

---

# CHAIN QUARTERLY REPORT

TOWER HAMLETS

JANUARY - MARCH 2015

**MAYOR OF LONDON**

---

# COPYRIGHT

**Greater London Authority**  
**April 2015**

Published by  
Greater London Authority  
City Hall  
The Queen's Walk  
More London  
London SE1 2AA  
**[www.london.gov.uk](http://www.london.gov.uk)**

CHAIN enquiries 020 7710 0562

Copies of this report are available  
from <http://data.london.gov.uk>

# CONTENTS

## 1. INTRODUCTION

## 2. ROUGH SLEEPER POPULATION ANALYSIS

- Headlines

- Achieving no second night out

- No one living on the streets

- Intermittent rough sleepers

## 3. NATIONALITY

- Nationality: Rolling figures

- Nationality: Breakdown by area

## 4. SUPPORT NEEDS

## 5. INSTITUTIONAL & ARMED FORCES HISTORY

## 6. ACCOMMODATION & RECONNECTION OUTCOMES

## 7. TEMPORARY ACCOMMODATION

- Arrivals

- Departures: Destination on departure

- Departures: Reason for leaving

## 8. METHODOLOGY

## 1. INTRODUCTION

This quarterly report presents information about people seen rough sleeping by outreach teams in Tower Hamlets in January - March 2015. Information is derived from the 'Combined Homelessness and Information Network' (CHAIN), a database commissioned and funded by the Greater London Authority (GLA) and managed by St. Mungo's Broadway. For more information see [www.mungosbroadway.org.uk/chain](http://www.mungosbroadway.org.uk/chain).

In the rough sleeping figures in this report people are grouped into three categories:

|                                    |   |
|------------------------------------|---|
| <b>New rough sleepers</b>          | Those who had not been contacted by outreach teams rough sleeping before the period   |
| <b>Living on the streets</b>       | Those who have had a high number of contacts over 3 weeks or more which suggests they are living on the streets   |
| <b>Intermittent rough sleepers</b> | People who were seen rough sleeping before the period began at some point, and contacted in the period - but not regularly enough to be 'living on the streets' |

For more information about the methods used to derive statistics for this report, and definitions of different groups, please see the Methodology section.

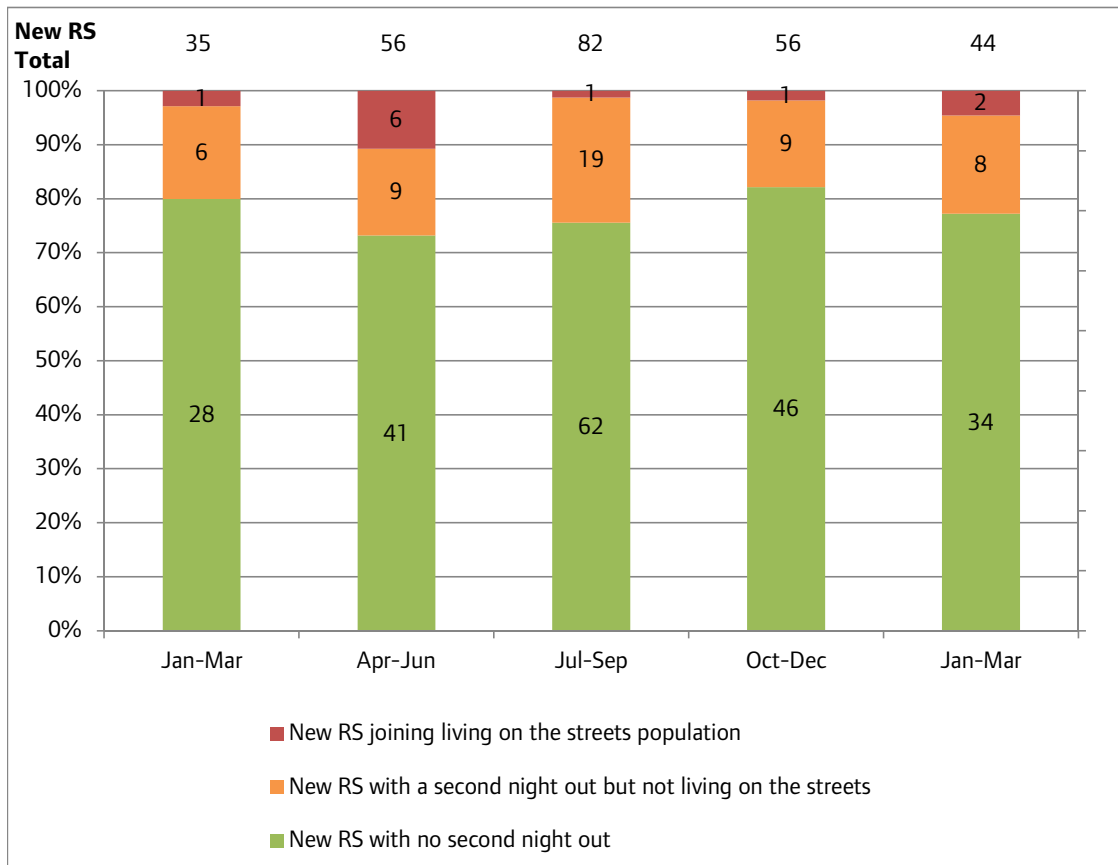
## 2. ROUGH SLEEPER POPULATION ANALYSIS

### Tower Hamlets: Headlines

| Volumes  | No. Rough Sleepers | Change from last period | Change on same period last year |
|--|--------------------|-------------------------|---------------------------------|
| <b>New Rough Sleepers (All)</b>                              | <b>44</b>          | <b>-12</b>              | <b>+9</b>                       |
| New RS with no second night out                              | 34                 | -12                     | +6                              |
| New RS with a second night out but not living on the streets | 8                  | -1                      | +2                              |
| New RS joining living on the streets population*             | 2                  | +1                      | +1                              |
| <b>Living on the Streets (All)</b>                           | <b>17</b>          | <b>+1</b>               | <b>+2</b>                       |
| LOS - Transferred from new RS*                               | 2                  | +1                      | +1                              |
| LOS - Known  | 14                 | +1                      | 0                               |
| LOS - RS205+   | 1                  | -1                      | +1                              |
| <b>Intermittent Rough Sleepers</b>                           | <b>23</b>          | <b>-11</b>              | <b>-4</b>                       |
| <b>Total</b>   | <b>82</b>          | <b>-23</b>              | <b>+6</b>                       |

\*This cohort is listed under both new RS and living on the streets headings, but is only counted once towards the overall total

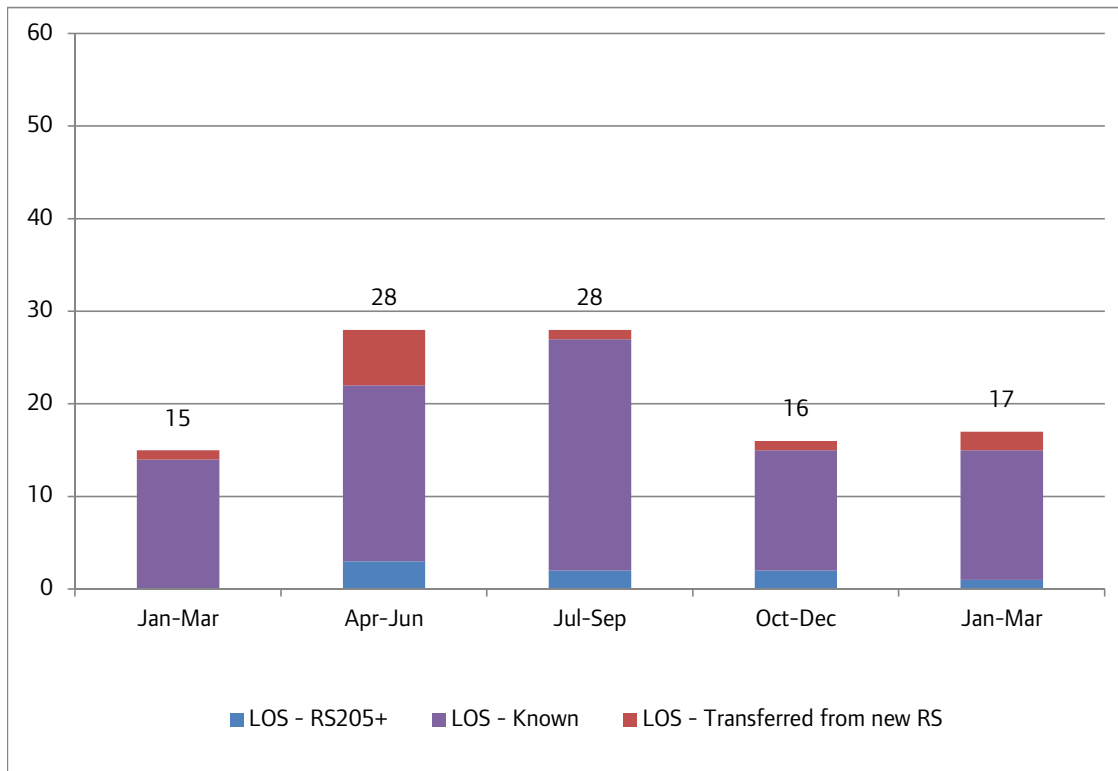
## Tower Hamlets: Achieving No Second Night Out



| Category   | No. this period |
|--|-----------------|
| New RS with no second night out                              | 34              |
| New RS with a second night out but not living on the streets | 8               |
| New RS joining living on the streets population              | 2               |
| <b>Total</b>   | <b>44</b>       |

Note: New RS = New rough sleepers

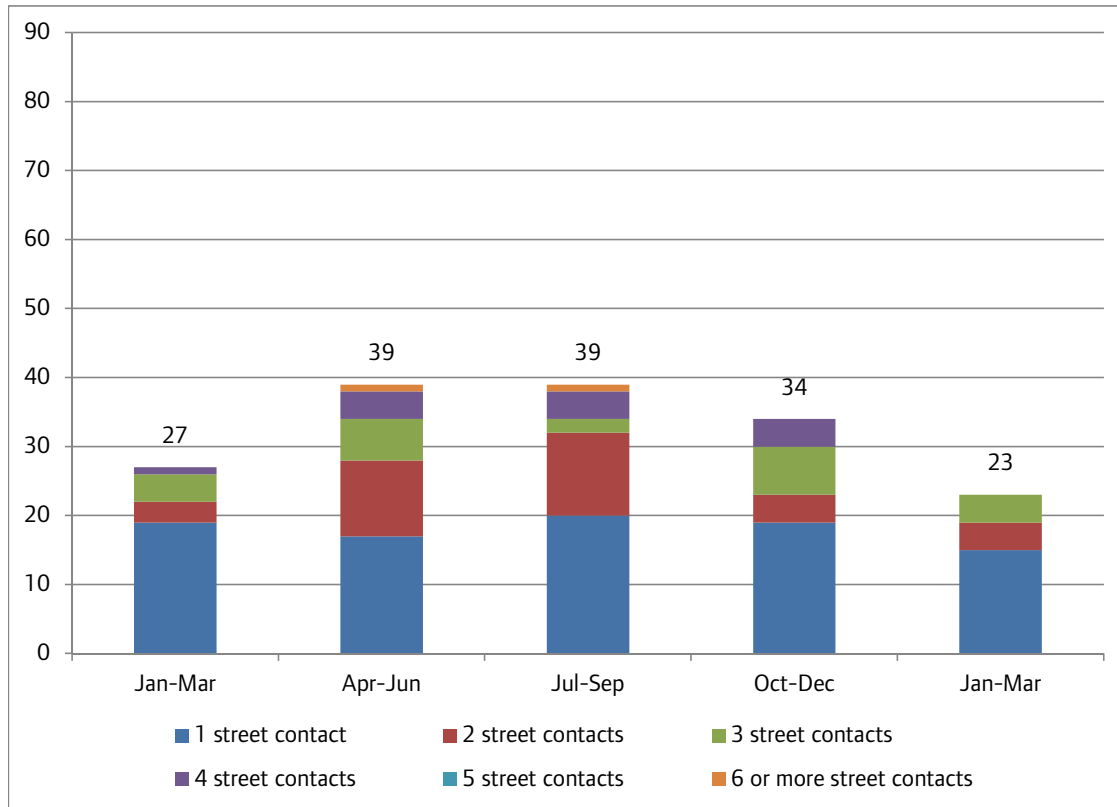
## Tower Hamlets: No One Living on the Streets



| Category                      | No. this period |
|-------------------------------|-----------------|
| LOS - Transferred from new RS | 2               |
| LOS - Known                   | 14              |
| LOS - RS205+                  | 1               |
| <b>Total</b>                  | <b>17</b>       |

Note: A new RS205 list was implemented in October 2014, which in some areas has contributed to an increase in the number of clients counted as 'LOS - RS205+' from Oct-Dec 2014.

## Tower Hamlets: Intermittent Rough Sleepers



| No. bedded down street contacts during this period | No. intermittent rough sleepers |
|--|---------------------------------|
| 1 street contact                                   | 15                              |
| 2 street contacts                                  | 4                               |
| 3 street contacts                                  | 4                               |
| 4 street contacts                                  | 0                               |
| 5 street contacts                                  | 0                               |
| 6 or more street contacts                          | 0                               |
| <b>Total</b>                                       | <b>23</b>                       |



### 3. NATIONALITY

#### Nationality: Rolling Figures

Nationality of people seen rough sleeping by outreach services.

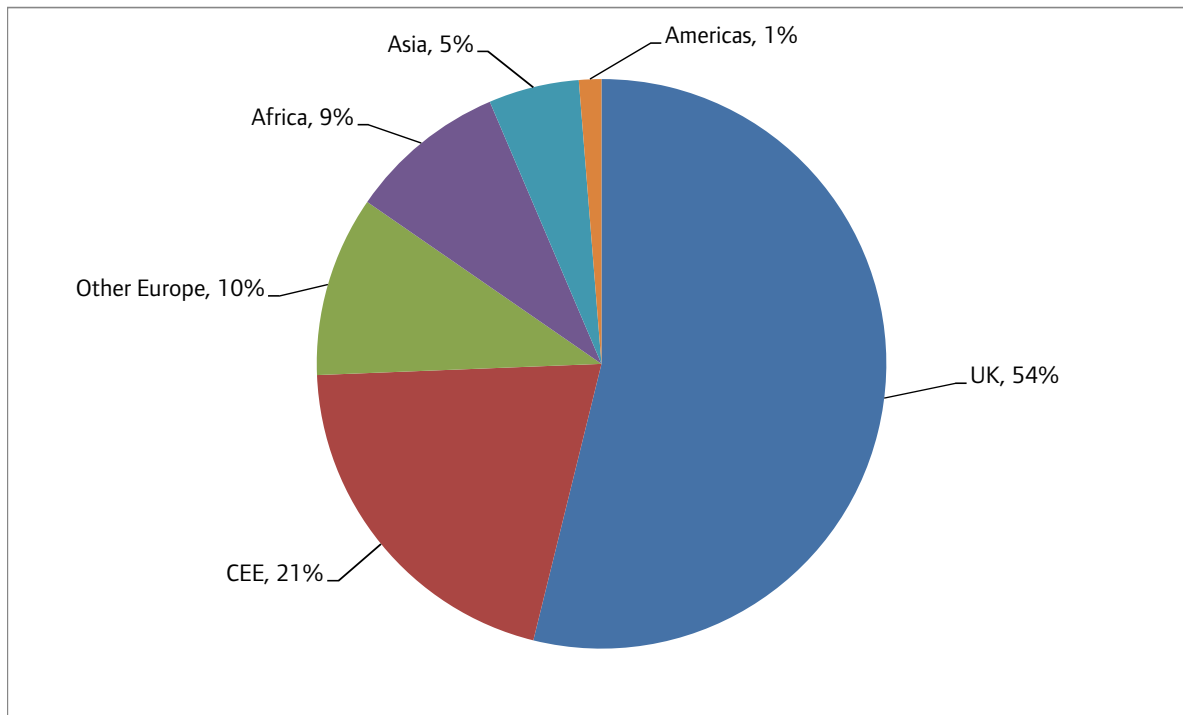
|   | Jul-Sep 14 |             | Oct-Dec 14 |             | Jan-Mar 15 |             |
|---|------------|-------------|------------|-------------|------------|-------------|
| Nationality                             | No.        | %           | No.        | %           | No.        | %           |
| UK                                      | 78         | 54%         | 58         | 57%         | 42         | 54%         |
| Ireland (Republic of)                   | 1          | 1%          | 1          | 1%          | 0          | 0%          |
| France                                  | 0          | 0%          | 1          | 1%          | 0          | 0%          |
| Germany                                 | 1          | 1%          | 1          | 1%          | 0          | 0%          |
| Italy                                   | 3          | 2%          | 1          | 1%          | 3          | 4%          |
| Portugal                                | 2          | 1%          | 1          | 1%          | 2          | 3%          |
| Spain                                   | 1          | 1%          | 5          | 5%          | 1          | 1%          |
| Bulgaria                                | 0          | 0%          | 1          | 1%          | 0          | 0%          |
| Czech Republic                          | 0          | 0%          | 0          | 0%          | 0          | 0%          |
| Estonia                                 | 1          | 1%          | 0          | 0%          | 0          | 0%          |
| Hungary                                 | 3          | 2%          | 0          | 0%          | 0          | 0%          |
| Latvia                                  | 5          | 3%          | 5          | 5%          | 3          | 4%          |
| Lithuania                               | 5          | 3%          | 4          | 4%          | 3          | 4%          |
| Poland                                  | 8          | 6%          | 8          | 8%          | 2          | 3%          |
| Romania                                 | 12         | 8%          | 5          | 5%          | 8          | 10%         |
| Slovakia                                | 0          | 0%          | 0          | 0%          | 0          | 0%          |
| Slovenia                                | 0          | 0%          | 0          | 0%          | 0          | 0%          |
| <i>Central and East Europe Subtotal</i> | <i>34</i>  | <i>23%</i>  | <i>23</i>  | <i>23%</i>  | <i>16</i>  | <i>21%</i>  |
| Other Europe                            | 2          | 1%          | 1          | 1%          | 2          | 3%          |
| Africa                                  | 11         | 8%          | 7          | 7%          | 7          | 9%          |
| Asia                                    | 12         | 8%          | 2          | 2%          | 4          | 5%          |
| Americas                                | 0          | 0%          | 1          | 1%          | 1          | 1%          |
| Australasia                             | 0          | 0%          | 0          | 0%          | 0          | 0%          |
| Missing                                 | 0          |             | 0          |             | 1          |             |
| Not known                               | 3          |             | 3          |             | 3          |             |
| <i>Total (incl. Missing/Not known)</i>  | <i>148</i> |             | <i>105</i> |             | <i>82</i>  |             |
| <b>Total (excl. Missing/Not known)</b>  | <b>145</b> | <b>100%</b> | <b>102</b> | <b>100%</b> | <b>78</b>  | <b>100%</b> |

Note: Percentages are calculated from total excluding clients whose nationality was not known or not recorded.

In individual borough reports some nationalities included in the table above may have '0' clients recorded against them – these nationalities are included in this standardised table as they represent a significant number of clients across London as a whole.

## Nationality: Breakdown by Area

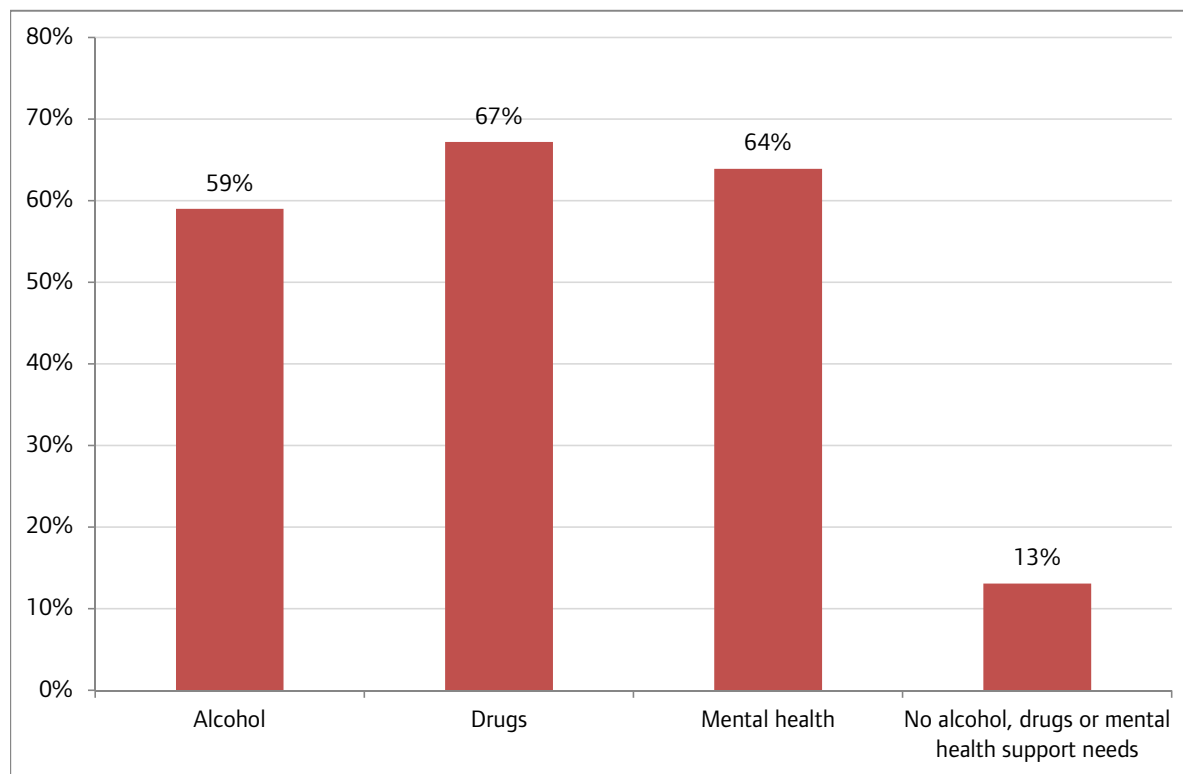
Nationality of people seen rough sleeping by outreach services, grouped by area.



Base: 78. Note that the base figure for this chart excludes clients whose nationality is not known or recorded.

## 4. SUPPORT NEEDS

Support needs of people seen rough sleeping by outreach services.

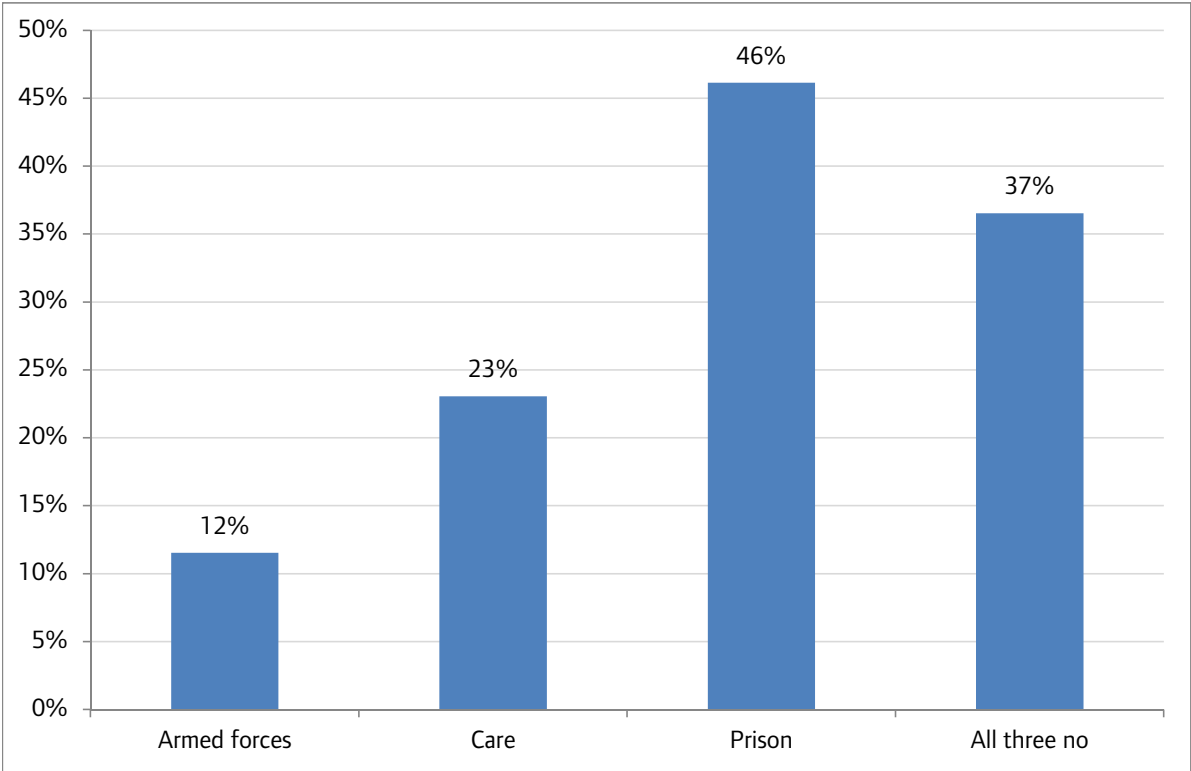


Base: 61. Note that the base figure for this chart excludes clients where all three support needs are not known or not recorded (21)

| Support Needs                           | No. people | % of people seen rough sleeping |
|---|------------|---------------------------------|
| Alcohol only                            | 3          | 4%                              |
| Drugs only                              | 5          | 6%                              |
| Mental health only                      | 6          | 7%                              |
| Alcohol and drugs                       | 6          | 7%                              |
| Alcohol and mental health               | 3          | 4%                              |
| Drugs and mental health                 | 6          | 7%                              |
| Alcohol, drugs and mental health        | 24         | 29%                             |
| All three no                            | 8          | 10%                             |
| All three not known or not assessed     | 21         | 26%                             |
| All three no, not known or not assessed | 0          | 0%                              |
| <b>Total</b>                            | <b>82</b>  | <b>100%</b>                     |

## 5. INSTITUTIONAL & ARMED FORCES HISTORY

People seen rough sleeping by outreach services, by experience of armed forces, care or prison.



Base: 52. Note that the base figure for this chart excludes clients where all three institutional histories are not known or not recorded.

Nationality of rough sleepers with experience of armed forces:

| Nationality        | No. people | % of people seen rough sleeping |
|--------------------|------------|---------------------------------|
| UK                 | 2          | 4%                              |
| Non-UK             | 4          | 8%                              |
| Not known/recorded | 0          | 0%                              |
| Total              | 6          | 12%                             |

## 6. ACCOMMODATION & RECONNECTION OUTCOMES

Reconnections and bookings into accommodation achieved for verified rough sleepers by borough based services and London Street Rescue during the period.

Accommodation and reconnection outcomes by number of people:

|  | Oct-Dec 14 | Jan-Mar 15 |
|--|------------|------------|
| Outcome                                  | No. people | No. people |
| Booked into accommodation or reconnected | 55         | 37         |
| Booked into accommodation*               | 49         | 34         |
| Booked into long term accommodation      | 3          | 0          |
| Booked into hostel accommodation         | 45         | 33         |
| Booked into other accommodation          | 6          | 2          |
| Reconnected                              | 10         | 7          |
| Booked into NSNO**                       | 19         | 28         |

\*Some people may have been booked into more than one type of accommodation during the period.

\*\*People booked into NSNO may also have been accommodated or reconnected during the period. The figure given includes referrals from the borough by London Street Rescue.

## Accommodation and reconnection outcomes by number of events:

| Accommodation type                                 | Oct-Dec 14 |             | Jan-Mar 15 |             |
|--|------------|-------------|------------|-------------|
|  | No. events | %           | No. events | %           |
| <b>Temporary accommodation</b>                     |            |             |            |             |
| Assessment centre                                  | 0          | 0%          | 0          | 0%          |
| Hostel   | 53         | 73%         | 38         | 78%         |
| Second-stage accommodation                         | 0          | 0%          | 0          | 0%          |
| Clinic/Detox/Rehab                                 | 1          | 1%          | 3          | 6%          |
| Bed & breakfast                                    | 3          | 4%          | 0          | 0%          |
| Friends & family                                   | 0          | 0%          | 0          | 0%          |
| Other temporary accommodation                      | 3          | 4%          | 1          | 2%          |
| <i>Temporary accommodation subtotal</i>            | <i>60</i>  | <i>82%</i>  | <i>42</i>  | <i>86%</i>  |
| <b>Long term accommodation</b>                     |            |             |            |             |
| St Mungo's complex needs                           | 0          | 0%          | 0          | 0%          |
| St Mungo's semi-independent                        | 0          | 0%          | 0          | 0%          |
| Supported housing                                  | 0          | 0%          | 0          | 0%          |
| LA tenancy (general needs)                         | 0          | 0%          | 0          | 0%          |
| RSL tenancy (general needs)                        | 0          | 0%          | 0          | 0%          |
| Clearing House/RSI                                 | 2          | 3%          | 0          | 0%          |
| Sheltered housing                                  | 0          | 0%          | 0          | 0%          |
| Care home  | 0          | 0%          | 0          | 0%          |
| Private rented sector - independent                | 0          | 0%          | 0          | 0%          |
| Private rented sector - with some floating support | 0          | 0%          | 0          | 0%          |
| Tied accommodation                                 | 0          | 0%          | 0          | 0%          |
| Other long-term accommodation                      | 1          | 1%          | 0          | 0%          |
| <i>Long term accommodation subtotal</i>            | <i>3</i>   | <i>4%</i>   | <i>0</i>   | <i>0%</i>   |
| <b>Bookings into accommodation total</b>           | <b>63</b>  | <b>86%</b>  | <b>42</b>  | <b>86%</b>  |
| <b>Reconnection type</b>                           |            |             |            |             |
| Return to home area                                | 9          | 12%         | 7          | 14%         |
| Seeking work                                       | 0          | 0%          | 0          | 0%          |
| Move to area for friends/family                    | 3          | 4%          | 3          | 6%          |
| Move to area with appropriate services             | 2          | 3%          | 0          | 0%          |
| <b>Reconnections total</b>                         | <b>10</b>  | <b>14%</b>  | <b>7</b>   | <b>14%</b>  |
| <b>Total</b>                                       | <b>73</b>  | <b>100%</b> | <b>49</b>  | <b>100%</b> |

Note: An individual may have had more than one reconnection, or been booked into accommodation more than once, during the period.

## 7. TEMPORARY ACCOMMODATION

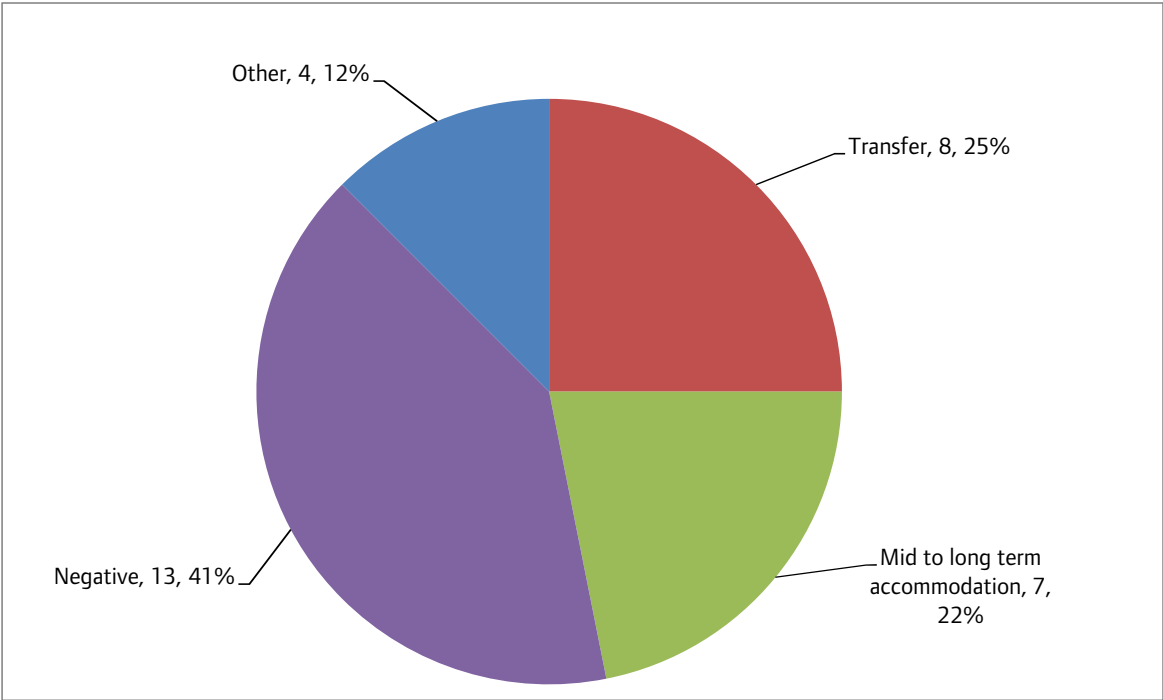
Hostels, assessment centres and second-stage accommodation based in the borough.

### Arrivals

A total of 30 individuals arrived at temporary accommodation during the period.

### Departures: Destination on Departure

A total of 32 individuals departed from temporary accommodation during the period.



Base: 32

| Destination on departure  | Destination category           | Chart colour |
|---|--------------------------------|--------------|
| Assessment Centre, Bed & Breakfast, Detox clinic, Hospital - not long term/acute care, Hostel - another organisation, Hostel - within the organisation, NASS accommodation, Night shelter, NSNO assessment hub, NSNO staging post, Psychiatric hospital, Rehab clinic, Temporary accommodation (LA)   | Transfer                       |              |
| Accommodation where client is owner, Care home, Clearing House/RSI, Hospital - long term, LA tenancy (general needs), Long stay hospice, Private rented sector - independent, Private rented sector - with some floating support, Returned to home country (EEA), Returned to home country (non EEA), RSL tenancy (general needs), Sheltered Housing, Supported Housing, Tied accommodation with work | Mid to long term accommodation |              |
| Committed suicide, Not known, Sleeping rough/Returned to streets, Taken into custody  | Negative                       |              |
| Died, Previous home, Staying with family, Staying with friends  | Other                          |              |

Note: An individual may have had more than one accommodation departure during the period.

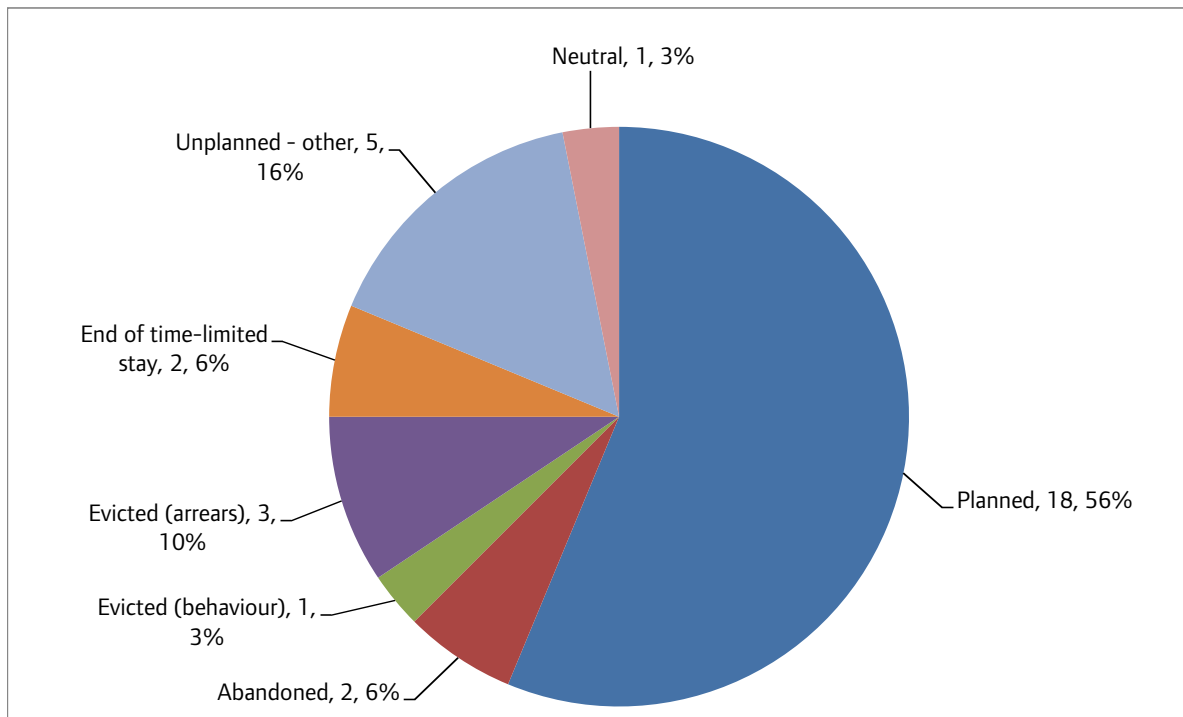
| Destination on departure                           | No. departures | %           |
|--|----------------|-------------|
| <b>Transfer</b>                                    |                |             |
| Assessment centre                                  | 0              | 0%          |
| Bed & breakfast                                    | 0              | 0%          |
| Detox clinic                                       | 0              | 0%          |
| Hospital - not long term/acute care                | 1              | 3%          |
| Hostel - another organisation                      | 1              | 3%          |
| Hostel - within the organisation                   | 0              | 0%          |
| NASS accommodation                                 | 0              | 0%          |
| Night shelter                                      | 0              | 0%          |
| NSNO assessment hub                                | 0              | 0%          |
| NSNO staging post                                  | 0              | 0%          |
| Psychiatric hospital                               | 0              | 0%          |
| Rehab clinic                                       | 0              | 0%          |
| Temporary accommodation (LA)                       | 6              | 19%         |
| <i>Transfer subtotal</i>                           | <i>8</i>       | <i>25%</i>  |
| <b>Mid to long term accommodation</b>              |                |             |
| Accommodation where client is owner                | 0              | 0%          |
| Care home  | 0              | 0%          |
| Clearing House/RSI                                 | 2              | 6%          |
| Hospital - long term                               | 0              | 0%          |
| LA tenancy (general needs)                         | 0              | 0%          |
| Long stay hospice                                  | 0              | 0%          |
| Private rented sector - independent                | 0              | 0%          |
| Private rented sector - with some floating support | 3              | 9%          |
| Returned to home country (EEA)                     | 0              | 0%          |
| Returned to home country (non EEA)                 | 0              | 0%          |
| RSL tenancy (general needs)                        | 1              | 3%          |
| Sheltered Housing                                  | 0              | 0%          |
| Supported Housing                                  | 1              | 3%          |
| Tied accommodation with work                       | 0              | 0%          |
| <i>Mid to long term accommodation subtotal</i>     | <i>7</i>       | <i>22%</i>  |
| <b>Negative</b>                                    |                |             |
| Committed suicide                                  | 0              | 0%          |
| Not known  | 6              | 19%         |
| Sleeping rough/Returned to streets                 | 2              | 6%          |
| Taken into custody                                 | 5              | 16%         |
| <i>Negative subtotal</i>                           | <i>13</i>      | <i>41%</i>  |
| <b>Other</b>                                       |                |             |
| Died   | 1              | 3%          |
| Previous home                                      | 1              | 3%          |
| Staying with family                                | 0              | 0%          |
| Staying with friends                               | 2              | 6%          |
| <i>Other subtotal</i>                              | <i>4</i>       | <i>13%</i>  |
| <b>Total</b>                                       | <b>32</b>      | <b>100%</b> |

Note: An individual may have had more than one accommodation departure during the period.



## Departures: Reason for Leaving

Temporary accommodation departures by reason for leaving.



Base: 32

Note: An individual may have had more than one accommodation departure during the period.

## 8. METHODOLOGY

From January 2014 onwards, CHAIN rough sleeping figures returned to being reported on a quarterly basis, following a two year period of reporting on a bi-monthly cycle.

Alongside the change in reporting period, we have also made some other adjustments to our reporting methodology. People who have been seen rough sleeping in more than one borough during the period will now be counted towards the figures for each relevant borough, rather than being assigned to one borough only, as was previously the case with bi-monthly reports. This means that the overall unique rough sleepers total for London will not be the same as the sum of all separate borough figures.

The new quarterly reports continue to employ the methodology of assigning rough sleepers to categories based on the following factors:

- Whether they were new rough sleepers during the period
- How many times they were seen rough sleeping during the period
- Number of days elapsed between first and last time they were seen rough sleeping during the period

We continue to apply the same thresholds for the above factors to the quarterly reporting period that we previously used for bi-monthly reporting. A further explanation of the individual categories follows.

### **New rough sleepers**

New rough sleepers, who were seen for the first time during the period. The total number of new rough sleepers is broken down into those who were seen just once and did not have a second night out, those who were seen on several occasions, but as yet have not been on the streets long enough to count as 'living on the streets', and those new to the streets who remained there long enough to fulfil the criteria for 'living on the streets' (outlined below).

### **Living on the streets (LOS)**

With the designation 'living on the streets' we refer to rough sleepers who have stayed on the streets after arriving, and are entrenched or at risk of becoming so. In determining who is counted as living on the streets we have used a combination of time on the streets (three or more weeks between the earliest and latest bedded down contact) and number of bedded down contacts (five or more contacts) during the period we are reporting on. If a person is seen bedded down six times, but only during one week, he or she does not count. If a person has four bedded down contacts, but spread over two months, he or she would also not count. To be counted a rough sleeper must have both elements.

The reporting period covers three months. However, to ensure that we do not miss those whose rough sleeping crosses over reporting periods we look back for the three weeks immediately before the start of the three month reporting period. For a rough sleeper in these circumstances, if they are not seen again, he or she will not be reported living on the streets in the next period.

The LOS total will include some who were new to the streets in the period, but whose stay extended beyond three weeks and who were seen bedded down at least five times - these are transferred from the new rough sleeper figures (shown in red in both section one and two of the report).

It is important to note that a rough sleeper who is included in the LOS total will not necessarily have been living on the streets for the entirety of the quarter in question, but they were living on the streets for a significant period during the quarter. The LOS total will also include some who are no longer on the streets, having gone into accommodation (or disappeared). They will not appear in the subsequent LOS total. Rough sleepers will only count as LOS during the period where they meet the above definition.

RS205+ refers to people who have been identified as especially hard to help because of their prolific history of rough sleeping. This group appear in the LOS chart if they have any number of bedded down contacts within the two months being reported on.

### **Intermittent rough sleepers**

Intermittent rough sleepers are those who are not new in this period, and have not been seen rough sleeping enough to be deemed living on the streets. This group includes those who sleep rough periodically for very short periods (including some street drinkers and beggars). It also will include those who return to the streets for a longer period (but in this period less than the 'living on the streets' definition). Those that go on to be living on the streets will appear in that category in the next period.

