survey site?'		Number of blocks at this site?	
4. Site Information Is there a designated bulky waste area on the site? you able to survey site?' • Yes • No • Yes, but unofficial		Number of bin locations at this site	
• Yes, but unofficial	4. Site Information	• Yes	you able to survey
Undetermined Geo-location captured		• Yes, but unofficial	Can loostion postured
If yes, where? automatically			-



	If information is present regarding the management company (e.g. posters or signage in bin store or lobby of flats) please note: • Name of company: • Email: • Phone number: Please take photo of any contact information you come across	
	LOCATION QUESTION TO PULL IN STRING	
	Bin Location Name (description of location)	-
5. Bin location details	 What type of bin location is it? Resident accessed chamber Chute fed chamber Metro store Pods Freestanding bin outside Bins have been pulled out and left outside chamber Unable to determine Other 	Section appears when answer 'Yes' to 'Are you able to assess the bin location?'
	PDF: Types of bin location	Geo-location captured
	If other, please specify	automatically
	Number of households served by this bin location	
	Is this the same as information provided by LBTH?	
	• Yes	
	• No	
	If no, why not	
	Please take a photo of the blocks using this bin location	Yes/no slider
	Is there signage about the bin location? • Yes	
6. Condition of Bin Location	 No Is the signage about the bin location clear? Yes No N/A Is there signage about bulky waste? Yes No Is the signage about bulky waste clear? Yes No N/A Is there rubbish signage above the bins? Yes No N/A Is there enough for 1 sign per 2 bins 	Section appears when answer 'Yes' to 'Are you able to assess the bin location?'
	Yes No	



	11	
	• N/A	
	Is the signage legible?	
	• Yes	
	• No	
	• N/A	
	Is the signage up to date?	
	• Yes	
	• No	
	• N/A	
	PDF: Up to date rubbish signage	
	Is there recycling signage above the bins?	
	• Yes	
	• No	
	• N/A	
	Is there enough for 1 sign per 2 bins	
	• Yes	
	• No	
	• N/A	
	Is the signage legible?	
	• Yes	
	• No	
	• N/A	
	Is the signage up to date?	
	• Yes	
	No	
	• N/A	
	PDF: Up to date recycling signage	
	How many A0 signs is there space for? Recommend max 1	
	per 2 bins	
	PDF: A0 sign measurements	
	Is there litter on the floor of the bin location?	
	Yes, lots – difficult to manoeuvre bins	
	Yes, some	
	• No	
	Is there bulky waste on the floor of the bin location?	
	Yes, lots– difficult to manoeuvre bins	
	Yes, some	
	 No 	
	Is there lighting in or near the bin location?	
	Yes	
	• No	
	Is the lighting working?	
	• Yes	
	• No	
	Unable to determine	
	• N/A	
	Is the lighting adequate?	
	• Yes	
	• No	
	Unable to determine	
	• N/A	



	Are the bin location walls/ceilings/fences clean and free of	
	scratches?	
	• Yes	
	No, not clean and some scratches	
	 No, the walls are very dirty and there are lots of scratches 	
	• N/A	
	Where applicable, are the rubbish and recycling bins separated?	
	• Yes, both bins are in designated spaces	
	• Yes, but the bins are placed closely next to each other	
	• No, the bins are all mixed with each other	
	Unable to determine	
	• N/A	
	 Are there any other bin location defects to be aware of? Broken / damaged doors Doors need repainting Walls / ceiling need repainting Water on floor / flooded Uneven / damaged floor 	
	 Bad odour Graffiti Overflowing rubbish Fly-tipped rubbish Signs of rough sleepers using location 	Multiple choice question. Select all that apply
	 Vermin/animals/insects Access obstructed Other 	
	N/A If other, please give details	
	Is there empty space not being used in the bin location?	
	• Yes	
	• No	
	Unable to determine	
	If yes, how many 240L bins could fit into this empty space?	
	PDF: 240L bin measurements	
	Further bin or signage recommendations/comments e.g. bin relocation	
	Please take a photo of the whole bin location (capturing bins, bulky waste, empty space, entrance/door)	
	LOCATION QUESTION TO PULL IN STRING	Section appears when
	How many collections of rubbish are there per week?	answer 'Rubbish' or
7. Rubbish facilities	Is this an estimate?	'Rubbish and Recycling' to 'What is
	• Yes	being collected in this



	• No	bin location?'
	How many rubbish bins are there in this location?	
	What is the total bin capacity currently? (Add up the bin sizes)	
	What is the total weekly bin capacity currently? (Use the formula)	
	PDF: Current capacity equation	_
	What is the total weekly bin capacity needed?	
	PDF: Rubbish capacity equation	_
	Does this bin location require more rubbish bins?	
	• Yes	
	• No	_
	If yes, how many bins and what size?	
	PDF: Bin types and sizes	_
	Is there space to accommodate your recommended additional bins?	
	• Yes	
	• No	
	• N/A	_
	Comments and suggestions on how to accommodate additional bins (e.g. increase collection frequency)	
	Bin number	
	 What type of bin is it? Wheeled bin Eurobin with one lid Eurobin with aperture Paladin/Chamberlain Other, please specify 	Section appears when
	PDF: Bin types and sizes	answer 'Rubbish' or
8.Rubbish Bins	What is the size of the bin? (in litres) • 180 • 240 • 360 • 660	'Rubbish and Recycling' to 'What is being collected in this bin location?'
	 820 940 1100 1280 Other 	Complete this section for each of the rubbish bins in the chamber
	If other, please specify	
	Does the bin have a lid? • Yes	
	• No	



Is the bin facing the correct way? (Sticker to the front)	
Yes	
• No	
Does the bin have a sticker on it? • Yes	
• No	
Unable to determine	
 Is the sticker legible? Yes, completely legible Yes, just about, but with some damage No, completely illegible 	
• N/A	
Is the sticker information up to date? • Yes • No • N/A	
PDF: Up to date rubbish sticker	
Is the bin marked as 'Commercial' anywhere?	
• Yes	
• No	
Unable to determine	
Does the bin have dents or scratches?	
Yes, major ones	
Yes, minor ones	
No, none	
Unable to determine	
Do all the wheels appear to work?	
• Yes	
No, not working	
No, one or more wheels missing	
Unable to determine	
How clean is the bin?	
Very clean Some cleaning needed	
Some cleaning needed	
Very dirty, major cleaning needed	
Unable to determine	
 Are there any other bin defects to be aware of? Hole in / damage to lid 	
Hole in side/bottom of bin	
Broken lid (no longer opens/closes)	Multiple choice
Graffiti on bin	question. Select all that
Bin needs repaintingDamaged lip of bin	apply
 Damaged lip of bin Other 	
 N/A 	
If other, please specify	
Please take a photo of the bin	Yes/no slider



[
	LOCATION QUESTION TO PULL IN STRING	_
	Is recycling being collected elsewhere on the site?	
	YesNo	
	What would the total recycling bin capacity need to be?	-
	what would the total recycling bin capacity need to be:	
	PDF: Recycling capacity equation	
	How many bins and what size?	Section appears if
	PDF: Bin types and sizes	select 'Rubbish' to
9.Potential for Recycling	Is there space to accommodate your recommended	What is being
	additional bins?	collected in this bin location?'
	• Yes	
	• No	
	Is there space to accommodate your recommended	
	additional bins AND any additional rubbish bins	
	recommended?	
	• Yes	
	• No	
	• N/A	
	Comments and suggestions on how to accommodate	
	additional bins (e.g. increase collection frequency)	
	LOCATION QUESTION TO PULL IN STRING	
	How many collections of recycling are there per week?	Section appears when answer 'Recycling' or 'Rubbish and
	Is this an estimate?	
	• Yes	
	• No	
	How many mixed recycling bins are there in this bin location?	
	What is the total bin capacity currently? (Add up the bin sizes)	
	What is the total weekly bin capacity currently? (Use the formula)	
	lonnua)	
10.Recycling Facilities		Recycling' to 'What is
	PDF: Current capacity equation	being collected in this bin location?'
	What is the total weekly bin capacity needed?	birriocation
	PDF: Recycling capacity equation	
	Does this bin location require more recycling bins?	
	• Yes	
	• No	
	If yes, how many more mixed recycling bins are required and what size?	
	PDF: Bin types and sizes	



	Is there space to accommodate your recommended additional bins? • Yes • Yes, if excess residual capacity removed • No • N/A Comments and suggestions on how to accommodate additional bins (e.g. increase collection frequency) Is there excess cardboard propped up against the bin or walls? • Yes • No Is the bin lid unable to close because of too much cardboard? • Yes	
	• No	
	N/A Bin number	
	 What type of bin is it? Wheeled bin Eurobin with one lid Eurobin with aperture Paladin/Chamberlain Other, please specify 	
11.Recycling Bins	PDF: Bin types and sizes What is the size of the bin? (in litres) 180 240 360 660 820 940 1100 1280 Other	Section appears when answer 'Recycling' or 'Rubbish and Recycling' to 'What is being collected in this bin location?' Complete this section for each of the
	If other, please specify Does the bin have a lid? • Yes, a normal lid • Yes, a reverse lid • Yes, aperture • No lid, completely open Is the bin locked? • Yes • No	recycling bins in the chamber
	Unable to determine Is the bin facing the correct way? (Sticker and reverse aperture to the front)	



	<u>. </u>
• Yes	
• No	-
Does the bin have a sticker on it?	
• Yes	
• No	
Unable to determine	
Is the sticker legible?	
Yes, completely legible	
Yes, just about, but with some damage	
 No, completely illegible N/A 	
Is the sticker information up to date?Yes	
• No	
• N/A	
PDF: Up to date recycling sticker	
Is the bin marked as 'Commercial' anywhere?	
• Yes	
• No	
Unable to determine	
Does the bin have dents or scratches?	
Yes, major ones	
Yes, minor ones	
No, none	
Unable to determine	
Do all the wheels appear to work?	
• Yes	
No, not working	
No, one or more wheels missing	
Unable to determine	
How clean is the bin?	
Very cleanSome cleaning needed	
Very dirty, major cleaning needed	
Unable to determine	
Are there any other bin defects to be aware of?	
Hole in / damage to lid	
Hole in side/bottom of bin	
 Broken lid (no longer opens/closes) Graffiti on bin 	Multiple choice
 Bin needs repainting 	question. Select all that
Damaged lip of bin	apply
• Other	
• N/A	
If other, please specify	
Please take a photo of the bin including any stickers on the	Yes/no slider
bin	



12.Additional comments	Additional comments from the Surveyor	Section is mandatory regardless of how routing questions are answered
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