
CHAIN ANNUAL REPORT

OUTER BOROUGHES

APRIL 2014 - MARCH 2015

MAYOR OF LONDON

CONTENTS

1. INTRODUCTION

1.1 Introduction

2. ROUGH SLEEPER POPULATION ANALYSIS

2.1 Number of people seen rough sleeping: Flow, stock, returner model

2.2 Number of times seen rough sleeping

2.3 Rough sleeping volume: Flow, stock, returner model

2.4 New rough sleepers (flow): History prior to rough sleeping

2.5 Borough distribution

3. DEMOGRAPHICS & SUPPORT NEEDS

3.1 Nationality: Overall composition

3.2 Nationality: Flow, stock, returner model

3.3 Nationality: Borough distribution

3.4 Gender

3.5 Age

3.6 Ethnicity

3.7 Support needs

3.8 Institutional & armed forces history

4. HELPING PEOPLE OFF THE STREETS

4.1 Accommodation outcomes

4.2 NSNO & NLOS attendance

4.3 Reconnection outcomes

5. TEMPORARY ACCOMMODATION

5.1 Arrivals

5.2 Departures: Destination on departure

5.3 Departures: Reason for leaving

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1. INTRODUCTION

This report presents information about people seen rough sleeping by outreach teams in the outer boroughs between April 2014 and March 2015. Information in the report is derived from the Combined Homelessness and Information Network (CHAIN), a multi-agency database recording information about rough sleepers and the wider street population in London. CHAIN, which is commissioned and funded by the Greater London Authority (GLA) and managed by St Mungo's Broadway, represents the UK's most detailed and comprehensive source of information about rough sleeping.

Most sections of this report include figures representing an amalgamated total for everyone seen rough sleeping in the outer boroughs taken as a whole, followed by a breakdown providing figures for each of the boroughs individually. Some people will have been seen rough sleeping in more than one of the outer boroughs during the year, so the combined total for the separate boroughs works out to a higher number than the overall amalgamated total for the outer boroughs.

The final section of the report presents information about people arriving at or departing from temporary accommodation for rough sleepers in the outer boroughs. People included in this section will have been seen rough sleeping at some point in their history, but not necessarily during 2014/15.

For the purposes of recording on CHAIN, Heathrow is counted as a "borough", so that the particular issue of rough sleeping at the airport can be distinguished from rough sleeping in the wider borough of Hillingdon.

Percentage figures in this report

Please note that, in some cases, percentage figures given in this report are rounded up or down to the nearest whole number. This may mean that individual figures in tables and charts do not add up to a combined total of 100%.

Glossary of acronyms used in this report

ASB: Anti-Social Behaviour

Defined in the Crime and Disorder Act (1998) as acting 'in a manner that caused or was likely to cause harassment, alarm or distress to one or more persons not of the same household as the perpetrator.'

CEE: Central and Eastern European

Used to denote the ten A8 and A2 European Union accession countries (Bulgaria, Czech Republic, Estonia, Hungary, Latvia, Lithuania, Poland, Romania, Slovakia and Slovenia).

CHAIN: Combined Homelessness and Information Network

A multi-agency database recording information about rough sleepers and the wider street population in London, commissioned and funded by the GLA and managed by St Mungo's Broadway.

EEA: European Economic Area

The 28 countries of the European Union (EU), plus a further three countries that are part of the EU's single market (Iceland, Liechtenstein and Norway). Common usage generally also includes Switzerland, whose citizens have the same rights to live and work in the UK as other EEA nationals.

GLA: Greater London Authority

The top-tier administrative body for Greater London, consisting of a directly elected executive Mayor of London, and an elected 25-member London Assembly.

NLOS: No Living on the Streets

A GLA commissioned assessment and reconnection project for rough sleepers who were living on the streets and not eligible for No Second Night Out. From October 2014 onwards the project was integrated into the GLA's No Second Night Out service.

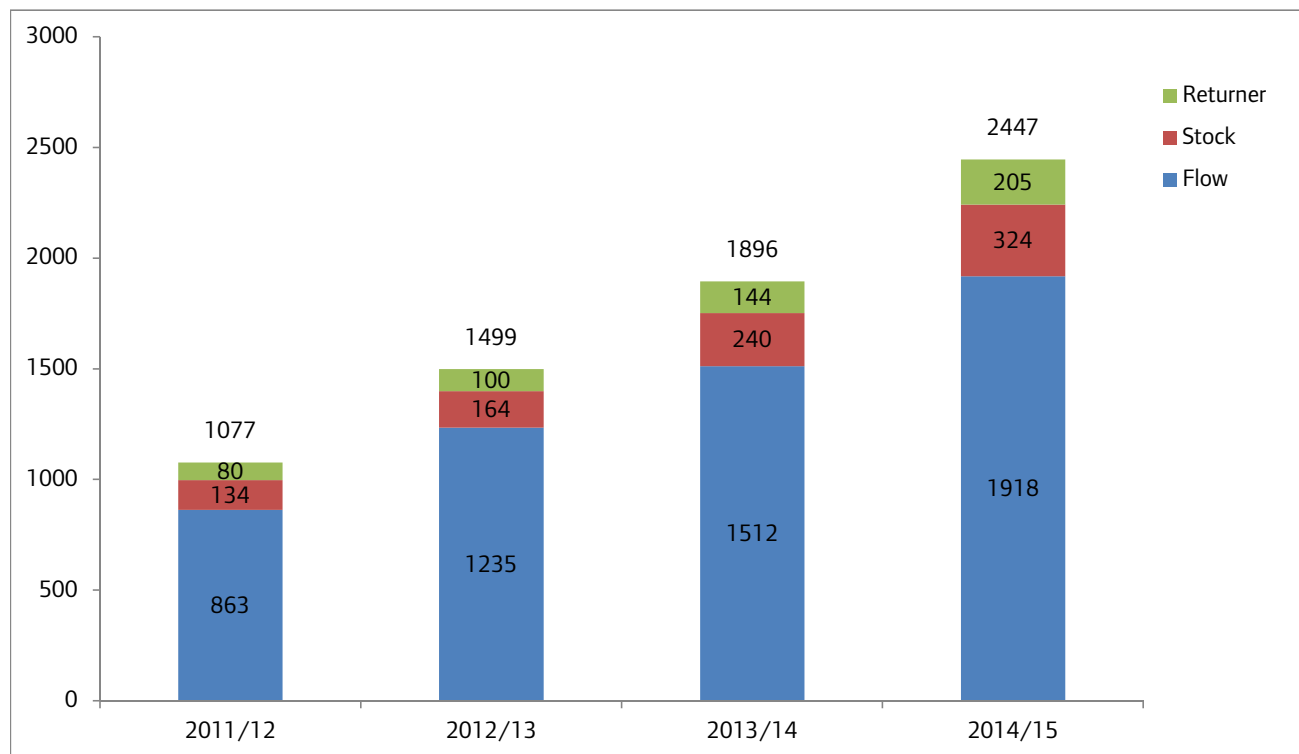
NSNO: No Second Night Out

A GLA commissioned assessment and reconnection project for rough sleepers. The service originally specifically targeted new rough sleepers, but from October 2014 onwards it has also worked with rough sleepers who are living on the streets. The term is also used in other contexts to refer to a wider strategy to end rough sleeping, both in London and nationwide.

2. ROUGH SLEEPER POPULATION ANALYSIS

2.1 Number of people seen rough sleeping: Flow, stock, returner model

People seen rough sleeping in the year, by the flow, stock and returner model.



2011/12 base: 1077

2012/13 base: 1499

2013/14 base: 1896

2014/15 base: 2447

The flow, stock and returner model categorises people seen rough sleeping in the year according to whether they have also been seen rough sleeping in previous periods:

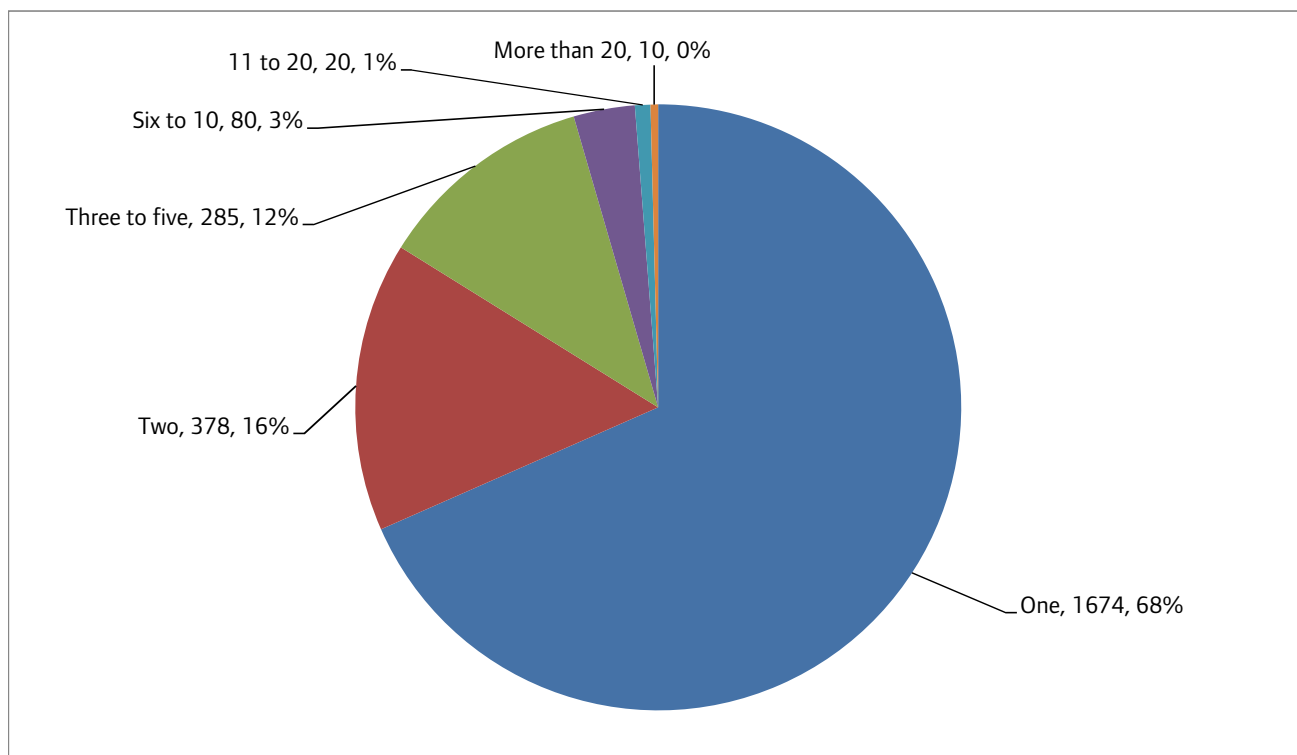
Category	Description
Flow	People who had never been seen rough sleeping prior to 2014/15 (i.e. new rough sleepers).
Stock	People who were also seen rough sleeping in 2013/14 (i.e. those seen across a minimum of two consecutive years).
Returner	People who were first seen rough sleeping prior to 2013/14 , but were not seen during 2013/14 (i.e. those who have had a gap in their rough sleeping histories).

2,447 people were seen rough sleeping in the outer boroughs in 2014/15. This represents a 29% increase when compared to 2013/14.

78% of people seen rough sleeping in the outer boroughs during the year were new rough sleepers (flow), while 13% fell into the stock category, and 8% were returners.

2.2 Number of times seen rough sleeping

People seen rough sleeping in the year, by number of times seen rough sleeping.



Base: 2447

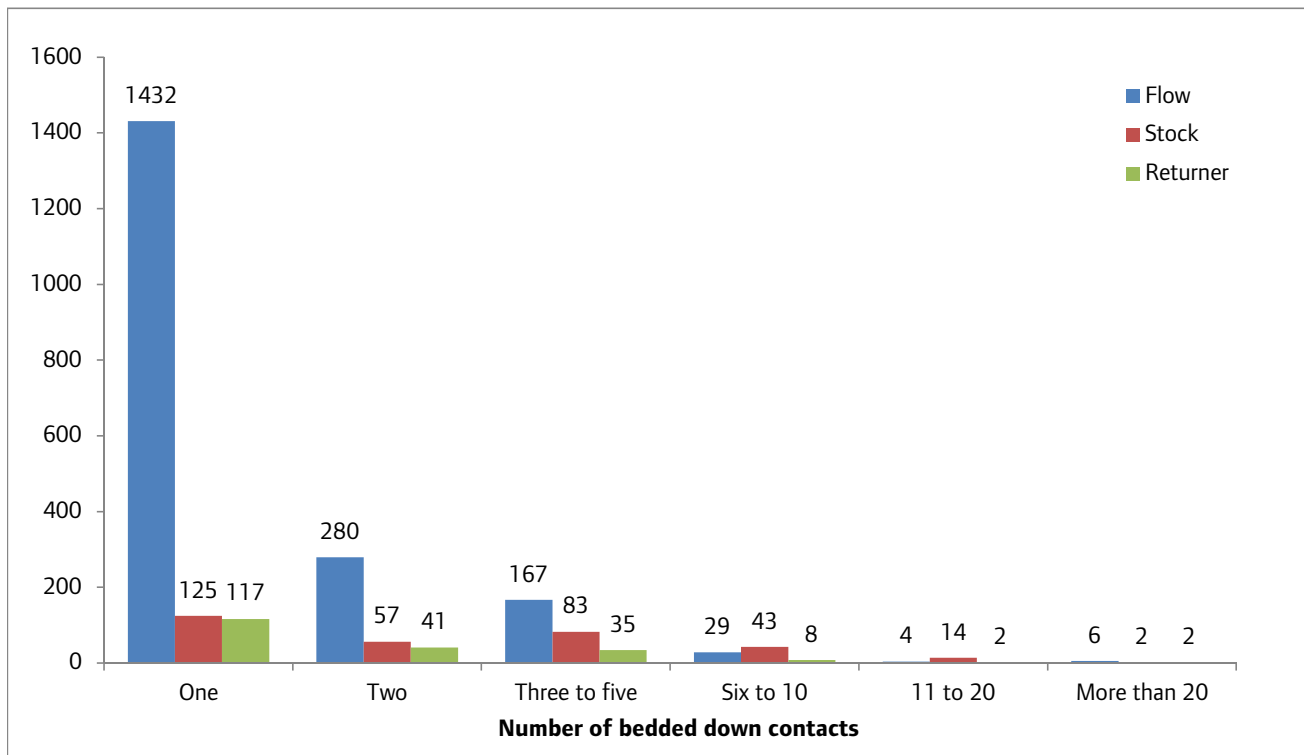
1,674 (68%) people were seen rough sleeping only once in 2014/15, this compares to 1,361 (72%) seen rough sleeping only once in 2013/14.

75% of people seen rough sleeping in the outer boroughs during 2014/15 who were new to the streets did not spend a second night on the streets during the year.

Borough	Number of times seen bedded down					Total
	1	2	3	4	5+	
Barking & Dagenham	20	6	1	0	0	27
Barnet	81	31	4	4	5	125
Bexley	20	1	0	1	0	22
Bromley	33	7	1	0	3	44
Croydon	119	21	6	2	9	157
Enfield	142	16	7	4	5	174
Greenwich	69	13	6	4	7	99
Hackney	94	21	12	6	22	155
Haringey	72	18	2	3	5	100
Harrow	31	7	4	1	2	45
Havering	12	8	3	2	0	25
Heathrow	158	43	27	13	25	266
Hillingdon	36	11	4	3	3	57
Hounslow	78	35	18	8	22	161
Kingston upon Thames	28	9	2	0	1	40
Lewisham	152	16	6	6	19	199
Merton	29	13	5	4	4	55
Newham	144	43	13	10	11	221
Redbridge	98	10	6	2	5	121
Richmond	69	22	9	10	10	120
Sutton	31	5	4	1	5	46
Waltham Forest	75	27	7	3	6	118
Wandsworth	83	14	10	6	12	125

2.3 Rough sleeping volume: Flow, stock, returner model

People seen rough sleeping in the year, by flow, stock, returner model, and number of times seen rough sleeping.



Base (Flow): 1918
 Base (Stock): 324
 Base (Returner): 205

2.4 New rough sleepers (flow): History prior to rough sleeping

People seen rough sleeping for the first time ever in 2014/15, by history prior to first being seen rough

The table below details what kind of accommodation new rough sleepers reported they were living in as their last longer term or settled base prior to first being seen rough sleeping.

Last settled base	No.	%
Long term accommodation		
Private rented accommodation	492	48%
Local authority accommodation	73	7%
Owner occupied	29	3%
Housing association accommodation	36	4%
Tied accommodation	8	1%
<i>Long term accommodation subtotal</i>	<i>638</i>	<i>63%</i>
Short or medium term accommodation		
Hostel	42	4%
Temporary accommodation (Local authority)	23	2%
Temporary accommodation (non-Local authority)	17	2%
Asylum support accommodation	3	0%
<i>Short or medium term accommodation subtotal</i>	<i>85</i>	<i>8%</i>
Institution		
Prison	40	4%
Hospital	8	1%
<i>Institution subtotal</i>	<i>48</i>	<i>5%</i>
Inappropriately accommodated		
Squat	6	1%
Outhouse	1	0%
<i>Inappropriately accommodated subtotal</i>	<i>7</i>	<i>1%</i>
Other	237	23%
Not recorded	903	
Total (excl. not recorded)	1015	100%
Total	1918	

Note: Total excluding not recorded is used as the base for percentages.

The table below details new rough sleepers' status at their last settled base, where the last settled base was not of an institutional or inappropriate nature.

Status at last settled base*	No.	%
Tenant	319	44%
Informal arrangement	190	26%
Parental home	99	14%
Living with partner	102	14%
Owner	17	2%
Not recorded/applicable	185	
Total (excl. not recorded/applicable)	727	100%
Total	912	

*Applies to people whose last settled base was local authority accommodation, temporary accommodation, owner occupied accommodation, private rented accommodation, tied accommodation, and in some cases where "other" has been specified.

Note: Total excluding not recorded/applicable is used as the base for percentages.

New rough sleepers' reasons for leaving their last settled base prior to first being seen rough sleeping.

Reason for leaving last settled base	No.	%
Asked to leave or evicted		
Asked to leave	227	23.0%
Evicted - arrears	96	9.7%
Evicted - ASB	12	1.2%
Evicted - other	80	8.1%
<i>Asked to leave or evicted subtotal</i>	<i>415</i>	<i>42.0%</i>
Employment and education		
Seeking work - from within UK	15	1.5%
Seeking work - from outside UK	21	2.1%
Financial problems - loss of job	63	6.4%
Seeking work - origin not recorded	0	0.0%
Study	1	0.1%
<i>Employment and education subtotal</i>	<i>100</i>	<i>10.1%</i>
Relationships		
Relationship breakdown	119	12.0%
Bereavement	6	0.6%
Move nearer family/community	6	0.6%
<i>Relationships subtotal</i>	<i>131</i>	<i>13.3%</i>
Financial		
Financial problems - housing benefit	12	1.2%
Financial problems - debt	5	0.5%
Financial problems - other	41	4.1%
<i>Financial subtotal</i>	<i>58</i>	<i>5.9%</i>
End of stay in short or medium term accommodation		
Evicted - given non priority decision	10	1.0%
End of stay - hostel	3	0.3%
End of stay - asylum accommodation	1	0.1%
End of stay - other	32	3.2%
<i>End of stay in short or medium term accommodation subtotal</i>	<i>46</i>	<i>4.7%</i>
Victim of violence, harassment or abuse		
Domestic violence - victim	19	1.9%
Harassment/abuse/violence - gang	2	0.2%
Harassment/abuse/violence - racial	0	0.0%
Tenancy hijack	0	0.0%
Harassment/abuse/violence - homophobic	0	0.0%
Harassment/abuse/violence - other	16	1.6%
<i>Victim of violence, harassment or abuse subtotal</i>	<i>37</i>	<i>3.7%</i>
End of stay in institution		
End of stay - prison	46	4.7%
End of stay - hospital	7	0.7%
<i>End of stay in institution subtotal</i>	<i>53</i>	<i>5.4%</i>
Housing conditions		
Housing conditions	12	1.2%
Perpetrator of violence, harassment or abuse		
Domestic violence - perpetrator	6	0.6%
Transient		
Transient/travelling around	5	0.5%
Other		
Other	125	12.7%
Not recorded	930	
Total (excl. not recorded)	988	100%
Total	1918	

Note: Total excluding not recorded is used as the base for percentages.

2.5 Borough distribution

People seen rough sleeping in the year, by borough.

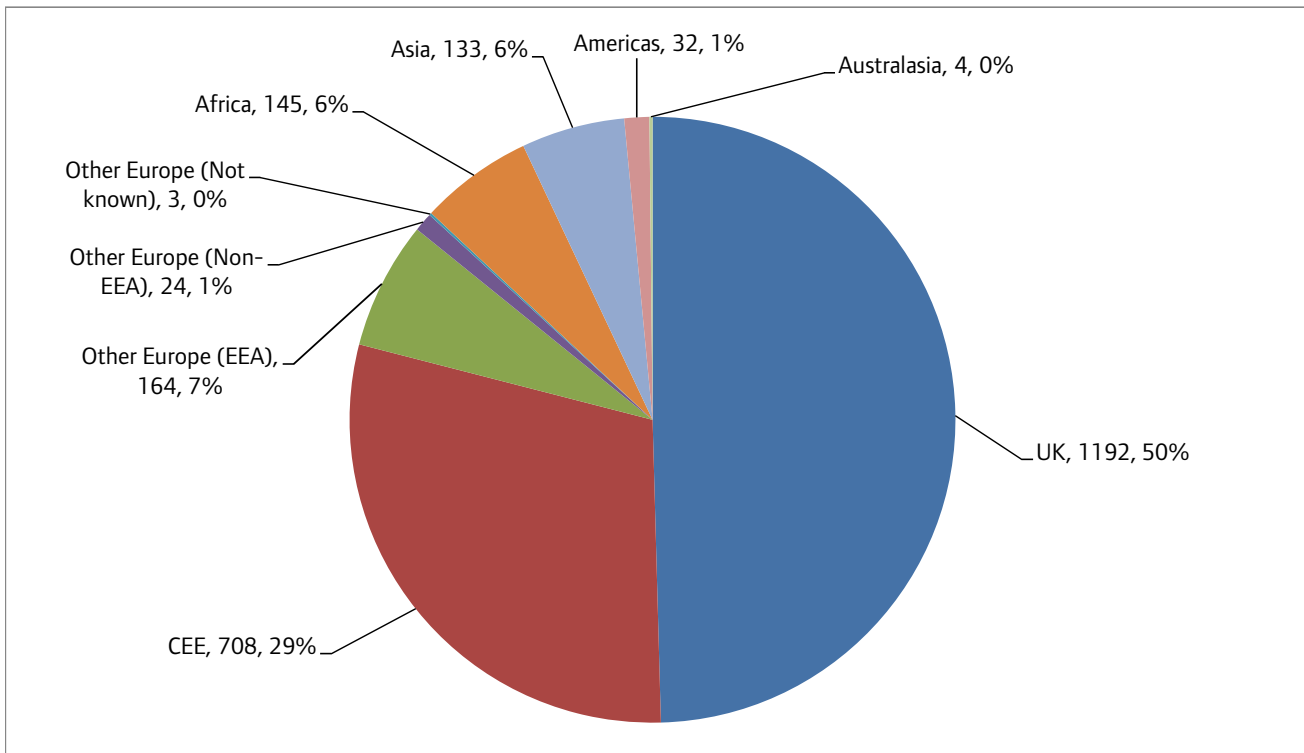
Borough	2011/12	2012/13	2013/14	2014/15	Change since 2013/14
Barking & Dagenham	17	12	14	27	13
Barnet	22	92	153	125	-28
Bexley	7	17	8	22	14
Bromley	21	30	46	44	-2
Croydon	42	134	155	157	2
Enfield	24	63	97	174	77
Greenwich	65	56	64	99	35
Hackney	81	103	141	155	14
Haringey	43	85	84	100	16
Harrow	21	32	48	45	-3
Havering	7	18	11	25	14
Heathrow	150	127	165	266	101
Hillingdon	16	50	63	57	-6
Hounslow	68	106	146	161	15
Kingston upon Thames	11	19	24	40	16
Lewisham	54	99	141	199	58
Merton	22	21	36	55	19
Newham	79	124	202	221	19
Redbridge	57	83	83	121	38
Richmond	63	115	101	120	19
Sutton	13	15	23	46	23
Waltham Forest	46	72	75	118	43
Wandsworth	62	62	47	125	78

The outer boroughs in which the greatest numbers of rough sleepers were seen in 2014/15 were Heathrow, Newham, Lewisham, Enfield and Hounslow. The boroughs showing the most significant increase in numbers of rough sleepers compared to 2013/14 were Heathrow, Wandsworth, Enfield and Lewisham.

3. DEMOGRAPHICS & SUPPORT NEEDS

3.1 Nationality: Overall composition

People seen rough sleeping in the year, by nationality.



Base: 2405 people seen rough sleeping in the year whose nationality was known.

3.2 Nationality: Flow, stock, returner model

	Flow	Stock	Returner	Total	
Nationality	No.	No.	No.	No.	%
UK	899	166	127	1192	49.6%
Bulgaria	31	3	2	36	1.5%
Czech Republic	6	1	2	9	0.4%
Estonia	2	3	1	6	0.2%
Hungary	19	5	2	26	1.1%
Latvia	24	2	5	31	1.3%
Lithuania	78	15	6	99	4.1%
Poland	185	46	9	240	10.0%
Romania	237	8	3	248	10.3%
Slovakia	10	2	1	13	0.5%
Slovenia	0	0	0	0	0.0%
<i>CEE subtotal</i>	<i>592</i>	<i>85</i>	<i>37</i>	<i>708</i>	<i>29.4%</i>
Italy	28	4	7	39	1.6%
Ireland (Republic of)	17	2	3	22	0.9%
Portugal	30	2	2	34	1.4%
Spain	17	2	1	20	0.8%
France	15	2	0	17	0.7%
Other European (EEA) countries	26	4	2	32	1.3%
<i>Other Europe (EEA) subtotal</i>	<i>133</i>	<i>16</i>	<i>15</i>	<i>164</i>	<i>6.8%</i>
Other Europe (Non-EEA)	19	1	4	24	1.0%
Other Europe (Not known)	3	0	0	3	0.1%
Somalia	14	6	0	20	0.8%
Eritrea	4	2	4	10	0.4%
Other African countries	85	25	5	115	4.8%
<i>Africa subtotal</i>	<i>103</i>	<i>33</i>	<i>9</i>	<i>145</i>	<i>6.0%</i>
India	33	4	1	38	1.6%
Iran	16	4	0	20	0.8%
Other Asian countries	59	8	8	75	3.1%
<i>Asia subtotal</i>	<i>108</i>	<i>16</i>	<i>9</i>	<i>133</i>	<i>5.5%</i>
Americas	27	2	3	32	1.3%
Australasia	4	0	0	4	0.2%
Not known	30	5	7	42	1.7%
Total (excl. Not known)	1888	319	198	2405	100.0%
Total (incl. Not known)	1918	324	205	2447	

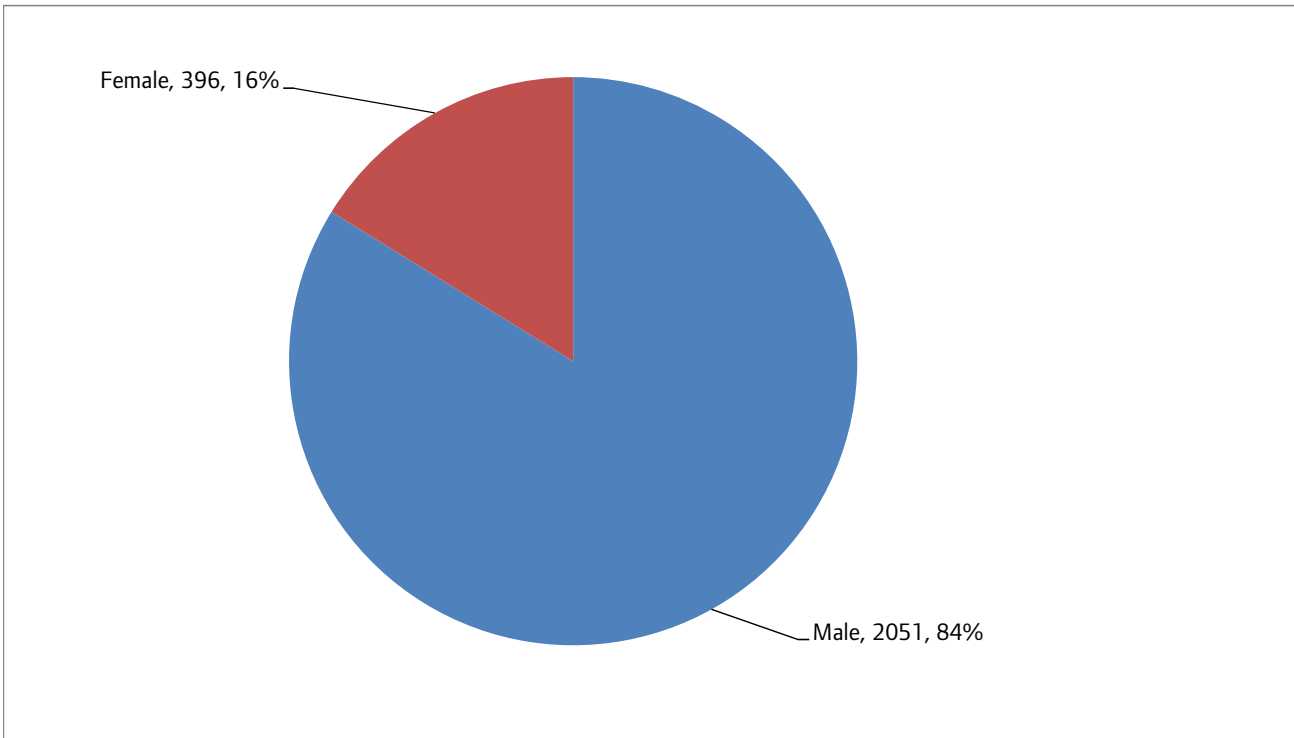
Note: Total excluding not known is used as base for percentages.

3.3 Nationality: Borough distribution

Borough	UK	CEE	Other Europe	Africa	Asia	Rest of world	Not known	Total
Barking & Dagenham	16	9	0	1	0	0	1	27
Barnet	34	72	9	6	4	0	0	125
Bexley	16	2	1	1	1	1	0	22
Bromley	38	5	1	0	0	0	0	44
Croydon	84	25	5	30	9	2	2	157
Enfield	60	86	11	8	4	3	2	174
Greenwich	60	20	4	6	3	2	4	99
Hackney	77	30	19	11	5	9	4	155
Haringey	34	36	16	5	5	1	3	100
Harrow	30	9	2	3	0	1	0	45
Havering	15	8	1	0	1	0	0	25
Heathrow	117	57	45	20	21	4	2	266
Hillingdon	30	12	5	1	9	0	0	57
Hounslow	75	65	4	3	11	2	1	161
Kingston upon Thames	26	7	1	2	3	0	1	40
Lewisham	137	23	19	12	0	4	4	199
Merton	30	13	4	4	3	0	1	55
Newham	55	110	16	18	14	2	6	221
Redbridge	51	40	3	3	23	1	0	121
Richmond	81	20	4	2	4	1	8	120
Sutton	35	3	4	0	4	0	0	46
Waltham Forest	52	46	9	4	3	2	2	118
Wandsworth	70	24	13	9	7	1	1	125

3.4 Gender

People seen rough sleeping in the year, by gender.

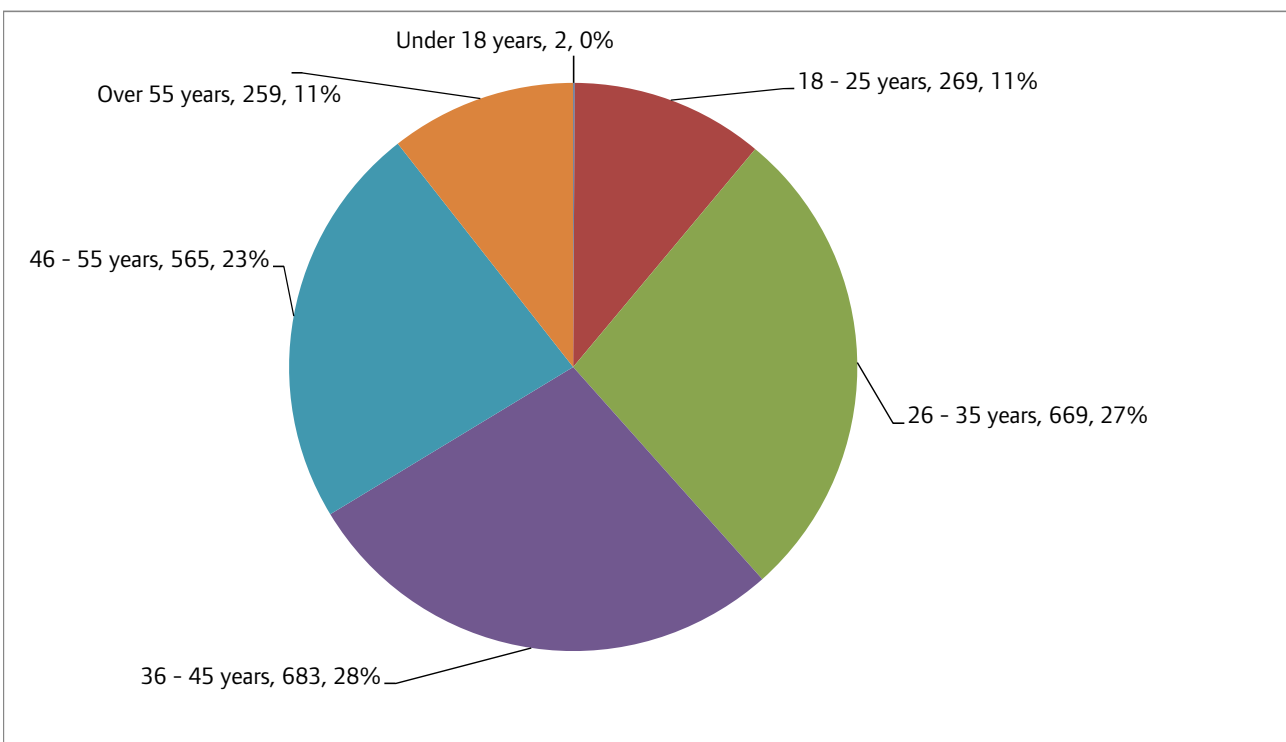


Base: 2447

Borough	Female	Male	Total
Barking & Dagenham	5	22	27
Barnet	21	104	125
Bexley	1	21	22
Bromley	7	37	44
Croydon	19	138	157
Enfield	19	155	174
Greenwich	18	81	99
Hackney	31	124	155
Haringey	17	83	100
Harrow	9	36	45
Havering	7	18	25
Heathrow	49	217	266
Hillingdon	4	53	57
Hounslow	19	142	161
Kingston upon Thames	8	32	40
Lewisham	46	153	199
Merton	6	49	55
Newham	36	185	221
Redbridge	15	106	121
Richmond	19	101	120
Sutton	10	36	46
Waltham Forest	20	98	118
Wandsworth	20	105	125
Unique total	396	2051	2447

3.5 Age

People seen rough sleeping in the year, by age.

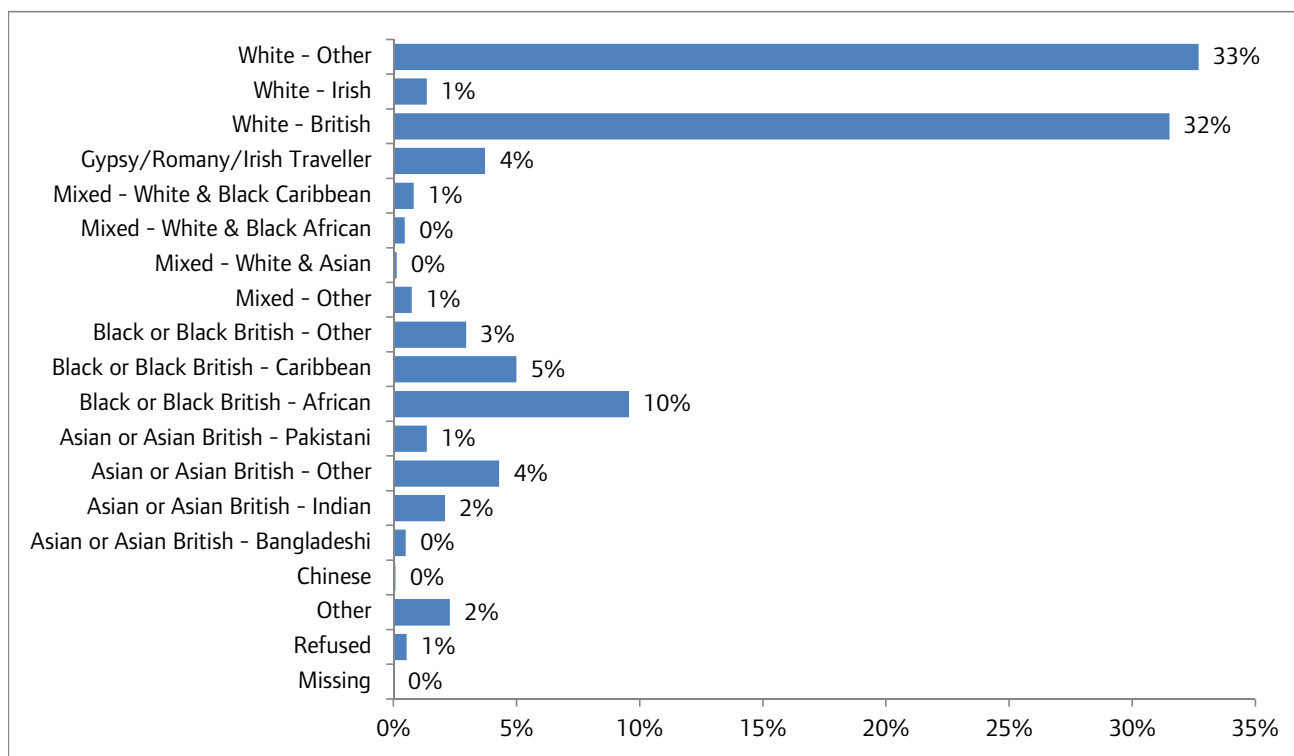


Base: 2447

Borough	Under 18 years	18 - 25 years	26 - 35 years	36 - 45 years	46 - 55 years	Over 55 years	Total
Barking & Dagenham	0	4	10	5	4	4	27
Barnet	0	32	35	25	26	7	125
Bexley	0	4	5	6	3	4	22
Bromley	0	5	9	10	16	4	44
Croydon	1	18	41	41	41	15	157
Enfield	0	17	54	55	32	16	174
Greenwich	0	12	32	29	18	8	99
Hackney	0	15	38	47	37	18	155
Haringey	0	6	33	31	22	8	100
Harrow	0	7	9	14	11	4	45
Havering	0	2	3	6	7	7	25
Heathrow	0	26	59	53	73	55	266
Hillingdon	0	5	15	15	16	6	57
Hounslow	0	22	52	50	27	10	161
Kingston upon Thames	0	3	9	17	7	4	40
Lewisham	0	15	52	58	53	21	199
Merton	0	6	13	14	15	7	55
Newham	0	14	65	79	48	15	221
Redbridge	1	15	46	27	21	11	121
Richmond	0	9	30	32	28	21	120
Sutton	0	12	7	8	16	3	46
Waltham Forest	0	13	29	37	31	8	118
Wandsworth	0	11	36	41	28	9	125
Unique total	2	269	669	683	565	259	2447

3.6 Ethnicity

People seen rough sleeping in the year, by ethnicity.



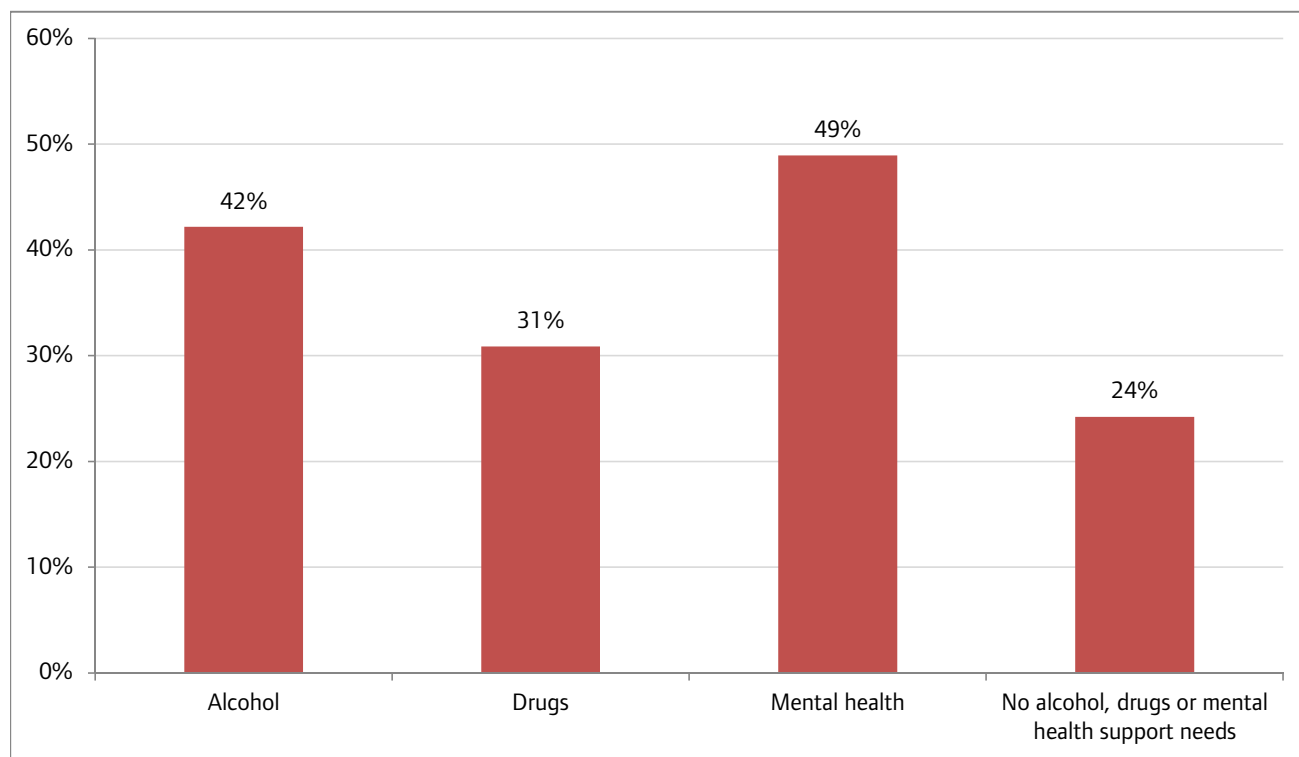
Base: 2447

Borough	White - British	White - Irish	White - Other	Gypsy/Romany/Irish Traveller	Black	Asian	Mixed	Chinese/Other	Missing/Refused	Total
Barking & Dagenham	8	0	9	0	5	5	0	0	0	27
Barnet	22	4	25	56	10	5	1	2	0	125
Bexley	13	0	3	0	5	1	0	0	0	22
Bromley	29	2	7	0	4	1	0	1	0	44
Croydon	51	5	23	0	53	10	2	12	1	157
Enfield	36	1	88	11	26	7	2	3	0	174
Greenwich	47	0	24	0	18	6	2	1	1	99
Hackney	48	2	44	4	33	6	7	9	2	155
Haringey	20	1	49	2	15	3	2	7	1	100
Harrow	18	0	11	1	11	2	2	0	0	45
Havering	14	0	5	4	1	1	0	0	0	25
Heathrow	53	5	95	0	53	44	8	7	1	266
Hillingdon	22	1	16	0	6	9	1	2	0	57
Hounslow	48	2	71	3	17	14	3	1	2	161
Kingston upon Thames	23	0	8	0	2	5	0	2	0	40
Lewisham	84	1	39	2	59	4	7	1	2	199
Merton	22	1	17	0	8	6	0	1	0	55
Newham	29	1	128	1	38	17	4	3	0	221
Redbridge	34	1	37	3	13	32	0	1	0	121
Richmond	69	3	21	1	11	5	2	5	3	120
Sutton	30	0	7	0	3	5	1	0	0	46
Waltham Forest	34	0	59	1	13	7	3	1	0	118
Wandsworth	43	4	33	2	30	8	5	0	0	125
Unique total	771	33	800	91	428	201	52	58	13	2447

3.7 Support needs

People seen rough sleeping in the year, by support needs.

Support needs data in CHAIN is derived from assessments made by those working with rough sleepers in the homelessness sector. It is important to note that 39% of rough sleepers in the outer boroughs in 2014/15 did not have a support needs assessment recorded.



Base: 1493. Note that the base figure for this chart excludes clients where none of the three support needs were known or assessed (954).

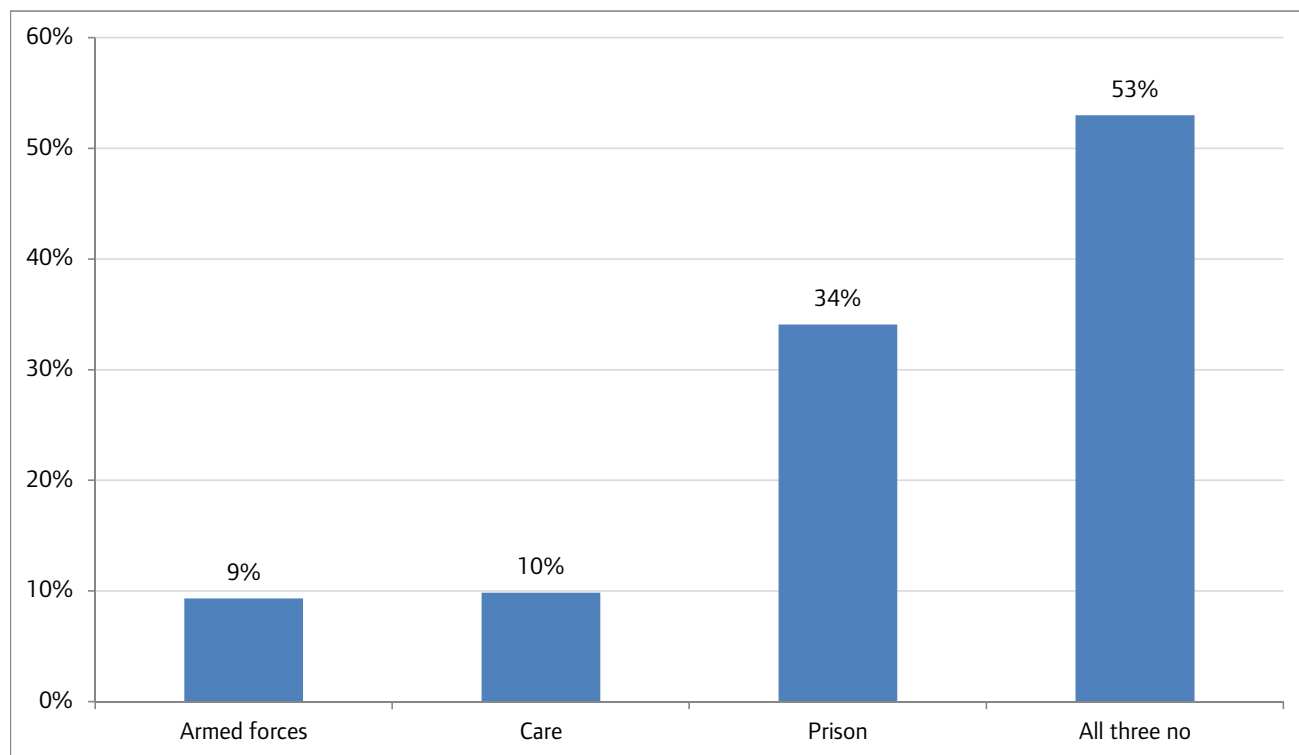
Support Needs	No. people	% of people seen rough sleeping
Alcohol only	188	8%
Drugs only	82	3%
Mental health only	275	11%
Alcohol and drugs	86	4%
Alcohol and mental health	163	7%
Drugs and mental health	100	4%
Alcohol, drugs and mental health	193	8%
All three no	362	15%
All three not known or not assessed	954	39%
All three no, not known or not assessed	44	2%
Total	2447	100%

Borough	Alcohol	Drugs	Mental health	No alcohol drugs or mental health support needs	Total assessed*
Barking & Dagenham	2	4	4	7	14
Barnet	13	8	17	20	46
Bexley	9	7	11	2	16
Bromley	14	14	22	4	32
Croydon	52	31	55	27	107
Enfield	22	22	37	25	80
Greenwich	26	20	31	15	59
Hackney	60	53	57	10	103
Haringey	22	27	29	11	63
Harrow	15	8	14	7	28
Havering	6	0	4	1	9
Heathrow	39	19	77	54	151
Hillingdon	16	10	15	11	33
Hounslow	75	41	51	21	124
Kingston upon Thames	11	7	12	7	22
Lewisham	61	59	92	29	147
Merton	23	12	23	6	37
Newham	27	15	37	29	90
Redbridge	37	28	22	37	112
Richmond	42	28	50	16	82
Sutton	11	12	23	3	31
Waltham Forest	30	21	40	11	72
Wandsworth	43	33	39	14	83
Unique total	630	461	731	362	1493

*Excludes clients where none of the three support needs were known or assessed

3.8 Institutional & armed forces history

People seen rough sleeping in the year, by experience of armed forces, care or prison.



Base: 1551. Note that the base figure for this chart excludes clients where none of the three institutional histories were recorded (896).

Nationality of rough sleepers with experience of armed forces:

Nationality	No.	%
UK	46	3%
Non-UK	99	6%
Total with armed forces experience	145	9%
Base (total assessed)	1551	

145 people seen rough sleeping in the outer boroughs in 2014/15 had experience of serving in the armed forces, of whom 46 were UK nationals. Time spent in the forces could have been at any point in the person's life, and it is not necessarily the case that the person has recently been discharged.

Borough	Armed forces	Care	Prison	No armed forces or institutional history	Total assessed*
Barking & Dagenham	2	3	4	9	17
Barnet	5	6	15	29	49
Bexley	1	4	9	9	19
Bromley	5	5	19	11	36
Croydon	5	11	43	66	118
Enfield	3	8	26	57	88
Greenwich	3	4	24	32	62
Hackney	17	10	49	46	103
Haringey	7	5	22	32	67
Harrow	4	5	15	13	32
Havering	4	1	7	4	13
Heathrow	20	13	25	99	159
Hillingdon	4	2	13	19	36
Hounslow	13	5	40	52	106
Kingston upon Thames	3	2	13	10	26
Lewisham	8	24	61	73	150
Merton	4	3	13	17	34
Newham	16	10	34	50	104
Redbridge	4	6	30	71	107
Richmond	5	7	23	41	80
Sutton	4	8	9	18	33
Waltham Forest	12	11	26	32	75
Wandsworth	5	7	30	41	78
Unique total	145	153	529	822	1551

*Note: Total excluding clients where none of the three institutional histories were assessed.

4. HELPING PEOPLE OFF THE STREETS

4.1 Accommodation outcomes

Outreach teams and other services work to help rough sleepers into a range of accommodation types, most commonly hostels but also the private rented sector and residential treatment centres.

In 2014/15, 287 people who had been seen rough sleeping in the outer boroughs during the year were booked into accommodation by services based in, or primarily covering, the outer boroughs.

The table below details the accommodation outcomes achieved with people seen rough sleeping in the outer boroughs during the year, by services based in, or primarily covering, the outer boroughs.

	Croydon Outreach	Hackney Ark	Hounslow Outreach	London Street Rescue	SPEAR Outreach	SPEAR SW London Resettlement	Thames Reach - TRIO
Accommodation type	No.	No.	No.	No.	No.	No.	No.
Temporary accommodation							
Assessment centre	0	0	0	46	0	0	13
Bed & breakfast	1	1	3	25	3	0	2
Clinic/Detox/Rehab	0	0	3	7	0	1	0
Friends & family	0	0	6	0	0	0	0
Hostel	2	2	3	52	6	1	12
Local authority temporary accommodation	0	1	4	69	1	2	6
Nightstop	0	0	0	0	0	0	0
Second-stage accommodation	0	0	1	1	0	0	0
Other temporary accommodation	0	0	0	36	15	7	9
<i>Temporary accommodation subtotal</i>	3	4	20	236	25	11	42
Long term accommodation							
Care home	0	0	0	1	0	0	0
Clearing House/RSI	0	0	2	3	0	0	1
Local authority tenancy (general needs)	0	1	1	2	2	0	1
Private rented sector - independent	0	0	5	18	1	3	4
Private rented sector - with some floating support	0	0	0	2	0	0	3
RSL tenancy (general needs)	0	0	0	0	3	0	0
Sheltered housing	0	0	0	0	0	0	1
St Mungo's Broadway complex needs	0	0	0	0	0	0	0
St Mungo's Broadway semi-independent	0	0	0	0	0	0	0
Supported housing	0	0	0	9	0	0	2
Tied accommodation	0	0	1	0	0	0	0
Other long-term accommodation	0	0	2	0	0	0	0
<i>Long term accommodation subtotal</i>	0	1	11	35	6	3	12
Total	3	5	31	271	31	14	54

Note: An individual may have been booked into accommodation more than once during the period.

4.2 NSNO & NLOS attendance

People seen rough sleeping during the year who were referred from the outer boroughs to NSNO or NLOS.

	2013/14	2014/15*
NSNO	648	858
NLOS	65	18

*From October 2014 onwards NLOS ceased operating as a separate service and was integrated into NSNO.

Note: Some people may have attended both NSNO and NLOS during the period.

4.3 Reconnection outcomes

Confirmed reconnections achieved with people seen rough sleeping in the year.

Outreach and other services help people to reconnect to their home area or country, where they are more likely to find a solution to their homelessness, for example through appropriate support networks, entitlement to accommodation or access to an alcohol treatment centre. Reconnection destinations could be another borough within London, an area elsewhere in the UK, or another country. Some people may have had more than one reconnection recorded during the year.

	London Street Rescue	Thames Reach - TRIO	Hounslow Outreach	Hackney Ark
Reconnection reason	No.	No.	No.	No.
Return to home area	6	2	0	0
Seeking work	3	0	1	0
Move to area for friends/family	2	0	1	0
Move to area with appropriate services	1	0	0	1
Reconnections total*	10	2	1	1

Reconnection destination	No.	No.	No.	No.
UK - London	2	0	0	0
UK - outside London	7	1	1	0
Central and Eastern Europe	1	1	0	1
Other Europe	0	0	0	0
Rest of the world	0	0	0	0
<i>Not known</i>	0	0	0	0
Reconnections total (excl. destination not known)	10	2	1	1

*Reconnections can be recorded with multiple reasons, so the overall total will be lower than the combined sum of the separate reconnection reasons. Percentages are based on the total number of reconnections.

13 people seen rough sleeping in the outer boroughs in 2014/15 also had a confirmed reconnection recorded by services based in or primarily serving the boroughs during the period.

21% of reconnections this year were to destinations outside the UK, all of which were to Central and Eastern European countries.

5. TEMPORARY ACCOMMODATION

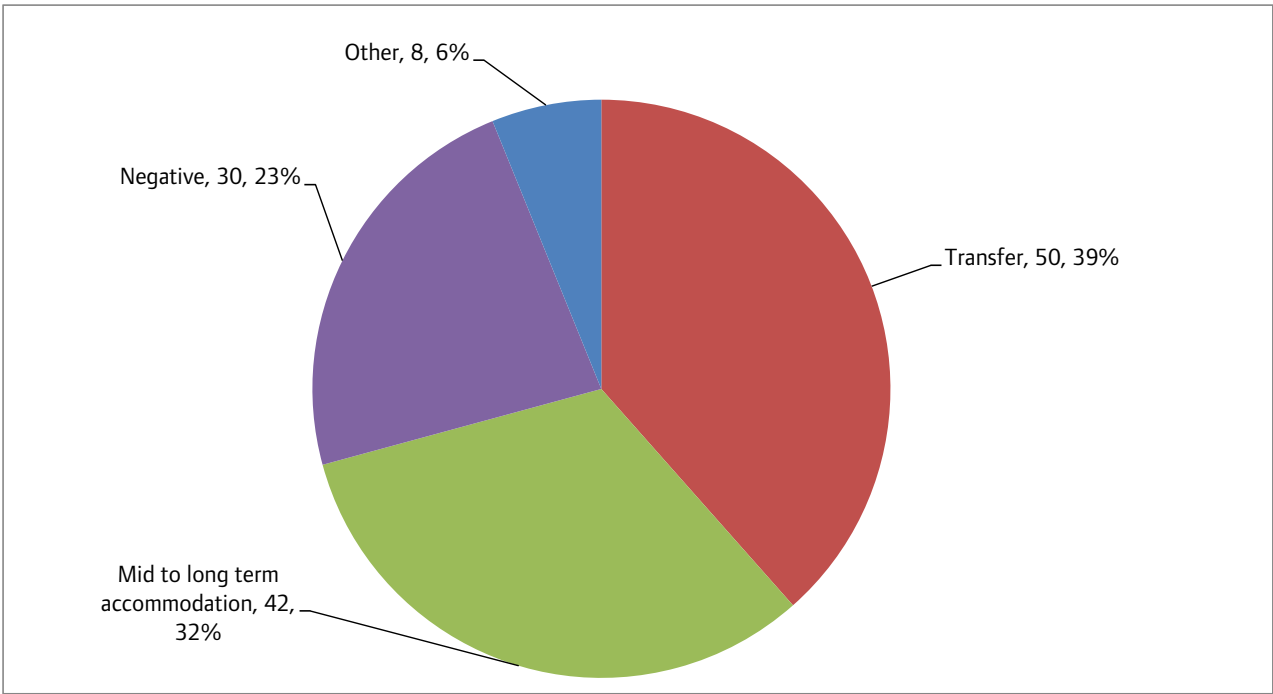
Arrivals and departures at hostels, assessment centres and second-stage accommodation based in the outer boroughs. All people counted in this section had previously been seen rough sleeping, but not necessarily during 2014/15.

5.1 Arrivals

A total of 113 individuals arrived at temporary accommodation during the period.

5.2 Departures: Destination on departure

A total of 120 individuals departed from temporary accommodation during the period.



Base: 130

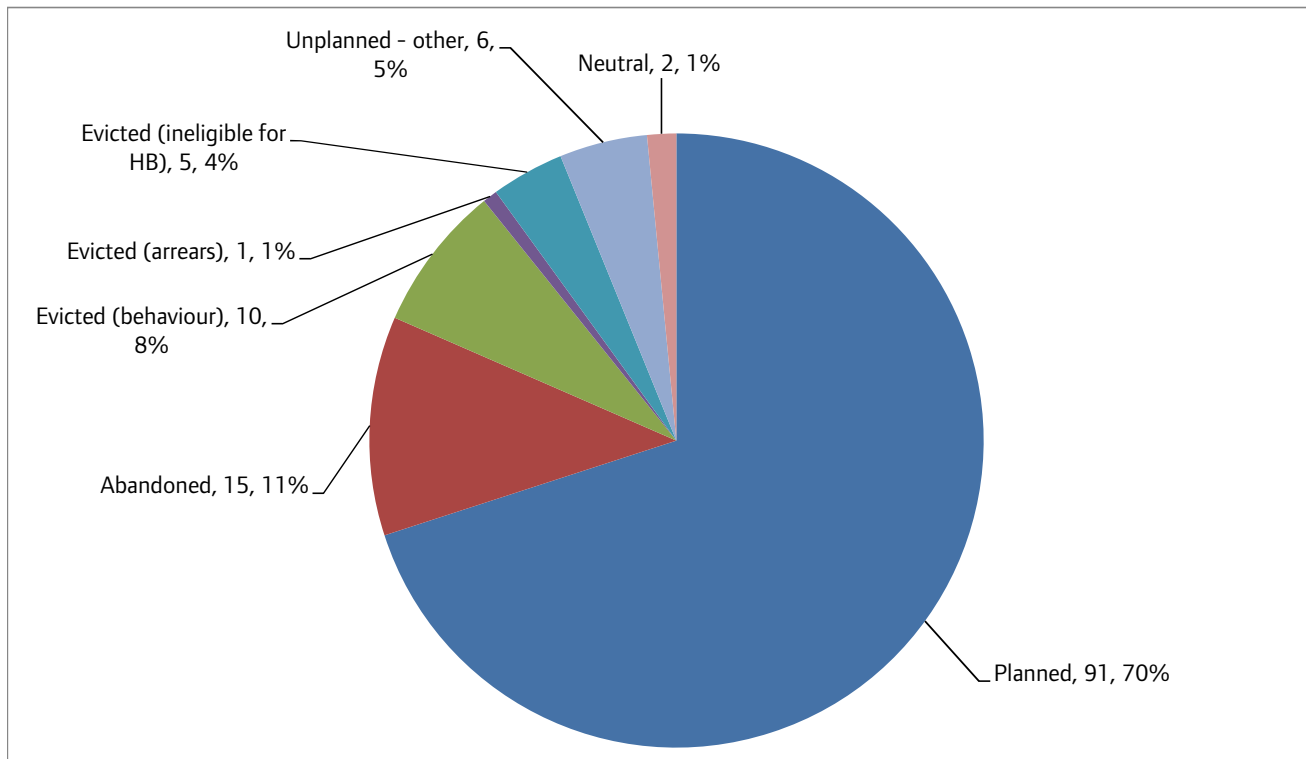
Destination on departure	Destination category	Chart colour
Assessment centre, Bed & breakfast, Detox clinic, Hospital - not long term/acute care, Hostel - another organisation, Hostel - within the organisation, NASS accommodation, Night shelter, NLOS assessment hub, NSNO assessment hub, NSNO staging post, Psychiatric hospital, Rehab clinic, Temporary accommodation (LA)	Transfer	
Accommodation where client is owner, Care home, Clearing House/RSI, Hospital - long term, LA tenancy (general needs), Long stay hospice, Private rented sector - independent, Private rented sector - with some floating support, Returned to home country (EEA), Returned to home country (non EEA), RSL tenancy (general needs), Sheltered housing, Supported housing, Tied accommodation	Mid to long term accommodation	
Committed suicide, Not known, Sleeping rough/Returned to streets, Taken into custody	Negative	
Died, Previous home, Staying with family, Staying with friends	Other	

Note: An individual may have had more then one accommodation departure during the period.

Destination on departure	No. departures	%
Transfer		
Assessment centre	0	0%
Bed & breakfast	1	1%
Detox clinic	3	2%
Hospital - not long term/acute care	3	2%
Hostel - another organisation	15	12%
Hostel - within the organisation	24	18%
NASS accommodation	0	0%
Night shelter	3	2%
NLOS assessment hub	0	0%
NSNO assessment hub	0	0%
NSNO staging post	0	0%
Psychiatric hospital	0	0%
Rehab clinic	0	0%
Temporary accommodation (LA)	1	1%
<i>Transfer subtotal</i>	<i>50</i>	<i>38%</i>
Mid to long term accommodation		
Accommodation where client is owner	0	0%
Care home	0	0%
Clearing House/RSI	8	6%
Hospital - long term	0	0%
LA tenancy (general needs)	0	0%
Long stay hospice	0	0%
Private rented sector - independent	11	8%
Private rented sector - with some floating support	2	2%
Returned to home country (EEA)	1	1%
Returned to home country (non EEA)	0	0%
RSL tenancy (general needs)	4	3%
Sheltered housing	0	0%
Supported housing	16	12%
Tied accommodation with work	0	0%
<i>Mid to long term accommodation subtotal</i>	<i>42</i>	<i>32%</i>
Negative		
Committed suicide	0	0%
Not known	13	10%
Sleeping rough/Returned to streets	10	8%
Taken into custody	7	5%
<i>Negative subtotal</i>	<i>30</i>	<i>23%</i>
Other		
Died	1	1%
Previous home	0	0%
Staying with family	3	2%
Staying with friends	4	3%
<i>Other subtotal</i>	<i>8</i>	<i>6%</i>
Total	130	100%

5.3 Departures: Reason for leaving

Temporary accommodation departures by reason for leaving.



Base: 130

Note: An individual may have had more than one accommodation departure during the period. In most cases where a person's reason for leaving has been recorded as 'Neutral', their tenancy has ended due to them dying.

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