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# CHAIN QUARTERLY REPORT

OUTER BOROUGHES

OCTOBER - DECEMBER 2014

**MAYOR OF LONDON**

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# CONTENTS

## 1. INTRODUCTION

## 2. ROUGH SLEEPER POPULATION ANALYSIS

Headlines

Achieving no second night out

No one living on the streets

Intermittent rough sleepers

Distribution

## 3. NATIONALITY

Nationality: Rolling figures

Nationality: Breakdown by area

## 4. SUPPORT NEEDS

## 5. INSTITUTIONAL & ARMED FORCES HISTORY

## 6. ACCOMMODATION & RECONNECTION OUTCOMES

## 7. TEMPORARY ACCOMMODATION

Arrivals

Departures: Destination on departure

Departures: Reason for leaving

## 8. METHODOLOGY

## 1. INTRODUCTION

This quarterly report presents information about people seen rough sleeping by outreach teams in Outer Boroughs in October - December 2014. Information is derived from the 'Combined Homelessness and Information Network' (CHAIN), a database commissioned and funded by the Greater London Authority (GLA) and managed by St. Mungo's Broadway. For more information see [www.mungosbroadway.org.uk/chain](http://www.mungosbroadway.org.uk/chain).

In the rough sleeping figures in this report people are grouped into three categories:

<b>New rough sleepers</b>	Those who had not been contacted by outreach teams rough sleeping before the period
<b>Living on the streets</b>	Those who have had a high number of contacts over 3 weeks or more which suggests they are living on the streets
<b>Intermittent rough sleepers</b>	People who were seen rough sleeping before the period began at some point, and contacted in the period - but not regularly enough to be 'living on the streets'

For more information about the methods used to derive statistics for this report, and definitions of different groups, please see the Methodology section.

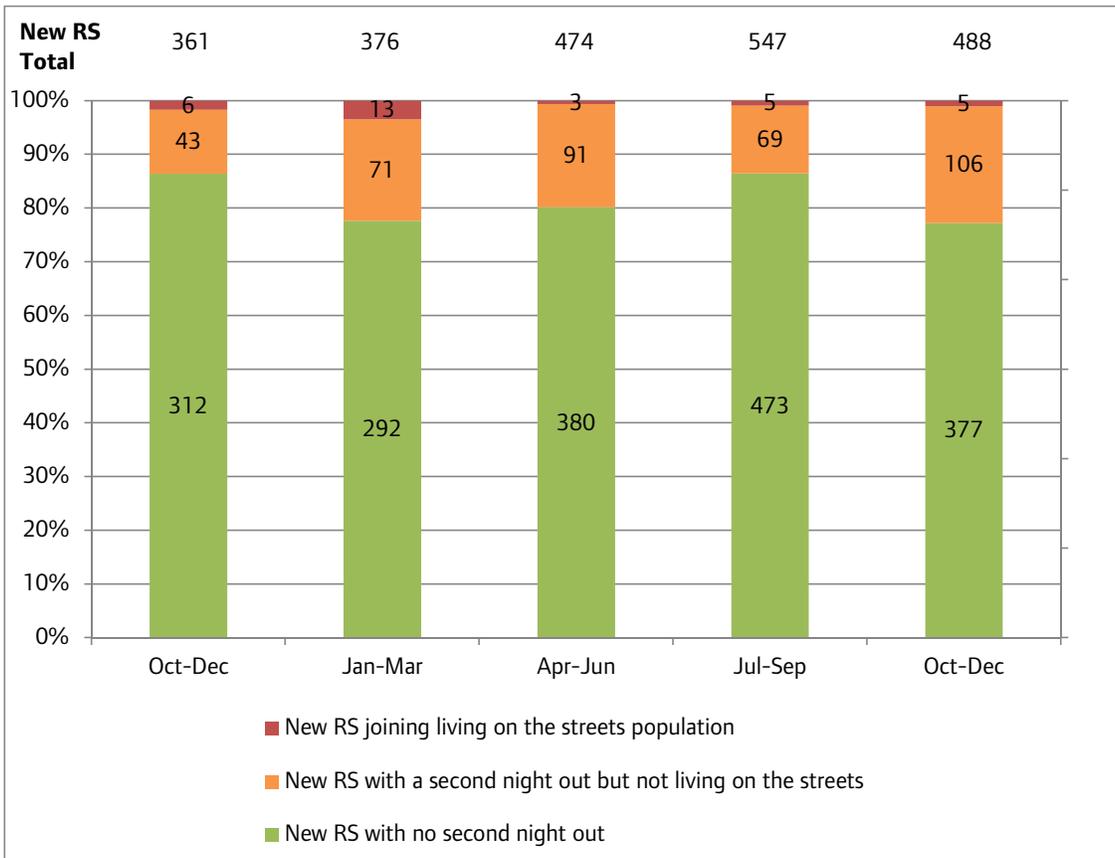
## 2. ROUGH SLEEPER POPULATION ANALYSIS

### Outer Boroughs: Headlines

Volumes	No. Rough Sleepers	Change from last period	Change on same period last year
<b>New Rough Sleepers (All)</b>	<b>488</b>	<b>-59</b>	<b>+127</b>
New RS with no second night out	377	-96	+65
New RS with a second night out but not living on the streets	106	+37	+63
New RS joining living on the streets population*	5	0	-1
<b>Living on the Streets (All)</b>	<b>39</b>	<b>+10</b>	<b>+11</b>
LOS - Transferred from new RS*	5	0	-1
LOS - Known	26	+10	+12
LOS - RS205+	8	0	0
<b>Intermittent Rough Sleepers</b>	<b>210</b>	<b>+34</b>	<b>+43</b>
<b>Total</b>	<b>732</b>	<b>-15</b>	<b>+182</b>

\*This cohort is listed under both new RS and living on the streets headings, but is only counted once towards the overall total

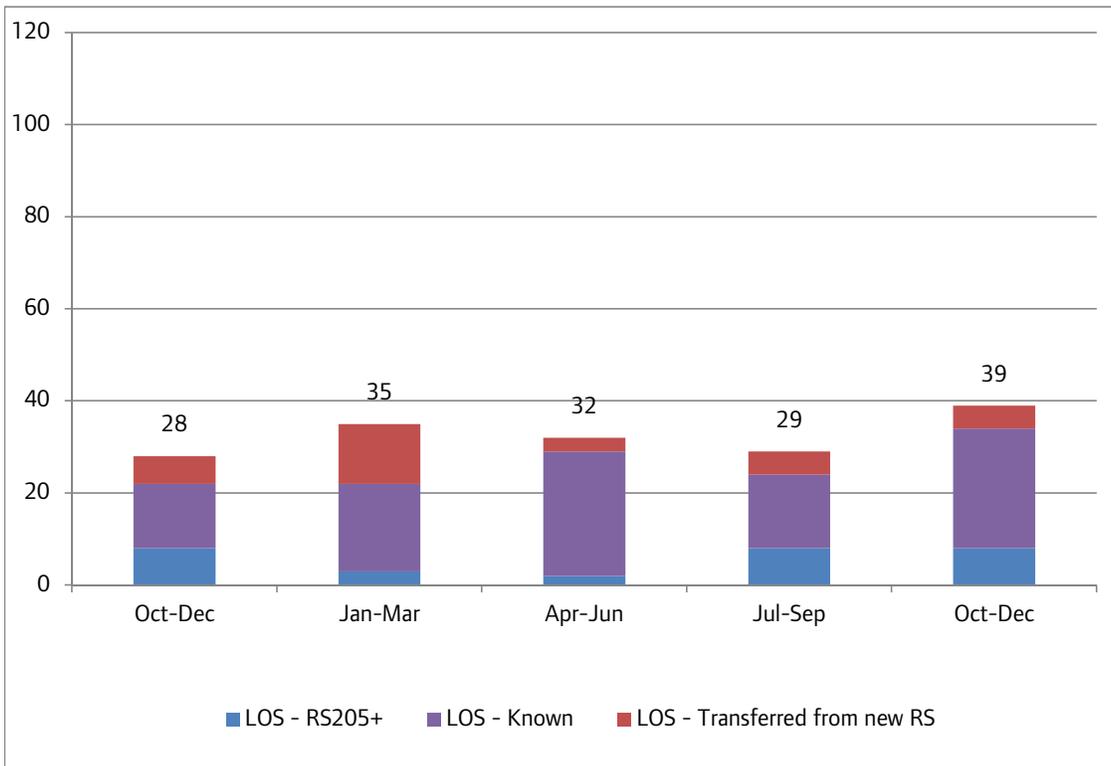
### Outer Boroughs: Achieving No Second Night Out



Category	No. this period
New RS with no second night out	377
New RS with a second night out but not living on the streets	106
New RS joining living on the streets population	5
<b>Total</b>	<b>488</b>

Note: New RS = New rough sleepers

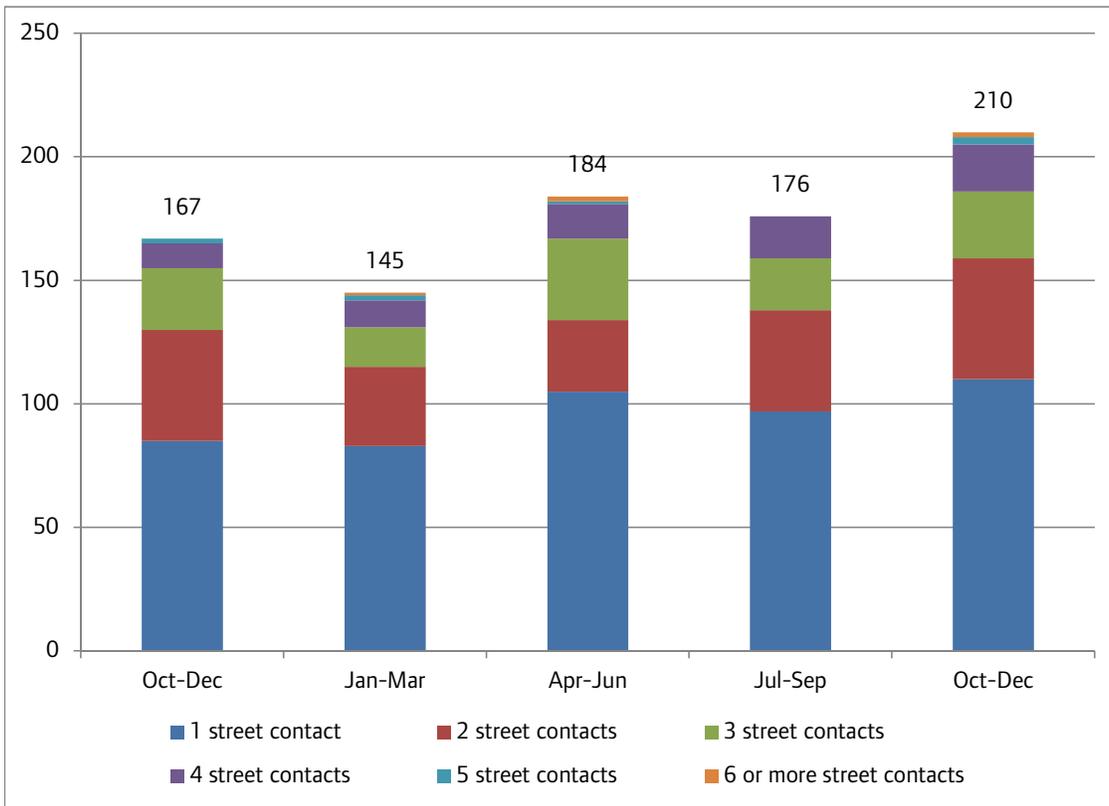
### Outer Boroughs: No One Living on the Streets



Category	No. this period
LOS - Transferred from new RS	5
LOS - Known	26
LOS - RS205+	8
<b>Total</b>	<b>39</b>

Note: A new RS205 list was implemented in October 2014, which in some areas has contributed to an increase in the number of clients counted as 'LOS - RS205+' in Oct-Dec 2014.

### Outer Boroughs: Intermittent Rough Sleepers



No. bedded down street contacts during this period	No. intermittent rough sleepers
1 street contact	110
2 street contacts	49
3 street contacts	27
4 street contacts	19
5 street contacts	3
6 or more street contacts	2
<b>Total</b>	<b>210</b>

**Outer Boroughs: Distribution**

<b>BOROUGH</b>	<b>New RS with no second night out</b>	<b>New RS with a second night out but not living on the streets</b>	<b>New RS joining living on the streets population</b>	<b>LOS - Known</b>	<b>LOS - RS205+</b>	<b>Intermittent rough sleeper</b>	<b>TOTAL</b>
Barking & Dagenham	8	2	0	0	0	2	<b>12</b>
Barnet	10	3	0	0	0	6	<b>19</b>
Bexley	11	2	0	0	0	0	<b>13</b>
Bromley	5	2	0	0	1	0	<b>8</b>
Bus route	0	0	0	0	0	0	<b>0</b>
Croydon	27	2	0	1	0	18	<b>48</b>
Enfield	25	7	0	0	0	6	<b>38</b>
Greenwich	26	6	0	3	0	6	<b>41</b>
Hackney	17	8	1	4	3	16	<b>49</b>
Haringey	16	0	0	1	0	6	<b>23</b>
Harrow	9	1	0	0	0	3	<b>13</b>
Havering	8	3	0	0	0	4	<b>15</b>
Heathrow	45	22	1	2	2	31	<b>103</b>
Hillingdon	8	3	0	0	0	6	<b>17</b>
Hounslow	21	15	0	5	1	24	<b>66</b>
Kingston upon Thames	5	3	0	0	0	5	<b>13</b>
Lewisham	22	7	0	3	0	10	<b>42</b>
Merton	5	2	0	2	0	4	<b>13</b>
Newham	37	8	0	2	1	23	<b>71</b>
Redbridge	33	0	0	0	0	8	<b>41</b>
Richmond	10	9	0	0	0	20	<b>39</b>
Sutton	2	3	2	0	0	3	<b>10</b>
Waltham Forest	15	2	1	0	0	6	<b>24</b>
Wandsworth	12	2	0	4	0	6	<b>24</b>
<b>UNIQUE TOTAL</b>	<b>377</b>	<b>106</b>	<b>5</b>	<b>26</b>	<b>8</b>	<b>210</b>	<b>732</b>

### 3. NATIONALITY

#### Nationality: Rolling Figures

Nationality of people seen rough sleeping by outreach services.

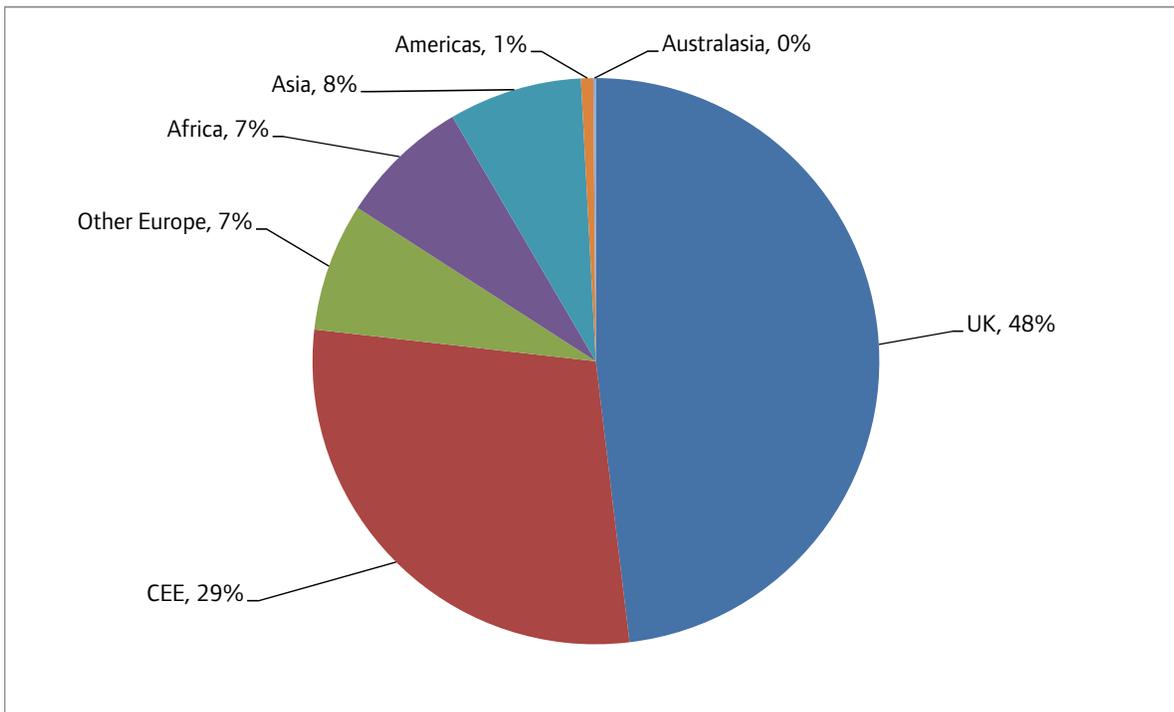
Nationality	Apr-Jun 14		Jul-Sep 14		Oct-Dec 14	
	No.	%	No.	%	No.	%
UK	333	49%	360	49%	342	48%
Ireland (Republic of)	4	1%	5	1%	8	1%
France	10	1%	4	1%	2	0%
Germany	3	0%	5	1%	3	0%
Italy	16	2%	5	1%	10	1%
Portugal	9	1%	9	1%	9	1%
Spain	4	1%	4	1%	7	1%
Bulgaria	12	2%	10	1%	17	2%
Czech Republic	2	0%	4	1%	3	0%
Estonia	3	0%	1	0%	3	0%
Hungary	9	1%	4	1%	10	1%
Latvia	9	1%	5	1%	13	2%
Lithuania	30	4%	35	5%	34	5%
Poland	74	11%	77	10%	68	10%
Romania	75	11%	92	13%	53	7%
Slovakia	3	0%	2	0%	3	0%
Slovenia	0	0%	0	0%	0	0%
<i>Central and East Europe Subtotal</i>	<i>217</i>	<i>32%</i>	<i>230</i>	<i>31%</i>	<i>204</i>	<i>29%</i>
Other Europe	4	1%	17	2%	13	2%
Africa	36	5%	56	8%	53	7%
Asia	27	4%	28	4%	54	8%
Americas	15	2%	9	1%	5	1%
Australasia	1	0%	3	0%	1	0%
Missing	3		3		0	
Not known	5		9		21	
<i>Total (incl. Missing/Not known)</i>	<i>687</i>		<i>747</i>		<i>732</i>	
<b>Total (excl. Missing/Not known)</b>	<b>679</b>	<b>100%</b>	<b>735</b>	<b>100%</b>	<b>711</b>	<b>100%</b>

Note: Percentages are calculated from total excluding clients whose nationality was not known or not recorded.

In individual borough reports some nationalities included in the table above may have '0' clients recorded against them – these nationalities are included in this standardised table as they represent a significant number of clients across London as a whole.

### Nationality: Breakdown by Area

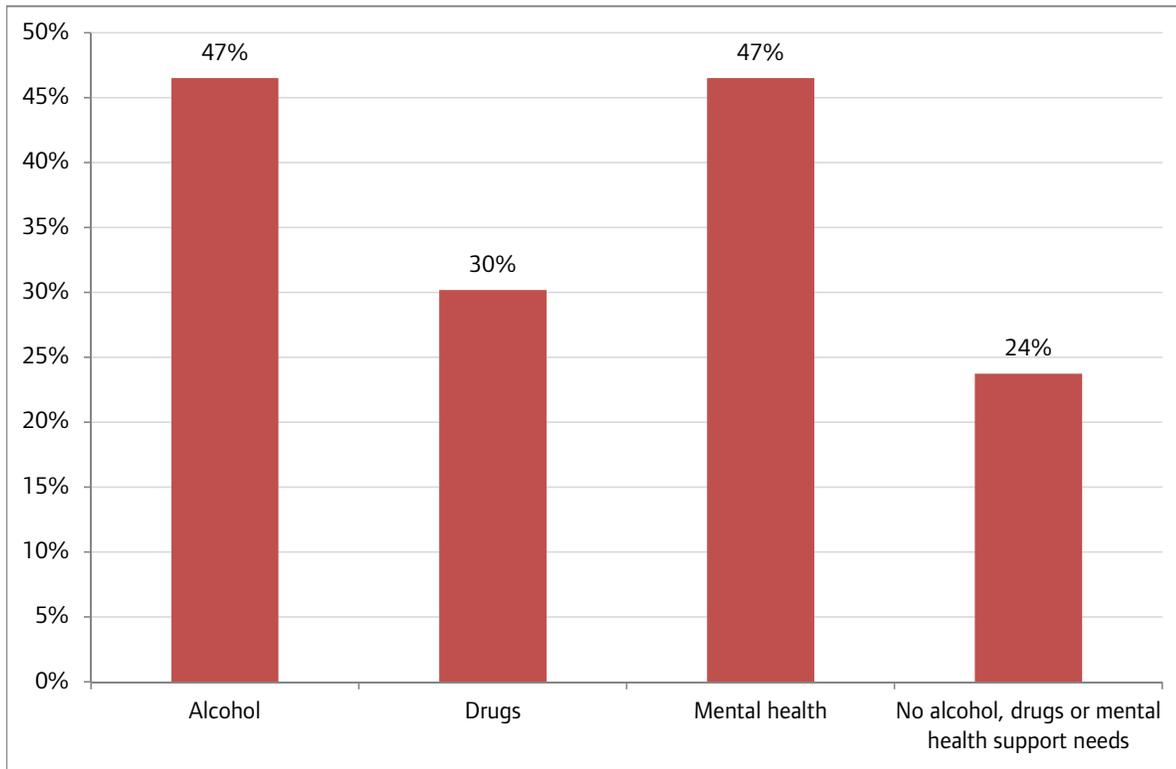
Nationality of people seen rough sleeping by outreach services, grouped by area.



Base: 711. Note that the base figure for this chart excludes clients whose nationality is not known or recorded.

## 4. SUPPORT NEEDS

Support needs of people seen rough sleeping by outreach services.

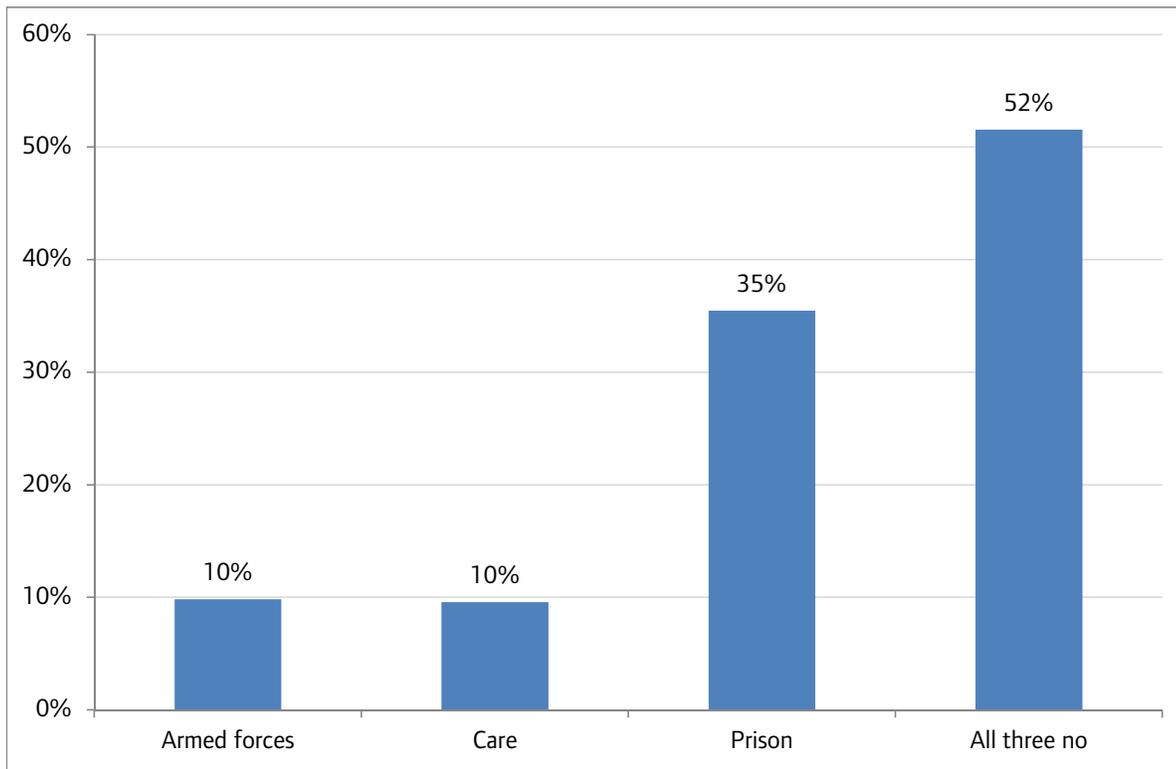


Base: 404. Note that the base figure for this chart excludes clients where all three support needs are not known or not recorded (328)

Support Needs	No. people	% of people seen rough sleeping
Alcohol only	67	9%
Drugs only	22	3%
Mental health only	63	9%
Alcohol and drugs	20	3%
Alcohol and mental health	45	6%
Drugs and mental health	24	3%
Alcohol, drugs and mental health	56	8%
All three no	96	13%
All three not known or not assessed	328	45%
All three no, not known or not assessed	11	2%
<b>Total</b>	<b>732</b>	<b>100%</b>

## 5. INSTITUTIONAL & ARMED FORCES HISTORY

People seen rough sleeping by outreach services, by experience of armed forces, care or prison.



Base: 417. Note that the base figure for this chart excludes clients where all three institutional histories are not known or not recorded.

Nationality of rough sleepers with experience of armed forces:

Nationality	No. people	% of people seen rough sleeping
UK	11	3%
Non-UK	30	7%
Not known/recorded	0	0%
<b>Total</b>	<b>41</b>	<b>10%</b>

## 6. ACCOMMODATION & RECONNECTION OUTCOMES

Reconnections and bookings into accommodation achieved for verified rough sleepers by borough based services and London Street Rescue during the period.

Accommodation and reconnection outcomes by number of people:

	Jul-Sep 14	Oct-Dec 14
Outcome	No. people	No. people
Booked into accommodation or reconnected	23	19
Booked into accommodation*	22	19
Booked into long term accommodation	8	6
Booked into hostel accommodation	3	2
Booked into other accommodation	12	12
Reconnected	1	0
Booked into NSNO Assessment Hub**	238	185

\*Some people may have been booked into more than one type of accommodation during the period.

\*\*People booked into NSNO may also have been accommodated or reconnected during the period. The figure given includes referrals from the borough by London Street Rescue.

## Accommodation and reconnection outcomes by number of events:

Accommodation type	Jul-Sep 14		Oct-Dec 14	
	No. events	%	No. events	%
<b>Temporary accommodation</b>				
Assessment centre	0	0%	0	0%
Rolling shelter	0	0%	0	0%
Hostel	3	12%	2	9%
Second-stage accommodation	0	0%	0	0%
Clinic/Detox/Rehab	1	4%	2	9%
Bed & breakfast	3	12%	1	4%
Other temporary accommodation	9	36%	12	52%
<i>Temporary accommodation subtotal</i>	<i>16</i>	<i>64%</i>	<i>17</i>	<i>74%</i>
<b>Long term accommodation</b>				
St Mungo's complex needs	0	0%	0	0%
St Mungo's semi-independent	0	0%	0	0%
Supported housing	1	4%	0	0%
LA tenancy (general needs)	0	0%	3	13%
RSL tenancy (general needs)	1	4%	2	9%
Clearing House/RSI	1	4%	1	4%
Sheltered housing	0	0%	0	0%
Care home	0	0%	0	0%
Private rented sector - independent	5	20%	0	0%
Private rented sector - with some floating support	0	0%	0	0%
Tied accommodation	0	0%	0	0%
Other long-term accommodation	0	0%	0	0%
<i>Long term accommodation subtotal</i>	<i>8</i>	<i>32%</i>	<i>6</i>	<i>26%</i>
<b>Bookings into accommodation total</b>	<b>24</b>	<b>96%</b>	<b>23</b>	<b>100%</b>
<b>Reconnection type</b>				
Return to home area	0	0%	0	0%
Seeking work	0	0%	0	0%
Move to area for friends/family	0	0%	0	0%
Move to area with appropriate services	1	4%	0	0%
<b>Reconnections total</b>	<b>1</b>	<b>4%</b>	<b>0</b>	<b>0%</b>
<b>Total</b>	<b>25</b>	<b>100%</b>	<b>23</b>	<b>100%</b>

Note: An individual may have had more than one reconnection, or been booked into accommodation more than once, during the period.

## 7. TEMPORARY ACCOMMODATION

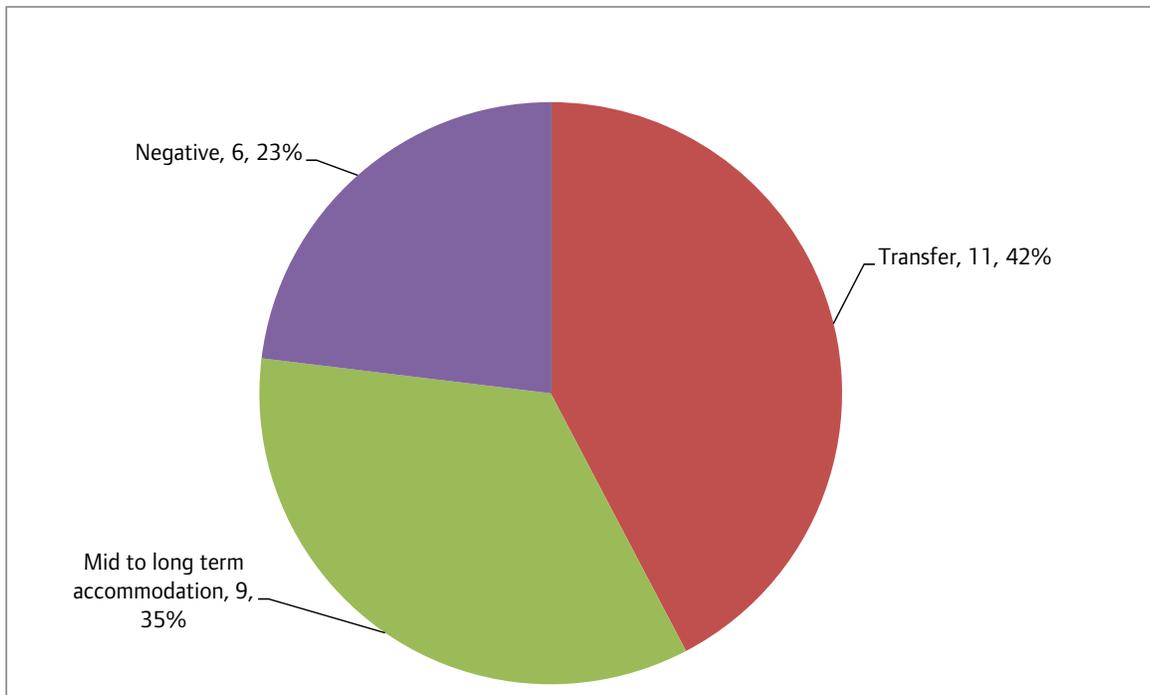
Hostels, assessment centres and second-stage accommodation based in the boroughs.

### Arrivals

A total of 19 individuals arrived at temporary accommodation during the period.

### Departures: Destination on Departure

A total of 26 individuals departed from temporary accommodation during the period.



Base: 26

Destination on departure	Destination category	Chart colour
Assessment Centre, Bed & Breakfast, Detox clinic, Hospital - not long term/acute care, Hostel - another organisation, Hostel - within the organisation, NASS accommodation, Night shelter, NSNO Assessment Hub, Psychiatric hospital, Rehab clinic, Temporary accommodation (LA)	Transfer	Red
Accommodation where client is owner, Care home, Clearing House/RSI, Hospital - long term, LA tenancy (general needs), Long stay hospice, Private rented sector - independent, Private rented sector - with some floating support, Returned to home country (EEA), Returned to home country (non EEA), RSL tenancy (general needs), Sheltered Housing, Supported Housing, Tied accommodation with work	Mid to long term accommodation	Green
Committed suicide, Not known, Sleeping rough/Returned to streets, Taken into custody	Negative	Purple
Died, Previous home, Staying with family, Staying with friends	Other	Blue

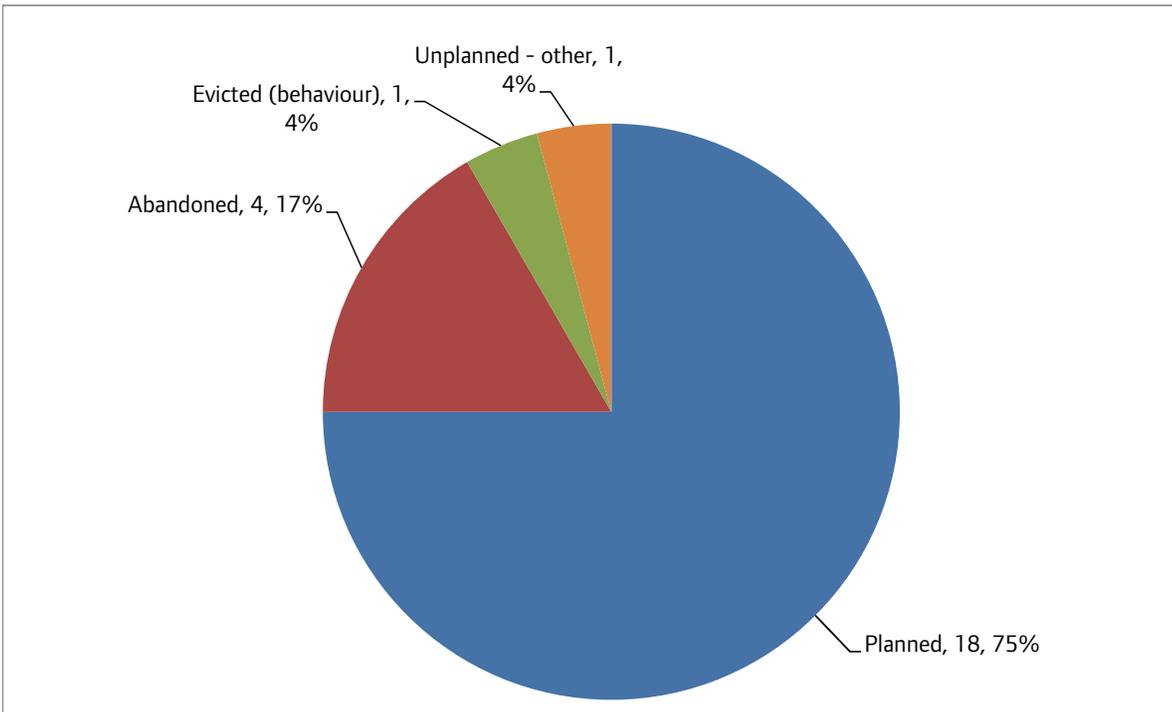
Note: An individual may have had more than one accommodation departure during the period.

Destination on departure	No. departures	%
<b>Transfer</b>		
Assessment centre	0	0%
Bed & breakfast	0	0%
Detox clinic	2	8%
Hospital - not long term/acute care	0	0%
Hostel - another organisation	6	23%
Hostel - within the organisation	1	4%
NASS accommodation	0	0%
Night shelter	2	8%
NSNO Assessment Hub	0	0%
Psychiatric hospital	0	0%
Rehab clinic	0	0%
Temporary accommodation (LA)	0	0%
<i>Transfer subtotal</i>	<i>11</i>	<i>42%</i>
<b>Mid to long term accommodation</b>		
Accommodation where client is owner	0	0%
Care home	0	0%
Clearing House/RSI	2	8%
Hospital - long term	0	0%
LA tenancy (general needs)	0	0%
Long stay hospice	0	0%
Private rented sector - independent	4	15%
Private rented sector - with some floating support	1	4%
Returned to home country (EEA)	0	0%
Returned to home country (non EEA)	0	0%
RSL tenancy (general needs)	0	0%
Sheltered Housing	0	0%
Supported Housing	2	8%
Tied accommodation with work	0	0%
<i>Mid to long term accommodation subtotal</i>	<i>9</i>	<i>35%</i>
<b>Negative</b>		
Committed suicide	0	0%
Not known	1	4%
Sleeping rough/Returned to streets	4	15%
Taken into custody	1	4%
<i>Negative subtotal</i>	<i>6</i>	<i>23%</i>
<b>Other</b>		
Died	0	0%
Previous home	0	0%
Staying with family	0	0%
Staying with friends	0	0%
<i>Other subtotal</i>	<i>0</i>	<i>0%</i>
<b>Total</b>	<b>26</b>	<b>100%</b>

Note: An individual may have had more than one accommodation departure during the period.

### Departures: Reason for Leaving

Temporary accommodation departures by reason for leaving.



Base: 24

Note: An individual may have had more than one accommodation departure during the period.

## 8. METHODOLOGY

From January 2014 onwards, CHAIN rough sleeping figures returned to being reported on a quarterly basis, following a two year period of reporting on a bi-monthly cycle.

Alongside the change in reporting period, we have also made some other adjustments to our reporting methodology. People who have been seen rough sleeping in more than one borough during the period will now be counted towards the figures for each relevant borough, rather than being assigned to one borough only, as was previously the case with bi-monthly reports. This means that the overall unique rough sleepers total for London will not be the same as the sum of all separate borough figures.

The new quarterly reports continue to employ the methodology of assigning rough sleepers to categories based on the following factors:

- Whether they were new rough sleepers during the period
- How many times they were seen rough sleeping during the period
- Number of days elapsed between first and last time they were seen rough sleeping during the period

We continue to apply the same thresholds for the above factors to the quarterly reporting period that we previously used for bi-monthly reporting. A further explanation of the individual categories follows.

### **New rough sleepers**

New rough sleepers, who were seen for the first time during the period. The total number of new rough sleepers is broken down into those who were seen just once and did not have a second night out, those who were seen on several occasions, but as yet have not been on the streets long enough to count as 'living on the streets', and those new to the streets who remained there long enough to fulfil the criteria for 'living on the streets' (outlined below).

### **Living on the streets (LOS)**

With the designation 'living on the streets' we refer to rough sleepers who have stayed on the streets after arriving, and are entrenched or at risk of becoming so. In determining who is counted as living on the streets we have used a combination of time on the streets (three or more weeks between the earliest and latest bedded down contact) and number of bedded down contacts (five or more contacts) during the period we are reporting on. If a person is seen bedded down six times, but only during one week, he or she does not count. If a person has four bedded down contacts, but spread over two months, he or she would also not count. To be counted a rough sleeper must have both elements.

The reporting period covers three months. However, to ensure that we do not miss those whose rough sleeping crosses over reporting periods we look back for the three weeks immediately before the start of the three month reporting period. For a rough sleeper in these circumstances, if they are not seen again, he or she will not be reported living on the streets in the next period.

The LOS total will include some who were new to the streets in the period, but whose stay extended beyond three weeks and who were seen bedded down at least five times - these are transferred from the new rough sleeper figures (shown in red in both section one and two of the report).

It is important to note that a rough sleeper who is included in the LOS total will not necessarily have been living on the streets for the entirety of the quarter in question, but they were living on the streets for a significant period during the quarter. The LOS total will also include some who are no longer on the streets, having gone into accommodation (or disappeared). They will not appear in the subsequent LOS total. Rough sleepers will only count as LOS during the period where they meet the above definition.

RS205+ refers to people who have been identified as especially hard to help because of their prolific history of rough sleeping. This group appear in the LOS chart if they have any number of bedded down contacts within the two months being reported on.

### **Intermittent rough sleepers**

Intermittent rough sleepers are those who are not new in this period, and have not been seen rough sleeping enough to be deemed living on the streets. This group includes those who sleep rough periodically for very short periods (including some street drinkers and beggars). It also will include those who return to the streets for a longer period (but in this period less than the 'living on the streets' definition). Those that go on to be living on the streets will appear in that category in the next period.

